Survey of Southern Kazakhstan Population
April 13-22, 2009

International Republican Institute
Baltic Surveys Ltd. / The Gallup Organization
with funding from the
National Endowment for Democracy
METHODOLOGY

- The survey of southern Kazakhstan (Kyzylorda, Zhambyl and South Kazakhstan oblasts and Almaty city) was carried out from April 13-22, 2009. The eligibility criteria was based on age (18 years and older). Eight-hundred and twenty-seven Kazakh participants were interviewed face-to-face in their homes.

- The sample design was a multi-stage probability sample.
  - Stage one: the sample was stratified into four regions - three oblasts and Almaty city.
  - Stage two: the sample was further stratified into rural, urban and metropolitan sampling units.
  - Stage three: Primary Sampling Units (PSU) were described.

- The last birthday rule was used for the selection of the respondent. The households were selected using random route method.

- The sample was distributed at the regional level, in rural and urban areas, in all regions of southern Kazakhstan.

- The response rate was 65 percent.

- The margin of error for the survey results does not exceed plus or minus 3.4 percent with a confidence level of 95 percent.

- Fifty-nine interviewers worked on the study, on average completing 10-12 interviews in one PSU. The interviews were done in Russian, Kazakh and Uzbek languages.
SOCIAL INDICATORS INDEX
Generally speaking, is Kazakhstan going in the right direction or wrong direction?

- Right direction: 82%
- Wrong direction: 8%
- Don't know/No answer: 10%

IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Generally speaking, is Kazakhstan going in the right direction or wrong direction?

- **Almaty city**: 67% right, 14% wrong, 19% don't know/no answer
- **Zhambyl oblast**: 88% right, 4% wrong, 8% don't know/no answer
- **Kyzylorda oblast**: 82% right, 7% wrong, 11% don't know/no answer
- **South Kazakhstan oblast**: 87% right, 8% wrong, 6% don't know/no answer

Survey conducted by IRI, Baltic Surveys / The Gallup Organization.

**SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009**
In the past year, how has your personal financial situation changed?

- Improved: 20%
- More or less the same: 33%
- Worsened: 46%
- Don't know/No answer: 1%

IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
In the past year how has your personal financial situation changed?

- **Almaty city**
  - Improved: 22
  - Worsened: 44
  - More or less the same: 31
  - Don't know/No answer: 3

- **Zhambyl oblast**
  - Improved: 31
  - Worsened: 33
  - More or less the same: 36
  - Don't know/No answer: 0

- **Kyzylorda oblast**
  - Improved: 33
  - Worsened: 19
  - More or less the same: 48
  - Don't know/No answer: 0

- **South Kazakhstan**
  - Improved: 12
  - Worsened: 58
  - More or less the same: 29
  - Don't know/No answer: 0
In the next year, do you expect the economic situation in Kazakhstan to get better, worse or stay the same?

- Better: 44%
- Worse: 19%
- More or less the same: 30%
- Don't know/No answer: 7%
In the next year, do you expect the economic situation in Kazakhstan to get better, worse or stay the same?

<table>
<thead>
<tr>
<th>Location</th>
<th>Better</th>
<th>Worse</th>
<th>More or less the same</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Almaty city</td>
<td>51</td>
<td>22</td>
<td>20</td>
<td>8</td>
</tr>
<tr>
<td>Zhambyl oblast</td>
<td>68</td>
<td>7</td>
<td>15</td>
<td>10</td>
</tr>
<tr>
<td>Kyzylorda oblast</td>
<td>61</td>
<td>9</td>
<td>22</td>
<td>8</td>
</tr>
<tr>
<td>South Kazakhstan oblast</td>
<td>25</td>
<td>25</td>
<td>45</td>
<td>5</td>
</tr>
</tbody>
</table>

Better | Worse | More or less the same | Don't know/No answer
Do you feel effects of the world financial crisis in your city/village?

- Yes: 68%
- No: 28%
- Don't know/No answer: 4%

IRI, Baltic Surveys / The Gallup Organization
SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Do you feel effects of the world financial crisis in your city/village?

- **Almaty city**: 85% Yes, 10% No, 5% Don't know/No answer
- **Zhambyl oblast**: 62% Yes, 34% No, 4% Don't know/No answer
- **Kyzylorda oblast**: 70% Yes, 28% No, 2% Don't know/No answer
- **South Kazakhstan oblast**: 61% Yes, 36% No, 4% Don't know/No answer

*IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009*
What one effect of the world financial crisis do you feel most?
Respondents who feel effects of the world financial crisis, N=564

- Price increases for basic products: 42
- Decrease in available jobs: 20
- General economic crisis: 17
- General bank crisis: 6
- Wages are not paid: 4
- Slowed business activities: 3
- Housing problems: 3
- Price increases for health services/Medicine: 3
- Difficulty selling products: 2
- Don't know/No answer: 1
How well is President Nazarbaev and the government handling the problems caused by the global financial crisis?

- 24% Very good
- 61% Rather good
- 6% Rather bad
- 2% Very bad
- 7% Don't know/No answer
How well is President Nazarbaev and the government handling the problems caused by the global financial crisis?

Almaty city

- Very good: 14
- Rather good: 58
- Rather bad: 16
- Very bad: 4
- Don't know/No answer: 8

Zhambyl oblast

- Very good: 40
- Rather good: 48
- Rather bad: 31
- Very bad: 8
- Don't know/No answer: 8

Kyzylorda oblast

- Very good: 23
- Rather good: 57
- Rather bad: 6
- Very bad: 1
- Don't know/No answer: 13

South Kazakhstan oblast

- Very good: 32
- Rather good: 72
- Rather bad: 3
- Very bad: 2
- Don't know/No answer: 0
How concerned are you about high prices?

86% Concerned

11% Not concerned

Very concerned
Somewhat concerned
Not very concerned
Not at all concerned
Don't know/No answer
In your view, which of the following is mostly to blame for high prices?

Respondents who are very or somewhat concerned about high prices, N=716

- The government lacks a coherent economic plan: 30%
- Devaluation of the tenge: 21%
- Corruption: 21%
- Merchants are greedy and charging more than necessary: 17%
- People can afford to pay more, so merchants are charging more: 5%
- World financial crisis: 1%
- Prices are always rising, no one is to blame: 0.3%
- No tax collection: 0.3%
- Economic dependence on other countries: 0.1%
- Don't know/No answer: 5%
Which one of the following issues is of the greatest concern to you?

- Unemployment/Possibility of losing job: 31
- Inflation/Price increases: 29
- Low standard of living: 11
- Low income: 6
- Increase in level of crime: 4
- Corruption: 4
- Low quality/High prices of health services: 2
- Quality/Accessibility of education: 2
- Problems with the water supply: 2
- Housing problems: 2
- Need for further democratic reforms: 2
- Not a sufficient level of support to small and medium sized businesses: 2
- Other: 0.3
- Don't know/No answer: 4

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SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Which one of the following issues is of the greatest concern to you?
Residents of Almaty city, N=198

- Inflation/Price increases: 21
- Unemployment/Possibility of losing job: 20
- Low income: 10
- Low standard of living: 9
- Increase in level of crime: 8
- Low quality/High prices of health services: 4
- Quality/Accessibility of education: 4
- Housing problems: 4
- Problems with the water supply: 3
- Corruption: 2
- Not a sufficient level of support to small and medium sized businesses: 2
- Don't know/No answer: 14
Which one of the following issues is of the greatest concern to you?

Residents of Zhambyl oblast, N=163

- Inflation/Price increases: 41
- Unemployment/Possibility of losing job: 20
- Low standard of living: 15
- Low income: 6
- Corruption: 5
- Increase in level of crime: 4
- Quality/Accessibility of education: 3
- Low quality/High prices of health services: 2
- Housing problems: 2
- Not a sufficient level of support to small and medium sized businesses: 2
- Problems with the water supply: 1
- Don't know/No answer: 2

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SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Which one of the following issues is of the greatest concern to you?

Residents of Kyzylorda oblast, N=101

- Inflation/Price increases: 27
- Unemployment/Possibility of losing job: 25
- Low standard of living: 12
- Low income: 10
- Corruption: 7
- Quality/Accessibility of education: 4
- Increase in level of crime: 3
- Housing problems: 3
- Not a sufficient level of support to small and medium sized businesses: 3
- Low quality/High prices of health services: 2
- Need for further democratic reforms: 2
- Problems with the water supply: 1
- Other: 1
- Don't know/No answer: 1

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Which one of the following issues is of the greatest concern to you?
Residents of South Kazakhstan oblast, N=365

- Unemployment/Possibility of losing job: 44
- Inflation/Price increases: 28
- Low standard of living: 9
- Corruption: 4
- Low income: 3
- Need for further democratic reforms: 4
- Problems with the water supply: 3
- Increase in level of crime: 2
- Low quality/High prices of health services: 2
- Quality/Accessibility of education: 1
- Housing problems: 1
- Not a sufficient level of support to small and medium sized businesses: 1
- Don't know/No answer: 1

IRI, Baltic Surveys / The Gallup Organization
SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
How corrupt are the following institutions?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Great deal of corruption</th>
<th>Fair amount</th>
<th>Not much</th>
<th>No corruption</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street police</td>
<td>56</td>
<td>29</td>
<td>7</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>Customs service</td>
<td>42</td>
<td>35</td>
<td>7</td>
<td>6</td>
<td>10</td>
</tr>
<tr>
<td>Office of the Prosecutor General</td>
<td>33</td>
<td>33</td>
<td>11</td>
<td>6</td>
<td>18</td>
</tr>
<tr>
<td>Universities</td>
<td>32</td>
<td>40</td>
<td>18</td>
<td>3</td>
<td>7</td>
</tr>
<tr>
<td>The courts</td>
<td>27</td>
<td>45</td>
<td>12</td>
<td>6</td>
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<td>Banks</td>
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<td>38</td>
<td>19</td>
<td>7</td>
<td>12</td>
</tr>
<tr>
<td>Parliament</td>
<td>14</td>
<td>27</td>
<td>18</td>
<td>13</td>
<td>27</td>
</tr>
<tr>
<td>Kazakhstan companies</td>
<td>13</td>
<td>31</td>
<td>27</td>
<td>10</td>
<td>19</td>
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<td>Political parties</td>
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<td>26</td>
<td>22</td>
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<tr>
<td>Army</td>
<td>11</td>
<td>35</td>
<td>22</td>
<td>11</td>
<td>20</td>
</tr>
<tr>
<td>Office of the President</td>
<td>11</td>
<td>25</td>
<td>25</td>
<td>16</td>
<td>29</td>
</tr>
<tr>
<td>Foreign companies</td>
<td>9</td>
<td>30</td>
<td>13</td>
<td>25</td>
<td>25</td>
</tr>
</tbody>
</table>

Source: IRI, Baltic Surveys / The Gallup Organization

Survey of Southern Kazakhstan Population, April 2009
Have you been in a situation over the last 12 months when you had to pay a bribe in order to get a service or a decision that you needed?

- Don't know/No answer: 10%
- Yes, had to pay: 25%
- No, have not paid: 65%
Compared to a few years ago, do you think corruption in Kazakhstan has gotten a lot better, gotten a little better, stayed the same, gotten a little worse or gotten a lot worse?

37% Better
11% Worse
How safe do you feel in the city/village where you live?

- Completely safe: 24%
- Rather safe: 54%
- Rather not safe: 3%
- Not at all safe: 17%
- Don't know/No answer: 2%

IRI, Baltic Surveys / The Gallup Organization
SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
How safe do you feel in the city/village where you live?

**Almaty city**
- Completely safe: 7
- Rather safe: 47
- Rather not safe: 36
- Not at all safe: 8
- Don't know/No answer: 2

**Zhambyl oblast**
- Completely safe: 35
- Rather safe: 44
- Rather not safe: 18
- Not at all safe: 21
- Don't know/No answer: 2

**Kyzylorda oblast**
- Completely safe: 37
- Rather safe: 45
- Rather not safe: 9
- Not at all safe: 5
- Don't know/No answer: 4

**South Kazakhstan oblast**
- Completely safe: 26
- Rather safe: 64
- Rather not safe: 9
- Not at all safe: 1
- Don't know/No answer: 1

**Source:** IRI, Baltic Surveys / The Gallup Organization
**Survey:** SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
In the last six months, would you say that the criminal situation in your city or village became worse, remained the same or improved?

- Much better: 36%
- Somewhat better: 11%
- Remained the same: 30%
- Somewhat worse: 5%
- Much worse: 5%
- Don't know/No answer: 13%
In the last six months, would you say that the criminal situation in your city or village became worse, remained the same or improved?

Almaty city

- Much better: 3
- Somewhat better: 18
- Remained the same: 32
- Somewhat worse: 31
- Much worse: 12
- Don't know/No answer: 5

Zhambyl oblast

- Much better: 22
- Somewhat better: 32
- Remained the same: 26
- Somewhat worse: 8
- Much worse: 3
- Don't know/No answer: 9

Kyzylorda oblast

- Much better: 24
- Somewhat better: 28
- Remained the same: 32
- Somewhat worse: 4
- Much worse: 13
- Don't know/No answer: 4

South Kazakhstan oblast

- Much better: 6
- Somewhat better: 38
- Remained the same: 43
- Somewhat worse: 7
- Much worse: 4
- Don't know/No answer: 2
Are property rights in your city/village protected?

- Very protected: 22%
- Somewhat protected: 51%
- Not very protected: 22%
- Not at all protected: 3%
- Don't know/No answer: 2%

IRI, Baltic Surveys / The Gallup Organization
SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Are property rights in your city/village protected?

- **Almaty city**
  - Very protected: 11
  - Somewhat protected: 51
  - Not very protected: 24
  - Not at all protected: 5
  - Don't know/No answer: 9

- **Zhambyl oblast**
  - Very protected: 39
  - Somewhat protected: 45
  - Not very protected: 12
  - Not at all protected: 3

- **Kyzylorda oblast**
  - Very protected: 28
  - Somewhat protected: 53
  - Not very protected: 16
  - Not at all protected: 4

- **South Kazakhstan oblast**
  - Very protected: 18
  - Somewhat protected: 52
  - Not very protected: 26
  - Not at all protected: 1
  - Don't know/No answer: 2

*IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009*
Are people in Kazakhstan afraid to openly express their political views?

- Majority are afraid: 25%
- Many are afraid: 30%
- Some are afraid: 30%
- Nobody is afraid: 11%
- Don't know/No answer: 4%

IRI, Baltic Surveys / The Gallup Organization
SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Are you satisfied with the quality of work provided by the oblast Akim* in your region?

*Each of the 14 oblasts and the two municipal districts of Almaty and Astana are headed by an Akim (provincial governor) appointed by the president.

IRI, Baltic Surveys / The Gallup Organization

SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Are you satisfied with the quality of work provided by the oblast Akim in your region?

- **Almaty city**
  - Very satisfied: 7
  - Somewhat satisfied: 39
  - Somewhat unsatisfied: 27
  - Very unsatisfied: 13
  - Don't know/No answer: 14

- **Zhambyl oblast**
  - Very satisfied: 28
  - Somewhat satisfied: 31
  - Somewhat unsatisfied: 20
  - Very unsatisfied: 10
  - Don't know/No answer: 13

- **Kyzylorda oblast**
  - Very satisfied: 11
  - Somewhat satisfied: 63
  - Somewhat unsatisfied: 15
  - Very unsatisfied: 9
  - Don't know/No answer: 2

- **South Kazakhstan**
  - Very satisfied: 9
  - Somewhat satisfied: 46
  - Somewhat unsatisfied: 37
  - Very unsatisfied: 3
  - Don't know/No answer: 6

*IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009*
Are you satisfied with the quality of work provided by the city/rayon Akim* in your city/village?

* A city or rayon Akim is similar to a mayor and like an oblast Akim, they are also appointed by the president.
Are you satisfied with the quality of work provided by the city/rayon Akim in your city/village?

- **Almaty city**
  - Very satisfied: 7
  - Somewhat satisfied: 42
  - Somewhat unsatisfied: 25
  - Very unsatisfied: 16
  - Don't know/No answer: 11

- **Zhambyl oblast**
  - Very satisfied: 25
  - Somewhat satisfied: 43
  - Somewhat unsatisfied: 17
  - Very unsatisfied: 6
  - Don't know/No answer: 10

- **Kyzylorda oblast**
  - Very satisfied: 13
  - Somewhat satisfied: 66
  - Somewhat unsatisfied: 14
  - Very unsatisfied: 5
  - Don't know/No answer: 2

- **South Kazakhstan oblast**
  - Very satisfied: 9
  - Somewhat satisfied: 58
  - Somewhat unsatisfied: 27
  - Very unsatisfied: 4
  - Don't know/No answer: 2
What are the main issues on which local authorities need to focus on in your city/village?

Up to three answers allowed.

Unemployment: 32 first mentioned, 19 all mentioned
Water supply: 8 first mentioned, 14 all mentioned
Road problems: 8 first mentioned, 17 all mentioned
Inflation/Price increases: 7 first mentioned, 19 all mentioned
Health care: 4 first mentioned, 9 all mentioned
Ecological problems: 3 first mentioned, 5 all mentioned
Gas supply: 3 first mentioned, 6 all mentioned
Corruption: 3 first mentioned, 10 all mentioned
Increase in level of crime: 3 first mentioned, 8 all mentioned
Housing problems: 2 first mentioned, 6 all mentioned
Low social benefits: 2 first mentioned, 4 all mentioned
City/Village cleanliness: 2 first mentioned, 7 all mentioned
Kindergartens: 2 first mentioned, 4 all mentioned
Low standard of living: 2 first mentioned, 5 all mentioned
Education: 2 first mentioned, 7 all mentioned
Agriculture: 1 first mentioned, 3 all mentioned
Public transport problems: 1 first mentioned, 4 all mentioned
Social assistance: 1 first mentioned, 5 all mentioned
Other: 8 first mentioned, 29 all mentioned

Don't know/No answer: 19 first mentioned, 19 all mentioned

IRI, Baltic Surveys / The Gallup Organization

SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
What are the main issues on which local authorities need to focus on in your city/village?

Residents of Almaty city, N=198. Up to three answers allowed.

- Unemployment
- Increase in level of crime
- Road problems
- Ecological problems
- Inflation/Price increases
- Healthcare
- City/Village cleanliness
- Corruption
- Public transport problems
- Social assistance
- Low social benefits
- Water supply
- Low living standards
- Education
- Kindergartens
- Gas supply
- Housing problems
- Agriculture
- Other
- Don't know/No answer

IRI, Baltic Surveys / The Gallup Organization
SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
What are the main issues on which local authorities need to focus in your city/village?

Residents of Zhambyl oblast, N=163. Up to three answers allowed.

- Unemployment: 22 (First 36, All 36)
- Inflation/Price increases: 9 (First 25, All 25)
- Road problems: 14 (First 14, All 14)
- Corruption: 9 (First 9, All 9)
- Kindergartens: 9 (First 9, All 9)
- Increase in level of crime: 8 (First 8, All 8)
- Ecological problems: 6 (First 6, All 6)
- Gas supply: 6 (First 6, All 6)
- Low living standards: 4 (First 4, All 4)
- Low social benefits: 4 (First 4, All 4)
- Housing problems: 12 (First 12, All 12)
- Healthcare: 4 (First 4, All 4)
- City/Village cleanliness: 3 (First 3, All 3)
- Water supply: 9 (First 9, All 9)
- Education: 1 (First 1, All 1)
- Agriculture: 1 (First 1, All 1)
- Social assistance: 3 (First 3, All 3)
- Other: 6 (First 6, All 6)
- Don't know/No answer: 28 (First 28, All 28)
What are the main issues on which local authorities need to focus on in your city/village?

Residents of Kyzylorda oblast, N=101. Up to three answers allowed.

<table>
<thead>
<tr>
<th>Issue</th>
<th>First mentioned</th>
<th>All mentioned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water supply</td>
<td>15</td>
<td>20</td>
</tr>
<tr>
<td>Unemployment</td>
<td>9</td>
<td>23</td>
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<tr>
<td>Road problems</td>
<td>8</td>
<td>13</td>
</tr>
<tr>
<td>Inflation/Price increases</td>
<td>5</td>
<td>13</td>
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<tr>
<td>Agriculture</td>
<td>5</td>
<td>12</td>
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<td>Corruption</td>
<td>3</td>
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<tr>
<td>Low living standards</td>
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<tr>
<td>Education</td>
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<td>2</td>
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<tr>
<td>Public transport problems</td>
<td>1</td>
<td>2</td>
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<tr>
<td>Ecological problems</td>
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<td>4</td>
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<tr>
<td>Kindergartens</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>9</td>
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</tr>
<tr>
<td>Don't know/No answer</td>
<td>32</td>
<td>32</td>
</tr>
</tbody>
</table>
What are the main issues on which local authorities need to focus on in your city/village?

Residents of South Kazakhstan oblast, N=365. Up to three answers allowed.

<table>
<thead>
<tr>
<th>Issue</th>
<th>First mentioned</th>
<th>All mentioned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unemployment</td>
<td></td>
<td>23</td>
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<td>Education</td>
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<td>Corruption</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Low social benefits</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>Kindergartens</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Low living standards</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>Public transport problems</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Agriculture</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>City/Village cleanliness</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Increase in level of crime</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Social assistance</td>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>Low income of population</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td>9</td>
</tr>
<tr>
<td>Don't know/No answer</td>
<td>6</td>
<td>6</td>
</tr>
</tbody>
</table>

*IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009*
LEADERSHIP INDEX
What have been the main events in the country’s life since its independence?

Up to three answers allowed.

- National currency recognition: 15
- Transferring the capital to Astana: 17
- Economic growth: 7
- Constitution: 7
- Independence: 4
- President and party elections: 3
- City development: 3
- Education improvement: 2
- Recognition of state symbols: 2
- Democracy: 2
- Small business development: 2
- The 2000th anniversary of Taraz: 2
- Stability in development: 2
- Strengthening of Kazakh language: 2
- Space program: 2
- Recognition of country in world: 2
- Increase of wages/Pensions/Social allowances: 3
- Approval of state and national holidays: 2
- The assembly of people of Kazakhstan: 2
- Other: 10
- Don't know/No answer: 46

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SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Of the prominent Kazakhs and characters in Kazakh history and folk culture, who is most suitable to be a national hero or leader in the current time? (Open-ended question, all mentioned)
ELECTIONS INDEX
If parliamentary elections were held next week, how likely is it that you would vote?

- **Very likely**: 42
- **Somewhat likely**: 39
- **Not very likely**: 8
- **Not vote at all**: 6
- **Don't know/No answer**: 5

81% Likely to vote

14% Likely not to vote
Why would you not vote in the parliamentary elections if they were held next week?
If not very likely to or not vote at all, N=115

- No belief in elections fairness and transparency: 32
- No time: 7
- I don't see party's activities: 4
- I will be out of the city: 3
- I understand nothing in it: 3
- No worthy opposition: 2
- I don't want to: 1
- Don't know/No answer: 49

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SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Do you agree or disagree with the following statement: It is healthy for Kazakhstan to have an active political opposition?

- 37% Strongly agree
- 20% Agree
- 10% Disagree
- 10% Strongly disagree
- 10% Don't know/No answer
If the opposition political parties decided to form a Grand Opposition Alliance, would you support this grand alliance or not?

- Yes: 16
- No: 28
- Maybe: 29
- Don't know/No answer: 27

IRI, Baltic Surveys / The Gallup Organization
KAZAKHSTAN NATIONAL PUBLIC OPINION SURVEY, April 2009
What should be the main priority of this Grand Opposition Alliance?

Those who would/maybe support Grand Opposition Alliance, N=367

- Unemployment: 6
- Distinct strategic policy: 4
- Democracy: 4
- Pension increase: 3
- Solving difficult issues: 3
- Opening of new enterprises: 3
- Social assistance: 3
- Fulfilling the people's requirements: 2
- Serving the people fairly: 2
- Corruption: 2
- Work with the population: 1
- Deferring credit payments: 1
- Anti-crisis decision: 1
- Simplifying traffic rules: 1
- Other: 9
- Don't know: 42
- No response: 20

IRI, Baltic Surveys / The Gallup Organization  SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
SOURCES OF INFORMATION
From what sources do you get political information?

- Kazakhstan's TV stations: 85
- Kazakhstan's newspapers: 53
- Russian TV stations: 47
- Kazakhstan's radio stations: 28
- Relatives, friends: 27
- Internet: 22
- Russian radio stations: 12
- Russian newspapers: 8
- Magazines: 6
- Other foreign TV stations: 6
- Other foreign radio stations: 3
- Other foreign newspapers: 1
- Other: 0.4
- Don't know/No response: 2
How credible are the following information sources?
Credibility measured on a five-point scale where one – very unreliable and five – very credible

<table>
<thead>
<tr>
<th>Information Source</th>
<th>Very Credible</th>
<th>Neither</th>
<th>Very Unreliable</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kazakhstan’s TV stations</td>
<td>74</td>
<td>17</td>
<td>7</td>
<td>2</td>
</tr>
<tr>
<td>Russian TV stations</td>
<td>67</td>
<td>13</td>
<td>5</td>
<td>15</td>
</tr>
<tr>
<td>Relatives, friends</td>
<td>61</td>
<td>18</td>
<td>10</td>
<td>13</td>
</tr>
<tr>
<td>Kazakhstan’s newspapers</td>
<td>58</td>
<td>19</td>
<td>9</td>
<td>15</td>
</tr>
<tr>
<td>Russian radio stations</td>
<td>50</td>
<td>16</td>
<td>5</td>
<td>33</td>
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<tr>
<td>Kazakhstan’s radio stations</td>
<td>49</td>
<td>19</td>
<td>6</td>
<td>27</td>
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<tr>
<td>Russian newspapers</td>
<td>45</td>
<td>17</td>
<td>6</td>
<td>31</td>
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<tr>
<td>Internet</td>
<td>43</td>
<td>14</td>
<td>10</td>
<td>33</td>
</tr>
<tr>
<td>Other foreign TV stations</td>
<td>34</td>
<td>13</td>
<td>8</td>
<td>45</td>
</tr>
<tr>
<td>Magazines</td>
<td>31</td>
<td>12</td>
<td>12</td>
<td>35</td>
</tr>
<tr>
<td>Other foreign newspapers</td>
<td>28</td>
<td>9</td>
<td>14</td>
<td>49</td>
</tr>
<tr>
<td>Other foreign radio stations</td>
<td>28</td>
<td>8</td>
<td>13</td>
<td>51</td>
</tr>
</tbody>
</table>
Which TV stations do you watch regularly?

- Khabar: 52
- Kazakhstan: 42
- ORT Evraziya: 40
- KTK: 31
- El arna: 24
- NTK: 10
- 31st channel: 10
- NTV: 8
- Astana: 5
- Russia: 4
Which radio stations do you listen to regularly?

- Radio NS: 19
- Europe+: 15
- Russian radio: 15
- Yumaks: 9
- Kazakhstan: 6
- HIT FM: 4
- Retro: 3
- Radio Shalkar: 3
- Radio 31: 3
- Auto radio: 2
- Don't listen to radio: 44

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SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Which newspapers do you read regularly?

- **Karavan**: 11
- **Egemen Kazakhstan**: 9
- **Vremya**: 8
- **Kazakhstanskaya pravda**: 7
- **Rabat**: 7
- **Yuzhnyi Kazakhstan**: 6
- **AiF**: 6
- **Ak zhol**: 6
- **Zhas Alash**: 6
- **Aigak**: 4
- **Don't read newspapers**: 2
On average, how many times do you use the Internet per week?

- Every day: 13%
- Some times per week: 10%
- Once a week: 6%
- Once a month: 7%
- Do not use: 61%
- Don't know/No answer: 3%
On average, how many times do you use the Internet per week?

- **Almaty city**: 37% Every day, 26% Some times per week, 9% Once a week, 19% Do not use, 4% Don't know/No answer
- **Zhambyl oblast**: 9% Every day, 4% Some times per week, 77% Once a week, 4% Do not use, 1% Don't know/No answer
- **Kyzylorda oblast**: 9% Every day, 7% Some times per week, 63% Once a week, 10% Do not use, 4% Don't know/No answer
- **South Kazakhstan oblast**: 3% Every day, 9% Some times per week, 76% Once a week, 4% Do not use, 3% Don't know/No answer
Where do you most often regularly access the Internet?

Users of Internet, N=321

- At home: 35
- At work: 25
- At internet café: 17
- At relative's/Friend's home: 13
- Cell phone or mobile connection: 2
- At school/University: 2
- Don't know/No answer: 6
What is the financial state of your household?

- **38%**: We are able to buy only basic products
- **35%**: We are able to buy what is necessary, but we cannot afford more expensive goods
- **12%**: We are able to buy some more expensive goods, but should save on other things
- **2%**: We can afford almost whatever we want
- **9%**: We do not have enough money for the basic needs
- **4%**: Don't know/No answer

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SURVEY OF SOUTHERN KAZAKHSTAN POPULATION, April 2009
Gender

- Male: 45%
- Female: 55%

Age groups

- 18-29: 29%
- 30-49: 46%
- 50+: 25%
**Education**

- University/Higher: 27%
- Secondary: 36%
- Vocational: 23%
- Higher unfinished: 10%
- Secondary unfinished: 3%
- Primary: 1%
- Primary unfinished: 3%
- Primary unfinished: 1%
- Primary: 1%

**Household size**

- Five and more: 45%
- Four: 20%
- Three: 15%
- Two: 13%
- One: 7%
- One: 7%
**Household income**

- More than 60,000 tenge: 20%
- Up to 25,000 tenge: 21%
- 40,001-60,000 tenge: 27%
- 25,001-40,000 tenge: 23%
- DK/NA: 9%
- More than 60,000 tenge: 20%

**Working status**

- No, don't work: 39%
- Yes, part time: 13%
- Seasonal, occasional: 6%
- Yes, full time: 42%
Sector of employed respondents, N=504

- Private: 60%
- State: 36%
- Nongovernmental: 4%

Occupations of employed respondents, N=504

- Specialist with technical education: 30%
- Specialist with higher education: 27%
- Unqualified worker: 23%
- Owner/Director/Manager: 7%
- Entrepreneur: 13%
Unemployed respondents, N=323

- Housewives, on maternity leave: 23%
- Students: 17%
- Retired: 29%
- Unemployed, looking for a job: 22%
- Unemployed, not looking for a job: 7%
- Don't know/No answer: 2%

Are you a member of any political party or nongovernmental organization?

- Member of NGO: 2%
- Member of a party: 8%
- None: 90%
Religion

- Islam: 78%
- Russian Orthodox: 19%
- None: 2%
- Other: 1%

Attendance of religious service

- Never: 35%
- Every day: 1%
- Once a week: 12%
- Few times a week: 2%
- Once a month: 16%
- Few times a year: 34%
- Never: 35%
South Kazakhstan oblast 44%
Almaty city 24%
Zhambyl oblast 20%
Kyzylorda oblast 12%