Detailed Methodology

• This survey was designed, coordinated and analyzed by the Middle East Marketing and Research Consultants on behalf of the International Republican Institute (IRI).

• The national representative survey was carried out from April 19-24, 2016. The eligibility criteria was based on age (18 years or older). A sample of 1000 individuals were interviewed face-to-face in their homes.

• The sample design was a multi-stage cluster sample:
  • Stage one: Break country into 100 clusters distributed among Jordan’s 12 governorates based on DoS latest available Housing and Population Census frame. The Nyman allocation approach was used to distribute the sample of clusters among the different governorates ensuring proper coverage for governorates with small population sizes. Weights were then used to reflect the actual population size of each governorate.
  
  • Stage two: Ten households were drawn (with replacement allowing for non-contacts) from each cluster using a random start and a systematic procedure of selection to ensure proper representation of different parts of the cluster in sample and to reduce intra-class correlation.

• Researchers conducted one in-person interview per household, selected using the Kish method.

• The response rate for the survey was 91 percent, seven percent of contacts were refused at the door of respondents and two percent refused to participate in the poll after receiving interviewers.

• The margin of error for the survey does not exceed +/- 3.5 percent with a confidence level of 95 percent and where $p=0.50$.

• Figures in charts and graphs may not add to 100 percent due to rounding.

• This poll was funded by the U.S. Agency for International Development (USAID).
Direction Country is Going
Overall, is Jordan headed in the right direction or the wrong direction?
What is your main reason for considering things in Jordan to be going in the right direction?

Open-ended; n=519

- Stability & Security: 66%
- Improving Economy: 8%
- Political Reforms: 7%
- Hashemite Leadership: 7%
- Situation better than neighboring countries: 4%
- Improved citizens' daily conditions: 4%
- Other: 4%
What is your main reason for considering things in Jordan to be going in the wrong direction?

Open-ended; n=426

- Rising Prices: 26%
- Admin & Financial Corruption: 16%
- Weak Economic Conditions: 15%
- Unemployment: 10%
- Refugee Influx: 9%
- Poverty: 9%
- Government Wrong Policies: 6%
- Other: 9%
What, in your opinion, is the single biggest problem facing Jordan as a whole?

Open-ended
Current Economic Situation
How would you describe the current economic situation in Jordan?
Why in your opinion is the current economic situation in Jordan is in “Good" or "Very good" shape?

Multiple Answer Question - Open-ended; n=393

- Safety & security positively impacted economy: 14%
- Individual incomes improved: 13%
- Basic needs fulfilled: 12%
- Goods & services at reasonable prices: 9%
- New direct investments: 9%
- Job creation: 9%
- Provision of basic services: 8%
- Thriving trade: 7%
- Stability of economic conditions: 5%
- Other: 14%

0% 10% 20%
Why in your opinion is the current economic situation in Jordan "Bad" or "Very bad"?

Multiple Answer Question - Open-ended; n=1341

- High prices: 26%
- Unemployment: 23%
- Low incomes: 13%
- Poverty: 9%
- Corruption: 7%
- Refugee influx: 7%
- Poor economic conditions: 4%
- Other: 11%
Why in your opinion is the current economic situation in Jordan "Bad" or "Very bad"?

Multiple Answer Question - Open-ended; n=1341

- High prices: 33% (2013), 30% (2015), 26% (2016)
- Unemployment: 23% (2013), 22% (2015), 13% (2016)
- Poverty: 9% (2013), 8% (2015), 7% (2016)
- Corruption: 7% (2013), 7% (2015), 7% (2016)
- Refugee influx: 8% (2013), 7% (2015), 7% (2016)
- Poor economic conditions: 6% (2013), 4% (2015), 9% (2016)
- Other: 11% (2013), 9% (2015), 11% (2016)

0% 20% 40%
Do you think that the general economic situation in Jordan over the next 12 months is likely to get:

- Much better: 3%
- Somewhat better: 46%
- Somewhat worse: 33%
- Much worse: 10%
- Not sure/Don't know: 9%
How would you describe your household economic condition?

- Very good: 5% (2013), 5% (2015), 4% (2016)
- Good: 69% (2013), 61% (2015), 56% (2016)
- Bad: 24% (2013), 20% (2015), 30% (2016)
- Very bad: 10% (2013), 6% (2015), 10% (2016)
- Not sure/Don't know: 1% (2013), 1% (2015), 4% (2016)
Do you think your own household economic situation over the coming 12 months is likely to get:

- Much better
- Somewhat better
- Somewhat worse
- Much worse
- Not sure

**2013**
- Much better: 6%
- Somewhat better: 40%
- Somewhat worse: 12%
- Much worse: 5%
- Not sure: 5%

**2015**
- Much better: 5%
- Somewhat better: 64%
- Somewhat worse: 15%
- Much worse: 5%
- Not sure: 11%

**2016**
- Much better: 5%
- Somewhat better: 54%
- Somewhat worse: 28%
- Much worse: 6%
- Not sure: 7%
Which of the following costs constituted the heaviest burden on your household budget?

- Electricity: 28% (2013), 26% (2015), 21% (2016)
- Food: 21% (2013), 21% (2015), 19% (2016)
- Housing: 20% (2013), 20% (2015), 19% (2016)
- Education: 13% (2013), 11% (2015), 7% (2016)
- Transportation: 3% (2013), 2% (2015), 1% (2016)
- None: 2% (2013), 2% (2015), 2% (2016)
- Health: 3% (2013), 2% (2015), 2% (2016)
- Other: 3% (2013), 2% (2015), 2% (2016)
- Clothing: 1% (2013), 1% (2015), 1% (2016)
- Mobile phones: 1% (2013), 1% (2015), 1% (2016)
If prices had to be further increased by 10 percent, on which of the following would you most tolerate an increase?

- None: 43% (2015), 60% (2016)
- Clothes: 15% (2015), 11% (2016)
- Mobile phones: 14% (2015), 5% (2016)
- Food: 8% (2015), 5% (2016)
- Car fuel: 4% (2015), 4% (2016)
- Housing: 5% (2015), 4% (2016)
- Transportation: 4% (2015), 2% (2016)
- Electricity: 3% (2015), 1% (2016)
- Other: 5% (2015), 3% (2016)
- Not sure/Don't know: 1% (2015), 1% (2016)
In order to improve basic government services (health care, education, infrastructure, etc...), would you be in favor of or against levying new taxes?

- In favor: 12%, 9%, 6%
- Against: 87%, 90%, 93%
- Not sure/Don't know: 1%, 2%, 1%
Public Confidence in Parliament; The Independent Election Commission (IEC)
Overall, has the impact of the current parliament* moved Jordan:

Survey conducted prior to the dissolution of parliament on May 29, 2016.
Did the current parliament* accomplish anything that you feel it should be commended for?

*Survey conducted prior to the dissolution of parliament on May 29, 2016.
What is the biggest accomplishment of the new parliament* so far?

Open-ended; n=50

- Demands for citizen benefits: 24%
- Demands for improved services & infrastructure: 17%
- Curbing price increase on some goods: 14%
- Promulgation of Parliamentary Election Law: 7%
- Fighting corruption: 8%
- Promulgation of amendment to article 308 of the penal law: 5%
- Offered employment to some Jordanians: 6%
- Approval of constitutional amendments: 2%
- Other: 16%
- Do not remember: 2%

*Survey conducted prior to the dissolution of parliament on May 29, 2016.
The parliament has passed a new election law this year. To what degree are you aware of the content of this new law?
To what degree are you aware of the mandate of the Independent Election Commission (IEC)?

- To a large degree: 3%
- To a moderate degree: 16%
- To a little degree: 21%
- Not at all: 58%
- Not sure/Don't know: 3%
To what degree do you believe the Independent Election Commission (IEC) would be able to ensure fair and transparent elections?
Government, Reform and Elections
To what degree do you care about political reform in Jordan?

- To a large degree: 48% (2015), 39% (2016)
- To a moderate degree: 27% (2015), 30% (2016)
- To a little degree: 11% (2015), 14% (2016)
- Not at all: 10% (2015), 14% (2016)
- Not sure/Don't know: 5% (2015), 2% (2016)
Do you think any of the following will improve political reforms in Jordan?

- Government that is chosen by parliament: 55% Yes, 38% No, 6% Not sure
- Candidates elected on a national level rather than regional: 53% Yes, 40% No, 7% Not sure
- Empowerment and development of political parties: 57% Yes, 29% No, 14% Not sure
To what degree do you have confidence in the following persons and institutions?
To what degree do you think the Government, Parliament and the Judiciary are:

- **Parliament**
  - Very effective: 7%
  - Quite effective: 22%
  - Somewhat effective: 28%
  - Not very effective: 39%
  - Not sure/Don’t know: 5%

- **Government**
  - Very effective: 18%
  - Quite effective: 47%
  - Somewhat effective: 21%
  - Not very effective: 11%
  - Not sure/Don’t know: 2%

- **Judiciary**
  - Very effective: 32%
  - Quite effective: 49%
  - Somewhat effective: 11%
  - Not very effective: 5%
  - Not sure/Don’t know: 3%
To what degree do you think the Government, Parliament and the Judiciary are:

**2016**
- **Parliament**: 7% Very effective, 22% Quite effective, 28% Somewhat effective, 39% Not very effective, 5% Not sure/Don’t know
- **Government**: 18% Very effective, 47% Quite effective, 21% Somewhat effective, 11% Not very effective, 2% Not sure/Don’t know
- **Judiciary**: 32% Very effective, 49% Quite effective, 11% Somewhat effective, 5% Not very effective, 3% Not sure/Don’t know

**2015**
- **Parliament**: 17% Very effective, 42% Quite effective, 18% Somewhat effective, 16% Not very effective, 7% Not sure/Don’t know
- **Government**: 33% Very effective, 46% Quite effective, 10% Somewhat effective, 6% Not very effective, 6% Not sure/Don’t know
- **Judiciary**: 36% Very effective, 43% Quite effective, 9% Somewhat effective, 5% Not very effective, 6% Not sure/Don’t know
How likely, if at all, are you to vote in the next elections?
To what degree do you feel that you (citizens) have a say in governmental decision-making on issues that directly affect you?

- To a large degree: 8% (2015), 10% (2016)
- To a moderate degree: 35% (2015), 25% (2016)
- To a little degree: 23% (2015), 23% (2016)
- Not at all: 30% (2015), 40% (2016)
- Not sure/Don't know: 5% (2015), 2% (2016)
If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

- 26% of respondents believe a democratic system of government is definitely more important to them.
- 15% believe a democratic system of government is somewhat more important to them.
- 34% believe a prosperous economy is somewhat more important to them.
- 21% believe a prosperous economy is definitely more important to them.
- 4% are not sure or don't know.
To what degree do you feel citizens should engage in the development of their community?

- To a large degree: 41%
- To a moderate degree: 33%
- To a little degree: 15%
- Not at all: 8%
- Not sure/Don't know: 3%
Do you believe women should be equally represented in political decision making in Jordan?

<table>
<thead>
<tr>
<th>Opinion</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>27%</td>
<td>27%</td>
</tr>
<tr>
<td>Somewhat agree</td>
<td>40%</td>
<td>36%</td>
</tr>
<tr>
<td>Somewhat disagree</td>
<td>20%</td>
<td>26%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>12%</td>
<td>10%</td>
</tr>
<tr>
<td>Not sure</td>
<td>2%</td>
<td>1%</td>
</tr>
</tbody>
</table>
If there are two candidates running for office and they have the same qualifications, which candidate are you more likely to support?

- Man: 44%
- Woman: 25%
- Makes no difference to me: 29%
- Not sure: 2%
Do you agree or disagree with the following statement: “Politicians do not listen to the needs and ideas of women.”
Do you agree or disagree with the following statement: “Politicians do not listen to the needs and ideas of young people.”

- Agree: 53% (2015), 26% (2016)
- Disagree: 62% (2015), 42% (2016)
- Not sure/Don’t know: 11% (2015), 5% (2016)
Perceptions of ISIS
Do you consider the self-declared Islamic State (ISIS) to be a terrorist organization?

<table>
<thead>
<tr>
<th>Year</th>
<th>Yes</th>
<th>No</th>
<th>Not sure/Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>89%</td>
<td>4%</td>
<td>7%</td>
</tr>
<tr>
<td>2016</td>
<td>89%</td>
<td>4%</td>
<td>7%</td>
</tr>
</tbody>
</table>
To what degree do you feel ISIS is a real threat to security in Jordan?

- To a large degree: 42% in 2016, 37% in 2015
- To a moderate degree: 26% in 2016, 22% in 2015
- To a little degree: 16% in 2016, 12% in 2015
- Not at all: 16% in 2016, 18% in 2015
- Not sure/Don't know: 5% in 2016, 5% in 2015
- Refused to answer: 1% in 2016, 1% in 2015
To what degree do you support the international intervention against ISIS?

- To a large degree: 54% (2015), 64% (2016)
- To a moderate degree: 21% (2015), 16% (2016)
- To a little degree: 4% (2015), 4% (2016)
- Not at all: 11% (2015), 8% (2016)
- Not sure/Don't know: 10% (2015), 7% (2016)
- Refused to answer: 1% (2015), 1% (2016)
What is your most important reason for this support?

Open-ended, n=839

- Fight terrorism & eliminate ISIS: 58% (2015), 53% (2016)
- Safeguard regional security & enhance stability: 13% (2015), 22% (2016)
- ISIS harmed Islam & its image: 17% (2015), 16% (2016)
- The criminality & corruption of ISIS: 9% (2015), 8% (2016)
- Avenge the killing of pilot Kasasbeh: 2% (2015), 2% (2016)
- No specific reason: 2% (2015), 1% (2016)
What is your most important reason for not supporting intervention?
Open-ended, n=81

- Conspiracy targeting Muslims and Islam: 38% (2015), 34% (2016)
- Fear of dragging Jordan into war and instability: 36% (2015), 31% (2016)
- Not our war/Jordan is far from events: 14% (2015), 17% (2016)
- Spare Muslims and other innocent people: 4% (2015), 9% (2016)
- ISIS is not a terrorist organization: 8% (2015), 3% (2016)
- The international intervention should be restricted to Arab and Muslim countries: 3% (2015), 3% (2016)
- Other: 3% (2015), 3% (2016)
- No reason: 3% (2015), 3% (2016)
- Refused to answer: 3% (2015), 3% (2016)
To what degree do you support the involvement of Jordan in the international intervention against ISIS?

- To a large degree: 47%
- To a moderate degree: 24%
- To a little degree: 10%
- Not at all: 14%
- Not sure/Don't know: 5%
- Refused to answer: 1%
Do you believe the ideology of ISIS has support among Jordanians?

- **Yes**: 26% (2015) 25% (2016)
- **No**: 58% (2015) 53% (2016)
- **Not sure/Don’t know**: 16% (2015) 21% (2016)
- **Refused to answer**: 1% (2015) 1% (2016)
What are the reasons do you believe for this support among Jordanians?

Multiple Answer Question - Open-ended, n=391

- Ignorance of religious teachings: 29%
- Financial gains: 12%
- Wrong belief that Daesh is Islamic State: 14%
- Poverty: 15%
- Ignorance of religious teachings: 9%
- Youth are tricked: 3%
- No specific reason: 2%
- Other: 3%
- Refused to answer: 2%
Do you think ISIS is mainly supported by youth, religious people, or poor people?

- Young people: 36% (2015), 28% (2016)
- Poor people: 32% (2015), 24% (2016)
- Religious people: 30% (2015), 19% (2016)
- Not sure/Don't know: 19% (2015), 19% (2016)
- Refused to answer: 1% (2015), 1% (2016)
Syrian Refugee Influx
Do you approve of closing the borders to any more Syrian refugees, continuing to receive Syrian refugees but limiting the number or continuing to receive more Syrian refugees?
Do you think attitudes towards Syrians Refugees are getting:

- Better: 8%
- Worse: 65%
- Remained the same: 26%
- Not sure/Don't know: 2%
## Demographics

<table>
<thead>
<tr>
<th>Marital Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>24%</td>
</tr>
<tr>
<td>Married</td>
<td>68%</td>
</tr>
<tr>
<td>Other</td>
<td>8%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employment Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Working</td>
<td>36%</td>
</tr>
<tr>
<td>Not working</td>
<td>64%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employment Sector</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public</td>
<td>29%</td>
</tr>
<tr>
<td>Private</td>
<td>71%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Looking for a Job</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>26%</td>
</tr>
<tr>
<td>No</td>
<td>74%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time Spent Looking for a Job</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than one month</td>
<td>5%</td>
</tr>
<tr>
<td>Less than three months</td>
<td>12%</td>
</tr>
<tr>
<td>Less than six months</td>
<td>9%</td>
</tr>
<tr>
<td>Less than 12 months</td>
<td>12%</td>
</tr>
<tr>
<td>More than 12 months</td>
<td>60%</td>
</tr>
<tr>
<td>Not sure/Don’t remember</td>
<td>2%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dropped Out from Schools</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>19%</td>
</tr>
<tr>
<td>No</td>
<td>82%</td>
</tr>
</tbody>
</table>