Public Opinion Survey: Residents of Armenia

July 23-August 15, 2018



A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Detailed Methodology

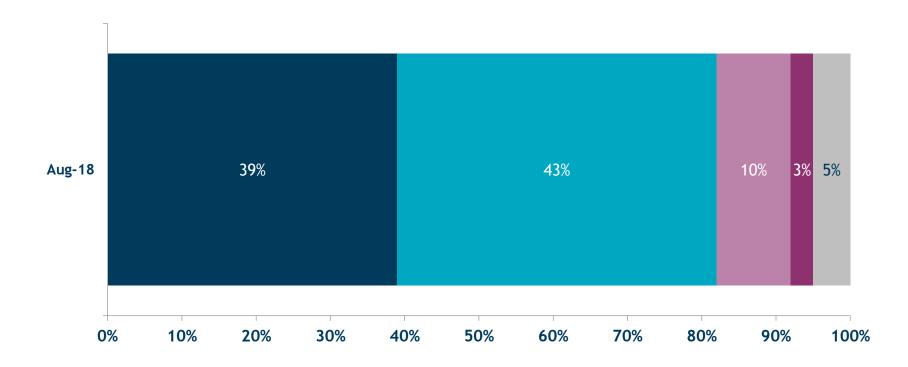
- The survey was coordinated by Dr. Rasa Alisauskiene from <u>Baltic Surveys/The Gallup Organization</u> on behalf of the <u>Center</u> <u>for Insights in Survey Research</u>. The field work was carried out by the <u>Armenian Sociological Association</u>.
- Data was collected throughout Armenia between July 23 and August 15, 2018, through face-to-face interviews in respondents' homes.
- The sample consisted of 1,200 permanent residents of Armenia older than the age of 18 and eligible to vote. It is representative of the general population by age, gender, region and size/type settlement.
- Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age and gender.
- A multistage probability sampling method was used, with the random route and next birthday respondent selection procedures.
 - Stage one: All districts of Armenia are grouped into 11 regions. The survey was conducted throughout all regions of Armenia. The city of Yerevan was treated as a separate region.
 - Stage two: The territory of each region was split into settlements and grouped according to subtype (i.e. cities, towns and villages).
 - Settlements were selected at random.
 - The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
 - Stage three: Primary sampling units were described.
- The margin of error does not exceed plus or minus 2.5 percent for the full sample.
- The response rate was 64 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the U.S. Agency for International Development.

High Expectations for Pashinyan's Government



How do you view the recent change in government in Armenia?

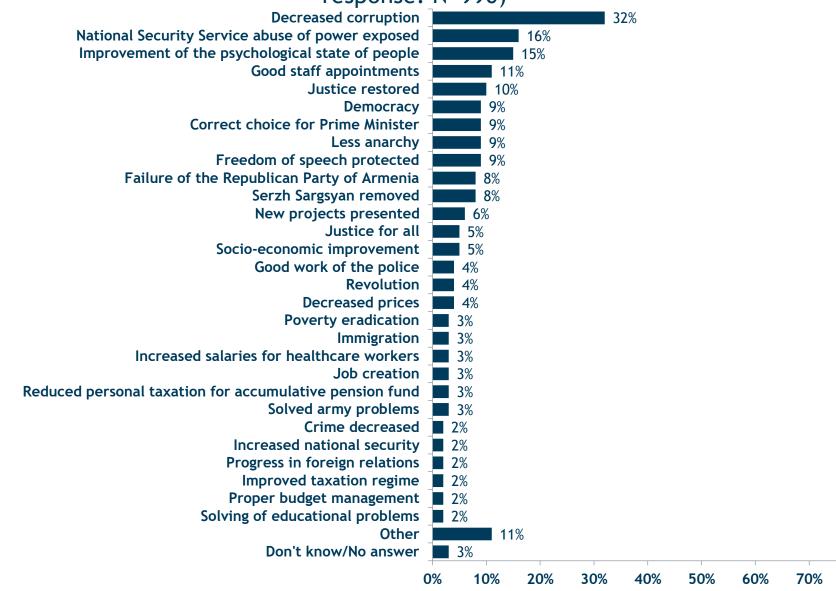
■ Very positively ■ Somewhat positively ■ Somewhat negatively ■ Very negatively ■ Don't know/No answer



How do you view the recent change in government in Armenia?

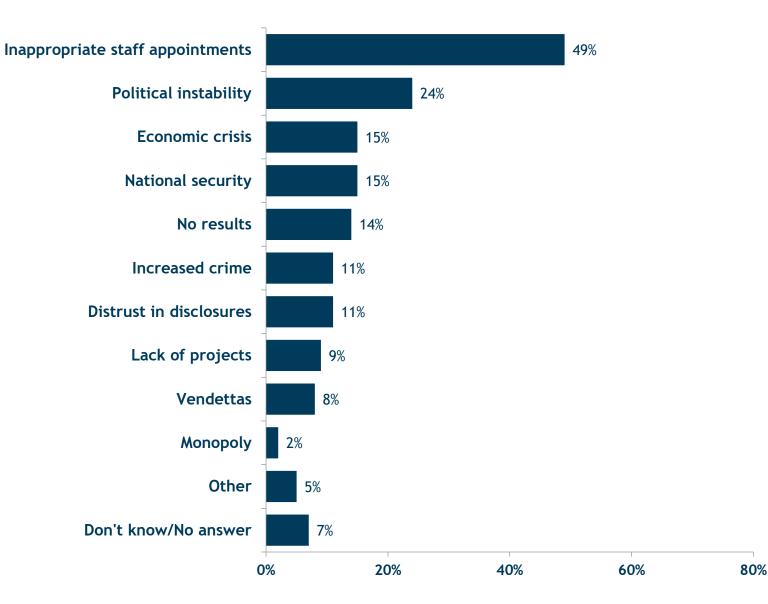
	■ Very positively	Somewhat posi	tively	Somewh	at negati	vely 🔳	Very nega	itively	■ Don't	know/N	o answer	
GENDER	Male	39%				42%				11%	4% 4%	
	Female	40%			44%					8%	2% 6 %	
AGE	18-29 y.o.	44%				44%				6%	6 1% 5%	
	30-49 y.o.	39%				43%				11%	3% 4%	
	50 years and older	38%			43%				10%	4% 5%		
SETTLEMENT	Yerevan	43%				42%				9% 1% 5%		
	Other urban	37%				45%				8% 4	% 6%	
	Rural	38%				43%			11% 4% 4%			
	(0% 10%	20%	30%	40%	50%	60%	70%	80%	90%	5 100%	

Why do you think the change in government is positive? (Respondents who view change positively; three answers possible; spontaneous response: N=990)

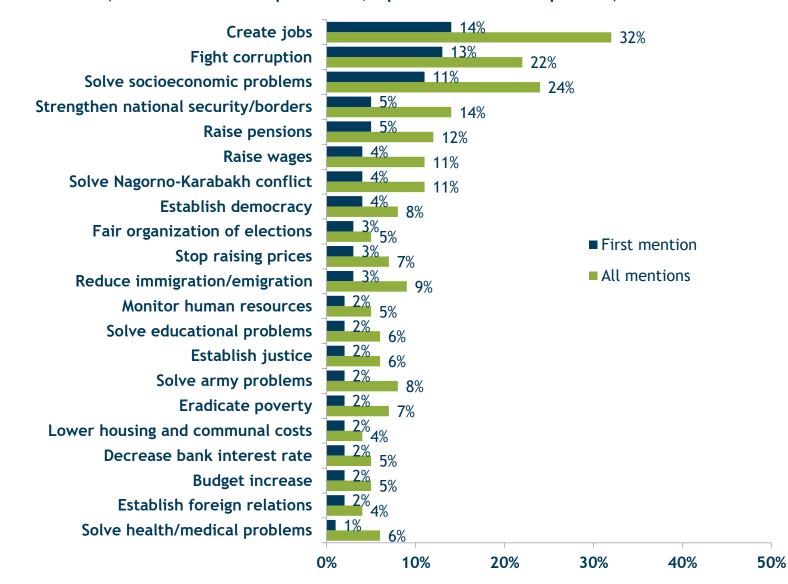


80% 6

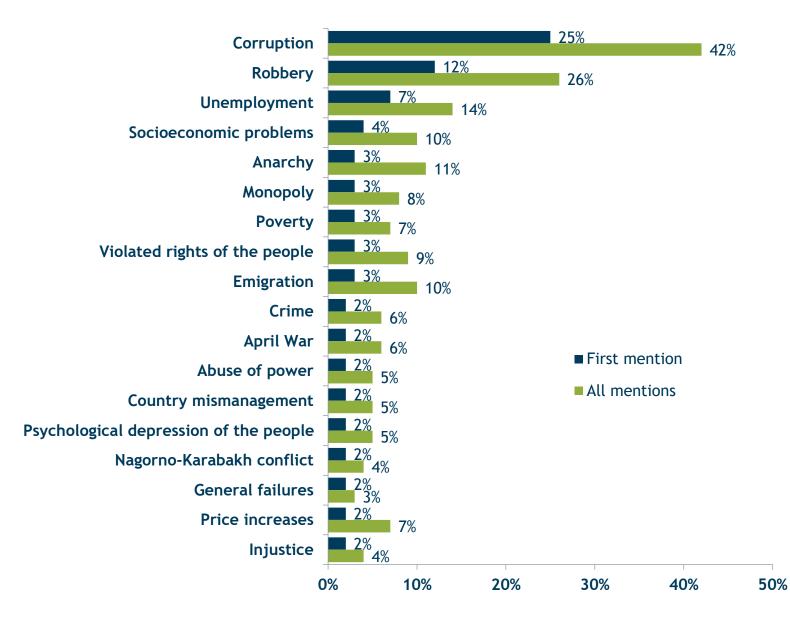
Why do you think the change in government is negative? (Respondents who view change negatively; three answers possible; spontaneous response: N=153)



In your opinion, what are three things you believe the Pashinyan government must achieve in the next six months? (Three answers possible; spontaneous response)

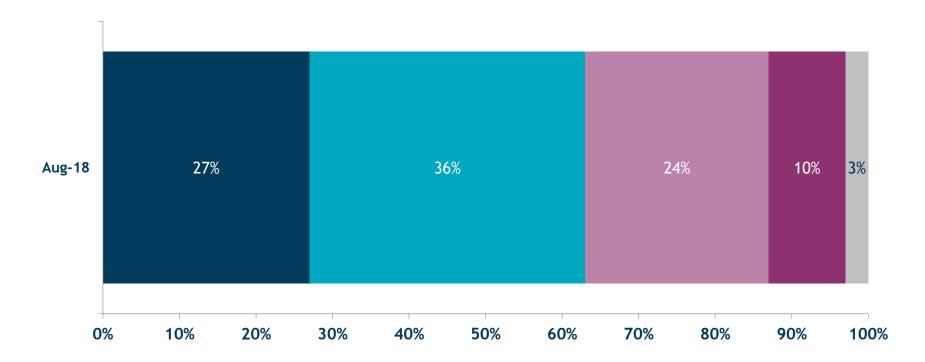


What are the biggest failures of the previous government? (Three answers possible; spontaneous response)



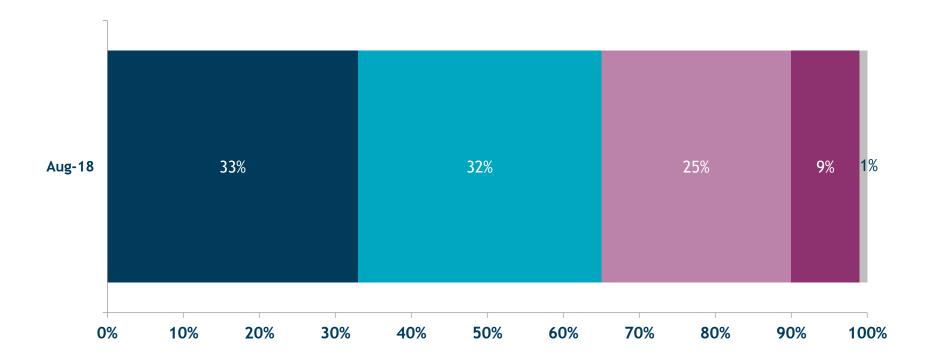
What is your preference: should political reforms be undertaken quickly or more gradually?

Definitely quickly More quickly than not More gradual than not Definitely gradually Don't know/No answer

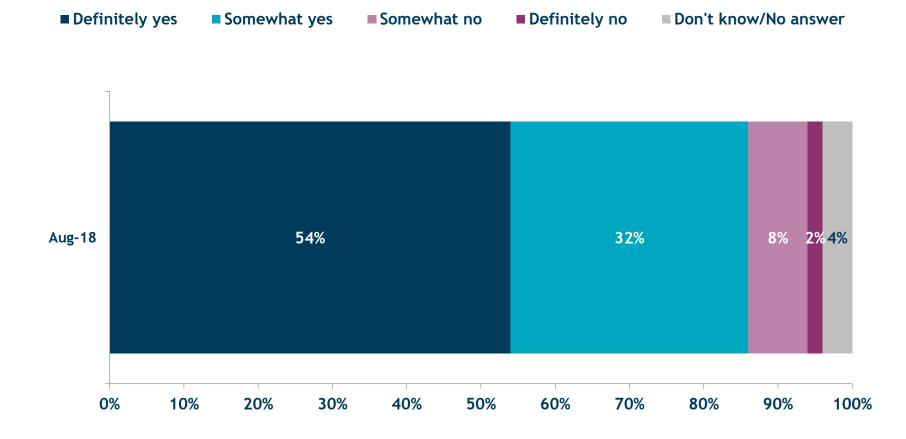


What is your preference: should economic reforms be undertaken quickly or more gradually?

■ Definitely quickly ■ More quickly than not ■ More gradual than not ■ Definitely gradually ■ Don't know/No answer



Do you believe that the electoral system needs to be reformed?

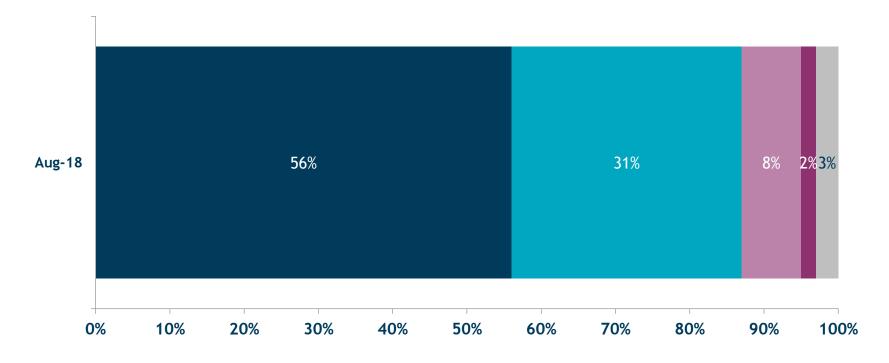


If yes, how soon do you think the electoral system needs to be reformed? (Electoral system needs to be reformed: N=1040)

- Definitely before new elections are held
- Likely after new elections are held

- Likely before new elections are held
- Definitely after new elections are held

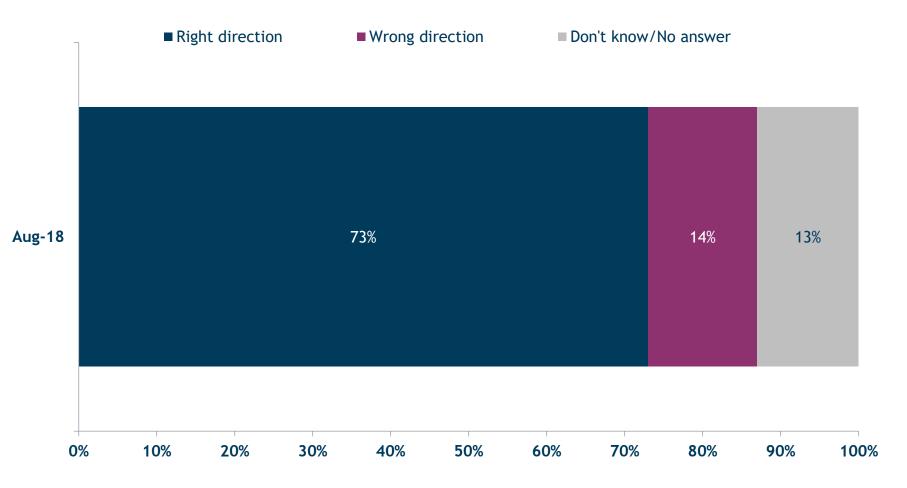
Don't know/No answer



Attitudes Toward the Future



Generally speaking, do you think that things in Armenia are going in the right direction or the wrong direction?



Do you think that things in Armenia are going in the...

Wrong direction

Don't know/No answer

Right direction

Male 71% 17% 12% GENDER Female 74% 12% 14% 18-29 y.o. 82% 10% 8% AGE 30-49 y.o. 73% 14% 13% 50 years and older 67% 17% **16**% Yerevan **79**% 12% **9**% SETTLEMENT Other urban 70% 15% 15% Rural 70% 15% 15% 0% 10% 20% 40% 50% **60**% 30% 70% 80% 90% 100%

Over the last 6 months, the economic situation in Armenia has...

Stayed the same

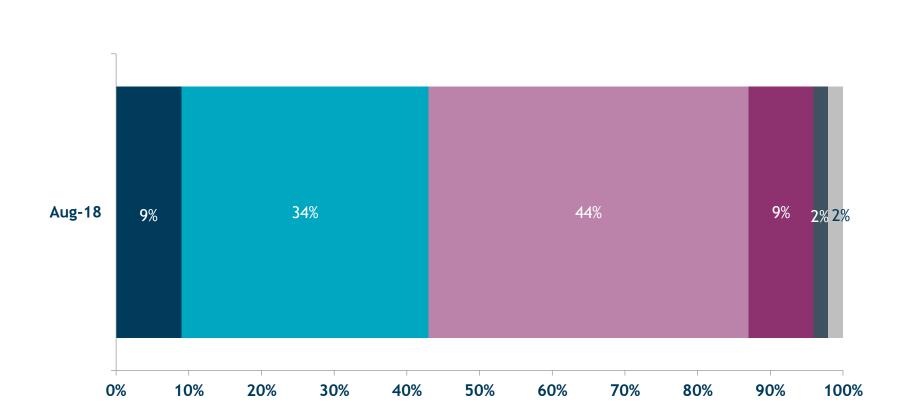
Don't know/No answer

Improved somewhat

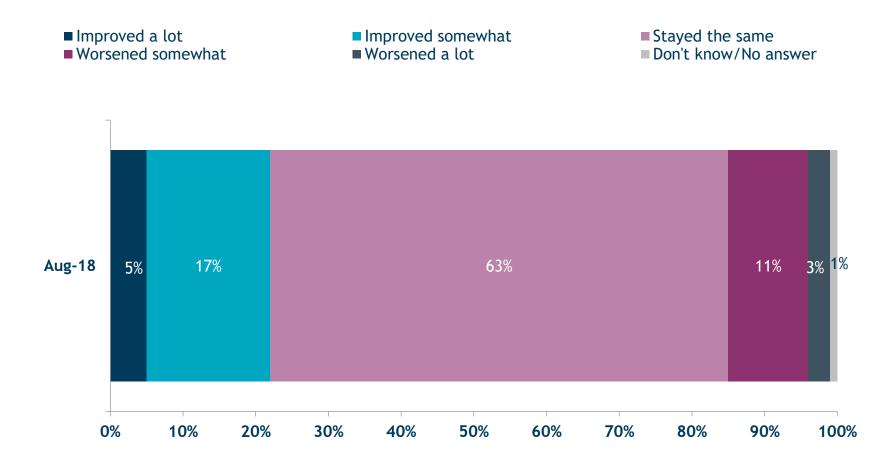
■ Worsened a lot

Improved a lot

Worsened somewhat



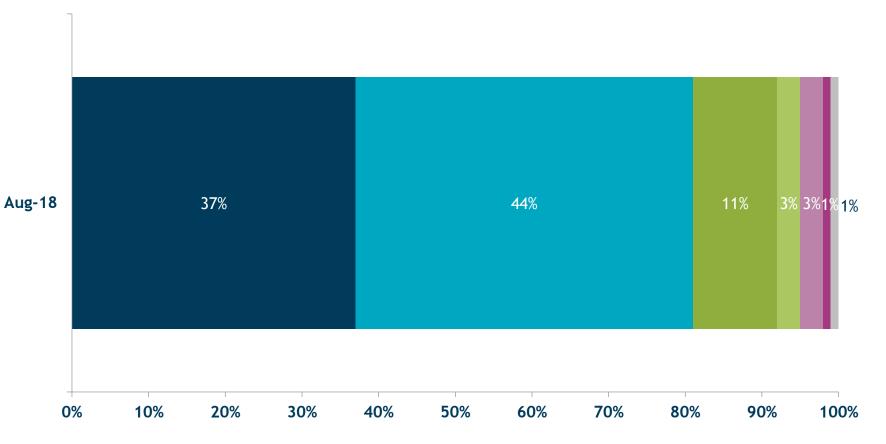
Over the last 6 months, the financial situation of your household has...



How would you evaluate the prevailing mood of the Armenian population?

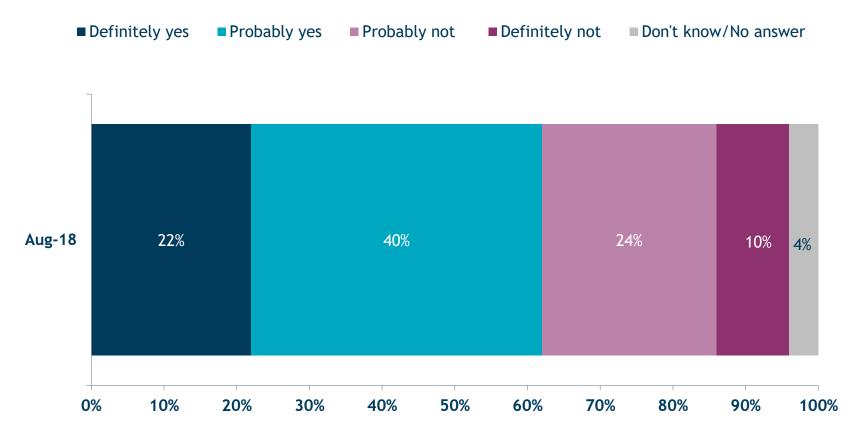
- Belief that the future will definitely be better
- Not much hope for a better future
- Insecurity/worry/fear for the future
- Don't know/No answer

- Hope that the future will be somewhat better
- Apathy/belief in fate
- Total disappointment/disbelief in any improvement

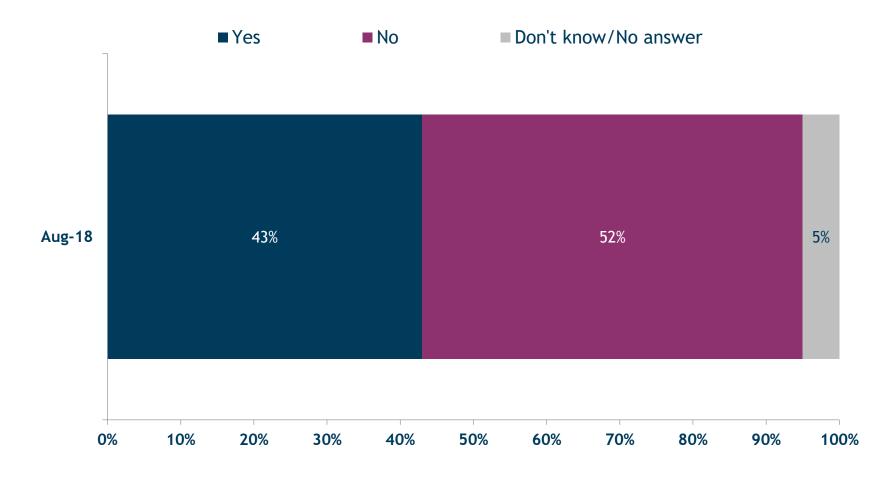


19

Do you believe that people like you can influence decisions made in your country?



Did you participate in the April street demonstrations that brought about the resignation of Serzh Sargsyan and the nomination of Nikol Pashinyan?



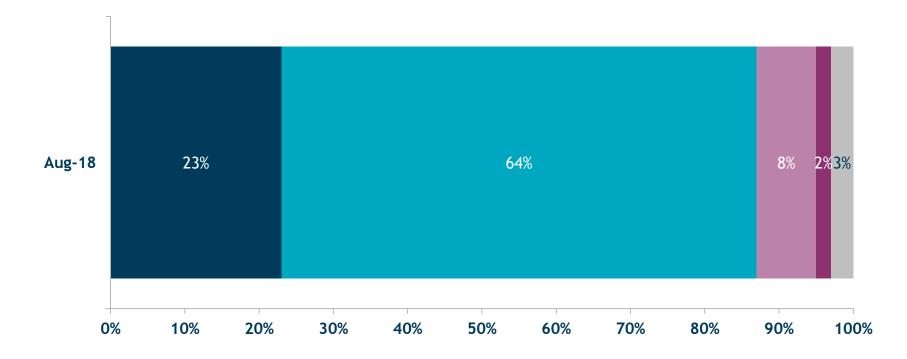
If yes, would you participate in new street demonstrations if they were called for again? (Participants: N=520)

■ Yes, for any reason

■ Yes, but only in favor of something ■ Yes, but only against something

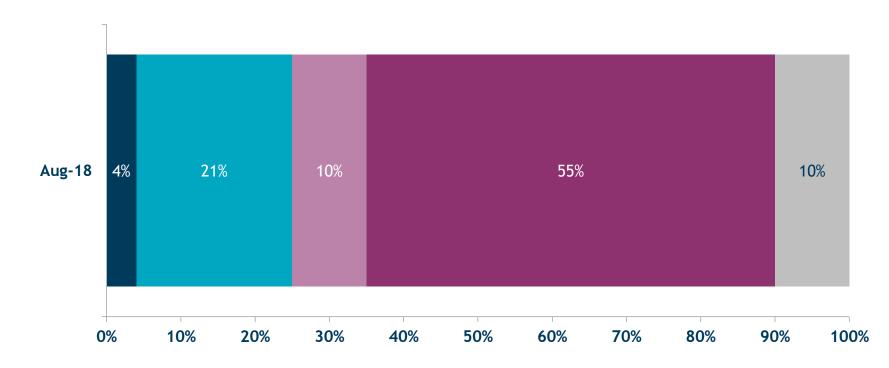
■ No, for any reason

Don't know/No answer



If no, would you participate in new street demonstrations if they were called for? (Those who did not participate: N=620)

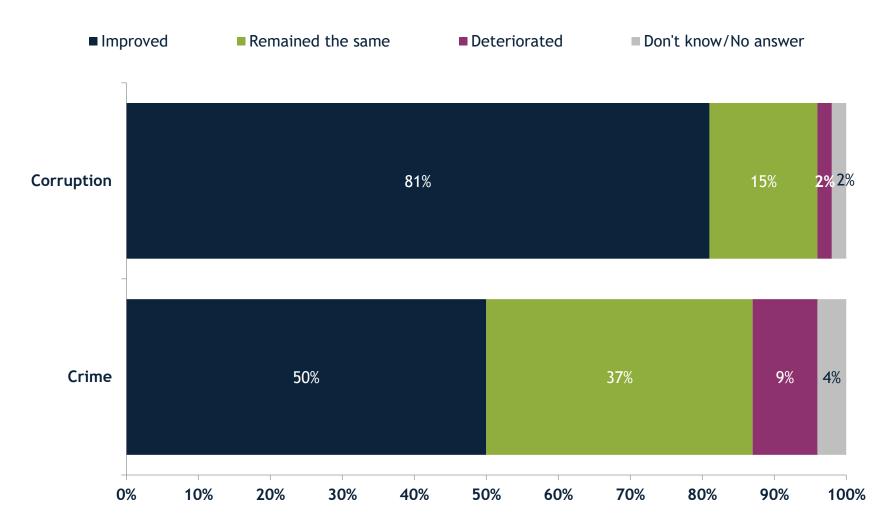
Yes, for any reason
 Yes, but only in favor of something
 Yes, but only against something
 Don't know/No answer



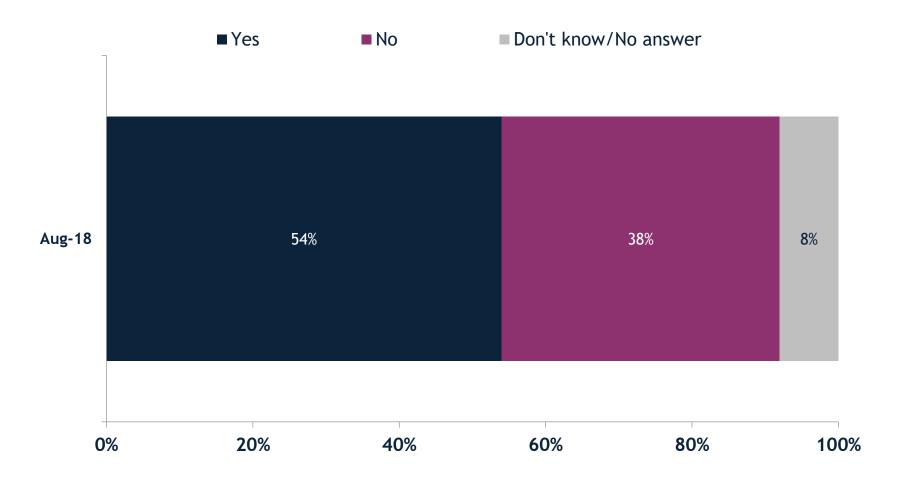
Views of Anti-Corruption Efforts



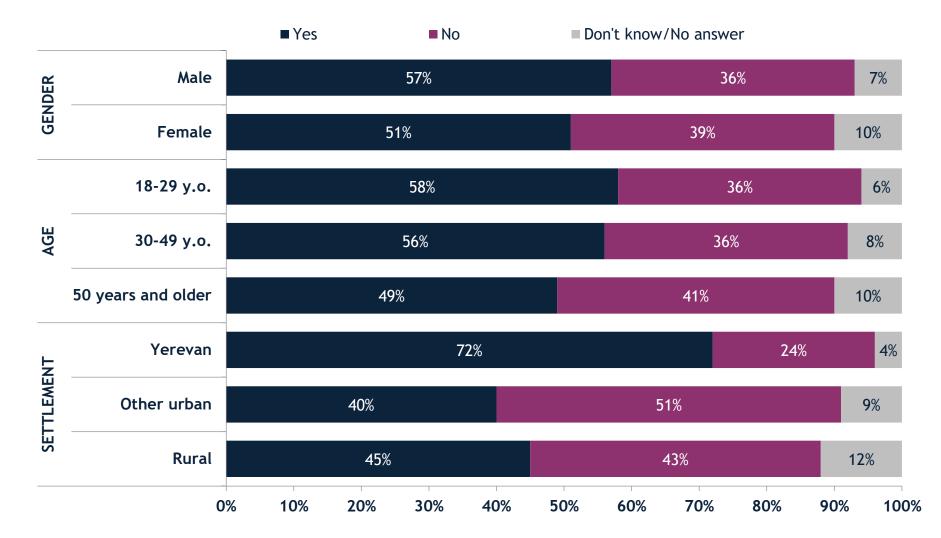
In your opinion, has the following issue significantly improved, somewhat improved, remained the same, somewhat deteriorated, or significantly deteriorated in the last six months?



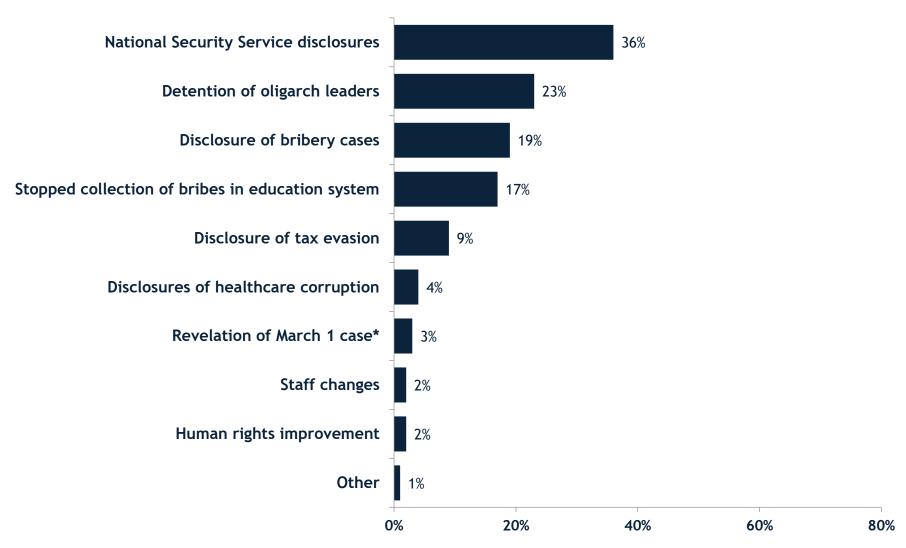
Have you heard of any anti-corruption efforts by the Armenian government or National Assembly?



Have you heard of any anti-corruption efforts by the Armenian government or National Assembly?



If yes, please name the anti-corruption reform: (Respondents aware of anti-corruption efforts; three answers possible; spontaneous response: N=643)

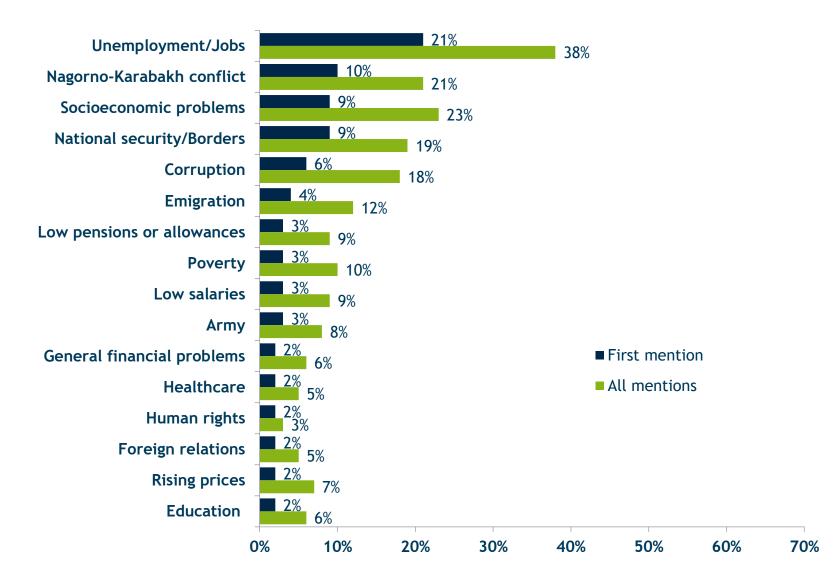


*The March 1 case refers to the 2008 post-election clashes in Yerevan which resulted in the deaths of 10 people, including two police officers.

Domestic Policy

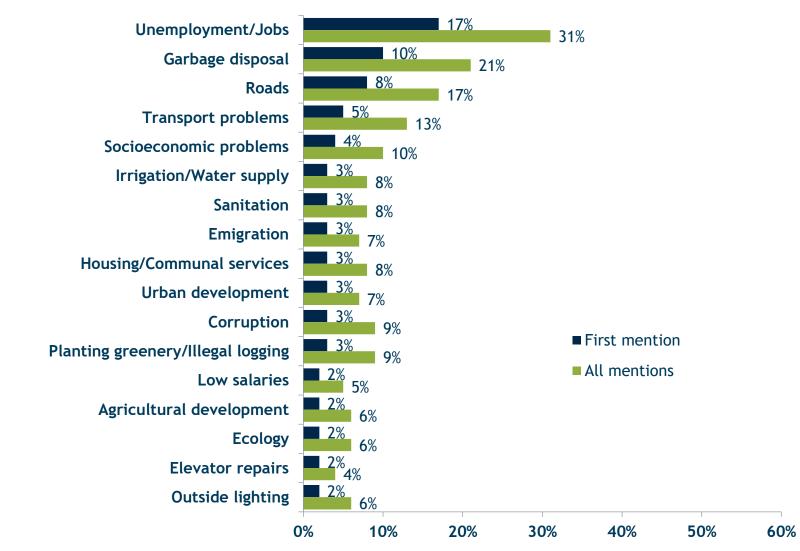


What are the main problems Armenia is currently facing? (Three answers possible; spontaneous response)

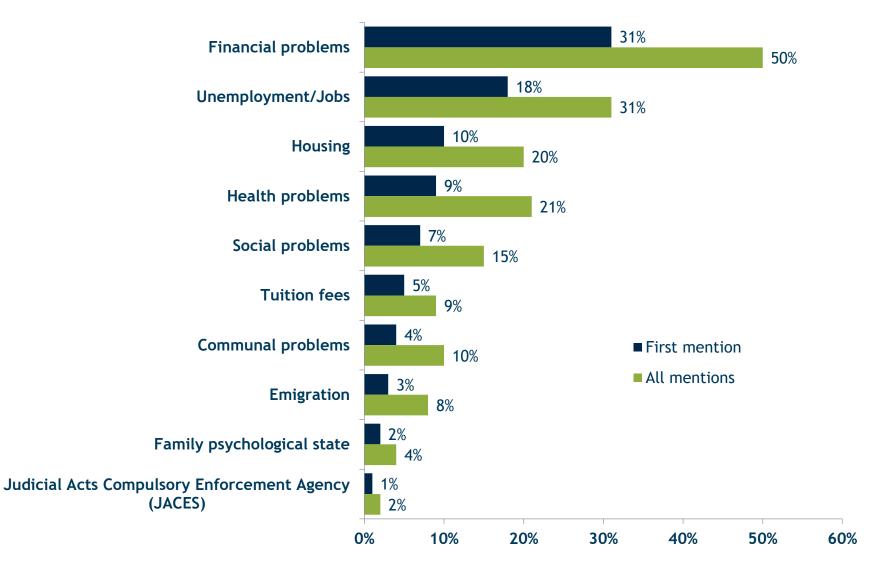


What are the main problems your town or village is currently facing?

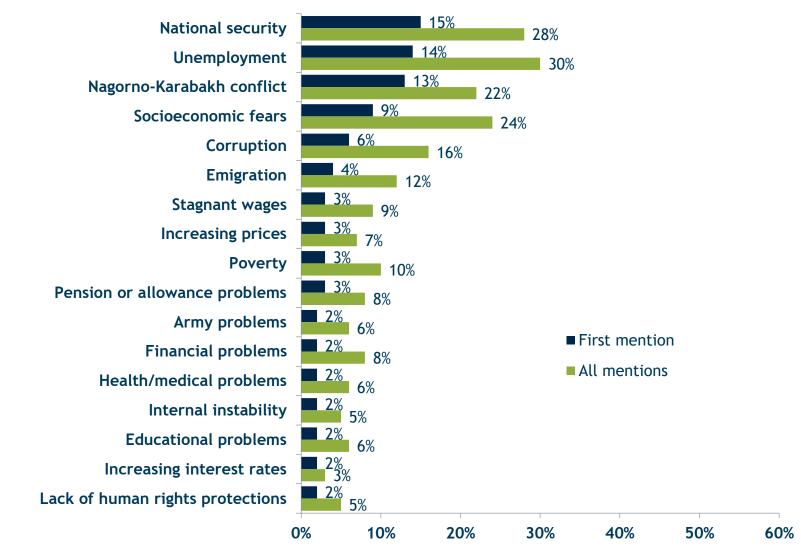
(Three answers possible; spontaneous response)



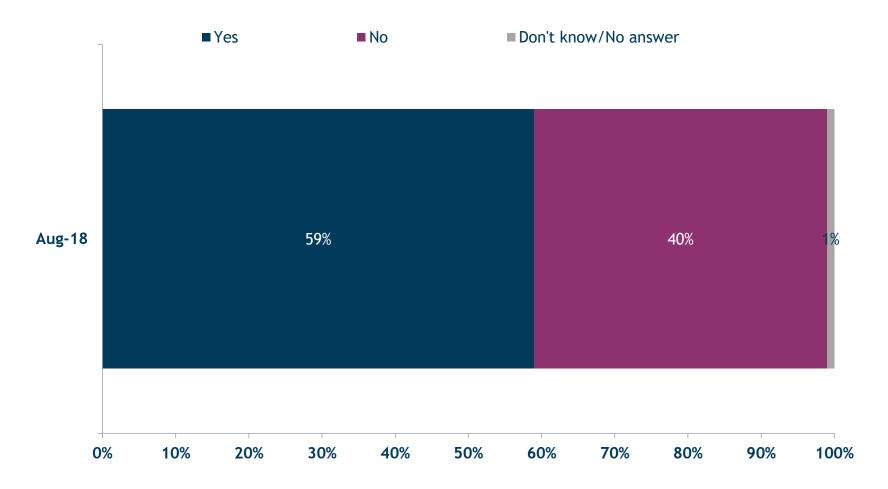
What are the main problems your household is currently facing? (Three answers possible; spontaneous response)



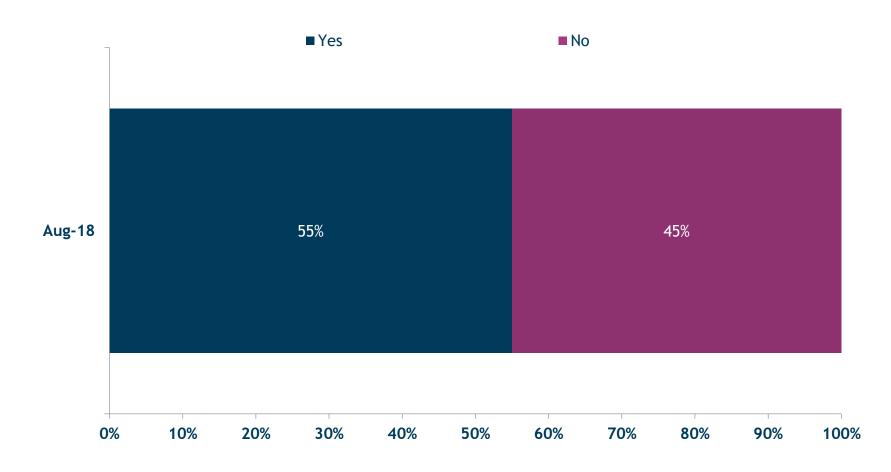
Thinking about the current situation and the future of the country, what are the three things you are most worried about? (Three answers possible; spontaneous response)



Do you have family members or close relatives working abroad?

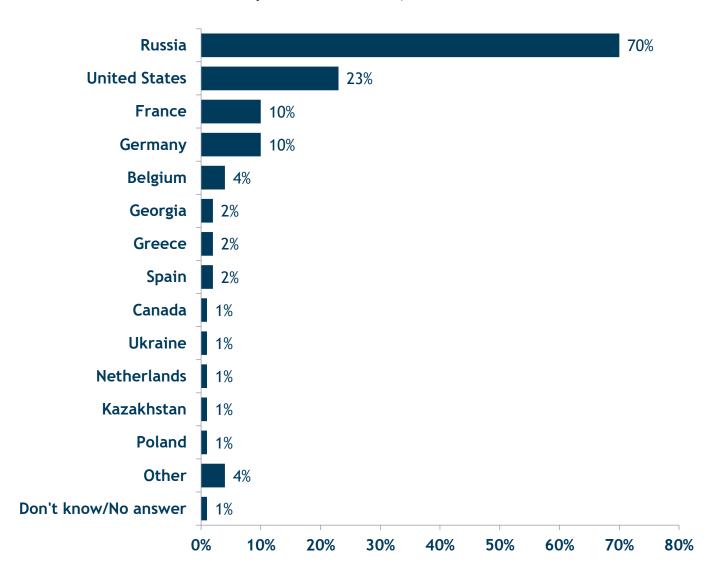


If yes, do you personally benefit from remittances from family members or close relatives working abroad? (Those with family/relatives abroad; N=706)

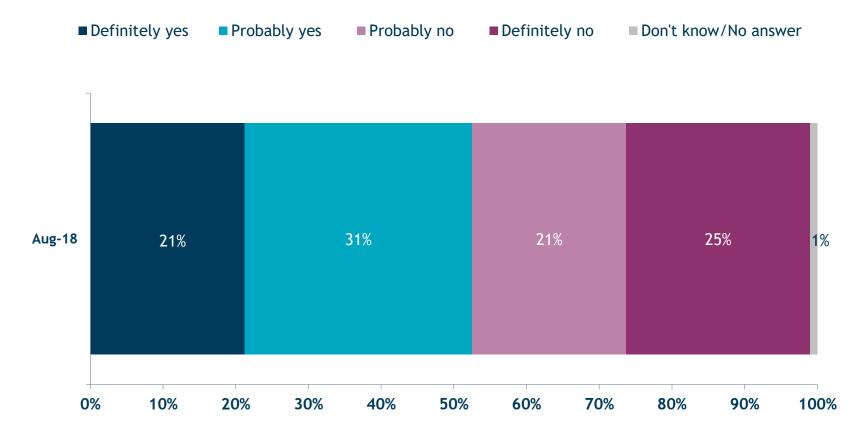


In which countries do you have family members or close relatives working?

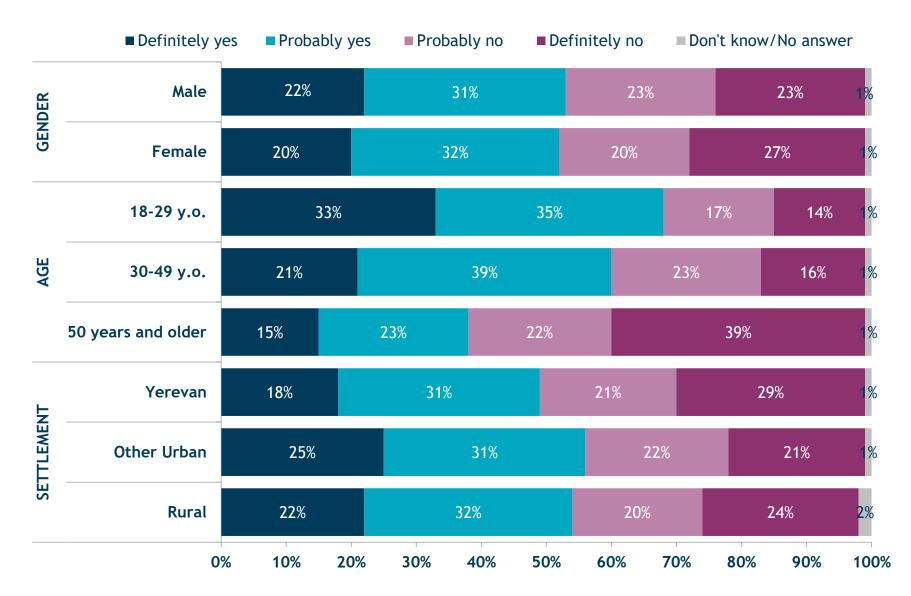
(Those with family/relatives abroad; multiple answers possible; spontaneous response: N=706)



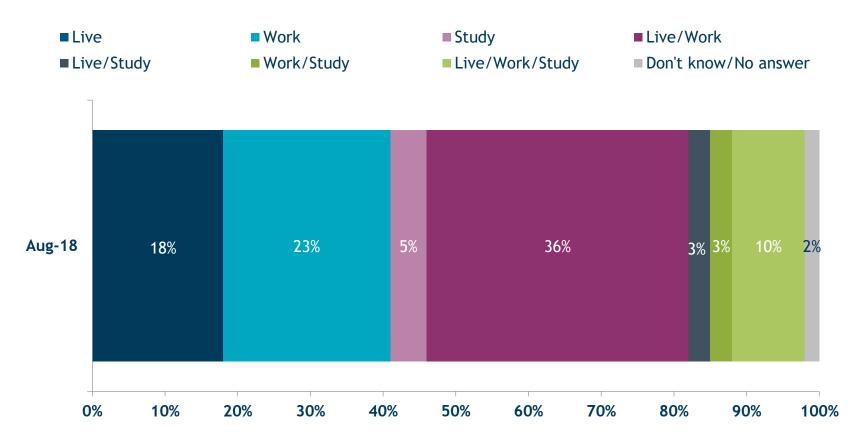
If you had the opportunity, would you choose to go abroad to live, study, and/or work?



If you had the opportunity, would you choose to go abroad to live, study, and/or work?



If yes, for which reason would you choose to go abroad? (Respondents who would go abroad: N=631)



Governance and Transparency



Please tell me your opinion about the work of each of these institutions:

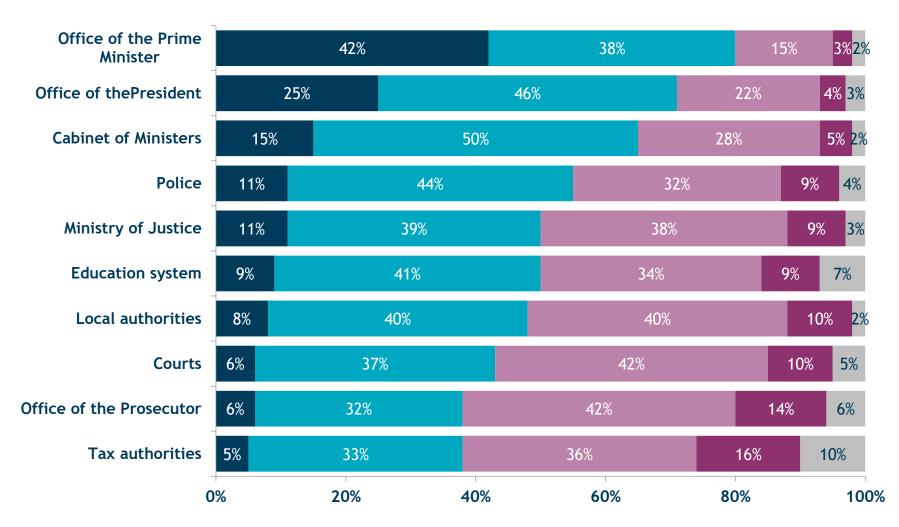
Favorable	Don't kno	ow/No answ	ver			
Office of the Prime Minister		82%				
Army	74%			25%	25% 1 <mark>%</mark>	
Office of the President		72%		25%	3%	
Police	59 %			37%	4%	
Armenian media	59 %	59% 39%		39 %	2%	
Church	57%	57% 429		42%	1%	
Cabinet of Ministers	49 %		45	5%	6%	
Public education	47%		48	8%	5%	
Governors	42%		52%		6%	
National Assembly (Parliament)	41%	57%		6	<mark>2</mark> %	
Office of the Prosecutor	39 %		54%		7%	
Political parties	38%		56%		6%	
Local authorities	38%		56%		5%	
Non-governmental and civil society organizations	37%		53%		10%	
Tax authorities	35%		58%		7%	
Courts	34%		58%		8%	
Central Electoral Commission	30%		61%	l	9%	
0%	20%	40%	60%	80%	100%	

How do you assess the performance of the following institutions in terms of openness and transparency?

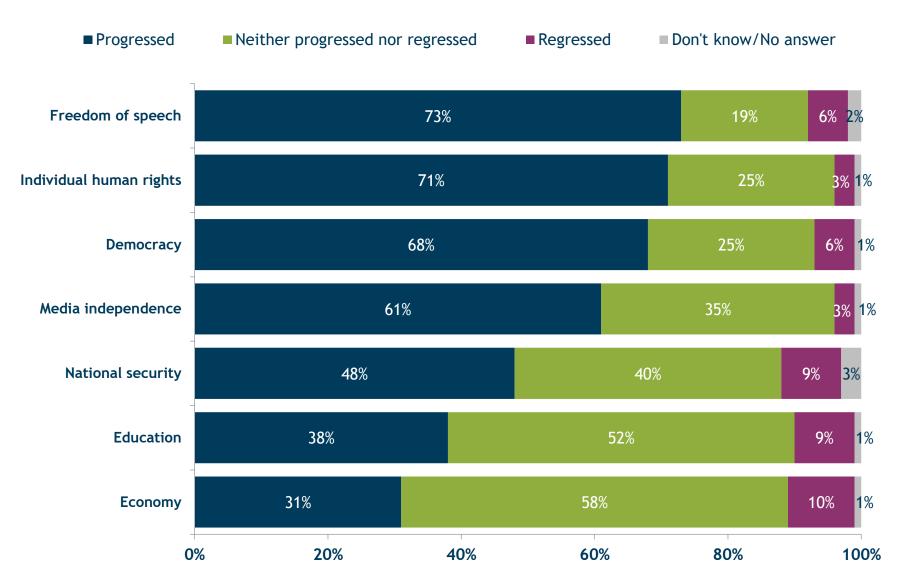
Very open and transparentFully not open and not transparent

Somewhat open and transparentDon't know/No answer

Somewhat not open and transparent



How do you feel about the direction of each of the following issues during the past six months?

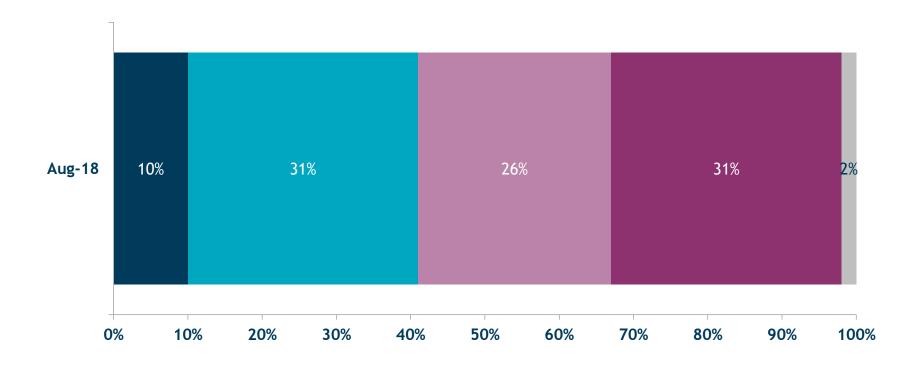


How would you evaluate your confidence in Armenia's electoral system?

Completely confidentNot at all confident

- Somewhat confident
- Don't know/No answer

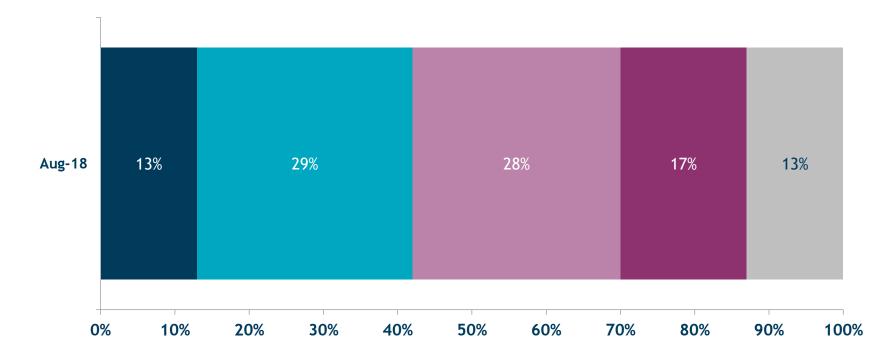
Somewhat not confident



What is your perception of the level of impact of Civil Society Organizations (CSOs) in Armenia?

CSOs have a very strong impact on government policy
 CSOs have not much impact on government policy
 Don't know/No answer

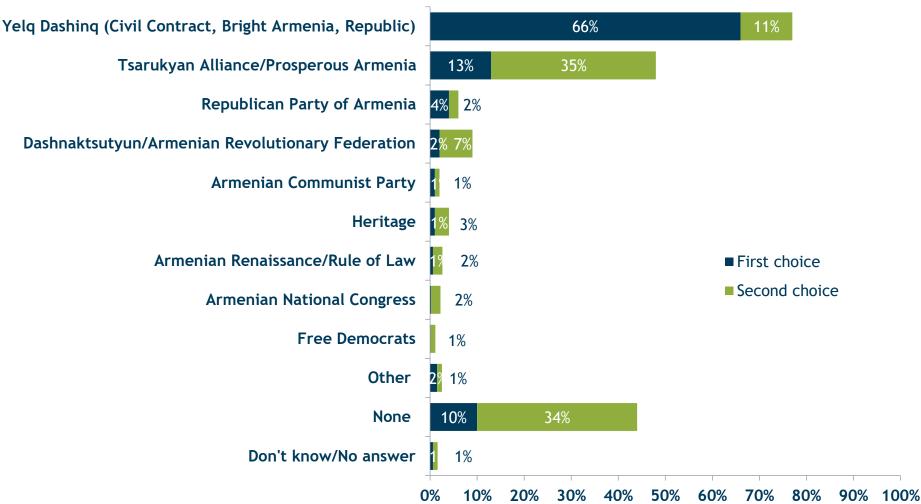
- CSOs have some impact on government policy
- CSOs have no impact at all on government policy



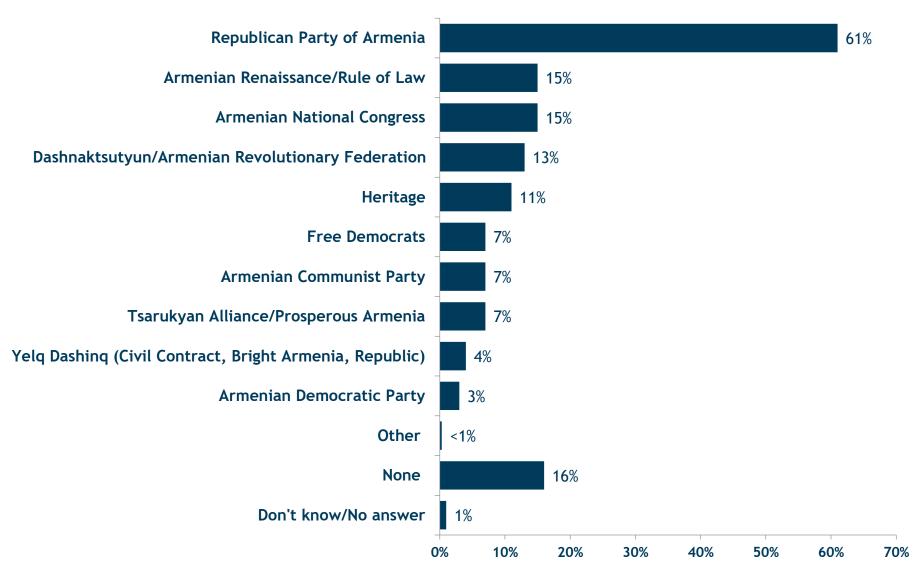
Political Parties



First choice: For which of these political parties would you vote if national parliamentary elections were held next Sunday? Second choice: Which other party might you vote for if your first choice is not available?



For which of these political parties would you never vote? (Multiple answers possible; spontaneous response)



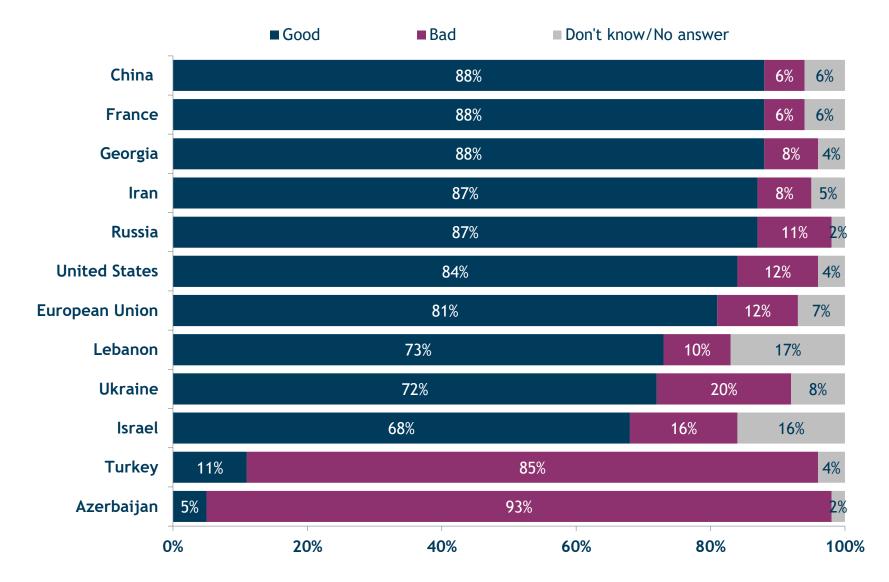
What is your opinion of the following Armenian politicians and other well-known persons in Armenian society?

■ Favorable	Unfavorab	ele Have no	ot heard the na	me Don	't know/No	answer		
Nikol Pa	shinyan		91%				8%<1 <mark>%</mark>	
Davit Tonoyan			69%			, ,	11% <mark>2</mark> %	
Armen Sa	rkissian		68%			30%	1 <mark>1</mark> %	
Valeriy	Osipyan		66%				8% 3%	
Artak Ze	ynalyan	58		22% 15				
Edmon M	arukyan	58%			33%			
Gagik Ts	arukyan	56%			35%			
Zohrab Mnatsa	akanyan	53%		24%	24%		4%	
Mkhitar Hayr	apetyan	53%		27	27%		5%	
Arayik Haru	tyunyan	53%		28	28%		4%	
Aram S	argsyan	51%			40%	<mark>6%</mark> 3%		
Atom Janju	ghazyan _	48%		28%	28%		5%	
Artsvik M	linasyan	48%		32%	32%		4%	
Raffi Hova	annisian _	46%			50%		<mark>2%</mark> 2%	
Armen Ros	stomyan	36%		46%		12%	6%	
Karen Kar	apetyan	26%		73%			1%	
Serzh Sargsyan 12%		%		86%	Т		1 <mark>%</mark> 1%	
	0%	20%	40%	60%	80)%	100%	

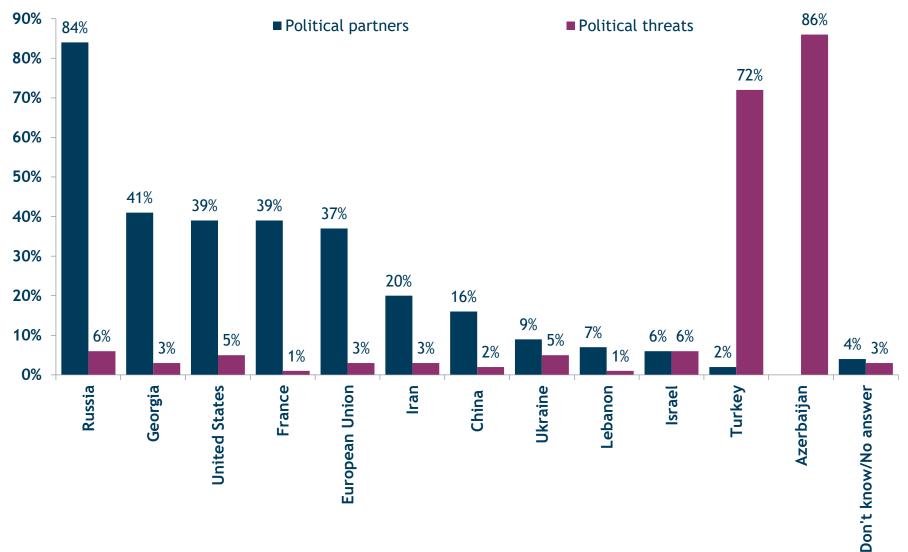
International Relations



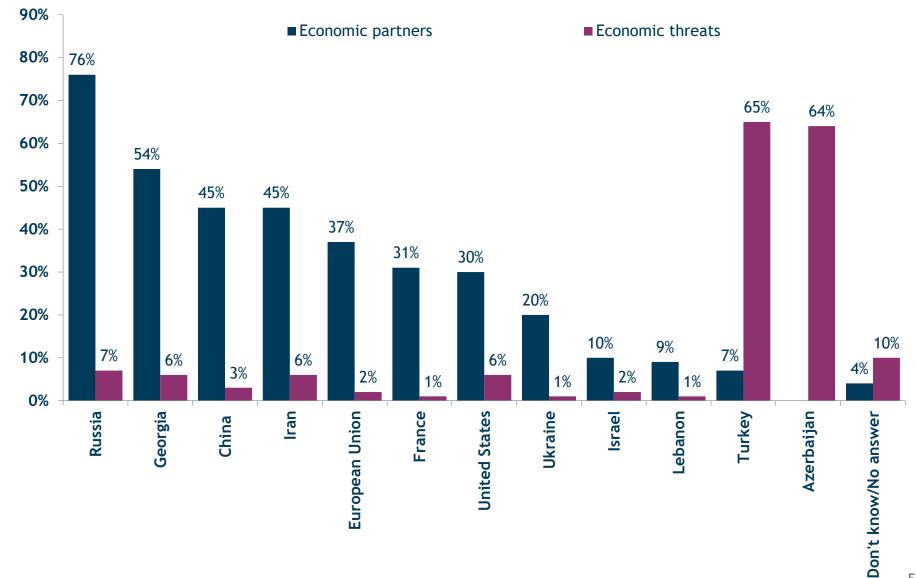
How would you evaluate the current state of the relationship between Armenia and:



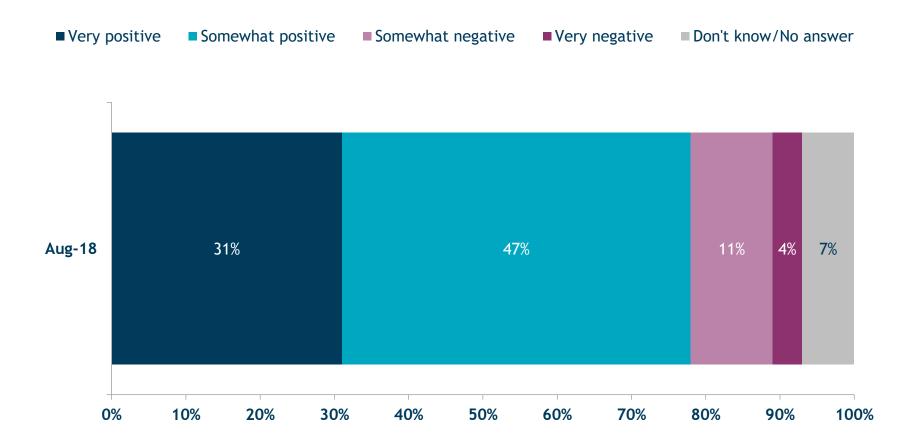
Which of these countries do you consider to be the most important political partners or threats for Armenia? (Multiple answers possible)



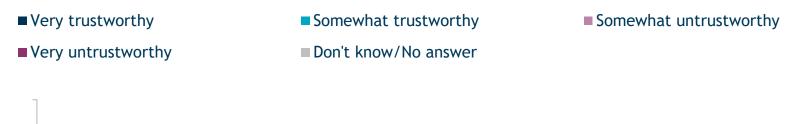
Which of these countries do you consider to be the most important economic partners or threats for Armenia? (Multiple answers possible)

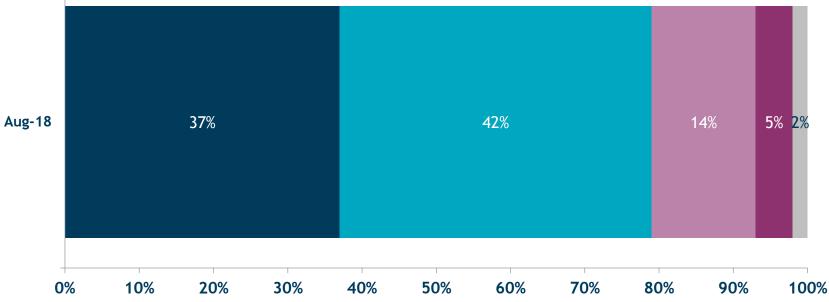


Do you believe that Armenia joining the Eurasian Economic Union with Russia, Kazakhstan, Belarus, and Kyrgyzstan has been positive or negative for Armenia?

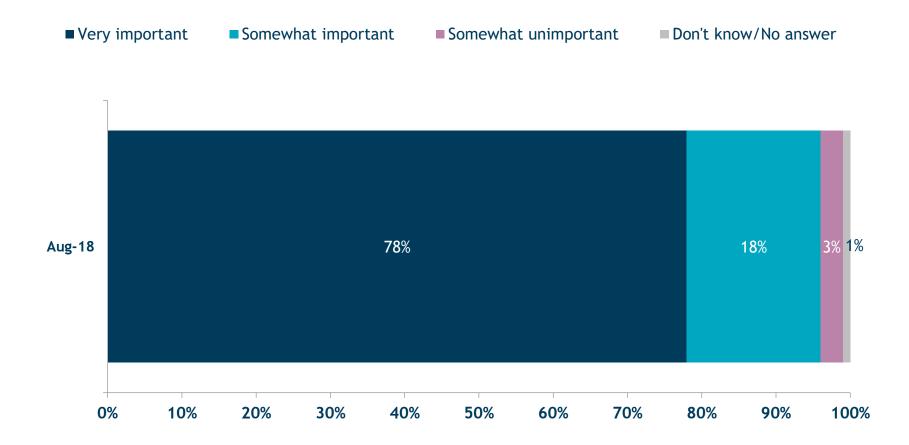


Do you think that Russia is a trustworthy ally of Armenia?





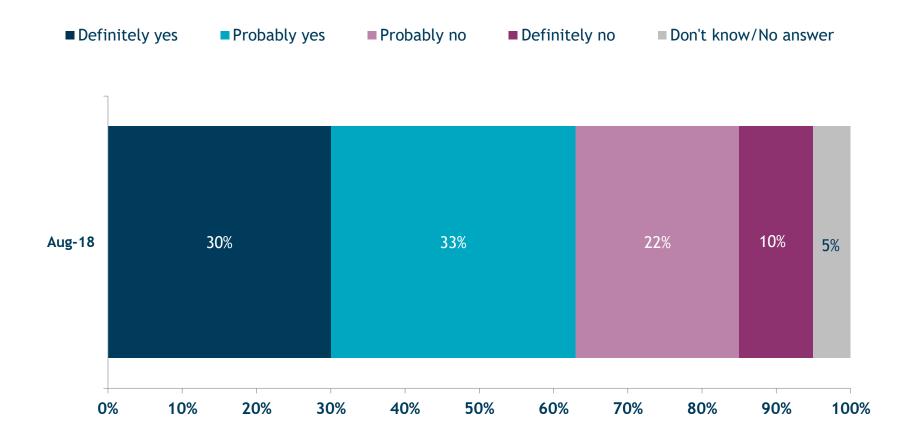
How important is it for Armenia's future to solve outstanding problems related to Artsakh* in the near future?



* Artsakh is the preferred Armenian-language nomenclature for the disputed region of Nagorno-Karabakh.

** The option for "very unimportant" was selected by zero (0) percent of respondents, and therefore does not appear on this chart.

Do you think that a peaceful settlement on Artsakh can be reached with Azerbaijan without either side resorting to military force?



Do you believe that Armenia joining the Eurasian Economic Union with Russia, Kazakhstan, Belarus, and Kyrgyzstan has been positive or negative for Armenia?

Somowhat nogative

Vory pogativo

Don't know/No answor

Vory positivo

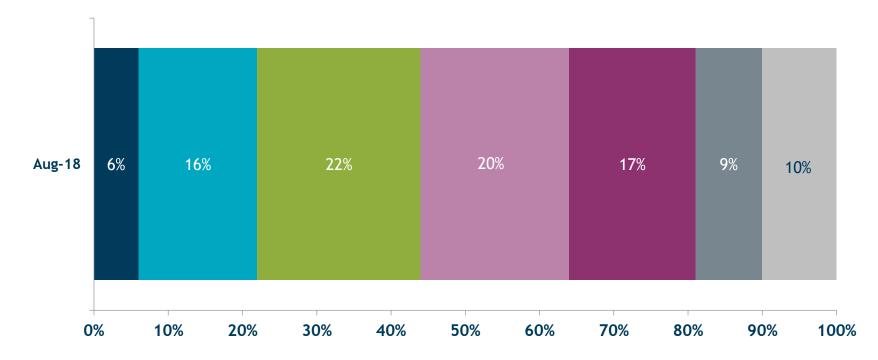
Somowhat positivo

	Very positive	Somewhat positive	Some	what negativ	e Ve	ry negat	tive L	Don't kno	w/No a	answer		
GENDER	Male	32%	32%		48%				11% 4% 5%			
GEN	Female	30%		46%				11%	4%	9 %		
	18-29 y.o.	35%		45%				9% 4% 6%				
AGE	30-49 y.o.	27%		52%				12	% 39	% 6 %		
	50 years and older	31%		44%				12%	4%	9 %		
L	Yerevan	22%		45%			14%	5%	14	4%		
SETTLEMENT	Other Urban	35%				50%			11%	2%2%		
SEJ	Rural	36%				4 7 %			9 %	4% 4%		
	0	% 10% 20%	30%	40%	50%	60%	70%	80%	90%	1009		

When do you think the status of Artsakh will be settled?

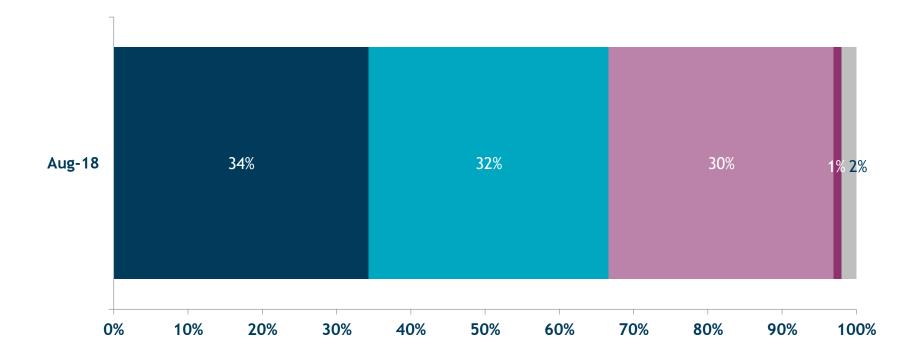
- Less than 1 year from today
- 5-10 years from today
- Don't know/No answer

- 1-3 years from today
 More than 10 years from tod
- More than 10 years from today
- 3-5 years from todayNever



Regarding the final status of Artsakh, should it be:

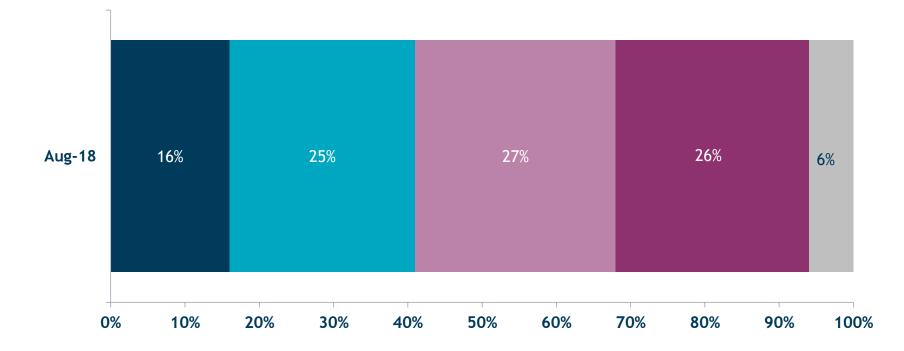
- An ordinary region of ArmeniaA part of Azerbaijan
- An autonomous region of Armenia
 Don't know/No answer
- An independent country



Regarding Turkey, should the current government seek to reopen the border with Turkey, even if Turkey does not recognize the genocide?

- Definitely should seek to reopen border
- Likely should not seek to reopen border
- Don't know/No answer

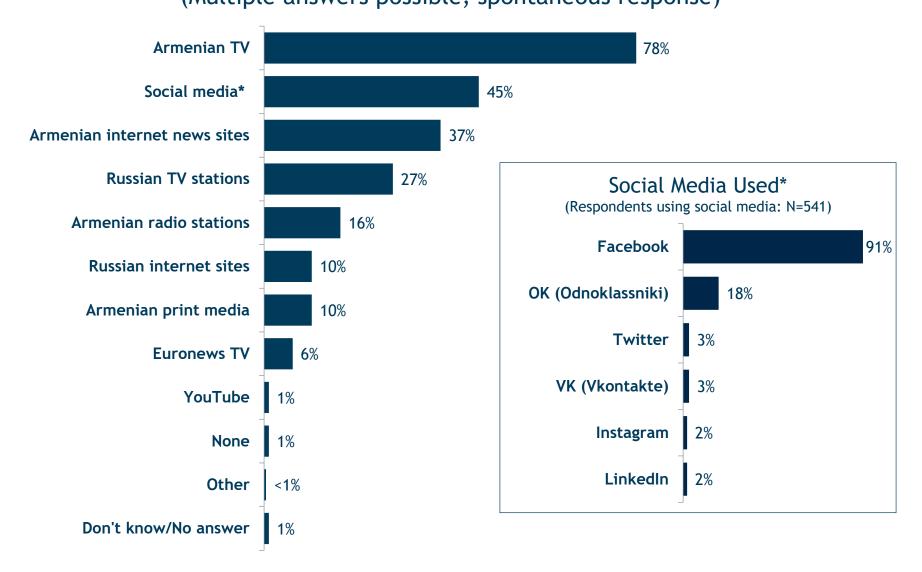
- Likely should seek to reopen border
- Definitely should not seek to reopen border



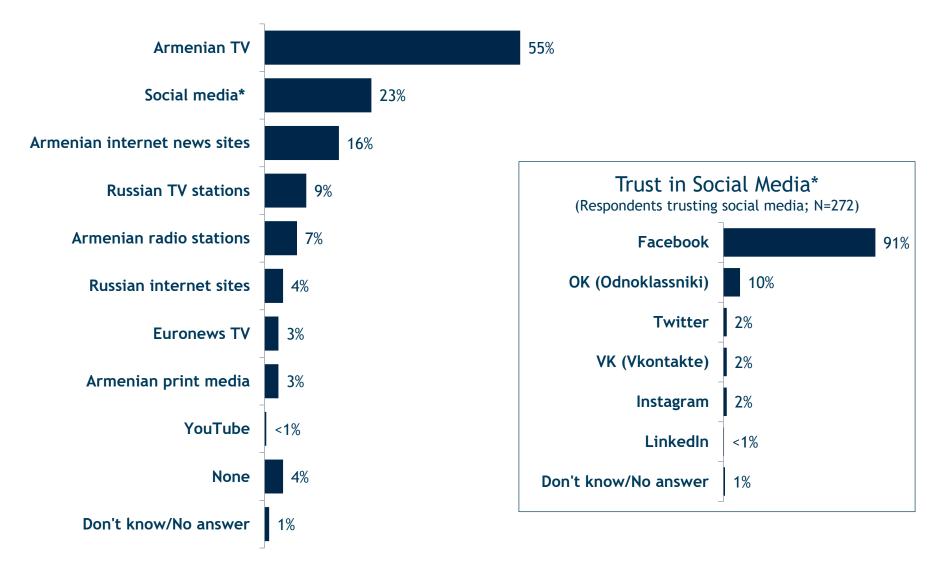
Sources of Information



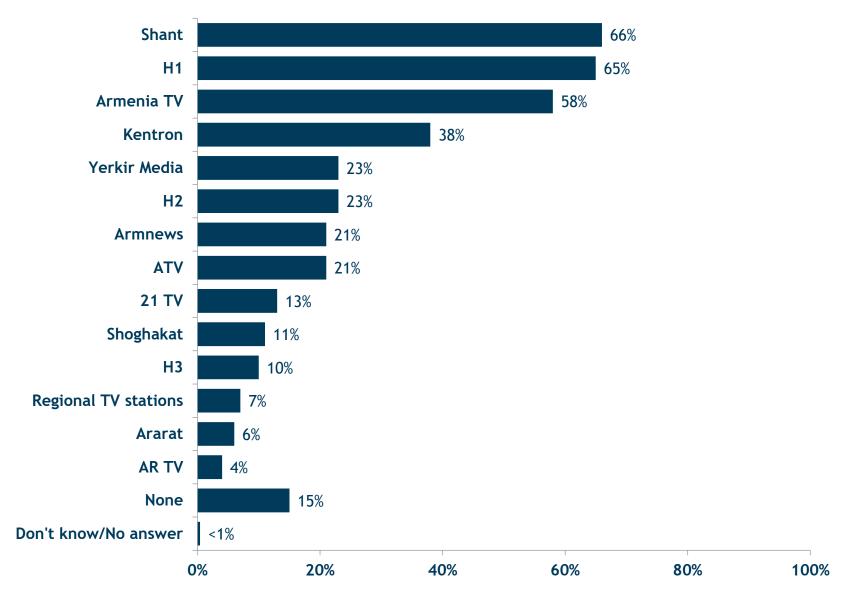
Which sources do you use for information about the current international situation? (Multiple answers possible; spontaneous response)



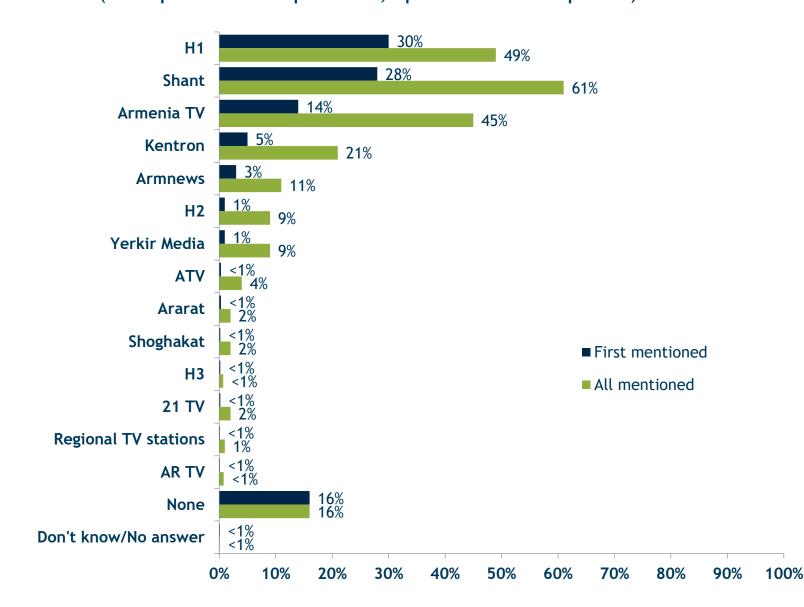
Which of these information channels do you trust most for information about the current international situation? (Multiple answers possible; spontaneous response)



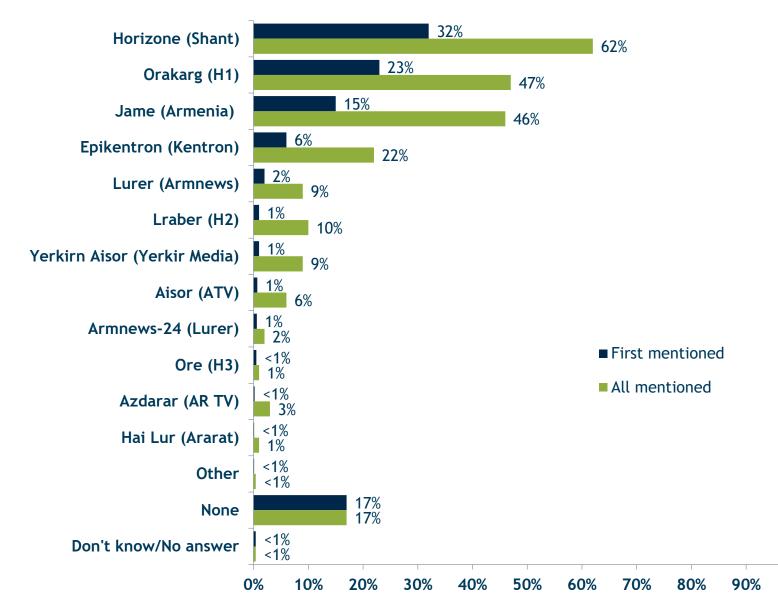
Which Armenian television stations do you watch regularly? (Multiple answers possible; spontaneous response)



Which Armenian television station's news and political information do you trust the most? (Multiple answers possible; spontaneous response)



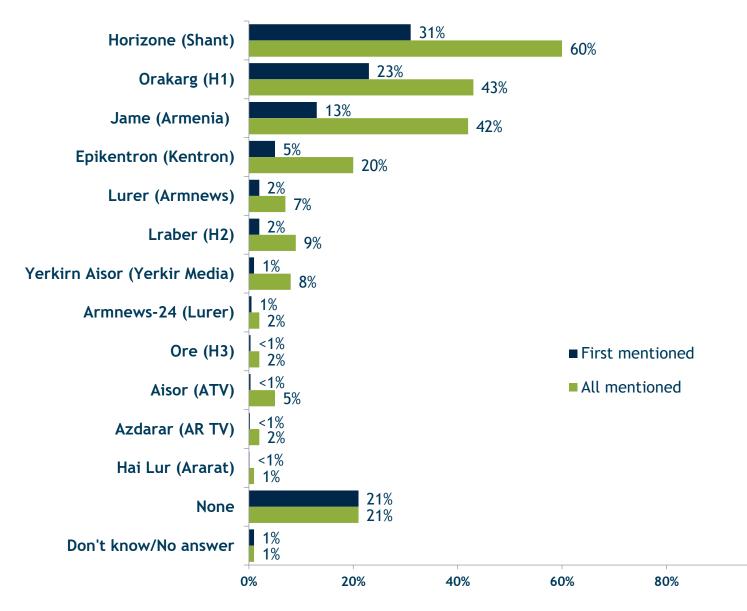
Which television news program do you watch most frequently? (Three answers possible; spontaneous response)



67

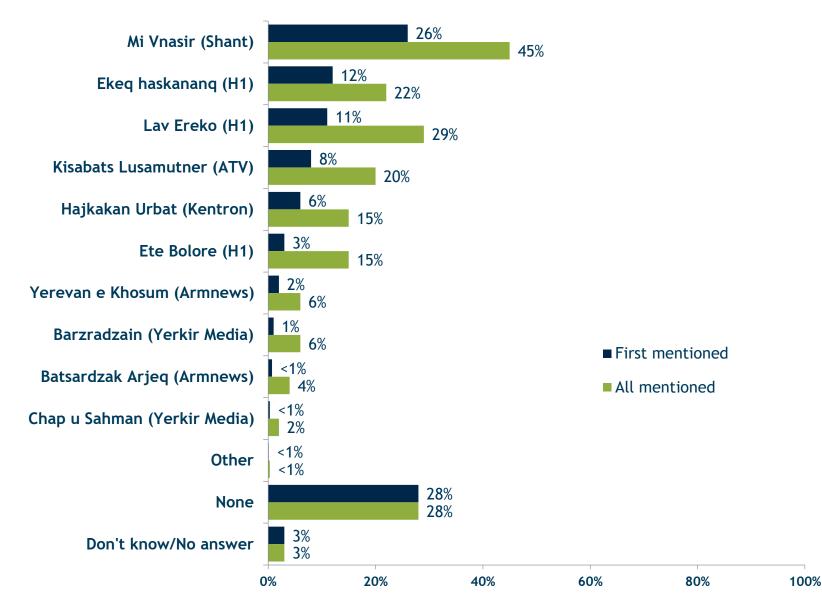
100%

Which television news program do you trust the most? (Three answers possible; spontaneous response)

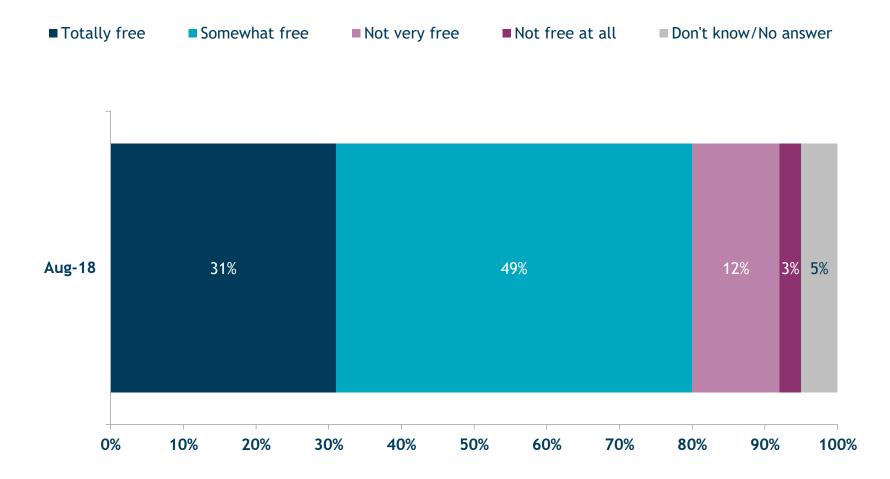


100%

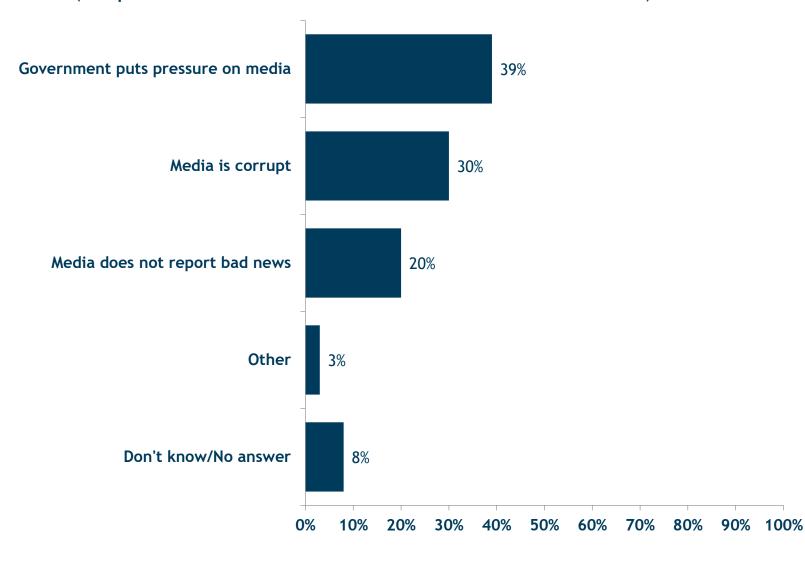
Which television talk shows do you watch most frequently? (Three answers possible; spontaneous response)



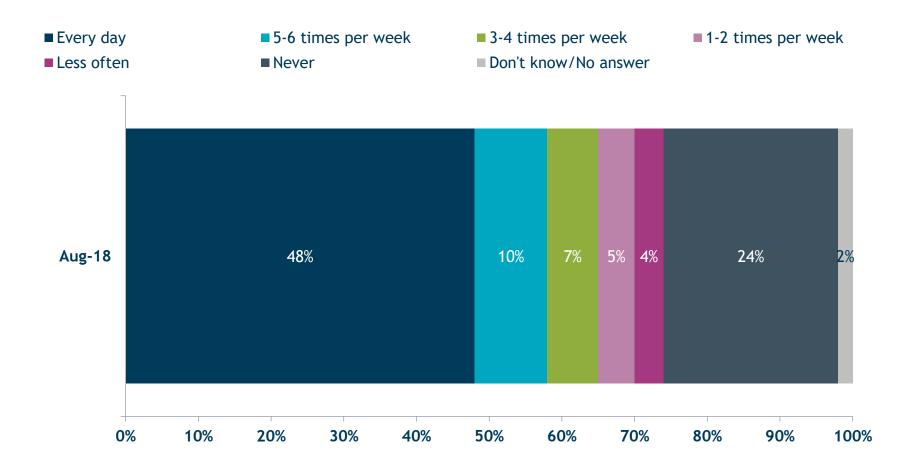
Is Armenian mass media free to express a variety of political views?



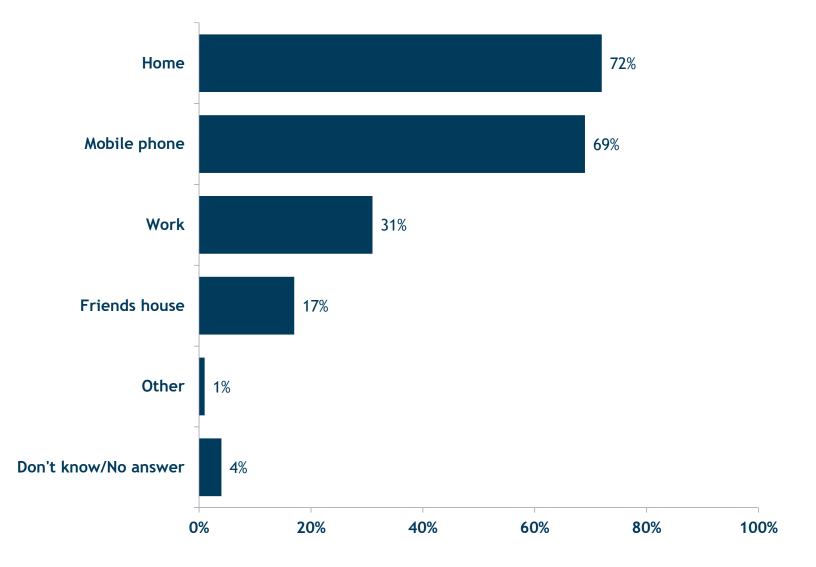
Why do you think that Armenian mass media is not free to express various political views? (Respondents who think the media is not free: N=178)



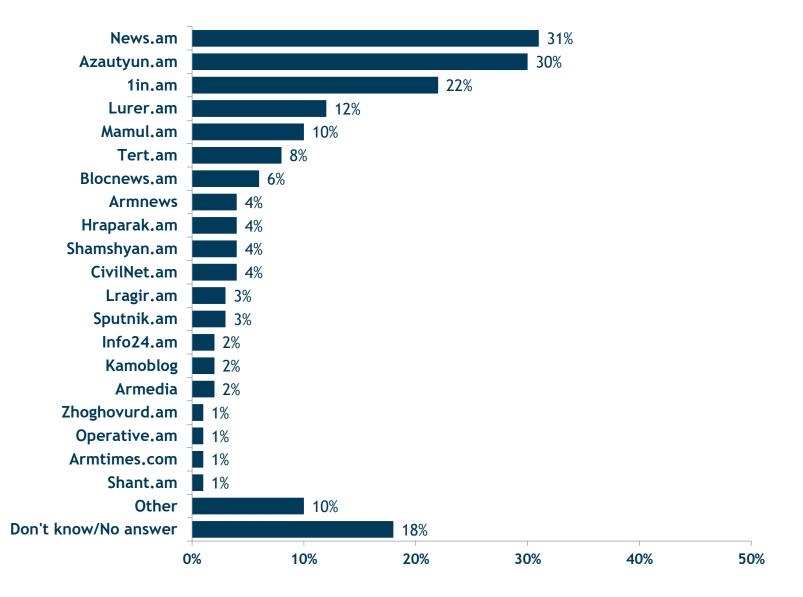
How many times per week do you access the internet?



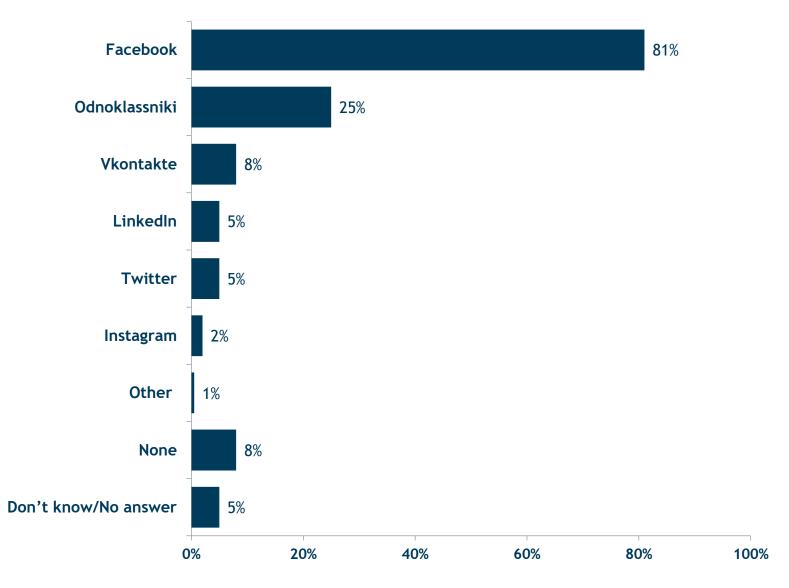
Where do you access the internet? (Multiple responses possible; internet users: N=907)



What internet sites do you visit most often to get news? (Internet users; three answers possible; spontaneous response: N=907)



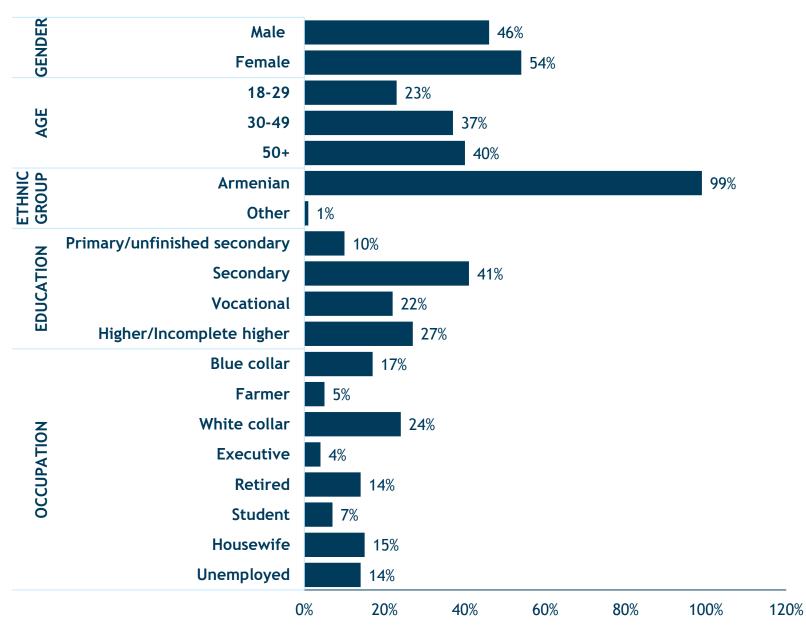
Which social media sites do you use most often? (Internet users; three answers possible; spontaneous response: N=907)



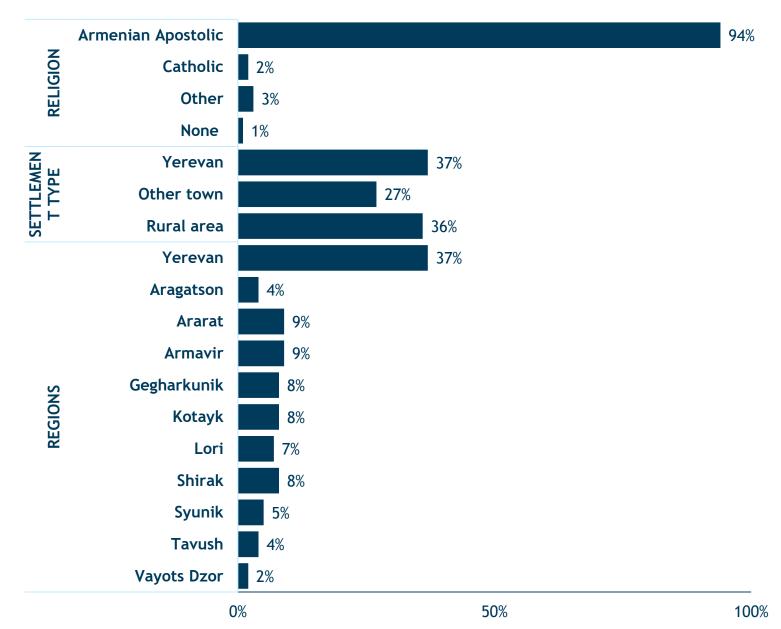
Demographics



Demographics



Demographics



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