Public Opinion Survey of Residents of Poltava

August 1-3, 2020
Methodology

• The survey was conducted by the Sociological Group “Rating” on behalf of the Center for Insights and Survey Research (CISR) of the International Republican Institute.

• The survey was conducted from August 1-3, 2020 using a CATI method (computer-assisted telephone interviews) based on a random sample of mobile phone and landline numbers.

• The total sample consists of 412 residents of Poltava aged 16 and older. The results have been weighted according to age and gender indicators based on data from the State Statistics Committee of Ukraine as of 01/01/2018.

• Outgoing calls have been made using the numbers of the largest mobile operators in Ukraine: KYIVSTAR, VODAFONE Ukraine and LIFECALL, as well as landline numbers.

• The margin of error at the 95 percent confidence level does not exceed 4.9 percent.

• The response rate was 9 percent.

• Charts and graphs may not add up to 100 percent due to rounding.

• The study was funded by the National Endowment for Democracy.
<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age</td>
<td>16-35</td>
<td>n=134</td>
</tr>
<tr>
<td></td>
<td>36-50</td>
<td>n=139</td>
</tr>
<tr>
<td></td>
<td>51+</td>
<td>n=127</td>
</tr>
<tr>
<td>Gender</td>
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<td>n=181</td>
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<tr>
<td></td>
<td>Women</td>
<td>n=219</td>
</tr>
<tr>
<td>Income†</td>
<td>Food insecure income</td>
<td>n=54</td>
</tr>
<tr>
<td></td>
<td>Subsistence income</td>
<td>n=101</td>
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<tr>
<td></td>
<td>Adequate income</td>
<td>n=137</td>
</tr>
<tr>
<td></td>
<td>Secure income</td>
<td>n=104</td>
</tr>
</tbody>
</table>

*Cited bases are weighted. Margin of error will vary with sample size n. Only the four income categories are displayed throughout disaggregates in this presentation—the top two categories were combined to form “Secure Income”.

†Respondents were asked “Which of the following best describes your financial situation?” The possible answers presented were 1. “There isn’t enough money even for food” (Food insecure income); 2. “There is enough for everyday expenses, but it is already difficult to buy clothes” (Subsistence income); 3. “Basically enough, but not enough for buy expensive items” (Adequate Income); 4. “Almost everything is enough, but buying an apartment, a house is not available” (Secure Income); and 5. “We deny ourselves practically nothing” (Secure Income).
Moods and Attitudes
In general, would you say that things … are heading in the right direction or in the wrong direction?

in your city
- Right direction: 36%
- Wrong direction: 55%
- Difficult to answer/No answer: 10%

in Ukraine
- Right direction: 27%
- Wrong direction: 63%
- Difficult to answer/No answer: 10%
In general, would you say that Ukraine is heading in the right direction or in the wrong direction?

**Age, Income**

<table>
<thead>
<tr>
<th></th>
<th>16-35</th>
<th>36-50</th>
<th>51+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Right direction</td>
<td>35%</td>
<td>21%</td>
<td>25%</td>
</tr>
<tr>
<td>Wrong direction</td>
<td>55%</td>
<td>67%</td>
<td>65%</td>
</tr>
<tr>
<td>Difficult to answer/No answer</td>
<td>10%</td>
<td>13%</td>
<td>10%</td>
</tr>
</tbody>
</table>

**Income Levels**

- **Secure income**
  - Right direction: 33%
  - Wrong direction: 59%
  - Difficult to answer/No answer: 8%

- **Adequate income**
  - Right direction: 34%
  - Wrong direction: 58%
  - Difficult to answer/No answer: 8%

- **Subsistence income**
  - Right direction: 24%
  - Wrong direction: 68%
  - Difficult to answer/No answer: 8%

- **Food insecure income**
  - Right direction: 7%
  - Wrong direction: 69%
  - Difficult to answer/No answer: 24%
Do you think that things in your city are going in the right direction or in the wrong direction?

Age, Income

<table>
<thead>
<tr>
<th>Age</th>
<th>Right direction</th>
<th>Wrong direction</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>16-35</td>
<td>41%</td>
<td>50%</td>
<td>9%</td>
</tr>
<tr>
<td>36-50</td>
<td>41%</td>
<td>52%</td>
<td>7%</td>
</tr>
<tr>
<td>51+</td>
<td>28%</td>
<td>61%</td>
<td>12%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Income Level</th>
<th>Right direction</th>
<th>Wrong direction</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Secure</td>
<td>45%</td>
<td>47%</td>
<td>9%</td>
</tr>
<tr>
<td>Adequate</td>
<td>42%</td>
<td>50%</td>
<td>8%</td>
</tr>
<tr>
<td>Subsistence</td>
<td>29%</td>
<td>60%</td>
<td>11%</td>
</tr>
<tr>
<td>Food insecure</td>
<td>18%</td>
<td>69%</td>
<td>13%</td>
</tr>
</tbody>
</table>
Electoral Moods
How likely or unlikely are you to vote in the local elections scheduled for October 2020?

- Likely: 83%
- Unlikely: 16%
- Difficult to answer/No answer: 1%
How likely or unlikely are you to vote in the local elections scheduled for October 2020?

Age, Gender, Income

<table>
<thead>
<tr>
<th>Group</th>
<th>Likely</th>
<th>Unlikely</th>
<th>Difficult to answer/No answer</th>
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<td>51+</td>
<td>89%</td>
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<tr>
<td>36-50</td>
<td>88%</td>
<td>13%</td>
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<tr>
<td>16-35</td>
<td>72%</td>
<td>26%</td>
<td>2%</td>
</tr>
<tr>
<td>Women</td>
<td>89%</td>
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<tr>
<td>Men</td>
<td>76%</td>
<td>21%</td>
<td>2%</td>
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<tr>
<td>Secure income</td>
<td>82%</td>
<td>17%</td>
<td>2%</td>
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<tr>
<td>Adequate income</td>
<td>86%</td>
<td>13%</td>
<td>1%</td>
</tr>
<tr>
<td>Subsistence income</td>
<td>83%</td>
<td>17%</td>
<td></td>
</tr>
<tr>
<td>Food insecure income</td>
<td>82%</td>
<td>19%</td>
<td></td>
</tr>
</tbody>
</table>
What is the primary reason you are unlikely to vote in the October local elections?

(Among those who are unlikely to vote in the elections (n=63), Spontaneous response)

- Lack of confidence in the electoral process: 21%
- None of the parties or candidates inspire me: 21%
- Lack of time: 11%
- Lack of interest: 7%
- Lack of trust in the privacy of registration: 3%
- Not interested in voting in the elections: 3%
- My vote does not matter: 3%
- Not eligible to vote: 3%
- None of the parties or candidates inspire me: 3%
- Lack of confidence in the electoral process: 21%
- Other*: 24%
- Difficult to answer/No answer: 3%

*Options were not read to respondents. Responses named by less than 3 percent of respondents were merged into “Other”.
If local elections were held this coming Sunday, for which party, if any, would you vote?

(All respondents Spontaneous response)

- Servant of the People (Sluha Narodu): 14%
- European Solidarity: 9%
- Opposition Platform - For Life (Za Zhyttia): 9%
- Fatherland Party (Batkivshchyna): 4%
- Shariy Party: 3%
- All-Ukrainian Union Freedom “Svoboda”: 1%
- Ukrainian Strategy: 1%
- Radical Party of Oleh Lyashko: 1%
- Other*: 9%
- I will not vote: 7%
- Difficult to answer/No answer: 40%

*Options were not read to respondents. Responses named by less than 1 percent of respondents were merged into “Other”.
If local elections were held this coming Sunday, for which party, if any, would you vote?

(Among those who named a party and intend to vote (n=191), Spontaneous response)

- Servant of the People (Sluha Narodu): 27%
- European Solidarity: 18%
- Opposition Platform - For Life (Za Zhyttia): 17%
- Fatherland Party (Batkivshchyna): 8%
- Shariy Party: 5%
- All-Ukrainian Union Freedom “Svoboda”: <1%
- Ukrainian Strategy: <1%
- Radical Party of Oleh Lyashko: <1%
- Opposition Bloc: <1%
- Other*: 17%

*Options were not read to respondents. Responses named by less than 1 percent of respondents were merged into “Other”.
Did you vote in the last parliamentary elections in Ukraine in 2019?

- Yes: 79%
- No: 20%
- Difficult to answer/No answer: 1%
Greatest National Concerns
What are the top three most important problems facing Ukraine today?*

- Corruption: 54%
- Military conflict in the Donbas: 42%
- Low level of manufacturing: 27%
- Poor quality of healthcare: 25%
- Unemployment: 23%
- Political instability: 14%
- Pensions: 14%
- Government services for the poor: 13%
- Poor relations with Russia: 11%
- Inflation/Hryvnia devaluation: 9%
- Coronavirus: 9%
- Crime: 8%
- Annexation of Crimea by Russia: 8%
- Delays in salaries: 2%
- Other: 7%
- Difficult to answer/No answer: 1%

*Respondents asked to choose top 3 options.
## What are the top three most important problems facing Ukraine today?*

*Respondents asked to choose top 3 options.*

<table>
<thead>
<tr>
<th>Problem</th>
<th>16-35</th>
<th>36-50</th>
<th>51+</th>
<th>Food insecure income</th>
<th>Subsistence income</th>
<th>Adequate income</th>
<th>Secure income</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corruption</td>
<td>61%</td>
<td>61%</td>
<td>44%</td>
<td>27%</td>
<td>49%</td>
<td>59%</td>
<td>68%</td>
</tr>
<tr>
<td>Military conflict in the Donbas</td>
<td>42%</td>
<td>38%</td>
<td>46%</td>
<td>25%</td>
<td>39%</td>
<td>50%</td>
<td>46%</td>
</tr>
<tr>
<td>Low level of manufacturing</td>
<td>22%</td>
<td>27%</td>
<td>32%</td>
<td>27%</td>
<td>30%</td>
<td>25%</td>
<td>29%</td>
</tr>
<tr>
<td>Poor quality of healthcare</td>
<td>28%</td>
<td>22%</td>
<td>24%</td>
<td>26%</td>
<td>26%</td>
<td>22%</td>
<td>27%</td>
</tr>
<tr>
<td>Unemployment</td>
<td>28%</td>
<td>21%</td>
<td>21%</td>
<td>31%</td>
<td>26%</td>
<td>21%</td>
<td>19%</td>
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<tr>
<td>Political instability</td>
<td>19%</td>
<td>14%</td>
<td>11%</td>
<td>8%</td>
<td>8%</td>
<td>17%</td>
<td>22%</td>
</tr>
<tr>
<td>Pensions</td>
<td>10%</td>
<td>13%</td>
<td>18%</td>
<td>39%</td>
<td>10%</td>
<td>10%</td>
<td>9%</td>
</tr>
<tr>
<td>Government services for the poor</td>
<td>10%</td>
<td>13%</td>
<td>15%</td>
<td>13%</td>
<td>15%</td>
<td>13%</td>
<td>9%</td>
</tr>
<tr>
<td>Poor relations with Russia</td>
<td>9%</td>
<td>6%</td>
<td>17%</td>
<td>10%</td>
<td>15%</td>
<td>8%</td>
<td>12%</td>
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<td>Inflation/Hryvnia devaluation</td>
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<td>2%</td>
<td>10%</td>
<td>13%</td>
<td>7%</td>
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<tr>
<td>Coronavirus</td>
<td>9%</td>
<td>10%</td>
<td>7%</td>
<td>7%</td>
<td>9%</td>
<td>8%</td>
<td>11%</td>
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<tr>
<td>Crime</td>
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<td>7%</td>
<td>5%</td>
<td>11%</td>
<td>7%</td>
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<tr>
<td>Annexation of Crimea by Russia</td>
<td>9%</td>
<td>11%</td>
<td>4%</td>
<td>6%</td>
<td>8%</td>
<td>9%</td>
<td>6%</td>
</tr>
<tr>
<td>Delays in salaries</td>
<td>1%</td>
<td>3%</td>
<td>2%</td>
<td>6%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
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<td>10%</td>
<td>7%</td>
<td>5%</td>
<td>7%</td>
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<tr>
<td>Difficult to answer/No answer</td>
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<td>0%</td>
<td>1%</td>
<td>4%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
</tbody>
</table>

*Respondents asked to choose top 3 options.*
Assessment of the Central Authorities
Do you approve or disapprove of the activities of ... 

President of Ukraine Volodymyr Zelenskyy
- Approve: 42%
- Disapprove: 48%
- Difficult to answer/No answer: 10%

Cabinet of Ministers under Denys Shmyhal
- Approve: 20%
- Disapprove: 64%
- Difficult to answer/No answer: 16%

Parliament of Ukraine
- Approve: 19%
- Disapprove: 72%
- Difficult to answer/No answer: 9%
Do you approve or disapprove of the activities of the President of Ukraine Volodymyr Zelenskyy?

Age, Income

- 16-35:
  - Approve: 53%
  - Disapprove: 35%
  - Difficult to answer/No answer: 12%

- 36-50:
  - Approve: 39%
  - Disapprove: 51%
  - Difficult to answer/No answer: 10%

- 51+:
  - Approve: 35%
  - Disapprove: 57%
  - Difficult to answer/No answer: 8%

- Secure income:
  - Approve: 44%
  - Disapprove: 48%
  - Difficult to answer/No answer: 9%

- Adequate income:
  - Approve: 45%
  - Disapprove: 44%
  - Difficult to answer/No answer: 11%

- Subsistence income:
  - Approve: 41%
  - Disapprove: 52%
  - Difficult to answer/No answer: 8%

- Food insecure income:
  - Approve: 33%
  - Disapprove: 54%
  - Difficult to answer/No answer: 13%
Do you approve or disapprove of the activities of the Cabinet of Ministers under Denys Shmyhal?

<table>
<thead>
<tr>
<th>Age, Income</th>
<th>Approve</th>
<th>Disapprove</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>16-35</td>
<td>28%</td>
<td>53%</td>
<td>19%</td>
</tr>
<tr>
<td>36-50</td>
<td>17%</td>
<td>69%</td>
<td>14%</td>
</tr>
<tr>
<td>51+</td>
<td>15%</td>
<td>70%</td>
<td>16%</td>
</tr>
<tr>
<td>Secure income</td>
<td>18%</td>
<td>70%</td>
<td>13%</td>
</tr>
<tr>
<td>Adequate income</td>
<td>26%</td>
<td>56%</td>
<td>18%</td>
</tr>
<tr>
<td>Subsistence income</td>
<td>20%</td>
<td>65%</td>
<td>15%</td>
</tr>
<tr>
<td>Food insecure income</td>
<td>13%</td>
<td>63%</td>
<td>24%</td>
</tr>
</tbody>
</table>
Do you approve or disapprove of the activities of the Parliament of Ukraine?

Age, Income

<table>
<thead>
<tr>
<th>Age</th>
<th>Approve</th>
<th>Disapprove</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>16-35</td>
<td>25%</td>
<td>64%</td>
<td>11%</td>
</tr>
<tr>
<td>36-50</td>
<td>18%</td>
<td>78%</td>
<td>5%</td>
</tr>
<tr>
<td>51+</td>
<td>14%</td>
<td>76%</td>
<td>11%</td>
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</table>

<table>
<thead>
<tr>
<th>Income Level</th>
<th>Approve</th>
<th>Disapprove</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Secure income</td>
<td>23%</td>
<td>71%</td>
<td>6%</td>
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<tr>
<td>Adequate income</td>
<td>20%</td>
<td>71%</td>
<td>9%</td>
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<tr>
<td>Subsistence income</td>
<td>15%</td>
<td>76%</td>
<td>9%</td>
</tr>
<tr>
<td>Food insecure income</td>
<td>13%</td>
<td>73%</td>
<td>15%</td>
</tr>
</tbody>
</table>
Assessment of the Local Authorities
In general, do you approve or disapprove of the work of your city council?

- Approve: 62%
- Disapprove: 29%
- Difficult to answer/No answer: 9%
In general, do you approve or disapprove of the work of your city council?

<table>
<thead>
<tr>
<th>Age, Gender, Income</th>
<th>Approve</th>
<th>Disapprove</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>16-35</td>
<td>36%</td>
<td>58%</td>
<td>6%</td>
</tr>
<tr>
<td>36-50</td>
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<tr>
<td>51+</td>
<td>22%</td>
<td>67%</td>
<td>11%</td>
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<tr>
<td>Women</td>
<td>31%</td>
<td>58%</td>
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<td>Men</td>
<td>28%</td>
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<tr>
<td>Secure income</td>
<td>37%</td>
<td>60%</td>
<td>3%</td>
</tr>
<tr>
<td>Adequate income</td>
<td>35%</td>
<td>58%</td>
<td>7%</td>
</tr>
<tr>
<td>Subsistence income</td>
<td>21%</td>
<td>67%</td>
<td>12%</td>
</tr>
<tr>
<td>Food insecure income</td>
<td>19%</td>
<td>72%</td>
<td>9%</td>
</tr>
</tbody>
</table>
Areas of Municipal Development
In your opinion, what are the three areas that should be the top priorities for municipal authorities in your city?*

- **Public health institutions**: 43%
- **Fighting corruption**: 42%
- **Roads**: 41%
- **Housing and communal enterprises**: 35%
- **Public transportation**: 18%
- **Social assistance**: 18%
- **Education**: 16%
- **Coronavirus**: 9%
- **Accessibility for persons with disabilities**: 8%
- **Environment**: 7%
- **Public spaces (parks and squares)**: 7%
- **Cultural and sport facilities**: 7%
- **Public safety**: 6%
- **Administrative services provisions**: 2%
- **Street markets**: 2%
- **Other**: 4%
- **Difficult to answer/No answer**: 2%

*Respondents asked to choose top 3 options.*
In your opinion, what are the three areas that should be the top priorities for municipal authorities in your city?*

<table>
<thead>
<tr>
<th>Area</th>
<th>18-35</th>
<th>36-50</th>
<th>51+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public health institutions</td>
<td>43%</td>
<td>40%</td>
<td>44%</td>
</tr>
<tr>
<td>Fighting corruption</td>
<td>43%</td>
<td>39%</td>
<td>42%</td>
</tr>
<tr>
<td>Roads</td>
<td>46%</td>
<td>45%</td>
<td>33%</td>
</tr>
<tr>
<td>Housing and communal enterprises</td>
<td>26%</td>
<td>44%</td>
<td>36%</td>
</tr>
<tr>
<td>Public transportation</td>
<td>22%</td>
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<td>Social assistance</td>
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<td>13%</td>
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<tr>
<td>Education</td>
<td>20%</td>
<td>19%</td>
<td>9%</td>
</tr>
<tr>
<td>Coronavirus</td>
<td>8%</td>
<td>3%</td>
<td>14%</td>
</tr>
<tr>
<td>Accessibility for persons with disabilities</td>
<td>11%</td>
<td>9%</td>
<td>3%</td>
</tr>
<tr>
<td>Public spaces (parks and squares)</td>
<td>12%</td>
<td>10%</td>
<td>2%</td>
</tr>
<tr>
<td>Environment</td>
<td>8%</td>
<td>6%</td>
<td>8%</td>
</tr>
<tr>
<td>Cultural and sport facilities</td>
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<td>9%</td>
<td>1%</td>
</tr>
<tr>
<td>Public safety</td>
<td>4%</td>
<td>5%</td>
<td>8%</td>
</tr>
<tr>
<td>Administrative services provisions</td>
<td>1%</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Street markets</td>
<td>1%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Other</td>
<td>3%</td>
<td>3%</td>
<td>5%</td>
</tr>
<tr>
<td>Difficult to answer/No answer</td>
<td>1%</td>
<td>2%</td>
<td>3%</td>
</tr>
</tbody>
</table>

*Respondents asked to choose top 3 options.
Interaction with Local Authorities
In the past two years, have you had to interact with your city’s government offices?

- Yes: 62%
- No: 38%
- Difficult to answer/No answer: <1%
How satisfied were you by the service received from the local authorities?

(Among those who have interacted with city government offices in the past two years (n=150))

Satisfied: 51%
Neither satisfied or dissatisfied: 26%
Dissatisfied: 23%
Difficult to answer/No answer: 0%
Do you feel safe walking home alone in your neighborhood in the evening?

- Yes, I feel safe: 55%
- No, I do not feel safe: 38%
- Difficult to answer/No answer: 7%
Do you feel safe walking home alone in your neighborhood in the evening?

Gender

- Men: 65% Yes, I feel safe, 30% No, I do not feel safe, 5% Difficult to answer/No answer
- Women: 47% Yes, I feel safe, 44% No, I do not feel safe, 10% Difficult to answer/No answer

Assessment of City's Direction

- Right direction (n=142): 67% Yes, I feel safe, 28% No, I do not feel safe, 6% Difficult to answer/No answer
- Wrong direction (n=219): 49% Yes, I feel safe, 45% No, I do not feel safe, 6% Difficult to answer/No answer
Gender Equality
Do you feel that men and women in your city have equal rights and opportunities?

- Yes: 75%
- No: 18%
- Difficult to answer/No answer: 7%
Do you feel that men and women in your city have equal rights and opportunities?

Age, Gender

- **16-35**
  - Yes: 76%
  - No: 21%
  - Difficult to answer/No answer: 3%

- **36-50**
  - Yes: 83%
  - No: 14%
  - Difficult to answer/No answer: 4%

- **51+**
  - Yes: 70%
  - No: 19%
  - Difficult to answer/No answer: 12%

- **Men**
  - Yes: 81%
  - No: 14%
  - Difficult to answer/No answer: 4%

- **Women**
  - Yes: 71%
  - No: 21%
  - Difficult to answer/No answer: 8%
If there are two candidates running for mayor in your city and they have the same qualifications aside from the fact that one is a man and one is a woman, which candidate are you more likely to support?

- Man: 67%
- Woman: 19%
- Makes no difference to me: 12%
- Difficult to answer/No answer: 2%
If there are two candidates running for mayor in your city and they have the same qualifications aside from the fact that one is a man and one is a woman, which candidate are you more likely to support?

Age, Gender

<table>
<thead>
<tr>
<th>Age</th>
<th>Man</th>
<th>Woman</th>
<th>Makes no difference to me</th>
<th>Difficult to answer/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>51+</td>
<td>14%</td>
<td>30%</td>
<td>54%</td>
<td>3%</td>
</tr>
<tr>
<td>36-50</td>
<td>12%</td>
<td>17%</td>
<td>70%</td>
<td>2%</td>
</tr>
<tr>
<td>16-35</td>
<td>11%</td>
<td>10%</td>
<td>78%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Men

- 16%
- 17%
- 72%
- 3%

Women

- 16%
- 22%
- 62%
- 1%

- It is difficult to answer or no answer in any category.
Demographics
Demographics

FINANCIAL STATUS

There is not enough money even for food - 13%
There is enough for everyday expenses, but it is difficult to buy clothes - 25%
Basically enough, but not enough for buy expensive items - 34%
Enough for almost anything, but buying an apartment or a house is not possible. - 22%
We deny ourselves practically nothing - 3%
Difficult to answer/No answer - 1%