Public Opinion Survey: Residents of Armenia

October 9-29, 2018
Detailed Methodology

• The survey was coordinated by Dr. Rasa Alisauskiene from Baltic Surveys/The Gallup Organization on behalf of the Center for Insights in Survey Research. The field work was carried out by the Armenian Sociological Association.

• Data was collected throughout Armenia between October 9 and 29, 2018, through face-to-face interviews in respondents’ homes.

• The sample consisted of 1,200 permanent residents of Armenia older than the age of 18 and eligible to vote. It is representative of the general population by age, gender and region.

• Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age and gender.

• A multistage probability sampling method was used, with the random route and next birthday respondent selection procedures.
  
  • Stage one: All districts of Armenia are grouped into 11 regions. The survey was conducted throughout all regions of Armenia. The city of Yerevan was treated as a separate region.
  • Stage two: The territory of each region was split into settlements and grouped according to subtype (i.e. cities, towns and villages).
    • Settlements were selected at random.
    • The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
  • Stage three: Primary sampling units were described.

• The margin of error does not exceed plus or minus 2.5 percent for the full sample.

• The response rate was 67 percent.

• Charts and graphs may not add up to 100 percent due to rounding.

• The survey was funded by the U.S. Agency for International Development.
Expectations for Political and Economic Reform
How do you view the recent change in government in Armenia?

- Very positively: 41% (Oct-18), 39% (Aug-18)
- Somewhat positively: 41% (Oct-18), 43% (Aug-18)
- Somewhat negatively: 10% (Oct-18), 10% (Aug-18)
- Very negatively: 3% (Oct-18), 3% (Aug-18)
- Don't know/No answer: 5% (Oct-18), 5% (Aug-18)
What do you think are the biggest successes of the new government?
(Respondents who view change positively; three answers possible; spontaneous response: N=985)

- Decreased corruption: 37%
- Brought democracy: 20%
- Improved psychological state of people: 17%
- Good staff appointments: 11%
- Failure of Republican Party: 11%
- National Security Service disclosures: 10%
- Freedom of speech: 9%
- Restoration of justice: 9%
- Good choice of prime minister: 8%
- Equality before the law: 8%
- Revolution: 7%
- Progress in foreign relations: 6%
- Decreased crime: 6%
- Removal of Serzh Sargsyan: 5%
- Proper budget management: 5%
- Immigration: 4%
- Good work of police: 4%
- Stopping anarchy: 4%
- Socioeconomic improvement: 4%
- Presentation of new projects: 4%
- Improved army situation: 3%
- Abolished fines and penalties: 3%
- Improvement in healthcare: 2%
- Improvement in education: 2%
- Decreased prices: 2%
- Positive attitude towards military: 2%
- Improvement in tax field: 2%
- Revision of banks rates: 2%
- Job creation: 2%
- Country security: 2%
- None: 2%
- Don't know/No answer: 1%
What do you think are the biggest failures of the new government? (Respondents who view change negatively; three answers possible; spontaneous response: N=160)

- Inappropriate staff appointments: 48%
- Political instability: 22%
- No results: 20%
- Vendettas: 13%
- Lack of projects: 12%
- Increased crime: 10%
- Distrust in disclosures: 8%
- Country security declining: 8%
- Economic crisis: 5%
- Destruction of national values: 4%
- Monopoly: 3%
- Don’t know/No answer: 1%
In your opinion, what are three things you believe the Pashinyan government must achieve in the next six months? (Three answers possible; spontaneous response)
What are the biggest failures of the previous government?
(Three answers possible; spontaneous response)

- Corruption: 22%
- Robbery: 13%
- Emigration: 13%
- Anarchy: 12%
- Monopoly: 11%
- Bad laws: 10%
- Violated rights of the people: 9%
- Crime: 9%
- Poverty: 8%
- April War*: 8%
- Unemployment: 7%
- Socioeconomic problems: 6%
- Abuse of power: 6%
- Budgetary waste: 5%
- Price increases: 5%
- Everything was a failure: 4%
- Army problems: 4%
- Foreign debt: 4%
- Staff appointments: 4%
- National security: 4%

* The four days of clashes from April 1-5, 2016 between the Armenian-backed Artsakh Defense Army and the Azerbaijani Armed Forces, which led to the loss of several hundred lives and some territory.
What is your preference: Should political reforms be undertaken quickly or more gradually?

- Definitely quickly
- More quickly than not
- More gradual than not
- Definitely gradually
- Don't know/No answer

Comparison between Oct-18 and Aug-18:

- Oct-18:
  - Definitely quickly: 34%
  - More quickly than not: 29%
  - More gradual than not: 24%
  - Definitely gradually: 10%
  - Don't know/No answer: 3%

- Aug-18:
  - Definitely quickly: 27%
  - More quickly than not: 36%
  - More gradual than not: 24%
  - Definitely gradually: 10%
  - Don't know/No answer: 3%
What is your preference: Should economic reforms be undertaken quickly or more gradually?

- Definitely quickly
- More quickly than not
- More gradual than not
- Definitely gradually
- Don't know/No answer

Oct-18: 31% definitely quickly, 30% more quickly than not, 27% more gradual than not, 10% definitely gradually, 2% don't know/no answer.

Aug-18: 33% definitely quickly, 32% more quickly than not, 25% more gradual than not, 9% definitely gradually, 1% don't know/no answer.
Do you believe that the electoral system needs to be reformed?

<table>
<thead>
<tr>
<th></th>
<th>Definitely yes</th>
<th>Somewhat yes</th>
<th>Somewhat no</th>
<th>Definitely no</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct-18</td>
<td>32%</td>
<td>30%</td>
<td>19%</td>
<td>9%</td>
<td>10%</td>
</tr>
<tr>
<td>Aug-18</td>
<td>54%</td>
<td>32%</td>
<td>8%</td>
<td>2%</td>
<td>4%</td>
</tr>
</tbody>
</table>
If yes, how soon do you think the electoral system needs to be reformed?

(Electoral system needs to be reformed)

- Definitely before new elections are held
- Likely before new elections are held
- Likely after new elections are held
- Definitely after new elections are held
- Don't know/No answer

Oct-18 (n=742)
- 52% Definitely before new elections are held
- 37% Likely before new elections are held
- 7% Likely after new elections are held
- 1% Definitely after new elections are held
- 3% Don't know/No answer

Aug-18 (n=1,040)
- 56% Definitely before new elections are held
- 31% Likely before new elections are held
- 8% Likely after new elections are held
- 2% Definitely after new elections are held
- 3% Don't know/No answer
In your opinion, should the current National Assembly be dissolved and new elections held? If yes, when do you think these elections should be held?

- No need for early elections
- Yes, early elections should be held by the end of 2018
- Yes, early elections should be held between January and March 2019
- Yes, early elections should be held between April and June 2019
- Yes, early elections should be held after June 2019
- Don’t know/No answer

Oct-18

- 10% No need for early elections
- 60% Yes, early elections should be held by the end of 2018
- 12% Yes, early elections should be held between January and March 2019
- 4% Yes, early elections should be held between April and June 2019
- 1% Yes, early elections should be held after June 2019
- 13% Don’t know/No answer
Optimism for the Future
Generally speaking, do you think that things in Armenia are going in the right direction or the wrong direction?

<table>
<thead>
<tr>
<th></th>
<th>Oct-18</th>
<th>Aug-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Right direction</td>
<td>72%</td>
<td>73%</td>
</tr>
<tr>
<td>Wrong direction</td>
<td>11%</td>
<td>14%</td>
</tr>
<tr>
<td>Don't know/No answer</td>
<td>17%</td>
<td>13%</td>
</tr>
</tbody>
</table>
Over the last six months, the economic situation in Armenia has...
Over the last six months, the financial situation of your household has...

![Financial Situation Chart]

- **Oct-18**:
  - Improved a lot: 3%
  - Improved somewhat: 17%
  - Stayed the same: 65%
  - Worsened somewhat: 13%
  - Worsened a lot: 2%
  - Don’t know/No answer: 1%

- **Aug-18**:
  - Improved a lot: 5%
  - Improved somewhat: 17%
  - Staying the same: 63%
  - Worsened somewhat: 11%
  - Worsened a lot: 3%
  - Don’t know/No answer: 1%
Over the last six months, the financial situation of your household has...
(Disaggregated by household income and settlement size)

* The exchange rate while the poll was in the field (October 9-29, 2018) was approximately 480 Dram (AMD) to 1 US Dollar.
How would you evaluate the prevailing mood of the Armenian population?

- Belief that the future will definitely be better
- Hope that the future will be somewhat better
- Not much hope for a better future
- Apathy, belief in fate
- Insecurity, worry, fear for the future
- Total disappointment, disbelief in any improvement
- Don’t know/No answer

Oct-18
- 44% Belief that the future will definitely be better
- 40% Hope that the future will be somewhat better
- 10% Not much hope for a better future
- 1% Apathy, belief in fate
- 1% Insecurity, worry, fear for the future
- 1% Total disappointment, disbelief in any improvement
- 2% Don’t know/No answer

Aug-18
- 37% Belief that the future will definitely be better
- 44% Hope that the future will be somewhat better
- 11% Not much hope for a better future
- 3% Apathy, belief in fate
- 3% Insecurity, worry, fear for the future
- 1% Total disappointment, disbelief in any improvement
- 1% Don’t know/No answer
Do you believe that people like you can influence decisions made in your country?

- Definitely yes
- Probably yes
- Probably not
- Definitely not
- Don't know/No answer

**Oct-18:**
- Definitely yes: 31%
- Probably yes: 41%
- Probably not: 18%
- Definitely not: 7%
- Don't know/No answer: 3%

**Aug-18:**
- Definitely yes: 22%
- Probably yes: 40%
- Probably not: 24%
- Definitely not: 10%
- Don't know/No answer: 4%
Do you believe that people like you can influence decisions made in your country? (Disaggregated by settlement size and age)
What are the main problems Armenia is currently facing? (Three answers possible; spontaneous response)

- Unemployment/Jobs: 14% (36% all mentions)
- Socioeconomic problems: 12% (28% all mentions)
- Nagorno-Karabakh conflict: 7% (18% all mentions)
- National security/Borders: 8% (17% all mentions)
- Emigration: 4% (14% all mentions)
- Poverty: 4% (11% all mentions)
- Low pensions or allowances: 4% (10% all mentions)
- Fair elections: 4% (9% all mentions)
- Corruption: 3% (9% all mentions)
- Political tension: 4% (8% all mentions)
- Army: 4% (8% all mentions)
- Low wages: 3% (8% all mentions)
- Rising prices: 2% (8% all mentions)
- Education: 2% (8% all mentions)
- Staff appointments/New government: 3% (6% all mentions)
- Health/Medical problems: 2% (5% all mentions)
What are the main problems your town or village is currently facing?
(Three answers possible; spontaneous response)

<table>
<thead>
<tr>
<th>Problem</th>
<th>First mention</th>
<th>All mentions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Garbage disposal</td>
<td>16%</td>
<td>27%</td>
</tr>
<tr>
<td>Unemployment/Jobs</td>
<td>12%</td>
<td>26%</td>
</tr>
<tr>
<td>Roads</td>
<td>12%</td>
<td>25%</td>
</tr>
<tr>
<td>Transport problems</td>
<td>9%</td>
<td>18%</td>
</tr>
<tr>
<td>Planting greenery/Illegal logging</td>
<td>3%</td>
<td>10%</td>
</tr>
<tr>
<td>Outside lighting</td>
<td>3%</td>
<td>10%</td>
</tr>
<tr>
<td>Irrigation/Water supply</td>
<td>4%</td>
<td>9%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>3%</td>
<td>8%</td>
</tr>
<tr>
<td>Lack of parks/Playgrounds</td>
<td>2%</td>
<td>8%</td>
</tr>
<tr>
<td>Socioeconomic problems</td>
<td>2%</td>
<td>8%</td>
</tr>
<tr>
<td>Urban development</td>
<td>2%</td>
<td>7%</td>
</tr>
<tr>
<td>Emigration</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>Housing/Communal services</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>Agricultural development</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>Health/Medical issues</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Elevators repair</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Ecology</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>High bank rates for rural loans</td>
<td>2%</td>
<td>4%</td>
</tr>
</tbody>
</table>

(Three answers possible; spontaneous response)
What are the main problems your household is currently facing?  
(Three answers possible; spontaneous response)

- Financial problems: 29% first mention, 47% all mentions
- Health problems: 12% first mention, 24% all mentions
- Unemployment/Jobs: 12% first mention, 20% all mentions
- Communal problems: 7% first mention, 17% all mentions
- Housing: 8% first mention, 15% all mentions
- Tuition fees: 6% first mention, 12% all mentions
- Social problems: 6% first mention, 11% all mentions
- Emigration: 5% first mention, 9% all mentions
- Judicial Acts Compulsory Enforcement Agency (JACES): 2% first mention, 5% all mentions
- Family psychological state: 2% first mention, 4% all mentions
Thinking about the current situation and the future of the country, what are the three things you are most worried about?
(Three answers possible; spontaneous response)

- War: 21%
- Internal instability in the country: 17%
- Nagorno-Karabakh conflict: 16%
- National security issues: 14%
- Socio-economic decline: 12%
- Emigration: 11%
- Republican Party of Armenia's behavior: 10%
- Unemployment: 10%
- Political disappointment: 10%
- Unfair elections: 7%
- Financial crisis: 6%
- Declining health care sector: 6%
- Army problems: 6%
- Corruption: 5%
- Rising prices: 5%
- Poverty: 5%
Please tell me your opinion about the work of each of these institutions:

- Office of Prime Minister: Favorable 85%, Unfavorable 13%, Don't know/No answer 2%
- Army: Favorable 81%, Unfavorable 18%, Don't know/No answer 1%
- Office of the President: Favorable 78%, Unfavorable 17%, Don't know/No answer 5%
- National Security Service: Favorable 78%, Unfavorable 17%, Don't know/No answer 5%
- Police: Favorable 66%, Unfavorable 31%, Don't know/No answer 4%
- Armenian media: Favorable 66%, Unfavorable 32%, Don't know/No answer 2%
- Office of the Human Rights Defender: Favorable 61%, Unfavorable 26%, Don't know/No answer 12%
- Church: Favorable 60%, Unfavorable 38%, Don't know/No answer 2%
- Cabinet of Ministers: Favorable 53%, Unfavorable 40%, Don't know/No answer 7%
- Central Electoral Commission: Favorable 50%, Unfavorable 43%, Don't know/No answer 7%
- Public education: Favorable 48%, Unfavorable 48%, Don't know/No answer 5%
- Non-governmental and civil society organizations: Favorable 46%, Unfavorable 38%, Don't know/No answer 15%
- Governors: Favorable 41%, Unfavorable 50%, Don't know/No answer 9%
- Office of the Prosecutor: Favorable 41%, Unfavorable 51%, Don't know/No answer 8%
- Local authorities: Favorable 40%, Unfavorable 53%, Don't know/No answer 7%
- Courts: Favorable 39%, Unfavorable 53%, Don't know/No answer 8%
- Tax authorities: Favorable 35%, Unfavorable 53%, Don't know/No answer 12%
- Political parties: Favorable 34%, Unfavorable 59%, Don't know/No answer 7%
- National Assembly: Favorable 27%, Unfavorable 70%, Don't know/No answer 3%
How do you assess the performance of the following institutions in terms of openness and transparency?

- Very open and transparent
- Somewhat open and transparent
- Somewhat not open and not transparent
- Fully not open and not transparent
- Don't know/No answer

<table>
<thead>
<tr>
<th>Institution</th>
<th>Very Open and Transparent</th>
<th>Somewhat Open and Transparent</th>
<th>Somewhat Not Open and Not Transparent</th>
<th>Fully Not Open and Not Transparent</th>
<th>Don't Know/No Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Prime Minister</td>
<td>49%</td>
<td>35%</td>
<td>11%</td>
<td>11%</td>
<td>3%</td>
</tr>
<tr>
<td>Office of the President</td>
<td>29%</td>
<td>46%</td>
<td>16%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>National Security Service</td>
<td>28%</td>
<td>43%</td>
<td>17%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>Army</td>
<td>26%</td>
<td>44%</td>
<td>21%</td>
<td>7%</td>
<td>3%</td>
</tr>
<tr>
<td>Armenian media</td>
<td>24%</td>
<td>43%</td>
<td>23%</td>
<td>7%</td>
<td>3%</td>
</tr>
<tr>
<td>Church</td>
<td>18%</td>
<td>38%</td>
<td>27%</td>
<td>14%</td>
<td>3%</td>
</tr>
<tr>
<td>Police</td>
<td>16%</td>
<td>43%</td>
<td>28%</td>
<td>9%</td>
<td>5%</td>
</tr>
<tr>
<td>Office of Human Rights Defender</td>
<td>14%</td>
<td>46%</td>
<td>23%</td>
<td>6%</td>
<td>11%</td>
</tr>
<tr>
<td>Public education</td>
<td>11%</td>
<td>39%</td>
<td>34%</td>
<td>10%</td>
<td>7%</td>
</tr>
<tr>
<td>Cabinet of Ministers</td>
<td>9%</td>
<td>44%</td>
<td>31%</td>
<td>10%</td>
<td>6%</td>
</tr>
<tr>
<td>Central Electoral Commission</td>
<td>9%</td>
<td>40%</td>
<td>31%</td>
<td>14%</td>
<td>6%</td>
</tr>
<tr>
<td>Non-governmental and civil society organs</td>
<td>8%</td>
<td>36%</td>
<td>31%</td>
<td>10%</td>
<td>15%</td>
</tr>
<tr>
<td>Prosecutor's office</td>
<td>7%</td>
<td>30%</td>
<td>40%</td>
<td>16%</td>
<td>7%</td>
</tr>
<tr>
<td>National Assembly</td>
<td>6%</td>
<td>31%</td>
<td>34%</td>
<td>26%</td>
<td>3%</td>
</tr>
<tr>
<td>Political parties</td>
<td>5%</td>
<td>30%</td>
<td>41%</td>
<td>17%</td>
<td>7%</td>
</tr>
<tr>
<td>Courts</td>
<td>5%</td>
<td>28%</td>
<td>40%</td>
<td>20%</td>
<td>7%</td>
</tr>
<tr>
<td>Governors</td>
<td>4%</td>
<td>36%</td>
<td>36%</td>
<td>14%</td>
<td>10%</td>
</tr>
<tr>
<td>Local authorities</td>
<td>4%</td>
<td>35%</td>
<td>37%</td>
<td>15%</td>
<td>9%</td>
</tr>
<tr>
<td>Tax authorities</td>
<td>4%</td>
<td>27%</td>
<td>39%</td>
<td>17%</td>
<td>13%</td>
</tr>
</tbody>
</table>
How do you feel about the direction of each of the following issues during the past six months?

<table>
<thead>
<tr>
<th>Issue</th>
<th>Progressed</th>
<th>Neither progressed nor regressed</th>
<th>Regressed</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freedom of speech</td>
<td>83%</td>
<td>13%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Fight against corruption</td>
<td>82%</td>
<td>14%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>Democracy</td>
<td>81%</td>
<td>14%</td>
<td>4%</td>
<td>1%</td>
</tr>
<tr>
<td>Freedom of assembly</td>
<td>81%</td>
<td>14%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Individual human rights</td>
<td>70%</td>
<td>25%</td>
<td>4%</td>
<td>1%</td>
</tr>
<tr>
<td>Media independence</td>
<td>68%</td>
<td>27%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Justice and rule of law</td>
<td>62%</td>
<td>30%</td>
<td>5%</td>
<td>3%</td>
</tr>
<tr>
<td>Crime prevention</td>
<td>58%</td>
<td>34%</td>
<td>5%</td>
<td>3%</td>
</tr>
<tr>
<td>National security</td>
<td>53%</td>
<td>34%</td>
<td>10%</td>
<td>3%</td>
</tr>
<tr>
<td>Healthcare</td>
<td>32%</td>
<td>53%</td>
<td>13%</td>
<td>3%</td>
</tr>
<tr>
<td>Economy</td>
<td>31%</td>
<td>54%</td>
<td>14%</td>
<td>1%</td>
</tr>
<tr>
<td>Education</td>
<td>30%</td>
<td>53%</td>
<td>15%</td>
<td>2%</td>
</tr>
<tr>
<td>Environment</td>
<td>24%</td>
<td>54%</td>
<td>16%</td>
<td>6%</td>
</tr>
</tbody>
</table>
How would you evaluate your confidence in Armenia’s electoral system?

- Completely confident
- Somewhat confident
- Somewhat not confident
- Not at all confident
- Don’t know/No answer

Oct-18:
- 19% Completely confident
- 40% Somewhat confident
- 22% Somewhat not confident
- 13% Not at all confident
- 6% Don’t know/No answer

Aug-18:
- 10% Completely confident
- 31% Somewhat confident
- 26% Somewhat not confident
- 31% Not at all confident
- 2% Don’t know/No answer
Have you heard of any anti-corruption efforts by the Armenian government or National Assembly?
If yes, please name the anti-corruption reform? (Respondents aware of anti-corruption efforts; three answers possible; spontaneous response: N=653)

- National Security Service disclosures: 32%
- Detention of oligarch leaders: 19%
- Disclosure of bribery cases: 15%
- Stopped collection of bribes in education system: 13%
- Disclosure of tax evasion: 6%
- Disclosures of healthcare corruption: 4%
- Revelation of March 1 case*: 2%
- Staff changes: 2%
- Human rights improvement: 2%
- Other: 3%
- Don’t know/No answer: 3%

* The March 1 case refers to the 2008 post-election clashes in Yerevan which resulted in the death of 10 people, including two police officers.
Political Parties
How much interest do you have in politics?
(Respondents given a 10-point scale, where 10 “very much interested” and 1 “not at all interested”)

Oct-18

Low interest (1-4) | Medium interest (5-6) | High interest (7-10) | Don’t know/No answer

30% | 29% | 40% | 1%
How much interest do you have in politics?
(Respondents given a 10-point scale, where 10 “very much interested” and 1 “not at all interested”; disaggregated by age and settlement size)
Are you going to vote in the next Parliamentary elections?

- Definitely yes: 58%
- Probably yes: 23%
- Probably no: 8%
- Definitely no: 4%
- Don't know/No answer: 7%

Oct-18
Are you going to vote in the next Parliamentary elections? (Disaggregated by age)

- **18-29**
  - Definitely yes: 65%
  - Probably yes: 19%
  - Probably no: 8%
  - Definitely no: 2%
  - Don't know/No answer: 7%

- **30-49**
  - Definitely yes: 61%
  - Probably yes: 20%
  - Probably no: 6%
  - Definitely no: 4%
  - Don't know/No answer: 8%

- **50+**
  - Definitely yes: 51%
  - Probably yes: 27%
  - Probably no: 11%
  - Definitely no: 5%
  - Don't know/No answer: 6%
For which of the following political parties would you vote if national parliamentary elections were held next Sunday? Which other party might you vote for if your first choice is not available? (All respondents)

* This slide represents national voter preferences. However, due to the two-tier proportional electoral system, the final distribution of seats in the new parliament may differ from the numbers represented on this slide.
For which of the following political parties would you vote if national parliamentary elections were held next Sunday? (Among likely voters; first choice: N=967)

- Civil Contract: 67%
- Bright Armenia: 10%
- Prosperous Armenia Party: 9%
- Sasna Tsrer Party: 3%
- Republican Party of Armenia: 2%
- Dashnaktsutyun/Armenian Revolutionary Federation: 2%
- Republic Party: 1%
- Apricot Land Party: 1%
- Heritage Party: <1%
- Free Democrats Party: <1%
- Other: <1%
- None: 4%
- Don't know/No answer: 1%

* This slide represents national voter preferences. However, due to the two-tier proportional electoral system, the final distribution of seats in the new parliament may differ from the numbers represented on this slide.
For which of the following political parties would you never vote? (Multiple answers possible; spontaneous response)

- Republican Party of Armenia: 61%
- Prosperous Armenia Party: 18%
- Rule of Law party: 17%
- Dashnaktsutyun/Armenian Revolutionary Federation: 16%
- Armenian National Congress: 14%
- Republic Party: 11%
- Apricot Land Party: 11%
- Heritage Party: 9%
- Free Democrats Party: 8%
- Armenian Democratic Party: 5%
- Sasna Tsrer Party: 4%
- Civic Contract: 4%
- Bright Armenia: 3%
- None: 13%
- Don't know/No answer: 1%
What is your opinion of the following Armenian politicians and other well-known figures in Armenian society?

<table>
<thead>
<tr>
<th>Name</th>
<th>Favorable</th>
<th>Unfavorable</th>
<th>Have not heard the name</th>
<th>Don’t know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nikol Pashinyan</td>
<td>82%</td>
<td>16%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Armen Sarkissian</td>
<td>81%</td>
<td>17%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>Artur Vanetsyan</td>
<td>77%</td>
<td>15%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Hayk Marutyan</td>
<td>77%</td>
<td>19%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Valery Osipyan</td>
<td>76%</td>
<td>21%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Edmon Marukyan</td>
<td>74%</td>
<td>19%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>Sasun Miqayelyan</td>
<td>74%</td>
<td>19%</td>
<td>4%</td>
<td>2%</td>
</tr>
<tr>
<td>Ararat Mirzoyan</td>
<td>73%</td>
<td>20%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Davit Tonoyan</td>
<td>73%</td>
<td>21%</td>
<td>4%</td>
<td>2%</td>
</tr>
<tr>
<td>Artak Zeynalyan</td>
<td>70%</td>
<td>21%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Zhirayir Sefilyan</td>
<td>59%</td>
<td>31%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>Mane Tandilyan</td>
<td>56%</td>
<td>28%</td>
<td>13%</td>
<td>3%</td>
</tr>
<tr>
<td>Lena Nazaryan</td>
<td>54%</td>
<td>27%</td>
<td>16%</td>
<td>4%</td>
</tr>
<tr>
<td>Araiyk Harutyunyan</td>
<td>52%</td>
<td>33%</td>
<td>11%</td>
<td>4%</td>
</tr>
<tr>
<td>Gagik Tsarukyan</td>
<td>51%</td>
<td>47%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Raffi Hovannisian</td>
<td>34%</td>
<td>61%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Naira Zohrabyan</td>
<td>31%</td>
<td>67%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Zaruhi Postanjyan</td>
<td>28%</td>
<td>69%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Armen Rustamyan</td>
<td>27%</td>
<td>54%</td>
<td>16%</td>
<td>3%</td>
</tr>
<tr>
<td>Levon Ter-Petrosyan</td>
<td>18%</td>
<td>79%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Ara Babloyan</td>
<td>16%</td>
<td>76%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Arpine Hovhannisyan</td>
<td>14%</td>
<td>79%</td>
<td>7%</td>
<td>2%</td>
</tr>
<tr>
<td>Robert Kocharyan</td>
<td>13%</td>
<td>85%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Serzh Sargsyan</td>
<td>12%</td>
<td>85%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>Eduard Sharmazanov</td>
<td>10%</td>
<td>89%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Armen Ashotyan</td>
<td>8%</td>
<td>88%</td>
<td>3%</td>
<td>1%</td>
</tr>
</tbody>
</table>
Are you satisfied or dissatisfied with the results of the elections to the Yerevan city council of elders?
(Residents of Yerevan: N=442)

Oct-18

- Very satisfied: 52%
- Somewhat satisfied: 30%
- Somewhat dissatisfied: 8%
- Very dissatisfied: 6%
- Don't know/No answer: 4%

Diagram showing the distribution of responses.
Are you satisfied or dissatisfied that Hayk Marutyan will be the next Mayor of Yerevan?
(Residents of Yerevan: N=442)

Oct-18

- Very satisfied: 49%
- Somewhat satisfied: 30%
- Somewhat dissatisfied: 9%
- Very dissatisfied: 6%
- Don't know/No answer: 5%
What are the three most important measures the new Mayor of Yerevan should undertake?
(Three answers possible; spontaneous response; residents of Yerevan: N=442)

- **Improve garbage disposal system**: 46%
- **Transport/traffic problems**: 43%
- **Green zones/illegal construction**: 23%
- **Sanitation**: 16%
- **City construction**: 12%
- **Roads improvement**: 11%
- **Jobs**: 8%
- **Lack of gardens/playgrounds**: 7%
- **Fixing elevators**: 7%
- **Lack of street lighting**: 6%
- **Construction of new subway stations**: 5%
- **Environmental problems**: 4%
- **Tourism**: 4%
- **Culture**: 4%
- **Healthcare issues**: 3%
- **Lack of attention for homeless**: 3%
- **Corruption**: 2%
- **Socioeconomic issues**: 2%
- **Education**: 2%
International Relations
How would you evaluate the current state of the relationship between Armenia and the following countries:

- France: 97% Good, 1% Bad, 2% Don't know/No answer
- Georgia: 93% Good, 5% Bad, 2% Don't know/No answer
- Iran: 92% Good, 4% Bad, 4% Don't know/No answer
- Russia: 92% Good, 7% Bad, 1% Don't know/No answer
- China: 91% Good, 4% Bad, 5% Don't know/No answer
- European Union: 88% Good, 6% Bad, 6% Don't know/No answer
- United States: 87% Good, 8% Bad, 5% Don't know/No answer
- Lebanon: 82% Good, 4% Bad, 14% Don't know/No answer
- Ukraine: 81% Good, 11% Bad, 8% Don't know/No answer
- Israel: 68% Good, 16% Bad, 16% Don't know/No answer
- Turkey: 1% Good, 98% Bad, 1% Don't know/No answer
- Azerbaijan: 99% Good, 1% Bad, 1% Don't know/No answer
Which of the following countries do you consider the most important political partners or threats for Armenia? (Multiple answers possible)

- **Political partners**
  - Russia: 78%
  - France: 60%
  - Georgia: 37%
  - European Union: 37%
  - United States: 31%
  - Iran: 23%
  - China: 22%
  - Kazakhstan: 15%
  - Belarus: 12%
  - Israel: 12%
  - Turkey: 11%
  - Azerbaijan: 8%
  - Don't know/No answer: 4%

- **Political threats**
  - Russia: 91%
  - France: 10%
  - Georgia: 2%
  - European Union: 2%
  - United States: 3%
  - Iran: 1%
  - China: 2%
  - Kazakhstan: 8%
  - Belarus: 2%
  - Israel: 3%
  - Turkey: 3%
  - Azerbaijan: 1%
  - Don't know/No answer: 3%
Which of the following countries do you consider the most important economic partners or threats for Armenia? (Multiple answers possible)
Do you believe that Armenia joining the Eurasian Economic Union with Russia, Kazakhstan, Belarus, and Kyrgyzstan has been positive or negative for Armenia?

- Very positive
- Somewhat positive
- Somewhat negative
- Very negative
- Don’t know/No answer

Oct-18: 33% Very positive, 46% Somewhat positive, 8% Somewhat negative, 3% Very negative, 10% Don’t know/No answer

Aug-18: 31% Very positive, 47% Somewhat positive, 11% Somewhat negative, 4% Very negative, 7% Don’t know/No answer
Do you believe that Armenia signing the EU-Armenia Comprehensive and Enhanced Partnership Agreement has been positive or negative for Armenia?

- Very positive: 35%
- Somewhat positive: 44%
- Somewhat negative: 9%
- Very negative: 2%
- Don’t know/No answer: 10%

Oct-18
Do you believe that Armenia signing the EU-Armenia Comprehensive and Enhanced Partnership Agreement has been positive or negative for Armenia? (Answers disaggregated by age and settlement size)

Very positive | Somewhat positive | Somewhat negative | Very negative | Don’t know/No answer

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Very positive</th>
<th>Somewhat positive</th>
<th>Somewhat negative</th>
<th>Very negative</th>
<th>Don’t know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-29</td>
<td>37%</td>
<td>43%</td>
<td>9%</td>
<td>1%</td>
<td>11%</td>
</tr>
<tr>
<td>30-49</td>
<td>37%</td>
<td>44%</td>
<td>9%</td>
<td>1%</td>
<td>8%</td>
</tr>
<tr>
<td>50+</td>
<td>30%</td>
<td>44%</td>
<td>9%</td>
<td>3%</td>
<td>13%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>29%</td>
<td>47%</td>
<td>11%</td>
<td>2%</td>
<td>11%</td>
</tr>
<tr>
<td>Towns</td>
<td>39%</td>
<td>47%</td>
<td>5%</td>
<td>1%</td>
<td>8%</td>
</tr>
<tr>
<td>Rural</td>
<td>36%</td>
<td>38%</td>
<td>9%</td>
<td>3%</td>
<td>13%</td>
</tr>
</tbody>
</table>
How important is it for Armenia’s future to solve outstanding problems related to Artsakh* in the near future?

* Artsakh is the preferred Armenian-language nomenclature for the disputed region of Nagorno-Karabakh.
Do you think that a peaceful settlement on Artsakh can be reached with Azerbaijan without either side resorting to military force?

- Definitely yes
- Probably yes
- Probably no
- Definitely no
- Don't know/No answer

Oct-18:
- Definitely yes: 27%
- Probably yes: 29%
- Probably no: 27%
- Definitely no: 11%
- Don't know/No answer: 6%

Aug-18:
- Definitely yes: 30%
- Probably yes: 33%
- Probably no: 22%
- Definitely no: 10%
- Don't know/No answer: 5%
When do you think the status of Artsakh will be settled?

- Less than 1 year from today
- 1-3 years from today
- 3-5 years from today
- More than 10 years from today
- Never
- Don't know/No answer

Oct-18
- 6% Less than 1 year
- 16% 1-3 years
- 21% 3-5 years
- 18% More than 10 years
- 17% Never
- 12% Don't know

Aug-18
- 6% Less than 1 year
- 16% 1-3 years
- 22% 3-5 years
- 20% More than 10 years
- 17% Never
- 10% Don't know
Which of these sources do you use to gain political information? (Several answers possible)

- Armenian TV: 79%
- Internet: 66%
- Social media: 54%
- Relatives and friends: 37%
- Russian TV: 28%
- Radio news and programs: 17%
- Colleagues at work: 15%
- Debates: 14%
- Articles in newspapers: 12%
- Billboards: 8%
- Meetings with politicians: <1%
- Articles in magazines: 4%
- European/Western TV: 3%
- Leaflets and direct mail: 2%
- None: 2%
- Don't know/No answer: 1%
In general, how much influence do the following forms of election campaigning have on you?

<table>
<thead>
<tr>
<th>Campaigning Form</th>
<th>Strong</th>
<th>Weak</th>
<th>Don’t know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV talk shows</td>
<td>57%</td>
<td>33%</td>
<td>10%</td>
</tr>
<tr>
<td>Social media</td>
<td>54%</td>
<td>28%</td>
<td>18%</td>
</tr>
<tr>
<td>Debates</td>
<td>49%</td>
<td>41%</td>
<td>10%</td>
</tr>
<tr>
<td>TV ads</td>
<td>44%</td>
<td>50%</td>
<td>6%</td>
</tr>
<tr>
<td>Meetings with/opinions of respected people in society</td>
<td>44%</td>
<td>45%</td>
<td>11%</td>
</tr>
<tr>
<td>Meetings with politicians</td>
<td>41%</td>
<td>45%</td>
<td>14%</td>
</tr>
<tr>
<td>Billboards</td>
<td>27%</td>
<td>63%</td>
<td>10%</td>
</tr>
<tr>
<td>Slogans and signs on transport</td>
<td>25%</td>
<td>65%</td>
<td>10%</td>
</tr>
<tr>
<td>Radio ads</td>
<td>22%</td>
<td>63%</td>
<td>15%</td>
</tr>
<tr>
<td>Paid advertising in the press</td>
<td>21%</td>
<td>68%</td>
<td>11%</td>
</tr>
<tr>
<td>Newspaper articles about candidates</td>
<td>49%</td>
<td>67%</td>
<td>13%</td>
</tr>
<tr>
<td>Leaflets</td>
<td>20%</td>
<td>69%</td>
<td>11%</td>
</tr>
<tr>
<td>Party or candidate visits to your home</td>
<td>18%</td>
<td>63%</td>
<td>19%</td>
</tr>
<tr>
<td>Party or candidate phone calls</td>
<td>18%</td>
<td>63%</td>
<td>19%</td>
</tr>
<tr>
<td>Personal letters from candidate</td>
<td>16%</td>
<td>64%</td>
<td>20%</td>
</tr>
</tbody>
</table>
Which Armenian television station’s news and political information do you trust the most? (Three answers possible)

- Public TV-H1: First mention - 28%, All mentions - 54%
- Shant: First mention - 27%, All mentions - 64%
- Armenia TV: First mention - 13%, All mentions - 48%
- Kentron: First mention - 5%, All mentions - 21%
- Armnews: First mention - 4%, All mentions - 12%
- Yerkir Media: First mention - 2%, All mentions - 7%
- H2: First mention - 1%, All mentions - 9%
- ATV: First mention - <1%, All mentions - 5%
- Ararat: First mention - <1%, All mentions - 1%
- H3: First mention - <1%, All mentions - 3%
- 21 TV: First mention - <1%, All mentions - <1%
- Regional TV stations: First mention - <1%, All mentions - <1%
- AR TV: First mention - <1%, All mentions - <1%
- Other: First mention - <1%, All mentions - <1%
- None: First mention - 16%, All mentions - 16%
- Don't know/No answer: First mention - <1%, All mentions - <1%
Which television news program do you trust the most? (Three answers possible)

- Horizone (Shant): 29% (First mention), 63% (All mentions)
- Lurer (Public TV-H1): 26% (First mention), 53% (All mentions)
- Jame (Armenia): 13% (First mention), 45% (All mentions)
- Epikentron (Kentron): 5% (First mention), 20% (All mentions)
- Lurer (Armnews): 4% (First mention), 11% (All mentions)
- Lraber (H2): 2% (First mention), 10% (All mentions)
- Yerkir Aisor (Yerkir Media): 1% (First mention), 6% (All mentions)
- Aisor (ATV): 1% (First mention), 5% (All mentions)
- Ore (H3): <1% (First mention), 3% (All mentions)
- Armnews-24 Lurer: <1% (First mention), 2% (All mentions)
- Azdarar (AR TV): <1% (First mention), 2% (All mentions)
- Hai Lur (Ararat): <1% (First mention), 1% (All mentions)
- None: 17% (First mention), 17% (All mentions)
- Don't know/No answer: 1% (First mention), 1% (All mentions)
Which television talk shows do you watch most frequently? (Three answers possible)

- Mi Vnasir (Shant) 37%
- Lav Ereko (H1) 28%
- Ekeq haskananq (H1) 23%
- Kisabats Lusamutner (ATV) 15%
- Hajkakan Urbat (Kentron) 15%
- Orakarg (H1) 13%
- Ete Bolore (H1) 9%
- Yerevan e Khosum (Armnews) 6%
- Batsardzak Arjeq (Armnews) 5%
- Rule of the Game (H1) 5%
- Barzradzain (Yerkir Media) <1%
- Chap u Sahman (Yerkir Media) <1%
- Other <1%
- None 30%
- Don't know/No answer <1%
Is Armenian mass media free to express various political views?

- **Totally free**: 41% (Oct-18), 31% (Aug-18)
- **Somewhat free**: 43% (Oct-18), 49% (Aug-18)
- **Not very free**: 10% (Oct-18), 12% (Aug-18)
- **Not free at all**: 2% (Oct-18), 3% (Aug-18)
- **Don’t know/No answer**: 5% (Oct-18), 5% (Aug-18)
Why do you think that Armenian mass media is not free to express various political views? (Respondents who said media is not free)


- Media is corrupt: 38% (Oct) 30% (Aug)
- Government puts pressure on media: 30% (Oct) 39% (Aug)
- Media does not report bad news: 22% (Oct) 20% (Aug)
- Other: 2% (Oct) 3% (Aug)
- Don't know/No answer: 5% (Oct) 8% (Aug)
How many times per week do you access the internet?

- **Every day**: 50% (Oct-18), 48% (Aug-18)
- **5-6 times per week**: 9% (Oct-18), 10% (Aug-18)
- **3-4 times per week**: 7% (Oct-18), 7% (Aug-18)
- **1-2 times per week**: 5% (Oct-18), 5% (Aug-18)
- **Less often**: 4% (Oct-18), 4% (Aug-18)
- **Never**: 25% (Oct-18), 24% (Aug-18)
- **Don't know/No answer**: 1% (Oct-18), 2% (Aug-18)
How many times per week do you access the internet? (Disaggregated by settlement size and age)

- **Every day**
- **5-6 times per week**
- **3-4 times per week**
- **1-2 times per week**
- **Less often**
- **Never**
- **Don’t know/No answer**

### Rural
- **44%** Every day
- **7%** 5-6 times per week
- **9%** 3-4 times per week
- **5%** 1-2 times per week
- **5%** Less often
- **30%** Never

### Towns
- **51%** Every day
- **9%** 5-6 times per week
- **6%** 3-4 times per week
- **5%** 1-2 times per week
- **4%** Less often
- **25%** Never
- **1%** Don’t know/No answer

### Yerevan
- **54%** Every day
- **12%** 5-6 times per week
- **5%** 3-4 times per week
- **4%** 1-2 times per week
- **3%** Less often
- **20%** Never

### 50+
- **23%** Every day
- **6%** 5-6 times per week
- **6%** 3-4 times per week
- **7%** 1-2 times per week
- **5%** Less often
- **52%** Never
- **1%** Don’t know/No answer

### 30-49
- **58%** Every day
- **14%** 5-6 times per week
- **9%** 3-4 times per week
- **4%** 1-2 times per week
- **4%** Less often
- **10%** Never
- **2%** Don’t know/No answer

### 18-29
- **82%** Every day
- **7%** 5-6 times per week
- **4%** 3-4 times per week
- **2%** 1-2 times per week
- **3%** Less often
- **2%** Never
- **3%** Don’t know/No answer
How much time do you spend on the internet per week? (Internet users: N=899)

- Less than an hour per week: 7%
- 1-7 hours per week: 26%
- 7-14 hours per week: 19%
- 14-21 hours per week: 21%
- More than 21 hours per week: 26%
- Don’t know/No answer: 1%
Where do you access the internet? (Multiple responses possible; internet users)

- Home: 77% (Oct-18) / 72% (Aug-18)
- Mobile phone: 64% (Oct-18) / 69% (Aug-18)
- Work: 21% (Oct-18) / 31% (Aug-18)
- Friend’s house: 11% (Oct-18) / 17% (Aug-18)
- Other: <1% (Oct-18) / 1% (Aug-18)
- Don’t know/No answer: 1% (Oct-18) / 4% (Aug-18)

What internet sites do you visit most often for news? (Internet users; three answers possible; spontaneous response)

<table>
<thead>
<tr>
<th>Website</th>
<th>Oct-18: N=899</th>
<th>Aug-18: N=907</th>
</tr>
</thead>
<tbody>
<tr>
<td>Azautyun.am</td>
<td>30%</td>
<td>34%</td>
</tr>
<tr>
<td>News.am</td>
<td>18%</td>
<td>22%</td>
</tr>
<tr>
<td>1in.am</td>
<td>13%</td>
<td>12%</td>
</tr>
<tr>
<td>Lurer.am</td>
<td>12%</td>
<td>10%</td>
</tr>
<tr>
<td>Mamul.am</td>
<td>8%</td>
<td>10%</td>
</tr>
<tr>
<td>Tert.am</td>
<td>7%</td>
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<td>Blocnews.am</td>
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<td>Other</td>
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<tr>
<td>Don't know/No answer</td>
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<td>18%</td>
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</tbody>
</table>
Which social media sites do you use most often? (Internet users; three answers possible; spontaneous response)

Facebook: 82% (Oct-18: N=899), 81% (Aug-18: N=907)
YouTube: 46%
Odnoklassniki: 21% (Oct-18), 25% (Aug-18)
Instagram: 21%
WhatsApp: 8%
Vkontakte: 5% (Oct-18), 8% (Aug-18)
LinkedIn: 5% (Oct-18), 5% (Aug-18)
Twitter: 3% (Oct-18), 5% (Aug-18)
Telegram: 2%
None: 5% (Oct-18), 8% (Aug-18)
Other: 1%
Don’t know/No answer: <1%
Demographics