Public Opinion Survey: Residents of Armenia

June 2020
Detailed Methodology

- The survey was conducted on behalf of International Republic Institute’s Center for Insights in Survey Research by Breavis (represented by IPSC LLC).
- Data was collected throughout Armenia between June 18 and June 25, 2020, through phone interviews, with respondents selected by random digit dialing (RDD) probability sampling of mobile phone numbers.
- The sample consisted of 1,517 permanent residents of Armenia older than the age of 18. It is representative of the general population by age, gender, province and urbanicity level.
- Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age, gender and urbanicity level.
- The margin of error does not exceed plus or minus 2.5 points for the full sample.
- The response rate was 60 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the U.S. Agency for International Development.
Weighted (Disaggregated) Bases

<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
<th>Share</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age Groups</strong></td>
<td>18-29 years old</td>
<td>n=351</td>
<td>23%</td>
</tr>
<tr>
<td></td>
<td>30-49 years old</td>
<td>n=560</td>
<td>37%</td>
</tr>
<tr>
<td></td>
<td>50+ years old</td>
<td>n=606</td>
<td>40%</td>
</tr>
<tr>
<td><strong>Gender</strong></td>
<td>Male</td>
<td>n=693</td>
<td>46%</td>
</tr>
<tr>
<td></td>
<td>Female</td>
<td>n=824</td>
<td>54%</td>
</tr>
<tr>
<td><strong>Community type</strong></td>
<td>Yerevan</td>
<td>n=559</td>
<td>37%</td>
</tr>
<tr>
<td></td>
<td>Urban</td>
<td>n=414</td>
<td>27%</td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>n=544</td>
<td>36%</td>
</tr>
<tr>
<td><strong>Education</strong></td>
<td>Primary or secondary</td>
<td>n=515</td>
<td>34%</td>
</tr>
<tr>
<td></td>
<td>Vocational</td>
<td>n=375</td>
<td>25%</td>
</tr>
<tr>
<td></td>
<td>Higher</td>
<td>n=625</td>
<td>41%</td>
</tr>
<tr>
<td><strong>Do you personally know anyone who has been diagnosed with coronavirus?</strong></td>
<td>Yes</td>
<td>n=573</td>
<td>38%</td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>n=940</td>
<td>62%</td>
</tr>
<tr>
<td><strong>Are you or any of your household members a beneficiary of any of the Government’s social and economic programs?</strong></td>
<td>Yes</td>
<td>n=434</td>
<td>29%</td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>n=1,066</td>
<td>70%</td>
</tr>
<tr>
<td><strong>How the outbreak of the coronavirus has affected the economic situation of your household?</strong></td>
<td>Not changed</td>
<td>n=448</td>
<td>30%</td>
</tr>
<tr>
<td></td>
<td>Worsened</td>
<td>n=1,039</td>
<td>68%</td>
</tr>
</tbody>
</table>
Perceptions of COVID-19 Response
To what extent are you concerned that you, your family or someone you know will become infected by coronavirus?

- Very concerned: 64%
- Somewhat concerned: 21%
- Somewhat not concerned: 6%
- Not at all concerned: 9%
- Don’t know: 1%
Why are you somewhat not concerned or not at all concerned that you, your family or someone you know will become infected by coronavirus?
(Respondents who are not at all concerned or somewhat not concerned, n=220)

- We take preventive measures: 46%
- This is all conspiracy; it is a fake virus: 18%
- I do not see any risk to me and my family: 15%
- It is no worse than a regular flu: 8%
- I do not know anyone who has been affected: 6%
- I am already infected: 2%
- Everyone will get sick one day: 2%
- Don’t know: 3%
To what extent are you concerned that you, your family, or someone you know will become infected by coronavirus?

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Very Concerned</th>
<th>Somewhat Concerned</th>
<th>Somewhat Not Concerned</th>
<th>Not at All Concerned</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>64%</td>
<td>21%</td>
<td>6%</td>
<td>9%</td>
<td>1%</td>
</tr>
<tr>
<td>Those who know anyone infected</td>
<td>70%</td>
<td>21%</td>
<td>4%</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>Those who don't know anyone infected</td>
<td>60%</td>
<td>21%</td>
<td>7%</td>
<td>12%</td>
<td>1%</td>
</tr>
<tr>
<td>18-29 years old</td>
<td>59%</td>
<td>24%</td>
<td>7%</td>
<td>11%</td>
<td></td>
</tr>
<tr>
<td>30-49 years old</td>
<td>64%</td>
<td>21%</td>
<td>6%</td>
<td>8%</td>
<td></td>
</tr>
<tr>
<td>50+ years old</td>
<td>67%</td>
<td>19%</td>
<td>5%</td>
<td>8%</td>
<td>1%</td>
</tr>
<tr>
<td>Urban</td>
<td>63%</td>
<td>20%</td>
<td>6%</td>
<td>11%</td>
<td></td>
</tr>
<tr>
<td>Rural</td>
<td>63%</td>
<td>21%</td>
<td>7%</td>
<td>9%</td>
<td>1%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>67%</td>
<td>21%</td>
<td>5%</td>
<td>7%</td>
<td></td>
</tr>
</tbody>
</table>

Color codes:
- Very concerned: Red
- Somewhat concerned: Pink
- Somewhat not concerned: Light blue
- Not at all concerned: Dark blue
- Don't know: Grey
Do you personally know anyone who has been diagnosed with coronavirus?

- Total: 38% Yes, 62% No
  - Yerevan: 49% Yes, 50% No
  - Rural: 28% Yes, 72% No
  - Urban: 35% Yes, 64% No
To what extent are you concerned about coronavirus’s effect on the economy?

- Very concerned: 71%
- Somewhat concerned: 19%
- Somewhat not concerned: 4%
- Not at all concerned: 2%
- Don’t know: 4%
To what extent are you concerned about coronavirus’s effect on the economy?

- **Total**
  - Very concerned: 71%
  - Somewhat concerned: 19%
  - Somewhat not concerned: 4%
  - Not at all concerned: 4%
  - Don’t know: 2%

- **18-29 years old**
  - Very concerned: 62%
  - Somewhat concerned: 23%
  - Somewhat not concerned: 5%
  - Not at all concerned: 9%
  - Don’t know: 2%

- **30-49 years old**
  - Very concerned: 76%
  - Somewhat concerned: 16%
  - Somewhat not concerned: 4%
  - Not at all concerned: 3%
  - Don’t know: 1%

- **50+ years old**
  - Very concerned: 72%
  - Somewhat concerned: 19%
  - Somewhat not concerned: 3%
  - Not at all concerned: 3%
  - Don’t know: 3%

- **Urban**
  - Very concerned: 71%
  - Somewhat concerned: 18%
  - Somewhat not concerned: 5%
  - Not at all concerned: 4%
  - Don’t know: 2%

- **Rural**
  - Very concerned: 68%
  - Somewhat concerned: 21%
  - Somewhat not concerned: 3%
  - Not at all concerned: 5%
  - Don’t know: 3%

- **Yerevan**
  - Very concerned: 73%
  - Somewhat concerned: 18%
  - Somewhat not concerned: 4%
  - Not at all concerned: 4%
  - Don’t know: 2%
To what extent are you satisfied with the Armenian government’s response to the coronavirus pandemic?

- Very satisfied
- Somewhat satisfied
- Somewhat not satisfied
- Not at all satisfied
- Don’t know/Refused to answer

**Total**
- Very satisfied: 48%
- Somewhat satisfied: 23%
- Somewhat not satisfied: 11%
- Not at all satisfied: 15%
- Don’t know/Refused to answer: 3%

**Primary and secondary education***
- Very satisfied: 54%
- Somewhat satisfied: 18%
- Somewhat not satisfied: 9%
- Not at all satisfied: 16%
- Don’t know/Refused to answer: 4%

**Vocational**
- Very satisfied: 53%
- Somewhat satisfied: 24%
- Somewhat not satisfied: 9%
- Not at all satisfied: 10%
- Don’t know/Refused to answer: 4%

**Higher education****
- Very satisfied: 40%
- Somewhat satisfied: 28%
- Somewhat not satisfied: 14%
- Not at all satisfied: 16%
- Don’t know/Refused to answer: 2%

**18-29 years old**
- Very satisfied: 38%
- Somewhat satisfied: 29%
- Somewhat not satisfied: 15%
- Not at all satisfied: 15%
- Don’t know/Refused to answer: 2%

**30-49 years old**
- Very satisfied: 43%
- Somewhat satisfied: 23%
- Somewhat not satisfied: 12%
- Not at all satisfied: 17%
- Don’t know/Refused to answer: 4%

**50+ years old**
- Very satisfied: 58%
- Somewhat satisfied: 20%
- Somewhat not satisfied: 8%
- Not at all satisfied: 11%
- Don’t know/Refused to answer: 3%

**Urban**
- Very satisfied: 52%
- Somewhat satisfied: 21%
- Somewhat not satisfied: 9%
- Not at all satisfied: 14%
- Don’t know/Refused to answer: 4%

**Rural**
- Very satisfied: 50%
- Somewhat satisfied: 22%
- Somewhat not satisfied: 10%
- Not at all satisfied: 13%
- Don’t know/Refused to answer: 4%

**Yerevan**
- Very satisfied: 43%
- Somewhat satisfied: 26%
- Somewhat not satisfied: 13%
- Not at all satisfied: 16%
- Don’t know/Refused to answer: 4%

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*Including unfinished primary and secondary education
**Including unfinished higher education
To what extent are you satisfied with the National Assembly’s response to the coronavirus pandemic?

- Very satisfied
- Somewhat satisfied
- Somewhat not satisfied
- Not at all satisfied
- Don’t know/Refused to answer

**Including unfinished primary and secondary education**

**Including unfinished higher education**

![Bar chart showing satisfaction levels by various demographics and education levels.](image-url)
To what extent are you satisfied with parliamentary parties' response to the coronavirus pandemic?

- **Very satisfied**
- **Somewhat satisfied**
- **Somewhat not satisfied**
- **Not at all satisfied**
- **Don't know/Refused to answer**

### My Step
- Very satisfied: 45%
- Somewhat satisfied: 18%
- Somewhat not satisfied: 7%
- Not at all satisfied: 13%
- Don't know/Refused to answer: 17%

### Prosperous Armenia
- Very satisfied: 10%
- Somewhat satisfied: 12%
- Somewhat not satisfied: 14%
- Not at all satisfied: 41%
- Don't know/Refused to answer: 23%

### Bright Armenia
- Very satisfied: 5%
- Somewhat satisfied: 7%
- Somewhat not satisfied: 14%
- Not at all satisfied: 44%
- Don't know/Refused to answer: 30%
In light of the coronavirus, did your opinion of each of the following state institutions or bodies get better or worse, or did it not change?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Better</th>
<th>No change</th>
<th>Worse</th>
<th>Don’t know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police</td>
<td>65%</td>
<td>19%</td>
<td>8%</td>
<td>8%</td>
</tr>
<tr>
<td>Ministry of Health</td>
<td>64%</td>
<td>19%</td>
<td>11%</td>
<td>6%</td>
</tr>
<tr>
<td>Prime Minister’s Office</td>
<td>58%</td>
<td>24%</td>
<td>9%</td>
<td>10%</td>
</tr>
<tr>
<td>Ministry of Labor and Social Affairs</td>
<td>38%</td>
<td>32%</td>
<td>13%</td>
<td>17%</td>
</tr>
<tr>
<td>Ministry of Education</td>
<td>37%</td>
<td>31%</td>
<td>18%</td>
<td>15%</td>
</tr>
<tr>
<td>National Assembly</td>
<td>36%</td>
<td>32%</td>
<td>18%</td>
<td>14%</td>
</tr>
<tr>
<td>Local Government bodies</td>
<td>36%</td>
<td>39%</td>
<td>8%</td>
<td>17%</td>
</tr>
<tr>
<td>Ministry of Justice</td>
<td>31%</td>
<td>33%</td>
<td>11%</td>
<td>24%</td>
</tr>
<tr>
<td>Ministry of Foreign Affairs</td>
<td>30%</td>
<td>36%</td>
<td>9%</td>
<td>26%</td>
</tr>
<tr>
<td>Ministry of Territorial Administration</td>
<td>30%</td>
<td>37%</td>
<td>6%</td>
<td>27%</td>
</tr>
<tr>
<td>Ministry of Economy</td>
<td>27%</td>
<td>34%</td>
<td>9%</td>
<td>29%</td>
</tr>
</tbody>
</table>
For the following Armenian officials, is your opinion very favorable, somewhat favorable, somewhat unfavorable, very unfavorable or you have not heard about this individual?

<table>
<thead>
<tr>
<th>Official</th>
<th>Very favorable</th>
<th>Somewhat favorable</th>
<th>Somewhat unfavorable</th>
<th>Very unfavorable</th>
<th>Don’t know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nikol Pashinyan</td>
<td>72%</td>
<td>12%</td>
<td>4%</td>
<td>6%</td>
<td>5%</td>
</tr>
<tr>
<td>Ararat Mirzoyan</td>
<td>40%</td>
<td>21%</td>
<td>8%</td>
<td>8%</td>
<td>12%</td>
</tr>
<tr>
<td>Arsen Torosyan</td>
<td>39%</td>
<td>19%</td>
<td>9%</td>
<td>9%</td>
<td>15%</td>
</tr>
<tr>
<td>Tigran Avinyan</td>
<td>37%</td>
<td>22%</td>
<td>9%</td>
<td>8%</td>
<td>16%</td>
</tr>
<tr>
<td>Arayik Harutyunyan</td>
<td>28%</td>
<td>21%</td>
<td>10%</td>
<td>12%</td>
<td>18%</td>
</tr>
<tr>
<td>Lilit Makunts</td>
<td>25%</td>
<td>15%</td>
<td>8%</td>
<td>9%</td>
<td>32%</td>
</tr>
<tr>
<td>Zaruhi Batoyan</td>
<td>18%</td>
<td>15%</td>
<td>8%</td>
<td>9%</td>
<td>39%</td>
</tr>
<tr>
<td>Gagik Tsarukyan</td>
<td>16%</td>
<td>18%</td>
<td>16%</td>
<td>33%</td>
<td>2%</td>
</tr>
<tr>
<td>Mane Tandilyan</td>
<td>13%</td>
<td>14%</td>
<td>13%</td>
<td>36%</td>
<td>12%</td>
</tr>
<tr>
<td>Naira Zohrabyan</td>
<td>11%</td>
<td>15%</td>
<td>18%</td>
<td>37%</td>
<td>7%</td>
</tr>
<tr>
<td>Edmon Marukyan</td>
<td>8%</td>
<td>15%</td>
<td>19%</td>
<td>37%</td>
<td>9%</td>
</tr>
</tbody>
</table>

Legend:
- **Very favorable**
- **Somewhat favorable**
- **Somewhat unfavorable**
- **Very unfavorable**
- **Have not heard the name**
- **Don’t know/Refused to answer**
To what extent are you satisfied with Commandant’s Office’s (Paretatun’s) efforts in communicating their decisions during the coronavirus pandemic in Armenia?

*Including unfinished primary and secondary education

**Including unfinished higher education
In light of the coronavirus pandemic, which public communication measures do you think are most effective to inform the public about the government’s decisions?

- The Prime Minister's posts or videos on Facebook: 22%
- Loudspeaker announcements on the streets: 15%
- Daily updates on social media: 13%
- Social ads, meaning instructive video materials and billboards: 11%
- Interviews and talks with health professionals: 11%
- Daily briefings and press conferences: 10%
- Announcements on TV in general: 2%
- Hotline: 2%
- Websites: 2%
- Mobile applications: 1%
- Don’t know: 9%
- Other: 1%
- All: 1%
To what extent are you satisfied with the level of government’s efforts in communicating to the public health-related risks associated with the coronavirus pandemic?

*Including unfinished primary and secondary education

**Including unfinished higher education
To what extent are you satisfied with the Armenian government’s social programs to mitigate the results of coronavirus pandemic?

Very satisfied | Somewhat satisfied | Somewhat not satisfied | Not at all satisfied | Don't know/Refused to answer
---|---|---|---|---

**Total**
- Very satisfied: 45%
- Somewhat satisfied: 24%
- Somewhat not satisfied: 13%
- Not at all satisfied: 13%
- Don't know/Refused to answer: 4%

**Household’s economic situation didn’t change***
- Very satisfied: 56%
- Somewhat satisfied: 23%
- Somewhat not satisfied: 8%
- Not at all satisfied: 7%
- Don't know/Refused to answer: 6%

**Household’s economic situation worsened***
- Very satisfied: 40%
- Somewhat satisfied: 25%
- Somewhat not satisfied: 15%
- Not at all satisfied: 16%
- Don't know/Refused to answer: 4%

**Beneficiary of government’s programs**
- Very satisfied: 49%
- Somewhat satisfied: 24%
- Somewhat not satisfied: 14%
- Not at all satisfied: 11%
- Don't know/Refused to answer: 3%

**Not beneficiaries of government’s programs**
- Very satisfied: 43%
- Somewhat satisfied: 25%
- Somewhat not satisfied: 13%
- Not at all satisfied: 14%
- Don't know/Refused to answer: 5%

**Age groups**
- 18-29 years old
  - Very satisfied: 41%
  - Somewhat satisfied: 27%
  - Somewhat not satisfied: 17%
  - Not at all satisfied: 13%
  - Don't know/Refused to answer: 1%
- 30-49 years old
  - Very satisfied: 42%
  - Somewhat satisfied: 25%
  - Somewhat not satisfied: 13%
  - Not at all satisfied: 16%
  - Don't know/Refused to answer: 4%
- 50+ years old
  - Very satisfied: 49%
  - Somewhat satisfied: 22%
  - Somewhat not satisfied: 11%
  - Not at all satisfied: 11%
  - Don't know/Refused to answer: 7%

*Data was not disaggregated for those who stated their household’s economic situation improved after the outbreak of coronavirus due to the small sample size.
If you had a chance to advise the government which programs to pay attention to during the coronavirus pandemic and immediately after that, which area would you choose*? (Spontaneous response)

- Healthcare service and equipment: 14%
- Public education programs: 5%
- Programs for farmers and agriculture: 5%
- Social assistance to those in need: 4%
- Direct cash transfer programs: 4%
- Social assistance to retirees and beneficiaries: 4%
- Protection, compensation for healthcare workers: 4%
- Quarantine strict measures, law enforcement: 3%
- Creating new jobs: 3%
- Other: 21%
- Don’t know: 33%

* Responses named by less than 3% not displayed and merged into ‘other’
Which foreign country has been most helpful to our country’s dealing with the coronavirus?
(Spontaneous response)

- European Countries: 14%
- China: 13%
- USA: 11%
- Russia: 8%
- Georgia: 7%
- None: 3%
- Don’t know/Refused to answer: 44%
In your opinion, to what extent are strict measures to protect public health justified?

- **Often justified**
- **Sometimes justified**
- **Rarely justified**
- **Never justified**
- **Don’t know**

<table>
<thead>
<tr>
<th>Category</th>
<th>Often justified</th>
<th>Sometimes justified</th>
<th>Rarely justified</th>
<th>Never justified</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td>50%</td>
<td>32%</td>
<td>8%</td>
<td>5%</td>
<td>5%</td>
</tr>
<tr>
<td>18-29 years old</td>
<td>44%</td>
<td>38%</td>
<td>12%</td>
<td>5%</td>
<td>1%</td>
</tr>
<tr>
<td>30-49 years old</td>
<td>49%</td>
<td>34%</td>
<td>7%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>50+ years old</td>
<td>54%</td>
<td>27%</td>
<td>5%</td>
<td>5%</td>
<td>8%</td>
</tr>
<tr>
<td>Urban</td>
<td>49%</td>
<td>33%</td>
<td>7%</td>
<td>6%</td>
<td>5%</td>
</tr>
<tr>
<td>Rural</td>
<td>53%</td>
<td>31%</td>
<td>6%</td>
<td>4%</td>
<td>6%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>47%</td>
<td>33%</td>
<td>10%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>Male</td>
<td>46%</td>
<td>33%</td>
<td>8%</td>
<td>7%</td>
<td>6%</td>
</tr>
<tr>
<td>Female</td>
<td>54%</td>
<td>32%</td>
<td>7%</td>
<td>4%</td>
<td>4%</td>
</tr>
</tbody>
</table>

*Including unfinished primary and secondary education
**Including unfinished higher education
Which of the following measures have you taken in response to the coronavirus threat?
(Multiple answers allowed)

- Wear a mask: 97%
- Avoid public gatherings: 90%
- Avoid close proximity with non-household members: 90%
- Avoid places where social distancing is impossible: 85%
- Increase handwashing: 84%
- Use of hand sanitizer: 2%
- Use of gloves: 1%
- Other: 1%
- None of those: 1%
Which of the following statements would you say is closest to your opinion?

- It is the government’s responsibility to protect the public from coronavirus
- It is my responsibility to protect myself and those around me from coronavirus
- It is the shared responsibility of the government and people to combat coronavirus
When do you expect your daily life will return to the way it used to be before the coronavirus pandemic?

- Immediately: 26%
- Within 6 months: 29%
- Within one year: 19%
- After more than one year: 17%
- Don’t know: 9%
Are you a member of any groups listed below? (Multiple answers allowed)

- Parent of a school-age child: 23%
- Parent of a university student: 8%
- University student: 5%
- School teacher: 4%
- None: 64%
What is the most positive aspect of distance learning during the coronavirus crisis?
(Spontaneous response, among those who are parents of school-age children and/or university students, or are university students or schoolteachers, n=546)

- Students are protected from infection and gain knowledge: 27%
- The parent monitors the lesson process: 6%
- They learn to use computer technologies: 4%
- Students are more committed to do the lessons well: 4%
- Proper time management: 3%
- Communication is maintained during quarantine: 2%
- Less stress: 1%
- There is no transportation problem: 1%
- Teachers work well: 1%
- There are many technical possibilities: 1%
- None: 35%
- Don't know/Refused to answer: 15%
What is the most negative aspect of distance learning during the coronavirus crisis?

(Spontaneous response, among those who are parents of school-age children and/or university students, or are university students or schoolteachers, n=546)
To what extent are you satisfied with the performance of Armenian mass media in general?

*Including unfinished primary and secondary education

**Including unfinished higher education
Which media platform do you use most frequently to gain political news and information? (Multiple answers allowed)

- Television: 64%
- Social Media: 62%
- Internet (other than social media): 40%
- Radio: 10%
- Print Media: 5%
- Acquaintances, friends: 1%
- None: 2%
Which media platform do you use most frequently to gain political news and information? Television

- Total: 64%
- Primary and secondary education*: 63%
- Vocational: 75%
- Higher education**: 59%
- 18-29 years old: 41%
- 30-49 years old: 60%
- 50+ years old: 81%
- Urban: 65%
- Rural: 66%
- Yerevan: 61%
- Male: 61%
- Female: 67%

*Including unfinished primary and secondary education

**Including unfinished higher education
Which media platform do you use most frequently to gain political news and information? Social Media

- Total: 62%
- Primary and secondary education*: 56%
- Vocational: 59%
- Higher education**: 68%
- 18-29 years old: 83%
- 30-49 years old: 68%
- 50+ years old: 44%
- Urban: 59%
- Rural: 61%
- Yerevan: 64%
- Male: 58%
- Female: 65%

*Including unfinished primary and secondary education
**Including unfinished higher education
Which specific media outlets in Armenia such as a specific TV channel, radio station, newspaper, website et cetera, do you consider most trustworthy for coronavirus pandemic news?

(Spontaneous response)

- Public television: 18%
- Shant TV: 16%
- Armenia TV: 12%
- Radio Liberty: 9%
- ArmNews TV: 4%
- Website and Facebook page of the Ministry of Health: 2%
- Nikol Pashinyan's Facebook page: 1%
- news.am: 1%
- The Commandant's Facebook page/website: 1%
- Nor Hayastan TV: 1%
- Kentron TV: 1%
- Other: 6%
- None: 10%
- Don't know: 20%
How frequently do you encounter information in the media (social media included) regarding coronavirus, that you believe is misleading or false?

- Daily or almost daily
- Several times a week
- Weekly
- Monthly
- Less often
- Never
- Don’t know

**Total**
- 48% Daily or almost daily
- 14% Several times a week
- 4% Weekly
- 2% Monthly
- 8% Less often
- 12% Never
- 11% Don’t know

**Primary and secondary education***
- 45% Daily or almost daily
- 12% Several times a week
- 5% Weekly
- 3% Monthly
- 9% Less often
- 14% Never
- 13% Don’t know

**Vocational**
- 46% Daily or almost daily
- 12% Several times a week
- 5% Weekly
- 2% Monthly
- 8% Less often
- 17% Never
- 12% Don’t know

**Higher education**
- 53% Daily or almost daily
- 17% Several times a week
- 3% Weekly
- 2% Monthly
- 7% Less often
- 8% Never
- 10% Don’t know

**18-29 years old**
- 50% Daily or almost daily
- 18% Several times a week
- 6% Weekly
- 5% Monthly
- 8% Less often
- 8% Never
- 9% Don’t know

**30-49 years old**
- 52% Daily or almost daily
- 14% Several times a week
- 3% Weekly
- 1% Monthly
- 8% Less often
- 11% Never
- 10% Don’t know

**50+ years old**
- 44% Daily or almost daily
- 12% Several times a week
- 4% Weekly
- 2% Monthly
- 8% Less often
- 15% Never
- 16% Don’t know

**Male**
- 50% Daily or almost daily
- 13% Several times a week
- 5% Weekly
- 3% Monthly
- 6% Less often
- 11% Never
- 12% Don’t know

**Female**
- 47% Daily or almost daily
- 15% Several times a week
- 3% Weekly
- 2% Monthly
- 9% Less often
- 13% Never
- 10% Don’t know

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*Including unfinished primary and secondary education

**Including unfinished higher education
To what extent do you trust the following sources of information on coronavirus?

- **Very trustworthy**
- **Somewhat trustworthy**
- **Somewhat untrustworthy**
- **Very untrustworthy**
- **I do not use that source**
- **Don’t know/Refused to answer**

**Western international media outlets**
- Very trustworthy: 8%
- Somewhat trustworthy: 14%
- Somewhat untrustworthy: 12%
- Very untrustworthy: 11%
- I do not use that source: 54%
- Don’t know/Refused to answer: 1%

**Government officials (Paretatun)**
- Very trustworthy: 57%
- Somewhat trustworthy: 23%
- Somewhat untrustworthy: 7%
- Very untrustworthy: 5%
- I do not use that source: 7%
- Don’t know/Refused to answer: 2%

**Health professionals**
- Very trustworthy: 50%
- Somewhat trustworthy: 28%
- Somewhat untrustworthy: 8%
- Very untrustworthy: 5%
- I do not use that source: 6%
- Don’t know/Refused to answer: 1%

**Friends and Family**
- Very trustworthy: 41%
- Somewhat trustworthy: 24%
- Somewhat untrustworthy: 13%
- Very untrustworthy: 13%
- I do not use that source: 4%
- Don’t know/Refused to answer: 4%

**World Health Organization**
- Very trustworthy: 35%
- Somewhat trustworthy: 24%
- Somewhat untrustworthy: 11%
- Very untrustworthy: 7%
- I do not use that source: 20%
- Don’t know/Refused to answer: 3%

**National media outlets**
- Very trustworthy: 32%
- Somewhat trustworthy: 36%
- Somewhat untrustworthy: 16%
- Very untrustworthy: 9%
- I do not use that source: 5%
- Don’t know/Refused to answer: 3%

**Armenian Unified Info Centre**
- Very trustworthy: 22%
- Somewhat trustworthy: 18%
- Somewhat untrustworthy: 7%
- Very untrustworthy: 4%
- I do not use that source: 46%
- Don’t know/Refused to answer: 3%

**Russian media outlets**
- Very trustworthy: 14%
- Somewhat trustworthy: 19%
- Somewhat untrustworthy: 13%
- Very untrustworthy: 15%
- I do not use that source: 37%
- Don’t know/Refused to answer: 2%

**Social media**
- Very trustworthy: 14%
- Somewhat trustworthy: 26%
- Somewhat untrustworthy: 26%
- Very untrustworthy: 15%
- I do not use that source: 17%
- Don’t know/Refused to answer: 2%

**I do not use that source**

36
Demographics and Economic Outlook
Age, Gender, Community Type, Province Distribution

- 18-29 years old: 23%
- 30-49 years old: 37%
- 50+ years old: 40%
- Male: 46%
- Female: 54%
- Yerevan: 37%
- Urban: 37%
- Rural: 27%
- Yerevan: 37%
- Aragatsotn: 5%
- Ararat: 8%
- Armavir: 8%
- Gegharkunik: 7%
- Kotayk: 8%
- Lori: 7%
- Shirak: 7%
- Syunik: 5%
- Tavush: 5%
- Vayots Dzor: 3%

Provinces: Yerevan, Rural, Yerevan, Aragatsotn, Ararat, Armavir, Gegharkunik, Kotayk, Lori, Shirak, Syunik, Tavush, Vayots Dzor
What is the highest level of education you have attained?

- 36% Primary/Unfinished secondary
- 32% Secondary
- 25% Vocational
- 5% Unfinished higher
- 2% University, higher
Are you or any of your household members a beneficiary of any of the government’s social and economic programs to mitigate the results of coronavirus?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Don’t know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td>29%</td>
<td>70%</td>
<td>1%</td>
</tr>
<tr>
<td><strong>Urban</strong></td>
<td>28%</td>
<td>72%</td>
<td>1%</td>
</tr>
<tr>
<td><strong>Rural</strong></td>
<td>29%</td>
<td>69%</td>
<td>2%</td>
</tr>
<tr>
<td><strong>Yerevan</strong></td>
<td>29%</td>
<td>70%</td>
<td>1%</td>
</tr>
</tbody>
</table>
How would you say the outbreak of the coronavirus has affected the economic situation of your household?

- **Total**: 2% (Economic situation improved a lot) | 30% (Economic situation improved somewhat) | 41% (Economic situation stayed the same) | 27% (Economic situation worsened somewhat) | 27% (Economic situation worsened a lot)
- **Urban**: 1% | 28% | 42% | 27% | 27%
- **Rural**: 2% | 33% | 39% | 27% | 27%
- **Yerevan**: 2% | 27% | 42% | 28% | 27%