Public Opinion Survey of Residents of Ukraine

November 15 - December 14, 2017



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Methodology

- The survey was conducted by <u>GfK Ukraine</u> on behalf of the <u>Center for Insights in Survey Research</u>.
- The survey was conducted throughout Ukraine (except for the occupied territories of Crimea and Donbas) from November 15 to December 14, 2017, through face-to-face interviews at respondents' homes.
- The sample consisted of 2,400 permanent residents of Ukraine aged 18 and older and eligible to vote. It is representative of the general population by gender, age, region, and settlement size. An additional 4,800 respondents were also surveyed in the cities of Dnipro, Khmelnytskyi, Mariupol and Mykolaiv (i.e. 1,200 respondents in each city). A multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection
 - Stage One: The territory of Ukraine was split into 25 administrative regions (24 regions of Ukraine and Kyiv). The survey was conducted throughout all regions of Ukraine, with the exception of the occupied territories of Crimea and the Donbas.
 - Stage Two: The selection of settlements was based on towns and villages. Towns were grouped into subtypes according to their size:
 - Cities with a population of more than 1 million
 - Cities with a population of between 500,000-999,000
 - Cities with a population of between 100,000-499,000
 - Cities with a population of between 50,000-99,000
 - Cities with a population up to 50,000
 - Villages

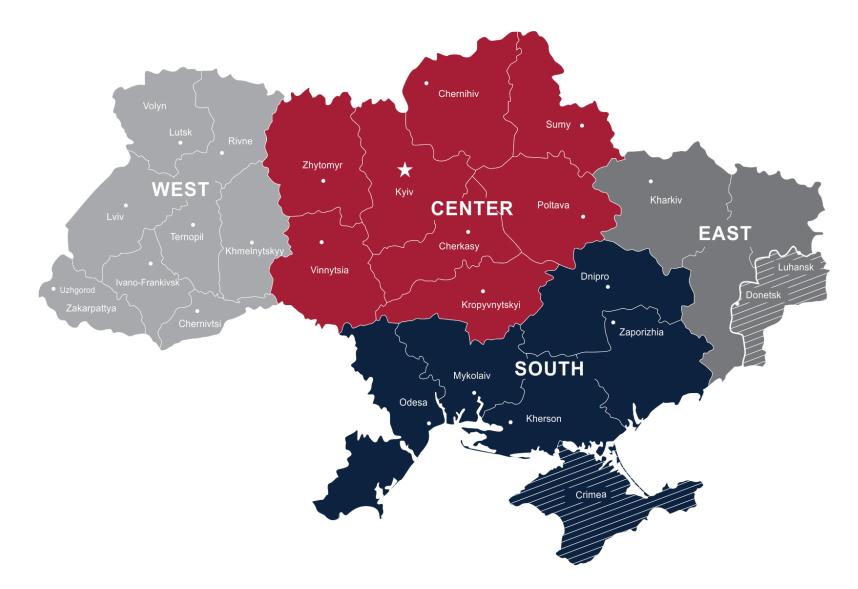
Cities and villages were selected at random. The number of selected cities/villages in each of the regions is proportional to the share of population living in cities/villages of a certain type in each region.

- Stage Three: Primary Sampling Points (PSP) were described.
- The margin of error does not exceed plus or minus 1.7 percent for the full sample.
- The average response rate was 61.9 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was financed by <u>U.S. Agency for International Development (USAID)</u>.

Methodology Regional Oversamples

- In addition to the national sample, four oversamples were conducted in the cities of Dnipro, Khmelnytskyi, Mariupol and Mykolaiv. The data was collected in each city from November 15 to December 14, 2017 through face-to-face interviews at respondents' homes.
- The sample size in each of the four cities consisted of 1,200 citizens aged 18 and older and eligible to vote. The samples are representative in terms of gender, age, and size of settlement. A multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.
- The margin of error does not exceed 2.8 percent for the full sample in each city.
- The response rate in each city was:
 - 58 percent in Dnipro
 - 76.2 percent in Khmelnytskyi
 - 67.2 percent in Mariupol
 - 66.6 percent in Mykolaiv
- Charts and graphs may not add up to 100 percent due to rounding.

Geographical Key



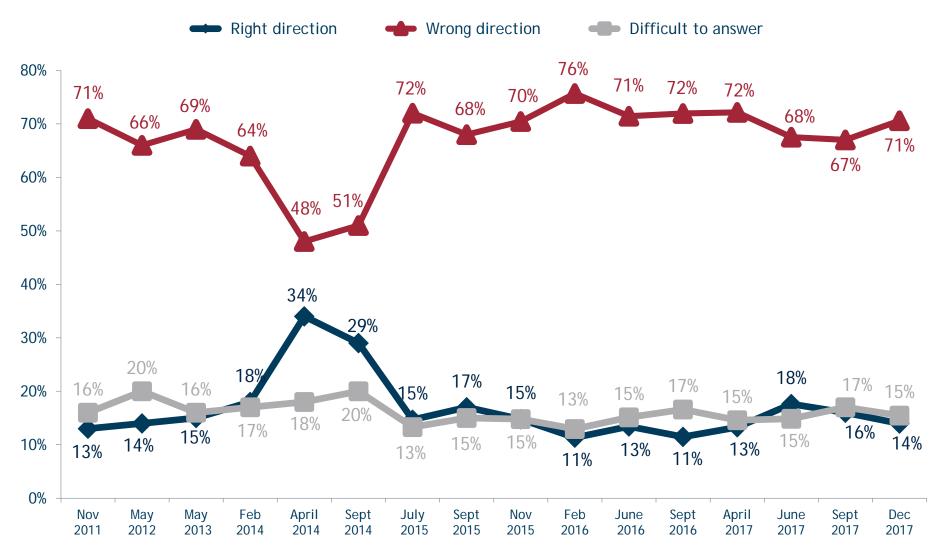
*Due to the Russian occupation of Crimea and the ongoing conflict in eastern Ukraine, residents of Crimea and the separatist-controlled territories of Donetsk and Luhansk *oblasts* ("the Donbas") were not surveyed in this poll.

National Mood



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Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?



Over the last 12 months, how has the economic situation in Ukraine changed?

	ImproveWorsene		what		Improved somewhatWorsened a lot			Stayed the sameDifficult to answer				
December 2017	1% 5 <mark>%</mark>		24%		3	1%			35%		4%	
September 2017	<1% 5%	2	25%			35%			31%		3%	
June 2017	1% 6%	2	1%		33	8%		35%				
April 2017	<1% 3%	20%			36%				4%			
September 2016	<1% 2%	20%			34%				3%			
June 2016	2% 1	5%		33%	6			45%	, D		4%	
February 2016	1% 10	%		34%				54%			2%	
November 2015	<mark>2%</mark> 14	4%		37	%				3 %			
September 2015	<mark>1%</mark> 2% [·]	14%		31%					1%			
July 2015	2% 8%		289	%				60%			<mark>2</mark> %	
September 2014	1% 11%		2	29%				57%			<mark>2</mark> %	
(0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	

Over the last 12 months, how has the economic situation of your household changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer

December 2017	<1%6%		26% 31%						<mark>2</mark> %	
September 2017	<1%5%	2	27% 32%				34%			<mark>2</mark> %
June2017	<1% 6%	2	26%	6% 31%					<mark>2</mark> %	
April 2017	3%	23%		34%					<mark>2</mark> %	
September 2016	<1%2%	23%		37%					<mark>2</mark> %	
June 2016	2%	18%		38%					<mark>2</mark> %	
February 2016	1%	15%		36%		47%				
November 2015	2%	20%		36		40%				
September 2015	<mark>1%</mark> 2%	18%		34%		45%				
July 2015	1% 1	4%	29	9%		55%				
September 2014	2%	19%		37%		40%				
April 2014	<mark>1% 4%</mark>		37%			34%			22%	<mark>3</mark> %
March 2014	3%		46%			2	29%		18%	<mark>3</mark> %
February 2014	<mark>1</mark> % 8%		4	44%			31%		14%	<mark>2</mark> %
September 2013	1% 9%		4	1%			30%	17%	<mark>2</mark> %	
May 2013	1% 8%			46%			30%	14%	1%	
September 2012	1 % 1	4%		37%			27%	15%	5%	
May 2012	9%			45%			30%	13%	<mark>3</mark> %	
March 2012	<mark>1</mark> % 6%		39%			34	%		18%	<mark>3</mark> %
November 2011	1% 6%		37%			369	%		18%	<mark>2</mark> %
	0%	10%	20% 3	0% 40	% 50%	60%	70%	80%	90%	100

In the next 12 months, how do you expect the economic situation in Ukraine to change?

■ Improve a lot ■ Improve somewhat ■ Stay the same ■ Worsen somewhat ■ Worsen a lot ■ Difficult to answer

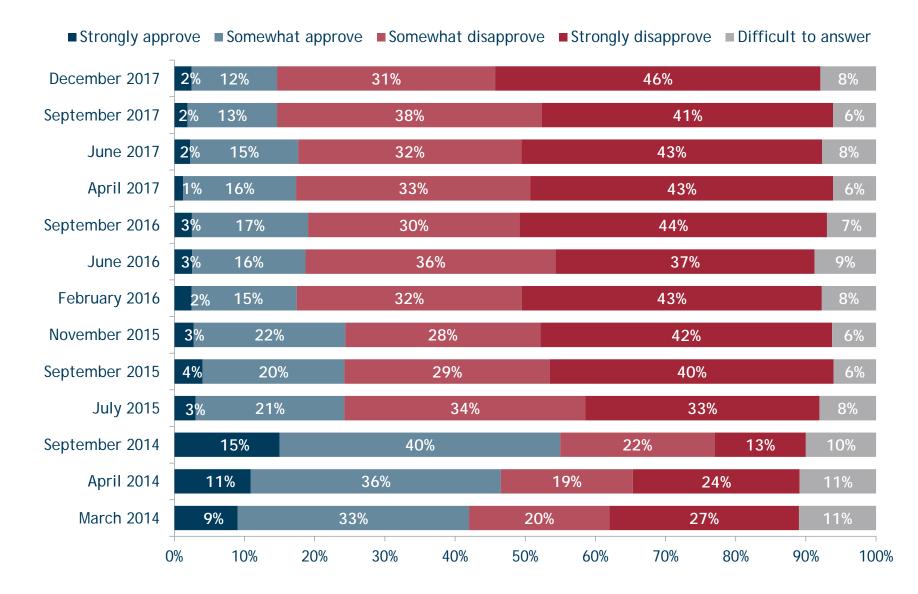
December 2017	<mark>1</mark> % 10%		27	7%		26%		16%		20%	
September 2017	<mark>2</mark> % 13	3%		27%		2	5%	16	5%	17%	
June 2017	<mark>1% 1</mark> 1%	%	4	26%		20%		23%		19%	
April 2017	9%		289	%		25%		21%	0	16%	
September 2016	8%		24%		2	7%		27%		14%	
June 2016	1% 8%		21%		25%			27%		19%	
February 2016	1% 6%	2	1%		23%			31%		18%	
November 2015	1%7%		21%		32	2%		23%		16%	
September 2015	<mark>2</mark> % 11	%	2	.5%		23%		27	'%	12%	/ 0
July 2015	1% 9%		19%	24%			27%			20%	
September 2014	1% 10%	1	14%	2	23%		3	35%		17%	
April 2014	<mark>1</mark> % 10%	1	3%		26%			43%		3	3%
March 2014	1% 12%	6	16%		26%			35%		11	%
February 2014	1% 9%		20%		3´	1%		28	%	12%	/ 0
September 2013	<mark>2</mark> % 12	2%		27%		-	29%		17%	13%	
May 2013	<mark>1</mark> % 8%			38%			29%		12%	12%	0
September 2012	2%	17%		31%	%		24%		11%	16%	
May 2012	1% 13	%		35%			26%		11%	14%	
March 2012	<mark>1</mark> % 8%		3.	2%			32%		15%	12%	0
November 2011	<mark>1</mark> % 7%		30%	0		32	2%		17%	13%	
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100

Assessment of Ukrainian Authorities' Performance

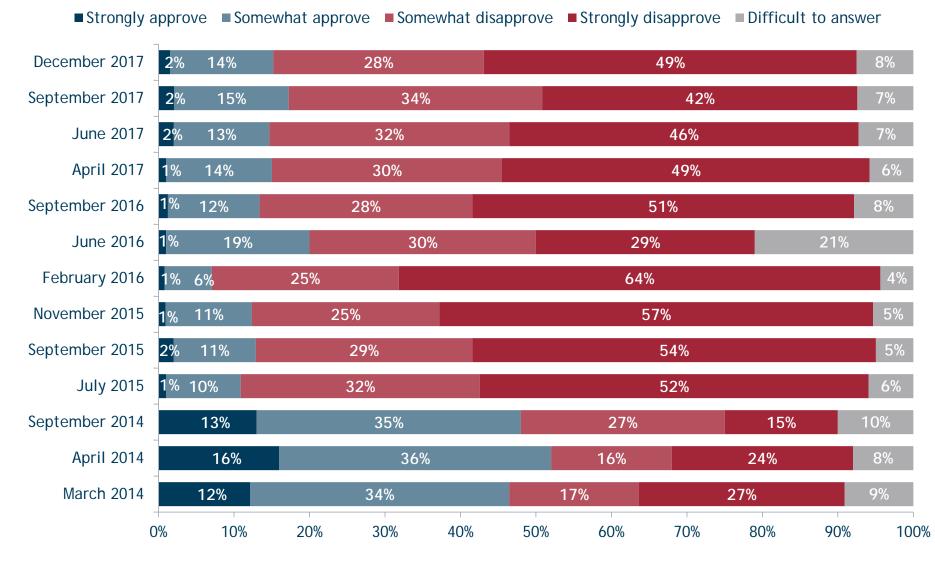


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Do you approve or disapprove of the activities of the President of Ukraine Petro Poroshenko?



Do you approve or disapprove of the activities of the Cabinet of Ministers under Volodymyr Hroisman?*



* Volodymyr Hroisman has been Prime Minister of Ukraine since April 2016. Previous IRI polling data reflects attitudes toward prior prime ministers.

Do you approve or disapprove of the activities of the Parliament of Ukraine?

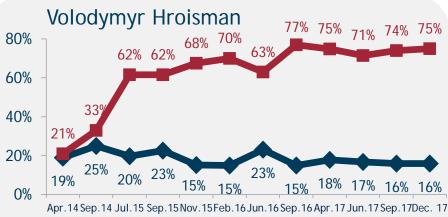
■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer

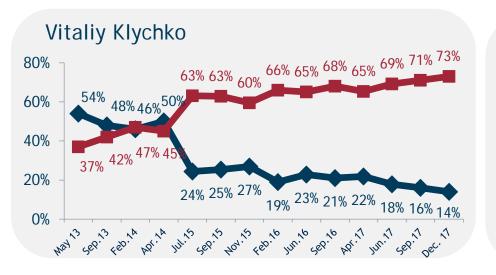
December 2017	1% 7%	27%					6%				
September 2017	<mark>1</mark> % 6%	33%					5%				
June 2017	1% 6%	31%						5%			
April 2017	<1% 7%	28%					4%				
September 2016	<1% 7%	7% 29%					5%				
June 2016	1% 9%	9% 35%					9%				
February 2016	5%	<mark>%</mark> 29%					6%				
November 2015	1% 10%	5 10% 31%						7%			
September 2015	10%			35%				6%			
July 2015	9%			35%				6%			
September 2014	3%	14%		3	6%			37%			9%
April 2014	6%		33%			24%		26%		11%	
March 2014	6%		32%			24%		26%		11	1%
February 2014	<mark>2% 1</mark> 1	8		30%		50%				8%	
()%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

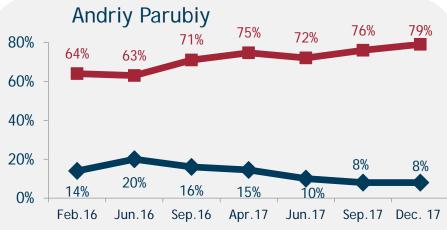
Very favorableVery unfavorableHave no				newhat unf ficult to an			
Head of the political party "Civic Position," Anatoliy Hrytse	nko <mark>4%</mark>	219	% 2	2%	32%	6%	14%
Former MP, leader of the "Okean Elzy" band, Svyatoslav Vakarc	huk 6%	1	9% 10%	22%	4%	40%	
Mayor of Lviv Andriy Sade	ovyi <mark>2</mark> %	18%	22%		42%	4%	13%
MP, leader of the political party "Fatherland," Yulia Tymoshe	nko 5%	14%	% 24%		46%		10%
Leader of the political party "For Life (Za Zhyttia)," Vadym Rabinov	vich 3%	14%	19%		46%	6%	13%
Prime Minister Volodymyr Hroisr	nan <mark>2</mark> %	15%	25%		50%		<mark>1</mark> %8%
MP, leader of the Opposition Bloc, Yuriy Bo	yko 3%	13%	18%		49%	6%	11%
Former Head of SBU Valentyn Nalyvayche	nko <mark>2</mark> %	13%	20%	L	1%	9%	16%
President of Ukraine Petro Poroshe	nko <mark>3</mark> %	12%	22%		54%		<mark>1</mark> %8%
Mayor of Kyiv Vitaliy Klyc	hko <mark>2</mark> %	13%	25%		47%	19	% 12%
MP, Opposition Bloc, Oleksandr Vi	lkul <mark>3</mark> %	9%	17%	459	%	14%	12%
Leader of the political party "Svoboda," Oleh Tyahny	bok 2%	9%	20%		55%	29	% 11%
Leader of the Movement of New Forces, Mikhail Saakash	vili <mark>2</mark> %9	9%	20%		55%	29	% 12%
MP, leader of the Radical party Oleh Lyas	hko <mark>2%</mark> 8	3%	23%		58%		<mark>1</mark> %8%
Prosecutor General Yuriy Lutse	nko <mark>1</mark> %8	8%	24%		57%		<mark>1</mark> %10%
Head of the Parliament Andriy Parl	ibiy 1%7%	%	23%		56%	2	% 11%
Secretary of the National Security and Defense Council, Oleksandr Turchy	nov <mark>1</mark> %7	%	22%		57%	2	2% 10%
Minister of Internal Affairs Arsen Ava	kov %5	% 2	4%		58%	2	.% 11%
Former Prime Minister Arseniy Yatsen	yuk 1%3	% 16%			69%		<mark>2</mark> % 9%

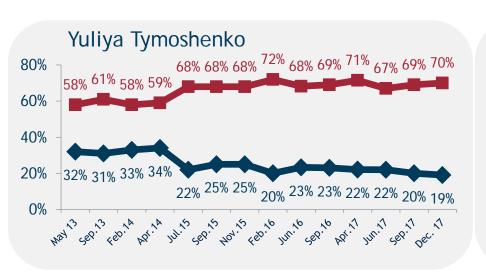


Favorable



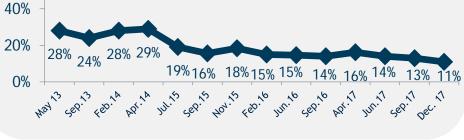


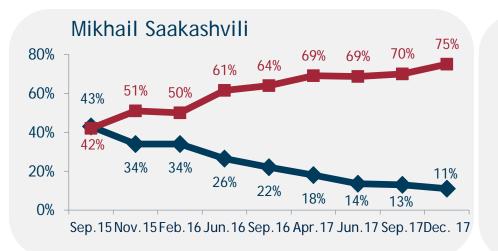


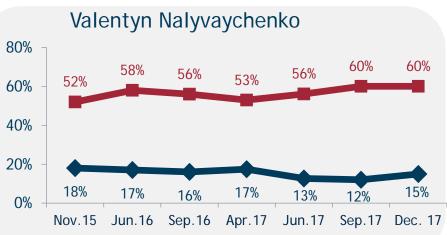


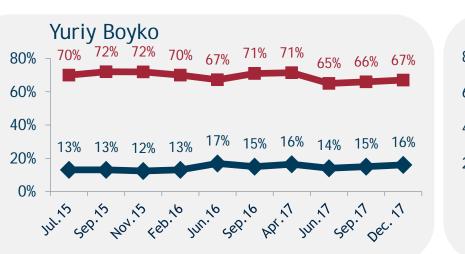
Favorable

Oleh Tyahnybok 80% 63% 66% 62% 65% 69% 74% 73% 76% 75% 77% 75% 70% 73% 75% 60%

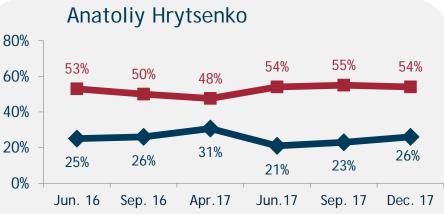


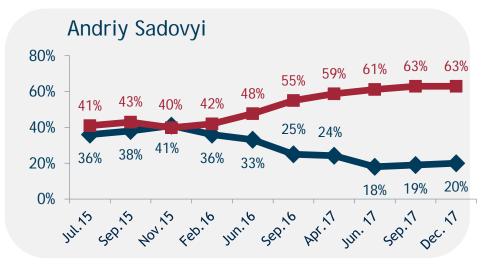


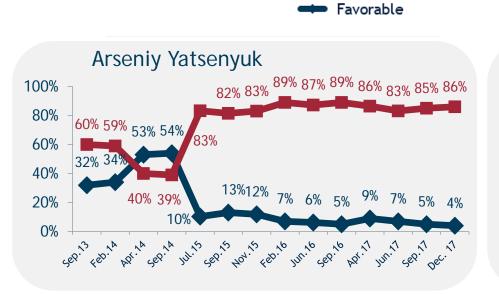


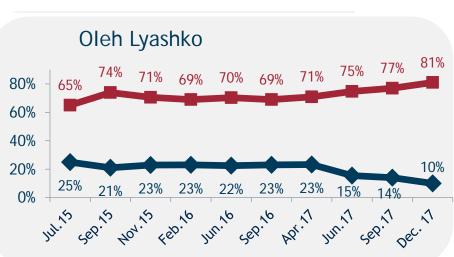


Favorable









Foreign Policy



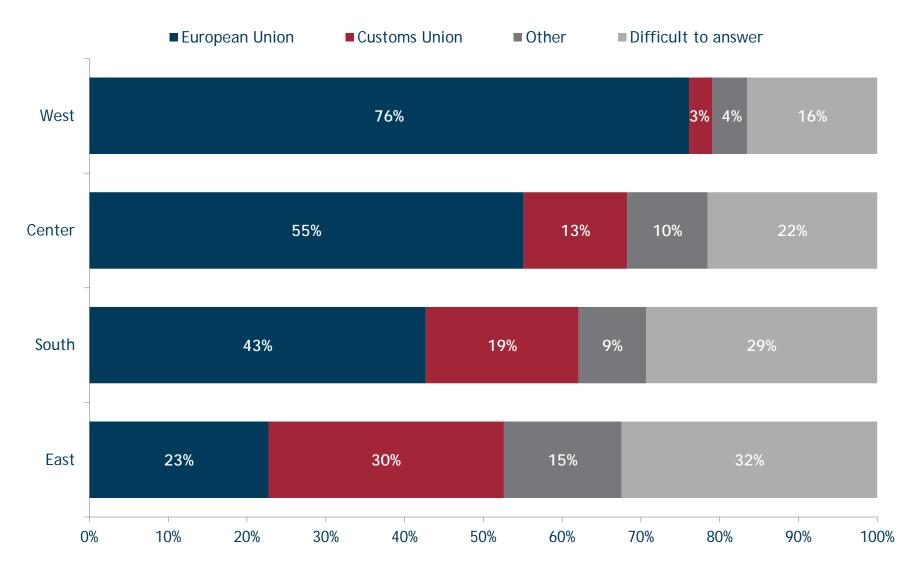
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If Ukraine was able to enter only one international economic union, which one of the following should it be?

	■ European l	Jnion	Customs	Union	■ Othe	r 🗖	Difficult	to answer			
December 2017		5	0%			16% 10%			24%		
September 2017	-		52%			14% 9%			24%		
June 2017			54%			18%		8% 20%			
April 2017			53%		18%			14%	15%		
September 2016		5	1%			19%		14%	17%		
June 2016			54%			15%	1	2%	19%		
February 2016			55%			15%		14%	15%		
November 2015			57%			15	%	12%	16%		
September 2015	_		57%			1	7%	12%	14%		
July 2015			55%			14%	12	2%	20%		
September 2014			59%			17%			15%		
April 2014			53%			24	%	10%	13%		
March 2014			52%			2	7%	6%	14%		
February 2014		41%				36%		9%	14%		
September 2013		42%				37%		5%	17%		
May 2013	_	40%				37%		5%	18%		
September 2012		32%			42%			6%	20%		
May 2012		37%				41%		5%	17%		
March 2012		36%				43%		4%	17%		
(D% 10%	20%	30%	40%	50%	60%	70%	80%	90%	100%	

If Ukraine could only enter one international economic union, which of the following should it be? (continued)

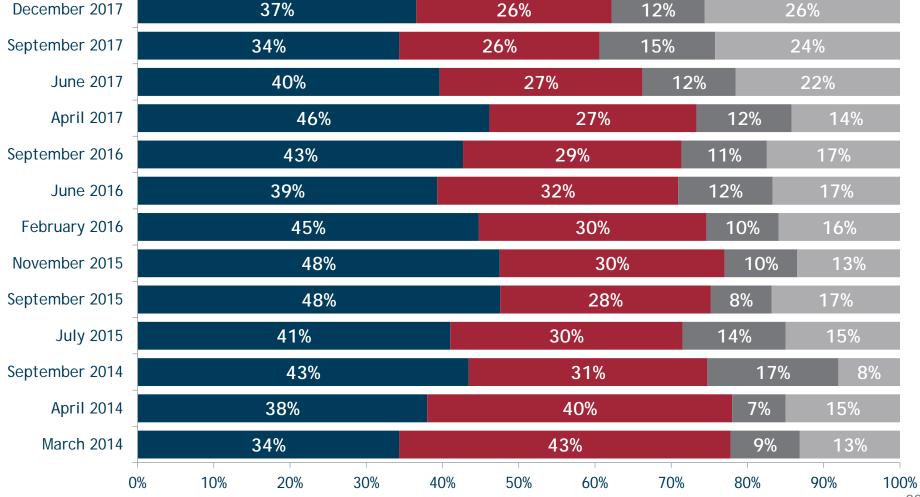
(Disaggregated by region)



If a referendum were held today on Ukraine joining NATO, how would you vote?

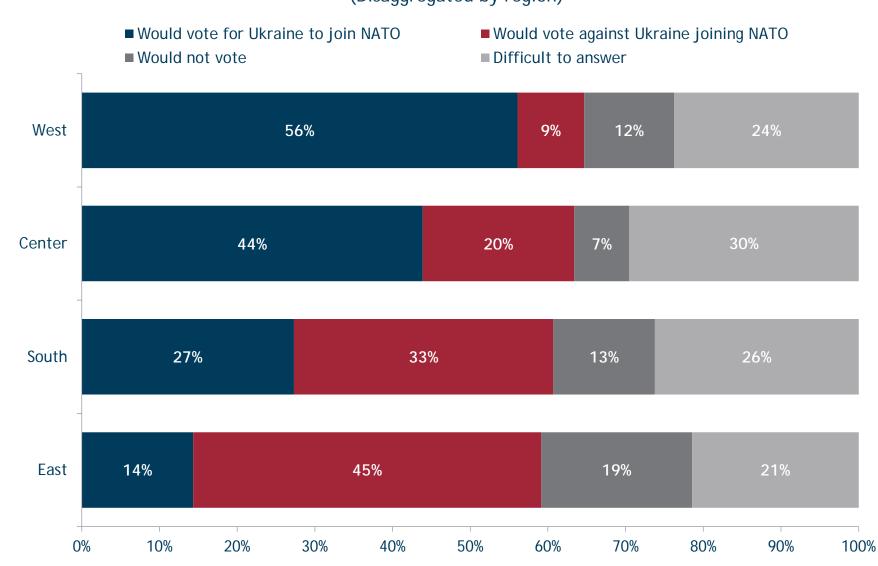
Would vote for Ukraine to join NATOWould not vote

Would vote against Ukraine joining NATODifficult to answer

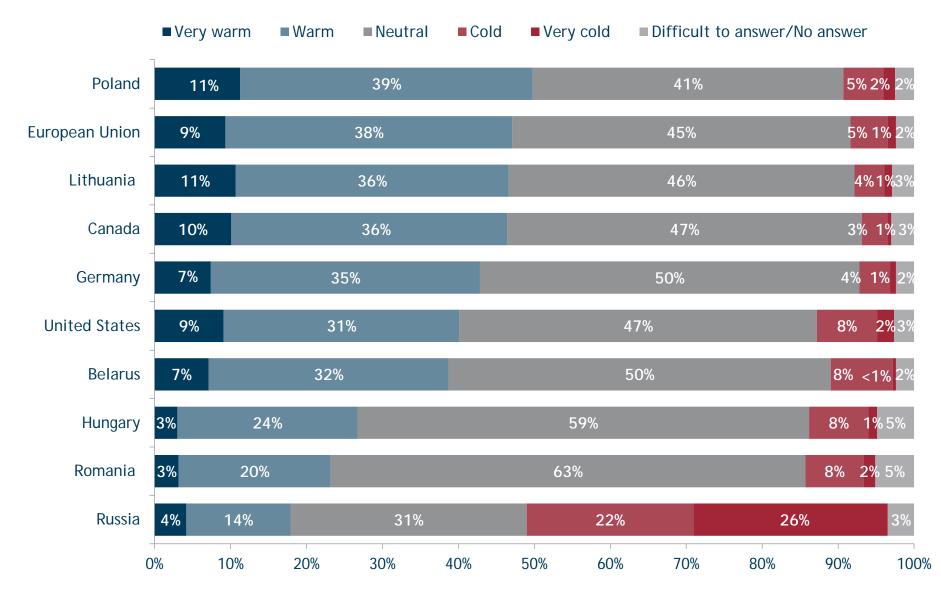


22

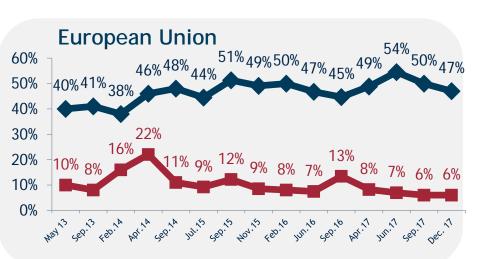
If a referendum were held today on Ukraine joining NATO, how would you vote? (Disaggregated by region)



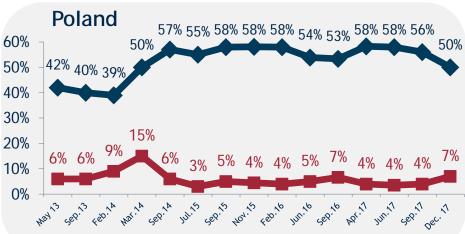
How do you evaluate your attitude toward each of the following countries?



How do you evaluate your attitude toward each of the following countries? (continued)

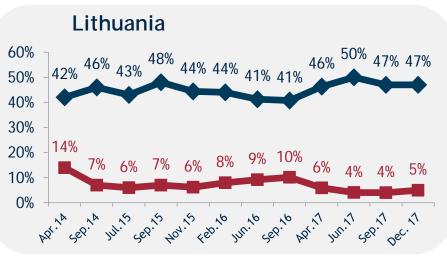


Warm

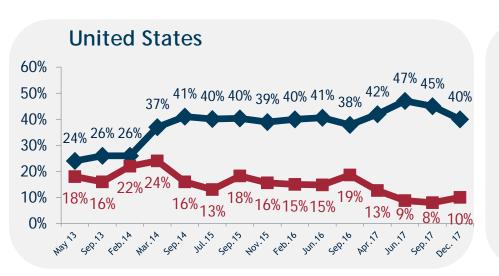


Cold

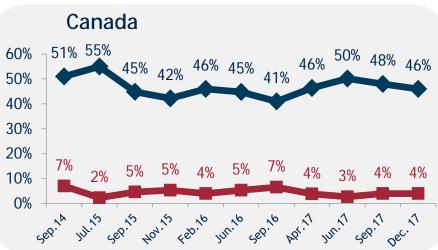




How do you evaluate your attitude toward each of the following countries? (continued)

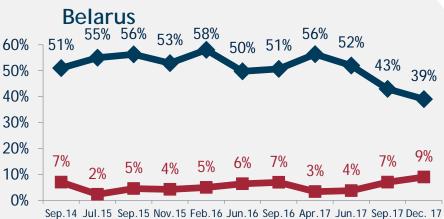


Warm



Cold



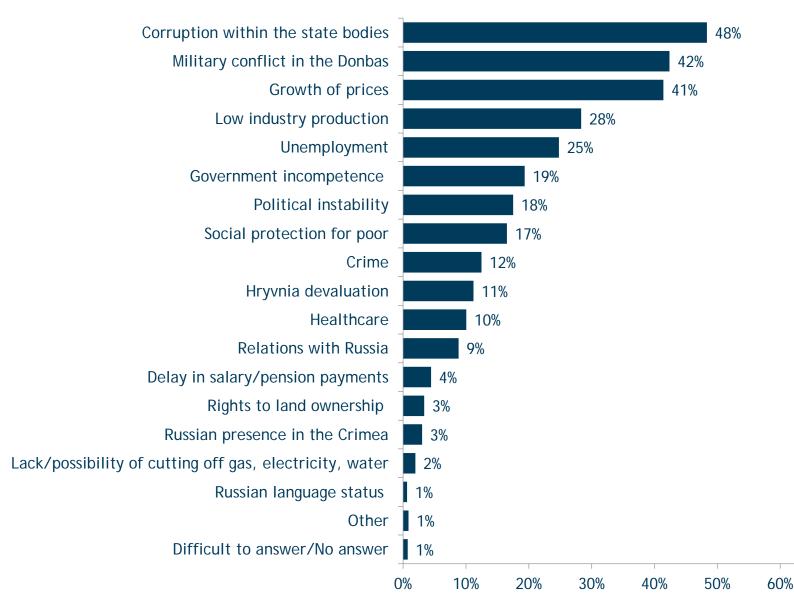


Views on Issues

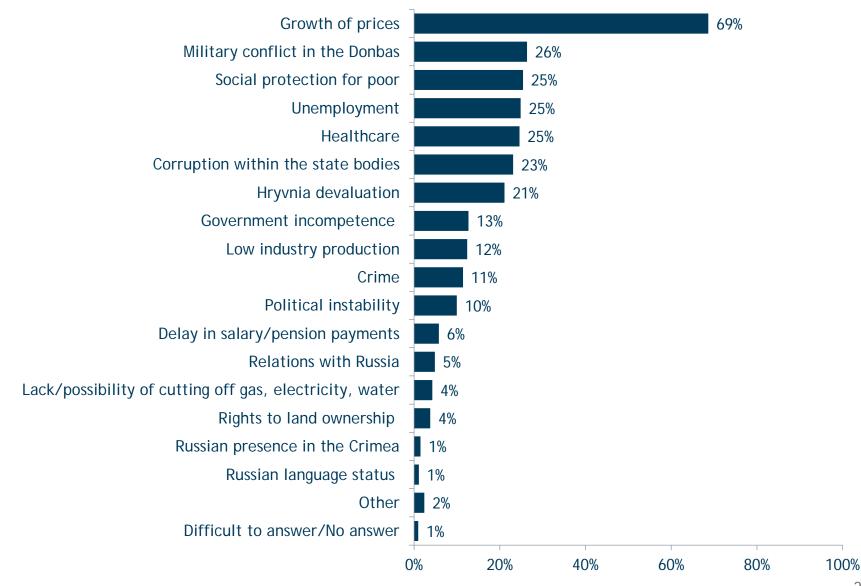


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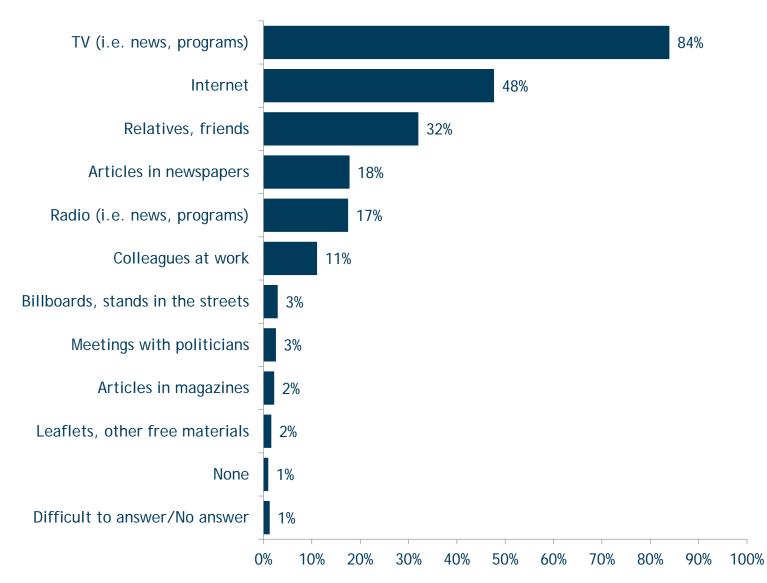
Which of the following are the three most important issues for Ukraine?



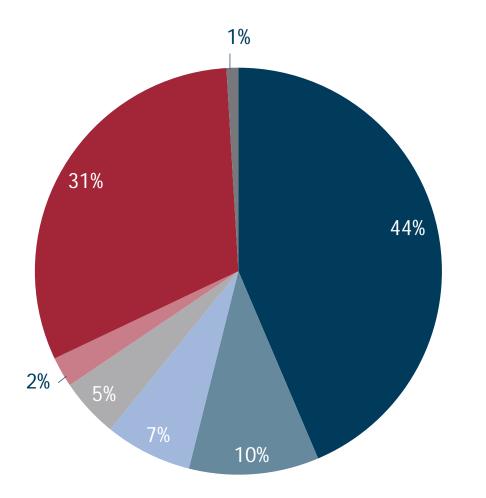
Which three of the following issues are the most important for you personally?



Which of the following sources of information do you use to obtain political information? (Multiple responses accepted)

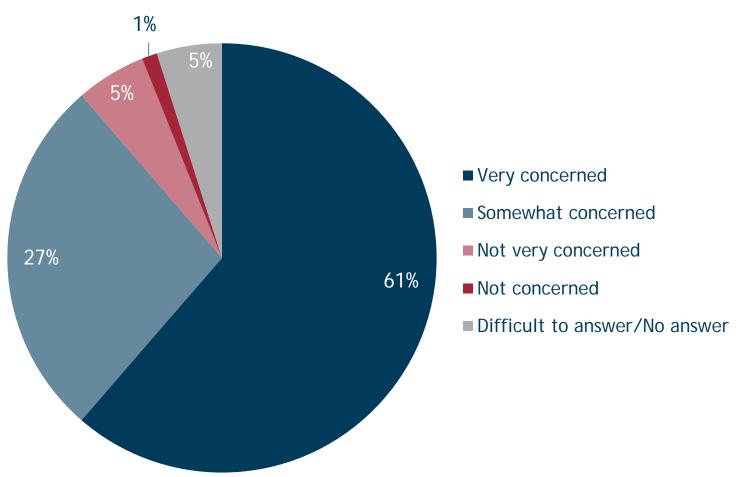


How many times per week do you access the Internet?



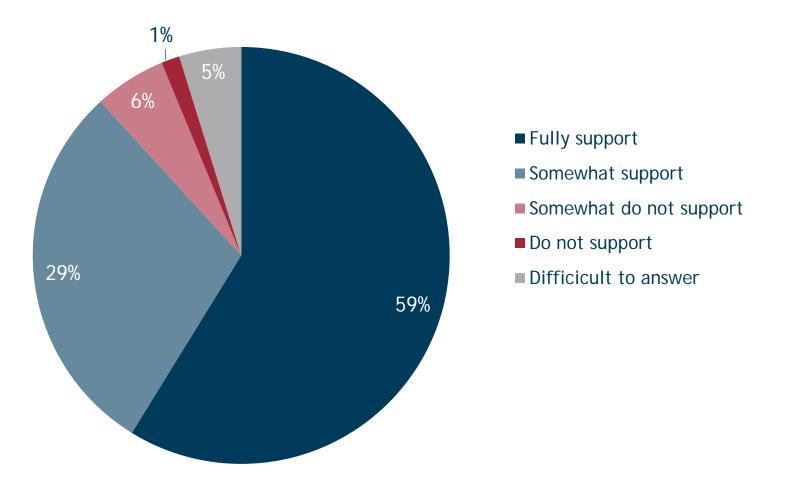
- Every day
- 5-6 times per week
- 3-4 times per week
- 1-2 times per week
- Less often
- Never
- Don't know/No answer

How concerned are you about the safety of roads in Ukraine?



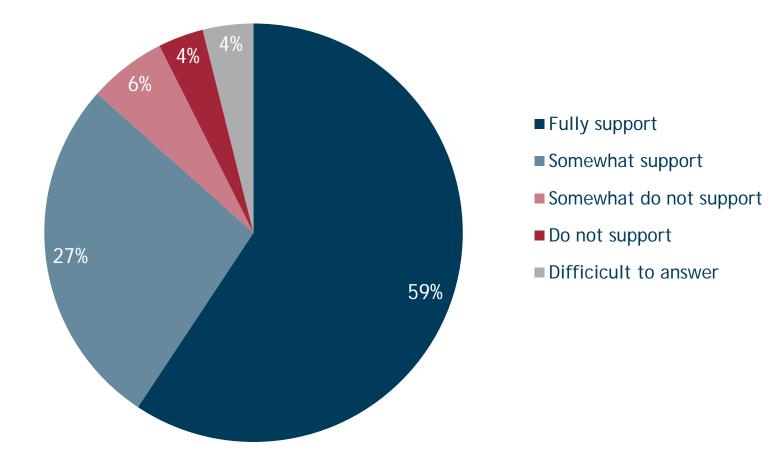
Do you support the following changes to the state policy aimed at decreasing road accidents and deaths on roads?

Introduction of automatized speed control and more severe punishments for speeding



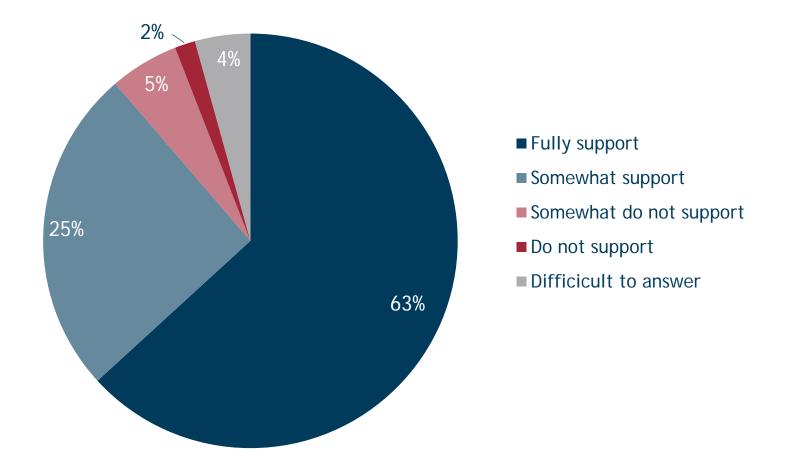
Do you support the following changes to the state policy aimed at decreasing road accidents and deaths on roads? (continued)

Increasing fines for traffic violations resulting in injuries and/or deaths



Do you support the following changes to the state policy aimed at decreasing road accidents and deaths on roads? (continued)

Introduction of the penalty points system and suspension of driving licenses for more reckless drivers

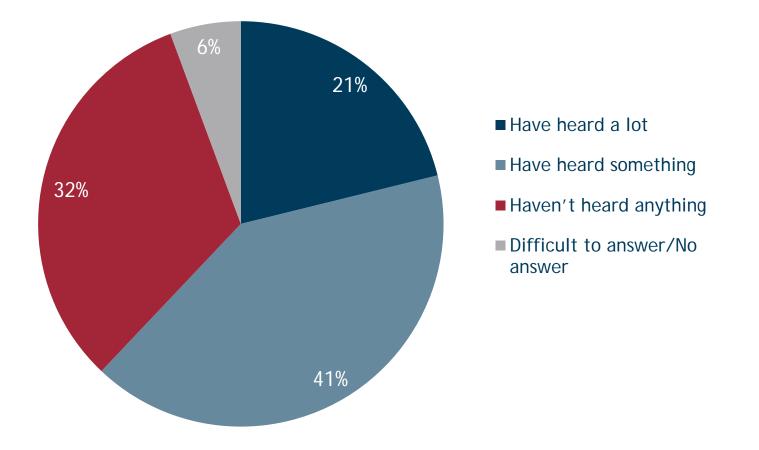






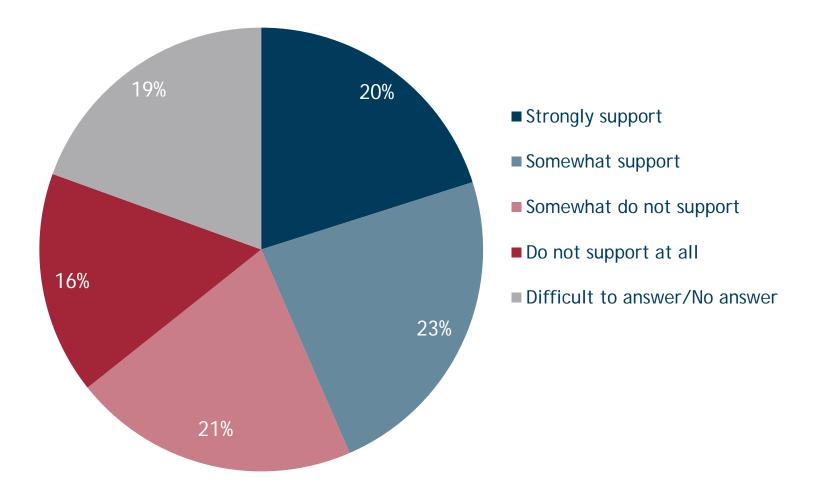
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How much have you heard about protests organized near the Parliament of Ukraine beginning October 17th?*

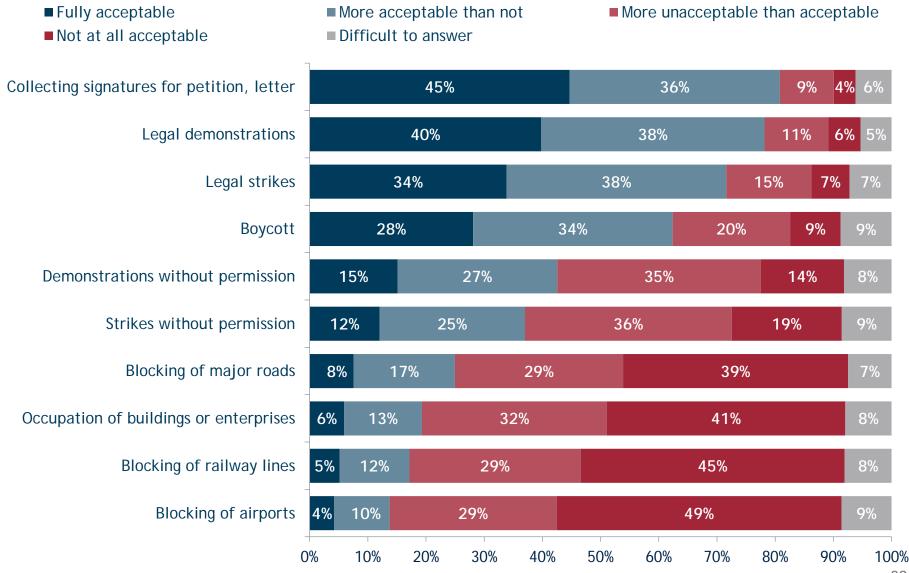


*On October 17, 2017, several hundred anti-government protestors gathered outside Ukraine's parliament building, setting up makeshift tents and stating their intention to stay until their demands were met; namely, the creation of anti-corruption courts, the abolition of parliamentary immunity from prosecution, and an overhaul of Ukraine's electoral legislation.

Do you support those protests? (Respondents who have heard about the protests: N=1,490)



Do you think it is acceptable for groups of people to use each of the following methods of protests?



In your opinion, how effective are each of the following methods of protests?

■ Very effective ■ Somewhat effective ■ Somewhat ineffective ■ Not effective at all ■ Difficult to answer

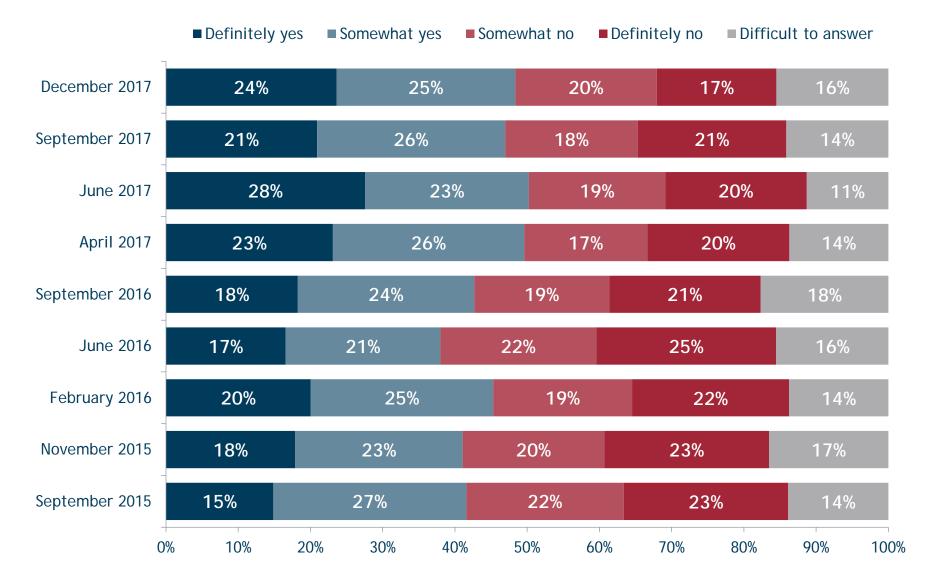
Legal demonstrations	12	%		38%			27%			13	%	10%	
Legal strikes	12	%		38%				26%		14%	1	1%	
Boycott	9%		32	%			30%)		15%	13	8%	
Collecting signatures for petitions	9%		30%				33%			18%	11%		
Demonstrations without permission	7%		29%				34%			17%	1:	3%	
Strikes without permission	7%		28%		31%				20%	14	%		
Blocking of major roads	11	%	24%		2	24%			25%	% 16%		6	
Blocking of railway lines	10%	6	19%		25%	25% 299			29%	18%			
Occupation of buildings or enterprises	7%		21%	1%		28%			27%		17%	, D	
Blocking of airports	9%		15% 2!		25%	25%		32%			19%		
	0%	10%	20%	30%	40%	50)% <i>6</i>	50%	70%	80%	90%	10	

Electoral Mood



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Do you support the idea of holding early parliamentary elections in Ukraine?

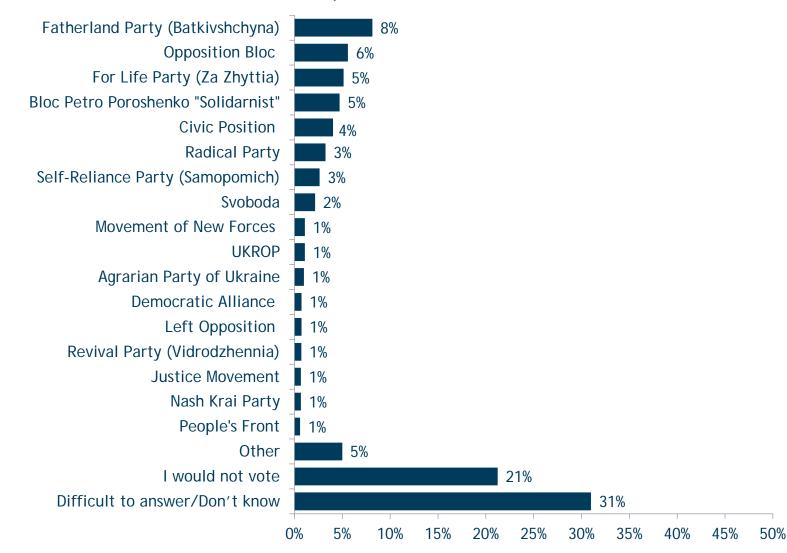


If early parliamentary elections were held next Sunday, would you vote?

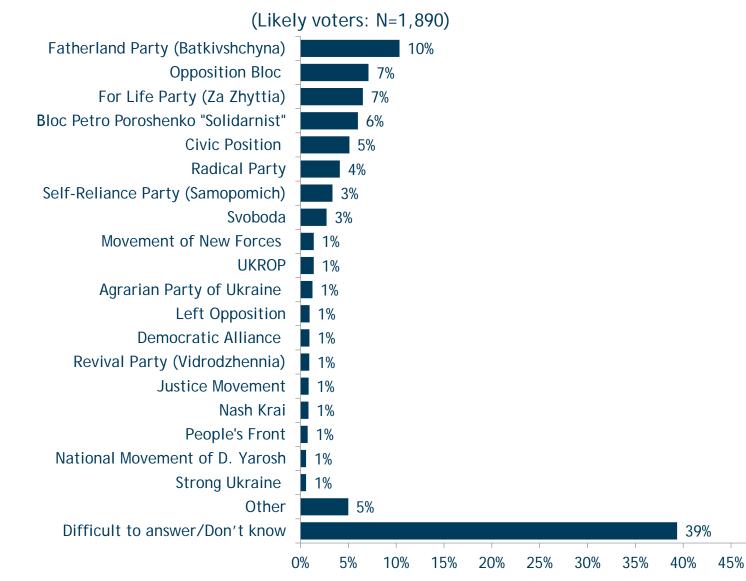
	Definitely yes	Somewhat ye	es So	omewhat no	Defir	nitely no	Diffic	ult to ans	ver
December 2017	34%	6		26%		14%	14%		12%
September 2017	32%			26%	12	2%	17%		12%
June 2017	3	8%		22%		13%	15%		12%
April 2017	34%			33%		8%	19	9%	7%
September 2016	31%			33%		9%	19	%	8%
June 2016	26%		30%	6	10%		22%		11%
February 2016	28%			34%		9%	219	%	7%
November 2015	28%			33%		10%	20%	,)	9%
September 2015	34%	/ 0		40%	%		4%	16%	6%
July 2015	29%			35%		9%	20	%	8%
September 2014		42%			32%		7%	15%	5%
April 2014		49%			3	32%	4	4% 11 9	% 3%
March 2014		42%			33%		5%	12%	8%
February 2014		41%			35%		8%	10%	6%
September 2013	34%	/ 0		34%		7%		20%	5%
May 2013	34%)		36%		8%	0	19%	4%
September 2012		46%			33%		5%	11%	5%
May 2012	3	9%		32	%	8	%	14%	8%
March 2012	L	40%		3	3%		9%	11%	8%
November 2011	349	6		33%		7%	13%		12%
0	% 10%	20% 30%	40%	50%	60%	70%	80%	90%	100%

If parliamentary elections were held next Sunday and the following political parties participated in the election, which political party would you vote for?

(All respondents)



If parliamentary elections were held next Sunday and the following political parties participated for which party would you vote?



50%

If parliamentary elections were held next Sunday and the following political parties participated in the election, which political party would you vote for?

	Jul.15	Sep. 15	Nov.15	Feb.16	Jun.16	Sep.16	Apr. 17	Jun.17	Sept.17	Dec. 17
Fatherland Party (Batkivshchyna)	6%	9%	8%	9%	9%	9%	9%	10%	9%	8%
Bloc Petro Poroshenko (Solidarnist)	8%	10%	11%	7%	7%	8%	6%	4%	5%	5%
For Life Party (Za Zhyttia)	-	-	-	-	-	3%	5%	5%	5%	5%
Opposition Bloc	6%	8%	8%	8%	10%	6%	6%	4%	4%	6%
Civic Position	4%	4%	2%	3%	2%	4%	4%	3%	4%	4%
Radical Party	5%	5%	3%	5%	5%	6%	5%	5%	3%	3%
Self-Reliance Party (Samopomich)	7%	9%	7%	8%	5%	5%	5%	3%	3%	3%
Svoboda	4%	4%	4%	4%	3%	3%	3%	3%	2%	2%
UKROP	1%	1%	3%	2%	2%	1%	1%	2%	1%	1%
Movement of New Forces	-	-	-	-	2%	1%	2%	1%	1%	1%
Other party	13%	12%	10%	9%	9%	10%	11%	11%	11%	10%
I would not vote	24%	16%	25%	27%	26%	21%	22%	19%	22%	21%
Difficult to answer	20%	19%	17%	16%	19%	18%	19%	29%	30%	31%

(All respondents)

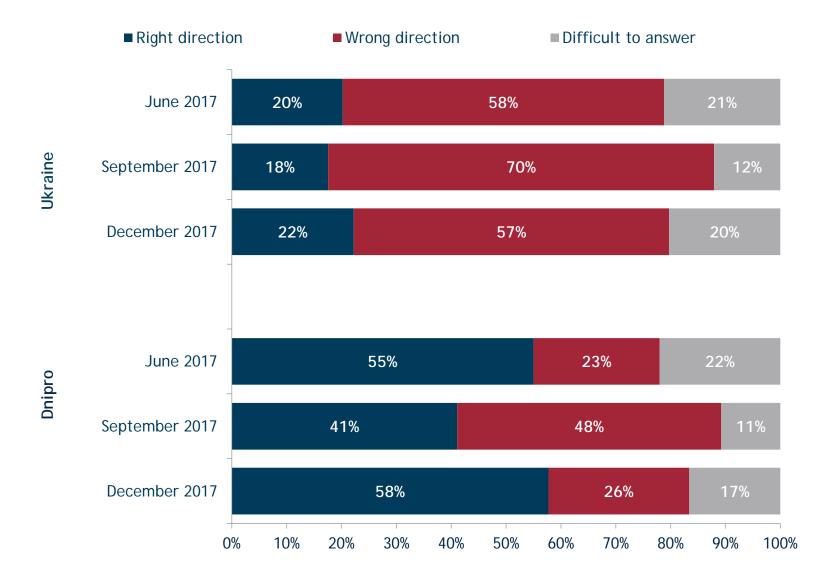
Oversample: Dnipro (N= 1,200)

November 15 - December 14, 2017

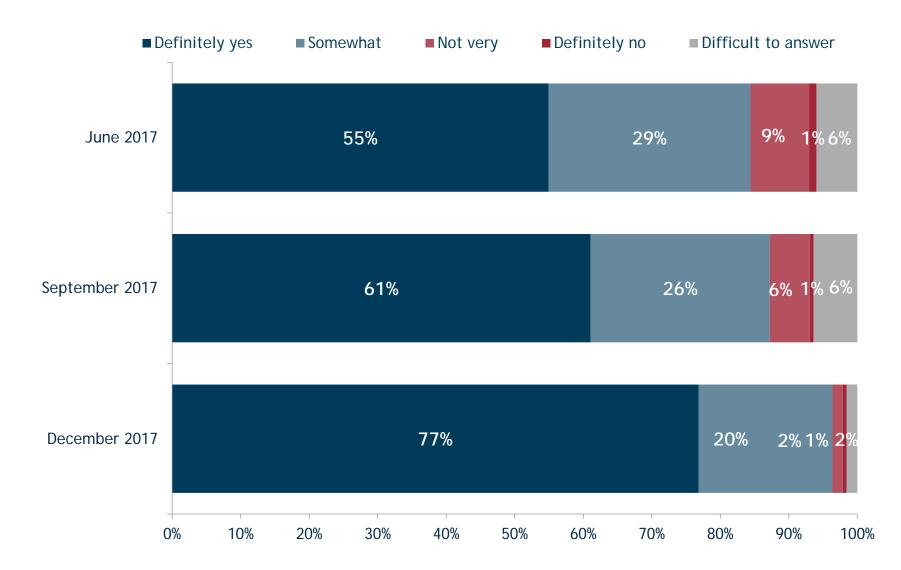


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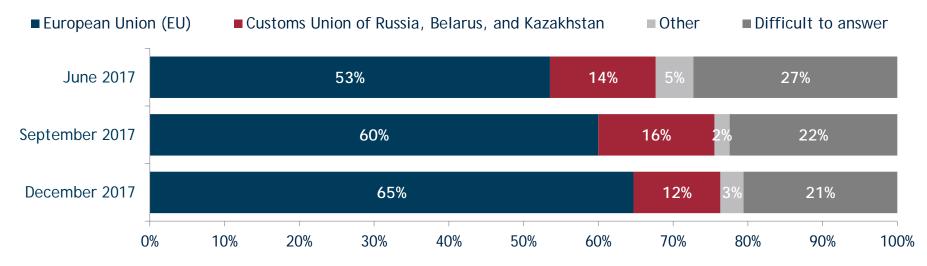
Generally speaking, do you think that things in <u>Ukraine</u> and <u>your</u> <u>city</u> are going in the right direction or wrong direction?



Are you proud of your city?

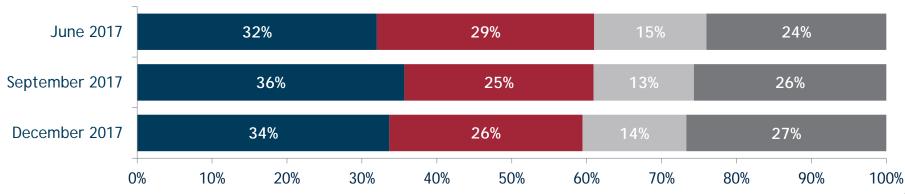


If Ukraine could enter only one international economic union, which of the following should it be?



If a referendum were held today on Ukraine joining NATO, how would you vote?

■ Would vote for Ukraine to join NATO ■ Would vote against Ukraine joining NATO ■ Would not vote ■ Difficult to answer



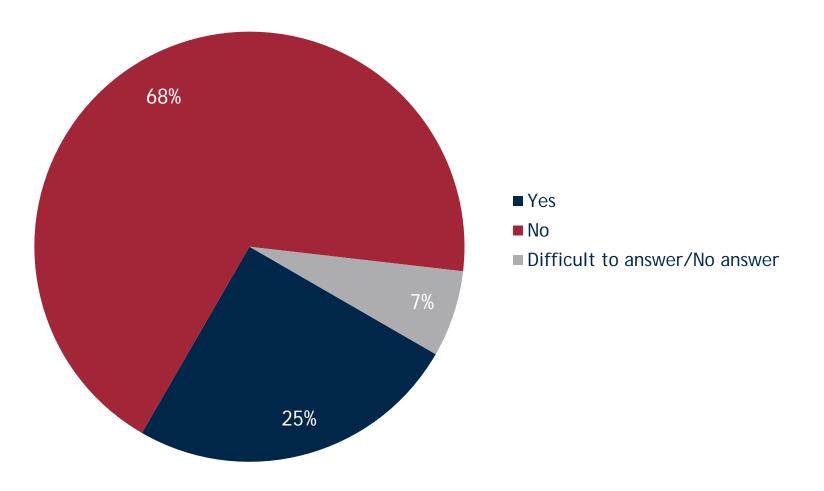
In your opinion, which areas should be a top priority for your municipal authorities?

Medical institutions						52	2%
Housing and communal services	-					47%	
Roads					37%		
Security			2	3%			
Social protection			21%	0			
Industrial areas/Industrial development			19%				
Public transportation			17%				
Government transparency and openness		12%	, D				
Environment		9%					
Garbage collection		6%					
Street lighting		6%					
Yards and areas near buildings		6%					
Heating		6%					
Establishing mechanisms for citizens to participate in local decision-making		5%					
Administrative services provision		5%					
Kindergartens		5%					
Schools		5%					
Land issues		4%					
Sports facilities	3	%					
Sewage	29	6					
Pavement	2%	/ 0					
Accessibility for persons with disabilities	2%	,)					
Public parks and gardens	2%)					
Parking	1%						
Water supply	1%						
Street markets	1%						
Cultural premises	1%						
Other	<1%						
Difficult to answer/No answer	<1%						
	0%	10%	20%	30%	40%	50%	60%
	0.00		_0/0	0070	1070	00/0	00.0

How would you rate the quality of each of the following services and/or public goods that are available in your city?

■ Excellent	Good	Avera	ige	■ Ba	ad	Ter	rible		Difficult	to ans	wer		
Universities, techr	nical institutes	, colleges		16%		37	%			34%	7	% <1%	6 7%
		Schools		16%		359	6			35%	6%	<1%	6 8%
Street mar	kets and trade	premises		16%		34%	, D		3	82%	1 <mark>6%</mark>		1%1 <mark>%</mark>
	Wa	ter supply	8%	0		39%			3!	5%		13% 2	2% <mark>1</mark> %
Р	ublic parks an	d gardens		22%		25	%		32%	6	18%	1%	6 <mark>1</mark> %
	Kind	lergartens		18%		28%			34%	/ 0	11	% 1 <mark>%</mark>	8%
Sport facilities (stac	liums, sport cl	ubs, etc.)		14%		30%			33%		179	% 2	<mark>2%</mark> 5%
Culture premises (conce	ert halls, libra	ries, etc.)		19%		21%			37%		16	% 2	<mark>%</mark> 6%
	Trash	collection	5%		35%				40%		18	% 2%	∕₀ <1 <mark>%</mark>
	Stree	et lighting	6%		33%			2	8%		27%	5%	⁵ <1%
		Sewage	5%		29%				44%		2	0% ′	1%1 <mark>%</mark>
	Police	activities	4%	2	6%			44	%		16%	4%	6%
Transportation infrastr	ucture/Public	transport	1%	289	%			38%			27%	59	<mark>% 1%</mark>
		Heating	1%	25%				49%	, D		21	%	2% <mark>1</mark> %
		Roads	-	15%	11%	2	1%		28%		2	4%	1%
Yards a	and areas near	buildings	4%	17%			37%			33	%	8%	<mark>6 2</mark> %
		Parking	<mark>1</mark> %	20%			33%			26%	11	%	9%
		/ironment	-	16%		3!	5%		2	7%		18%	2%
		Sidewalks		16%			44%				35%	_	3% <mark>1%</mark>
Accessibility for			1% '			30%			34%		139		9%
	Medical in		1%1			40%)			33%			<mark>3% 1%</mark>
Industrial zones/	Industrial dev	elopment	1%	7%	30%)		3	2%		28%)	<mark>2%</mark>
		(0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%52

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?



Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)? If so, how would you rate the service you received from the local authorities?

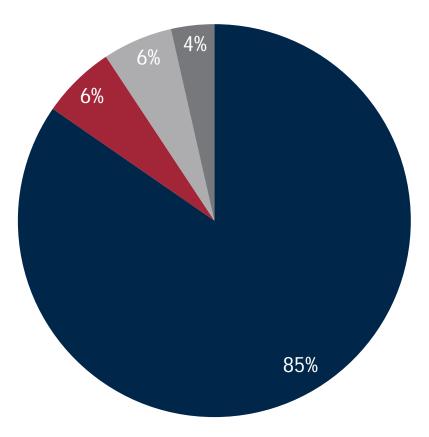
(Respondents who answered yes: N=300)

	Excellent	Good	■ Av	verage	Bad Terri		errible	Trible Difficult to a			
Level of office	staff's knowled	ge on the subject	t matter	6%	37%	6	37%	0	13%	3% 4%	
Simplicity a	and clarity of the provided by	e decisions and/o officials	r advice	1%	40%		37%		15%	3%4%	
	Qı	uality of service r	received	2%	35%		40%		17%	3% _{4%}	
ſ	Manner in which	office staff treat	ed you	1%	29%		44%		19% 4% <mark>3</mark> %		
		Wait	ing time	2%	25%		39%	2	27%	4% 4%	
				0%	10% 20%	30% 40	0% 50% 60%	70%	80% 9	0% 100%	

54

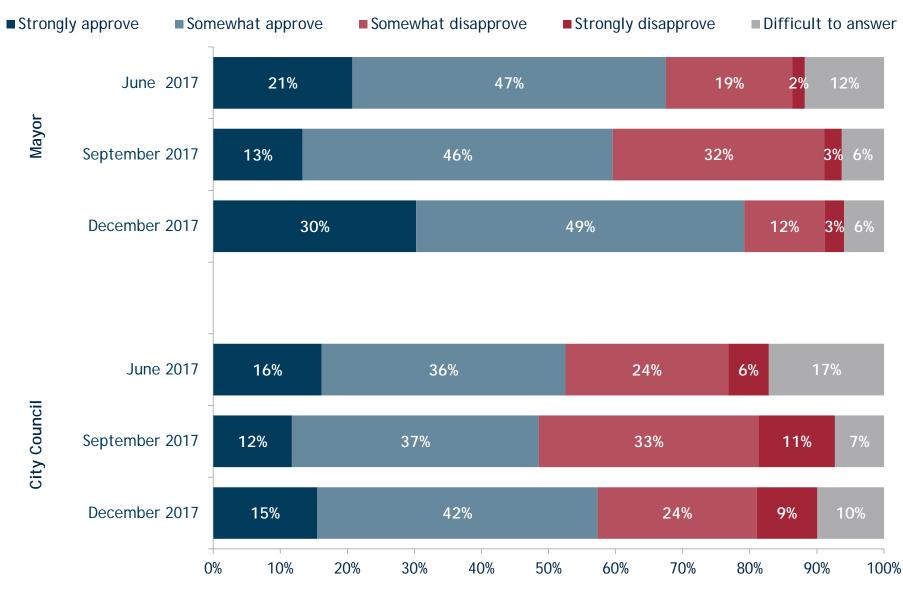
Why haven't you interacted with your city government officials?

(Respondents who have not interacted with city government offices: N= 720)

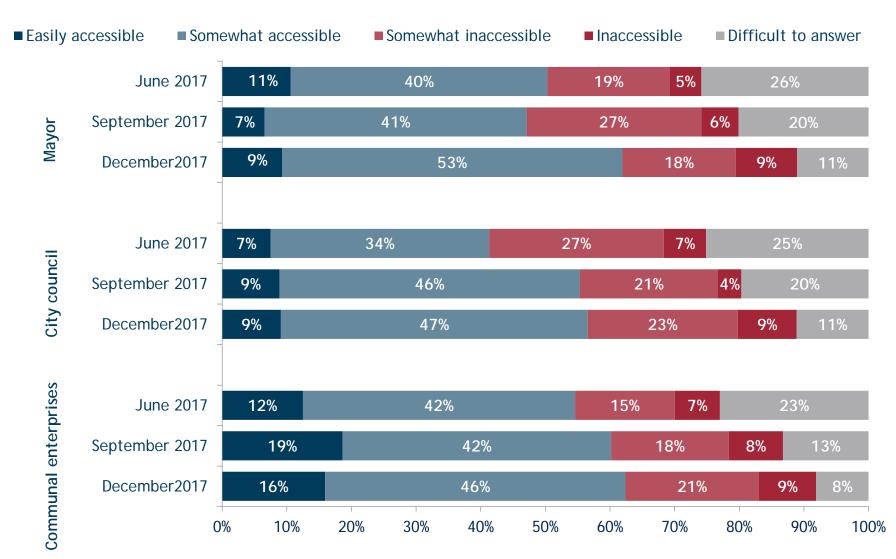


- I didn't have reason to interact with them
- I don't trust my city authorities to objectively solve my problems
- My city authorities don't have skills and knowledge to solve my problems
- Don't know/No answer

Do you approve or disapprove of the activities of your <u>mayor</u> and <u>city council</u>?

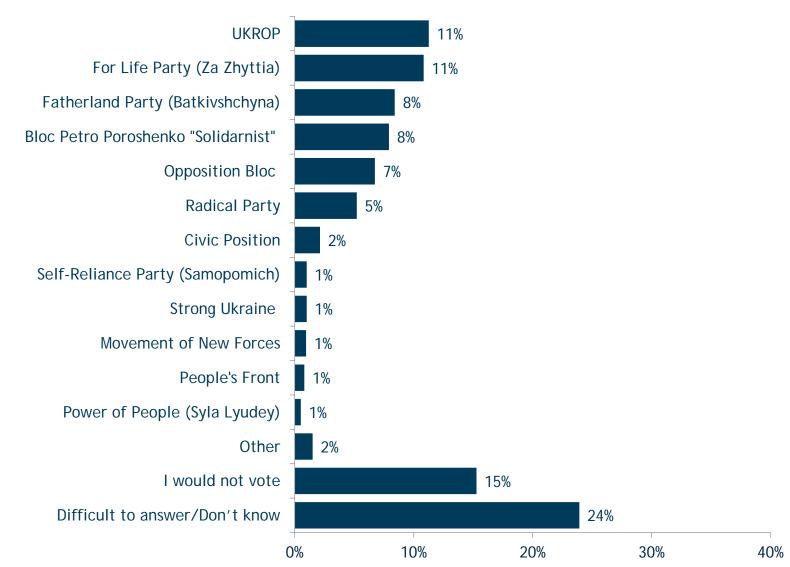


How would you rate the accessibility of information about each of the following?



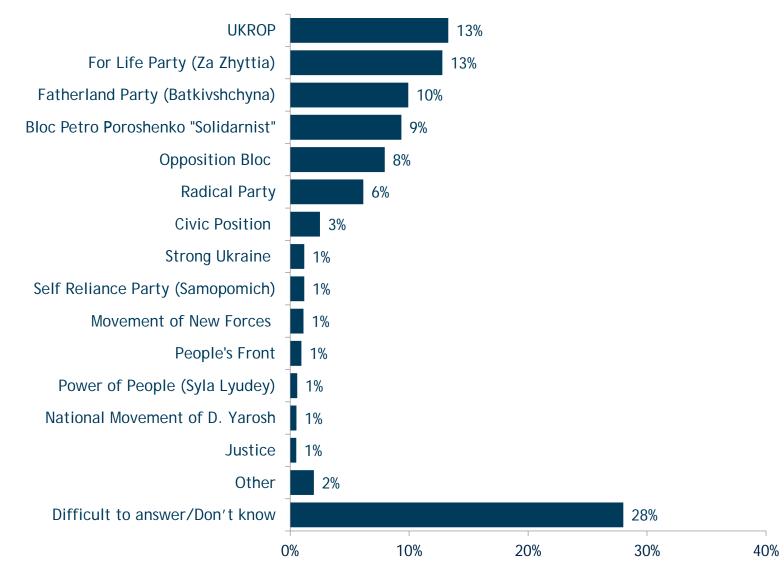
If parliamentary elections were held next Sunday, whom would you vote for?

(All respondents)

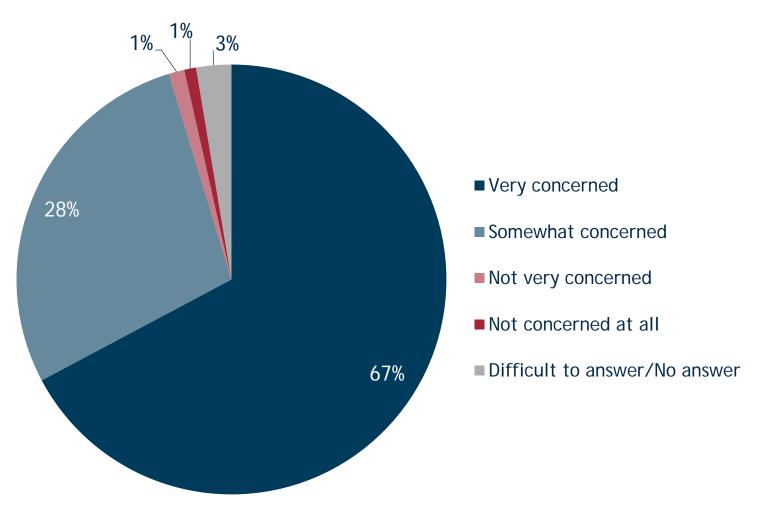


If parliamentary elections were held next Sunday, for whom would you vote?

(Likely voters: N=1,001)



How concerned are you about the safety of roads in Ukraine?



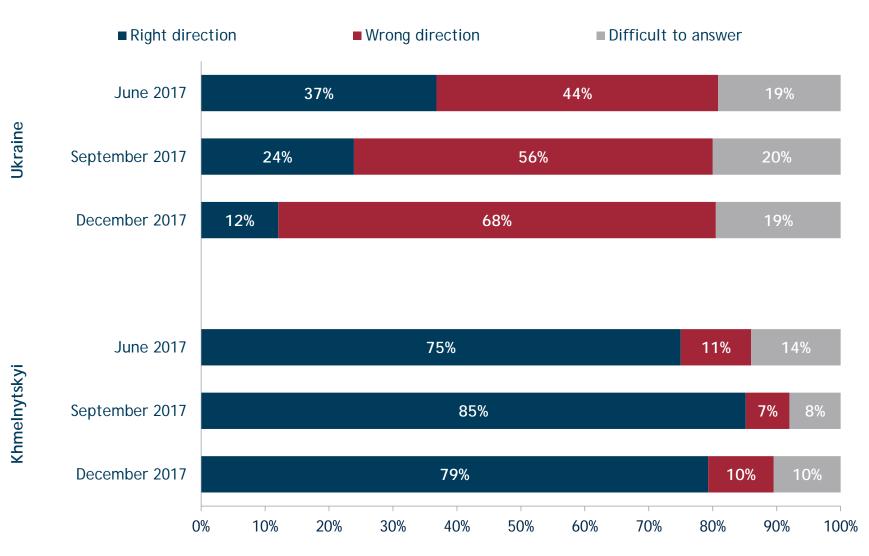
Oversample: Khmelnytskyi (N=1,200)

November 15 - December 14, 2017



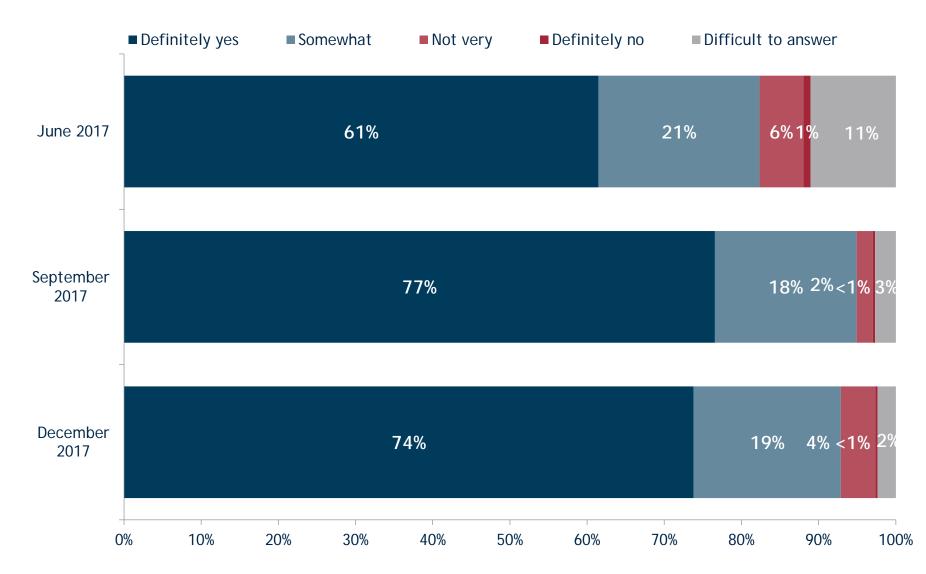
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Generally speaking, do you think that things in <u>Ukraine</u> and <u>your</u> <u>city</u> are going in the right direction or wrong direction?

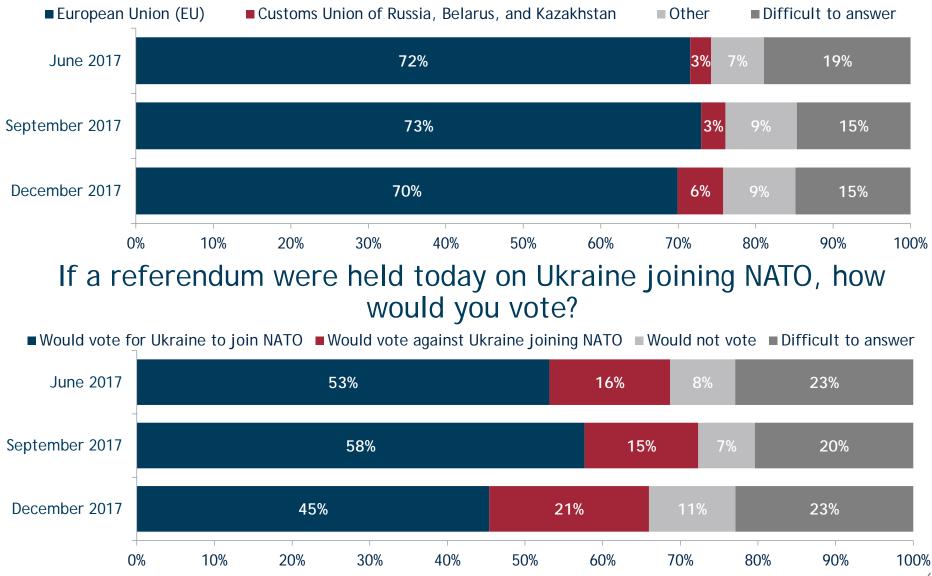


62

Are you proud of your city?

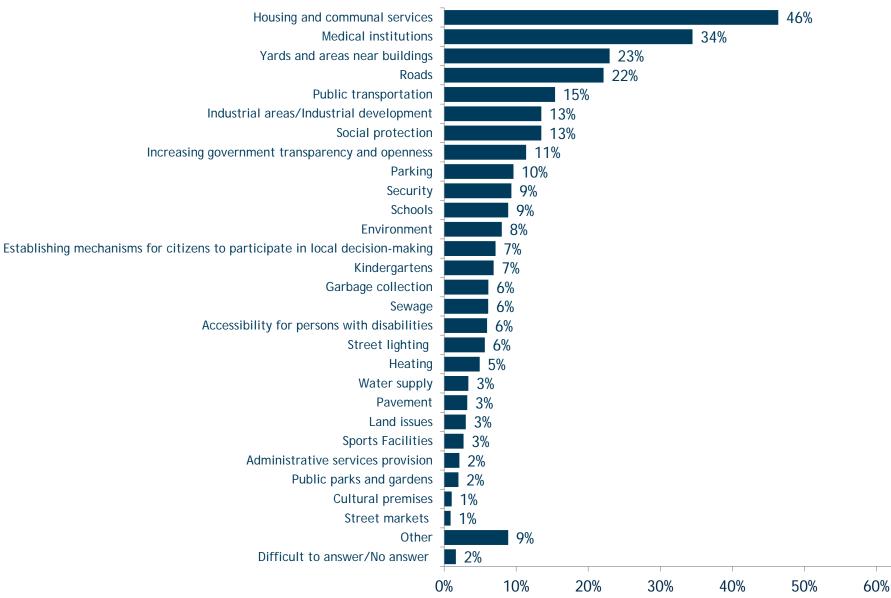


If Ukraine could enter only one international economic union, which one of the following should it be?



64

In your opinion, which areas should be a top priority for your municipal authorities?

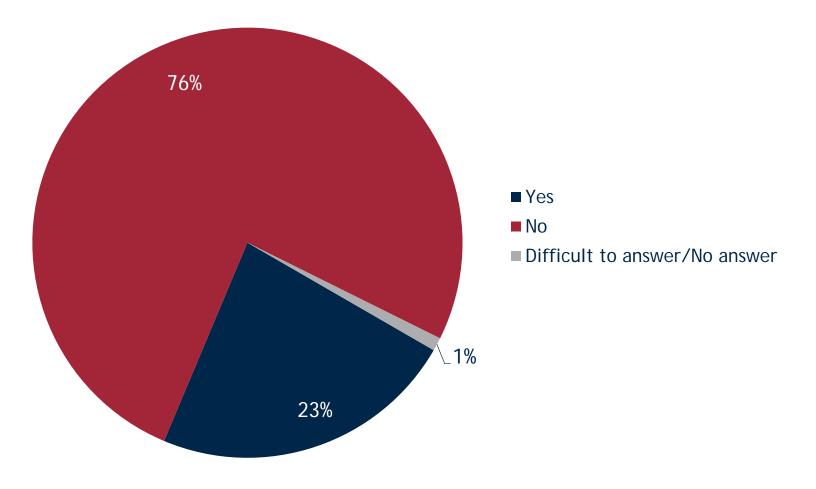


65

How would you rate the quality of each of the following services and/or public goods that are available in your city?

■ Excellent ■ Goo	bd	■ Average ■ Bad ■ Terrible ■ Difficult to answ					ver				
Street markets	119	%			54%				29%		5% 1% <mark>2</mark> %
Public parks and gardens	6%				58%				29%	4%	6 <mark>1%</mark> 3%
Heating	4%			51%				32%		10%	6 1%2 <mark>%</mark>
Culture premises	4%			48%				31%		5% <1	% 12%
Sports facilities	3%			49%				30%		6% 1 <mark>%</mark>	11%
Water supply	4%			47%				39%			5% 2 <mark>%</mark> 2%
Universities, technical institutes, colleges	4%		L	6%			3	1%	5%	γ <mark><</mark> 1%	13%
Schools	4%		39%				37%		6	% 1 <mark>%</mark>	13%
Trash collection	<mark>2%</mark>		37%				44%			12%	4% <mark>1%</mark>
Street lighting	4%		35%				46%			13%	1% 1 <mark>%</mark>
Kindergartens	4%		33%				42%		7%	5 < <mark>1</mark> %	14%
Sidewalks	1%		36%				53%)		9 <mark>%</mark>	1% 1 <mark>%</mark>
Sewage	2 %	3	0%			4	7%			14%	4% 3%
Public transportation	<mark>3%</mark>	2	8%			48	8%			14%	<mark>5%</mark> 2%
Yards and areas near buildings	2%	24%	, D			55	%			14%	2 <mark>%2</mark> %
Police activities	4%	16%				9%			15%	4%	12%
Environment	<mark>2%</mark>	14%			55%				21%	/ 0	5% 3%
Industrial zones /Industrial development	-	4%			45%			26%		9%	
Roads	<mark>2</mark> % 12				51%				25%		8% 2%
Parking	<mark>2%</mark> 1				44%			32%			5% 5%
Accessibility for persons with disabilities	<mark>1%</mark> 1:			34%			35%			12%	6%
Medical institutions	1% 11	%		1	50%				28%		7% 2%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	90	% 100%

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?



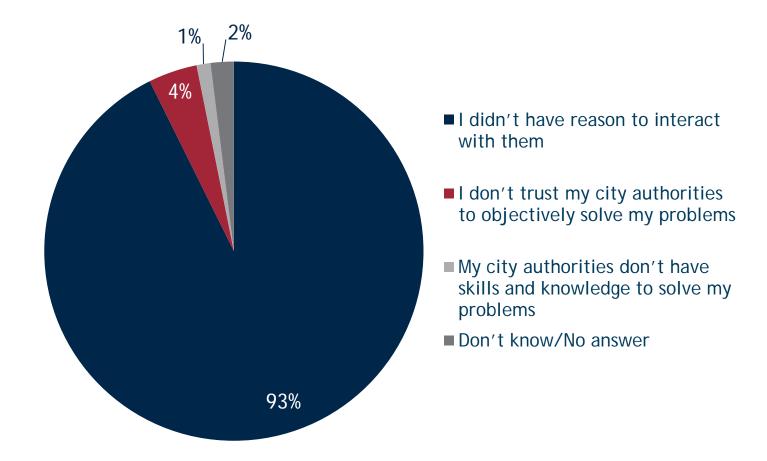
Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)? If so, how would you rate the service you received from the local authorities? (Respondents who answered yes: N=274)

■ Excellent	Good	■ Average	Bad	■ Terrible	■ Difficult to a	answer
Manne	er in which office	staff treated you	21%	39%	29%	7% <mark>2%</mark> 3%
		Waiting time	20%	34%	26%	12% 3% <mark>4</mark> %
	Quality of	service received	21%	31%	32%	10% 3%
Level of office staff's	s knowledge on th	e subject matter	19%	30%	36%	8% 2% ^{4%}
olicity and clarity of the de the	ecisions and/or ac officials	lvice provided by	18%	31%	31%	13% 3% ^{4%}
		(0% 10% 20	0% 30% 40%	50% 60% 70%	80% 90% 100%

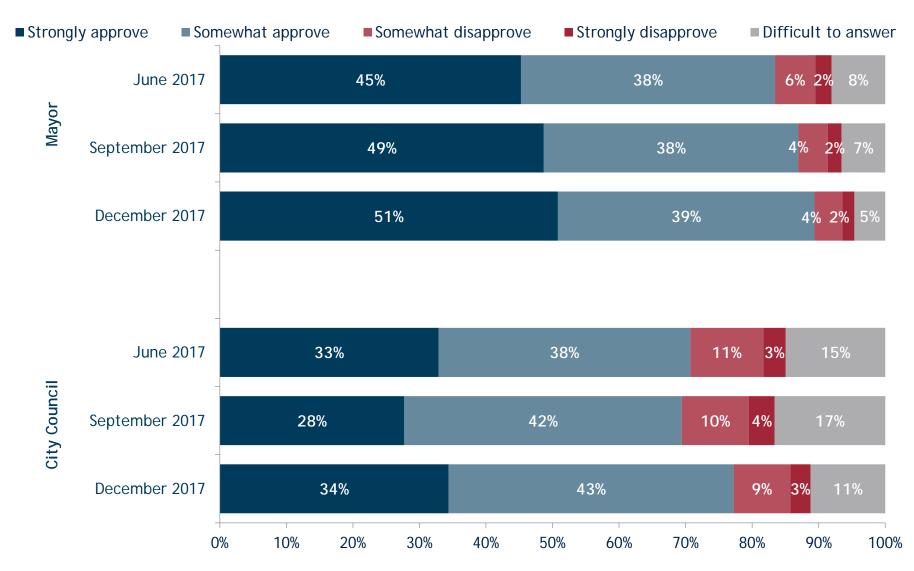
Simpl

Why haven't you interacted with your city government officials?

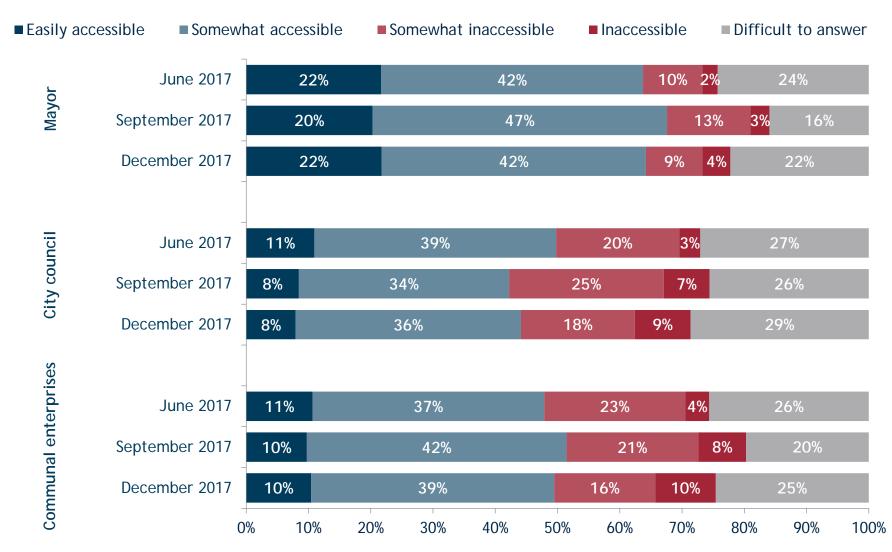
(Respondents who have not interacted with city government offices: N=916)



Do you approve or disapprove of the activities of your <u>mayor</u> and <u>city council?</u>

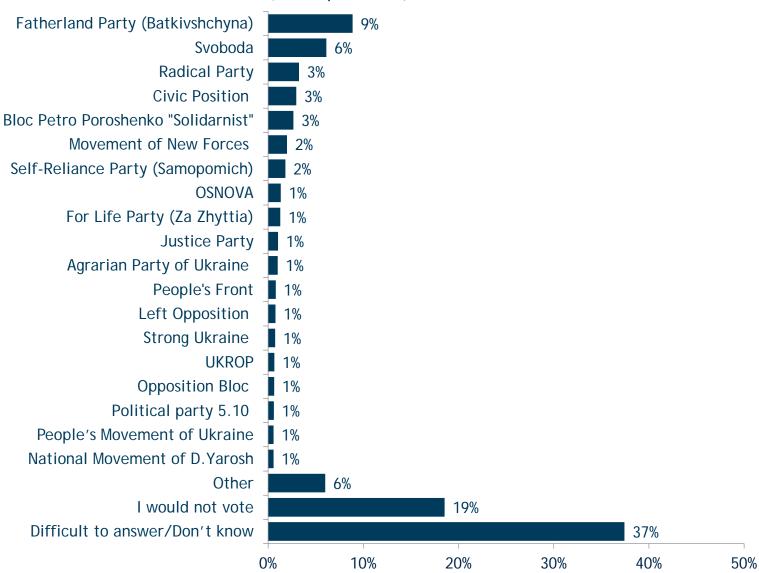


How would you rate the accessibility of information about each of the following?



If parliamentary elections were held next Sunday, whom would you vote for?

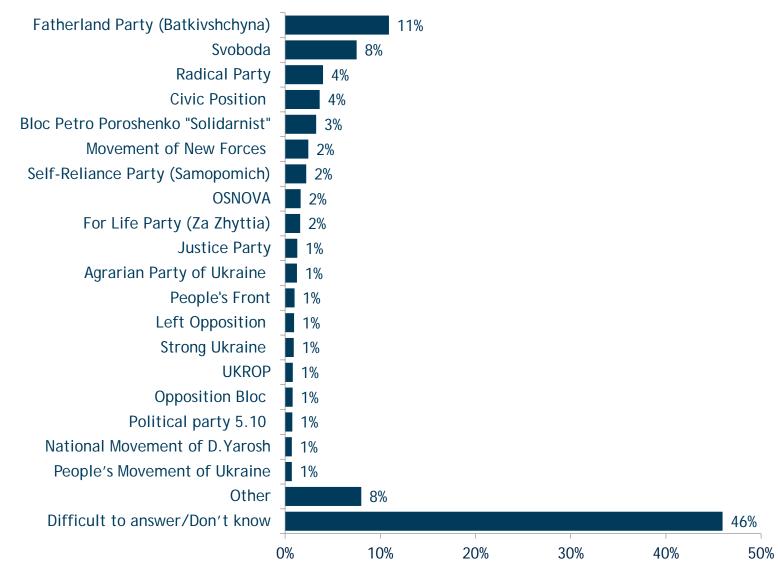
(All respondents)



Khmelnytskyi

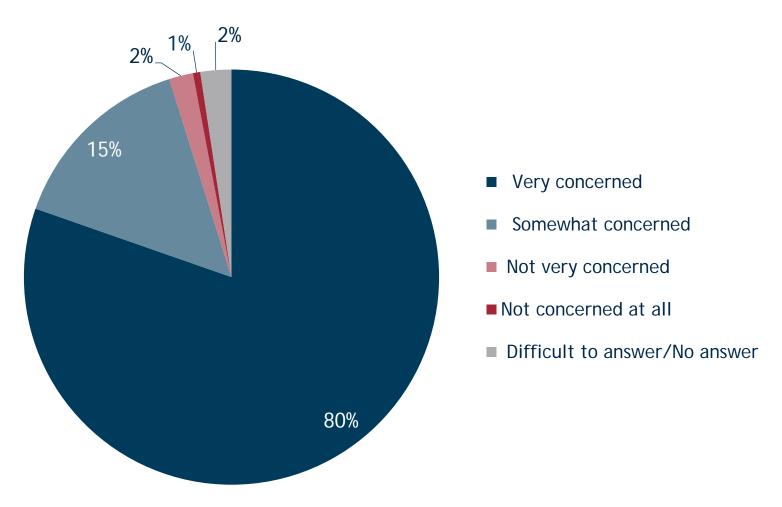
If parliamentary elections were held next Sunday, for whom would you vote?

(Likely voters: N=978)



Khmelnytskyi

How concerned are you about the safety of roads in Ukraine?



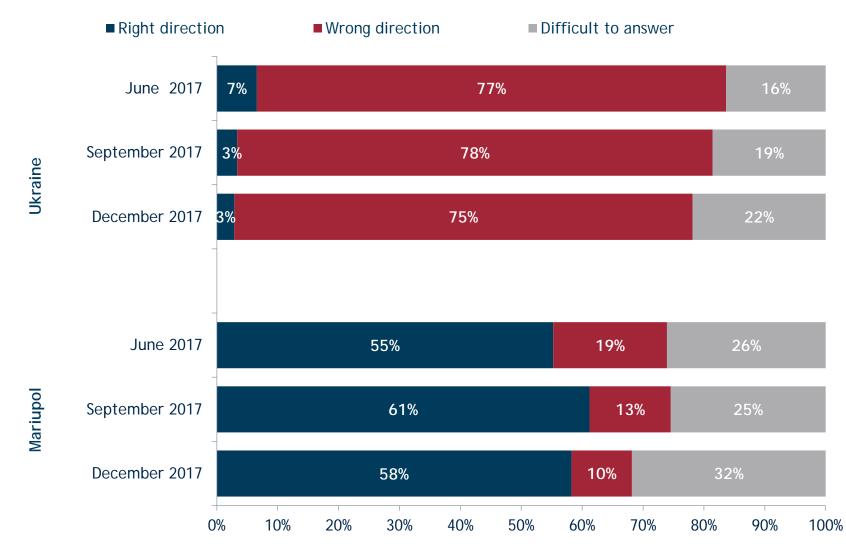
Oversample: Mariupol (N=1,200)

November 15 - December 14, 2017

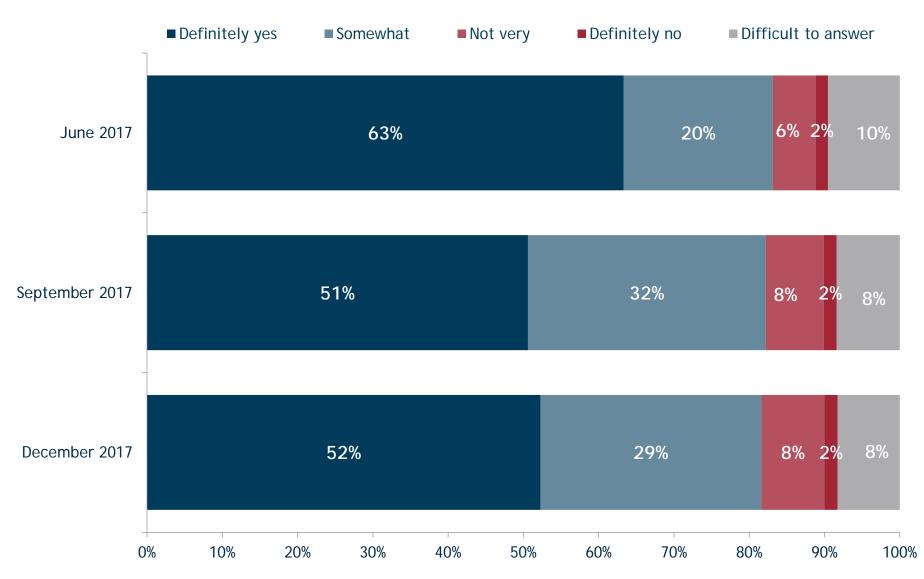


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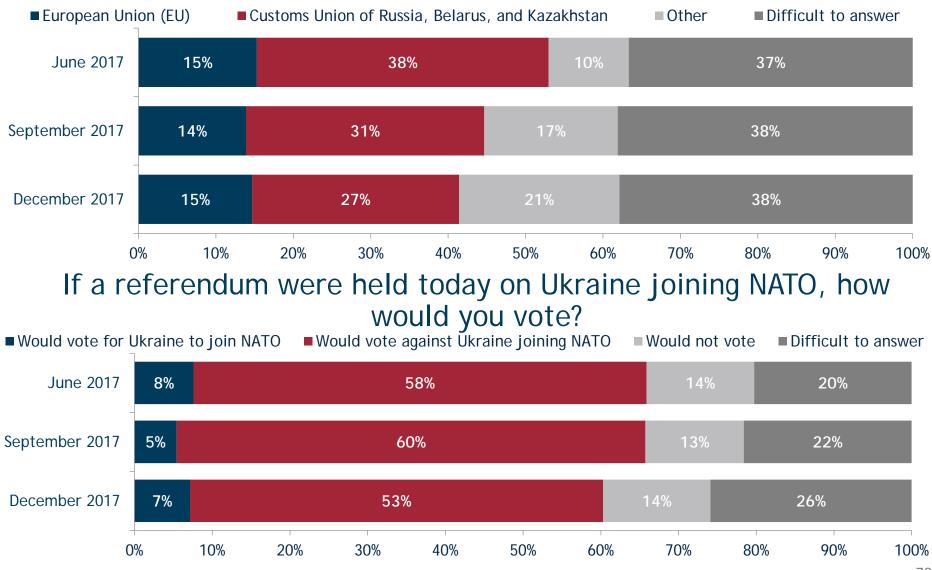
Generally speaking, do you think that things in <u>Ukraine</u> and in <u>your</u> <u>city</u> are going in the right direction or wrong direction?



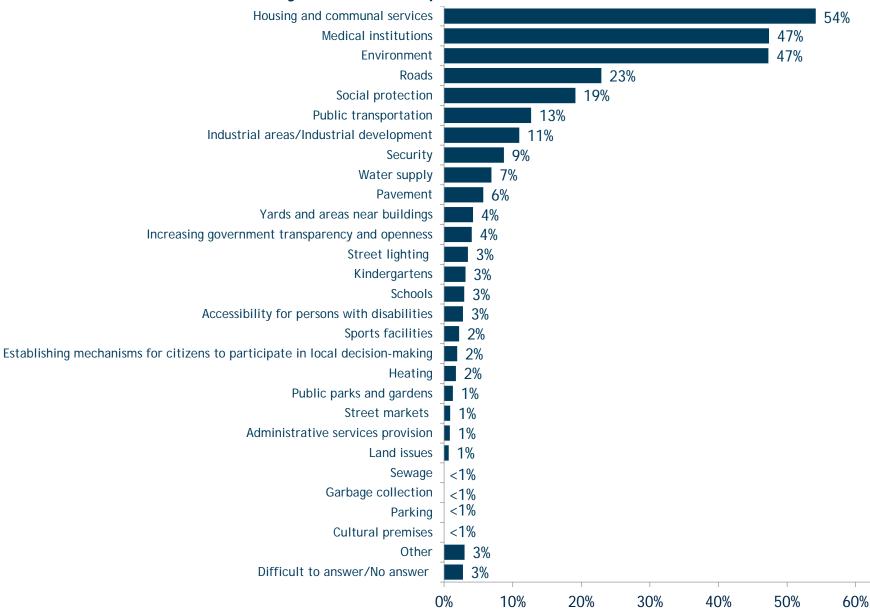
Are you proud of your city?



If Ukraine could enter only one international economic union, which of the following should it be?



Mariupol In your opinion, which areas should be a top priority for your municipal authorities?



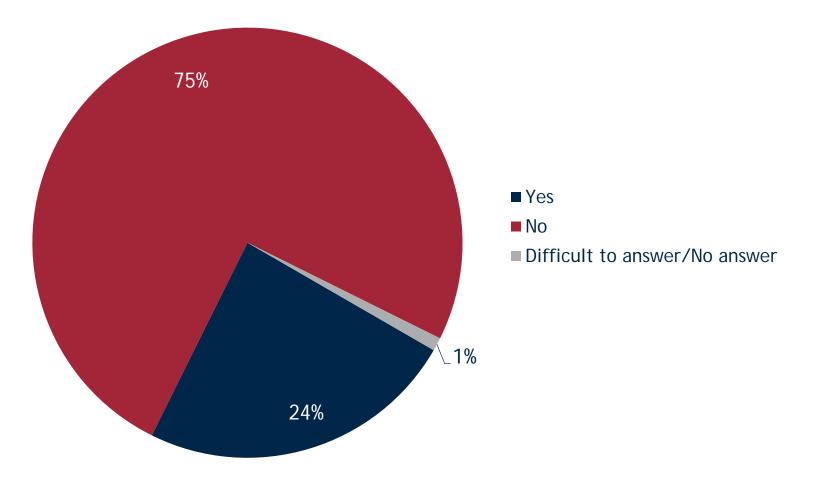
79

How would you rate the quality of each of the following services and/or public goods that are available in your city?

■ Excellent ■ Good	k	Average		Bad		Terrible	■ Diff	ficult to ar	iswer	
Trash collection	ו 🗌	19%			52%	%		26%	2% <	1% <mark>1</mark> %
Public parks and garden	s 5%			57%	, D			28%	5%	<mark>1</mark> %4%
Street markets	s 7%			53%				36%	3% <1 [°]	% <mark>2</mark> %
Heating	3%		42%				40%		11% 3%	1
Sewage	e 4%		37%				41%		10% <mark>2%</mark>	6%
Street lighting	4%		35%				48%		8%	1 <mark>%</mark> 3%
Public transportation	ו <mark>1</mark> %	3	6%				42%		14% 3	<mark>%</mark> 3%
Water supply	/ 3%	32	2%			41	%		19 % 5%	<19
Yards and areas near building	s <mark>2</mark> %	329	%			4	5%	18	% 3%	1%
School	s <mark>3</mark> %	29%	6		29	9%	<mark>2%</mark> <1%	37	%	
Universities, technical institutes, college	s <mark>3%</mark>	29%	/ 0		26%	6	1 <mark>%</mark> <1%	41%		
Kindergarten	s <mark>2</mark> %	27%			26%		<mark>2%</mark> <1%	42%		
Culture premise	s <u>6%</u>	20%			23%	<mark>2%</mark>		47%		
Sports facilities	s <u>5%</u>	19%			35%		<mark>3%</mark> 1%	37	%	
Police activities	s <mark>2%</mark>	19%		30	О%	5%	4%	40%		
Sidewalk	_	18%			46%)		299	% 4%	1%
Road	_	17%		339	%		32%		14%	<mark>2</mark> %
Medical institution	-		24%			36%		21%		9%
Industrial zones /Industrial developmen	-		389				6%	8%	21%	
Parking	· _	23%		18%		7%		48%		
Accessibility for persons with disabilities	_		3	35%			25%		28%	
Environmen	t <u>1%</u> 6%	6		47%	1			44%		1%
	0%	10% 2	20%	30%	40%	50%	60% 70	% 80%	90%	100%

80

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?

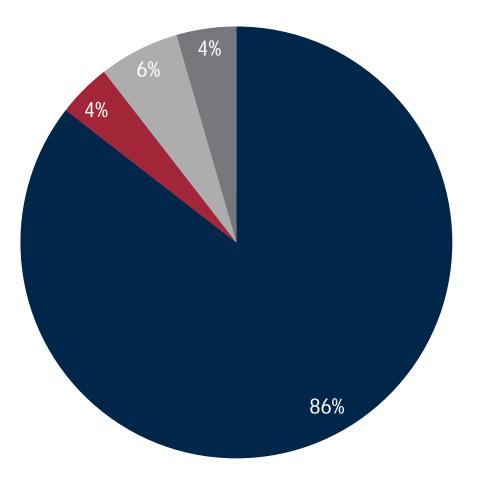


Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)? If so, how would you rate the service you received from the local authorities? (Respondents who answered yes: N=291)

■ Excellent Good Average Bad Terrible Difficult to answer Manner in which office staff treated you 46% 39% 2% 9% 1% 11% 8% 39 Quality of service received 2% 34% 42% Simplicity and clarity of the decisions and/or advice 34% 43% 14% 3<mark>%</mark>5 1% provided by the officials were Level of office staff's knowledge on the subject 11% 3% 2% 47% 33% matter Waiting time 2% 23% 44% 11% 17% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

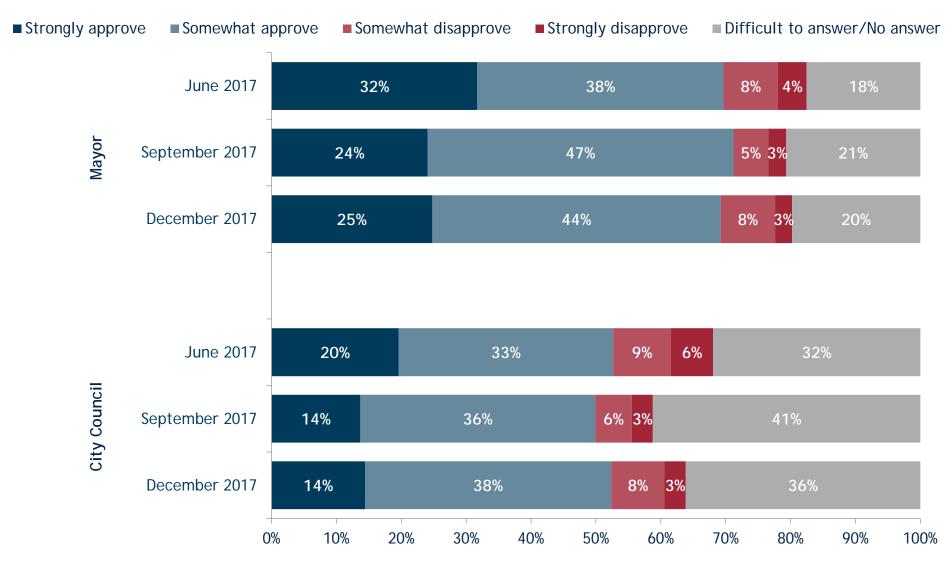
Why haven't you interacted with your city government officials?

(Respondents who have not interacted with city government offices: N=901)

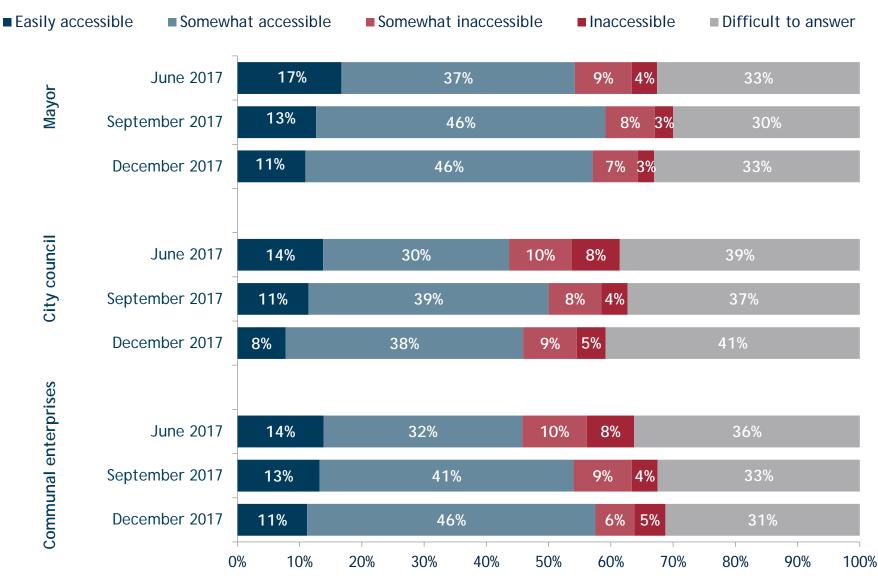


- I didn't have reason to interact with them
- I don't trust my city authorities to objectively solve my problems
- My city authorities don't have the skills and knowledge to solve my problems
- Don't know/No answer

Do you approve or disapprove of the activities of your <u>mayor</u> and <u>city council</u>?

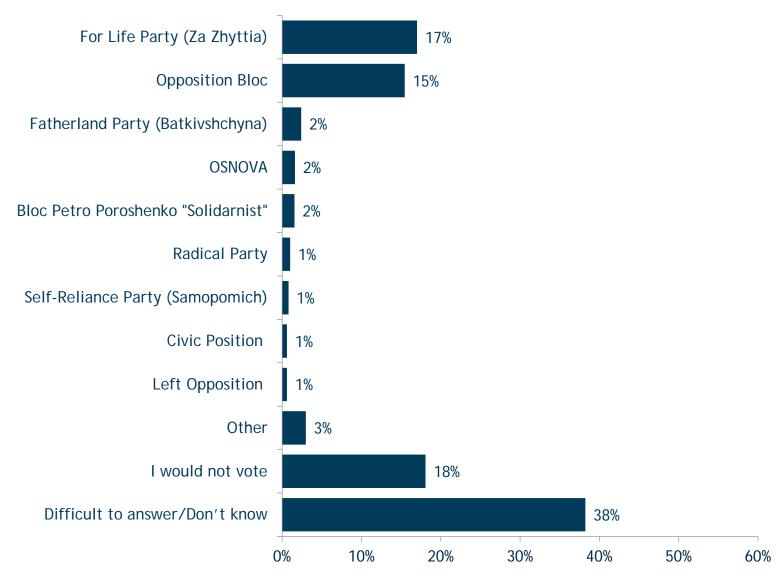


How would you rate the accessibility of information about each of the following?



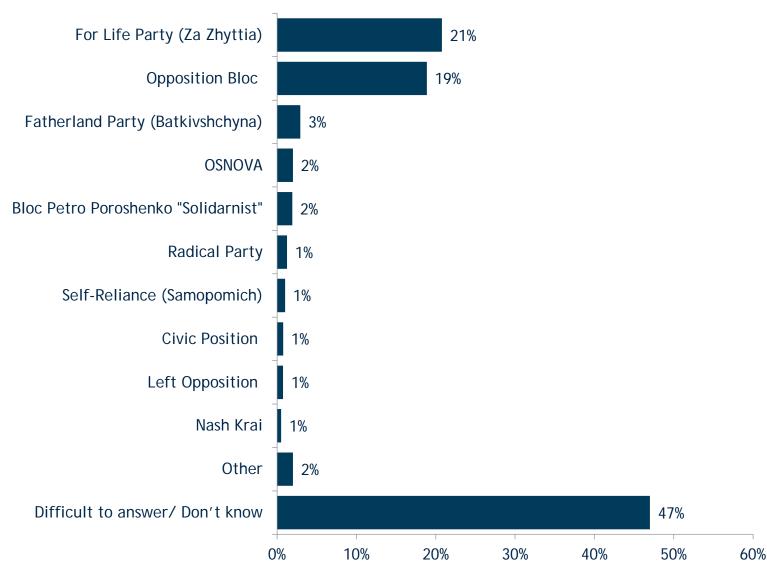
If parliamentary elections were held next Sunday, whom would you vote for?

(All respondents)

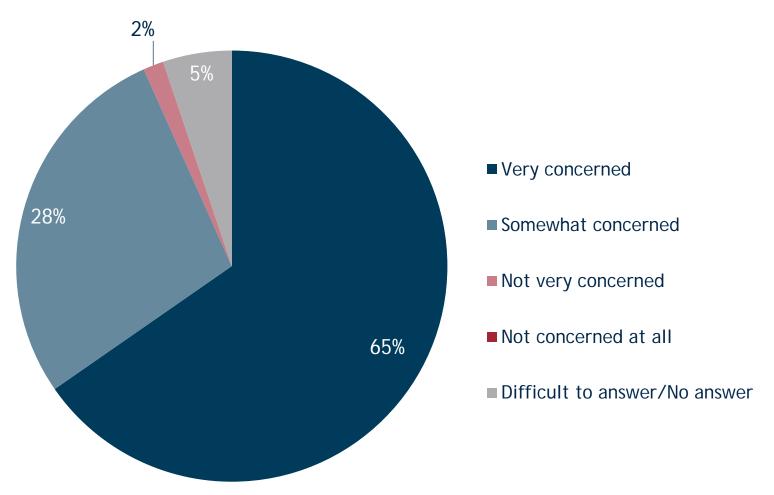


If parliamentary elections were held next Sunday, for whom would you vote?

(Likely voters: N=983)



How concerned are you about the safety of roads in Ukraine?



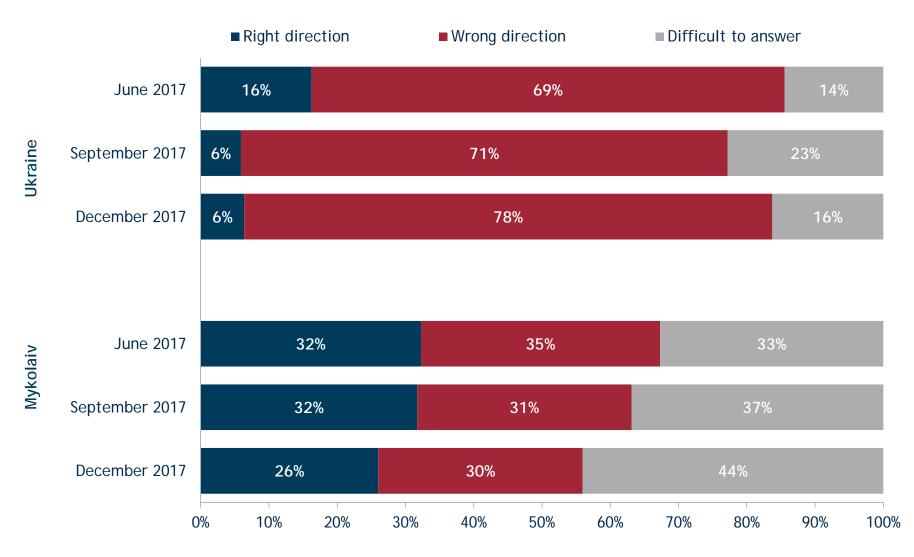
Oversample: Mykolaiv (N=1,200)

November 15 - December 14, 2017

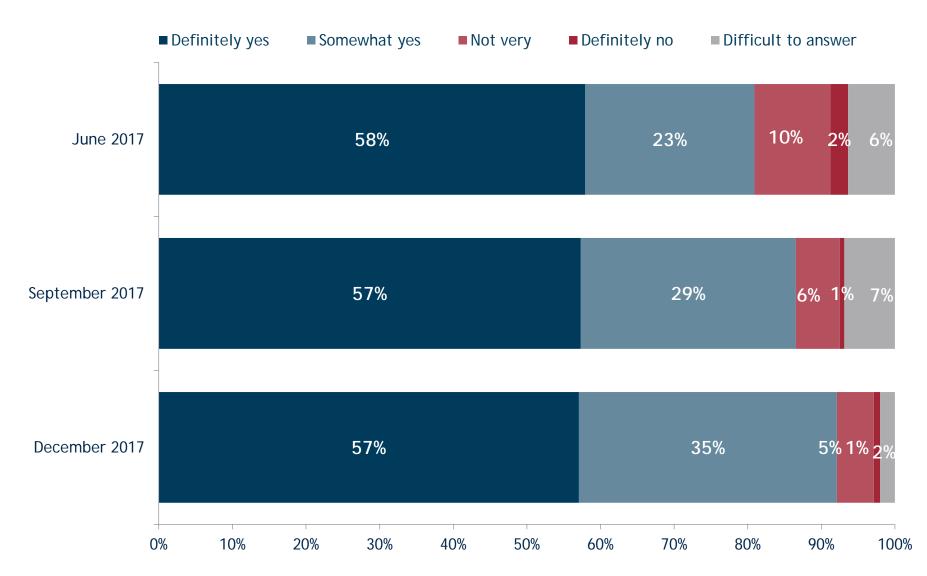


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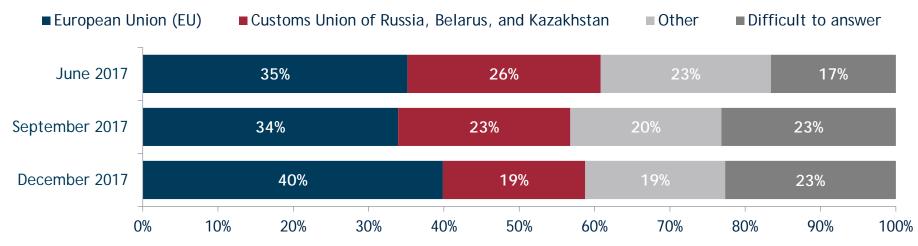
Generally speaking, do you think that things in <u>Ukraine</u> and <u>your</u> <u>city</u> are going in the right direction or wrong direction?



Are you proud of your city?

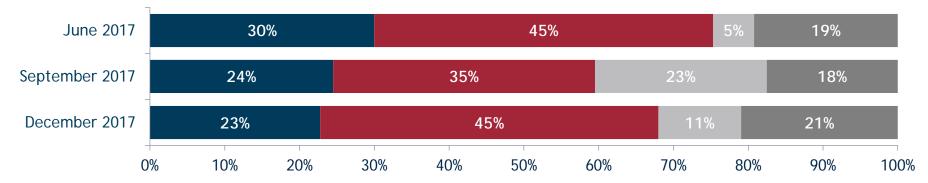


If Ukraine could enter only one international economic union, which of the following should it be?

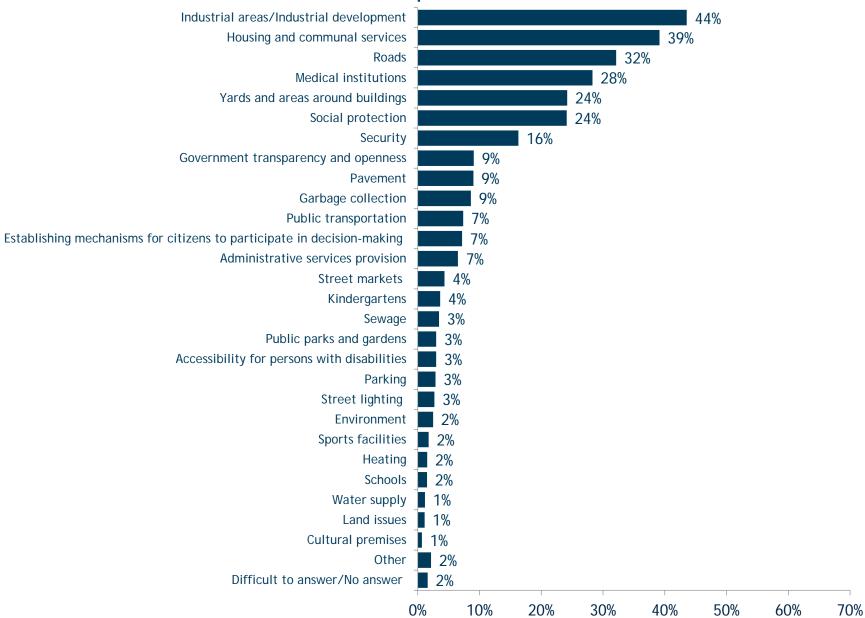


If a referendum were held today on Ukraine joining NATO, how would you vote?

■ Would vote for Ukraine to join NATO ■ Would vote against Ukraine joining NATO ■ Would not vote ■ Difficult to answer



Mykolaiv In your opinion, which areas should be a top priority for your municipal authorities?

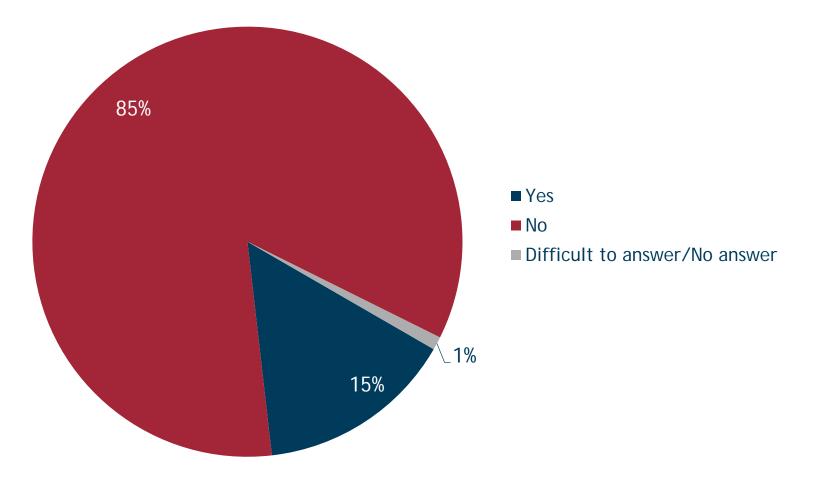


93

How would you rate the quality of each of the following services and/or public goods that are available in your city?

■ Excellent ■ Good		erage	Ba	ad	∎ Te	errible	■ D	ifficult t	to answer		
Street markets	11%		4	41%			28	8%	18%	<1	% 1%
Water supply	6%		39%					52%	3'		% <1%
Schools	4%		41%				4	5%	4	2% <1	% 8%
Public transportation	7%		32%				50%		8	% <	1% <mark>2%</mark>
Universities, technical institutes, colleges	5%		33%				47%		2 <mark>%</mark>	5 13	3%
Trash collection	10%		28%				43%		17%	1%	% <1 <mark>%</mark>
Kindergartens	3%	34	%				48%		3%	<1%	12%
Street lighting	12%		24%				44%		1	7% 1	_% <1%
Cultural premises	3%	32%)			4	14%		3 <mark>% <</mark> 1%	19%	
Public parks and gardens	3%	24%				43%			24%	1	<mark>%</mark> 5%
Sport facilities	2%	25%				52%	, D		4 <mark>% <</mark> 1%	17%)
Sewage	9%	17%				45%			23%		<mark>3%</mark> 3%
Sidewalks	9%	16%			33%			4(0%		1%1 <mark>%</mark>
Police activities	5%	19%			4	5%			23%		6%
Heating	2% 	21%					5%		8		<mark>%</mark> 4%
Environment	-	7%				3%			21%	_	<mark>%</mark> 4%
Parking	-	6%			44%			23%	1		2%
Yards and areas near buildings	2 <mark>%</mark> 10%			42%				41%			4 <mark>%1%</mark>
Medical institutions	<mark>1</mark> % 11%			45%				35%			% 3%
Roads	<mark>3%</mark> 8%		36	%			47	7%			% 1%
Accessibility for persons with disabilities	1% 8%		31%			3	8%		17		5%
Industrial zones /Industrial development	4% 1	3%		1	56%				23%		3%
(D% 10	0% 20	% 30	0%	40%	50%	60%	70%	80%	90%	10 9%

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?

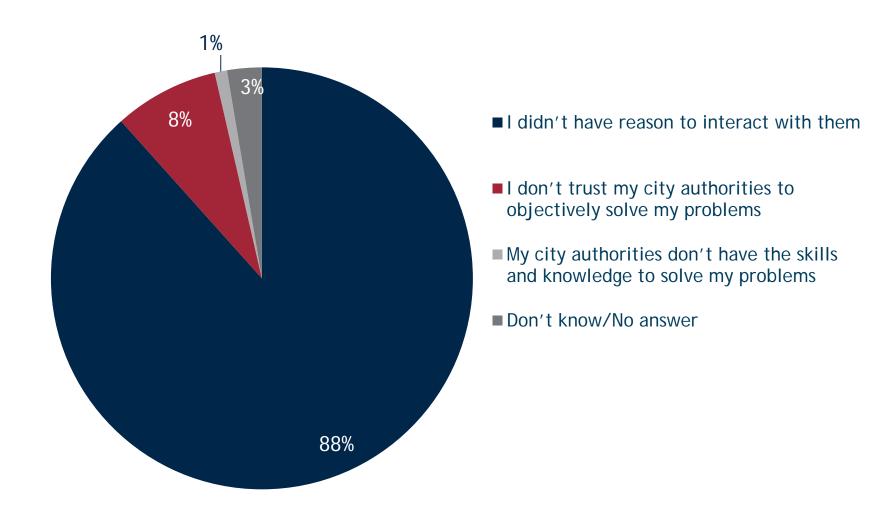


Over the past two years, have you interacted with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)? If so, how would you rate the service you received from the local authorities?

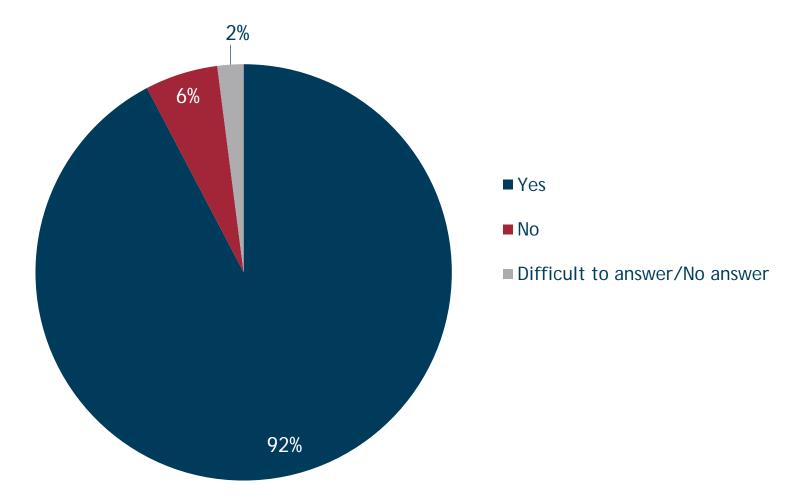
(Respondents who answered yes: N=178)

	■ Excellent	Good	■ Average		Bad Terri	ble	Difficul	t to answe	r
	Manner in w	hich office sta	aff treated you	7%	49%	6		25%	16% 1%3%
Simplcity and clar	ity of the decisic the official		vice provided by	7%	38%		30	6%	13% 1% 6%
Level of c	office staff's kno	wledge on the	e subject matter	8%	32%		25%	11% 19	6 23%
		Quality of s	service received	5%	29%		30%	20	5% 3% 6%
			Waiting time	5%	16%	5	0%	21	% 3% 4%
			C)%	10% 20% 30%	40%	50% 60%	% 70%	80% 90% 100

Why haven't you interacted with your city government officials? (Respondents who have not interacted with city government offices: N=1,015)



Have you heard about the decision of the Mykolaiv city council to dismiss Mayor of Mykolaiv Oleksandr Senkevych on October 5, 2017?



Do you support the decision of the Mykolaiv city council to dismiss Mayor of Mykolaiv Oleksandr Senkevych?

(Respondents who have heard about the decision to dismiss Mayor Oleksandr Senkevych: N=1,102)

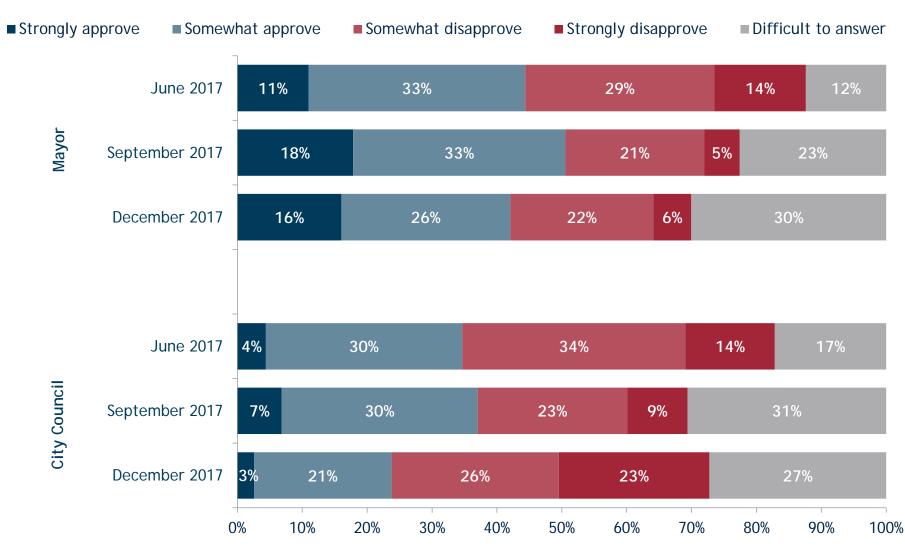
Strongly support Somewhat support Somewhat do not support Do not support at all Difficult to answer/No answer

Total 12%	17%	17%	26%	29%
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Disaggregation by Age:

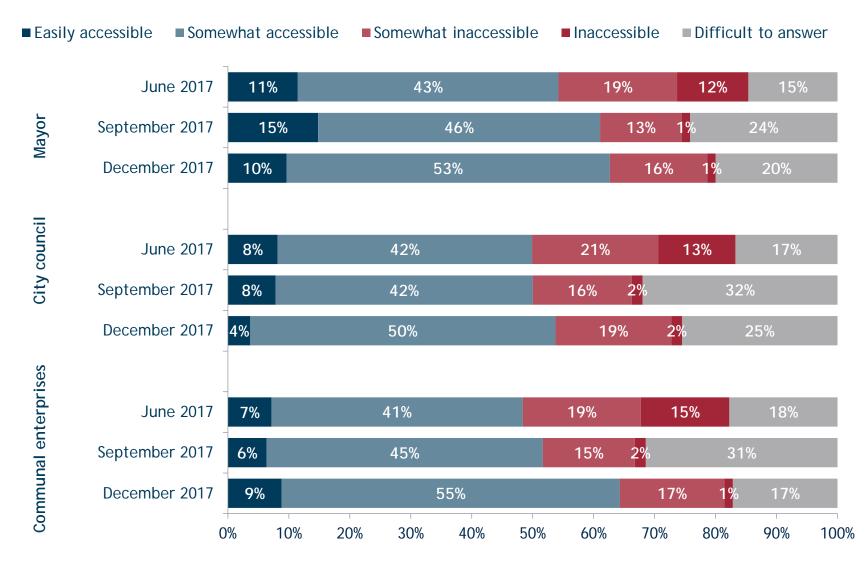
18-35	9%	16%	18%	28%	30%
36-50	12%	17%	15%	26%	29%
51+	13%	17%	17%	24%	28%

Do you approve or disapprove of the activities of your <u>mayor</u>* and <u>city council</u>?



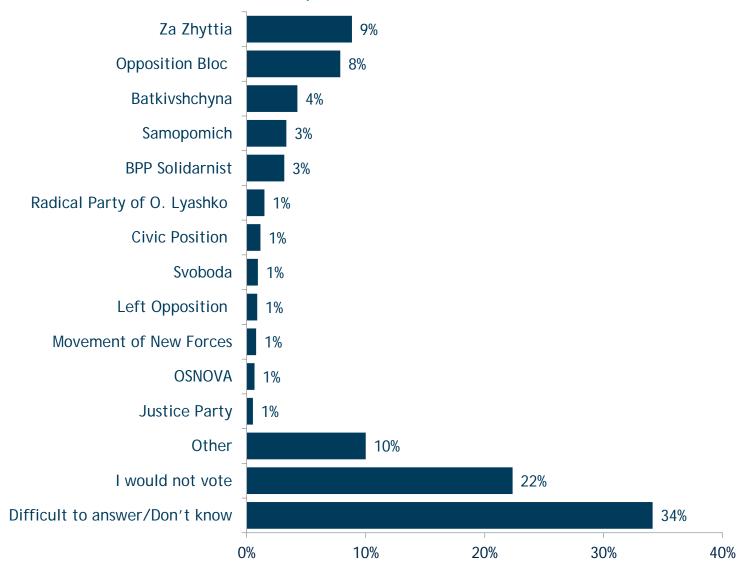
*Due to the decision by the city council to dismiss Mayor Oleksandr Senkevych on October 5, 2017, this question was directed towards Mykolaiv's executive mayor, Tetiana Kazakova.

How would you rate the accessibility of information about each of the following?



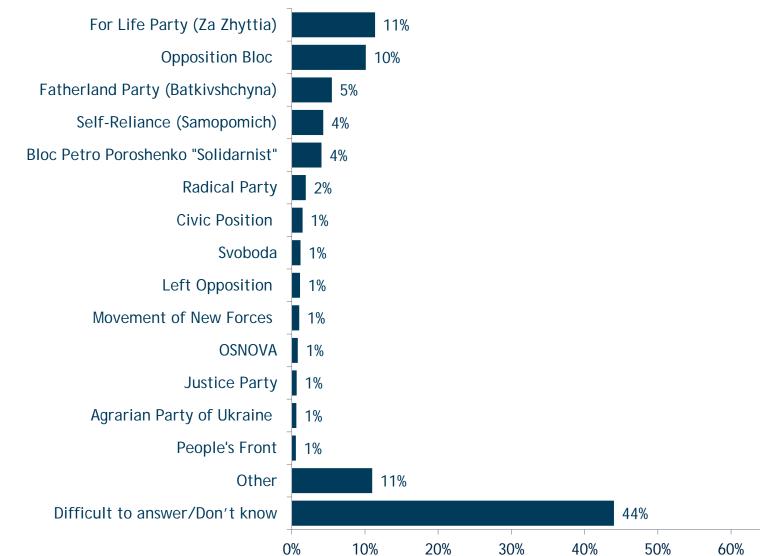
If parliamentary elections were held next Sunday, whom would you vote for?

(All respondents)

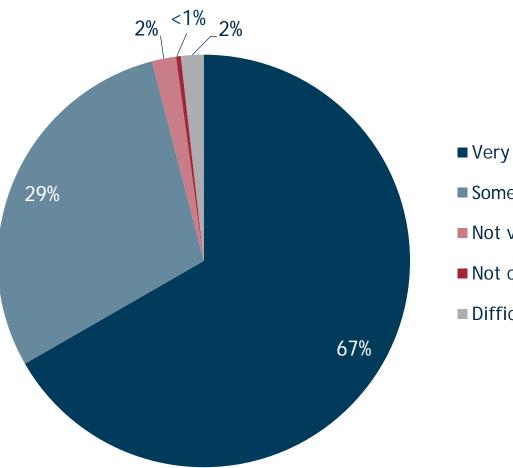


If parliamentary elections were held next Sunday, for whom would you vote?

(Likely voters: N=932)



How concerned are you about the safety of roads in Ukraine?



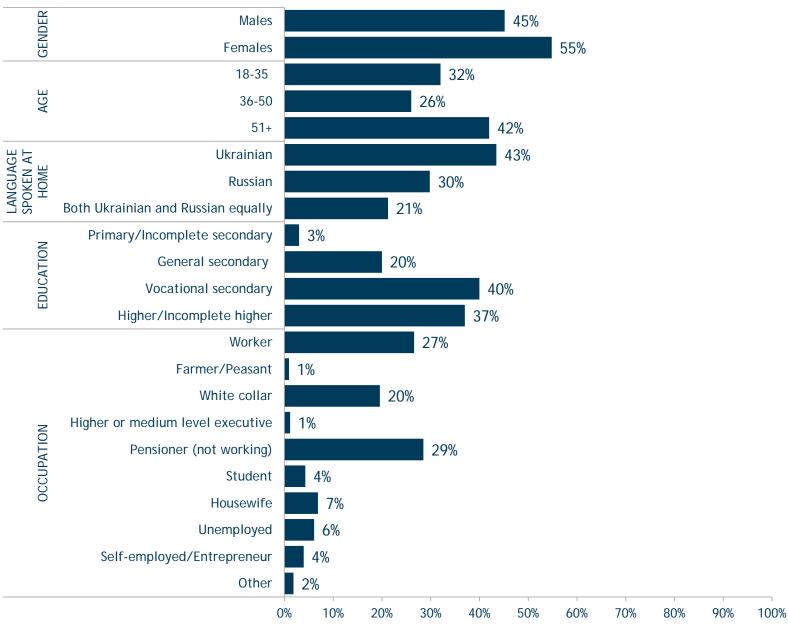
- Very concerned
- Somewhat concerned
- Not very concerned
- Not concerned at all
- Difficult to answer/No answer

Demographics



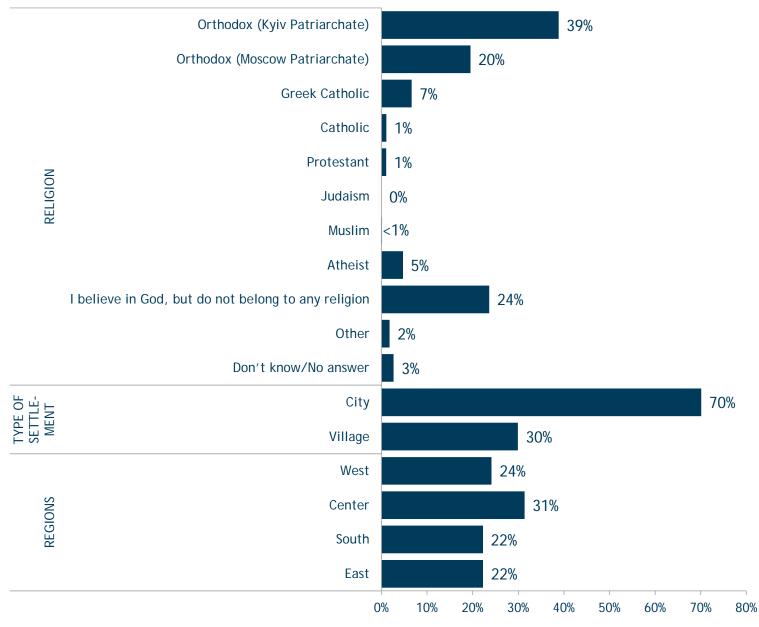
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Demographics Nationwide



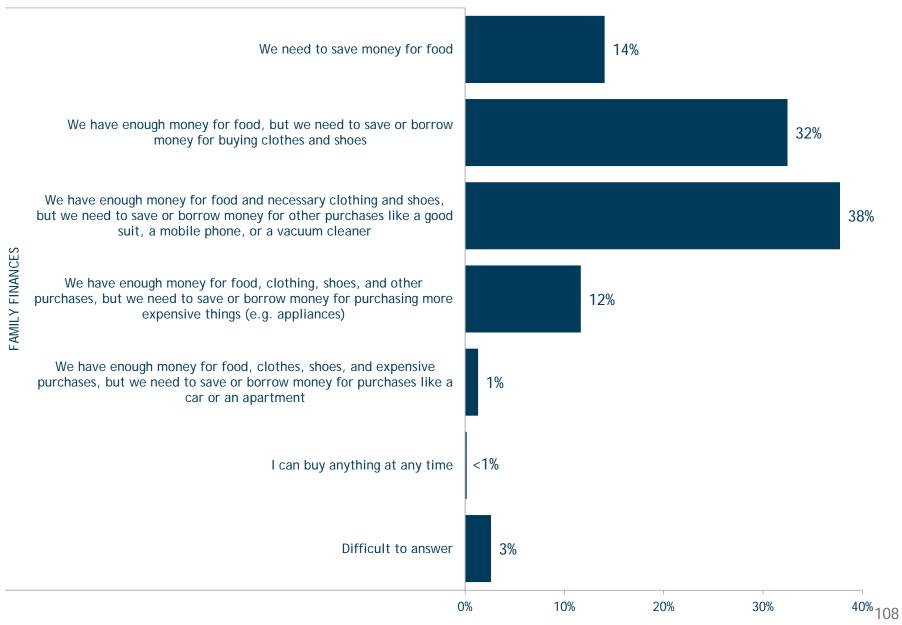
106

Demographics Nationwide

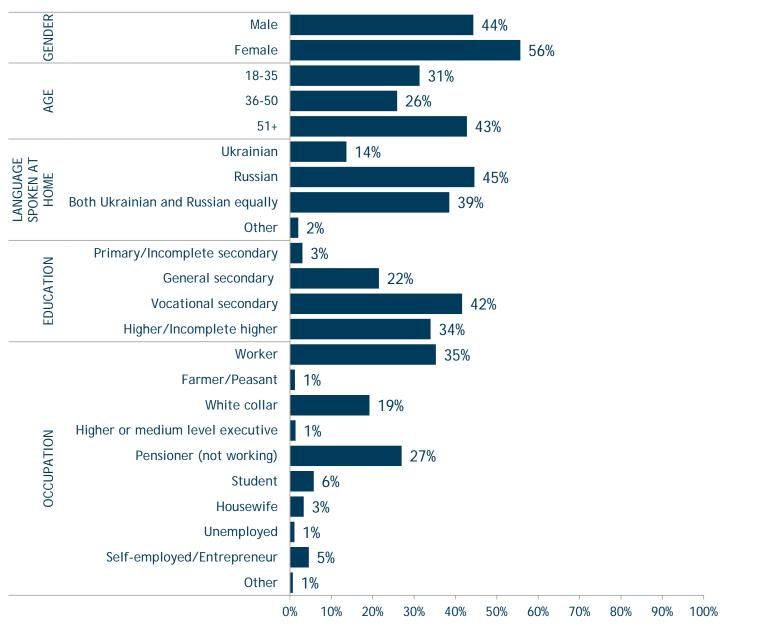


107

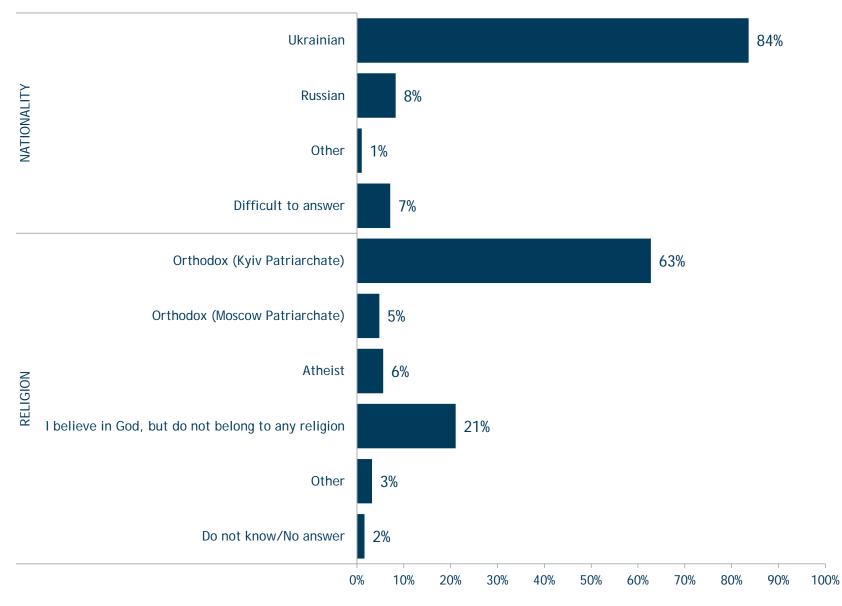
Demographics Nationwide



Demographics Dnipro



Demographics Dnipro

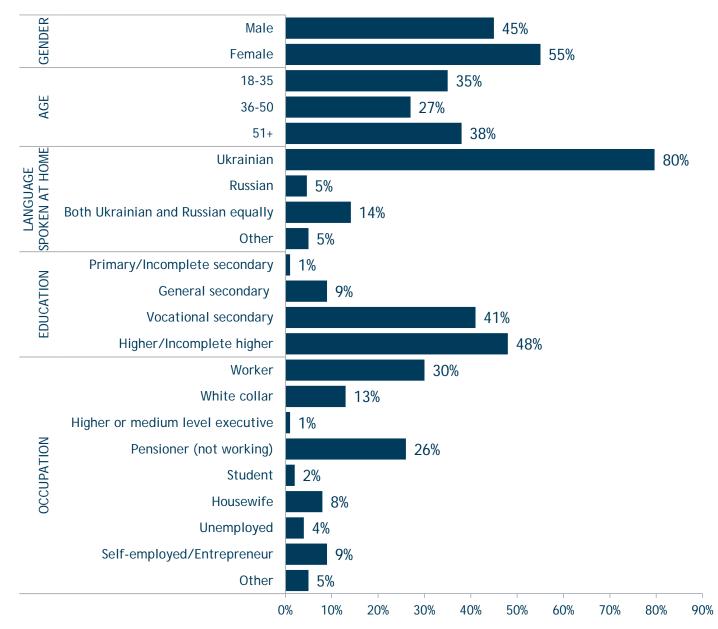


Demographics Dnipro

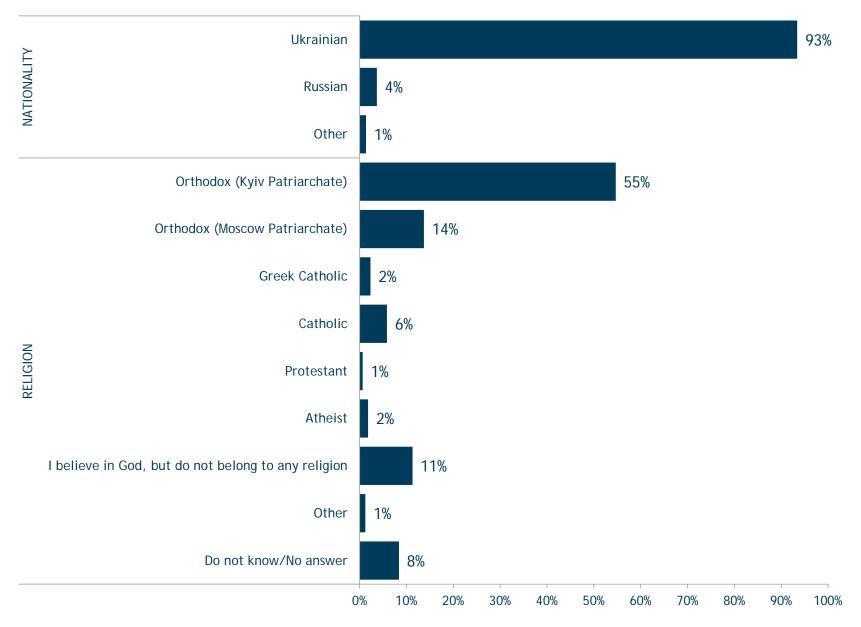


60%

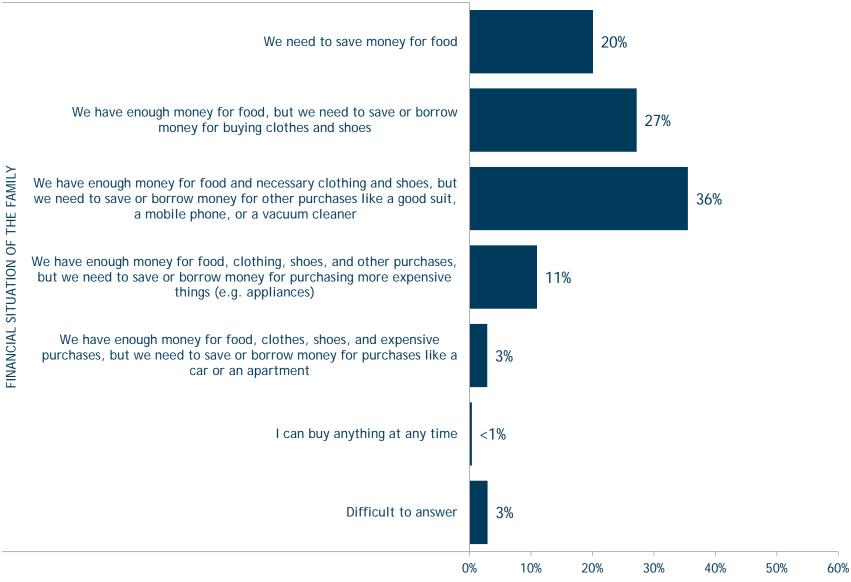
Demographics Khmelnytskyi



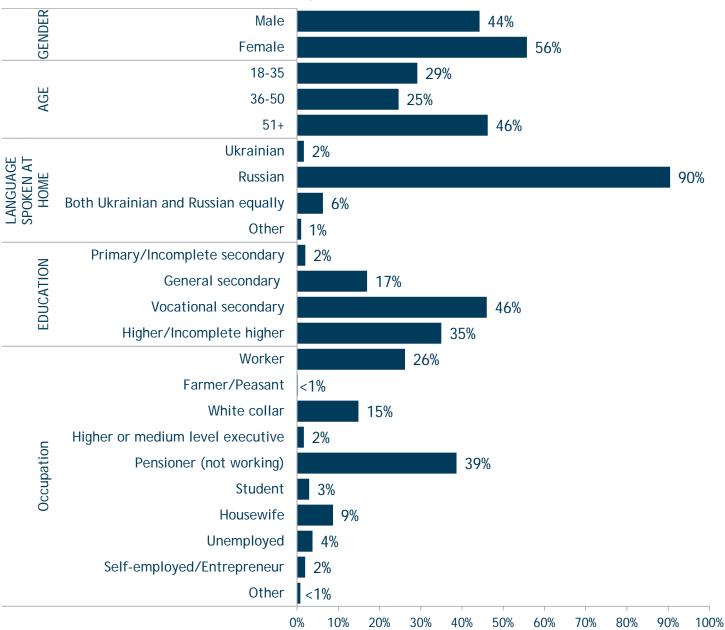
Demographics Khmelnytskyi



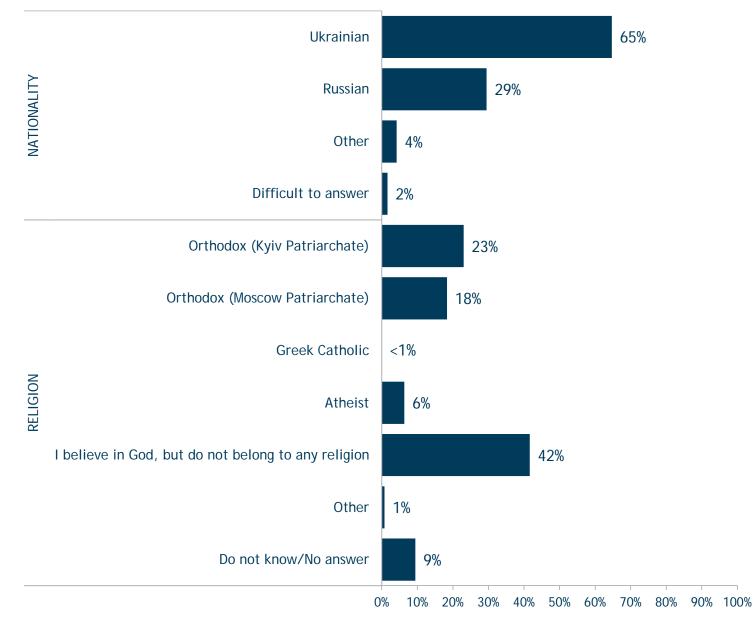
Demographics KhmeInytskyi



Demographics Mariupol



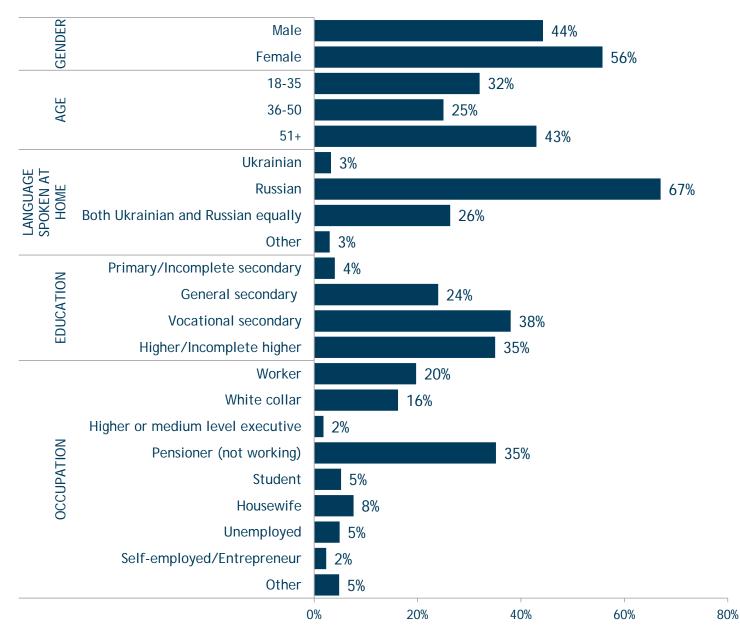
Demographics Mariupol



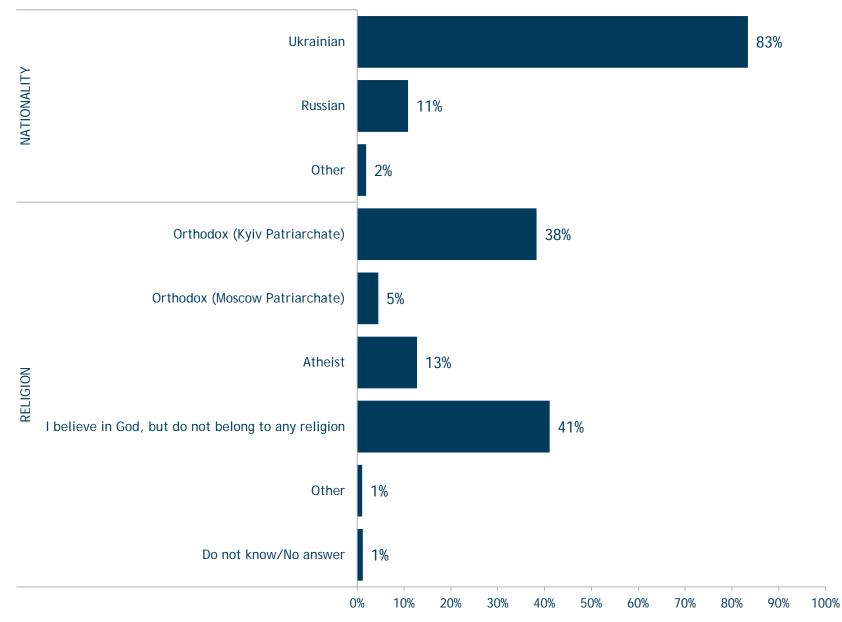
Demographics Mariupol

FINANCIAL SITUATION OF THE FAMILY	We need to save money for food				31%			
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes					38%		
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner				25%			
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g. appliances)		5%					
	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	<1%						
	Difficult to answer	<1%						
		0%	10%	20%	30%	40%	50%	60%

Demographics Mykolaiv



Demographics Mykolaiv



Demographics Mykolaiv



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