### Public Opinion Survey: Residents of Armenia

October 9-29, 2018



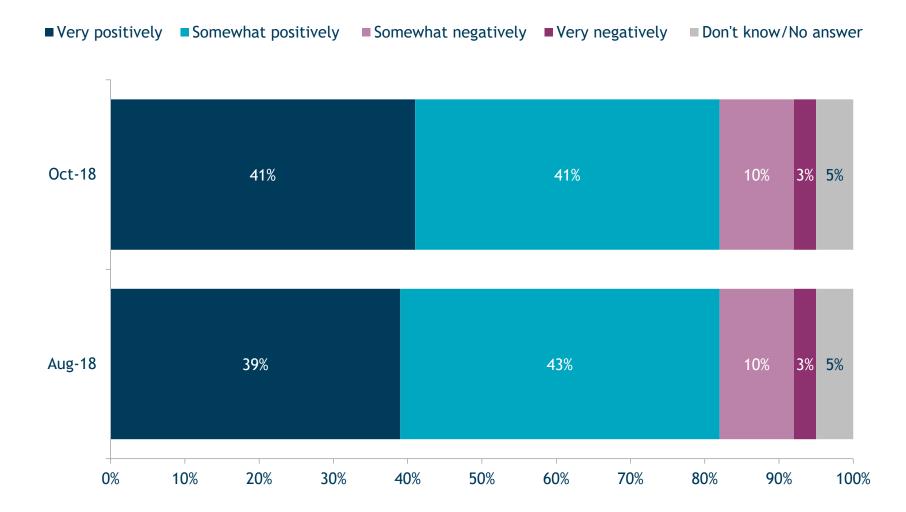
#### Detailed Methodology

- The survey was coordinated by Dr. Rasa Alisauskiene from <u>Baltic Surveys/The Gallup Organization</u> on behalf of the <u>Center</u> <u>for Insights in Survey Research</u>. The field work was carried out by the <u>Armenian Sociological Association</u>.
- Data was collected throughout Armenia between October 9 and 29, 2018, through face-to-face interviews in respondents' homes.
- The sample consisted of 1,200 permanent residents of Armenia older than the age of 18 and eligible to vote. It is representative of the general population by age, gender and region.
- Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age and gender.
- A multistage probability sampling method was used, with the random route and next birthday respondent selection procedures.
  - Stage one: All districts of Armenia are grouped into 11 regions. The survey was conducted throughout all regions of Armenia. The city of Yerevan was treated as a separate region.
  - Stage two: The territory of each region was split into settlements and grouped according to subtype (i.e. cities, towns and villages).
    - Settlements were selected at random.
    - The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
  - Stage three: Primary sampling units were described.
- The margin of error does not exceed plus or minus 2.5 percent for the full sample.
- The response rate was 67 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the U.S. Agency for International Development.

### Expectations for Political and Economic Reform

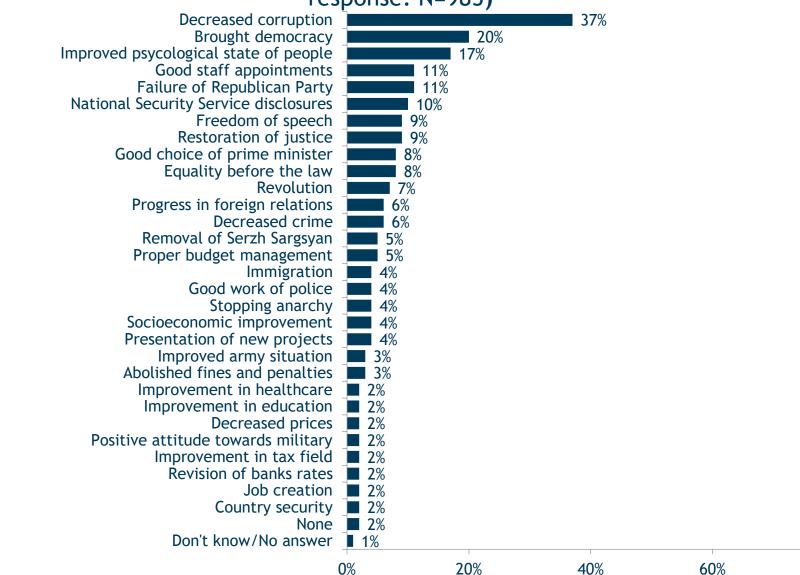


#### How do you view the recent change in government in Armenia?



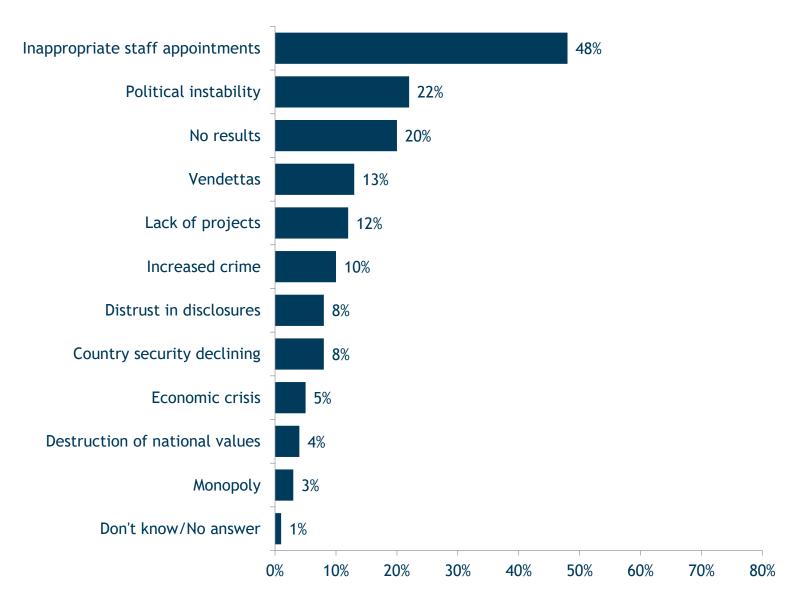
# What do you think are the biggest successes of the new government?

### (Respondents who view change positively; three answers possible; spontaneous response: N=985)



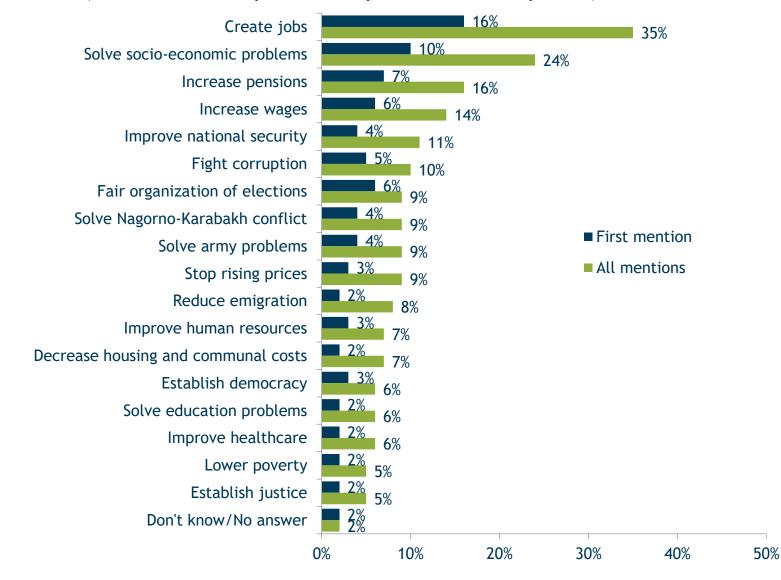
80%

#### What do you think are the biggest failures of the new government? (Respondents who view change negatively; three answers possible; spontaneous response: N=160)

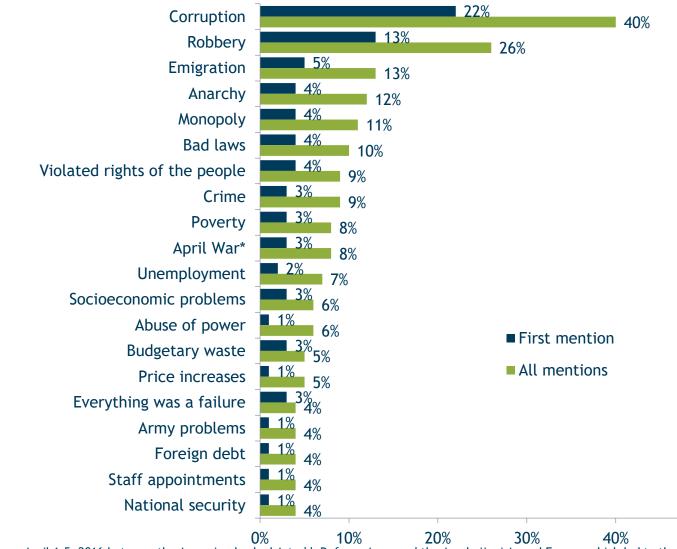


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#### In your opinion, what are three things you believe the Pashinyan government must achieve in the next six months? (Three answers possible; spontaneous response)



#### What are the biggest failures of the previous government? (Three answers possible; spontaneous response)

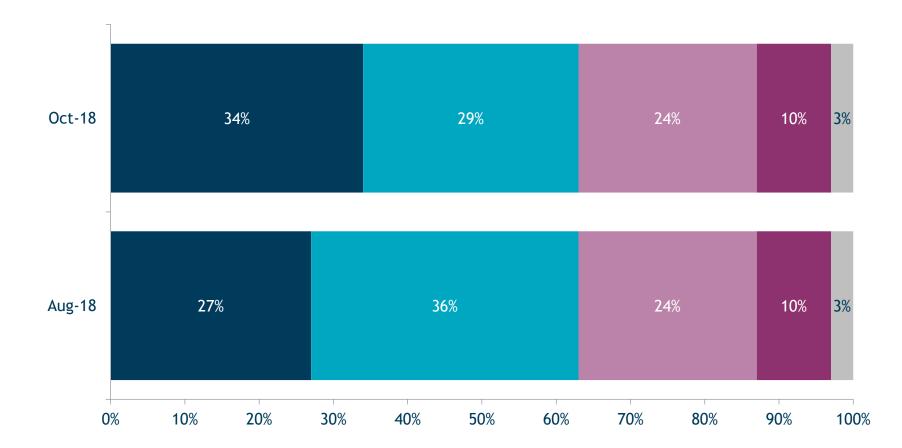


\* The four days of clashes from April 1-5, 2016 between the Armenian-backed Artsakh Defense Army and the Azerbaijani Armed Forces, which led to the loss of several hundred lives and some territory.

50%

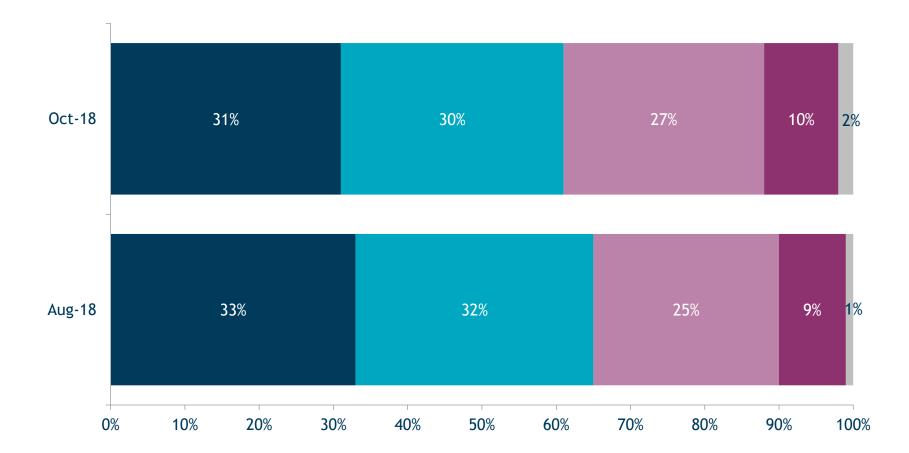
# What is your preference: Should political reforms be undertaken quickly or more gradually?

■ Definitely quickly ■ More quickly than not ■ More gradual than not ■ Definitely gradually ■ Don't know/No answer

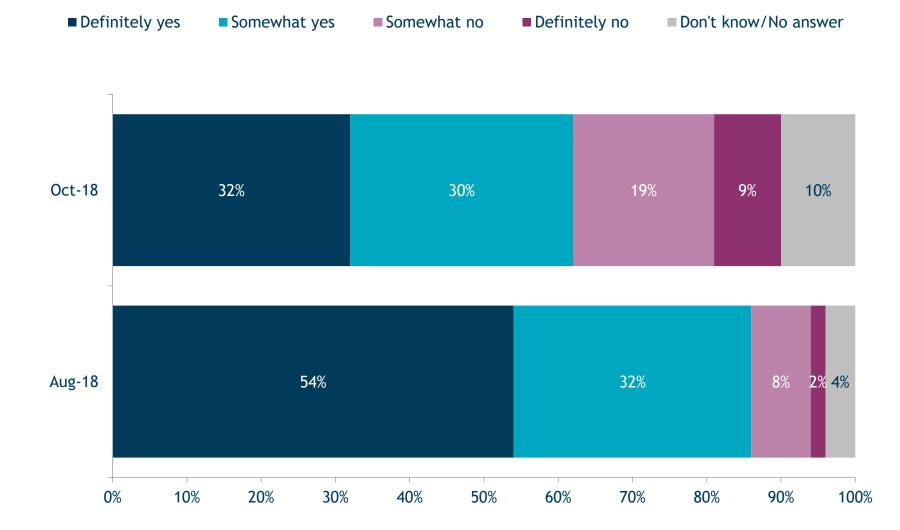


# What is your preference: Should economic reforms be undertaken quickly or more gradually?

■ Definitely quickly ■ More quickly than not ■ More gradual than not ■ Definitely gradually ■ Don't know/No answer



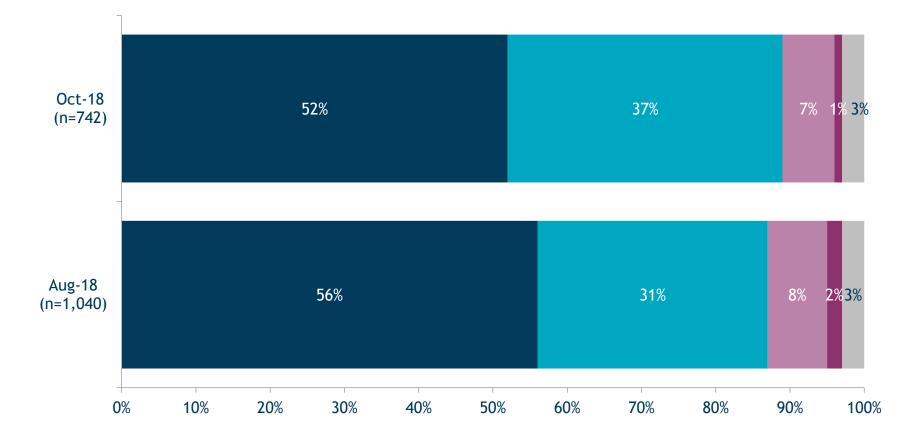
#### Do you believe that the electoral system needs to be reformed?



### If yes, how soon do you think the electoral system needs to be reformed? (Electoral system needs to be reformed)

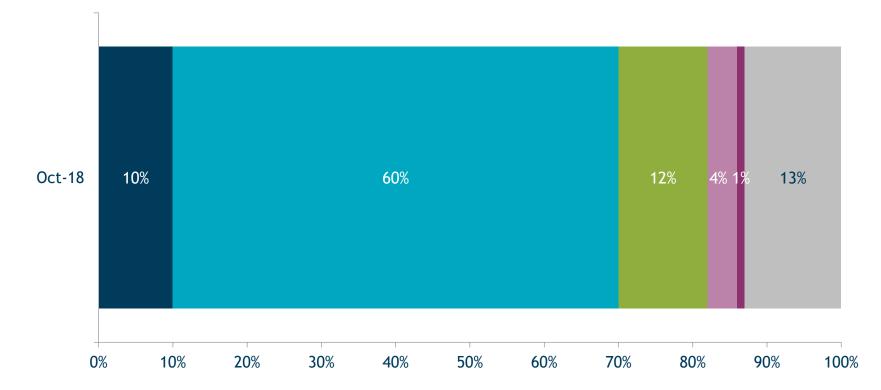
- Definitely before new elections are held
- Likely after new elections are held
- Don't know/No answer

- Likely before new elections are held
- Definitely after new elections are held



#### In your opinion, should the current National Assembly be dissolved and new elections held? If yes, when do you think these elections should be held?

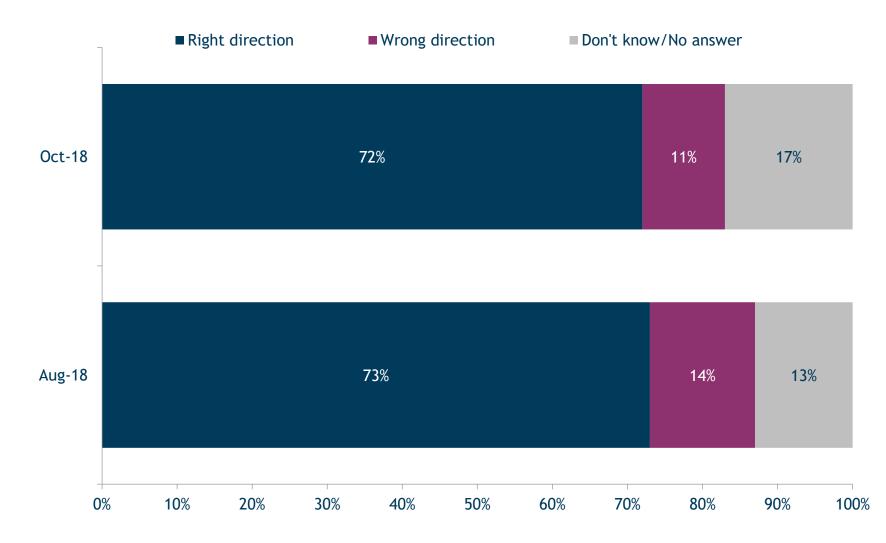
- No need for early elections
- Yes, early elections should be held by the end of 2018
- Yes, early elections should be held between January and March 2019
- Yes, early elections should be held between April and June 2019
- Yes, early elections should be held after June 2019
- Don't know/No answer



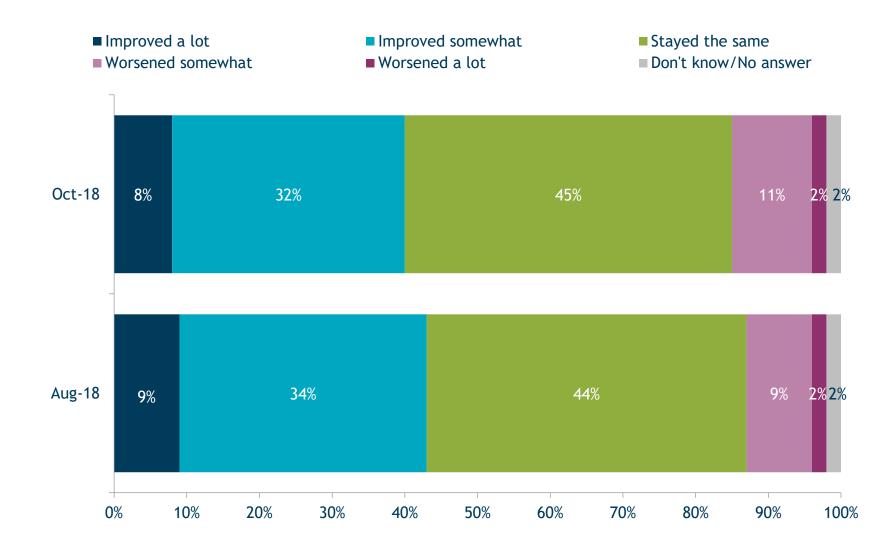
### **Optimism for the Future**



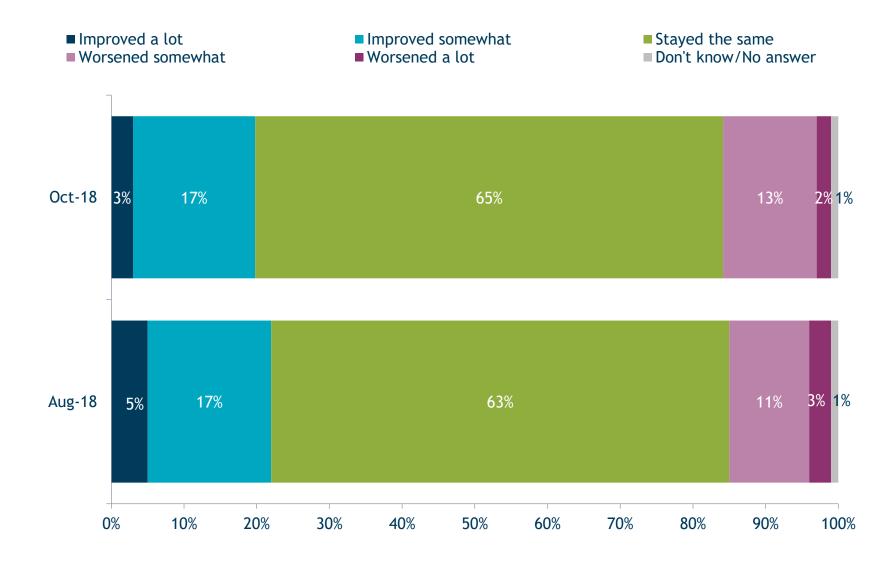
# Generally speaking, do you think that things in Armenia are going in the right direction or the wrong direction?



#### Over the last six months, the economic situation in Armenia has...

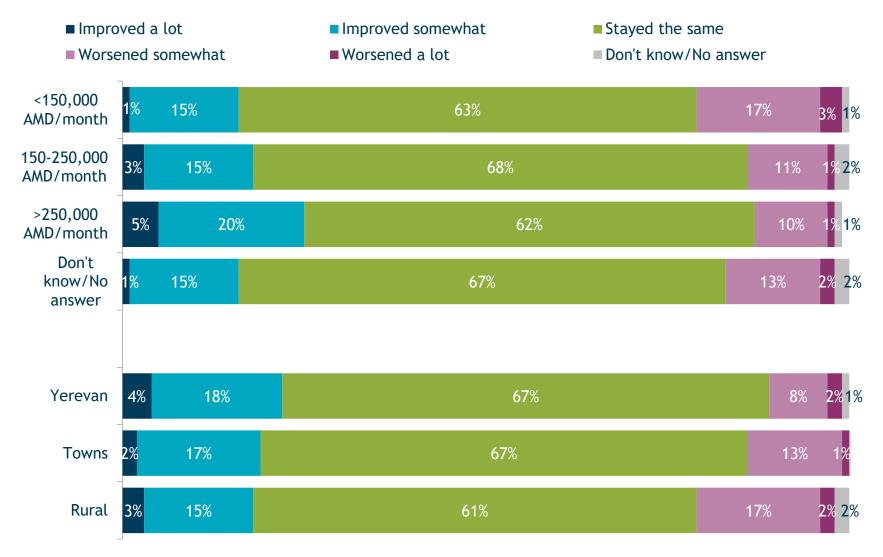


### Over the last six months, the financial situation of your household has...



### Over the last six months, the financial situation of your household has...

(Disaggregated by household income and settlement size)



\* The exchange rate while the poll was in the field (October 9-29, 2018) was approximately 480 Dram (AMD) to 1 US Dollar.

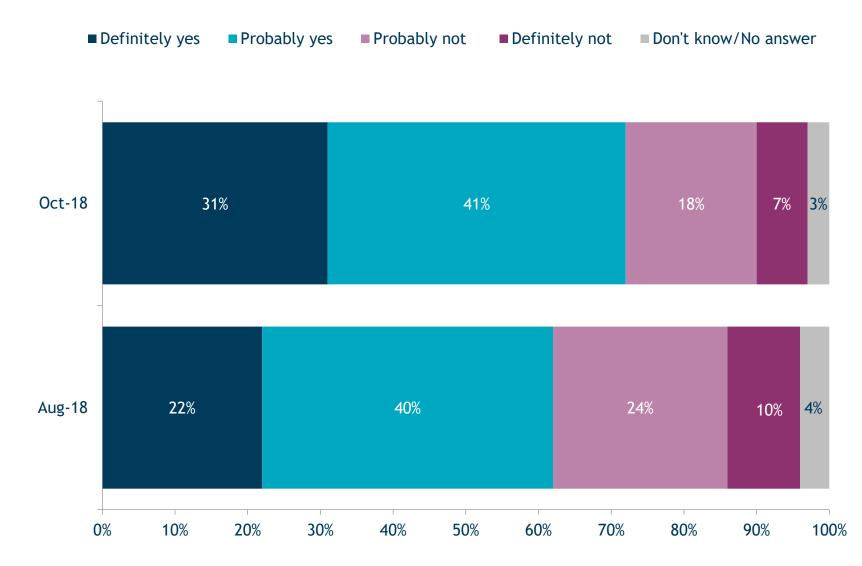
# How would you evaluate the prevailing mood of the Armenian population?

- Belief that the future will definitely be better
- Not much hope for a better future
- Insecurity, worry, fear for the future
- Don't know/No answer

- Hope that the future will be somewhat betterApathy, belief in fate
- Total disappointment, disbelief in any improvement



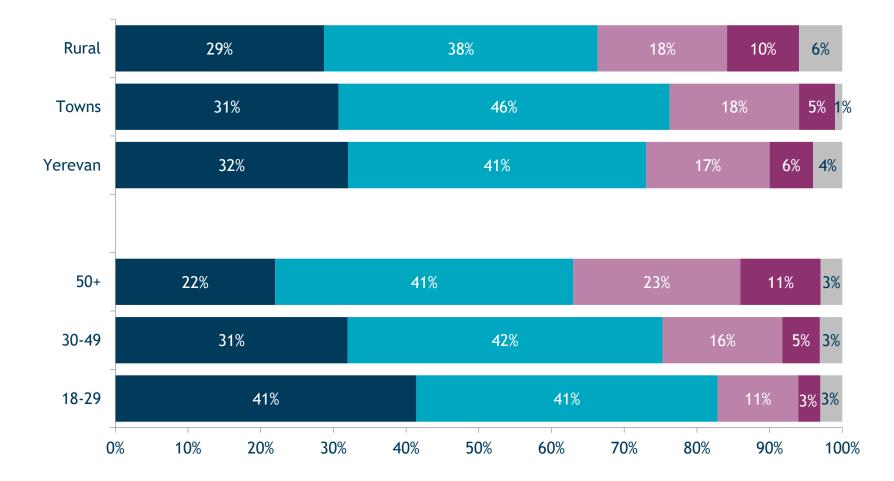
# Do you believe that people like you can influence decisions made in your country?



#### Do you believe that people like you can influence decisions made in your country?

(Disaggregated by settlement size and age)

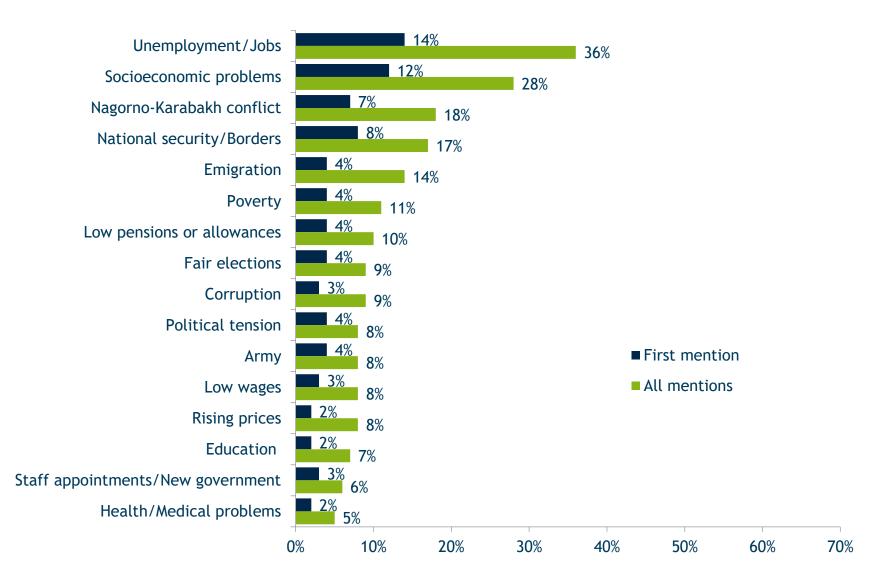




### **Domestic Policy**

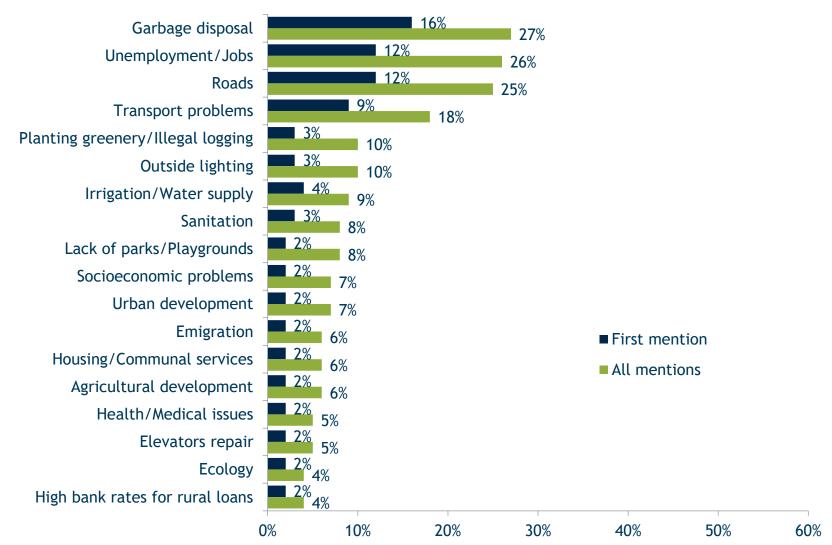


#### What are the main problems Armenia is currently facing? (Three answers possible; spontaneous response)

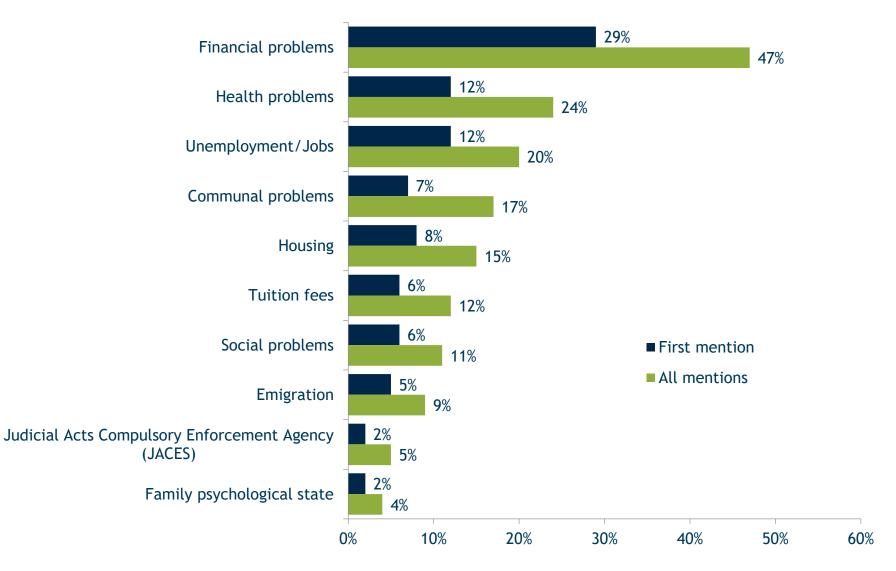


# What are the main problems your town or village is currently facing?

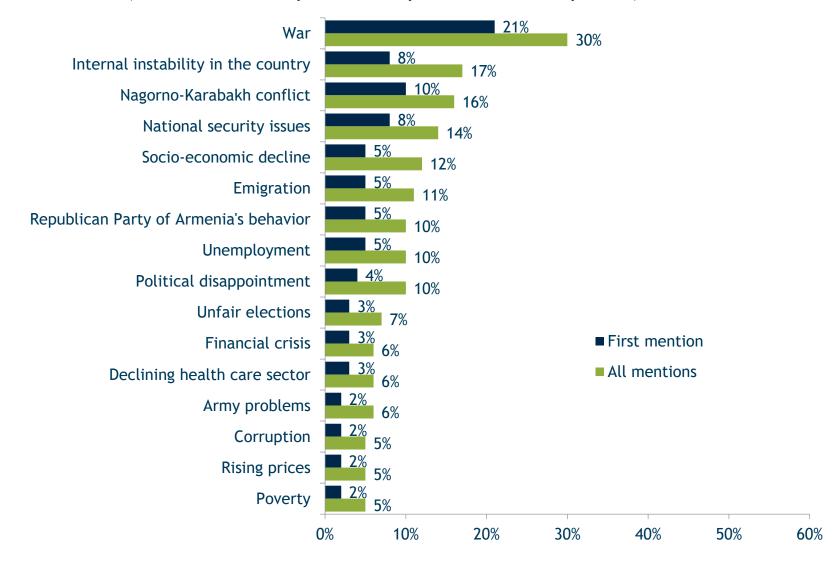
(Three answers possible; spontaneous response)



#### What are the main problems your household is currently facing? (Three answers possible; spontaneous response)



Thinking about the current situation and the future of the country, what are the three things you are most worried about? (Three answers possible; spontaneous response)



### **Governance and Transparency**



## Please tell me your opinion about the work of each of these institutions:

■ Favorable ■ Unfa	vorable	■ Don't kno	ow/No answer	-			
Office of Prime Minister		85%				13% <mark>2</mark> %	
Army	/	81%				18% <mark>1</mark> %	
Office of the President	:	78%			17%	5%	
National Security Service	2	78%			17%	5%	
Police	2	66%			31%	4%	
Armenian media	۱ ]	66%			32%		
Office of the Human Rights Defender	-	61%		2	.6%	12%	
Church		60%			38%	<mark>2</mark> %	
Cabinet of Ministers	;	53%		40	)%	7%	
Central Electoral Commission		50%		43%	6	7%	
Public education		48%		48%		5%	
Non-governmental and civil society organizations	;	46%		38%		15%	
Governors	5	41%		50%		<b>9</b> %	
Office of the Prosecutor	-	41%		51%		8%	
Local authorities	5	40%		53%		7%	
Courts	5	<b>39</b> %		53%		8%	
Tax authorities	5	35%		53%		12%	
Political parties	;	34%		<b>59</b> %		7%	
National Assembly	2	7%		70%		<mark>3%</mark>	
	0%	20%	40%	60%	80%	100%	

# How do you assess the performance of the following institutions in terms of openness and transparency?

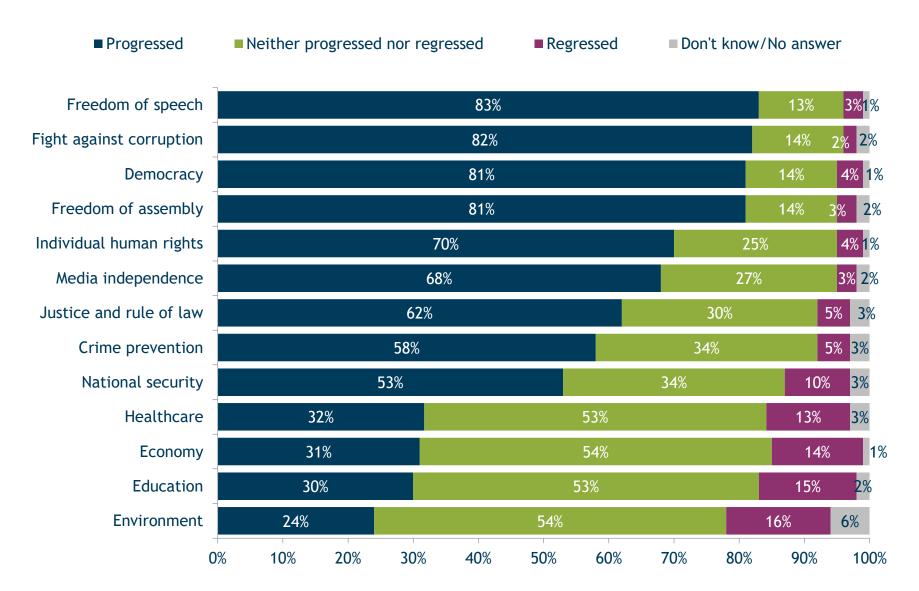
Very open and transparentFully not open and not transparent

Somewhat open and transparent
Don't know/No answer

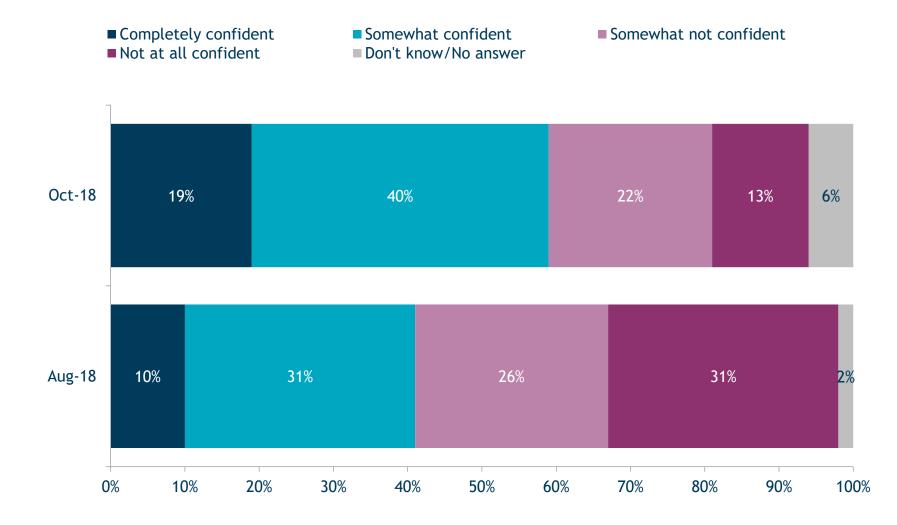
Somewhat not open and transparent

Office of Prime Minister		49%		35%	1	1% <mark>3%</mark> 2%
Office of the President	2	.9%		46%	16%	6% <mark>3%</mark>
National Security Service	2	8%	4	3%	17%	<b>6%</b>
Army	26	6%	44%	6	21%	<b>7</b> % <mark>3</mark> %
Armenian media	24	%	43%		23%	<b>7</b> % <mark>3</mark> %
Church	18%	3	8%	27%	1	14% <mark>3%</mark>
Police	16%	4	3%	289	%	<b>9</b> % <b>5</b> %
Office of Human Rights Defender	14%	4	6%	23%	6%	11%
Public education	11%	<b>39</b> %		34%	10	<b>7%</b>
Cabinet of Ministers	<b>9</b> %	44%		31%	1	0% 6%
Central Electoral Commission	<b>9</b> %	40%		31%	14	<b>6%</b>
Non-governmental and civil society organizations	8%	36%		31%	10%	15%
Prosecutor's office	7%	30%		40%	16%	7%
National Assembly	6%	31%		34%	26%	3%
Political parties	5%	30%		41%	17%	7%
Courts	5%	28%		40%	20%	7%
Governors	4%	36%		36%	14%	10%
Local authorities	4%	35%		37%	15%	9%
Tax authorities	4%	27%	3	9%	17%	13%
	0%	20%	40%	60%	80%	100%

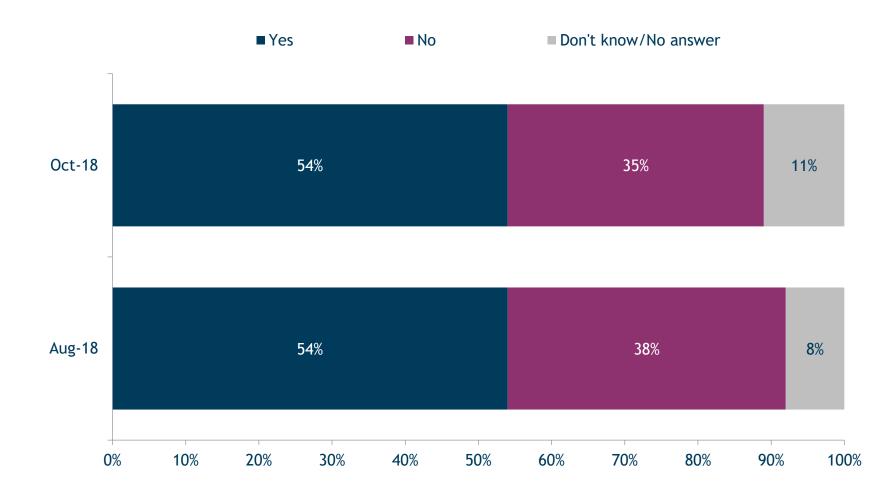
### How do you feel about the direction of each of the following issues during the past six months?



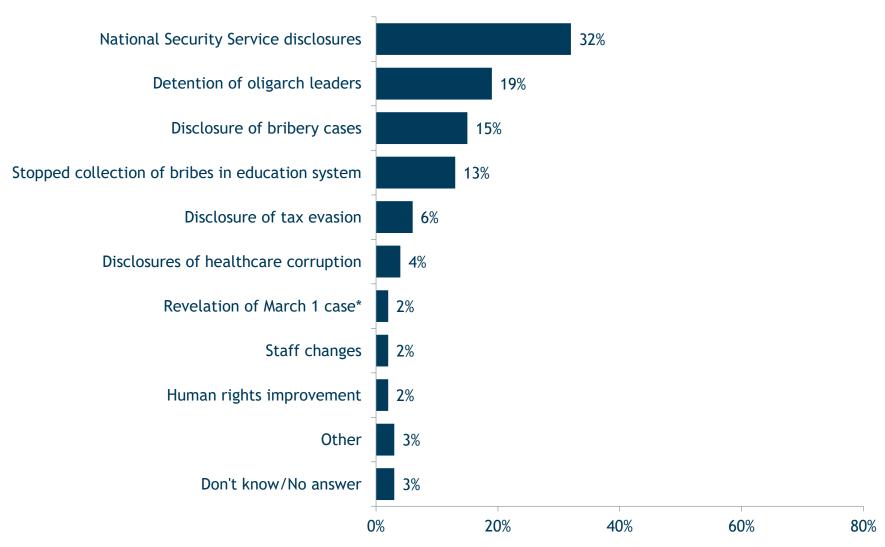
# How would you evaluate your confidence in Armenia's electoral system?



## Have you heard of any anti-corruption efforts by the Armenian government or National Assembly?



#### If yes, please name the anti-corruption reform? (Respondents aware of anti-corruption efforts; three answers possible; spontaneous response: N=653)



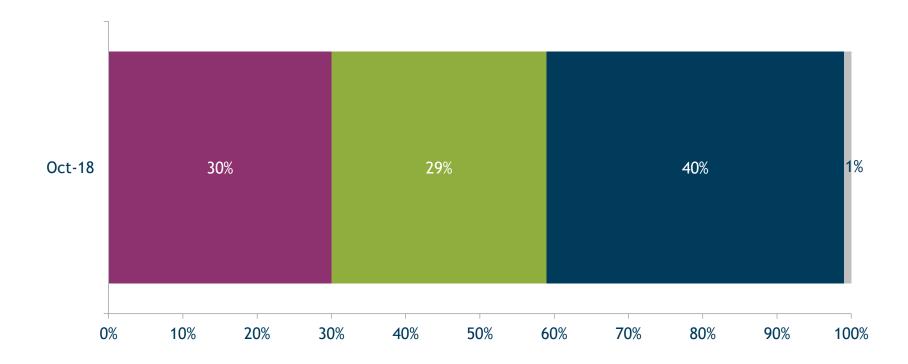
\* The March 1 case refers to the 2008 post-election clashes in Yerevan which resulted in the death of 10 people, including two police officers.

### **Political Parties**

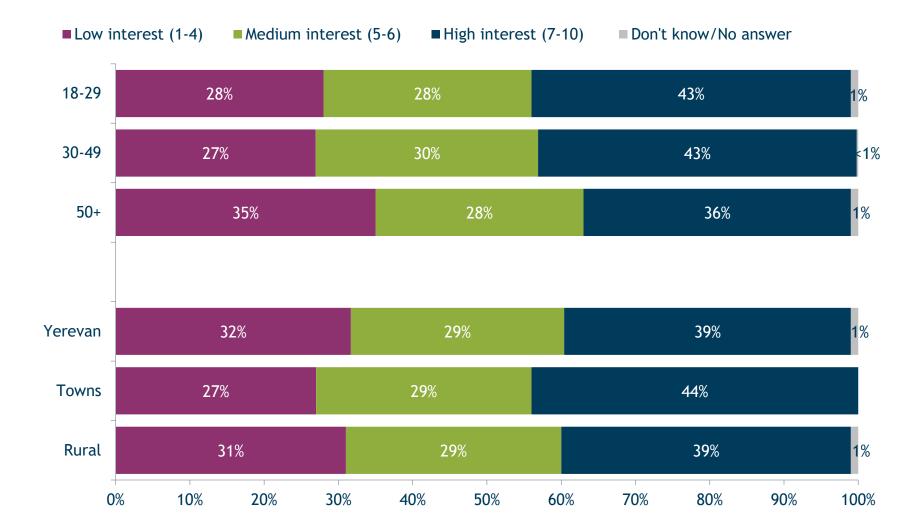


#### How much interest do you have in politics ? (Respondents given a 10-point scale, where 10 "very much interested" and 1 "not at all interested")

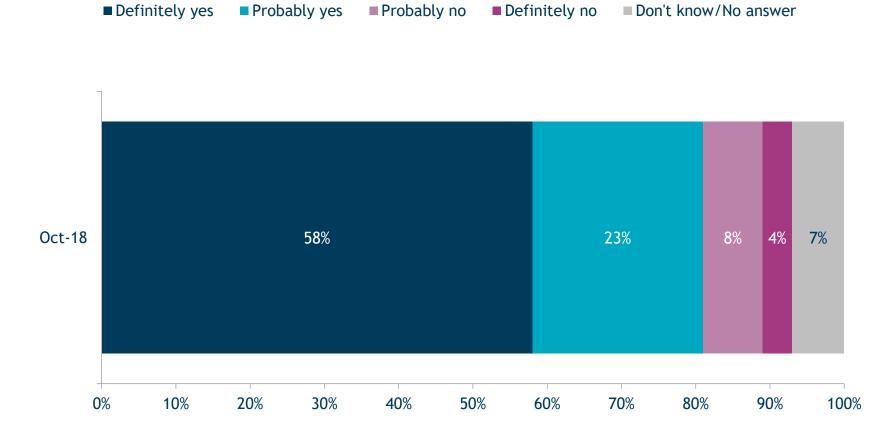




#### How much interest do you have in politics ? (Respondents given a 10-point scale, where 10 "very much interested" and 1 "not at all interested"; disaggregated by age and settlement size)

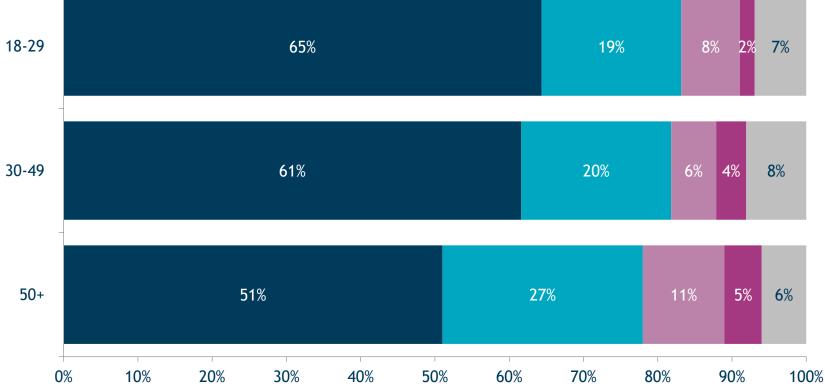


### Are you going to vote in the next Parliamentary elections?

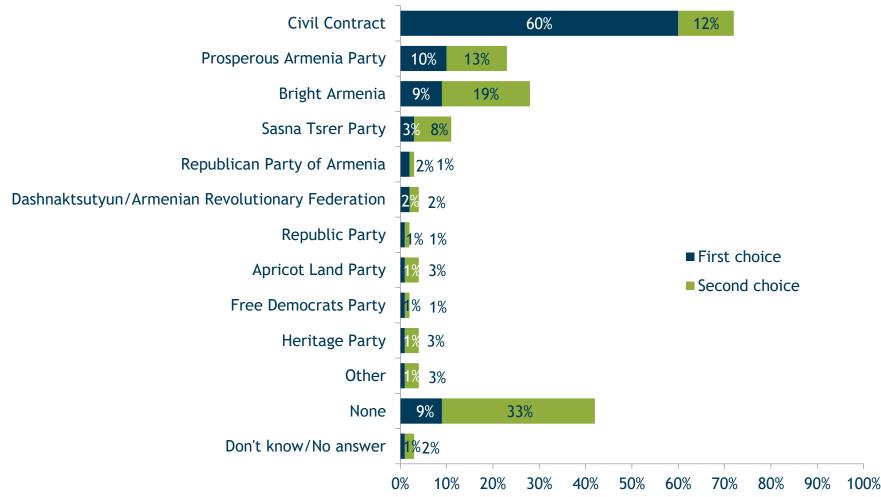


### Are you going to vote in the next Parliamentary elections? (Disaggregated by age)



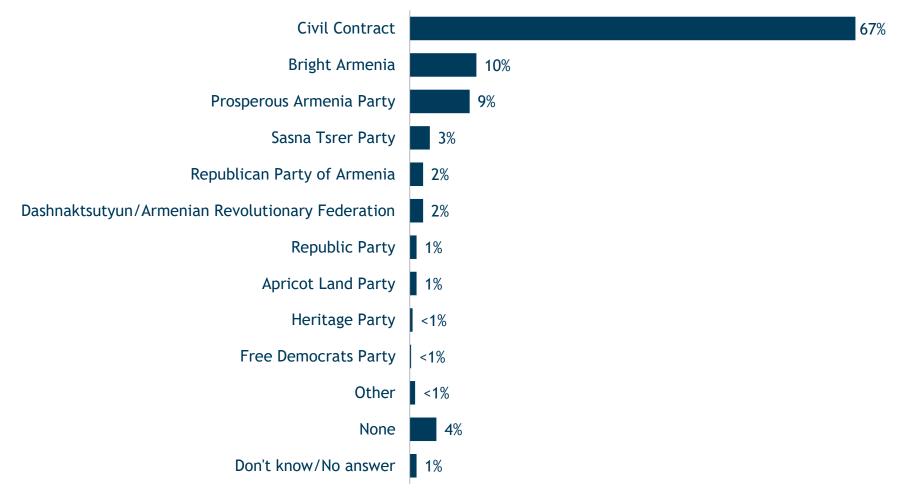


For which of the following political parties would you vote if national parliamentary elections were held next Sunday? Which other party might you vote for if your first choice is not available? (All respondents)



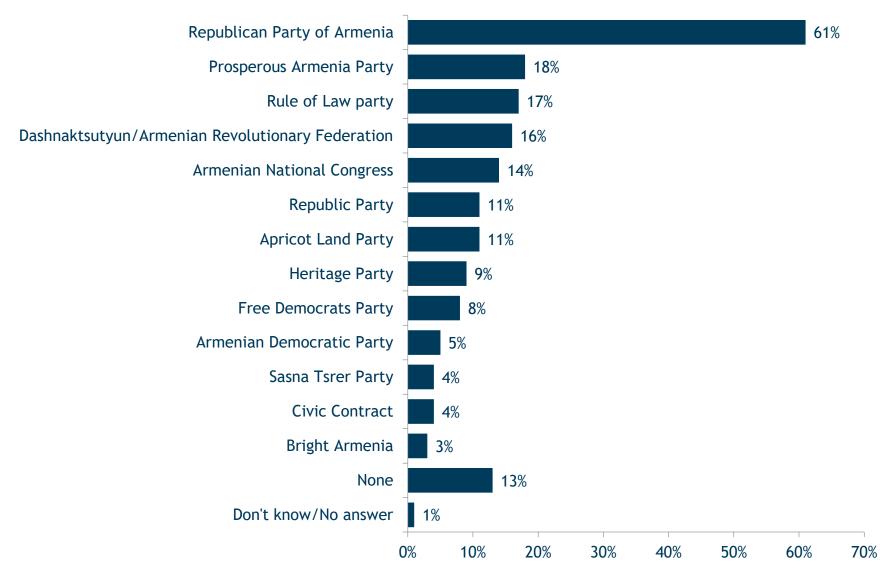
\* This slide represents national voter preferences. However, due to the two-tier proportional electoral system, the final distribution of seats in the new parliament may differ from the numbers represented on this slide.

For which of the following political parties would you vote if national parliamentary elections were held next Sunday? (Among likely voters; first choice: N=967)



\* This slide represents national voter preferences. However, due to the two-tier proportional electoral system, the final distribution of seats in the new parliament may differ from the numbers represented on this slide.

## For which of the following political parties would you never vote? (Multiple answers possible; spontaneous response)



# What is your opinion of the following Armenian politicians and other well-known figures in Armenian society?

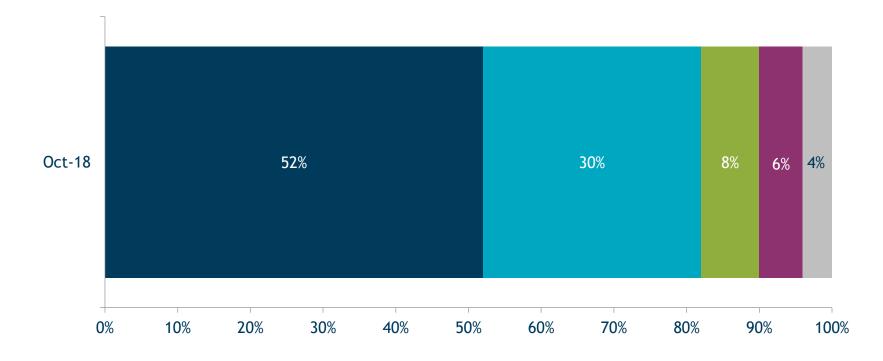
■ Favorable		Unfavo	rable	Have no	ot heard th	ne name	Don	't know/N	lo answei	ſ	
Nikol Pashinyan					82%					16%	<b>1%</b> 1%
Armen Sarkissian					81%					17%	2% 1%
Artur Vanetsyan					77%				1	5%	5% 2%
Hayk Marutyan					77%					19%	1% 2%
Valery Osipyan					76%				2	1%	<mark>2%</mark> 2%
Edmon Marukyan					74%				1 <b>9</b> %	0	<mark>5%</mark> 2%
Sasun Miqayelyan					74%				19	%	4% 2%
Ararat Mirzoyan		73%							20%	)	<b>5% 2</b> %
Davit Tonoyan		73%						21%	0	<b>4% 2</b> %	
Artak Zeynalyan	_	70%						21%		<b>6% 2</b> %	
Zhirayir Sefilyan	_			<b>59</b> %					1%		6% 3%
Mane Tandilyan	_			<b>56</b> %				<b>28</b> %		13%	
Lena Nazaryan	_			54%				27%		16%	4%
Araiyk Harutyunyan	_			52%				33%		11%	4%
Gagik Tsarukyan				51%				47	%		<mark>1%</mark> 1%
Raffi Hovannisian			34%				61				<mark>3%</mark> 2%
Naira Zohrabyan	_		31%				67				<mark>1%</mark> 1%
Zaruhi Postanjyan	_		8%				<b>69</b> %				<mark>1%2</mark> %
Armen Rustamyan	_		7%			54%				16%	3%
Levon Ter-Petrosyan	_	18%					<b>79</b> %				1% 1%
Ara Babloyan	_	16%				76%	)				6% 2%
Arpine Hovhannisyan	_	14%				<b>79</b> %					<mark>7%</mark> 2%
Robert Kocharyan		13%				85					<mark>1%</mark> 1%
Serzh Sargsyan		12%				85%	/ 0				<mark>2%</mark> 1%
Eduard Sharmazanov	_	10%				<b>89</b> %					<mark>3%</mark> 2%
Armen Ashotyan		8%				88%					<u>3%</u> 1%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	<b>90</b> %	100%

## **Yerevan Residents**



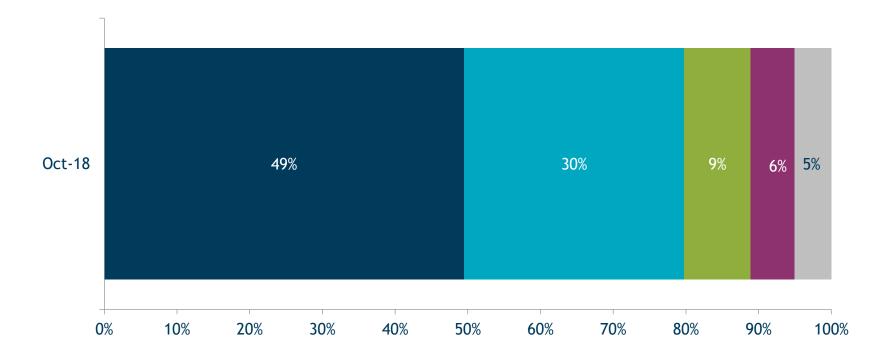
#### Are you satisfied or dissatisfied with the results of the elections to the Yerevan city council of elders? (Residents of Yerevan: N=442)

■ Very satisfied ■ Somewhat satisfied ■ Somewhat dissatisfied ■ Very dissatisfied ■ Don't know/No answer



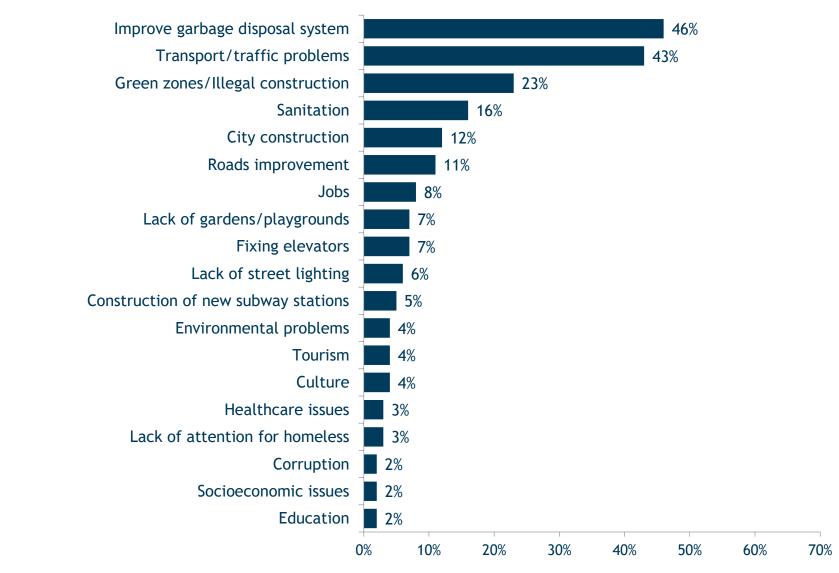
### Are you satisfied or dissatisfied that Hayk Marutyan will be the next Mayor of Yerevan? (Residents of Yerevan: N=442)

■ Very satisfied ■ Somewhat satisfied ■ Somewhat dissatisfied ■ Very dissatisfied ■ Don't know/No answer



# What are the three most important measures the new Mayor of Yerevan should undertake ?

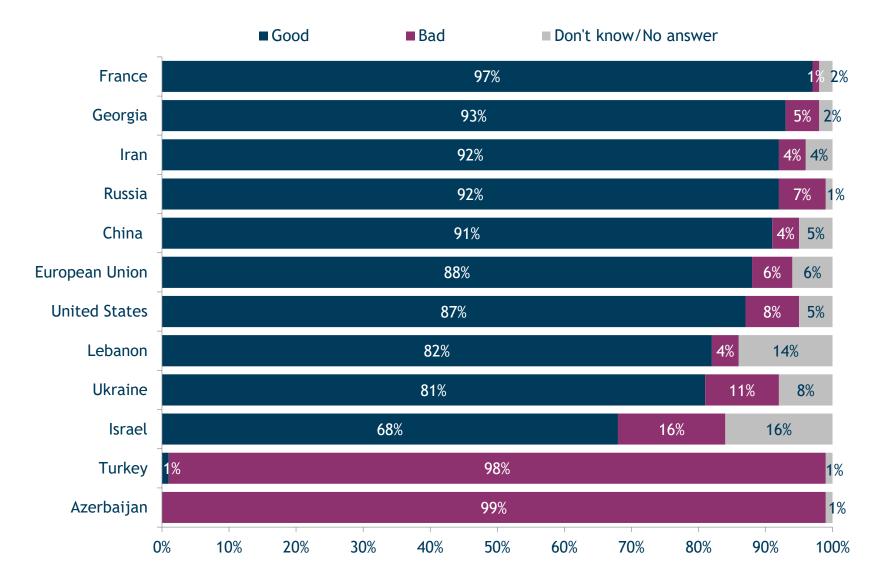
(Three answers possible; spontaneous response; residents of Yerevan: N=442)



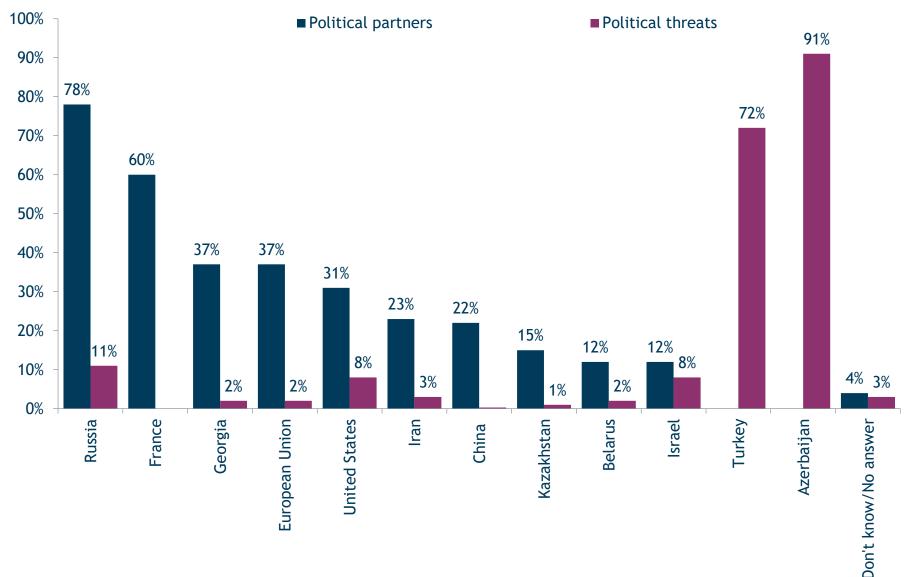
### **International Relations**



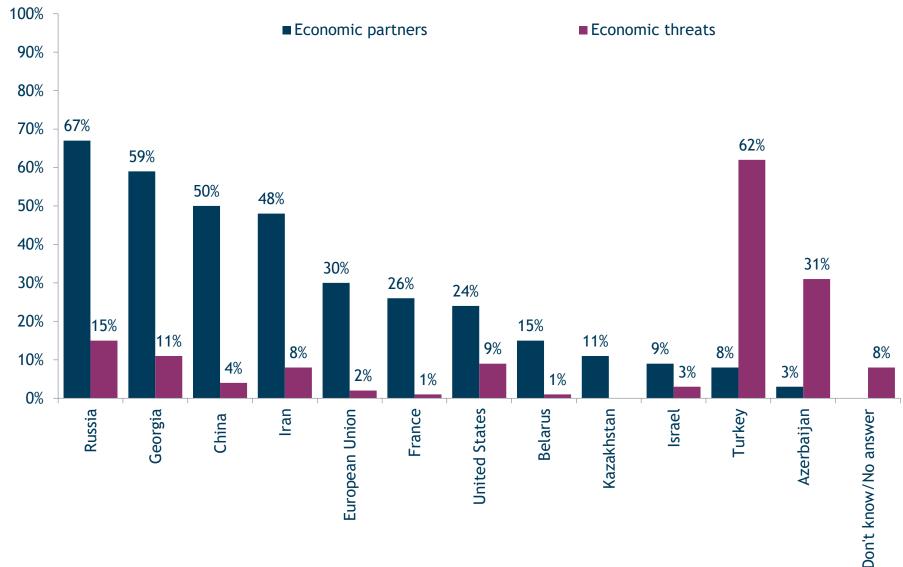
# How would you evaluate the current state of the relationship between Armenia and the following countries:



### Which of the following countries do you consider the most important political partners or threats for Armenia? (Multiple answers possible)

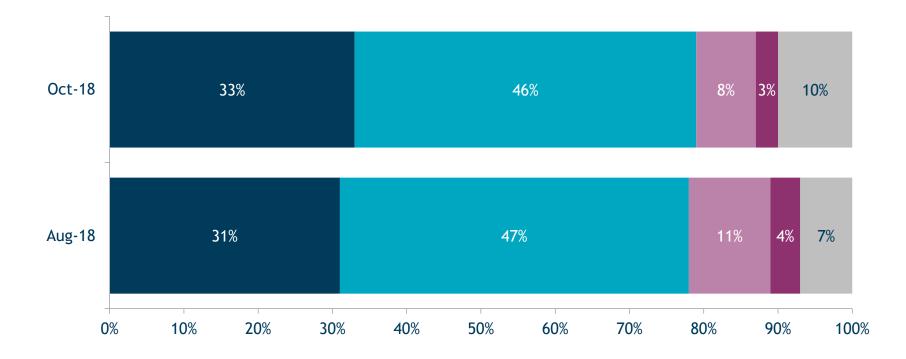


### Which of the following countries do you consider the most important economic partners or threats for Armenia? (Multiple answers possible)



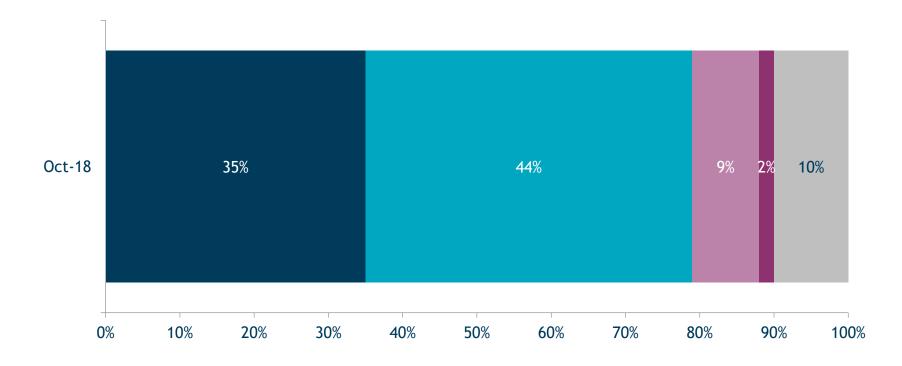
### Do you believe that Armenia joining the Eurasian Economic Union with Russia, Kazakhstan, Belarus, and Kyrgyzstan has been positive or negative for Armenia?

■ Very positive ■ Somewhat positive ■ Somewhat negative ■ Very negative ■ Don't know/No answer



### Do you believe that Armenia signing the EU-Armenia Comprehensive and Enhanced Partnership Agreement has been positive or negative for Armenia?

■ Very positive ■ Somewhat positive ■ Somewhat negative ■ Very negative ■ Don't know/No answer

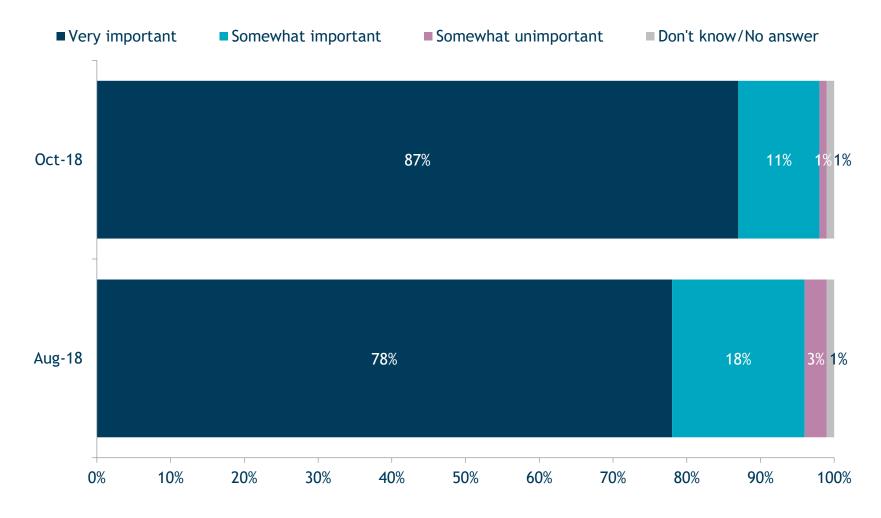


### Do you believe that Armenia signing the EU-Armenia Comprehensive and Enhanced Partnership Agreement has been positive or negative for Armenia? (Answers disaggregated by age and settlement size)

■ Very positive ■ Somewhat positive ■ Somewhat negative ■ Very negative ■ Don't know/No answer

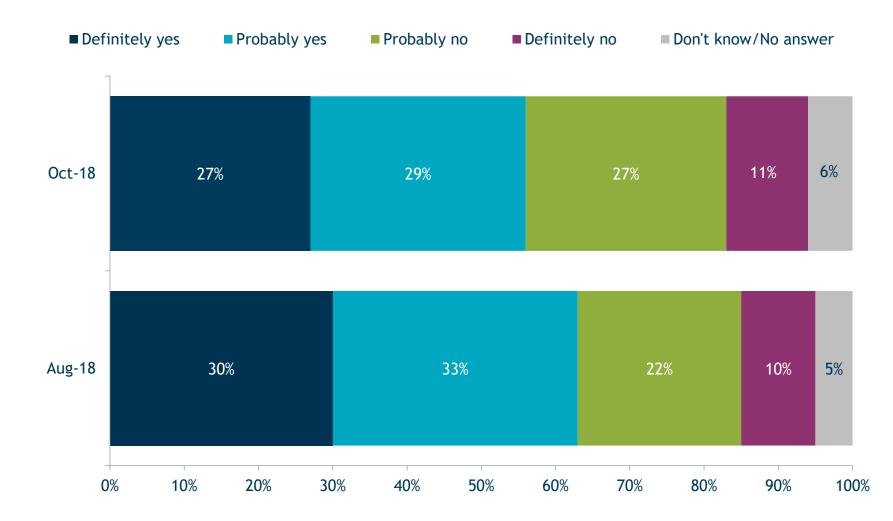


# How important is it for Armenia's future to solve outstanding problems related to Artsakh\* in the near future?



\* Artsakh is the preferred Armenian-language nomenclature for the disputed region of Nagorno-Karabakh.

### Do you think that a peaceful settlement on Artsakh can be reached with Azerbaijan without either side resorting to military force?



### When do you think the status of Artsakh will be settled?

- Less than 1 year from today 5-10 years from today
- Don't know/No answer

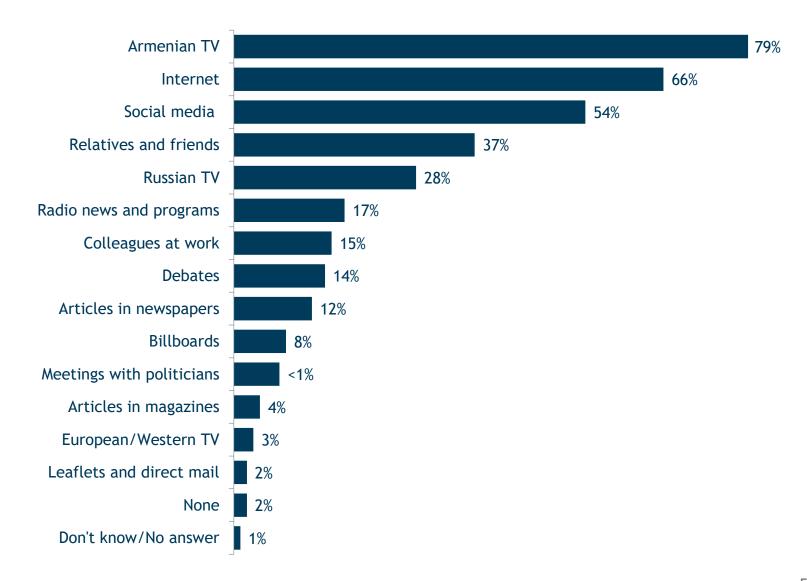
- 1-3 years from today More than 10 years from today
- 3-5 years from today Never



## Sources of Information



## Which of these sources do you use to gain political information? (Several answers possible)

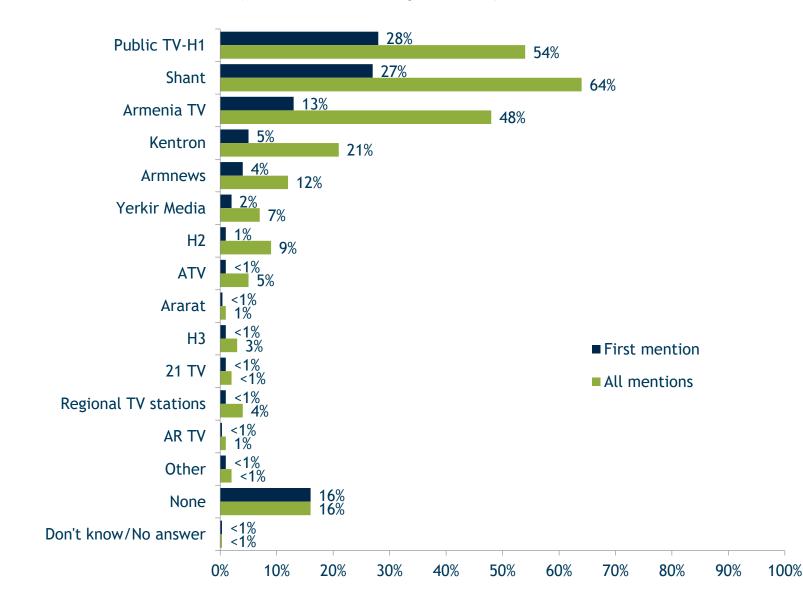


# In general, how much influence do the following forms of election campaigning have on you?

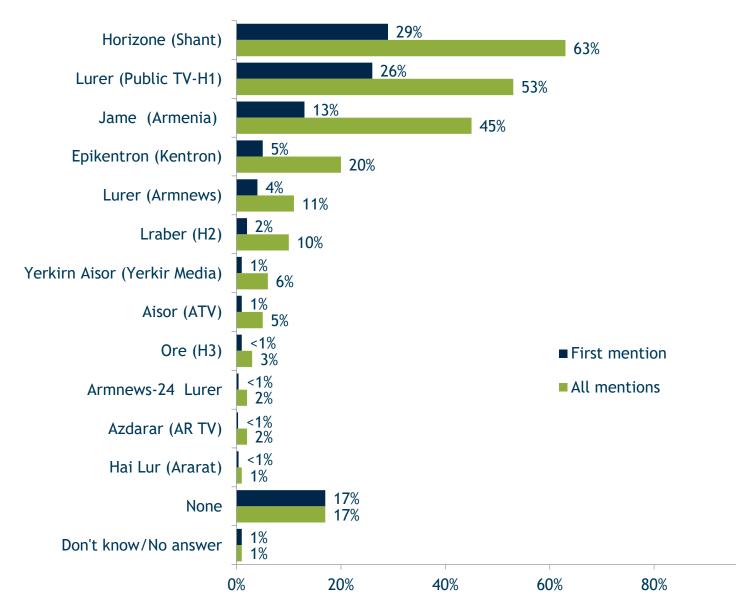
■ Strong ■ Weak ■ Don't know/No answer

TV talk shows		57%		33%	10%
Social media	54%			28%	18%
Debates		<b>49</b> %		41%	10%
TV ads		44%		50%	6%
Meetings with/opinions of respected people in society	44%			45%	11%
Meetings with politicians	41%		45%		14%
Billboards	27%		63%	63%	
Slogans and signs on transport	25%	6			10%
Radio ads	22%	63%			15%
Paid advertising in the press	21%	68%			11%
Newspaper articles about candidates	49%		67%		13%
Leaflets	20%		<b>69</b> %		11%
Party or candidate visits to your home	18%	63%			<b>19</b> %
Party or candidate phone calls	18%	63%			19%
Personal letters from candidate	16%		64%		20%

#### Which Armenian television station's news and political information do you trust the most? (Three answers possible)

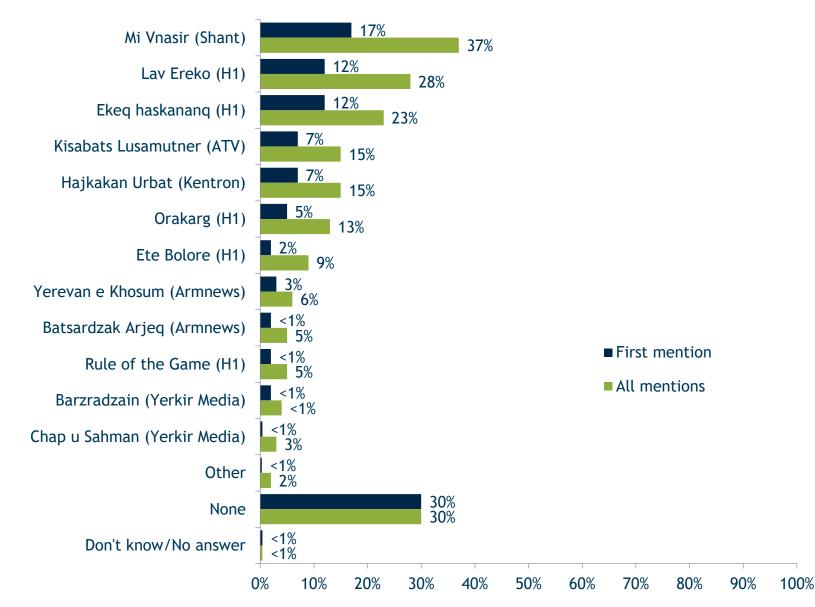


## Which television news program do you trust the most? (Three answers possible)



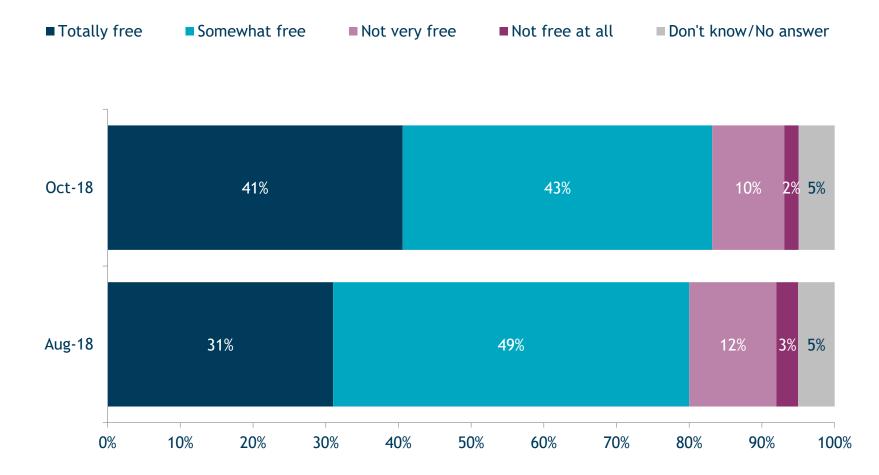
100%

### Which television talk shows do you watch most frequently? (Three answers possible)

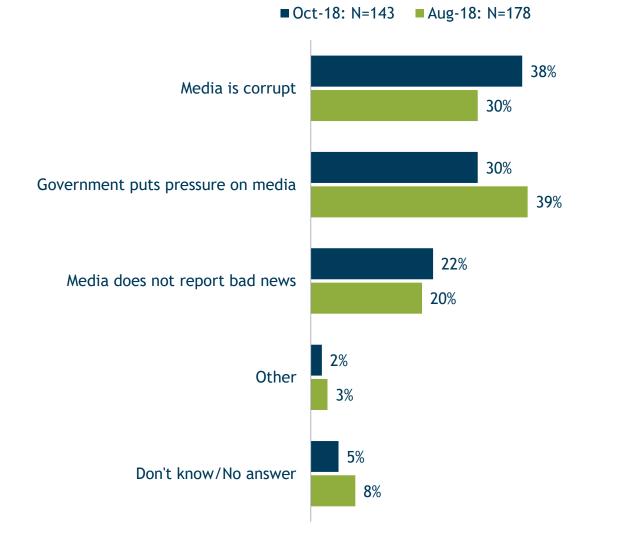


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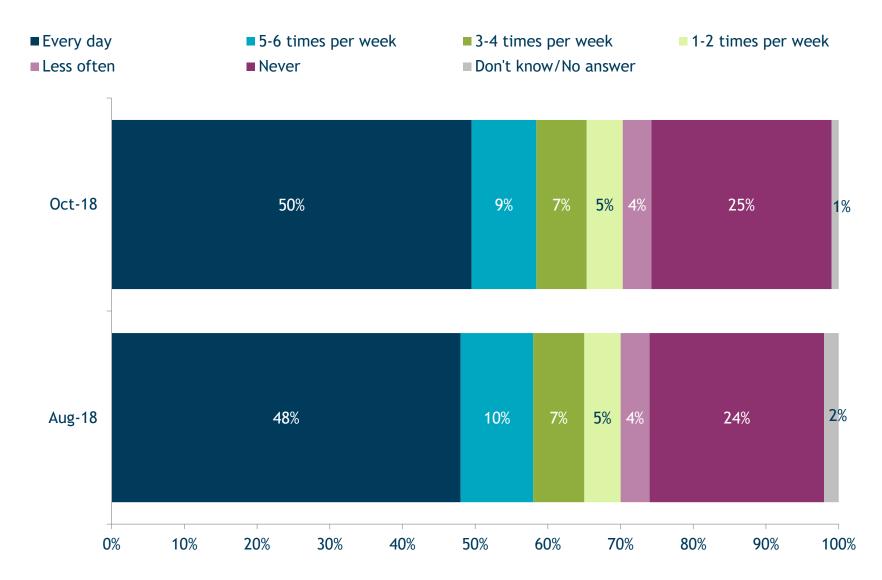
### Is Armenian mass media free to express various political views?



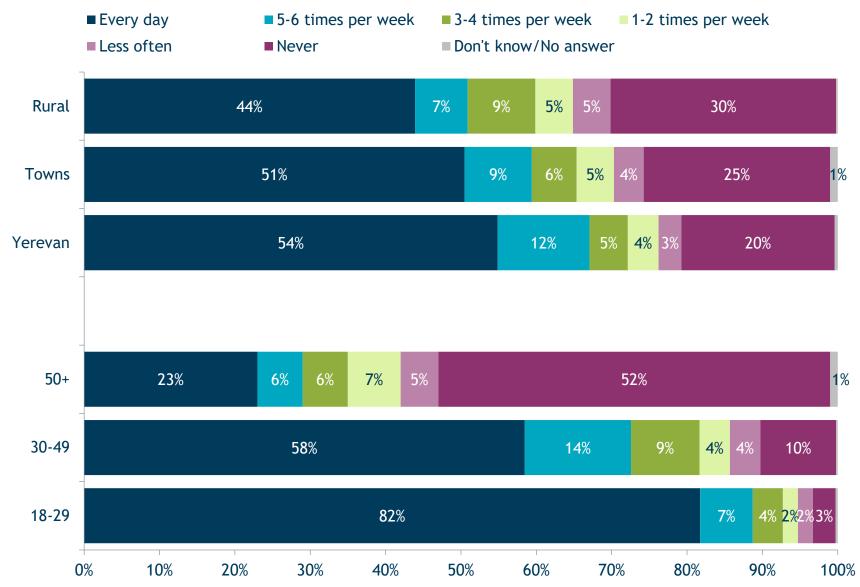
### Why do you think that Armenian mass media is not free to express various political views? (Respondents who said media is not free)



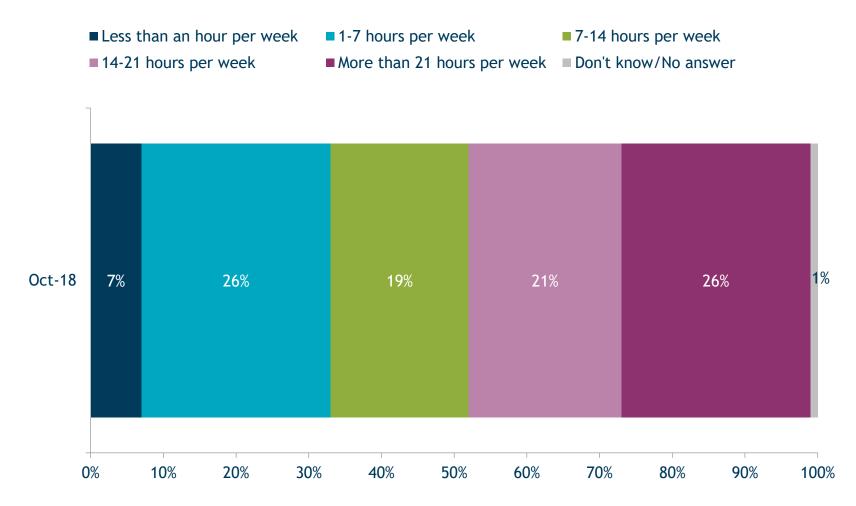
### How many times per week do you access the internet?



### How many times per week do you access the internet? (Disaggregated by settlement size and age)

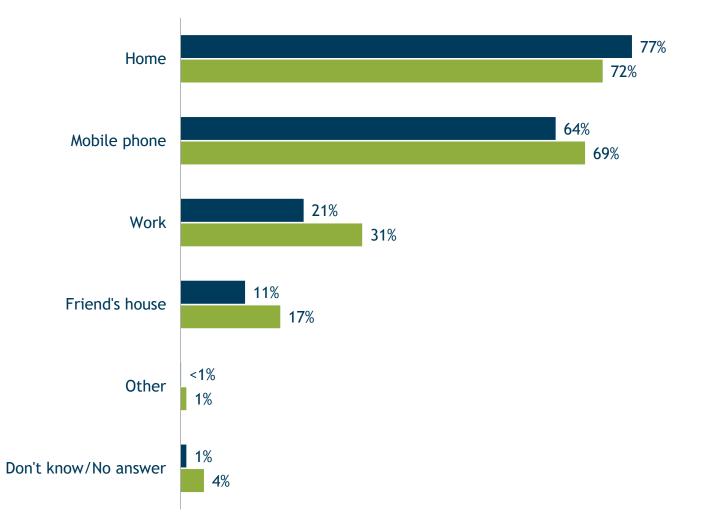


#### How much time do you spend on the internet per week? (Internet users: N=899)

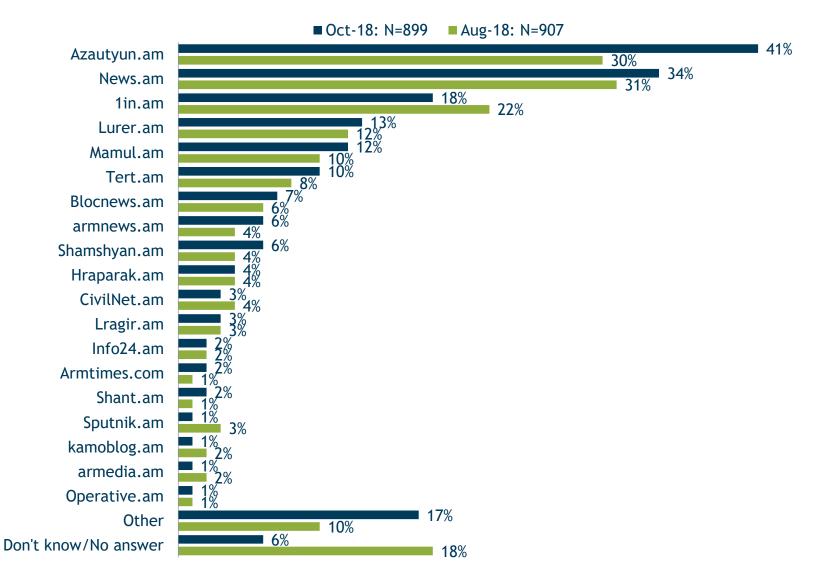


#### Where do you access the internet? (Multiple responses possible; internet users)

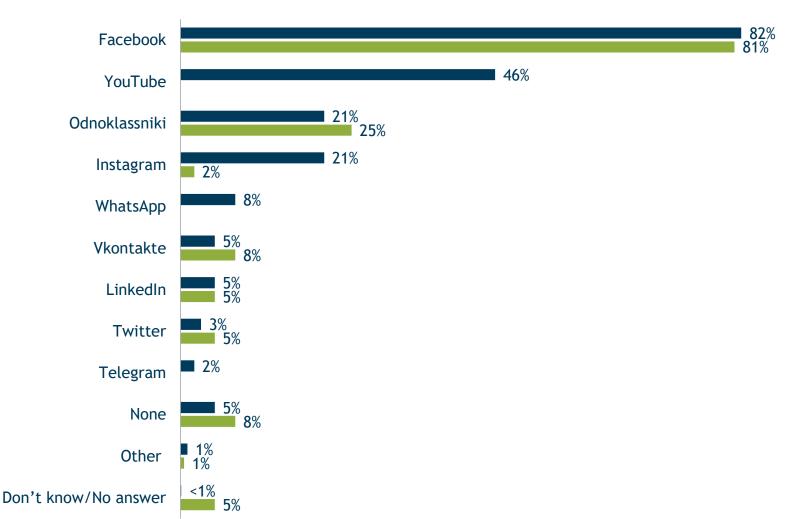
■ Oct-18: N=899 ■ Aug-18: N=907



## What internet sites do you visit most often for news? (Internet users; three answers possible; spontaneous response)



#### Which social media sites do you use most often? (Internet users; three answers possible; spontaneous response)

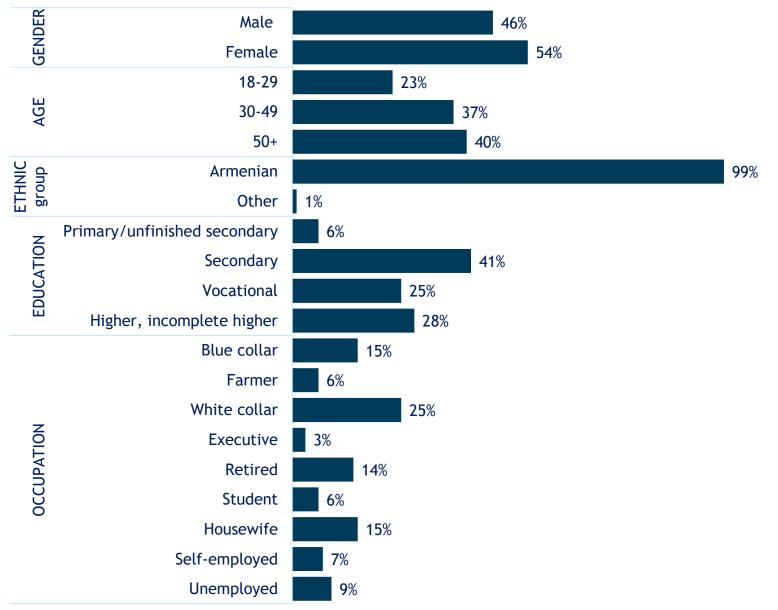


■ Oct-18: N=899 ■ Aug-18: N=907

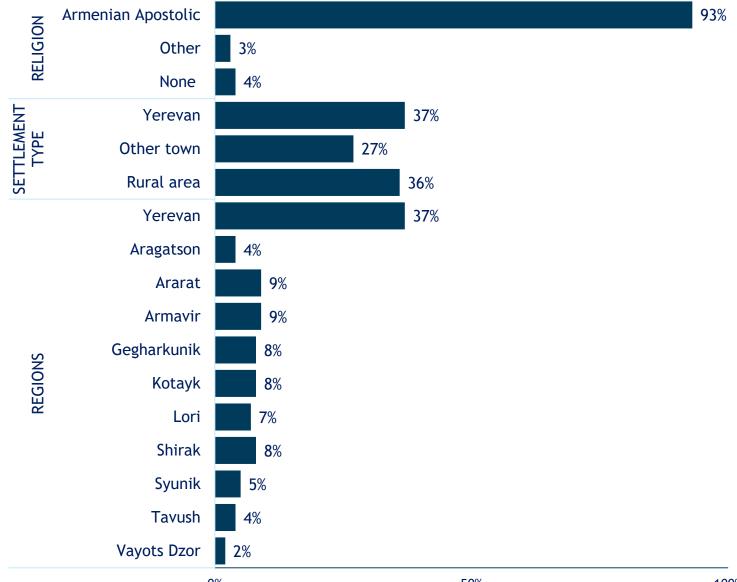
## Demographics



### Demographics



### Demographics



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