Public Opinion Survey of Residents of Ukraine

September 14 - October 10, 2017
Methodology
National Sample

• The survey was conducted by GfK Ukraine on behalf of the Center for Insights in Survey Research.
• The survey was conducted throughout Ukraine (except for the occupied territories of Crimea and the Donbas) from September 14 to October 10, 2017 through face-to-face interviews at respondents’ homes.
• The sample consisted of 2,400 permanent residents of Ukraine aged 18 and older and eligible to vote. It is representative of the general population by gender, age, region, and settlement size. An additional 4,800 respondents were also surveyed in the cities of Dnipro, Khmelnytskyi, Mariupol and Mykolaiv (i.e. 1,200 respondents in each city). A multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.

  • Stage One: The territory of Ukraine was split into 25 administrative regions (24 regions of Ukraine and Kyiv). The survey was conducted throughout all regions of Ukraine, with the exception of the occupied territories of Crimea and the Donbas.
  • Stage Two: The selection of settlements was based on towns and villages. Towns were grouped into subtypes according to their size:
    • Cities with a population of more than 1 million
    • Cities with a population of between 500,000-999,000
    • Cities with a population of between 100,000-499,000
    • Cities with a population of between 50,000-99,000
    • Cities with a population up to 50,000
    • Villages

    Cities and villages were selected at random. The number of selected cities/villages in each of the regions is proportional to the share of population living in cities/villages of a certain type in each region.
  • Stage Three: Primary Sampling Points (PSP) were described.
• The margin of error does not exceed plus or minus 1.7 percent.
• The average response rate was 63.7 percent.
• Charts and graphs may not add up to 100 percent due to rounding.
• The survey was financed by U.S. Agency for International Development (USAID).
Methodology
Regional Oversamples

• In addition to the national sample, four oversamples were conducted in the cities of Dnipro, Khmelnytskyi, Mariupol and Mykolaiv. The data was collected in each city from September 14 to October 10, 2017 through face-to-face interviews at respondents’ homes.

• The sample size in each of the four cities consisted of 1,200 citizens aged 18 and older and eligible to vote. The samples are representative in terms of gender, age, and size of settlement. A multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.

• The margin of error does not exceed 2.8 percent in each city.

• The response rate in each city was:
  • 58 percent in Dnipro
  • 70 percent in Khmelnytskyi
  • 56.3 percent in Mariupol
  • 63.8 percent in Mykolaiv

• Charts and graphs may not add up to 100 percent due to rounding.
*Due to the Russian occupation of Crimea and the ongoing conflict in eastern Ukraine, residents of Crimea and the separatist-controlled territories of Donetsk and Luhansk oblasts (“the Donbas”) were not surveyed in this poll.*
National Mood
Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?
### Over the last 12 months, how has the economic situation in Ukraine changed?

<table>
<thead>
<tr>
<th>Date</th>
<th>Improved a lot</th>
<th>Improved somewhat</th>
<th>Stayed the same</th>
<th>Worsened somewhat</th>
<th>Worsened a lot</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>1% 5%</td>
<td>25%</td>
<td>35%</td>
<td>31%</td>
<td>3%</td>
<td>2%</td>
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<tr>
<td>June 2017</td>
<td>1% 6%</td>
<td>21%</td>
<td>33%</td>
<td>35%</td>
<td>3%</td>
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</tr>
<tr>
<td>April 2017</td>
<td>&lt;1% 3%</td>
<td>20%</td>
<td>36%</td>
<td>37%</td>
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<tr>
<td>September 2016</td>
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<td>February 2016</td>
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<td>November 2015</td>
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<td>September 2015</td>
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<td>July 2015</td>
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<td>28%</td>
<td>60%</td>
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<tr>
<td>September 2014</td>
<td>1% 11%</td>
<td>29%</td>
<td>57%</td>
<td>2%</td>
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<td>2%</td>
</tr>
</tbody>
</table>
Over the last 12 months, how has the economic situation of your household changed?

- Improved a lot
- Improved somewhat
- Stayed the same
- Worsened somewhat
- Worsened a lot
- Difficult to answer

| Month            | <1% | 1% | 2% | 3% | 4% | 5% | 6% | 7% | 8% | 9% | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80% | 90% | 100% |
|------------------|-----|----|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| September 2017   | <1% | 5% | 27%| 32%| 34%| 2% |
| June 2017        | <1% | 6% | 26%| 31%| 34%| 2% |
| April 2017       | 3%  | 23%| 34%| 37%| 37%| 2% |
| September 2016   | <1% | 2% | 23%| 37%| 36%| 2% |
| June 2016        | 2%  | 18%| 38%| 40%| 40%| 2% |
| February 2016    | 1%  | 15%| 36%| 47%| 47%| 1% |
| November 2015    | 2%  | 20%| 36%| 40%| 40%| 2% |
| September 2015   | 1%  | 2% | 18%| 34%| 45%| 1% |
| July 2015        | 1%  | 14%| 29%| 55%| 55%| 1% |
| September 2014   | 2%  | 19%| 37%| 40%| 40%| 2% |
| April 2014       | 1%  | 4% | 37%| 34%| 22%| 3% |
| March 2014       | 3%  | 46%| 29%| 18%| 18%| 3% |
| February 2014    | 1%  | 8% | 44%| 31%| 14%| 2% |
| September 2013   | 1%  | 9% | 41%| 30%| 17%| 2% |
| May 2013         | 1%  | 8% | 46%| 30%| 14%| 1% |
| September 2012   | 1%  | 14%| 37%| 27%| 15%| 5% |
| May 2012         | 9%  | 45%| 30%| 13%| 13%| 3% |
| March 2012       | 1%  | 6% | 39%| 34%| 18%| 3% |
| November 2011    | 1%  | 6% | 37%| 36%| 18%| 2% |
In the next 12 months, how do you expect the economic situation in Ukraine to change?

<table>
<thead>
<tr>
<th>Month</th>
<th>Improve a lot</th>
<th>Improve somewhat</th>
<th>Stay the same</th>
<th>Worsen somewhat</th>
<th>Worsen a lot</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>2%</td>
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<td>30%</td>
<td>32%</td>
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</tbody>
</table>
Assessment of Ukrainian Authorities’ Performance
Do you approve or disapprove of the activities of the President of Ukraine Petro Poroshenko?

- Strongly approve
- Somewhat approve
- Somewhat disapprove
- Strongly disapprove
- Difficult to answer

<table>
<thead>
<tr>
<th>Date</th>
<th>Strongly Approve</th>
<th>Somewhat Approve</th>
<th>Somewhat Disapprove</th>
<th>Strongly Disapprove</th>
<th>Difficult to Answer</th>
</tr>
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<tbody>
<tr>
<td>September 2017</td>
<td>2%</td>
<td>13%</td>
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<tr>
<td>September 2016</td>
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<td>June 2016</td>
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</tr>
</tbody>
</table>
Do you approve or disapprove of the activities of the Cabinet of Ministers under the leadership of Volodymyr Hroisman?

<table>
<thead>
<tr>
<th>Month</th>
<th>Strongly Approve</th>
<th>Somewhat Approve</th>
<th>Somewhat Disapprove</th>
<th>Strongly Disapprove</th>
<th>Difficult to Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>2%</td>
<td>15%</td>
<td>34%</td>
<td>42%</td>
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<td>June 2017</td>
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<td>30%</td>
<td>49%</td>
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<td>September 2016</td>
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<td>June 2016</td>
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<td>February 2016</td>
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<td>6%</td>
<td>25%</td>
<td>64%</td>
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<td>November 2015</td>
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<td>September 2015</td>
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<td>March 2014</td>
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<td>34%</td>
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</tr>
</tbody>
</table>

*Volodymyr Hroisman has been Prime Minister of Ukraine since April 2016. Previous IRI polling data reflects attitudes toward prior prime ministers.*
**Do you approve or disapprove of the activities of the Parliament of Ukraine?**

<table>
<thead>
<tr>
<th>Month</th>
<th>Strongly approve</th>
<th>Somewhat approve</th>
<th>Somewhat disapprove</th>
<th>Strongly disapprove</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>1% 6%</td>
<td>33%</td>
<td>55%</td>
<td>5%</td>
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<tr>
<td>June 2017</td>
<td>1% 6%</td>
<td>31%</td>
<td>57%</td>
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<tr>
<td>April 2017</td>
<td>&lt;1% 7%</td>
<td>28%</td>
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<td>4%</td>
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<td>September 2016</td>
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<td>58%</td>
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<td>June 2016</td>
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<td>35%</td>
<td>46%</td>
<td>9%</td>
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<td>February 2016</td>
<td>5% 29%</td>
<td>59%</td>
<td>6%</td>
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<td>November 2015</td>
<td>1% 10%</td>
<td>31%</td>
<td>52%</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>September 2015</td>
<td>10%</td>
<td>35%</td>
<td>48%</td>
<td>6%</td>
<td>6%</td>
</tr>
<tr>
<td>July 2015</td>
<td>9% 35%</td>
<td>49%</td>
<td>6%</td>
<td>6%</td>
<td>6%</td>
</tr>
<tr>
<td>September 2014</td>
<td>3% 14%</td>
<td>36%</td>
<td>37%</td>
<td>9%</td>
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<td>April 2014</td>
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<td>24%</td>
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<td>March 2014</td>
<td>6% 32%</td>
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<td>February 2014</td>
<td>2% 11%</td>
<td>30%</td>
<td>50%</td>
<td>8%</td>
<td>8%</td>
</tr>
</tbody>
</table>
What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government?

<table>
<thead>
<tr>
<th>Politician/Official</th>
<th>Very favorable</th>
<th>Somewhat favorable</th>
<th>Somewhat unfavorable</th>
<th>Have not heard the name</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Former MP, leader of the “Okean Elzy” band, Svyatoslav Vakarchuk</td>
<td>10%</td>
<td>27%</td>
<td>16%</td>
<td>22%</td>
<td>6%</td>
</tr>
<tr>
<td>Head of the political party “Civic position,” Anatoliy Hrytsenko</td>
<td>4%</td>
<td>19%</td>
<td>24%</td>
<td>31%</td>
<td>8%</td>
</tr>
<tr>
<td>MP, leader of the political party “Fatherland,” Yulia Tymoshenko</td>
<td>6%</td>
<td>14%</td>
<td>25%</td>
<td>44%</td>
<td>1%</td>
</tr>
<tr>
<td>Leader of the political party “For Life (Za Zhyttia),” Vadym Rabinovich</td>
<td>4%</td>
<td>15%</td>
<td>21%</td>
<td>37%</td>
<td>8%</td>
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<tr>
<td>Mayor of Lviv Andriy Sadovyi</td>
<td>3%</td>
<td>16%</td>
<td>25%</td>
<td>38%</td>
<td>4%</td>
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<tr>
<td>Prime Minister Volodymyr Hroisman</td>
<td>1%</td>
<td>14%</td>
<td>30%</td>
<td>44%</td>
<td>1%</td>
</tr>
<tr>
<td>Mayor of Kyiv Vitaliy Klychko</td>
<td>2%</td>
<td>14%</td>
<td>29%</td>
<td>42%</td>
<td>1%</td>
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<tr>
<td>MP, leader of the Opposition Bloc, Yuriy Boyko</td>
<td>3%</td>
<td>11%</td>
<td>24%</td>
<td>42%</td>
<td>7%</td>
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<tr>
<td>President of Ukraine Petro Poroshenko</td>
<td>3%</td>
<td>12%</td>
<td>27%</td>
<td>47%</td>
<td>1%</td>
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<tr>
<td>MP, leader of the Radical Party, Oleh Lyashko</td>
<td>4%</td>
<td>10%</td>
<td>29%</td>
<td>48%</td>
<td>1%</td>
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<td>Leader of the Movement of New Forces, Mikheil Saakashvili</td>
<td>2%</td>
<td>11%</td>
<td>21%</td>
<td>49%</td>
<td>2%</td>
</tr>
<tr>
<td>Leader of the political party “Svoboda,” Oleh Tyahnybok</td>
<td>3%</td>
<td>10%</td>
<td>24%</td>
<td>49%</td>
<td>2%</td>
</tr>
<tr>
<td>Former Head of SBU Valentyn Nalyvaychenko</td>
<td>3%</td>
<td>10%</td>
<td>23%</td>
<td>37%</td>
<td>12%</td>
</tr>
<tr>
<td>Prosecutor General Yuriy Lutsenko</td>
<td>2%</td>
<td>8%</td>
<td>31%</td>
<td>48%</td>
<td>1%</td>
</tr>
<tr>
<td>MP, Opposition Bloc, Oleksandr Vilkul</td>
<td>2%</td>
<td>7%</td>
<td>23%</td>
<td>40%</td>
<td>16%</td>
</tr>
<tr>
<td>Head of the Parliament Andriy Parubiy</td>
<td>1%</td>
<td>7%</td>
<td>27%</td>
<td>50%</td>
<td>4%</td>
</tr>
<tr>
<td>Secretary of the National Security and Defense Council, Oleksandr Turchynov</td>
<td>1%</td>
<td>7%</td>
<td>26%</td>
<td>52%</td>
<td>2%</td>
</tr>
<tr>
<td>Minister of Internal Affairs Arsen Avakov</td>
<td>1%</td>
<td>6%</td>
<td>28%</td>
<td>49%</td>
<td>4%</td>
</tr>
<tr>
<td>Former Prime Minister Arseniy Yatsenyuk</td>
<td>1%</td>
<td>4%</td>
<td>21%</td>
<td>64%</td>
<td>1%</td>
</tr>
</tbody>
</table>
What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government? (continued)

**Petro Poroshenko**

- Favorable: 55%, 57%, 63%, 73%, 71%, 73%, 76%, 73%, 74%
- Unfavorable: 29%, 27%, 41%, 19%, 20%, 20%, 18%, 16%, 15%

**Volodymyr Hroisman**

- Favorable: 19%, 25%, 20%, 23%, 19%, 15%, 15%, 18%, 17%, 16%
- Unfavorable: 21%, 33%, 62%, 62%, 68%, 70%, 63%, 77%, 75%, 71%, 74%

**Vitaliy Klychko**

- Favorable: 54%, 48%, 46%, 50%, 63%, 63%, 60%, 66%, 65%, 68%, 65%, 69%, 71%
- Unfavorable: 37%, 42%, 47%, 49%, 24%, 25%, 27%, 19%, 23%, 21%, 22%, 18%, 16%

**Andriy Parubiy**

- Favorable: 64%, 63%, 71%, 75%, 72%, 76%
- Unfavorable: 14%, 20%, 16%, 15%, 10%, 8%
What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government? (continued)

**Yuliya Tymoshenko**
- Favorable: 58%, 61%, 58%, 59%, 68%, 68%, 68%, 72%, 68%, 69%, 71%, 67%, 69% (May 13 - Sep. 17)
- Unfavorable: 32%, 31%, 33%, 34%, 22%, 25%, 25%, 20%, 23%, 23%, 22%, 22%, 20% (May 13 - Sep. 17)

**Oleh Tyahnybok**
- Favorable: 63%, 66%, 62%, 65%, 69%, 74%, 73%, 76%, 75%, 77%, 75%, 70%, 73% (May 13 - Sep. 17)
- Unfavorable: 37%, 34%, 38%, 35%, 26%, 25%, 24%, 21%, 20%, 19%, 20%, 20%, 20% (May 13 - Sep. 17)

**Mikheil Saakashvili**
- Favorable: 43%, 51%, 50%, 61%, 64%, 69%, 69%, 70% (Sep. 15 - Sep. 17)
- Unfavorable: 57%, 49%, 50%, 39%, 31%, 31%, 31%, 30% (Sep. 15 - Sep. 17)

**Valentyn Nalyvaychenko**
- Favorable: 52%, 58%, 56%, 53%, 56%, 60% (Nov. 15 - Sep. 17)
- Unfavorable: 48%, 42%, 44%, 47%, 44%, 40% (Nov. 15 - Sep. 17)
What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government? (continued)

- **Yuriy Boyko**
  - Favorable: 70%, 72%, 72%, 70%, 67%, 71%, 71%, 65%, 66%
  - Unfavorable: 13%, 13%, 12%, 13%, 17%, 15%, 16%, 14%, 15%

- **Anatoliy Hrytsenko**
  - Favorable: 25%, 26%, 31%, 21%, 23%
  - Unfavorable: 53%, 50%, 48%, 54%, 55%

- **Andriy Sadovyi**
  - Favorable: 36%, 38%, 40%, 36%, 33%, 25%, 24%, 18%, 19%
  - Unfavorable: 41%, 43%, 41%, 42%, 48%, 55%, 59%, 61%, 63%
What is your opinion of each of the following Ukrainian politicians or members of the Ukrainian government? (continued)
If Ukraine could only enter only one international economic union, which of the following should it be?

<table>
<thead>
<tr>
<th>Month</th>
<th>European Union</th>
<th>Customs Union</th>
<th>Other</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>52%</td>
<td>14%</td>
<td>9%</td>
<td>24%</td>
</tr>
<tr>
<td>June 2017</td>
<td>54%</td>
<td>18%</td>
<td>8%</td>
<td>20%</td>
</tr>
<tr>
<td>April 2017</td>
<td>53%</td>
<td>18%</td>
<td>14%</td>
<td>15%</td>
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<tr>
<td>September 2016</td>
<td>51%</td>
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<tr>
<td>February 2016</td>
<td>55%</td>
<td>15%</td>
<td>14%</td>
<td>15%</td>
</tr>
<tr>
<td>November 2015</td>
<td>57%</td>
<td>15%</td>
<td>12%</td>
<td>16%</td>
</tr>
<tr>
<td>September 2015</td>
<td>57%</td>
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<td>12%</td>
<td>14%</td>
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<tr>
<td>July 2015</td>
<td>55%</td>
<td>14%</td>
<td>12%</td>
<td>20%</td>
</tr>
<tr>
<td>September 2014</td>
<td>59%</td>
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<td>9%</td>
<td>15%</td>
</tr>
<tr>
<td>April 2014</td>
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<td>13%</td>
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<tr>
<td>March 2014</td>
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<td>14%</td>
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<tr>
<td>February 2014</td>
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<td>14%</td>
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<tr>
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<td>17%</td>
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<tr>
<td>May 2013</td>
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<td>37%</td>
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<td>18%</td>
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<tr>
<td>September 2012</td>
<td>32%</td>
<td>42%</td>
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<td>20%</td>
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<tr>
<td>May 2012</td>
<td>37%</td>
<td>41%</td>
<td>5%</td>
<td>17%</td>
</tr>
<tr>
<td>March 2012</td>
<td>36%</td>
<td>43%</td>
<td>4%</td>
<td>17%</td>
</tr>
</tbody>
</table>
If Ukraine could only enter one international economic union, which of the following should it be? (continued)

(Disaggregated by region)

<table>
<thead>
<tr>
<th>Region</th>
<th>European Union</th>
<th>Customs Union</th>
<th>Other</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>West</td>
<td>80%</td>
<td>3%</td>
<td>3%</td>
<td>14%</td>
</tr>
<tr>
<td>Center</td>
<td>52%</td>
<td>11%</td>
<td>12%</td>
<td>26%</td>
</tr>
<tr>
<td>South</td>
<td>47%</td>
<td>22%</td>
<td>10%</td>
<td>21%</td>
</tr>
<tr>
<td>East</td>
<td>28%</td>
<td>25%</td>
<td>11%</td>
<td>37%</td>
</tr>
</tbody>
</table>
If a referendum was held today on Ukraine joining NATO, how would you vote?

<table>
<thead>
<tr>
<th>Date</th>
<th>Would vote for Ukraine to join NATO</th>
<th>Would vote against Ukraine joining NATO</th>
<th>Would not vote</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>34%</td>
<td>26%</td>
<td>15%</td>
<td>24%</td>
</tr>
<tr>
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<td>April 2017</td>
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<td>12%</td>
<td>14%</td>
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<tr>
<td>September 2016</td>
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<td>29%</td>
<td>11%</td>
<td>17%</td>
</tr>
<tr>
<td>June 2016</td>
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<tr>
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<td>10%</td>
<td>16%</td>
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<td>November 2015</td>
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<tr>
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<td>July 2015</td>
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<td>15%</td>
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<tr>
<td>September 2014</td>
<td>43%</td>
<td>31%</td>
<td>17%</td>
<td>8%</td>
</tr>
<tr>
<td>April 2014</td>
<td>38%</td>
<td>40%</td>
<td>7%</td>
<td>15%</td>
</tr>
<tr>
<td>March 2014</td>
<td>34%</td>
<td>43%</td>
<td>9%</td>
<td>13%</td>
</tr>
</tbody>
</table>

March 2014
If a referendum was held today on Ukraine joining NATO, how would you vote? (Disaggregated by region)
### How do you evaluate your attitude toward each of the following countries?

<table>
<thead>
<tr>
<th>Country</th>
<th>Very warm</th>
<th>Warm</th>
<th>Neutral</th>
<th>Cold</th>
<th>Very cold</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poland</td>
<td>12%</td>
<td>44%</td>
<td>37%</td>
<td>3%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>European Union</td>
<td>10%</td>
<td>40%</td>
<td>40%</td>
<td>5%</td>
<td>1%</td>
<td>4%</td>
</tr>
<tr>
<td>Canada</td>
<td>10%</td>
<td>38%</td>
<td>42%</td>
<td>3%</td>
<td>1%</td>
<td>6%</td>
</tr>
<tr>
<td>Lithuania</td>
<td>10%</td>
<td>36%</td>
<td>45%</td>
<td>3%</td>
<td>1%</td>
<td>5%</td>
</tr>
<tr>
<td>Germany</td>
<td>6%</td>
<td>40%</td>
<td>45%</td>
<td>4%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>United States</td>
<td>8%</td>
<td>36%</td>
<td>43%</td>
<td>7%</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>Belarus</td>
<td>6%</td>
<td>37%</td>
<td>46%</td>
<td>5%</td>
<td>2%</td>
<td>3%</td>
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<tr>
<td>Georgia</td>
<td>7%</td>
<td>35%</td>
<td>48%</td>
<td>4%</td>
<td>1%</td>
<td>5%</td>
</tr>
<tr>
<td>Moldova</td>
<td>4%</td>
<td>26%</td>
<td>55%</td>
<td>6%</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>Russia</td>
<td>3%</td>
<td>15%</td>
<td>29%</td>
<td>24%</td>
<td>25%</td>
<td>4%</td>
</tr>
</tbody>
</table>
How do you evaluate your attitude toward each of the following countries? (continued)

European Union

Poland

Germany

Lithuania

How do you evaluate your attitude toward each of the following countries? (continued)
How do you evaluate your attitude toward each of the following countries? (continued)

- **Russia**
  - Warm: 66%
  - Cold: 49%

- **Belarus**
  - Warm: 51%
  - Cold: 43%

- **Moldova**
  - Warm: 39%
  - Cold: 30%

- **Georgia**
  - Warm: 54%
  - Cold: 6%
How do you evaluate your attitude toward each of the following countries? (continued)

**United States**

- May 13: 24%
- Sep. 14: 26%
- Feb. 15: 26%
- Mar. 15: 18%
- Sep. 15: 16%
- Jul. 16: 13%
- Sep. 16: 18%
- Nov. 16: 16%
- Feb. 17: 15%
- Jun. 17: 15%
- Sep. 17: 19%

**Canada**

- Sep. 14: 7%
- Jul. 15: 2%
- Sep. 15: 5%
- Nov. 15: 5%
- Feb. 16: 4%
- Jun. 16: 5%
- Sep. 16: 7%
- Apr. 17: 4%
- Jun. 17: 3%
- Sep. 17: 4%
Why do you have a very warm or warm attitude toward the United States?

(Respondents who have warm attitudes toward the U.S.: N=1,067)

- Because of their support for Ukraine in its ongoing war with Russia, including through the sanctions placed on Russia: 27%
- Because of their economic support to Ukraine, including investments and ongoing aid projects: 24%
- Because of America’s support for Ukraine’s democratic development, including ongoing aid projects: 17%
- Because of America’s leadership role in the world: 16%
- Other: 3%
- Difficult to answer/No answer: 13%
Views on Issues
Which of the following are the three most important issues for Ukraine?

- Corruption within state bodies: 46%
- Military conflict in Donbas: 43%
- Growth of prices: 36%
- Low industry production: 29%
- Unemployment: 24%
- Government incompetence: 19%
- Political instability: 17%
- Social protection for the poor: 14%
- Hryvnia devaluation: 13%
- Relations with Russia: 11%
- Crime: 11%
- Healthcare: 9%
- Lack/Possibility of cutting off gas, electricity, water: 7%
- Russian presence in the Crimea: 5%
- Delay in salary/pension payments: 4%
- Rights to land ownership: 3%
- Russian language status: 1%
- Other: 2%
- Difficult to answer/No answer: <1%
Which three of the following issues are the most important for you personally?

- Growth of prices: 68%
- Military conflict in Donbas: 28%
- Unemployment: 26%
- Social protection for the poor: 26%
- Hryvnia devaluation: 24%
- Healthcare: 22%
- Corruption within state bodies: 20%
- Government incompetence: 10%
- Low industry production: 10%
- Political instability: 9%
- Crime: 8%
- Lack/Possibility of cutting off gas, electricity, water: 8%
- Delay in salary/pension payments: 8%
- Relations with Russia: 4%
- Rights to land ownership: 3%
- Russian presence in the Crimea: 2%
- Russian language status: 2%
- Other: 3%
- Difficult to answer/No answer: 1%
If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

<table>
<thead>
<tr>
<th>Month</th>
<th>Democracy is definitely more important</th>
<th>Democracy is somewhat more important</th>
<th>Prosperity is somewhat more important</th>
<th>Prosperity is definitely more important</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2017</td>
<td>15%</td>
<td>20%</td>
<td>28%</td>
<td>23%</td>
<td>14%</td>
</tr>
<tr>
<td>June 2017</td>
<td>21%</td>
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<td>23%</td>
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<tr>
<td>April 2017</td>
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<td>20%</td>
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<td>27%</td>
<td>12%</td>
</tr>
<tr>
<td>June 2016</td>
<td>14%</td>
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<tr>
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<td>20%</td>
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<tr>
<td>November 2015</td>
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<td>30%</td>
<td>20%</td>
<td>14%</td>
</tr>
<tr>
<td>July 2015</td>
<td>13%</td>
<td>20%</td>
<td>34%</td>
<td>18%</td>
<td>15%</td>
</tr>
</tbody>
</table>
Do you approve or disapprove of the activities of the judicial system of Ukraine?

- **Strongly approve**: 53%
- **Somewhat approve**: 29%
- **Somewhat disapprove**: 12%
- **Strongly disapprove**: 4%
- **Difficult to answer**: 2%
In your opinion, where does corruption take place most commonly in Ukraine?

- Among oligarchs: 15%
- At the highest levels of government: 55%
- Among local officials (i.e. city, oblast, rayon or village level): 10%
- In everyday life (e.g. in hospitals, educational institutions, kindergartens etc.): 14%
- Other: 4%
- Difficult to answer/No answer: 2%
Do you support the prohibition of the social networks Odnoklassniki and Vkontakte in Ukraine?

- 40% strongly support
- 24% somewhat support
- 18% somewhat do not support
- 9% do not support at all
- 9% difficult to answer/No answer
Are you an owner of a plot of land?

- Yes: 37%
- No: 62%
- Difficult to answer/No answer: 1%
If not, would you like to become an owner of a plot of land?

(Respondents who are not owners of a plot of land: N=1,498)
Have you heard about the July 2017 vote that was considered in Parliament to revoke the immunity of six parliamentarians?

*The Ukrainian Constitution states that parliamentary immunity is guaranteed to parliamentarians of Ukraine, who cannot be held criminally liable, detained or arrested without the consent of the parliament. In July 2017, the parliament considered stripping the immunity of six parliamentarians, but only one had his immunity revoked.*
If yes, do you support the decision by the Parliament to retain the immunity of these parliamentarians during this vote?

(Respondents who have heard about the July 2017 vote: N=1,336)
Have you heard about the pension reform proposed by the Government of Ukraine?

- Yes: 84%
- No: 14%
- Difficult to answer/No answer: 2%
If yes, do you support the pension reform proposed by the Government of Ukraine?

(Respondents who have heard about the pension reform: N=2,014)
Do you support the idea of holding early parliamentary elections in Ukraine?

<table>
<thead>
<tr>
<th>Survey Date</th>
<th>Definitely yes</th>
<th>Somewhat yes</th>
<th>Somewhat no</th>
<th>Definitely no</th>
<th>Difficult to answer</th>
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<tbody>
<tr>
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<td>April 2017</td>
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<td>September 2015</td>
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<td>27%</td>
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<td>23%</td>
<td>14%</td>
</tr>
</tbody>
</table>
If early parliamentary elections were held next Sunday, would you vote?

<table>
<thead>
<tr>
<th>Month</th>
<th>Definitely yes</th>
<th>Somewhat yes</th>
<th>Somewhat no</th>
<th>Definitely no</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
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<td>22%</td>
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</tr>
<tr>
<td>February 2016</td>
<td>28%</td>
<td>34%</td>
<td>9%</td>
<td>21%</td>
<td>7%</td>
</tr>
<tr>
<td>November 2015</td>
<td>28%</td>
<td>33%</td>
<td>4%</td>
<td>20%</td>
<td>9%</td>
</tr>
<tr>
<td>September 2015</td>
<td>34%</td>
<td>40%</td>
<td>4%</td>
<td>16%</td>
<td>6%</td>
</tr>
<tr>
<td>July 2015</td>
<td>29%</td>
<td>35%</td>
<td>9%</td>
<td>20%</td>
<td>8%</td>
</tr>
<tr>
<td>September 2014</td>
<td>42%</td>
<td>32%</td>
<td>7%</td>
<td>15%</td>
<td>5%</td>
</tr>
<tr>
<td>April 2014</td>
<td>49%</td>
<td>32%</td>
<td>4%</td>
<td>11%</td>
<td>3%</td>
</tr>
<tr>
<td>March 2014</td>
<td>42%</td>
<td>33%</td>
<td>5%</td>
<td>12%</td>
<td>8%</td>
</tr>
<tr>
<td>February 2014</td>
<td>41%</td>
<td>35%</td>
<td>8%</td>
<td>10%</td>
<td>6%</td>
</tr>
<tr>
<td>September 2013</td>
<td>34%</td>
<td>34%</td>
<td>7%</td>
<td>20%</td>
<td>5%</td>
</tr>
<tr>
<td>May 2013</td>
<td>34%</td>
<td>36%</td>
<td>8%</td>
<td>19%</td>
<td>4%</td>
</tr>
<tr>
<td>September 2012</td>
<td>46%</td>
<td>33%</td>
<td>5%</td>
<td>11%</td>
<td>5%</td>
</tr>
<tr>
<td>May 2012</td>
<td>39%</td>
<td>32%</td>
<td>8%</td>
<td>14%</td>
<td>8%</td>
</tr>
<tr>
<td>March 2012</td>
<td>40%</td>
<td>33%</td>
<td>9%</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>November 2011</td>
<td>34%</td>
<td>33%</td>
<td>7%</td>
<td>13%</td>
<td>12%</td>
</tr>
</tbody>
</table>
If parliamentary elections were held next Sunday and the following political parties participated, for which party would you vote?

(All respondents)

- Fatherland Party (Batkivshchyna): 9%
- Bloc Petro Poroshenko "Solidarnist": 5%
- For Life Party (Za Zhyttia): 5%
- Opposition Bloc: 4%
- Civic Position: 4%
- Radical Party: 3%
- Self-Reliance Party (Samopomich): 3%
- Svoboda: 2%
- Revival Party (Vidrodzhennia): 2%
- Movement of New Forces: 1%
- People's Front: 1%
- National Movement of D. Yarosh: 1%
- Nash Krai Party: 1%
- Justice Movement: 1%
- Democratic Alliance: 1%
- UKROP: 1%
- Left Opposition: 1%
- Strong Ukraine: 1%
- Political party 5.10: <1%
- Agrarian Party of Ukraine: <1%
- Right Sector: <1%
- People’s Movement of Ukraine: <1%
- Other: 1%
- I would not vote: 22%
- Difficult to answer/Don’t know: 30%
If parliamentary elections were held next Sunday and the following political parties participated, for which party would you vote?

(Likely voters: N=1,881)

- Fatherland Party (Batkivshchyna) 12%
- Bloc Petro Poroshenko "Solidarnist" 7%
- For Life Party (Za Zhyttia) 6%
- Opposition Bloc 6%
- Civic Position 5%
- Radical Party 4%
- Self-Reliance Party (Samopomich) 3%
- Svoboda 3%
- Revival Party (Vidrodzhennia) 2%
- Movement of New Forces 2%
- People’s Front 1%
- Nash Krai 1%
- National Movement of D. Yarosh 1%
- Justice Movement 1%
- Democratic Alliance 1%
- UKROP 1%
- Left Opposition 1%
- Strong Ukraine 1%
- Political party 5.10 1%
- Agrarian Party of Ukraine 1%
- Right Sector 1%
- People’s Movement of Ukraine <1%
- Other 2%
- Difficult to answer/Don’t know 39%
If parliamentary elections were held next Sunday and the following political parties participated, for which party would you vote?

(All respondents)

<table>
<thead>
<tr>
<th>Party Name</th>
<th>Sept.17</th>
<th>Jun.17</th>
<th>Apr.17</th>
<th>Sep.16</th>
<th>Jun.16</th>
<th>Feb.16</th>
<th>Nov.15</th>
<th>Sep. 15</th>
<th>Jul.15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fatherland Party (Batkivshchyna)</td>
<td>9%</td>
<td>10%</td>
<td>9%</td>
<td>9%</td>
<td>9%</td>
<td>9%</td>
<td>8%</td>
<td>9%</td>
<td>6%</td>
</tr>
<tr>
<td>Bloc Petro Poroshenko “Solidarnist”</td>
<td>5%</td>
<td>4%</td>
<td>6%</td>
<td>8%</td>
<td>7%</td>
<td>7%</td>
<td>11%</td>
<td>10%</td>
<td>8%</td>
</tr>
<tr>
<td>For Life Party (Za Zhyttia)</td>
<td>5%</td>
<td>5%</td>
<td>5%</td>
<td>3%</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Opposition Bloc</td>
<td>4%</td>
<td>4%</td>
<td>6%</td>
<td>6%</td>
<td>10%</td>
<td>8%</td>
<td>8%</td>
<td>8%</td>
<td>6%</td>
</tr>
<tr>
<td>Civic Position</td>
<td>4%</td>
<td>3%</td>
<td>4%</td>
<td>4%</td>
<td>2%</td>
<td>3%</td>
<td>2%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>Radical Party</td>
<td>3%</td>
<td>5%</td>
<td>5%</td>
<td>6%</td>
<td>5%</td>
<td>5%</td>
<td>3%</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>Self-Reliance (Samopomich)</td>
<td>3%</td>
<td>3%</td>
<td>5%</td>
<td>5%</td>
<td>5%</td>
<td>8%</td>
<td>7%</td>
<td>9%</td>
<td>7%</td>
</tr>
<tr>
<td>Svoboda</td>
<td>2%</td>
<td>3%</td>
<td>3%</td>
<td>3%</td>
<td>3%</td>
<td>4%</td>
<td>4%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>UKROP</td>
<td>1%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>2%</td>
<td>3%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Movement of New Forces</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other party</td>
<td>11%</td>
<td>11%</td>
<td>11%</td>
<td>10%</td>
<td>9%</td>
<td>9%</td>
<td>10%</td>
<td>12%</td>
<td>13%</td>
</tr>
<tr>
<td>I would not vote</td>
<td>22%</td>
<td>19%</td>
<td>22%</td>
<td>21%</td>
<td>26%</td>
<td>27%</td>
<td>25%</td>
<td>16%</td>
<td>24%</td>
</tr>
<tr>
<td>Difficult to answer</td>
<td>30%</td>
<td>29%</td>
<td>19%</td>
<td>18%</td>
<td>19%</td>
<td>16%</td>
<td>17%</td>
<td>19%</td>
<td>20%</td>
</tr>
</tbody>
</table>
Oversample: Dnipro (N=1,200)

September 14 - October 10, 2017
Generally speaking, do you think that things in Ukraine and your city are going in the right direction or wrong direction?

### Ukraine
- **June 2017**
  - Right direction: 20%
  - Wrong direction: 58%
  - Difficult to answer: 21%
- **September 2017**
  - Right direction: 18%
  - Wrong direction: 70%
  - Difficult to answer: 12%

### Dnipro
- **June 2017**
  - Right direction: 55%
  - Wrong direction: 23%
  - Difficult to answer: 22%
- **September 2017**
  - Right direction: 41%
  - Wrong direction: 48%
  - Difficult to answer: 11%
Are you proud of your city?

Dnipro

- Definitely yes: 55% (June 2017), 61% (September 2017)
- Somewhat: 29% (June 2017), 26% (September 2017)
- Not very: 9% (June 2017), 6% (September 2017)
- Definitely no: 1% (June 2017), 1% (September 2017)
- Difficult to answer: 6% (June 2017), 6% (September 2017)
If Ukraine could enter only one international economic union, which of the following should it be?

- European Union (EU)
- Customs Union of Russia, Belarus, and Kazakhstan
- Other
- Difficult to answer

**June 2017**
- 53% European Union (EU)
- 14% Customs Union of Russia, Belarus, and Kazakhstan
- 5% Other
- 27% Difficult to answer

**September 2017**
- 60% European Union (EU)
- 16% Customs Union of Russia, Belarus, and Kazakhstan
- 2% Other
- 22% Difficult to answer

If a referendum were held today on Ukraine joining NATO, how would you vote?

- Would vote for Ukraine to join NATO
- Would vote against Ukraine joining NATO
- Would not vote
- Difficult to answer

**June 2017**
- 32% Would vote for Ukraine to join NATO
- 29% Would vote against Ukraine joining NATO
- 15% Would not vote
- 24% Difficult to answer

**September 2017**
- 36% Would vote for Ukraine to join NATO
- 25% Would vote against Ukraine joining NATO
- 13% Would not vote
- 26% Difficult to answer
In your opinion, which areas should be a top priority for your municipal authorities?

- Housing and communal services: 40%
- Medical institutions: 36%
- Roads: 29%
- Industrial areas/Industrial development: 24%
- Social protection: 23%
- Security: 20%
- Environment: 19%
- Government transparency and openness: 13%
- Heating: 12%
- Public transportation: 9%
- Establishing mechanisms for citizens to participate in local decision making: 8%
- Administrative services provision: 7%
- Street lightning: 6%
- Garbage collection: 6%
- Pavement: 6%
- Kindergartens: 5%
- Schools: 4%
- Sewage: 4%
- Yards and areas near buildings: 4%
- Land issues: 4%
- Public parks and gardens: 3%
- Water supply: 3%
- Street markets: 3%
- Accessibility for persons with disabilities: 3%
- Sports facilities: 2%
- Parking: 2%
- Cultural premises: 1%
- Other: <1%
- Difficult to answer/No answer: <1%
How would you rate the quality of each of the following services and/or public goods that are available in your city?

<table>
<thead>
<tr>
<th>Service</th>
<th>Excellent</th>
<th>Good</th>
<th>Average</th>
<th>Bad</th>
<th>Terrible</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kindergartens</td>
<td>9%</td>
<td>32%</td>
<td>43%</td>
<td>43%</td>
<td>6%</td>
<td>13% 1% 2%</td>
</tr>
<tr>
<td>Public parks and gardens</td>
<td>15%</td>
<td>26%</td>
<td>41%</td>
<td>16%</td>
<td>2%</td>
<td>1% 2% 1%</td>
</tr>
<tr>
<td>Street markets</td>
<td>14%</td>
<td>27%</td>
<td>35%</td>
<td>20%</td>
<td>4%</td>
<td>1% 4% 1%</td>
</tr>
<tr>
<td>Street lighting</td>
<td>6%</td>
<td>34%</td>
<td>37%</td>
<td>19%</td>
<td>4%</td>
<td>1% 4% 1%</td>
</tr>
<tr>
<td>Universities, technical institutes, colleges</td>
<td>9%</td>
<td>29%</td>
<td>49%</td>
<td>10%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Schools</td>
<td>9%</td>
<td>28%</td>
<td>49%</td>
<td>10%</td>
<td>1%</td>
<td>11% 1% 2%</td>
</tr>
<tr>
<td>Water supply</td>
<td>4%</td>
<td>32%</td>
<td>38%</td>
<td>20%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Transportation infrastructure/Public transport</td>
<td>7%</td>
<td>28%</td>
<td>48%</td>
<td>13%</td>
<td>4%</td>
<td>1% 4% 1%</td>
</tr>
<tr>
<td>Cultural premises</td>
<td>10%</td>
<td>23%</td>
<td>44%</td>
<td>19%</td>
<td>2%</td>
<td>2% 2% 2%</td>
</tr>
<tr>
<td>Trash collection</td>
<td>2%</td>
<td>28%</td>
<td>50%</td>
<td>23%</td>
<td>3%</td>
<td>1% 3% 1%</td>
</tr>
<tr>
<td>Roads</td>
<td>9%</td>
<td>19%</td>
<td>24%</td>
<td>25%</td>
<td>3%</td>
<td>23% &lt;1%</td>
</tr>
<tr>
<td>Sports facilities</td>
<td>9%</td>
<td>18%</td>
<td>46%</td>
<td>21%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Police activities</td>
<td>5%</td>
<td>18%</td>
<td>51%</td>
<td>20%</td>
<td>3%</td>
<td>3%</td>
</tr>
<tr>
<td>Heating</td>
<td>1%</td>
<td>21%</td>
<td>40%</td>
<td>26%</td>
<td>7%</td>
<td>5%</td>
</tr>
<tr>
<td>Yards and areas near buildings</td>
<td>7%</td>
<td>15%</td>
<td>41%</td>
<td>29%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>Sewage</td>
<td>2%</td>
<td>17%</td>
<td>53%</td>
<td>21%</td>
<td>5%</td>
<td>3%</td>
</tr>
<tr>
<td>Sidewalks</td>
<td>3%</td>
<td>16%</td>
<td>55%</td>
<td>23%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Parking</td>
<td>2%</td>
<td>13%</td>
<td>42%</td>
<td>29%</td>
<td>11%</td>
<td>3%</td>
</tr>
<tr>
<td>Medical institutions</td>
<td>2%</td>
<td>10%</td>
<td>42%</td>
<td>29%</td>
<td>16%</td>
<td>1%</td>
</tr>
<tr>
<td>Industrial zones/Industrial development</td>
<td>2%</td>
<td>9%</td>
<td>34%</td>
<td>29%</td>
<td>16%</td>
<td>1%</td>
</tr>
<tr>
<td>Environment</td>
<td>2%</td>
<td>9%</td>
<td>28%</td>
<td>26%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>Accessibility for persons with disabilities</td>
<td>1%</td>
<td>5%</td>
<td>43%</td>
<td>29%</td>
<td>17%</td>
<td>2%</td>
</tr>
</tbody>
</table>
Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

- **Manner in which office staff treated me**
  - Excellent: 2%
  - Good: 7%
  - Average: 25%
  - Bad: 6%
  - Terrible: <1%
  - I haven’t interacted: 60%
  - Difficult to answer: 1%

- **Waiting time**
  - Excellent: 1%
  - Good: 10%
  - Average: 19%
  - Bad: 8%
  - Terrible: 1%
  - I haven’t interacted: 60%
  - Difficult to answer: 1%

- **Simplicity and clarity of the decisions and/or advice provided by the officials**
  - Excellent: 2%
  - Good: 10%
  - Average: 20%
  - Bad: 5%
  - Terrible: 2%
  - I haven’t interacted: 60%
  - Difficult to answer: 1%

- **Quality of service received**
  - Excellent: 1%
  - Good: 11%
  - Average: 21%
  - Bad: 4%
  - Terrible: 1%
  - I haven’t interacted: 60%
  - Difficult to answer: 2%

- **Level of office staff’s knowledge of the subject matter**
  - Excellent: 5%
  - Good: 12%
  - Average: 16%
  - Bad: 4%
  - Terrible: 1%
  - I haven’t interacted: 60%
  - Difficult to answer: 2%
Dnipro

Why haven’t you interacted with your city government officials?
(Respondents who have not interacted with city government offices: N= 720)

- 84%: I didn’t have reason to interact with them
- 10%: I don’t trust my city authorities to objectively solve my problems
- 6%: My city authorities don’t have skills and knowledge to solve my problems within their competences
- 1%: Don’t know/No answer
Dnipro

Do you approve or disapprove of the activities of your mayor and city council?

Strongly approve | Somewhat approve | Somewhat disapprove | Strongly disapprove | Difficult to answer

Mayor
- June 2017: 21% | 47% | 19% | 2% | 12%
- September 2017: 13% | 46% | 32% | 3% | 6%

City Council
- June 2017: 16% | 36% | 24% | 6% | 17%
- September 2017: 12% | 37% | 33% | 11% | 7%

June 2017

September 2017
How would you rate the accessibility of information about each of the following?

<table>
<thead>
<tr>
<th></th>
<th>June 2017</th>
<th>September 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mayor</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Easily accessible</td>
<td>11%</td>
<td>7%</td>
</tr>
<tr>
<td>Somewhat accessible</td>
<td>40%</td>
<td>41%</td>
</tr>
<tr>
<td>Somewhat inaccessible</td>
<td>19%</td>
<td>27%</td>
</tr>
<tr>
<td>Inaccessible</td>
<td>5%</td>
<td>6%</td>
</tr>
<tr>
<td>Difficult to answer</td>
<td>26%</td>
<td>20%</td>
</tr>
<tr>
<td><strong>City council</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Easily accessible</td>
<td>7%</td>
<td>9%</td>
</tr>
<tr>
<td>Somewhat accessible</td>
<td>34%</td>
<td>46%</td>
</tr>
<tr>
<td>Somewhat inaccessible</td>
<td>27%</td>
<td>21%</td>
</tr>
<tr>
<td>Inaccessible</td>
<td>7%</td>
<td>4%</td>
</tr>
<tr>
<td>Difficult to answer</td>
<td>25%</td>
<td>20%</td>
</tr>
<tr>
<td><strong>Communal enterprises</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Easily accessible</td>
<td>12%</td>
<td>19%</td>
</tr>
<tr>
<td>Somewhat accessible</td>
<td>42%</td>
<td>42%</td>
</tr>
<tr>
<td>Somewhat inaccessible</td>
<td>15%</td>
<td>18%</td>
</tr>
<tr>
<td>Inaccessible</td>
<td>7%</td>
<td>8%</td>
</tr>
<tr>
<td>Difficult to answer</td>
<td>23%</td>
<td>13%</td>
</tr>
</tbody>
</table>

Dnipro

June 2017

September 2017
Oversample: Khmelnytskyi (N=1,200)

September 14 - October 10, 2017
Generally speaking, do you think that things in Ukraine and your city are going in the right direction or wrong direction?

- **Khmelnitskyi**
  - June 2017: 75% Right direction, 11% Wrong direction, 14% Difficult to answer
  - September 2017: 85% Right direction, 7% Wrong direction, 8% Difficult to answer

- **Ukraine**
  - June 2017: 37% Right direction, 44% Wrong direction, 19% Difficult to answer
  - September 2017: 24% Right direction, 56% Wrong direction, 20% Difficult to answer

June 2017
September 2017
Khmelnitskiy
Are you proud of your city?

June 2017: 61% Definitely yes, 21% Somewhat, 6% Not very, 1% Definitely no, <1% Difficult to answer

September 2017: 77% Definitely yes, 18% Somewhat, 2% Not very, <1% Definitely no, 3% Difficult to answer
If Ukraine could enter only one international economic union, which one of the following should it be?

- European Union (EU)
- Customs Union of Russia, Belarus, and Kazakhstan
- Other
- Difficult to answer

**June 2017**
- European Union (EU): 72%
- Customs Union of Russia, Belarus, and Kazakhstan: 3%
- Other: 7%
- Difficult to answer: 19%

**September 2017**
- European Union (EU): 73%
- Customs Union of Russia, Belarus, and Kazakhstan: 3%
- Other: 9%
- Difficult to answer: 15%

If a referendum were held today on Ukraine joining NATO, how would you vote?

- Would vote for Ukraine to join NATO
- Would vote against Ukraine joining NATO
- Would not vote
- Difficult to answer

**June 2017**
- Would vote for Ukraine to join NATO: 53%
- Would vote against Ukraine joining NATO: 16%
- Would not vote: 8%
- Difficult to answer: 23%

**September 2017**
- Would vote for Ukraine to join NATO: 58%
- Would vote against Ukraine joining NATO: 15%
- Would not vote: 7%
- Difficult to answer: 20%
In your opinion, which areas should be a top priority for your municipal authorities?

- Medical institutions: 47%
- Housing and communal services: 39%
- Roads: 27%
- Social protection: 19%
- Public transportation: 18%
- Industrial areas/Industrial development: 15%
- Schools: 13%
- Increasing government transparency and openness: 11%
- Kindergartens: 10%
- Establishing mechanisms for citizens to participate in local decision making: 8%
- Yards and areas near buildings: 8%
- Accessibility for persons with disabilities: 8%
- Parking: 7%
- Environment: 6%
- Pavement: 6%
- Street lightning: 5%
- Heating: 5%
- Security: 5%
- Sewage: 5%
- Garbage collection: 4%
- Administrative services provision: 4%
- Land issues: 3%
- Public parks and gardens: 3%
- Cultural premises: 2%
- Sports facilities: 2%
- Street markets: 2%
- Water supply: 1%
- Other: 2%
- Difficult to answer/No answer: 3%
How would you rate the quality of each of the following services and/or public goods that are available in your city?

<table>
<thead>
<tr>
<th>Service</th>
<th>Excellent</th>
<th>Good</th>
<th>Average</th>
<th>Bad</th>
<th>Terrible</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public parks and gardens</td>
<td>11%</td>
<td>48%</td>
<td>28%</td>
<td>9%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Street markets</td>
<td>13%</td>
<td>38%</td>
<td>37%</td>
<td>7%</td>
<td>1%</td>
<td>4%</td>
</tr>
<tr>
<td>Water supply</td>
<td>2%</td>
<td>47%</td>
<td>42%</td>
<td>7%</td>
<td>&lt;1%</td>
<td>2%</td>
</tr>
<tr>
<td>Trash collection</td>
<td>2%</td>
<td>44%</td>
<td>44%</td>
<td>7%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Cultural premises</td>
<td>5%</td>
<td>36%</td>
<td>39%</td>
<td>6%</td>
<td>1%</td>
<td>13%</td>
</tr>
<tr>
<td>Universities, technical institutes, colleges</td>
<td>6%</td>
<td>33%</td>
<td>39%</td>
<td>6%</td>
<td>&lt;1%</td>
<td>16%</td>
</tr>
<tr>
<td>Yards and areas near buildings</td>
<td>4%</td>
<td>35%</td>
<td>43%</td>
<td>14%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Sidewalks</td>
<td>1%</td>
<td>37%</td>
<td>48%</td>
<td>11%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Sports facilities</td>
<td>5%</td>
<td>33%</td>
<td>38%</td>
<td>9%</td>
<td>1%</td>
<td>14%</td>
</tr>
<tr>
<td>Street lighting</td>
<td>2%</td>
<td>35%</td>
<td>45%</td>
<td>14%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Heating</td>
<td>2%</td>
<td>32%</td>
<td>49%</td>
<td>12%</td>
<td>3%</td>
<td>3%</td>
</tr>
<tr>
<td>Sewage</td>
<td>2%</td>
<td>31%</td>
<td>50%</td>
<td>11%</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Schools</td>
<td>5%</td>
<td>28%</td>
<td>46%</td>
<td>6%</td>
<td>1%</td>
<td>15%</td>
</tr>
<tr>
<td>Kindergartens</td>
<td>5%</td>
<td>26%</td>
<td>46%</td>
<td>7%</td>
<td>1%</td>
<td>15%</td>
</tr>
<tr>
<td>Transportation infrastructure/Public transport</td>
<td>2%</td>
<td>27%</td>
<td>49%</td>
<td>16%</td>
<td>2%</td>
<td>3%</td>
</tr>
<tr>
<td>Police activities</td>
<td>3%</td>
<td>26%</td>
<td>42%</td>
<td>14%</td>
<td>2%</td>
<td>14%</td>
</tr>
<tr>
<td>Industrial zones/Industrial development</td>
<td>4%</td>
<td>17%</td>
<td>41%</td>
<td>23%</td>
<td>7%</td>
<td>8%</td>
</tr>
<tr>
<td>Environment</td>
<td>1%</td>
<td>19%</td>
<td>53%</td>
<td>21%</td>
<td>3%</td>
<td>3%</td>
</tr>
<tr>
<td>Roads</td>
<td>1%</td>
<td>17%</td>
<td>40%</td>
<td>31%</td>
<td>9%</td>
<td>2%</td>
</tr>
<tr>
<td>Parking</td>
<td>1%</td>
<td>14%</td>
<td>42%</td>
<td>26%</td>
<td>5%</td>
<td>11%</td>
</tr>
<tr>
<td>Medical institutions</td>
<td>1%</td>
<td>13%</td>
<td>38%</td>
<td>37%</td>
<td>7%</td>
<td>4%</td>
</tr>
<tr>
<td>Accessibility for persons with disabilities</td>
<td>1%</td>
<td>8%</td>
<td>36%</td>
<td>26%</td>
<td>18%</td>
<td>11%</td>
</tr>
</tbody>
</table>
Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If so, how would you rate the service you received from the local authorities?

- **Manner in which office staff treated you**
  - Excellent: 5%
  - Good: 14%
  - Average: 11%
  - Bad: 2%
  - Terrible: 1%
  - I haven’t interacted: 67%
  - Difficult to answer: 2%

- **Quality of service received**
  - Excellent: 5%
  - Good: 12%
  - Average: 11%
  - Bad: 2%
  - Terrible: 1%
  - I haven’t interacted: 67%
  - Difficult to answer: 2%

- **Level of office staff’s knowledge of the subject matter**
  - Excellent: 5%
  - Good: 11%
  - Average: 11%
  - Bad: 2%
  - Terrible: 1%
  - I haven’t interacted: 67%
  - Difficult to answer: 3%

- **Simplicity and clarity of the decisions and/or advice provided by the officials**
  - Excellent: 5%
  - Good: 11%
  - Average: 12%
  - Bad: 2%
  - Terrible: 1%
  - I haven’t interacted: 67%
  - Difficult to answer: 2%

- **Waiting time**
  - Excellent: 4%
  - Good: 11%
  - Average: 11%
  - Bad: 3%
  - Terrible: 1%
  - I haven’t interacted: 67%
  - Difficult to answer: 2%
Why haven’t you interacted with your city government officials?
(Respondents who have not interacted with city government offices: N=800)

- 91% I didn’t have reason to interact with them
- 4% I don’t trust my city authorities to objectively solve my problems
- 4% My city authorities don’t have skills and knowledge to solve my problems within their competences
- 1% Don’t know/No answer

Khmelnitskyi
Do you approve or disapprove of the activities of your mayor and city council?

Khmelnytskyi

June 2017
- Mayor: 45% strongly approve, 38% somewhat approve, 6% somewhat disapprove, 2% strongly disapprove, 8% difficult to answer.
- City Council: 33% strongly approve, 38% somewhat approve, 11% somewhat disapprove, 3% strongly disapprove, 15% difficult to answer.

September 2017
- Mayor: 49% strongly approve, 38% somewhat approve, 4% somewhat disapprove, 2% strongly disapprove, 7% difficult to answer.
- City Council: 28% strongly approve, 42% somewhat approve, 10% somewhat disapprove, 4% strongly disapprove, 17% difficult to answer.
How would you rate the accessibility of information about each of the following?

<table>
<thead>
<tr>
<th></th>
<th>Easily accessible</th>
<th>Somewhat accessible</th>
<th>Somewhat inaccessible</th>
<th>Inaccessible</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mayor</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June 2017</td>
<td>22%</td>
<td>42%</td>
<td>10%</td>
<td>2%</td>
<td>24%</td>
</tr>
<tr>
<td>September 2017</td>
<td>20%</td>
<td>47%</td>
<td>13%</td>
<td>3%</td>
<td>16%</td>
</tr>
<tr>
<td>City council</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June 2017</td>
<td>11%</td>
<td>39%</td>
<td>20%</td>
<td>3%</td>
<td>27%</td>
</tr>
<tr>
<td>September 2017</td>
<td>8%</td>
<td>34%</td>
<td>25%</td>
<td>7%</td>
<td>26%</td>
</tr>
<tr>
<td>Communal enterprises</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June 2017</td>
<td>11%</td>
<td>37%</td>
<td>23%</td>
<td>4%</td>
<td>26%</td>
</tr>
<tr>
<td>September 2017</td>
<td>10%</td>
<td>42%</td>
<td>21%</td>
<td>8%</td>
<td>20%</td>
</tr>
</tbody>
</table>
Generally speaking, do you think that things in Ukraine and in your city are going in the right direction or wrong direction?

<table>
<thead>
<tr>
<th></th>
<th>Right direction</th>
<th>Wrong direction</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ukraine</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June 2017</td>
<td>7%</td>
<td>77%</td>
<td>16%</td>
</tr>
<tr>
<td>September 2017</td>
<td>3%</td>
<td>78%</td>
<td>19%</td>
</tr>
<tr>
<td>Mariupol</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June 2017</td>
<td>55%</td>
<td>19%</td>
<td>26%</td>
</tr>
<tr>
<td>September 2017</td>
<td>61%</td>
<td>13%</td>
<td>25%</td>
</tr>
</tbody>
</table>
Mariupol

Are you proud of your city?

- Definitely yes
- Somewhat
- Not very
- Definitely no
- Difficult to answer

June 2017:
- Definitely yes: 63%
- Somewhat: 20%
- Not very: 6%
- Definitely no: 2%
- Difficult to answer: 10%

September 2017:
- Definitely yes: 51%
- Somewhat: 32%
- Not very: 8%
- Definitely no: 2%
- Difficult to answer: 8%
If Ukraine could enter only one international economic union, which of the following should it be?

- European Union (EU)
- Customs Union of Russia, Belarus, and Kazakhstan
- Other
- Difficult to answer

**June 2017**
- European Union (EU): 15%
- Customs Union of Russia, Belarus, and Kazakhstan: 38%
- Other: 10%
- Difficult to answer: 37%

**September 2017**
- European Union (EU): 14%
- Customs Union of Russia, Belarus, and Kazakhstan: 31%
- Other: 17%
- Difficult to answer: 38%

---

If a referendum were held today on Ukraine joining NATO, how would you vote?

- Would vote for Ukraine to join NATO
- Would vote against Ukraine joining NATO
- Would not vote
- Difficult to answer

**June 2017**
- Would vote for Ukraine to join NATO: 8%
- Would vote against Ukraine joining NATO: 58%
- Would not vote: 14%
- Difficult to answer: 20%

**September 2017**
- Would vote for Ukraine to join NATO: 5%
- Would vote against Ukraine joining NATO: 60%
- Would not vote: 13%
- Difficult to answer: 22%
In your opinion, which areas should be a top priority for your municipal authorities?

- Housing and communal areas: 53%
- Environment: 41%
- Medical institutions: 39%
- Social protection: 27%
- Roads: 24%
- Industrial areas/Industrial development: 18%
- Security: 11%
- Public transportation: 10%
- Increasing government transparency and openness: 8%
- Water supply: 8%
- Heating: 8%
- Yards and areas near buildings: 8%
- Kindergartens: 4%
- Schools: 3%
- Establishing mechanisms for citizens to participate in local decision making: 3%
- Administrative services provision: 2%
- Sports facilities: 2%
- Pavement: 2%
- Cultural premises: 2%
- Street lightning: 1%
- Accessibility for persons with disabilities: 1%
- Public parks and gardens: 1%
- Street markets: 1%
- Garbage collection: 1%
- Sewage: 1%
- Land issues: 1%
- Parking: <1%
- Other: 3%
- Difficult to answer/No answer: 2%
Mariupol

How would you rate the quality of each of the following services and/or public goods that are available in your city?

<table>
<thead>
<tr>
<th>Service/Good</th>
<th>Excellent</th>
<th>Good</th>
<th>Average</th>
<th>Bad</th>
<th>Terrible</th>
<th>Difficult to Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street markets</td>
<td>7%</td>
<td></td>
<td>58%</td>
<td>29%</td>
<td>3%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Public parks and gardens</td>
<td>3%</td>
<td></td>
<td>61%</td>
<td>25%</td>
<td>4%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Trash collection</td>
<td>15%</td>
<td></td>
<td>49%</td>
<td>32%</td>
<td>3%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Street lighting</td>
<td>5%</td>
<td></td>
<td>40%</td>
<td>42%</td>
<td>7%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Public transportation</td>
<td>2%</td>
<td></td>
<td>42%</td>
<td>38%</td>
<td>13%</td>
<td>2%</td>
</tr>
<tr>
<td>Sewage</td>
<td>5%</td>
<td></td>
<td>33%</td>
<td>47%</td>
<td>8%</td>
<td>1%</td>
</tr>
<tr>
<td>Universities, technical institutes, colleges</td>
<td>2%</td>
<td></td>
<td>33%</td>
<td>25%</td>
<td>3% &lt;1%</td>
<td>38%</td>
</tr>
<tr>
<td>Schools</td>
<td>2%</td>
<td></td>
<td>29%</td>
<td>27%</td>
<td>3% &lt;1%</td>
<td>36%</td>
</tr>
<tr>
<td>Water supply</td>
<td>3%</td>
<td></td>
<td>29%</td>
<td>39%</td>
<td>24%</td>
<td>3%</td>
</tr>
<tr>
<td>Cultural premises</td>
<td>5%</td>
<td></td>
<td>27%</td>
<td>28%</td>
<td>5% &lt;1%</td>
<td>35%</td>
</tr>
<tr>
<td>Yards and areas near buildings</td>
<td>2%</td>
<td></td>
<td>29%</td>
<td>49%</td>
<td>5% &lt;1%</td>
<td>3%</td>
</tr>
<tr>
<td>Kindergartens</td>
<td>2%</td>
<td></td>
<td>28%</td>
<td>27%</td>
<td>4% 1%</td>
<td>39%</td>
</tr>
<tr>
<td>Sports facilities</td>
<td>4%</td>
<td></td>
<td>22%</td>
<td>32%</td>
<td>7% 1%</td>
<td>34%</td>
</tr>
<tr>
<td>Police activities</td>
<td>2%</td>
<td></td>
<td>17%</td>
<td>36%</td>
<td>8% 3%</td>
<td>35%</td>
</tr>
<tr>
<td>Sidewalks</td>
<td>1%</td>
<td></td>
<td>16%</td>
<td>51%</td>
<td>26%</td>
<td>5% &lt;1%</td>
</tr>
<tr>
<td>Heating</td>
<td>1%</td>
<td></td>
<td>14%</td>
<td>40%</td>
<td>33%</td>
<td>4% 8%</td>
</tr>
<tr>
<td>Roads</td>
<td>1%</td>
<td></td>
<td>8%</td>
<td>33%</td>
<td>41%</td>
<td>14% 1%</td>
</tr>
<tr>
<td>Industrial zones/Industrial development</td>
<td>1%</td>
<td></td>
<td>7%</td>
<td>34%</td>
<td>32%</td>
<td>9% 16%</td>
</tr>
<tr>
<td>Medical institutions</td>
<td>1%</td>
<td></td>
<td>6%</td>
<td>21%</td>
<td>42%</td>
<td>9% 16%</td>
</tr>
<tr>
<td>Parking</td>
<td>&lt;1%</td>
<td></td>
<td>4%</td>
<td>29%</td>
<td>19%</td>
<td>7% 40%</td>
</tr>
<tr>
<td>Accessibility for persons with disabilities</td>
<td>&lt;1%</td>
<td></td>
<td>2%</td>
<td>33%</td>
<td>26%</td>
<td>37%</td>
</tr>
<tr>
<td>Environment</td>
<td>&lt;1%</td>
<td></td>
<td>2%</td>
<td>53%</td>
<td>37%</td>
<td>21% 1%</td>
</tr>
</tbody>
</table>
Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

- Manner in which office staff treated you: 80% excellent, 1% difficult to answer, <1% average, 7% good, 4% bad, 1% terrible
- Level of office staff’s knowledge of the subject matter: 80% excellent, 1% difficult to answer, <1% average, 7% good, 3% bad, 1% terrible
- Simplicity and clarity of the decisions and/or advice provided by the officials: 80% excellent, 1% difficult to answer, 7% average, 6% good, 4% bad, 2% terrible
- Quality of service received: 80% excellent, 1% difficult to answer, <1% average, 6% good, 5% bad, 2% terrible
- Waiting time: 80% excellent, 1% difficult to answer, 5% average, 6% good, 3% bad, 5% terrible
Why haven’t you interacted with your city government officials?
(Respondents who have not interacted with city government offices: N=965)

- I didn’t have reason to interact with them (89%)
- I don’t trust my city authorities to objectively solve my problems (4%)
- My city authorities don’t have skills and knowledge to solve my problems within their competences (5%)
- Don’t know/No answer (2%)
Mariupol

Do you approve or disapprove of the activities of your mayor and city council?

- Strongly approve
- Somewhat approve
- Somewhat disapprove
- Strongly disapprove
- Difficult to answer/No answer

June 2017
- Mayor: 32% Strongly approve, 38% Somewhat approve, 8% Somewhat disapprove, 4% Strongly disapprove, 18% Difficult to answer/No answer

September 2017
- Mayor: 24% Strongly approve, 47% Somewhat approve, 5% Somewhat disapprove, 3% Strongly disapprove, 21% Difficult to answer/No answer

June 2017
- City Council: 20% Strongly approve, 33% Somewhat approve, 9% Somewhat disapprove, 6% Strongly disapprove, 32% Difficult to answer/No answer

September 2017
- City Council: 14% Strongly approve, 36% Somewhat approve, 6% Somewhat disapprove, 3% Strongly disapprove, 41% Difficult to answer/No answer
Mariupol
How would you rate the accessibility of information about each of the following?

- Easily accessible
- Somewhat accessible
- Somewhat inaccessible
- Inaccessible
- Difficult to answer

**Mayor**
- June 2017: 17% easily accessible, 37% somewhat accessible, 9% somewhat inaccessible, 4% inaccessible, 33% difficult to answer
- September 2017: 13% easily accessible, 46% somewhat accessible, 8% somewhat inaccessible, 3% inaccessible, 30% difficult to answer

**City council**
- June 2017: 14% easily accessible, 30% somewhat accessible, 10% somewhat inaccessible, 8% inaccessible, 39% difficult to answer
- September 2017: 11% easily accessible, 39% somewhat accessible, 8% somewhat inaccessible, 4% inaccessible, 37% difficult to answer

**Communal enterprises**
- June 2017: 14% easily accessible, 32% somewhat accessible, 10% somewhat inaccessible, 8% inaccessible, 36% difficult to answer
- September 2017: 13% easily accessible, 41% somewhat accessible, 9% somewhat inaccessible, 4% inaccessible, 33% difficult to answer
Oversample: Mykolaiv (N=1,200)

September 14 - October 10, 2017
Generally speaking, do you think that things in Ukraine and your city are going in the right direction or wrong direction?

- **Ukraine**
  - June 2017: 16% Right direction, 69% Wrong direction, 14% Difficult to answer
  - September 2017: 6% Right direction, 71% Wrong direction, 23% Difficult to answer

- **Mykolaiv**
  - June 2017: 32% Right direction, 35% Wrong direction, 33% Difficult to answer
  - September 2017: 32% Right direction, 31% Wrong direction, 37% Difficult to answer
Are you proud of your city?

June 2017:
- Definitely yes: 58%
- Somewhat yes: 23%
- Not very: 10%
- Definitely no: 2%
- Difficult to answer: 6%

September 2017:
- Definitely yes: 57%
- Somewhat yes: 29%
- Not very: 6%
- Definitely no: 1%
- Difficult to answer: 7%
If Ukraine could enter only one international economic union, which of the following should it be?

- European Union (EU)
- Customs Union of Russia, Belarus, and Kazakhstan
- Other
- Difficult to answer

**June 2017**
- European Union (EU): 35%
- Customs Union of Russia, Belarus, and Kazakhstan: 26%
- Other: 23%
- Difficult to answer: 17%

**September 2017**
- European Union (EU): 34%
- Customs Union of Russia, Belarus, and Kazakhstan: 23%
- Other: 20%
- Difficult to answer: 23%

If a referendum were held today on Ukraine joining NATO, how would you vote?

- Would vote for Ukraine to join NATO
- Would vote against Ukraine joining NATO
- Would not vote
- Difficult to answer

**June 2017**
- Would vote for Ukraine to join NATO: 30%
- Would vote against Ukraine joining NATO: 45%
- Would not vote: 5%
- Difficult to answer: 19%

**September 2017**
- Would vote for Ukraine to join NATO: 24%
- Would vote against Ukraine joining NATO: 35%
- Would not vote: 23%
- Difficult to answer: 18%
In your opinion, what areas should be a top priority for your municipal authorities?

- Industrial areas/Industrial development: 59%
- Roads: 43%
- Housing and communal areas: 31%
- Medical institutions: 29%
- Social protection: 18%
- Yards and areas near buildings: 18%
- Security: 13%
- Public transportation: 12%
- Government transparency and openness: 12%
- Pavement: 7%
- Garbage collection: 5%
- Establishing mechanisms for citizens to participate in decision making: 5%
- Public parks and gardens: 5%
- Environment: 4%
- Heating: 4%
- Schools: 4%
- Accessibility for persons with disabilities: 2%
- Sewage: 2%
- Kindergartens: 2%
- Street lightning: 2%
- Parking: 2%
- Sports facilities: 2%
- Cultural premises: 2%
- Street markets: 2%
- Administrative services provision: 1%
- Land issues: 1%
- Water supply: 1%
- Other: 3%
- Difficult to answer/No answer: 1%
How would you rate the quality of each of the following services and/or public goods that are available in your city?

- Street markets
- Schools
- Kindergartens
- Water supply
- Universities, technical institutes, colleges
- Cultural premises
- Street lighting
- Public transport
- Trash collection
- Public parks and gardens
- Sports facilities
- Police activities
- Heating
- Parking
- Environment
- Sewage
- Sidewalks
- Accessibility for persons with disabilities
- Medical institutions
- Yards and areas near buildings
- Roads
- Industrial zones/Industrial development

**Mykolaiv**

- Excellent
- Good
- Average
- Bad
- Terrible
- Difficult to answer

*Example data for each category:*
Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

- Manner in which office staff treated you:
  - Excellent: 87%
  - Good: 5%
  - Average: 5%
  - Bad: 2%
  - Terrible: <1%
  - I haven’t interacted: <1%
  - Difficult to answer: <1%

- Level of office staff’s knowledge on the subject matter:
  - Excellent: 87%
  - Good: 5%
  - Average: 5%
  - Bad: 1%
  - Terrible: 1%

- How simple and clear the decisions and/or advice provided by the officials were:
  - Excellent: 87%
  - Good: 5%
  - Average: 5%
  - Bad: 1%
  - Terrible: 1%

- Quality of service received:
  - Excellent: 87%
  - Good: 4%
  - Average: 5%
  - Bad: 2%
  - Terrible: 1%

- Waiting time:
  - Excellent: 87%
  - Good: 7%
  - Average: 1%
  - Bad: 1%
  - Terrible: 1%
  - I haven’t interacted: <1%
  - Difficult to answer: <1%
Mykolaiv

Why haven’t you interacted with your city government officials?
(Respondents who have not interacted with city government offices: N=1,044)

- I didn’t have reason to interact with them: 81%
- I don’t trust my city authorities to objectively solve my problems: 15%
- My city authorities don’t have skills and knowledge to solve my problems within their competences: 3%
- Don’t know/No answer: 1%

(Respondents who have not interacted with city government offices: N=1,044)
Do you approve or disapprove of the activities of your mayor and city council?

<table>
<thead>
<tr>
<th></th>
<th>June 2017</th>
<th>September 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mayor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly approve</td>
<td>11%</td>
<td>18%</td>
</tr>
<tr>
<td>Somewhat approve</td>
<td>33%</td>
<td>33%</td>
</tr>
<tr>
<td>Somewhat disapprove</td>
<td>29%</td>
<td>21%</td>
</tr>
<tr>
<td>Strongly disapprove</td>
<td>14%</td>
<td>5%</td>
</tr>
<tr>
<td>Difficult to answer</td>
<td>12%</td>
<td>23%</td>
</tr>
<tr>
<td>City Council</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strongly approve</td>
<td>4%</td>
<td>7%</td>
</tr>
<tr>
<td>Somewhat approve</td>
<td>30%</td>
<td>30%</td>
</tr>
<tr>
<td>Somewhat disapprove</td>
<td>34%</td>
<td>34%</td>
</tr>
<tr>
<td>Strongly disapprove</td>
<td>14%</td>
<td>9%</td>
</tr>
<tr>
<td>Difficult to answer</td>
<td>17%</td>
<td>31%</td>
</tr>
</tbody>
</table>

June 2017 and September 2017 data for Mykolaiv.
How would you rate the accessibility of information about each of the following?

**Mayor**
- June 2017: 11% Easily accessible, 43% Somewhat accessible, 19% Somewhat inaccessible, 12% Inaccessible, 15% Difficult to answer
- September 2017: 15% Easily accessible, 46% Somewhat accessible, 13% Somewhat inaccessible, 1% Inaccessible, 24% Difficult to answer

**City council**
- June 2017: 8% Easily accessible, 42% Somewhat accessible, 21% Somewhat inaccessible, 13% Inaccessible, 17% Difficult to answer
- September 2017: 8% Easily accessible, 42% Somewhat accessible, 16% Somewhat inaccessible, 2% Inaccessible, 32% Difficult to answer

**Communal enterprises**
- June 2017: 7% Easily accessible, 41% Somewhat accessible, 19% Somewhat inaccessible, 15% Inaccessible, 18% Difficult to answer
- September 2017: 6% Easily accessible, 45% Somewhat accessible, 15% Somewhat inaccessible, 2% Inaccessible, 31% Difficult to answer
Demographics
Demographics

**Gender**
- Male: 45%
- Female: 55%

**Age**
- 18-35: 32%
- 36-50: 26%
- 51+: 42%

**Language Spoken at Home**
- Ukrainian: 48%
- Russian: 28%
- Both Ukrainian and Russian equally: 23%

**Education**
- Primary/Incomplete secondary: 4%
- General secondary: 21%
- Vocational secondary: 42%
- Higher/Incomplete higher: 33%

**Occupation**
- Worker: 30%
- Farmer/Peasant: 2%
- White collar: 16%
- Higher or medium level executive: 1%
- Pensioner (not working): 28%
- Student: 4%
- Housewife: 7%
- Unemployed: 7%
- Self-employed/Entrepreneur: 3%
- Other: 2%

Nationwide
Demographics

**Nationwide**

- Orthodox (Kyiv Patriarchate) 41%
- Orthodox (Moscow Patriarchate) 20%
- Greek Catholic 6%
- Catholic 1%
- Protestant 1%
- Judaism <1%
- Muslim <1%
- Atheist 5%
- I believe in God, but do not belong to any religion 22%
- Other 1%
- Don’t know/No answer 3%

**Type of Settlement**

- City 70%
- Village 30%

**Regions**

- West 24%
- Center 31%
- South 22%
- East 22%
We need to save money for food

We have enough money for food, but we need to save or borrow money for buying clothes and shoes

We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner

We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g. appliances)

We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment

I can buy anything at any time

Difficult to answer
Demographics

**Gender**
- Male: 44%
- Female: 56%

**Age**
- 18-35: 31%
- 36-50: 26%
- 51+: 43%

**Language Spoken at Home**
- Ukrainian: 10%
- Russian: 58%
- Both Ukrainian and Russian equally: 26%
- Other: 5%

**Education**
- Primary/Incomplete secondary: 2%
- General secondary: 15%
- Vocational secondary: 46%
- Higher/Incomplete higher: 37%

**Occupation**
- Worker: 35%
- Farmer/Peasant: 1%
- White collar: 19%
- Higher or medium level executive: 1%
- Pensioner (not working): 27%
- Student: 5%
- Housewife: 4%
- Unemployed: 1%
- Self-employed/Entrepreneur: 4%
- Other: 1%
Demographics

Dnipro

NATIONALITY

- Ukrainian: 85%
- Russian: 8%
- Other: 1%

RELIGION

- Orthodox (Kyiv Patriarchate): 49%
- Orthodox (Moscow Patriarchate): 5%
- Greek Catholic: 2%
- Protestant: 2%
- Atheist: 5%
- I believe in God, but do not belong to any religion: 33%
- Do not know/No answer: 5%
We need to save money for food

We have enough money for food, but we need to save or borrow money for buying clothes and shoes

We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner

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We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment

I can buy anything at any time

Difficult to answer
Demographics

**Gender**
- Male: 45%
- Female: 55%

**Age**
- 18-35: 35%
- 36-50: 27%
- 51+: 38%

**Language Spoken at Home**
- Ukrainian: 76%
- Russian: 6%
- Both Ukrainian and Russian equally: 16%
- Other: 1%

**Education**
- Primary/Incomplete secondary: 2%
- General secondary: 11%
- Vocational secondary: 36%
- Higher/Incomplete higher: 49%

**Occupation**
- Worker: 29%
- White collar: 13%
- Higher or medium level executive: 1%
- Pensioner (not working): 28%
- Student: 2%
- Housewife: 8%
- Unemployed: 4%
- Self-employed/Entrepreneur: 9%
- Other: 4%
Demographics

**NATIONALITY**
- Ukrainian: 92%
- Russian: 4%
- Other: 3%

**RELIGION**
- Orthodox (Kyiv Patriarchate): 71%
- Orthodox (Moscow Patriarchate): 8%
- Catholic: 7%
- Atheist: 1%
- I believe in God, but do not belong to any religion: 8%
- Other: 1%
- Do not know/No answer: 2%
**Demographics**

**Khmelnitskyi**

- We need to save money for food: 23%
- We have enough money for food, but we need to save or borrow money for buying clothes and shoes: 29%
- We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner: 33%
- We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g. appliances): 11%
- We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment: 2%
- I can buy anything at any time: 1%
- Difficult to answer: 1%
### Demographics

**Mariupol**

<table>
<thead>
<tr>
<th>Gender</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>44%</td>
<td>56%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Age</th>
<th>18-35</th>
<th>36-50</th>
<th>51+</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>29%</td>
<td>25%</td>
<td>46%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Language Spoken at Home</th>
<th>Ukrainian</th>
<th>Russian</th>
<th>Both Ukrainian and Russian equally</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1%</td>
<td>92%</td>
<td>6%</td>
<td>1%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Education</th>
<th>Primary/Incomplete secondary</th>
<th>General secondary</th>
<th>Vocational secondary</th>
<th>Higher/Incomplete higher</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4%</td>
<td>13%</td>
<td>46%</td>
<td>36%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Occupation</th>
<th>Worker</th>
<th>Farmer/Peasant</th>
<th>White collar</th>
<th>Higher or medium level executive</th>
<th>Pensioner (not working)</th>
<th>Student</th>
<th>Housewife</th>
<th>Unemployed</th>
<th>Self-employed/Entrepreneur</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>25%</td>
<td>&lt;1%</td>
<td>13%</td>
<td>1%</td>
<td>38%</td>
<td>3%</td>
<td>10%</td>
<td>5%</td>
<td>4%</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>

*Note: Numbers may not add up to 100% due to rounding.*
Demographics

Mariupol

NATIONALITY

- Ukrainian: 63%
- Russian: 28%
- Other: 7%
- Difficult to answer: 2%

RELIGION

- Orthodox (Kyiv Patriarchate): 22%
- Orthodox (Moscow Patriarchate): 30%
- Atheist: 10%
- I believe in God, but do not belong to any religion: 27%
- Do not know/No answer: 9%
We need to save money for food - 29%

We have enough money for food, but we need to save or borrow money for buying clothes and shoes. - 39%

We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner. - 26%

We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g. appliances) - 5%

We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment - <1%

Difficult to answer - <1%
### Demographics

#### Nationality

- **Ukrainian**: 81%
- **Russian**: 12%
- **Other**: 3%
- **Difficult to answer**: 3%

#### Religion

- **Orthodox (Kyiv Patriarchate)**: 21%
- **Orthodox (Moscow Patriarchate)**: 12%
- **Atheist**: 16%
- **I believe in God, but do not belong to any religion**: 41%
- **Other**: 3%
- **Do not know/No answer**: 6%
We need to save money for food: 28%

We have enough money for food, but we need to save or borrow money for buying clothes and shoes: 36%

We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner: 20%

We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g. appliances): 6%

We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment: 1%

I can buy anything at any time: <1%

Difficult to answer: 8%