Public Opinion Survey
Residents of Ukraine

May 11 – June 2, 2012

International Republican Institute
Baltic Surveys Ltd./The Gallup Organization
Rating Group Ukraine
with funding from the National Endowment for Democracy
Methodology

The survey was conducted by the public opinion and market research company Baltic Surveys/Gallup on behalf of the International Republican Institute. The field work was carried out by Rating Group Ukraine. The sample consisted of 1,200 permanent residents of Ukraine older than the age of 18 and eligible to vote and is representative of the general population by age, gender, education and religion.

• The sample design was a multi-stage random sample:

  **Stage one:** Ukraine is divided into 27 official administrative regions (25 regions of Ukraine, Kyiv and Sevastopol). All regions of Ukraine were surveyed.

  **Stage two:** selection of the settlements - towns and villages. Towns were grouped into subtypes according to the size of population (City more than one million, 500,000-999,000, 100,000-499,000, 50,000-99,000, 50,000 and less, village)

  Settlements were selected at random. The number of selected settlements in each region was proportional to the share of population living in a particular type of the settlement in each region. The survey was conducted in 106 settlements, including 37 rural and 69 urban ones.

  **Stage three:** primary sampling units were described. The closest birthday rule was used for selection of the respondent. The households were selected using the random route method.

Data were collected on May 11 – June 2, 2012, through face-to-face interviews with the respondents. The margin of error does not exceed plus or minus 2.8 percent.

Response rate was 48 percent.
MOOD OF UKRAINE
Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

- **May 2012**
  - Right direction: 14
  - Wrong direction: 66
  - DK/NA: 20

- **March 2012**
  - Right direction: 13
  - Wrong direction: 73
  - DK/NA: 14

- **Nov 2011**
  - Right direction: 13
  - Wrong direction: 71
  - DK/NA: 16
Over the last 12 months, how has the financial situation of your household changed?

- **May 2012**
  - Improved a lot: 2
  - Improved somewhat: 9
  - Stayed the same: 45
  - Worsened somewhat: 30
  - Worsened a lot: 13
  - DK/NA: 3

- **March 2012**
  - Improved a lot: 1
  - Improved somewhat: 6
  - Stayed the same: 39
  - Worsened somewhat: 34
  - Worsened a lot: 18
  - DK/NA: 2

- **Nov 2011**
  - Improved a lot: 1
  - Improved somewhat: 6
  - Stayed the same: 37
  - Worsened somewhat: 36
  - Worsened a lot: 18
  - DK/NA: 2

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
In the next 12 months, how do you expect the economic situation in Ukraine to change?

<table>
<thead>
<tr>
<th>Month</th>
<th>Improve a lot</th>
<th>Improve somewhat</th>
<th>Stay the same</th>
<th>Worsen somewhat</th>
<th>Worsen a lot</th>
<th>DK/NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov 2011</td>
<td>1</td>
<td>7</td>
<td>30</td>
<td>32</td>
<td>17</td>
<td>13</td>
</tr>
<tr>
<td>March 2012</td>
<td>1</td>
<td>8</td>
<td>32</td>
<td>32</td>
<td>15</td>
<td>12</td>
</tr>
<tr>
<td>May 2012</td>
<td>1</td>
<td>13</td>
<td>35</td>
<td>26</td>
<td>11</td>
<td>14</td>
</tr>
</tbody>
</table>
Do you think it is acceptable or not if some groups of people use the following methods of protests? How acceptable is each of these forms?

- Collecting signatures for petition, letter: 72% acceptable, 20% not acceptable, 8% no opinion.
- Legal demonstrations: 64% acceptable, 27% not acceptable, 9% no opinion.
- Legal strikes: 57% acceptable, 34% not acceptable, 9% no opinion.
- Boycott: 48% acceptable, 39% not acceptable, 12% no opinion.
- Demonstrations without permission: 32% acceptable, 58% not acceptable, 10% no opinion.
- Strikes without permission: 29% acceptable, 60% not acceptable, 11% no opinion.
- Blocking of major roads: 25% acceptable, 64% not acceptable, 11% no opinion.
- Occupation of buildings or enterprises: 19% acceptable, 71% not acceptable, 10% no opinion.
If Ukraine was able to enter only one international economic union, who should it be with?

- **May 2012**
  - The European Union: 37%
  - Customs Union with Russia, Belarus and Kazakhstan: 41%
  - Other: 5%
  - DK/NA: 17%

- **March 2012**
  - The European Union: 36%
  - Customs Union with Russia, Belarus and Kazakhstan: 43%
  - Other: 4%
  - DK/NA: 17%

- **Nov 2011**
  - The European Union: 42%
  - Customs Union with Russia, Belarus and Kazakhstan: 40%
  - Other: 3%
  - DK/NA: 15%
How would you evaluate your attitude towards the following entities?

- **Russia**
  - Warm: 60
  - Neutral: 27
  - Cold: 10
  - DK/NA: 3

- **Poland**
  - Warm: 44
  - Neutral: 47
  - Cold: 6
  - DK/NA: 3

- **European Union**
  - Warm: 40
  - Neutral: 46
  - Cold: 10
  - DK/NA: 4

- **USA**
  - Warm: 25
  - Neutral: 54
  - Cold: 18
  - DK/NA: 3
Please tell me, which three of the following issues are the most important for Ukraine?
All mentioned issues

<table>
<thead>
<tr>
<th>Issue</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unemployment</td>
<td>54</td>
</tr>
<tr>
<td>Corruption within the state bodies</td>
<td>48</td>
</tr>
<tr>
<td>Low industry production</td>
<td>43</td>
</tr>
<tr>
<td>Control over price growth</td>
<td>34</td>
</tr>
<tr>
<td>Social protection for poor</td>
<td>27</td>
</tr>
<tr>
<td>Political instability</td>
<td>19</td>
</tr>
<tr>
<td>Government incompetence</td>
<td>19</td>
</tr>
<tr>
<td>Crime</td>
<td>15</td>
</tr>
<tr>
<td>Relations with Russia</td>
<td>8</td>
</tr>
<tr>
<td>Rights to land ownership</td>
<td>7</td>
</tr>
<tr>
<td>Delay in salary/pension payments</td>
<td>6</td>
</tr>
<tr>
<td>Hryvnia devaluation</td>
<td>6</td>
</tr>
<tr>
<td>Lack/possibility of cutting off gas, electricity, water</td>
<td>3</td>
</tr>
<tr>
<td>Russian language status</td>
<td>2</td>
</tr>
<tr>
<td>Russian Black Sea Navy presence</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
</tr>
<tr>
<td>Difficult to answer / no answer</td>
<td>1</td>
</tr>
</tbody>
</table>

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
Please tell me, which three of the following issues are the most important for Ukraine? March 2012

All mentioned issues

1. Unemployment (54)
2. Low industry production (43)
3. Corruption within the state bodies (39)
4. Control over price growth (35)
5. Social protection for poor (25)
6. Political instability (19)
7. Government incompetence (17)
8. Crime (14)
9. Relations with Russia (12)
10. Delay in salary/pension payments (9)
11. Hryvnia devaluation (6)
12. Lack/possibility of cutting off gas, electricity, water (6)
13. Rights to land ownership (5)
14. Russian Black Sea Navy presence (3)
15. Russian language status (2)
16. Other (4)
17. Difficult to answer / no answer (1)

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
Please tell me, which **three** of the following issues are the most important for you personally?

All mentioned issues

- Control over price growth: 59
- Unemployment: 49
- Social protection for poor: 36
- Corruption within the state bodies: 23
- Low industry production: 21
- Delay in salary/pension payments: 14
- Crime: 13
- Hryvnia devaluation: 12
- Government incompetence: 9
- Rights to land ownership: 8
- Political instability: 8
- Lack/possibility of cutting off gas, electricity, water: 8
- Relations with Russia: 5
- Russian language status: 4
- Russian Black Sea Navy presence: 1
- Other: 7
- Difficult to answer / no answer: 3
Please tell me, which **three** of the following issues are the most important for you personally? March 2012

All mentioned issues

- Control over price growth: 57
- Unemployment: 51
- Social protection for poor: 34
- Low industry production: 24
- Corruption within the state bodies: 21
- Delay in salary/pension payments: 21
- Crime: 13
- Government incompetence: 11
- Hryvnia devaluation: 10
- Lack/possibility of cutting off gas, electricity, water: 10
- Political instability: 9
- Rights to land ownership: 6
- Relations with Russia: 5
- Russian language status: 2
- Russian Black Sea Navy presence: 1
- Other: 8
- Difficult to answer / no answer: 1

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
POLITICS
Do you intend to vote in the parliamentary elections in 2012?

- **Definitely yes**
- **Probably yes**
- **Probably no**
- **Definitely no**
- **DK/NA**

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**UKRAINIAN RESIDENTS SURVEY, May-June 2012**
How do you think the 2012 parliamentary elections will be?

- Absolutely free and fair
- Somewhat free and fair
- Somewhat not free and fair
- Absolutely not free and fair
- Don’t know, no answer

<table>
<thead>
<tr>
<th>Date</th>
<th>Absolutely free and fair</th>
<th>Somewhat free and fair</th>
<th>Somewhat not free and fair</th>
<th>Absolutely not free and fair</th>
<th>Don’t know, no answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov 2011</td>
<td>3</td>
<td>15</td>
<td>36</td>
<td>27</td>
<td>19</td>
</tr>
<tr>
<td>March 2012</td>
<td>4</td>
<td>16</td>
<td>35</td>
<td>29</td>
<td>16</td>
</tr>
<tr>
<td>May</td>
<td>3</td>
<td>16</td>
<td>37</td>
<td>20</td>
<td>24</td>
</tr>
</tbody>
</table>

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
CORRUPTION
Have you personally in your life witnessed a situation when somebody who occupies official position or has rich or influential relatives or friends committed a crime and was not punished for that?

Yes 30%
No 61%
Difficult to answer / no answer 9%
Who bears responsibility when somebody who occupies an official position or has rich or influential relatives or friends avoids punishment for a committed crime?
Which authority bears responsibility when somebody who occupies an official position or has rich or influential relatives or friends avoids punishment for a committed crime?

- Law-enforcement agencies: 30
- President: 20
- Government: 15
- Judiciary: 13
- Local authorities: 6
- Parliament: 4
- Other: 2
- Difficult to answer / No answer: 10

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
If you had to solve a problem in a state institution, would you personally give a bribe to an official if you were sure that it would certainly help in solving your problem?

- Definitely yes: 8%
- Probably yes: 24%
- Probably no: 19%
- Definitely no: 25%
- DK/NA: 24%
In the last 12 months, have you applied with a request to any of the following services?

- Medical and health services establishments: 55
- Communal services: 33
- Educational establishments: 20
- Registration and licensing services institutions: 15
- Police, including traffic police: 13
- Social services provision institutions: 12
- Tax services institutions: 5
- Customs service and border guard service: 2
## MAIN CORRUPTION INDEXES

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Extortion index</th>
<th>Bribing index</th>
<th>Effectiveness index</th>
<th>Initiative index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communal services</td>
<td>0.06</td>
<td>0.04</td>
<td>0.87</td>
<td>-0.03</td>
</tr>
<tr>
<td>Medical and health services establishments</td>
<td>0.25</td>
<td>0.28</td>
<td>0.85</td>
<td>0.03</td>
</tr>
<tr>
<td>Educational establishments</td>
<td>0.33</td>
<td>0.31</td>
<td>0.96</td>
<td>-0.01</td>
</tr>
<tr>
<td>Police, including traffic police</td>
<td>0.40</td>
<td>0.37</td>
<td>0.94</td>
<td>-0.04</td>
</tr>
<tr>
<td>Tax services institutions</td>
<td>0.16</td>
<td>0.14</td>
<td>1.00</td>
<td>-0.02</td>
</tr>
<tr>
<td>Social services provision institutions</td>
<td>0.06</td>
<td>0.05</td>
<td>0.87</td>
<td>-0.01</td>
</tr>
<tr>
<td>Registration and licensing services institutions</td>
<td>0.14</td>
<td>0.11</td>
<td>0.83</td>
<td>-0.02</td>
</tr>
<tr>
<td>Customs service and border guard service</td>
<td>0.19</td>
<td>0.19</td>
<td>1.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>
MASS MEDIA
How many times per week do you access the Internet?

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
SELF-PERCEIVED SOCIO-ECONOMIC STATUS
What can you say about the financial status of your family?

- **May 2012**
  - Need to save money for food: 11
  - Enough money for food but it is necessary to save or borrow money for buying clothes and shoes: 31
  - Enough money for food and necessary clothes and shoes. It is necessary to save or borrow money for such purchases as a good suit, a mobile phone or a vacuum cleaner: 38
  - Enough money for food, buying clothes, shoes and other purchases. It is necessary to save or borrow money for purchasing more expensive things (such as a laundry machine or a refrigerator): 15
  - Enough money for food, buying clothes, shoes and expensive purchases. It is necessary to save or borrow money for purchases like a car or an apartment: 3
  - I can buy anything at any time: 1

- **March 2012**
  - Need to save money for food: 11
  - Enough money for food but it is necessary to save or borrow money for buying clothes and shoes: 31
  - Enough money for food and necessary clothes and shoes. It is necessary to save or borrow money for such purchases as a good suit, a mobile phone or a vacuum cleaner: 36
  - Enough money for food, buying clothes, shoes and other purchases. It is necessary to save or borrow money for purchasing more expensive things (such as a laundry machine or a refrigerator): 17
  - Enough money for food, buying clothes, shoes and expensive purchases. It is necessary to save or borrow money for purchases like a car or an apartment: 3
  - I can buy anything at any time: 1

- **Nov 2011**
  - Need to save money for food: 12
  - Enough money for food but it is necessary to save or borrow money for buying clothes and shoes: 30
  - Enough money for food and necessary clothes and shoes. It is necessary to save or borrow money for such purchases as a good suit, a mobile phone or a vacuum cleaner: 41
  - Enough money for food, buying clothes, shoes and other purchases. It is necessary to save or borrow money for purchasing more expensive things (such as a laundry machine or a refrigerator): 14
  - Enough money for food, buying clothes, shoes and expensive purchases. It is necessary to save or borrow money for purchases like a car or an apartment: 2
  - I can buy anything at any time: 1

- **DK/NA**: 0.4
**Education**

- University, higher: 28%
- General secondary: 22%
- Primary: 2%
- Vocational secondary: 38%
- Non-complete secondary: 5%
- Non-complete higher: 5%
- Non-complete higher: 5%

**Religion**

- Orthodox: 77%
- Greek Catholic: 6%
- Believe in God but don't belong to any religion: 9%
- Other: 2%
- DK/NA: 1%
- Atheist: 5%

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
Language usually spoken at home

Ethnicity

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UKRAINIAN RESIDENTS SURVEY, May-June 2012
Membership in a political party or nongovernamental organization (NGO)

- Member of NGO: 1%
- Member of a party: 3%
- None: 96%

REGIONS

- West Ukraine: 23%
- Center Ukraine: 30%
- East Ukraine: 28%
- South Ukraine: 19%
- Donetsk and Luhansk oblasts
- Chernivtsi, Ivano-Frankivsk, Khmelnytsky, Lviv, Rivne, Ternopil, Volyn and Zakarpattia oblasts
- Cherkasy, Chernihiv, Kyiv, Kirovohrad, Poltava, Sumy, Vinnysia and Zhitomyr oblasts
- Kherson, Mykolaiv, Odessa and the Autonomous Republic of Crimea