Armenia National Voter Study

July 2007

International Republican Institute,
Baltic Surveys Ltd. / The Gallup Organization,
Armenian Sociological Association
with funding from the
United States Agency for International Development
INFORMATION ABOUT THE SURVEY

- This national voter survey was conducted on July 5-12, 2007.
- 1,200 Armenian residents aged 18 years and older were interviewed face-to-face. The margin of error does not exceed three percent.
- The survey was carried out on behalf of the International Republican Institute.
- The study was designed, coordinated and analyzed by Baltic Surveys/The Gallup Organization (Dr. R. Alisauskiene).
- The fieldwork was carried out by the Armenian Sociological Association.
Mood of the country: 54% of Armenians think that the country is on the wrong track, while 38% think that the country is going in the right direction.

Do you think that things in Armenia are going in the...

<table>
<thead>
<tr>
<th>Month</th>
<th>Right direction</th>
<th>Wrong direction</th>
<th>Don't know, no answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>38</td>
<td>54</td>
<td>8</td>
</tr>
<tr>
<td>March 2007</td>
<td>36</td>
<td>50</td>
<td>14</td>
</tr>
<tr>
<td>November 2006</td>
<td>32</td>
<td>58</td>
<td>10</td>
</tr>
<tr>
<td>August 2006</td>
<td>31</td>
<td>62</td>
<td>7</td>
</tr>
<tr>
<td>May 2006</td>
<td>32</td>
<td>55</td>
<td>13</td>
</tr>
</tbody>
</table>
Mood of the country: 32% of Armenians see improvement in the country’s economy, while 27% think it is declining.

Over the last three months, the economic situation in Armenia has...

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Mood of the country: 23% of Armenians say their household’s financial situation has improved, while 27% say it has declined.

Over the last three months, the financial situation of your household has...

<table>
<thead>
<tr>
<th>Date</th>
<th>Improved a lot</th>
<th>Improved somewhat</th>
<th>Stayed the same</th>
<th>Worsened somewhat</th>
<th>Worsened a lot</th>
<th>Don’t know, no answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>2</td>
<td>21</td>
<td>50</td>
<td>20</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>March 2007</td>
<td>1</td>
<td>17</td>
<td>50</td>
<td>20</td>
<td>11</td>
<td></td>
</tr>
<tr>
<td>November 2006</td>
<td>1</td>
<td>23</td>
<td>48</td>
<td>17</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>August 2006</td>
<td>1</td>
<td>25</td>
<td>50</td>
<td>17</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>May 2006</td>
<td>2</td>
<td>21</td>
<td>48</td>
<td>17</td>
<td>11</td>
<td></td>
</tr>
</tbody>
</table>
Mood of the country: 40% of Armenians are satisfied with the development of democracy, while 56% are not.

How satisfied are you with the way democracy is developing in Armenia?

<table>
<thead>
<tr>
<th>Month</th>
<th>Very satisfied</th>
<th>Somewhat satisfied</th>
<th>Somewhat dissatisfied</th>
<th>Very dissatisfied</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>4</td>
<td>36</td>
<td>24</td>
<td>32</td>
<td>4</td>
</tr>
<tr>
<td>March 2007</td>
<td>3</td>
<td>33</td>
<td>30</td>
<td>29</td>
<td>5</td>
</tr>
<tr>
<td>November 2006</td>
<td>3</td>
<td>36</td>
<td>28</td>
<td>30</td>
<td>5</td>
</tr>
<tr>
<td>August 2006</td>
<td>1</td>
<td>28</td>
<td>30</td>
<td>38</td>
<td>3</td>
</tr>
<tr>
<td>May 2006</td>
<td>3</td>
<td>34</td>
<td>24</td>
<td>34</td>
<td>5</td>
</tr>
</tbody>
</table>
Mood of the country: An overall majority of Armenians think that it will take a long time to improve things in their country

Do you believe that things will get better in a short time, or will it take a long time for things to get better in the country?

<table>
<thead>
<tr>
<th>Month</th>
<th>Short time</th>
<th>Long time</th>
<th>Not sure/refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>12</td>
<td>73</td>
<td>15</td>
</tr>
<tr>
<td>March 2007</td>
<td>12</td>
<td>75</td>
<td>12</td>
</tr>
<tr>
<td>November 2006</td>
<td>18</td>
<td>72</td>
<td>10</td>
</tr>
<tr>
<td>August 2006</td>
<td>11</td>
<td>82</td>
<td>7</td>
</tr>
<tr>
<td>May 2006</td>
<td>13</td>
<td>79</td>
<td>8</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Mood of the Nation: Expectations

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Over the last year attitude towards the way things are developing in Armenia has become:

- **July 2007**: 1 More pessimistic, 30 Stayed the same, 52 More optimistic, 17 DK/NA
- **March 2007**: 3 More pessimistic, 21 Stayed the same, 60 More optimistic, 16 DK/NA
- **November 2006**: 3 More pessimistic, 25 Stayed the same, 49 More optimistic, 22 DK/NA
- **August 2006**: 1 More pessimistic, 23 Stayed the same, 58 More optimistic, 18 DK/NA
- **May 2006**: 2 More pessimistic, 17 Stayed the same, 57 More optimistic, 24 DK/NA

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007*
Most important issues facing Armenia
July 2007 (%)

- **Unemployment**: 40%
- **Social-economic situation**: 30%
- **Problem of Nagorno Karabakh**: 16%
- **Corruption**: 11%
- **Development of the economy, industry**: 8%
- **Migration**: 6%
- **Foreign policy**: 5%
- **Recognition of genocide**: 4%
- **Implementation of laws**: 3%
- **Educational issues, culture**: 2%
- **Democracy, respect for human rights**: 1%
- **Other**: 3%
- **DK/NA**: 10%

* Between 1991-1994 Armenia and Azerbaijan engaged in military conflict for possession of this disputed territory

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Most important issue facing households in Armenia
July 2007 (%)

<table>
<thead>
<tr>
<th>Issue</th>
<th>First mention</th>
<th>All mentions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social-economic situation</td>
<td>37</td>
<td>43</td>
</tr>
<tr>
<td>Unemployment</td>
<td>22</td>
<td>26</td>
</tr>
<tr>
<td>Housing, communal problems</td>
<td>15</td>
<td>19</td>
</tr>
<tr>
<td>Education, healthcare</td>
<td>5</td>
<td>10</td>
</tr>
<tr>
<td>Migration</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Military service, conscription</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>DK/NA</td>
<td>15</td>
<td>15</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Acceptability of Forms of Social Protest
July 2007 (%)

<table>
<thead>
<tr>
<th>Form</th>
<th>Acceptable</th>
<th>Not acceptable</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legal demonstrations</td>
<td>76</td>
<td>22</td>
<td>0</td>
</tr>
<tr>
<td>Legal strikes</td>
<td>68</td>
<td>30</td>
<td>2</td>
</tr>
<tr>
<td>Collecting signatures for petition, letter</td>
<td>43</td>
<td>54</td>
<td>3</td>
</tr>
<tr>
<td>Boycott</td>
<td>31</td>
<td>64</td>
<td>5</td>
</tr>
<tr>
<td>Demonstrations without permission</td>
<td>33</td>
<td>64</td>
<td>3</td>
</tr>
<tr>
<td>Strikes without permission</td>
<td>27</td>
<td>71</td>
<td>2</td>
</tr>
<tr>
<td>Occupation of buildings or enterprises</td>
<td>15</td>
<td>82</td>
<td>3</td>
</tr>
</tbody>
</table>
People’s Fears
July 2007 (%)

- Civil war: 24/21
- Problem of Nagorno Karabakh: 20/18
- Social-economic situation: 19/13
- Unemployment: 9/8
- Migration: 8/6
- Corruption: 4/3
- Healthcare: 4/2
- Uncertainty regarding the future: 2/2
- Natural disaster: 3/1
- Lack of recognition of the genocide: 2/1
- Turkish economic blockade: 1/1
- Other: 10/5
- DK/NA: 19/19

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
What should the Armenian government accomplish first to attract the support of the majority of the Armenian population? July 2007 (%)

- Create jobs: 27/31
- Increase salaries, pensions: 23/37
- Develop economy: 8/16
- Solve problem of Nagorno Karabakh: 7/14
- Fulfill promises: 6/8
- Increase democracy: 6/9
- Fight corruption: 4/8
- Improve educational and healthcare systems: 2/6
- Foreign and internal policy: 1/2
- Solve migration problem: 1/2
- DK/NA: 14/14

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Interest in Politics (%)

- **July 2007:**
  - Low interest: 39
  - Medium interest: 32
  - High interest: 28
  - DK/NA: 35

- **March 2007:**
  - Low interest: 34
  - Medium interest: 30
  - High interest: 35
  - DK/NA: 27

- **November 2006:**
  - Low interest: 37
  - Medium interest: 25
  - High interest: 37
  - DK/NA: 31

- **August 2006:**
  - Low interest: 39
  - Medium interest: 30
  - High interest: 31
  - DK/NA: 37

- **May 2006:**
  - Low interest: 35
  - Medium interest: 27
  - High interest: 37
  - DK/NA: 28

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY*, July 2007
Do you plan on voting in the next presidential elections?

- Definitely yes: 42%
- Probably yes: 32%
- Probably no: 8%
- Definitely no: 3%
- Have not decided yet: 13%
- DK/NA: 2%
When considering which party to vote for, what is more important?

- Leader is more important
- Party is more important
- None
- No answer

- **July 2007**
  - Leader: 60
  - Party: 31
  - None: 6
  - No answer: 3

- **March 2007**
  - Leader: 65
  - Party: 29
  - None: 3
  - No answer: 2

- **November 2006**
  - Leader: 64
  - Party: 28
  - None: 5
  - No answer: 2

- **August 2006**
  - Leader: 61
  - Party: 33
  - None: 4
  - No answer: 2

- **May 2006**
  - Leader: 59
  - Party: 32
  - None: 5
  - No answer: 4

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007*
All other things equal, would vote for:

- More active, younger candidate
- More experienced, older
- Does not matter
- No answer

<table>
<thead>
<tr>
<th>Date</th>
<th>More active, younger candidate</th>
<th>More experienced, older</th>
<th>Does not matter</th>
<th>No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>27</td>
<td>50</td>
<td>21</td>
<td>2</td>
</tr>
<tr>
<td>March 2007</td>
<td>32</td>
<td>53</td>
<td>13</td>
<td>2</td>
</tr>
<tr>
<td>November 2006</td>
<td>35</td>
<td>48</td>
<td>15</td>
<td>2</td>
</tr>
<tr>
<td>August 2006</td>
<td>33</td>
<td>51</td>
<td>15</td>
<td>1</td>
</tr>
<tr>
<td>May 2006</td>
<td>32</td>
<td>55</td>
<td>10</td>
<td>3</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
All other things equal, would vote for:

<table>
<thead>
<tr>
<th>Date</th>
<th>Male</th>
<th>Female</th>
<th>Does not matter</th>
<th>No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>65</td>
<td>7</td>
<td>7</td>
<td>27</td>
</tr>
<tr>
<td>March 2007</td>
<td>58</td>
<td>8</td>
<td>32</td>
<td>2</td>
</tr>
<tr>
<td>November 2006</td>
<td>61</td>
<td>7</td>
<td>31</td>
<td>1</td>
</tr>
<tr>
<td>August 2006</td>
<td>64</td>
<td>6</td>
<td>28</td>
<td>1</td>
</tr>
<tr>
<td>May 2006</td>
<td>61</td>
<td>7</td>
<td>29</td>
<td>3</td>
</tr>
</tbody>
</table>
Major mistakes and failures of Armenian authorities over the last year: July 2007 (%)

- Did not fight enough against corruption: 10 (First mention), 13 (All mentioned)
- Did not prevent rise of prices: 8 (First mention), 9 (All mentioned)
- Sale of state assets: 5 (First mention), 5 (All mentioned)
- Economic issues: 4 (First mention), 7 (All mentioned)
- Lack of attention to people: 4 (First mention), 5 (All mentioned)
- Not fulfilling promises: 3 (First mention), 4 (All mentioned)
- Migration: 3 (First mention), 5 (All mentioned)
- Educational system: 3 (First mention), 3 (All mentioned)
- Falsification of the 2005 constitutional referendum: 2 (First mention), 3 (All mentioned)
- Not solving the problem of Nagorno Karabakh: 2 (First mention), 3 (All mentioned)
- Ignoring laws: 2 (First mention), 2 (All mentioned)
- Legislative changes: 2 (First mention), 3 (All mentioned)
- Not returning bank deposits: 1 (First mention), 2 (All mentioned)
- Foreign and internal policy: 1 (First mention), 1 (All mentioned)
- Other: 2 (First mention), 4 (All mentioned)
- DK/NA: 49 (First mention), 49 (All mentioned)
The wrongdoing and corruption of political leaders and authorities is… (%)

Very serious problem | Rather serious problem | Not very serious problem | Not a problem at all | DK/NA

<table>
<thead>
<tr>
<th>Month</th>
<th>Very serious</th>
<th>Rather serious</th>
<th>Not very serious</th>
<th>Not a problem</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>69</td>
<td>28</td>
<td>2</td>
<td>1</td>
<td>0.4</td>
</tr>
<tr>
<td>March 2007</td>
<td>70</td>
<td>25</td>
<td>4</td>
<td>1</td>
<td>0.2</td>
</tr>
<tr>
<td>November 2006</td>
<td>65</td>
<td>30</td>
<td>3</td>
<td>2</td>
<td>0.2</td>
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<tr>
<td>August 2006</td>
<td>78</td>
<td>19</td>
<td>2</td>
<td>2</td>
<td>0.1</td>
</tr>
<tr>
<td>May 2006</td>
<td>70</td>
<td>25</td>
<td>3</td>
<td>1</td>
<td>0.1</td>
</tr>
</tbody>
</table>
Evaluation of relations with...
July 2007 (%)
Which countries are the most important partners for Armenia? And which comprise the greatest political and economic threat?
How important is it for Armenia to solve the problems related to Nagorno Karabakh in the near future? Is it… (%)

<table>
<thead>
<tr>
<th>Month</th>
<th>Very important</th>
<th>Rather important</th>
<th>Not very important</th>
<th>Not at all important</th>
<th>DK / NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2007</td>
<td>64</td>
<td>27</td>
<td>5</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>March 2007</td>
<td>70</td>
<td>27</td>
<td>2</td>
<td>1</td>
<td>0.5</td>
</tr>
<tr>
<td>November 2006</td>
<td>72</td>
<td>24</td>
<td>3</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>August 2006</td>
<td>75</td>
<td>21</td>
<td>2</td>
<td>1</td>
<td>0.3</td>
</tr>
<tr>
<td>May 2006</td>
<td>77</td>
<td>20</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Thinking about the future of Nagorno Karabakh, do you think it should… (%)

Be an ordinary region of Armenia, without any autonomy

- July 2007: 37%
- March 2007: 38%
- November 2006: 35%
- August 2006: 39%
- May 2006: 41%

Be an autonomous region of the Armenian state

- July 2007: 31%
- March 2007: 29%
- November 2006: 31%
- August 2006: 30%
- May 2006: 27%

Be an independent country

- July 2007: 32%
- March 2007: 33%
- November 2006: 31%
- August 2006: 27%
- May 2006: 22%

Be a part of Azerbaijan

- July 2007: 2%
- March 2007: 4%
- November 2006: 2%
- August 2006: 1%
- May 2006: 1%

DK/NA

- July 2007: 1%
- March 2007: 2%
- November 2006: 1%
- August 2006: 2%
- May 2006: 1%
Do you think that the current situation in regard to the status of Nagorno Karabakh should be resolved through negotiations and peaceful means, or should some force be used if necessary? (%)

- July 2007: 81% for negotiations, 18% for force, 1% DK/NA
- March 2007: 78% for negotiations, 19% for force, 3% DK/NA
- November 2006: 86% for negotiations, 13% for force, 1% DK/NA
- August 2006: 82% for negotiations, 17% for force, 1% DK/NA
- May 2006: 85% for negotiations, 13% for force, 2% DK/NA

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Do you think that a peaceful settlement on Nagorno Karabakh can be reached with Azerbaijan without military force being used?

**Definitely yes** | **Probably yes** | **Probably no** | **Definitely no** | **DK/NA**
---|---|---|---|---
July 2007 | 23 | 53 | 15 | 6 | 3
March 2007 | 22 | 55 | 14 | 2 | 6
November 2006 | 20 | 57 | 13 | 5 | 5
August 2006 | 23 | 52 | 18 | 3 | 4
May 2006 | 19 | 52 | 21 | 3 | 5

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
In your opinion, does the presence of a Russian military base in Armenia have a positive or negative influence on Armenian independence and stability in the country?

**Survey Results:**

- **July 2007:**
  - Positive influence: 65
  - Neither positive nor negative: 18
  - Both positive and negative: 12
  - Negative influence: 1
  - DK/NA: 4

- **March 2007:**
  - Positive influence: 66
  - Neither positive nor negative: 11
  - Both positive and negative: 16
  - Negative influence: 2
  - DK/NA: 5

- **November 2006:**
  - Positive influence: 62
  - Neither positive nor negative: 15
  - Both positive and negative: 20
  - Negative influence: 1
  - DK/NA: 2

- **August 2006:**
  - Positive influence: 67
  - Neither positive nor negative: 15
  - Both positive and negative: 12
  - Negative influence: 2
  - DK/NA: 3

- **May 2006:**
  - Positive influence: 66
  - Neither positive nor negative: 16
  - Both positive and negative: 11
  - Negative influence: 2
  - DK/NA: 6

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA. ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007*
Should the government of Armenia agree to open the border for trade, etc., with Turkey even if the Turkish government does not recognize the genocide?

- **July 2007**: 45% should open the border regardless, 51% should not open the border, 4% DK/NA
- **March 2007**: 42% should open the border regardless, 45% should not open the border, 13% DK/NA
- **November 2006**: 43% should open the border regardless, 47% should not open the border, 10% DK/NA
- **August 2006**: 39% should open the border regardless, 57% should not open the border, 4% DK/NA
- **May 2006**: 42% should open the border regardless, 48% should not open the border, 9% DK/NA
Do you have friends or relatives working abroad?

- **July 2007**: 58 Yes, 42 No
- **March 2007**: 66 Yes, 34 No
- **November 2006**: 66 Yes, 34 No
- **August 2006**: 65 Yes, 35 No
- **May 2006**: 61 Yes, 39 No

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007*
Do you personally benefit from remittances being sent from friends or relatives working abroad? (Those who have friends or relatives abroad, %)
Which countries are your relatives working in? (Those who have relatives/friends working abroad (N=690))
July 2007 (%)

- Russia: 64%
- USA: 22%
- France: 6%
- Germany: 4%
- Belgium: 4%
- Iran: 2%
- Spain: 2%
- Australia: 2%
- Poland: 2%
- England: 2%
- Scotland: 1%
- Other: 4%
- DK/NA: 1%
Do you think Russia is a trustworthy ally of Armenia? (%)

- Definitely yes
- Probably yes
- Probably no
- Definitely no
- DK/NA

**July 2007**
- Definitely yes: 46%
- Probably yes: 41%
- Probably no: 5%
- Definitely no: 2%
- DK/NA: 6%

**March 2007**
- Definitely yes: 49%
- Probably yes: 39%
- Probably no: 6%
- Definitely no: 2%
- DK/NA: 4%

**November 2006**
- Definitely yes: 51%
- Probably yes: 38%
- Probably no: 6%
- Definitely no: 4%
- DK/NA: 4%

**August 2006**
- Definitely yes: 43%
- Probably yes: 44%
- Probably no: 8%
- Definitely no: 4%
- DK/NA: 1%

**May 2006**
- Definitely yes: 45%
- Probably yes: 42%
- Probably no: 7%
- Definitely no: 3%
- DK/NA: 3%
Should Armenia in the future…
July 2007 (%)

Join NATO

- Definitely yes: 12%
- Probably yes: 30%
- Probably no: 32%
- Definitely no: 11%
- DK/NA: 15%

Join the European Union

- Definitely yes: 37%
- Probably yes: 45%
- Probably no: 8%
- Definitely no: 1%
- DK/NA: 9%

Remain a member of the Commonwealth of Independent States

- Definitely yes: 32%
- Probably yes: 42%
- Probably no: 15%
- Definitely no: 2%
- DK/NA: 9%
INSTITUTIONS
Confidence In Institutions: July 2007 (%)

- European Union: 84% Favorable, 11% Unfavorable, 5% No opinion
- Army: 80% Favorable, 19% Unfavorable, 1% No opinion
- United Nations Organization: 79% Favorable, 14% Unfavorable, 7% No opinion
- Commonwealth of Independent States: 77% Favorable, 20% Unfavorable, 3% No opinion
- Church: 76% Favorable, 19% Unfavorable, 5% No opinion
- Armenian media: 68% Favorable, 29% Unfavorable, 3% No opinion
- Organization for Security and Cooperation in Europe: 64% Favorable, 20% Unfavorable, 16% No opinion
- NATO: 52% Favorable, 35% Unfavorable, 13% No opinion
- Educational system: 43% Favorable, 53% Unfavorable, 4% No opinion
- President's office: 42% Favorable, 52% Unfavorable, 5% No opinion
- Central Bank: 41% Favorable, 49% Unfavorable, 10% No opinion
- Police: 41% Favorable, 56% Unfavorable, 3% No opinion
- Government (Cabinet of Ministers): 35% Favorable, 61% Unfavorable, 4% No opinion
- Political parties: 34% Favorable, 63% Unfavorable, 3% No opinion
- Armenian Parliament: 32% Favorable, 65% Unfavorable, 3% No opinion

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
SITUATION OF SOME SOCIAL GROUPS IN ARMENIA
Please say about each social group, whether the needs of this social group are considered in Armenia or not?

July 2007 (%)

<table>
<thead>
<tr>
<th>Social Group</th>
<th>Considered</th>
<th>Partially</th>
<th>Not considered at all</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth</td>
<td>5</td>
<td>51</td>
<td>40</td>
<td>4</td>
</tr>
<tr>
<td>Elderly</td>
<td>3</td>
<td>55</td>
<td>40</td>
<td>2</td>
</tr>
<tr>
<td>Women</td>
<td>2</td>
<td>35</td>
<td>58</td>
<td>5</td>
</tr>
<tr>
<td>Disabled</td>
<td>4</td>
<td>58</td>
<td>34</td>
<td>5</td>
</tr>
<tr>
<td>War veterans</td>
<td>6</td>
<td>55</td>
<td>34</td>
<td>5</td>
</tr>
<tr>
<td>Refugees</td>
<td>7</td>
<td>48</td>
<td>38</td>
<td>7</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Prevailing attitude of Armenian population towards disabled persons in Armenia (%)

July 2007

- Very positive: 17%
- Rather positive: 44%
- Rather negative: 26%
- Very negative: 9%
- DK/NA: 4%

March 2007

- Very positive: 21%
- Rather positive: 51%
- Rather negative: 15%
- Very negative: 5%
- DK/NA: 7%

In your opinion, do disabled people in Armenia have adequate access to social services or not? (%)

- The majority of disabled people have no adequate access to social services (39%)
- Only some services are accessible for disabled people in Armenia (44%)
- The majority of social services are accessible for disabled people in Armenia (4%)

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Who should care for the needs of disabled people and solve their problems first? (%)

- Government of Armenia: 95% (July 2007), 97% (March 2007)
- Nongovernmental organizations: 76% (July 2007), 84% (March 2007)
- Local government: 74% (July 2007), 87% (March 2007)
- Family members, relatives: 74% (July 2007), 92% (March 2007)
- Political parties: 68% (July 2007), 78% (March 2007)
- Other: 0% (July 2007), 2% (March 2007)

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Please speak about each of the following groups, do they take care of the needs and problems of the disabled in Armenia or not? July 2007 (%)
Institutions, organizations, nongovernmental organizations who care for the needs and problems of the disabled in Armenia.
July 2007 (%)
In your opinion, do the disabled in Armenia have adequate possibilities for active participation in the political life of Armenia or not? (%)

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA. ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
In your opinion, do disabled members of society in Armenia face challenges in finding employment opportunities or not? July 2007 (%)

- Yes, they have some difficulties: 40%
- No, they do not have difficulties: 2%
- Yes, they have major difficulties finding jobs: 57%
- DK/NA: 1%
In your opinion, do those people who use wheelchairs have adequate access to public places? July 2007 (%)

Yes, they have adequate access in the majority of places 5%

Yes, they have access in some places 46%

DK/NA 4%

No, they do not have adequate access in the majority of places 45%
Do those members of society who are disabled face challenges in seeking higher education? July 2007 (%)
HEROES OF OUR TIMES
Heroes For Our Times
Of the prominent Armenian people and characters in Armenian history and folk culture, who is most suitable to be a national hero or leader in the present?
(Open-ended question, %) July 2007

<table>
<thead>
<tr>
<th>Name</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vazgen Sargsyan</td>
<td>18</td>
</tr>
<tr>
<td>Andranik</td>
<td>14</td>
</tr>
<tr>
<td>Karen Demirchyan</td>
<td>13</td>
</tr>
<tr>
<td>Tigran Metsyan</td>
<td>9</td>
</tr>
<tr>
<td>Vardan Mamikonyan</td>
<td>8</td>
</tr>
<tr>
<td>Garegin Nideh</td>
<td>7</td>
</tr>
<tr>
<td>Dro</td>
<td>4</td>
</tr>
<tr>
<td>Monte Melkonyan</td>
<td>4</td>
</tr>
<tr>
<td>Andranik Magaryan</td>
<td>3</td>
</tr>
<tr>
<td>Mesrop Mastoc</td>
<td>3</td>
</tr>
<tr>
<td>Marshal Baghramyan</td>
<td>2</td>
</tr>
<tr>
<td>Sayat Nova</td>
<td>2</td>
</tr>
<tr>
<td>Davit Bek</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>22</td>
</tr>
<tr>
<td>None</td>
<td>7</td>
</tr>
<tr>
<td>DK/NA</td>
<td>11</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
It is a good thing for any society to be made up of people from different religions

Armenia has always consisted of various cultural and religious groups

In order to be fully accepted members of Armenian society, people belonging to these minority groups must give up such parts of their religion or culture which may be in conflict with Armenian tradition

Armenia has reached its limits; if there were to be more people belonging to religious minorities we would have problems

Whether people belonging to religious minority groups can be fully accepted members of Armenian society depends on which group they belong to

<table>
<thead>
<tr>
<th>Statement</th>
<th>Tend to agree</th>
<th>Tend to disagree</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>It is a good thing for any society to be made up of people from different religions</td>
<td>27</td>
<td>68</td>
<td>5</td>
</tr>
<tr>
<td>Armenia has always consisted of various cultural and religious groups</td>
<td>37</td>
<td>59</td>
<td>5</td>
</tr>
<tr>
<td>In order to be fully accepted members of Armenian society, people belonging to these minority groups must give up such parts of their religion or culture which may be in conflict with Armenian tradition</td>
<td>40</td>
<td>53</td>
<td>7</td>
</tr>
<tr>
<td>Armenia has reached its limits; if there were to be more people belonging to religious minorities we would have problems</td>
<td>33</td>
<td>58</td>
<td>9</td>
</tr>
<tr>
<td>Whether people belonging to religious minority groups can be fully accepted members of Armenian society depends on which group they belong to</td>
<td>41</td>
<td>47</td>
<td>12</td>
</tr>
</tbody>
</table>

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
SOURCES OF INFORMATION
Sources of Political Information (%)

- TV - news, programs
- Articles in newspapers
- Radio - news, programs
- Relatives, friends
- Meetings with politicians
- Billboards, streetsigns
- Articles in magazines
- Internet
- Colleagues at work
- Leaflets, and other free information by post

July 2007
March 2007
November 2006

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Sources in Election Campaign
July 2007 (%)

- Meetings with politicians
  - Great influence: 18
  - Some influence: 40
  - Not much influence: 20
  - No influence at all: 19
  - DK/NA: 3

- Meetings with/opinions of respected people
  - Great influence: 13
  - Some influence: 30
  - Not much influence: 26
  - No influence at all: 28
  - DK/NA: 3

- TV ads
  - Great influence: 10
  - Some influence: 35
  - Not much influence: 26
  - No influence at all: 28
  - DK/NA: 1

- Personal letters to you from the candidate
  - Great influence: 8
  - Some influence: 19
  - Not much influence: 18
  - No influence at all: 43
  - DK/NA: 12

- Visits of party or candidate representatives to your home
  - Great influence: 7
  - Some influence: 25
  - Not much influence: 18
  - No influence at all: 44
  - DK/NA: 7

- Articles in newspapers about the candidates
  - Great influence: 7
  - Some influence: 24
  - Not much influence: 29
  - No influence at all: 37
  - DK/NA: 3

- Paid ads in the media for the candidate or party
  - Great influence: 5
  - Some influence: 25
  - Not much influence: 27
  - No influence at all: 40
  - DK/NA: 3

- Telephone calls to your home from the political party or candidate
  - Great influence: 5
  - Some influence: 21
  - Not much influence: 22
  - No influence at all: 42
  - DK/NA: 10

- Leaflets
  - Great influence: 3
  - Some influence: 29
  - Not much influence: 30
  - No influence at all: 36
  - DK/NA: 1

- Radio ads
  - Great influence: 3
  - Some influence: 22
  - Not much influence: 22
  - No influence at all: 46
  - DK/NA: 7

- Billboards
  - Great influence: 3
  - Some influence: 22
  - Not much influence: 21
  - No influence at all: 47
  - DK/NA: 7

- Slogans, texts on public transport
  - Great influence: 4
  - Some influence: 25
  - Not much influence: 20
  - No influence at all: 47
  - DK/NA: 5

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Recall of communication means used during the last Parliamentary Election campaign (%)

- **TV ads**
  - July 2007: 92%
  - March 2007: 80%
  - November 2006: 93%

- **Leaflets**
  - July 2007: 42%
  - March 2007: 59%
  - November 2006: 72%

- **Articles in newspapers about the candidates**
  - July 2007: 67%
  - March 2007: 52%
  - November 2006: 63%

- **Meetings with politicians you participated in**
  - July 2007: 44%
  - March 2007: 42%
  - November 2006: 55%

- **Slogans, texts on public transportation**
  - July 2007: 51%
  - March 2007: 54%
  - November 2006: 53%

- **Paid ads in media for the candidate or party**
  - July 2007: 49%
  - March 2007: 48%
  - November 2006: 55%

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007*
Recall of communication means used during the last Parliamentary Election campaign (%)

- Billboards
  - July 2007: 46%
  - March 2007: 46%
  - November 2006: 50%

- Radio ads
  - July 2007: 39%
  - March 2007: 29%
  - November 2006: 41%

- Meetings with popular people you participated in
  - July 2007: 35%
  - March 2007: 37%
  - November 2006: 38%

- Visits of party or candidate representatives to your home
  - July 2007: 26%
  - March 2007: 17%
  - November 2006: 17%

- Telephone calls to your home from the political party or candidate
  - July 2007: 26%
  - March 2007: 13%
  - November 2006: 15%

- Personal letters to you from the candidate
  - July 2007: 15%
  - March 2007: 6%
  - November 2006: 11%
In your opinion, are people in Armenia afraid to openly express their political views?

**Survey Results:**

- **July 2007:**
  - Majority are afraid: 34%
  - Many are afraid: 31%
  - Some are afraid: 20%
  - Nobody is afraid: 15%
  - DK/NA: 15%

- **March 2007:**
  - Majority are afraid: 23%
  - Many are afraid: 28%
  - Some are afraid: 32%
  - Nobody is afraid: 17%
  - DK/NA: 17%

- **November 2006:**
  - Majority are afraid: 28%
  - Many are afraid: 33%
  - Some are afraid: 23%
  - Nobody is afraid: 15%
  - DK/NA: 15%

- **August 2006:**
  - Majority are afraid: 26%
  - Many are afraid: 32%
  - Some are afraid: 23%
  - Nobody is afraid: 17%
  - DK/NA: 2%

- **May 2006:**
  - Majority are afraid: 25%
  - Many are afraid: 34%
  - Some are afraid: 20%
  - Nobody is afraid: 13%
  - DK/NA: 8%

*IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007*
Gender

- Male: 47%
- Female: 53%

Age groups

- 18-29: 27%
- 30-49: 42%
- 50+: 31%
**Education**

- University, higher: 29%
- Secondary: 33%
- Vocational: 22%
- Unfinished higher: 11%
- Unfinished secondary: 5%

**Household size**

- Five: 26%
- Four: 27%
- Three: 11%
- Two: 11%
- One: 4%
- Seven and more: 7%
- Six: 14%

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Sector of Employment

- Don't work: 56%
- Private: 29%
- State: 15%
- Nongovernmental: 0%

Membership in Organizations

- None: 89%
- Member of a party: 10%
- Member of a nongovernmental organization: 1%

IRI, USAID, Baltic Surveys/The Gallup Organization, ASA, ARMENIAN GENERAL PUBLIC OPINION SURVEY, July 2007
Religion

- Armenian Apostolic: 97%
- Other: 1%
- Other Christian: 2%
- Yezidi: 0%
- None: 2%

Attendance of religious service

- A few times per year: 51%
- Once a month: 25%
- Once a week: 7%
- A few times a week: 3%
- Every Day: 2%
- Never: 12%
Type of settlement

- Capital: 36%
- Rural: 34%
- Towns: 30%

Regions

- Yerevan: 36%
- West-Center: 30%
- South: 21%
- North: 6%
- East: 7%