Detailed Methodology

• The survey was coordinated by Dr. Rasa Alisauskiene from Baltic Surveys/The Gallup Organization on behalf of the Center for Insights in Survey Research. The field work was carried out by the Armenian Sociological Association.

• Data was collected throughout Armenia between May 6 and 31, 2019, through face-to-face interviews in respondents’ homes.

• The sample consisted of 1,200 permanent residents of Armenia aged 18 or older and eligible to vote. It is representative of the general population by age, gender and region.

• Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age and gender.

• A multistage probability sampling method was used, with random route and next birthday respondent selection procedures.

  • Stage one: All districts of Armenia are grouped into 11 regions. The city of Yerevan was treated as a separate region.
  • Stage two: The territory of each region was split into settlements and grouped according to subtype (i.e. cities, towns and villages).
    • Settlements were selected at random across all regions.
    • The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
  • Stage three: Primary sampling units were described.

• The margin of error does not exceed plus or minus 2.5 percent for the full sample.

• The response rate was 66 percent.

• Charts and graphs may not add up to 100 percent due to rounding.

• The survey was funded by the U.S. Agency for International Development.
## Disaggregate Bases and Past Polls

<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
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<tbody>
<tr>
<td>Age Groups</td>
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<td>Settlement Type</td>
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<td>Monthly Household Income</td>
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<tr>
<td>&gt;250,000 AMD</td>
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### IRI Polls

<table>
<thead>
<tr>
<th>IRI Polls</th>
<th>Sample Size</th>
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</thead>
<tbody>
<tr>
<td><strong>October 2018, National Poll of Armenia</strong></td>
<td>n=1,200</td>
</tr>
<tr>
<td><strong>August 2018, National Poll of Armenia</strong></td>
<td>n=1,200</td>
</tr>
</tbody>
</table>
Public Expectations
How do you view the change in government in Armenia?

- Very positively
- Somewhat positively
- Somewhat negatively
- Very negatively
- Don't know/No answer

**May 2019**
- Very positively: 28%
- Somewhat positively: 41%
- Somewhat negatively: 15%
- Very negatively: 10%
- Don't know/No answer: 6%

**Oct 2018**
- Very positively: 41%
- Somewhat positively: 41%
- Somewhat negatively: 10%
- Very negatively: 3%
- Don't know/No answer: 5%

**Aug 2018**
- Very positively: 39%
- Somewhat positively: 43%
- Somewhat negatively: 10%
- Very negatively: 3%
- Don't know/No answer: 5%
What do you think are the biggest successes of the government? (Spontaneous response; up to three mentions)

- Decreased corruption: 27%
- Improved psychological state of people: 11%
- Failure of Republican Party: 11%
- Brought democracy: 10%
- National Security Service disclosures: 9%
- Freedom of speech: 9%
- Revolution: 6%
- Removal of Serzh Sargsyan: 6%
- Stopping anarchy: 6%
- Good staff appointments: 5%
- Restoration of justice: 4%
- Good choice of Prime Minister: 4%
- Equality before the law: 4%
- Presentation of new projects: 4%
- Progress in foreign relations: 3%
- Proper budget management: 3%
- Immigration: 3%
- Good work of police: 3%
- Socioeconomic improvement: 3%
- Improved army situation: 3%
- Medical workers wage increase: 3%
- Wages increase: 3%
- Positive attitude towards military: 3%
- Tax policy: 3%
- Pensions increase: 3%
- Decreased crime: 2%
- Abolished fines and penalties: 2%
- Improvement of education: 2%
- Job creation: 2%
- Price decrease: 2%
- Revision of banks’ interest rates: 2%
- Tourism development: 2%
- Country security: 2%
- Decrease in accumulative pension fund: 1%
- Poverty eradication: 1%
- None: 1%
- Don’t know/No answer: 2%
What do you think are the biggest failures of the government? (Spontaneous response; up to three mentions; only mentions of at least 1% displayed)

- Bad management: 22%
- Political instability: 9%
- No results: 8%
- Economic crisis: 8%
- Lack of projects: 7%
- Jobs: 7%
- Increased crime: 6%
- Country security declining: 4%
- Problems in justice system: 4%
- Vendettas: 3%
- Distrust in disclosures: 3%
- Destruction of national values: 3%
- Education reform: 3%
- Foreign policy: 1%
- None: 27%
- Don't know/No answer: 7%
In your opinion, what are three things you believe the N.Pashinyan government must achieve in the next six months, if any? (Spontaneous response; up to three responses)
What is your preference, should political reforms be undertaken quickly or more gradually?

- Definitely quickly
- More quickly than not
- More gradual than not
- Definitely gradually
- Don’t know/No answer

May 2019:
- 31% Definitely quickly
- 31% More quickly than not
- 25% More gradual than not
- 10% Definitely gradually
- 3% Don’t know/No answer

Oct 2018:
- 34% Definitely quickly
- 29% More quickly than not
- 24% More gradual than not
- 10% Definitely gradually
- 3% Don’t know/No answer

Aug 2018:
- 27% Definitely quickly
- 36% More quickly than not
- 24% More gradual than not
- 10% Definitely gradually
- 3% Don’t know/No answer
What is your preference, should economic reforms be undertaken quickly or more gradually?

- Definitely quickly
- More quickly than not
- More gradual than not
- Definitely gradually
- Don’t know/No answer

May 2019:
- 31% Definitely quickly
- 32% More quickly than not
- 26% More gradual than not
- 9% Definitely gradually
- 2% Don’t know/No answer

Oct 2018:
- 31% Definitely quickly
- 30% More quickly than not
- 27% More gradual than not
- 10% Definitely gradually
- 2% Don’t know/No answer

Aug 2018:
- 33% Definitely quickly
- 32% More quickly than not
- 25% More gradual than not
- 9% Definitely gradually
- 1% Don’t know/No answer
Do you believe that the electoral system needs to be reformed?

- Definitely yes
- Somewhat yes
- Somewhat no
- Definitely no
- Don't know/No answer

### May 2019
- Definitely yes: 24%
- Somewhat yes: 34%
- Somewhat no: 20%
- Definitely no: 8%
- Don't know/No answer: 14%

### Oct 2018
- Definitely yes: 32%
- Somewhat yes: 30%
- Somewhat no: 19%
- Definitely no: 9%
- Don't know/No answer: 10%

### Aug 2018
- Definitely yes: 54%
- Somewhat yes: 32%
- Somewhat no: 8%
- Definitely no: 8%
- Don't know/No answer: 2%
National Outlook
Generally speaking, do you think that things in Armenia are going in the right direction or the wrong direction?

- **May 2019**: 60% Right direction, 20% Wrong direction, 20% Don't know/No answer
- **Oct 2018**: 72% Right direction, 11% Wrong direction, 17% Don't know/No answer
- **Aug 2018**: 73% Right direction, 14% Wrong direction, 13% Don't know/No answer
Over the last six months, the economic situation in Armenia has...

- **May 2019**: 6% Improved a lot, 36% Improved somewhat, 35% Stayed the same, 14% Worsened somewhat, 4% Worsened a lot, 4% Don't know/No answer.
- **Oct 2018**: 8% Improved a lot, 32% Improved somewhat, 45% Stayed the same, 11% Worsened somewhat, 2% Worsened a lot, 2% Don't know/No answer.
- **Aug 2018**: 9% Improved a lot, 34% Improved somewhat, 44% Stayed the same, 9% Worsened somewhat, 2% Worsened a lot, 2% Don't know/No answer.
Over the last six months, the financial situation of your household has...

- **May 2019**:
  - Improved a lot: 4%
  - Improved somewhat: 20%
  - Stayed the same: 58%
  - Worsened somewhat: 14%
  - Worsened a lot: 3%
  - Don't know/No answer: 2%

- **Oct 2018**:
  - Improved a lot: 3%
  - Improved somewhat: 17%
  - Stayed the same: 65%
  - Worsened somewhat: 13%
  - Worsened a lot: 2%
  - Don't know/No answer: 1%

- **Aug 2018**:
  - Improved a lot: 5%
  - Improved somewhat: 17%
  - Stayed the same: 63%
  - Worsened somewhat: 11%
  - Worsened a lot: 3%
  - Don't know/No answer: 1%
Over the last six months, the financial situation of your household has...

<table>
<thead>
<tr>
<th></th>
<th>Improved a lot</th>
<th>Improved somewhat</th>
<th>Stayed the same</th>
<th>Worsened somewhat</th>
<th>Worsened a lot</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>2%</td>
<td>23%</td>
<td>55%</td>
<td>14%</td>
<td>2%</td>
<td>3%</td>
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<tr>
<td>Towns</td>
<td>4%</td>
<td>15%</td>
<td>64%</td>
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<tr>
<td>Yerevan</td>
<td>4%</td>
<td>21%</td>
<td>56%</td>
<td>14%</td>
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<td>2%</td>
</tr>
<tr>
<td>&gt;250,000 AMD</td>
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<td>3%</td>
</tr>
<tr>
<td>151-250,000 AMD</td>
<td>3%</td>
<td>18%</td>
<td>60%</td>
<td>15%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>&lt;151,000 AMD</td>
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<td>14%</td>
<td>66%</td>
<td>12%</td>
<td>4%</td>
<td>2%</td>
</tr>
</tbody>
</table>
How would you evaluate the prevailing mood of the Armenian population?

- **Belief that the future will definitely be better**
- **Hope that the future will be somewhat better**
- **Not much hope for a better future**
- **Apathy, belief in fate**
- **Insecurity, worry, fear for the future**
- **Total disappointment, disbelief in any improvement**
- **Don't know/No answer**

**May 2019**
- Belief: 29%
- Hope: 17%
- Not much hope: 11%
- Apathy: 3%
- Insecurity: 29%
- Total disappointment: 3%
- Don't know: 4%

**Oct 2018**
- Belief: 44%
- Hope: 40%
- Not much hope: 10%
- Apathy: 2%
- Insecurity: 2%
- Total disappointment: 2%
- Don't know: 1%

**Aug 2018**
- Belief: 37%
- Hope: 44%
- Not much hope: 11%
- Apathy: 3%
- Insecurity: 3%
- Total disappointment: 1%
- Don't know: 1%
Do you believe that people like you can influence decisions made in your country?

- **Definitely yes**
- **Probably yes**
- **Probably not**
- **Definitely not**
- **Don't know/No answer**

### May 2019
- Definitely yes: 20%
- Probably yes: 33%
- Probably not: 26%
- Definitely not: 15%
- Don't know/No answer: 6%

### Oct 2018
- Definitely yes: 31%
- Probably yes: 41%
- Probably not: 18%
- Definitely not: 7%
- Don't know/No answer: 3%

### Aug 2018
- Definitely yes: 22%
- Probably yes: 40%
- Probably not: 24%
- Definitely not: 10%
- Don't know/No answer: 4%
Do you believe that people like you can influence decisions made in your country?

<table>
<thead>
<tr>
<th></th>
<th>Definitely yes</th>
<th>Probably yes</th>
<th>Probably not</th>
<th>Definitely not</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>20%</td>
<td>30%</td>
<td>25%</td>
<td>16%</td>
<td>8%</td>
</tr>
<tr>
<td>Towns</td>
<td>17%</td>
<td>36%</td>
<td>29%</td>
<td>15%</td>
<td>2%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>22%</td>
<td>34%</td>
<td>24%</td>
<td>12%</td>
<td>8%</td>
</tr>
<tr>
<td>50+</td>
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<td>19%</td>
<td>7%</td>
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<tr>
<td>30-49</td>
<td>22%</td>
<td>36%</td>
<td>23%</td>
<td>12%</td>
<td>7%</td>
</tr>
<tr>
<td>18-29</td>
<td>29%</td>
<td>39%</td>
<td>18%</td>
<td>9%</td>
<td>5%</td>
</tr>
</tbody>
</table>
What are the main problems Armenia is currently facing? (Spontaneous response; up to three responses)

Unemployment/jobs: 37%
Socioeconomic problems: 22%
Poverty/financial condition of people: 19%
Nagorno-Karabakh conflict: 17%
National security/Borders: 16%
Emigration: 12%
Low wages: 12%
Low pensions or allowances: 9%
Education: 8%
Foreign relations/policy: 7%
Corruption: 6%
Army: 6%
Health/Medical problems: 6%
Political tension: 4%
New government: 4%
Transport: 3%
Other: 2%
None: 2%
Don't know/No answer: 1%

First mention
All mentions
What are the main problems your town or village is currently facing? (Spontaneous response; up to three answers)

<table>
<thead>
<tr>
<th>Problem</th>
<th>First mention</th>
<th>All mentions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Garbage disposal</td>
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<tr>
<td>Unemployment/Jobs</td>
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<tr>
<td>Roads</td>
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<td>20%</td>
</tr>
<tr>
<td>Transport problems</td>
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<td>17%</td>
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<tr>
<td>Agricultural development/machinery</td>
<td>4%</td>
<td>11%</td>
</tr>
<tr>
<td>Irrigation/Water supply</td>
<td>3%</td>
<td>9%</td>
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<tr>
<td>Urban development</td>
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<td>9%</td>
</tr>
<tr>
<td>Planting greenery/Illegal logging</td>
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<td>8%</td>
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<tr>
<td>Outside lighting</td>
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<td>8%</td>
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<tr>
<td>Sanitation</td>
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<td>8%</td>
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<tr>
<td>Housing/Communal services</td>
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<td>7%</td>
</tr>
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<td>Socioeconomic problems</td>
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<td>5%</td>
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<tr>
<td>Emigration</td>
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<td>5%</td>
</tr>
<tr>
<td>Elevator repair/malfunctioning</td>
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<td>5%</td>
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<tr>
<td>Youth unemployment</td>
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<td>Poverty</td>
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<td>Ecology</td>
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<td>4%</td>
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<tr>
<td>Installation of anti-hail stations in villages</td>
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<td>3%</td>
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<tr>
<td>Other</td>
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<td>2%</td>
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<tr>
<td>Don't know/No answer</td>
<td>&lt;1%</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>
What are the main problems your household is currently facing? (Spontaneous response; up to three answers)

- Financial problems: 25% (First mention), 42% (All mentions)
- Unemployment/Jobs: 12% (First mention), 22% (All mentions)
- Health problems: 11% (First mention), 20% (All mentions)
- Communal problems: 7% (First mention), 14% (All mentions)
- Housing: 8% (First mention), 14% (All mentions)
- Social problems: 5% (First mention), 12% (All mentions)
- Emigration: 7% (First mention), 10% (All mentions)
- Judicial Acts Compulsory Enforcement Agency (JACES): 4% (First mention), 10% (All mentions)
- Tuition fees: 5% (First mention), 9% (All mentions)
- Family's psychological state: 3% (First mention), 6% (All mentions)
- Other: <1% (First mention), 2% (All mentions)
- None: 12% (First mention), 12% (All mentions)
- Don't know/No answer: 1% (First mention), 1% (All mentions)
Thinking about the current situation and the future of the country, what are the three things you are most worried about? (Spontaneous response; up to three answers; two percent or greater shown)

- War: 24% (First mention 16%)
- Nagorno-Karabakh conflict: 10% (First mention 4%)
- National security issues: 8% (First mention 4%)
- Socioeconomic decline: 5% (First mention 4%)
- Emigration: 4% (First mention 4%)
- Unemployment: 4% (First mention 4%)
- Internal instability: 4% (First mention 4%)
- Political disappointment: 4% (First mention 4%)
- Financial crisis: 4% (First mention 4%)
- Poverty: 3% (First mention 3%)
- Rising prices: 3% (First mention 3%)
- Sectarians movement: 3% (First mention 3%)
- Loss of national values: 2% (First mention 2%)
- RPA* behavior: 2% (First mention 2%)
- Army problems: 2% (First mention 2%)
- Corruption: 2% (First mention 2%)
- Other: 2% (First mention 2%)
- Don’t know/No answer: 1% (First mention 1%)

* RPA stands for the Republican Party of Armenia
How satisfied or dissatisfied are you with the results of the last parliamentary elections?

- Completely satisfied
- Somewhat satisfied
- Somewhat not satisfied
- Not at all satisfied
- Don't know/No answer

May-19: 27% Completely satisfied, 37% Somewhat satisfied, 16% Somewhat not satisfied, 14% Not at all satisfied, 6% Don't know/No answer
How satisfied or dissatisfied are you with the work of the new Parliament?

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Completely satisfied</th>
<th>Somewhat satisfied</th>
<th>Somewhat not satisfied</th>
<th>Not at all satisfied</th>
<th>Don't know/No answer</th>
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<tr>
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<td>19%</td>
<td>48%</td>
<td>20%</td>
<td>10%</td>
<td>4%</td>
</tr>
<tr>
<td>30-49</td>
<td>16%</td>
<td>41%</td>
<td>23%</td>
<td>17%</td>
<td>3%</td>
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<tr>
<td>50+</td>
<td>14%</td>
<td>37%</td>
<td>20%</td>
<td>21%</td>
<td>8%</td>
</tr>
<tr>
<td>Rural</td>
<td>18%</td>
<td>36%</td>
<td>23%</td>
<td>20%</td>
<td>3%</td>
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<tr>
<td>Town</td>
<td>16%</td>
<td>43%</td>
<td>20%</td>
<td>19%</td>
<td>2%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>13%</td>
<td>44%</td>
<td>20%</td>
<td>16%</td>
<td>7%</td>
</tr>
<tr>
<td>Female</td>
<td>17%</td>
<td>43%</td>
<td>21%</td>
<td>13%</td>
<td>6%</td>
</tr>
<tr>
<td>Male</td>
<td>15%</td>
<td>38%</td>
<td>21%</td>
<td>22%</td>
<td>4%</td>
</tr>
<tr>
<td>Total</td>
<td>16%</td>
<td>41%</td>
<td>21%</td>
<td>17%</td>
<td>5%</td>
</tr>
</tbody>
</table>
Governance and Transparency
Please tell me your opinion about the work of each of these institutions:

- President’s office: Favorable 81%, Unfavorable 13%, Don’t know/No answer 6%
- Army: Favorable 80%, Unfavorable 15%, Don’t know/No answer 4%
- Office of Prime Minister: Favorable 72%, Unfavorable 24%, Don’t know/No answer 5%
- Armenian Apostolic Church: Favorable 71%, Unfavorable 23%, Don’t know/No answer 6%
- Armenian National Assembly: Favorable 62%, Unfavorable 34%, Don’t know/No answer 4%
- Cabinet of Ministers: Favorable 56%, Unfavorable 36%, Don’t know/No answer 8%
- Central Electoral Commission: Favorable 53%, Unfavorable 33%, Don’t know/No answer 14%
- Governors: Favorable 48%, Unfavorable 43%, Don’t know/No answer 9%
- Local authorities: Favorable 48%, Unfavorable 44%, Don’t know/No answer 8%
- Political parties: Favorable 44%, Unfavorable 47%, Don’t know/No answer 10%
- Prosecutor’s Office: Favorable 42%, Unfavorable 50%, Don’t know/No answer 8%
- Courts: Favorable 36%, Unfavorable 57%, Don’t know/No answer 7%
How do you assess the performance of the following institutions in terms of openness and transparency?

- Very favorable
- Somewhat favorable
- Somewhat unfavorable
- Very unfavorable
- Don’t know/No answer

<table>
<thead>
<tr>
<th>Institution</th>
<th>Very favorable</th>
<th>Somewhat favorable</th>
<th>Somewhat unfavorable</th>
<th>Very unfavorable</th>
<th>Don’t know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Prime Minister</td>
<td>37%</td>
<td>35%</td>
<td>16%</td>
<td>8%</td>
<td>5%</td>
</tr>
<tr>
<td>Office of the President</td>
<td>32%</td>
<td>48%</td>
<td>11%</td>
<td>4%</td>
<td>5%</td>
</tr>
<tr>
<td>Army</td>
<td>31%</td>
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<td>5%</td>
<td>6%</td>
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<tr>
<td>Armenian Apostolic Church</td>
<td>25%</td>
<td>41%</td>
<td>18%</td>
<td>10%</td>
<td>8%</td>
</tr>
<tr>
<td>Armenian National Assembly</td>
<td>18%</td>
<td>47%</td>
<td>24%</td>
<td>9%</td>
<td>3%</td>
</tr>
<tr>
<td>Central Electoral Commission</td>
<td>9%</td>
<td>38%</td>
<td>26%</td>
<td>12%</td>
<td>15%</td>
</tr>
<tr>
<td>Local authorities</td>
<td>9%</td>
<td>38%</td>
<td>33%</td>
<td>12%</td>
<td>9%</td>
</tr>
<tr>
<td>Cabinet of Ministers</td>
<td>8%</td>
<td>44%</td>
<td>27%</td>
<td>12%</td>
<td>9%</td>
</tr>
<tr>
<td>Governors</td>
<td>8%</td>
<td>40%</td>
<td>32%</td>
<td>10%</td>
<td>10%</td>
</tr>
<tr>
<td>Political parties</td>
<td>8%</td>
<td>38%</td>
<td>33%</td>
<td>11%</td>
<td>10%</td>
</tr>
<tr>
<td>Prosecutor's Office</td>
<td>6%</td>
<td>34%</td>
<td>34%</td>
<td>18%</td>
<td>9%</td>
</tr>
<tr>
<td>Courts</td>
<td>6%</td>
<td>27%</td>
<td>34%</td>
<td>24%</td>
<td>9%</td>
</tr>
</tbody>
</table>
How do you feel about the direction of each of the following issues during the past six months?

<table>
<thead>
<tr>
<th>Issue</th>
<th>Progressed</th>
<th>Neither progressed nor regressed</th>
<th>Regressed</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freedom of speech</td>
<td>74%</td>
<td>18%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Media independence</td>
<td>69%</td>
<td>24%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Individual human rights</td>
<td>63%</td>
<td>28%</td>
<td>7%</td>
<td>2%</td>
</tr>
<tr>
<td>Fight against corruption</td>
<td>63%</td>
<td>27%</td>
<td>7%</td>
<td>3%</td>
</tr>
<tr>
<td>Democracy</td>
<td>62%</td>
<td>26%</td>
<td>10%</td>
<td>2%</td>
</tr>
<tr>
<td>Healthcare</td>
<td>44%</td>
<td>40%</td>
<td>13%</td>
<td>3%</td>
</tr>
<tr>
<td>Crime prevention</td>
<td>43%</td>
<td>38%</td>
<td>15%</td>
<td>4%</td>
</tr>
<tr>
<td>Justice and rule of law</td>
<td>43%</td>
<td>38%</td>
<td>14%</td>
<td>5%</td>
</tr>
<tr>
<td>National security</td>
<td>43%</td>
<td>36%</td>
<td>16%</td>
<td>5%</td>
</tr>
<tr>
<td>Foreign policy</td>
<td>35%</td>
<td>39%</td>
<td>17%</td>
<td>9%</td>
</tr>
<tr>
<td>Economy</td>
<td>33%</td>
<td>45%</td>
<td>20%</td>
<td>2%</td>
</tr>
<tr>
<td>Policy on Nagorno-Kharabakh</td>
<td>32%</td>
<td>45%</td>
<td>18%</td>
<td>6%</td>
</tr>
<tr>
<td>Education</td>
<td>27%</td>
<td>49%</td>
<td>20%</td>
<td>4%</td>
</tr>
<tr>
<td>Environment</td>
<td>26%</td>
<td>50%</td>
<td>17%</td>
<td>7%</td>
</tr>
</tbody>
</table>
What is your opinion of the current Armenian judicial system? Is it independent? Is it effective?
How satisfied or dissatisfied are you with the policy proposal on banning smoking in public places?

- Completely satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Completely dissatisfied
- Don't know/No answer

**Female**
- Completely satisfied: 57%
- Somewhat satisfied: 27%
- Somewhat dissatisfied: 6%
- Completely dissatisfied: 5%
- Don't know/No answer: 5%

**Male**
- Completely satisfied: 28%
- Somewhat satisfied: 25%
- Somewhat dissatisfied: 21%
- Completely dissatisfied: 21%
- Don't know/No answer: 5%

**Total**
- Completely satisfied: 44%
- Somewhat satisfied: 26%
- Somewhat dissatisfied: 13%
- Completely dissatisfied: 13%
- Don't know/No answer: 5%
How satisfied or dissatisfied are you with the policy proposal on raising taxes on tobacco sales?

- **Completely satisfied**
- **Somewhat satisfied**
- **Somewhat dissatisfied**
- **Completely satisfied**
- **Don't know/No answer**

**Female**
- 37% Completely satisfied
- 24% Somewhat satisfied
- 15% Somewhat dissatisfied
- 13% Completely satisfied
- 11% Don't know/No answer

**Male**
- 16% Completely satisfied
- 16% Somewhat satisfied
- 24% Somewhat dissatisfied
- 37% Completely satisfied
- 8% Don't know/No answer

**Total**
- 28% Completely satisfied
- 20% Somewhat satisfied
- 19% Somewhat dissatisfied
- 24% Completely satisfied
- 10% Don't know/No answer
Fight Against Corruption
What is your opinion about the level of corruption in the following Armenian institutions?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Very corrupt</th>
<th>Somewhat corrupt</th>
<th>Somewhat not corrupt</th>
<th>Not corrupt at all</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Courts</td>
<td>23%</td>
<td>33%</td>
<td>23%</td>
<td>10%</td>
<td>11%</td>
</tr>
<tr>
<td>Customs</td>
<td>16%</td>
<td>33%</td>
<td>24%</td>
<td>9%</td>
<td>17%</td>
</tr>
<tr>
<td>Medical institutions</td>
<td>15%</td>
<td>34%</td>
<td>28%</td>
<td>13%</td>
<td>11%</td>
</tr>
<tr>
<td>State automobile inspection</td>
<td>14%</td>
<td>33%</td>
<td>27%</td>
<td>11%</td>
<td>14%</td>
</tr>
<tr>
<td>Universities</td>
<td>13%</td>
<td>34%</td>
<td>28%</td>
<td>12%</td>
<td>15%</td>
</tr>
<tr>
<td>Tax service</td>
<td>13%</td>
<td>32%</td>
<td>25%</td>
<td>11%</td>
<td>19%</td>
</tr>
<tr>
<td>Prosecutor General’s office</td>
<td>12%</td>
<td>33%</td>
<td>26%</td>
<td>13%</td>
<td>16%</td>
</tr>
<tr>
<td>Police</td>
<td>12%</td>
<td>32%</td>
<td>30%</td>
<td>13%</td>
<td>13%</td>
</tr>
<tr>
<td>Schools</td>
<td>10%</td>
<td>30%</td>
<td>33%</td>
<td>14%</td>
<td>13%</td>
</tr>
<tr>
<td>Political parties</td>
<td>9%</td>
<td>28%</td>
<td>28%</td>
<td>14%</td>
<td>21%</td>
</tr>
<tr>
<td>Armenian business companies</td>
<td>8%</td>
<td>26%</td>
<td>24%</td>
<td>18%</td>
<td>27%</td>
</tr>
<tr>
<td>Banks</td>
<td>7%</td>
<td>22%</td>
<td>35%</td>
<td>23%</td>
<td>14%</td>
</tr>
<tr>
<td>Municipal councils</td>
<td>6%</td>
<td>24%</td>
<td>30%</td>
<td>14%</td>
<td>27%</td>
</tr>
<tr>
<td>Parliament</td>
<td>6%</td>
<td>23%</td>
<td>32%</td>
<td>20%</td>
<td>19%</td>
</tr>
<tr>
<td>Army</td>
<td>5%</td>
<td>23%</td>
<td>35%</td>
<td>26%</td>
<td>10%</td>
</tr>
<tr>
<td>Foreign companies</td>
<td>5%</td>
<td>16%</td>
<td>29%</td>
<td>26%</td>
<td>25%</td>
</tr>
<tr>
<td>Office of the President</td>
<td>4%</td>
<td>9%</td>
<td>28%</td>
<td>44%</td>
<td>15%</td>
</tr>
</tbody>
</table>
Have you in the last 12 months personally paid a bribe or witnessed other corrupt behavior by a representative of the following institutions?

- Medical institutions: 11% Yes, 78% No, 11% Don't know/No answer
- State automobile inspection: 8% Yes, 81% No, 12% Don't know/No answer
- Schools: 8% Yes, 81% No, 11% Don't know/No answer
- Police: 7% Yes, 81% No, 12% Don't know/No answer
- Universities: 6% Yes, 89% No, 5% Don't know/No answer
- Customs: 6% Yes, 88% No, 7% Don't know/No answer
- Courts: 4% Yes, 86% No, 11% Don't know/No answer
- Tax service: 4% Yes, 83% No, 12% Don't know/No answer
- Political parties: 3% Yes, 91% No, 6% Don't know/No answer
- Army: 3% Yes, 87% No, 11% Don't know/No answer
- Banks: 3% Yes, 86% No, 11% Don't know/No answer
- Prosecutor General’s office: 3% Yes, 85% No, 12% Don't know/No answer
- Armenian business companies: 2% Yes, 86% No, 12% Don't know/No answer
- Office of the President: 1% Yes, 89% No, 9% Don't know/No answer
- Foreign companies: 1% Yes, 88% No, 11% Don't know/No answer
- Parliament: 1% Yes, 87% No, 11% Don't know/No answer
- Municipal councils: 1% Yes, 87% No, 12% Don't know/No answer
Do you think the Armenian government is making enough effort to fight corruption?

- Yes, enough effort
- No, not enough effort
- Don’t know/No answer

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-29</td>
<td>67%</td>
<td>59%</td>
<td>60%</td>
</tr>
<tr>
<td>30-49</td>
<td>60%</td>
<td>63%</td>
<td>61%</td>
</tr>
<tr>
<td>50+</td>
<td>59%</td>
<td>63%</td>
<td>62%</td>
</tr>
<tr>
<td>Total</td>
<td>59%</td>
<td>63%</td>
<td>61%</td>
</tr>
</tbody>
</table>
Do you think that the situation with corruption has been getting better or worse?

- **It is getting much better**
- **It is getting somewhat better**
- **It is staying the same**
- **It is getting somewhat worse**
- **It is getting much worse**
- **Don’t know/No answer**

<table>
<thead>
<tr>
<th>Category</th>
<th>It is getting much better</th>
<th>It is getting somewhat better</th>
<th>It is staying the same</th>
<th>It is getting somewhat worse</th>
<th>It is getting much worse</th>
<th>Don’t know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Town</td>
<td>15%</td>
<td>49%</td>
<td>25%</td>
<td>5%</td>
<td>5%</td>
<td>1%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>13%</td>
<td>46%</td>
<td>23%</td>
<td>7%</td>
<td>4%</td>
<td>7%</td>
</tr>
<tr>
<td>Rural</td>
<td>11%</td>
<td>41%</td>
<td>30%</td>
<td>7%</td>
<td>5%</td>
<td>6%</td>
</tr>
<tr>
<td>18-29</td>
<td>17%</td>
<td>46%</td>
<td>24%</td>
<td>6%</td>
<td>3%</td>
<td>5%</td>
</tr>
<tr>
<td>30-49</td>
<td>13%</td>
<td>47%</td>
<td>27%</td>
<td>7%</td>
<td>4%</td>
<td>3%</td>
</tr>
<tr>
<td>50+</td>
<td>11%</td>
<td>43%</td>
<td>27%</td>
<td>6%</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>Total</td>
<td>13%</td>
<td>45%</td>
<td>26%</td>
<td>6%</td>
<td>5%</td>
<td>5%</td>
</tr>
</tbody>
</table>

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Have you heard of any anti-corruption efforts by the Armenian government or National Assembly?

- May 2019: 49% Yes, 42% No, 9% Don’t know/No answer
- Oct 2018: 54% Yes, 35% No, 11% Don’t know/No answer
- Aug 2018: 54% Yes, 38% No, 8% Don’t know/No answer
If yes, please name the anti-corruption reform? (Among those aware of anti-corruption efforts; n=591; spontaneous response; up to three responses)

- National Security Service disclosures: 24%
- Detention of oligarch leaders: 19%
- Disclosure of bribery cases: 12%
- Stopped collection of bribes in education system: 11%
- Disclosure of tax evasion: 9%
- Disclosures of healthcare corruption: 7%
- Revelations of the March 1 case*: 5%
- Staff changes: 2%
- Human rights improvement: 3%
- None: 8%
- Don't know/No answer: 2%

* The March 1 case refers to the 2008 post-election clashes in Yerevan which resulted in the death of 10 people, including two police officers.
How much interest do you have in politics?
(Responses given a 10-point scale, where 10 equals “very much interested” and 1 equals “not at all interested”)
For which of the following political parties would you vote if national parliamentary elections were held next Sunday? Which other party might you vote for if your first choice is not available?

<table>
<thead>
<tr>
<th>Party</th>
<th>First choice</th>
<th>Second choice</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Step</td>
<td>59%</td>
<td>6%</td>
</tr>
<tr>
<td>Prosperous Armenia</td>
<td>12%</td>
<td>21%</td>
</tr>
<tr>
<td>Republican Party of Armenia</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Bright Armenia</td>
<td>4%</td>
<td>19%</td>
</tr>
<tr>
<td>Dashnaktsutyun/Armenian Revolutionary Federation</td>
<td>4%</td>
<td>2%</td>
</tr>
<tr>
<td>Sasna Tsrer Party</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>None</td>
<td>10%</td>
<td>34%</td>
</tr>
<tr>
<td>Don't know/No answer</td>
<td>5%</td>
<td>15%</td>
</tr>
</tbody>
</table>
For which of the following political parties would you never vote for?
(Spontaneous response; multiple responses permitted)

- Republican Party of Armenia: 56%
- Dashnaksutyn/Armenian Revolutionary Federation: 23%
- Bright Armenia: 12%
- Prosperous Armenia: 11%
- My Step: 10%
- Sasna Tsrer Party: 2%
- None: 14%
- Don't know/No answer: 11%
In your opinion, should there be more women among Armenia’s political leadership or not?

- Yes, there should be more women in leading positions
- There should be the same level of women as there currently is
- No, there should be less women in leading positions
- Don't know/No answer

May-19:
- 25%
- 32%
- 28%
- 15%
In your opinion, should there be more women among Armenia’s political leadership or not? (Disaggregated by age and gender)

- **Yes, there should be more women in leading positions**
- **There should be the same level of women as there currently is.**
- **No, there should be less women in leading positions**
- **Don't know/No answer**
Residents of Yerevan
What are the three most important measures the Municipality of Yerevan should undertake?
(Among residents of Yerevan; n=442; spontaneous response; up to three responses)

- Improve garbage disposal system: 44%
- Transport/Traffic problems: 35%
- Green zones/Illegal construction: 15%
- City construction: 12%
- Fixing elevators: 12%
- Improving roads: 10%
- Construction of overland passages: 10%
- Sanitation: 9%
- Jobs: 8%
- Lack of gardens/playgrounds: 6%
- Lack of street lighting: 6%
- Healthcare issues: 5%
- Housing: 5%
- Bus stops have no airconditioning: 5%
- Noise: 5%
- Construction of new subway stations: 5%
- Environmental problems: 4%
- Socioeconomic issues: 4%
- Sewage/rainwater removal: 4%
- Lack of attention for homeless: 3%
- Bad work of local authorities: 3%
International Relations
How would you evaluate the current state of the relationship between Armenia and...

- **France**: 94% Good, 1% Bad, 5% Don't know/No answer
- **Georgia**: 92% Good, 3% Bad, 5% Don't know/No answer
- **China**: 89% Good, 2% Bad, 9% Don't know/No answer
- **Iran**: 89% Good, 3% Bad, 8% Don't know/No answer
- **Russia**: 88% Good, 9% Bad, 3% Don't know/No answer
- **European Union**: 82% Good, 8% Bad, 10% Don't know/No answer
- **USA**: 81% Good, 10% Bad, 9% Don't know/No answer
- **Ukraine**: 77% Good, 10% Bad, 13% Don't know/No answer
- **Azerbaijan**: 97% Good, 3% Bad
- **Turkey**: 97% Good, 3% Bad
Which of the following countries do you consider to be the most important political partners or threats for Armenia? (Multiple responses permitted)

- **Political partners**
  - Russia: 78%  
  - France: 46%  
  - Georgia: 37%  
  - European Union: 29%  
  - USA: 27%  
  - Iran: 24%  
  - China: 20%  
  - Ukraine: 11%  
  - Azerbaijan: 85%  
  - Turkey: 76%  
  - Don't know/No answer: 8%  

- **Political threats**
  - Russia: 12%  
  - France: 2%  
  - Georgia: 2%  
  - European Union: 2%  
  - USA: 2%  
  - Iran: 2%  
  - China: 1%  
  - Ukraine: 2%  
  - Azerbaijan: 8%  
  - Turkey: 8%  
  - Don't know/No answer: 5%
Which of the following countries do you consider the most important economic partners or threats for Armenia? (Multiple responses permitted)

- Russia: 62%
- Georgia: 51%
- Iran: 46%
- China: 44%
- European Union: 20%
- France: 17%
- USA: 15%
- Ukraine: 10%
- Turkey: 65%
- Azerbaijan: 60%
- Don't know/No answer: 9%

Economic partners: Dark bars
Economic threats: Pink bars
Do you believe that Armenia joining the Eurasian Economic Union with Russia, Kazakhstan, Belarus, and Kyrgyzstan has been positive or negative for Armenia?

- Very positive
- Somewhat positive
- Somewhat negative
- Very negative
- Don't know/No answer

May 2019:
- Very positive: 32%
- Somewhat positive: 45%
- Somewhat negative: 10%
- Very negative: 4%
- Don't know/No answer: 10%

Oct 2018:
- Very positive: 33%
- Somewhat positive: 46%
- Somewhat negative: 8%
- Very negative: 3%
- Don't know/No answer: 10%

Aug 2018:
- Very positive: 31%
- Somewhat positive: 47%
- Somewhat negative: 11%
- Very negative: 4%
- Don't know/No answer: 7%
Do you believe that Armenia signing the EU-Armenia Comprehensive and Enhanced Partnership Agreement has been positive or negative for Armenia?

- Very positive
- Somewhat positive
- Somewhat negative
- Very negative
- Don't know/No answer

May 2019:
- 32% Very positive
- 44% Somewhat positive
- 9% Somewhat negative
- 4% Very negative
- 11% Don't know/No answer

Oct 2018:
- 35% Very positive
- 44% Somewhat positive
- 9% Somewhat negative
- 2% Very negative
- 10% Don't know/No answer
How important is it for Armenia’s future to solve outstanding problems related to Nagorno-Karabakh in the near future?

Very important | Somewhat important | Somewhat unimportant | Don't know/No answer

May 2019: 83% | 12% | 2% | 3%

Oct 2018: 87% | 11% | 1% | 1%

Aug 2018: 78% | 18% | 3% | 1%
Do you think that a peaceful settlement on Nagorno-Karabakh can be reached with Azerbaijan without either side resorting to military force?

<table>
<thead>
<tr>
<th></th>
<th>Definitely yes</th>
<th>Probably yes</th>
<th>Probably no</th>
<th>Definitely no</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>May 2019</td>
<td>16%</td>
<td>31%</td>
<td>29%</td>
<td>17%</td>
<td>7%</td>
</tr>
<tr>
<td>Oct 2018</td>
<td>27%</td>
<td>29%</td>
<td>27%</td>
<td>11%</td>
<td>6%</td>
</tr>
<tr>
<td>Aug 2018</td>
<td>30%</td>
<td>33%</td>
<td>22%</td>
<td>10%</td>
<td>5%</td>
</tr>
</tbody>
</table>
When do you think the status of Nagorno-Karabakh will be settled?

- **Less than 1 year from today**
- **1-3 years from today**
- **3-5 years from today**
- **5-10 years from today**
- **More than 10 years from today**
- **Never**
- **Don't know/No answer**
Which of these sources do you use to learn political information?  
(Multiple responses permitted)

<table>
<thead>
<tr>
<th>Source</th>
<th>May 2019</th>
<th>Oct 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenian TV</td>
<td>81%</td>
<td>79%</td>
</tr>
<tr>
<td>Social media</td>
<td>61%</td>
<td>54%</td>
</tr>
<tr>
<td>Relatives and friends</td>
<td>30%</td>
<td>37%</td>
</tr>
<tr>
<td>Russian TV</td>
<td>27%</td>
<td>37%</td>
</tr>
<tr>
<td>Radio news and programs</td>
<td>28%</td>
<td>28%</td>
</tr>
<tr>
<td>Debates</td>
<td>14%</td>
<td>15%</td>
</tr>
<tr>
<td>Online media*</td>
<td>14%</td>
<td>14%</td>
</tr>
<tr>
<td>Colleagues at work</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>Articles in newspapers</td>
<td>12%</td>
<td>15%</td>
</tr>
<tr>
<td>Billboards</td>
<td>8%</td>
<td>12%</td>
</tr>
<tr>
<td>Meetings with politicians</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>European/Western TV</td>
<td>5%</td>
<td>7%</td>
</tr>
<tr>
<td>Articles in magazines</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>Leaflets and direct mail</td>
<td>3%</td>
<td>4%</td>
</tr>
<tr>
<td>None</td>
<td>2%</td>
<td>3%</td>
</tr>
<tr>
<td>Don't know/No answer</td>
<td>1%</td>
<td>2%</td>
</tr>
</tbody>
</table>

* In 2019 the term “online media” was used instead of internet.
In general, how much influence does each of the following forms of election campaigning have on you?

<table>
<thead>
<tr>
<th>Campaign Form</th>
<th>Strong</th>
<th>Weak</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV talk shows</td>
<td>54%</td>
<td>38%</td>
<td>8%</td>
</tr>
<tr>
<td>Social media</td>
<td>50%</td>
<td>40%</td>
<td>10%</td>
</tr>
<tr>
<td>Debates</td>
<td>40%</td>
<td>51%</td>
<td>9%</td>
</tr>
<tr>
<td>TV ads</td>
<td>40%</td>
<td>54%</td>
<td>6%</td>
</tr>
<tr>
<td>Meetings with politicians</td>
<td>31%</td>
<td>59%</td>
<td>11%</td>
</tr>
<tr>
<td>Meetings with/Opinions of respected people in society</td>
<td>30%</td>
<td>61%</td>
<td>9%</td>
</tr>
<tr>
<td>Radio ads</td>
<td>17%</td>
<td>71%</td>
<td>12%</td>
</tr>
<tr>
<td>Billboards</td>
<td>16%</td>
<td>74%</td>
<td>10%</td>
</tr>
<tr>
<td>Newspaper articles about candidates</td>
<td>15%</td>
<td>74%</td>
<td>11%</td>
</tr>
<tr>
<td>Paid advertising in the press</td>
<td>13%</td>
<td>77%</td>
<td>10%</td>
</tr>
<tr>
<td>Leaflets</td>
<td>12%</td>
<td>77%</td>
<td>11%</td>
</tr>
<tr>
<td>Slogans and signs on transport</td>
<td>11%</td>
<td>77%</td>
<td>11%</td>
</tr>
<tr>
<td>Party or candidate visits to your home</td>
<td>11%</td>
<td>74%</td>
<td>15%</td>
</tr>
<tr>
<td>Party or candidate phone calls</td>
<td>10%</td>
<td>72%</td>
<td>18%</td>
</tr>
<tr>
<td>Personal letters from candidate</td>
<td>8%</td>
<td>73%</td>
<td>19%</td>
</tr>
</tbody>
</table>
Which Armenian television station’s news and political information do you trust the most?
(Up to three responses)

First mentioned
- Public TV-H1: 28%
- Shant: 26%
- Armenia TV: 17%
- None: 14%
- Kentron: 6%
- Armnews: 3%
- H2: 2%
- Yerkir Media: <1%
- ATV: <1%
- 21 TV: <1%
- Regional TV stations: <1%
- Shoghakat: <1%
- AR TV: <1%
- MO TV: <1%
- TV5: <1%
- Don't know/No answer: <1%

All mentioned

52%
62%
48%
14%
19%
13%
9%
7%
4%
3%
2%
<1%
<1%
<1%
<1%
<1%
<1%
<1%
Which television news program do you trust the most? (Up to three responses)

- Horizone (Shant): 28% first mentioned, 62% all mentioned
- Lurer (Public TV-H1): 26% first mentioned, 52% all mentioned
- Jame (Armenia): 16% first mentioned, 46% all mentioned
- Epikentron (Kentron): 6% first mentioned, 18% all mentioned
- Lurer (Amnews): 3% first mentioned, 11% all mentioned
- Lraber (H2): 2% first mentioned, 9% all mentioned
- Yerkim Aisor (Yerkir Media): 1% first mentioned, 6% all mentioned
- Aisor (ATV): 1% first mentioned, 4% all mentioned
- Armnews-24 Lurer: 1% first mentioned, 3% all mentioned
- Hai Lur (TV5): 1% first mentioned, 3% all mentioned
- Ore (H3): 0.3% first mentioned, 2% all mentioned
- Azdarar (AR TV): 0.3% first mentioned, 2% all mentioned
- None: 14% first mentioned, 14% all mentioned
- Don't know/No answer: <1% first mentioned, <1% all mentioned
Which television talk shows do you watch most frequently? (Up to three responses)

- Herankar (Shant): First mentioned 12%, All mentioned 30%
- Lav Ereko (H1): First mentioned 15%, All mentioned 27%
- Ekeq haskananq (H1): First mentioned 12%, All mentioned 23%
- Kisabats Lusamutner (ATV): First mentioned 8%, All mentioned 15%
- Hanrayin Knnarkum with Petros Ghazaryan (H1): First mentioned 5%, All mentioned 13%
- Harcazruyc Petros Ghazaryan het (H1): First mentioned 4%, All mentioned 12%
- Hayelu Araj (Kentron): First mentioned 4%, All mentioned 10%
- Ete Bolore (H1): First mentioned 3%, All mentioned 10%
- Khoski Iravunk (H2): First mentioned 3%, All mentioned 8%
- Yerkri Hartsy (Yerkir Media TV): First mentioned 2%, All mentioned 6%
- Rules of Game (H1): First mentioned 1%, All mentioned 5%
- Harcazruyc (TV5): First mentioned 2%, All mentioned 4%
- None: First mentioned 28%, All mentioned 28%
- Don't know/No answer: First mentioned 1%, All mentioned 1%
Is Armenian mass media free to express various political views?

- **May-19**: 40% Totally free, 43% Somewhat free, 5% Not very free, 3% Not free at all, 10% Don't know/No answer.
- **Oct-18**: 41% Totally free, 43% Somewhat free, 10% Not very free, 2% Not free at all, 5% Don't know/No answer.
- **Aug-18**: 31% Totally free, 49% Somewhat free, 12% Not very free, 3% Not free at all, 5% Don't know/No answer.
Why do you think that Armenian mass media is not free to express various political views?
(Among those saying that media is not free; n=95)

- Media is corrupt: 31%
- Not secure: 29%
- Not transparent: 3%
- Other: 2%
- Don't know/No answer: 35%
How much time do you spend on the internet per week?

- **18-29**
  - More than 21 hours per week: 54%
  - 15-21 hours per week: 21%
  - 8-14 hours per week: 15%
  - 5-7 hours per week: 7%
  - Less than an hour per week: 1%
  - I do not use internet: 1%

- **30-49**
  - More than 21 hours per week: 25%
  - 15-21 hours per week: 22%
  - 8-14 hours per week: 25%
  - 5-7 hours per week: 15%
  - Less than an hour per week: 4%
  - I do not use internet: 8%

- **50+**
  - More than 21 hours per week: 6%
  - 15-21 hours per week: 10%
  - 8-14 hours per week: 13%
  - 5-7 hours per week: 16%
  - Less than an hour per week: 4%
  - I do not use internet: 51%

- **>250,000 AMD**
  - More than 21 hours per week: 36%
  - 15-21 hours per week: 18%
  - 8-14 hours per week: 20%
  - 5-7 hours per week: 12%
  - Less than an hour per week: 2%
  - I do not use internet: 11%

- **151-250,000 AMD**
  - More than 21 hours per week: 21%
  - 15-21 hours per week: 14%
  - 8-14 hours per week: 24%
  - 5-7 hours per week: 16%
  - Less than an hour per week: 5%
  - I do not use internet: 19%

- **<151,000 AMD**
  - More than 21 hours per week: 14%
  - 15-21 hours per week: 15%
  - 8-14 hours per week: 9%
  - 5-7 hours per week: 15%
  - Less than an hour per week: 4%
  - I do not use internet: 42%

- **Total**
  - More than 21 hours per week: 24%
  - 15-21 hours per week: 17%
  - 8-14 hours per week: 18%
  - 5-7 hours per week: 14%
  - Less than an hour per week: 3%
  - I do not use internet: 23%
Where do you access the internet? (Among internet users; up to three responses)

- **Home**: May 2019: 74%, Oct 2018: 77%, Aug 2018: 72%
- **Mobile phone**: May 2019: 70%, Oct 2018: 64%, Aug 2018: 69%
- **Other**: May 2019: 1%, Oct 2018: 1%, Aug 2018: 1%
- **Don't know/No answer**: May 2019: 4%

Survey data: May 2019, n=917; Oct 2018, n=899; Aug 2018, n=907.
What internet sites do you visit most often for getting news? (Among internet users; spontaneous response; up to three responses)

- Azautyun.am: 36% (May 2019), 30% (Oct 2018), 31% (Aug 2018)
- News.am: 41% (May 2019), 35% (Oct 2018), 34% (Aug 2018)
- 1in.am: 18% (May 2019), 22% (Oct 2018), 23% (Aug 2018)
- Lurer.am: 13% (May 2019), 13% (Oct 2018), 13% (Aug 2018)
- Shamshyan.am: 6% (May 2019), 13% (Oct 2018), 13% (Aug 2018)
- Tert.am: 8% (May 2019), 10% (Oct 2018), 9% (Aug 2018)
- Blognews.am: 7% (May 2019), 9% (Oct 2018), 8% (Aug 2018)
- Mamul.am: 6% (May 2019), 8% (Oct 2018), 12% (Aug 2018)
- Armnews.am: 7% (May 2019), 10% (Oct 2018), 12% (Aug 2018)
- Hraparak.am: 4% (May 2019), 4% (Oct 2018), 4% (Aug 2018)
- Lragir.am: 3% (May 2019), 3% (Oct 2018), 3% (Aug 2018)
- CivilNet.am: 4% (May 2019), 4% (Oct 2018), 4% (Aug 2018)
- Other: 6% (May 2019), 10% (Oct 2018), 17% (Aug 2018)
- Don't know/No answer: 6% (May 2019), 18% (Oct 2018)
Which social media sites do you use most often? (Among internet users; spontaneous response; up to three responses)

- Facebook: 83% (May 2019), 82% (Oct 2018)
- YouTube: 46% (May 2019), 46% (Oct 2018)
- Instagram: 21% (May 2019), 26% (Oct 2018)
- Odnoklassniki: 21% (May 2019), 21% (Oct 2018)
- WhatsApp: 12% (May 2019), 8% (Oct 2018)
- Viber: 5% (May 2019), 5% (Oct 2018)
- Vkontakte: 5% (May 2019), 4% (Oct 2018)
- LinkedIn: 5% (May 2019), 3% (Oct 2018)
- Twitter: 3% (May 2019), 3% (Oct 2018)
- Skype: 2% (May 2019), 2% (Oct 2018)
- Telegram: 2% (May 2019), 1% (Oct 2018)
- None: 5% (May 2019), 2% (Oct 2018)
- Don’t know/No answer: 1% (May 2019), 1% (Oct 2018)
Demographics
### Demographics

<table>
<thead>
<tr>
<th>RELIGION</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenian Apostolic</td>
<td>94%</td>
</tr>
<tr>
<td>Other</td>
<td>4%</td>
</tr>
<tr>
<td>None</td>
<td>2%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>URBANITY</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Urban</td>
<td>64%</td>
</tr>
<tr>
<td>Rural area</td>
<td>36%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>REGIONS</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yerevan</td>
<td>37%</td>
</tr>
<tr>
<td>Aragatsen</td>
<td>4%</td>
</tr>
<tr>
<td>Ararat</td>
<td>9%</td>
</tr>
<tr>
<td>Armatir</td>
<td>9%</td>
</tr>
<tr>
<td>Gegharkunik</td>
<td>8%</td>
</tr>
<tr>
<td>Kotayk</td>
<td>8%</td>
</tr>
<tr>
<td>Lori</td>
<td>7%</td>
</tr>
<tr>
<td>Shirak</td>
<td>8%</td>
</tr>
<tr>
<td>Syunik</td>
<td>5%</td>
</tr>
<tr>
<td>Tavush</td>
<td>4%</td>
</tr>
<tr>
<td>Vayots Dzor</td>
<td>2%</td>
</tr>
</tbody>
</table>