



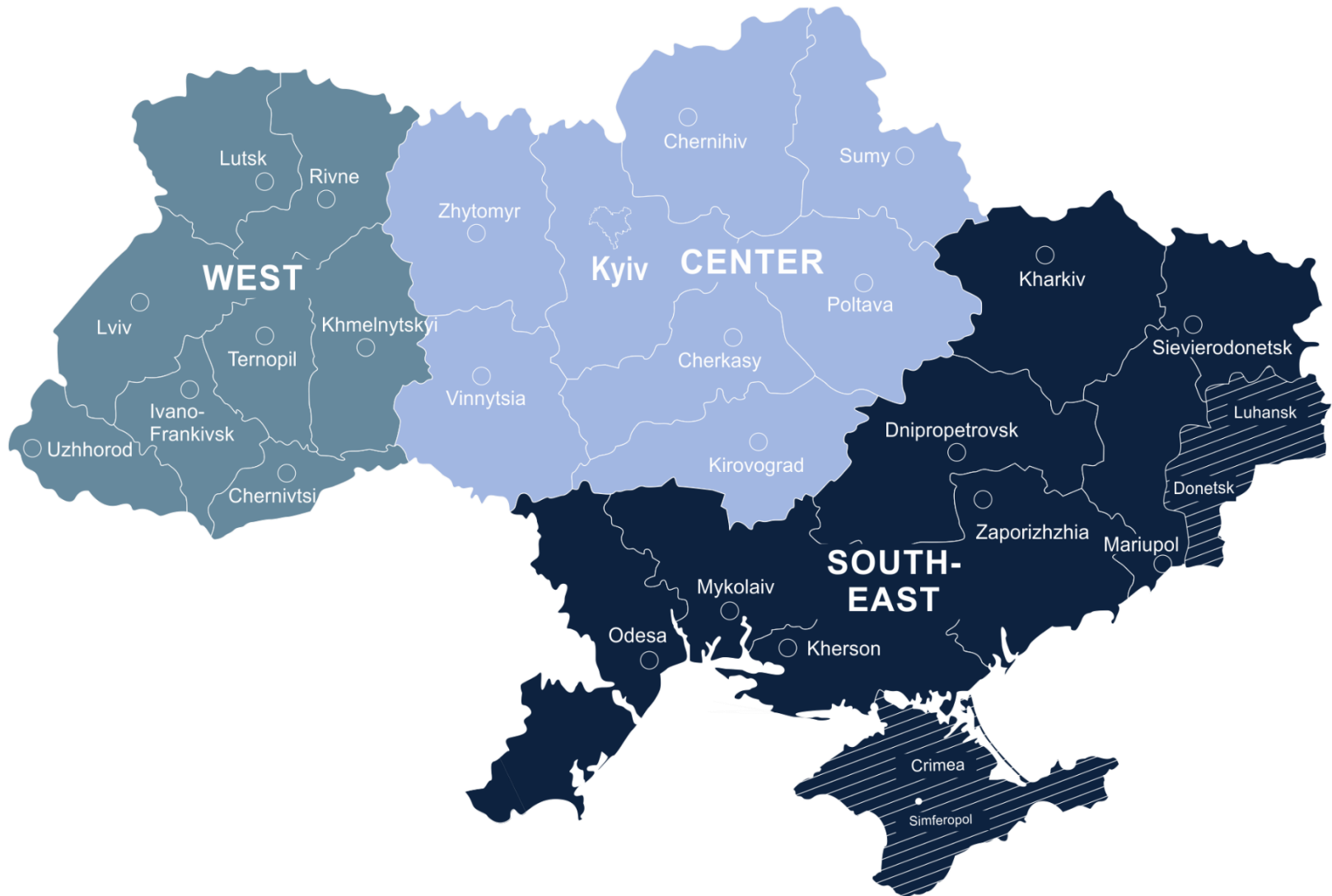
# Fifth Annual Ukrainian Municipal Survey

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September 6 - October 10, 2019



# Geographical Key



*Due to the Russian occupation of Crimea and ongoing war in the East of Ukraine, the cities Simferopol, Donetsk and Luhansk were not included in the survey. Instead, Mariupol and Sievierodonetsk were surveyed. As a result of legislation passed in 2016 changing Soviet-era names of cities, the names of Dnipropetrovsk and Kirovograd have been changed to Dnipro and Kropyvnytskyi, respectively.*

# The Fifth In-Depth Look at Ukrainian Local Governance

- This annual survey provides an extensive look at citizen attitudes about local governance and municipal services.
- Polling was conducted in the 24 regional capitals of Ukraine not under the control of Russian or Russian-backed forces, including Mariupol and Sievierodonetsk in the Donbas region. The survey is based on a sample size of 19,200 respondents.

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# Methodology

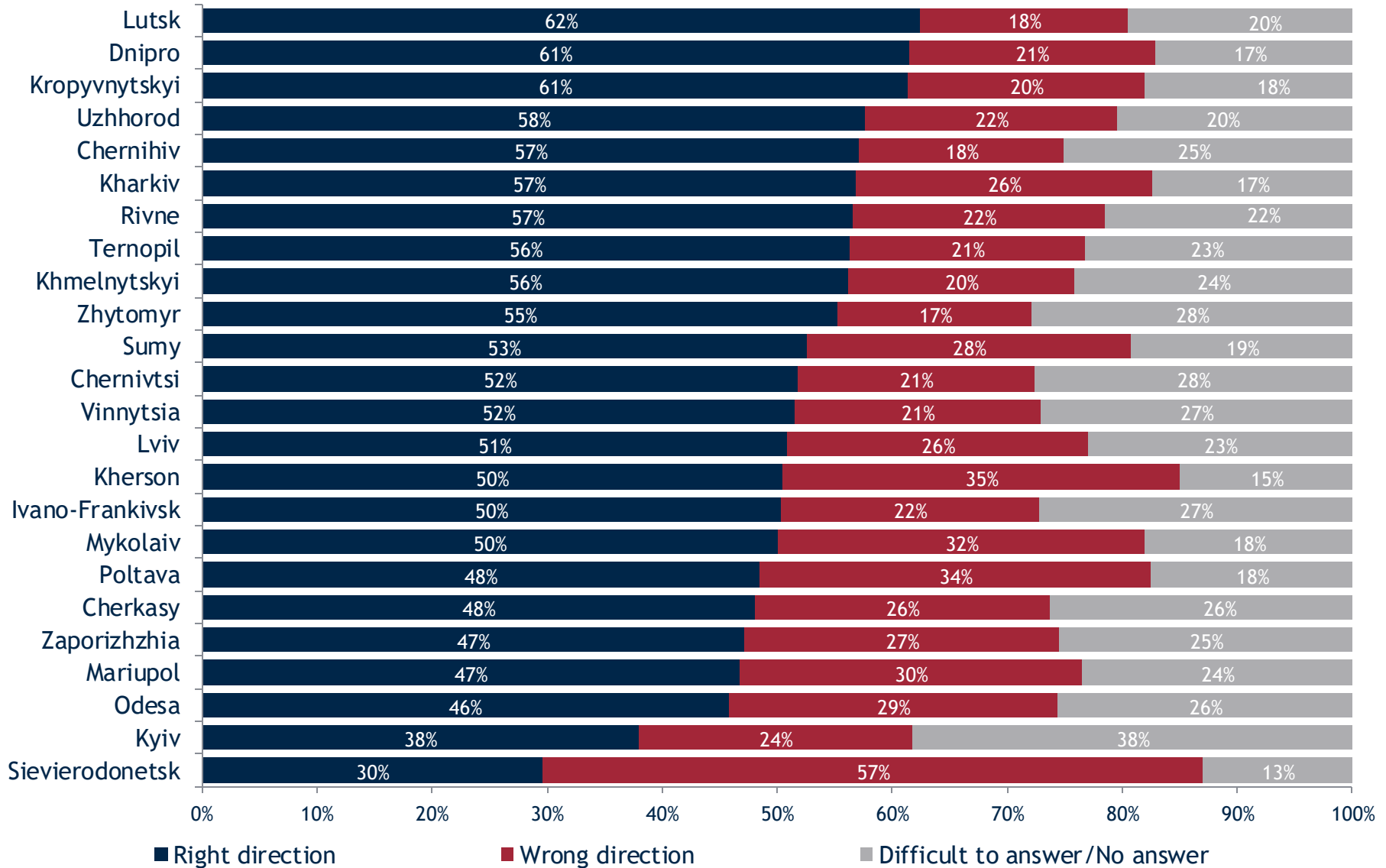
- The survey was conducted by [Sociological Group “Rating” \(Rating Group Ukraine\)](#) on behalf of the [International Republican Institute’s Center for Insights in Survey Research](#).
- The data was collected in 24 cities in Ukraine (Kyiv and all oblast centers; including Mariupol in Donetsk oblast and Sievierodonetsk in Luhansk oblast) between September 6 and October 10, 2019 through face-to-face interviews at the respondents’ homes.
- The sample consisted of n=19,200 permanent residents of Ukraine aged 18 and older and was representative of the general population by age and gender.
- In order to obtain this representative sample, 800 respondents were interviewed in each city regardless of population size. The geographical coverage of the city area was based on the electoral districts established by the Central Election Commission of Ukraine. Random route and “birthday” rule were used to select respondents. The survey data obtained in each city was weighted by gender and age using national statistical data.
- IRI’s first municipal survey was conducted in 22 cities on March 2-20, 2015. The sample included 17,600 respondents. The second wave of municipal survey was conducted in 24 cities on January 20-February 8, 2016 (19,200 respondents). The third wave was conducted in 24 cities on January 20-February 12, 2017 (19,200 respondents). The fourth wave was conducted in 24 cities on January 20-February 10, 2018 (19,200 respondents).
- The margin of error for each city does not exceed  $\pm 3.5$  points.
- Average response rate is 67.7%.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by [the U.S. Agency for International Development \(USAID\)](#). The previous four surveys were funded by the [Government of Canada](#), and the [National Endowment for Democracy](#).



# Moods and Attitudes

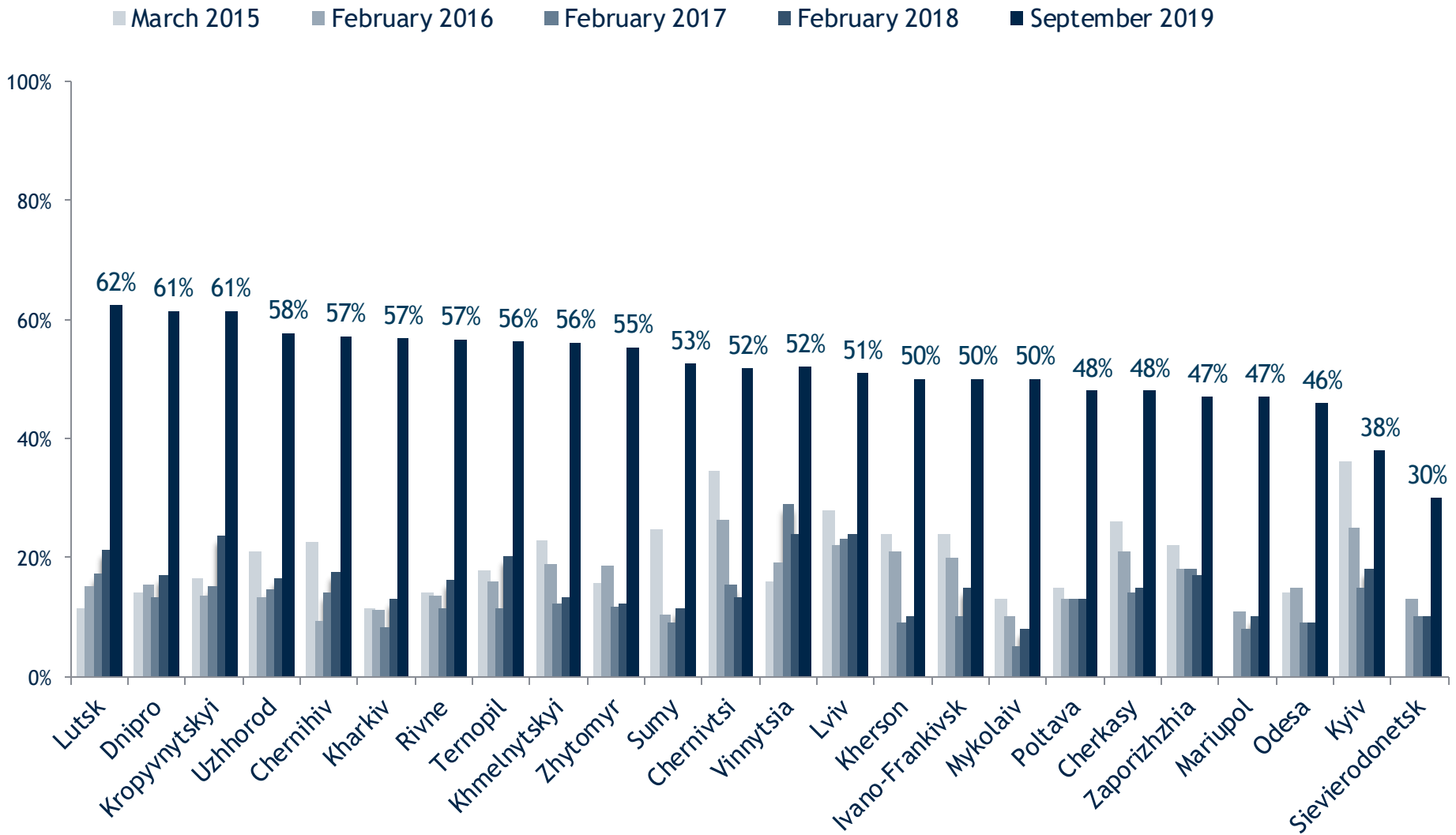
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# Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?



# Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

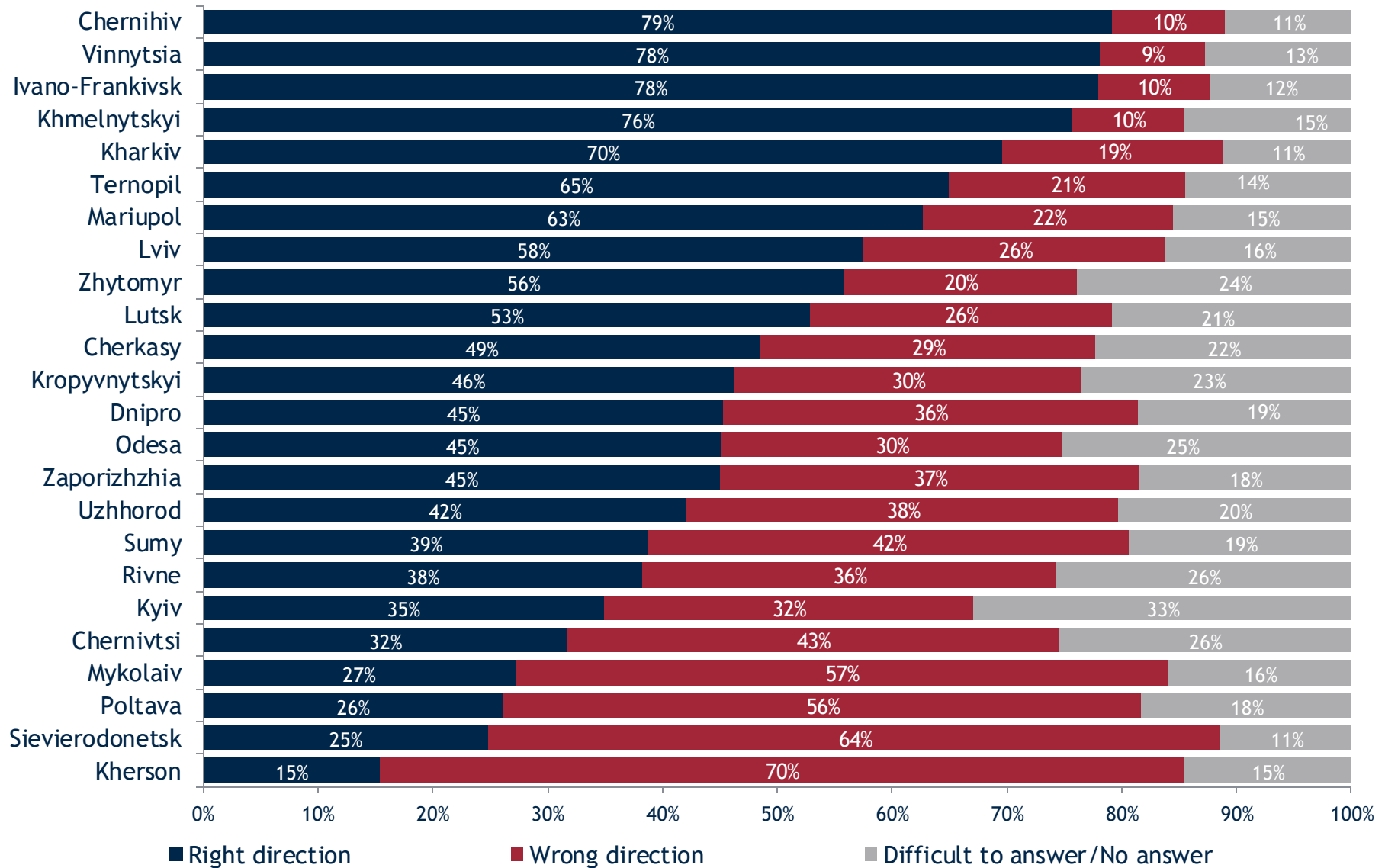
Percent of respondents who believe things are going in the right direction



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

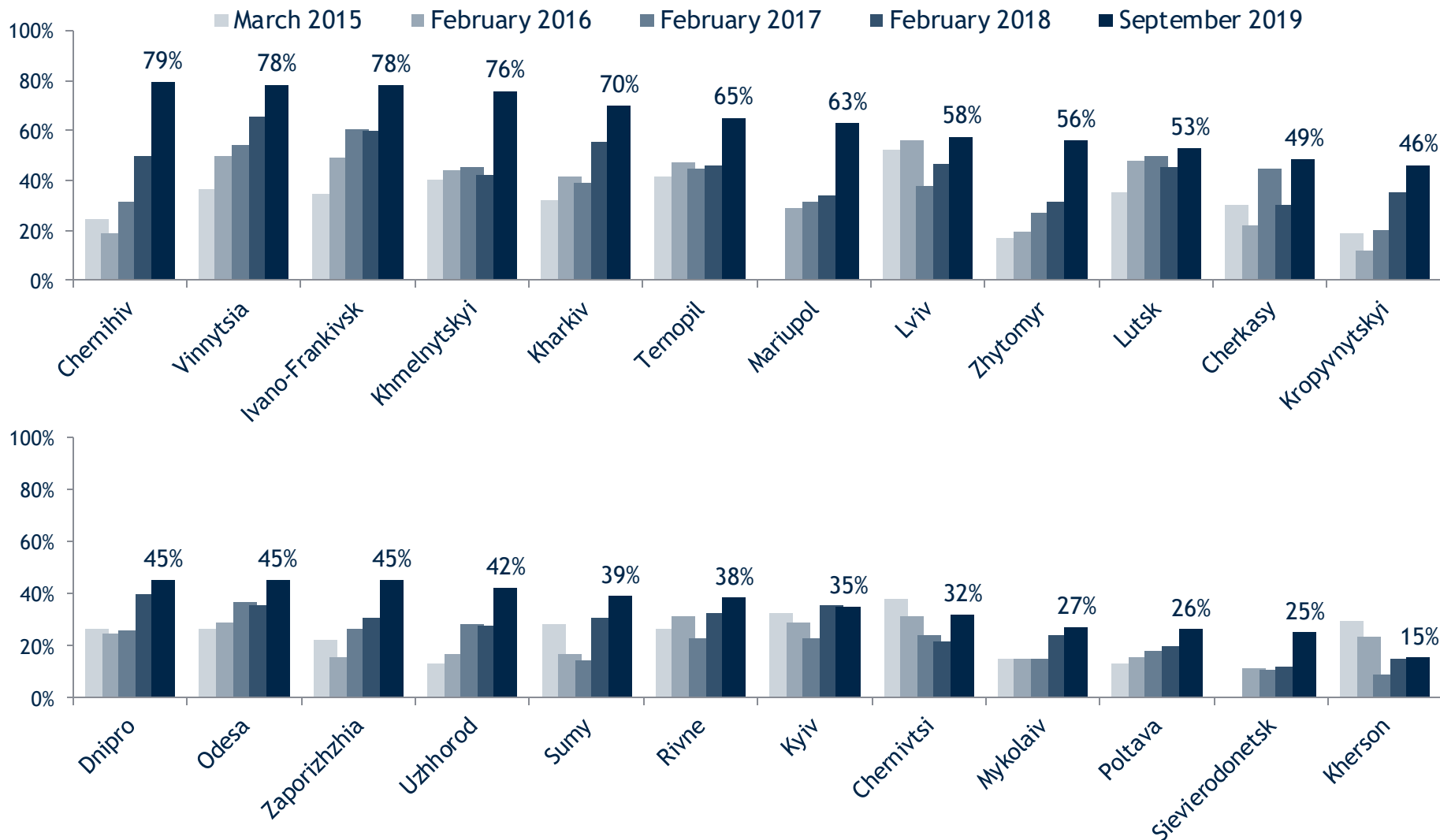


# Generally speaking, do you think that things in your city are going in the right direction or wrong direction?



# Generally speaking, do you think that things in your city are going in the right direction or wrong direction?

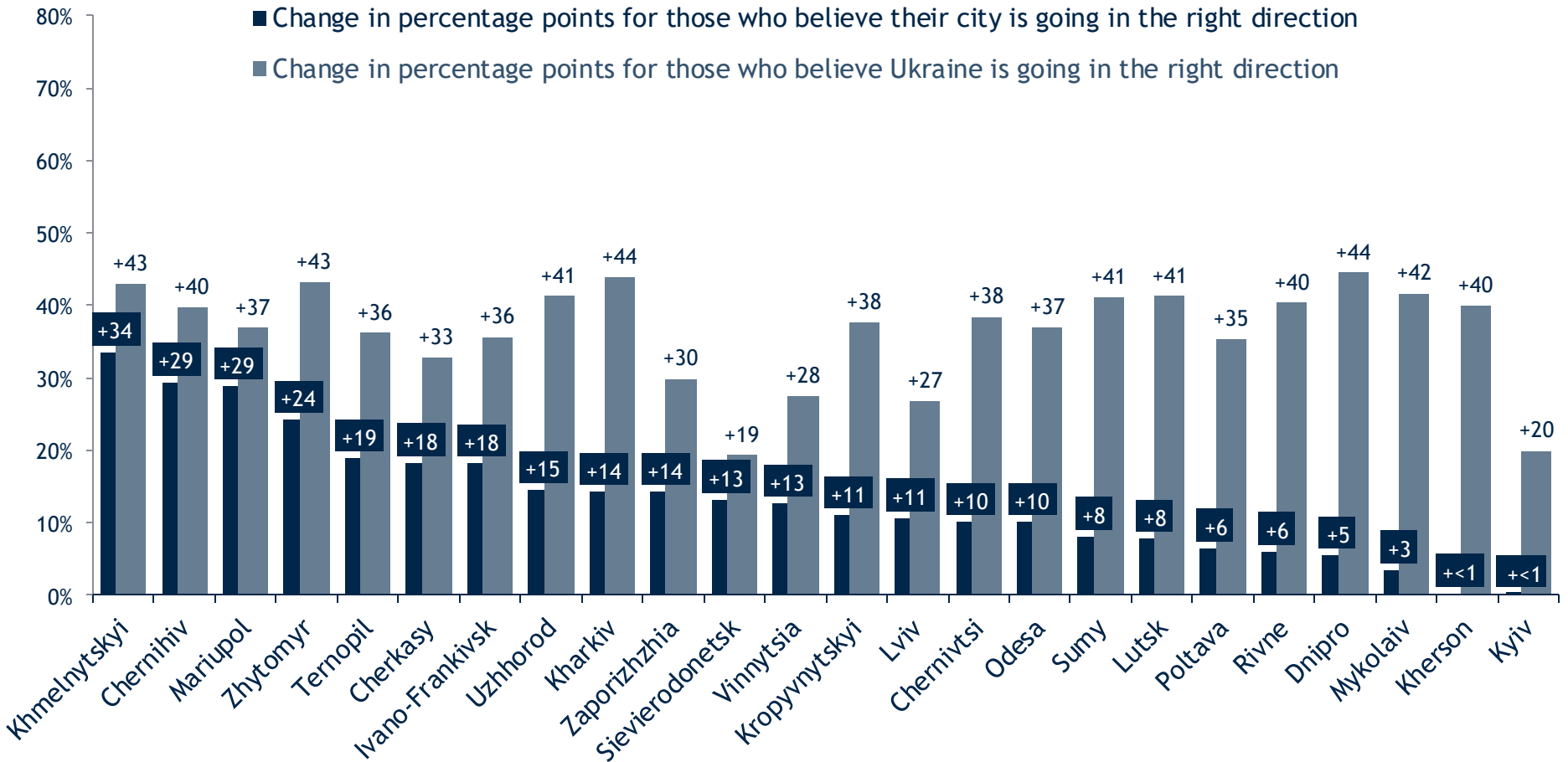
Percent of respondents who believe things are going in the right direction



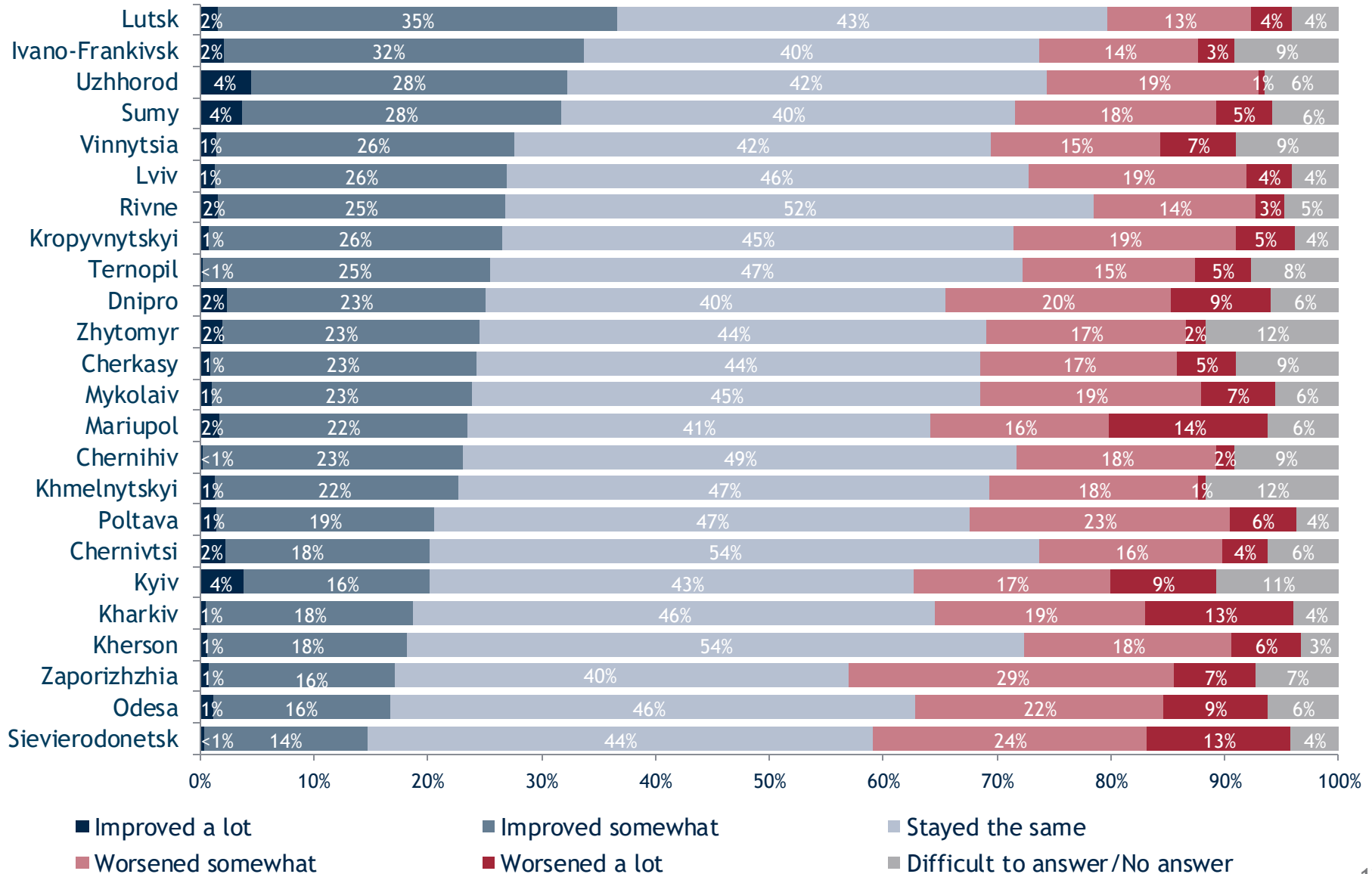
\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Generally speaking, do you think that things in Ukraine and your city are going in the right direction or wrong direction?

Change in perception over time: 2018-2019

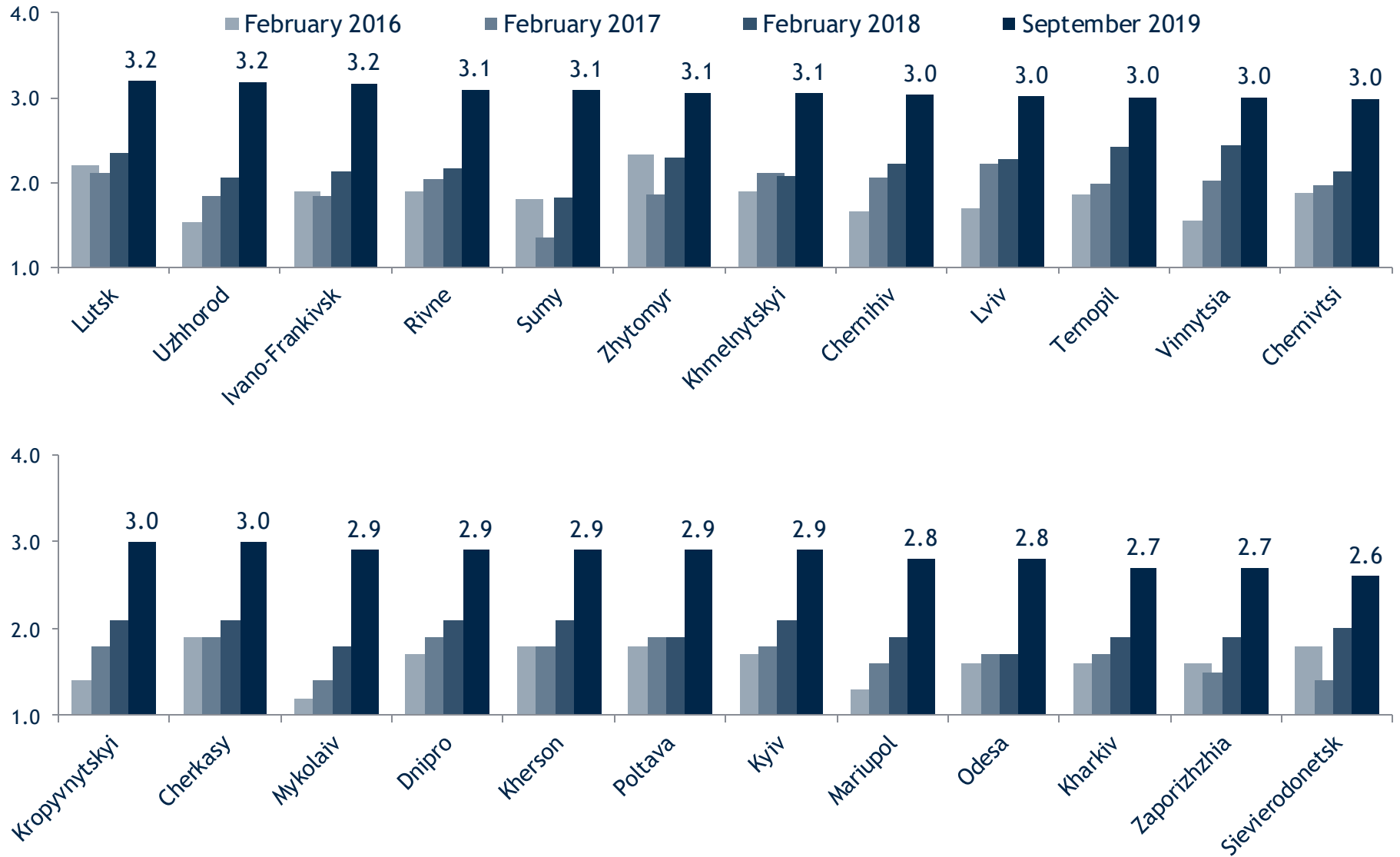


# Over the last 12 months, how has the economic situation in Ukraine changed?



# Over the last 12 months, how has the economic situation in Ukraine changed?

Mean (average) value of the respondents' answers, where 1 is "Worsened a lot" and 5 is "Improved a lot"; among those who reported a valid rating (n ranges from 703 to 776)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

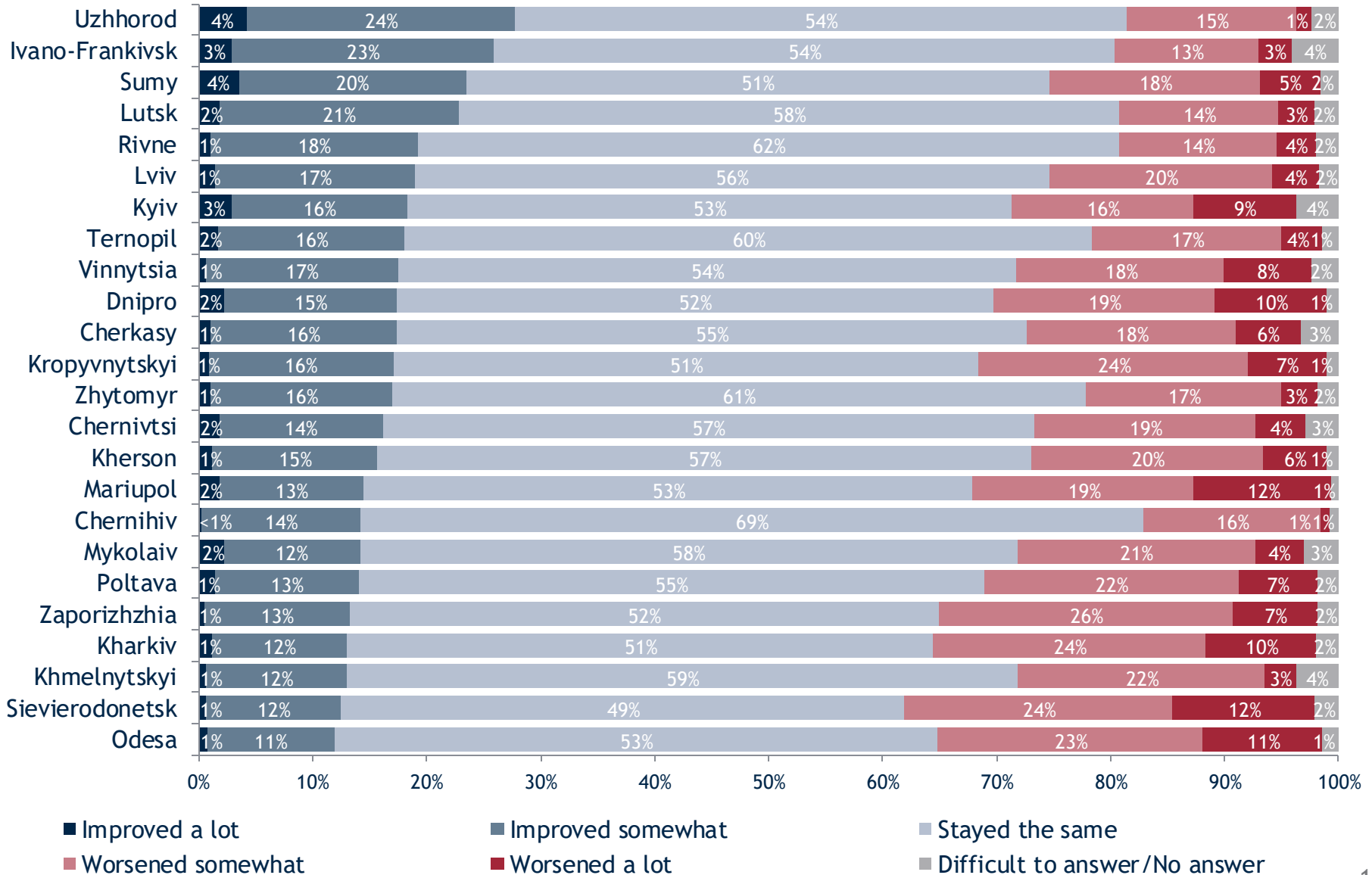
# Why do you feel this?

(In response to the question “Over the last 12 months, how has the economic situation in Ukraine changed?”)

## MULTIPLE RESPONSES

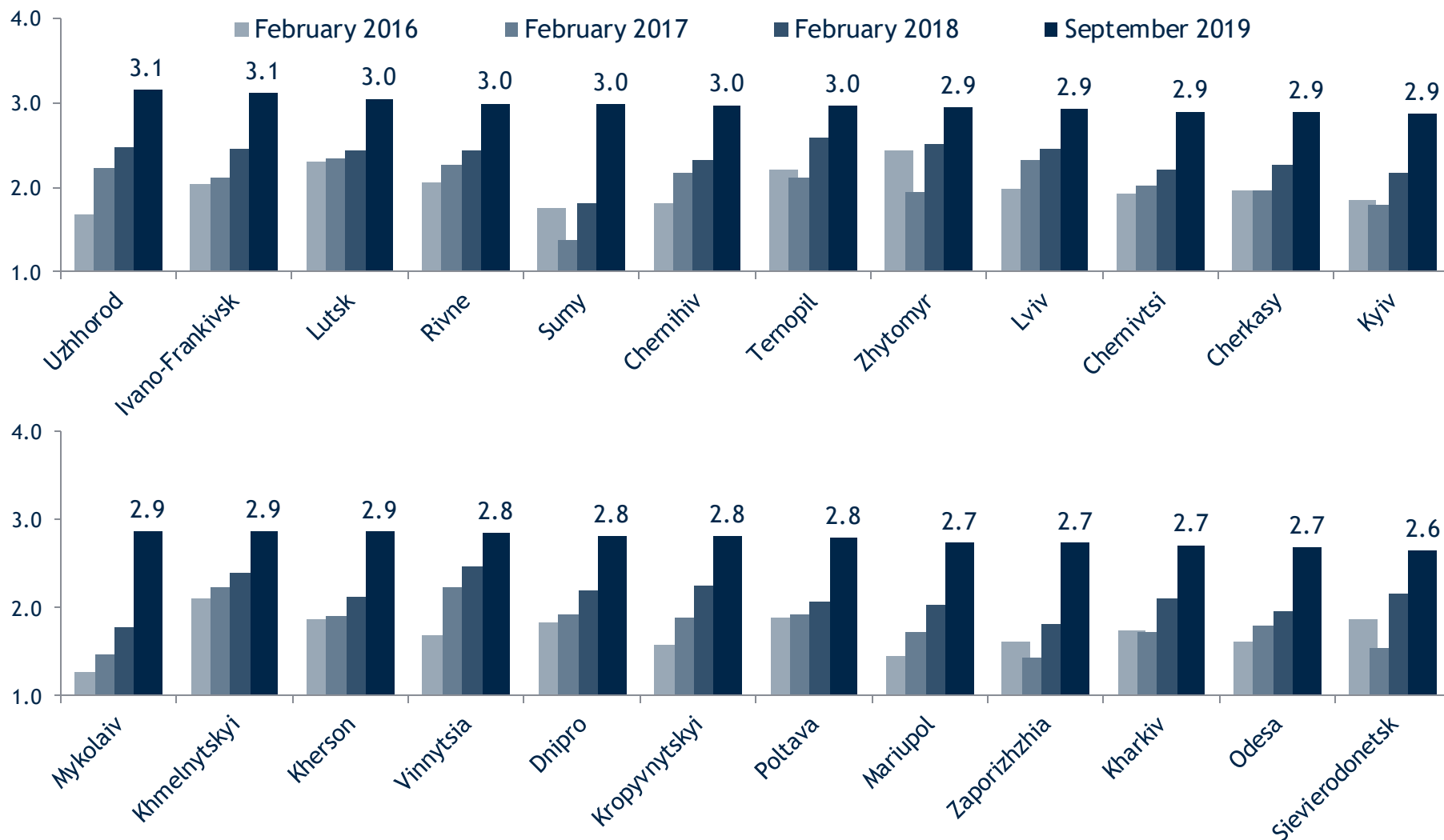
	Vinnytsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Sievierodonetsk
My personal economic situation leads me to believe this	64%	75%	59%	77%	58%	65%	73%	62%	65%	64%	82%	74%	60%	60%	49%	58%	73%	68%	56%	66%	72%	59%	60%	81%
I have seen this information in mass media	26%	23%	25%	38%	30%	24%	45%	36%	30%	29%	23%	35%	28%	29%	42%	22%	29%	36%	34%	32%	24%	34%	26%	31%
I have heard this from friends or family	10%	15%	10%	14%	12%	23%	23%	14%	18%	9%	15%	25%	14%	26%	13%	22%	17%	15%	17%	21%	13%	12%	9%	26%
Other	4%	6%	13%	3%	5%	10%	5%	7%	5%	5%	6%	4%	7%	7%	15%	5%	10%	3%	7%	11%	4%	6%	9%	2%
Difficult to answer/No answer	7%	4%	7%	3%	9%	7%	7%	2%	5%	4%	4%	3%	7%	4%	4%	5%	2%	1%	11%	7%	5%	6%	6%	2%

# Over last 12 months, how has the economic situation of your household changed?



# Over last 12 months, how has the economic situation of your household changed?

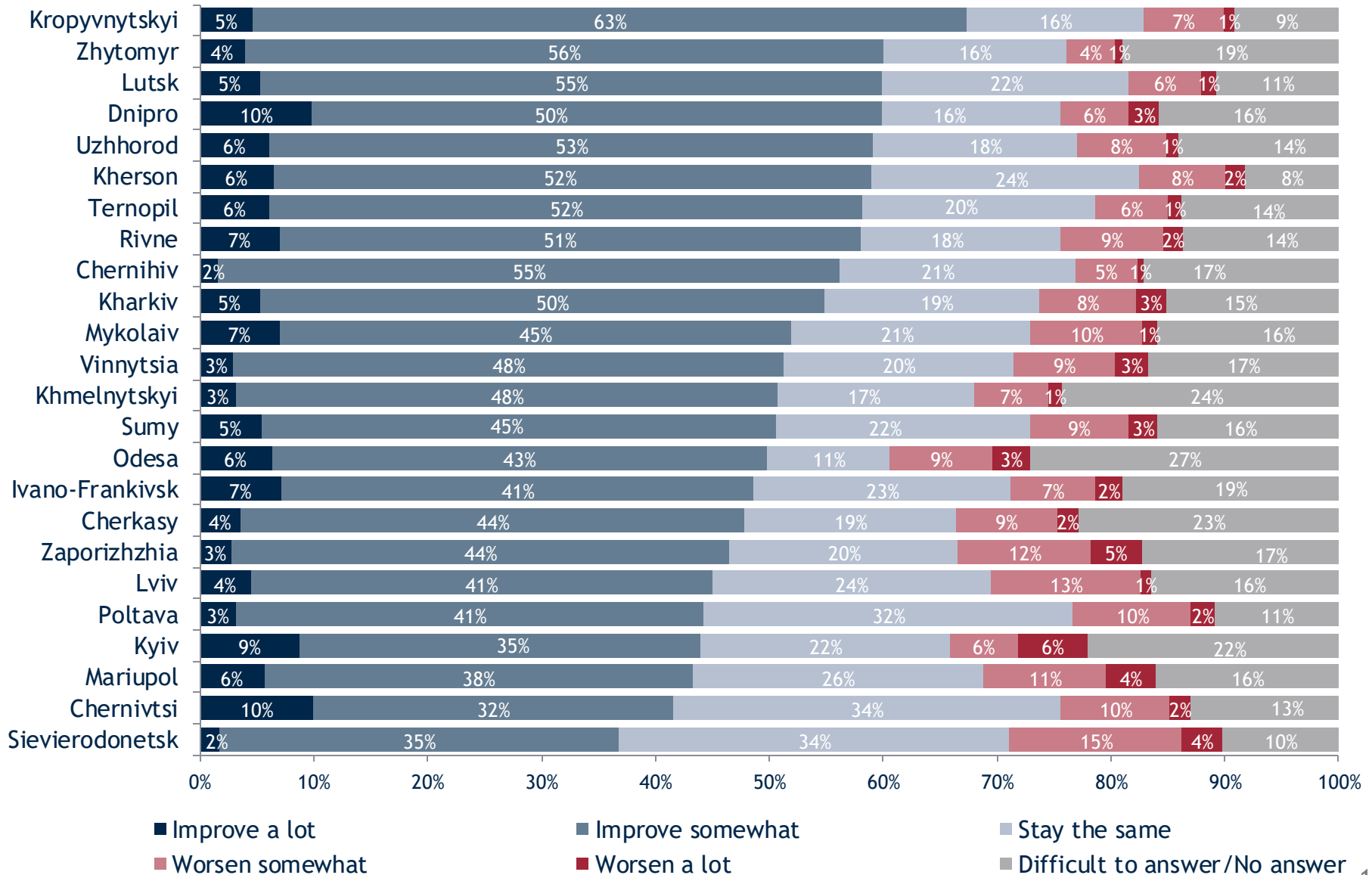
Mean (average) value of the respondents' answers, where 1 is "Worsened a lot" and 5 is "improved a lot"; among those who reported a valid rating (n ranges from 767 to 795)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

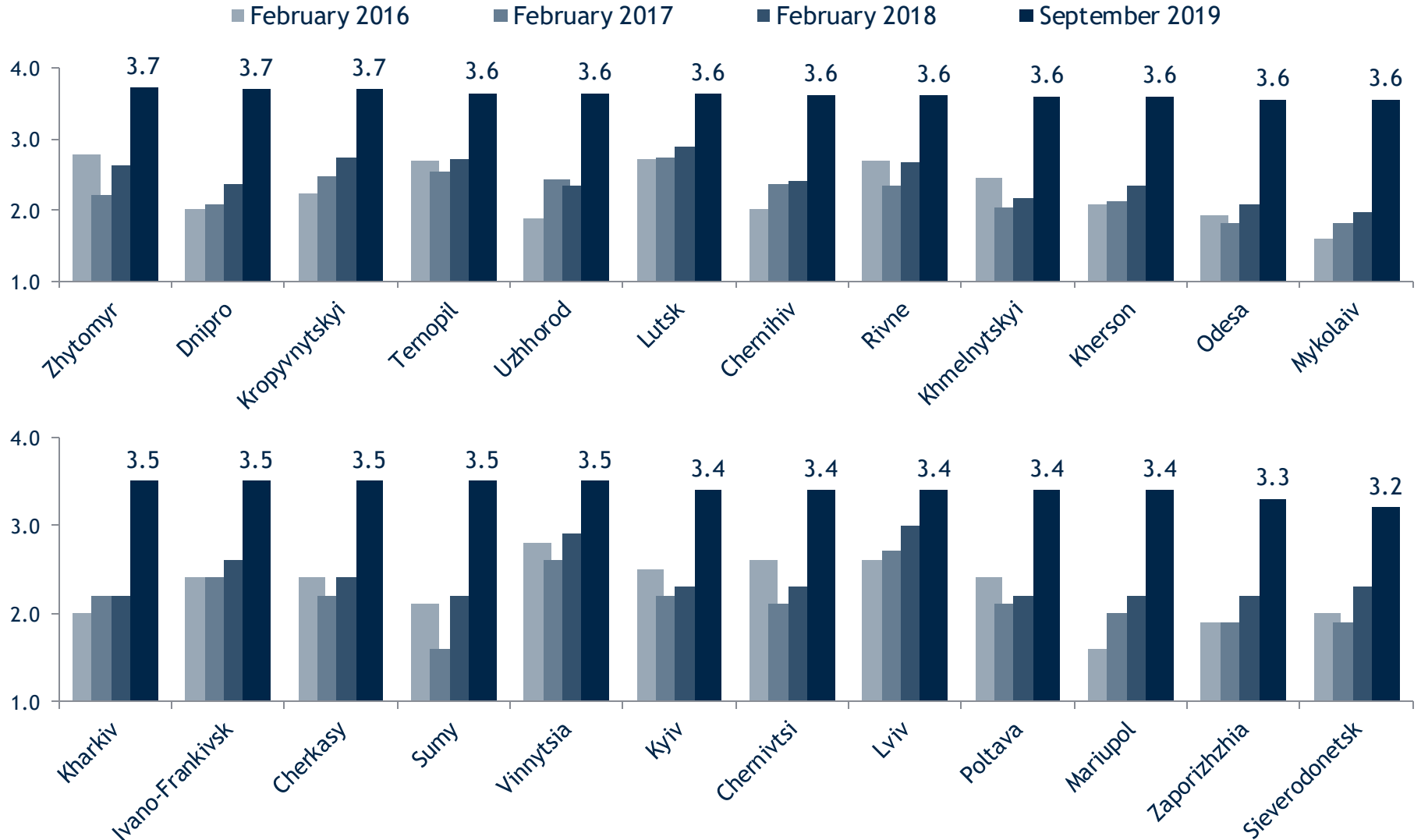


# In the next 12 months, how do you expect the economic situation in Ukraine to change?



# In the next 12 months, how do you expect the economic situation in Ukraine to change?

Mean (average) value of the respondents' answers, where 1 is "Worsen a lot" and 5 is "Improve a lot"; among those who reported a valid rating (n ranges from 583 to 734).



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.



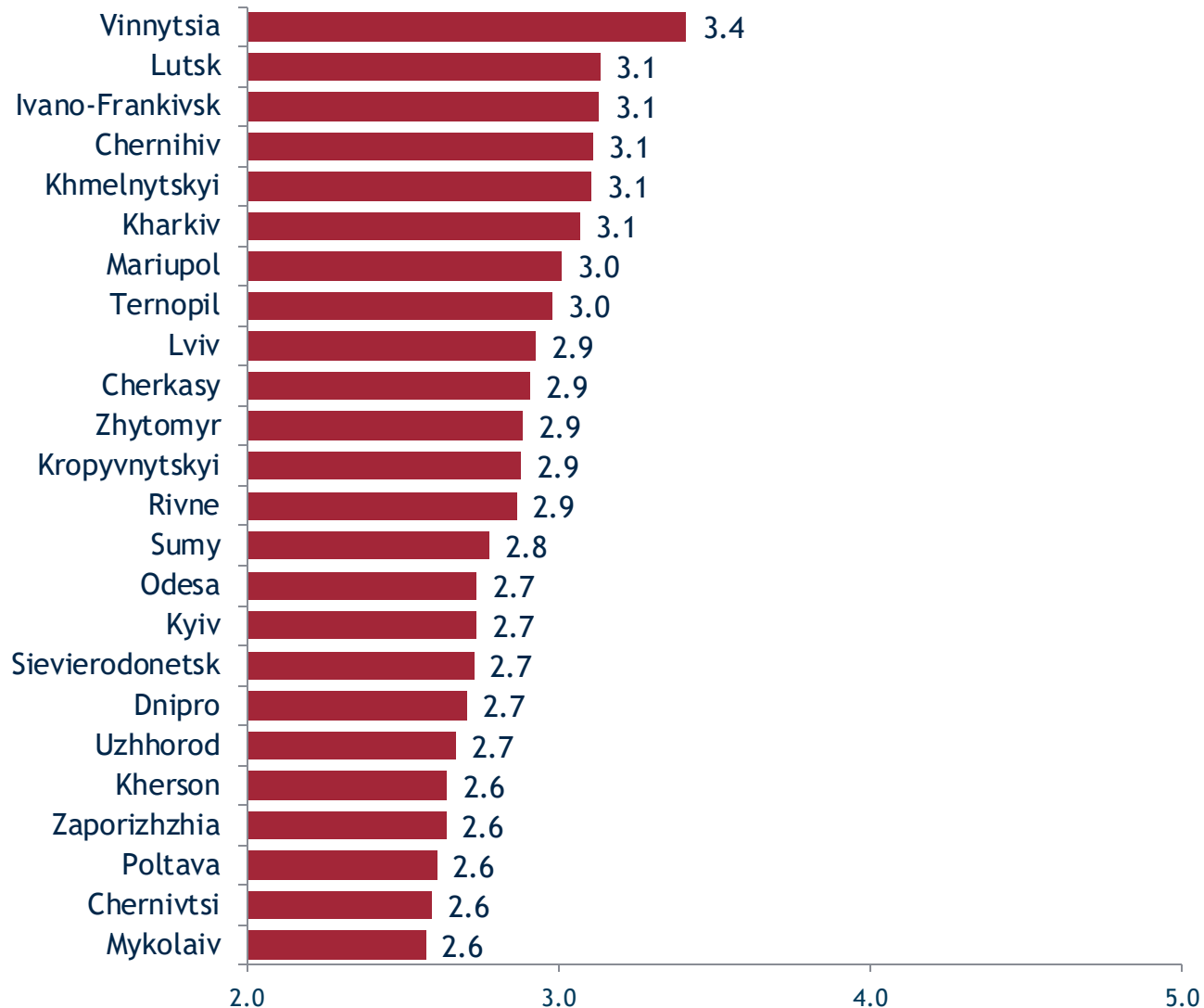
# Assessment of the Quality of Public Goods and Services

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# Quality of Public Goods & Services Index

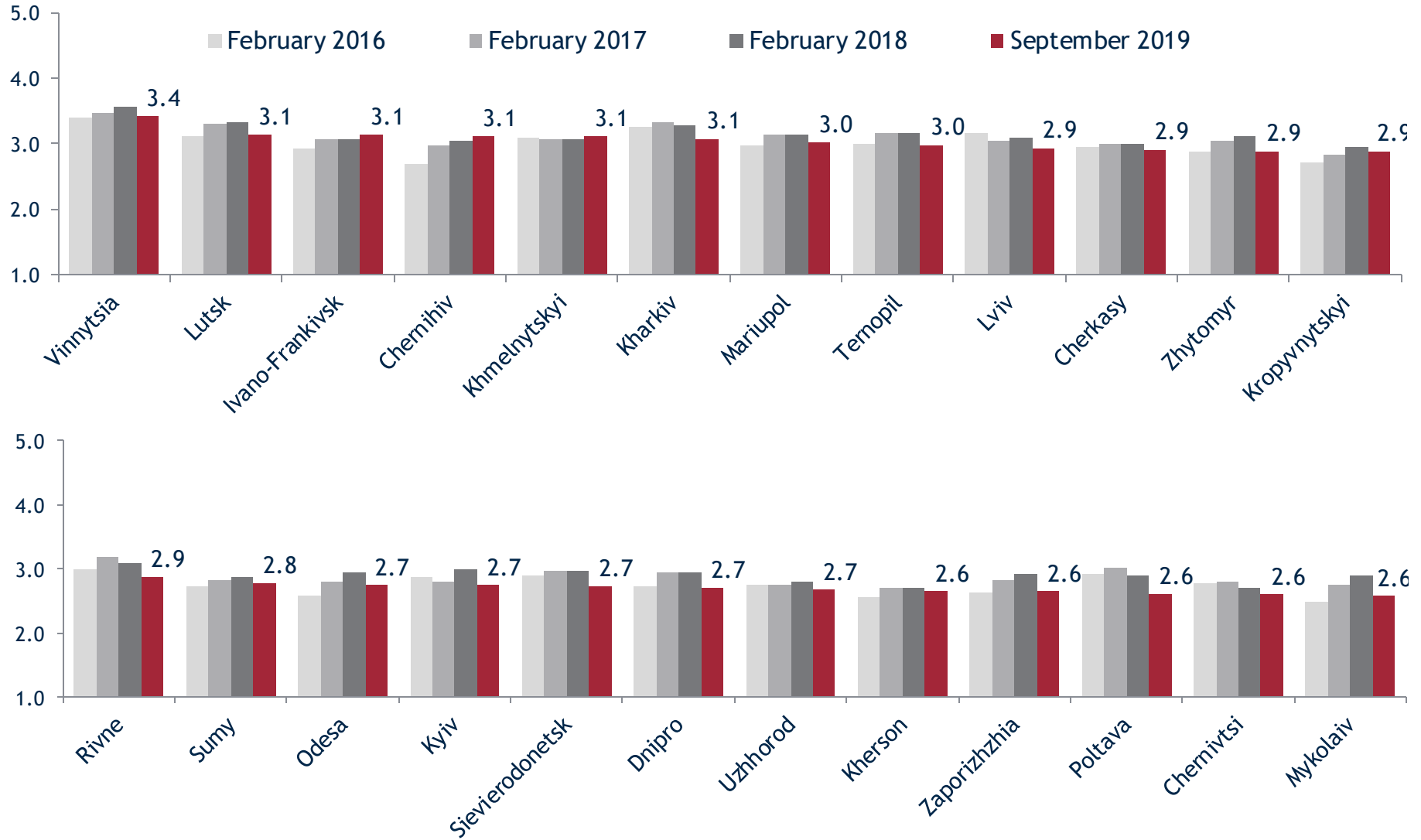
The index expresses the average value of the quality of 22 goods and services taken together, where 1 is “terrible” and 5 is “excellent.”



*\*In previous polls this index was referred to as "Average Score of the Quality of Public Goods and Services in the City." The index has been calculated since 2016.*

# Quality of Public Goods & Services Index

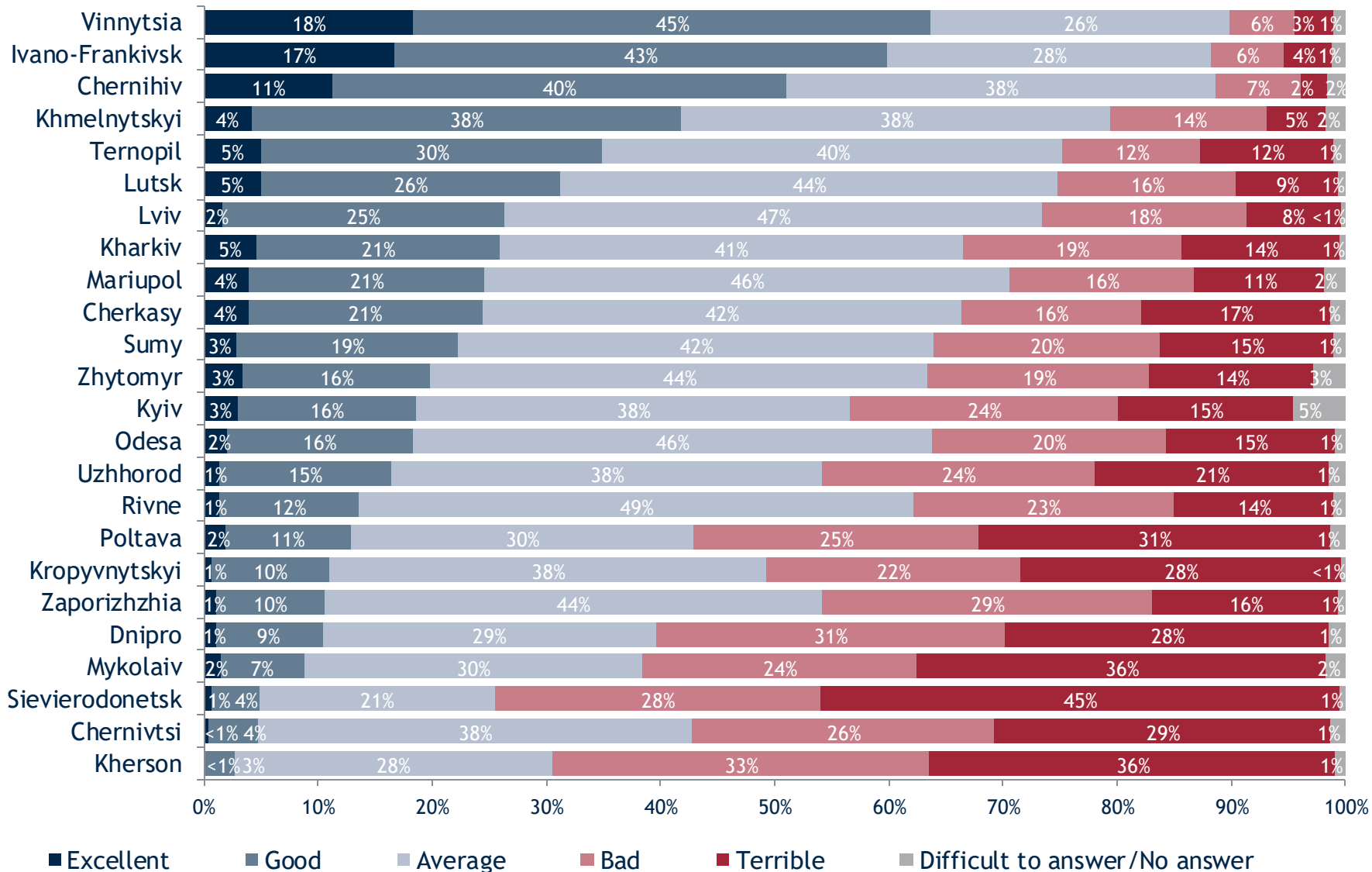
The value of the aggregate index expresses the mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent."



\*In previous polls this index was referred to as "Average Score of the Quality of Public Goods and Services in the City."

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

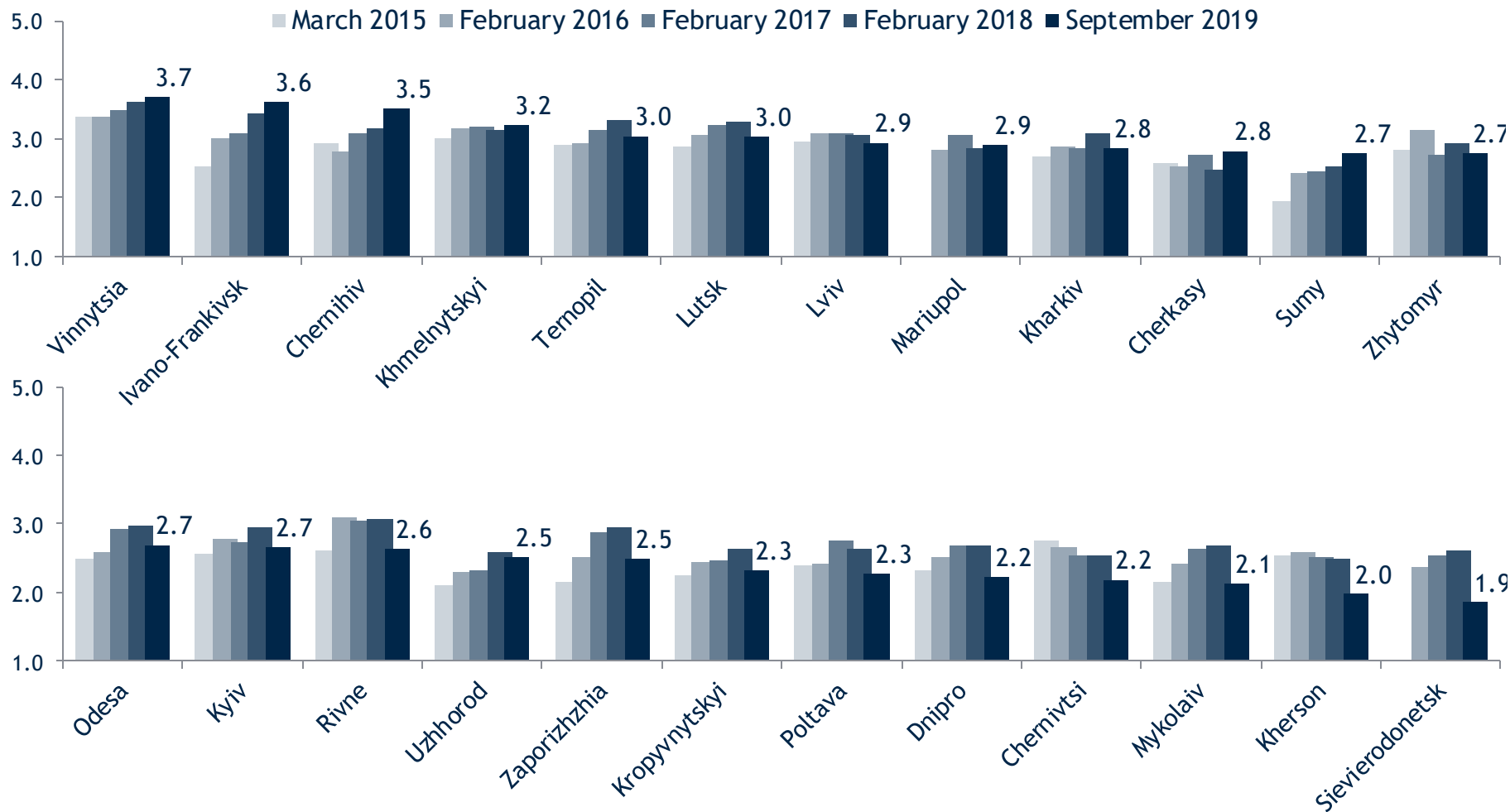
## Sidewalks



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Sidewalks

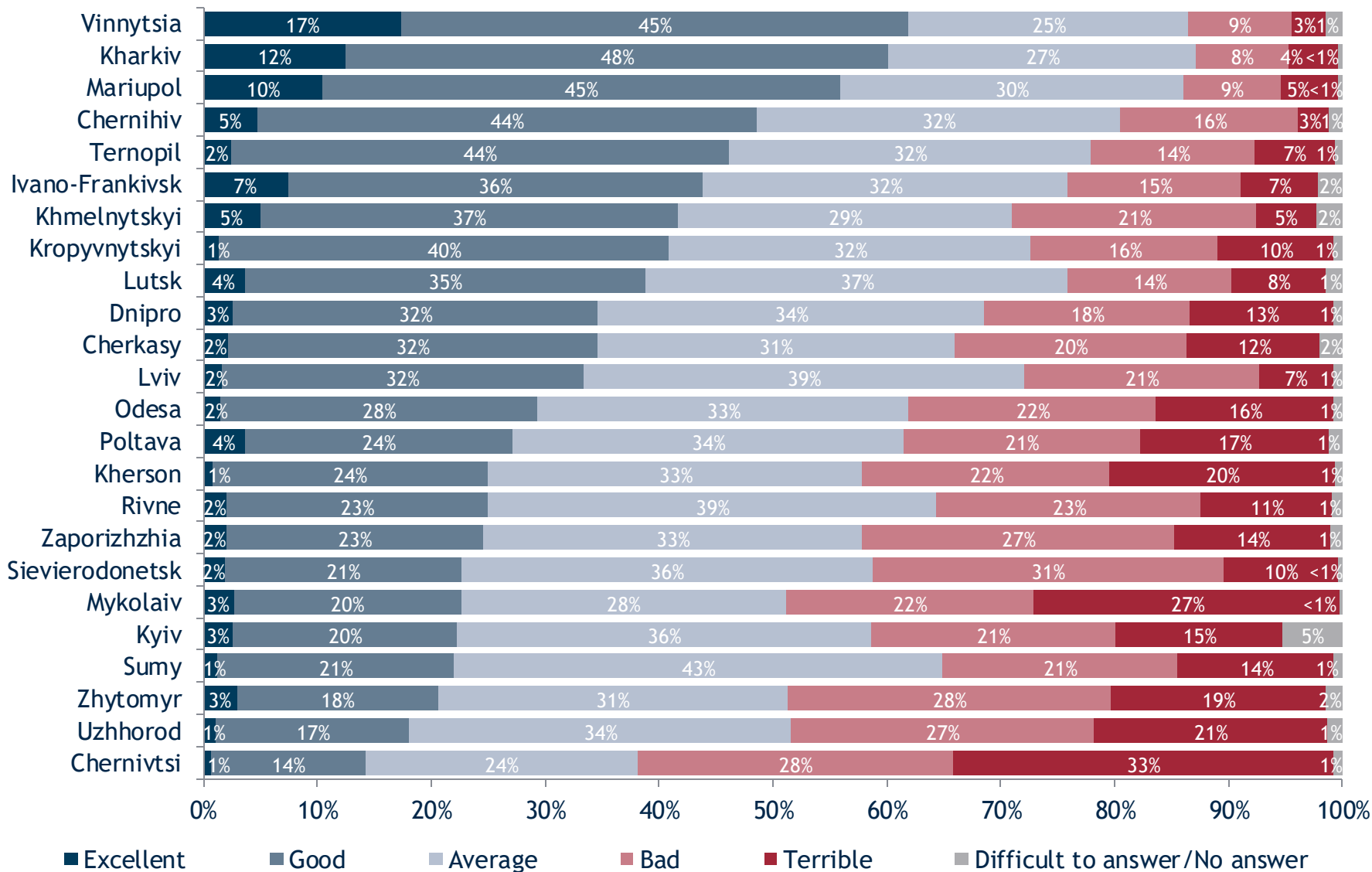
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 763 to 797)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Trash Collection



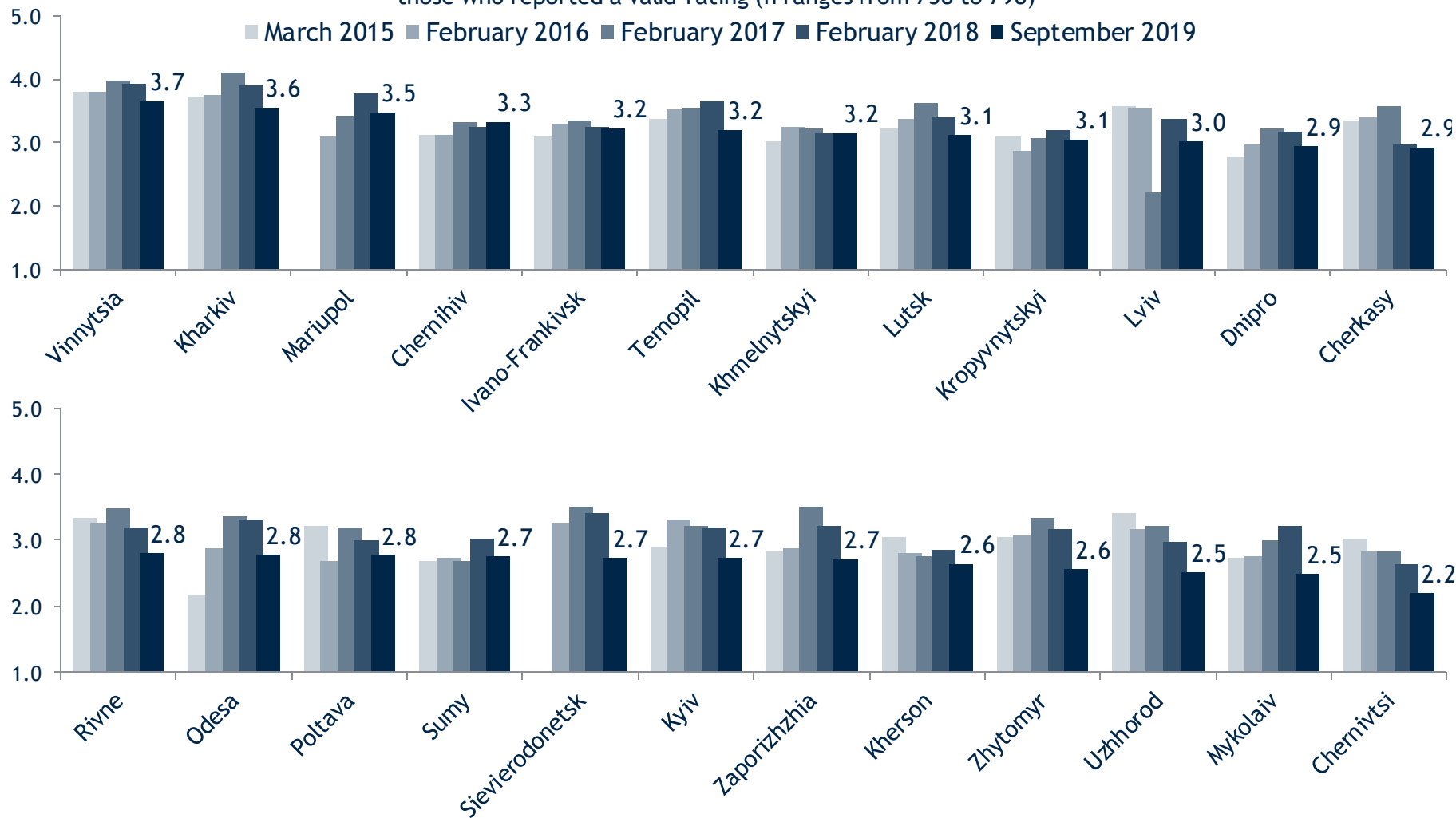


# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Trash Collection

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 758 to 798)

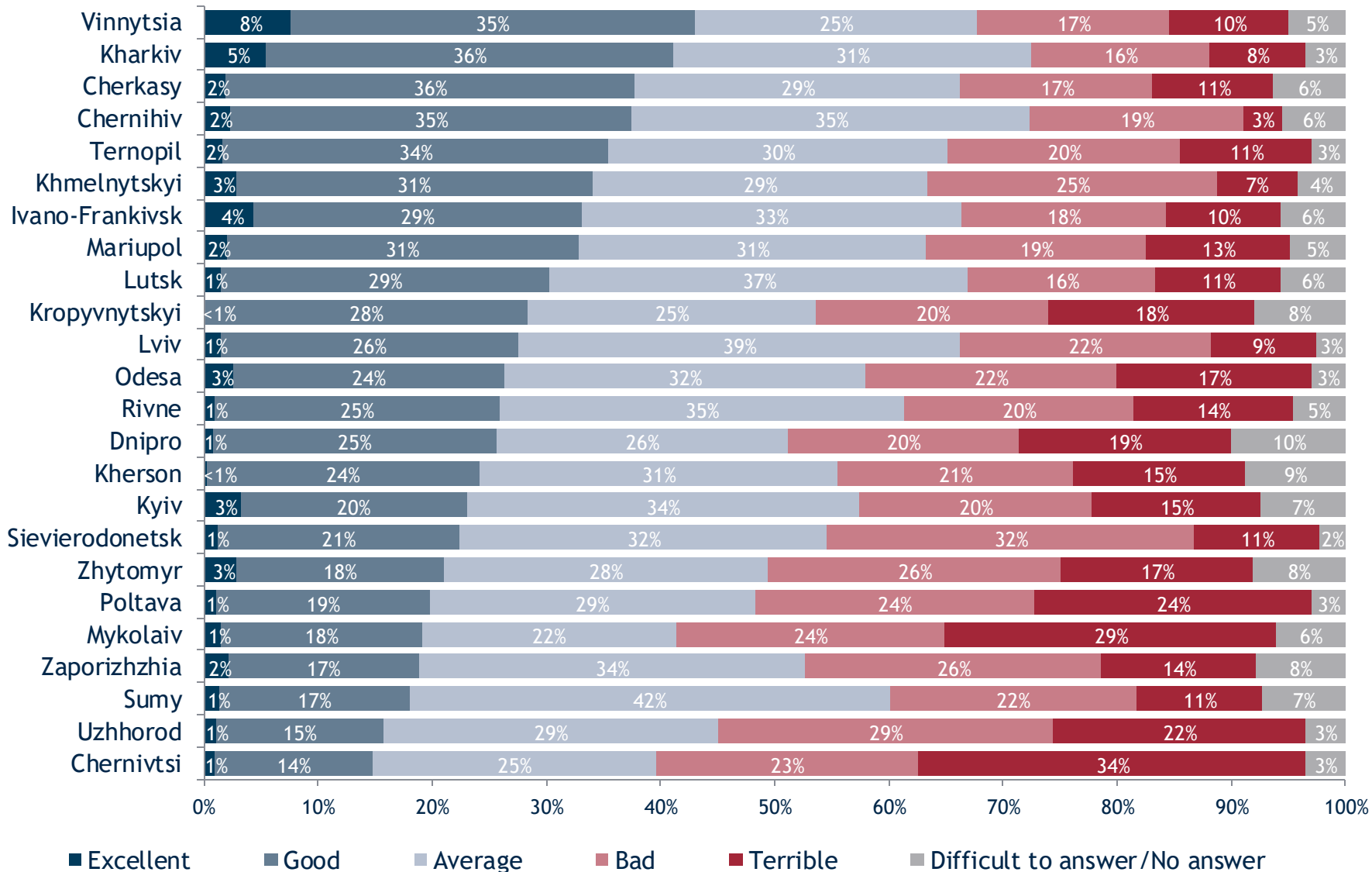
Legend: March 2015 (lightest), February 2016, February 2017, February 2018, September 2019 (darkest)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Sewage

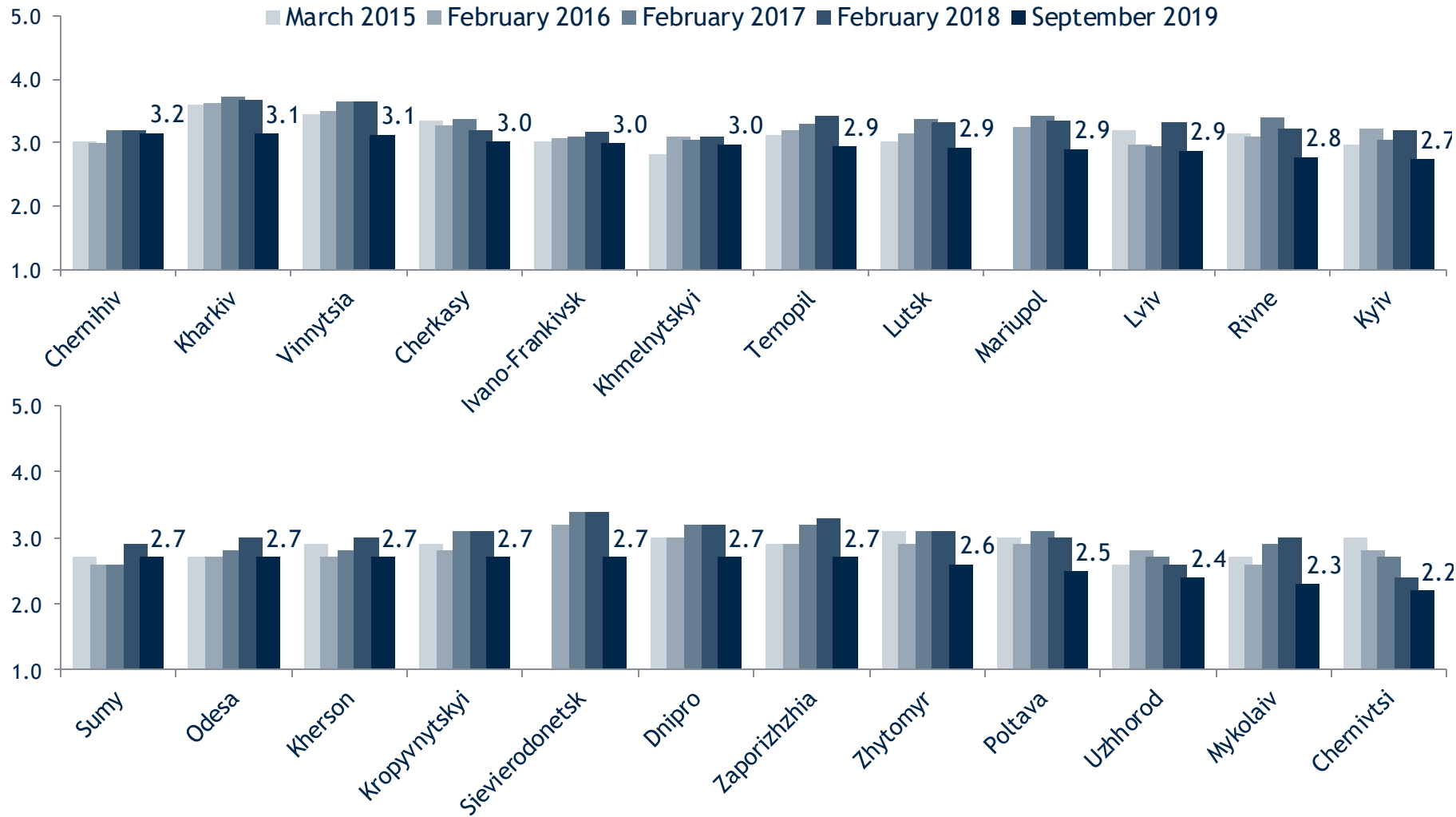


# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Sewage

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 720 to 782)

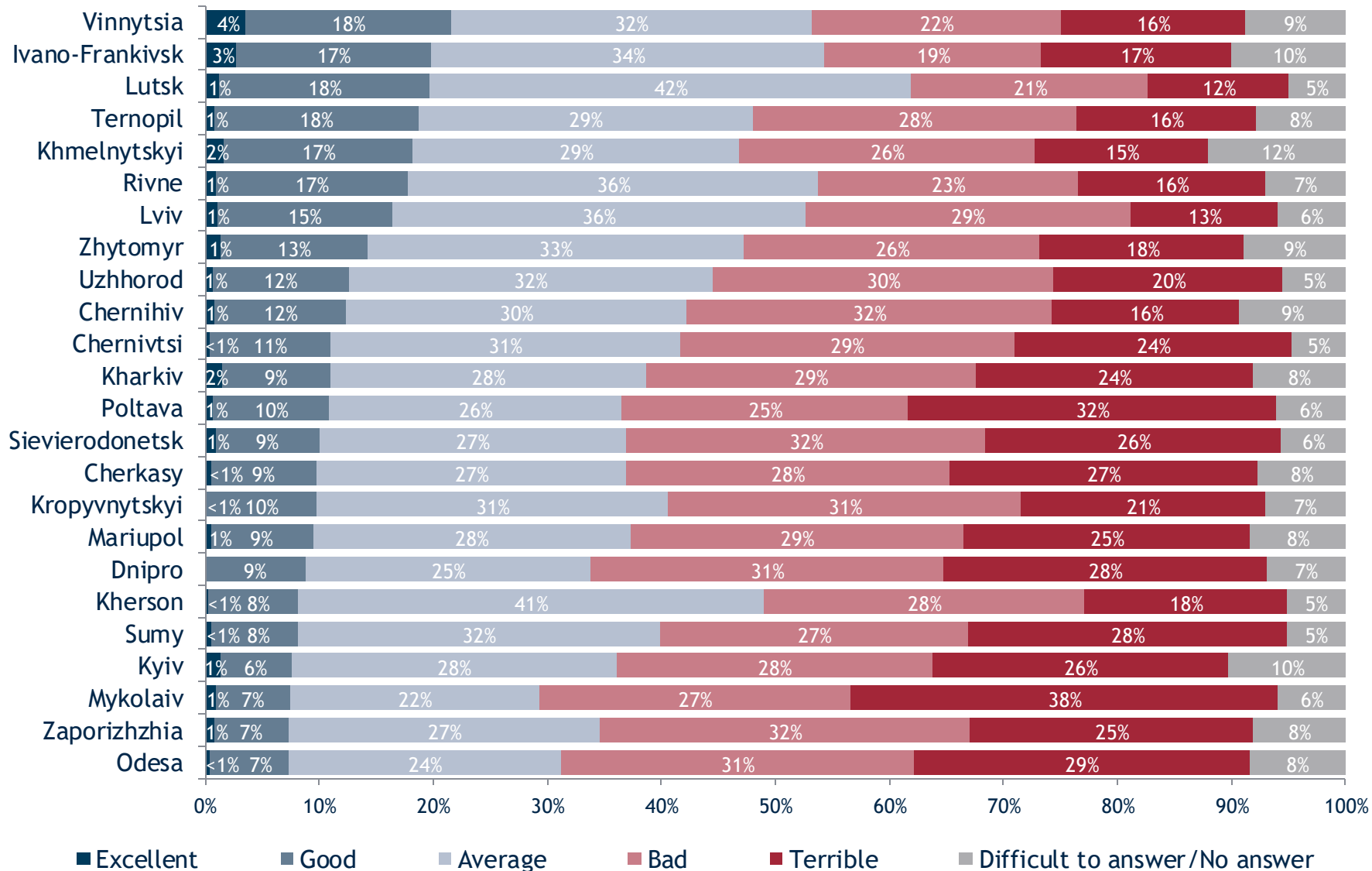
■ March 2015 ■ February 2016 ■ February 2017 ■ February 2018 ■ September 2019



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

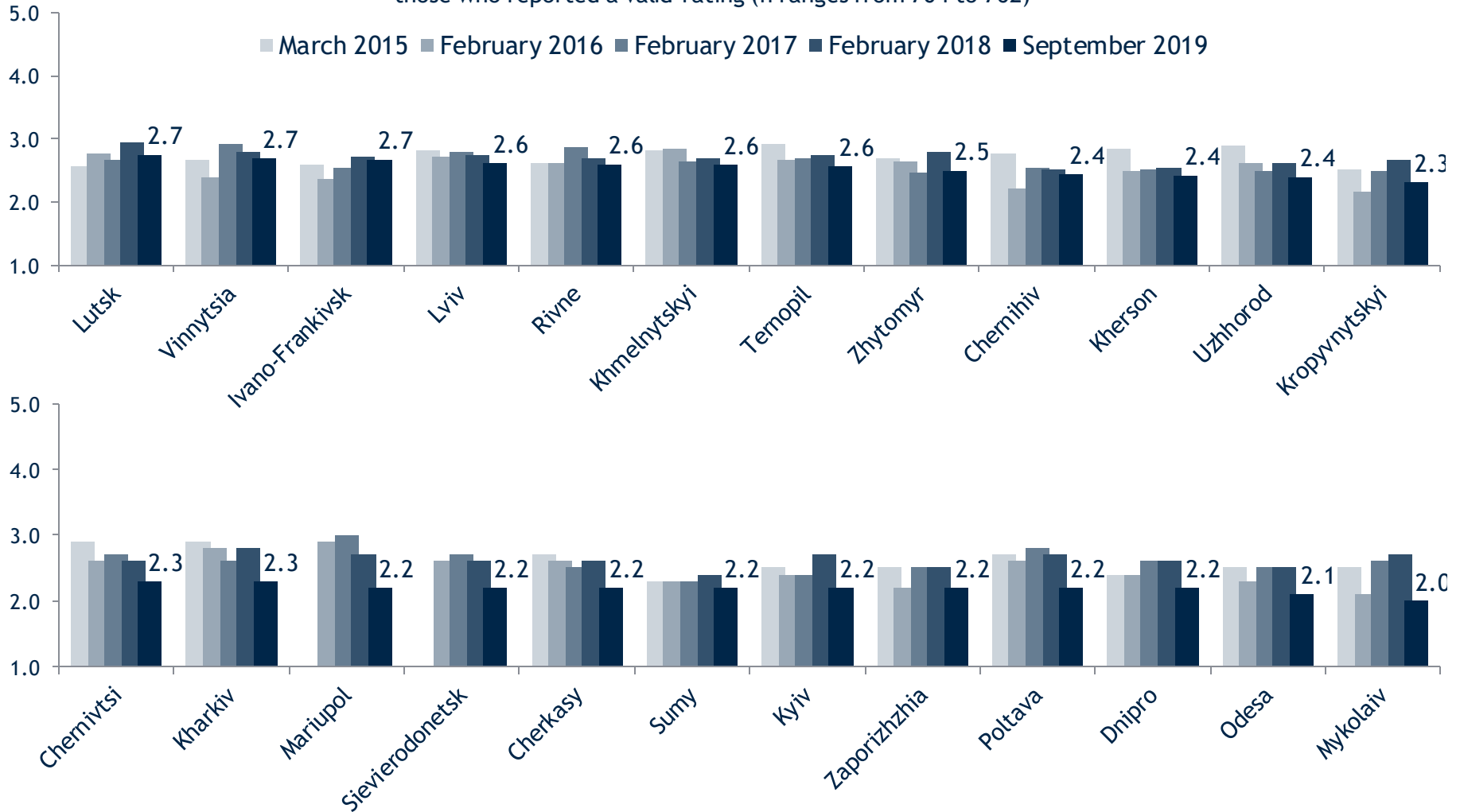
## Medical Institutions



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Medical Institutions

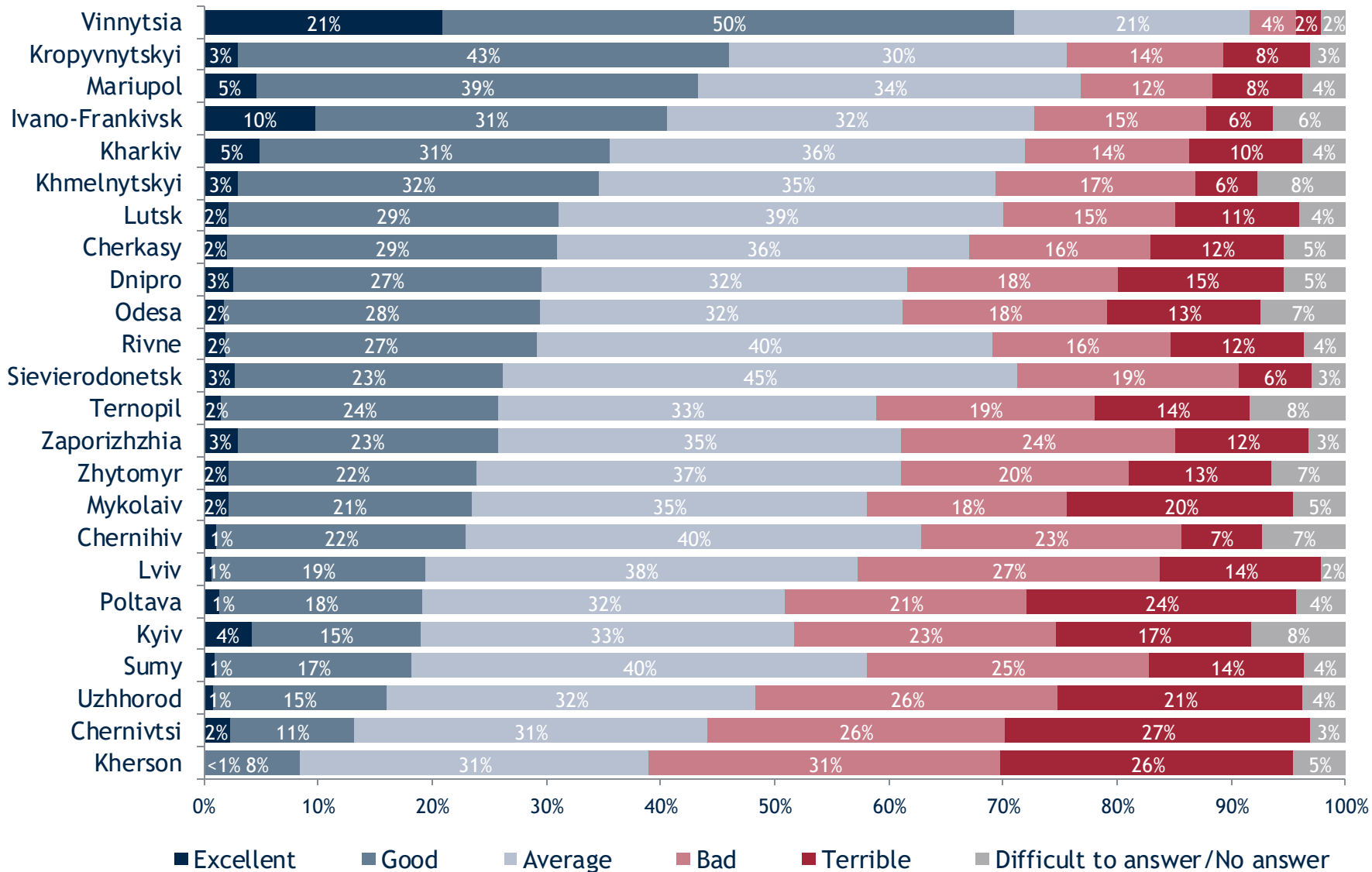
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 704 to 762)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

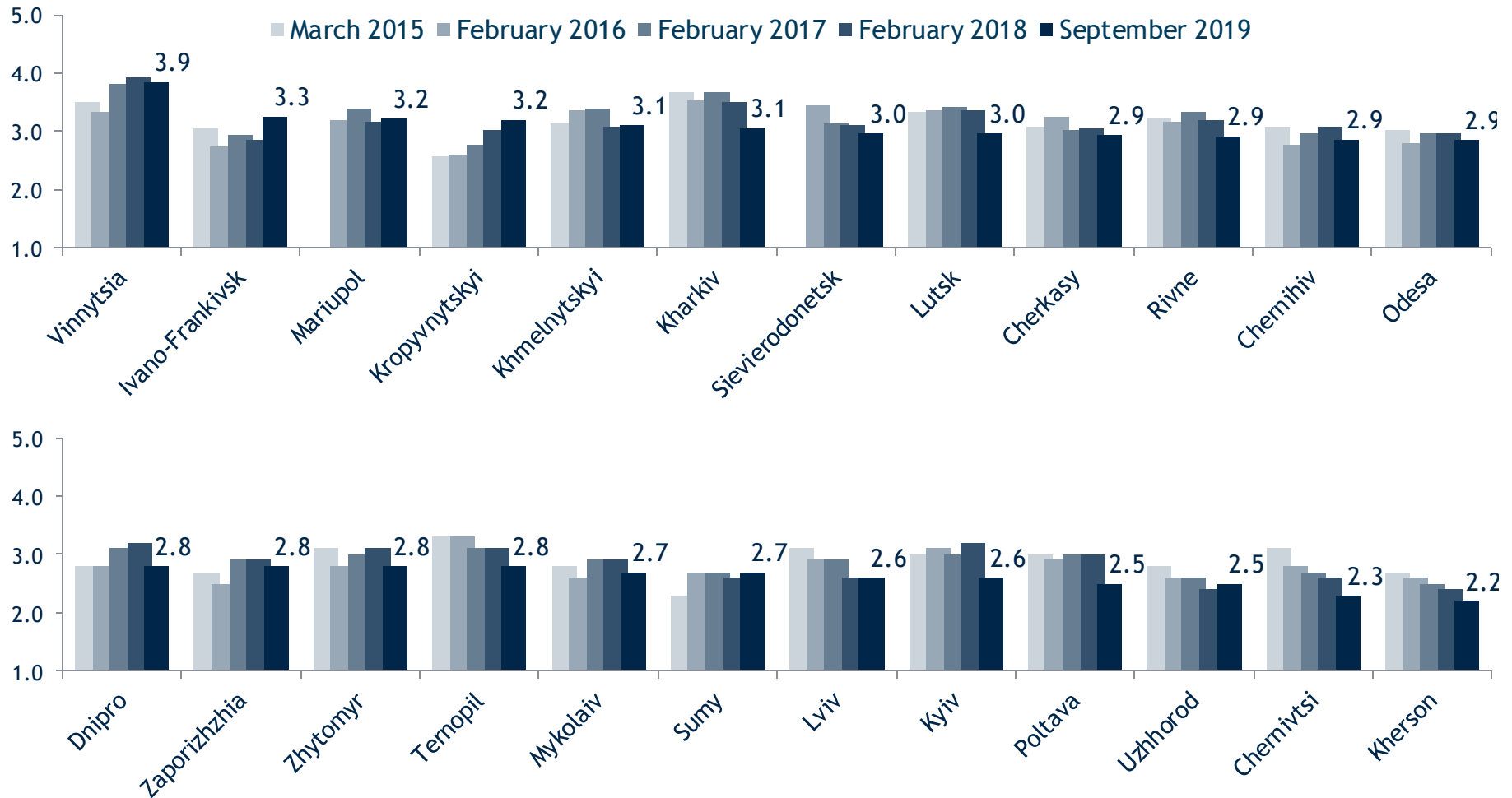
## Transportation Infrastructure



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Transportation Infrastructure

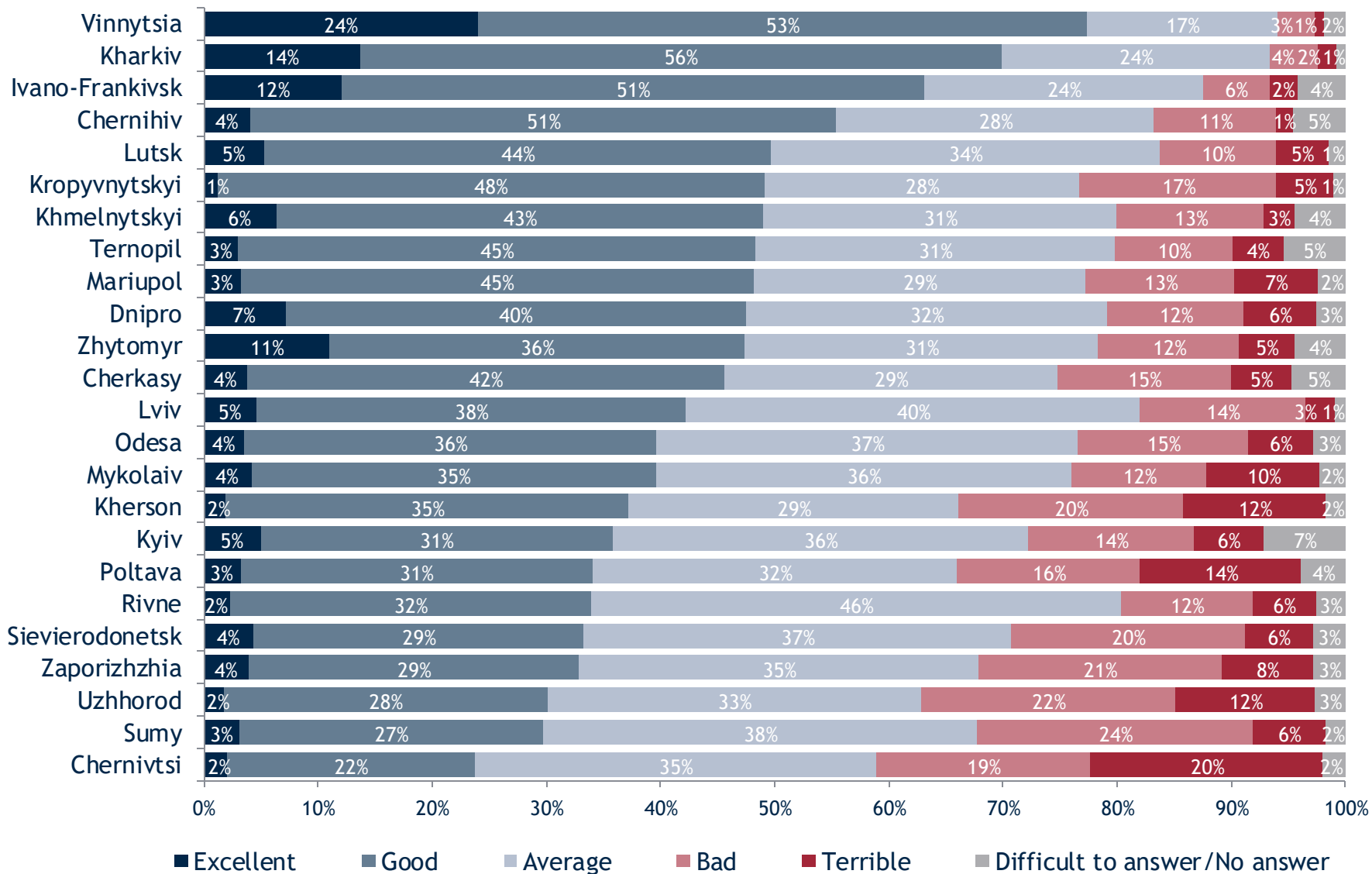
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 733 to 783)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Street Lighting

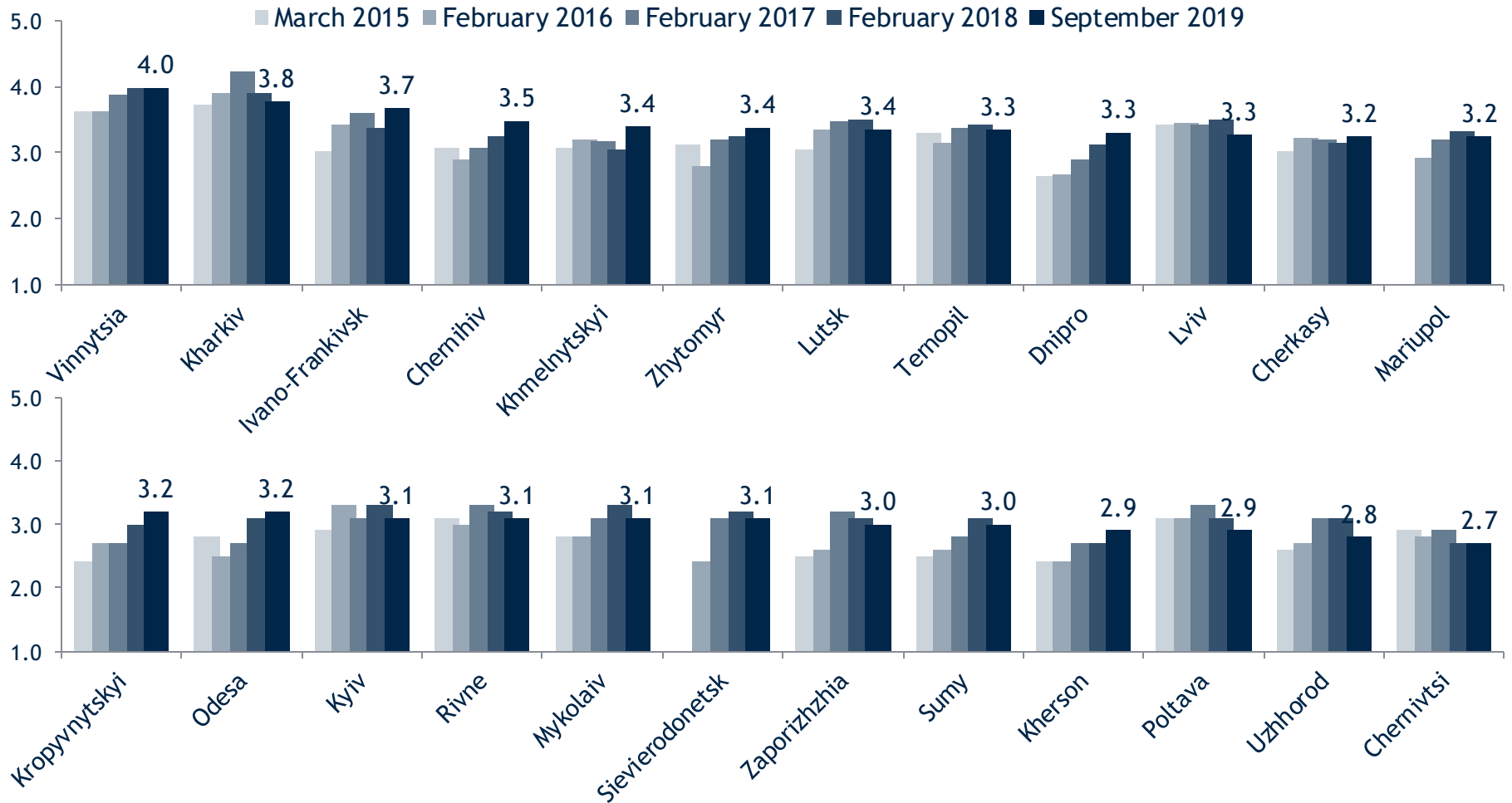




# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Street Lighting

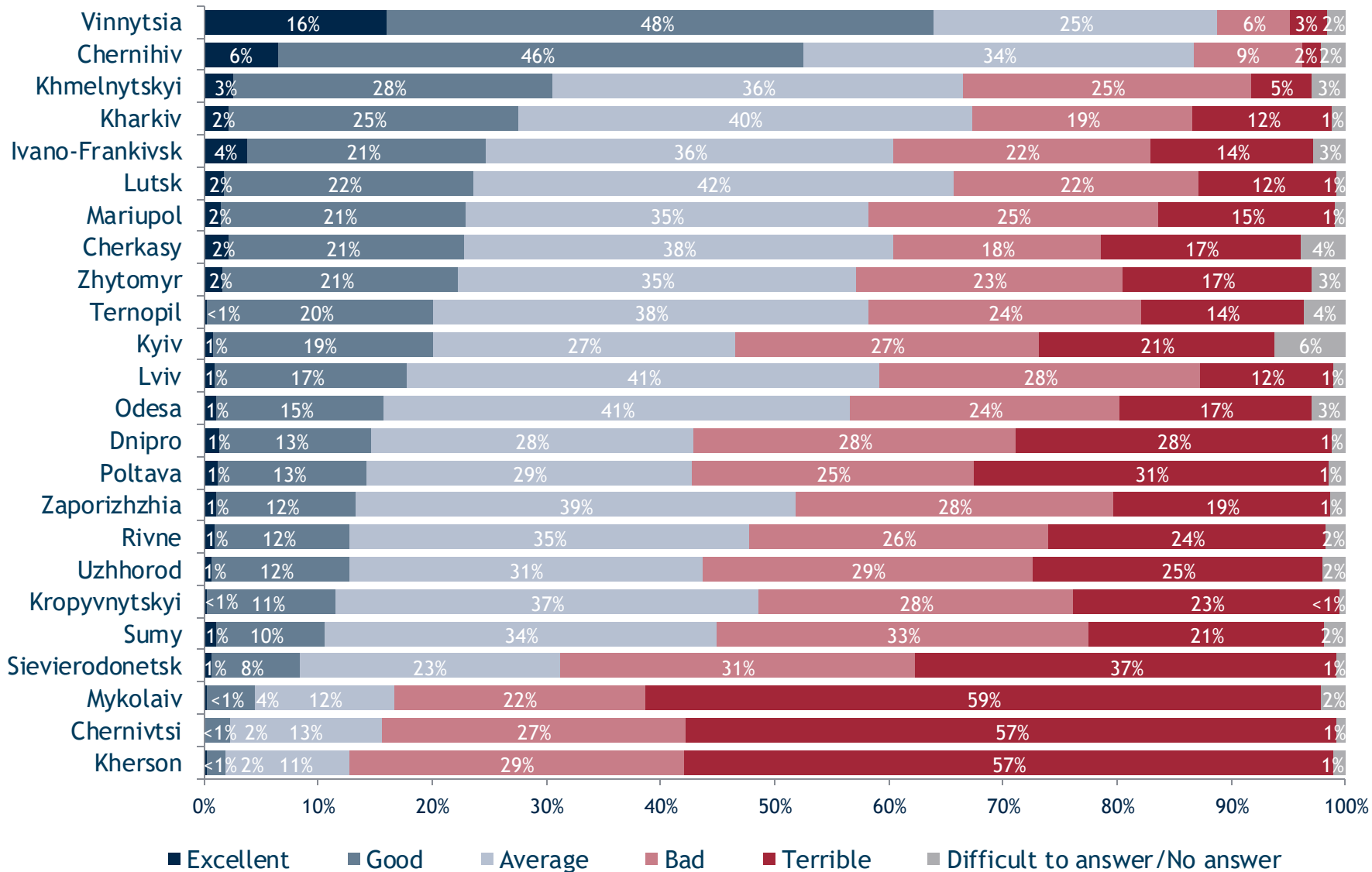
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 743 to 793)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

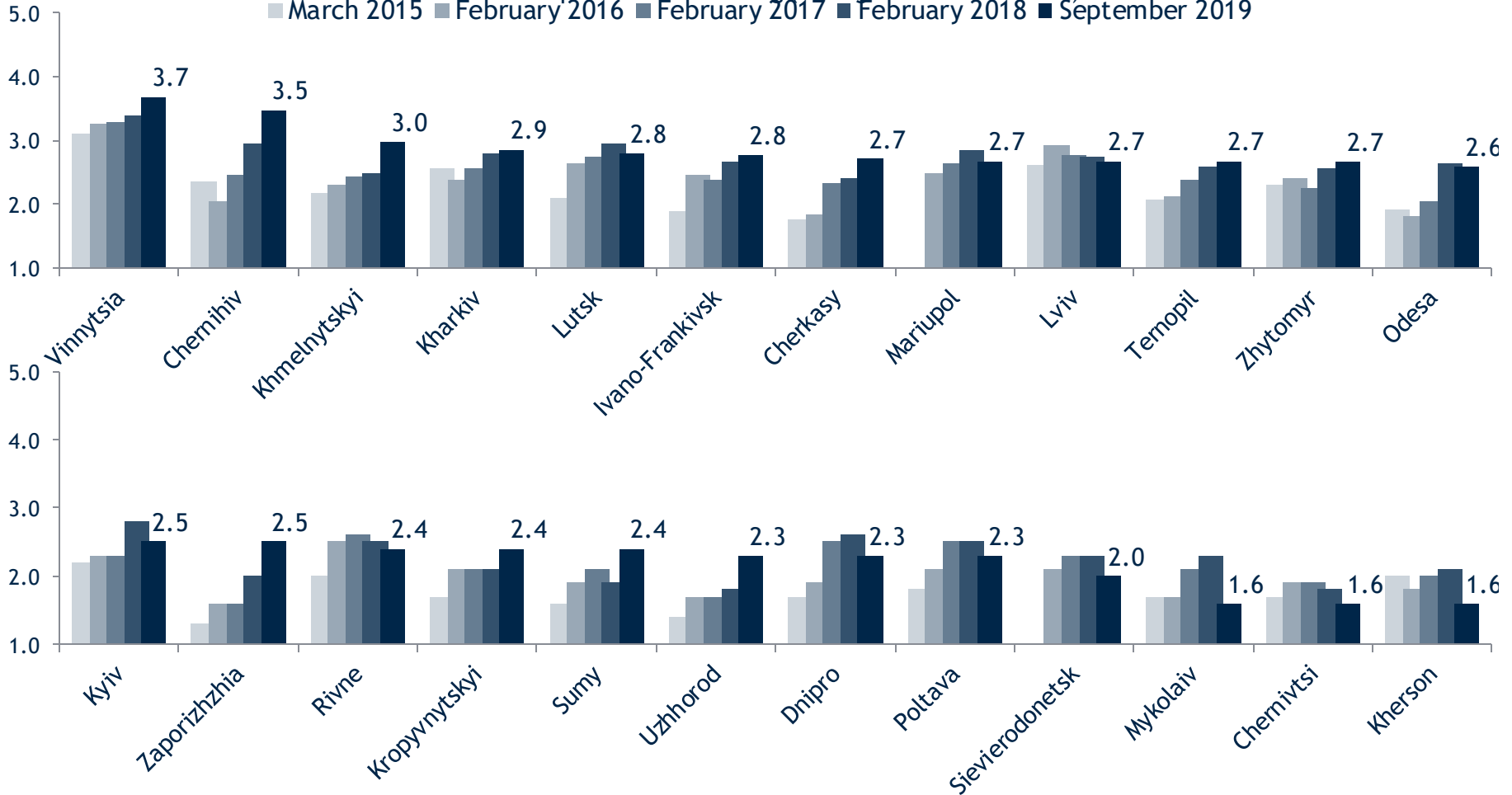
## Roads



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Roads

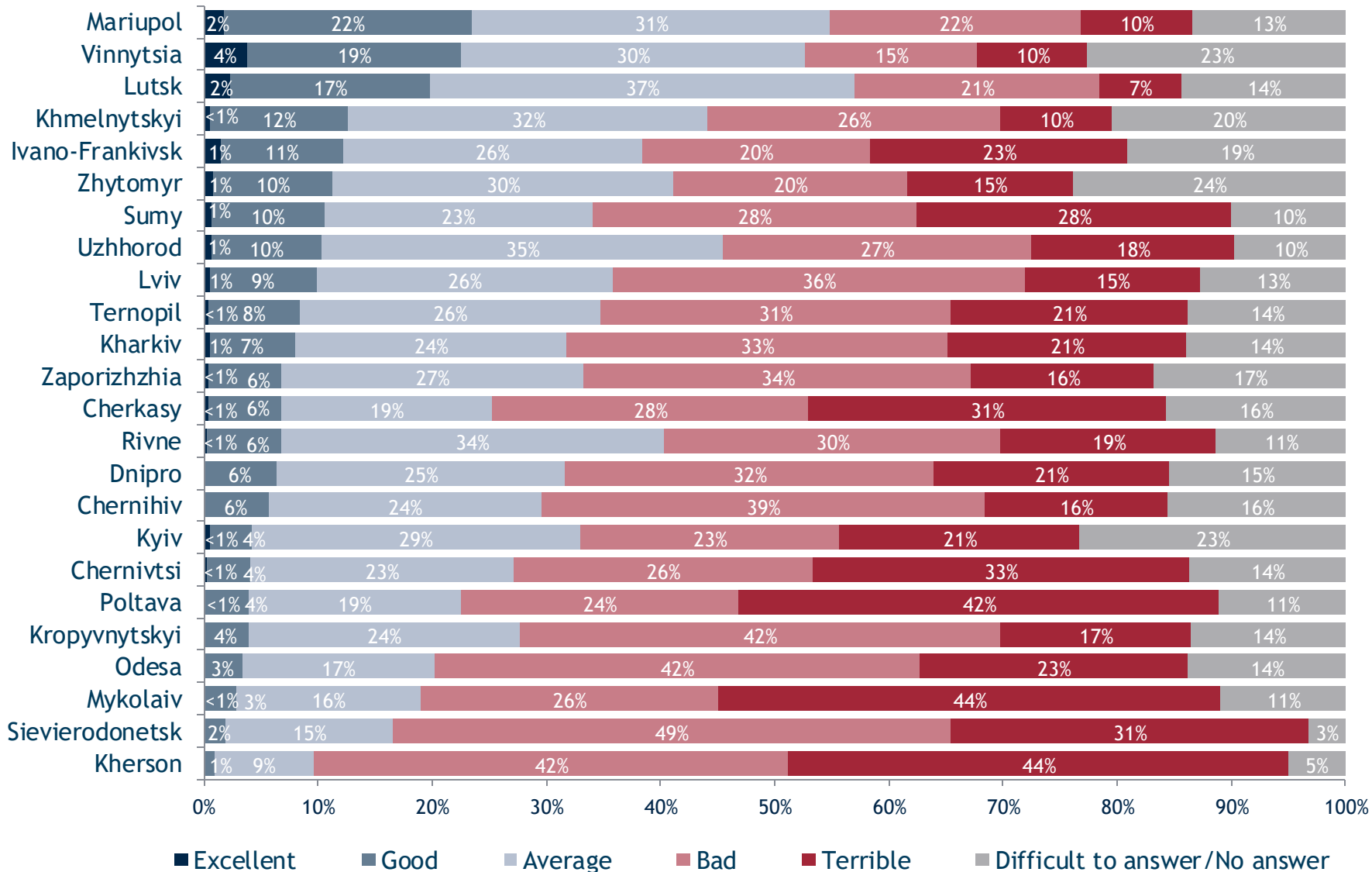
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 750 to 796).



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# How would you rate the quality of each of the following services and/or public goods that are available in your city?

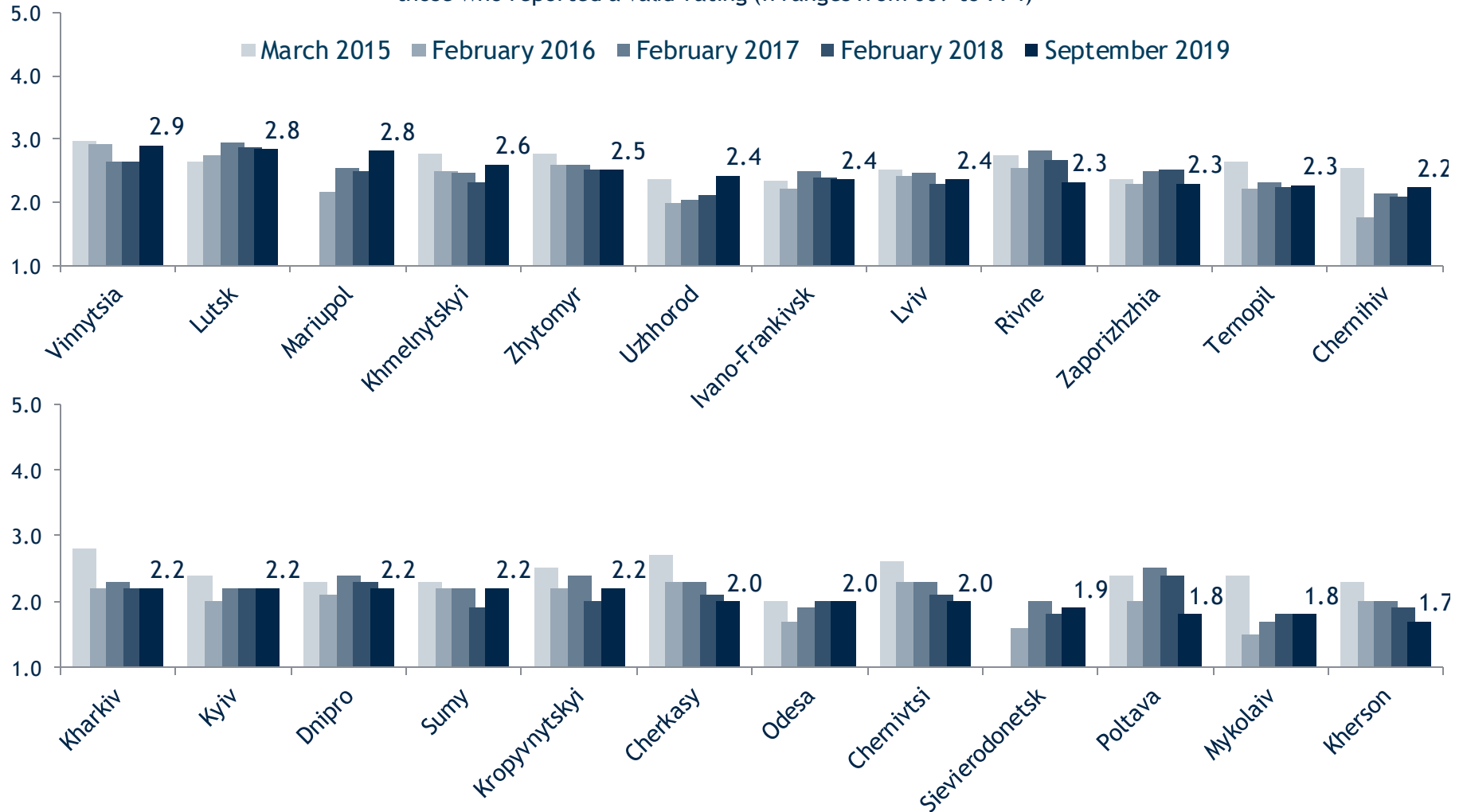
## Industrial Development



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Industrial Development

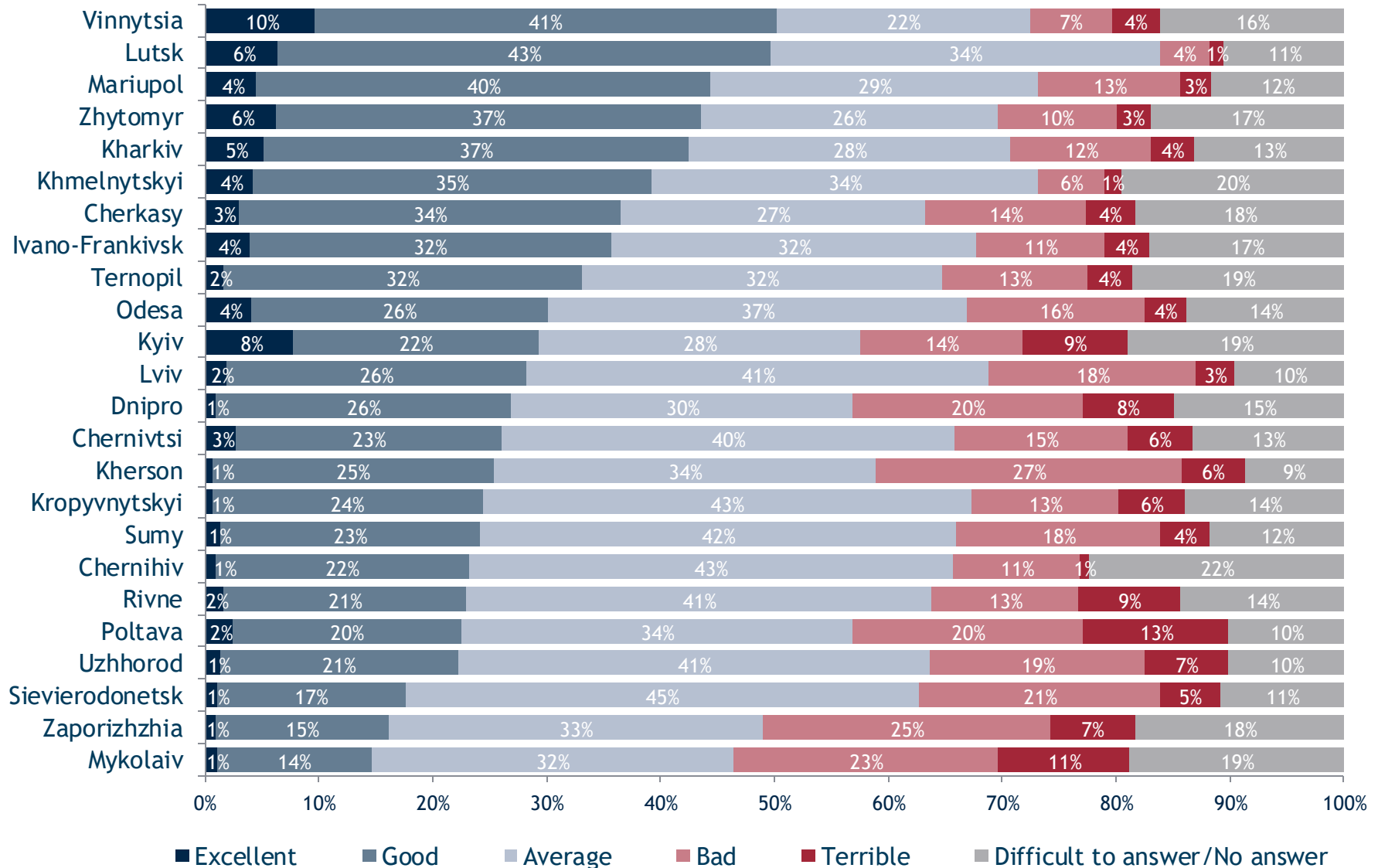
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 609 to 774)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Sport Facilities

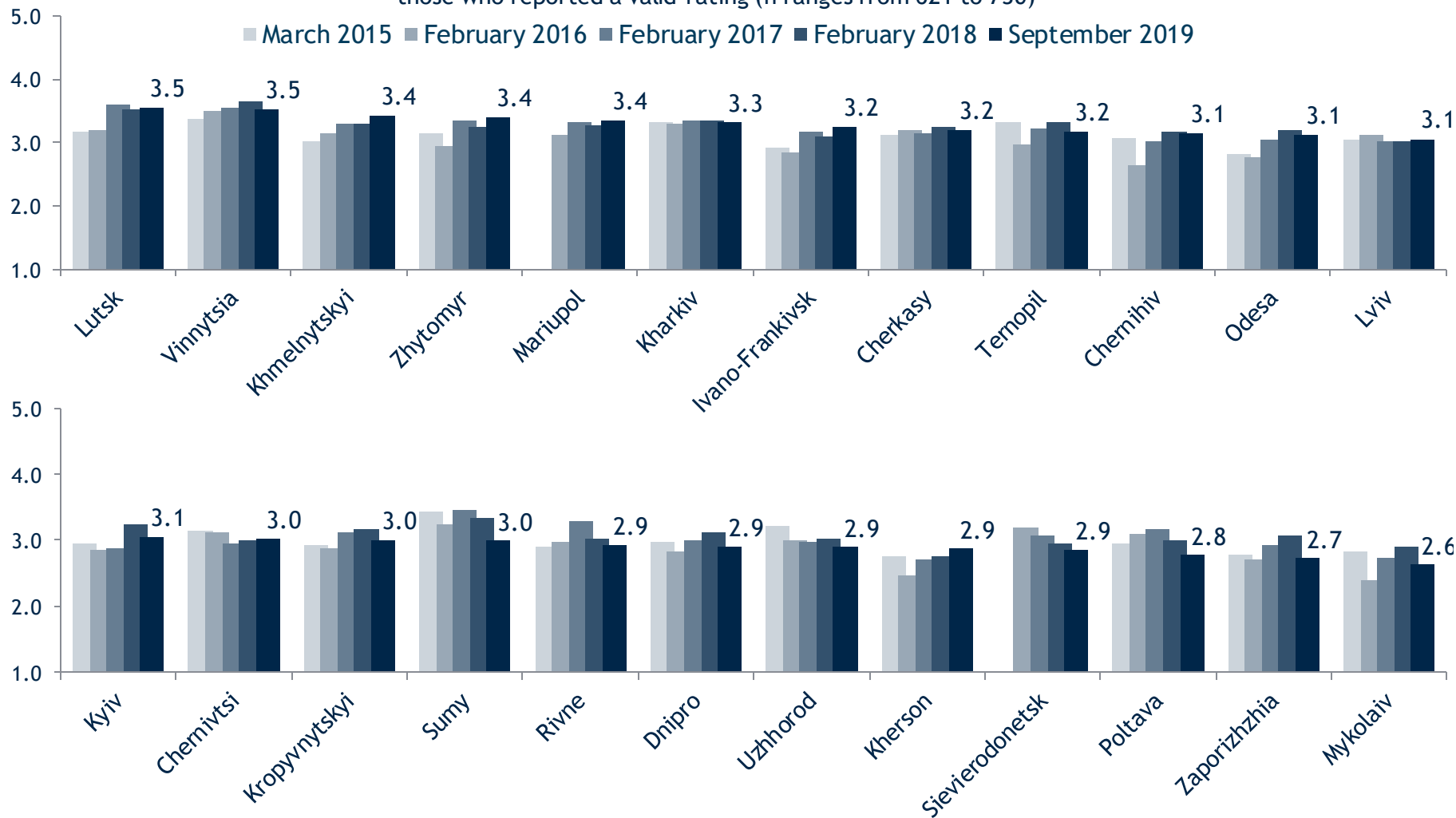


# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Sport Facilities

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 621 to 730)

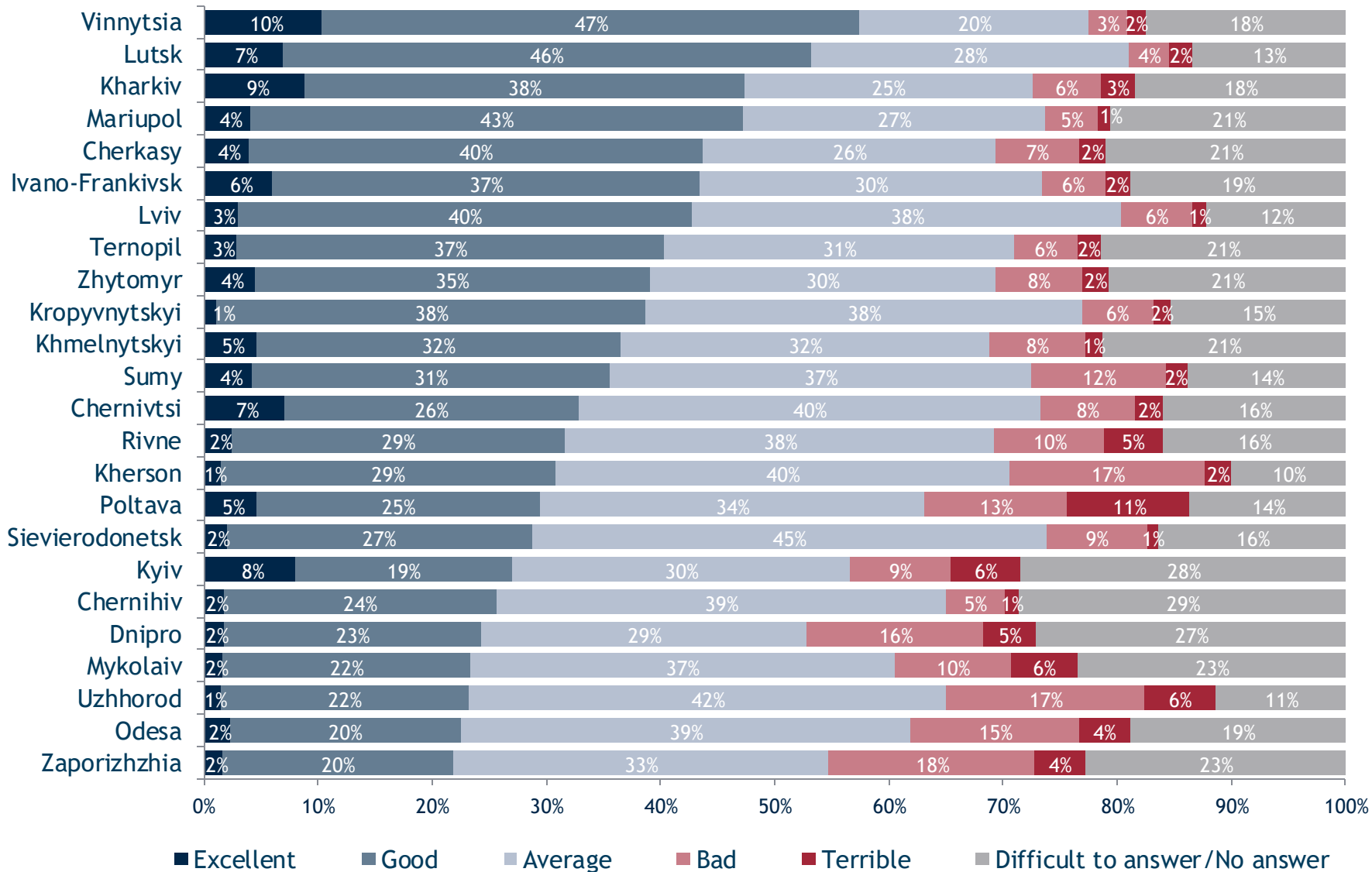
■ March 2015 ■ February 2016 ■ February 2017 ■ February 2018 ■ September 2019



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Universities, Technical Institutes, Colleges

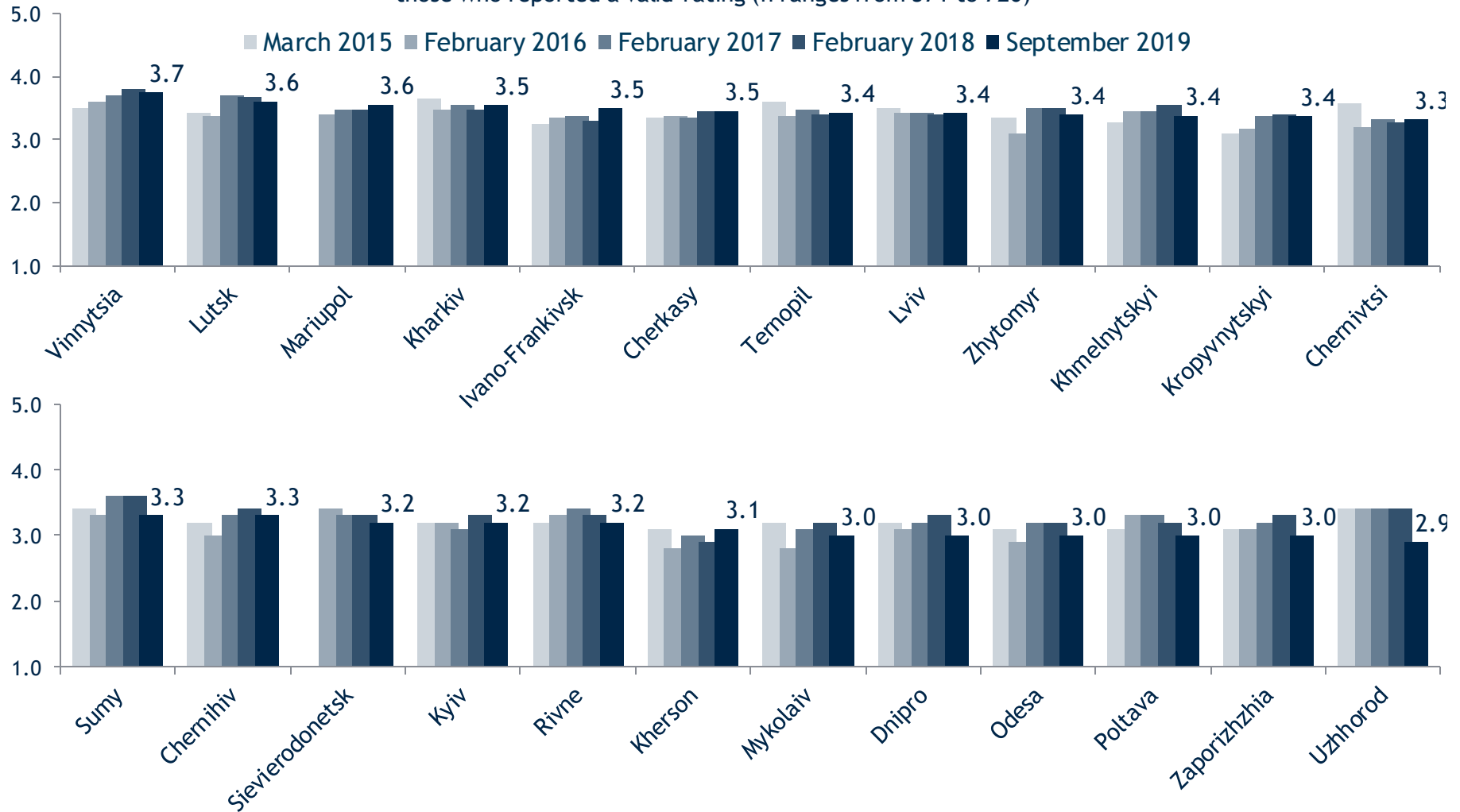




# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Universities, Technical Institutes, Colleges

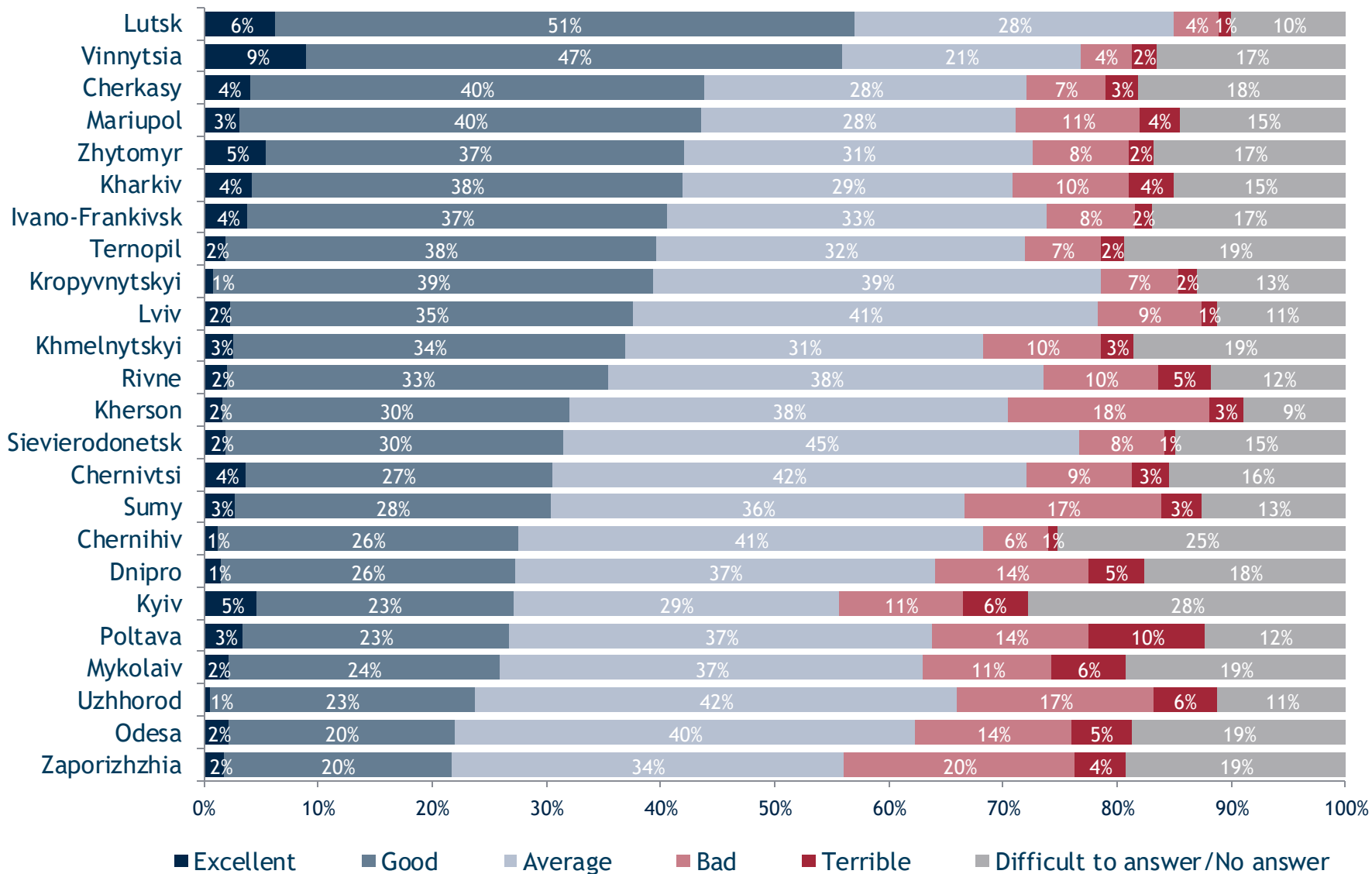
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 571 to 720)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

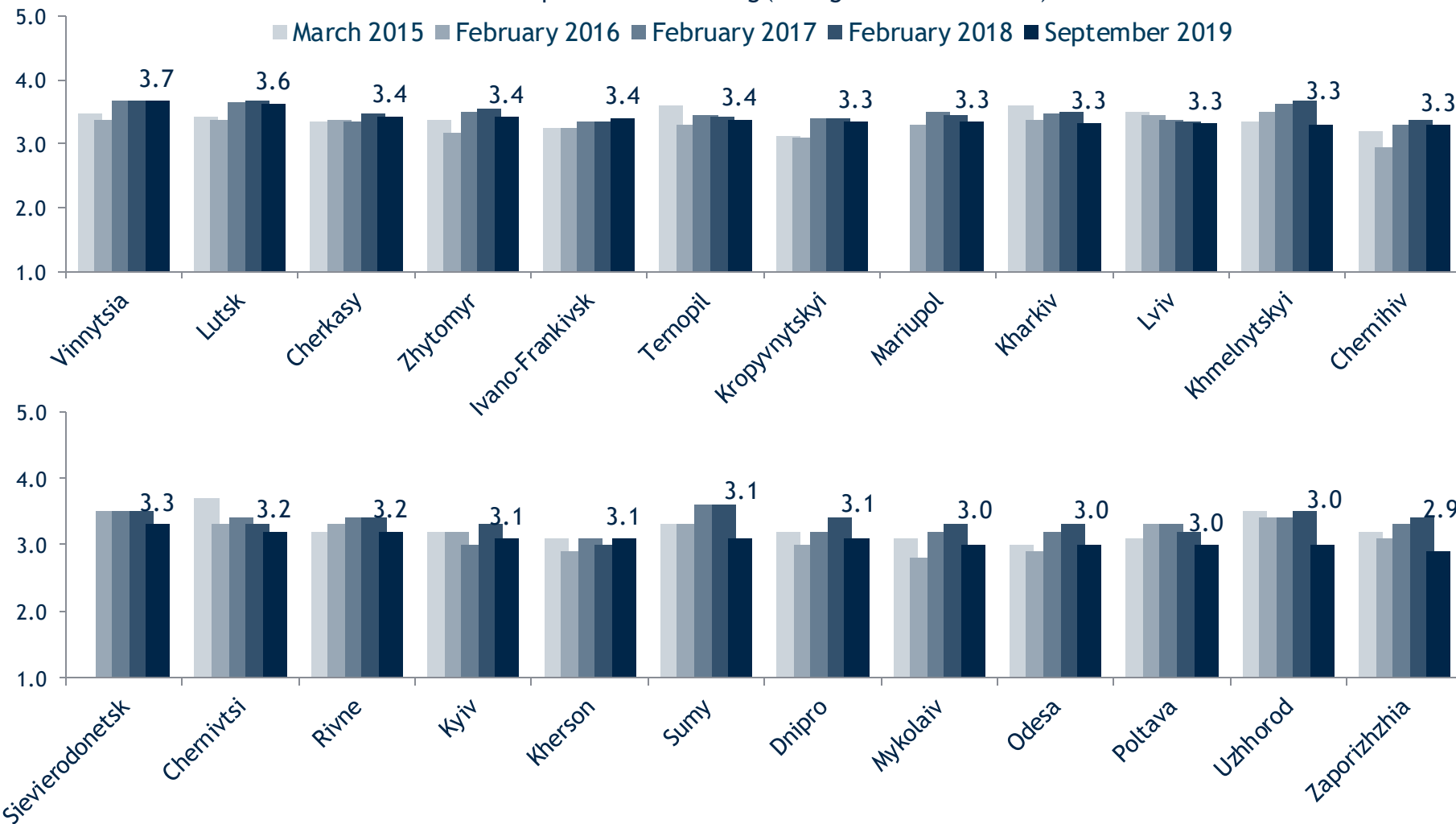
## Schools



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Schools

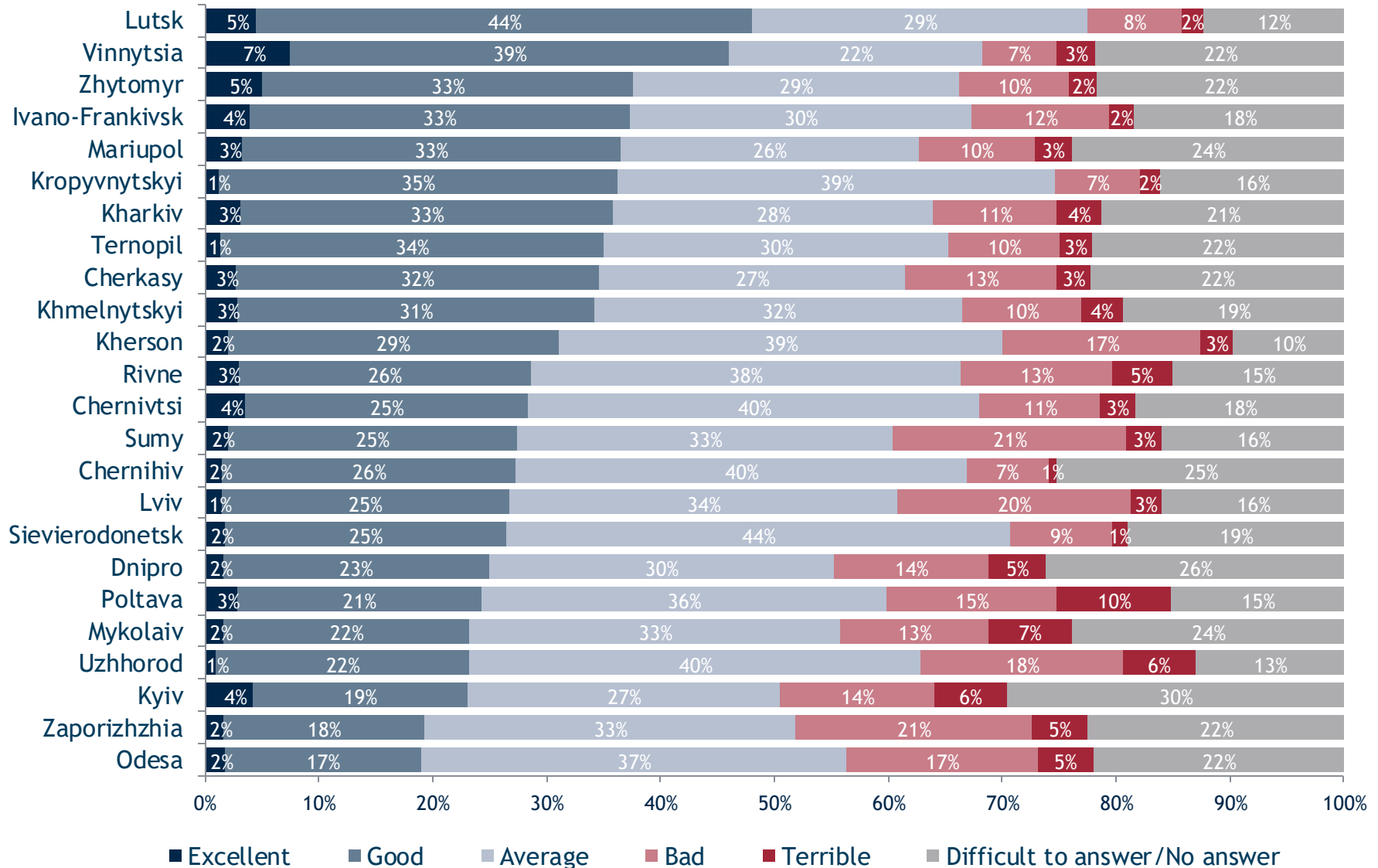
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 577 to 728)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

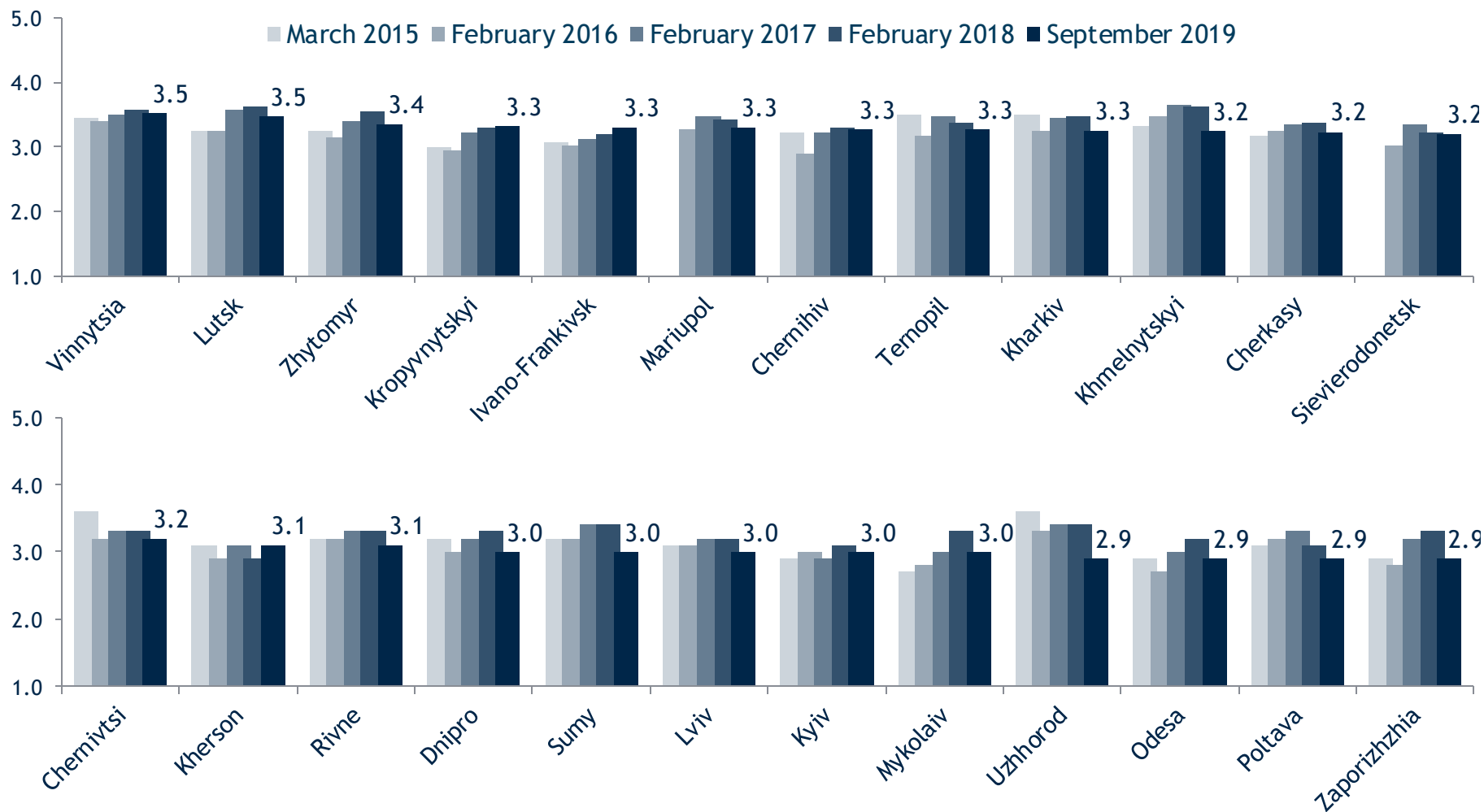
## Kindergartens



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Kindergartens

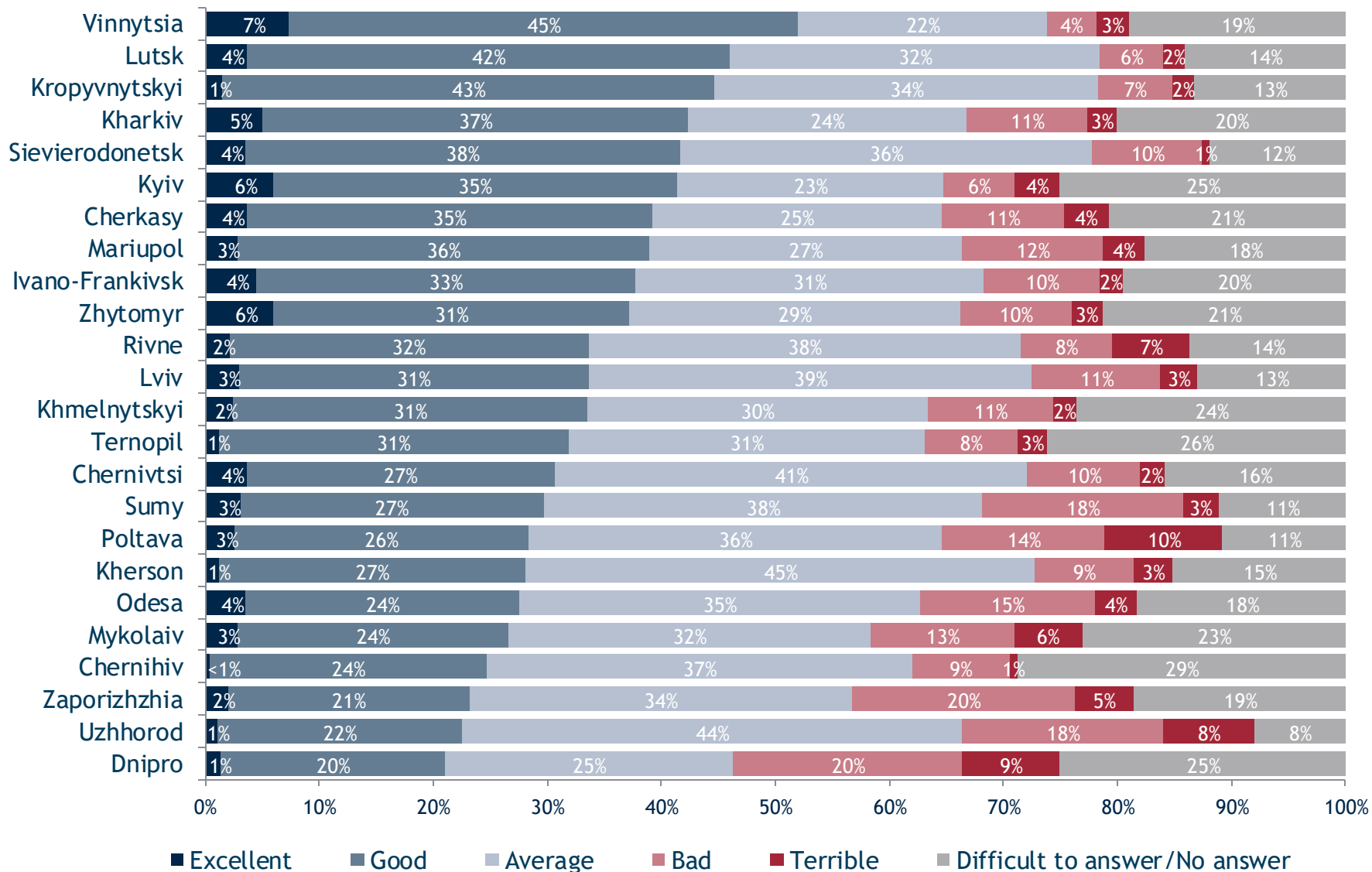
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 563 to 722)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

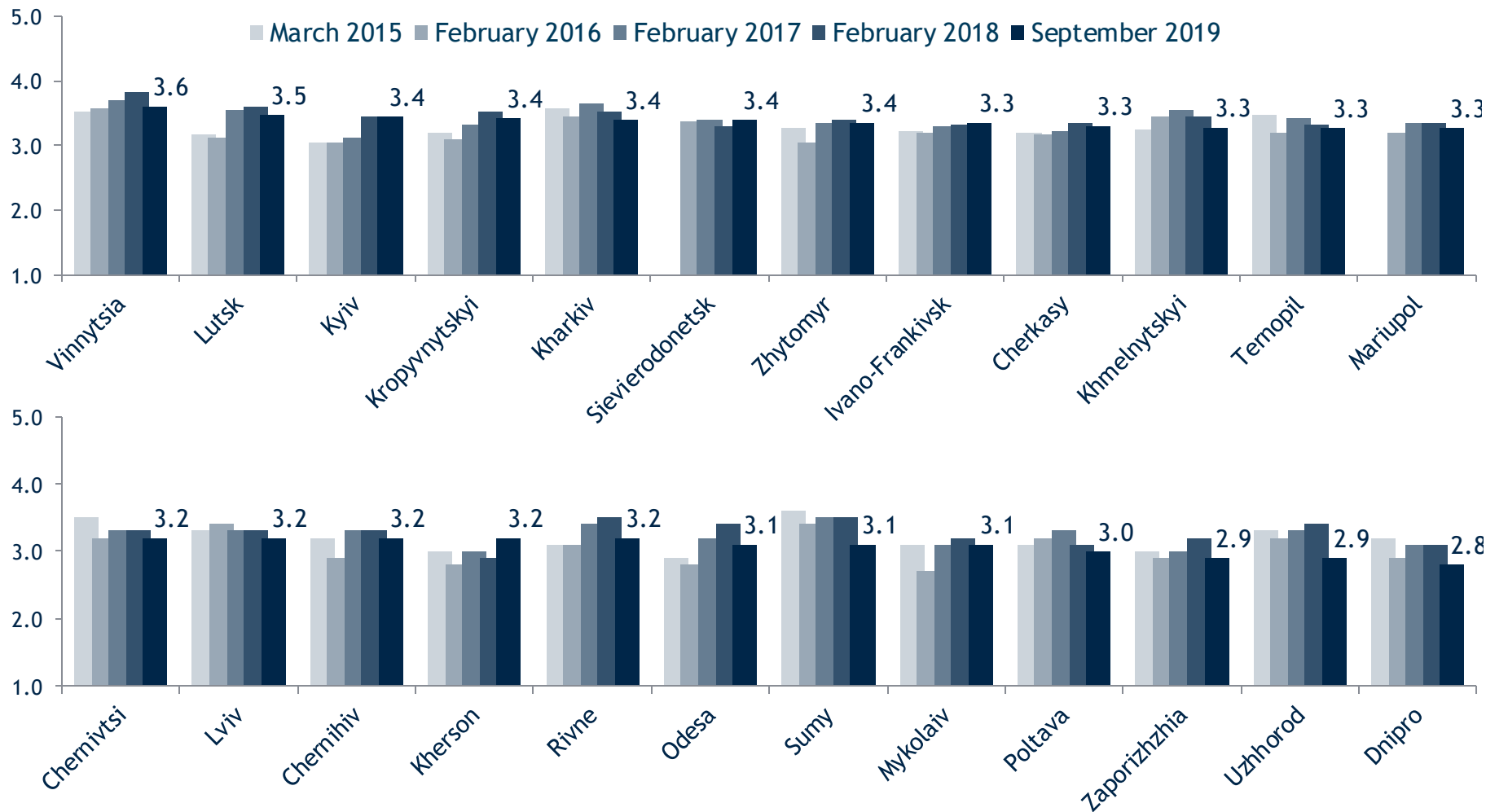
## Culture Premises



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Culture Premises

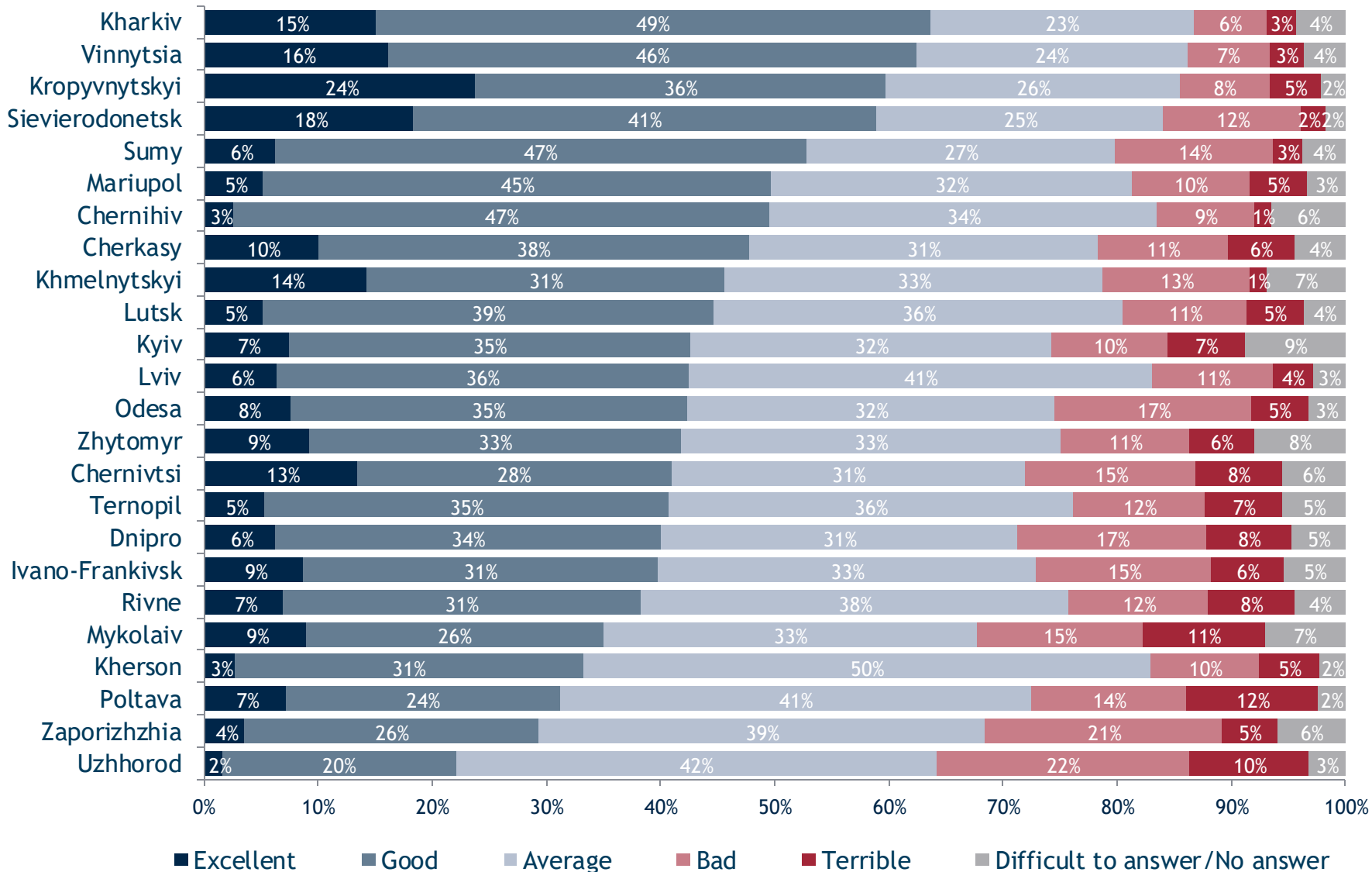
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 570 to 736)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Street Markets and Trade Premises

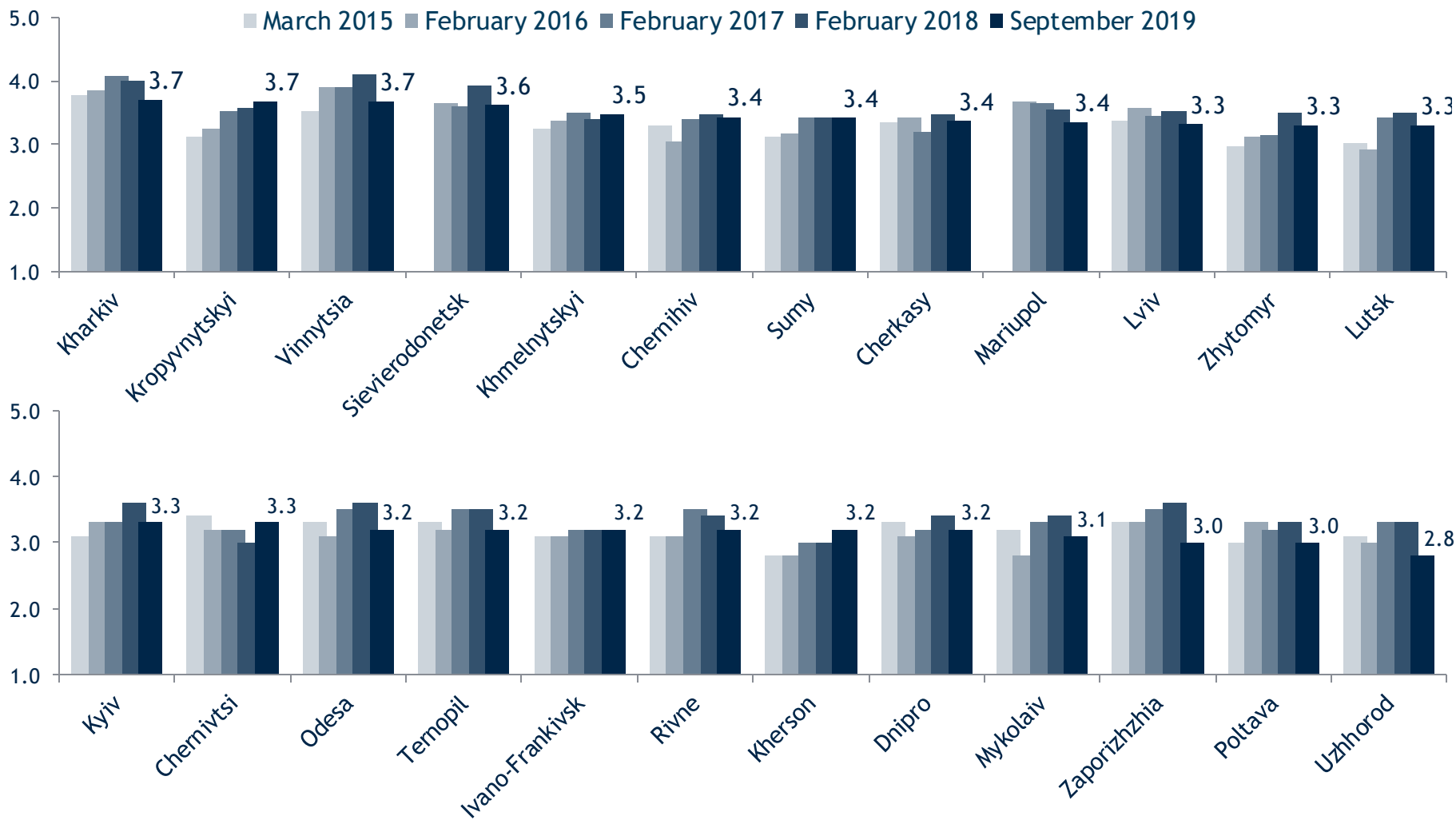




# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Street Markets and Trade Premises

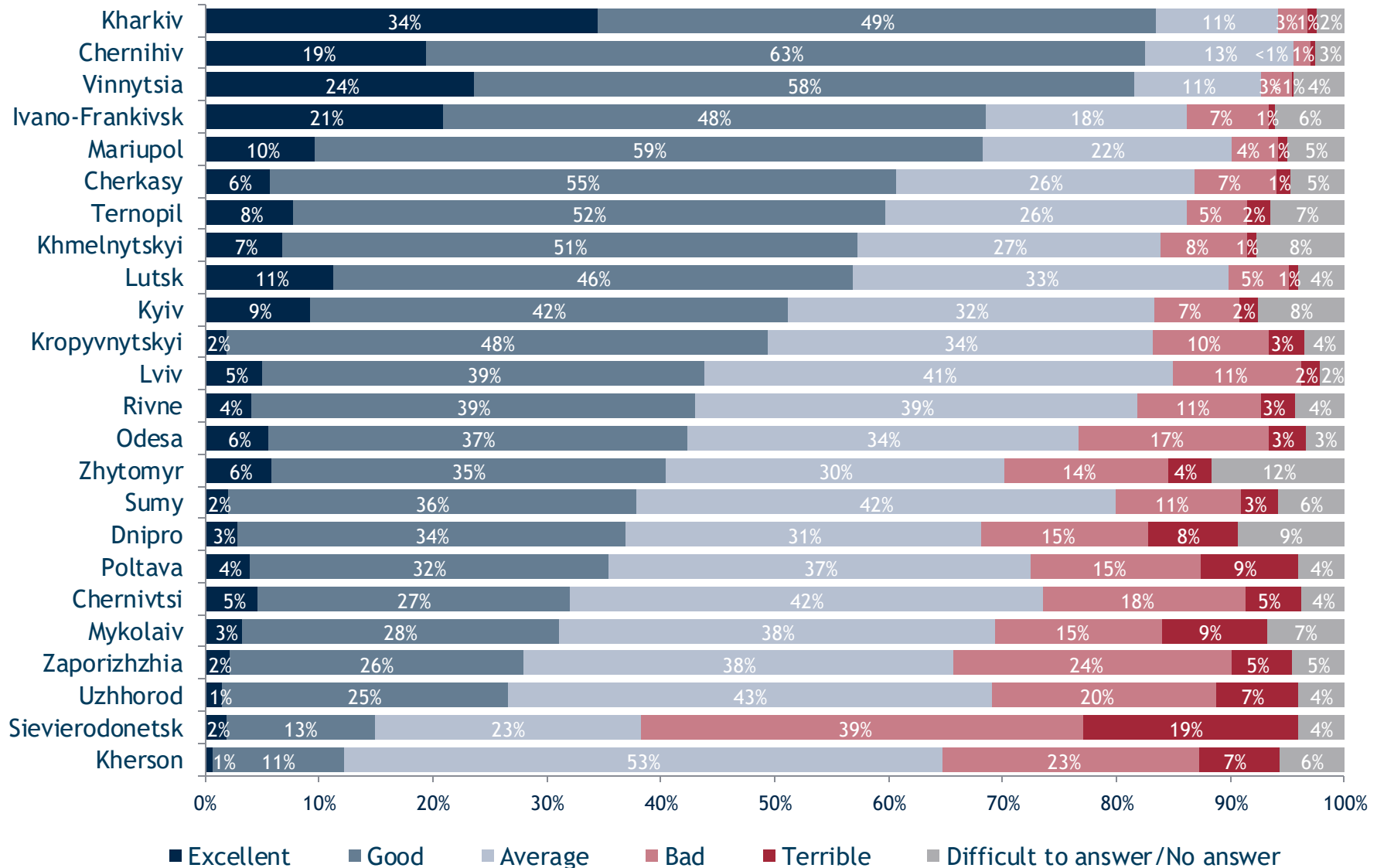
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 730 to 786)



\*The cities of Mariupol and Sjevierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

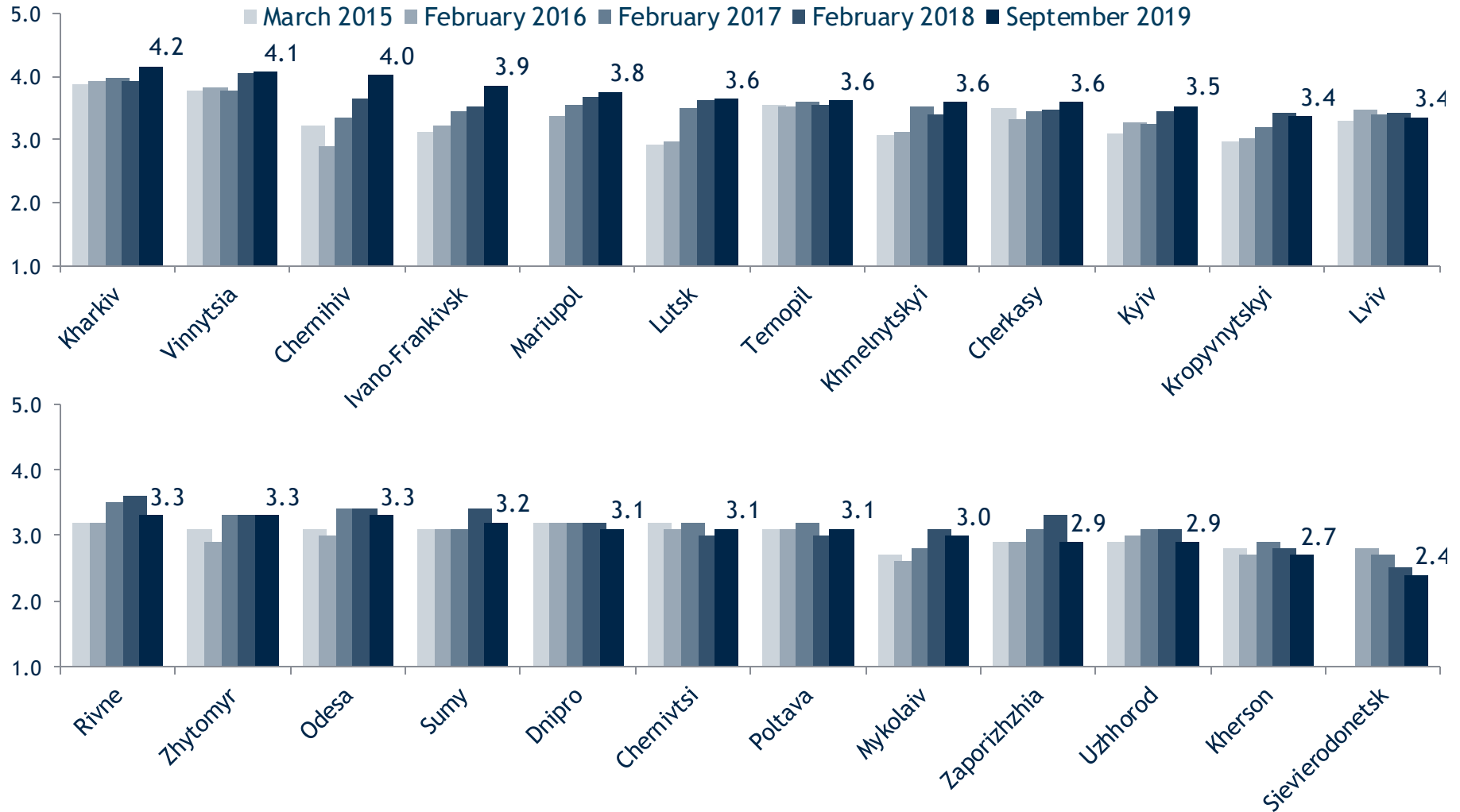
## Public Parks and Gardens



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Public Parks And Gardens

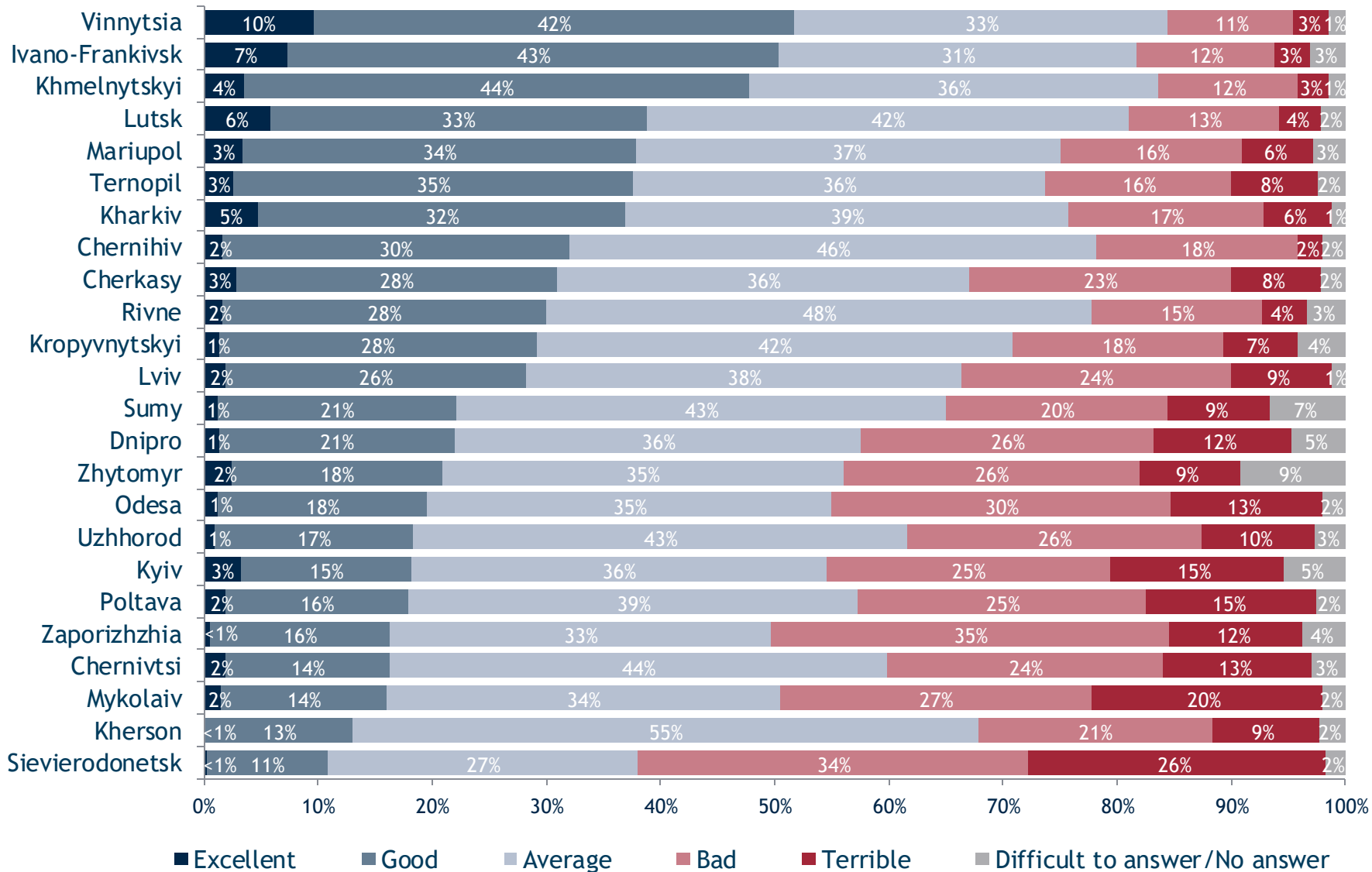
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 707 to 783)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Yards and Areas Near Buildings

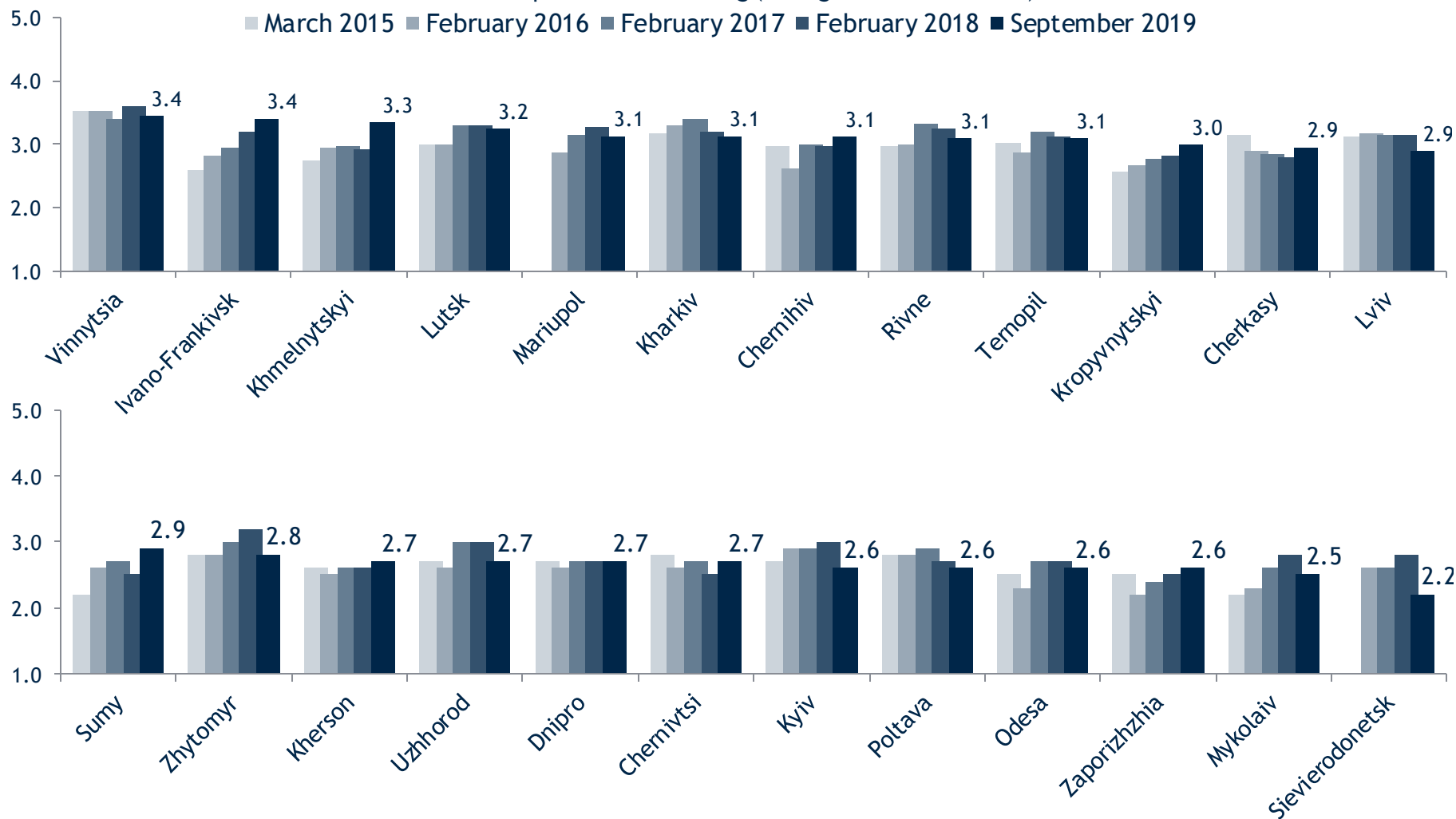


# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Yards and Areas Near Buildings

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 726 to 790)

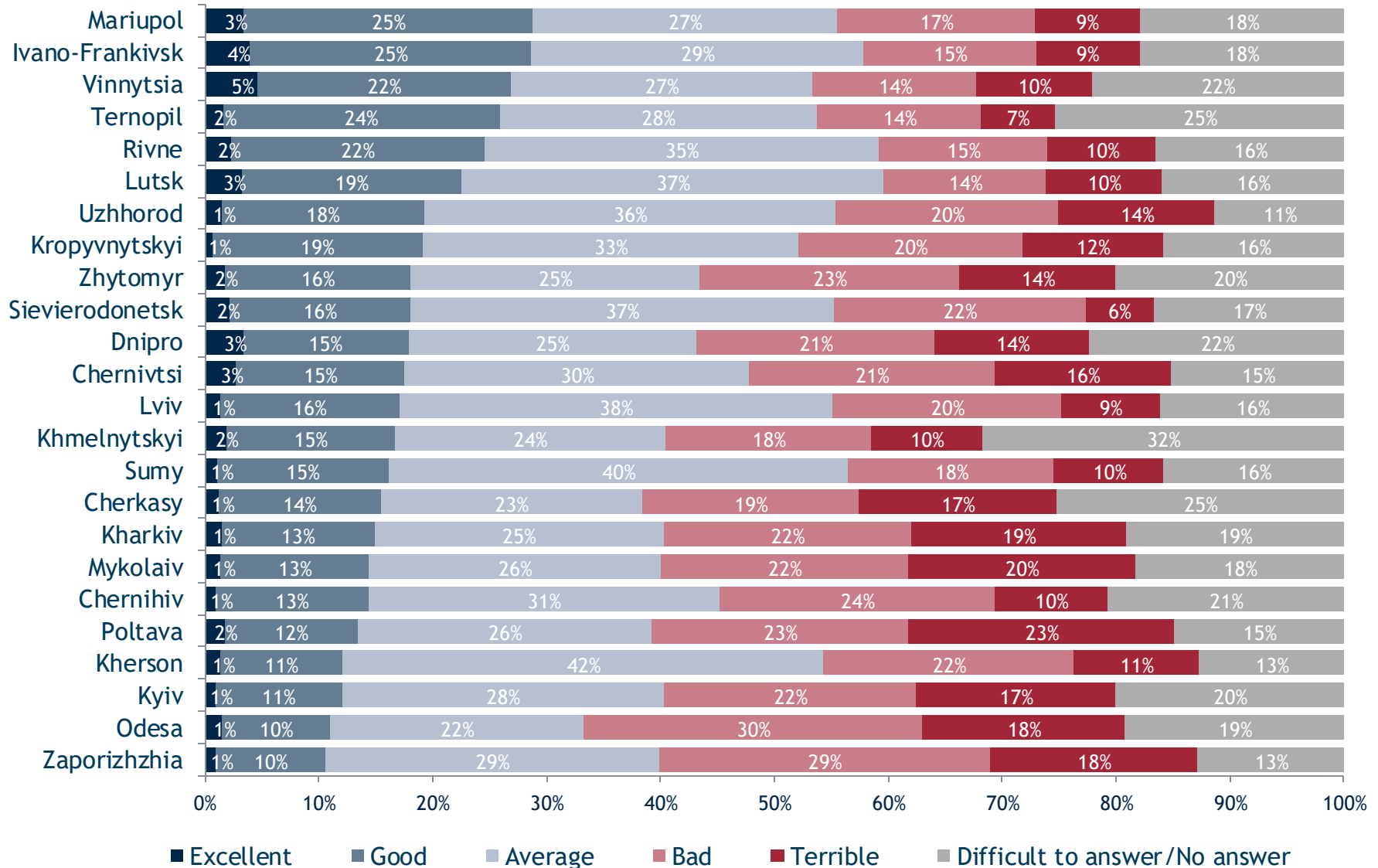
Legend: March 2015 (lightest blue), February 2016 (medium-light blue), February 2017 (medium blue), February 2018 (medium-dark blue), September 2019 (darkest blue)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

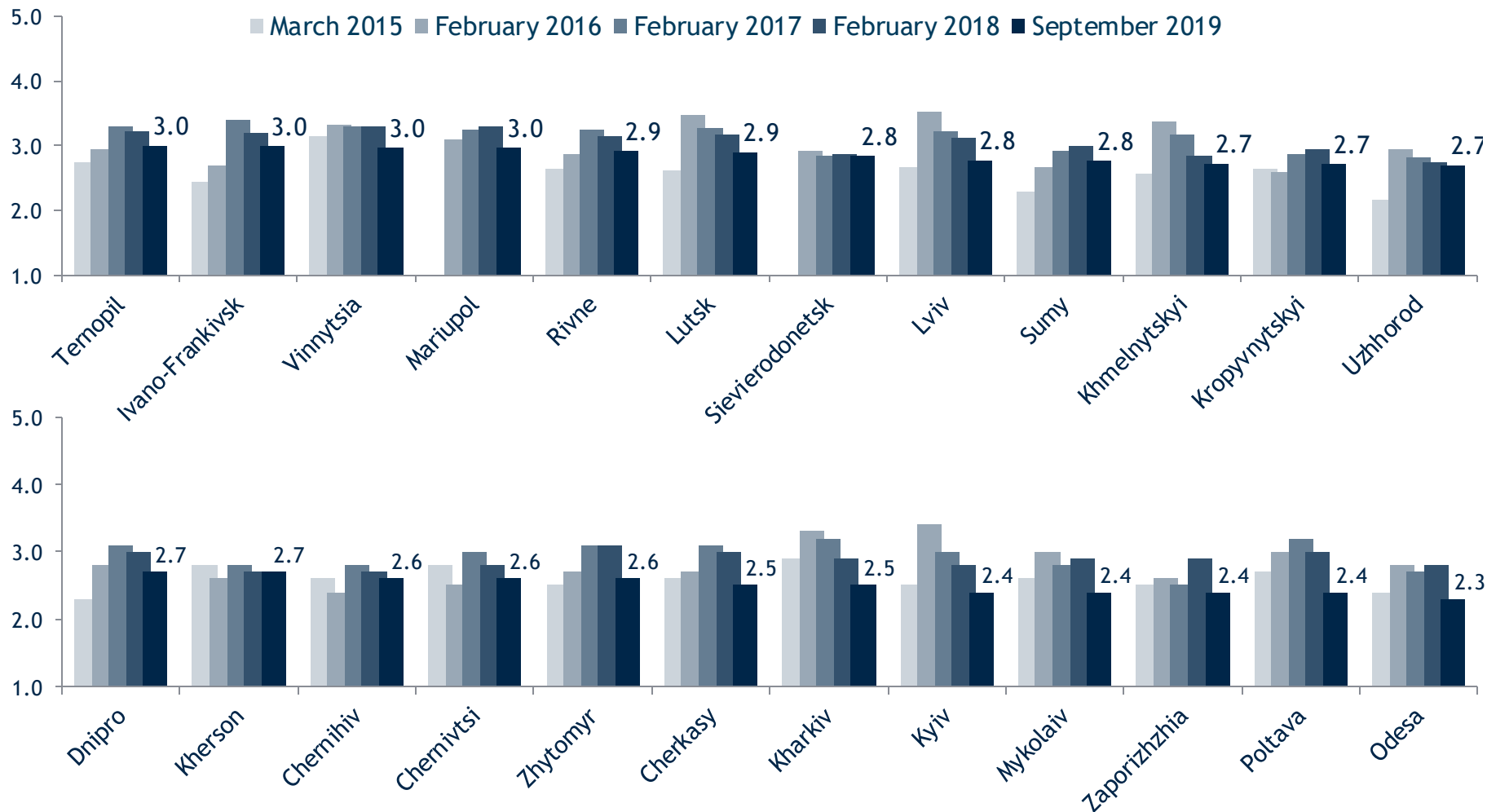
## Police Activities



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Police Activities

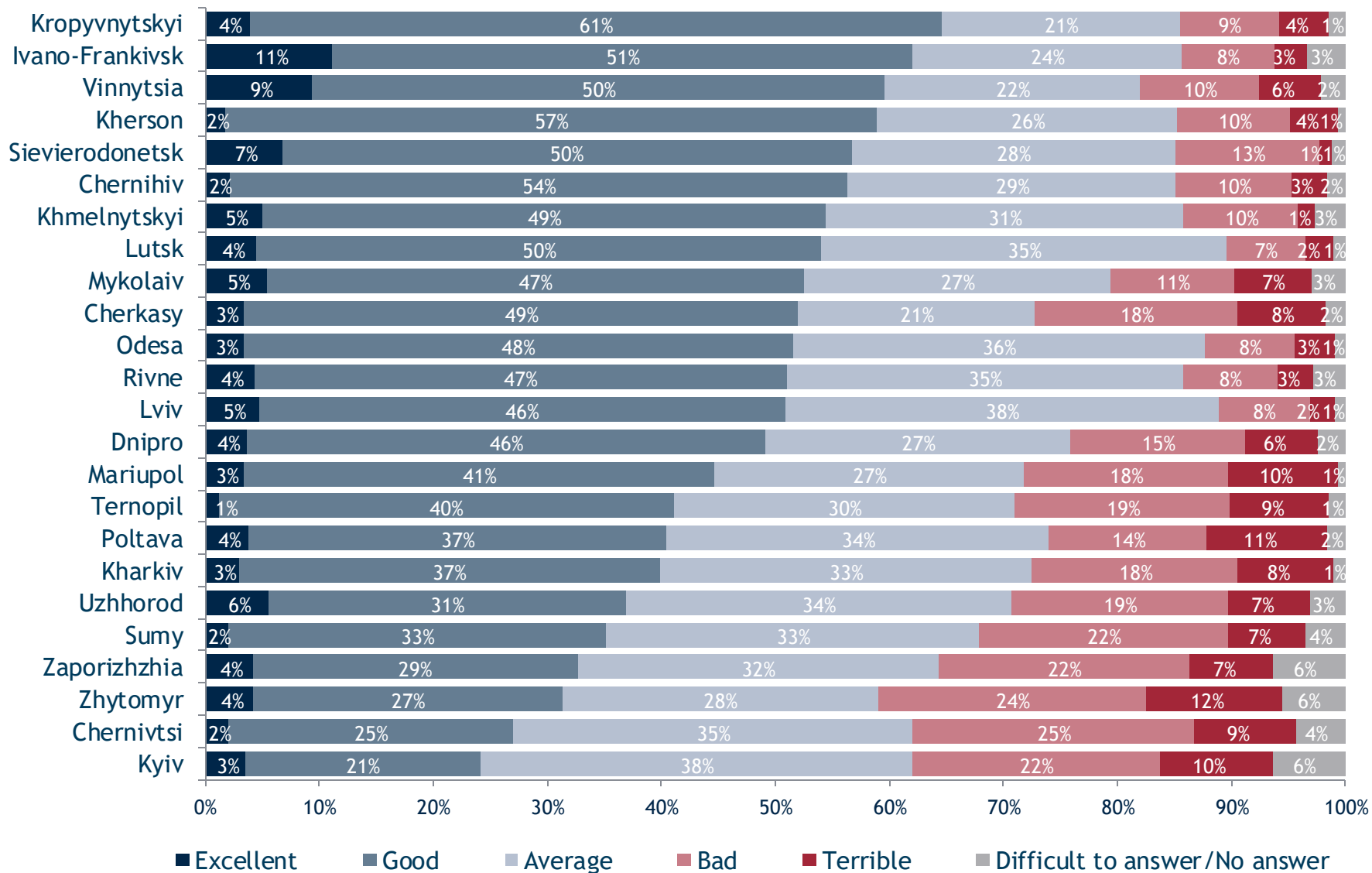
Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 546 to 709)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Water Supply



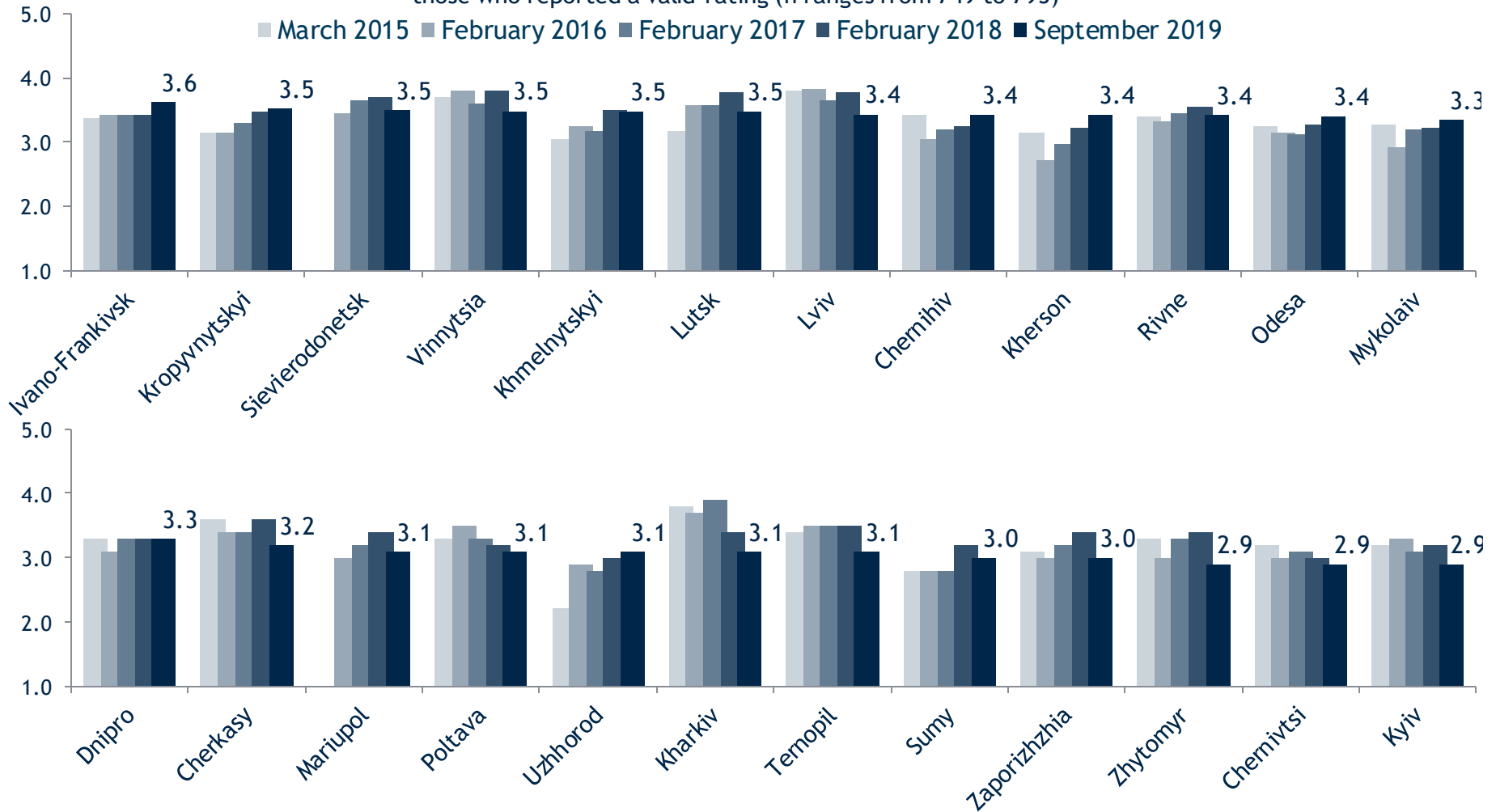


# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Water Supply

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 749 to 795)

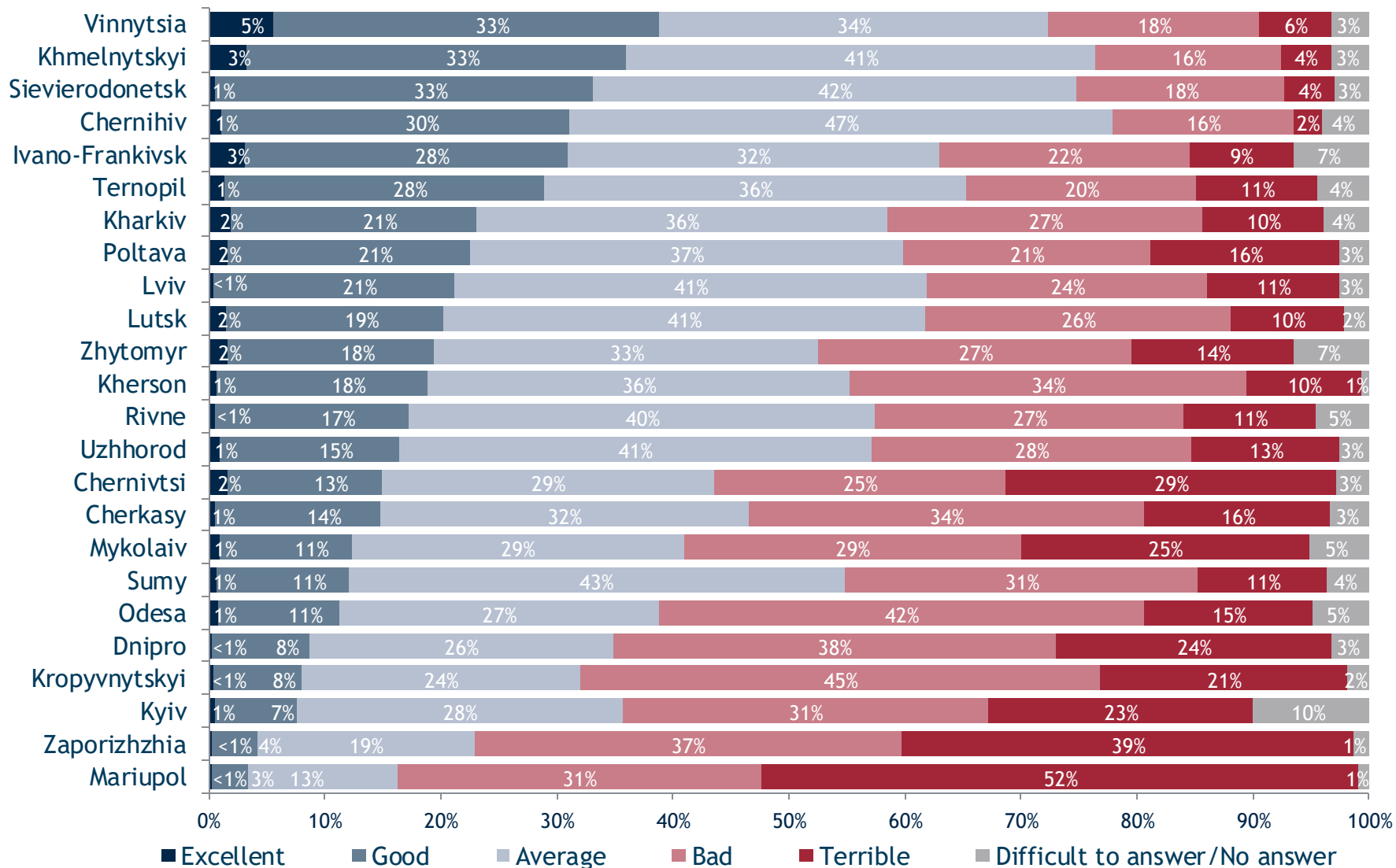
■ March 2015 ■ February 2016 ■ February 2017 ■ February 2018 ■ September 2019



\*The cities of Mariupol and Sjevierodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

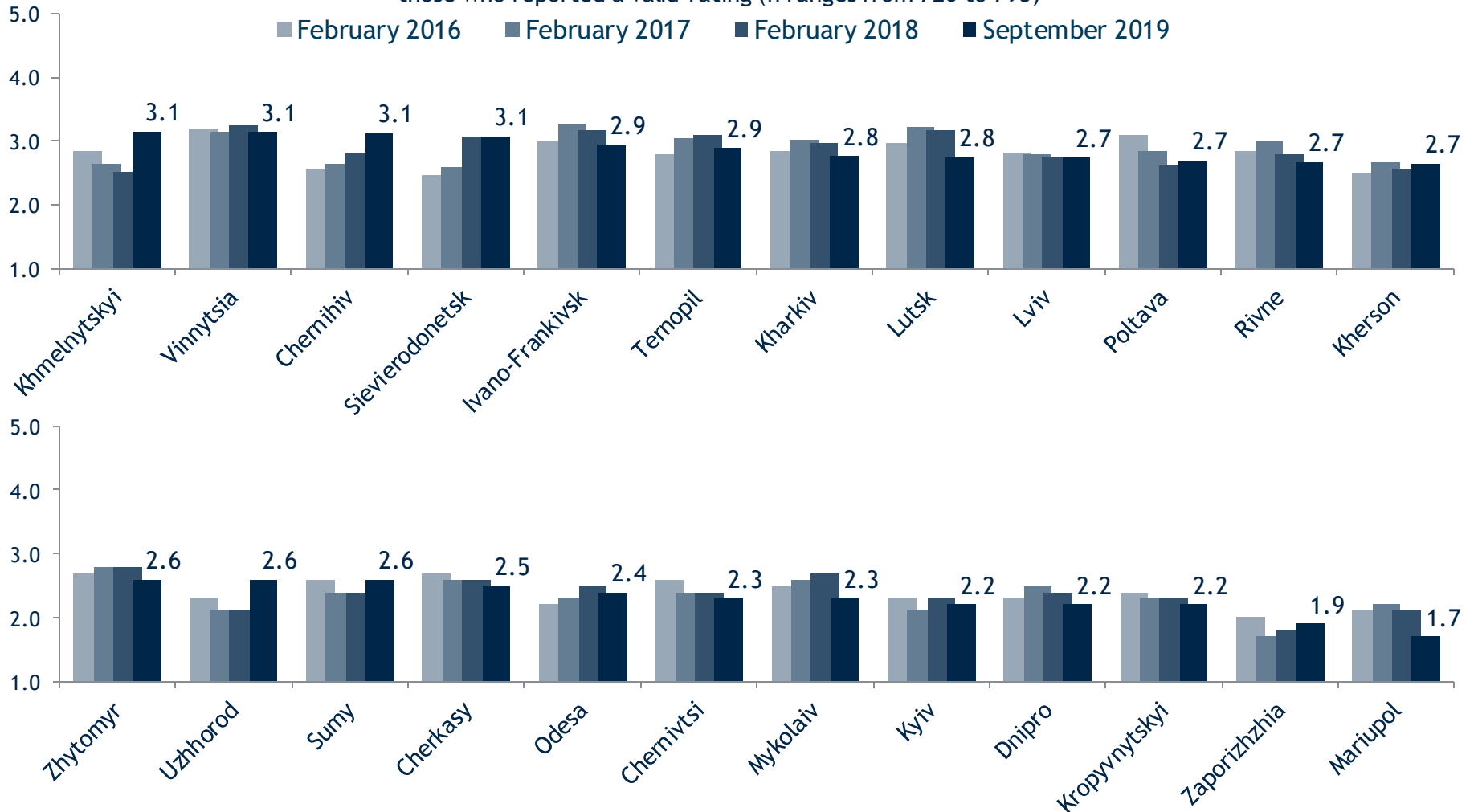
## Environment



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

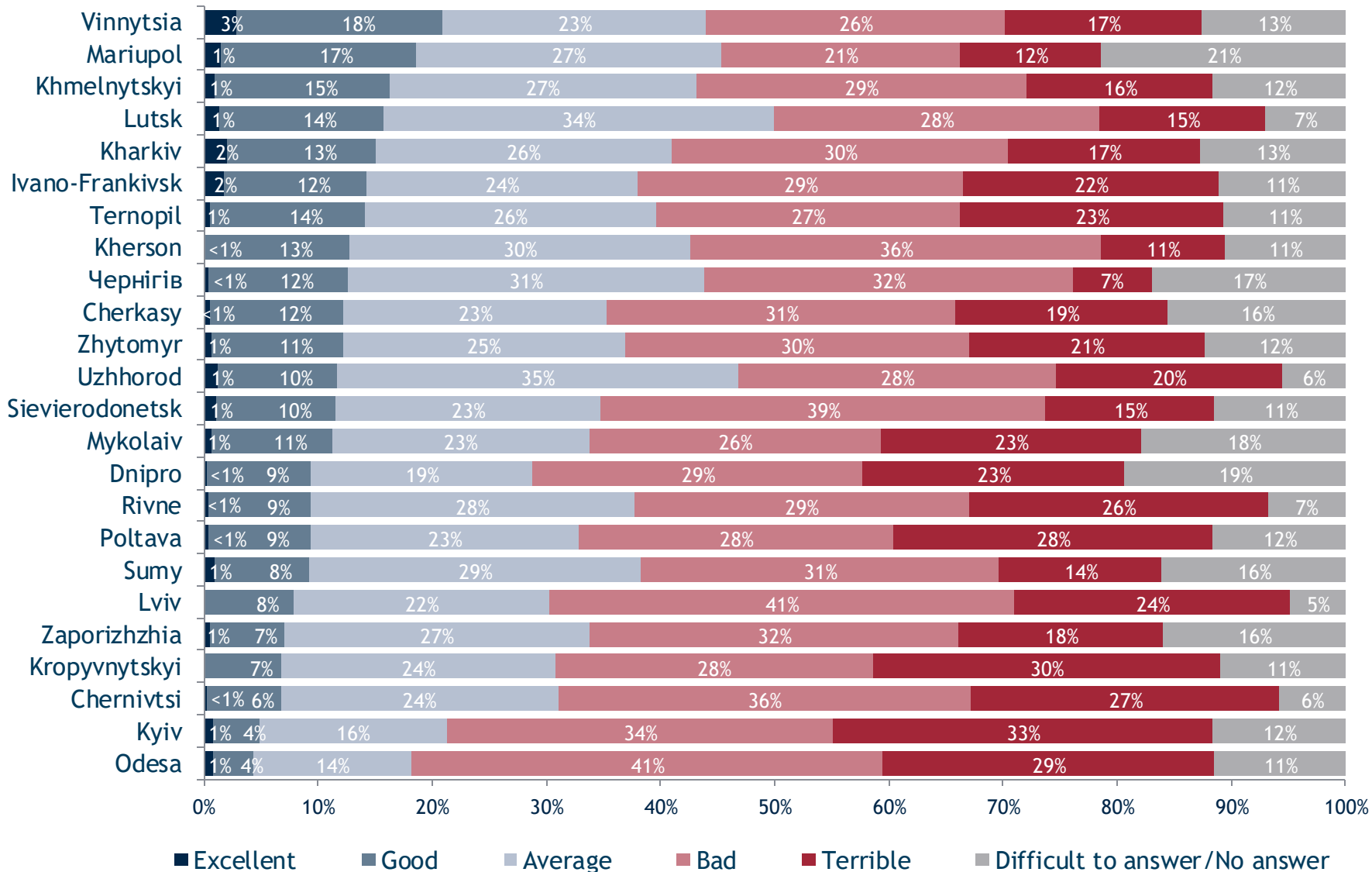
## Environment

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 720 to 795)



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

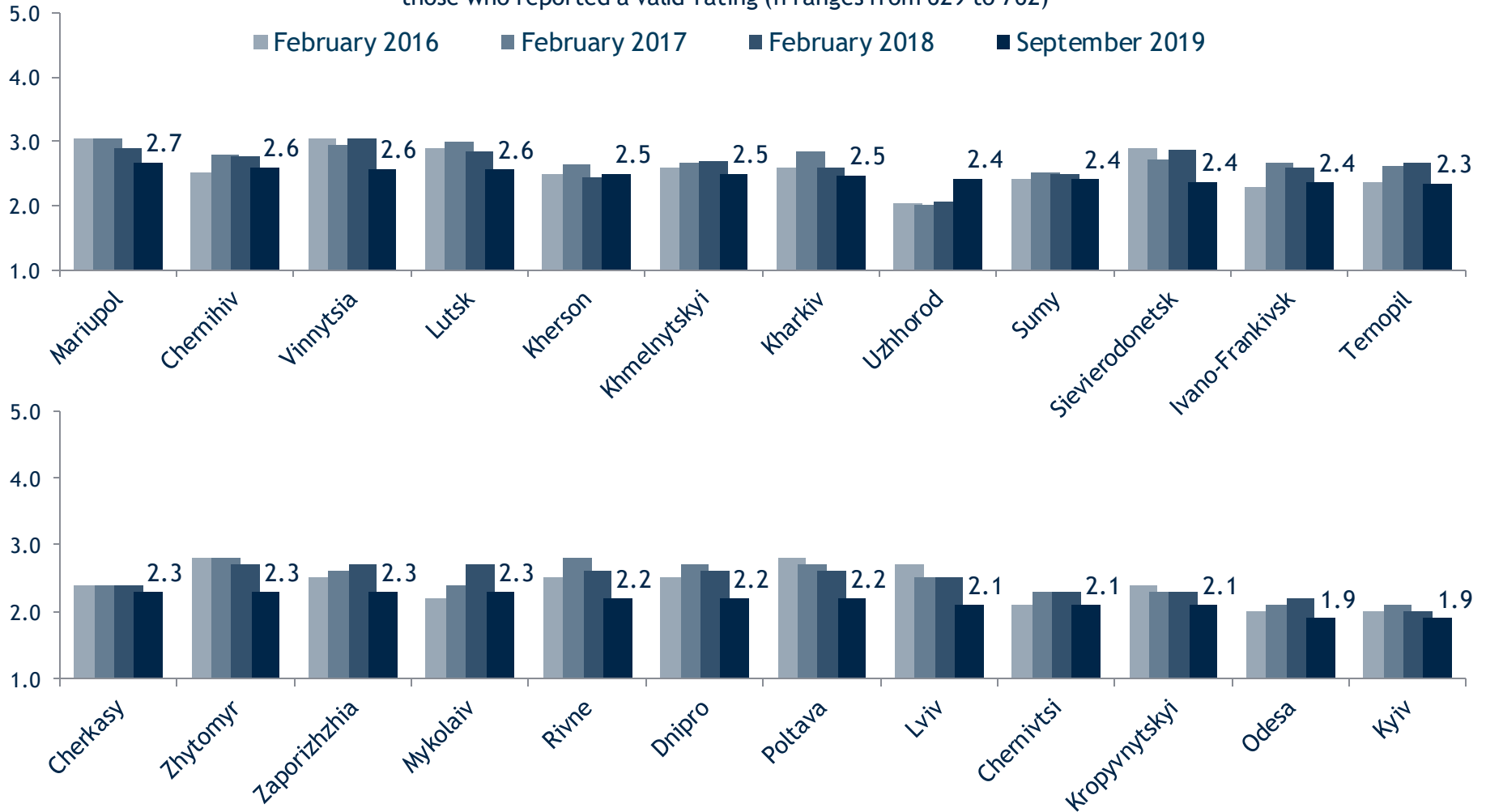
## Parking



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

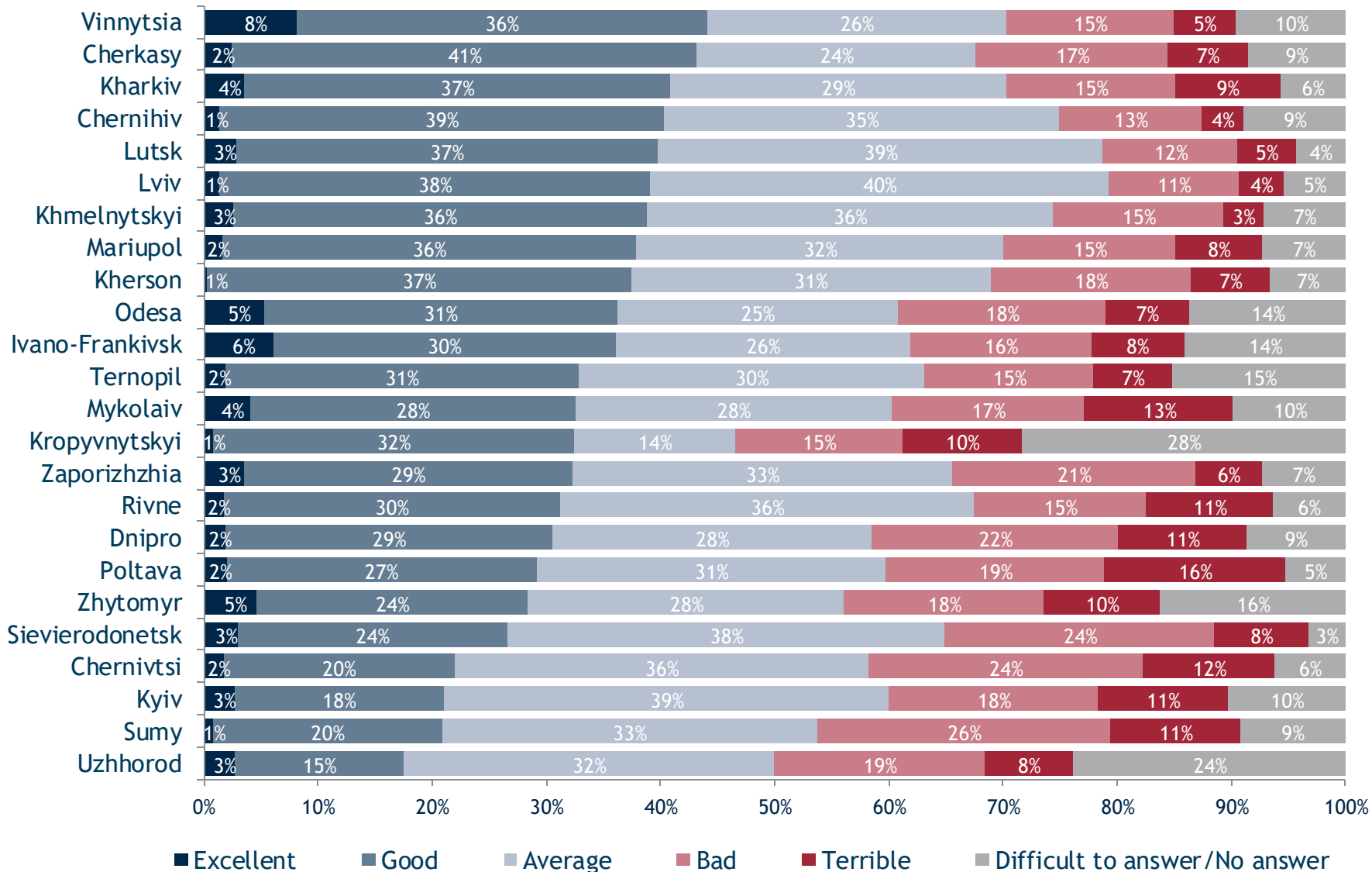
## Parking

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 629 to 762)



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

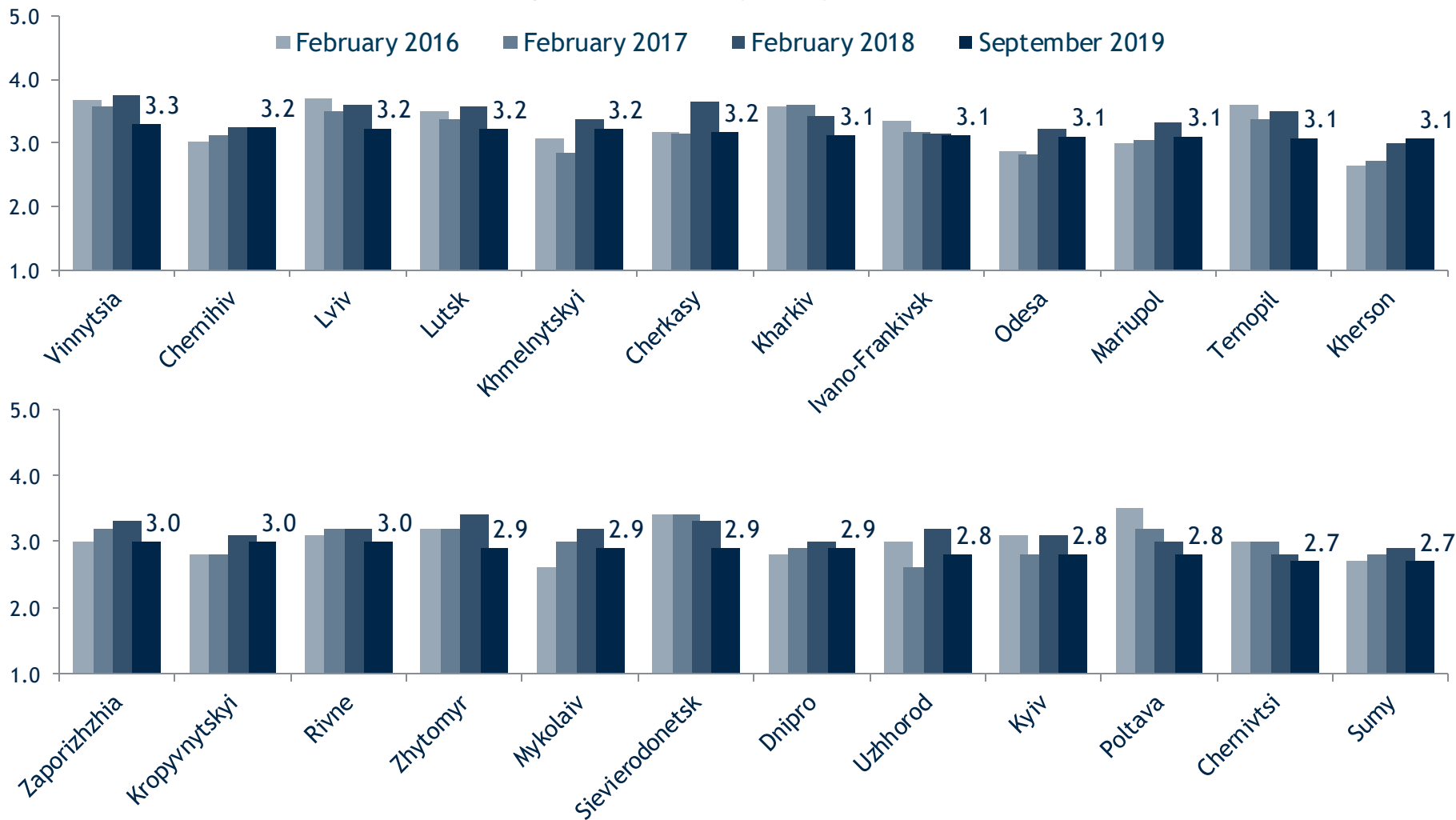
## Heating



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

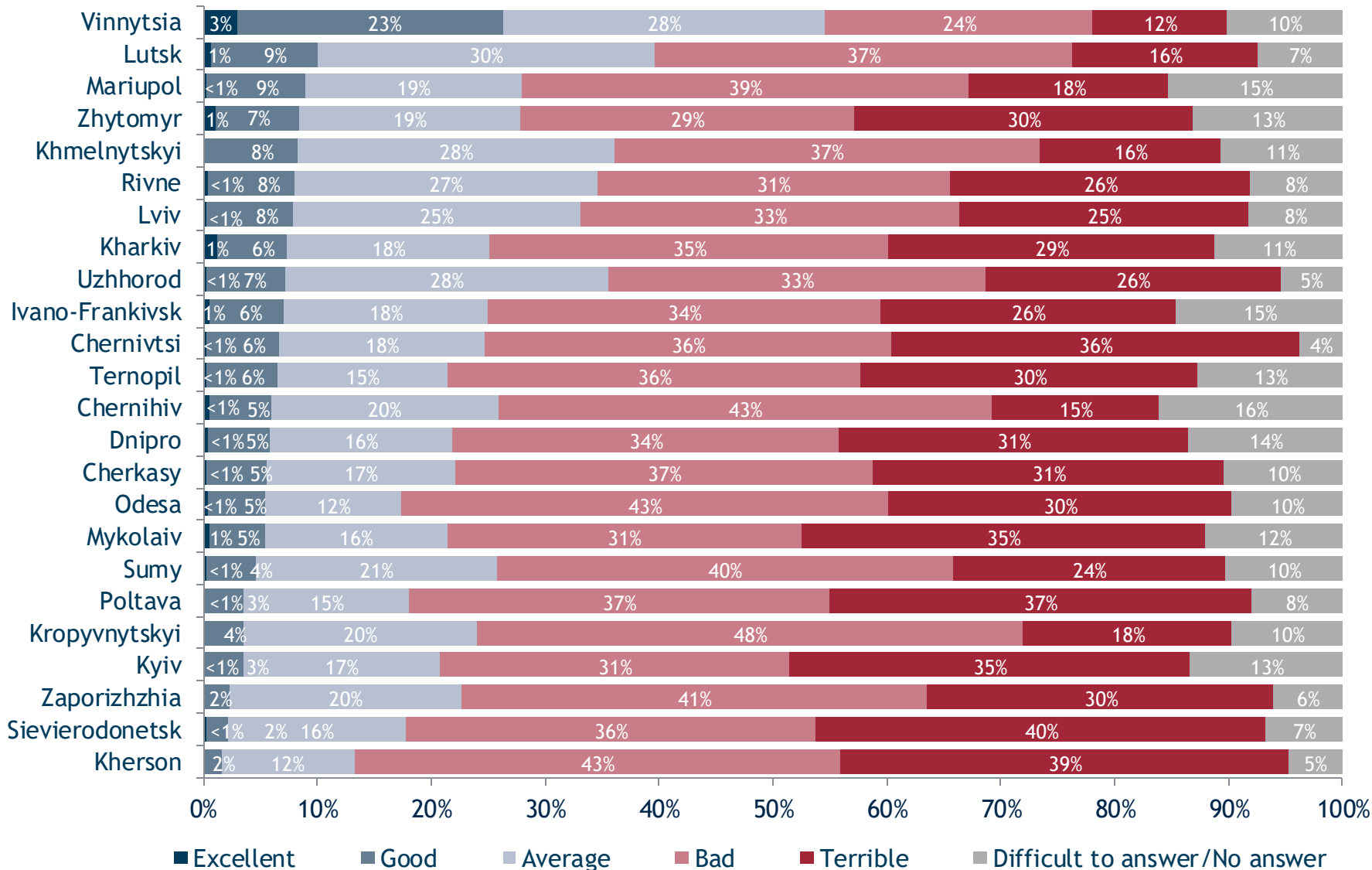
## Heating

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 573 to 774)



# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Accessibility for Persons with Disabilities

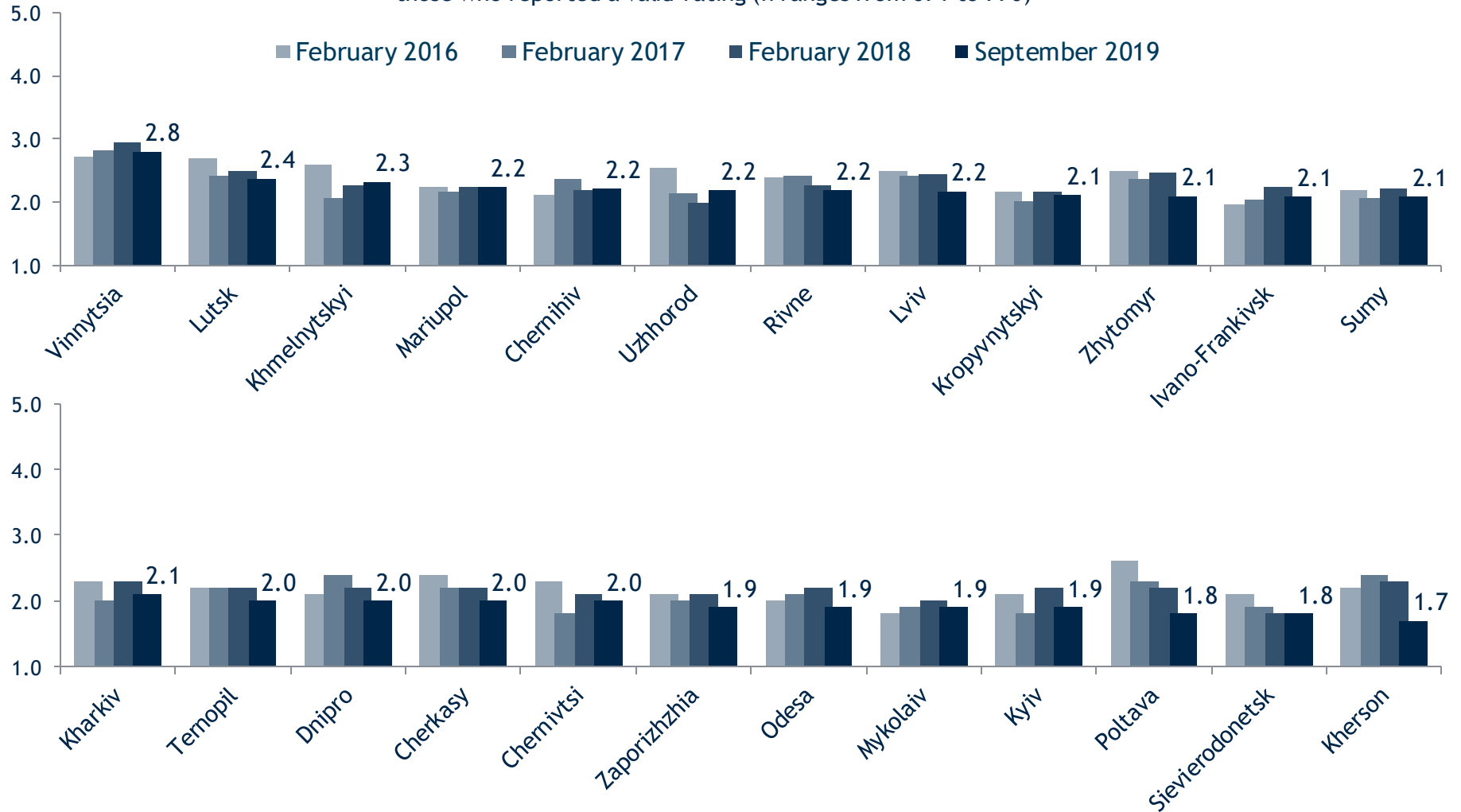




# How would you rate the quality of each of the following services and/or public goods that are available in your city?

## Accessibility for Persons with Disabilities

Mean (average) value of the respondents' answers, where 1 is "terrible" and 5 is "excellent"; among those who reported a valid rating (n ranges from 671 to 770)



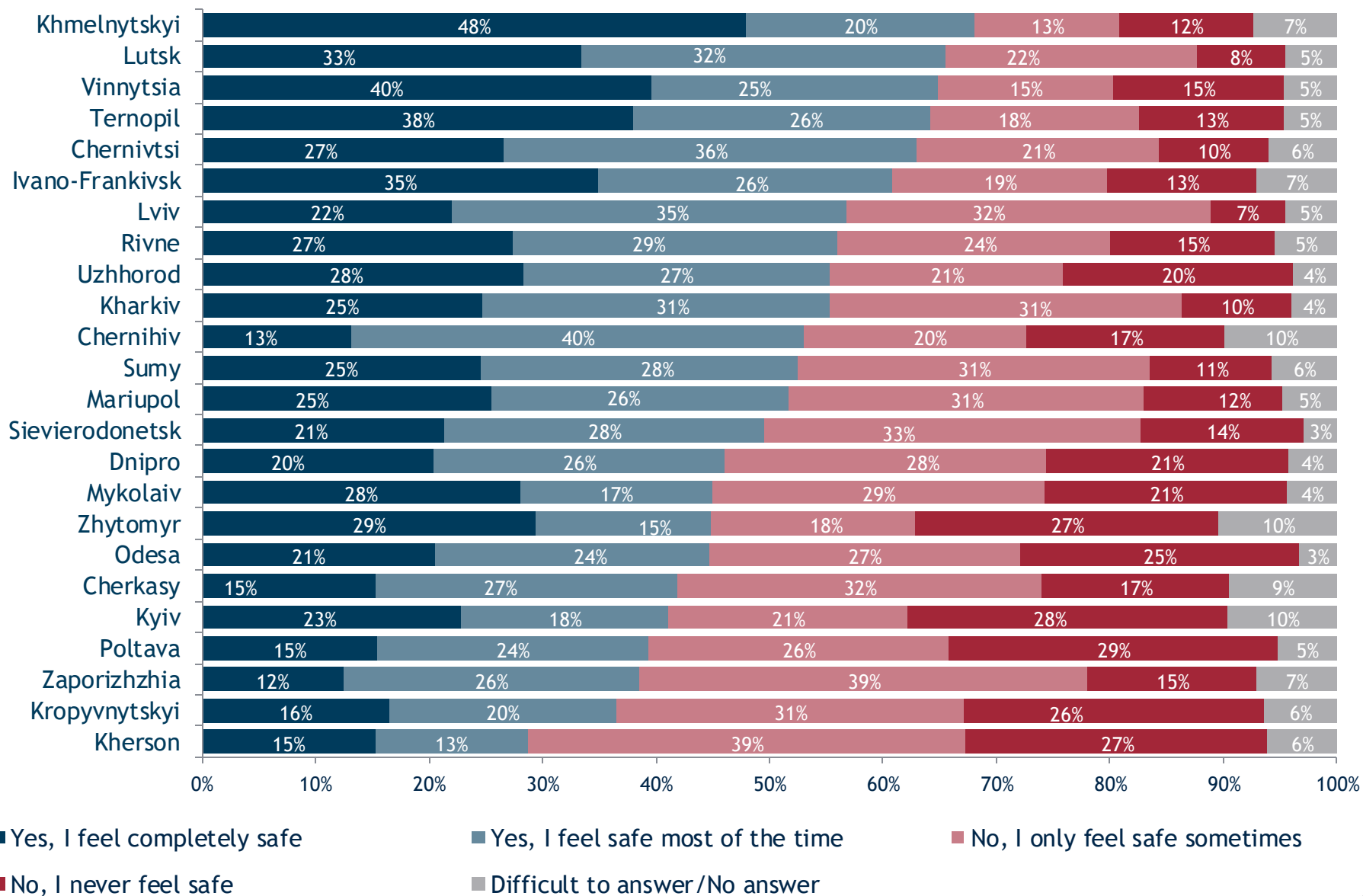


# Public Safety

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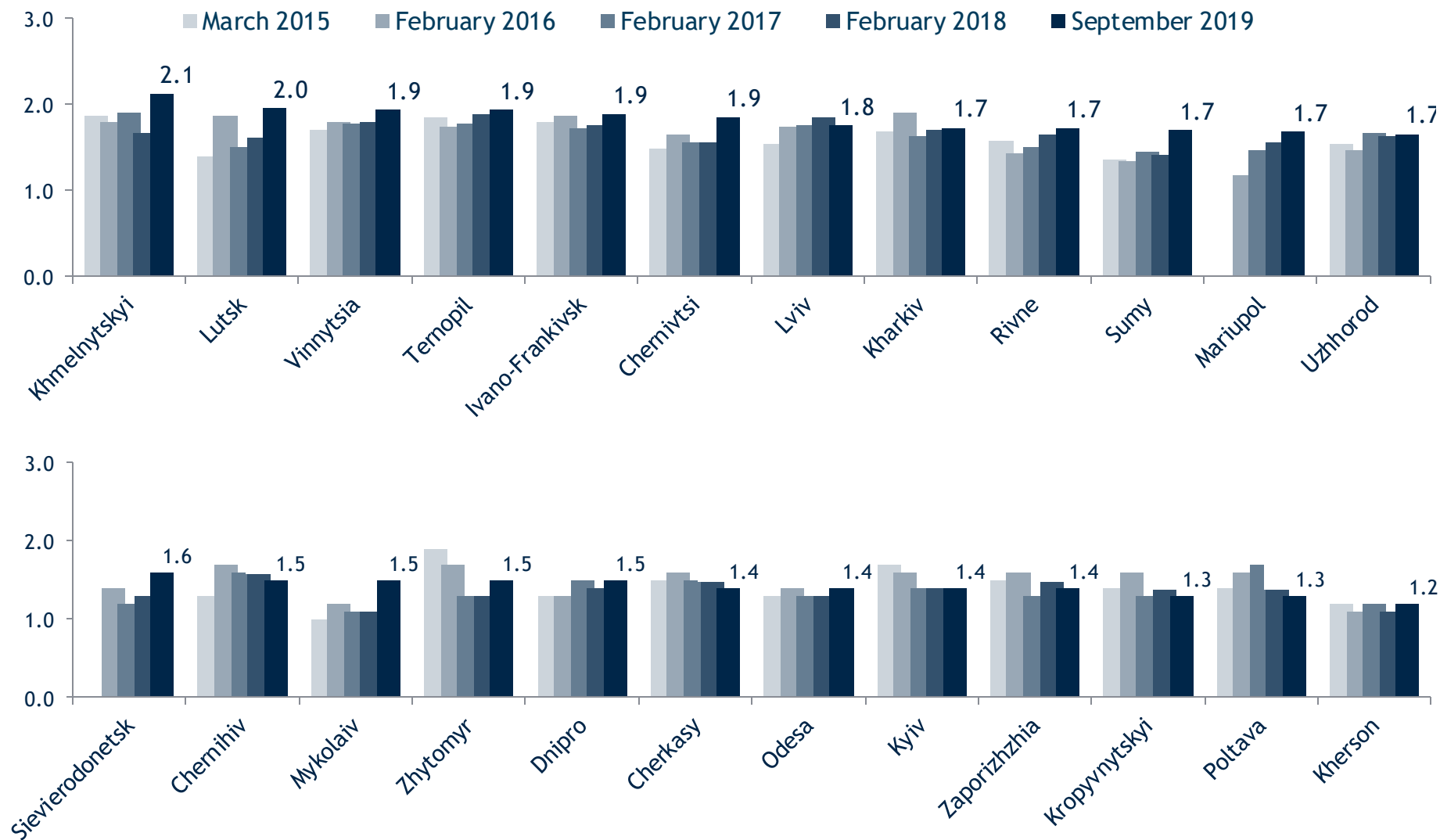


# Do you feel secure walking home alone in your neighborhood at night?



# Do you feel secure walking home alone in your neighborhood at night?

Mean (average) value of the respondents' answers, where 0 is "No, I feel completely unsafe" and 3 is "Yes, I feel completely safe"; among those who reported a valid rating (n ranges from 717 to 777)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.



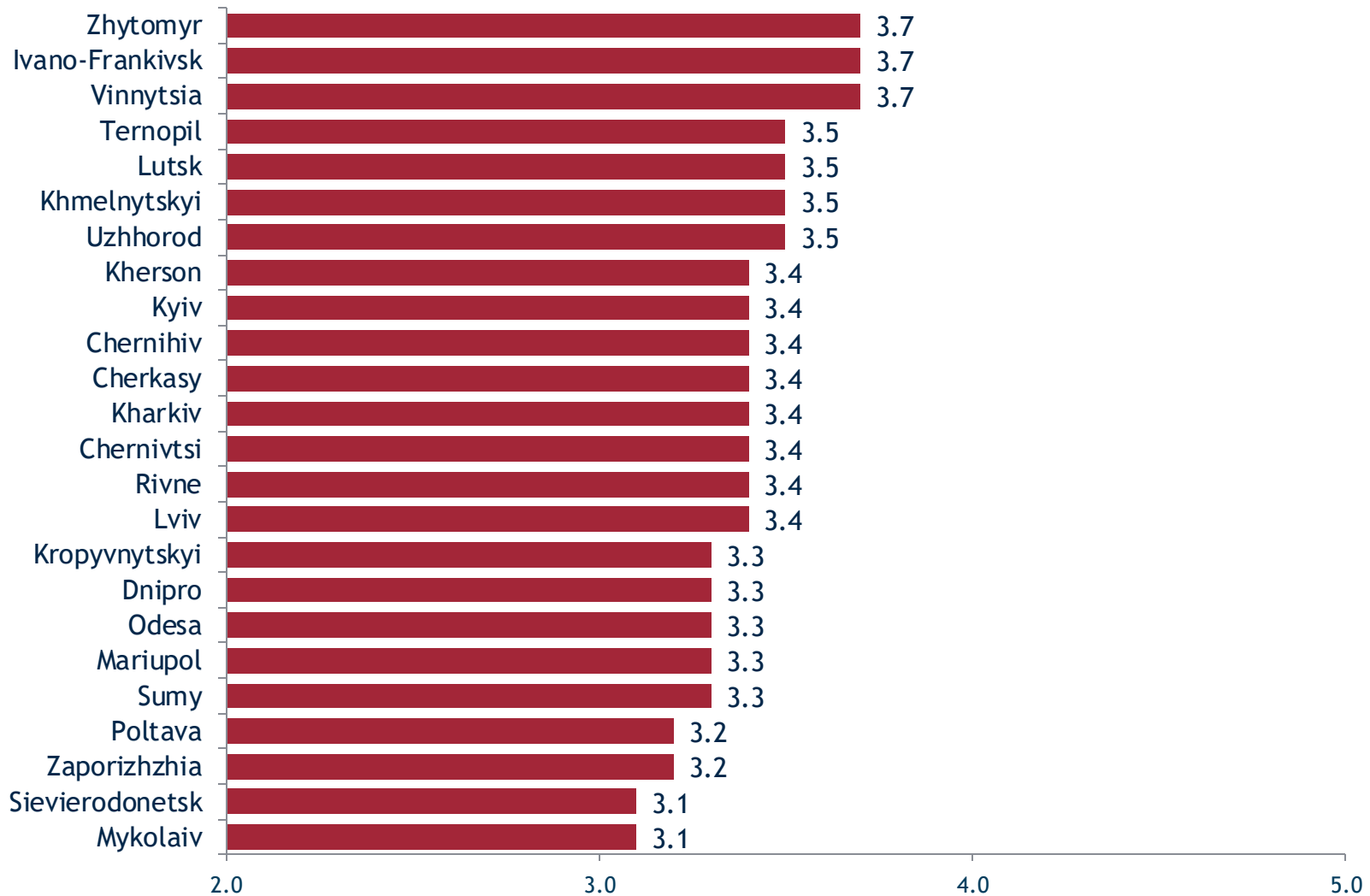
# Assessment of Opportunities and Freedoms

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# Opportunities and Freedoms Index

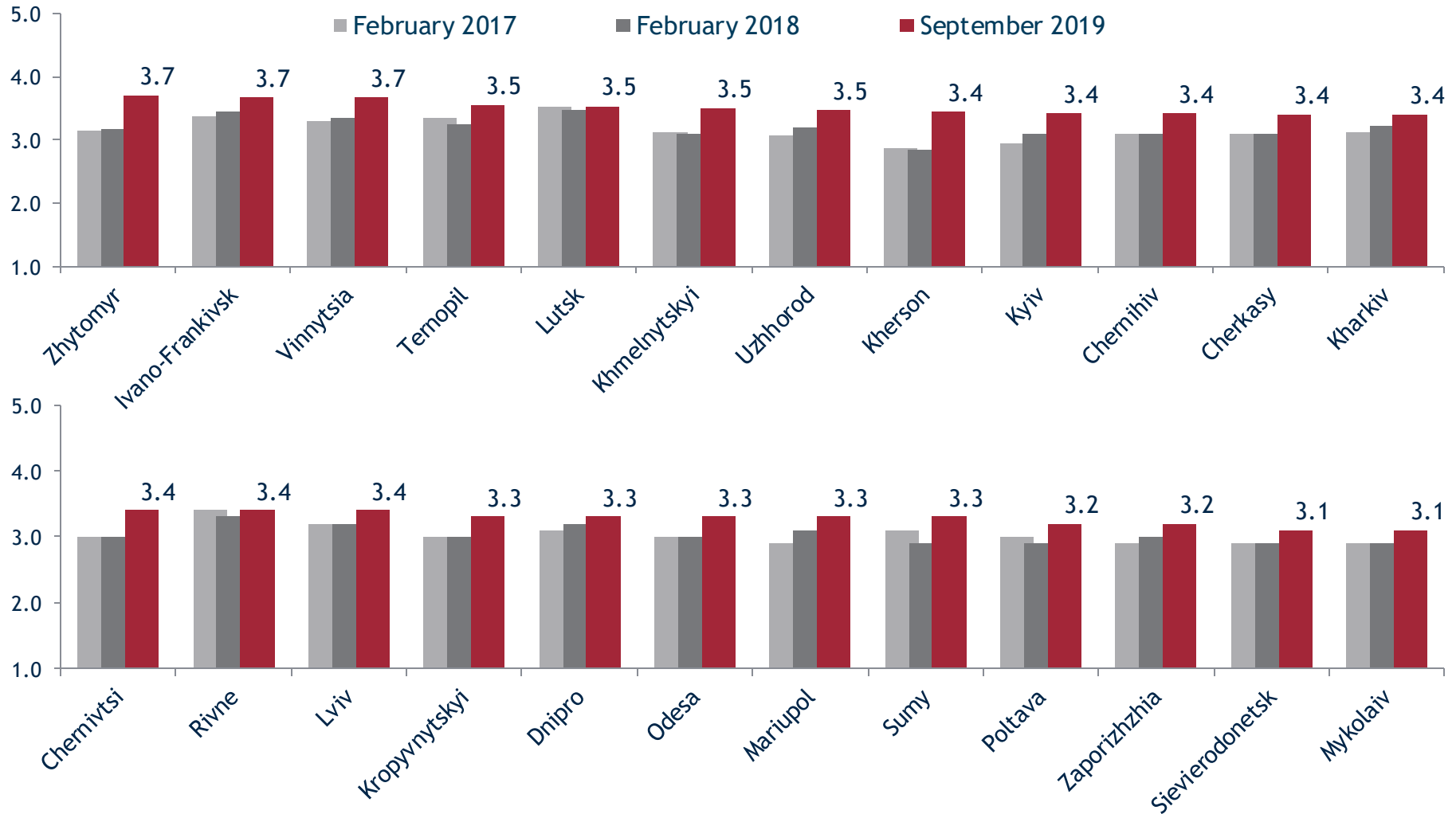
The aggregate index expresses the mean (average) value of opportunities, based on 9 indicators included in slides 72-89, where 1 is “terrible,” and 5 is “excellent.”



*\*In previous polls this index was referred to as “Average Score for Perceived Opportunities and Freedoms in Each City.” This index has been calculated since 2017.*

# Opportunities & Freedoms Index

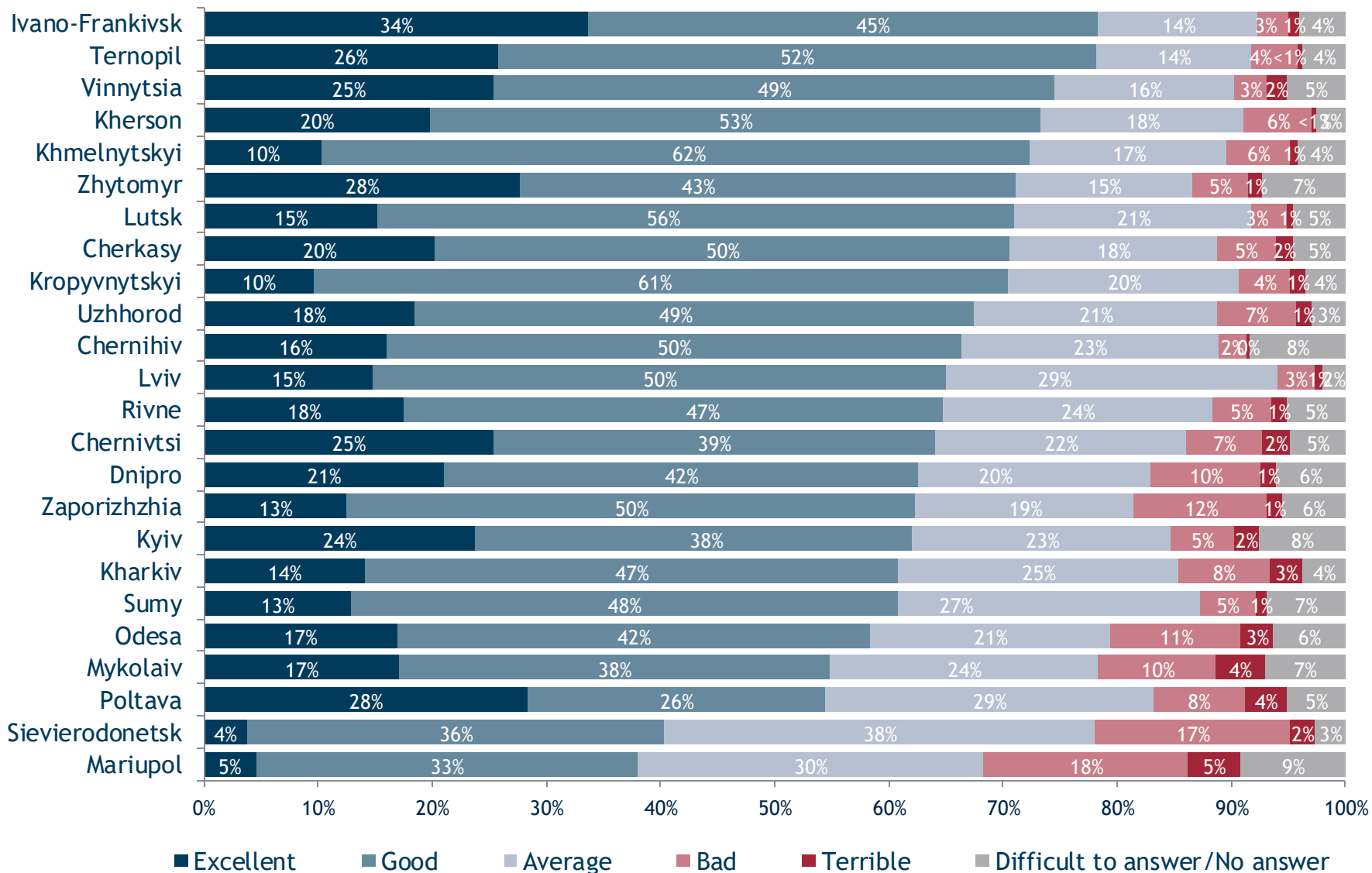
The aggregate index expresses the mean (average) value of opportunities, based on 9 indicators included in slides 72-101, where 1 is “terrible,” and 5 is “excellent.”



\*In previous polls this index was referred to as “Average Score for Perceived Opportunities and Freedoms in Each City.”

# How would you assess your ability to do the following in your city?

## Freely Express Your Thoughts and Beliefs

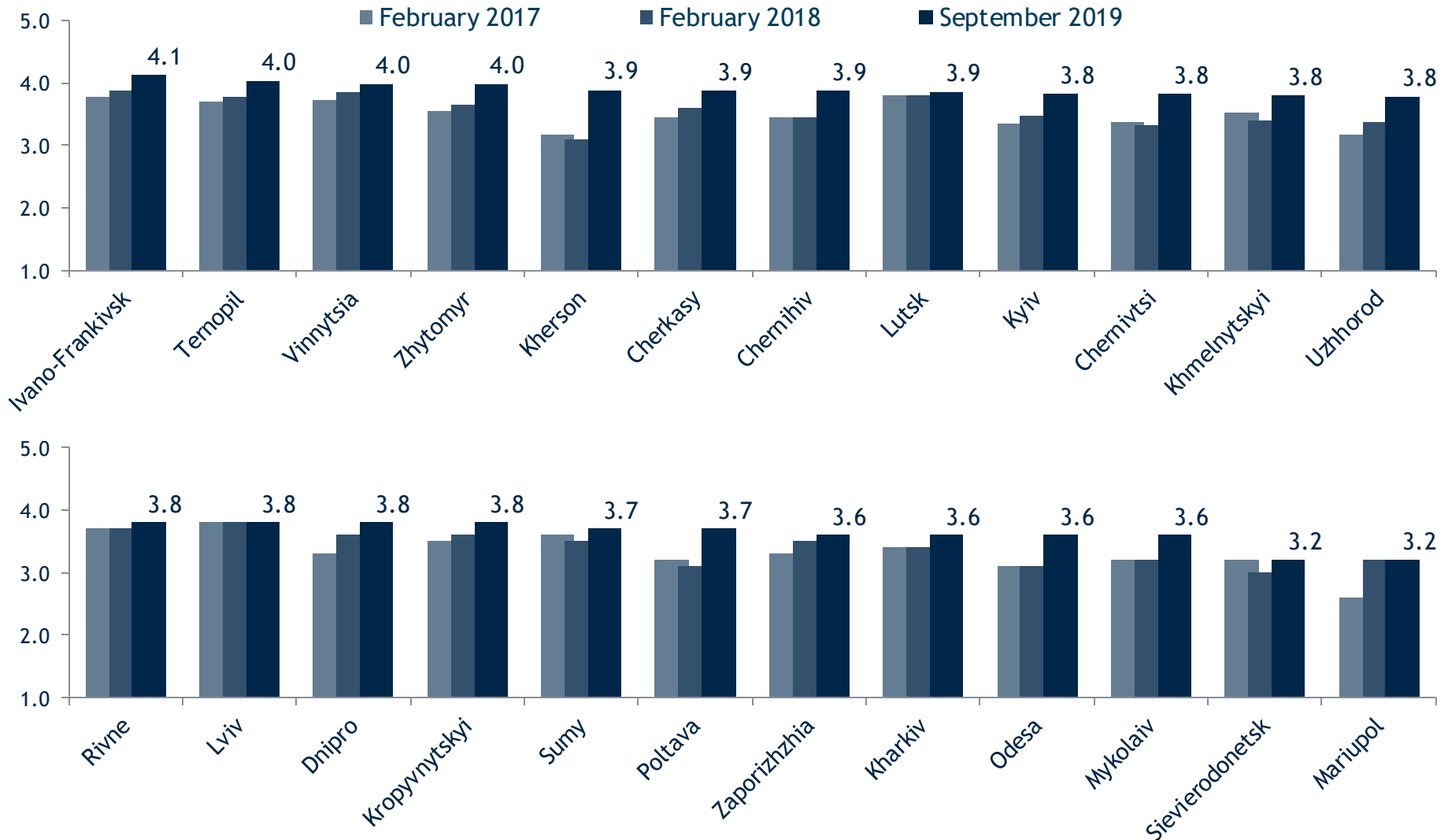




# How would you assess your ability to do the following in your city?

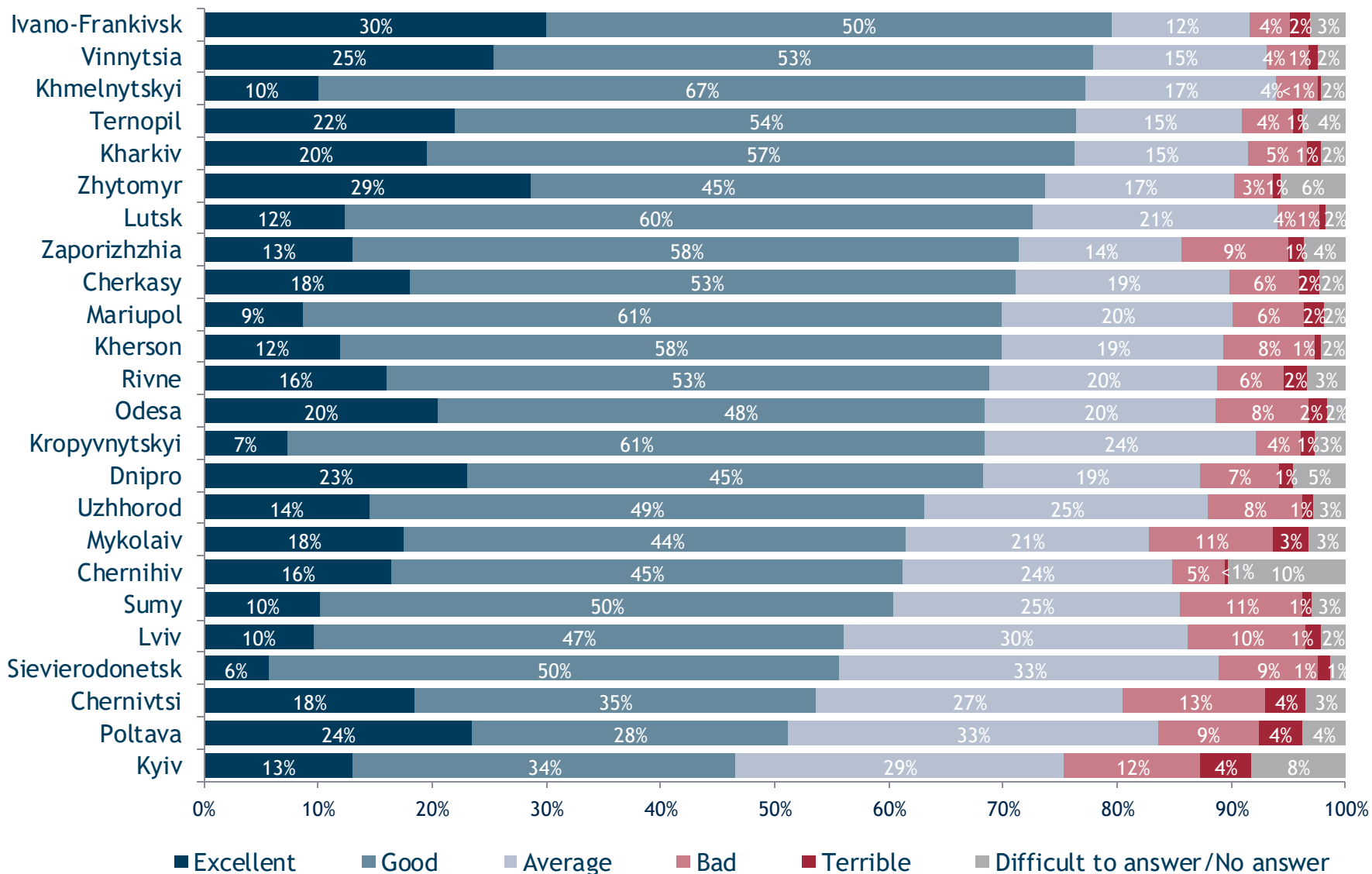
## Freely Express Your Thoughts and Beliefs

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 727 to 784)



# How would you assess your ability to do the following in your city?

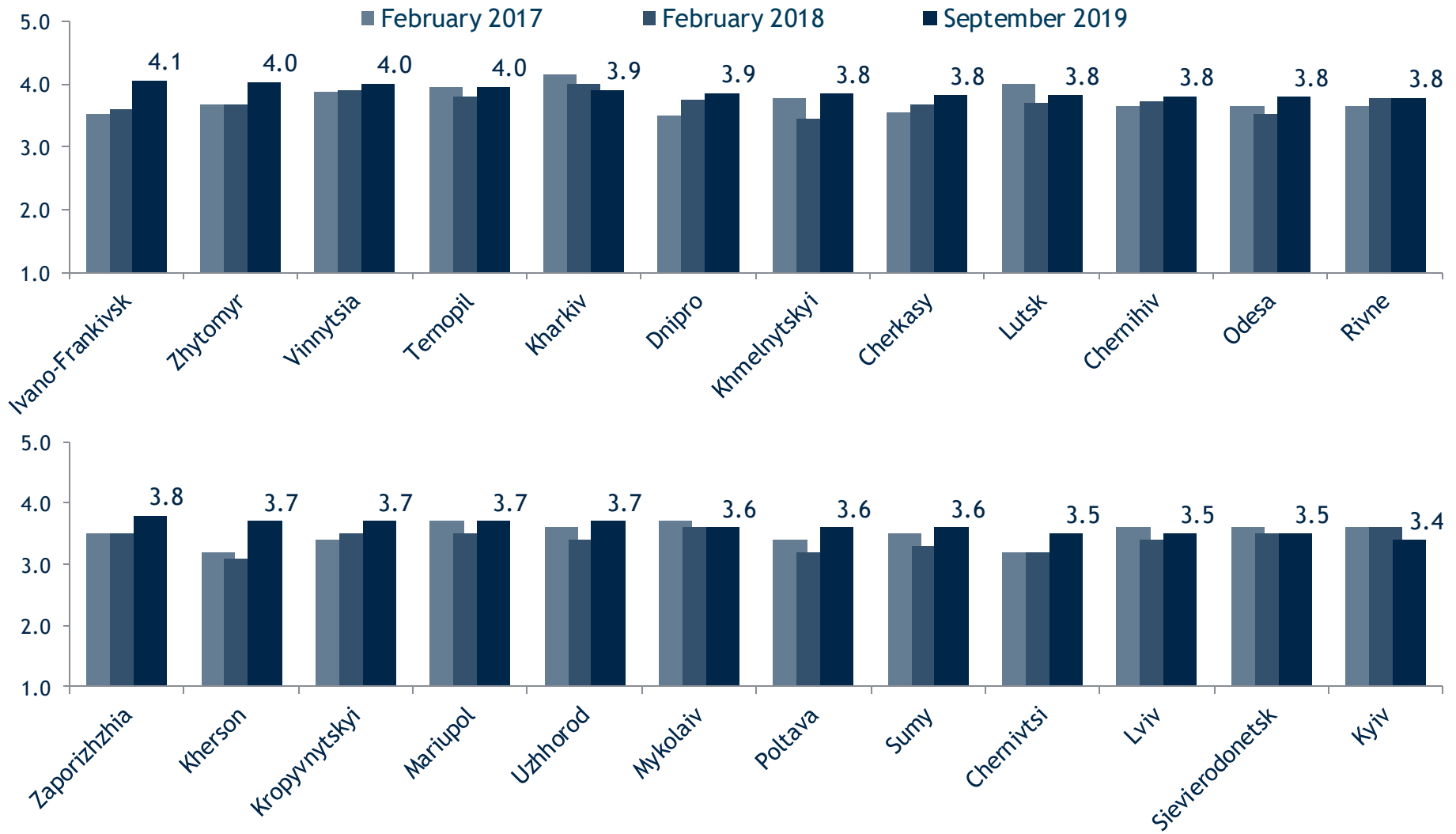
## Move Freely in All Districts and Quarters of Your City



# How would you assess your ability to do the following in your city?

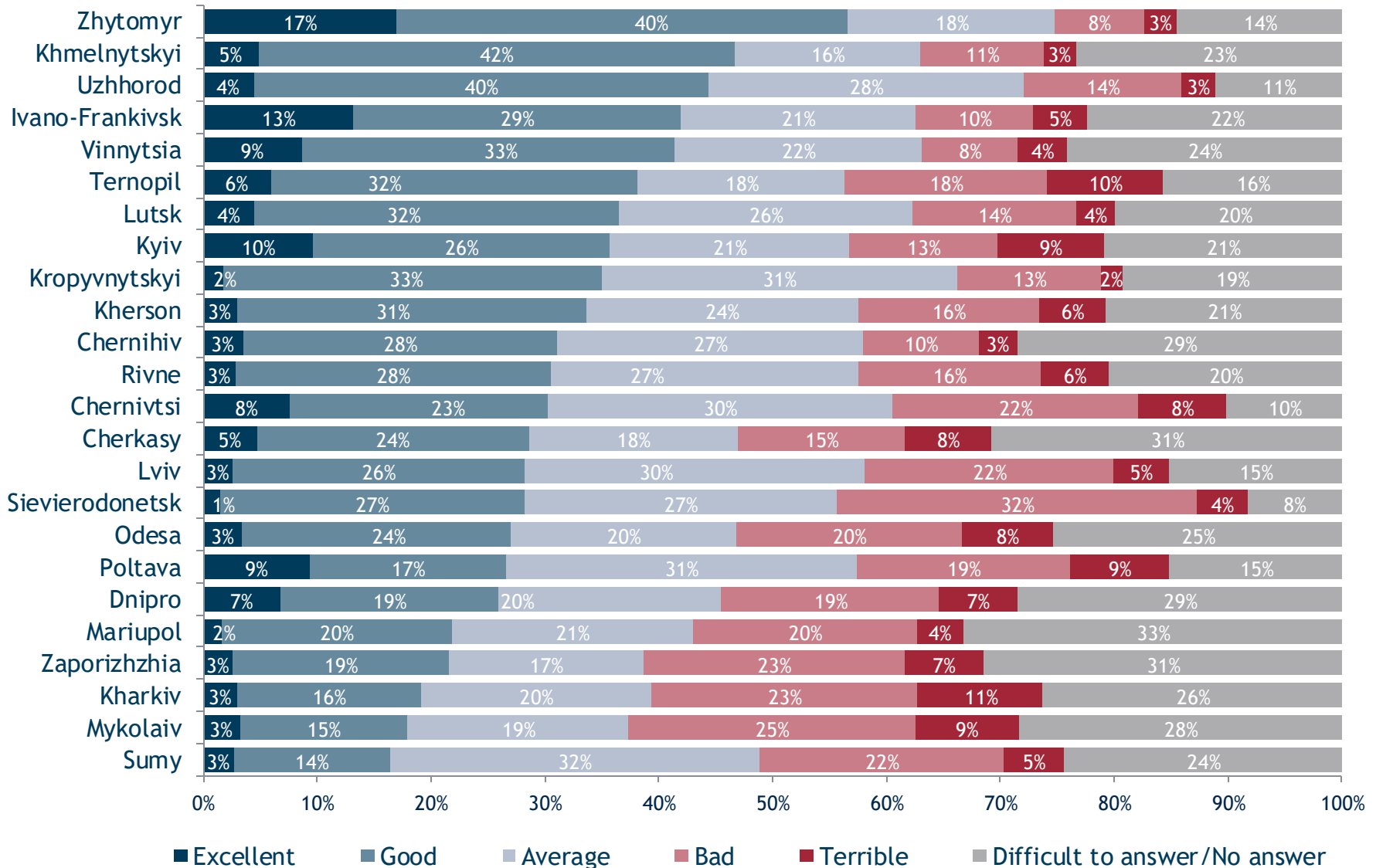
## Move Freely in All Districts and Quarters of Your City

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 718 to 789)



# How would you assess your ability to do the following in your city?

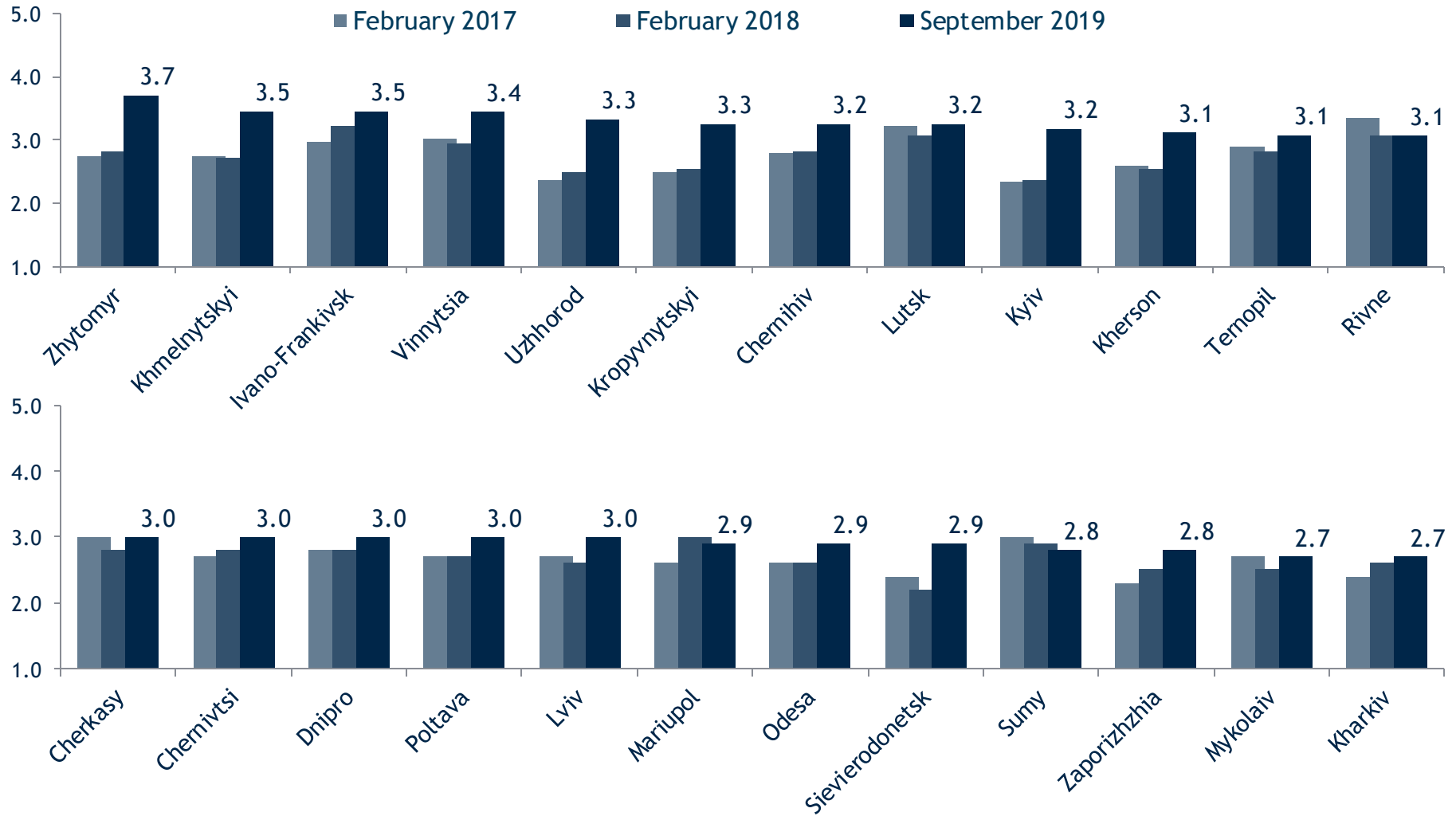
## Take Part in Decision-Making Processes in the City



# How would you assess your ability to do the following in your city?

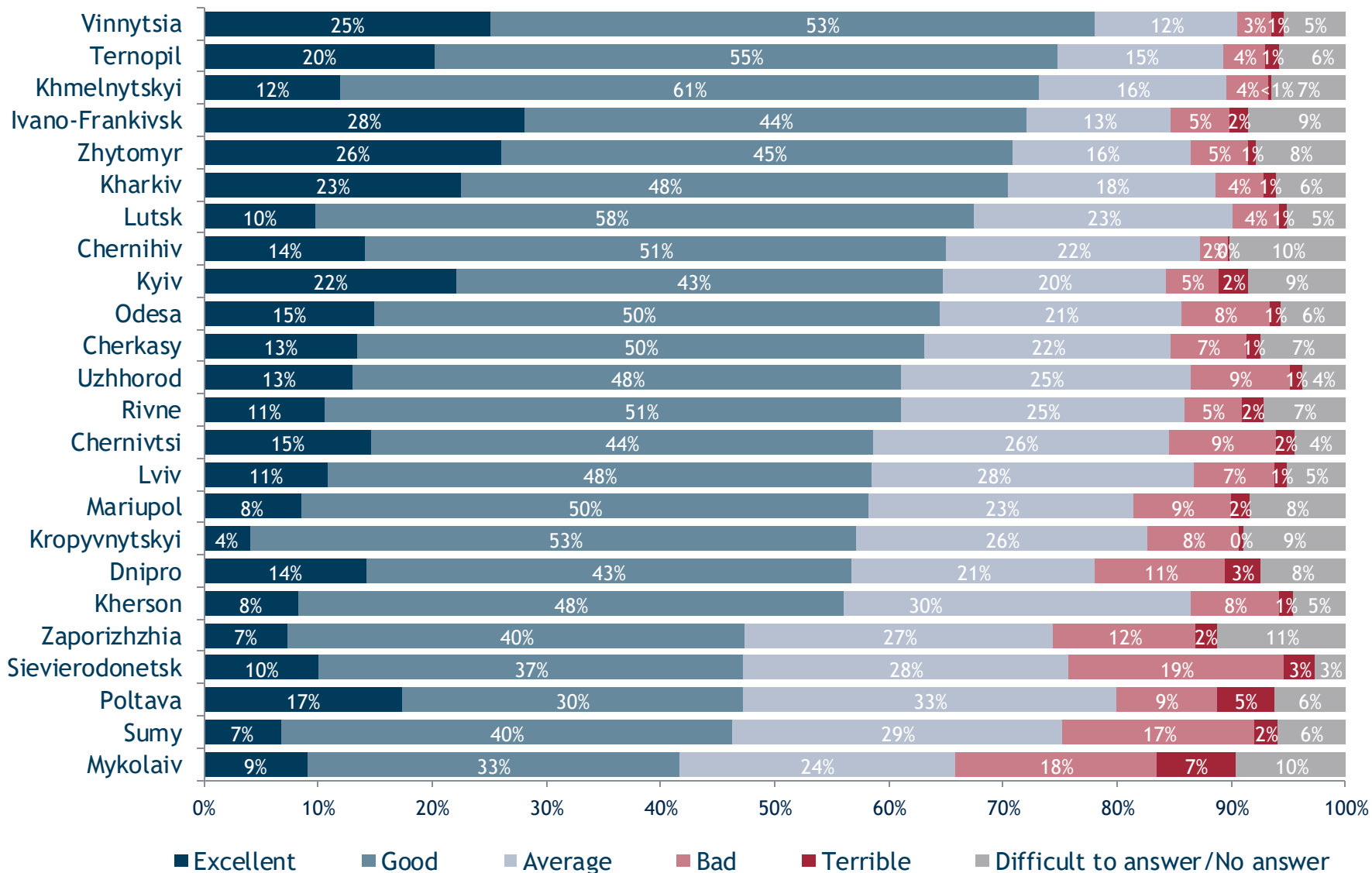
## Take Part in Decision-Making Processes in the City

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 534 to 733)



# How would you assess your ability to do the following in your city?

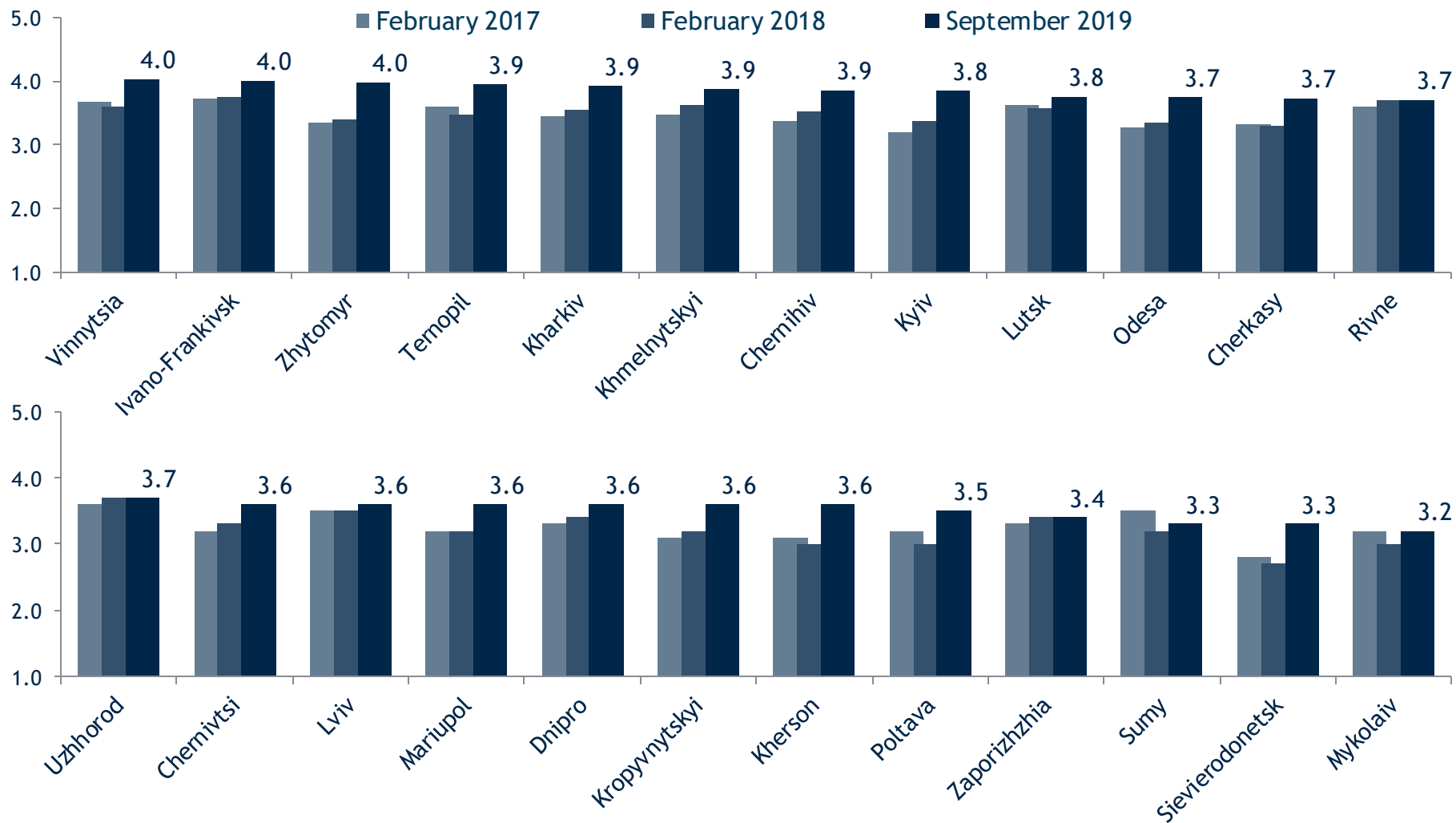
## Enjoy a Variety of Leisure and Cultural Activities



# How would you assess your ability to do the following in your city?

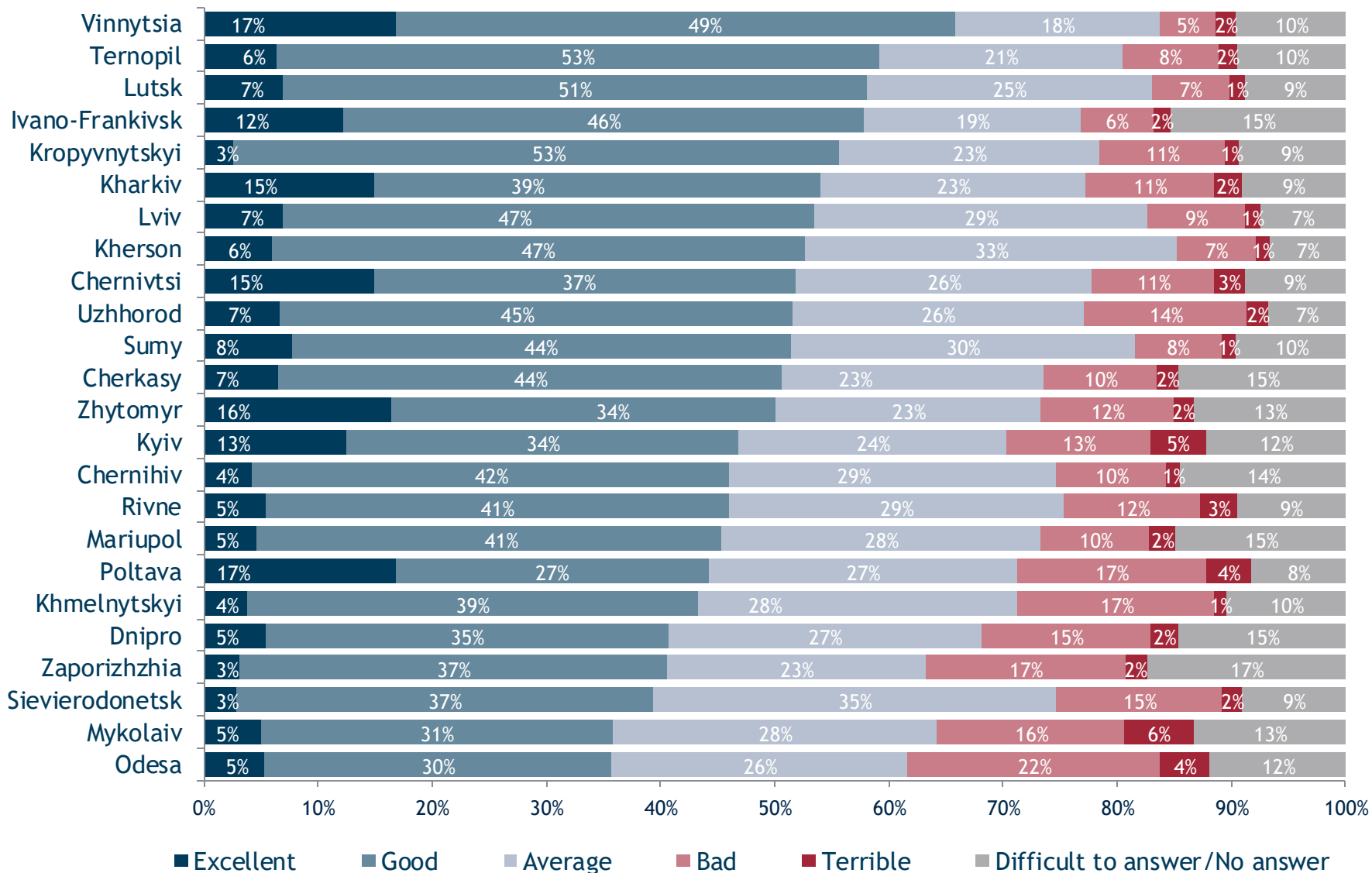
## Enjoy a Variety of Leisure and Cultural Activities

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 710 to 779)



# How would you assess your ability to do the following in your city?

## Obtain High-Quality Education for Different Professions and Levels

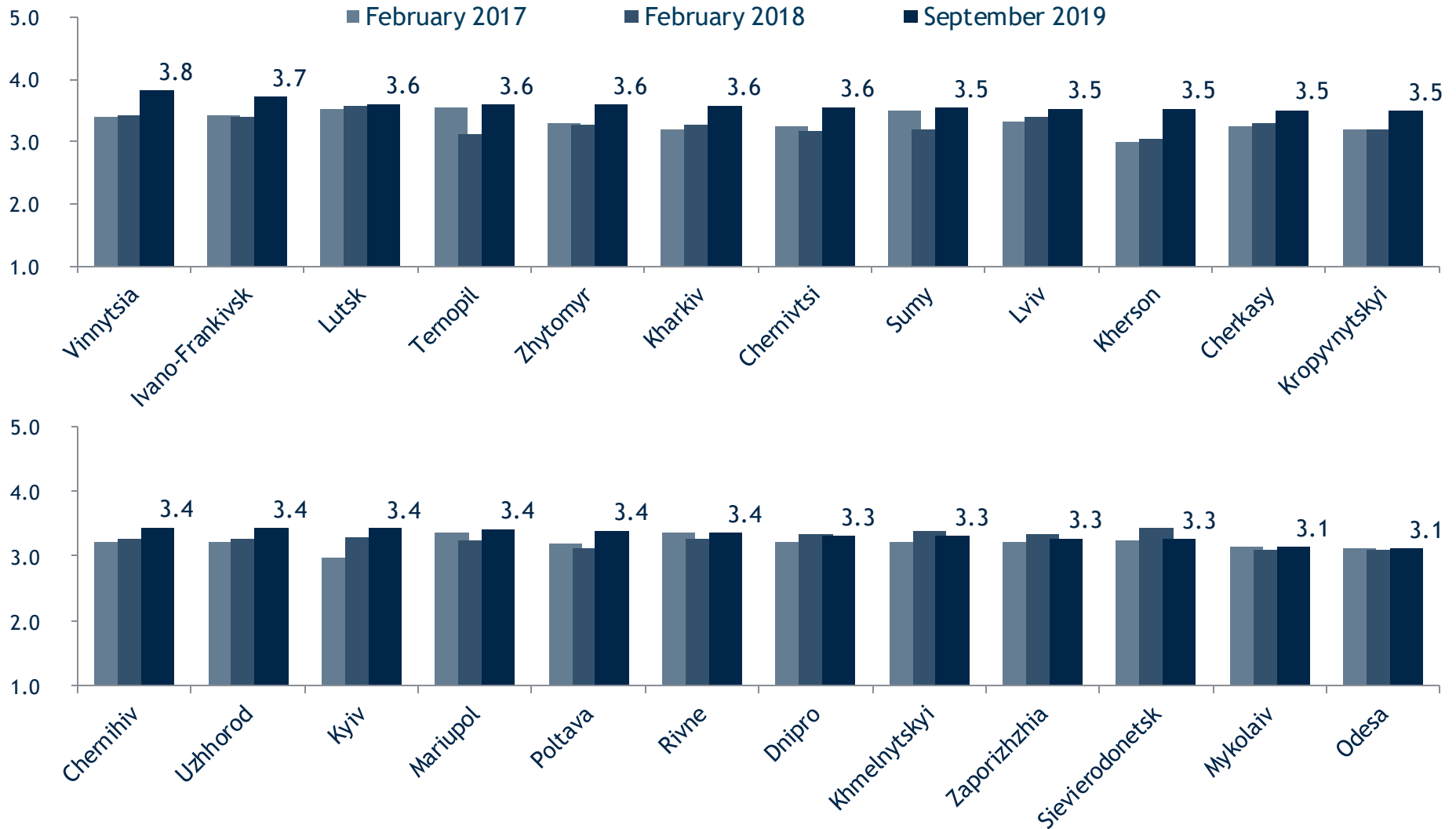




# How would you assess your ability to do the following in your city?

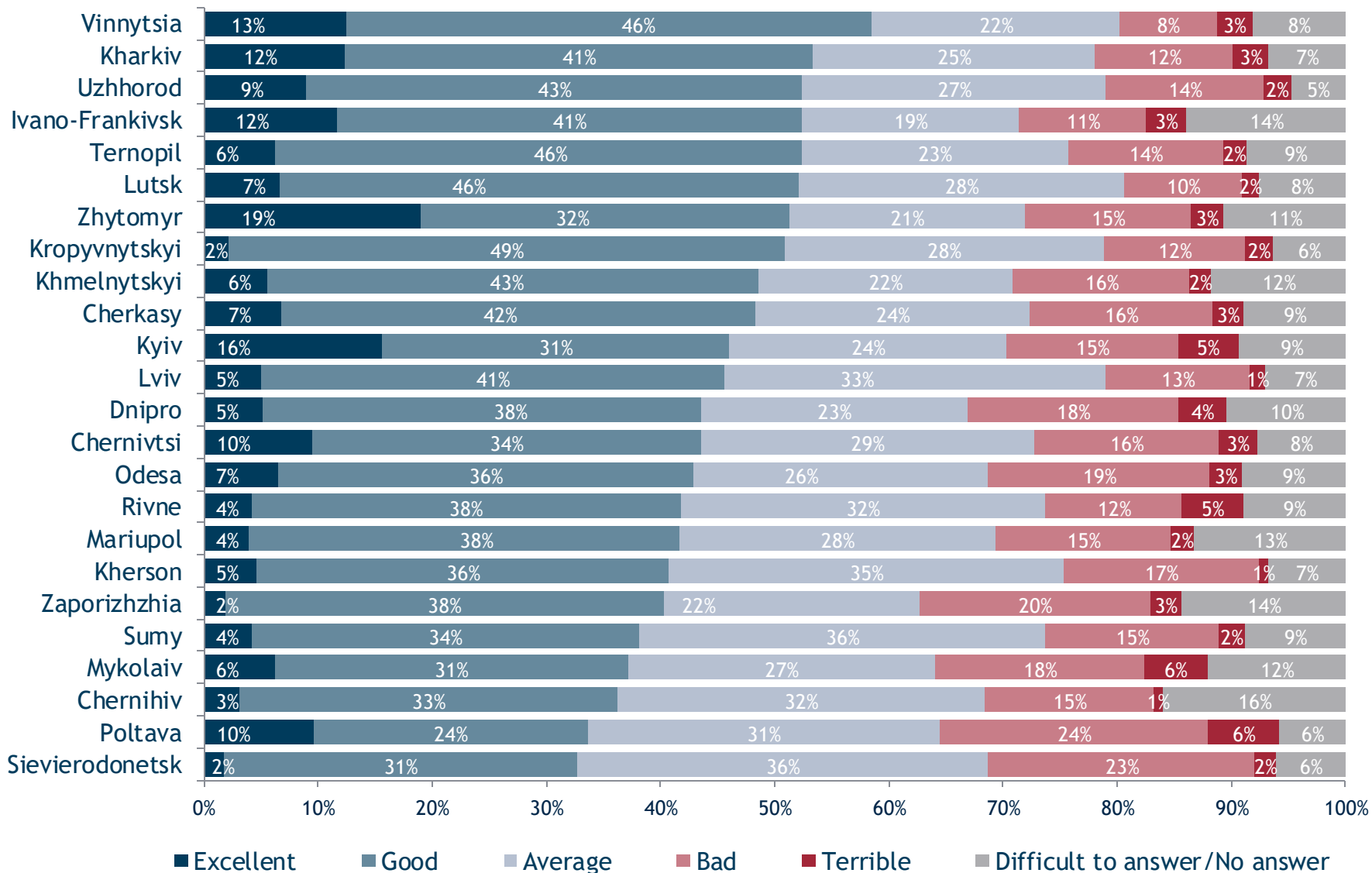
## Obtain High-Quality Education for Different Professions and Levels

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 661 to 747)



# How would you assess your ability to do the following in your city?

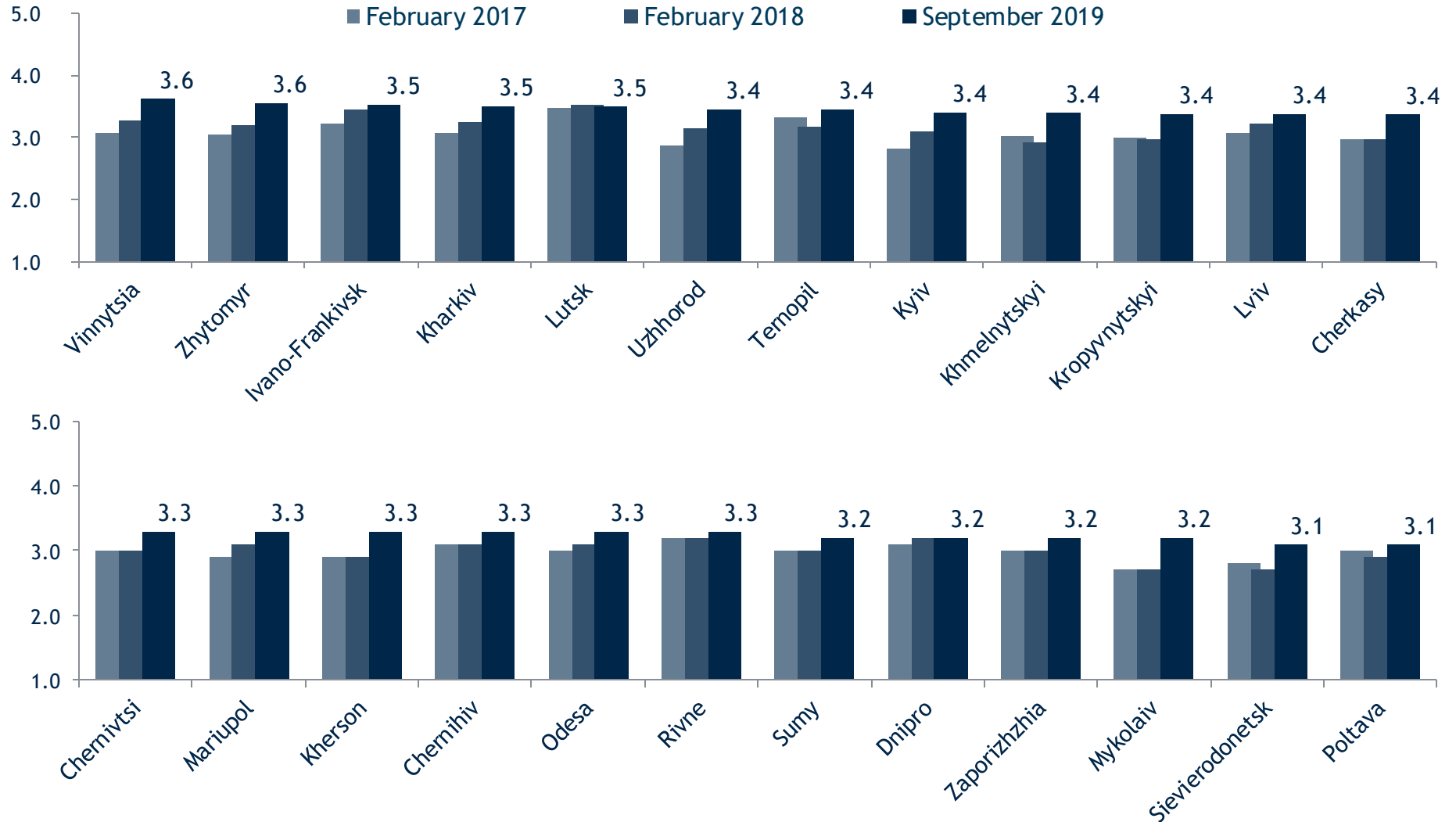
## Achieve Your Full Potential and Pursue Your Dreams



# How would you assess your ability to do the following in your city?

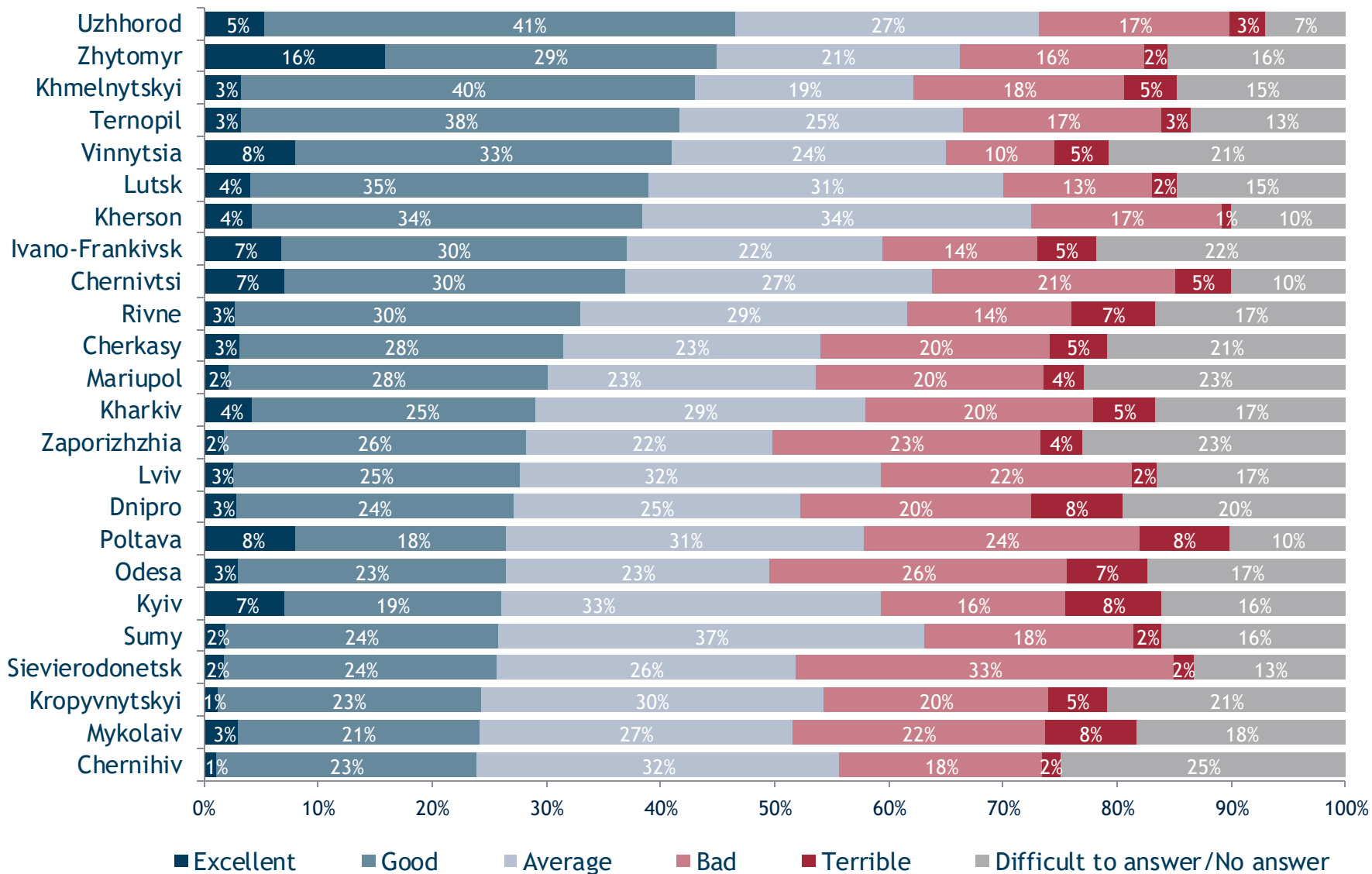
## Achieve Your Full Potential and Pursue Your Dreams

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 672 to 762)



# How would you assess your ability to do the following in your city?

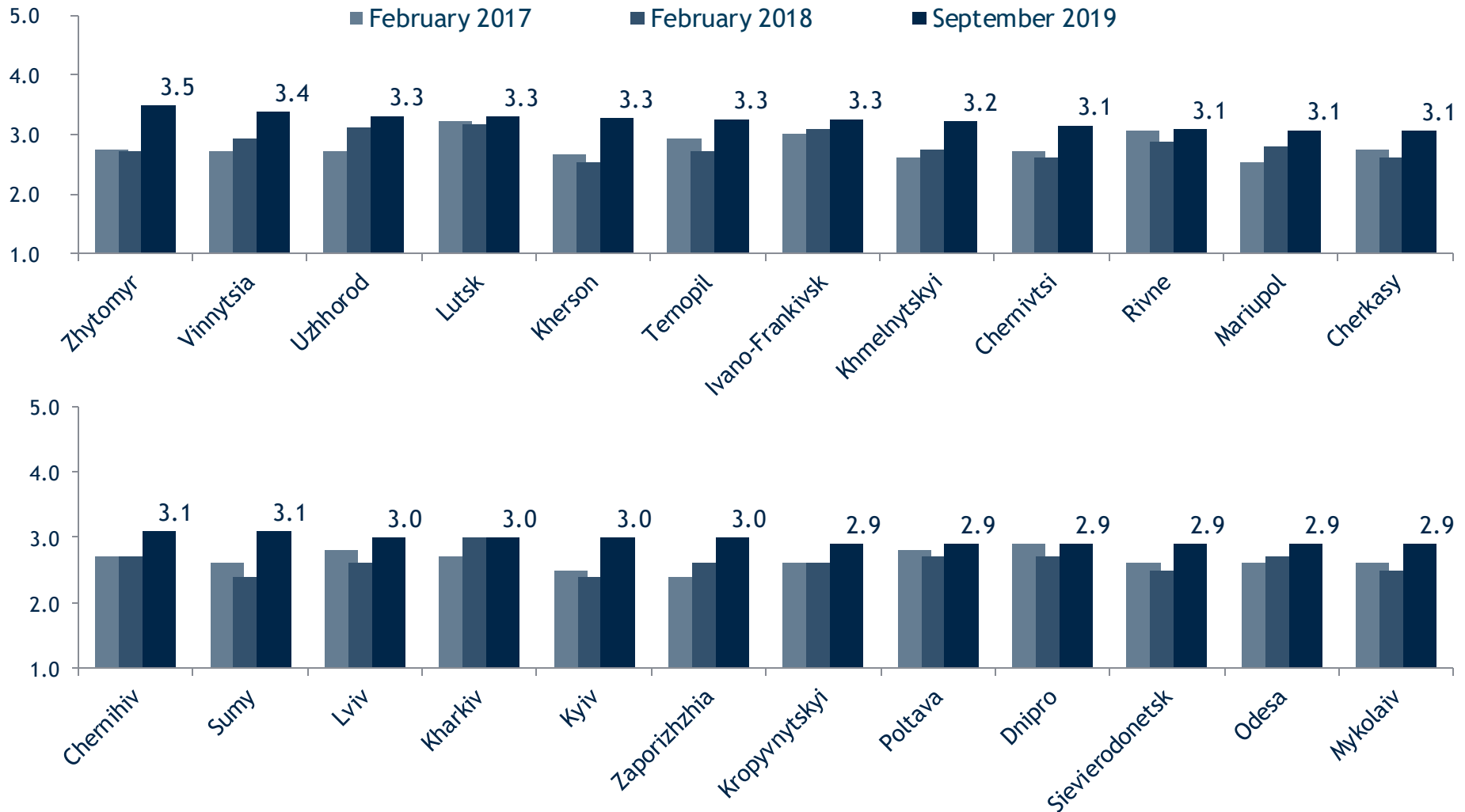
## To Engage in Entrepreneurship



# How would you assess your ability to do the following in your city?

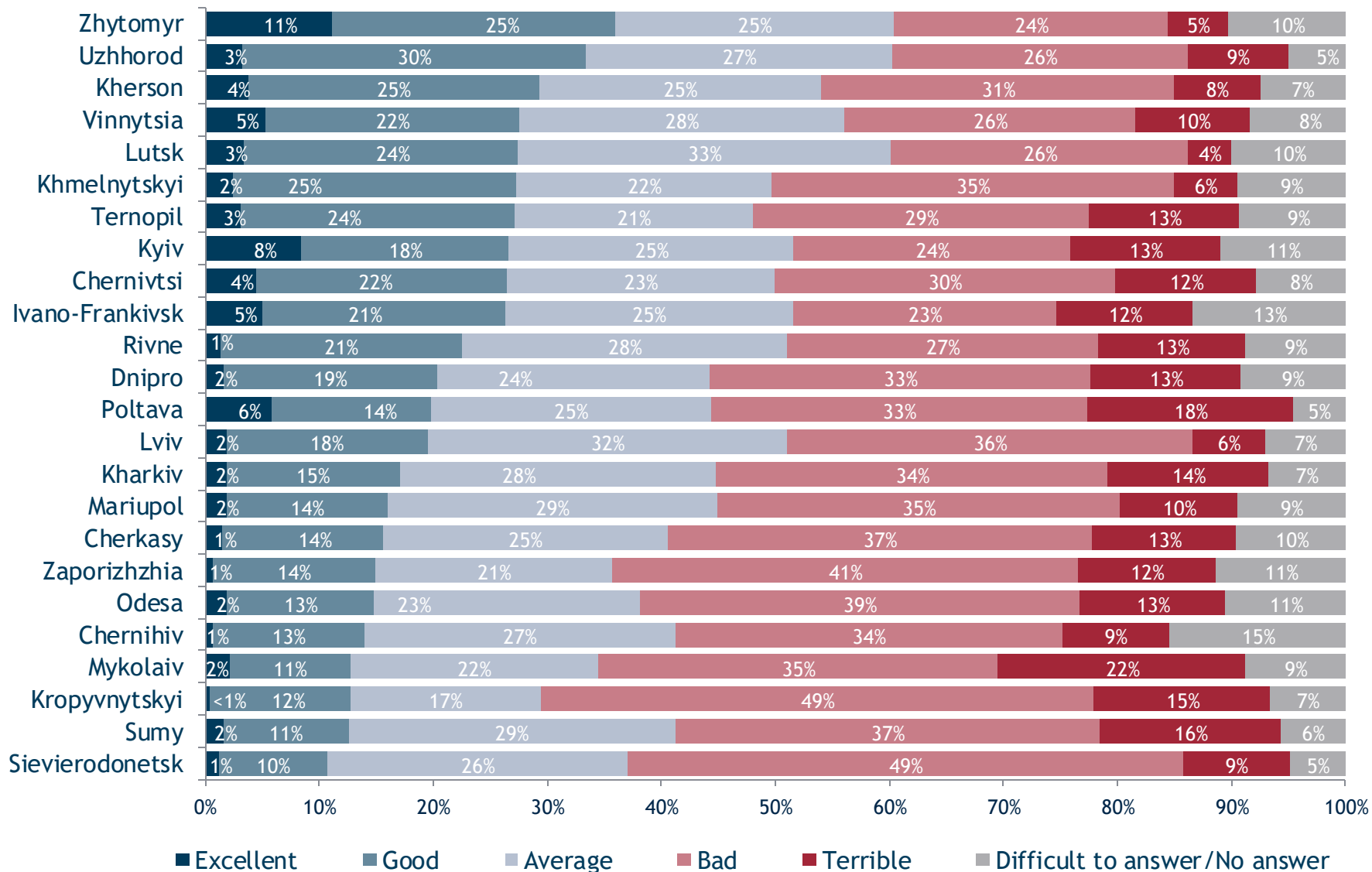
## To Engage In Entrepreneurship

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 600 to 744)



# How would you assess your ability to do the following in your city?

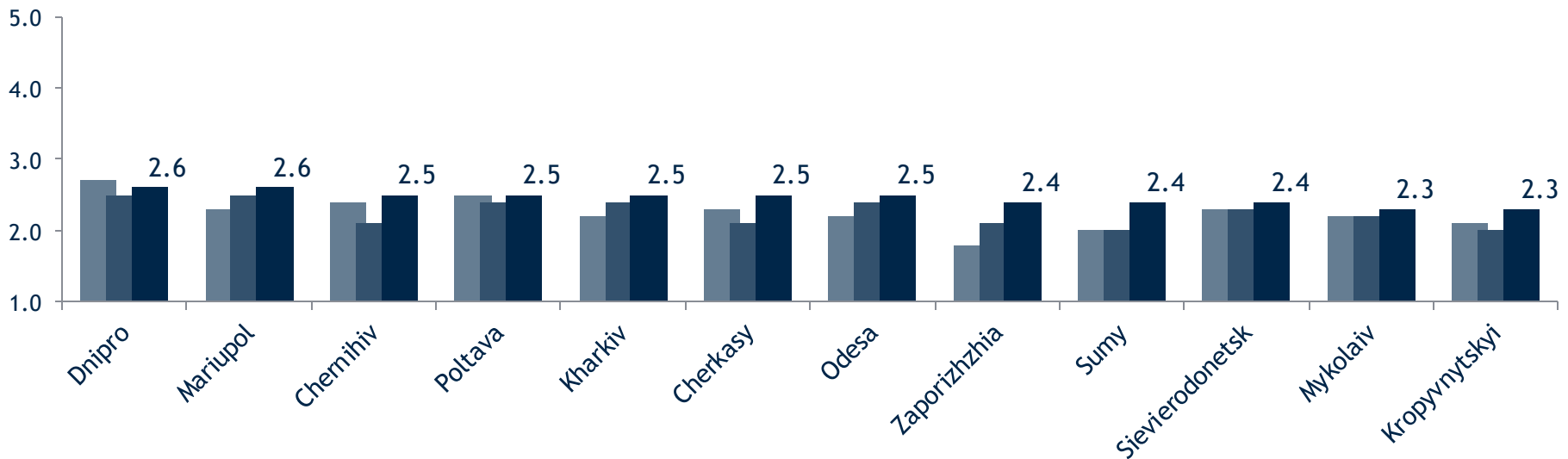
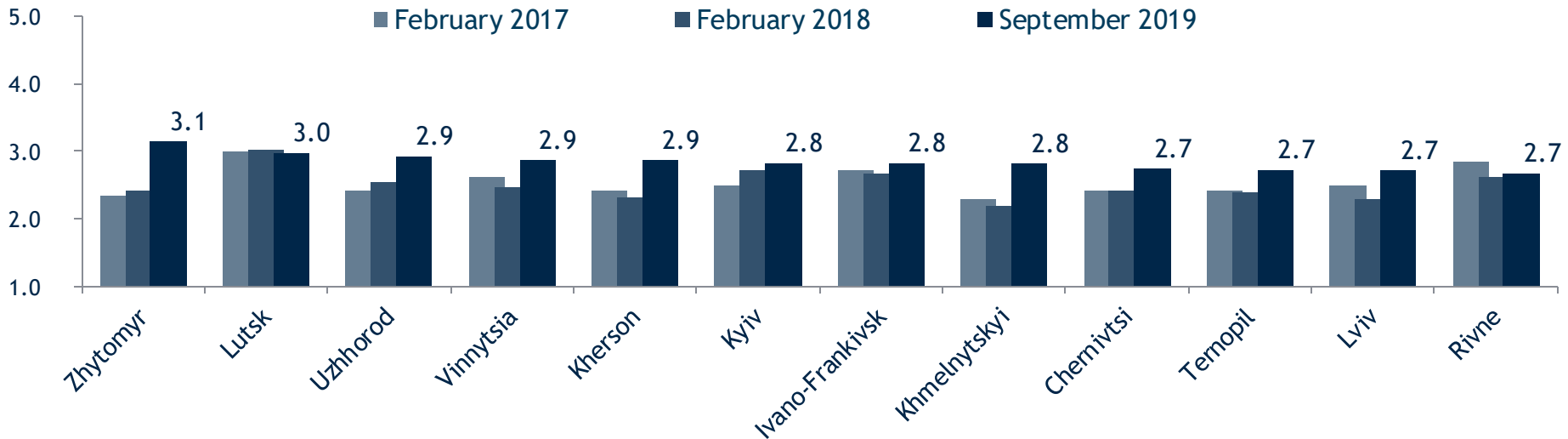
## To Be Paid Enough Money for Your Work



# How would you assess your ability to do the following in your city?

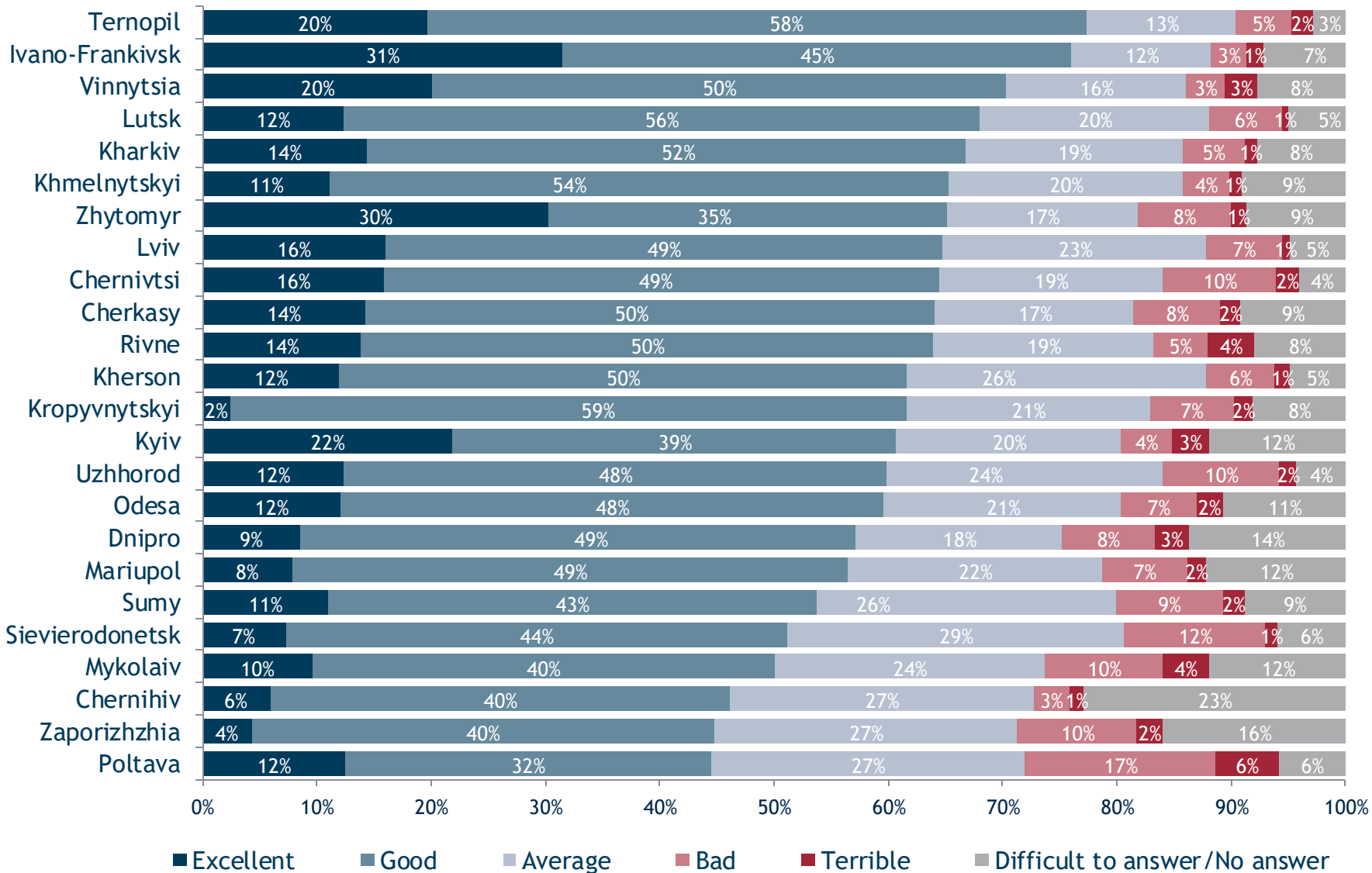
## To Be Paid Enough Money for Your Work

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 677 to 763)



# How would you assess your ability to do the following in your city?

## Freely Exercise Your Spiritual Beliefs

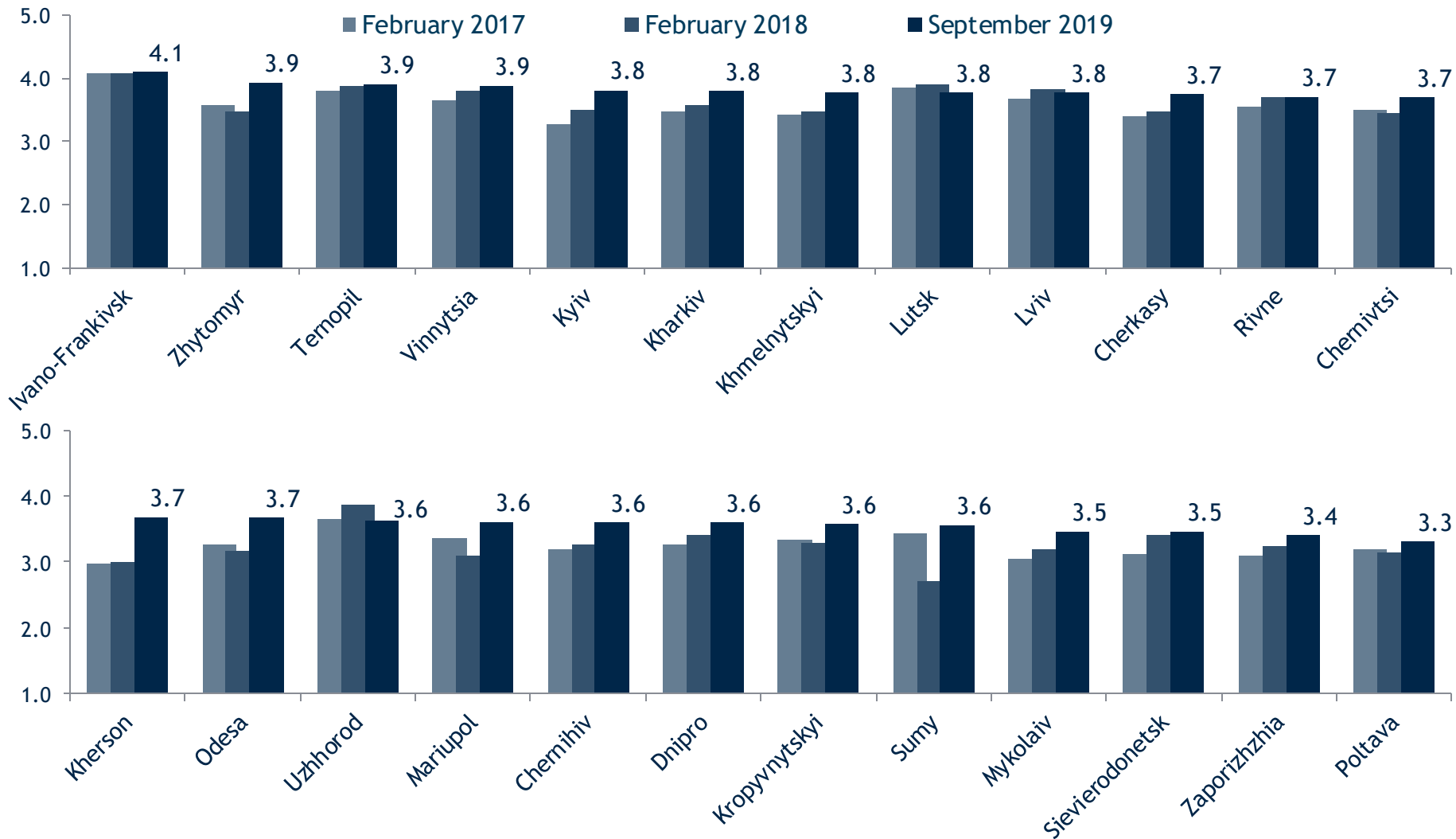




# How would you assess your ability to do the following in your city?

## Freely Exercise Your Spiritual Beliefs

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.," among those who reported a valid rating (n ranges from 616 to 777)





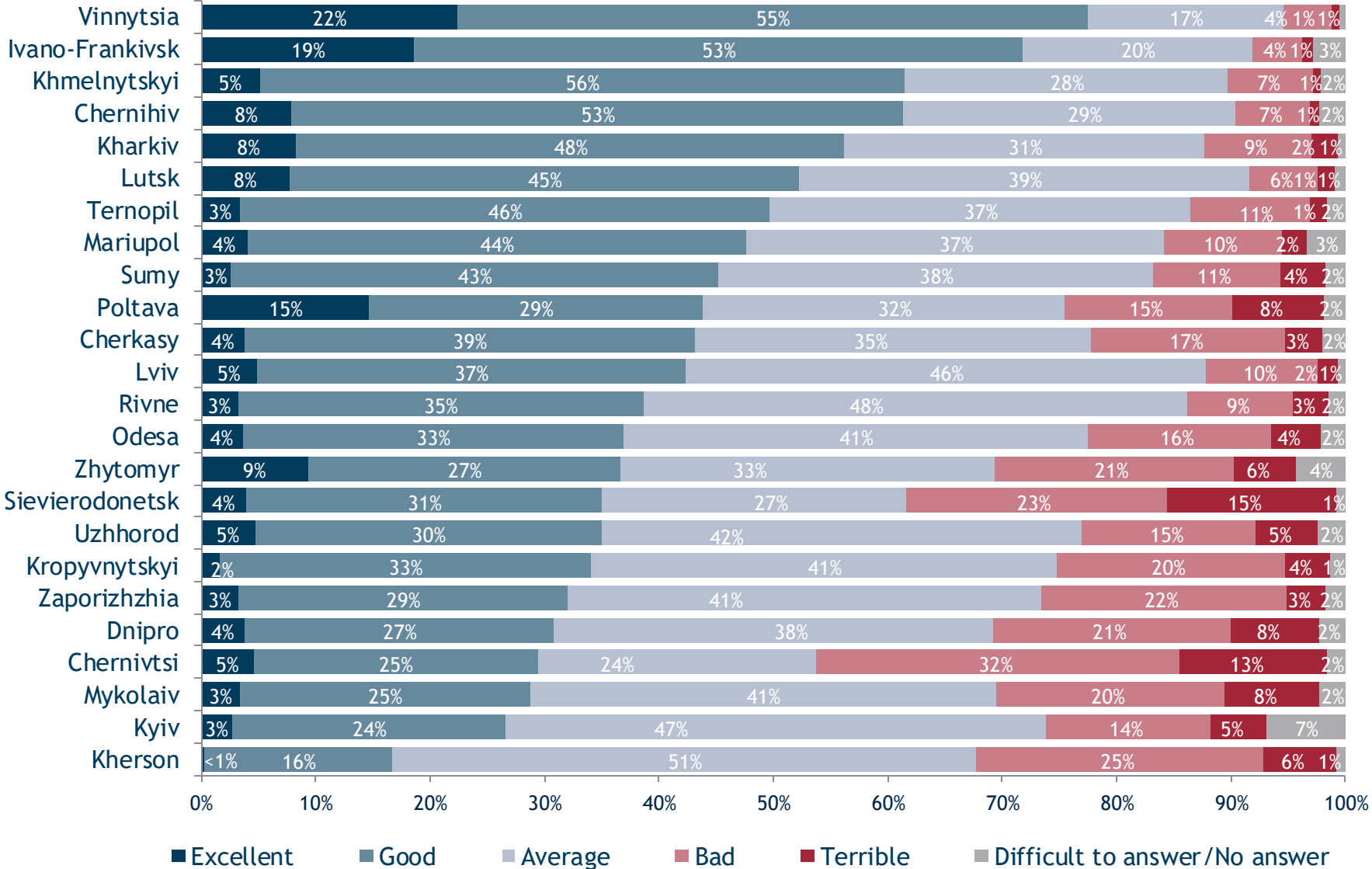
# Assessment of Transportation

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# In your opinion, how convenient is your city for...

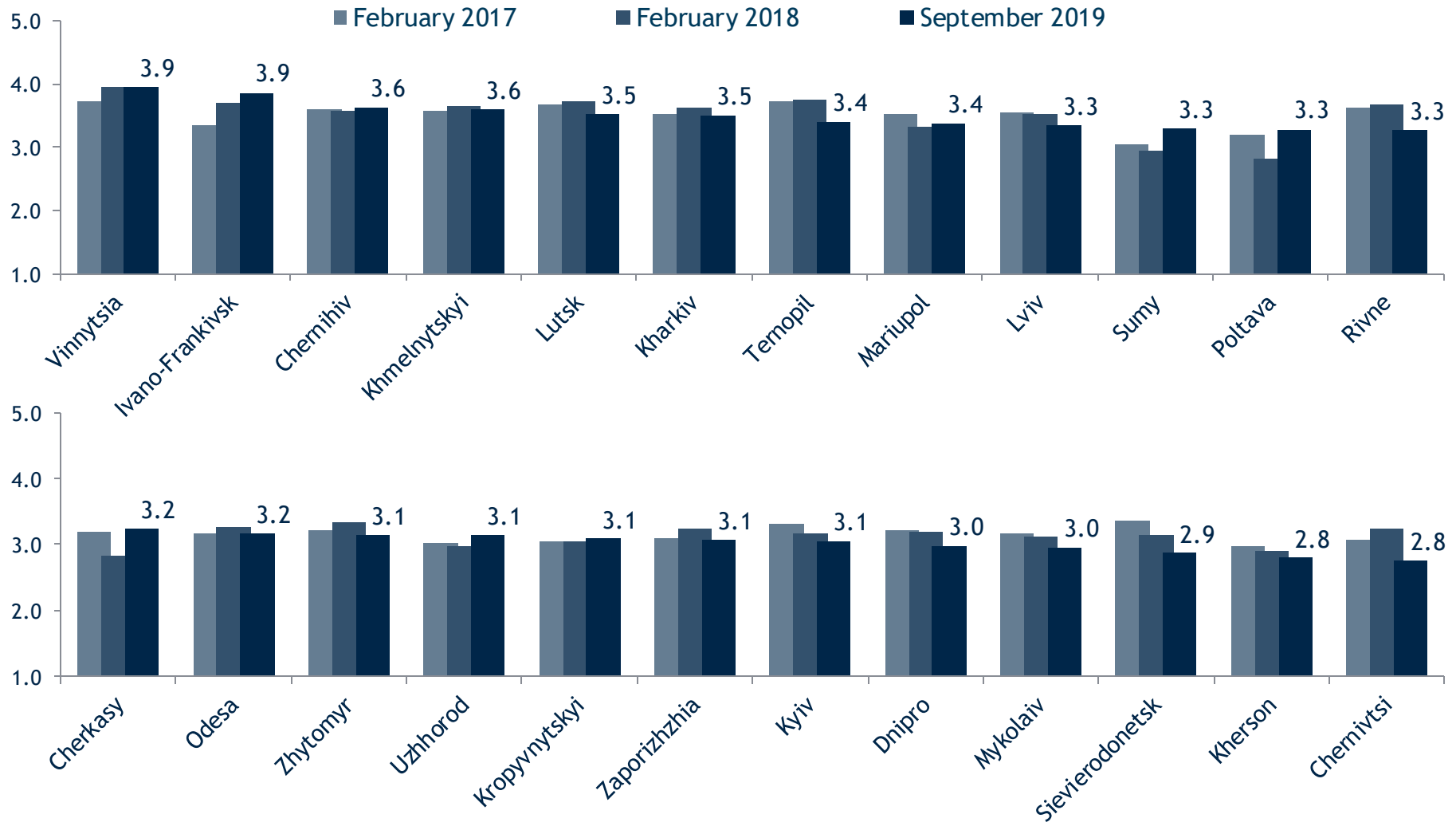
## Pedestrians



# In your opinion, how convenient is your city for...

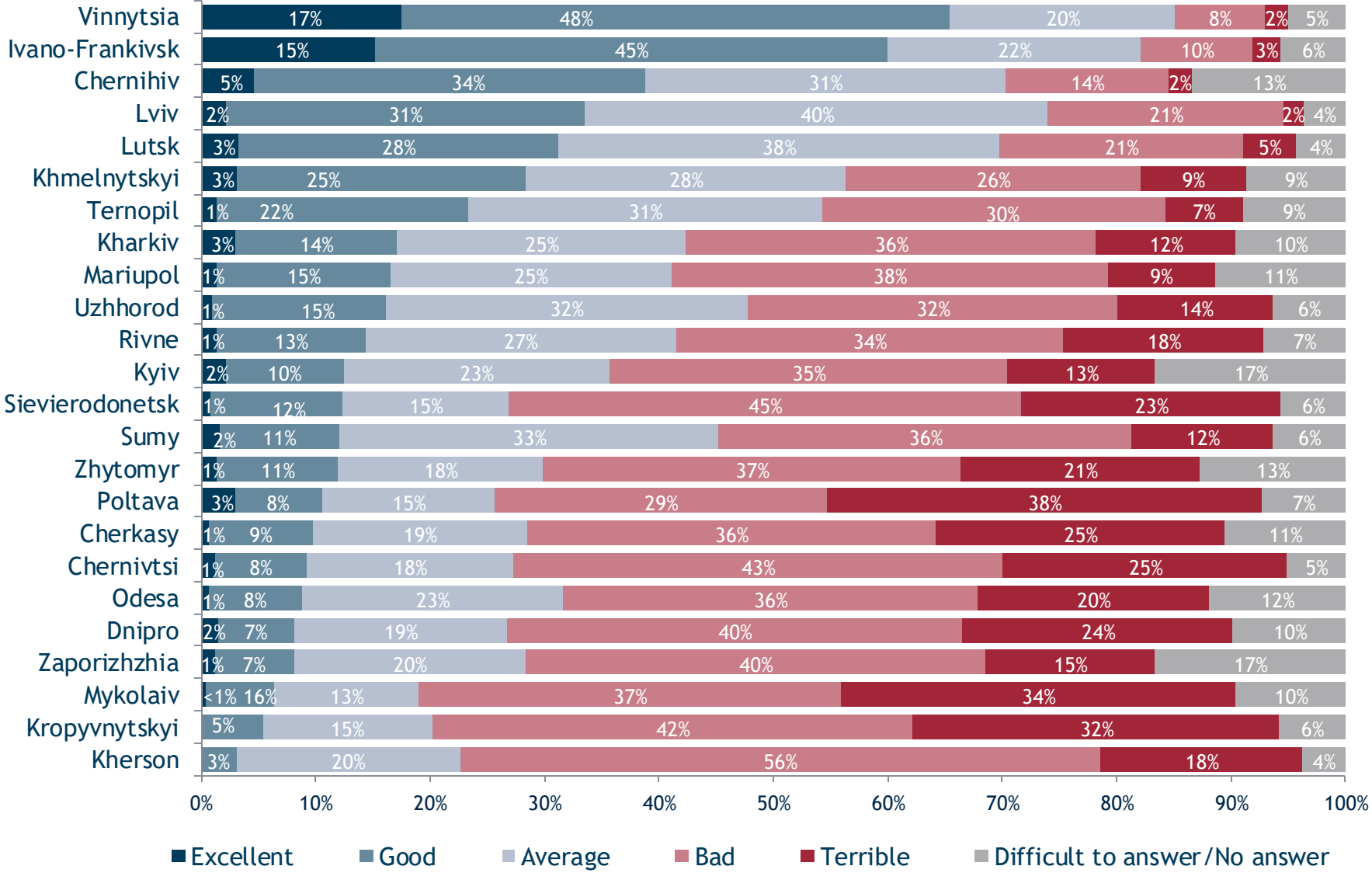
## Pedestrians

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 745 to 795)



# In your opinion, how convenient is your city for...

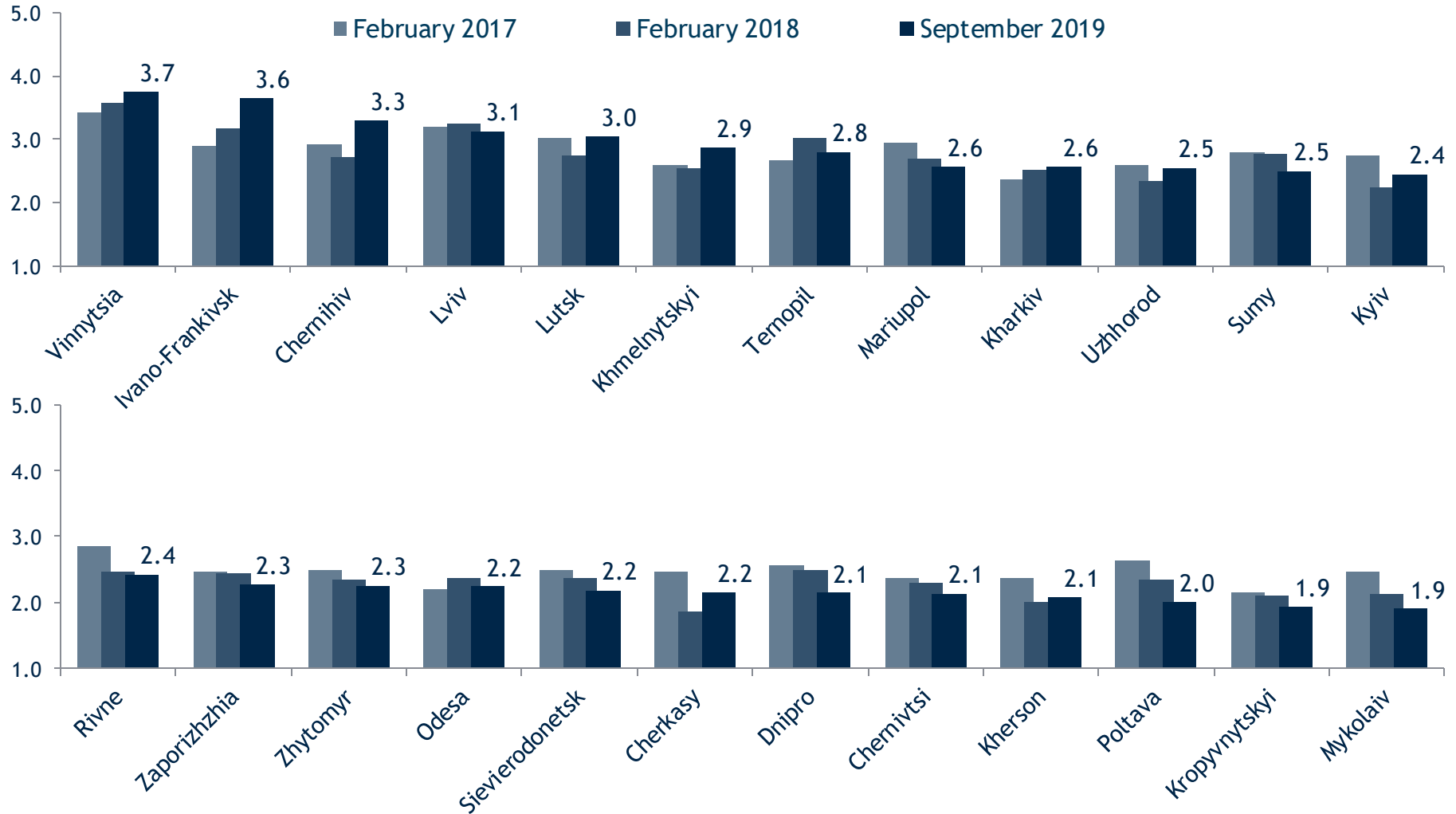
## Bicyclists



# In your opinion, how convenient is your city for...

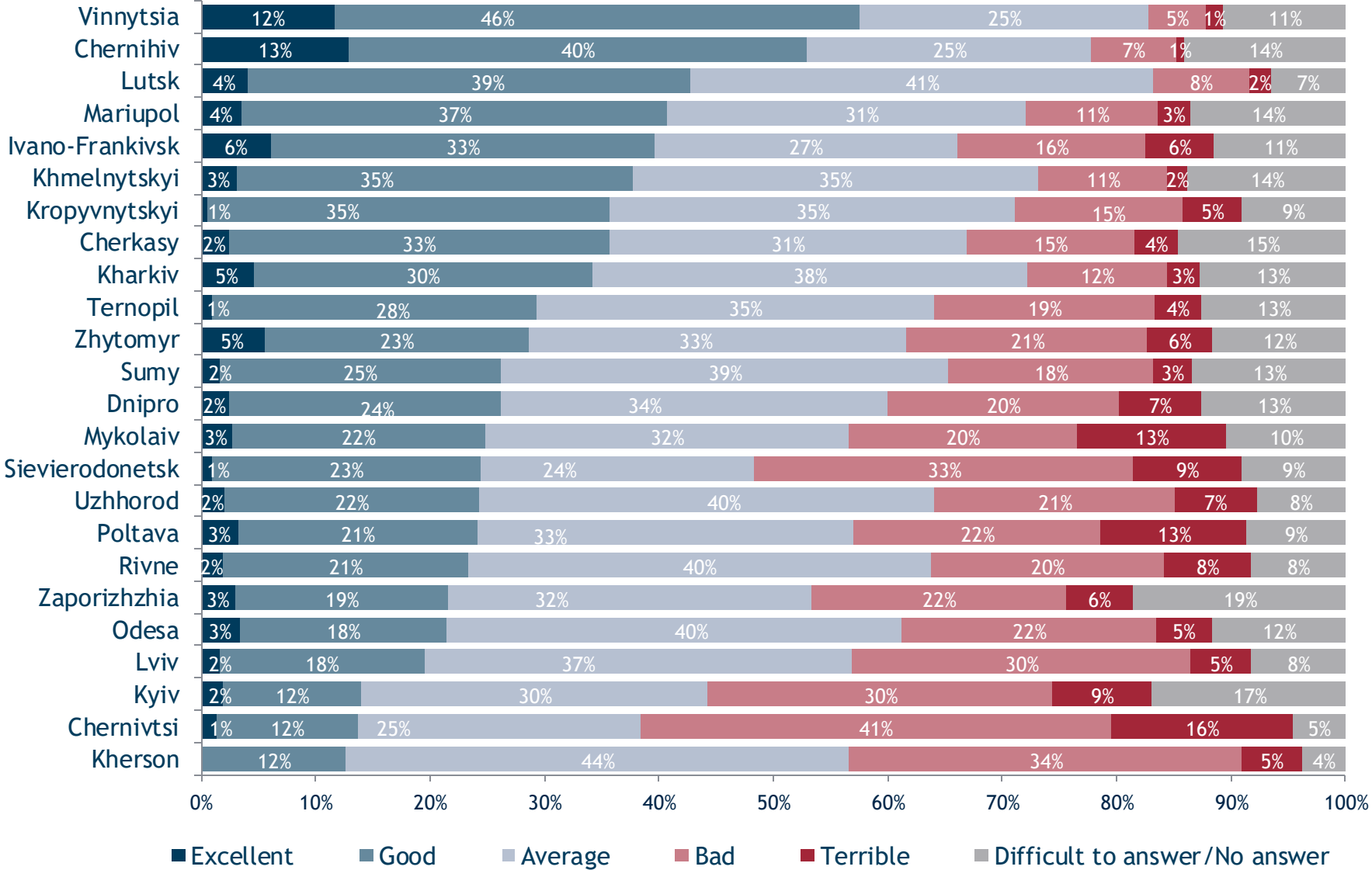
## Bicyclists

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 666 to 771)



# In your opinion, how convenient is your city for...

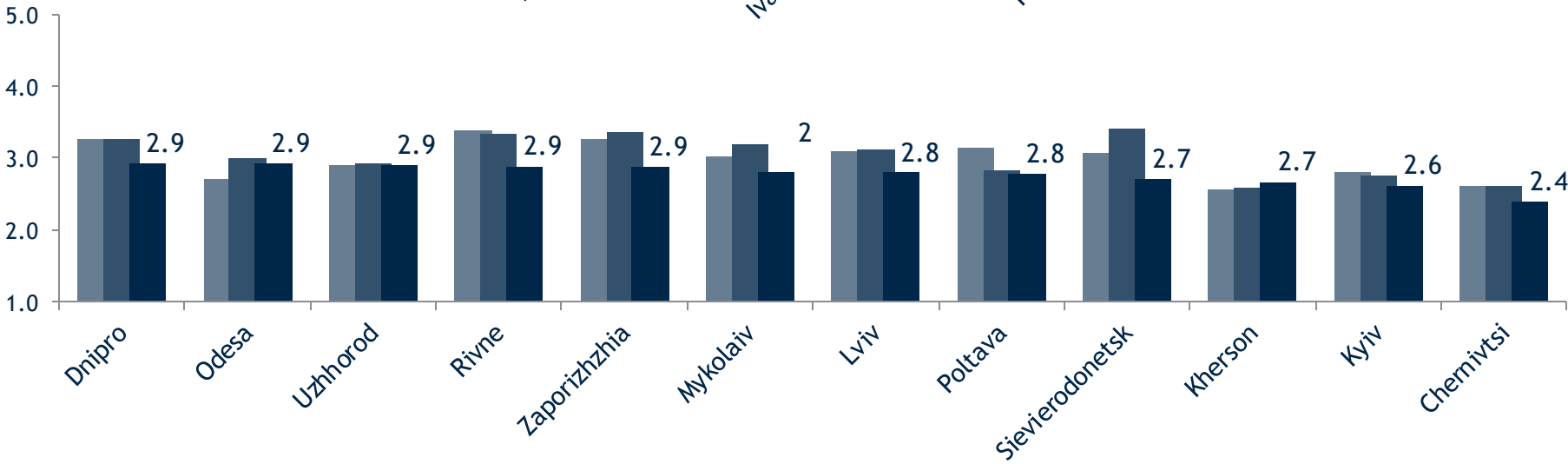
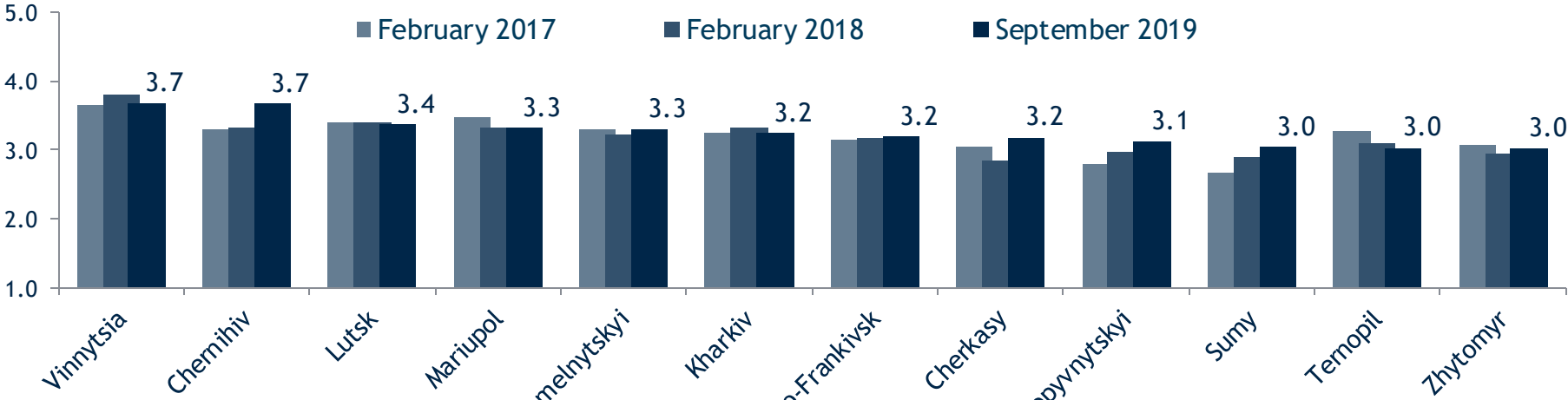
## Drivers of Private Vehicles



# In your opinion, how convenient is your city for...

## Drivers of Private Vehicles

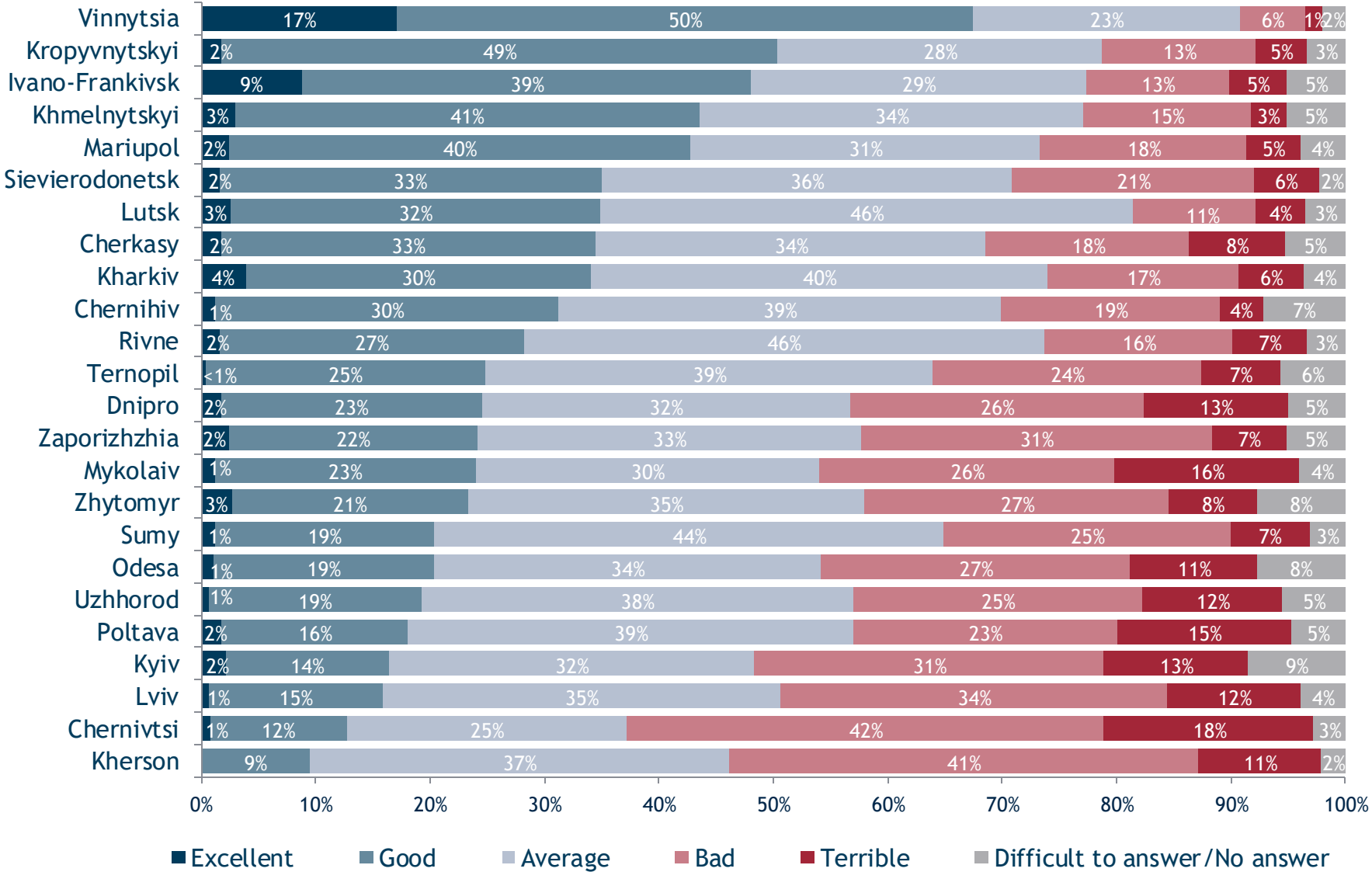
Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 652 to 770)





# In your opinion, how convenient is your city for...

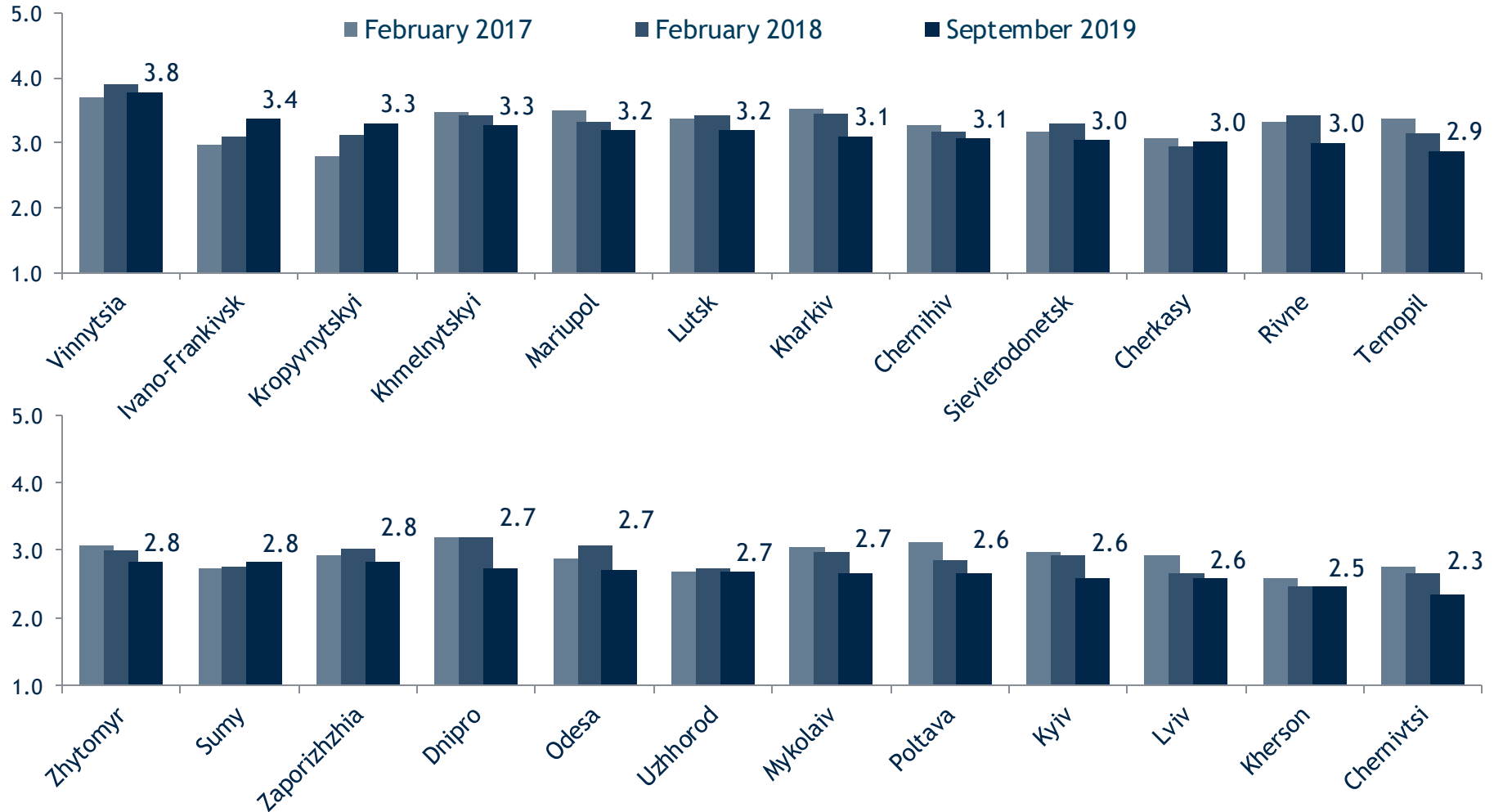
## Passengers of Public Transport



# In your opinion, how convenient is your city for...

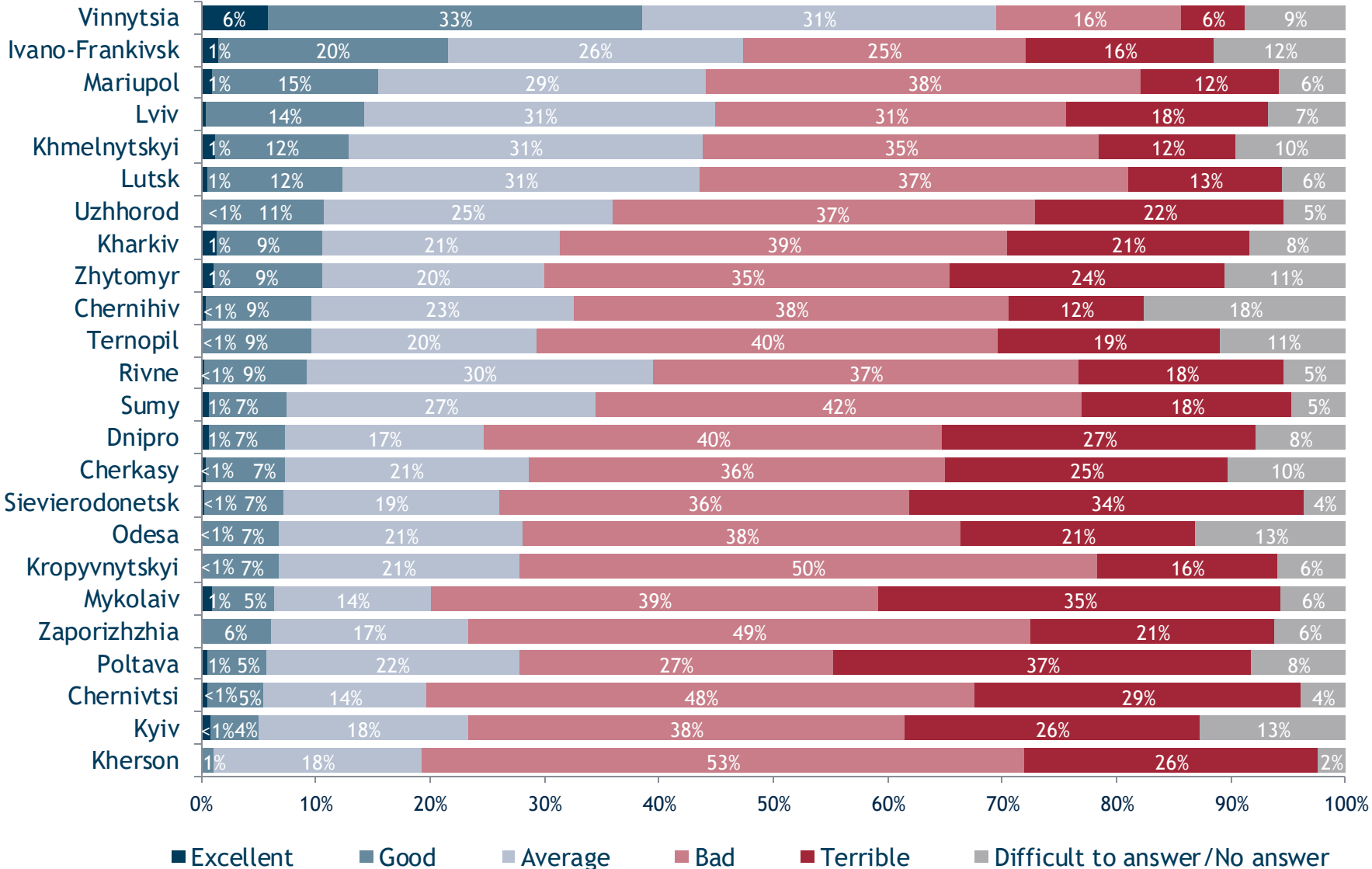
## Passengers of Public Transport

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 733 to 783)



# In your opinion, how convenient is your city for...

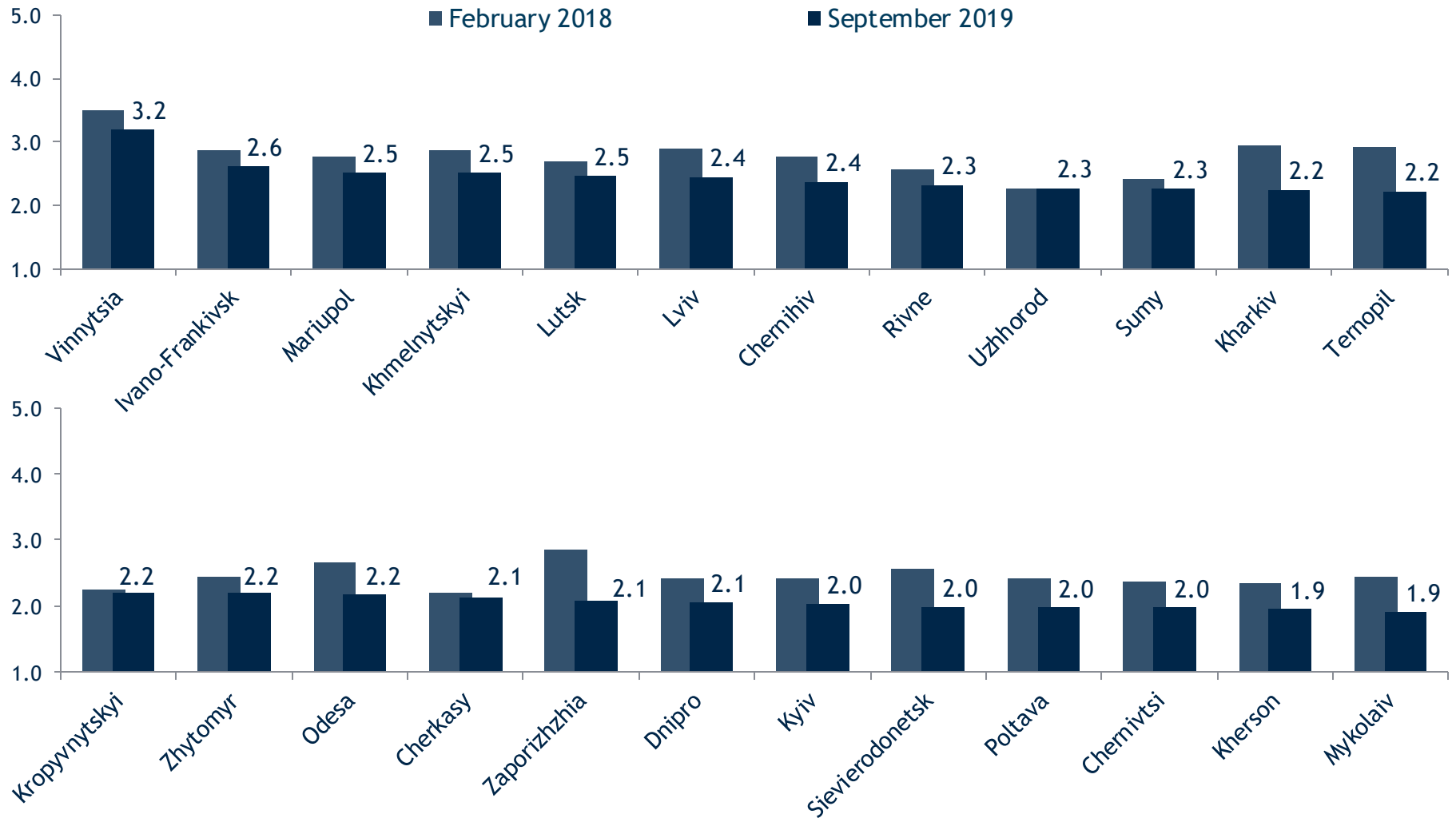
## People with Baby Strollers\*



\*This question was added to the Municipal Survey in February 2018.

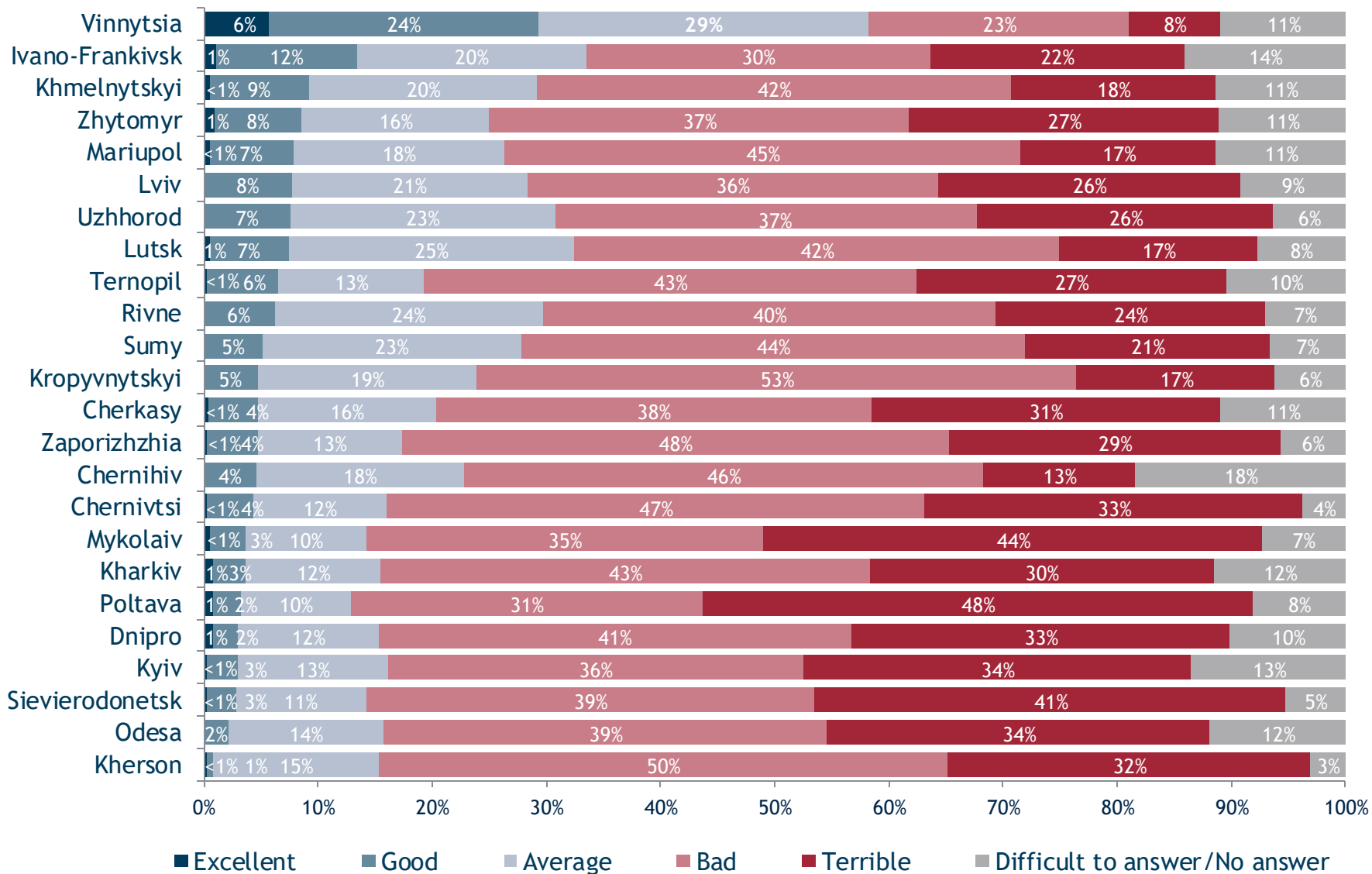
# In your opinion, how convenient is your city for... People with Baby Strollers\*

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 659 to 781).



\*This question was added to the Municipal Poll in February 2018.

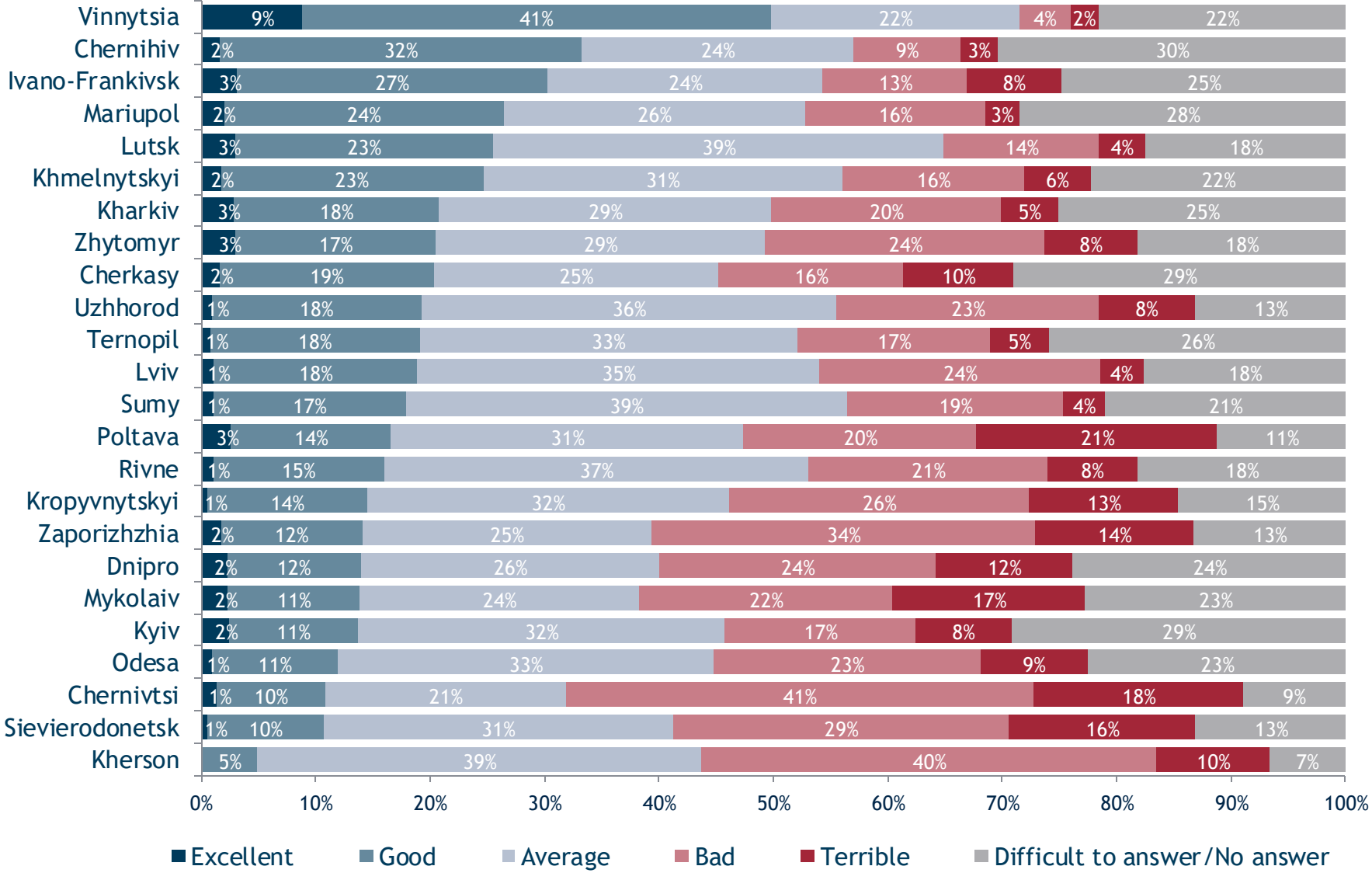
# In your opinion, how convenient is your city for... Persons with Disabilities\*



\*This question was added to the Municipal Poll in September 2019.

# In your opinion, how convenient is your city for...

## Drivers of Motorcycles/Mopeds\*



\*This question was added to the Municipal Poll in September 2019.



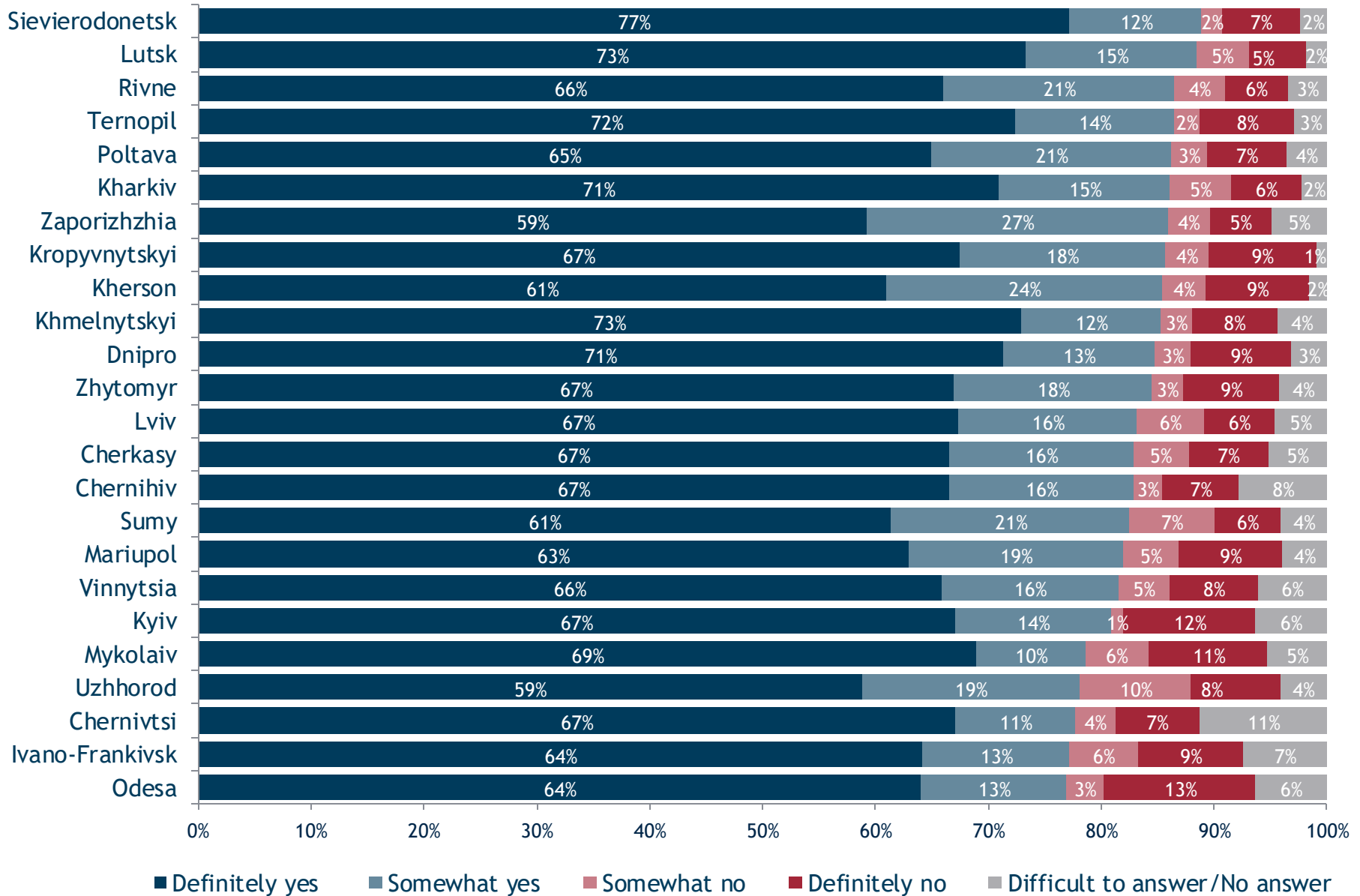
# Electoral Moods

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CENTER FOR  
INSIGHTS IN  
**SURVEY**  
**RESEARCH**

# If local elections were held next Sunday, would you participate?





# If local elections were held next Sunday, what party would you support?

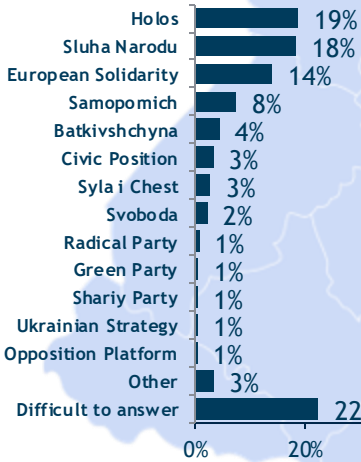
% of all respondents

	Vinnytsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Sievierodonetsk
Sluha Narodu	27%	48%	42%	41%	21%	28%	49%	41%	17%	42%	35%	30%	37%	40%	28%	32%	39%	45%	28%	35%	32%	43%	29%	32%
Opposition Platform - Za Zhyttia	3%	8%	2%	9%	-	2%	4%	1%	0%	11%	10%	4%	2%	3%	1%	1%	14%	7%	1%	5%	3%	6%	28%	18%
European Solidarity	7%	3%	3%	4%	7%	6%	4%	6%	13%	2%	2%	4%	6%	6%	6%	4%	3%	3%	3%	4%	4%	3%	2%	1%
Holos	4%	2%	2%	2%	6%	2%	2%	6%	16%	1%	1%	2%	6%	3%	10%	3%	2%	2%	2%	3%	2%	2%	2%	3%
Batkivshchyna	5%	3%	2%	3%	3%	4%	5%	4%	4%	3%	2%	3%	3%	5%	3%	4%	2%	3%	3%	5%	3%	6%	1%	1%
Opposition Bloc	-	2%	-	3%	-	1%	-	-	-	3%	4%	2%	-	-	-	-	12%	1%	-	-	-	1%	9%	4%
Svoboda	1%	-	1%	-	17%	2%	1%	3%	2%	1%	-	2%	3%	3%	5%	-	-	-	9%	1%	1%	1%	-	-
Syla y Chest	3%	1%	2%	1%	1%	1%	1%	3%	2%	-	1%	2%	2%	4%	1%	1%	1%	2%	1%	2%	2%	2%	1%	1%
Shariy Party	1%	3%	1%	2%	-	1%	1%	1%	1%	2%	3%	2%	1%	1%	-	1%	4%	1%	1%	1%	-	1%	3%	4%
Ukrainian Strategy of V.Hroisman	13%	-	-	-	-	-	1%	1%	-	1%	1%	-	1%	2%	1%	-	1%	1%	1%	-	-	1%	-	-
Green Party	-	1%	-	2%	1%	1%	1%	1%	1%	2%	-	-	-	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	1%
Civic Position	1%	1%	1%	-	1%	1%	-	2%	3%	-	-	-	2%	1%	3%	1%	-	1%	-	1%	1%	-	-	-
Radical Party of O. Lyashko	1%	1%	1%	1%	-	-	1%	1%	1%	1%	-	1%	2%	1%	-	1%	-	-	-	1%	-	2%	1%	1%
Samopomich	-	-	-	-	1%	-	-	-	7%	-	-	1%	1%	1%	-	1%	-	1%	1%	-	1%	-	-	-
Syla Lyudei	-	-	-	-	-	-	-	-	-	-	1%	2%	1%	2%	-	1%	-	1%	-	-	-	1%	1%	-
UDAR of V.Klychko	-	-	-	-	-	2%	-	-	-	-	-	1%	1%	-	-	-	-	1%	-	-	-	-	-	-
Agrarian Party of Ukraine	-	-	-	-	-	-	1%	-	-	1%	-	-	1%	1%	1%	-	-	-	1%	-	-	-	1%	-
Other	2%	3%	8%	2%	3%	4%	4%	5%	3%	2%	4%	3%	2%	4%	3%	5%	3%	16%	6%	3%	2%	2%	3%	4%
I would not vote	9%	9%	8%	8%	9%	11%	10%	3%	7%	12%	15%	8%	6%	5%	8%	12%	5%	8%	8%	8%	7%	8%	6%	7%
Difficult to answer/No answer	22%	15%	25%	21%	29%	32%	16%	21%	24%	15%	20%	34%	24%	18%	28%	33%	13%	7%	36%	30%	40%	21%	14%	24%

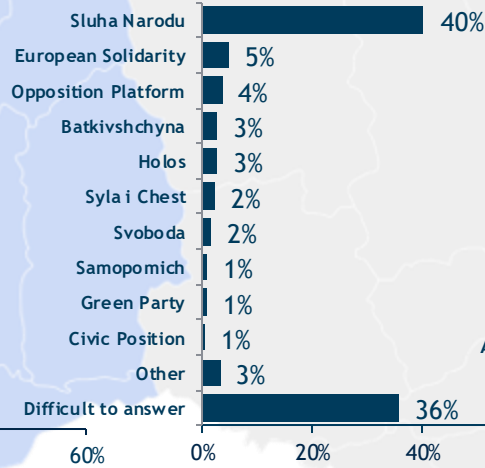
# If local elections were held next Sunday, what party would you support?

% Among those who intend to vote (Western Ukraine)

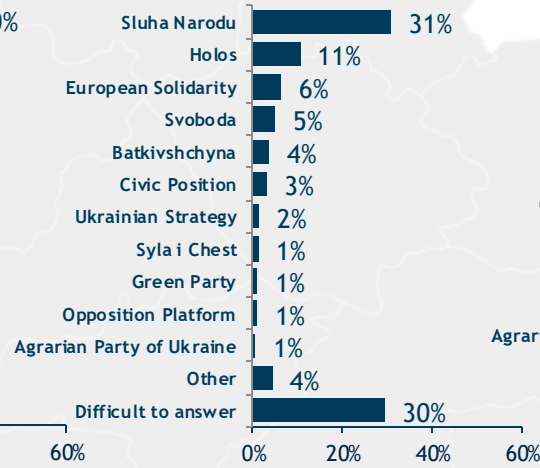
Lviv (n=665)



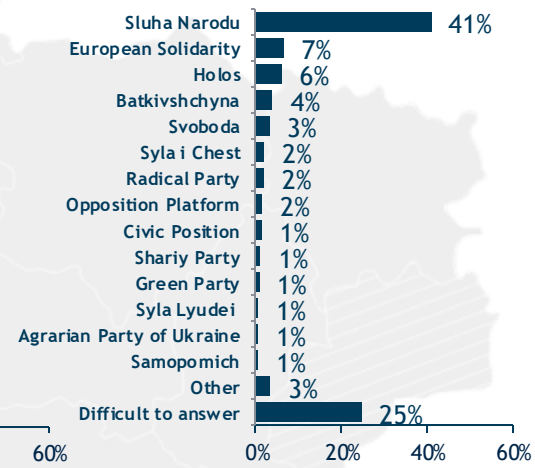
Chernivtsi (n=622)



Ternopil (n=691)



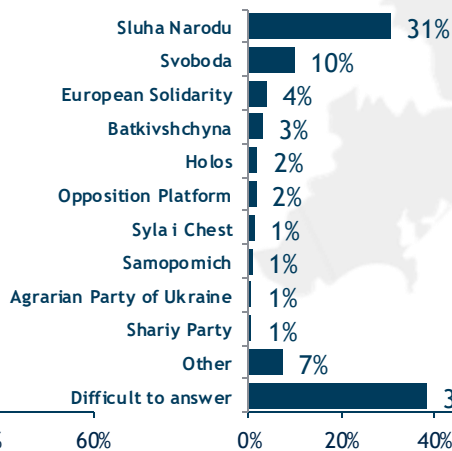
Rivne (n=692)



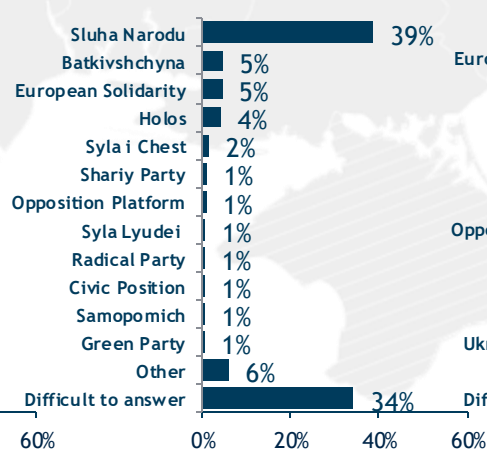
Ivano-Frankivsk (n=618)



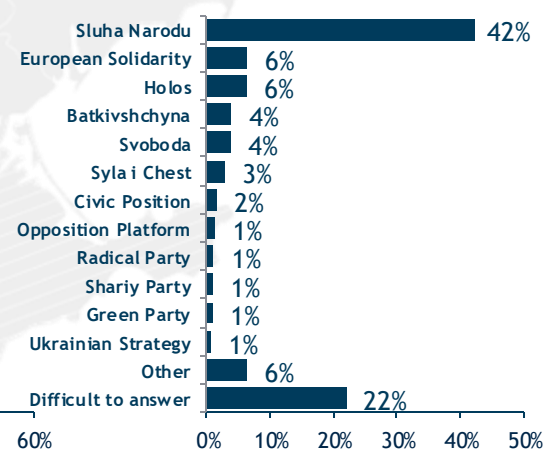
Khmelnyskiy (n=683)



Uzhhorod (n=624)



Lutsk (n=708)



# If local elections were held next Sunday, what party would you support?

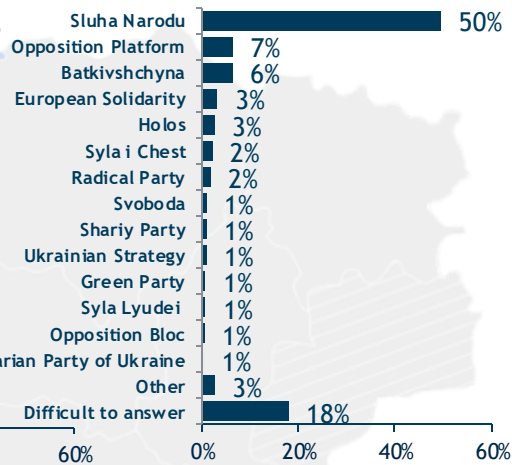
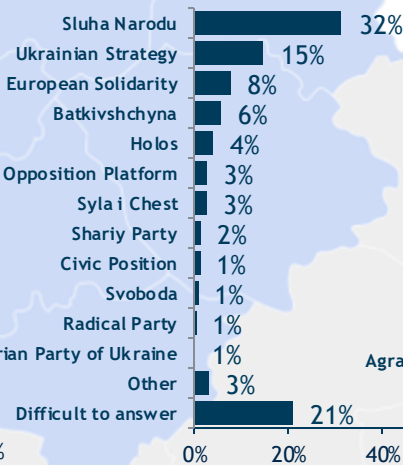
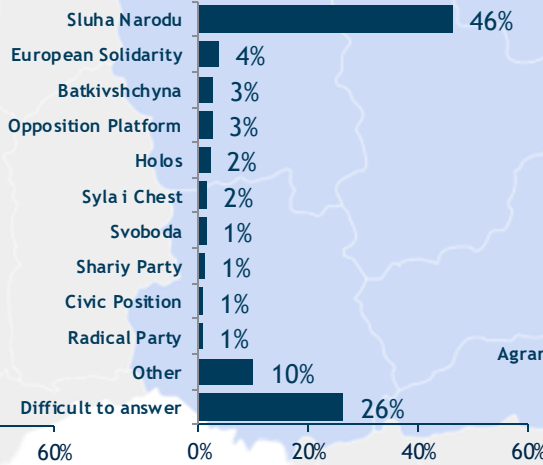
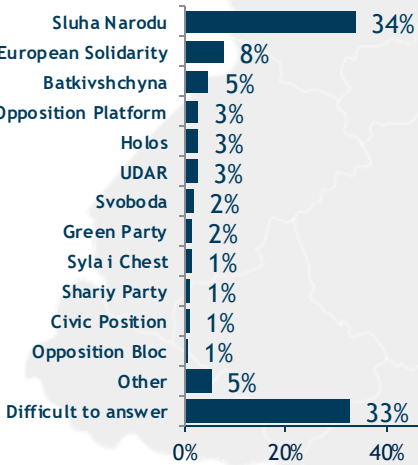
% Among those who intend to vote (Central Ukraine)

## Kyiv (n=647)

## Zhytomyr (n=676)

## Vinnitsia (n=652)

## Chernihiv (n=663)

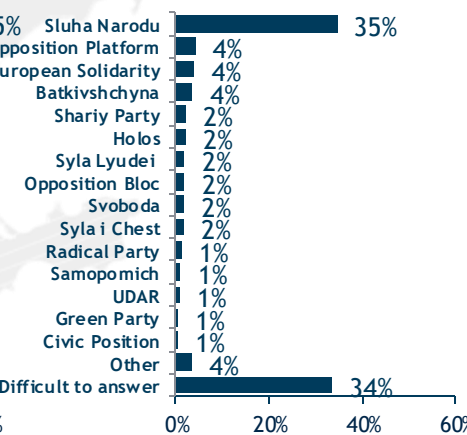
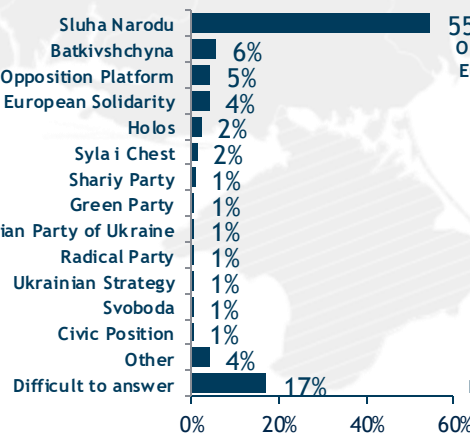
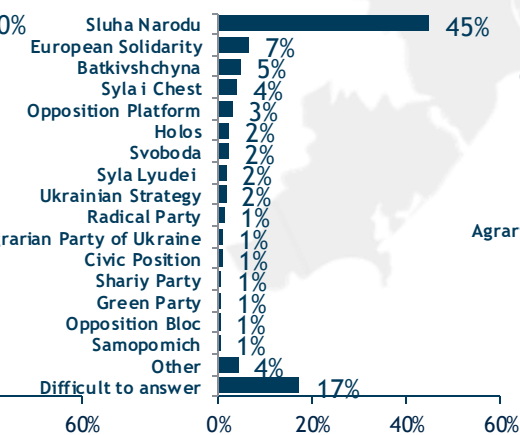
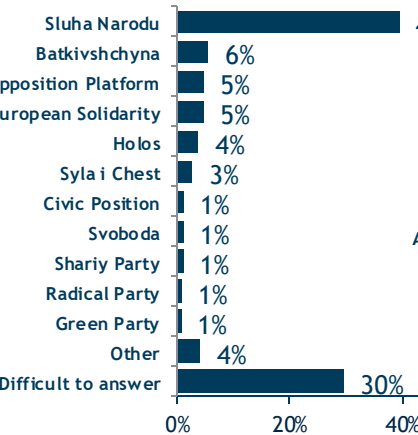


## Cherkasy (n=663)

## Sumy (n=660)

## Kropyvnytskyi (n=685)

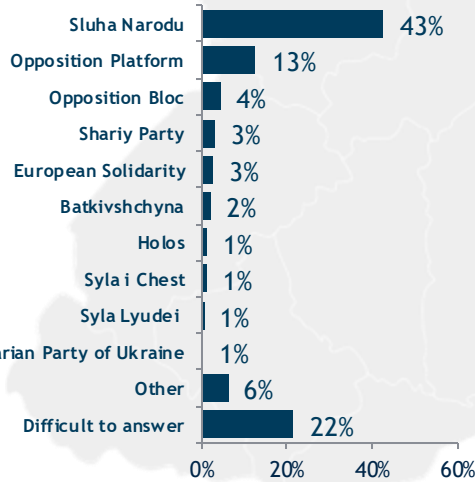
## Poltava (n=690)



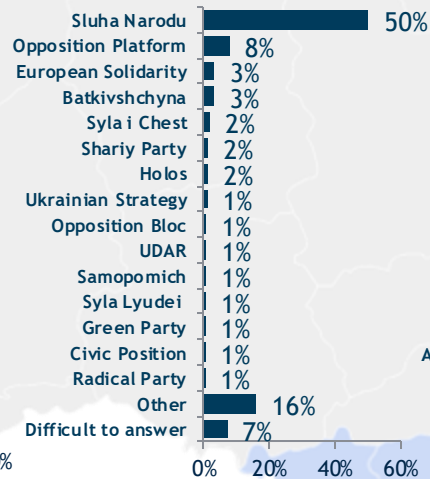
# If local elections were held next Sunday, what party would you support?

% Among those who intend to vote (Southeast Ukraine)

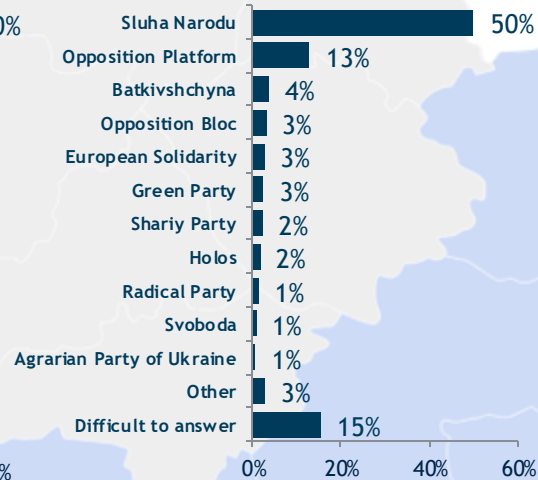
## Odesa (n=615)



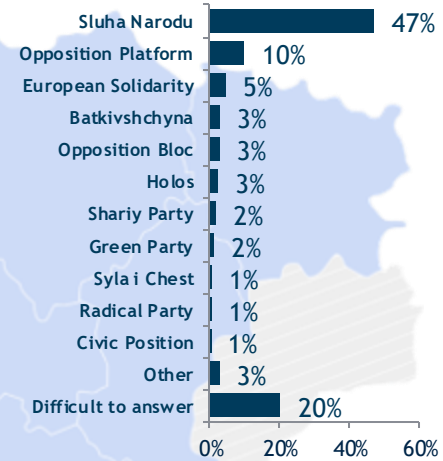
## Kherson (n=683)



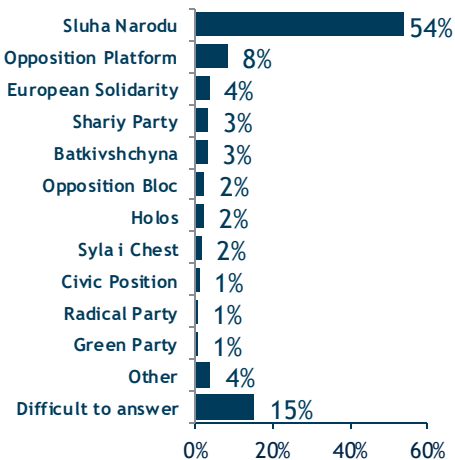
## Mykolaiv (n=629)



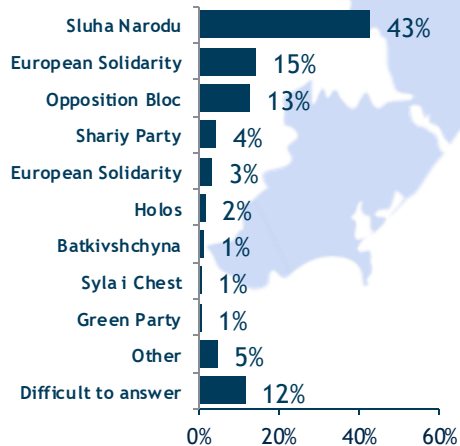
## Zaporizhzhia (n=687)



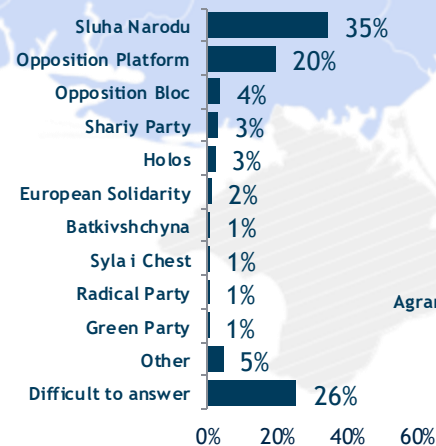
## Dnipro (n=678)



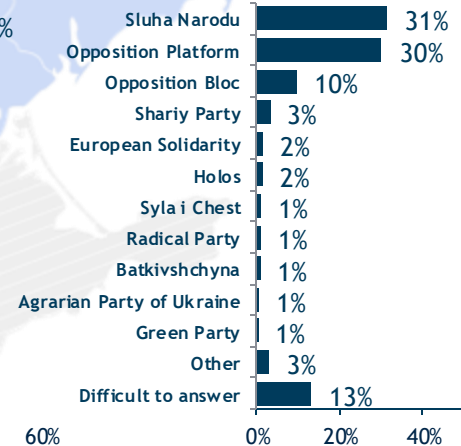
## Kharkiv (n=689)



## Sievierodonetsk (n=711)



## Mariupol (n=656)

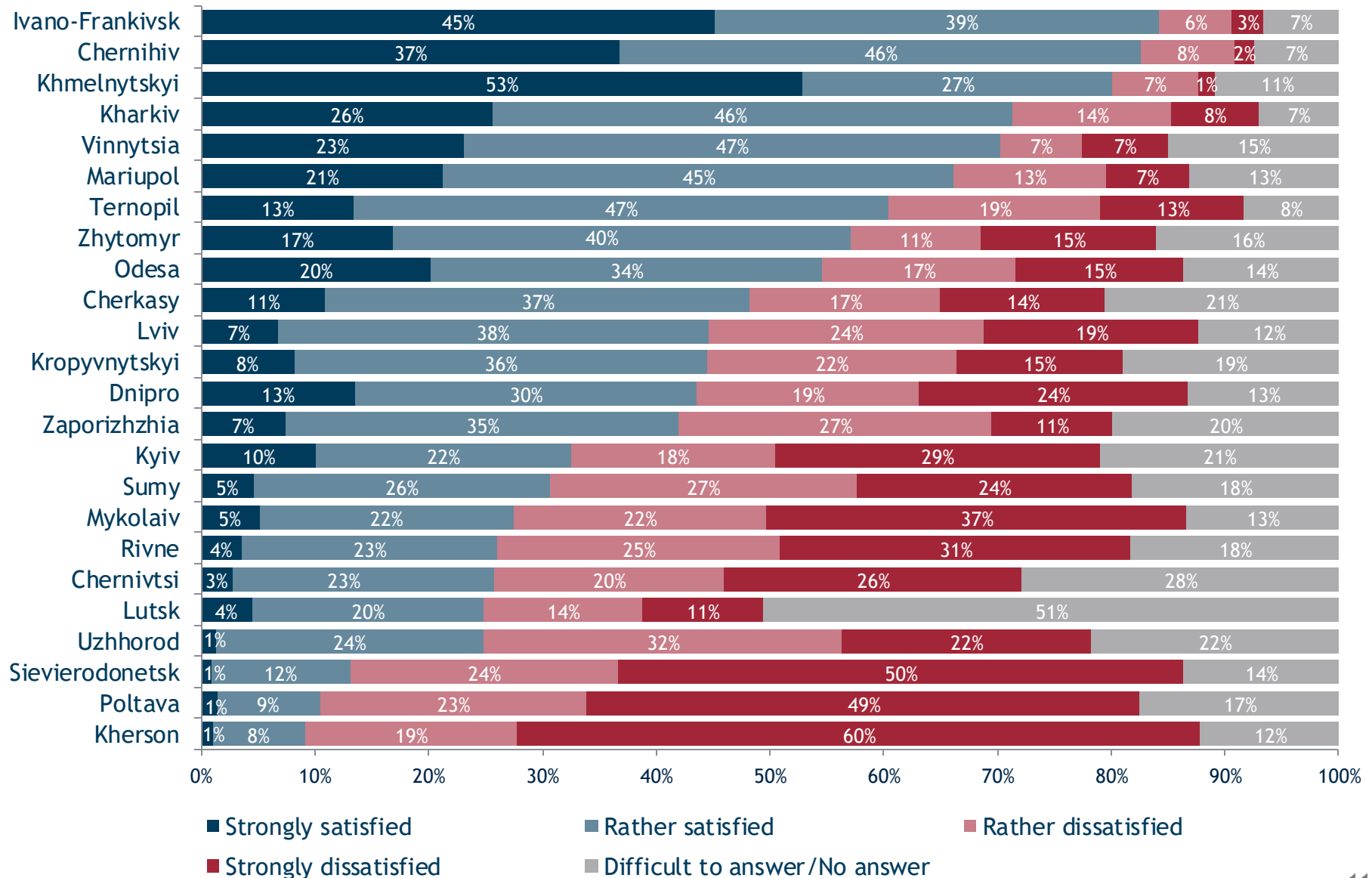




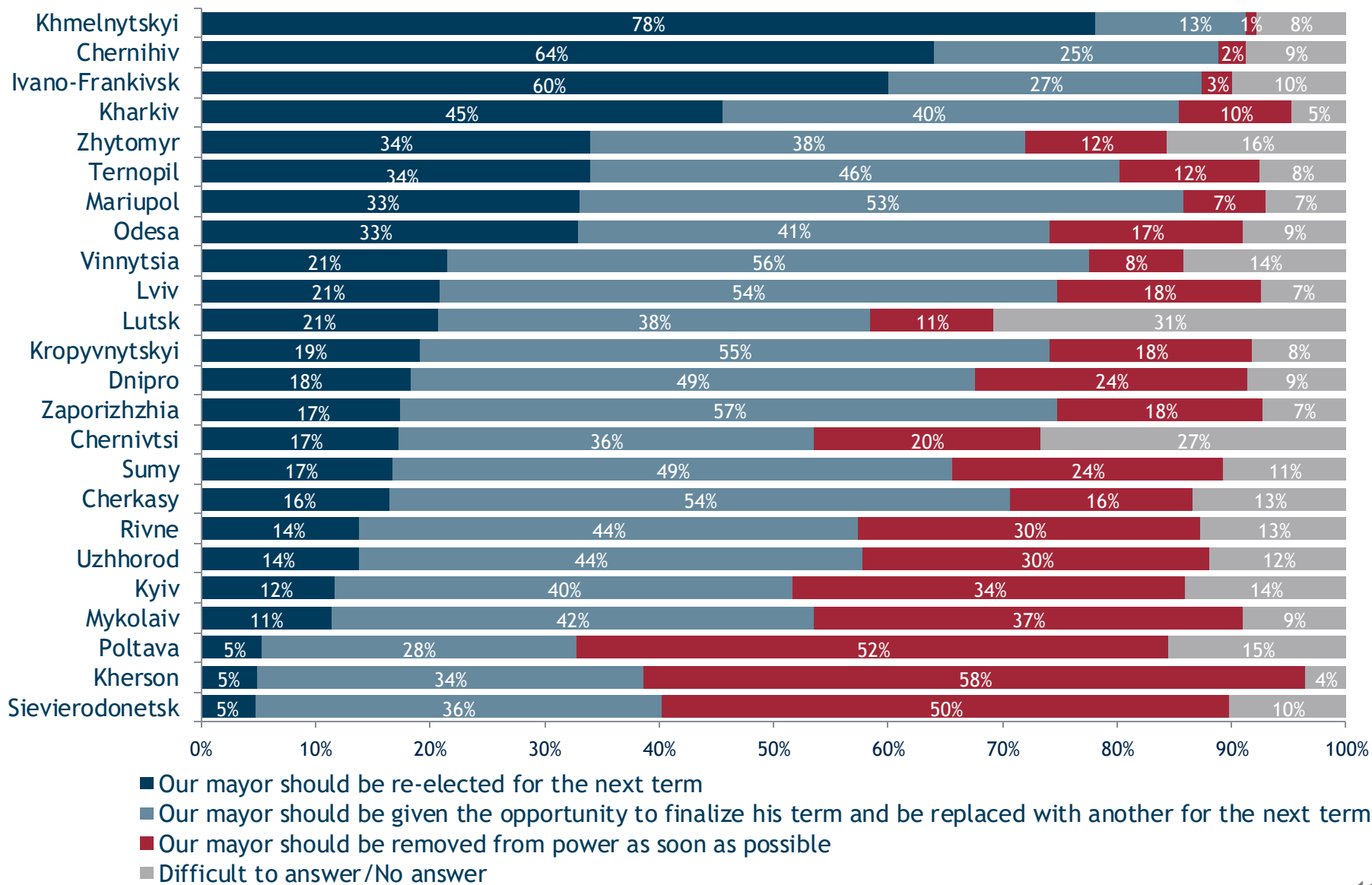
# Interaction with Local Authorities



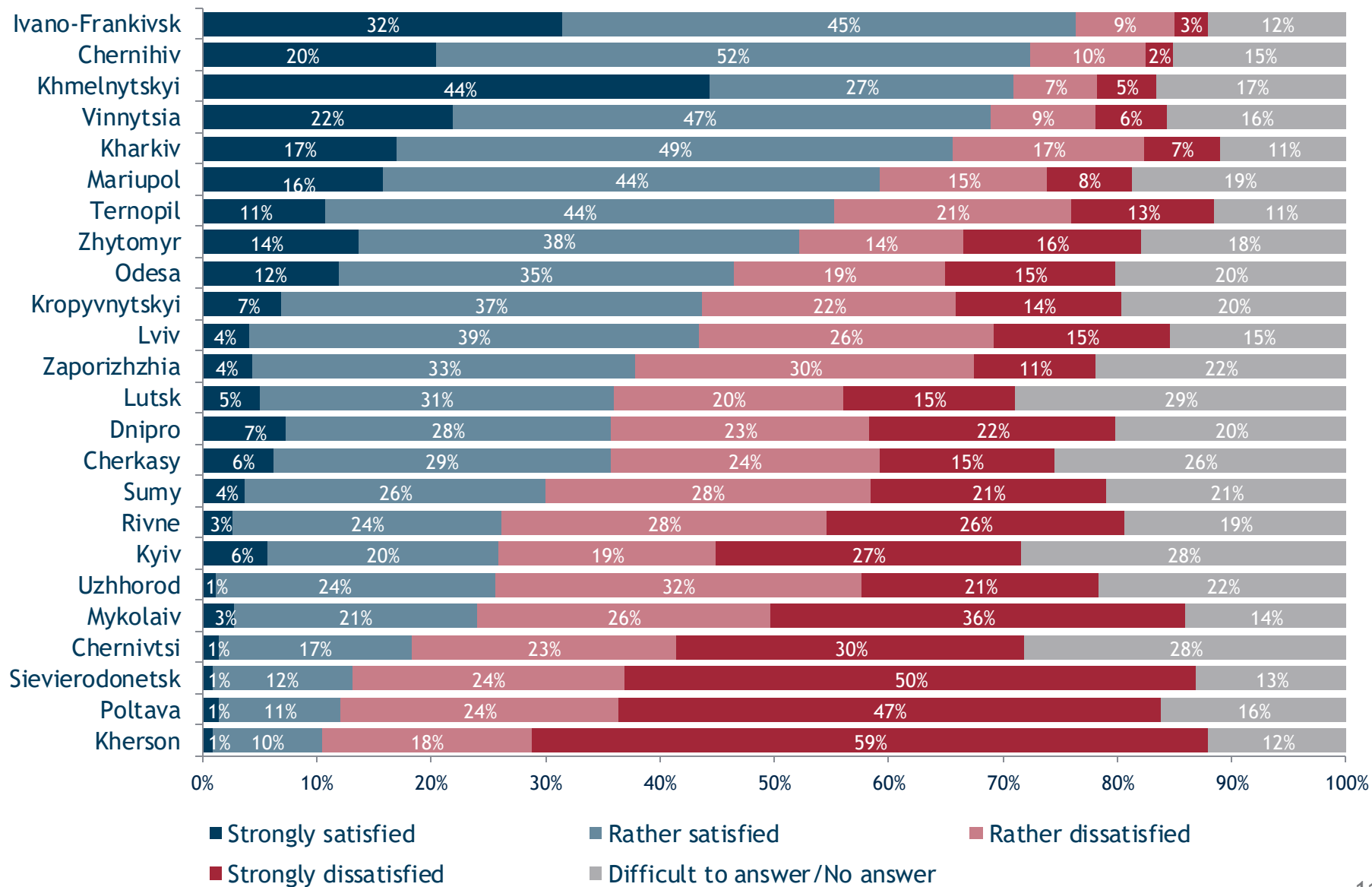
# To what degree are you satisfied or dissatisfied with the activities of your mayor?



# In your opinion, which of the following best reflects your attitude toward your mayor?

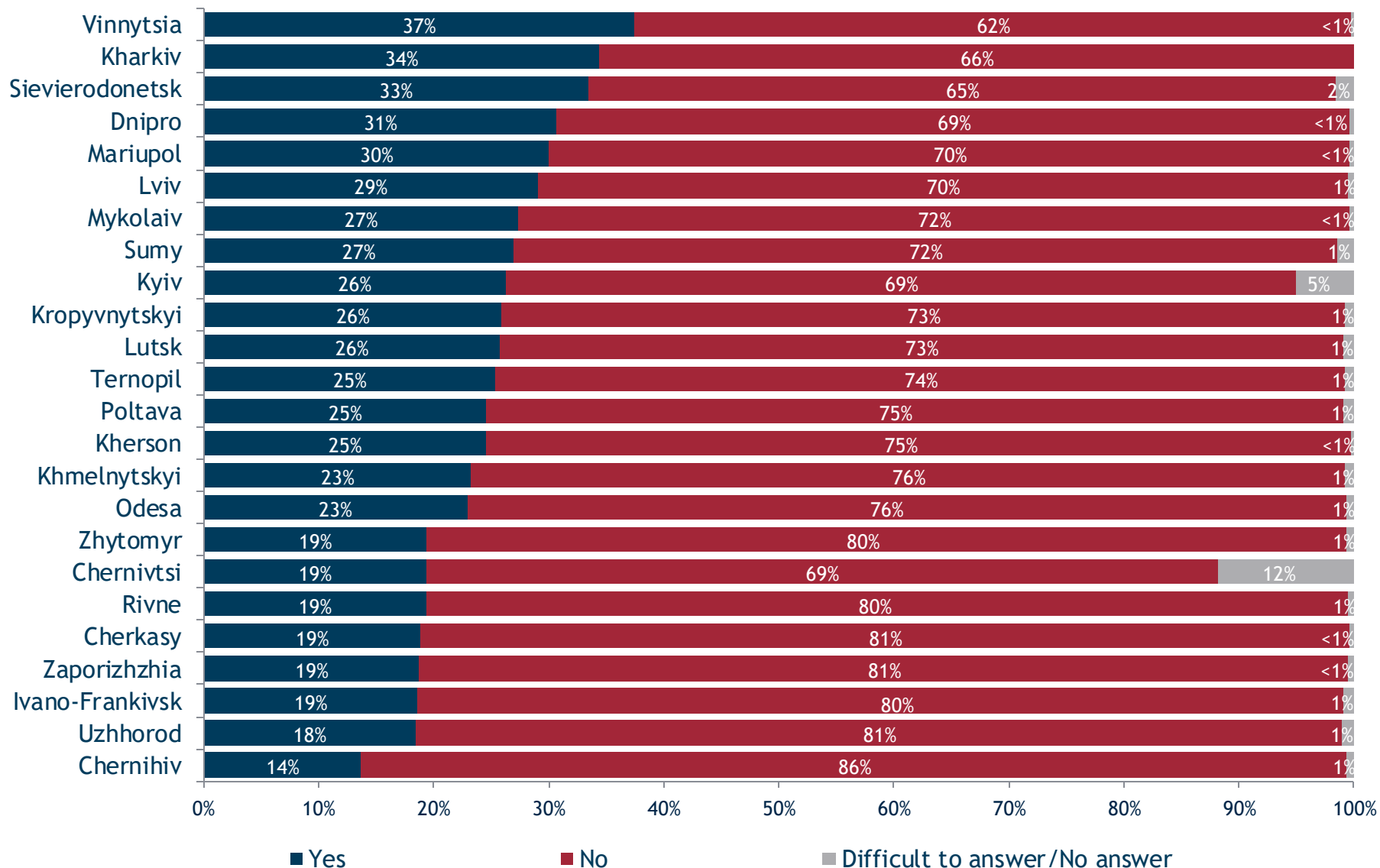


# To what degree are you satisfied or dissatisfied with the activities of your city council?





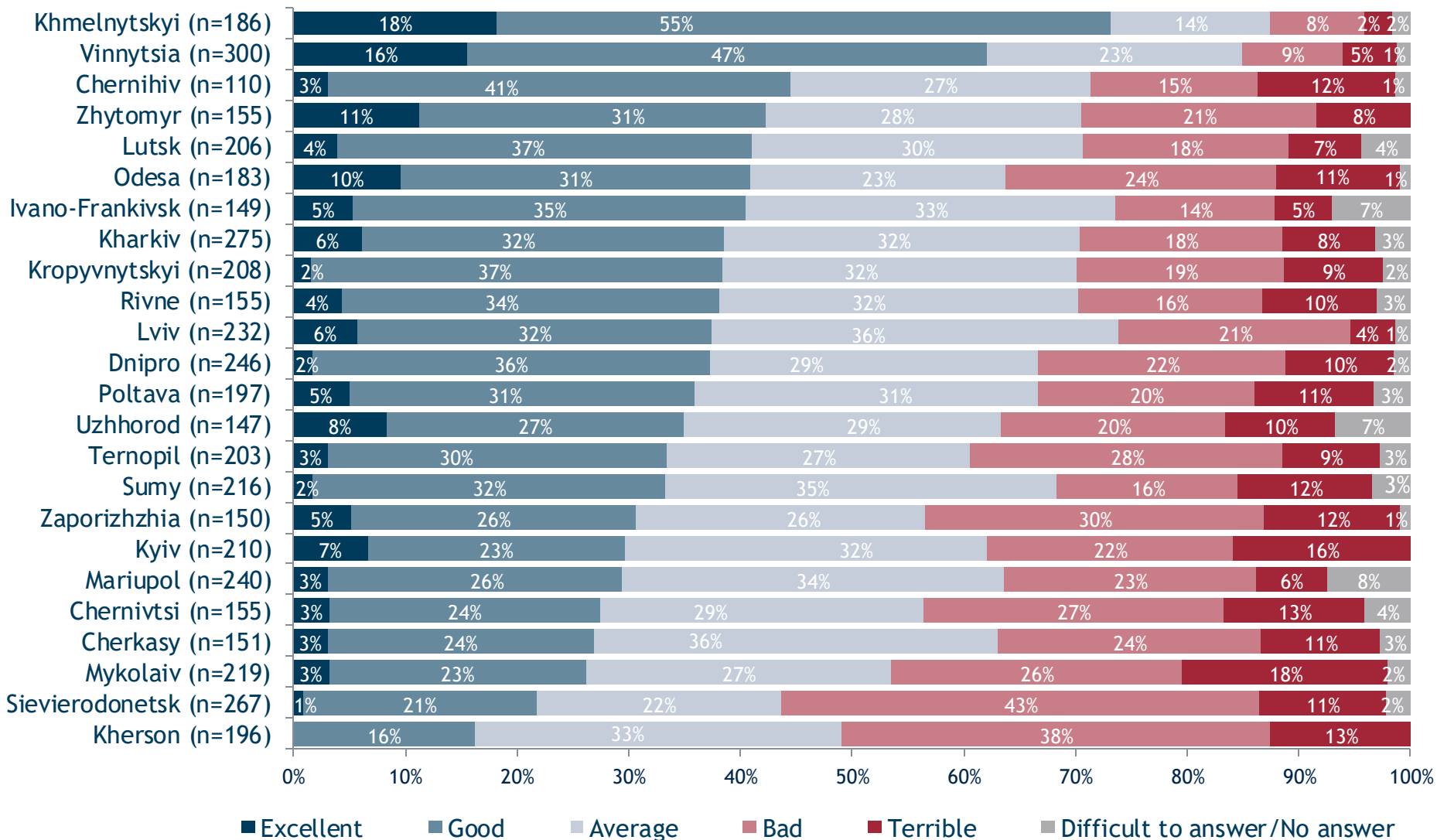
In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)?



# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Manner in which Local Authorities Treated Me

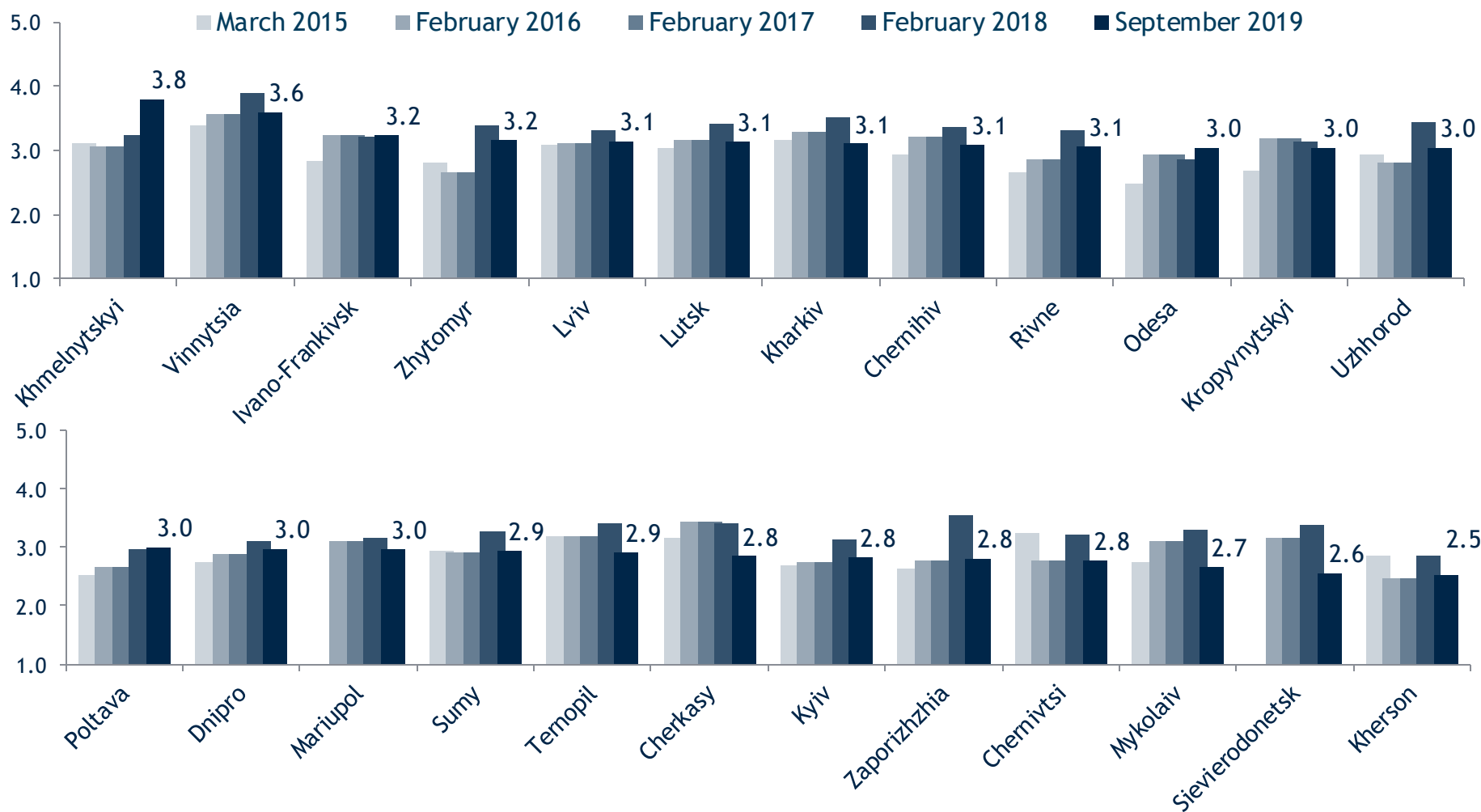


# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Manner in which Local Authorities Treated Me

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 108 to 296)

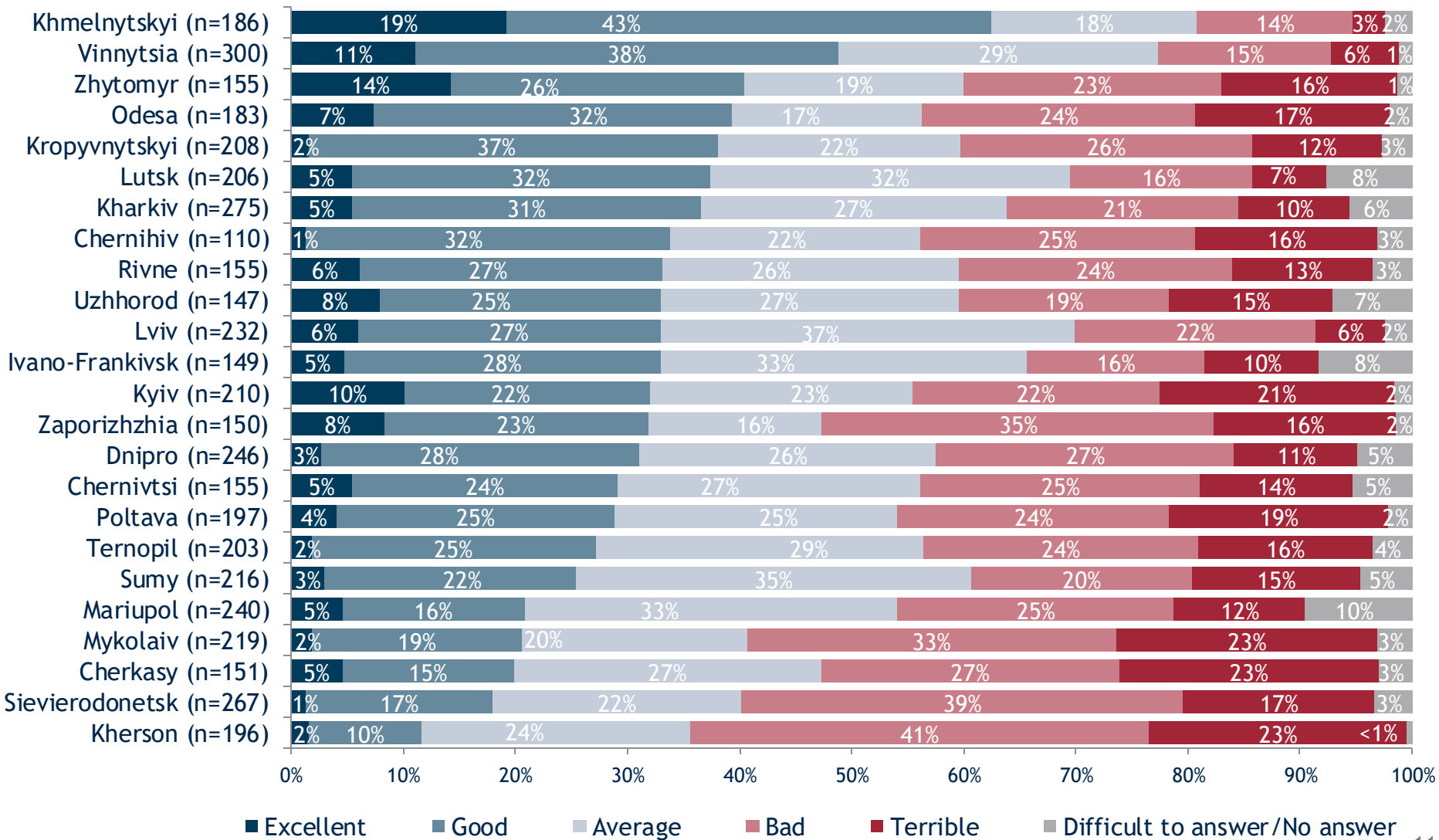


\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Waiting Time

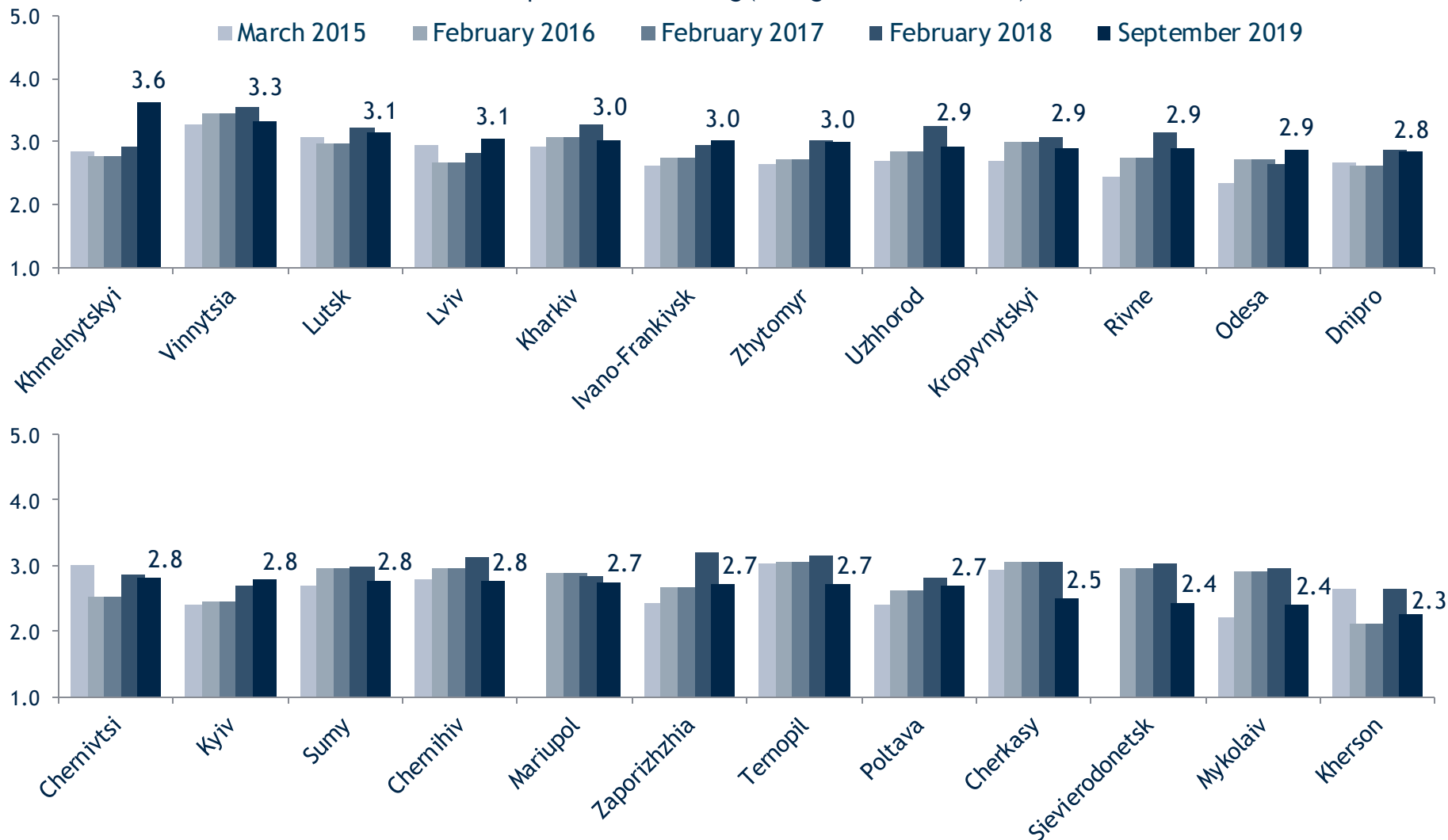


# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Waiting Time

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 106 to 296)

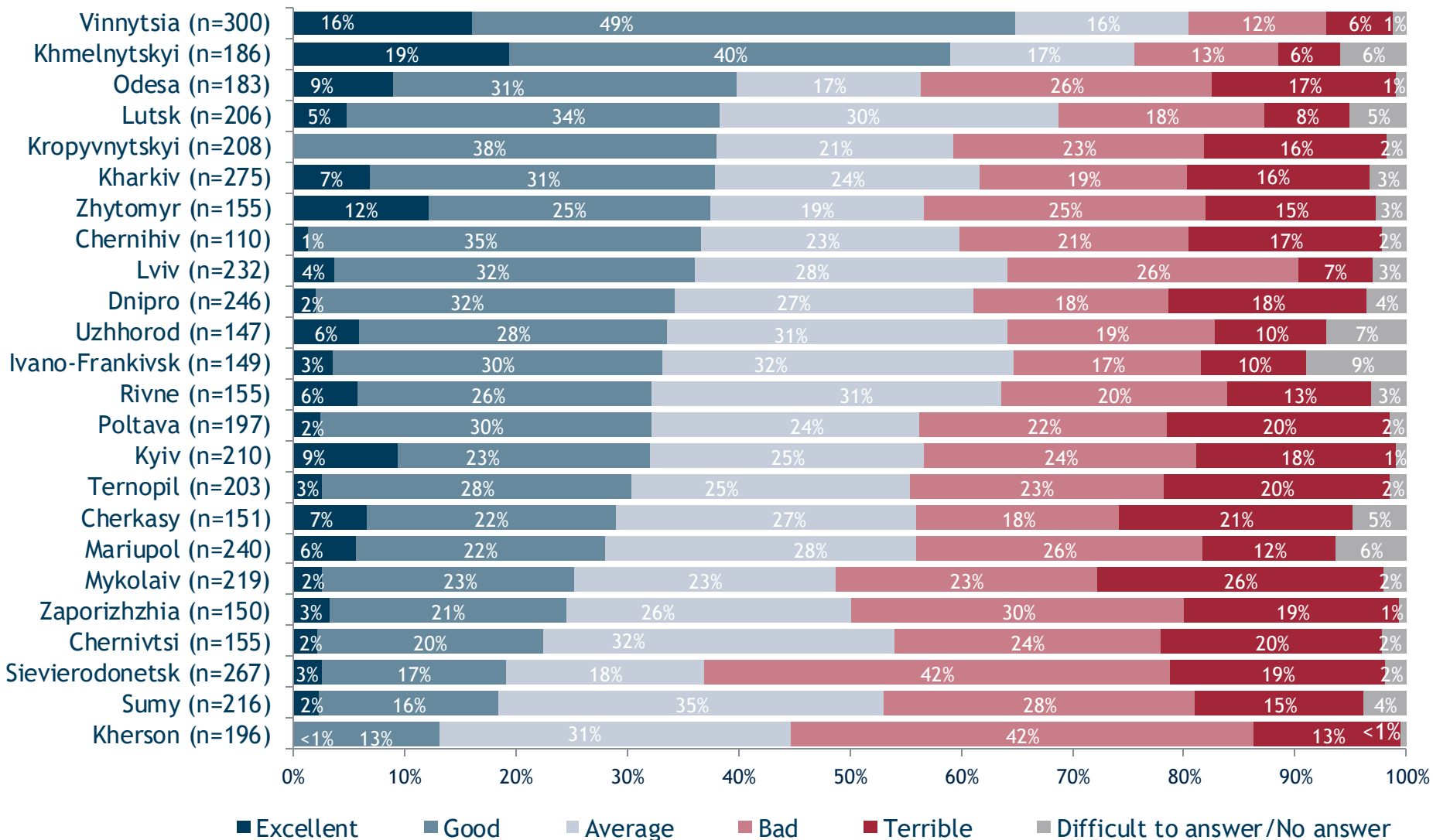


\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Quality of Service Received

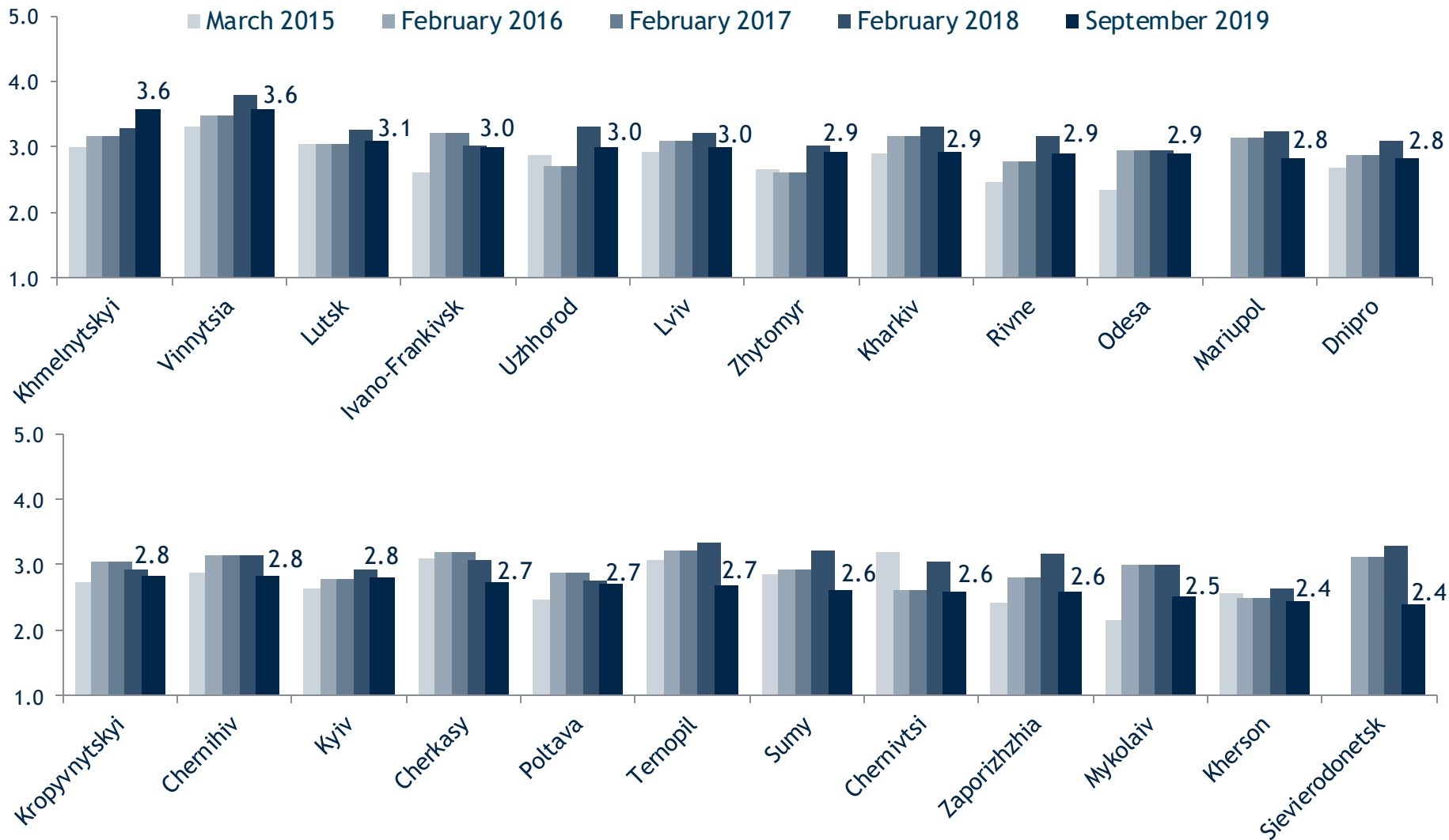


# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Quality of Service Received

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 107 to 296)

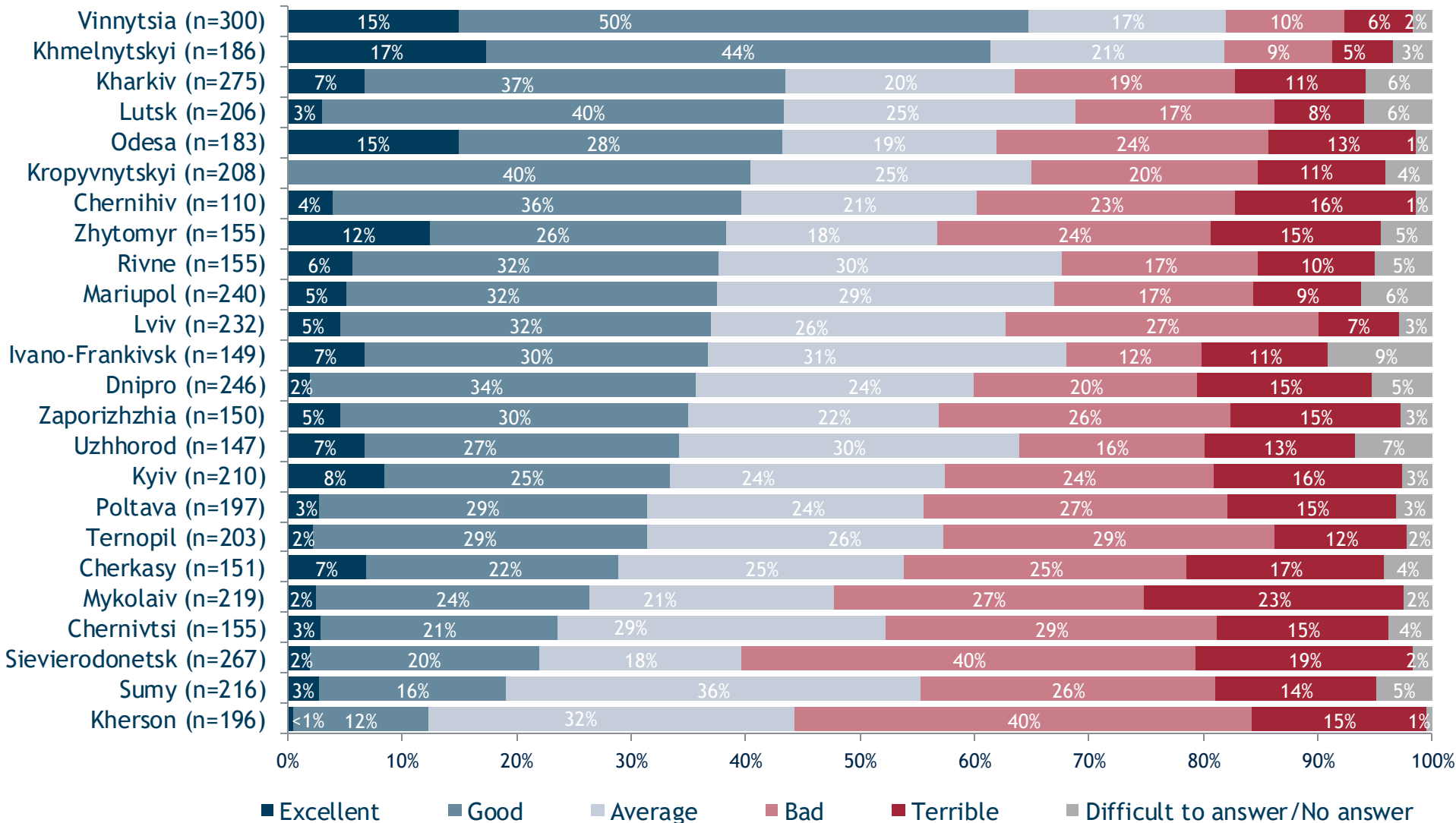


\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## How Simple and Clear the Decisions and/or Advice Were



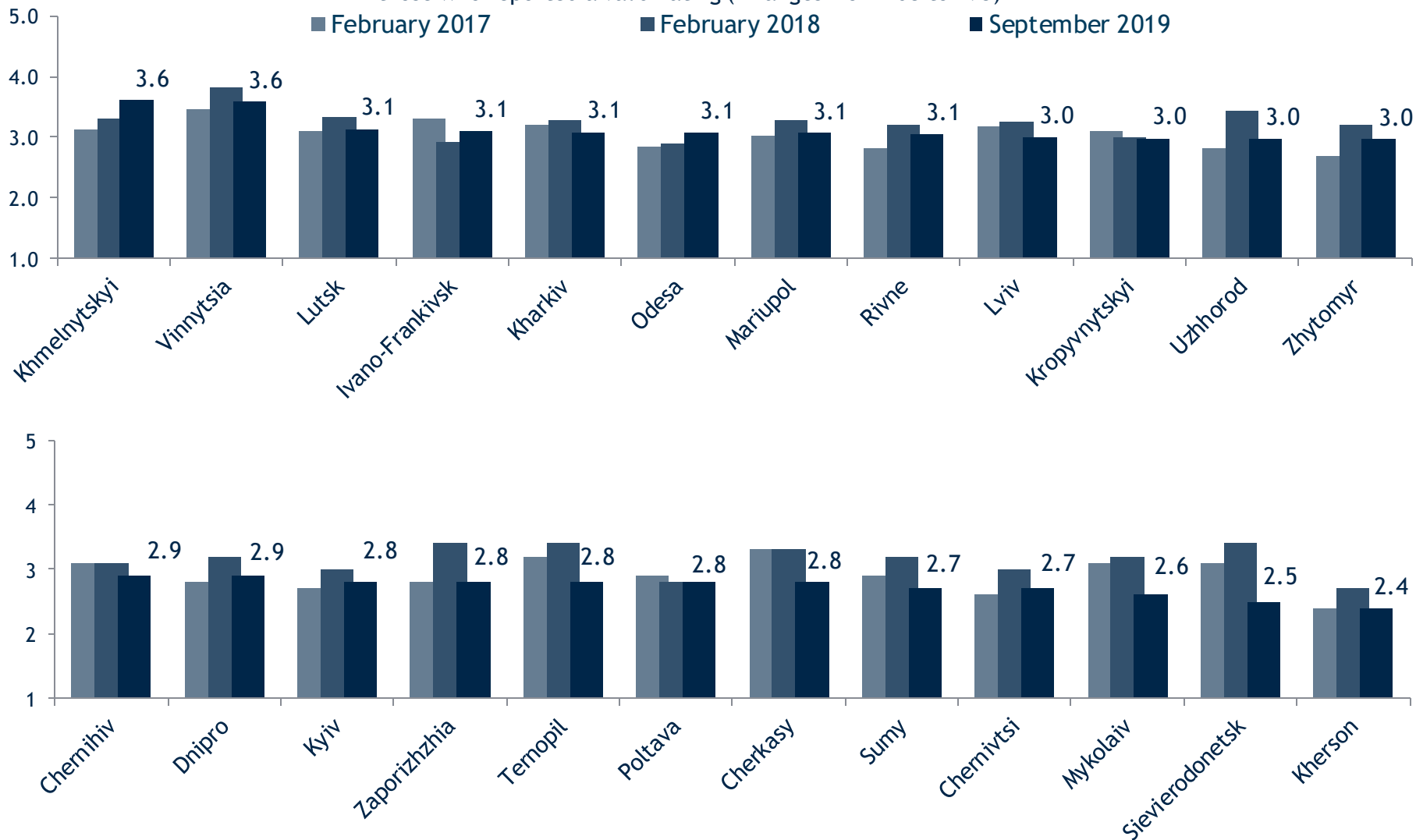


# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Clarity of the Decisions and/or Advice Provided

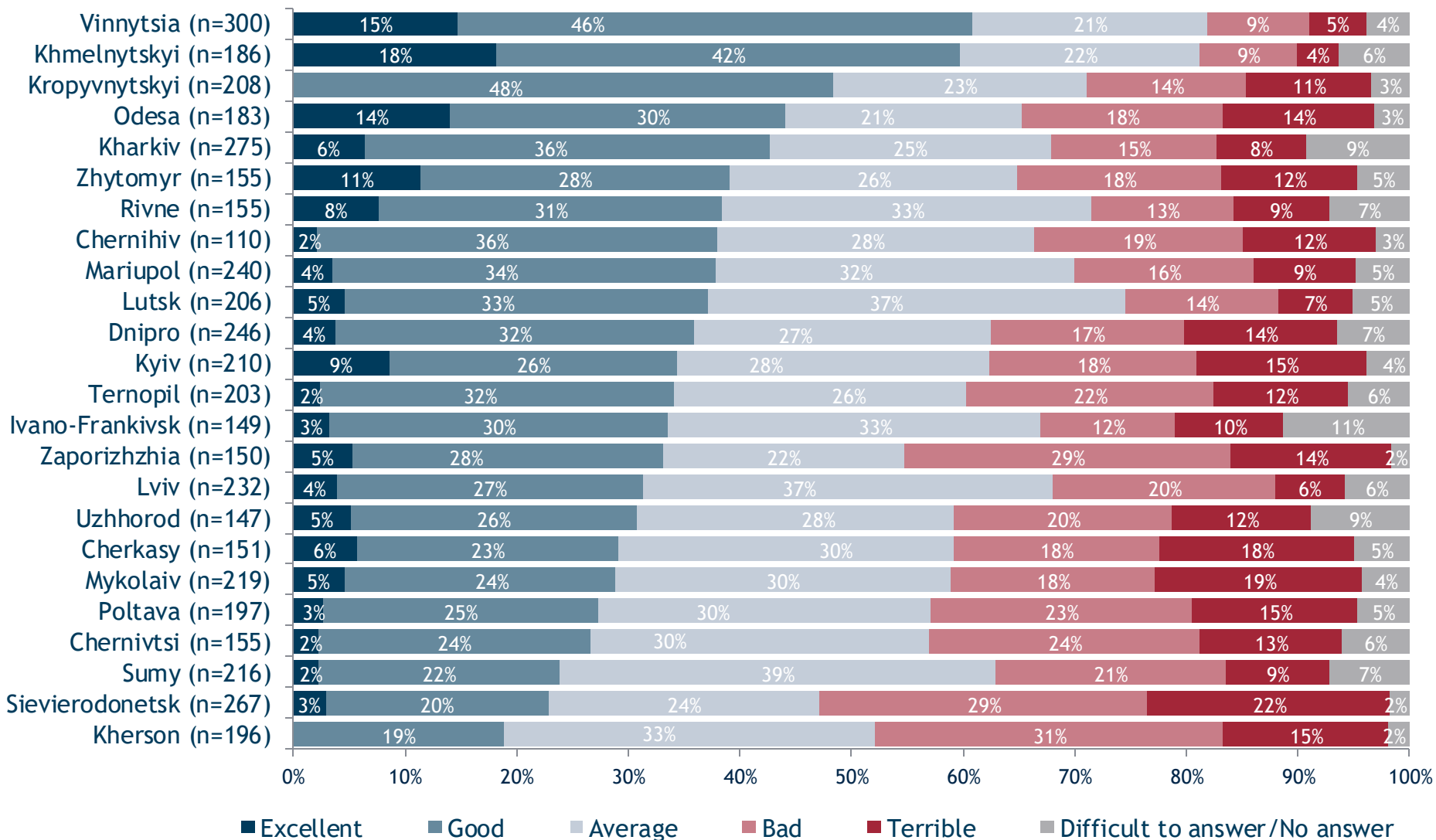
Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 108 to 295)



# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Level of Staff Knowledge on the Subject Matter

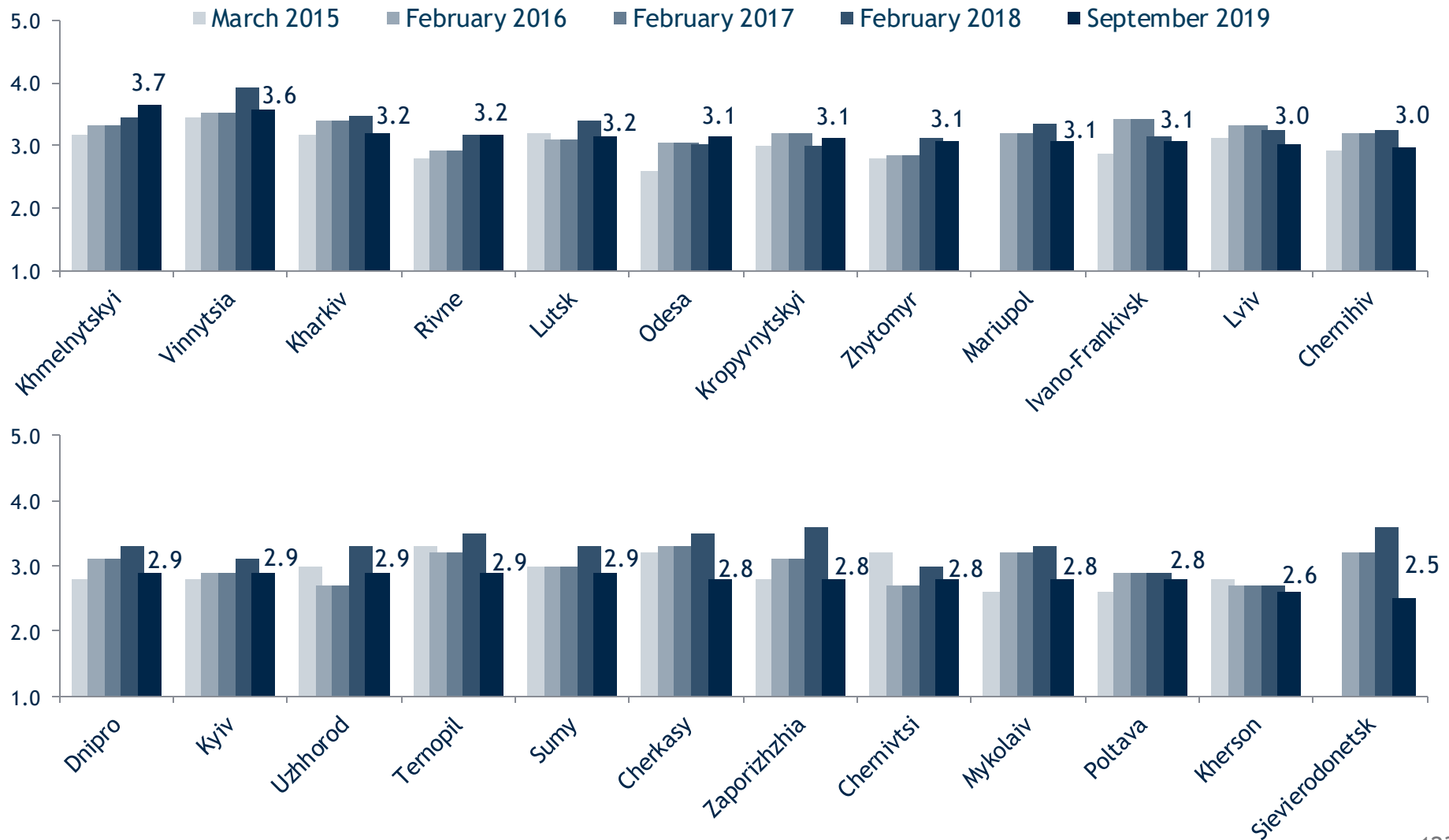


# How would you rate the service you received from the local authorities?

Among those who have interacted with city government offices in the past two years

## Level of Staff Knowledge on the Subject Matter

Mean (average) value of the respondents' answers, where 1 is "terrible," and 5 is "excellent.;" among those who reported a valid rating (n ranges from 106 to 288)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Which, if any, of the following activities have you participated in over the last two years?\*\*\*

## SEVERAL RESPONSES

	Vinnitsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Sievierodonetsk
Voting in the elections	78%	77%	56%	82%	62%	75%	80%	72%	69%	70%	74%	45%	76%	64%	60%	73%	83%	87%	80%	59%	92%	79%	84%
Donating goods, services or money	14%	12%	11%	11%	19%	13%	17%	26%	18%	11%	11%	15%	15%	22%	12%	7%	22%	9%	24%	13%	7%	15%	13%
Participating in public opinion polls (in person or on the internet)	11%	20%	4%	17%	9%	7%	7%	21%	10%	12%	25%	5%	12%	11%	11%	3%	24%	1%	10%	6%	9%	22%	28%
Supporting volunteers*	8%	8%	3%	9%	13%	9%	10%	19%	12%	8%	7%	11%	11%	19%	8%	4%	12%	6%	17%	10%	4%	9%	5%
Writing personal appeals (through a city contact center)	6%	10%	8%	4%	7%	9%	13%	9%	17%	10%	6%	10%	4%	6%	5%	4%	16%	1%	5%	6%	3%	8%	14%
Collecting signatures for petition (electronic or paper)	9%	10%	5%	6%	6%	9%	6%	10%	11%	13%	7%	6%	8%	10%	5%	3%	17%	2%	8%	7%	3%	8%	13%
Participating in rallies or demonstrations	4%	4%	2%	3%	6%	5%	3%	7%	7%	6%	2%	4%	3%	7%	5%	3%	6%	3%	8%	5%	3%	5%	4%
Participating in NGOs' activities	4%	3%	2%	6%	4%	3%	4%	5%	4%	6%	3%	2%	4%	8%	3%	2%	5%	2%	4%	2%	3%	6%	3%
Participating in public hearings (in person or on the internet)	2%	3%	1%	2%	4%	3%	3%	5%	5%	5%	3%	1%	3%	5%	2%	3%	5%	1%	5%	3%	1%	3%	5%
Voting for public or participatory budget projects	2%	2%	2%	1%	9%	4%	3%	2%	3%	4%	0%	1%	3%	5%	1%	0%	1%	2%	2%	1%	3%	0%	1%
Participating in political parties' activities	2%	2%	1%	0%	1%	2%	3%	3%	1%	3%	1%	1%	2%	4%	1%	1%	3%	1%	1%	1%	2%	3%	3%
Participating in public consultations for draft decisions (in person or through the internet)	2%	2%	1%	1%	1%	1%	2%	2%	3%	3%	1%	0%	2%	4%	1%	2%	2%	-	2%	1%	0%	2%	2%
Boycotting, refusing to comply with the decisions of local authorities	1%	<1%	-	<1%	1%	1%	<1%	1%	0%	2%	0%	0%	1%	4%	1%	1%	1%	0%	1%	0%	1%	1%	1%
Other	3%	2%	3%	1%	5%	2%	5%	3%	5%	2%	3%	3%	3%	11%	4%	4%	5%	4%	4%	3%	1%	5%	12%
None of these	12%	15%	35%	6%	24%	13%	10%	17%	18%	22%	19%	33%	17%	7%	31%	18%	9%	6%	12%	20%	6%	10%	8%
Difficult to answer/No answer	2%	2%	1%	9%	6%	6%	2%	3%	1%	2%	2%	12%	2%	12%	2%	4%	1%	1%	3%	14%	1%	1%	1%

\*The term volunteers is understood in Ukraine to be people assisting the Ukrainian army since the beginning of the war in 2014.

\*\*Due to misadministration of this question in the field results for Khmelnytskyi are not displayed.



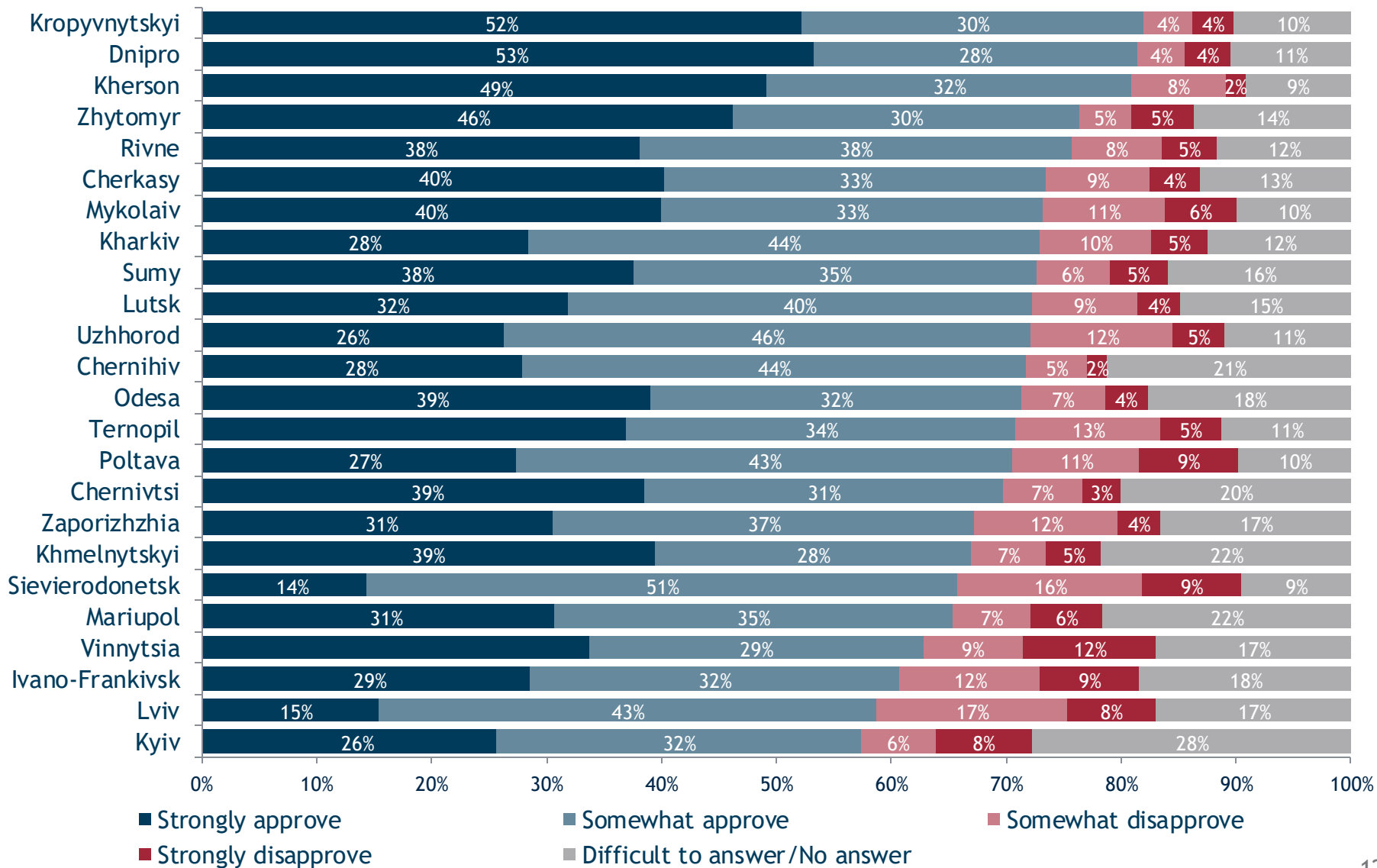
# Assessment of Government and Nongovernment Entities' Activities

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# Do you approve of the work of the following government and nongovernment entities?

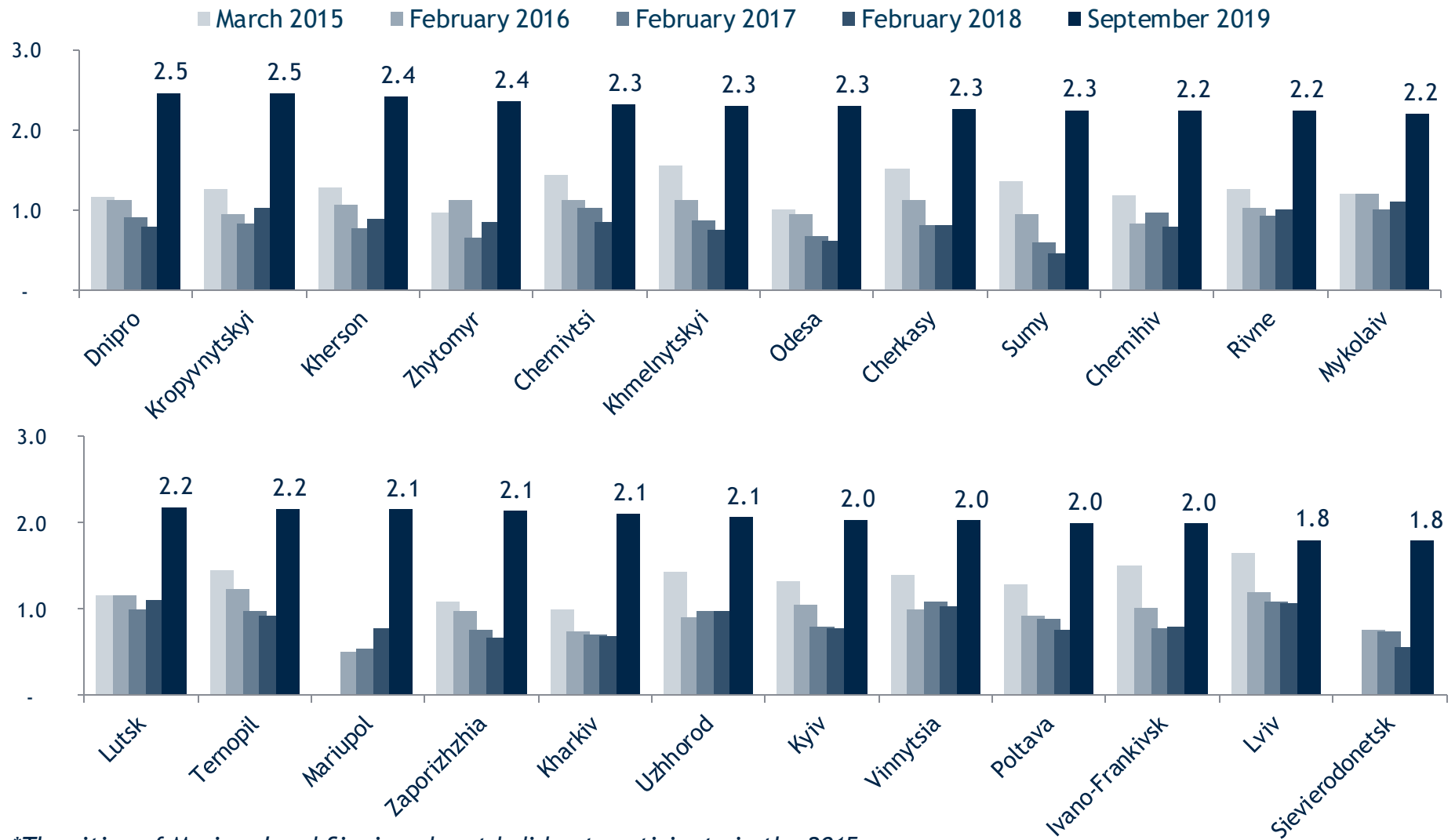
## President of Ukraine



# Do you approve of the work of the following government and nongovernment entities?

## President of Ukraine

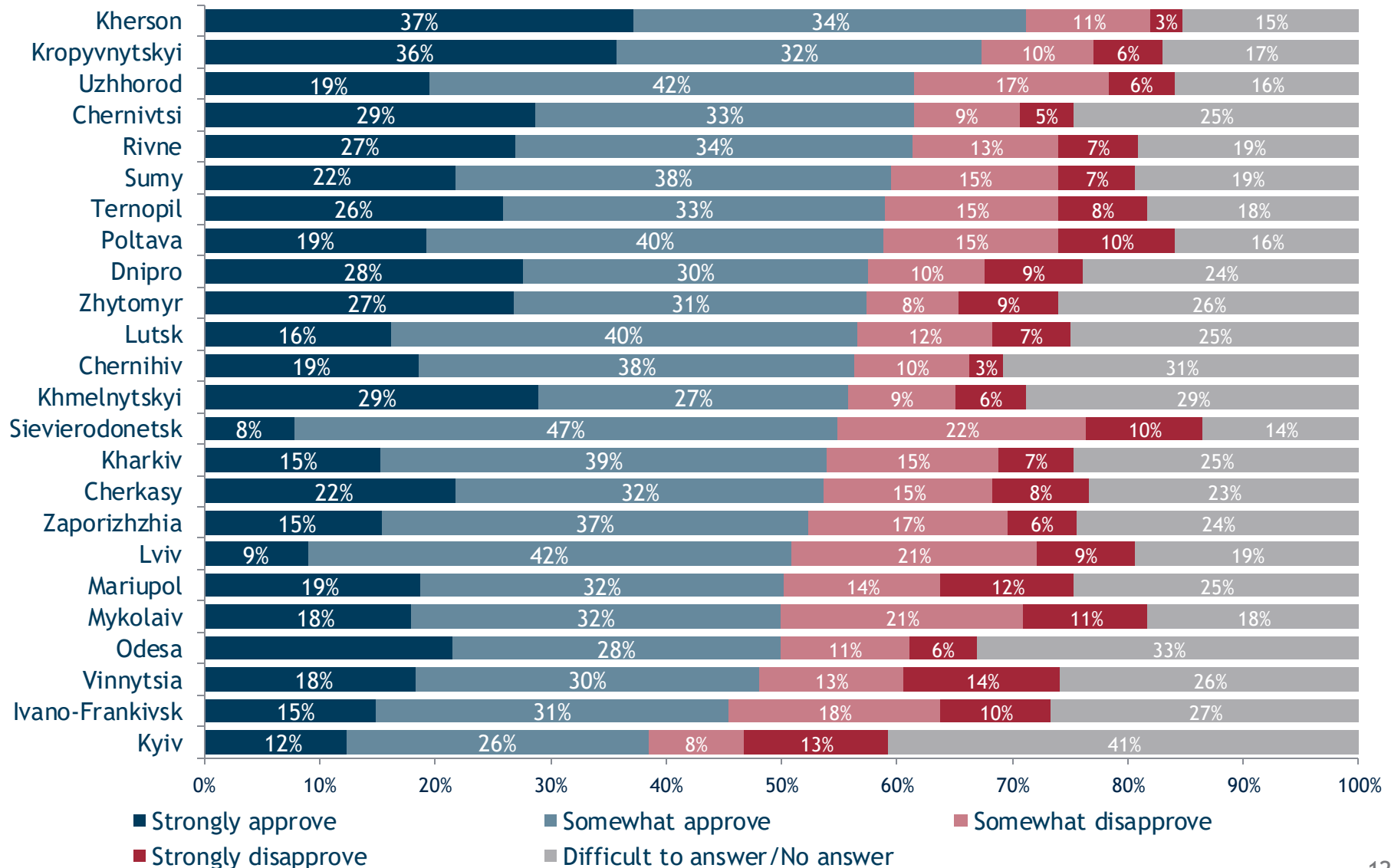
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 578 to 726).



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

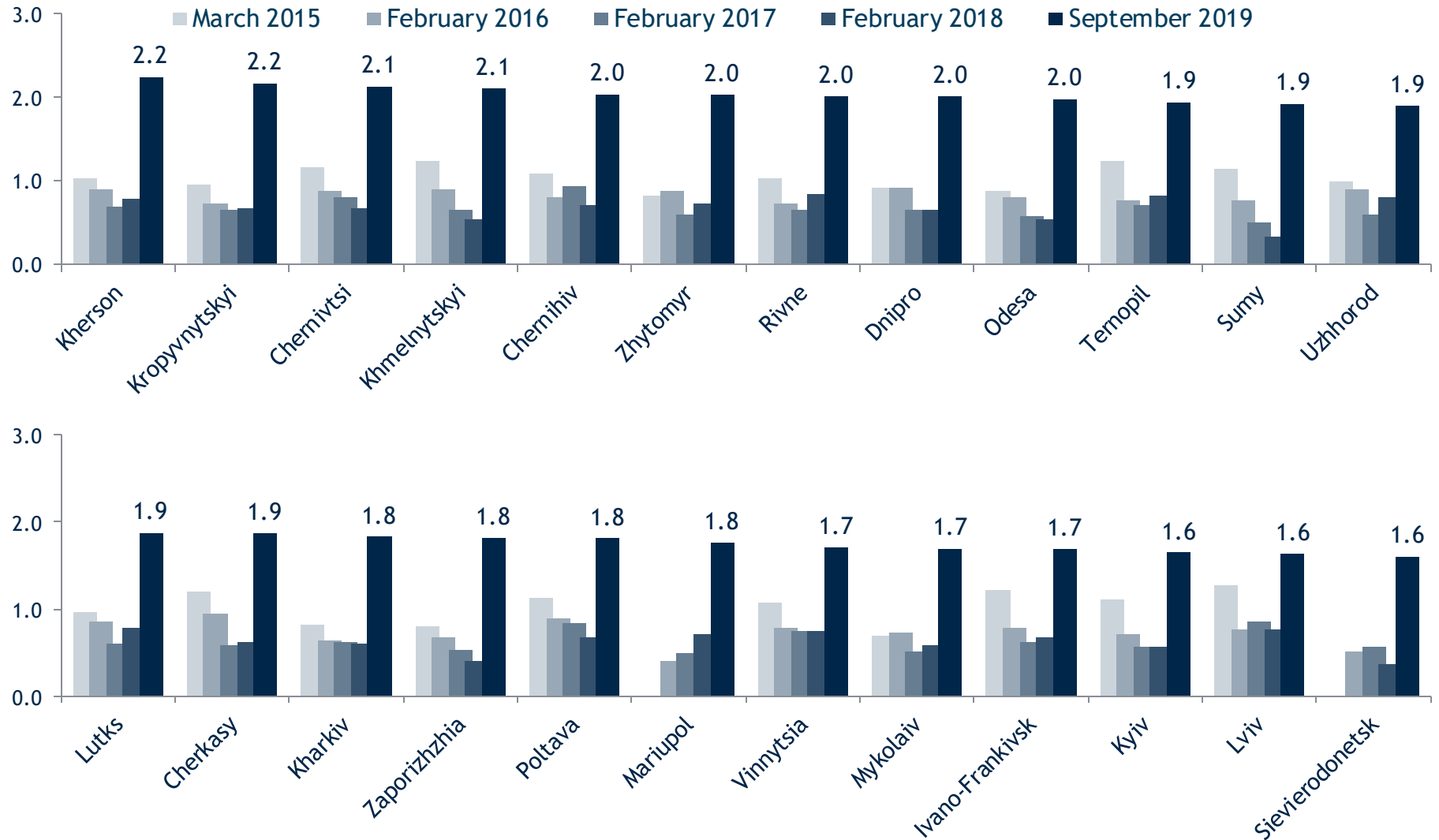
## Parliament of Ukraine





# Do you approve of the work of the following government and nongovernment entities? Parliament of Ukraine

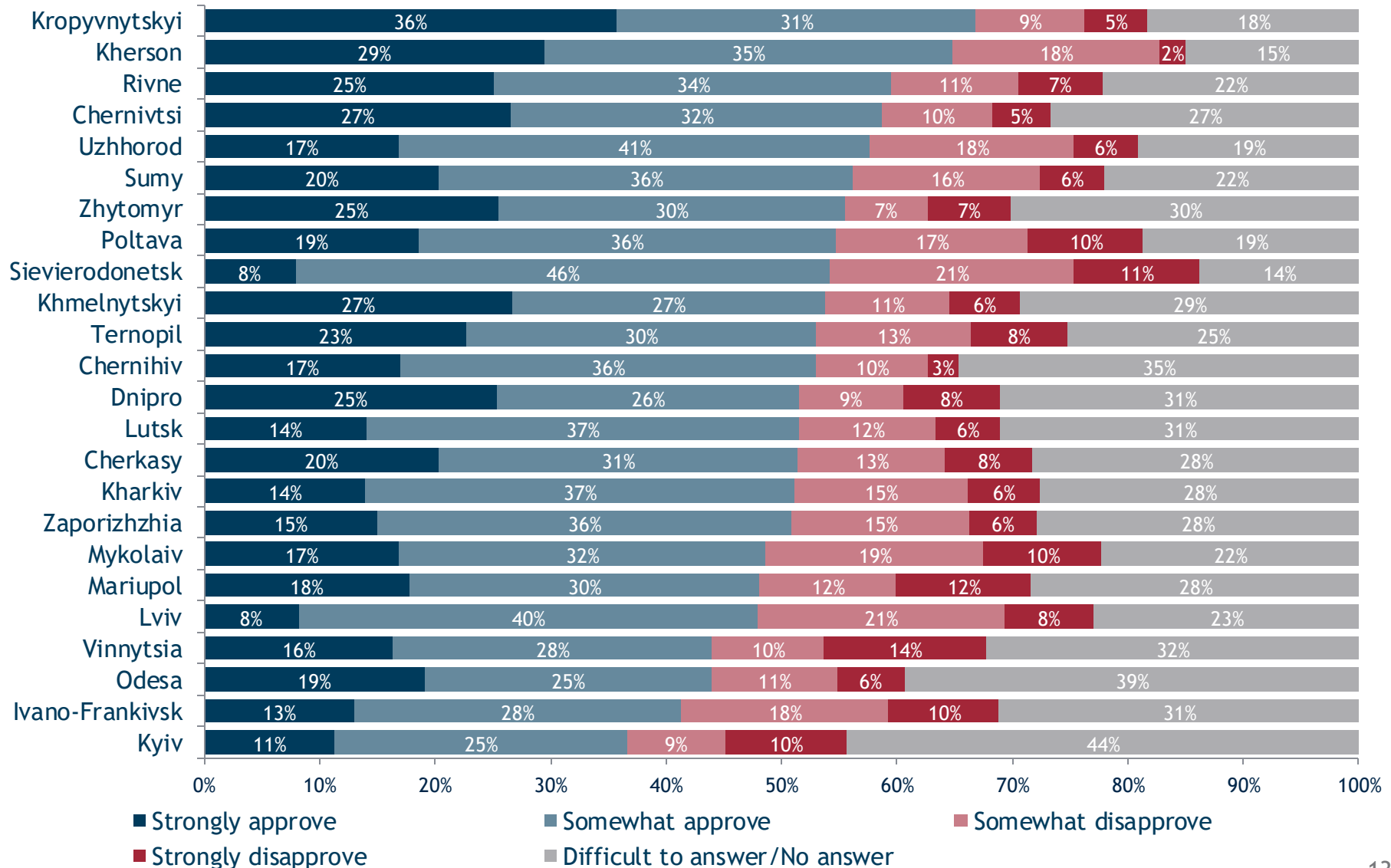
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 474 to 692)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

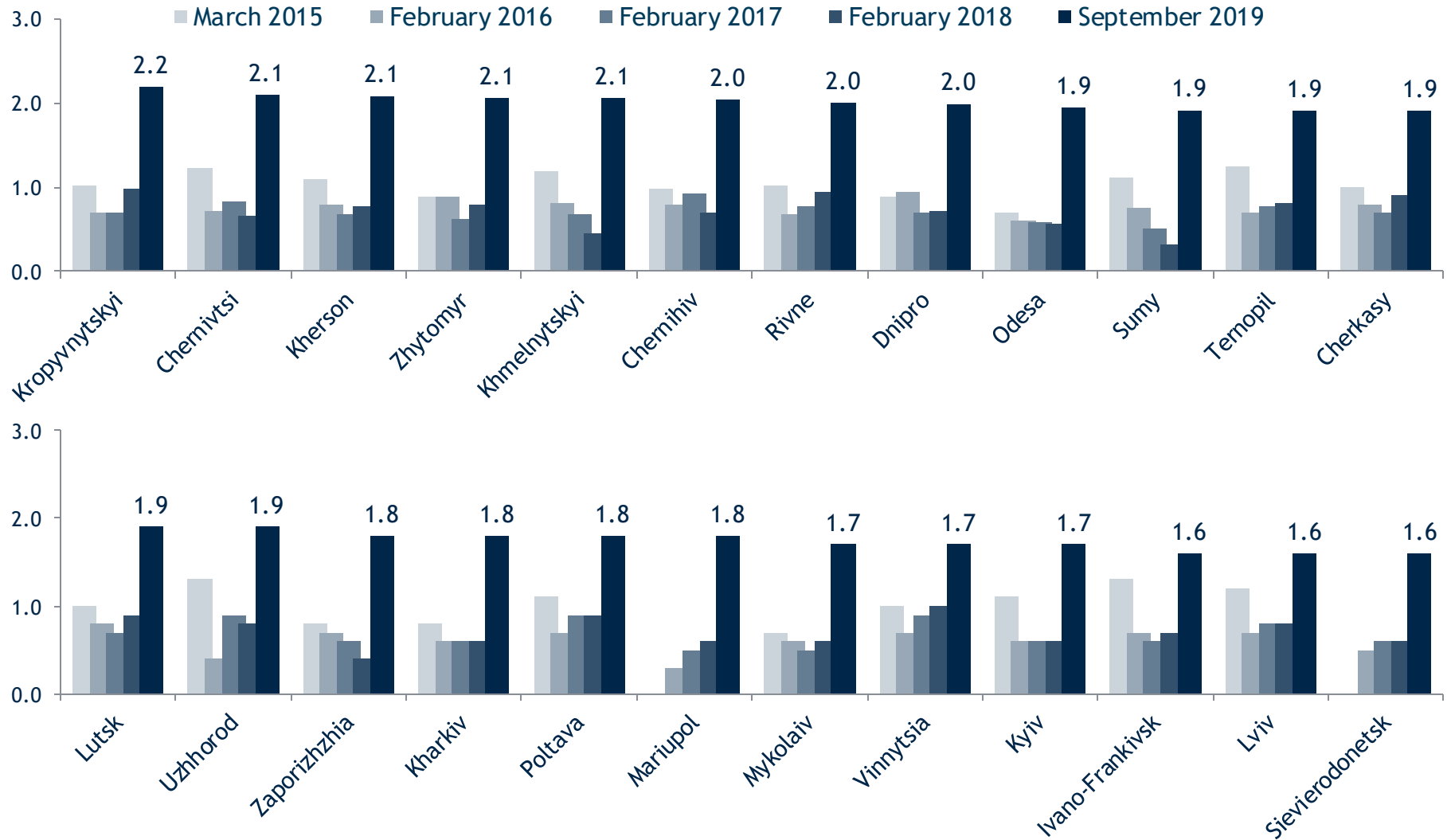
## Government of Ukraine



# Do you approve of the work of the following government and nongovernment entities?

## Government of Ukraine

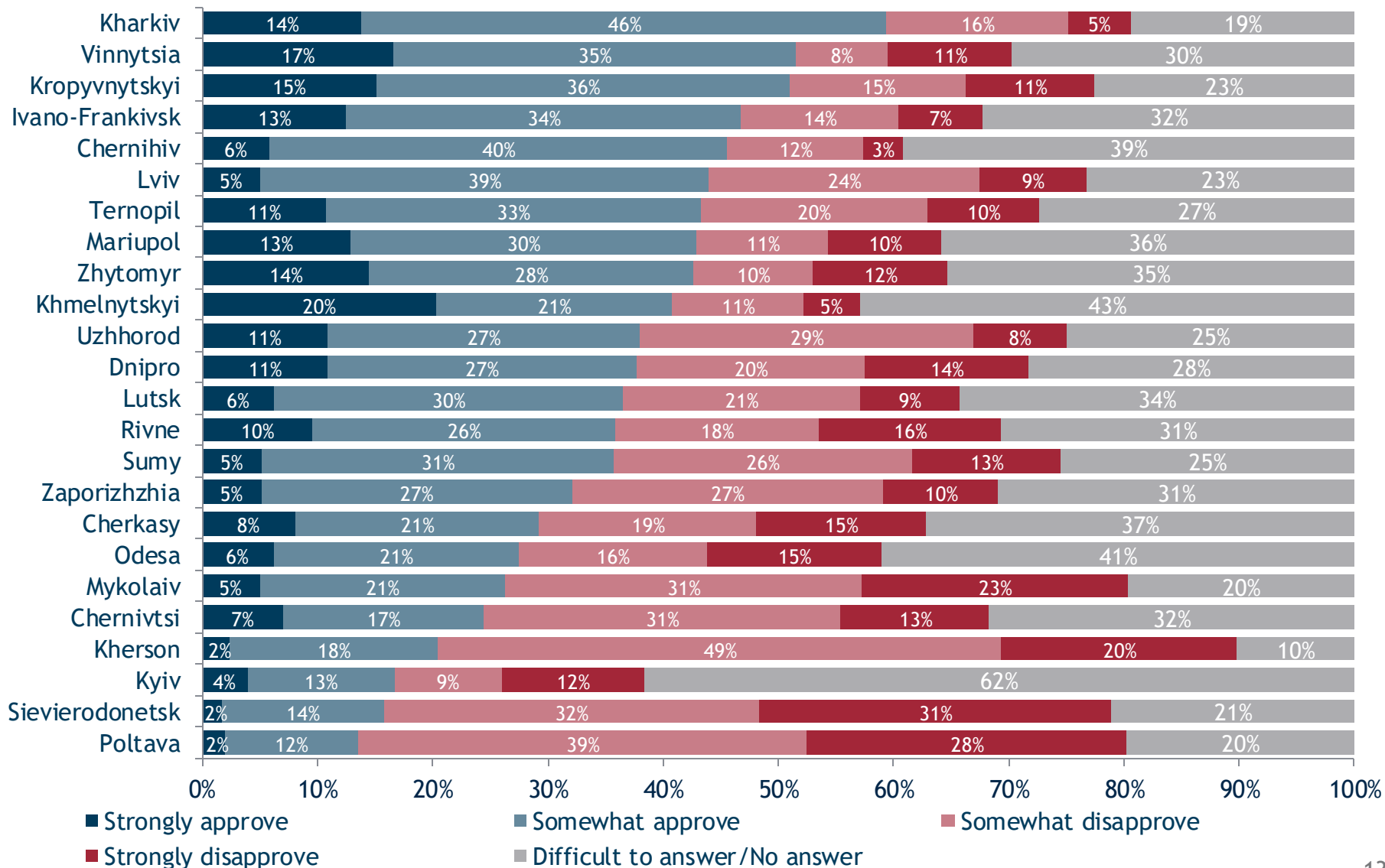
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 445 to 689)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

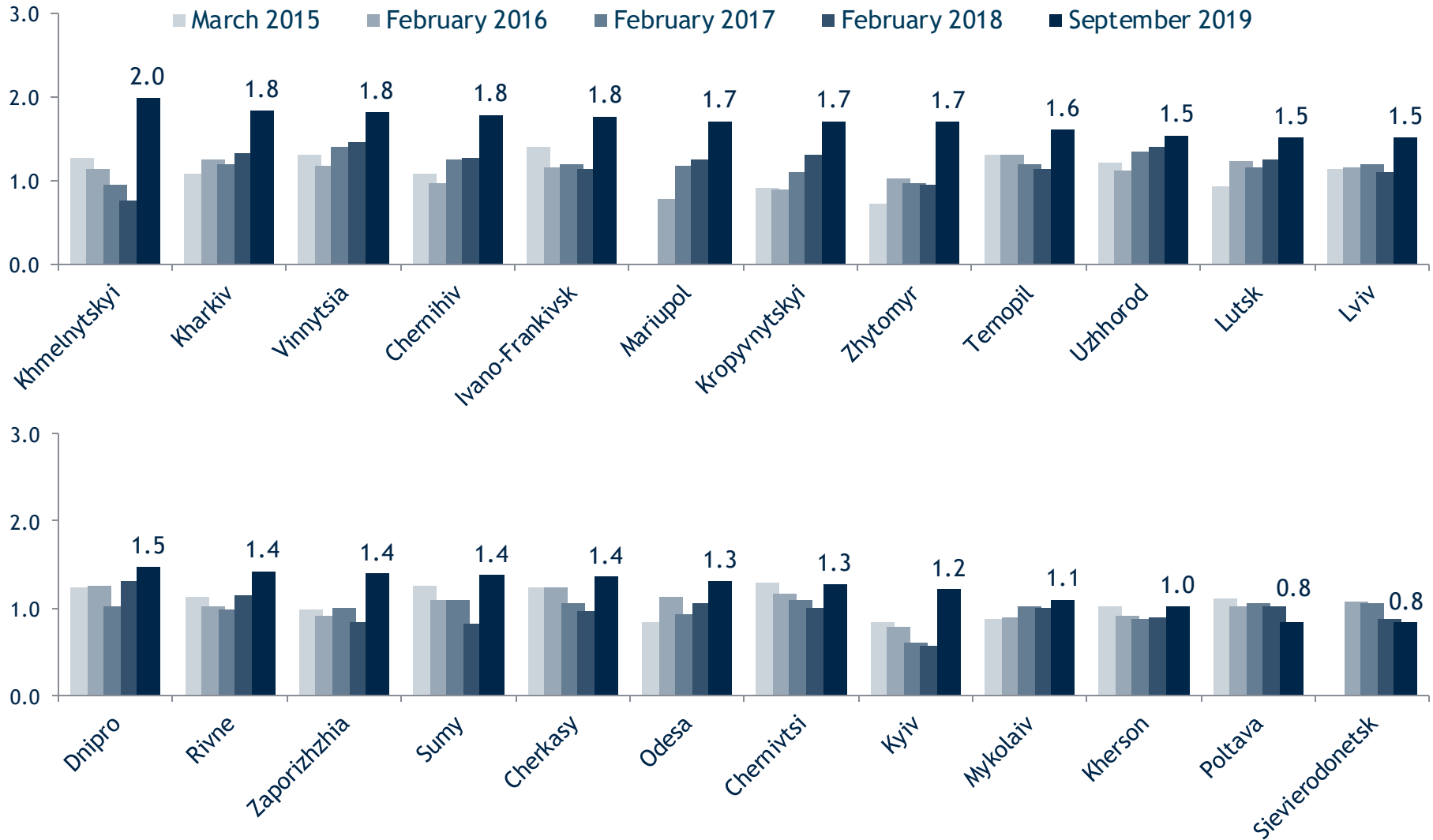
## Oblast State Administration



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 307 to 718)

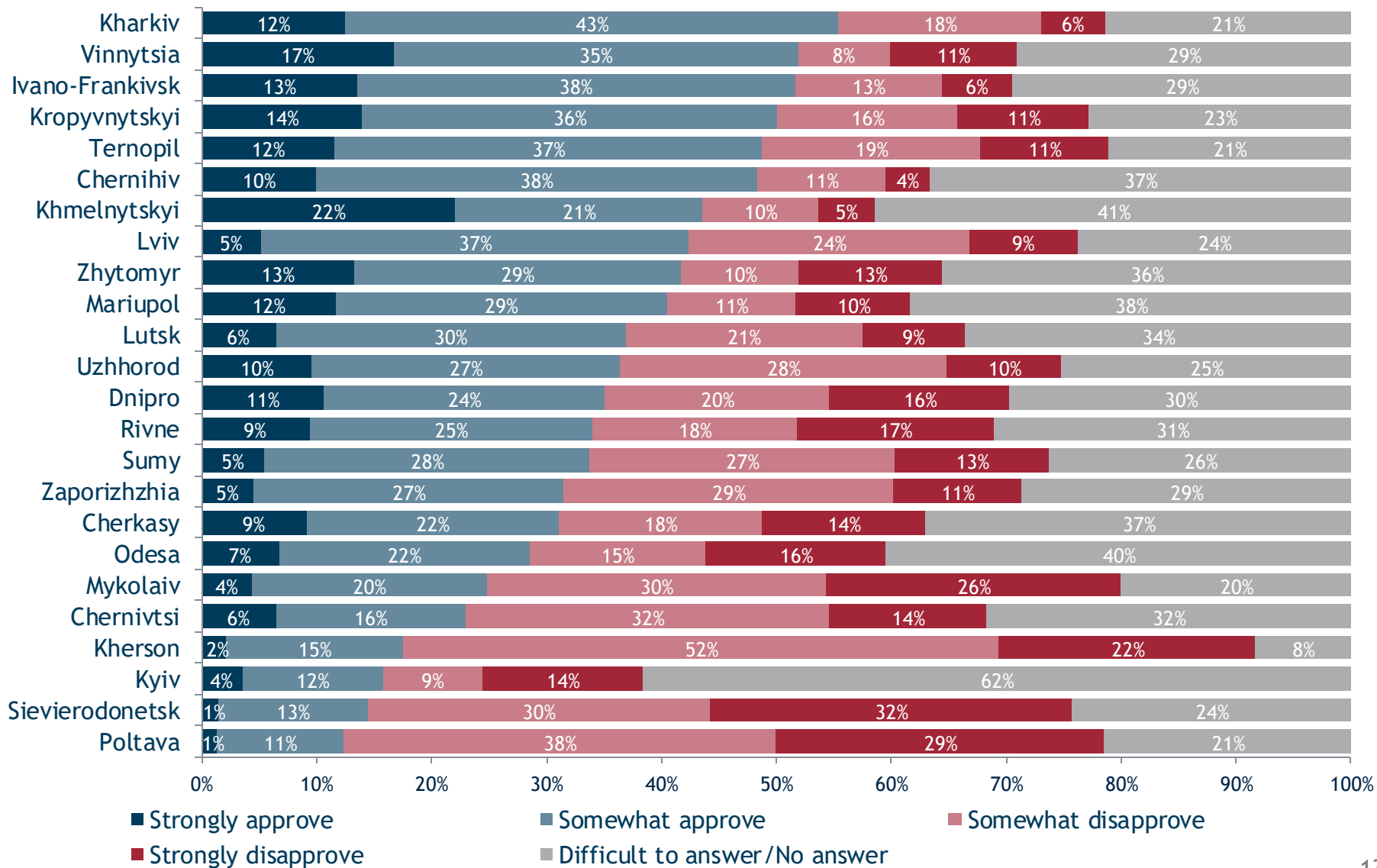
## Oblast State Administration



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

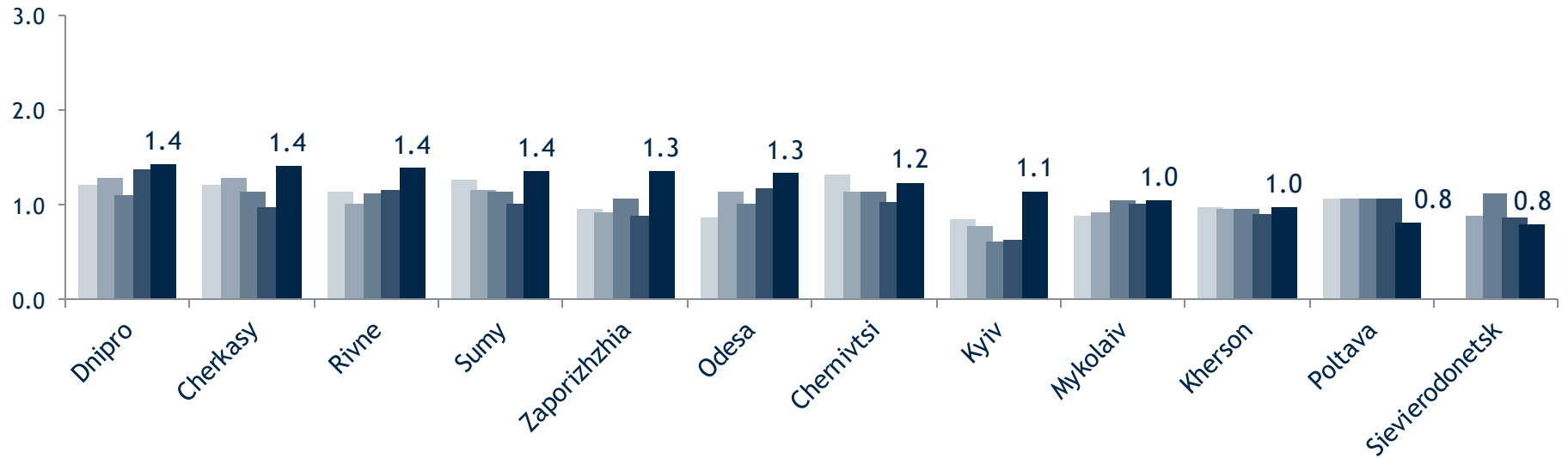
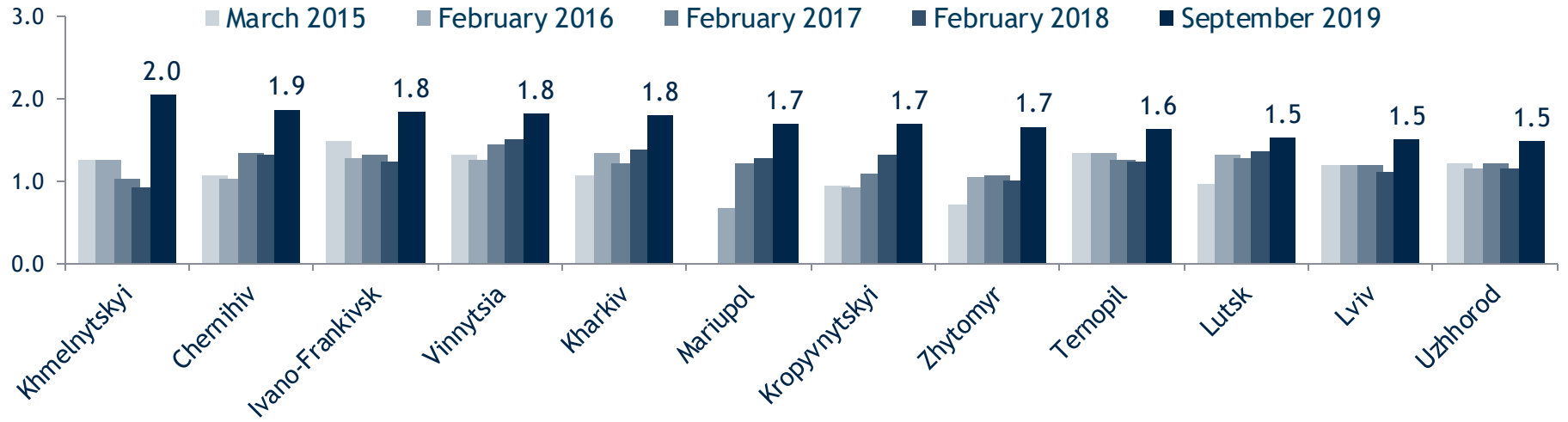
## Oblast Council



# To which degree do you approve the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 307 to 734)

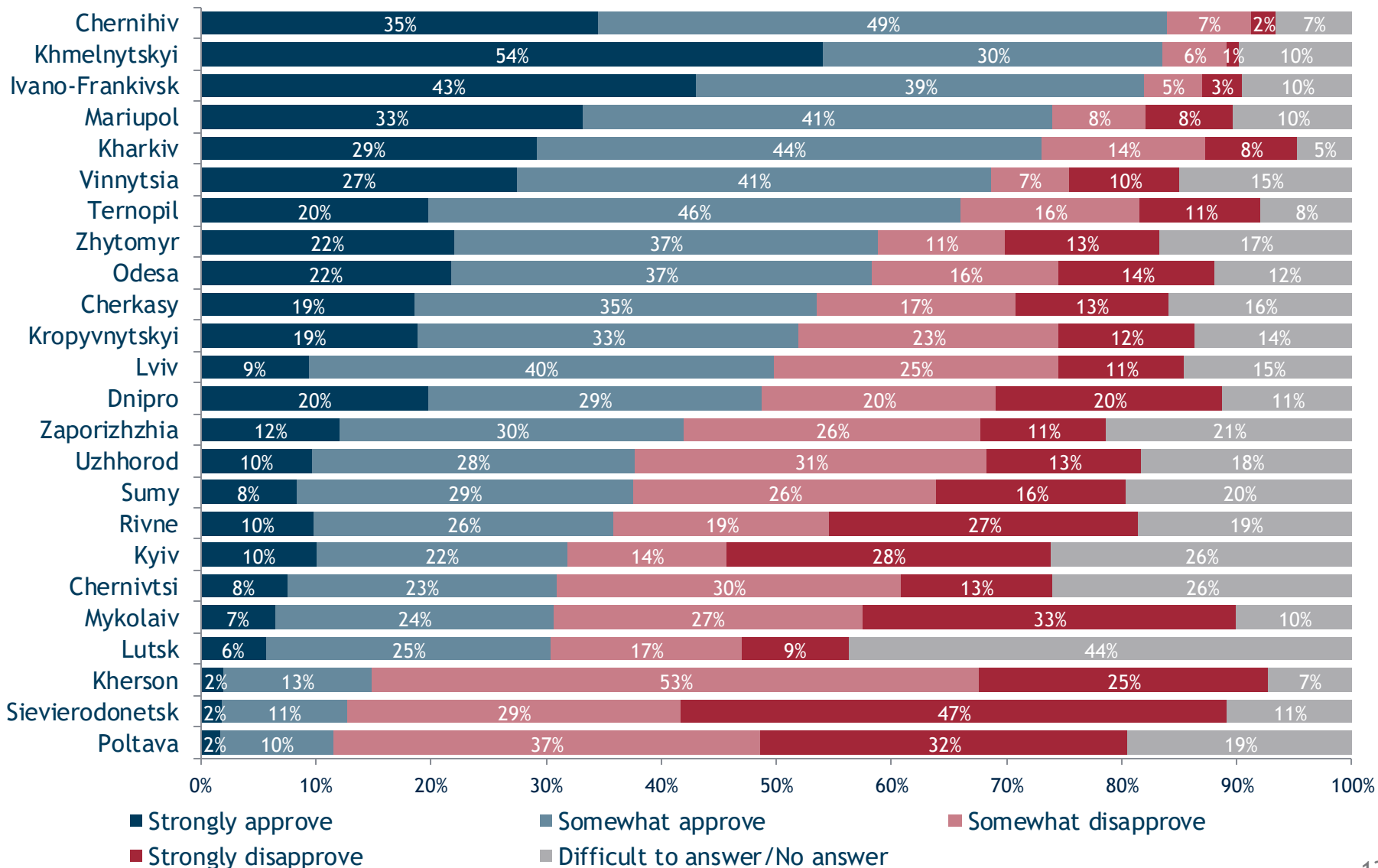
## Oblast Council



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

## Mayor

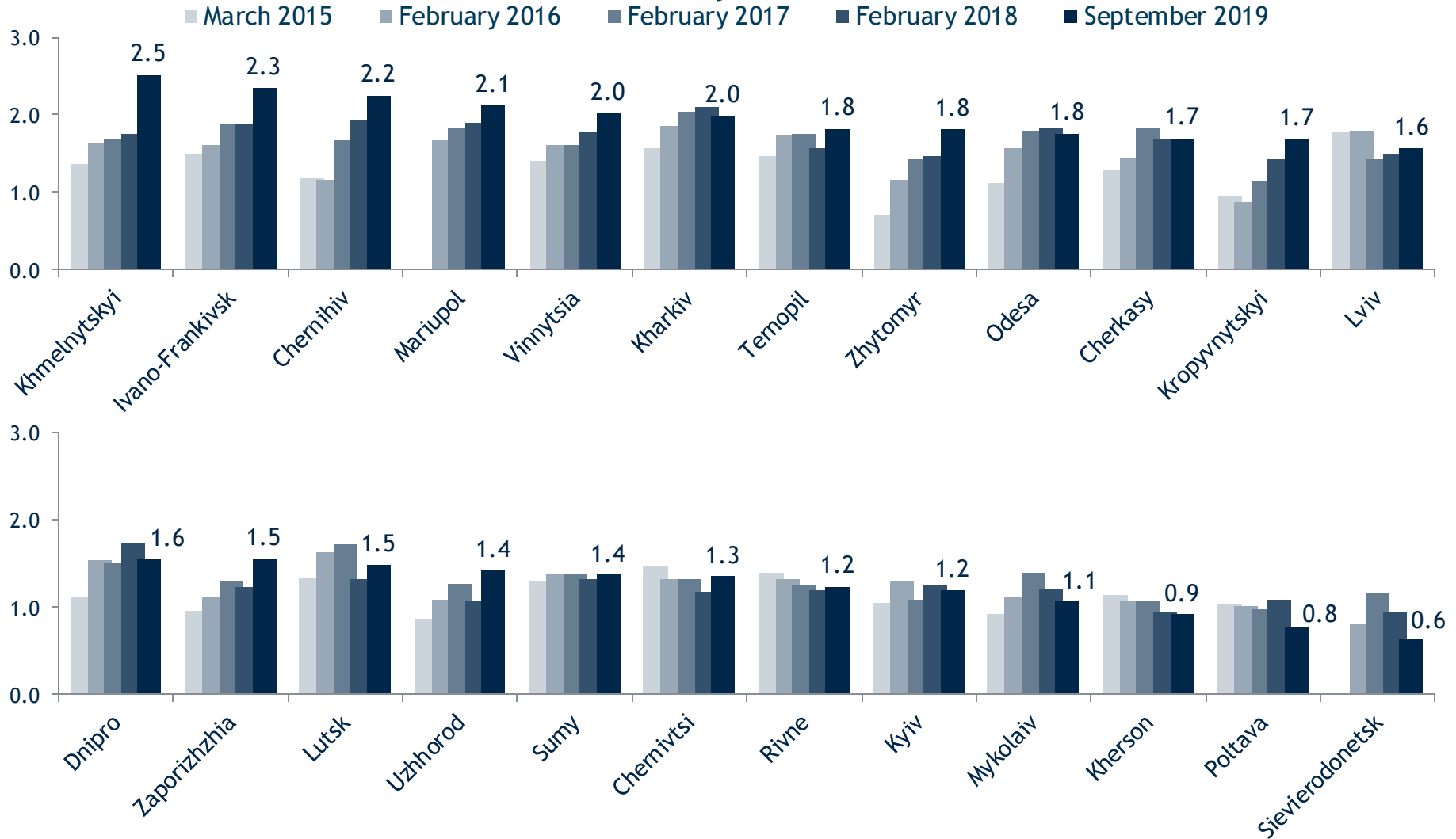




# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 450 to 762)

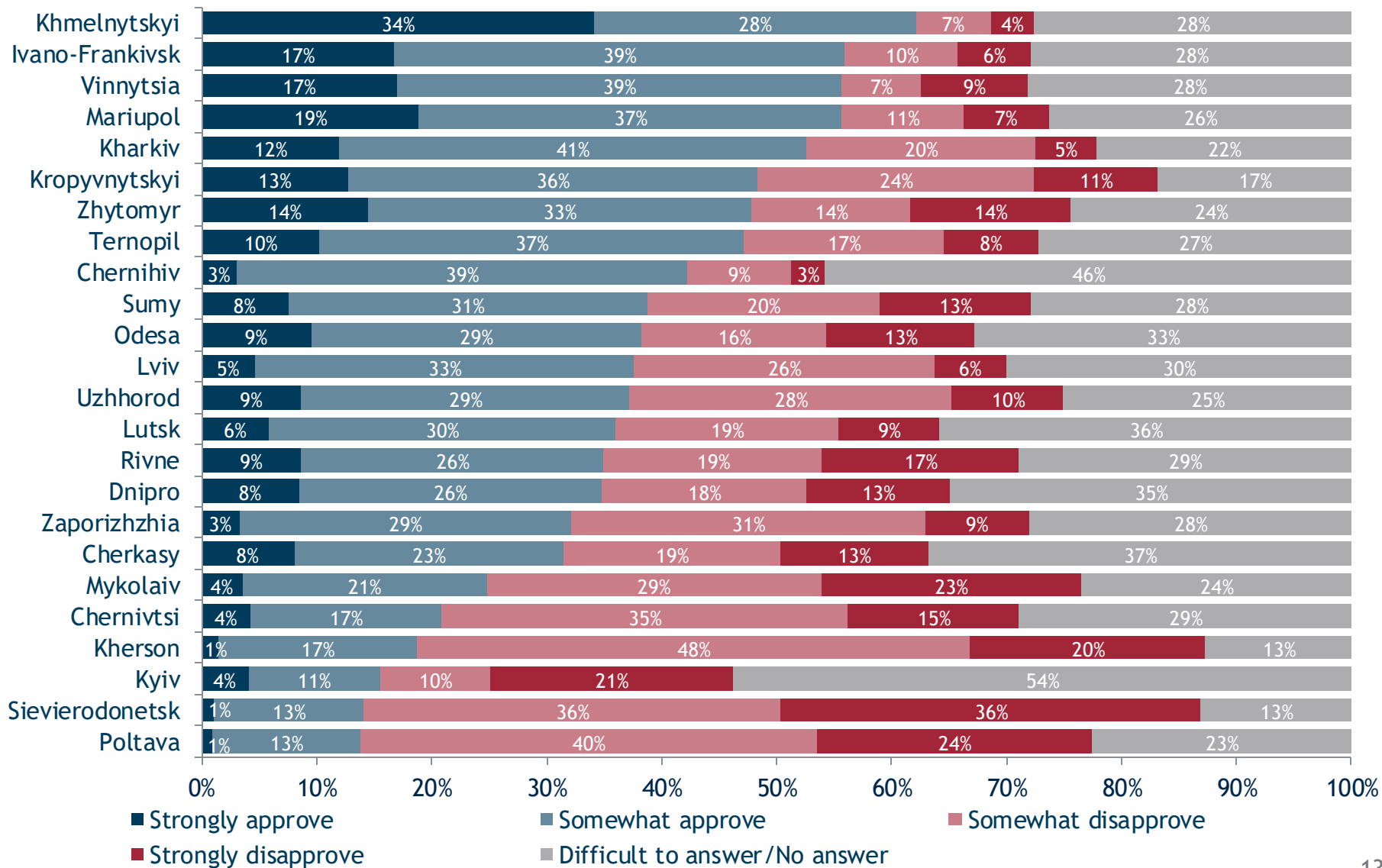
## Mayor



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

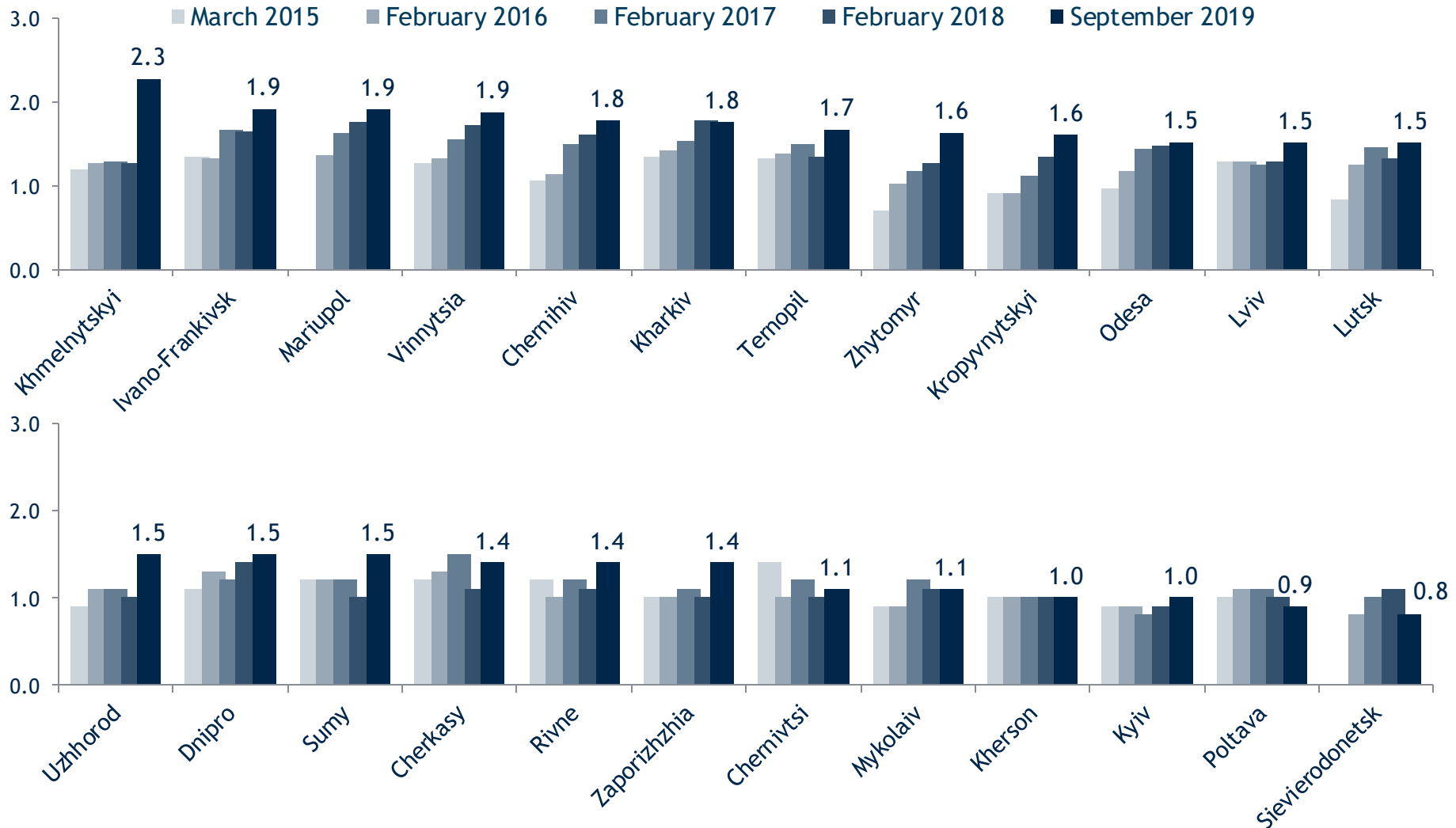
## Executive Committee



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 369 to 698)

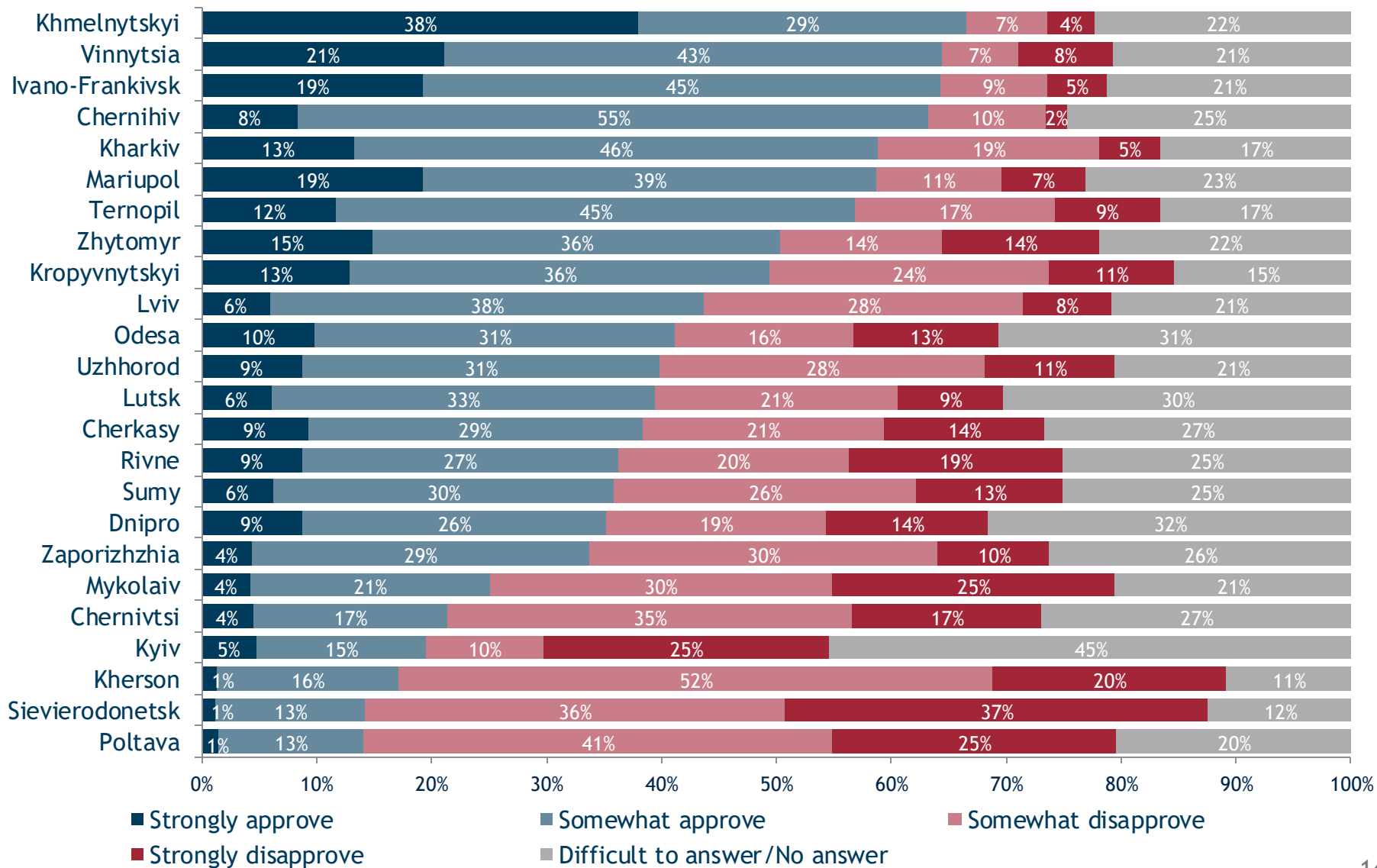
## Executive Committee



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

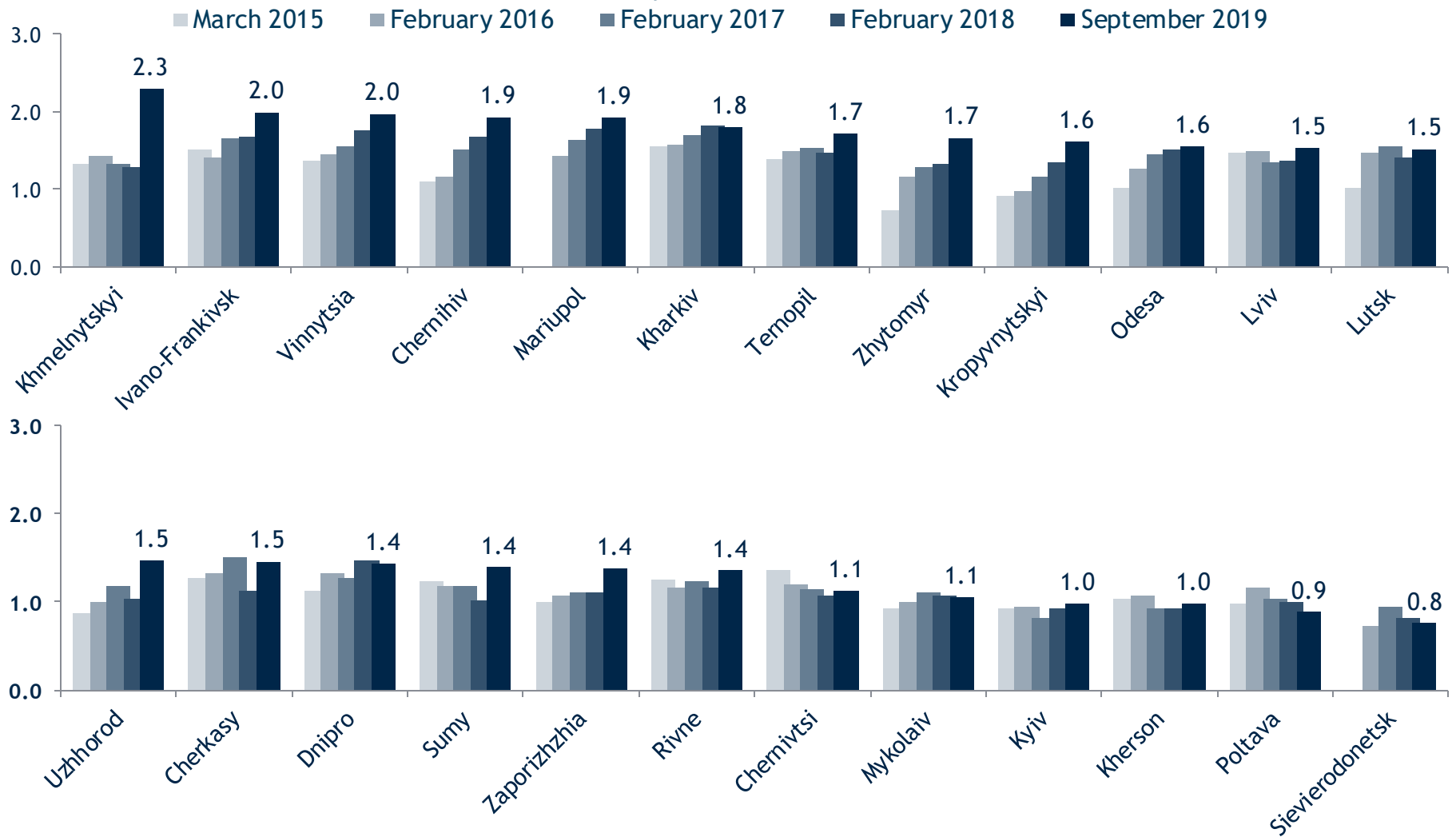
## City Council



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 437 to 713)

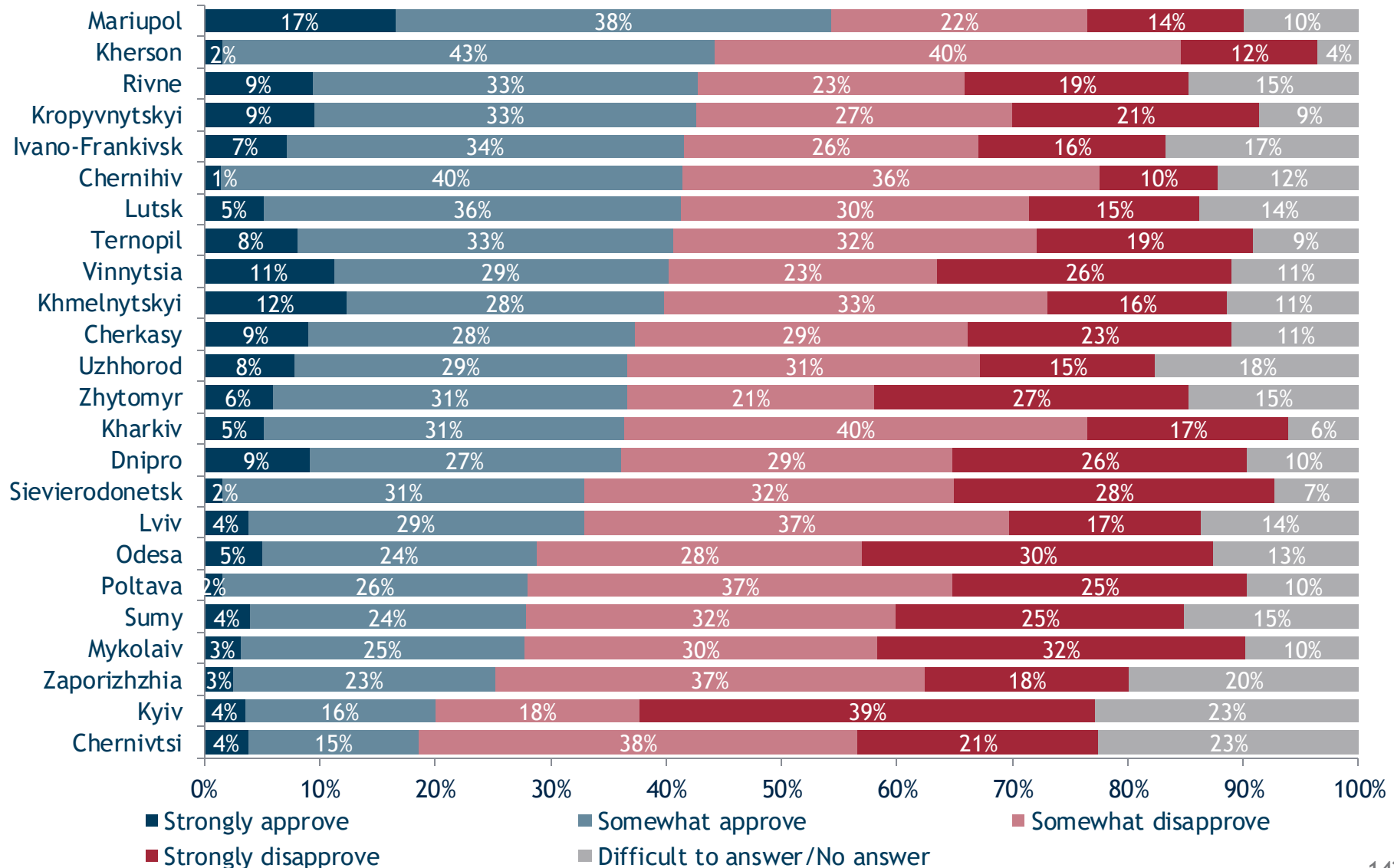
## City Council



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

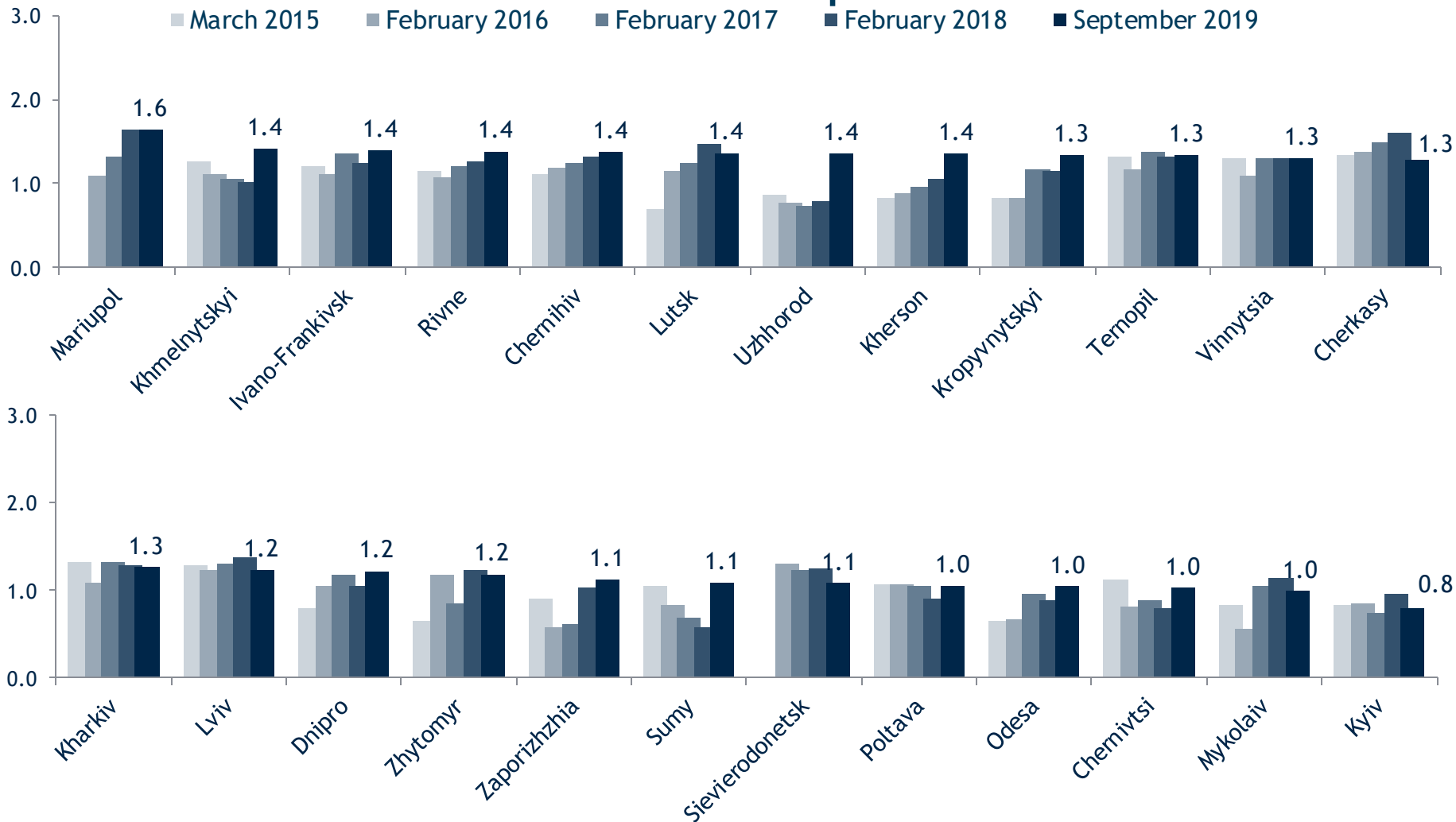
## Communal Enterprises



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges 617 to 772)

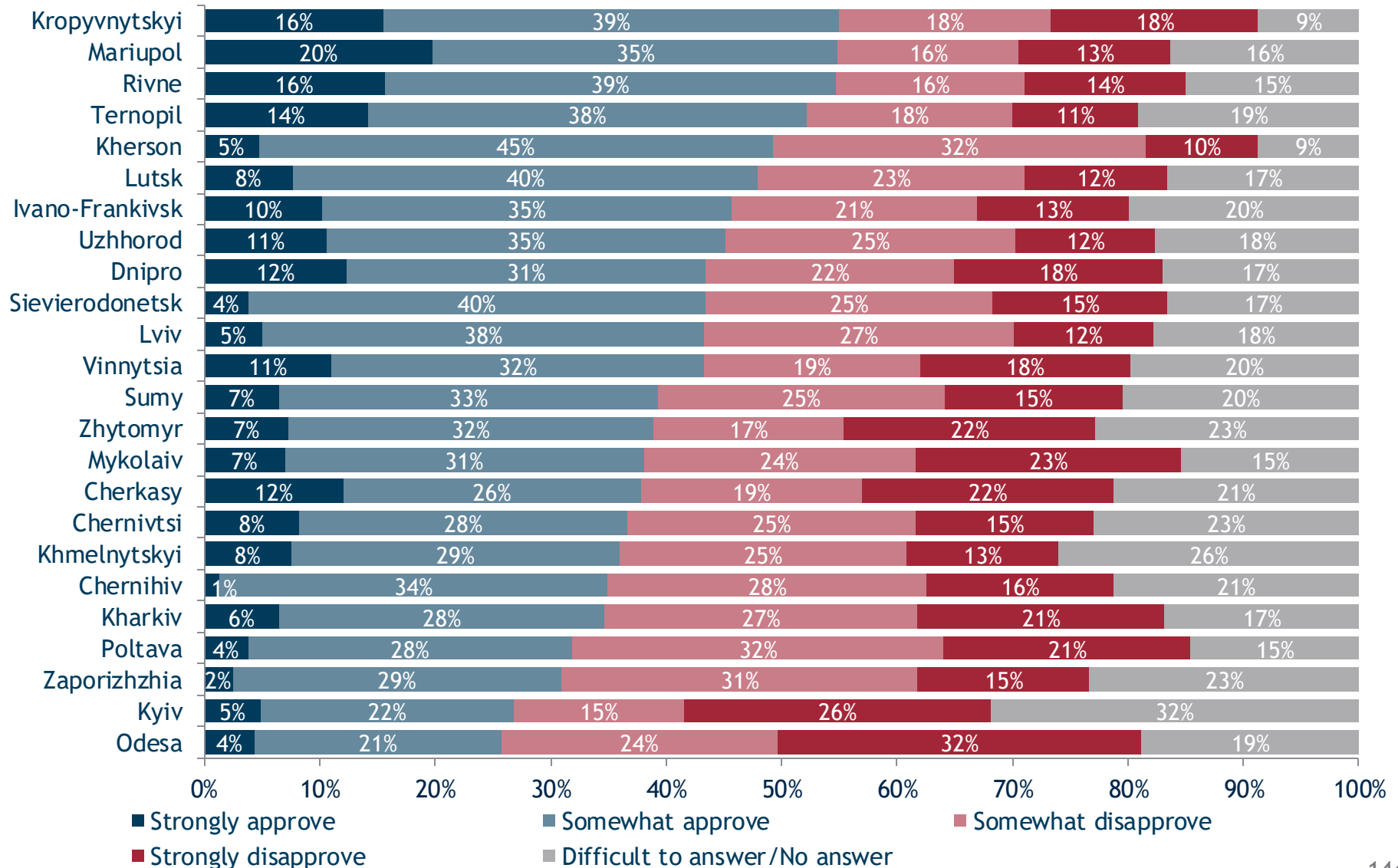
## Communal Enterprises



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

## Police

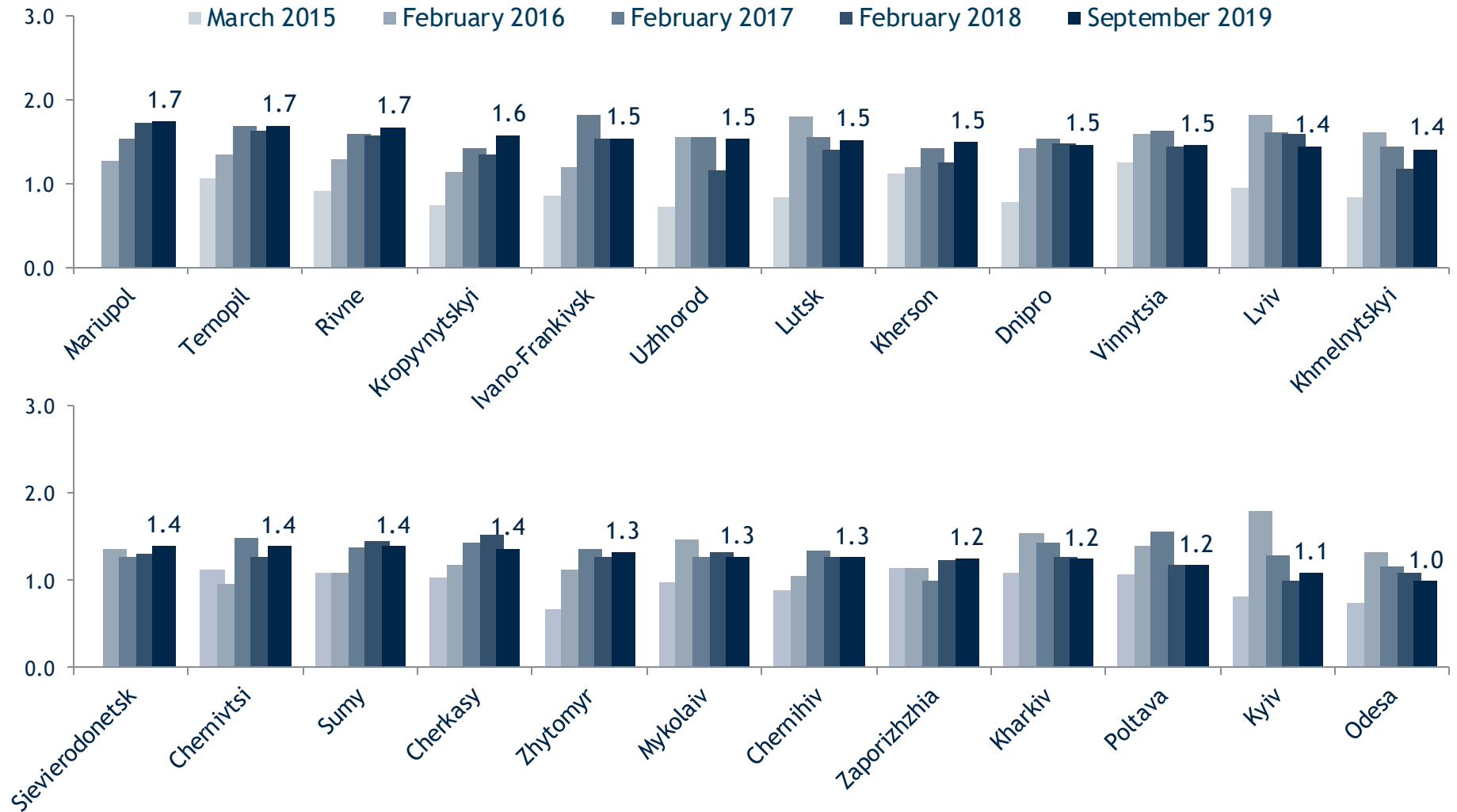




# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 545 to 731)

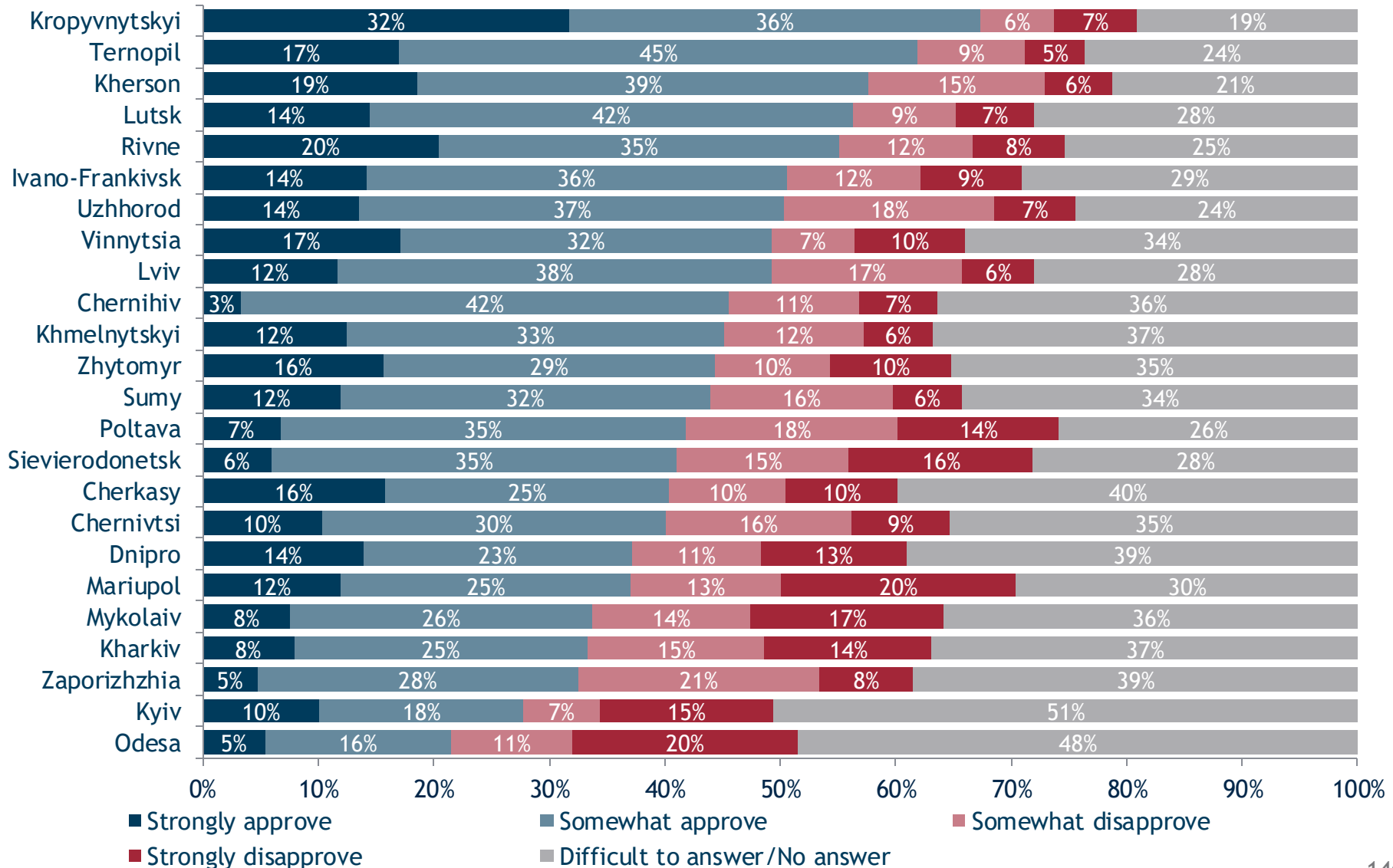
## Police



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

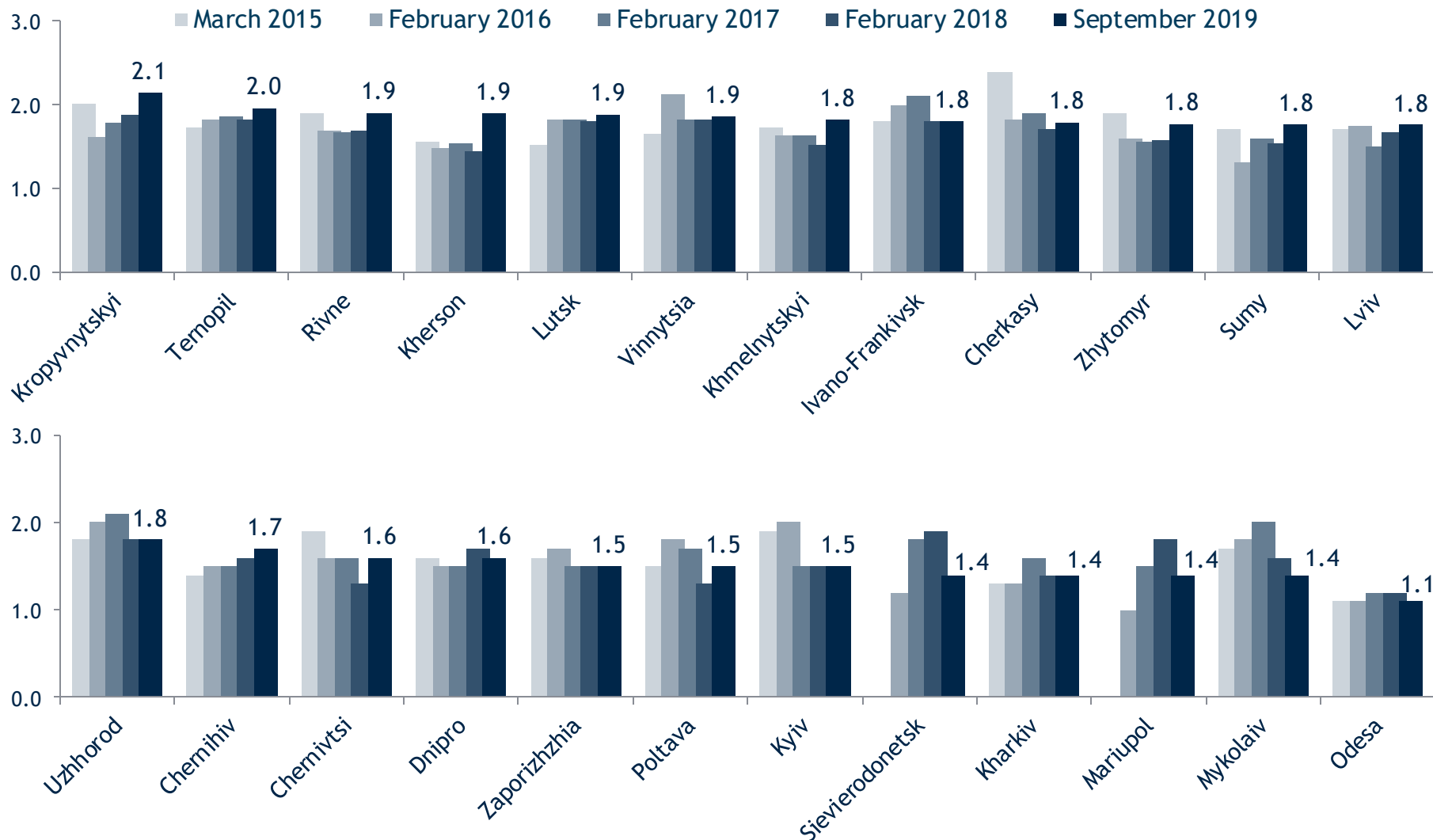
## National Guard



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 395 to 647)

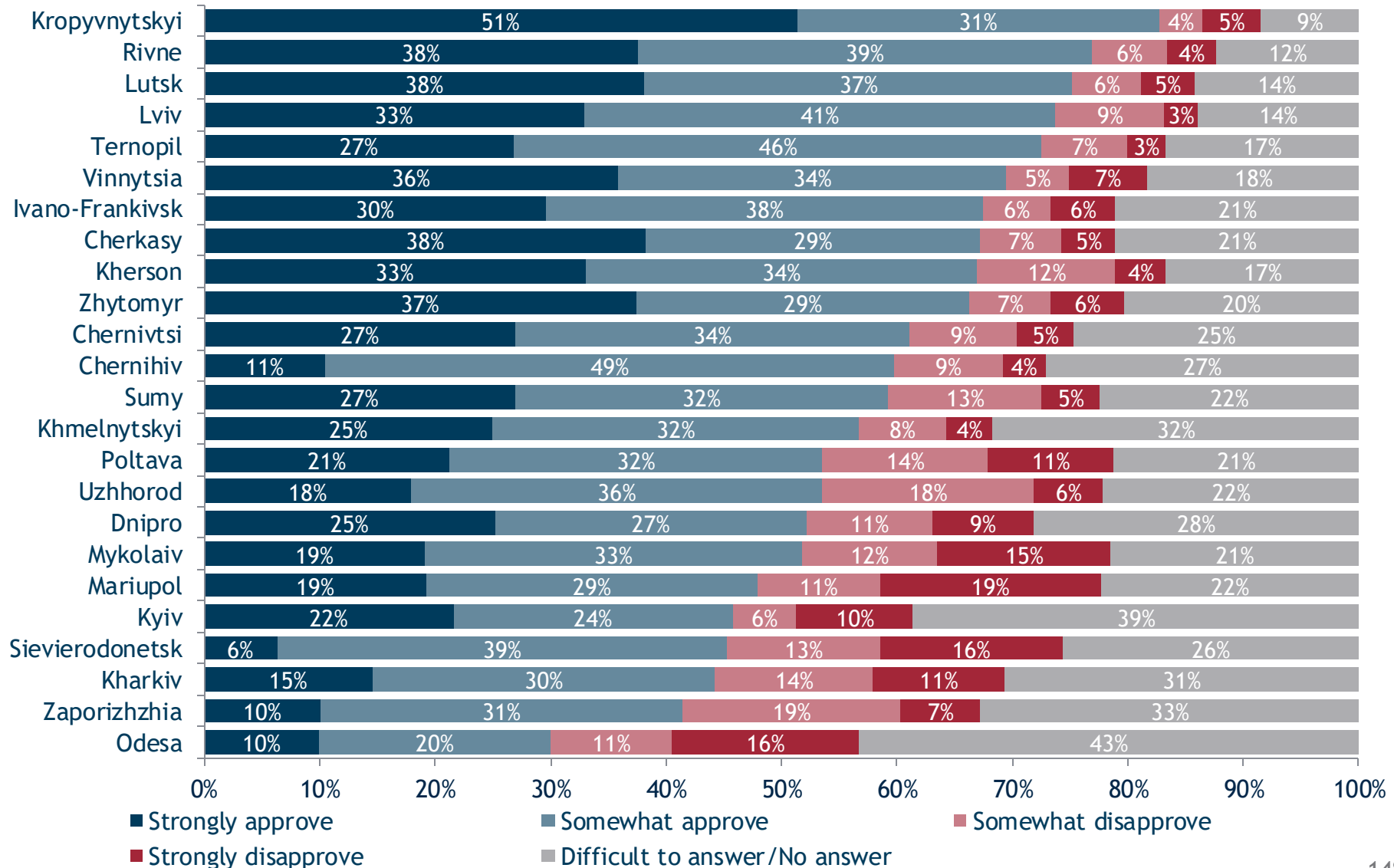
## National Guard



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

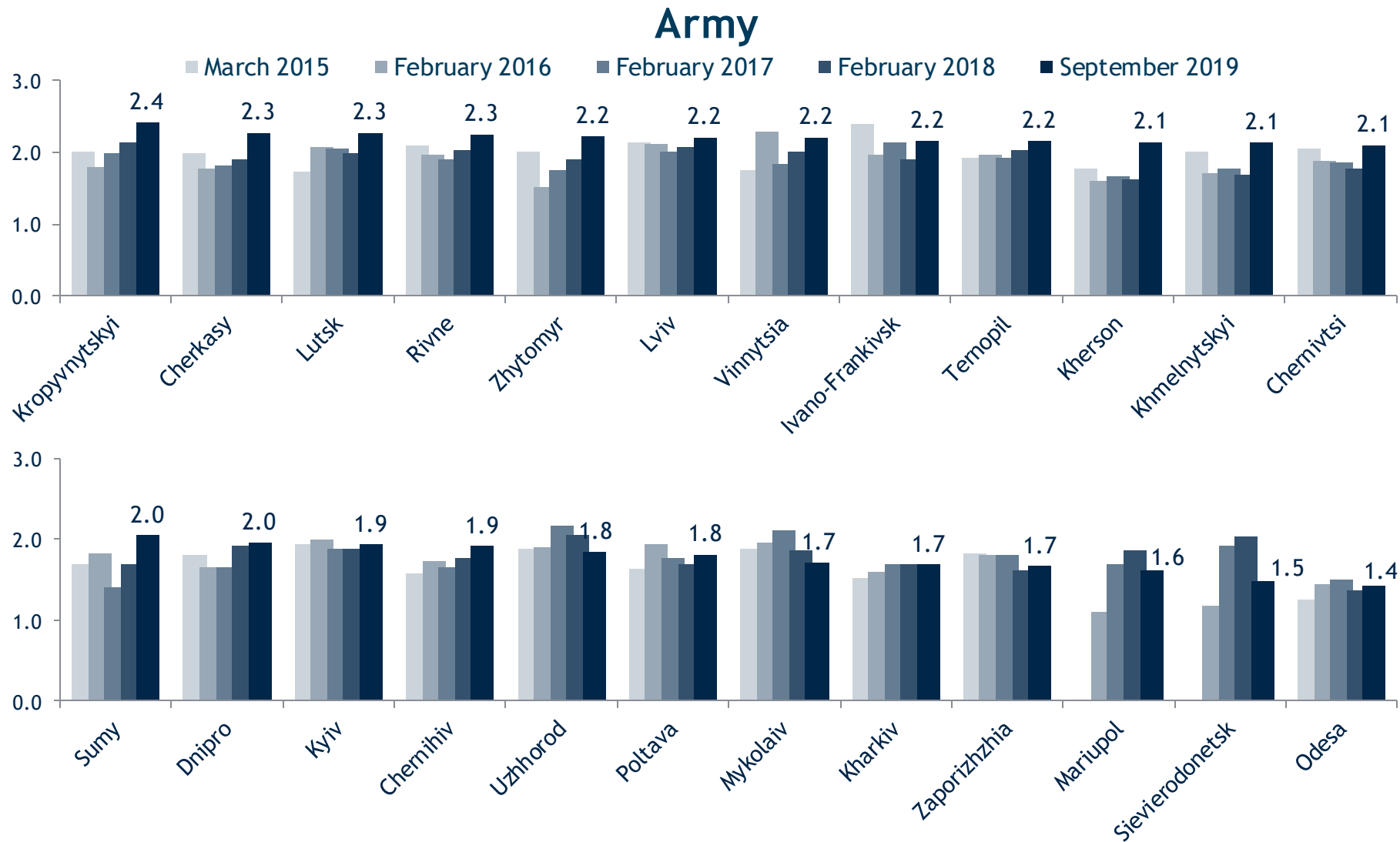
# Do you approve of the work of the following government and nongovernment entities?

## Army



# Do you approve of the work of the following government and nongovernment entities?

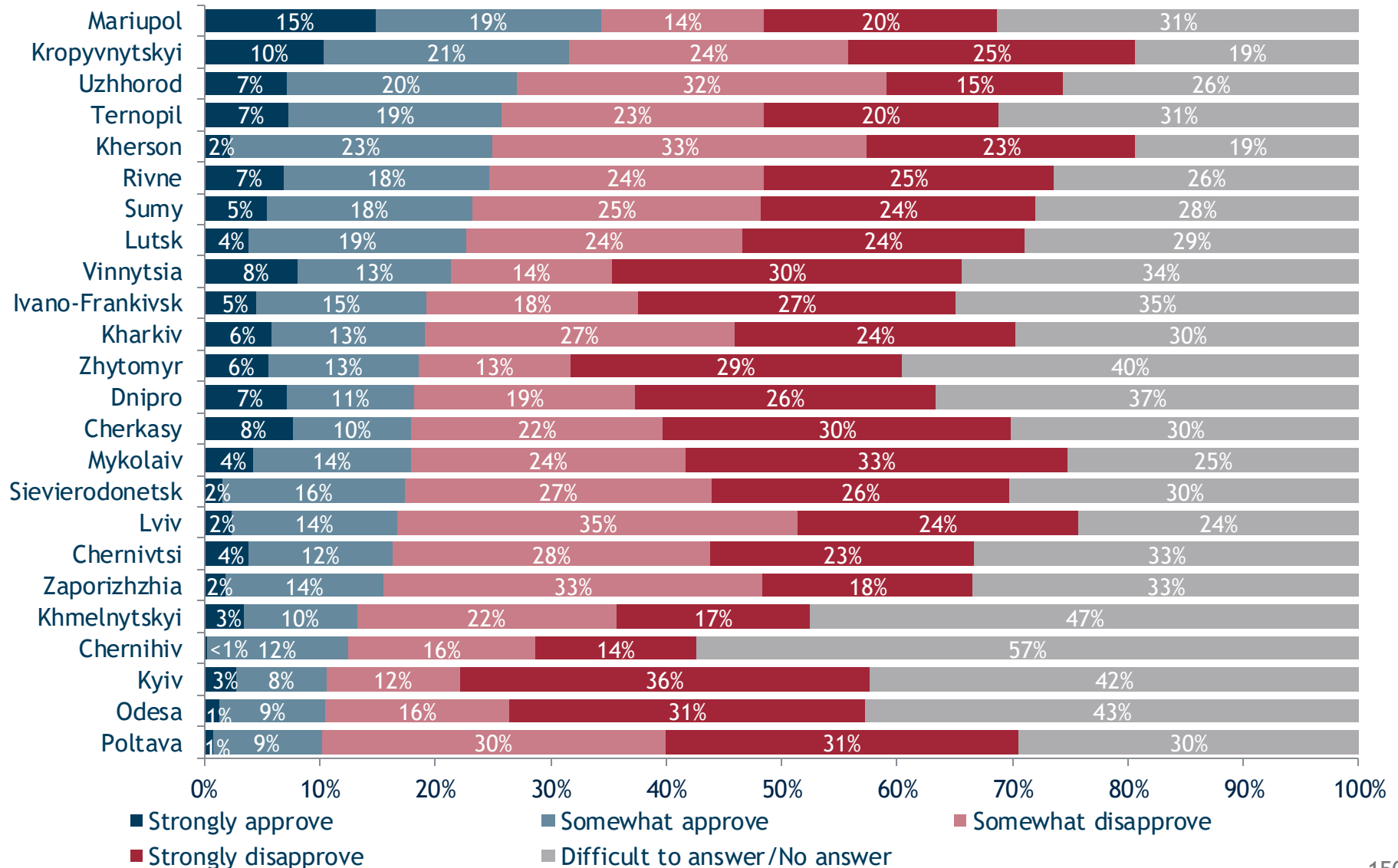
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 454 to 732)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

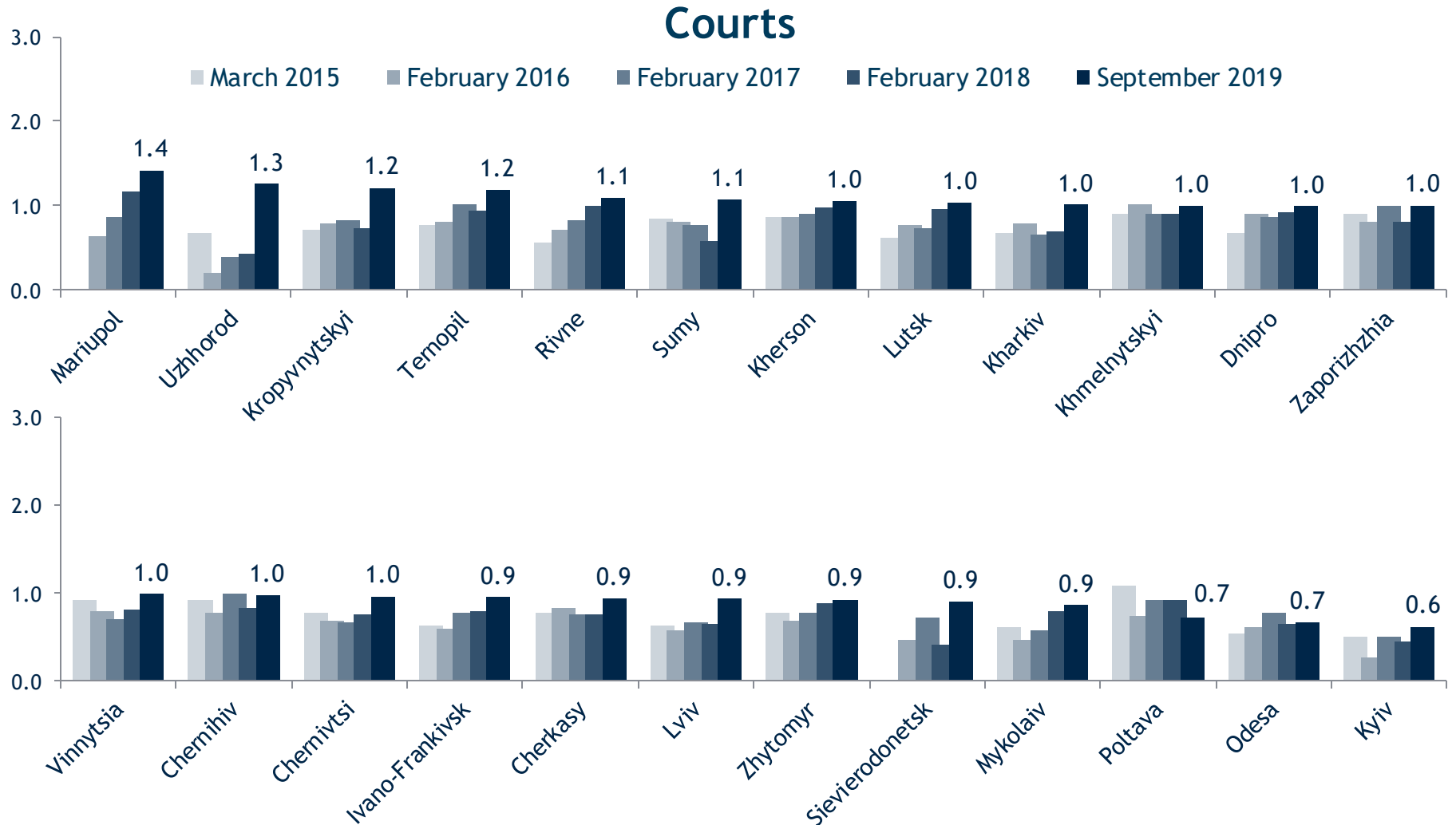
# Do you approve of the work of the following government and nongovernment entities?

## Courts



# Do you approve of the work of the following government and nongovernment entities?

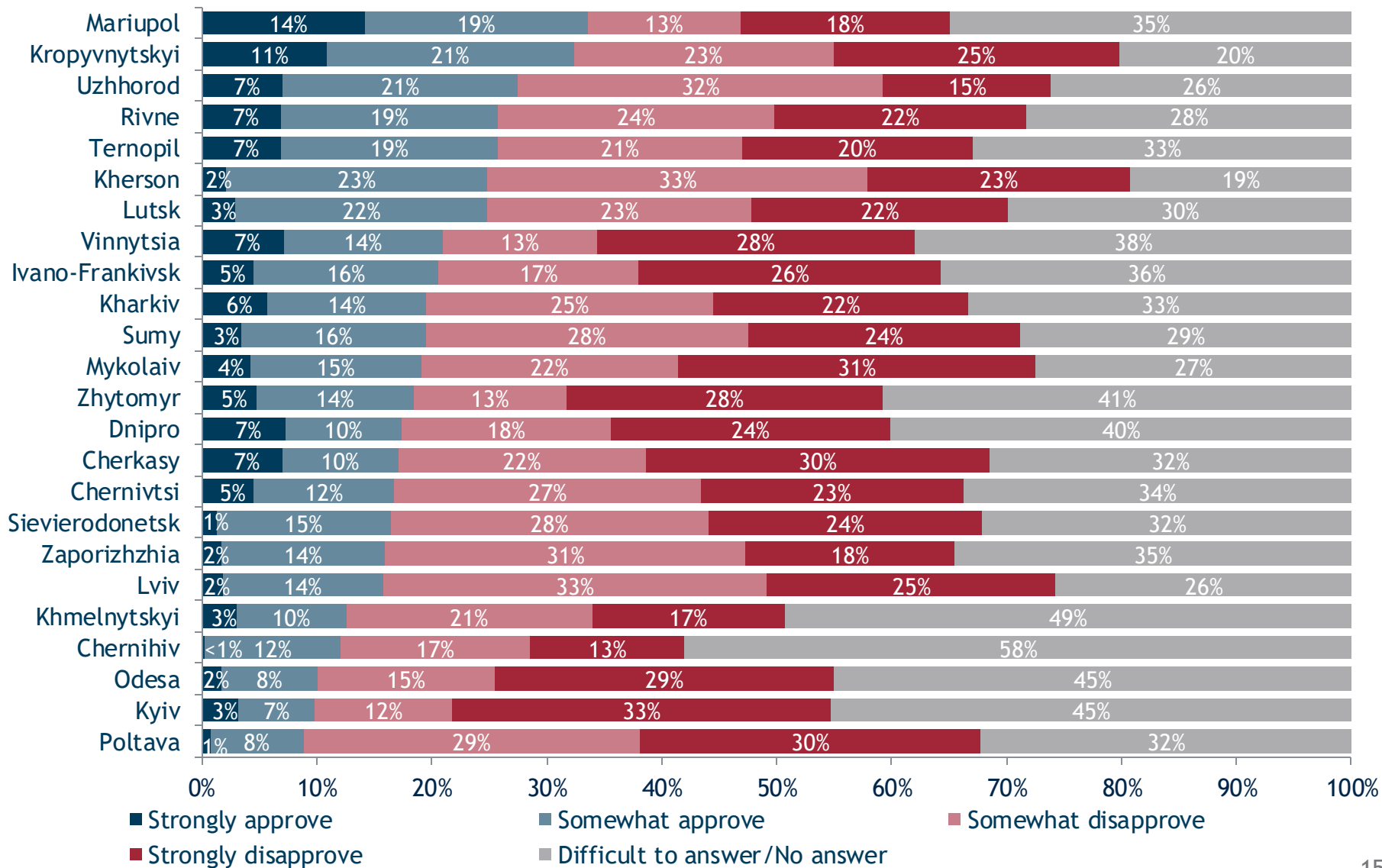
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 340 to 645)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

## Prosecutors' Offices

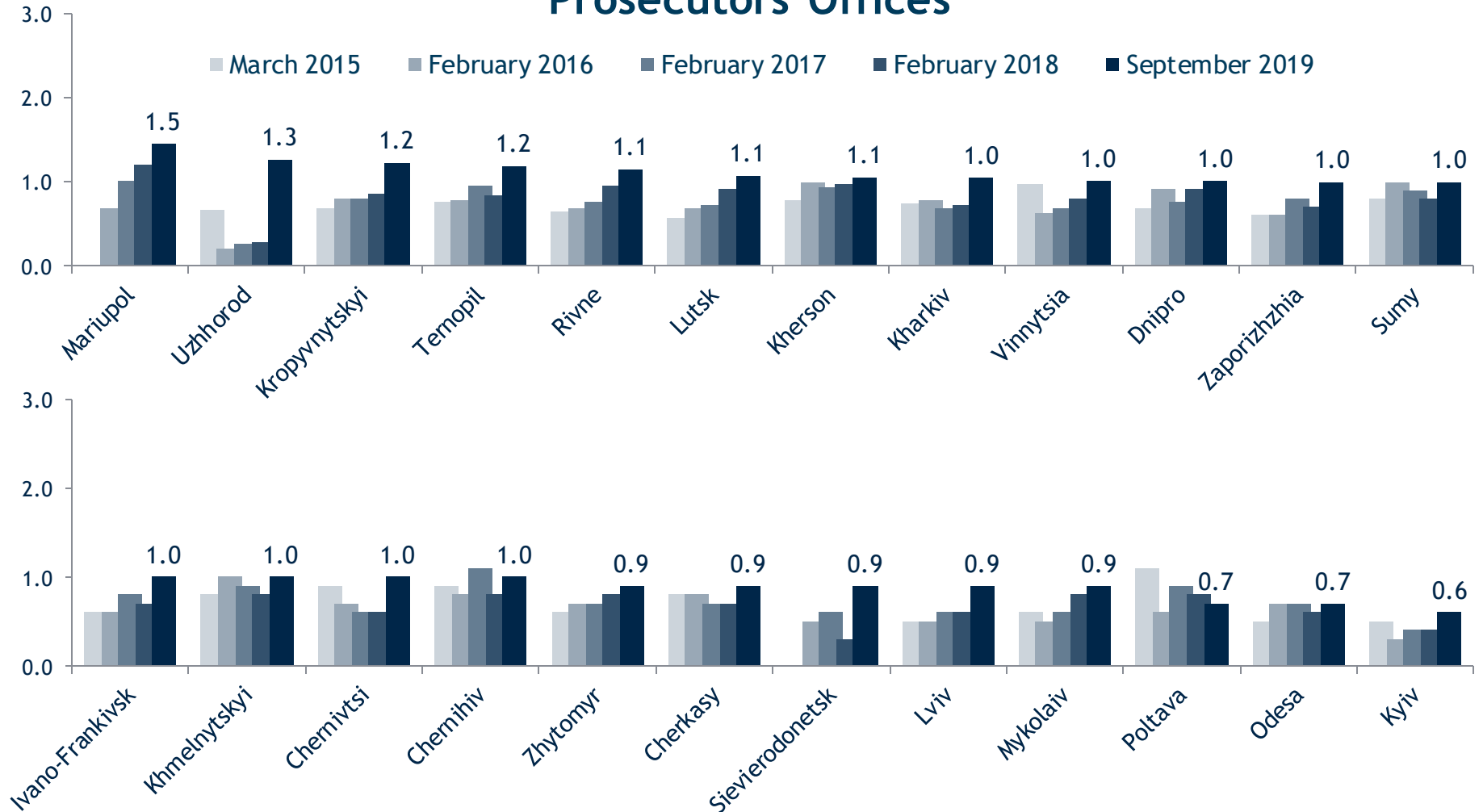




# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 336 to 646)

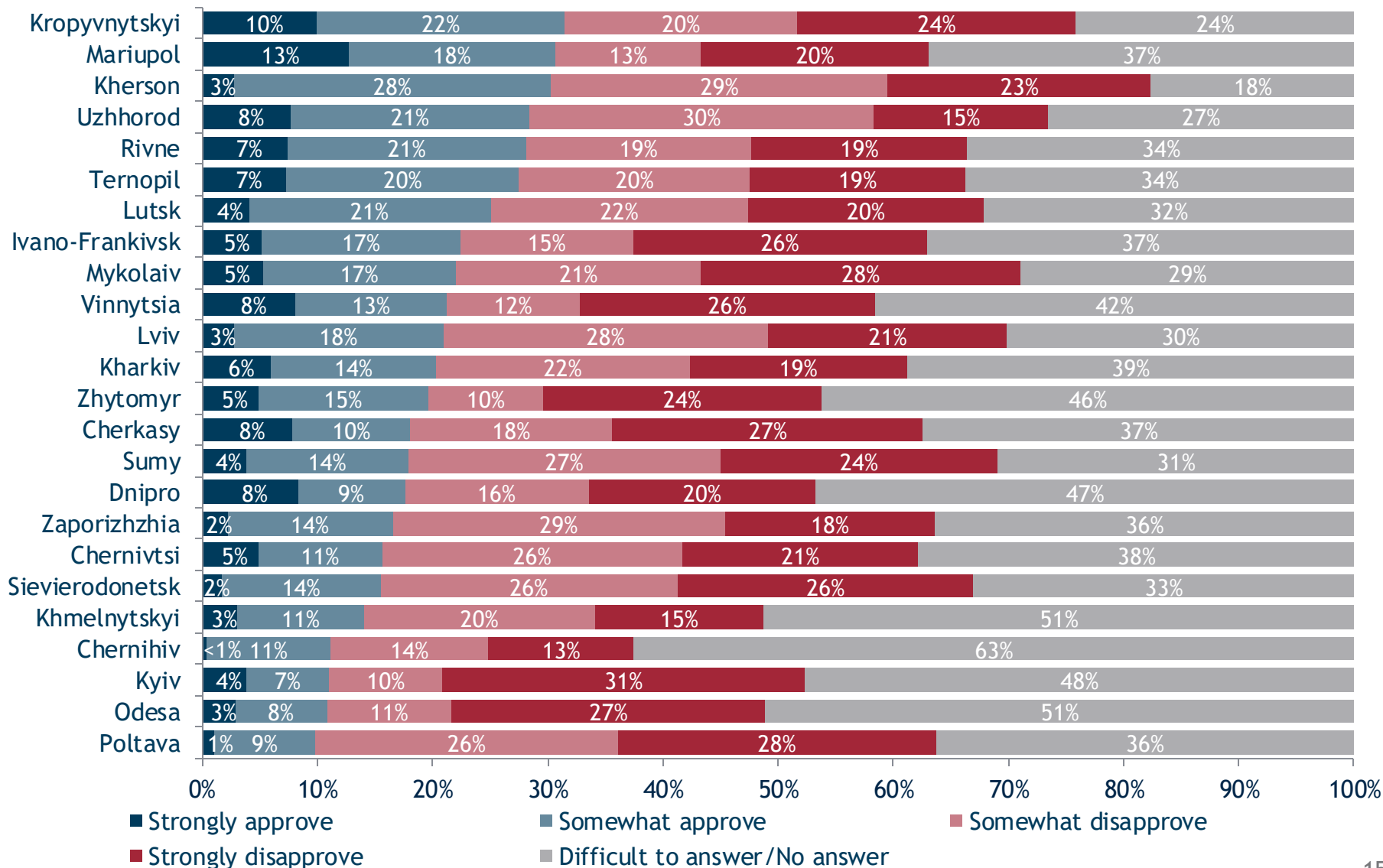
## Prosecutors' Offices



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

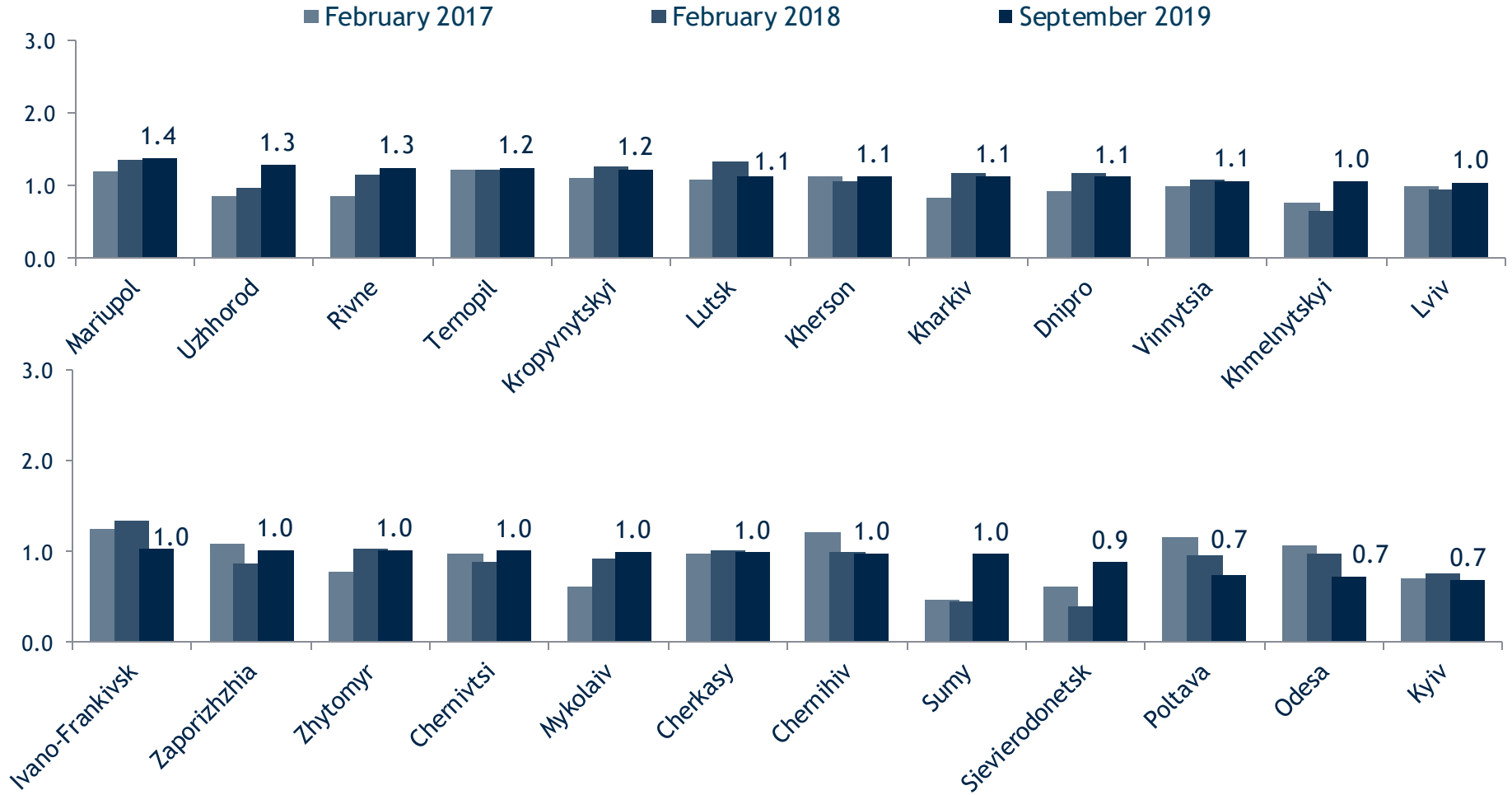
## National Anti-Corruption Bureau (NABU)



# Do you approve of the work of the following government and nongovernment entities?

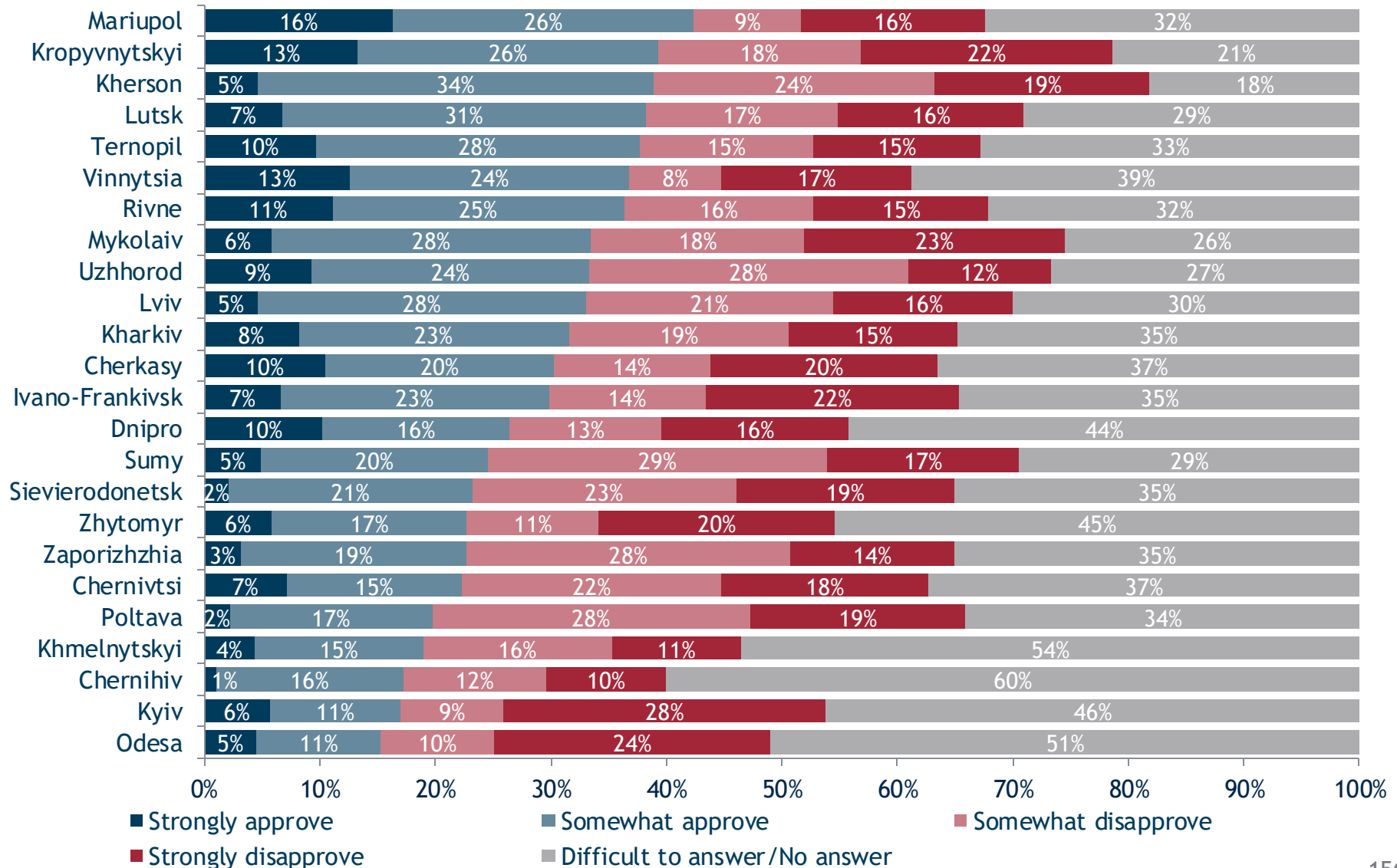
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 300 to 659)

## National Anti-Corruption Bureau (NABU)



# Do you approve of the work of the following government and nongovernment entities?

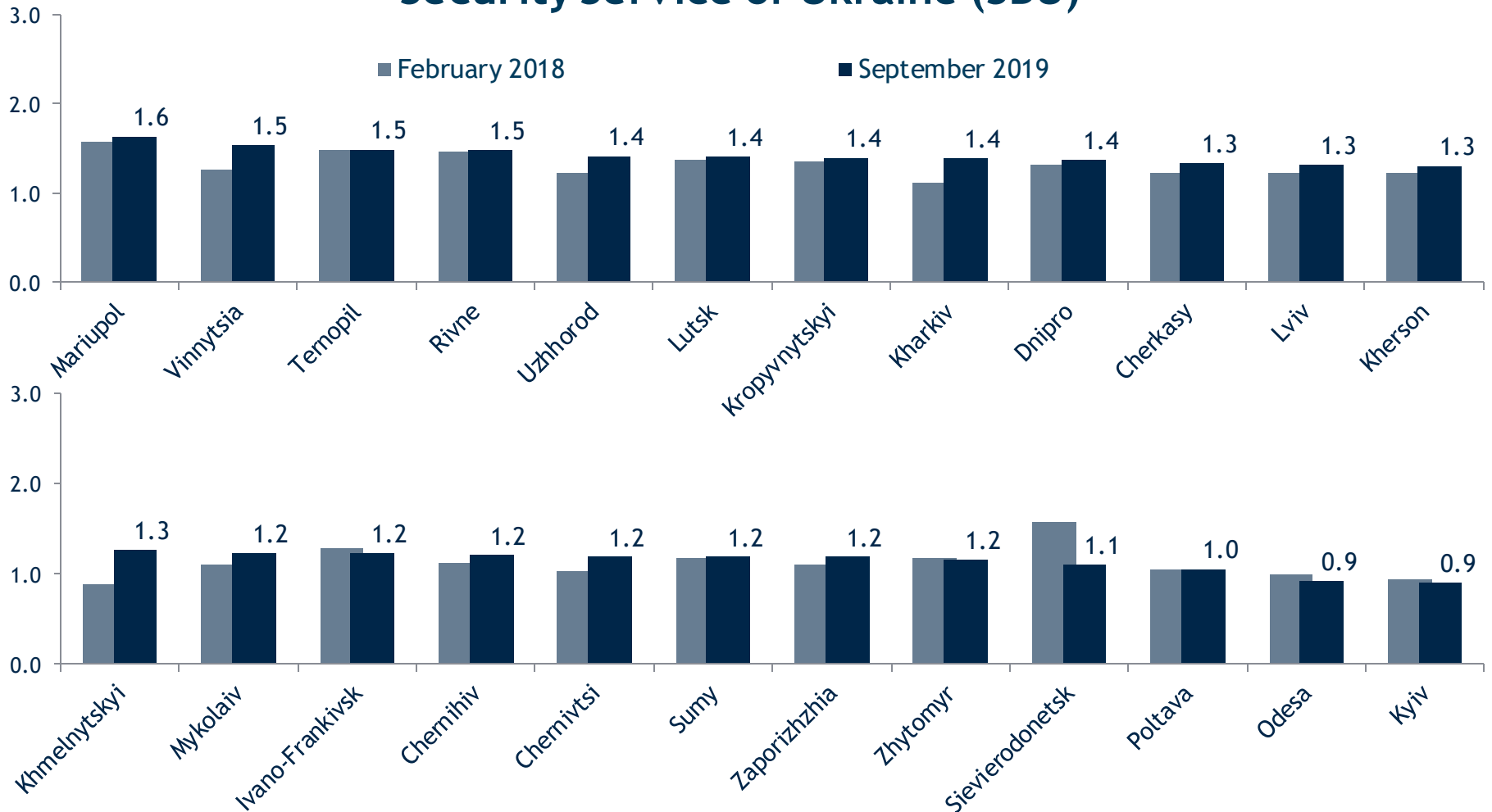
## Security Service of Ukraine (SBU)



# Do you approve of the work of the following government and nongovernment entities?

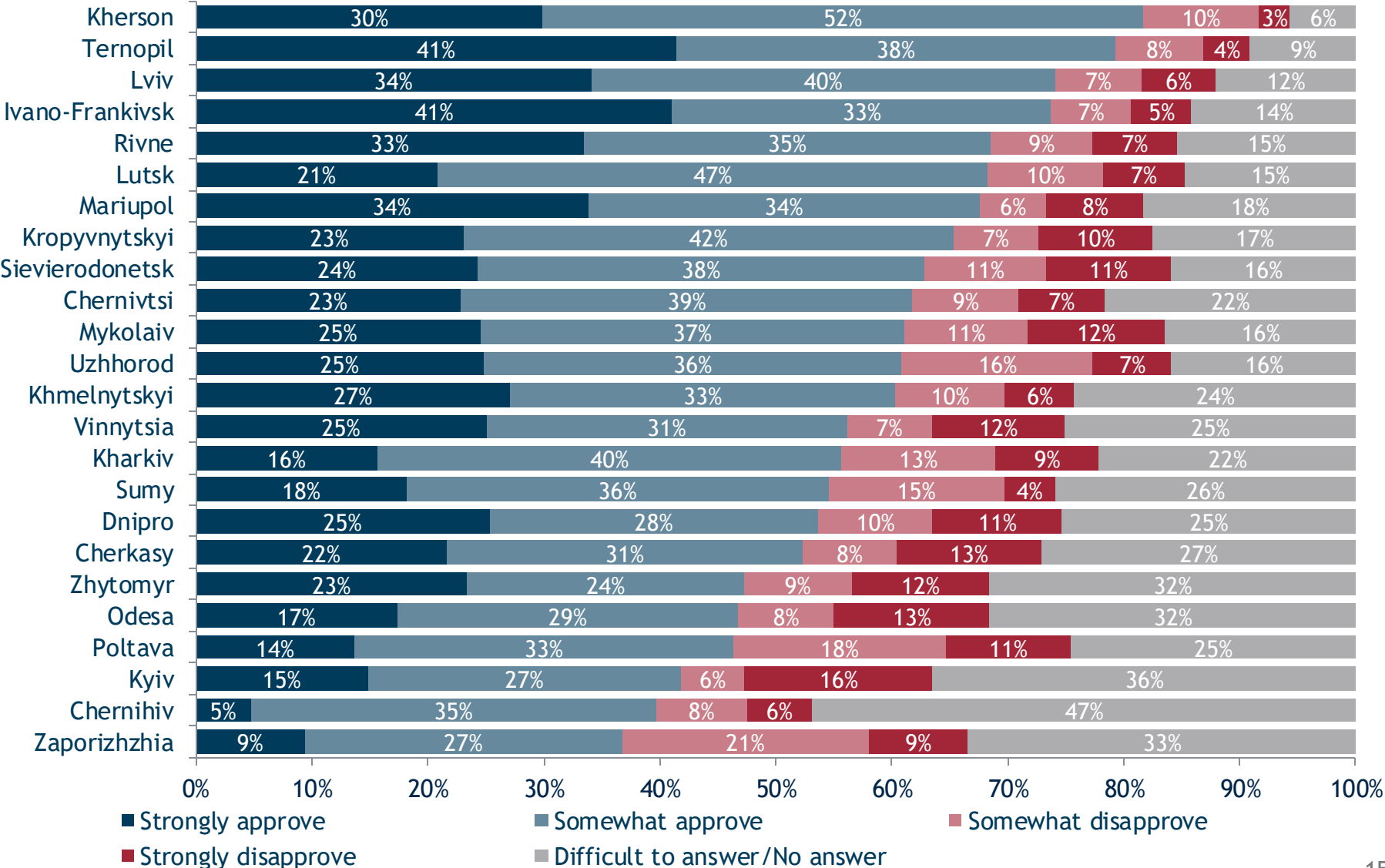
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 320 to 655)

## Security Service of Ukraine (SBU)



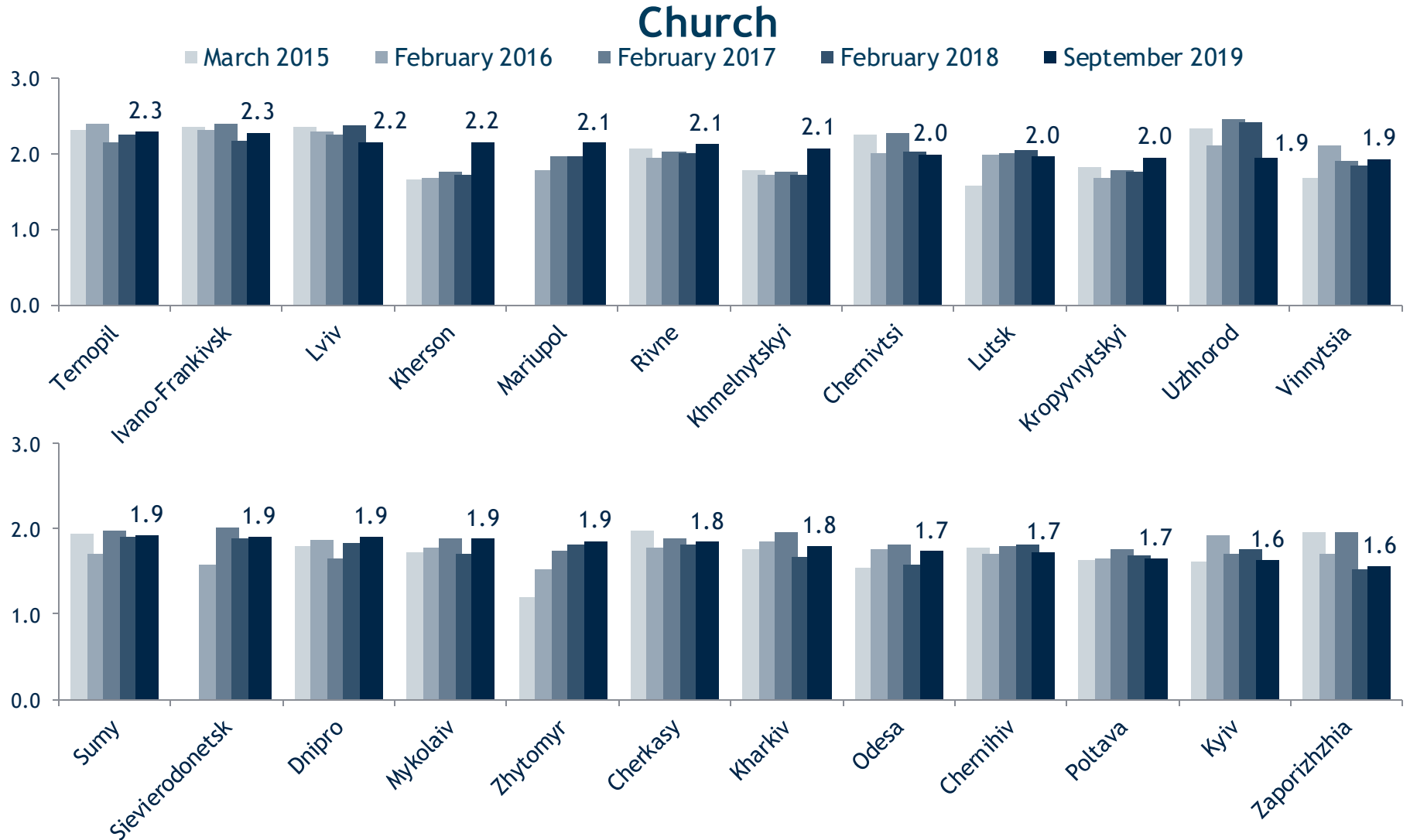
# Do you approve of the work of the following government and nongovernment entities?

## Church



# Do you approve of the work of the following government and nongovernment entities?

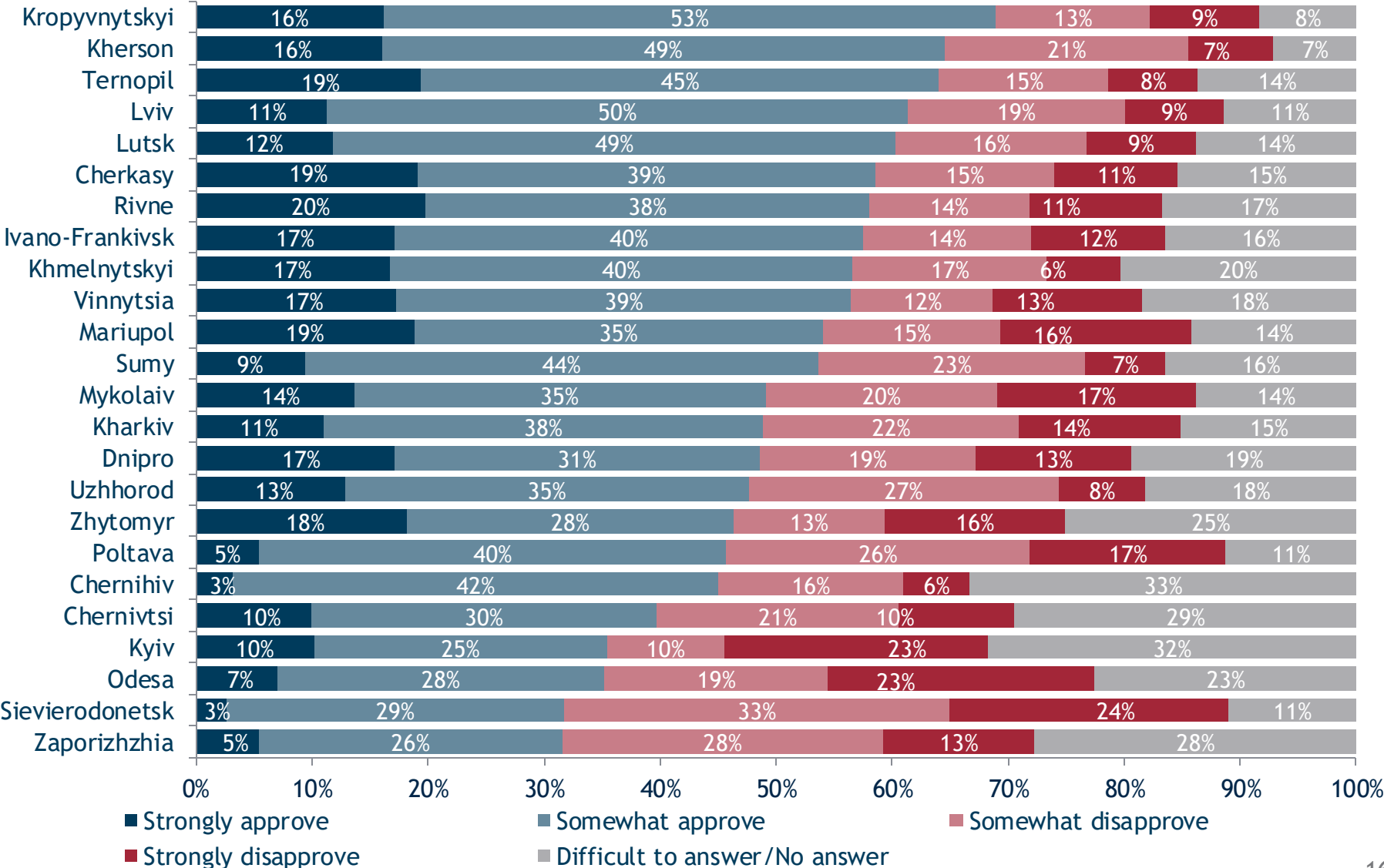
Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 425 to 755)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

## National Media

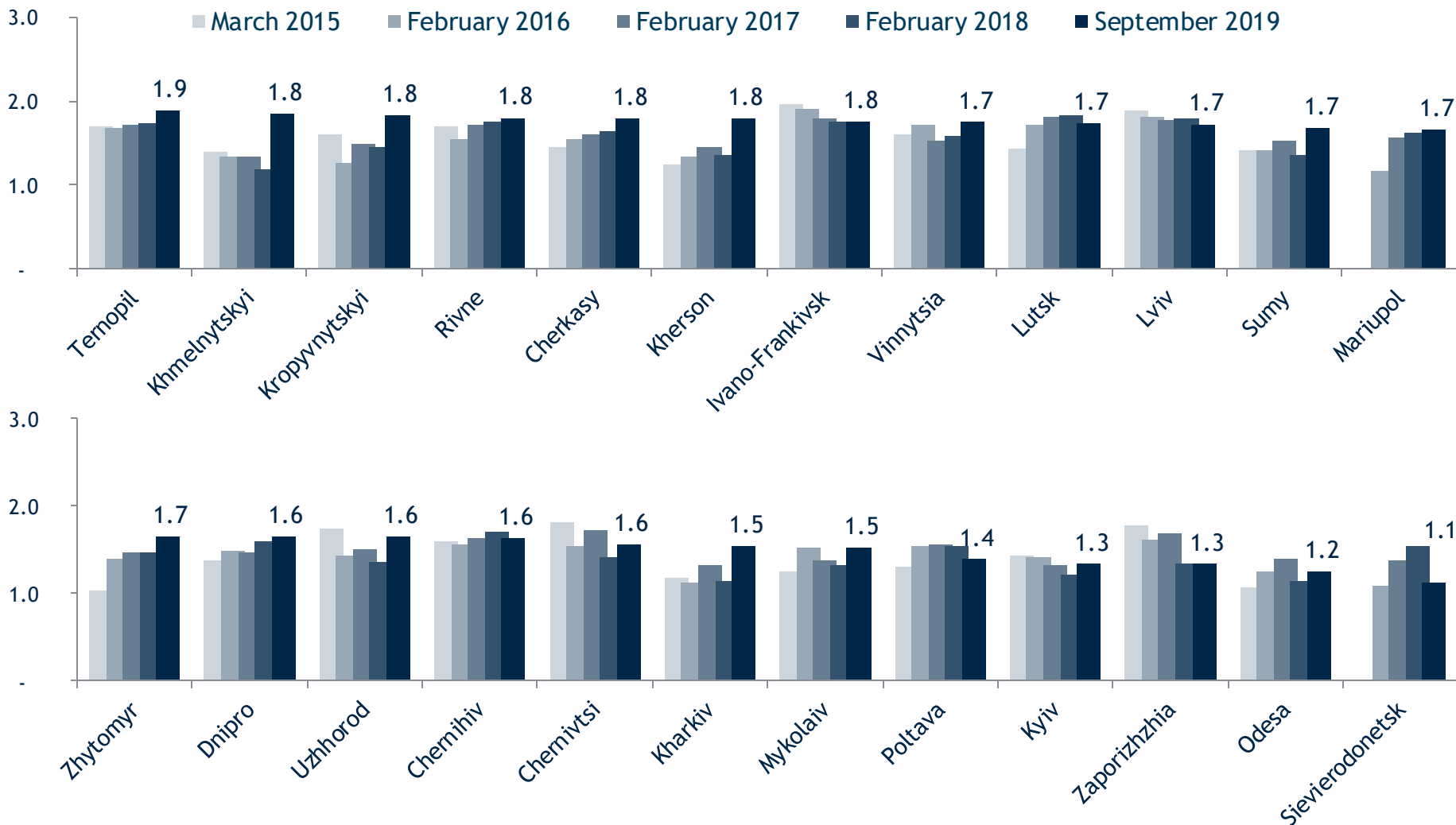




# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 533 to 743)

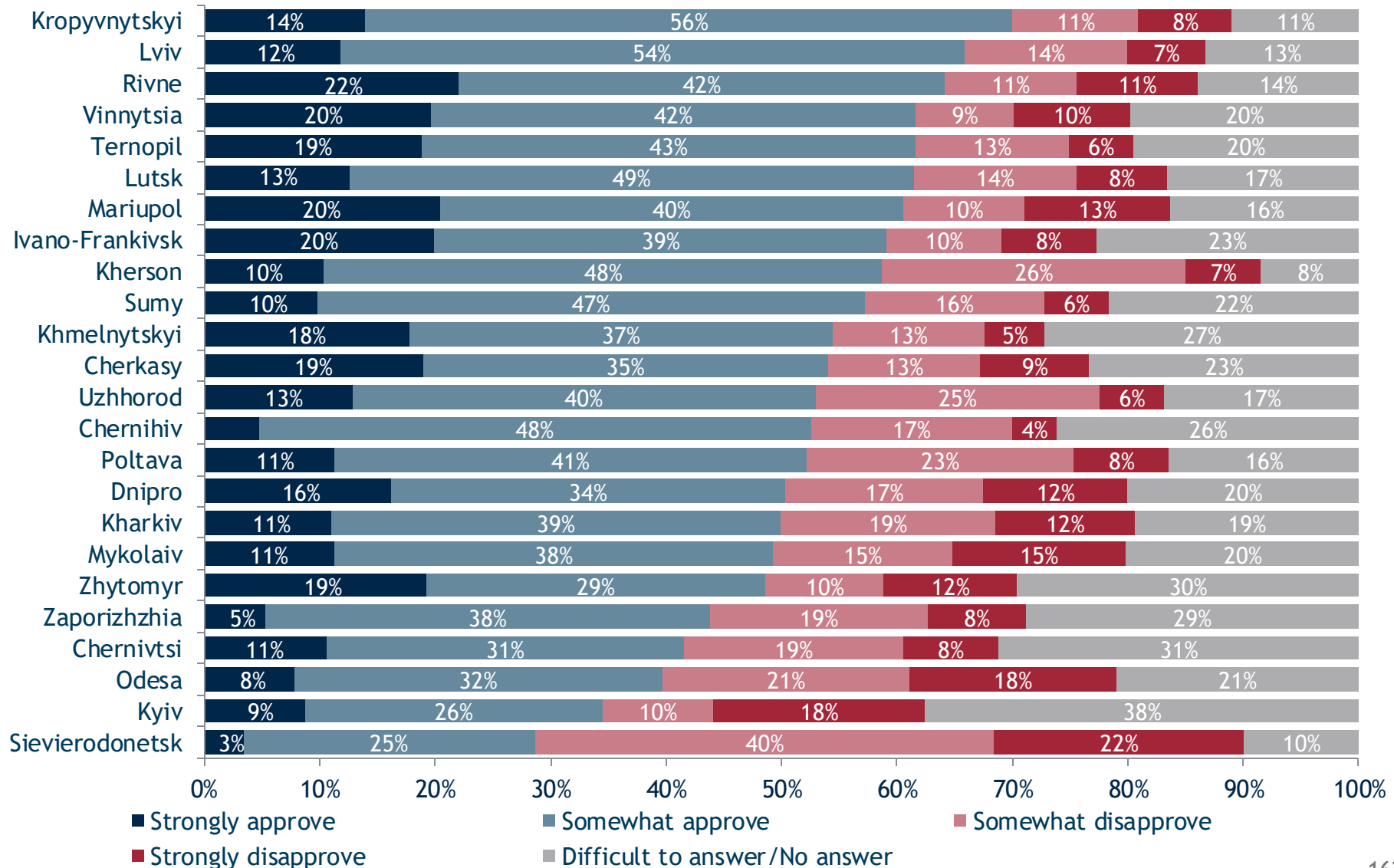
## National Media



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

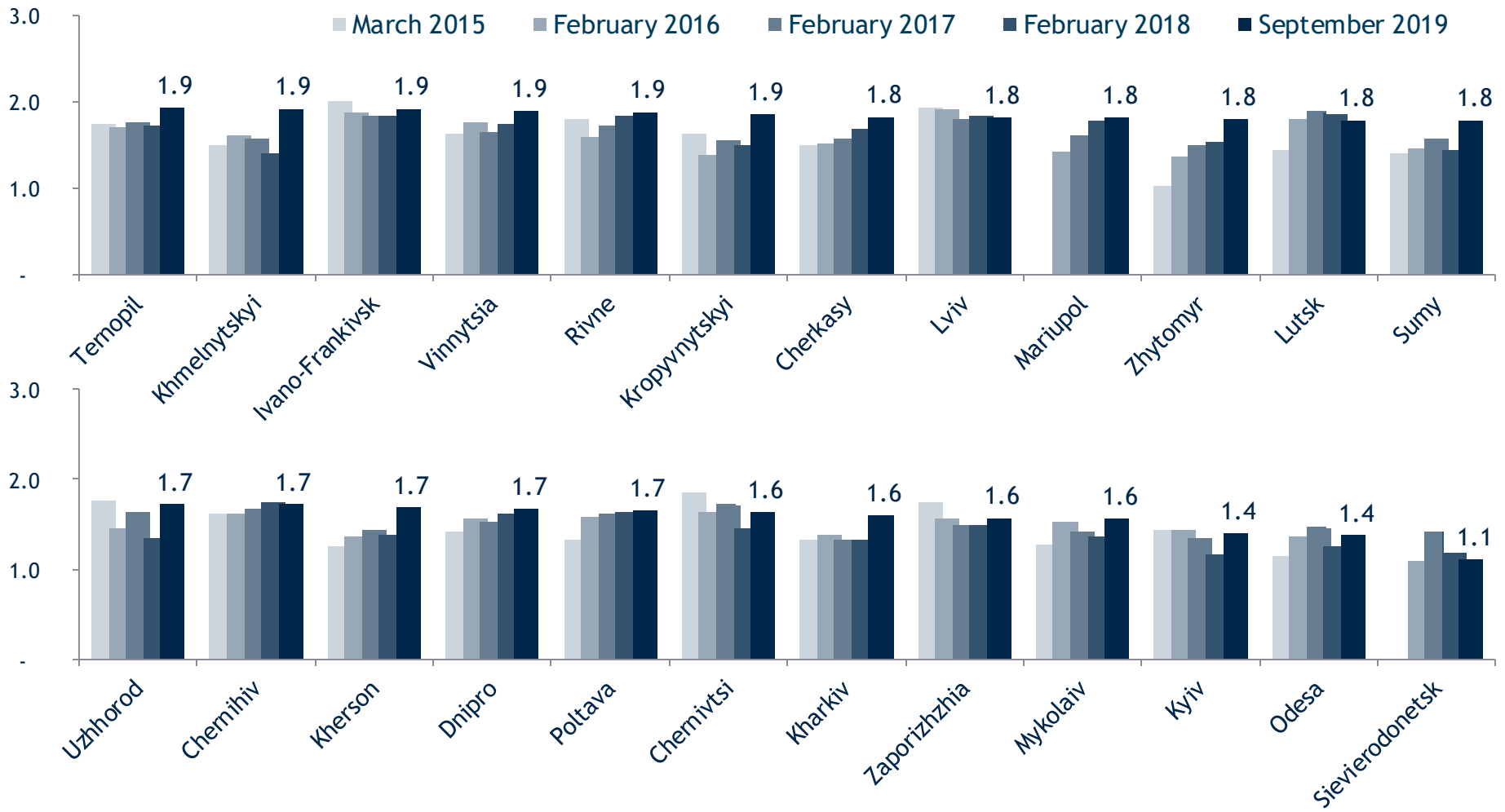
## Local Media



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 500 to 733)

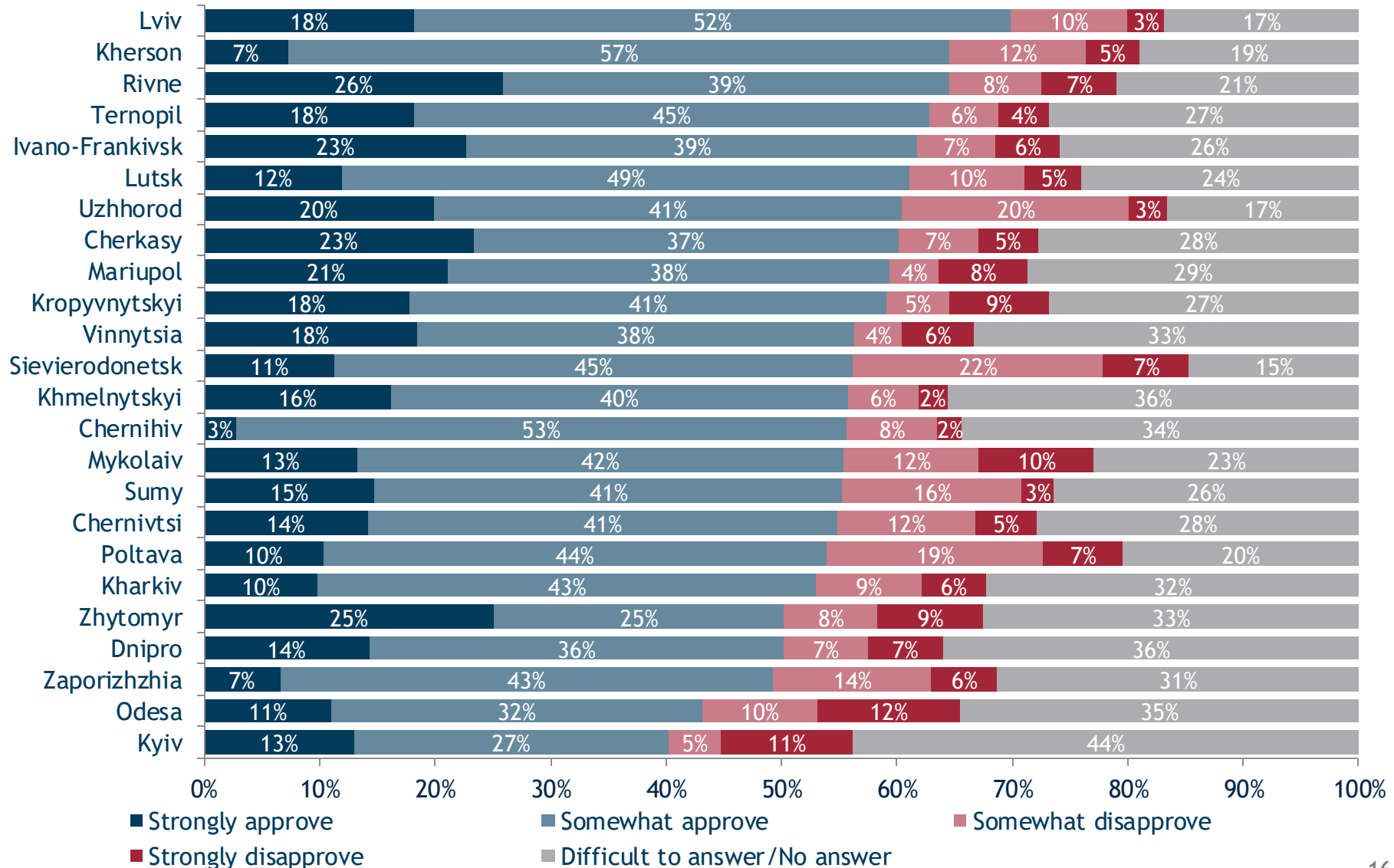
## Local Media



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

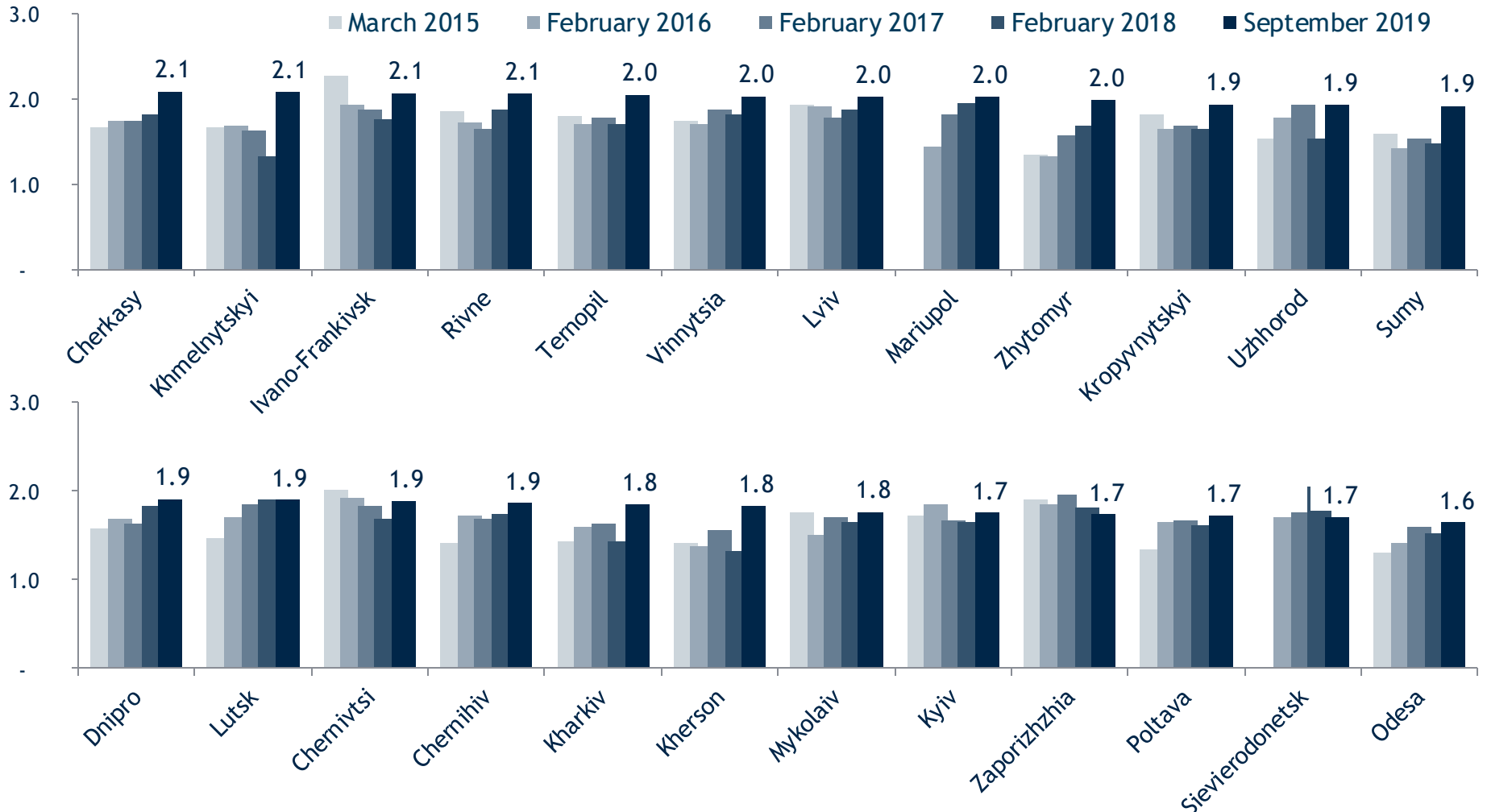
## NGOs



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 449 to 683)

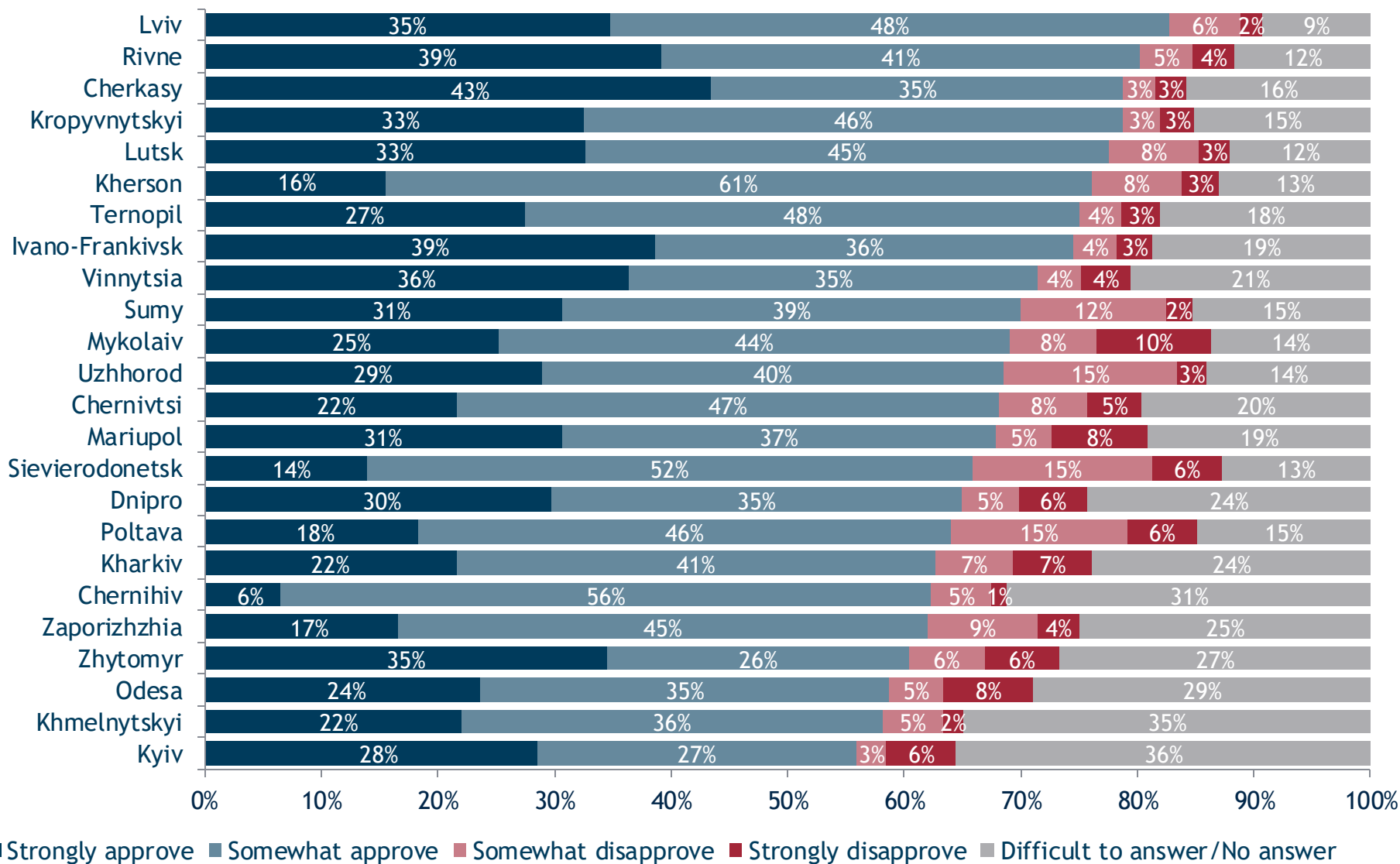
## NGOs



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

## Volunteers\*

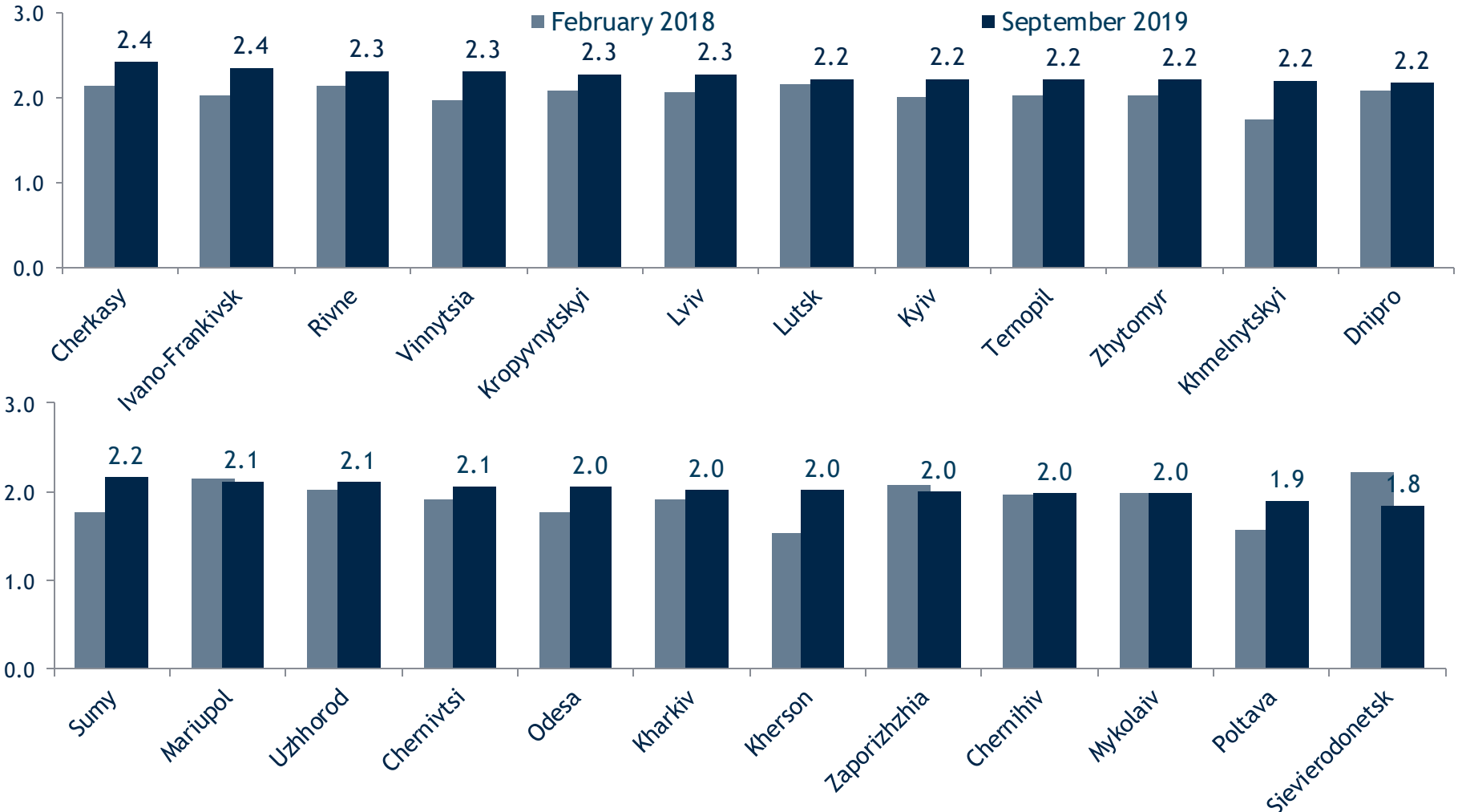


\*The term volunteers is understood in Ukraine to be people assisting the Ukrainian army since the beginning of the war in 2014. 166

# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 516 to 726)

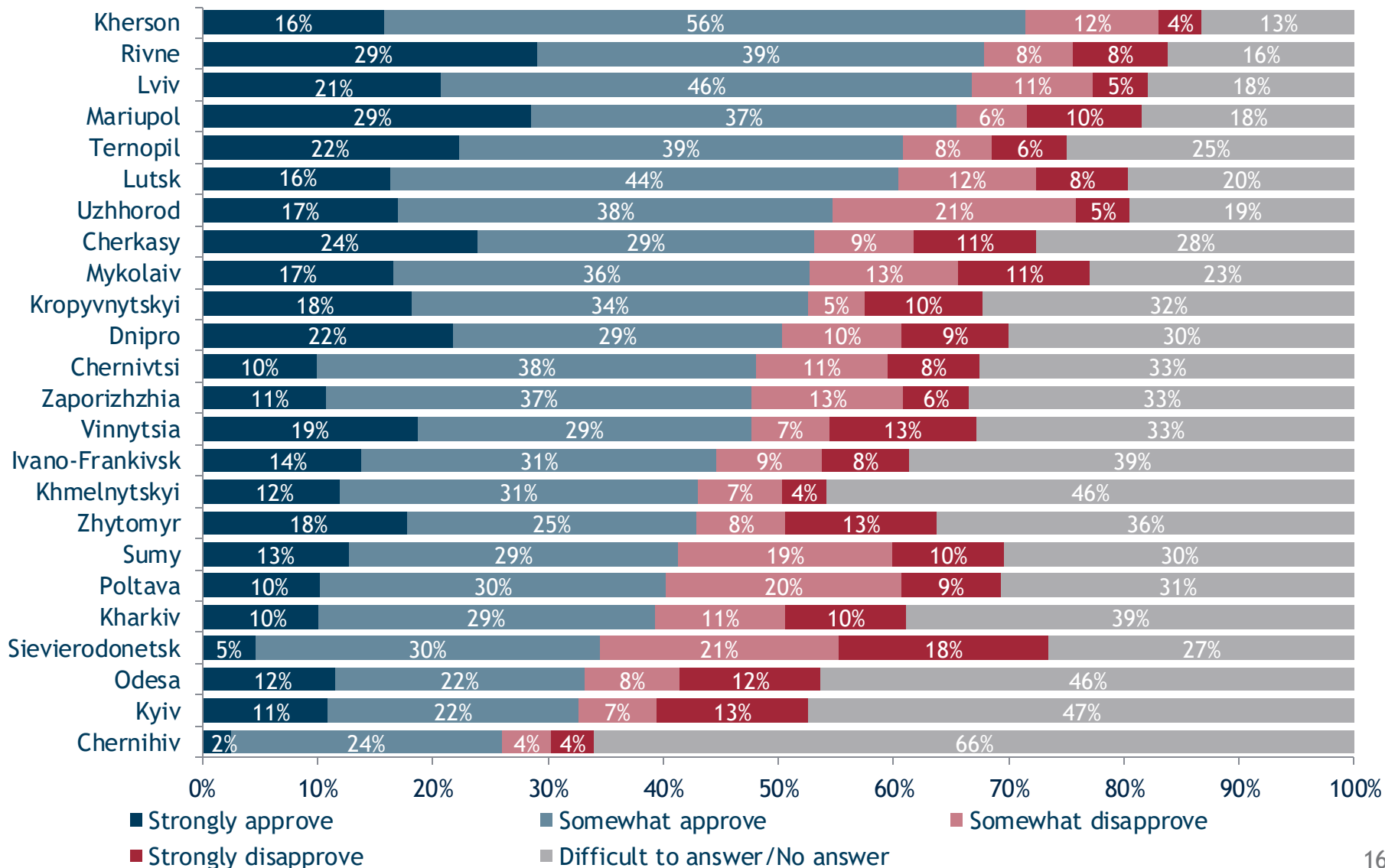
## Volunteers\*



\*The term volunteers is understood in Ukraine to be people assisting the Ukrainian army since the beginning of the war in 2014. 167

# Do you approve of the work of the following government and nongovernment entities?

## Neighborhood Associations (OSBB, OSN, etc.)

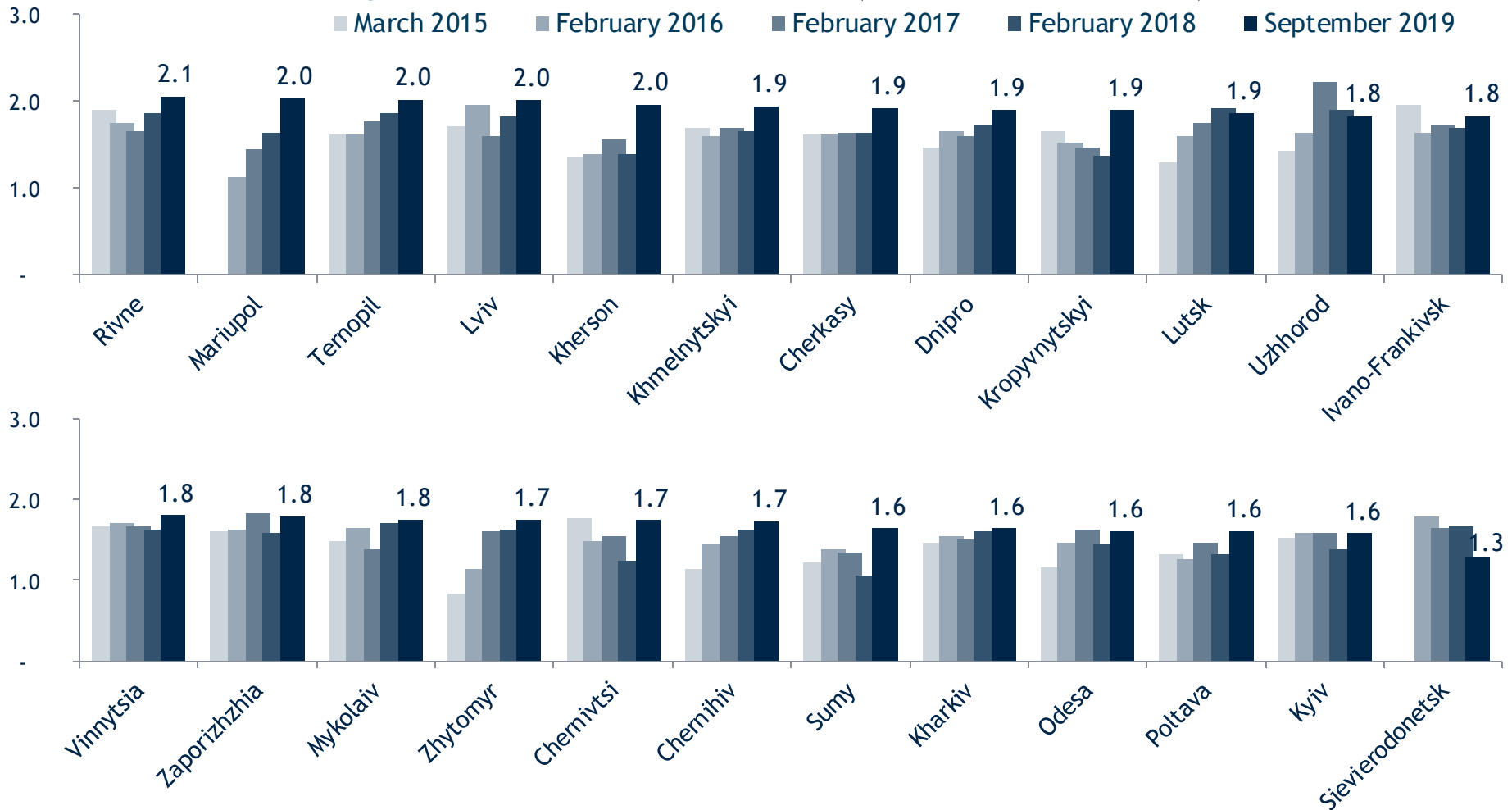




# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 272 to 694).

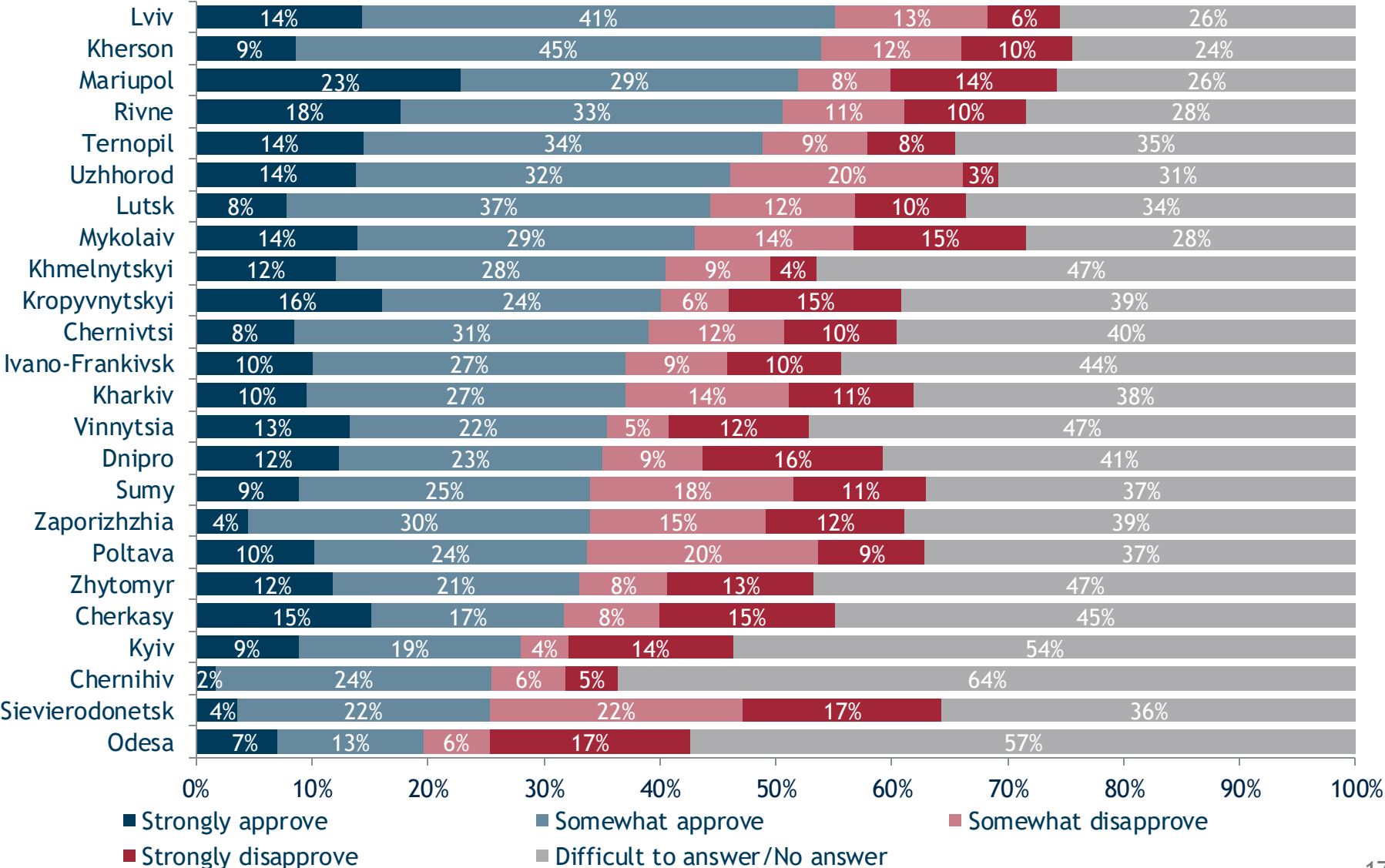
## Neighborhood Associations (OSBB, OSN, etc.)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Do you approve of the work of the following government and nongovernment entities?

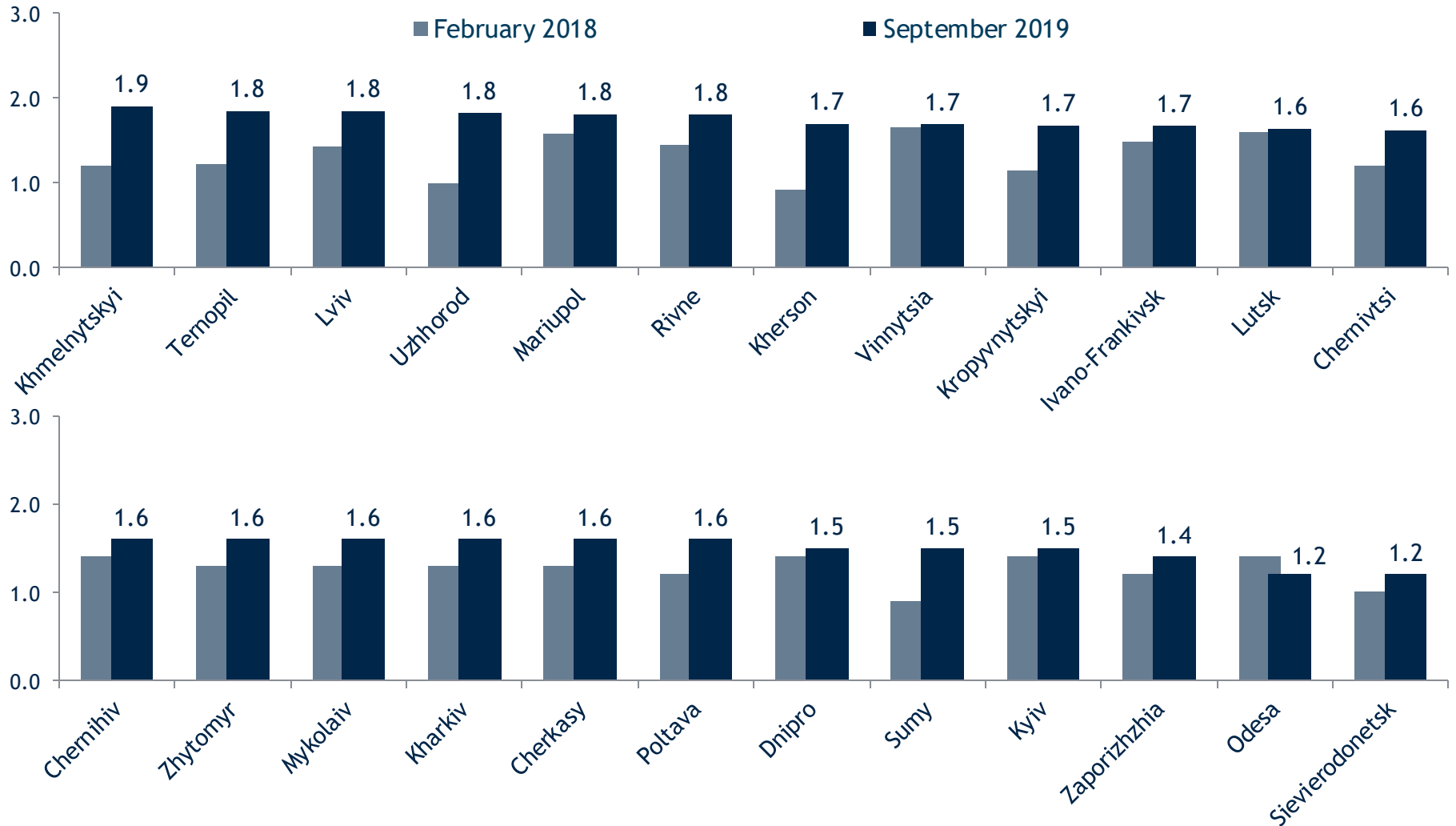
## Trade Unions



# Do you approve of the work of the following government and nongovernment entities?

Mean (average) value of the respondents' answers, where 0 is "strongly disapprove," and 3 is "strongly approve"; among those who reported a valid rating (n ranges from 291 to 604)

## Trade Unions

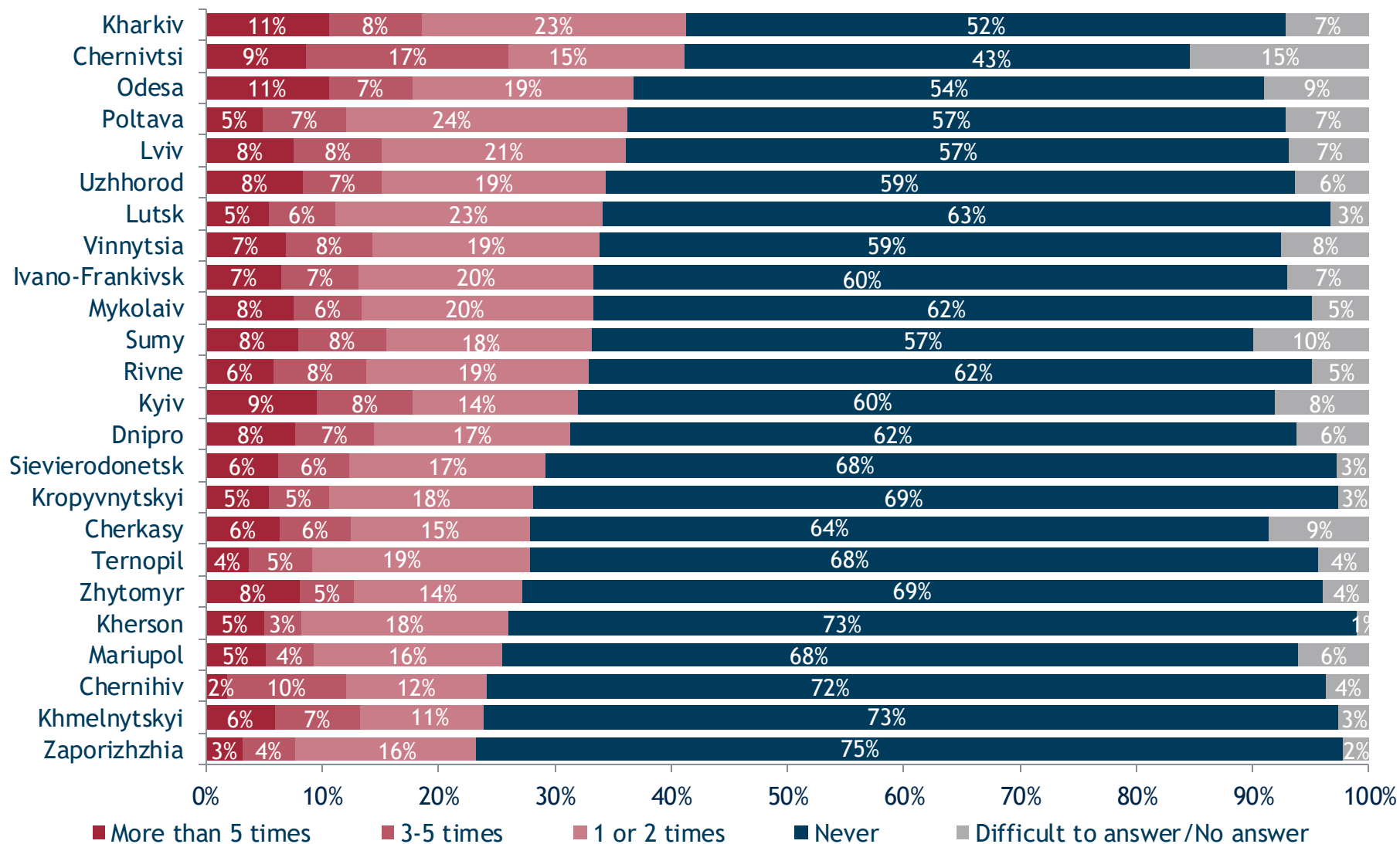




# Perceptions of Corruption

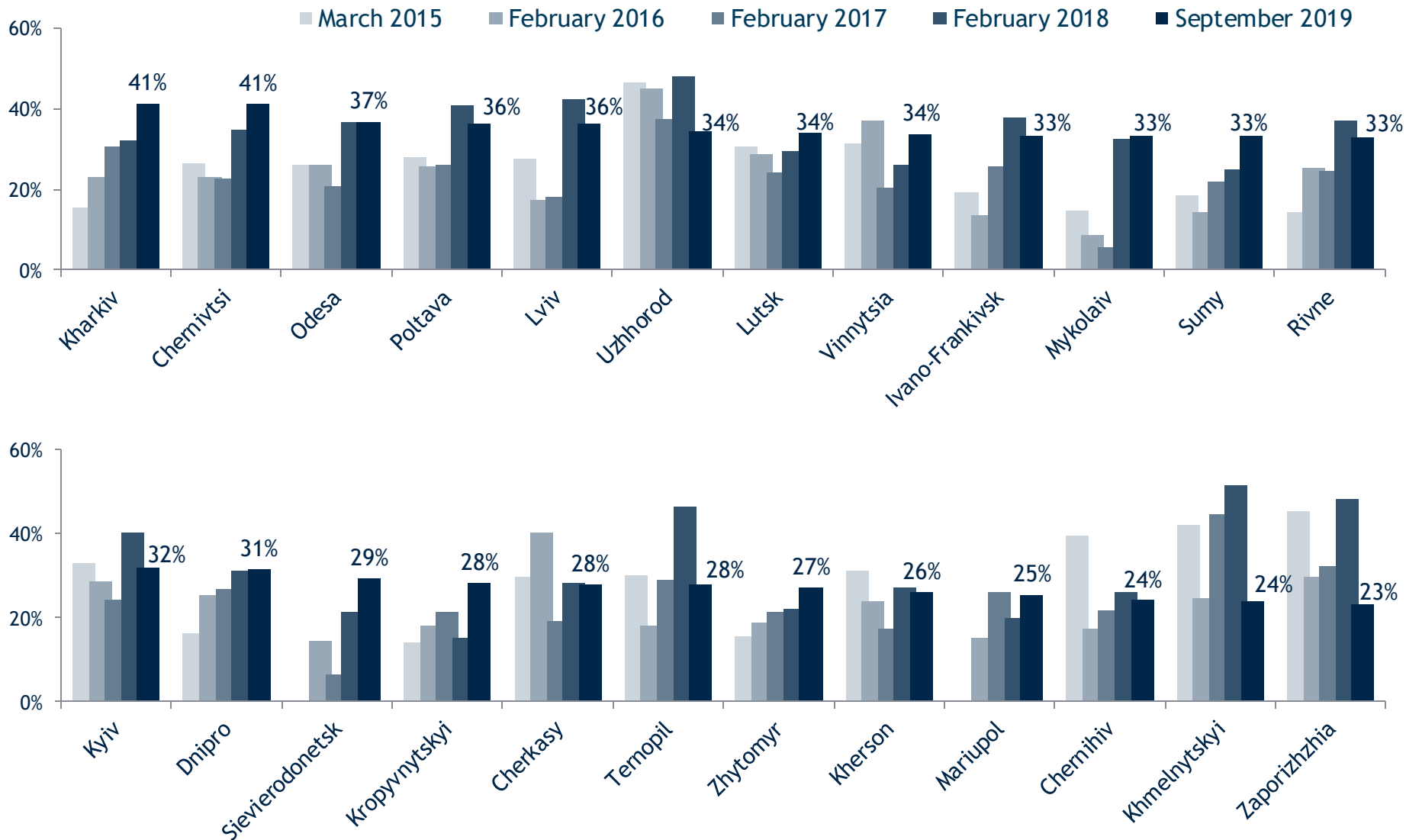


# In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?



# In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?

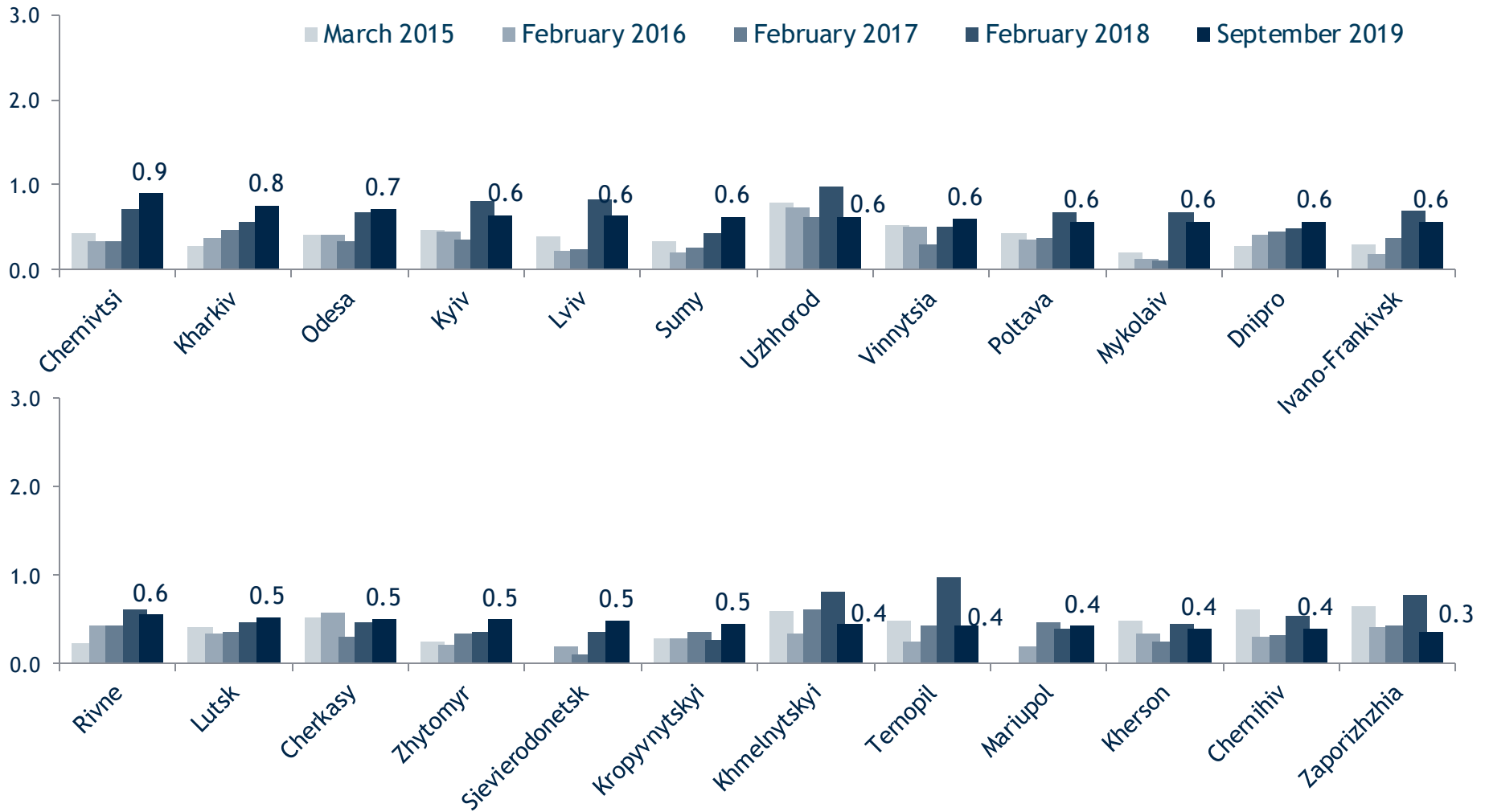
% who had to do a favor, give a gift, or pay a bribe at least 1-2 times during the past 2 years



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?

Mean (average) value of the respondents' answers, where 0 is "never," 1 is "1-2 times," 2 is "3-5 times," and 3 is "more than 5 times," among those who reported a valid rating (n ranges from 677 to 792)



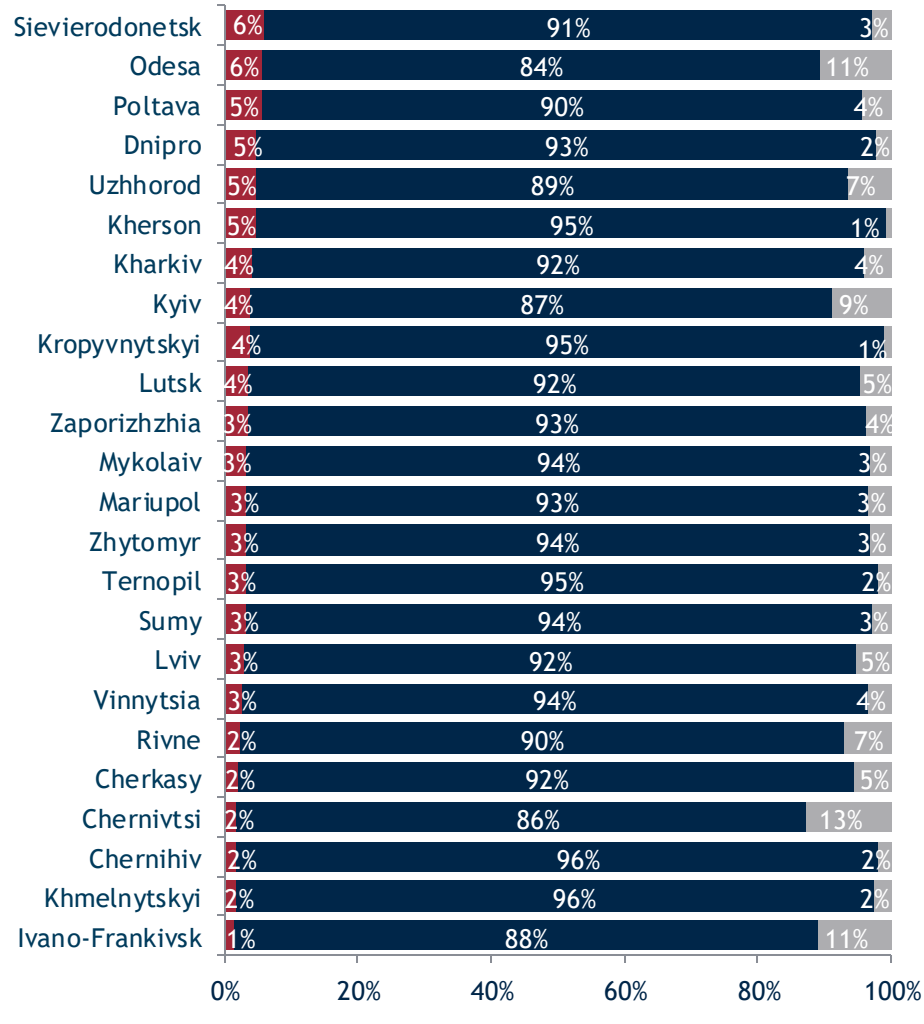
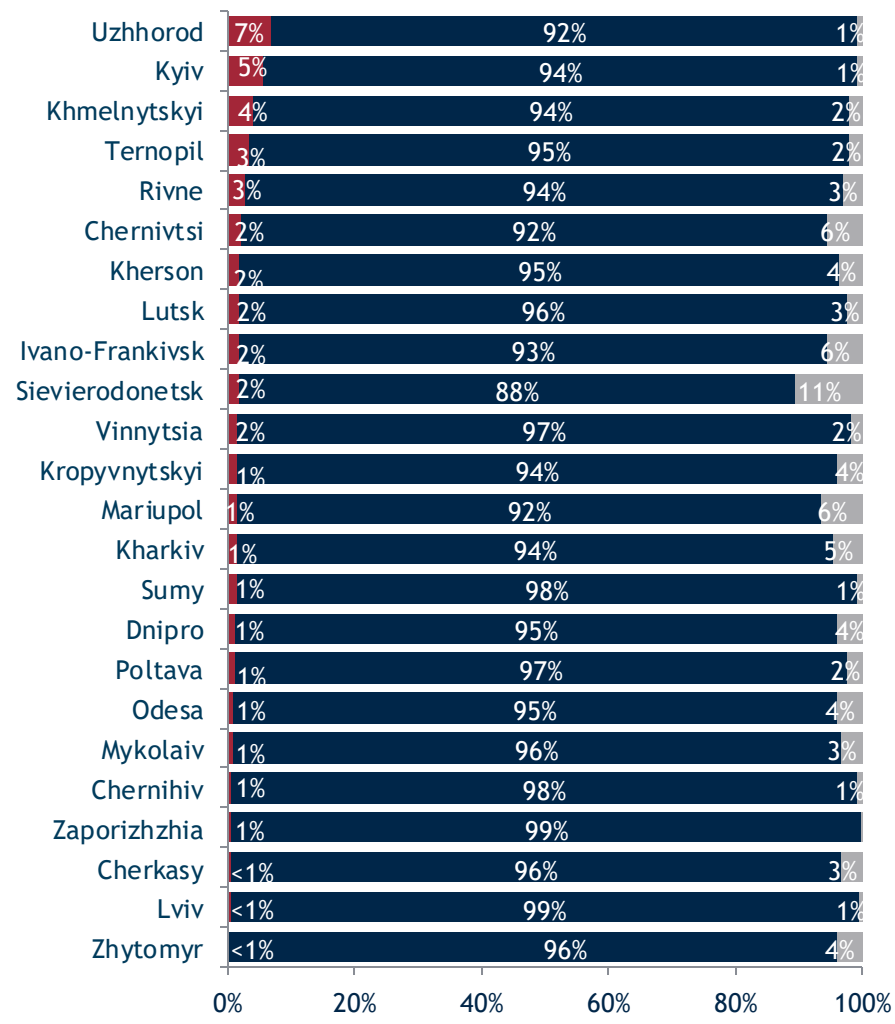
\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Municipal Authorities

February 2018

September 2019



■ Yes      ■ No      ■ Difficult to answer/No answer



# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Municipal Authorities

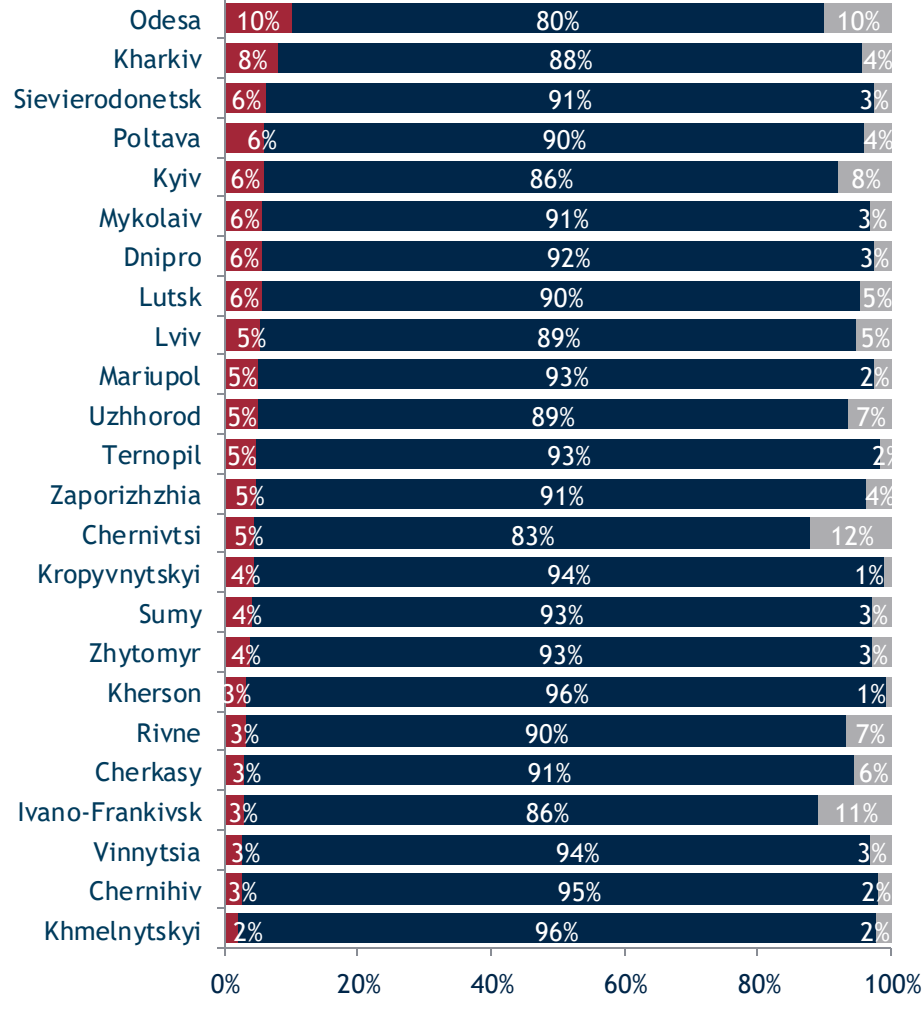
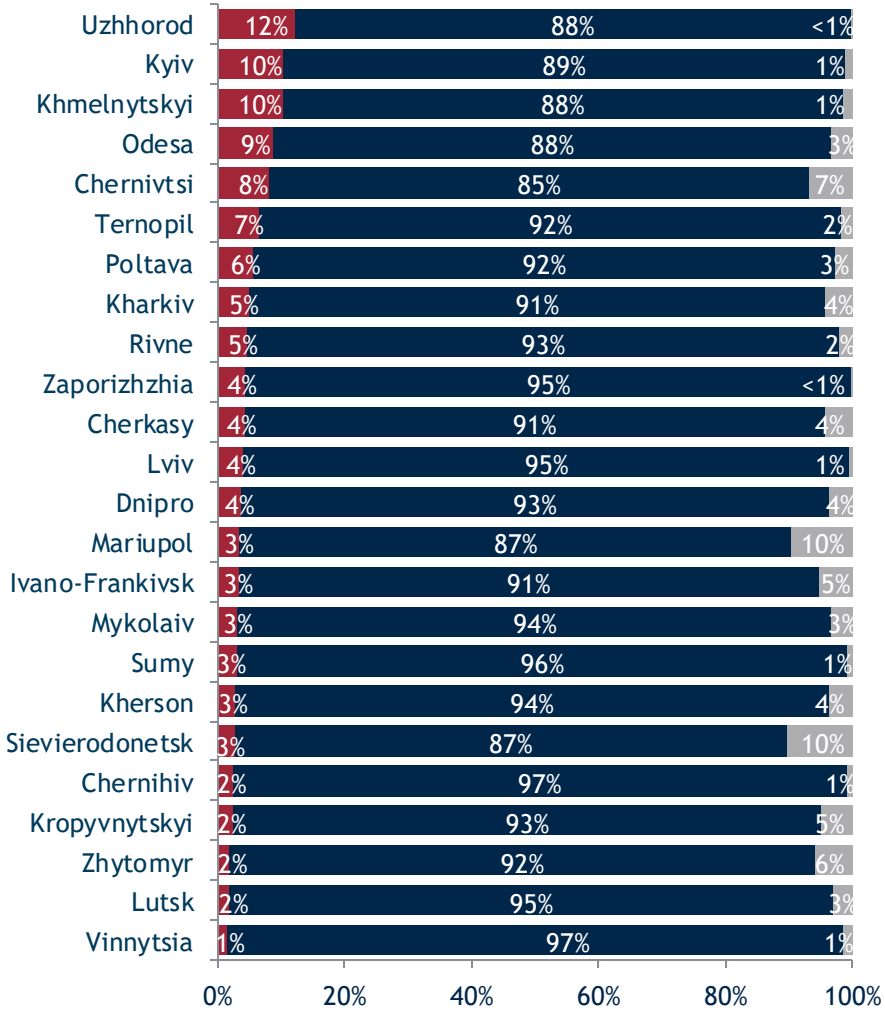


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Housing and Communal Services

February 2018

September 2019



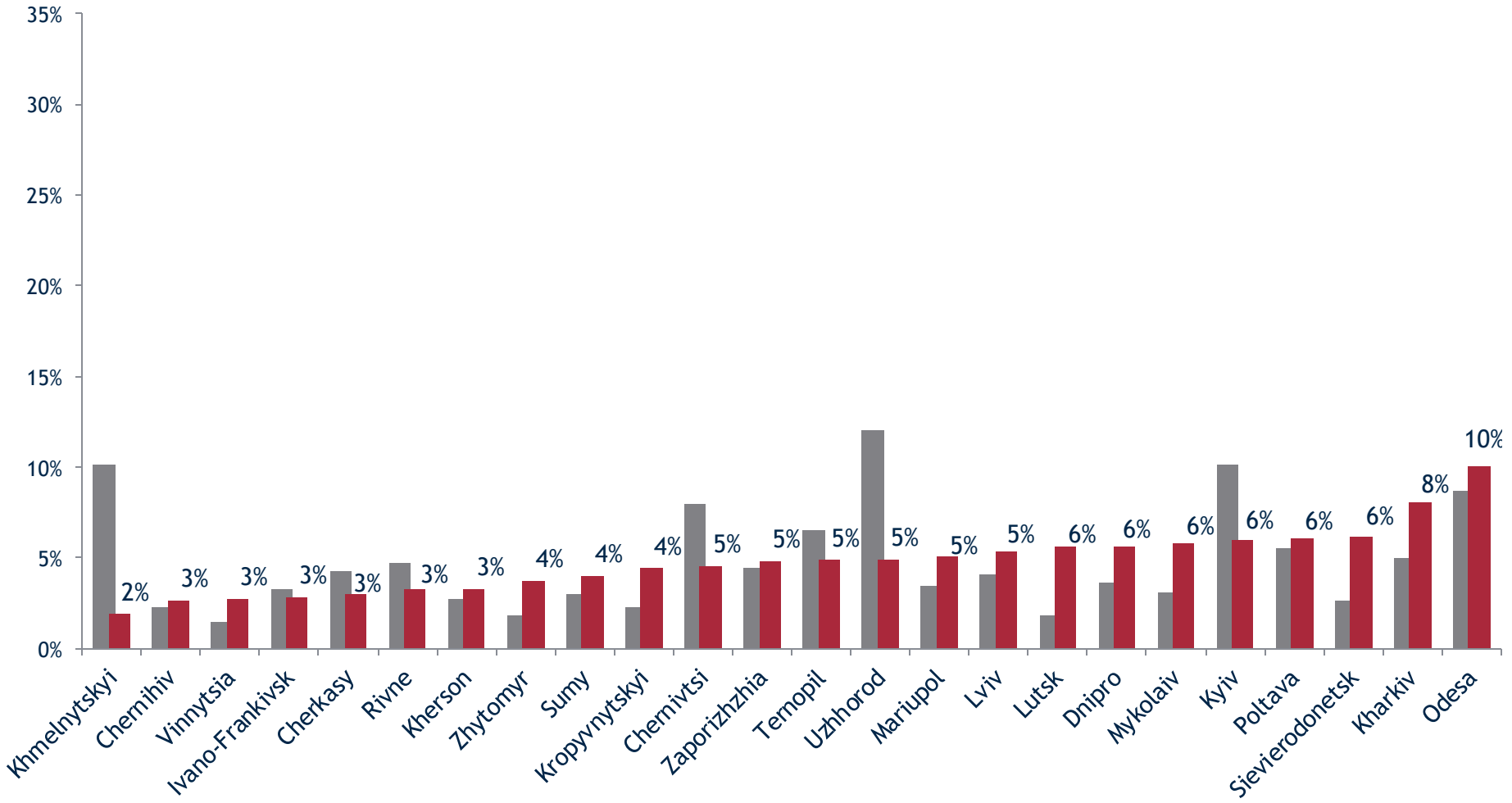
■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Housing and Communal Services

■ Feb-18 ■ Sep-19

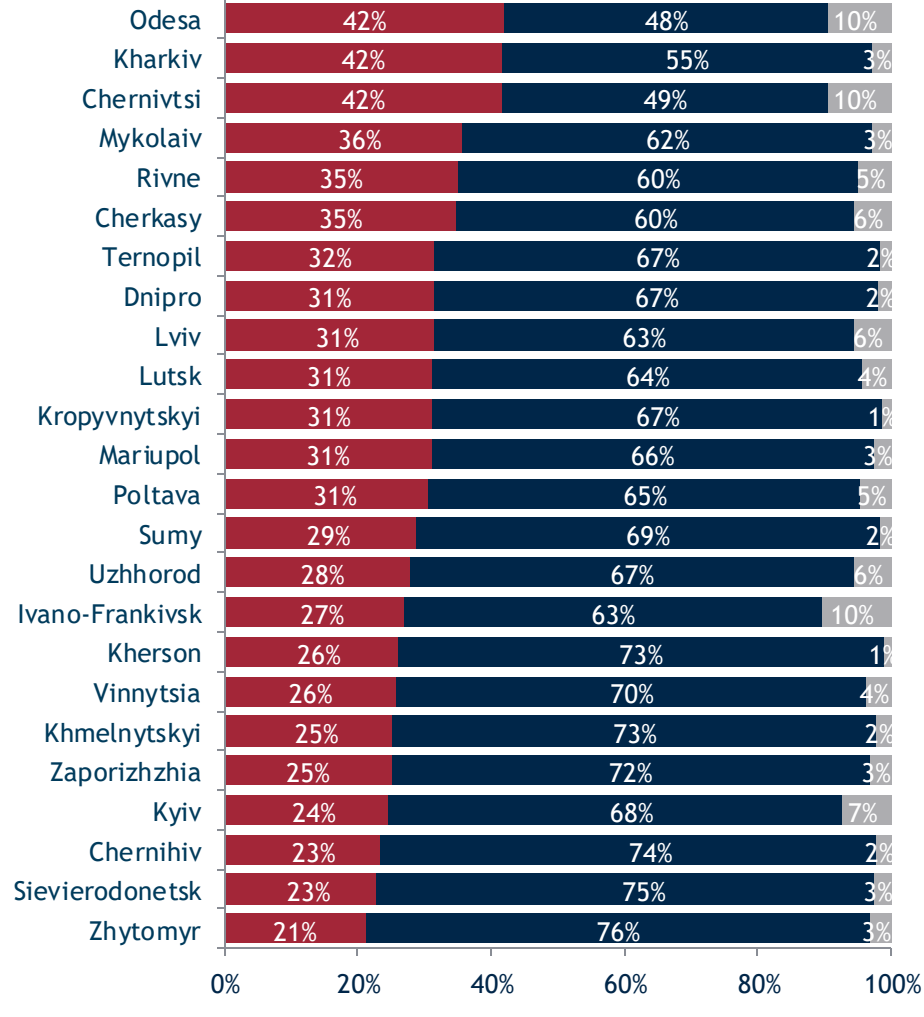
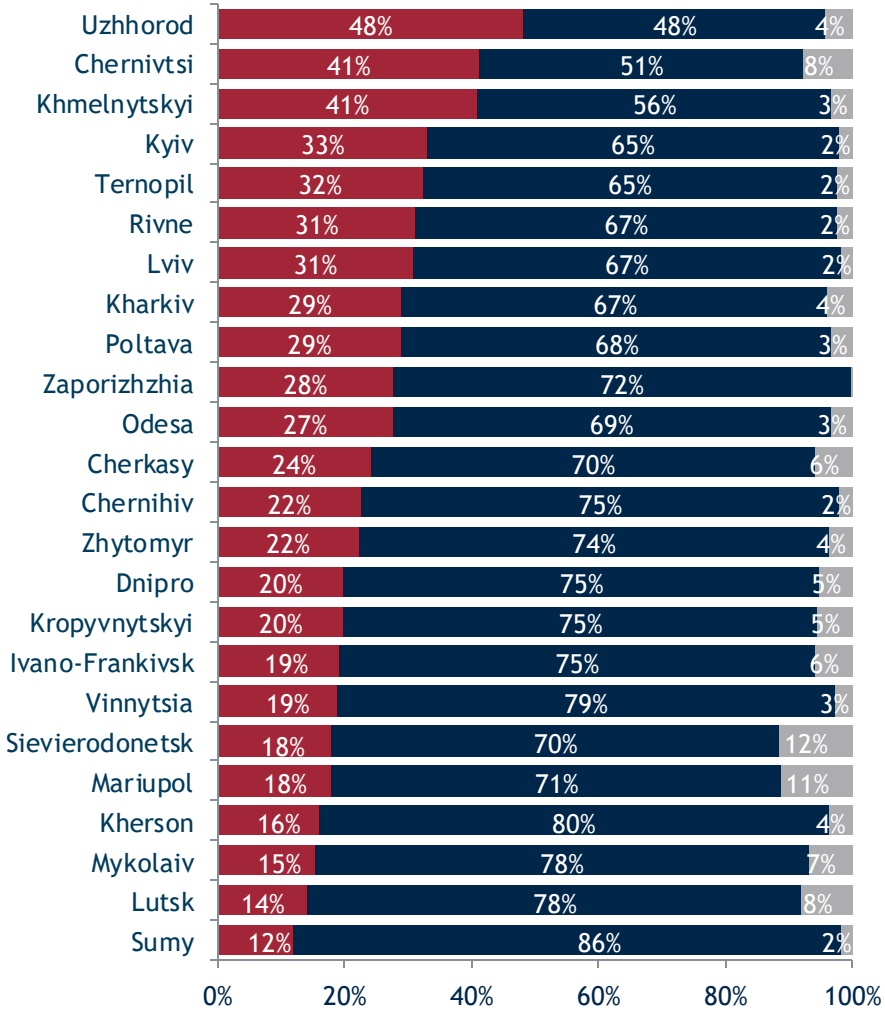


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Medical Institutions

February 2018

September 2019

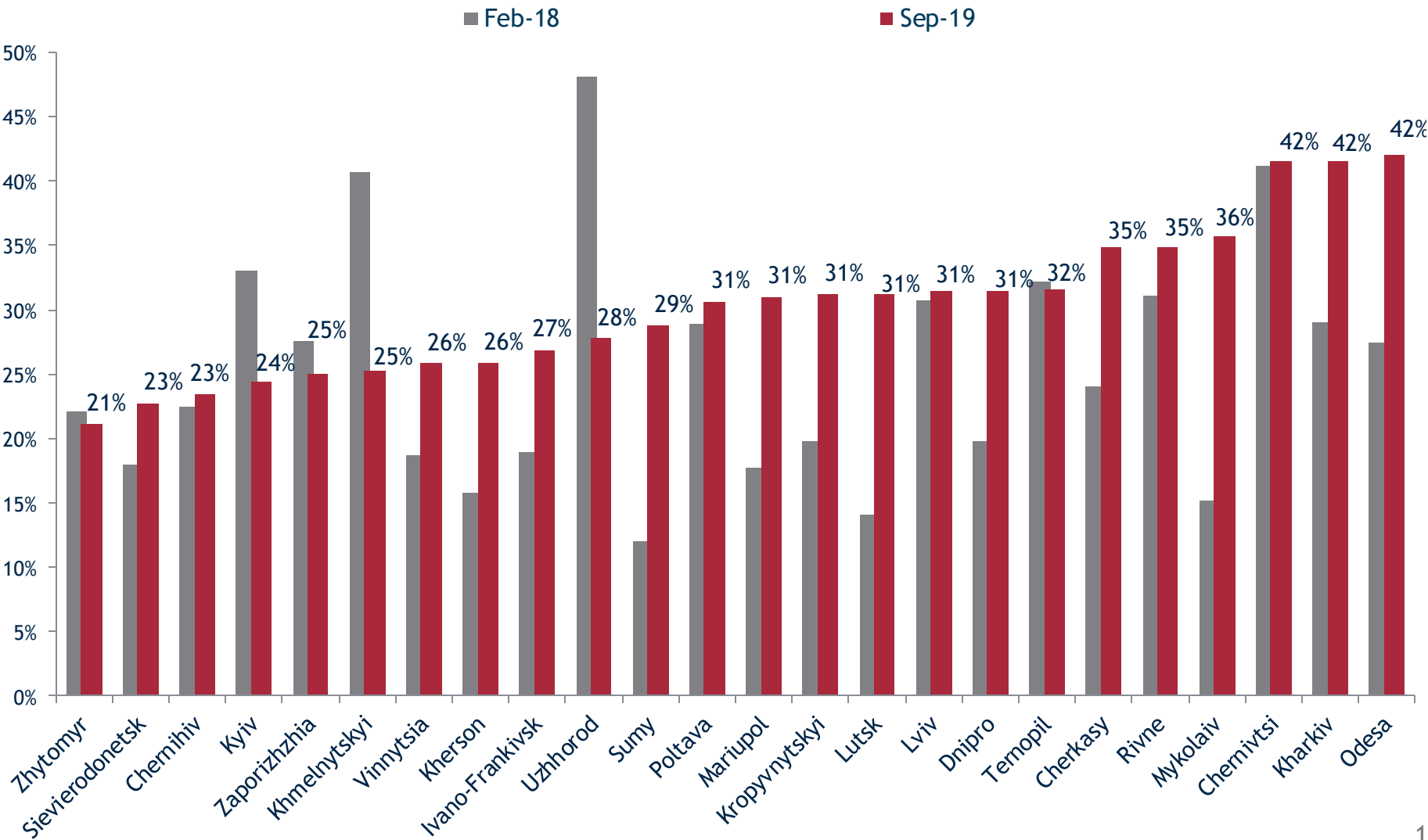


■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Medical Institutions

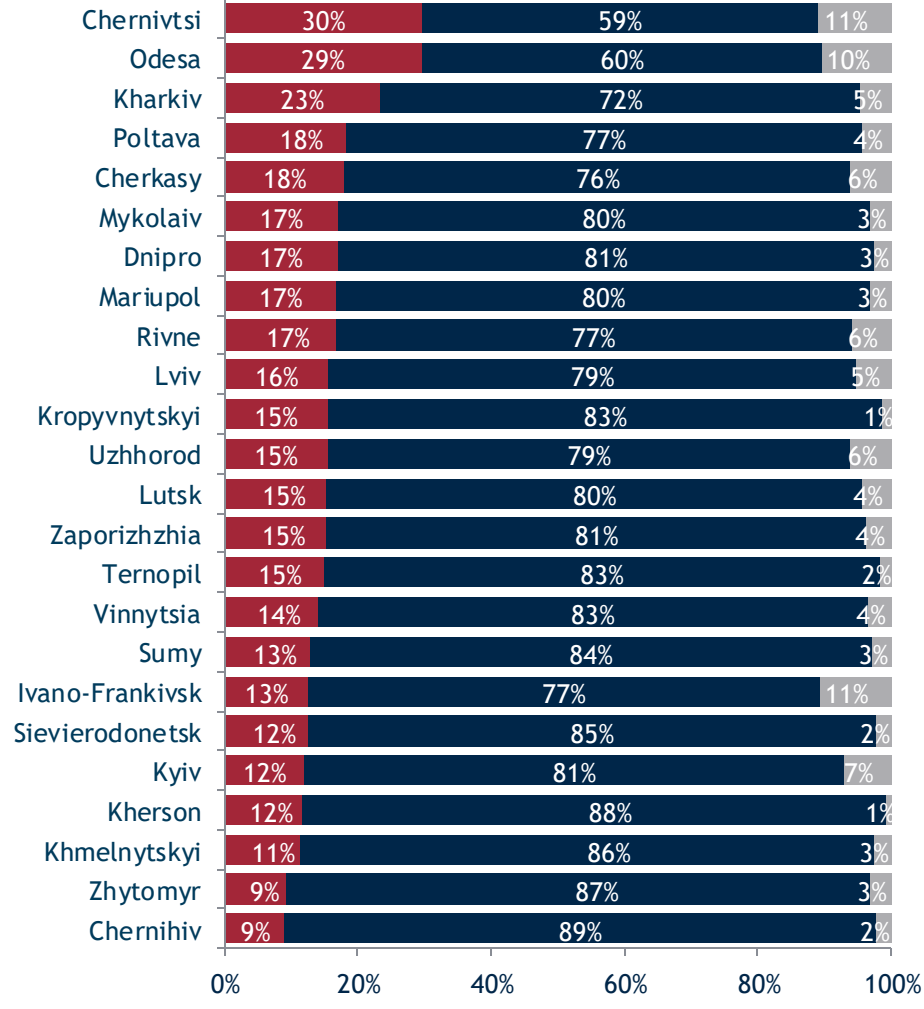
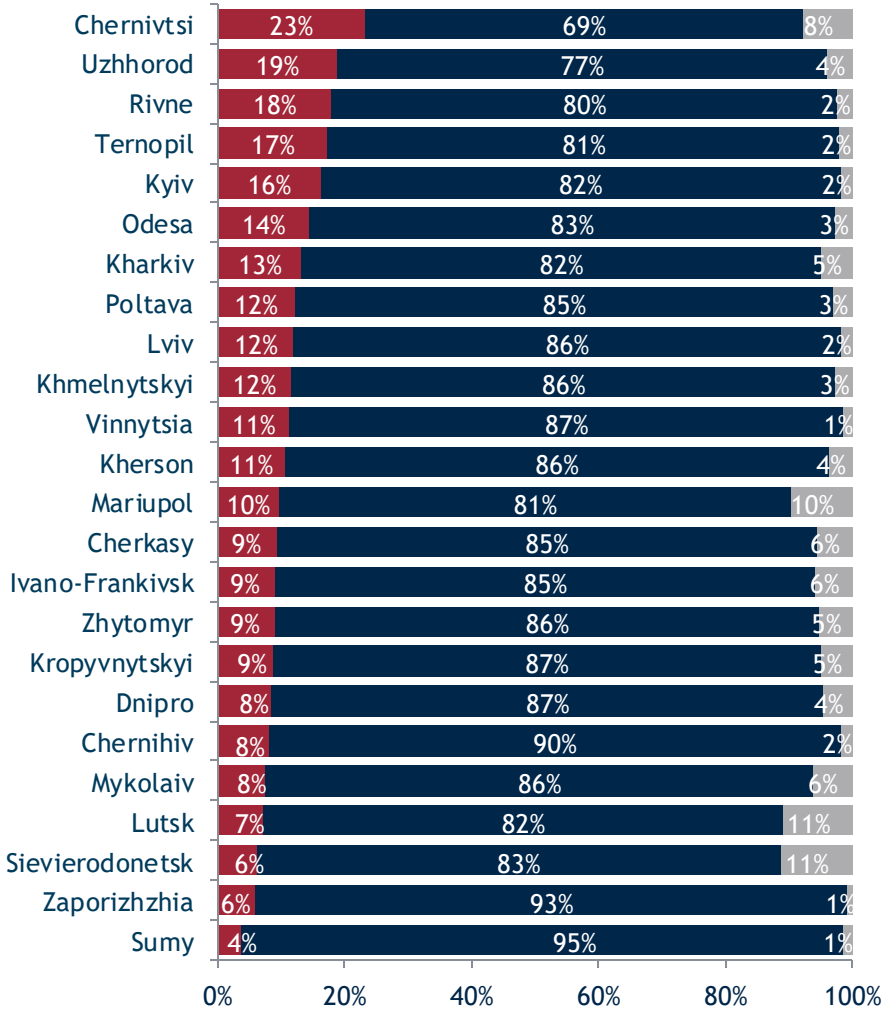


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Educational Establishments

February 2018

September 2019



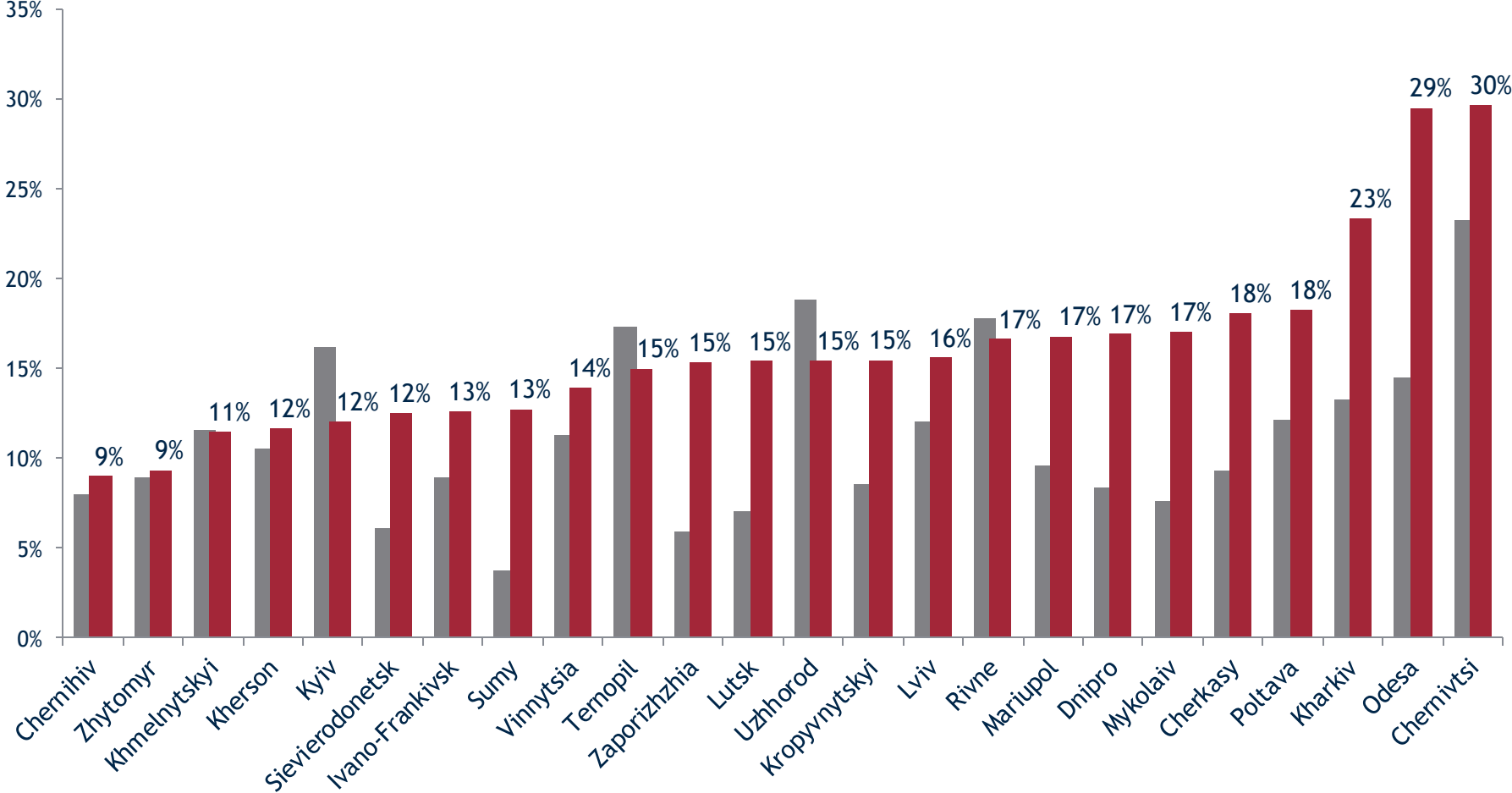
■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Educational Establishments

■ Feb-18 ■ Sep-19

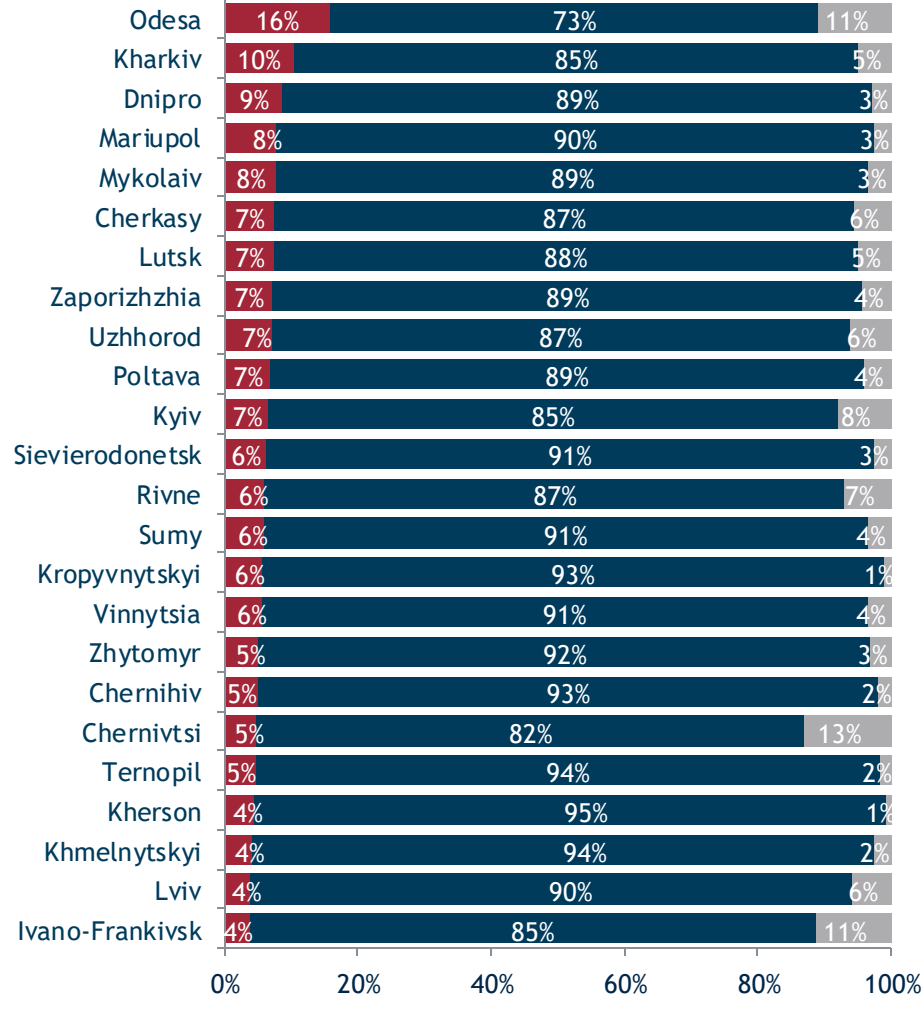
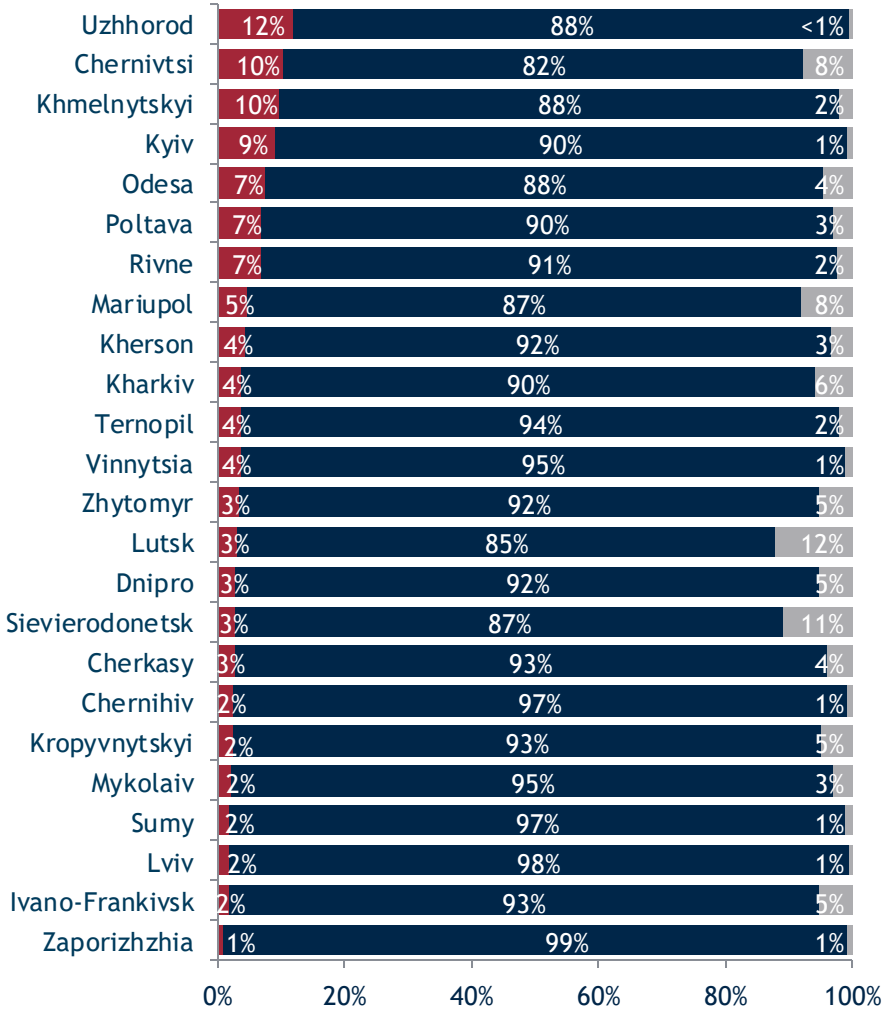


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Police, including Traffic Police

February 2018

September 2019



■ Yes      ■ No      ■ Difficult to answer/No answer

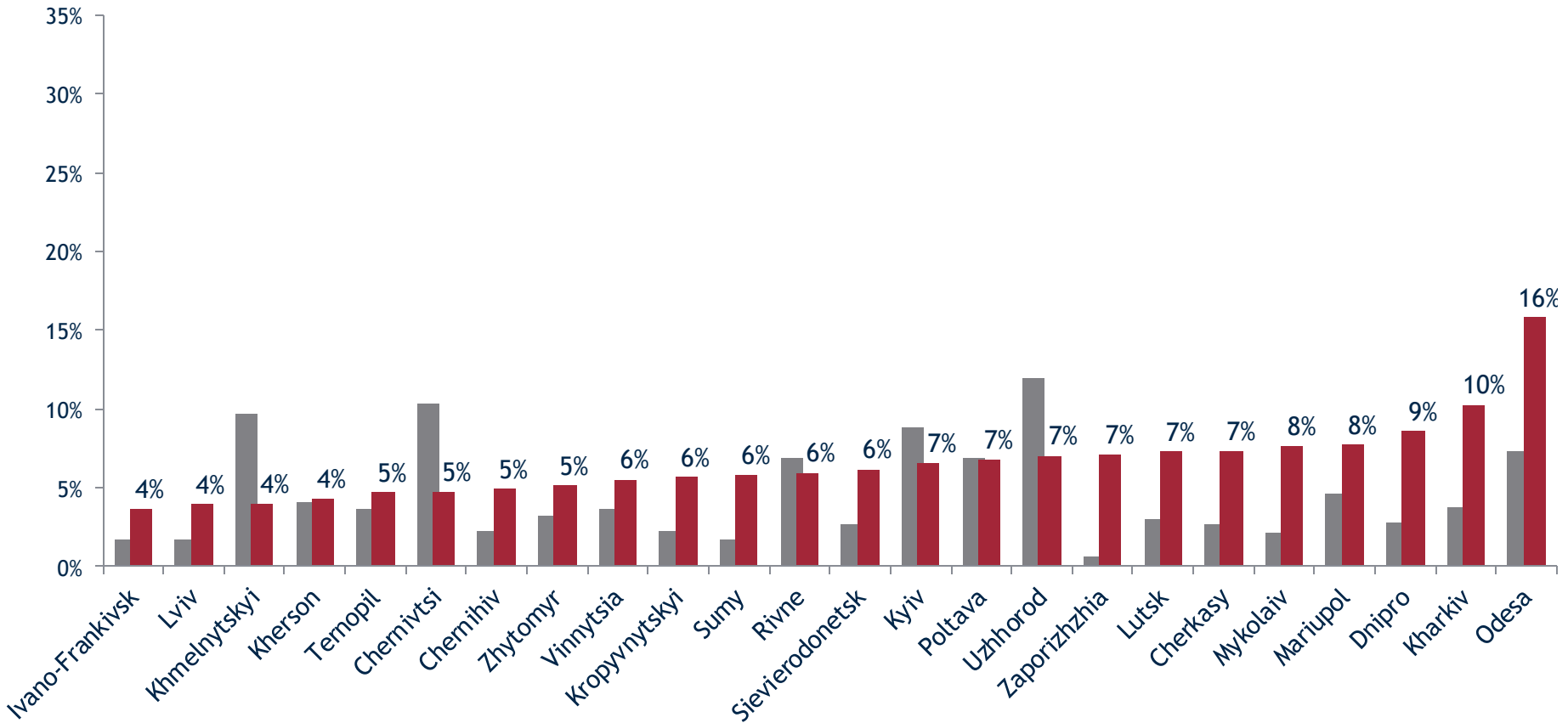


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Police, including Traffic Police

■ Feb-18 ■ Sep-19

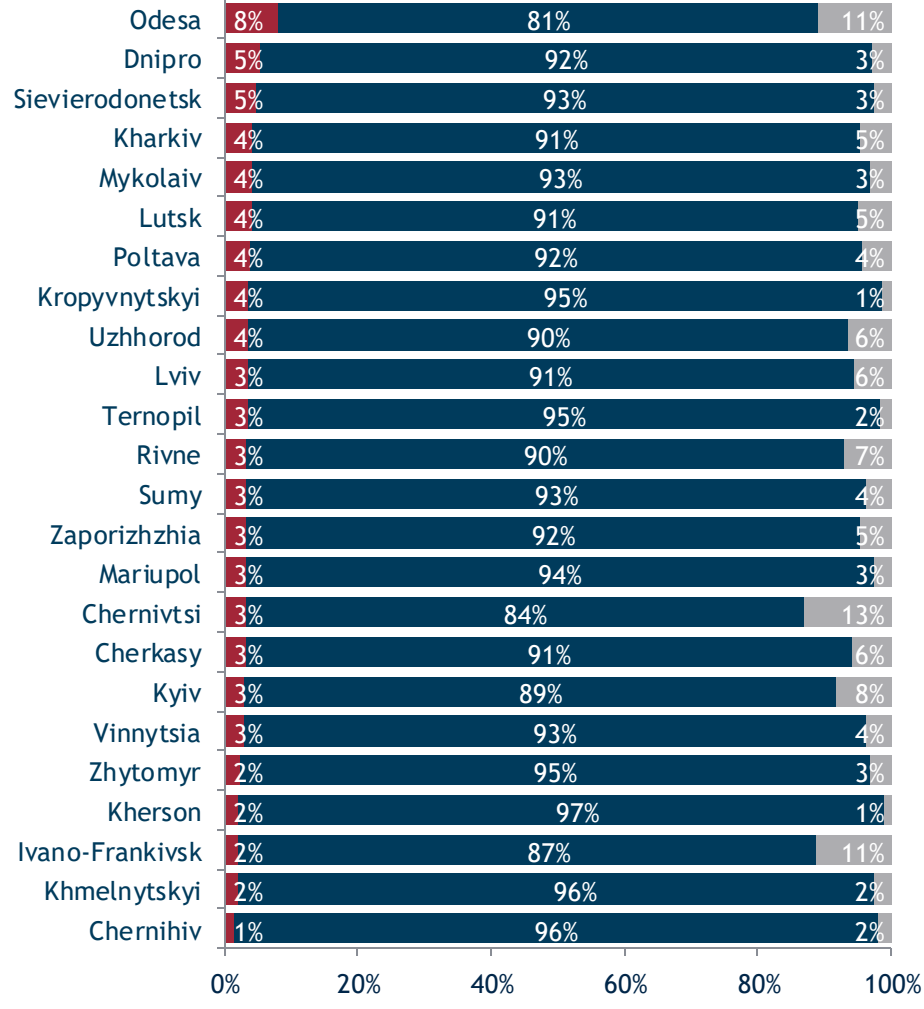
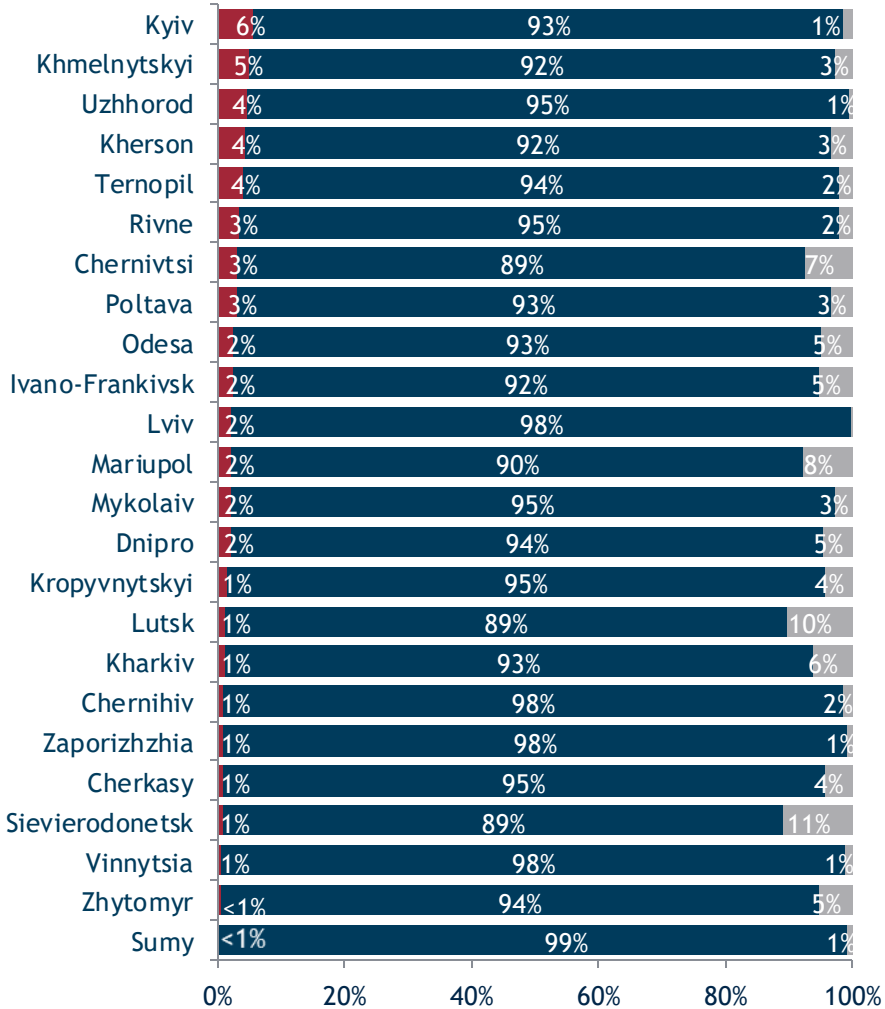


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Tax Services Institutions

February 2018

September 2019



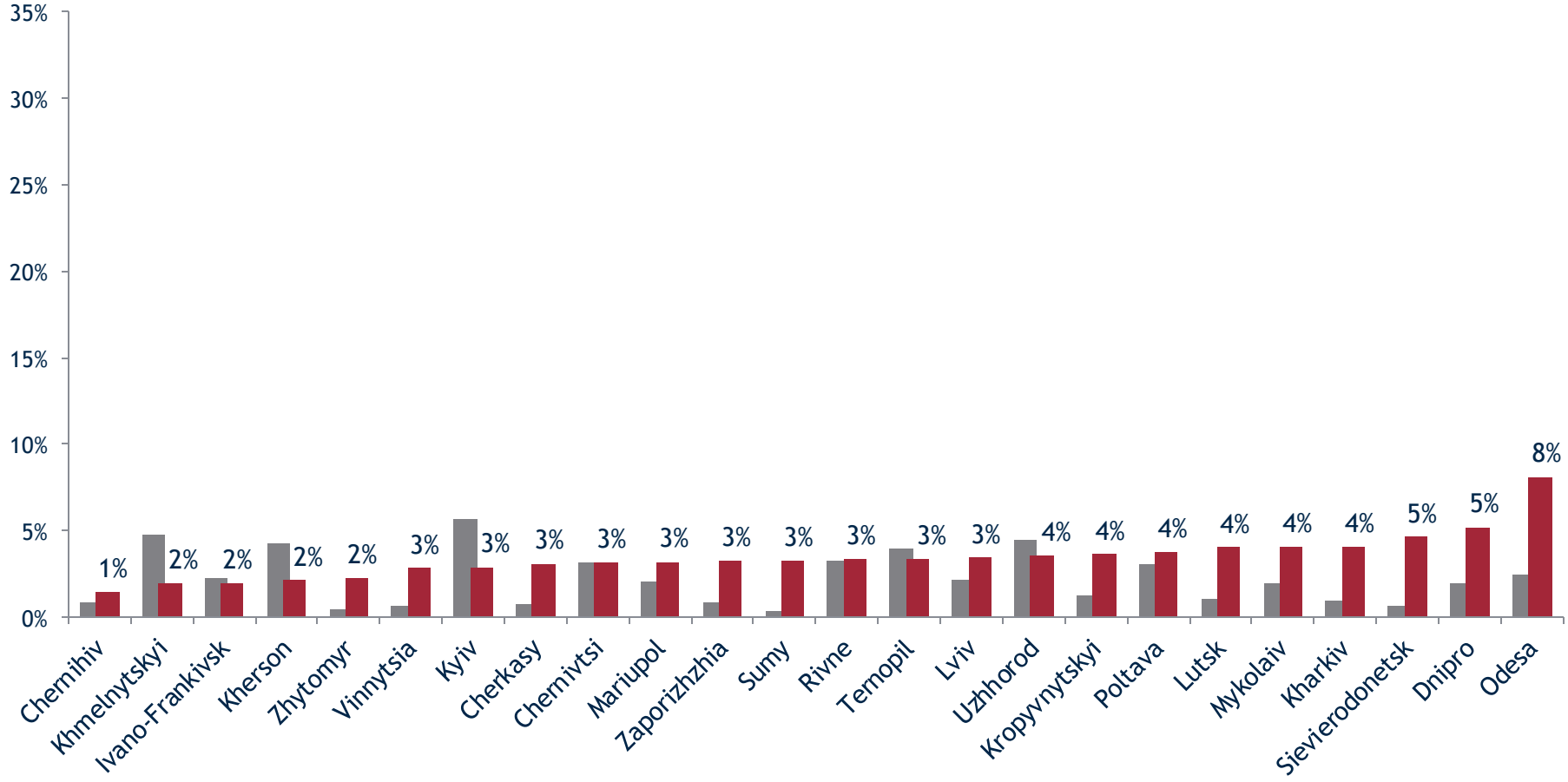
■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Tax Services Institutions

■ Feb-18 ■ Sep-19

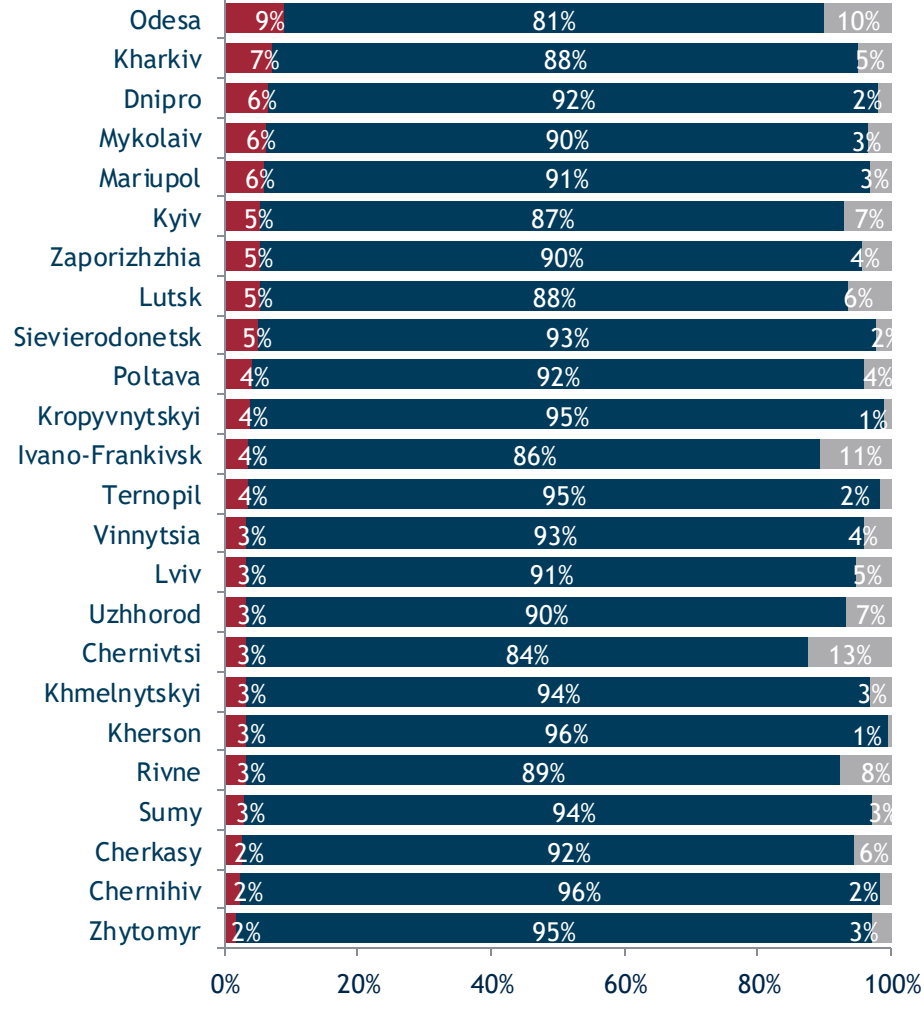
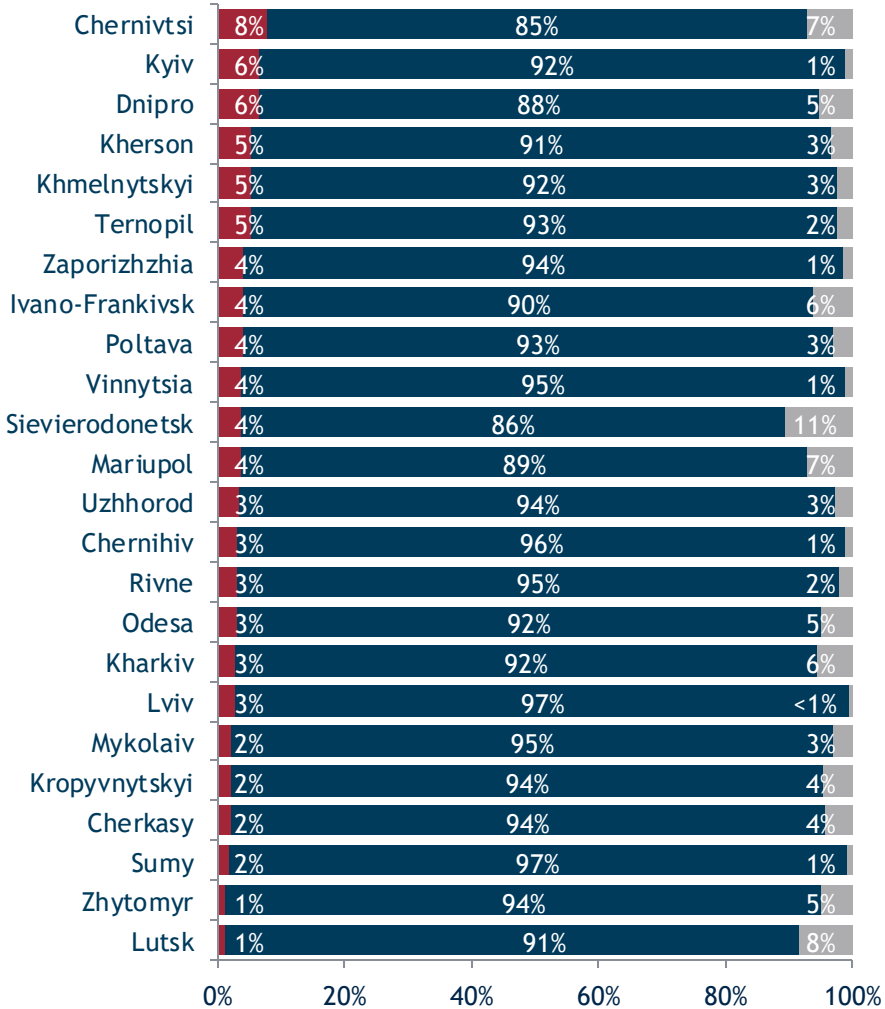


Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

### Registration and Licensing Services Institutions

February 2018

September 2019



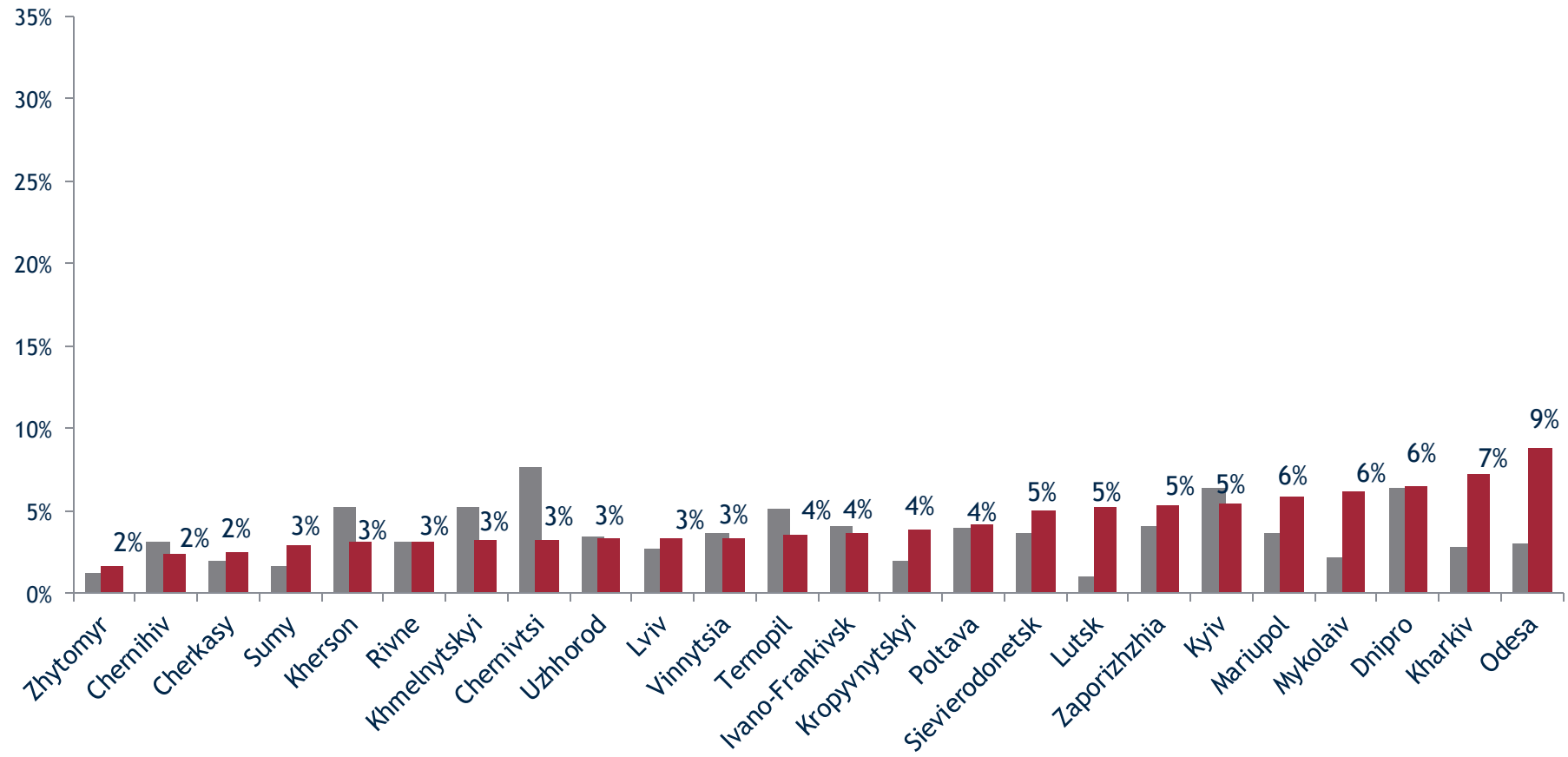
■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Registration and Licensing Services Institutions

■ Feb-18      ■ Sep-19

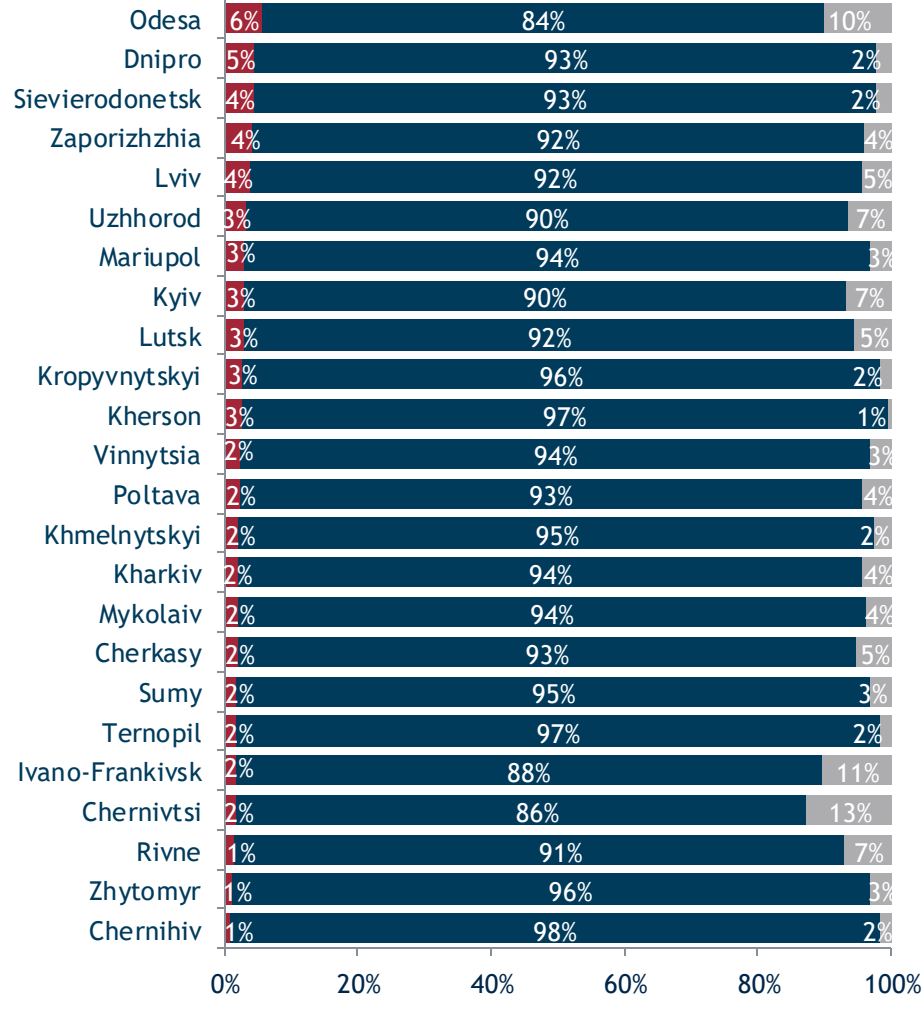
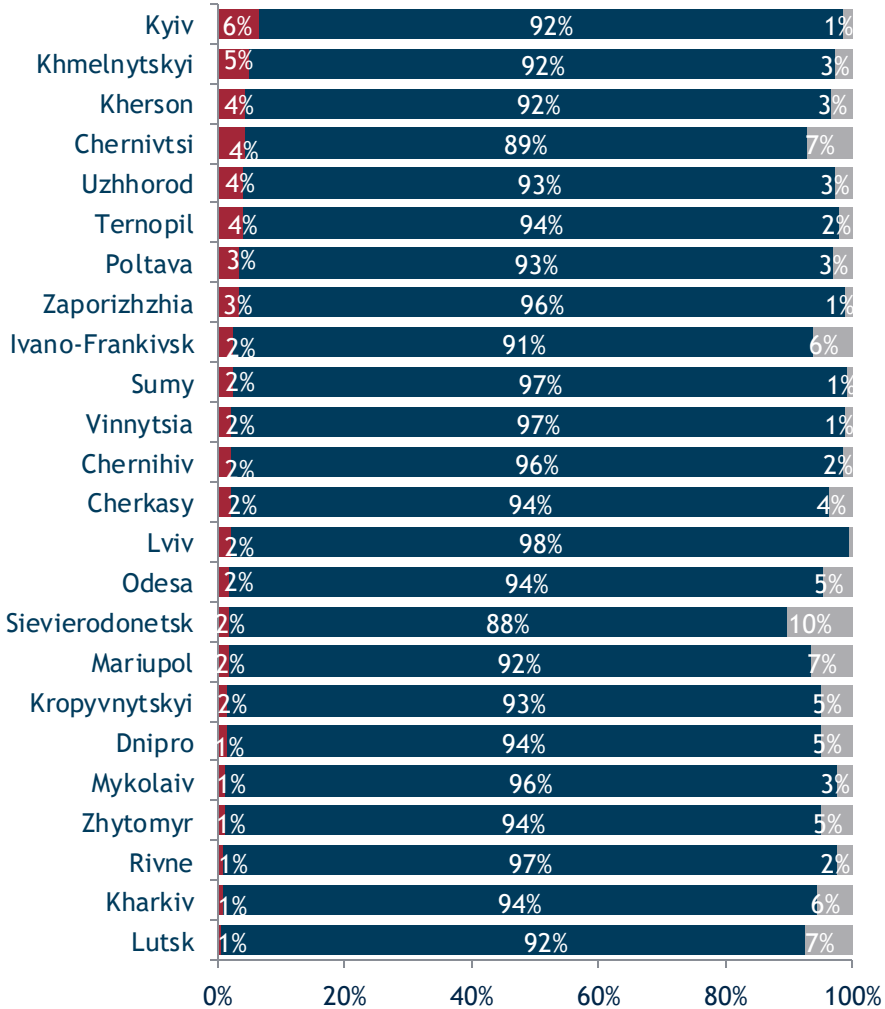


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Center for Administrative Services Provision

February 2018

September 2019



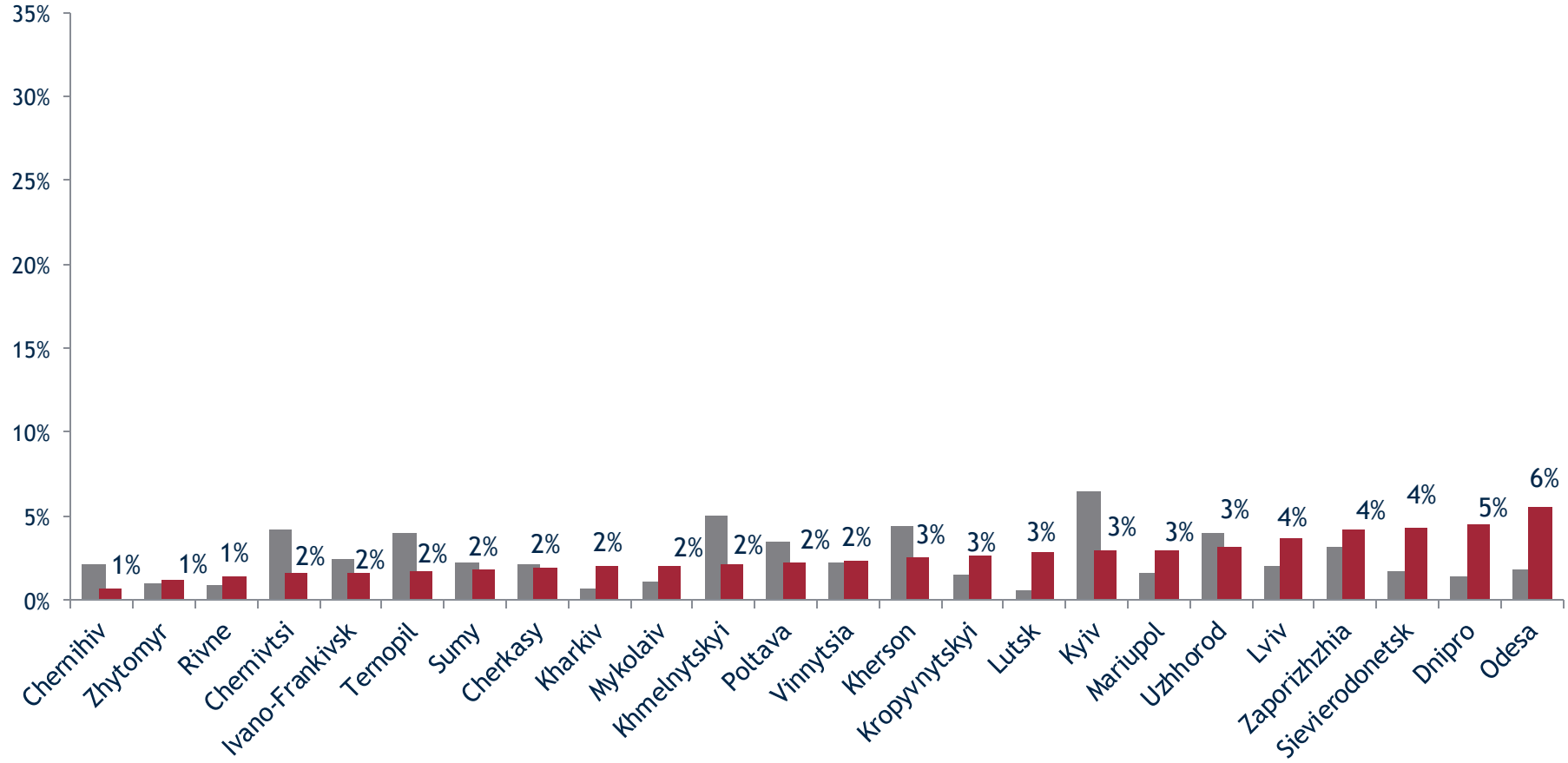
■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Center for Administrative Services Provision

■ Feb-18 ■ Sep-19

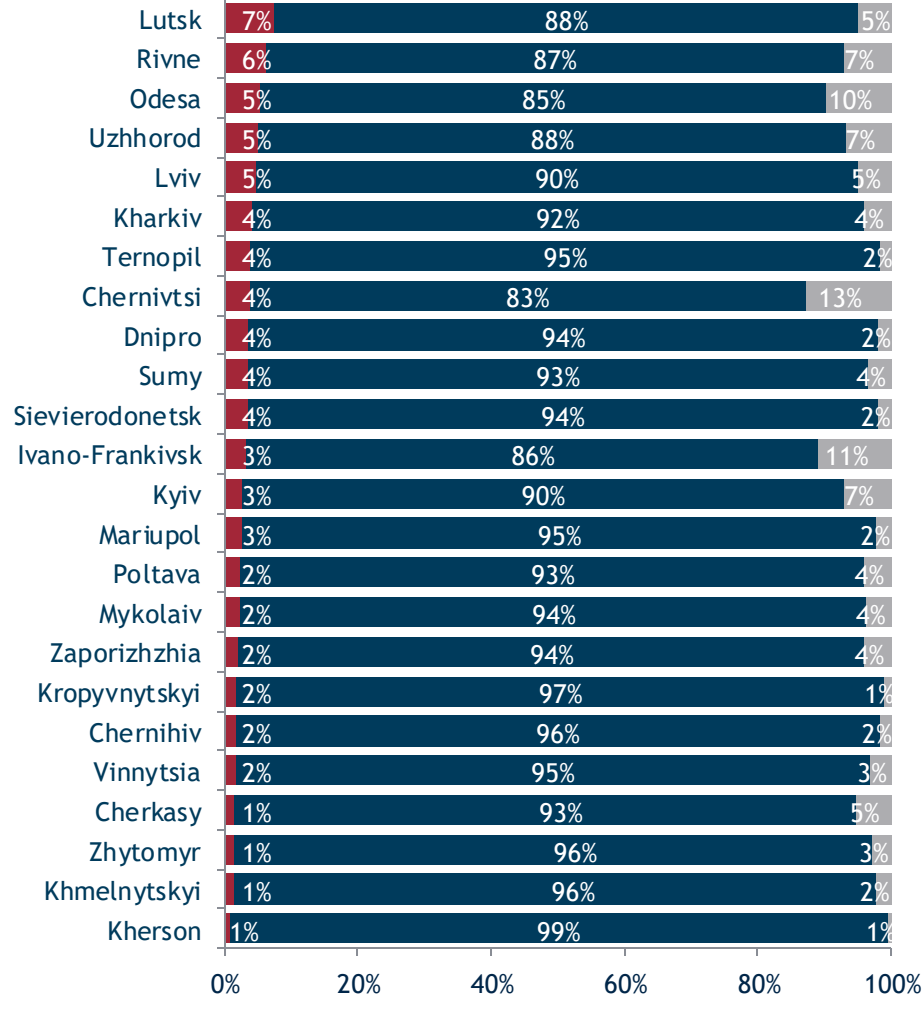
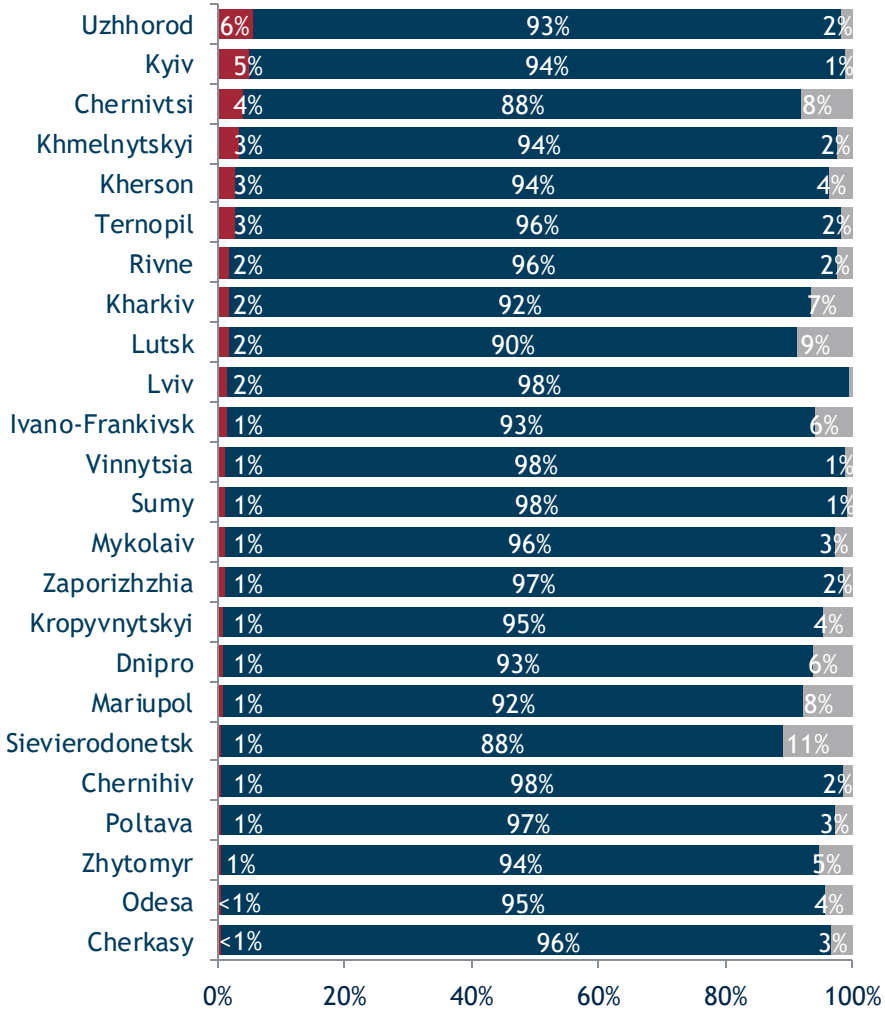


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Customs and Border Guard Service

February 2018

September 2019



■ Yes      ■ No      ■ Difficult to answer/No answer

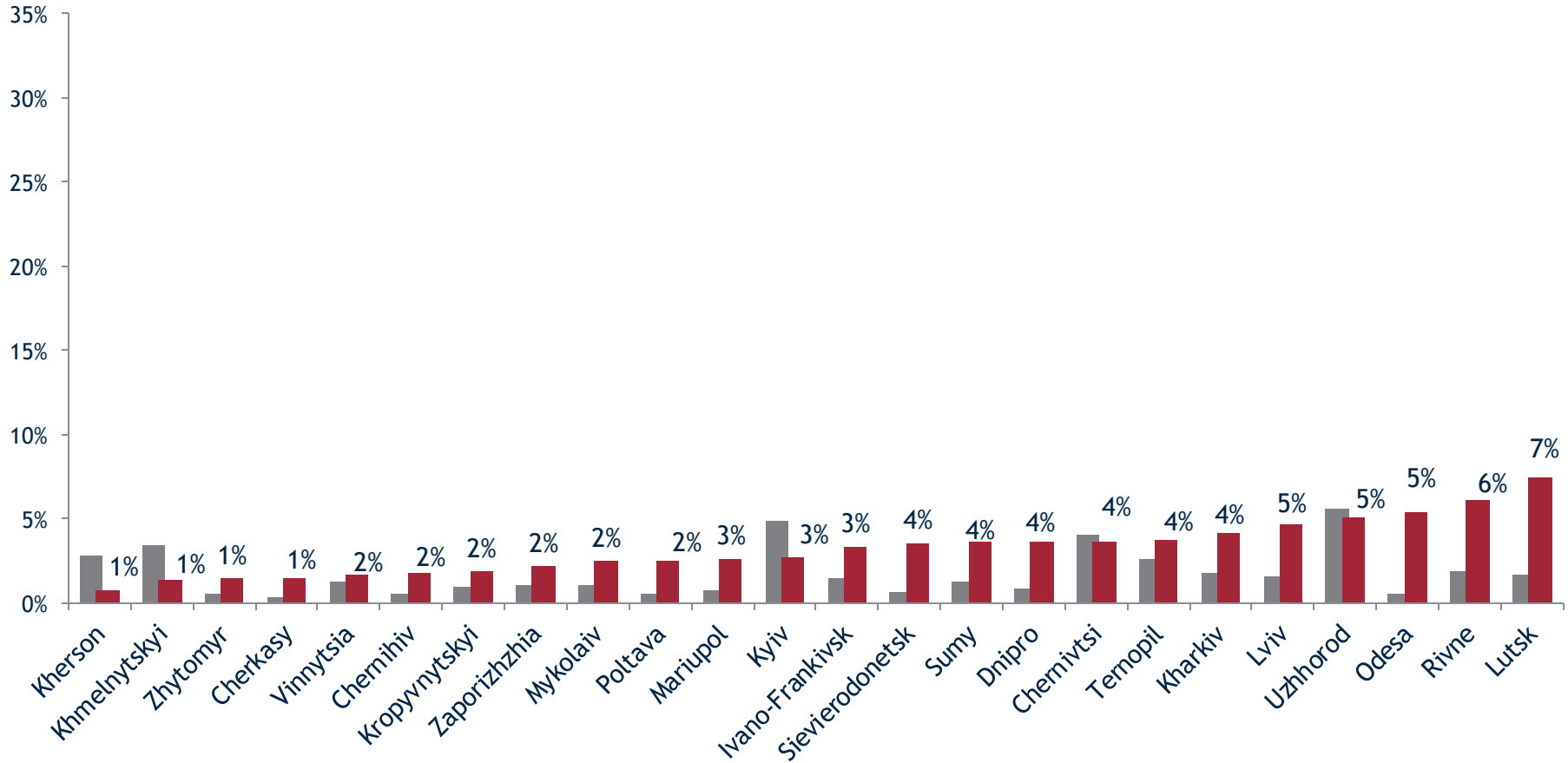


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Customs and Border Guard Service

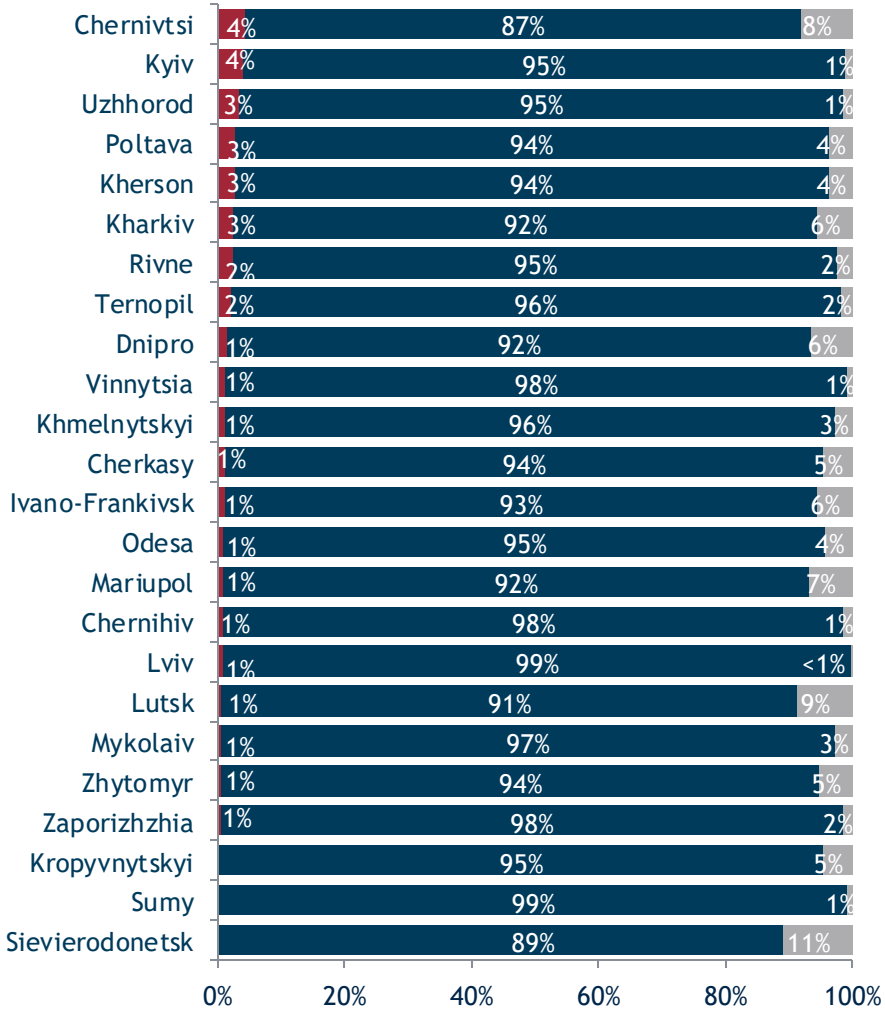
■ Feb-18 ■ Sep-19



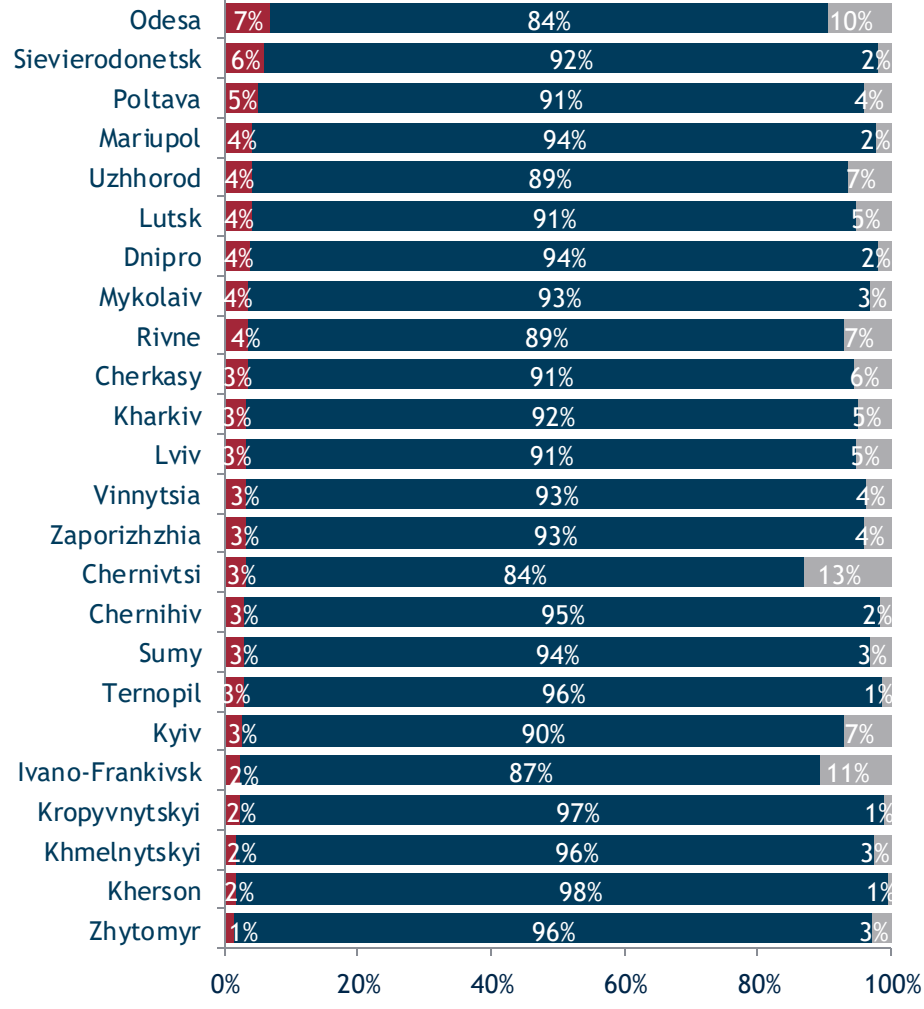
# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Courts

February 2018



September 2019



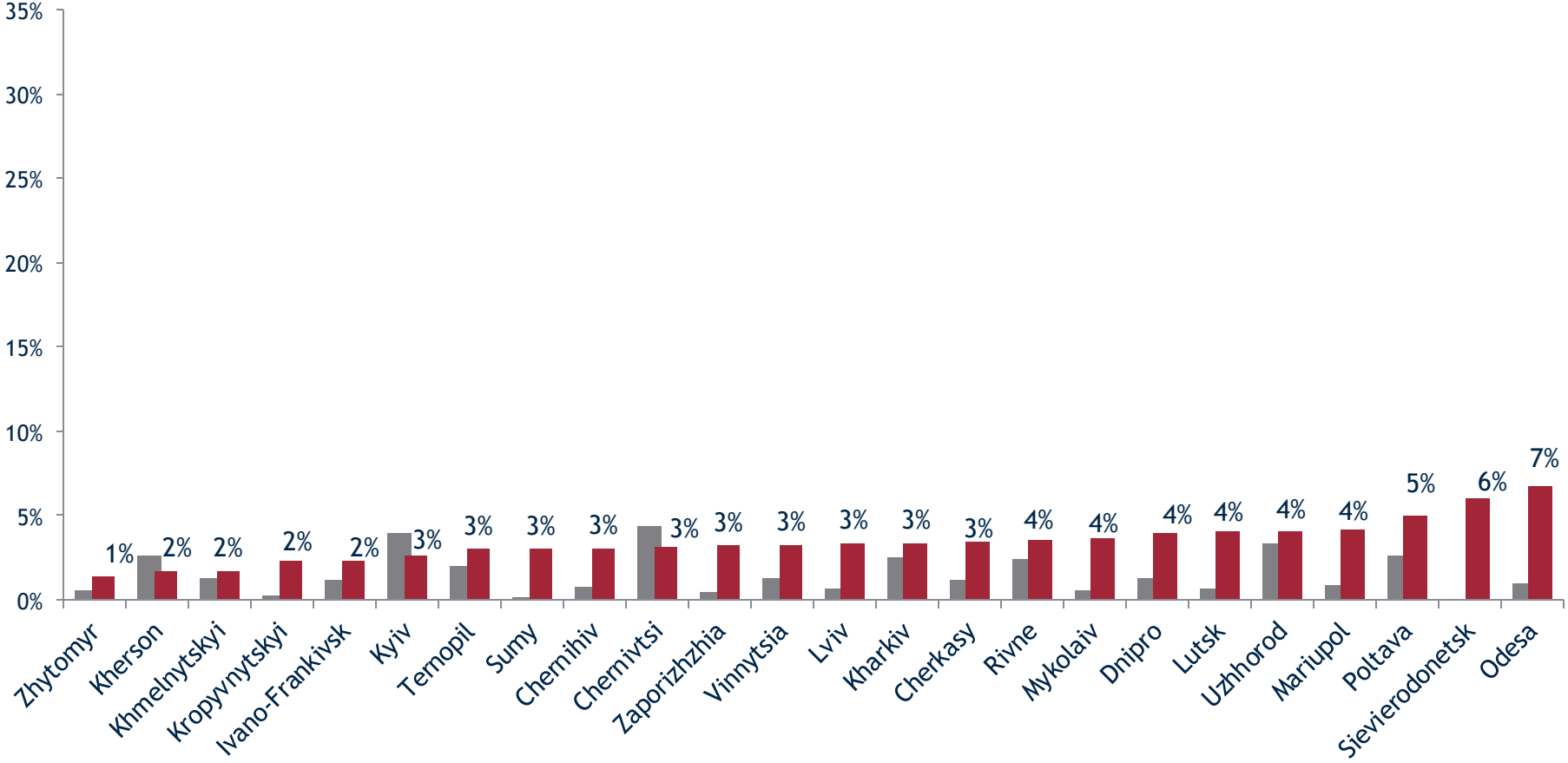
■ Yes      ■ No      ■ Difficult to answer/No answer

# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Courts

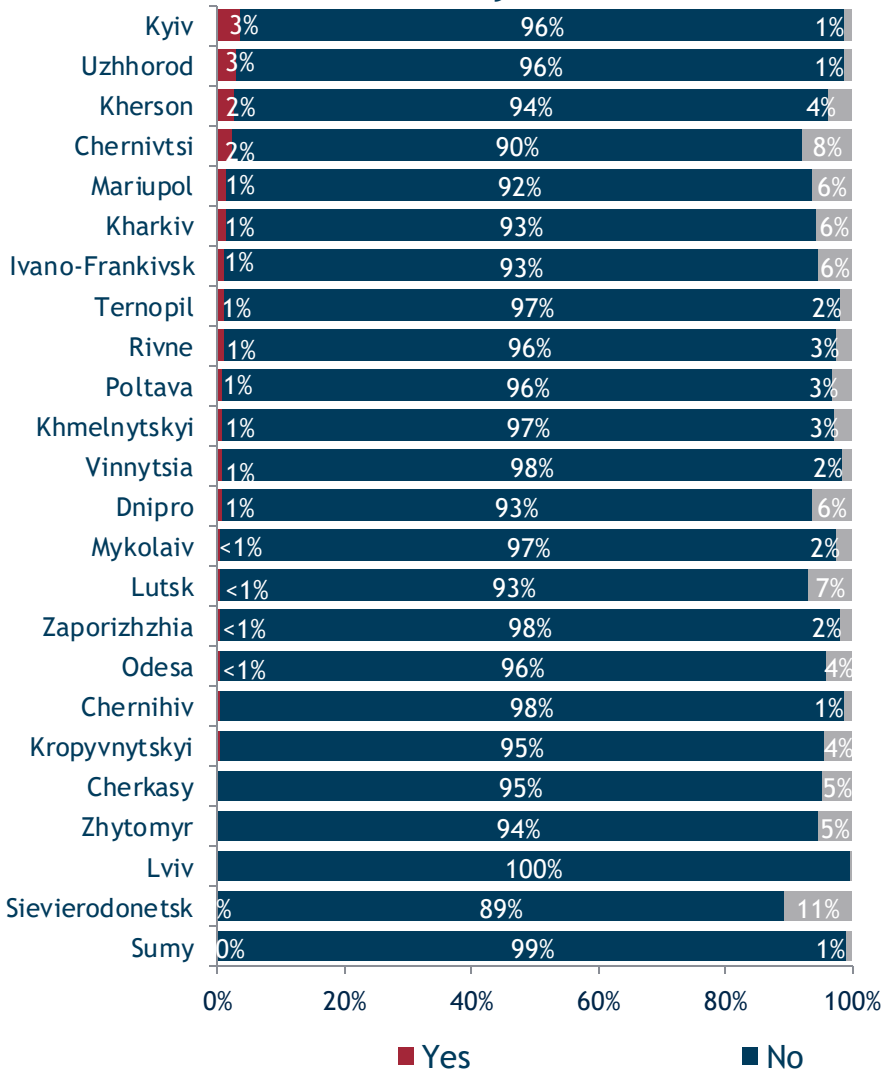
■ Feb-18 ■ Sep-19



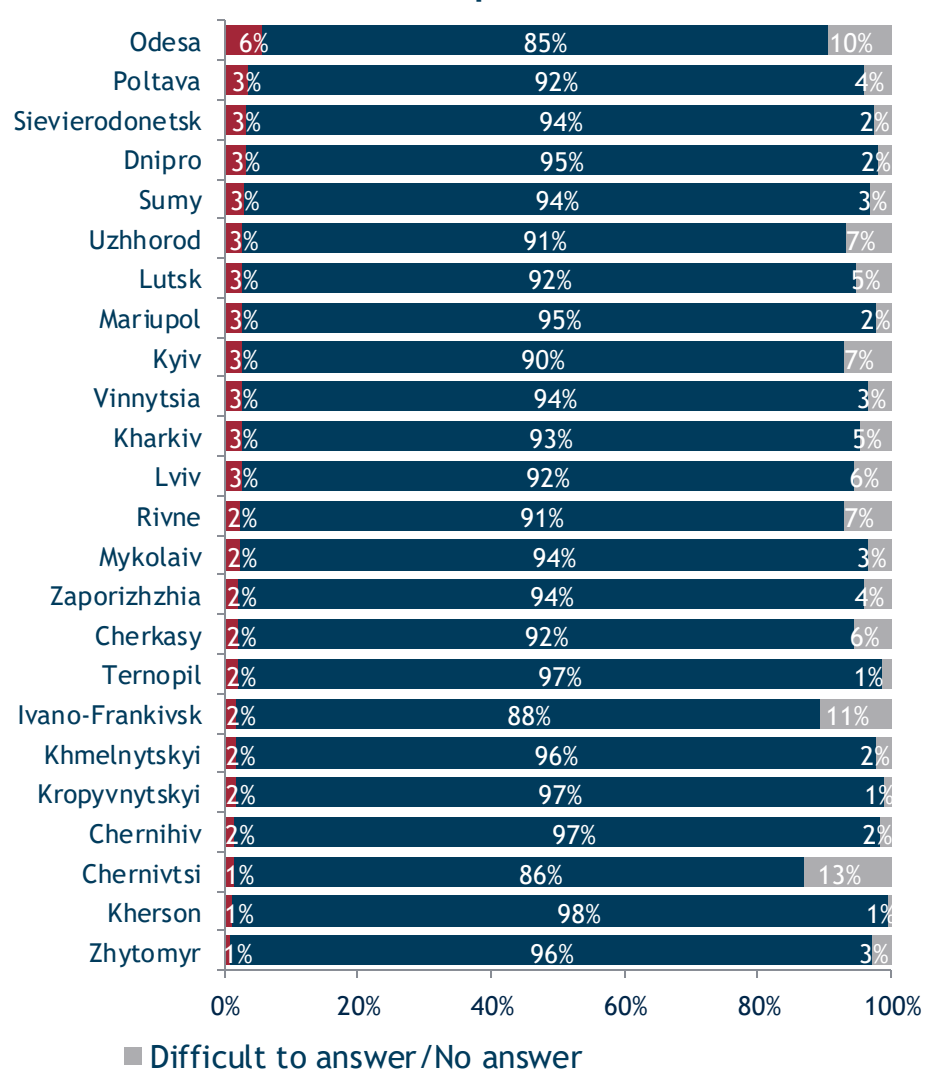
# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

## Prosecutors' Offices

February 2018



September 2019

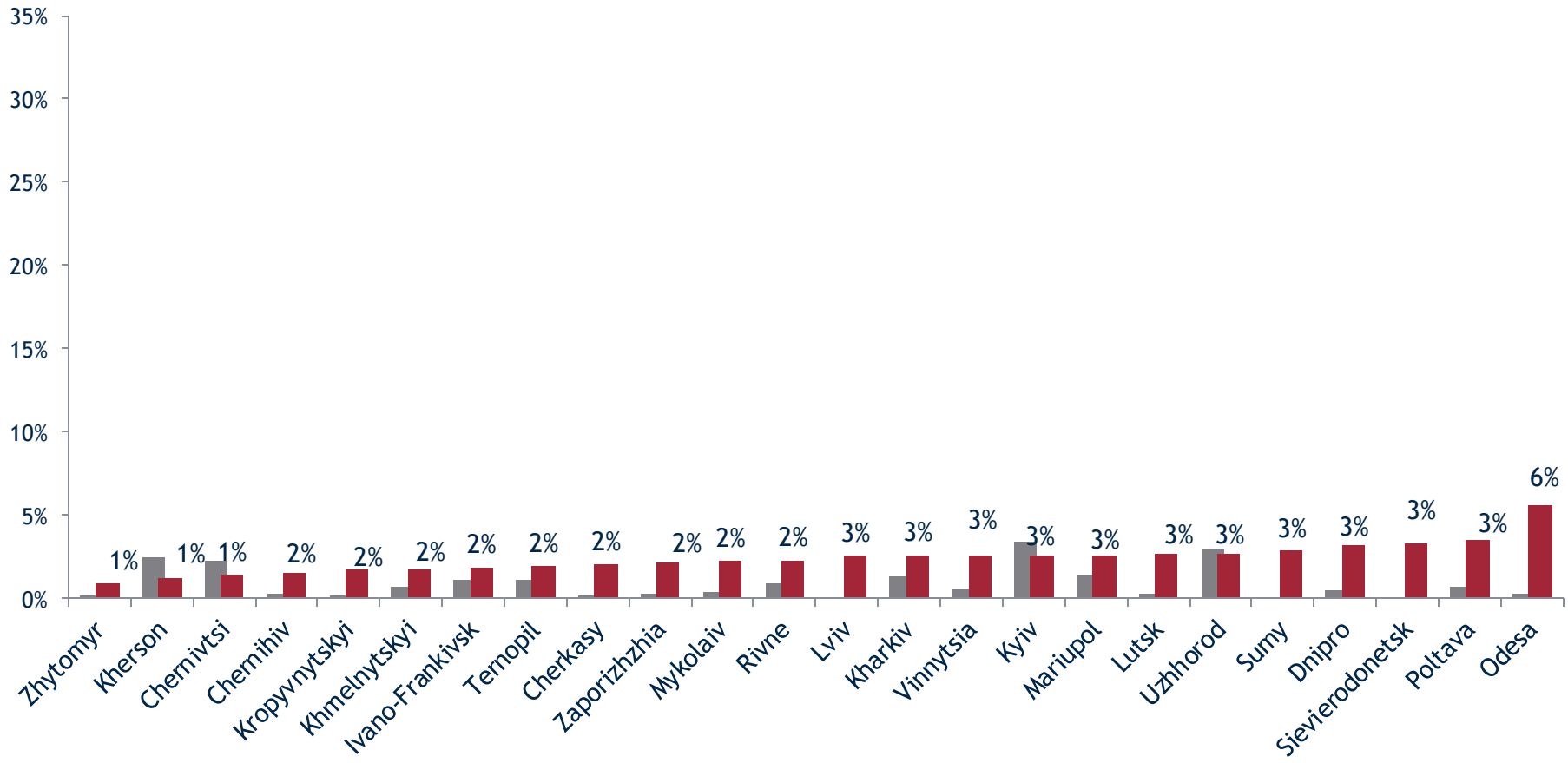


# Have personally given bribes or gifts to these institutions during last two years in order to solve your problem?

% answered yes

## Prosecutors' Offices

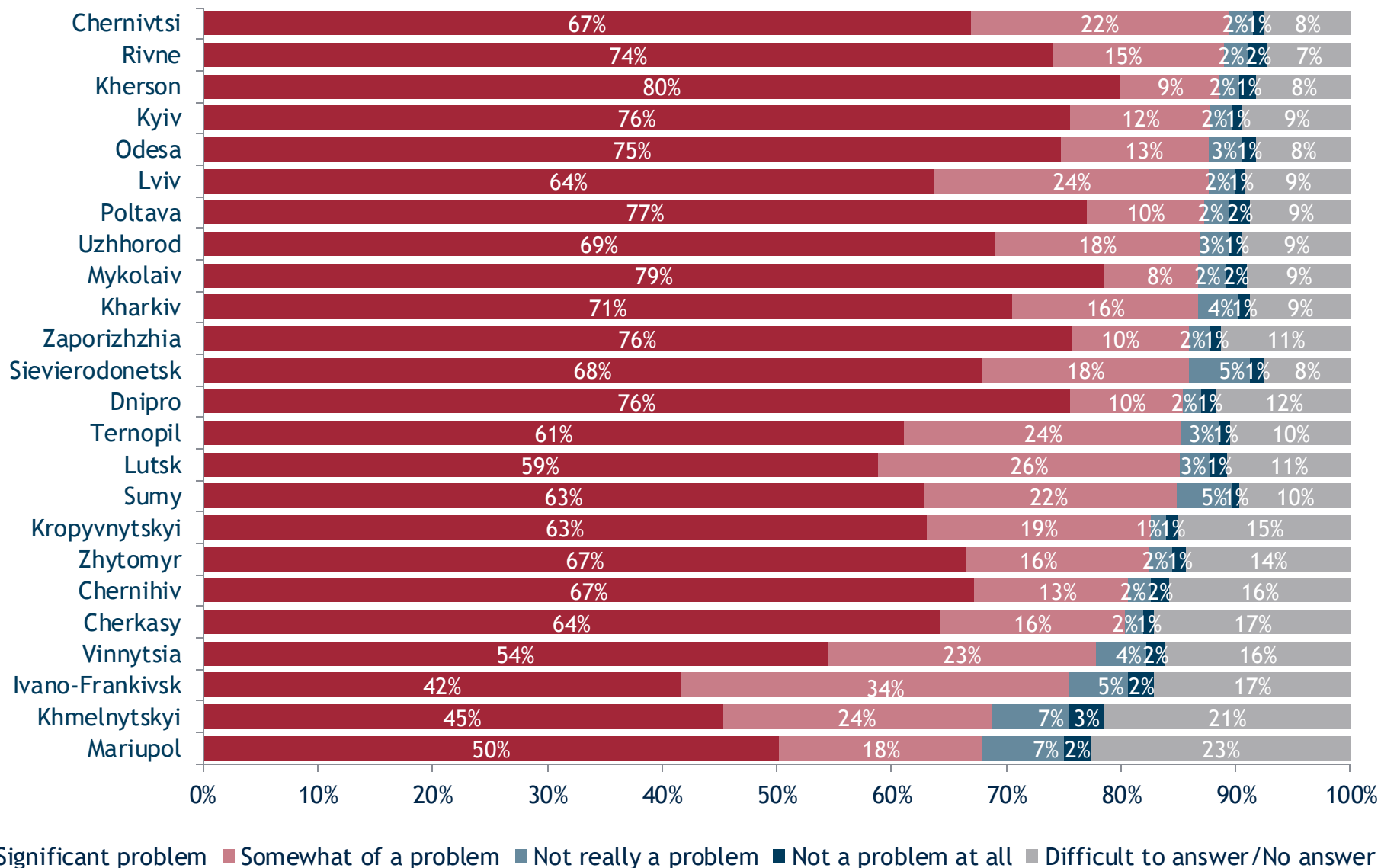
■ Feb-18 ■ Sep-19



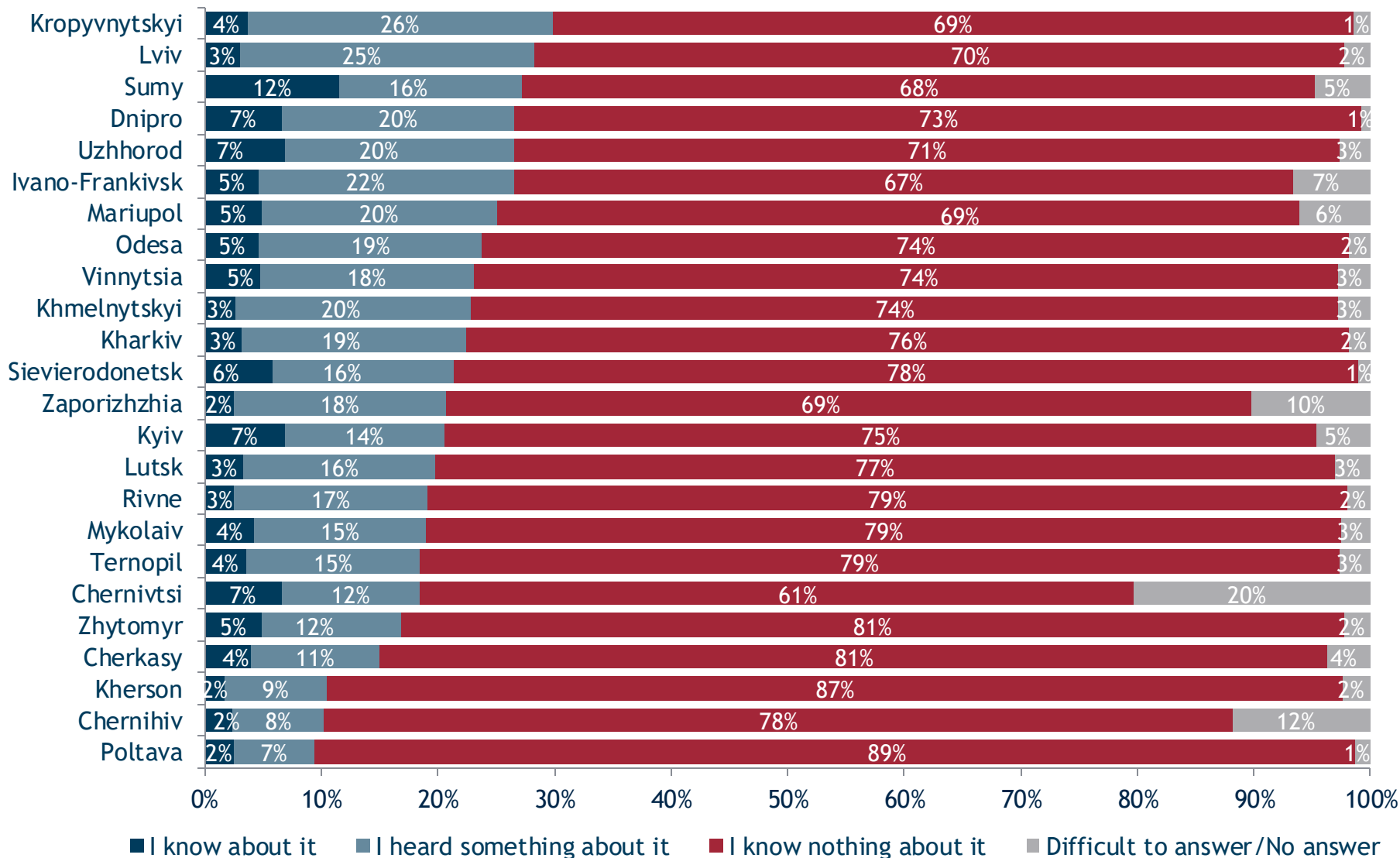
# Which key factor leads you to the conclusion about the level of corruption in Ukraine?

	Vinnytsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnitskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Sievierodonetsk
You know about the level of corruption from mass media	41%	35%	32%	37%	32%	31%	42%	42%	38%	37%	17%	47%	37%	32%	33%	28%	33%	47%	40%	33%	26%	29%	35%	42%
During last six months, you personally had to pay a bribe	15%	24%	16%	12%	15%	21%	17%	17%	14%	20%	29%	19%	20%	17%	14%	25%	22%	21%	11%	18%	19%	19%	13%	17%
During last six months, your friends or relatives had to pay a bribe	17%	15%	11%	18%	16%	22%	10%	18%	21%	15%	10%	14%	21%	19%	19%	13%	20%	12%	12%	13%	25%	9%	16%	17%
You know about the level of corruption from social media (Facebook, YouTube, Vkontakte, etc.)	11%	10%	7%	10%	13%	8%	13%	8%	12%	14%	8%	9%	11%	12%	12%	9%	13%	7%	10%	13%	7%	14%	13%	6%
There is no corruption in Ukraine	0%	1%	0%		1%	1%	0%	0%	0%	1%	0%	1%	1%	4%	1%	1%	0%	1%	1%	1%	0%		2%	1%
Other	6%	6%	22%	7%	10%	8%	6%	7%	6%	7%	12%	5%	6%	8%	12%	10%	5%	6%	12%	9%	7%	3%	10%	13%
Difficult to answer/ No answer	10%	10%	12%	17%	13%	10%	12%	7%	8%	6%	24%	6%	5%	8%	8%	14%	6%	6%	14%	13%	16%	26%	12%	4%

# In your opinion, how serious is the problem of corruption for your city?



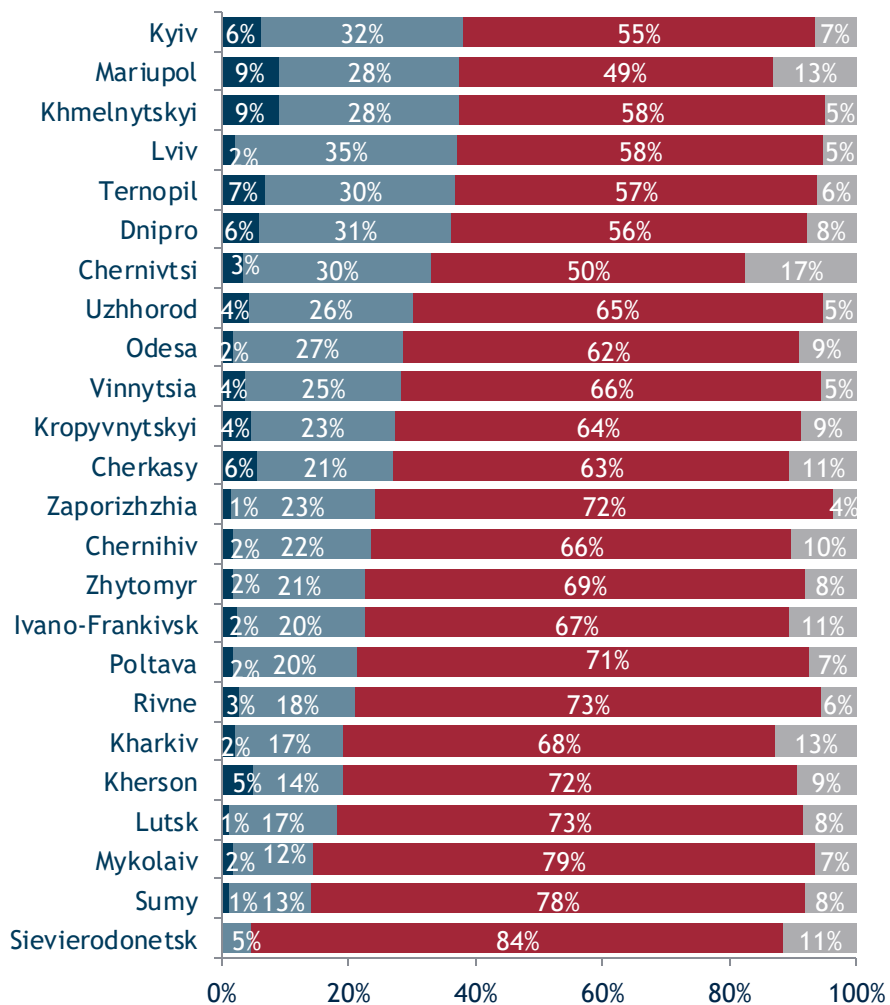
# Are you aware of any specific policies or programs of your municipal authorities, aimed at combatting corruption?



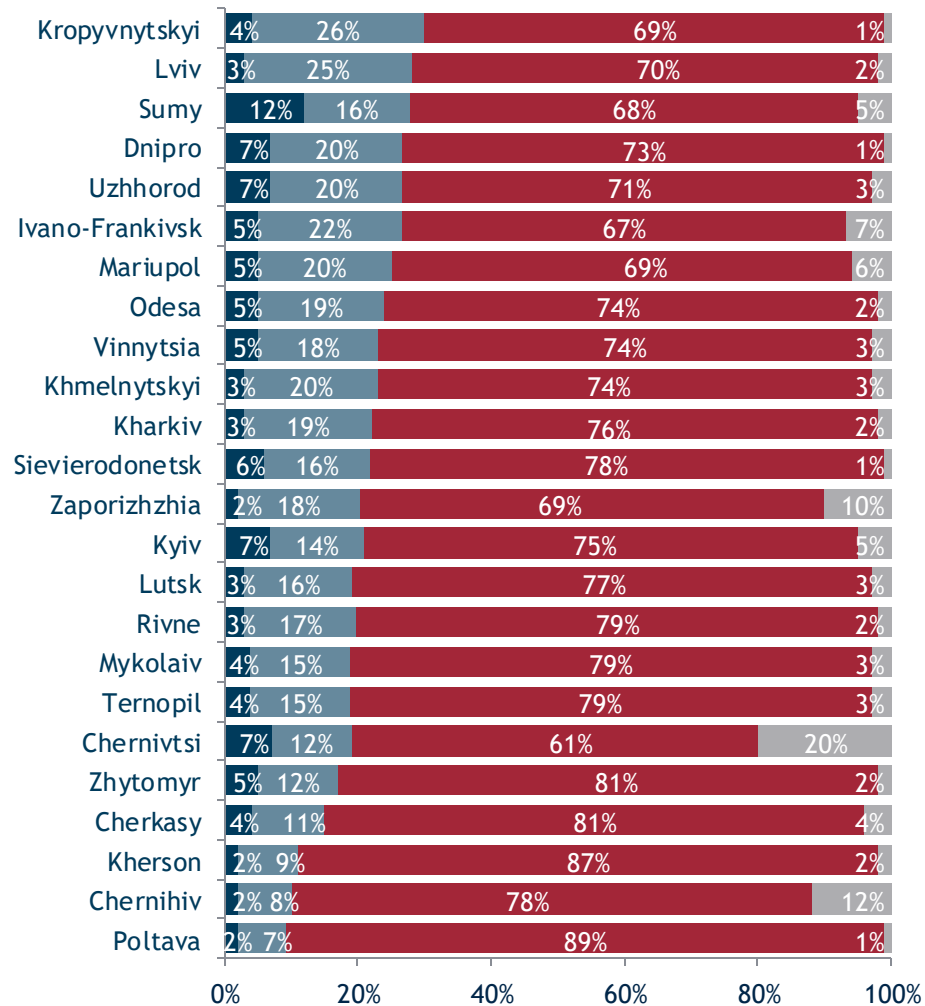


# Are you aware of any specific policies or programs of your municipal authorities, aimed at combatting corruption?

February 2018

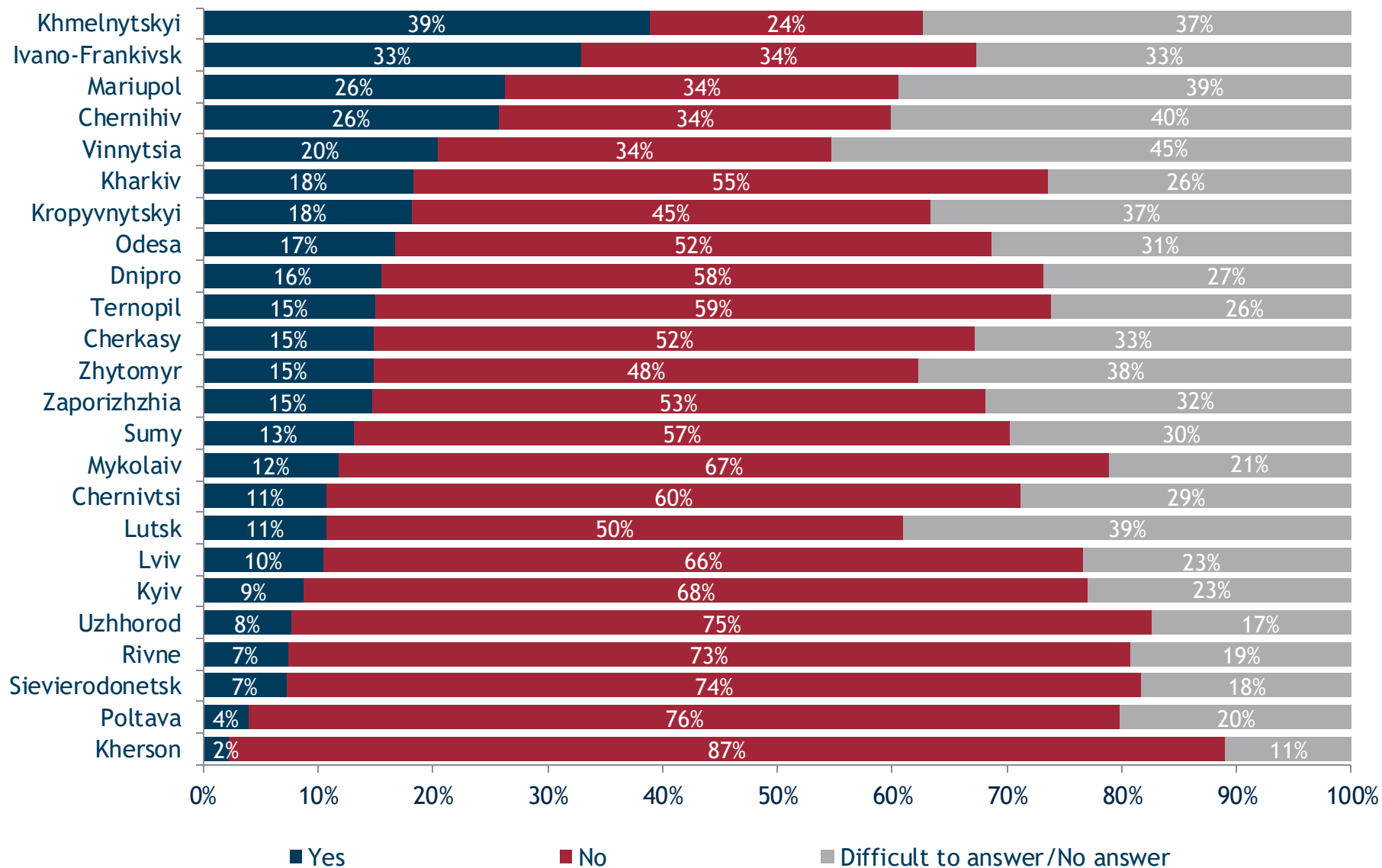


September 2019



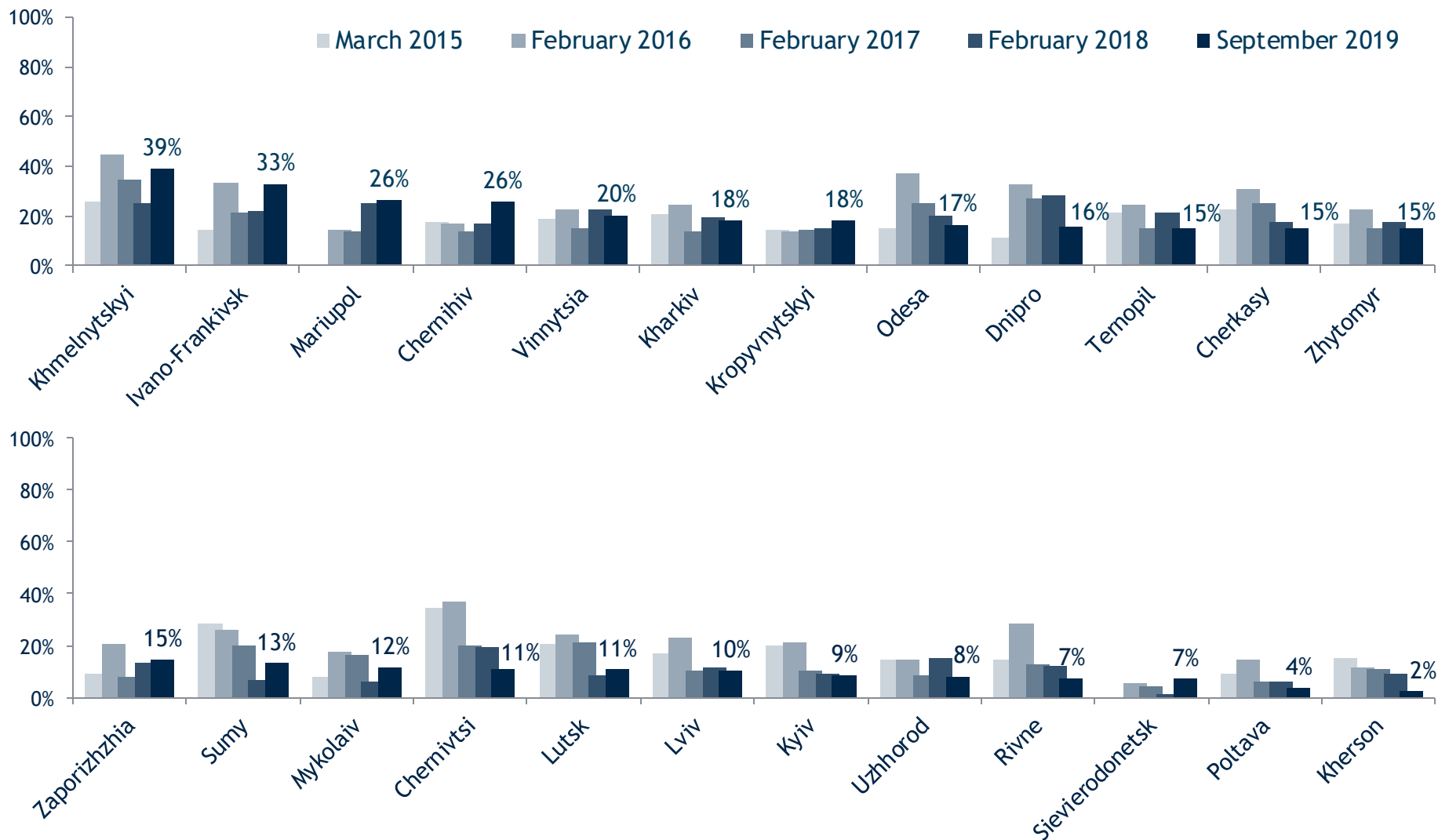
■ I know about it ■ I heard something about it ■ I know nothing about it ■ Difficult to answer/No answer

# Do you think that your mayor is making an effort to end corruption at the municipal authority level?



# Do you think that your mayor is making an effort to end corruption at the municipal authority level?

% who think the mayor is making an effort to end corruption at the municipal authority level



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.



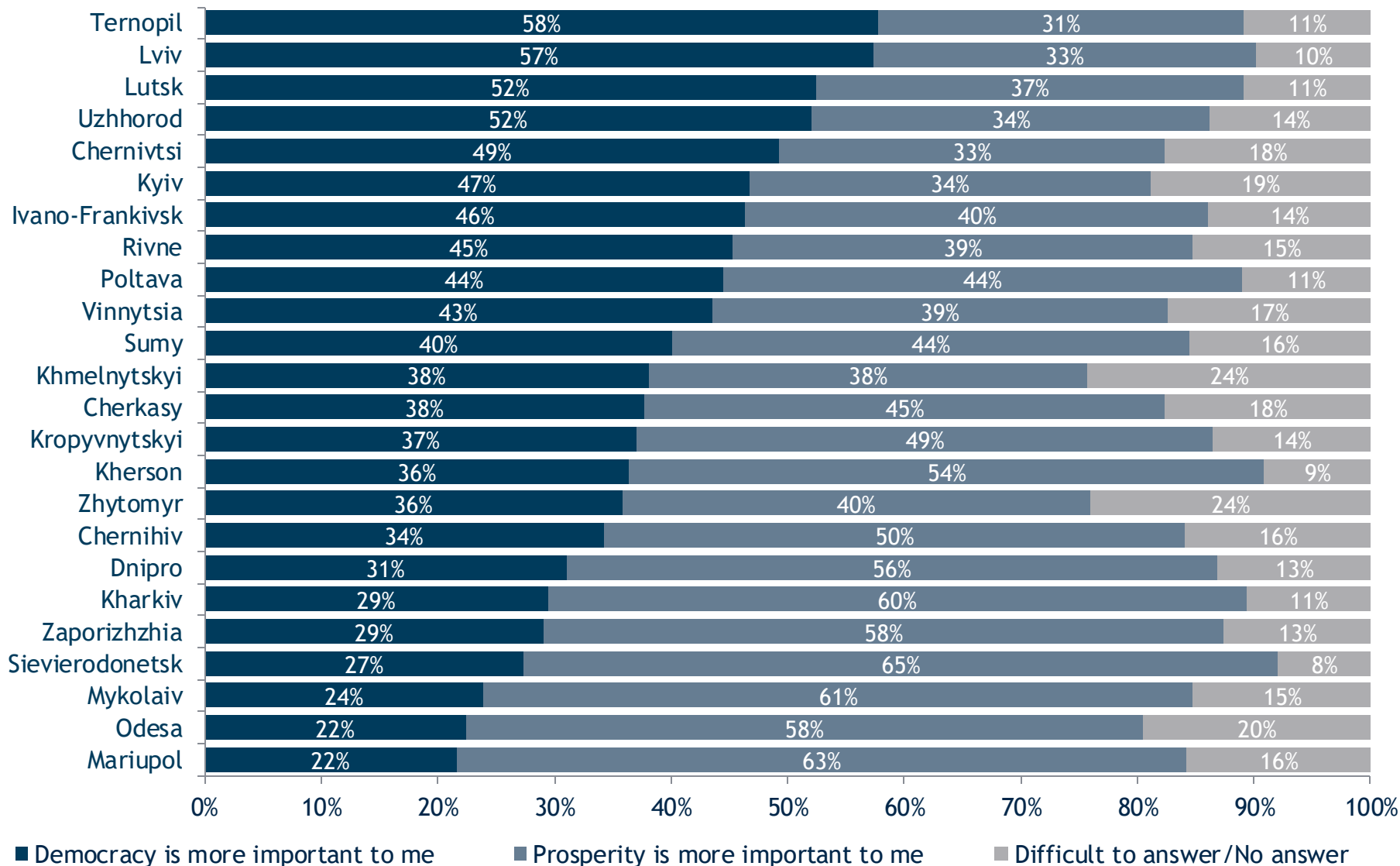
# Values

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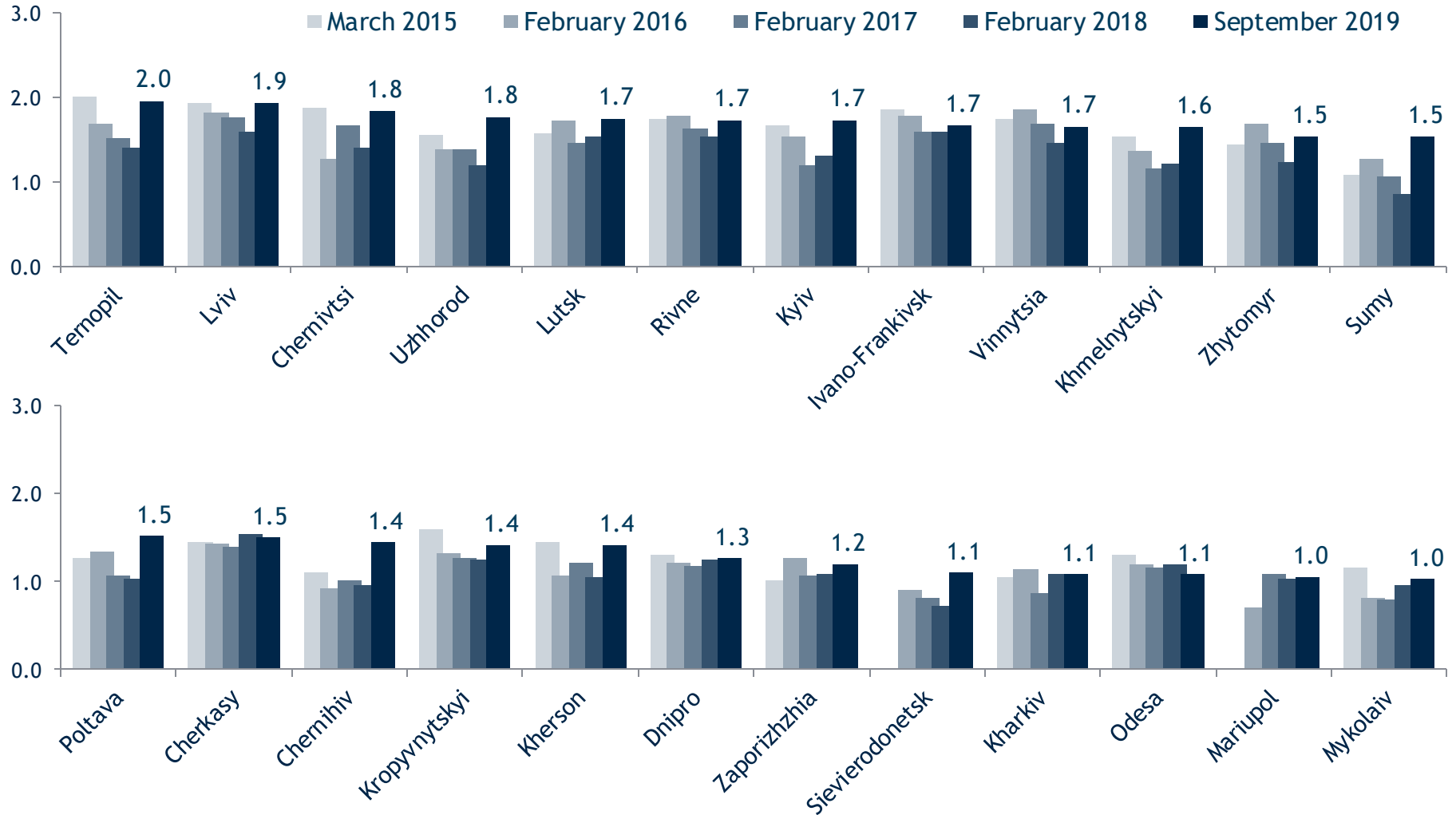
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**RESEARCH**

# If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?



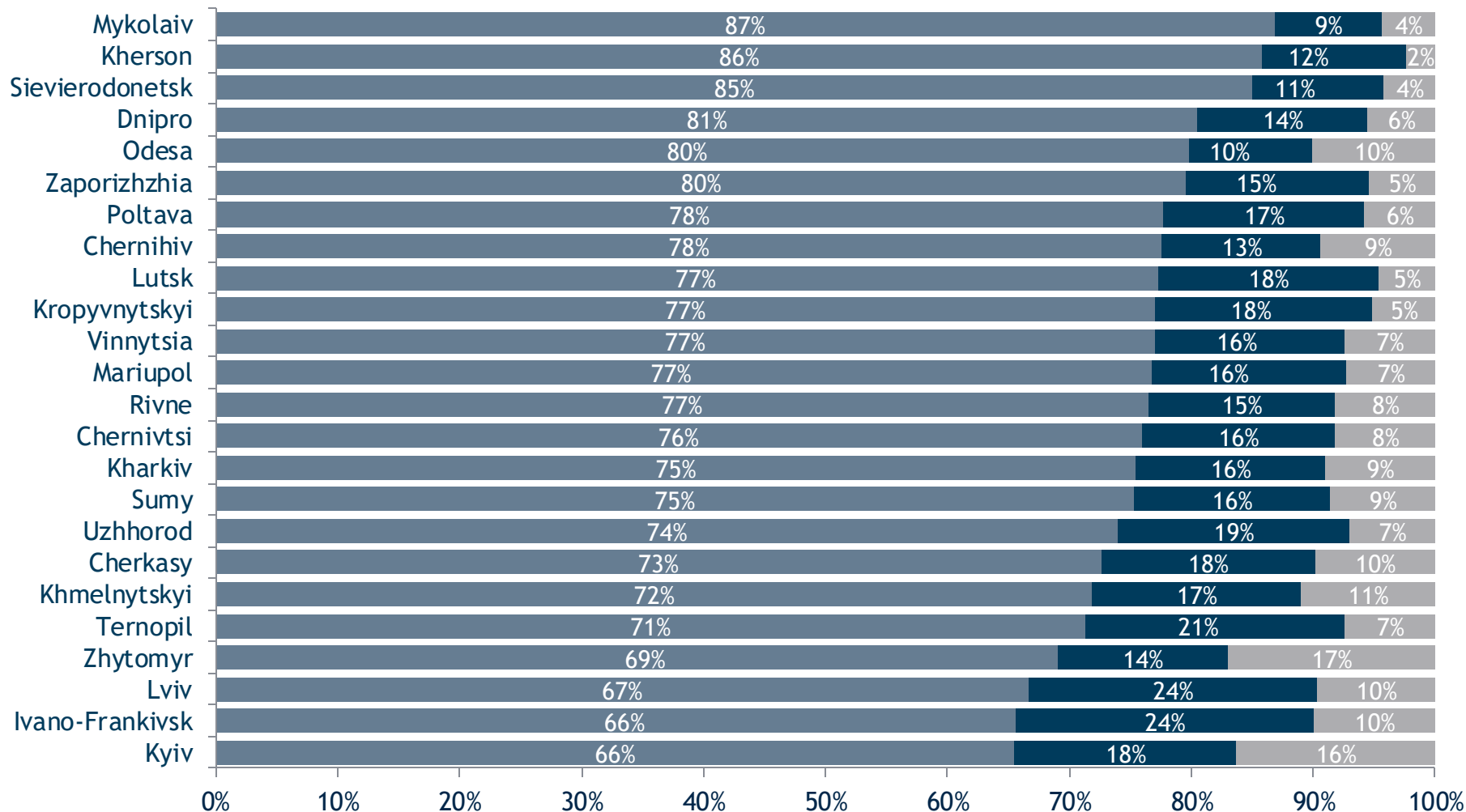
# If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

Mean (average) value of the respondents' answers, where 0 is "prosperity is definitely more important to me," 1 is "prosperity is somewhat more important to me," 2 is "democracy is somewhat more important to me," and 3 is "democracy is definitely more important to me"; among those who reported a valid rating (n ranges from 606 to 736)



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

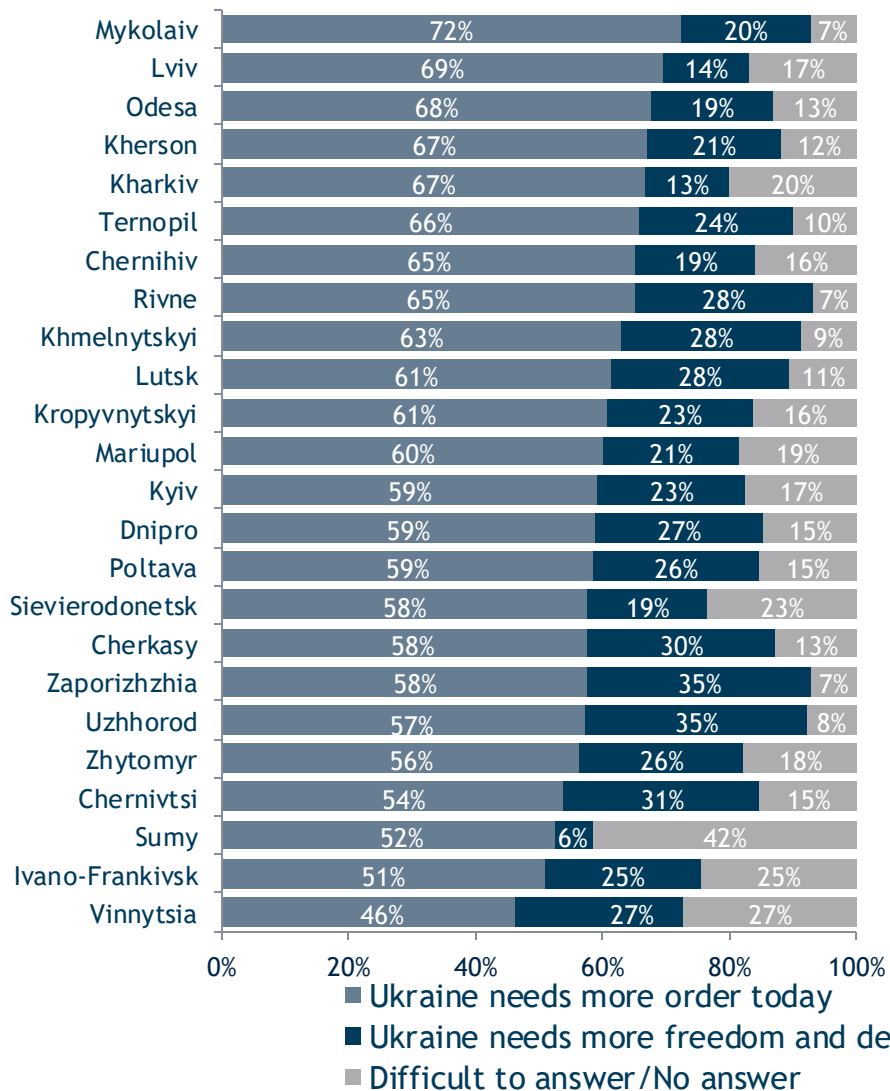
## Which of the following ideas is closest to your opinion?



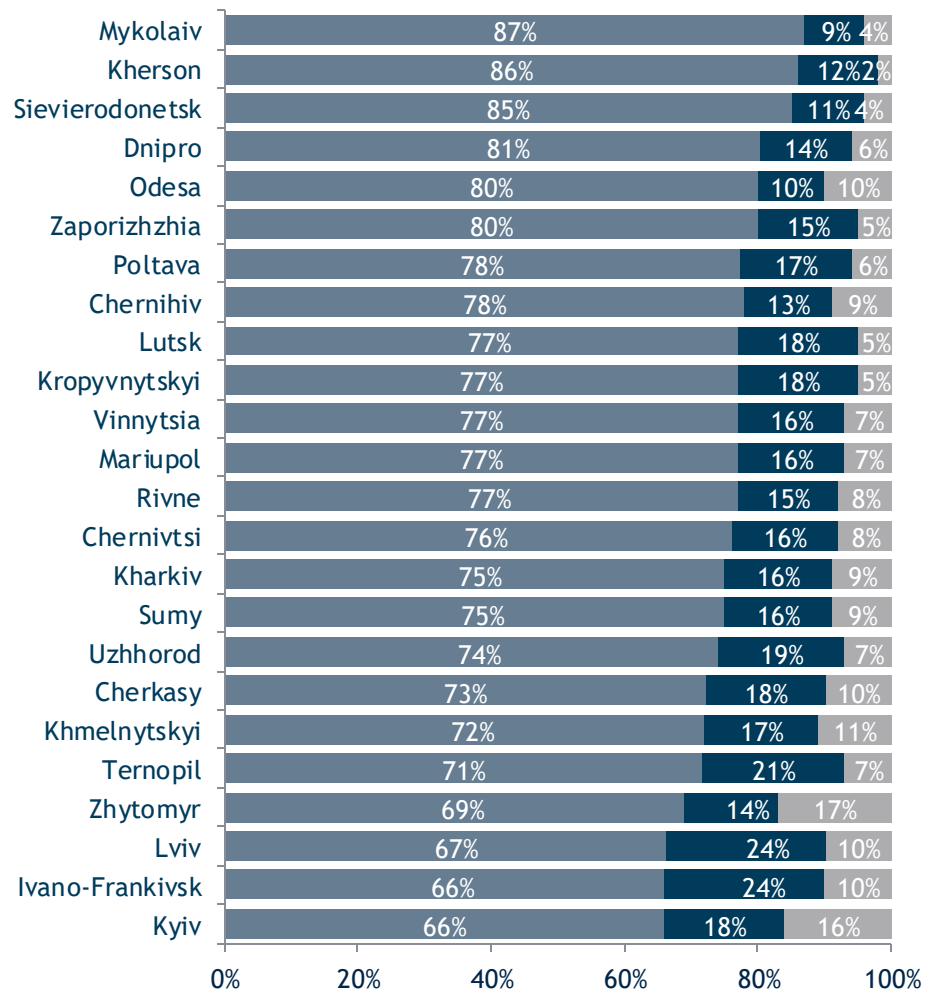
- Ukraine needs more order today even if it requires some limitation of democratic principles and freedom
- Ukraine needs more freedom and democracy today even if it causes more chaos
- Difficult to answer / No answer

# Which of the following ideas is closest to your opinion?

## February 2017

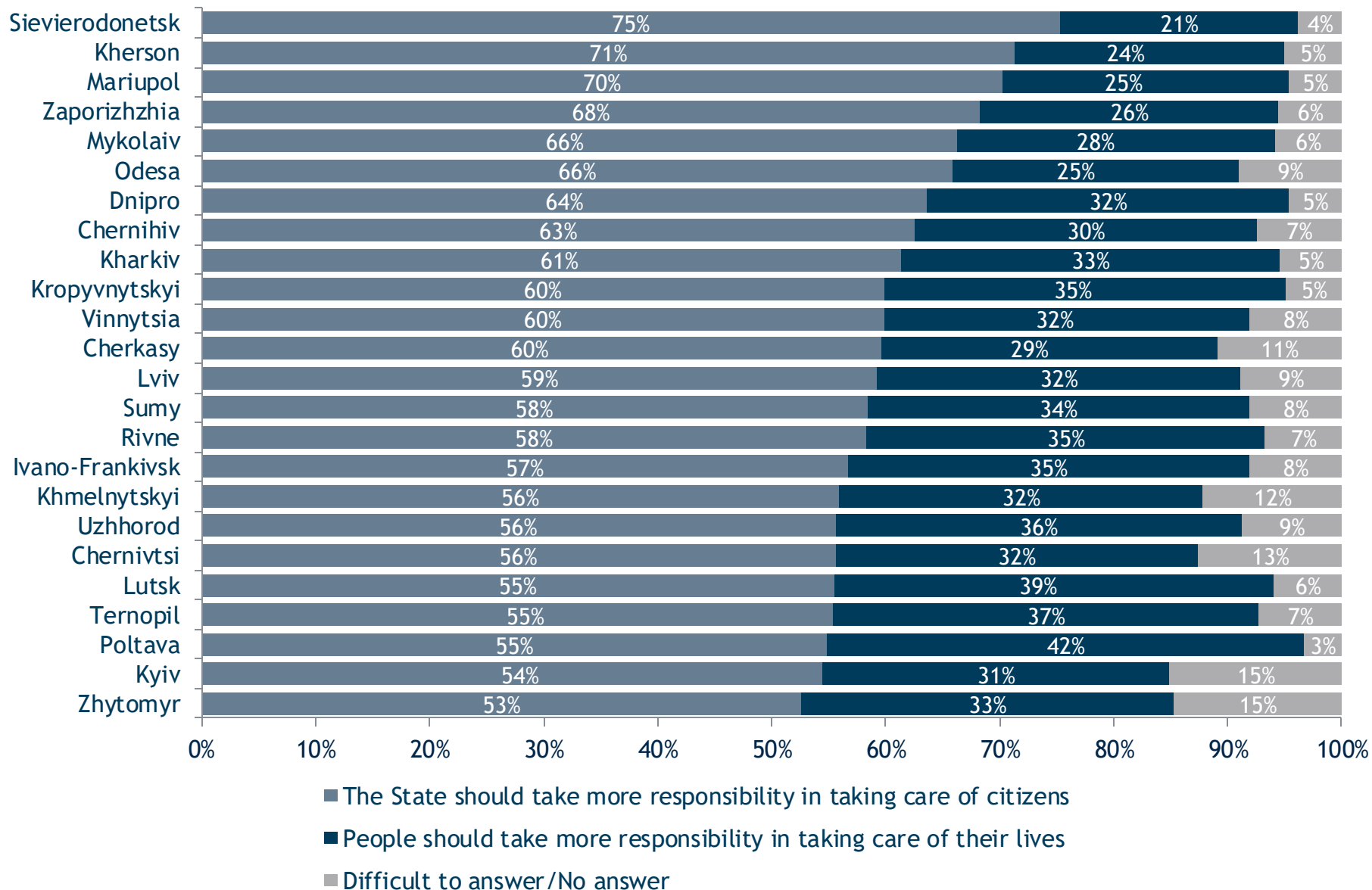


## September 2019



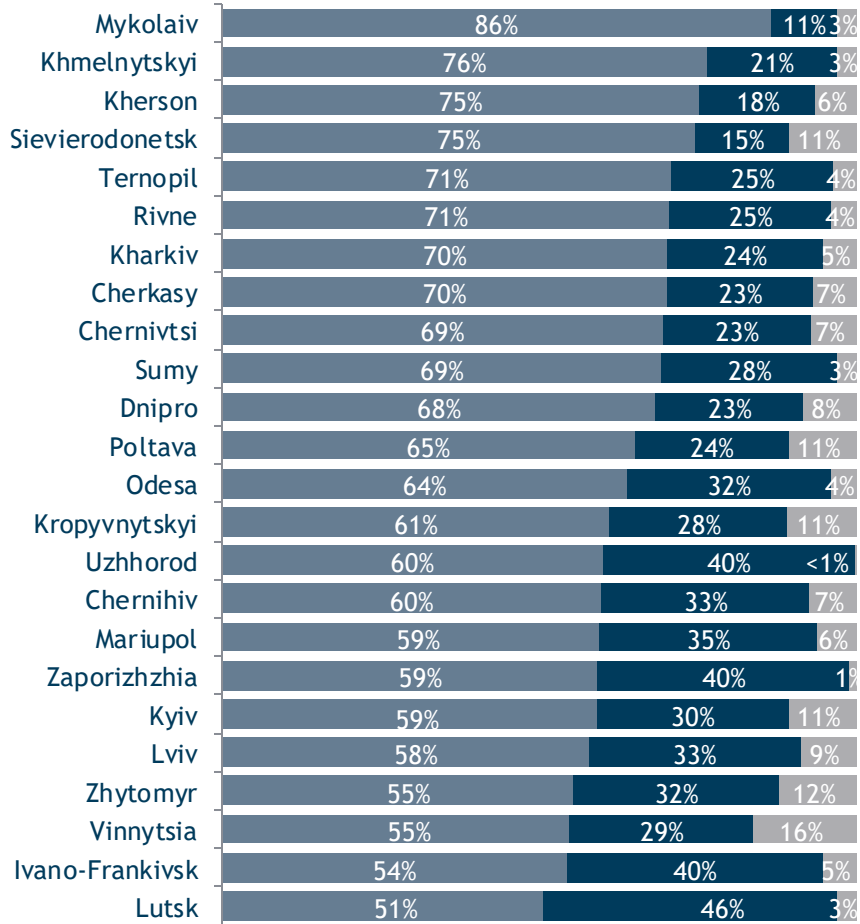


# Which of the following ideas is closest to your opinion?

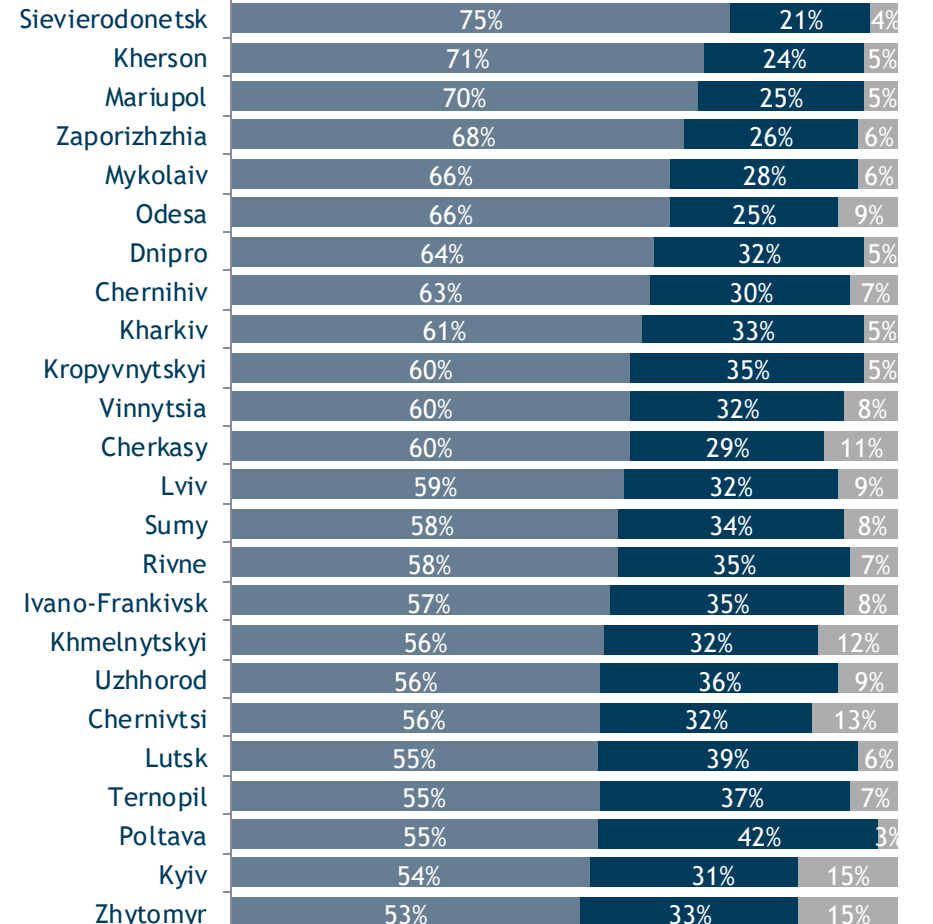


# Which of the following ideas is closest to your opinion?

February 2017

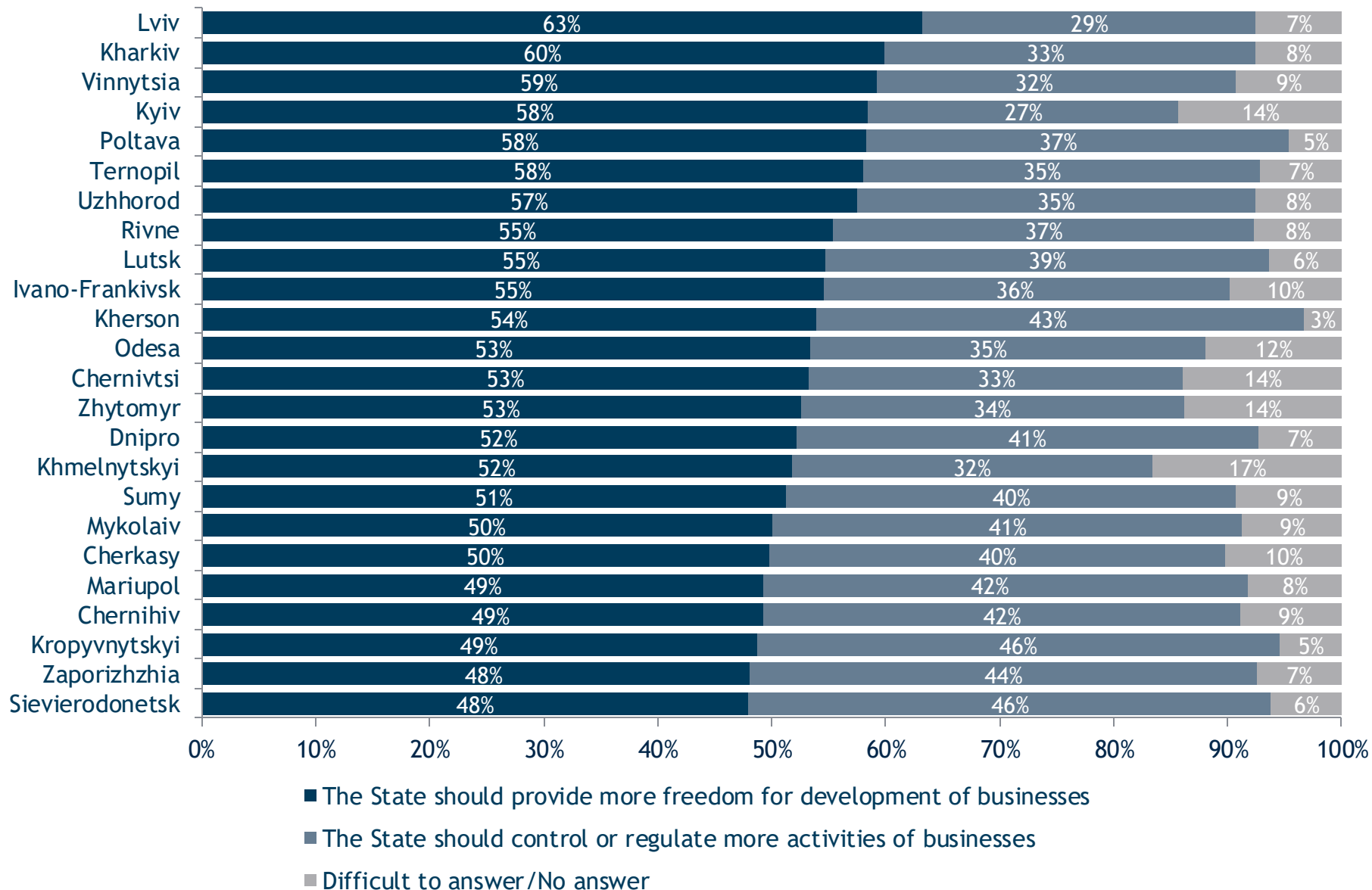


September 2019



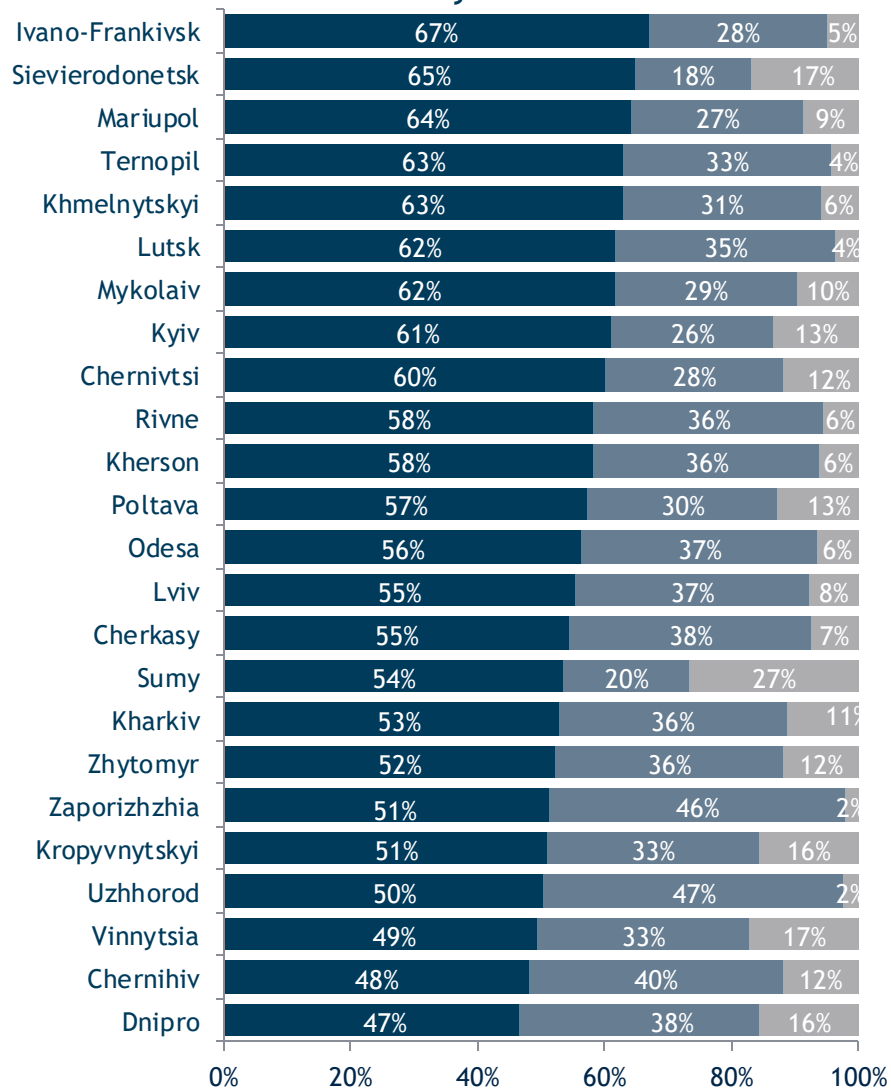
The State should take more responsibility in taking care of citizens  
 People should take more responsibility in taking care of their lives  
 Difficult to answer/No answer

## Which of the following ideas is closest to your opinion?

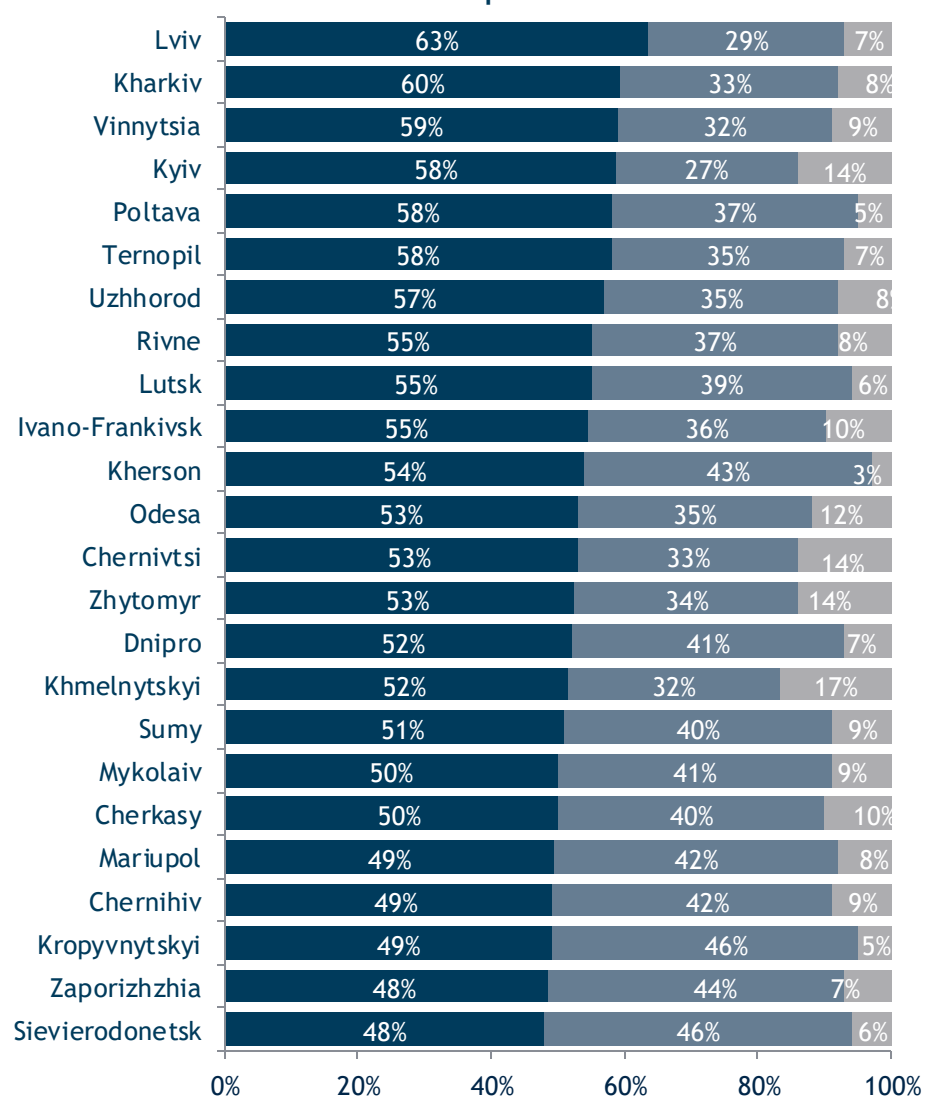


# Which of the following ideas is closest to your opinion?

February 2017

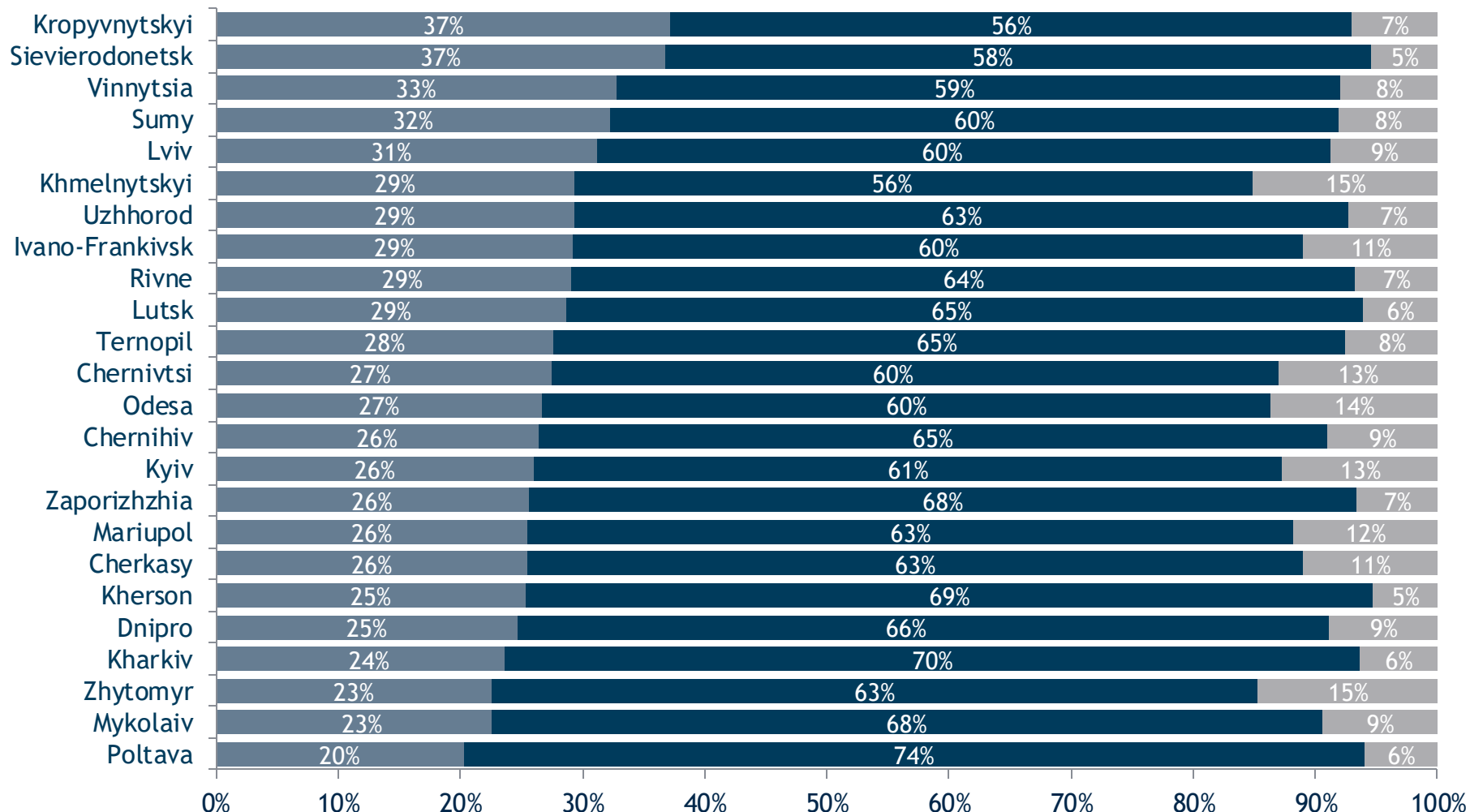


September 2019



- The State should provide more freedom for development of businesses
- The State should control or regulate more activities of businesses
- Difficult to answer/No answer

## Which of the following ideas is closest to your opinion?

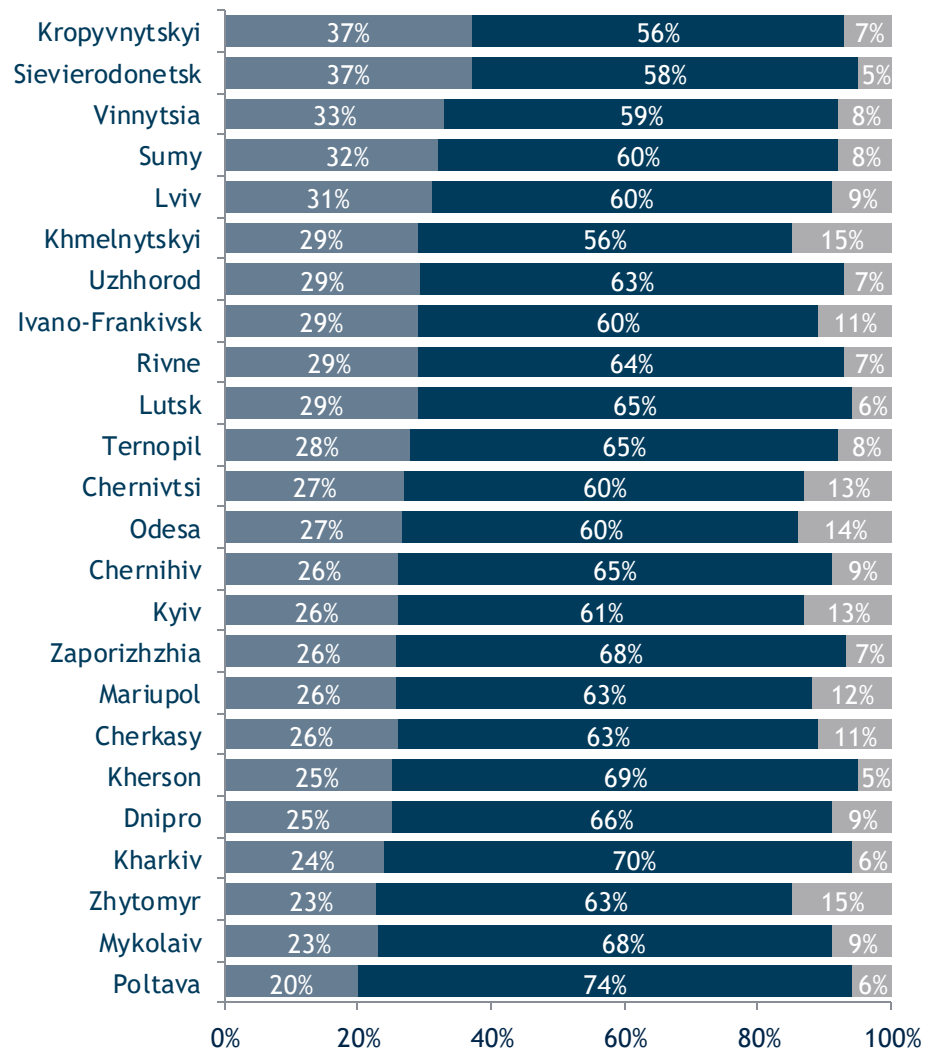
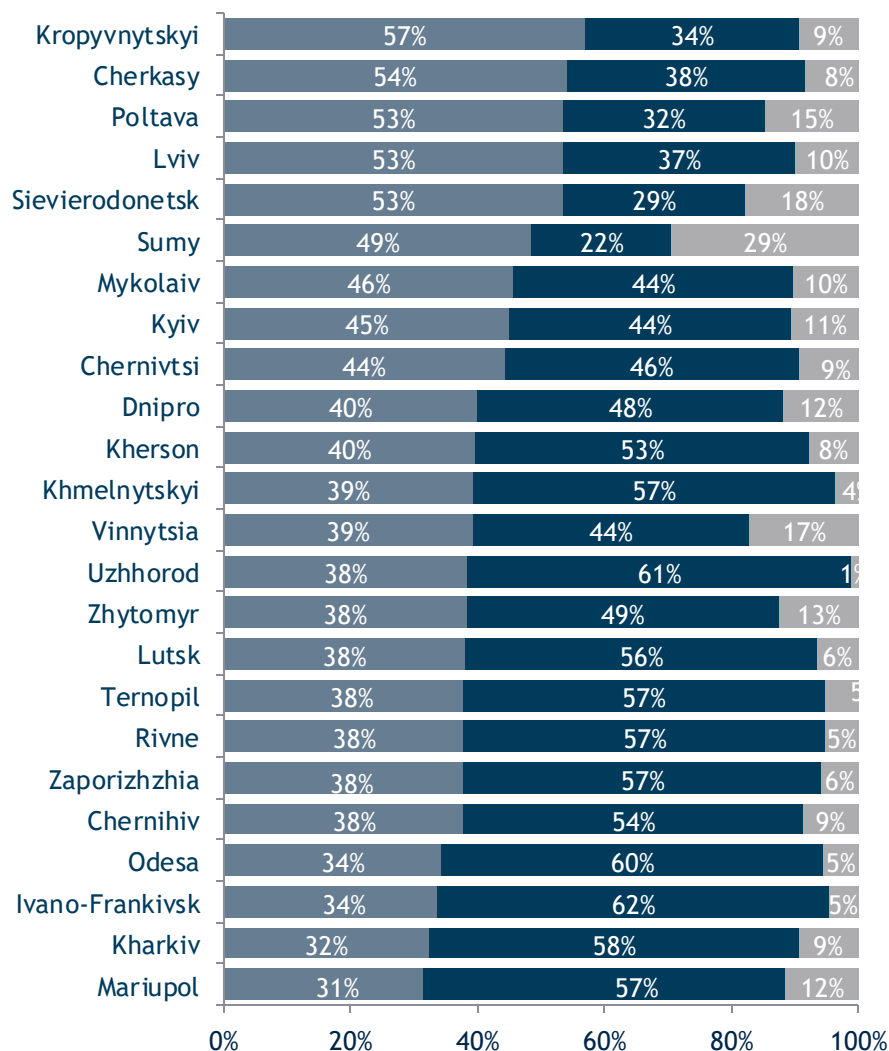


- The income of the population should be made more equal
- Individual activity of citizens should be stimulated through possibility of increasing their own incomes
- Difficult to answer/No answer

# Which of the following ideas is closest to your opinion?

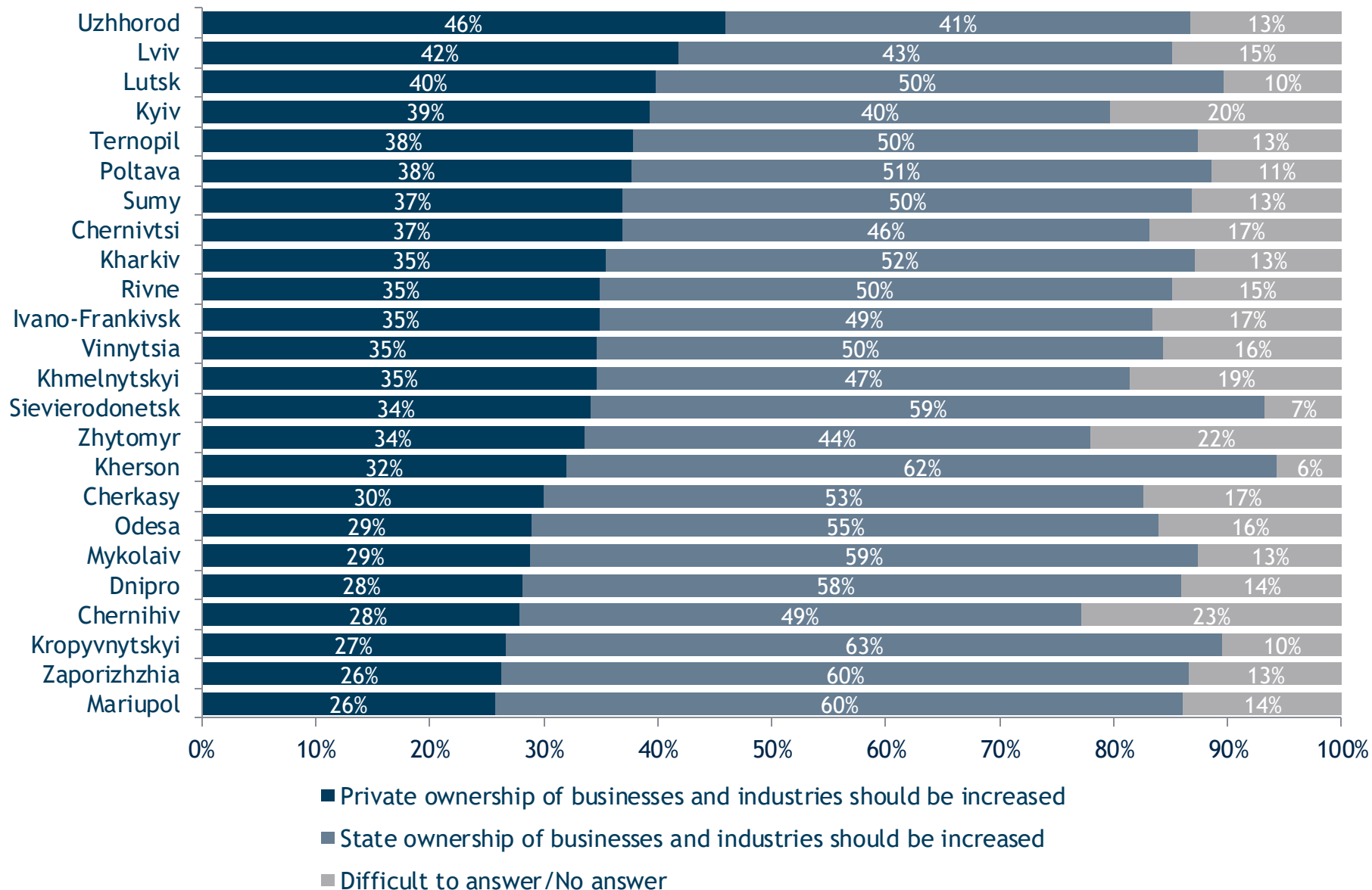
February 2017

September 2019



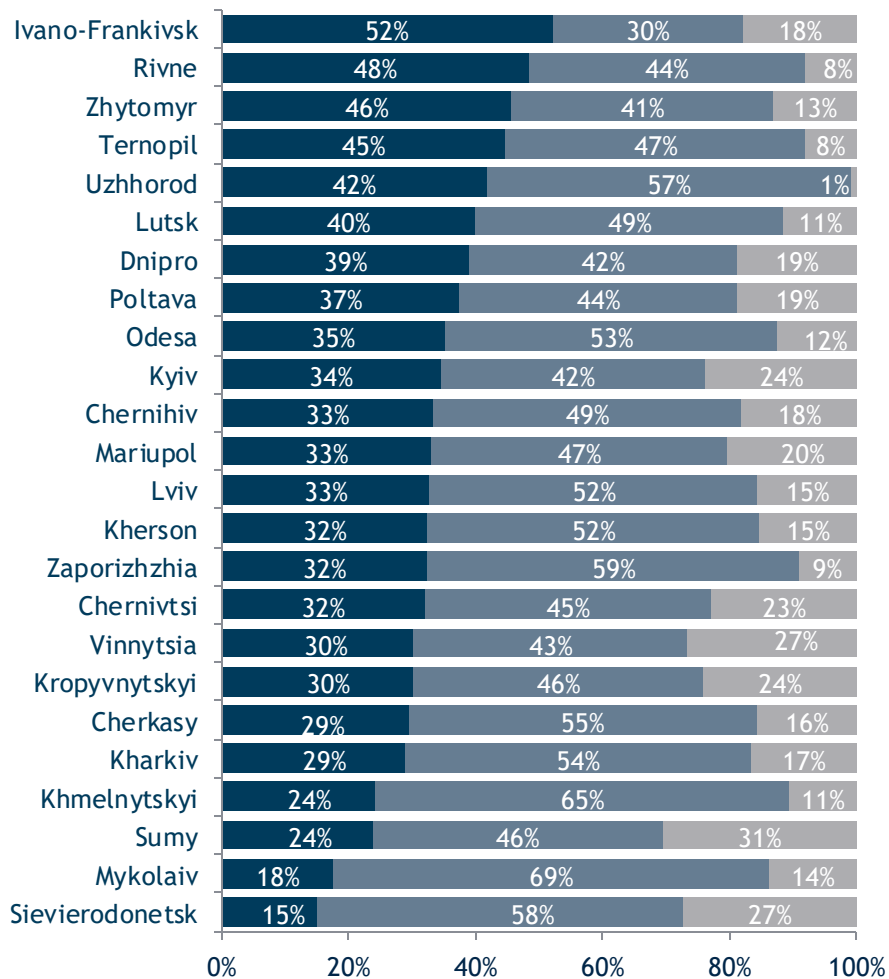
- The income of the population should be made more equal
- Individual activity of citizens should be stimulated through possibility of increasing their own incomes
- Difficult to answer/No answer

## Which of the following ideas is closest to your opinion?

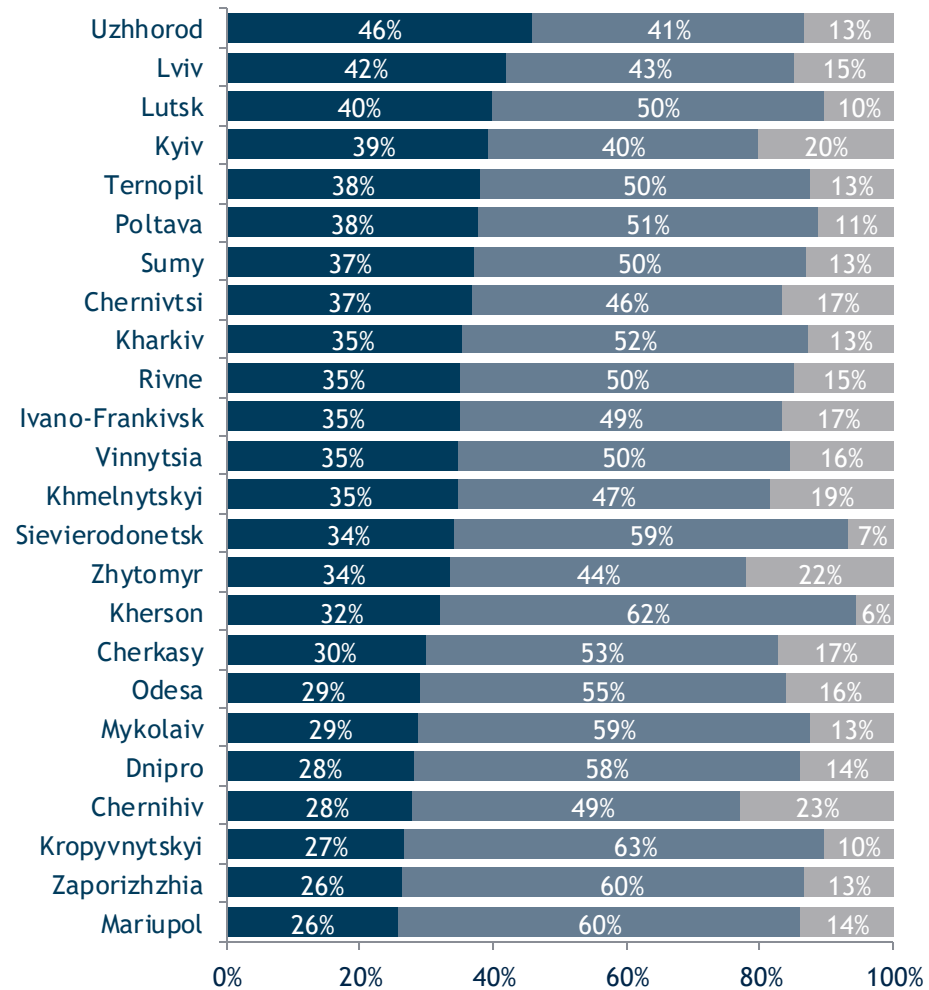


# Which of the following ideas is closest to your opinion?

February 2017



September 2019



0% 20% 40% 60% 80% 100%

- Private ownership of businesses and industries should be increased
- State ownership of businesses and industries should be increased
- Difficult to answer/No answer



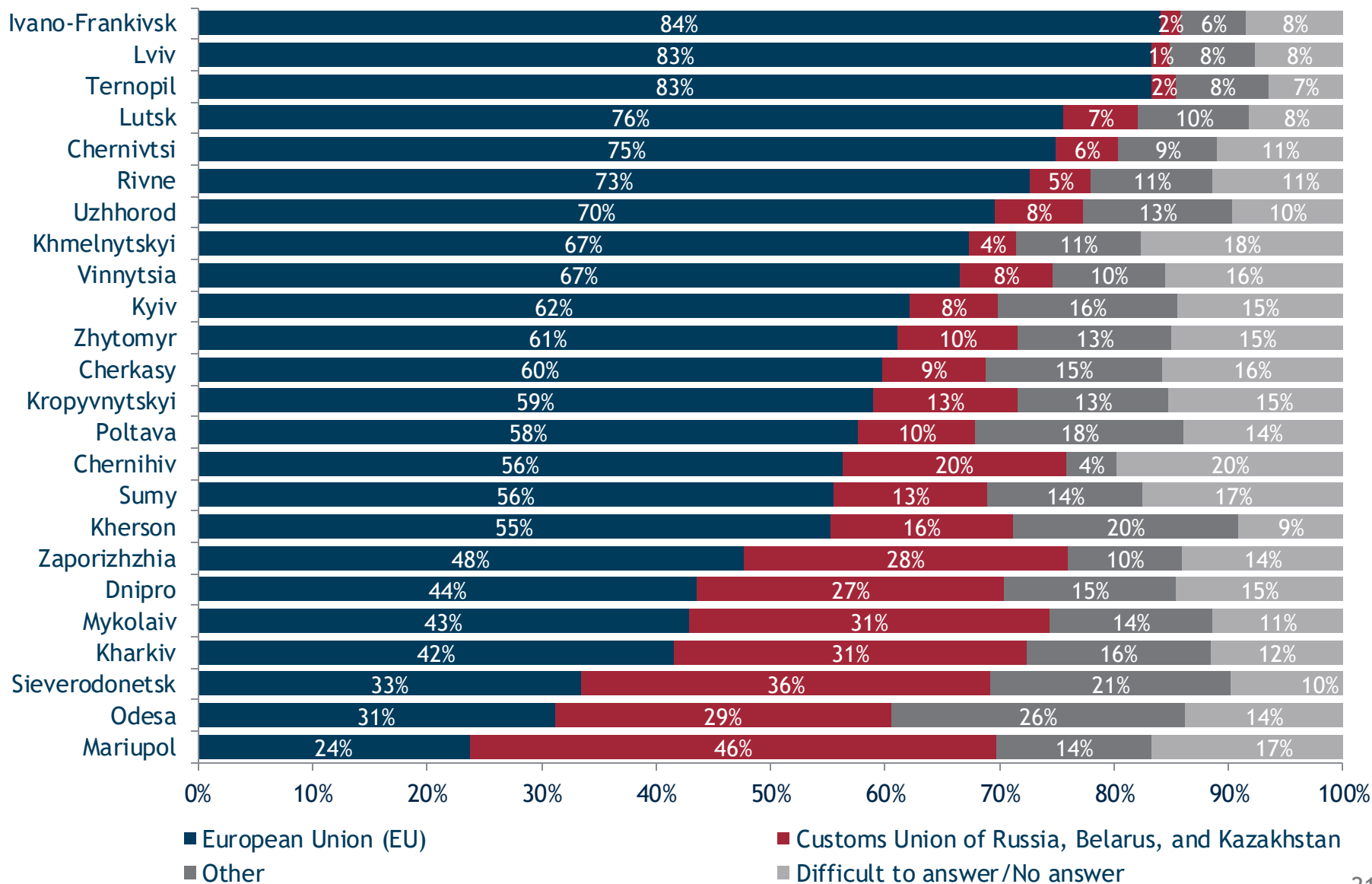


# Attitude toward Other Countries and International Unions

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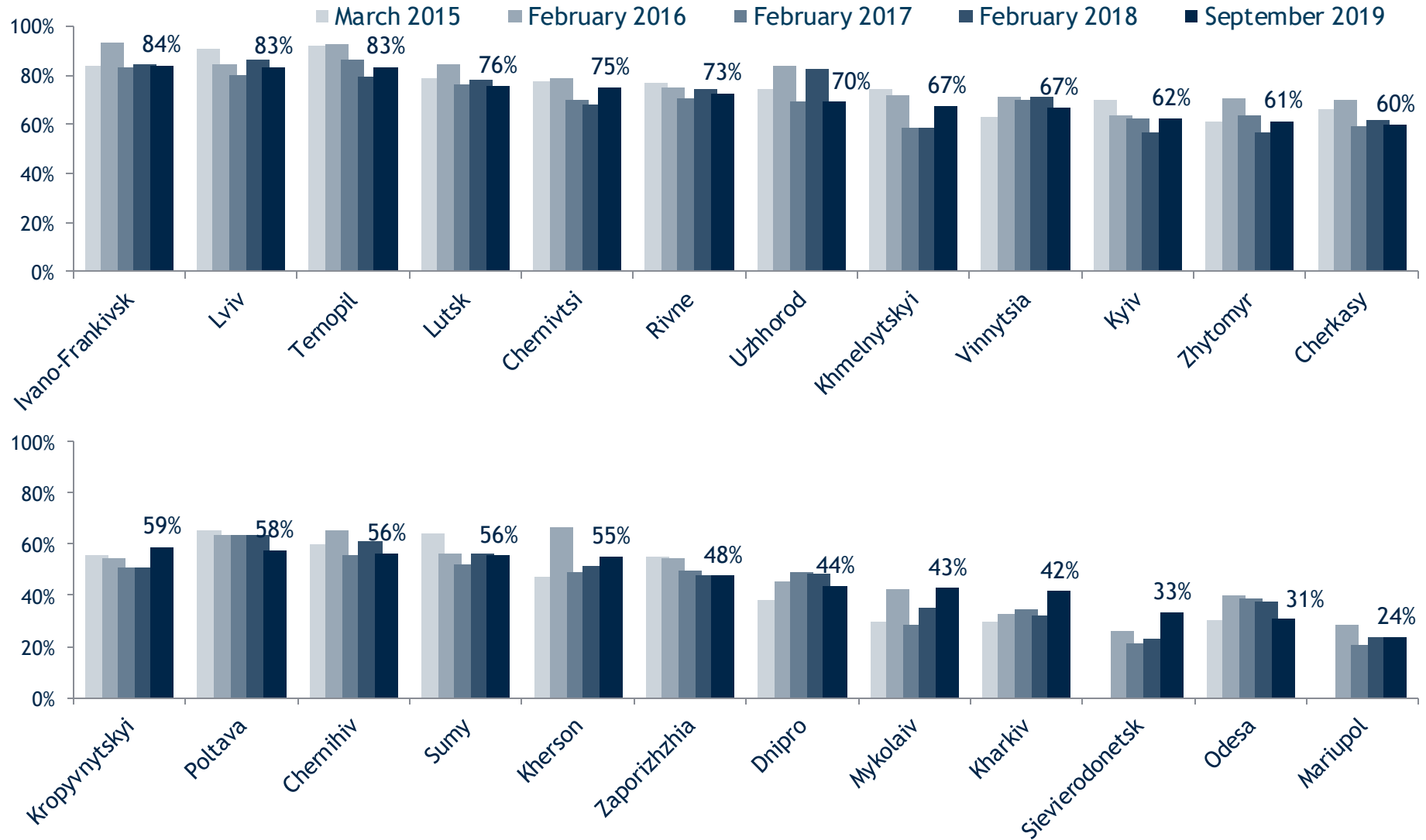


# If Ukraine could only enter one international economic union, which of the following should it be?



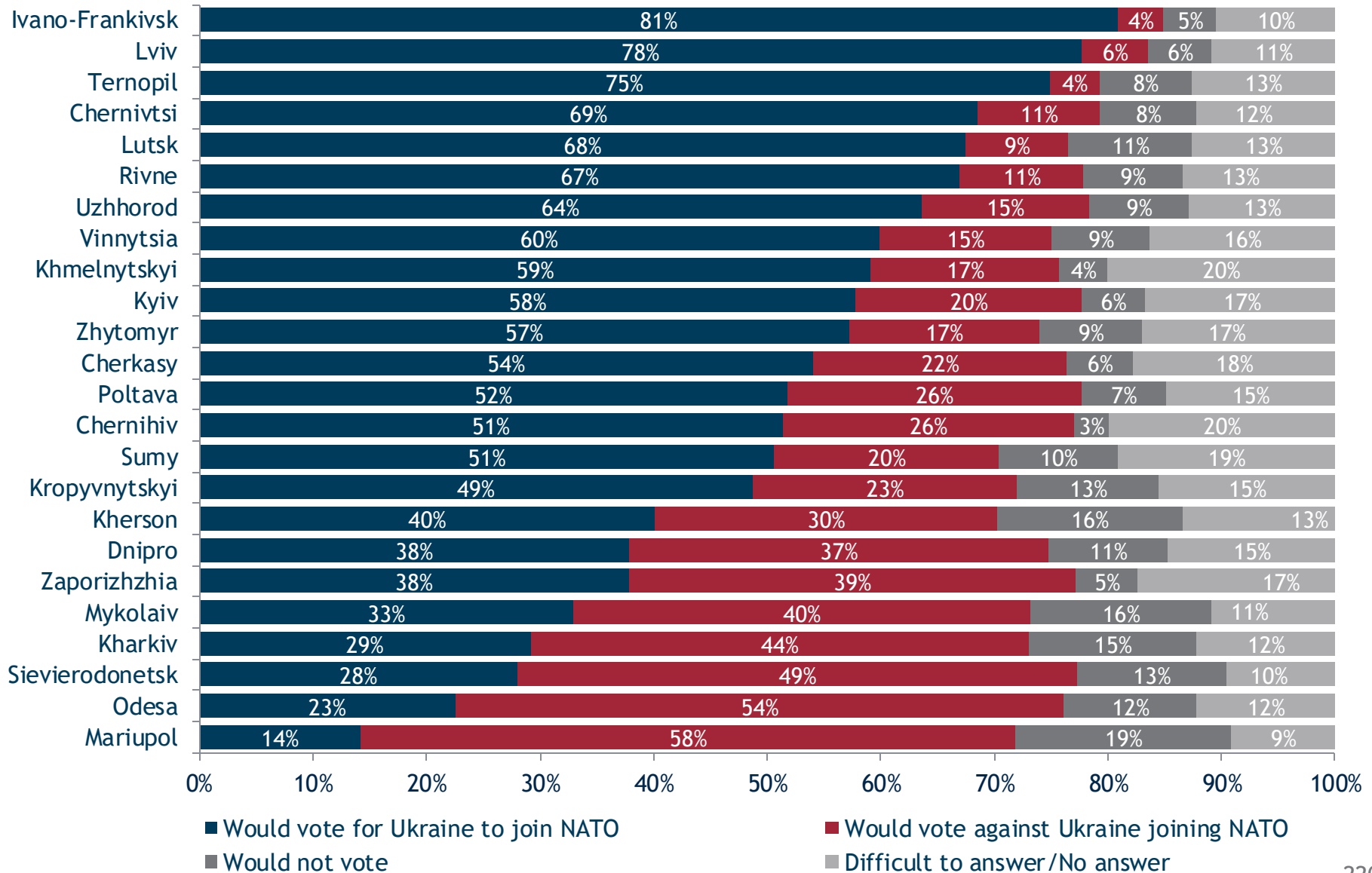
# If Ukraine could only enter one international economic union, which of the following should it be?

% who support the European Union integration



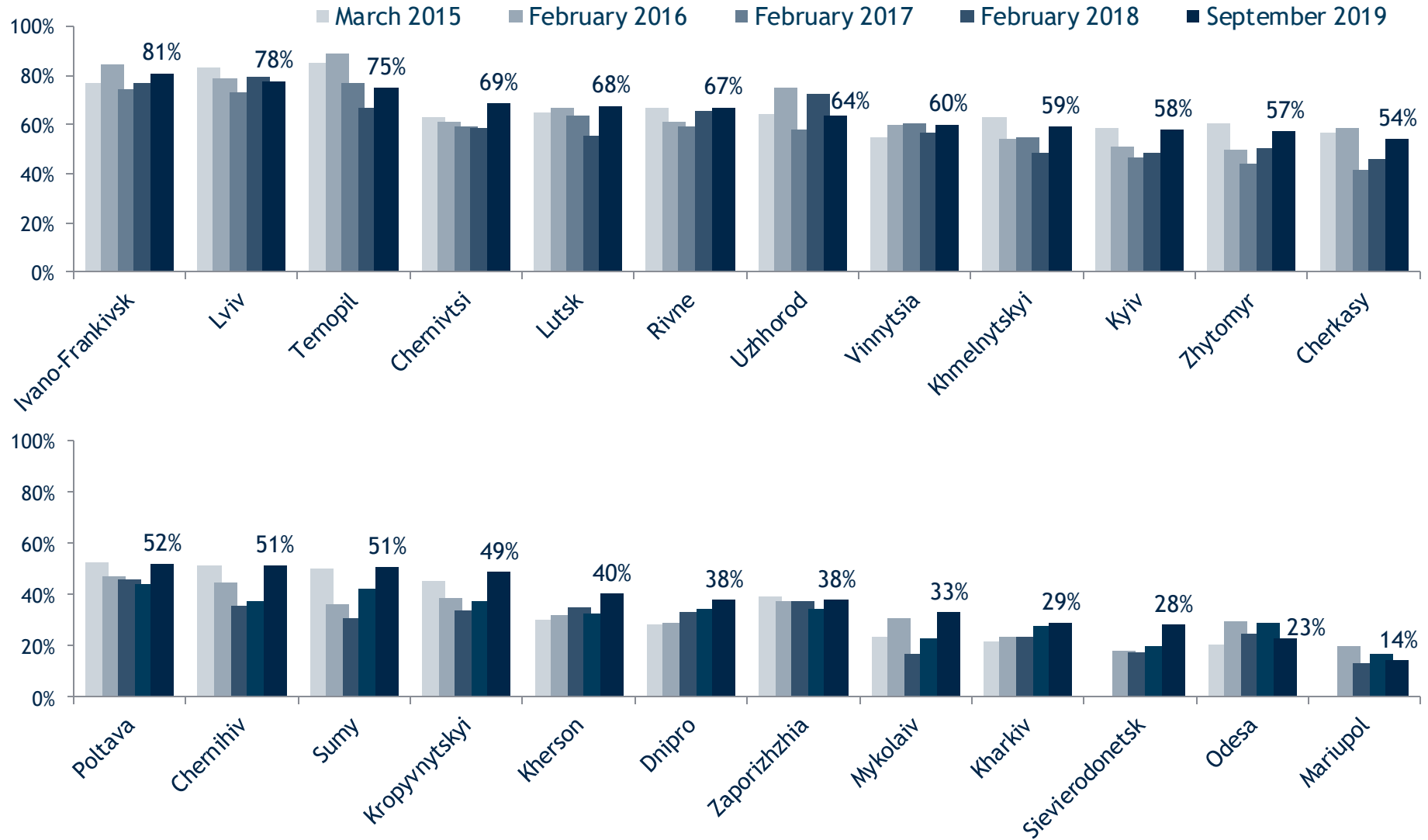
\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

# If a referendum were held today on Ukraine joining NATO, how would you vote?



# If a referendum were held today on Ukraine joining NATO, how would you vote?

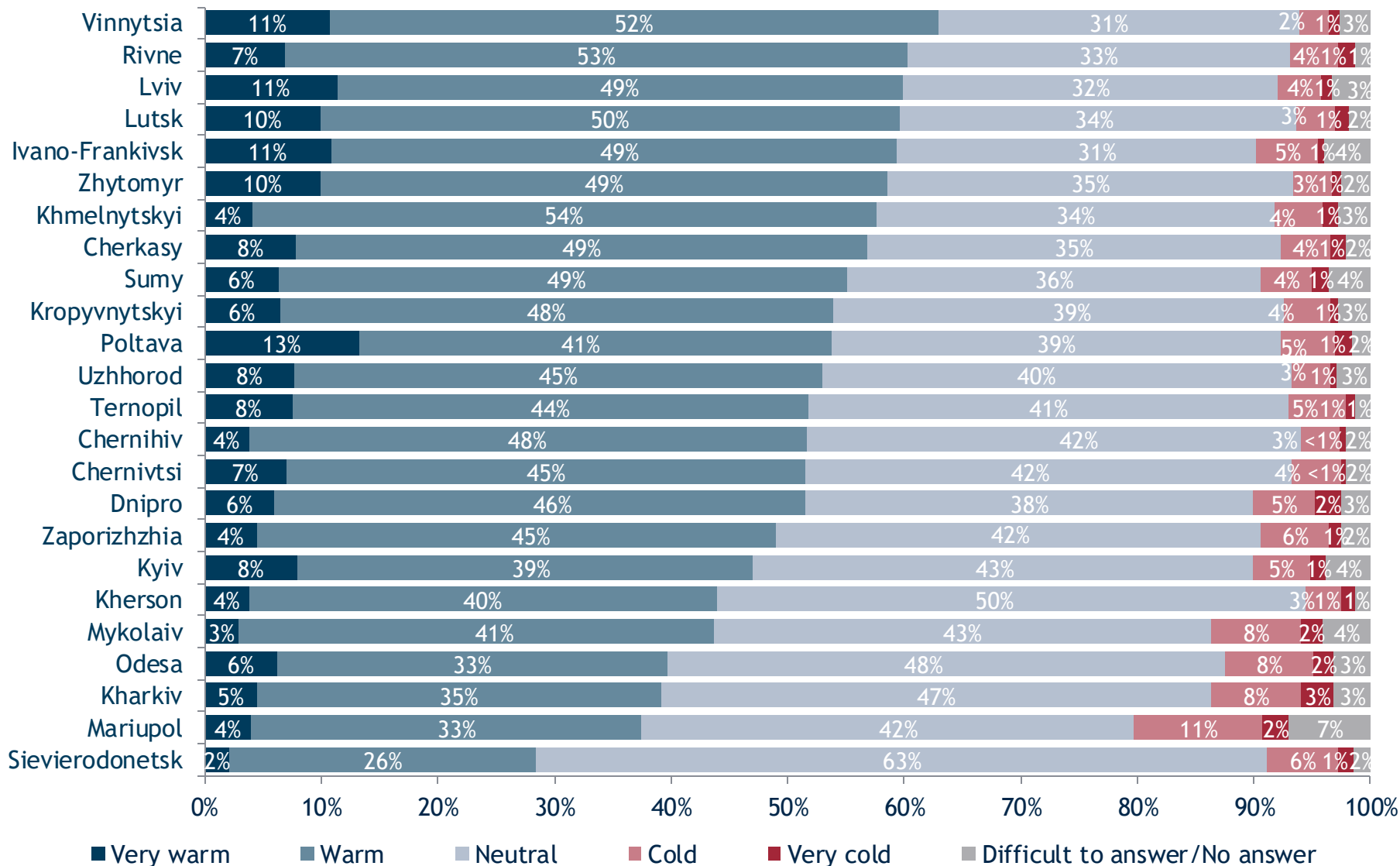
% who support joining NATO



\*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

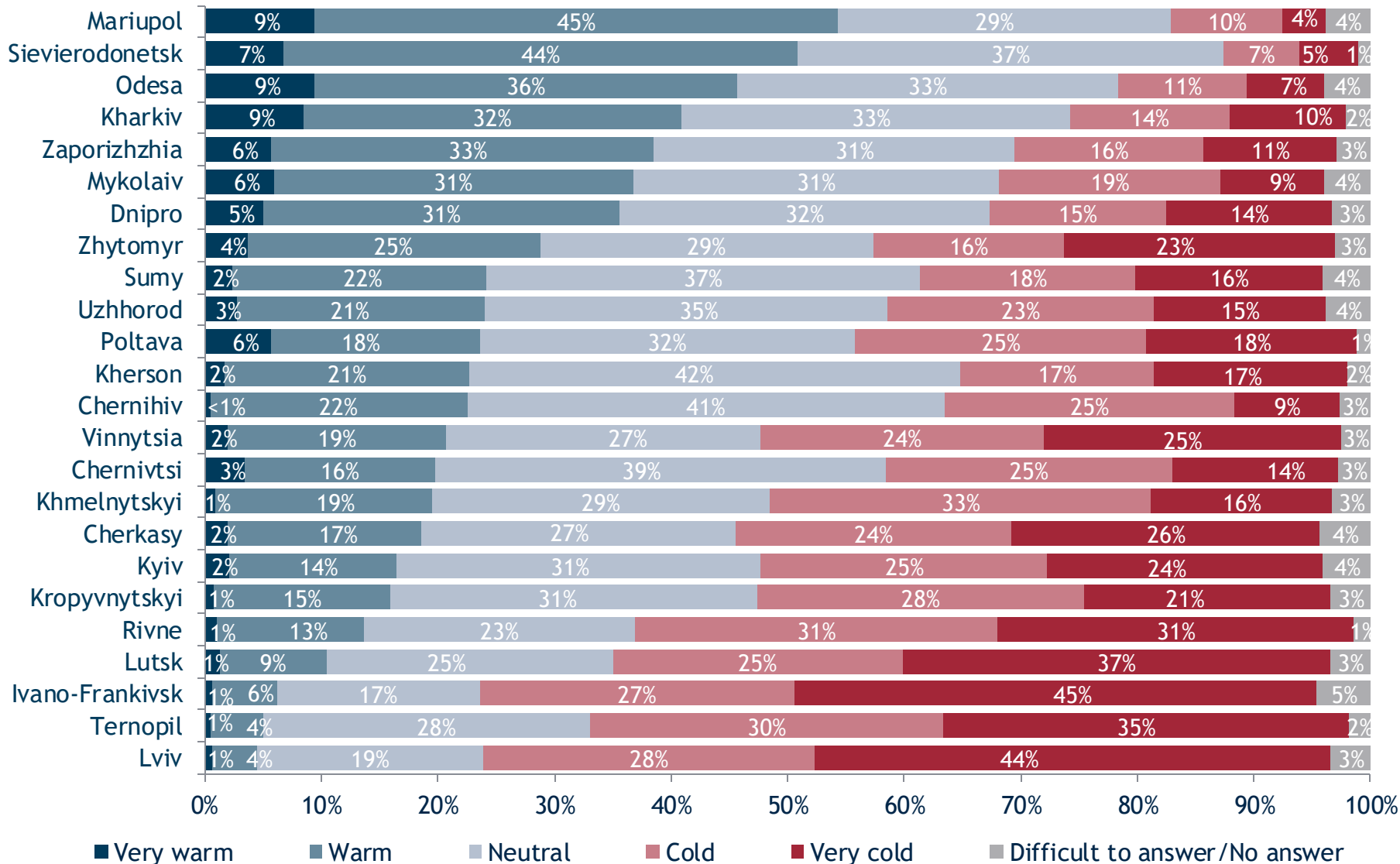
# How do you evaluate your attitude toward each of the following countries?

## Poland



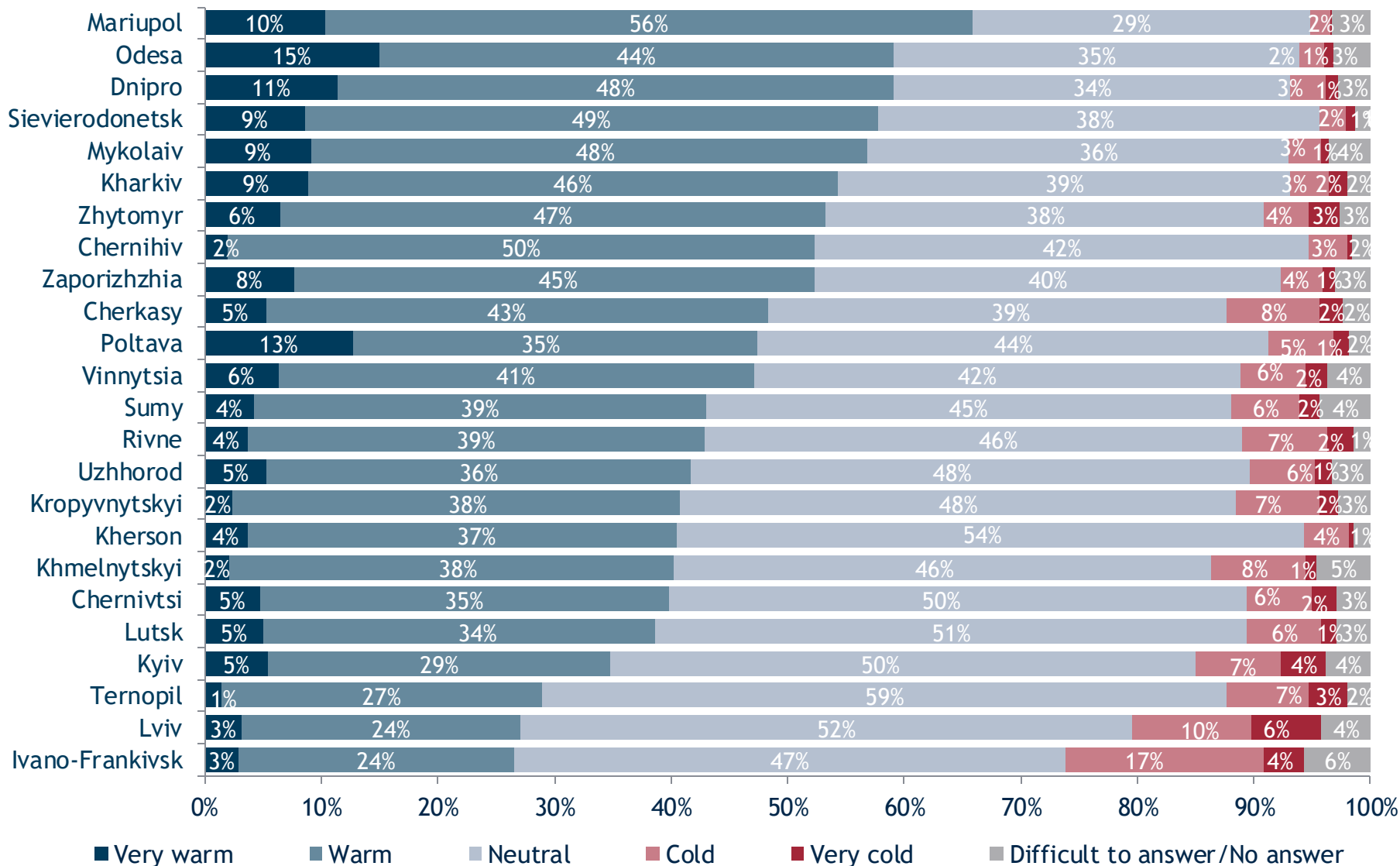
# How do you evaluate your attitude toward each of the following countries?

## Russia



# How do you evaluate your attitude toward each of the following countries?

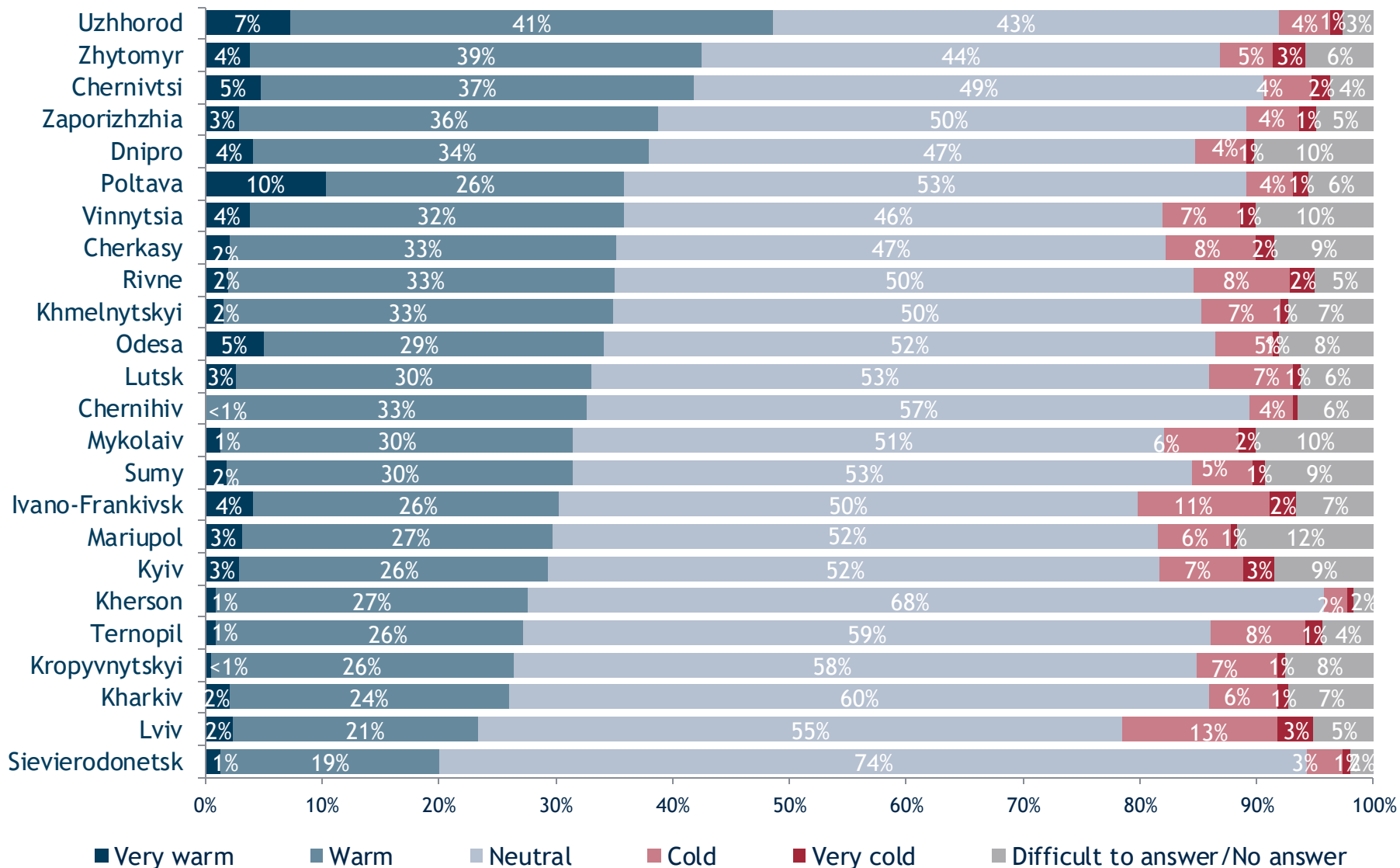
## Belarus





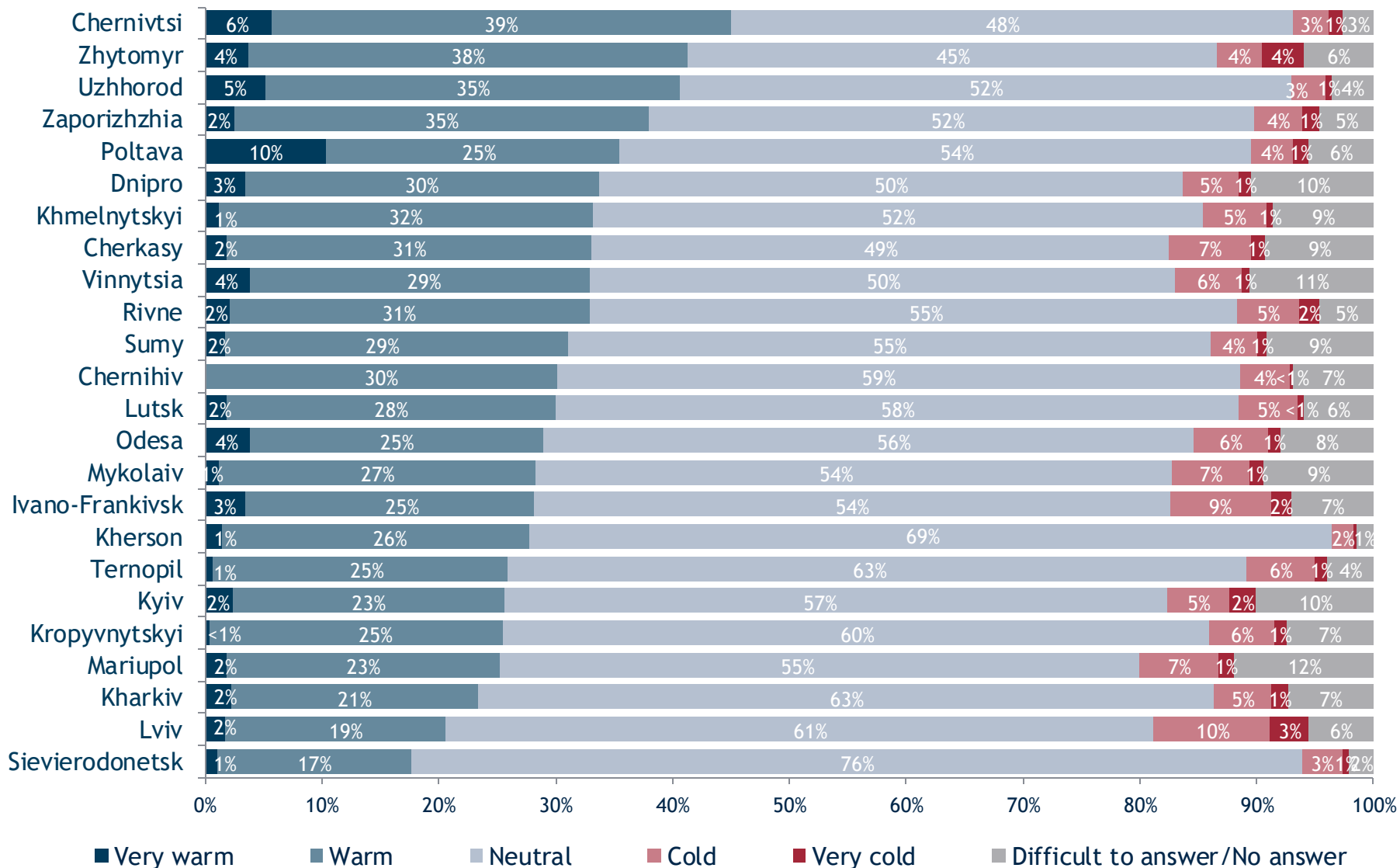
# How do you evaluate your attitude toward each of the following countries?

## Hungary



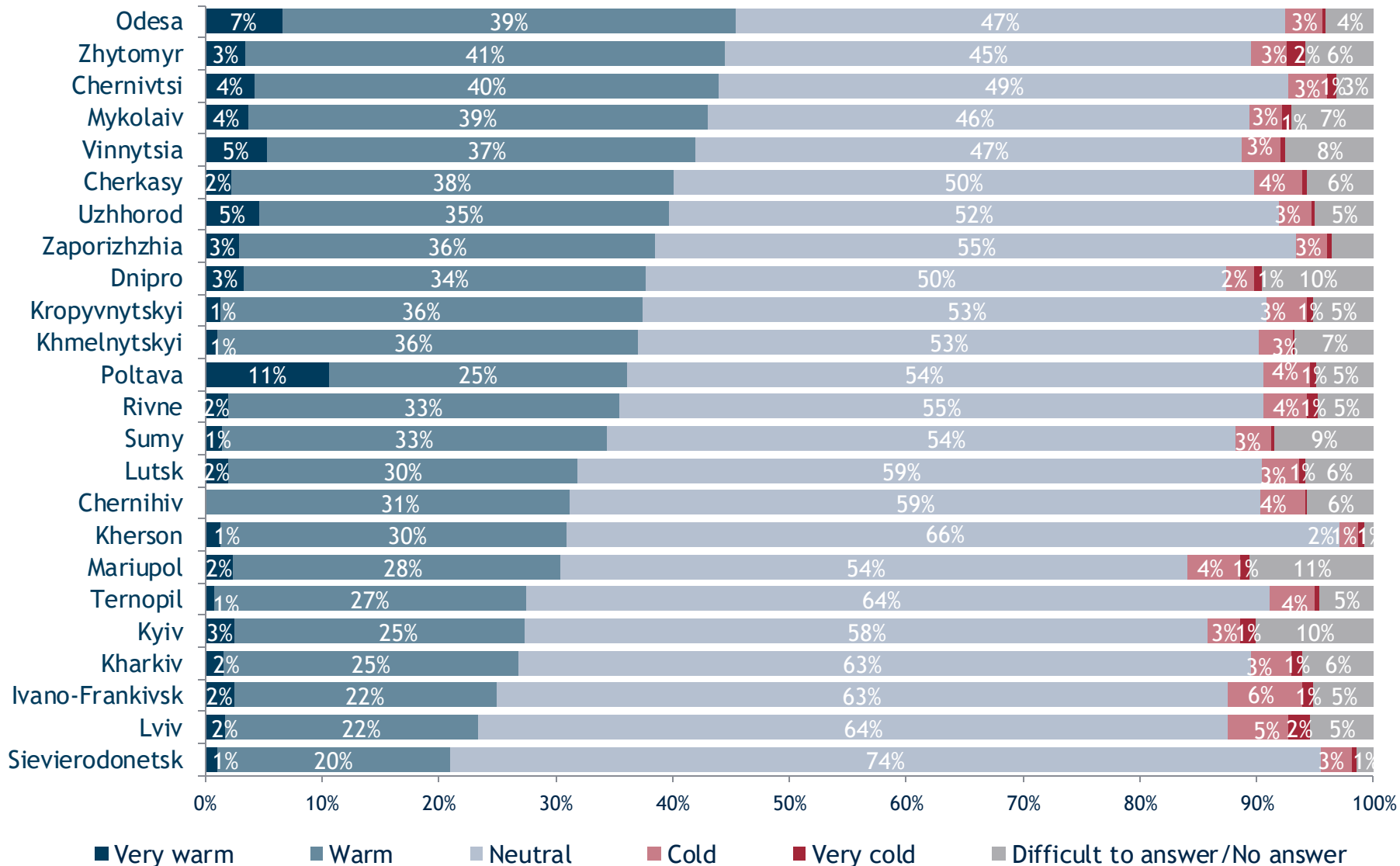
# How do you evaluate your attitude toward each of the following countries?

## Romania



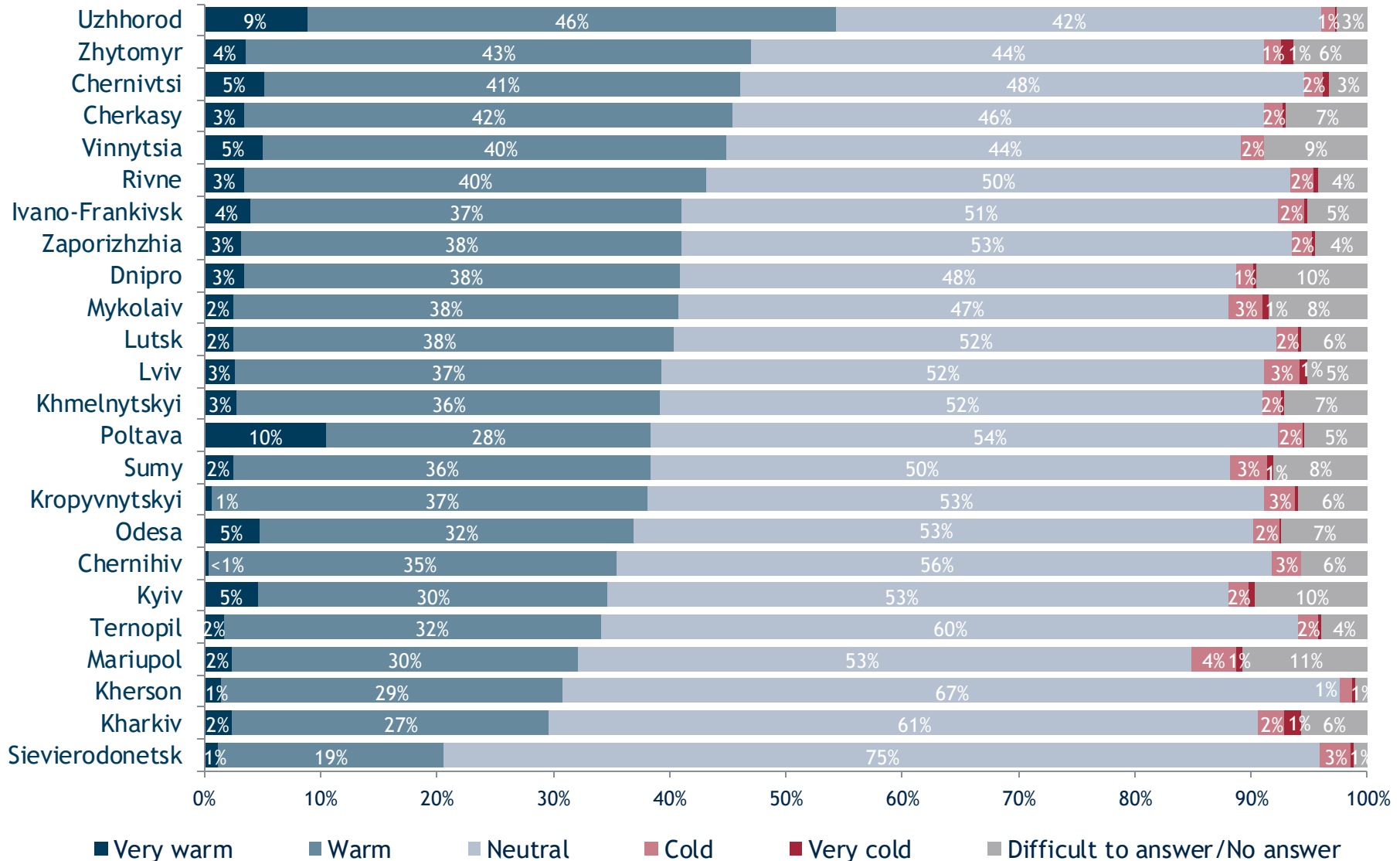
# How do you evaluate your attitude toward each of the following countries?

## Moldova



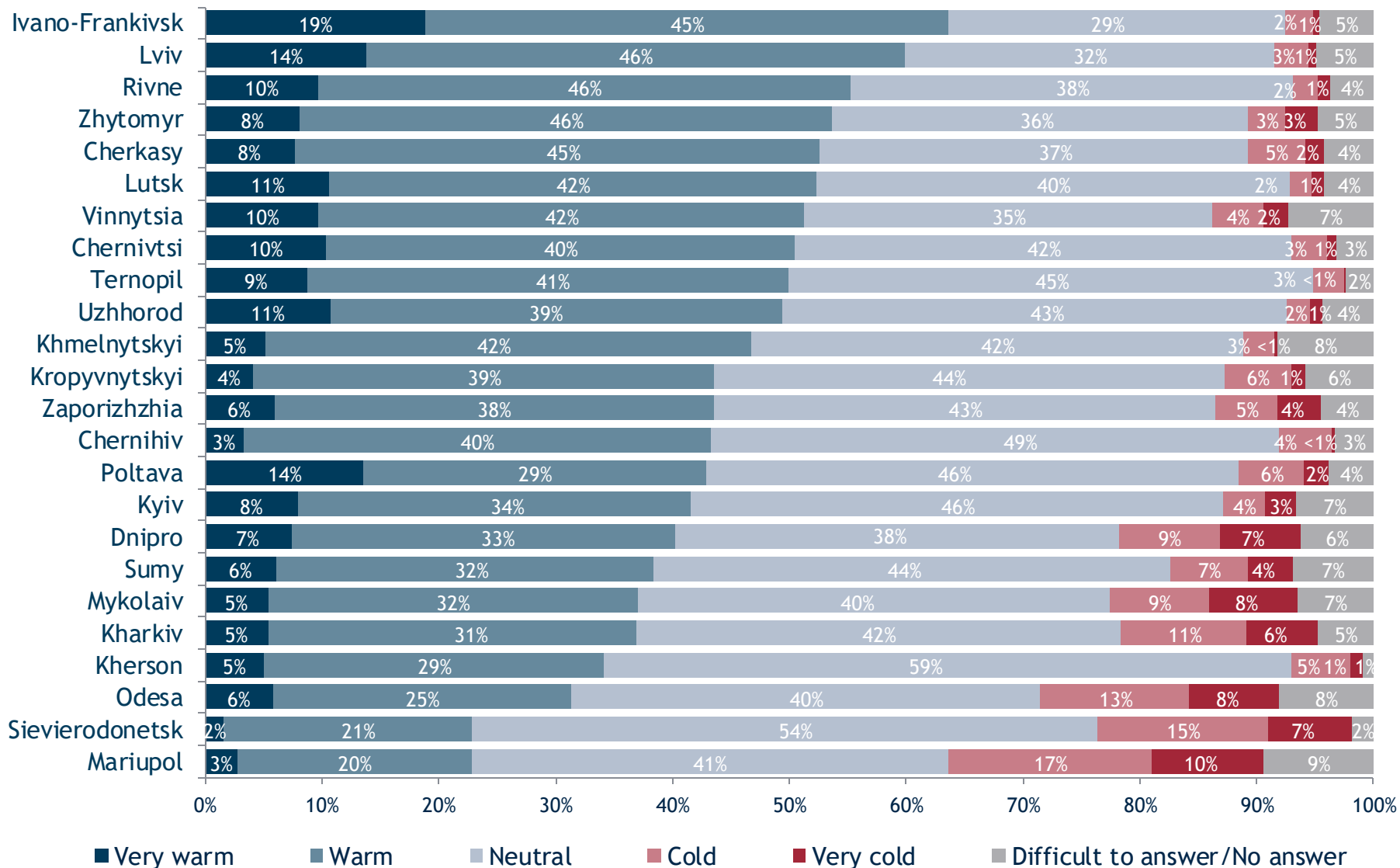
# How do you evaluate your attitude toward each of the following countries?

## Slovakia



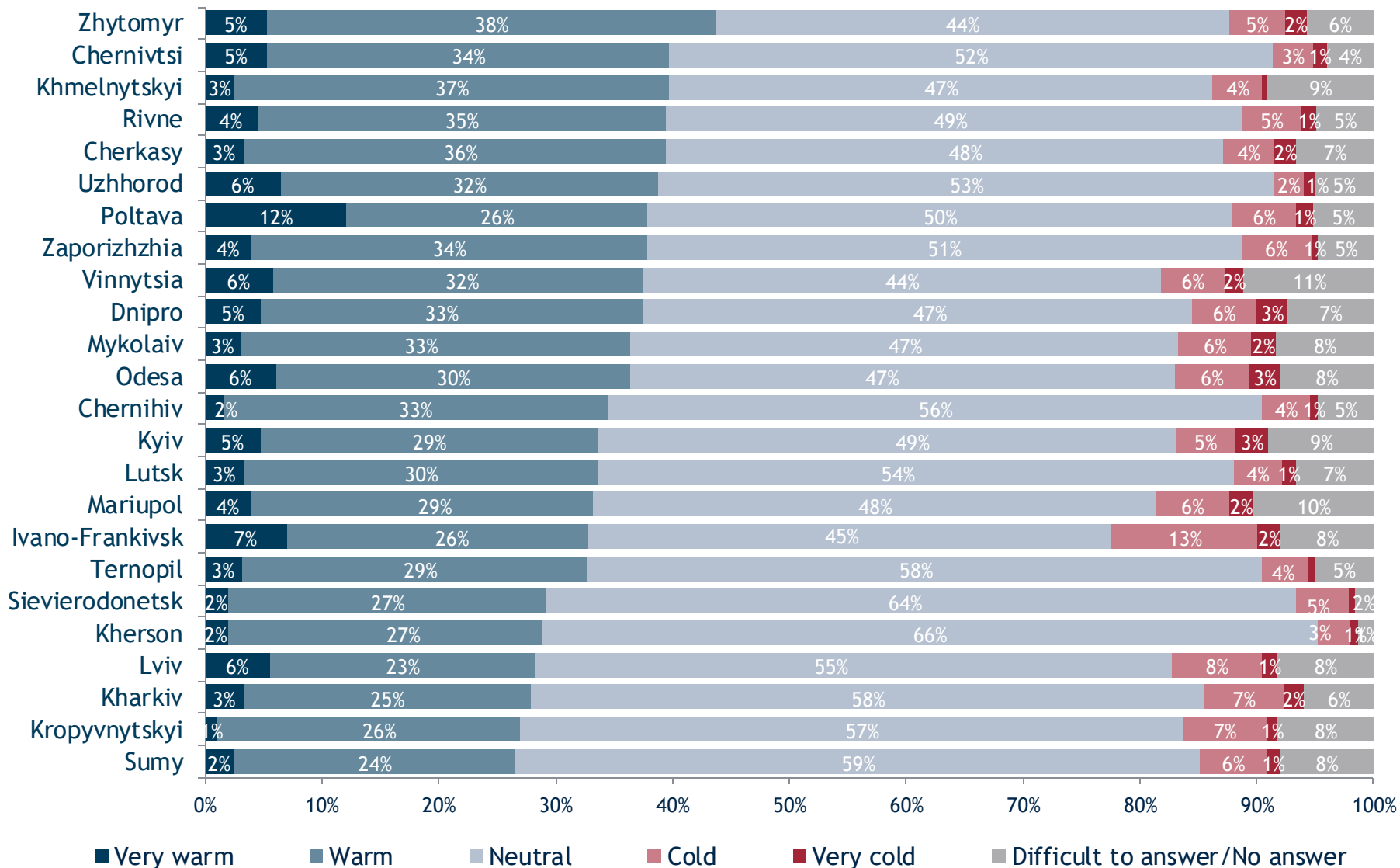
# How do you evaluate your attitude toward each of the following countries?

## United States



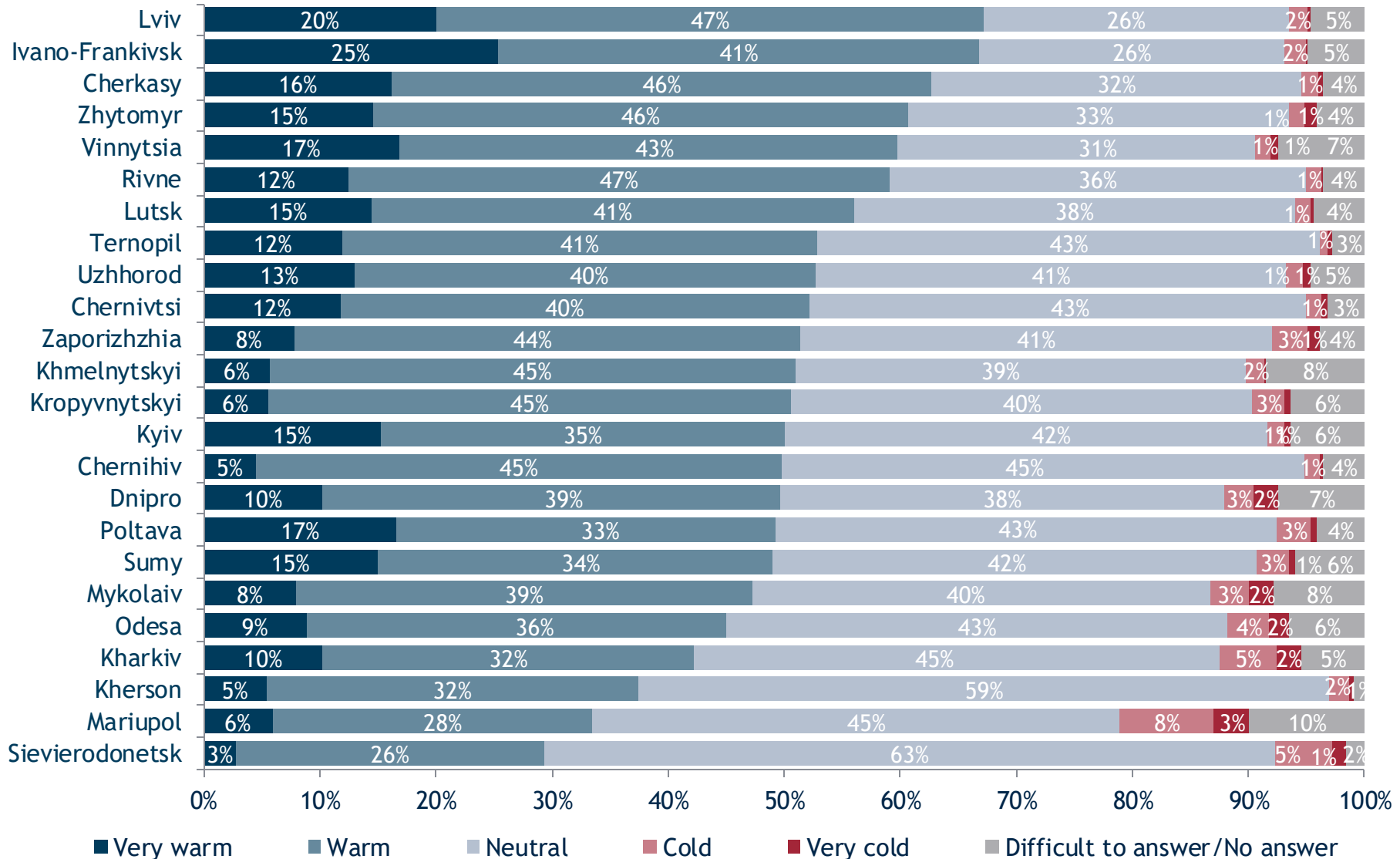
# How do you evaluate your attitude toward each of the following countries?

## China



# How do you evaluate your attitude toward each of the following countries?

## Canada





# Travel Experience to Other Regions and Countries

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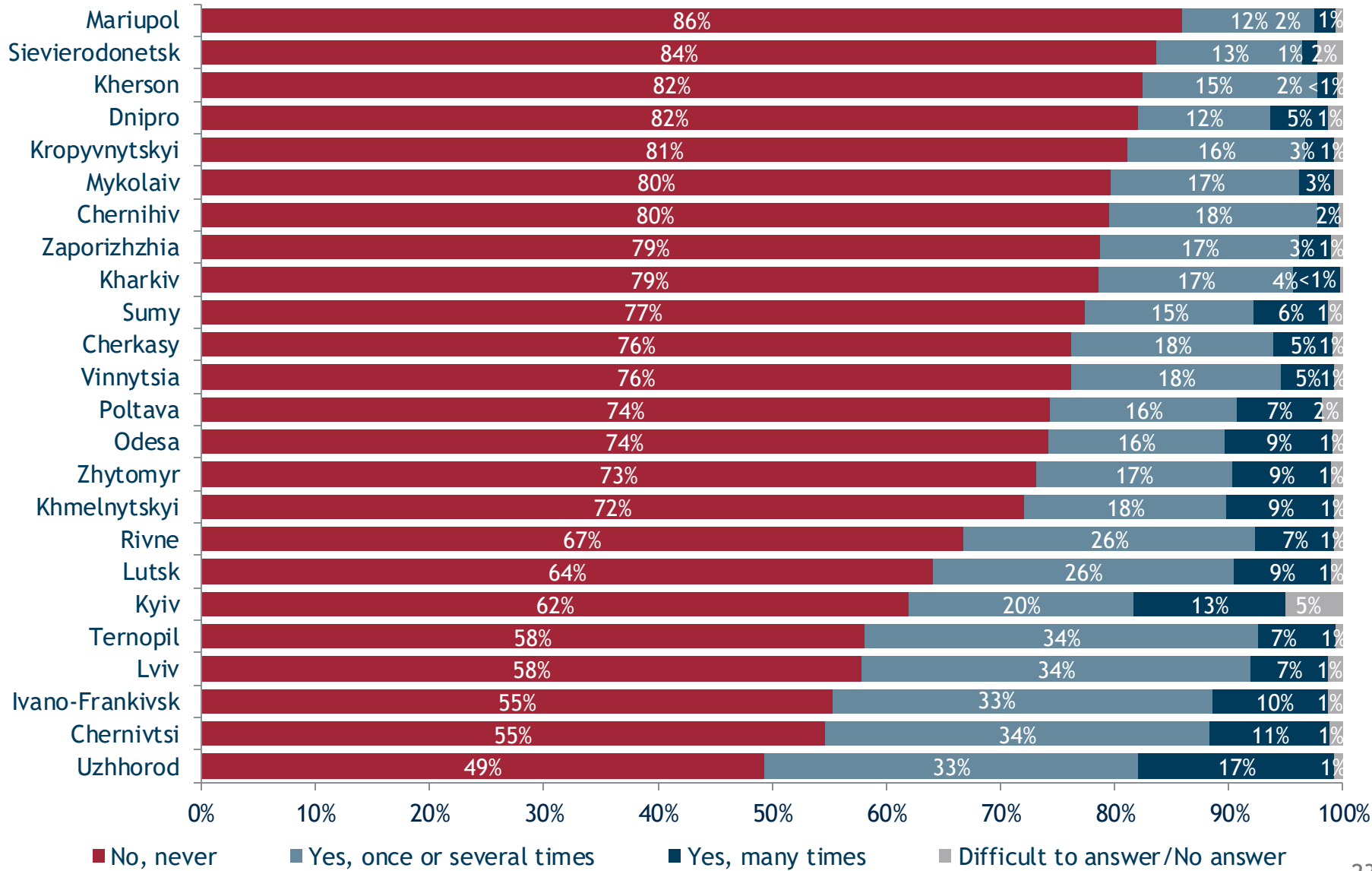


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**RESEARCH**



Over the last five years, have you traveled outside of your city and, if so, how often?

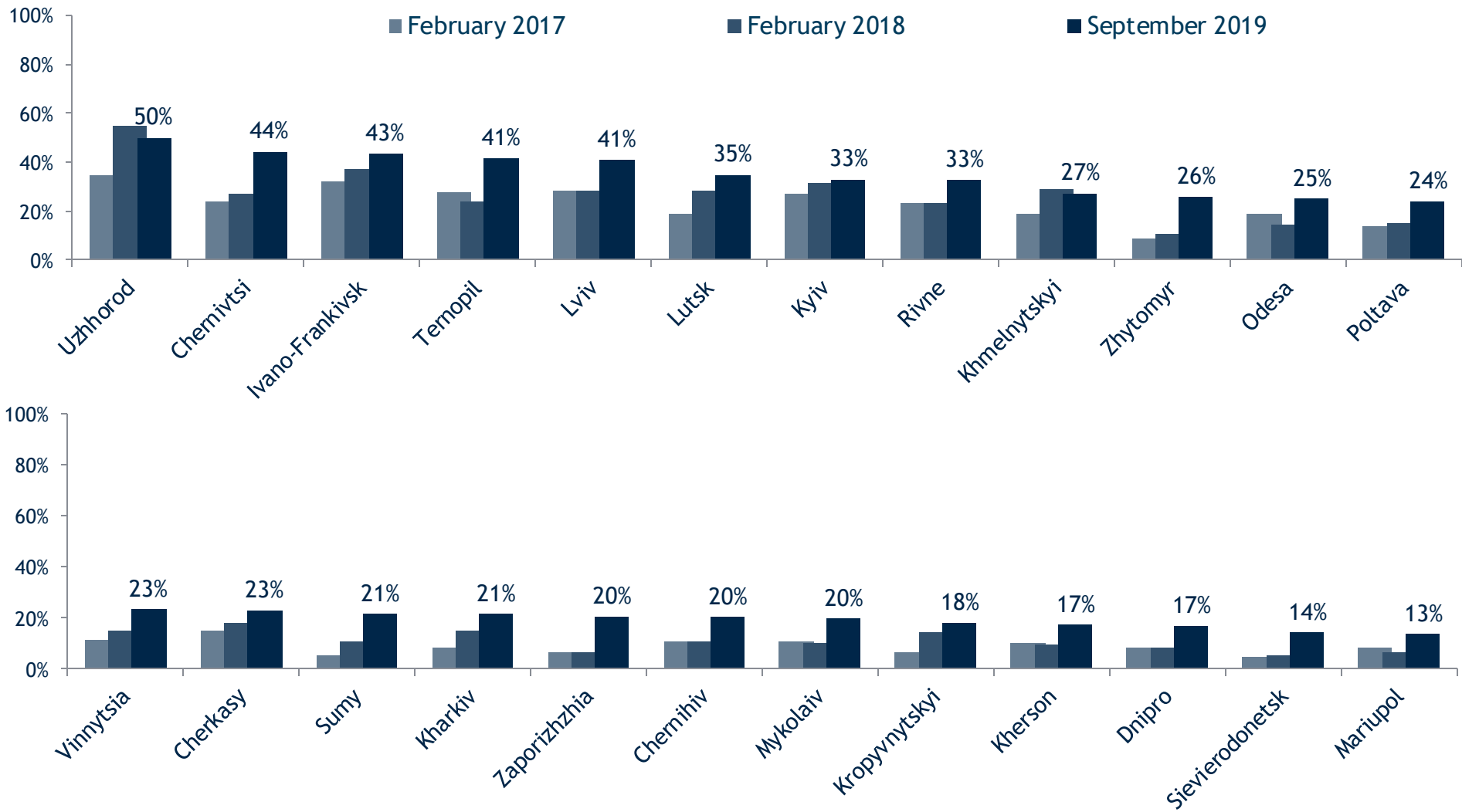
### Countries of Europe



# Over the last five years, have you traveled outside of your city and, if so, how often?

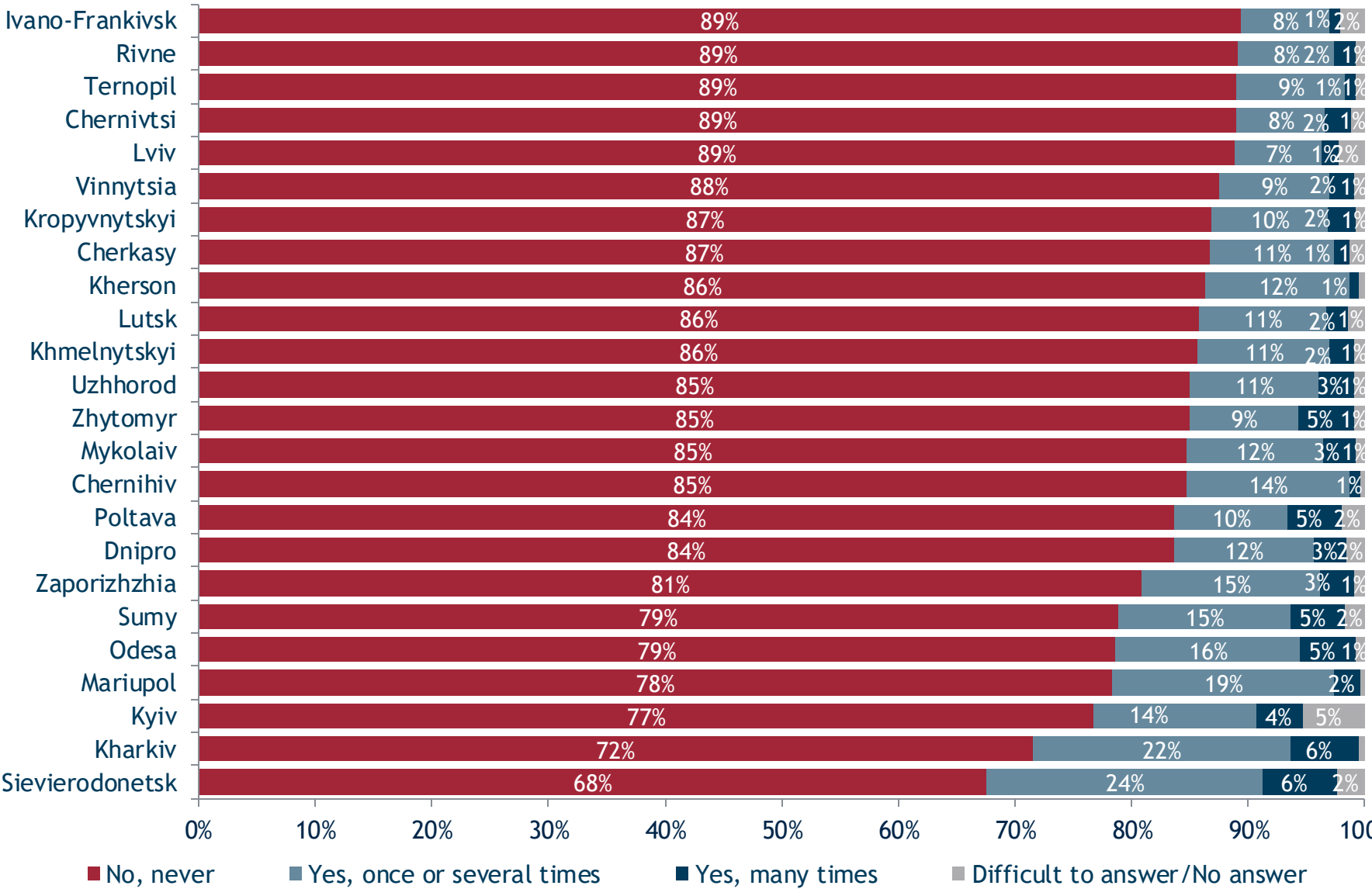
## Countries of Europe

% who have traveled outside once or several times



Over the last five years, have you traveled outside of your city and, if so, how often?

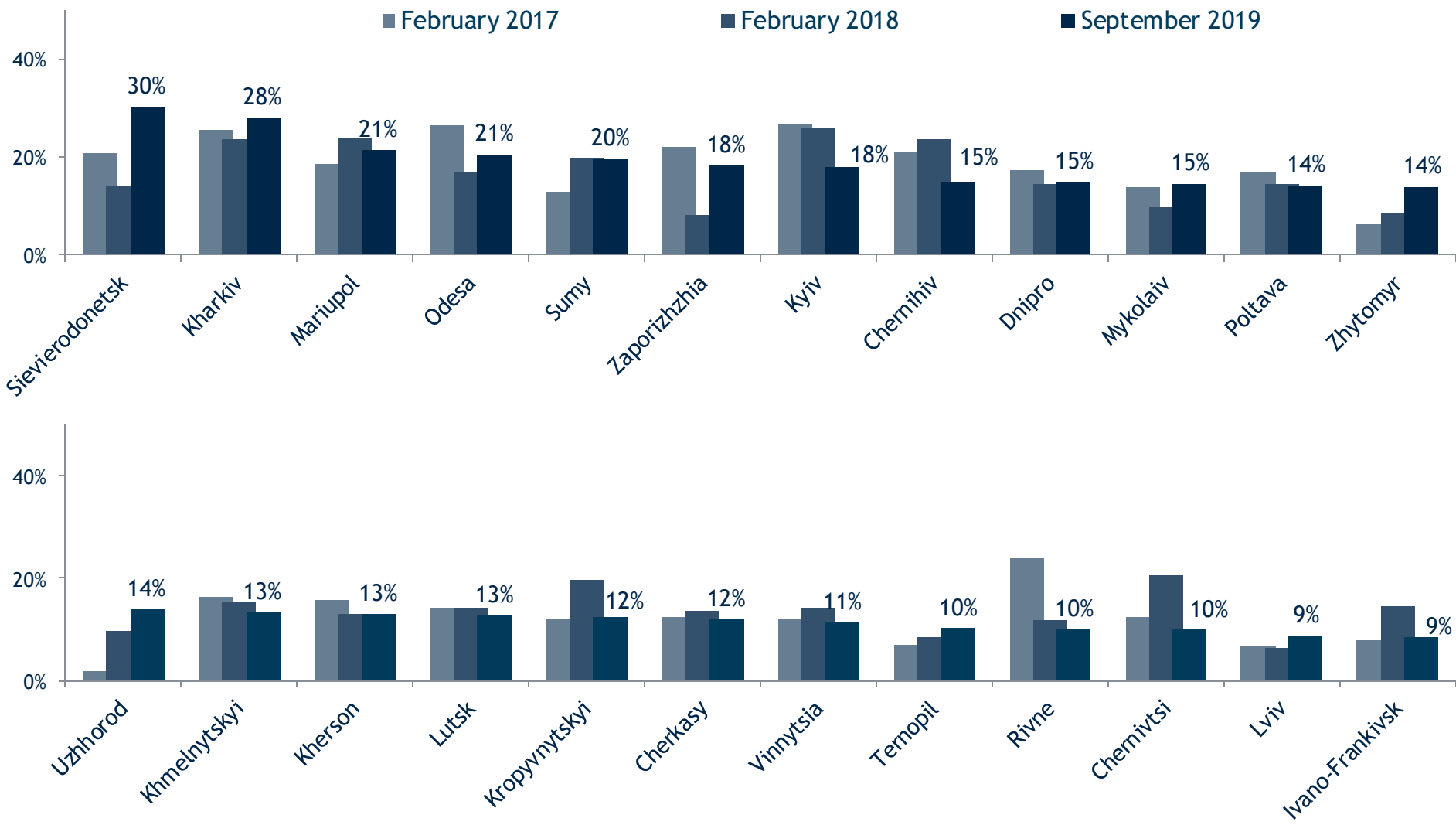
### Commonwealth of Independent States Countries



Over the last five years, have you traveled outside of your city and, if so, how often?

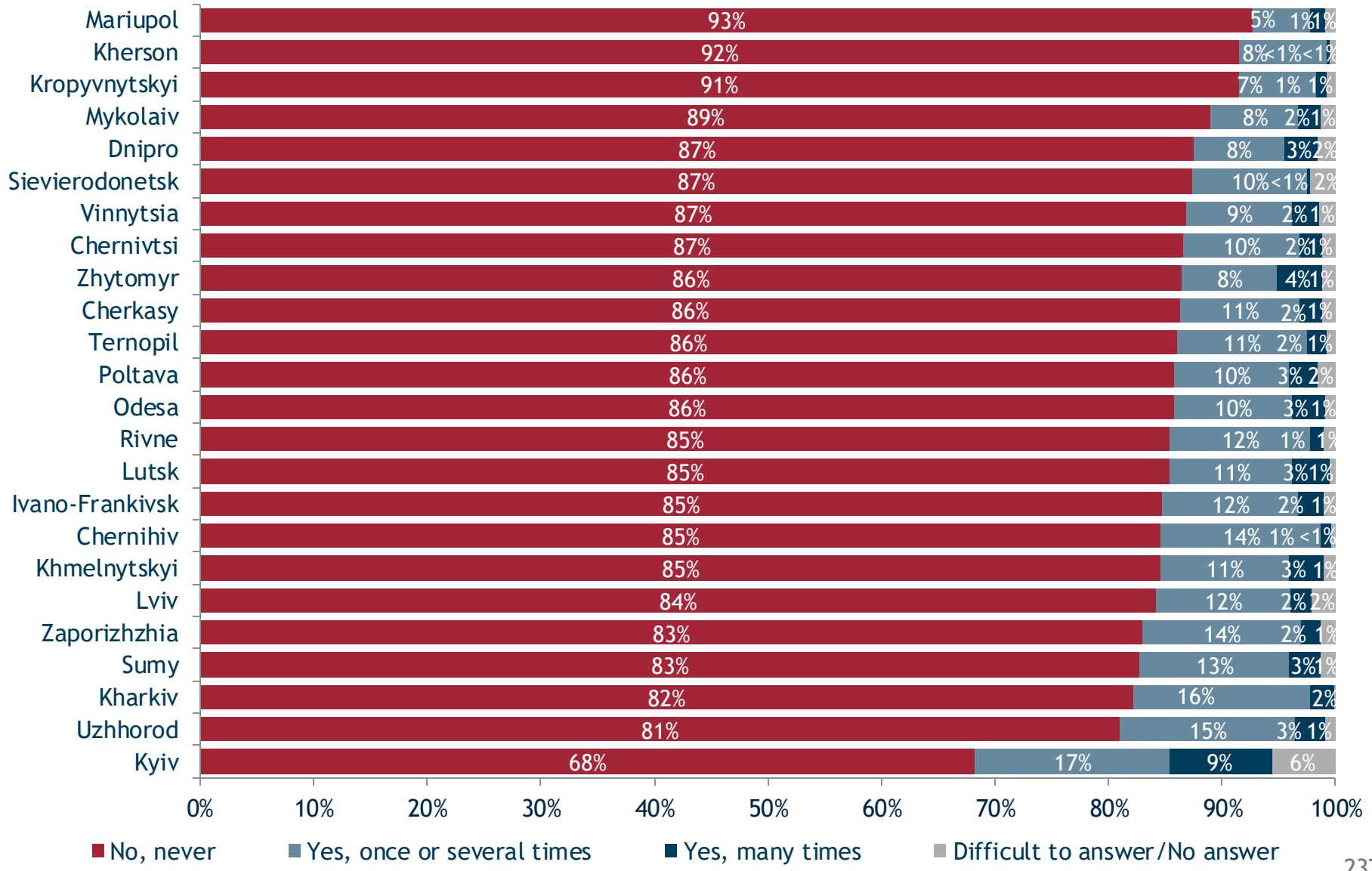
## Commonwealth of Independent States Countries

% who have traveled outside of their city once or several times



Over the last five years, have you traveled outside of your city and, if so, how often?

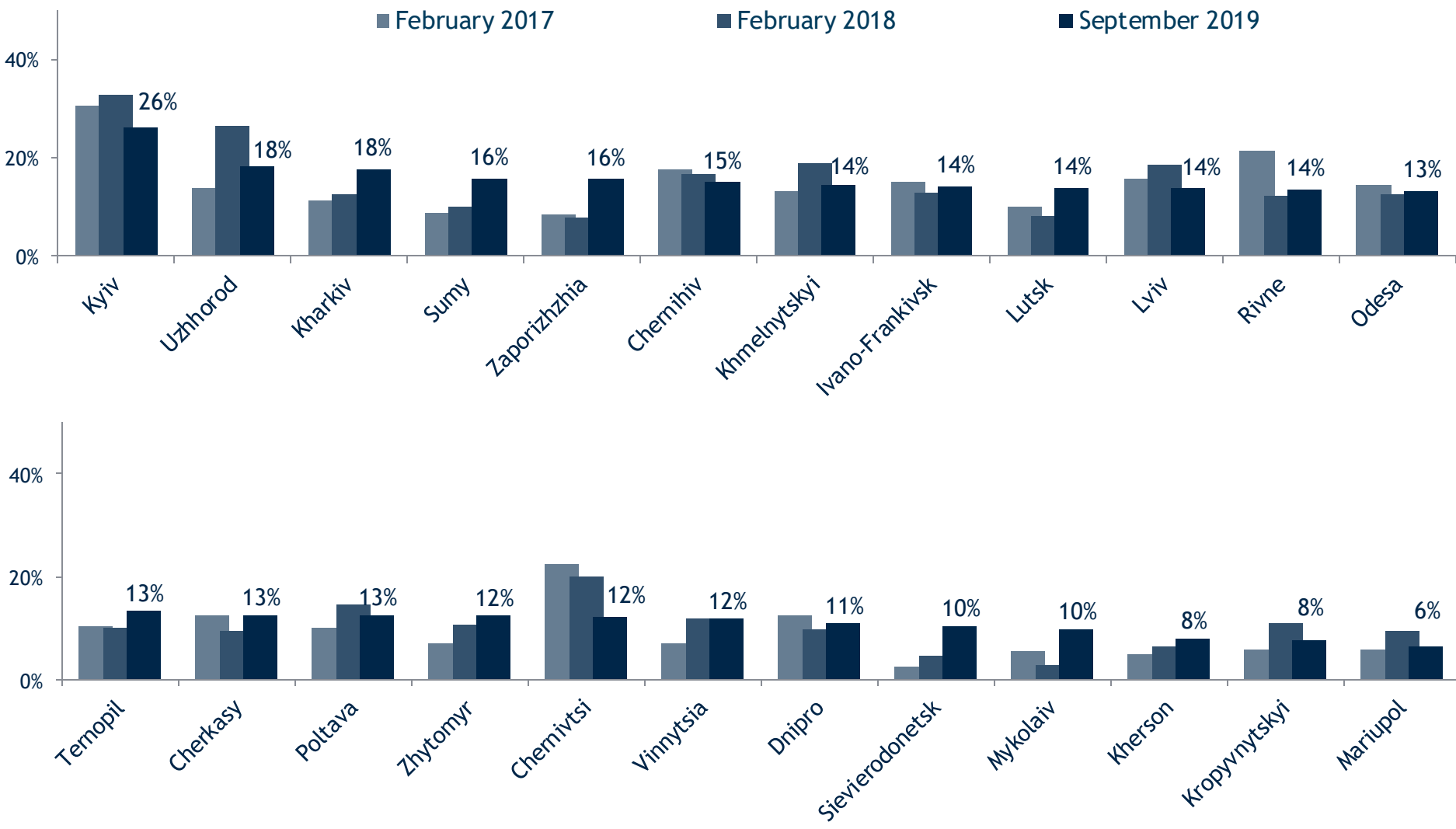
### Resorts in Countries Such as Egypt, Turkey, Thailand



Over the last five years, have you traveled outside of your city and, if so, how often?

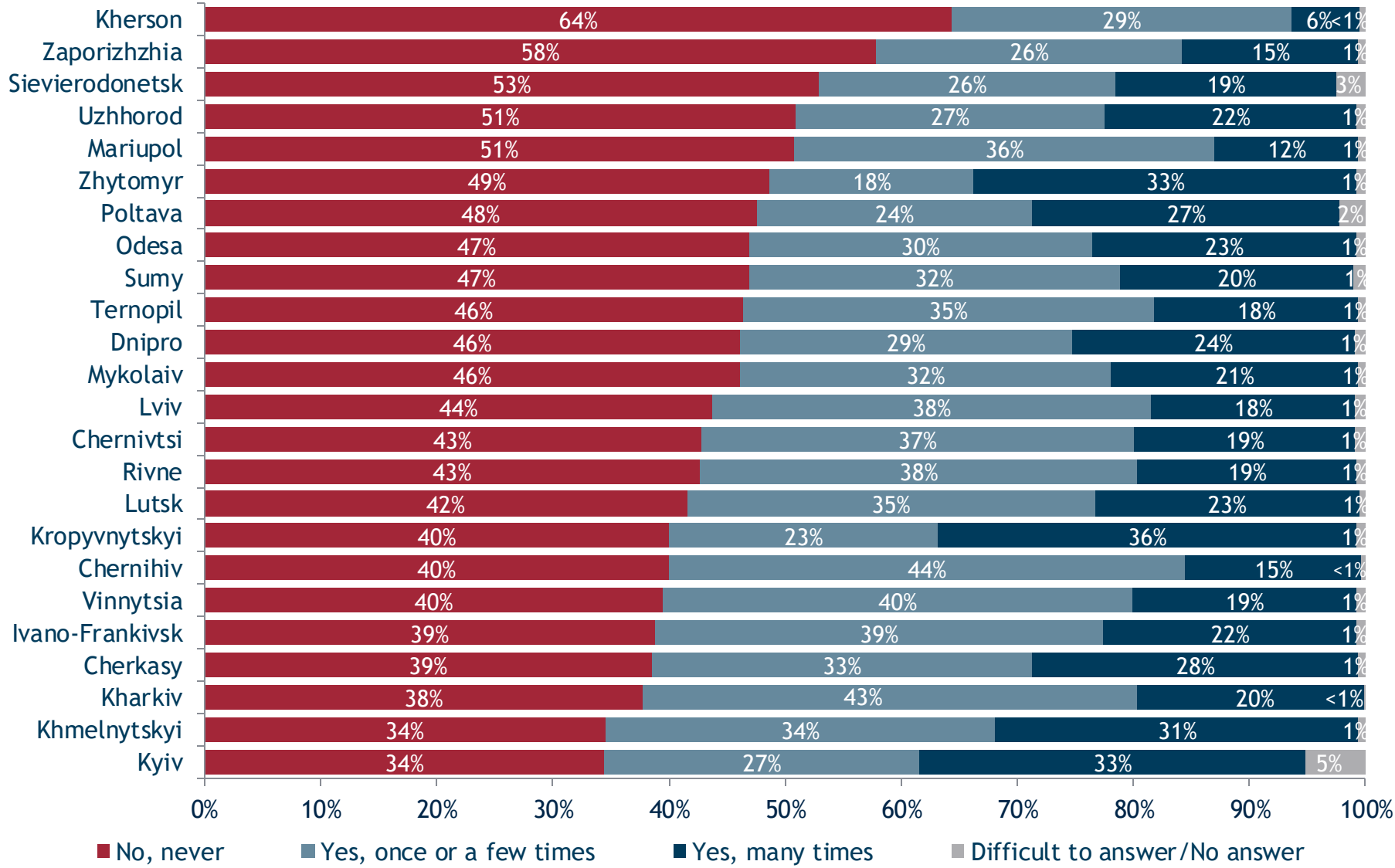
## Resorts in Countries Such as Egypt, Turkey, Thailand

% who have traveled outside once or several times



Over the last five years, have you traveled outside of your city and, if so, how often?

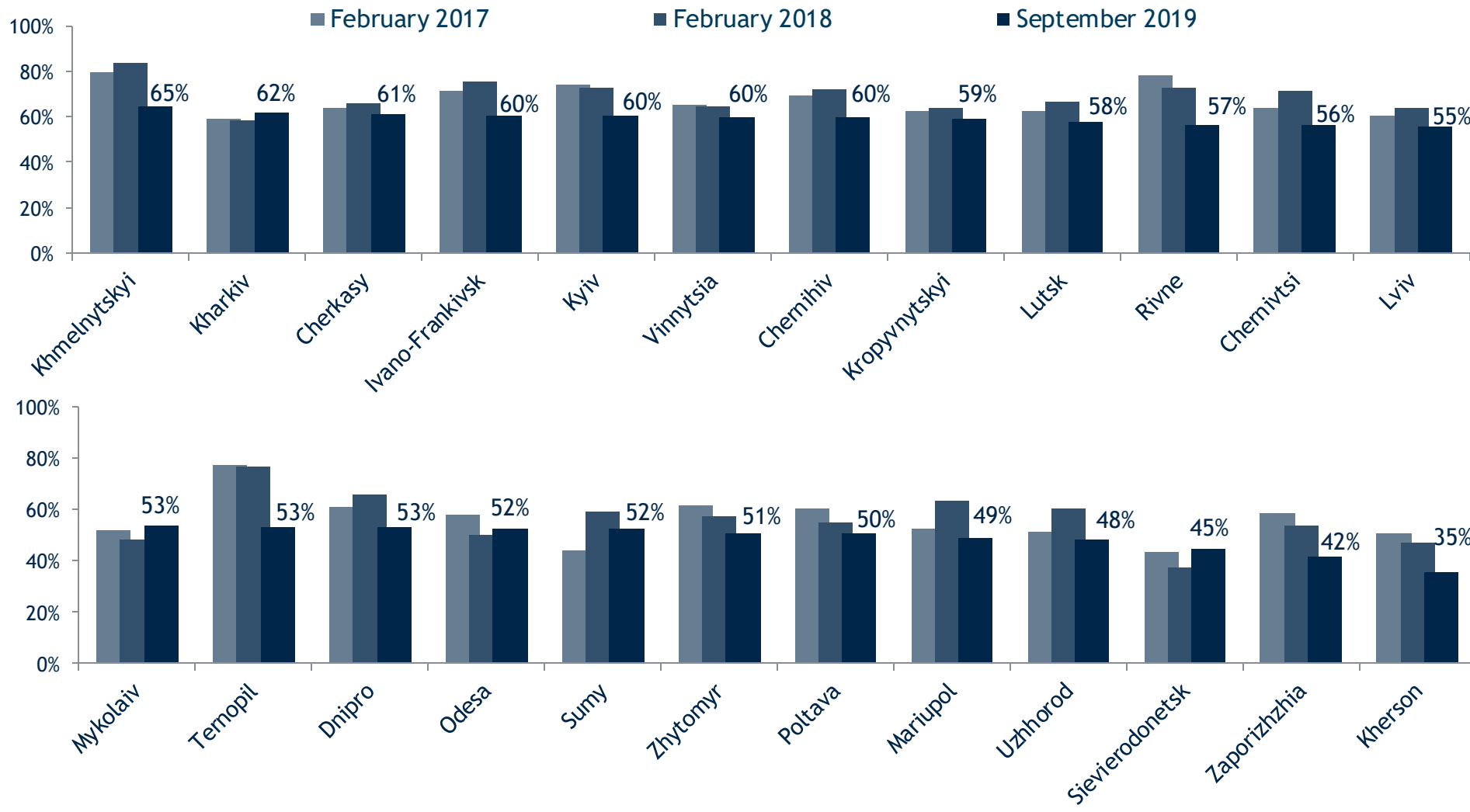
Another Region of Ukraine



# Over the last five years, have you traveled outside of your city and, if so, how often?

## Another Region of Ukraine\*

% who have traveled outside once or several times



\*In the 2017 and 2018 surveys the questionnaire used "Other Regions of Ukraine," the 2019 questionnaire used "Region."



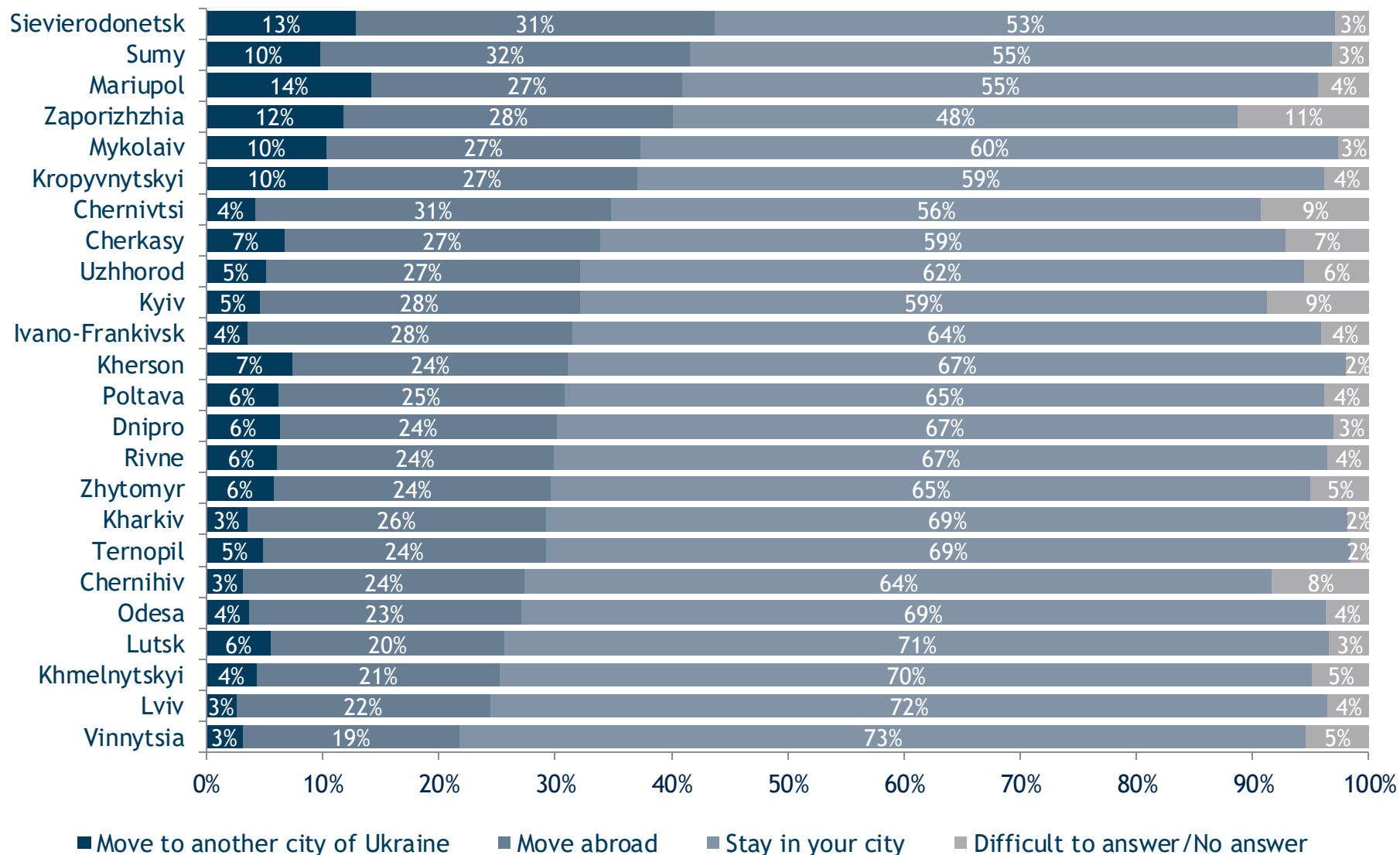


# Migration Moods

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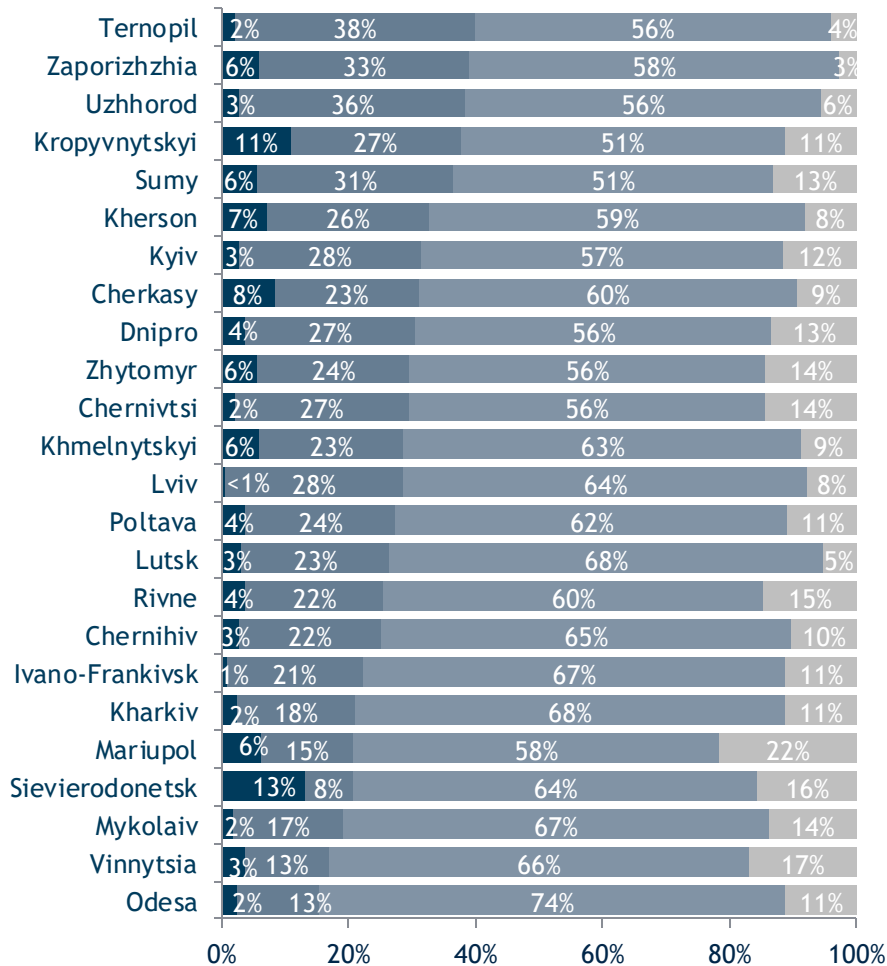


# If you had the chance, which of the following would you choose?

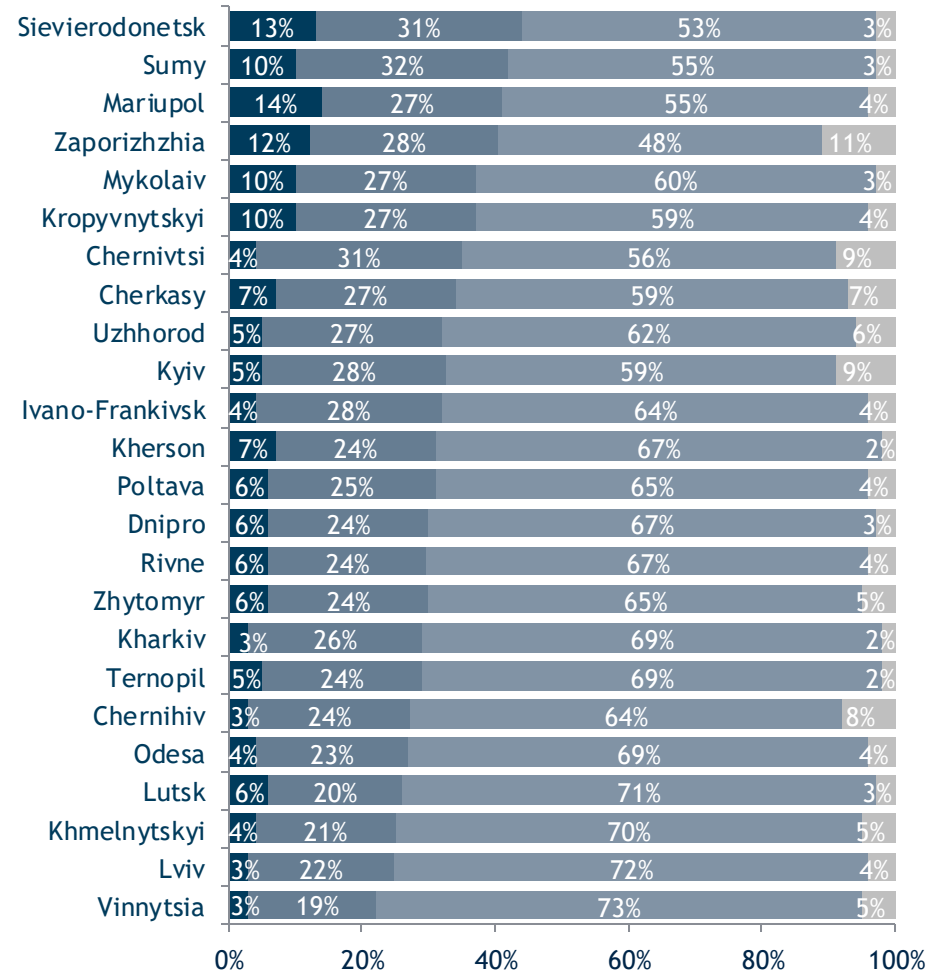


# If you had the chance, which of the following would you choose?

## February 2016

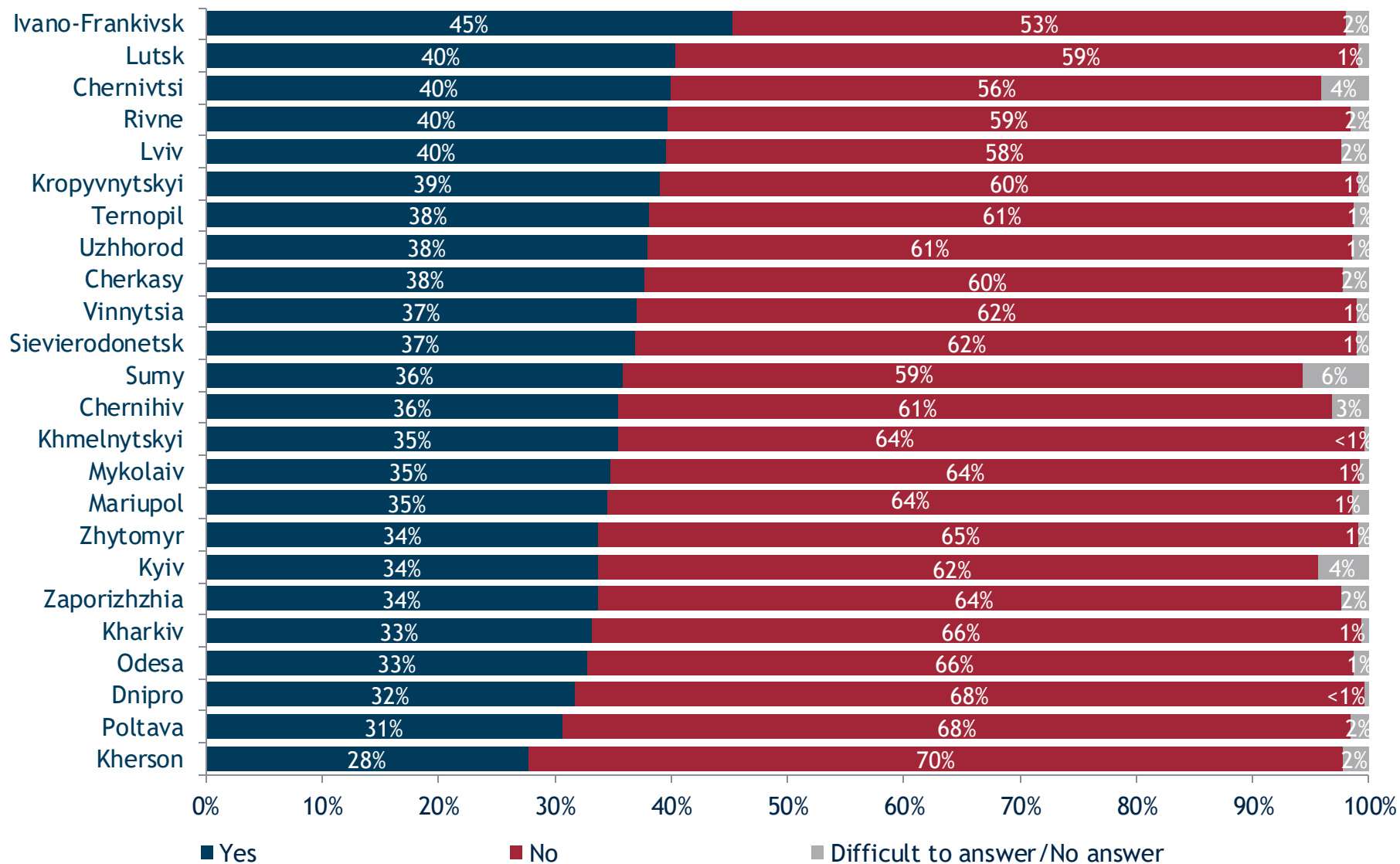


## September 2019



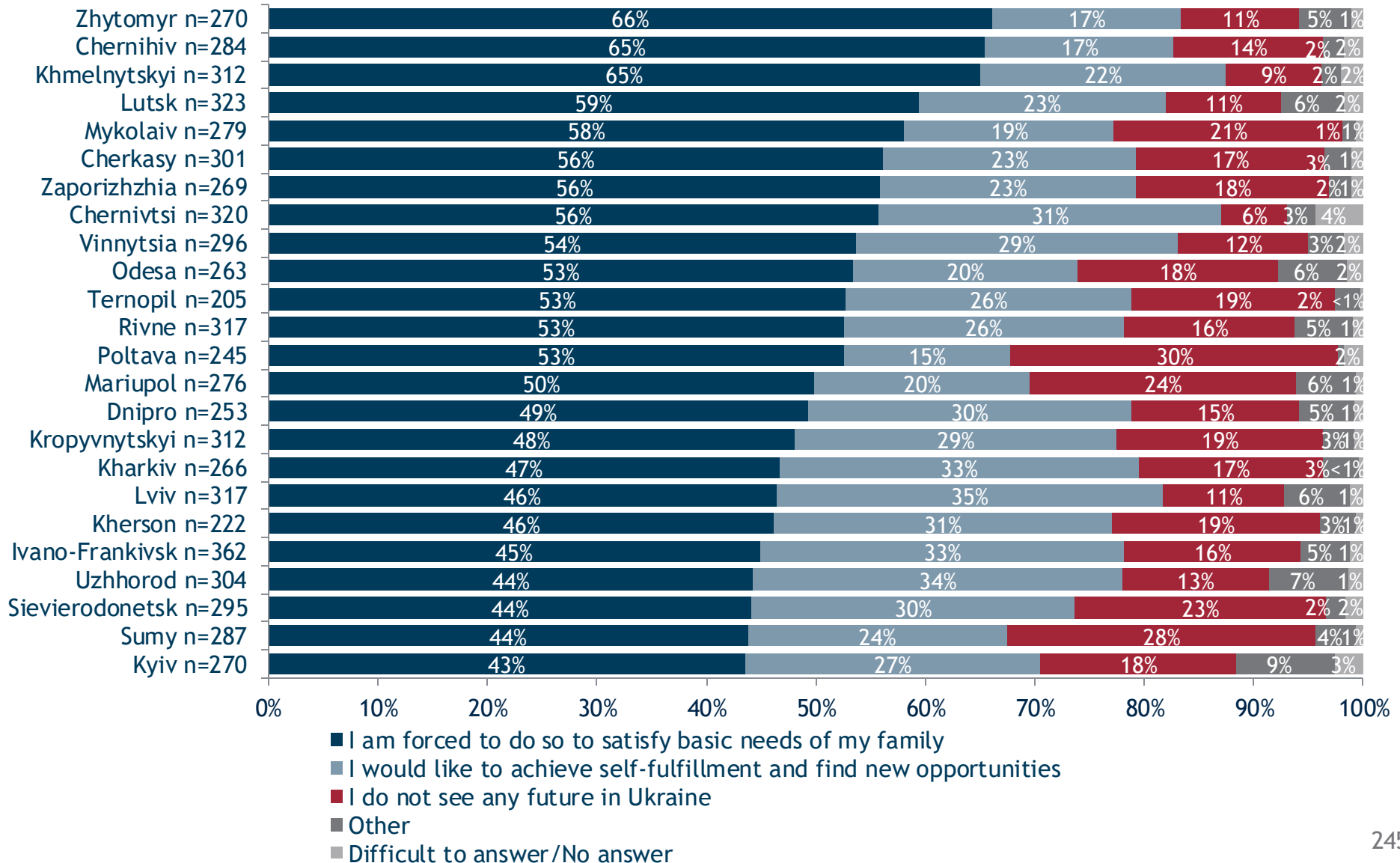
■ Move to another city of Ukraine ■ Move abroad ■ Stay in your city ■ Difficult to answer/No answer

## Are you considering emigrating abroad for employment?



# What is the key reason you are considering emigrating abroad to find work?

Among those who have considered emigrating abroad for employment



# To which country are you considering moving?

UP TO 3 RESPONSES

Among those who have considered emigration abroad for employment

	Vinnytsia n=296	Dnipro n=253	Zhytomyr n=270	Zaporizhzhia n=269	Ivano-Frankivsk n=362	Kyiv n=270	Kropyvnytskyi n=312	Lutsk n=323	Lviv n=317	Mykolaiv n=279	Odesa n=263	Poltava n=245	Rivne n=317	Sumy n=287	Ternopil n=205	Uzhhorod n=304	Kharkiv n=266	Kherson n=222	Khmelnitskyi n=312	Cherkasy n=222	Chernivtsi n=320	Chernihiv n=284	Mariupol n=276	Sievierodonetsk n=205
Germany	42%	30%	41%	32%	25%	28%	36%	36%	30%	35%	31%	34%	28%	28%	25%	28%	34%	30%	39%	30%	32%	26%	26%	38%
Poland	34%	30%	28%	29%	24%	21%	33%	39%	38%	31%	22%	29%	33%	31%	30%	10%	25%	19%	39%	27%	13%	19%	27%	29%
Czech Republic	22%	20%	19%	24%	20%	13%	33%	14%	14%	23%	13%	26%	14%	25%	8%	38%	17%	8%	10%	22%	9%	16%	14%	10%
Canada	18%	15%	12%	12%	22%	15%	14%	9%	20%	10%	12%	11%	11%	17%	11%	7%	18%	7%	10%	14%	13%	17%	13%	7%
United States of America	12%	10%	9%	10%	24%	15%	9%	15%	19%	10%	12%	9%	7%	12%	23%	13%	16%	9%	11%	12%	13%	9%	8%	6%
Italy	12%	9%	4%	7%	13%	5%	12%	15%	13%	10%	9%	8%	11%	8%	14%	8%	6%	11%	11%	8%	13%	8%	9%	8%
Great Britain	6%	4%	5%	3%	13%	7%	6%	9%	11%	6%	8%	9%	4%	5%	12%	5%	9%	8%	3%	9%	12%	8%	4%	7%
Russia	6%	7%	1%	8%	2%	2%	4%	1%	0%	9%	8%	3%	1%	9%	2%	1%	13%	6%	2%	4%	2%	1%	20%	39%
Spain	4%	3%	4%	4%	8%	6%	5%	6%	7%	5%	10%	5%	9%	3%	8%	6%	8%	12%	3%	8%	6%	5%	6%	7%
Israel	5%	5%	4%	7%	3%	5%	6%	5%	4%	8%	8%	2%	2%	2%	3%	1%	6%	6%	3%	7%	6%	9%	7%	4%
France	4%	5%	2%	4%	10%	5%	7%	4%	6%	2%	6%	4%	3%	3%	3%	5%	6%	4%	3%	5%	3%	9%	3%	6%
Belarus	2%	3%	1%	3%	1%	1%	3%	3%	1%	6%	3%	3%	1%	2%	0%	0%	3%	3%	1%	2%	1%	4%	14%	8%
Lithuania	1%	2%	2%	2%	1%	1%	2%	3%	1%	4%	2%	3%	1%	2%	1%	1%	4%	1%	1%	5%	2%	4%	1%	1%
Hungary	2%	1%	1%	2%	1%	0%	2%	1%	1%	2%	1%	3%	1%	2%	0%	14%	0%	0%	1%	2%	0%	1%	3%	0%
Estonia	3%	1%	1%	2%	1%	3%	4%	1%	1%	1%	0%	0%	1%	2%	0%	0%	2%	1%	1%	5%	0%	3%	1%	0%
Latvia	2%	2%	1%	1%	3%	0%	2%	0%	1%	2%	1%	0%	2%	2%	0%	0%	1%	0%	2%	2%	0%	0%	1%	0%
Romania	1%	0%	0%	0%	1%	1%	0%	0%	0%	0%	1%	0%	1%	1%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%
Moldova	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	2%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Other	12%	14%	19%	13%	8%	19%	10%	16%	15%	12%	15%	13%	14%	13%	16%	23%	17%	13%	10%	16%	15%	11%	13%	5%
None	1%	2%	1%	3%	2%	2%	0%	3%	2%	1%	2%	1%	4%	2%	3%	1%	0%	2%	2%	3%	2%	1%	3%	2%
Difficult to answer/No answer	5%	5%	12%	6%	7%	8%	4%	7%	2%	4%	8%	4%	7%	6%	4%	3%	5%	3%	8%	5%	11%	8%	4%	5%



# Demographics

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# Demographics

		Vinnitsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Stevierodonetsk	
SEX	Male	44%	44%	45%	44%	45%	45%	44%	43%	46%	44%	46%	45%	44%	44%	45%	46%	45%	43%	45%	44%	45%	45%	45%	45%	
	Female	56%	56%	55%	56%	55%	55%	56%	57%	55%	56%	54%	55%	56%	56%	56%	55%	55%	57%	55%	56%	55%	55%	55%	55%	
AGE	18-35	32%	29%	33%	29%	37%	32%	30%	33%	32%	28%	31%	32%	33%	31%	34%	35%	33%	29%	32%	28%	36%	30%	26%	26%	
	36-50	29%	28%	27%	26%	27%	29%	28%	29%	27%	29%	26%	27%	30%	26%	30%	29%	26%	28%	28%	27%	29%	26%	25%	25%	
	51+	39%	44%	40%	45%	36%	40%	42%	39%	41%	43%	43%	41%	37%	43%	36%	37%	42%	44%	40%	44%	38%	42%	48%	49%	
CHILDREN UNDER 16	Yes	36%	33%	35%	30%	40%	36%	45%	36%	45%	35%	40%	34%	39%	37%	40%	37%	37%	29%	41%	31%	39%	38%	32%	29%	
	No	64%	67%	63%	70%	60%	64%	64%	55%	65%	65%	59%	66%	61%	63%	60%	63%	63%	71%	59%	68%	61%	62%	68%	71%	
	Difficult to answer / No answer	-	-	2%	-	-	1%	<1%	-	1%	-	1%	<1%	<1%	<1%	<1%	-	<1%	-	-	1%	-	-	<1%	-	
EDUCATION	Primary / noncomplete secondary	2%	2%	1%	1%	1%	-	1%	2%	1%	2%	4%	2%	1%	2%	2%	2%	1%	2%	2%	2%	2%	1%	3%	2%	
	General secondary	18%	19%	14%	21%	4%	6%	16%	11%	6%	19%	15%	12%	11%	13%	11%	10%	10%	19%	11%	16%	13%	13%	17%	20%	
	Vocational secondary	32%	32%	42%	35%	35%	29%	40%	35%	38%	38%	31%	34%	35%	39%	33%	36%	27%	38%	39%	35%	35%	44%	42%	45%	
	Higher / noncomplete higher	49%	47%	42%	42%	59%	65%	43%	52%	54%	41%	50%	52%	53%	46%	54%	51%	62%	41%	48%	46%	50%	43%	38%	33%	
	Difficult to answer / No answer	-	-	1%	1%	-	-	-	-	1%	-	-	-	0%	-	-	-	-	-	-	-	-	-	-	-	-
SECTOR OF EMPLOYMENT	Unemployed	42%	39%	39%	43%	37%	32%	43%	41%	35%	43%	43%	41%	39%	47%	43%	34%	40%	46%	42%	41%	38%	45%	45%	48%	
	Private	37%	45%	37%	40%	45%	50%	41%	42%	42%	36%	44%	43%	38%	36%	39%	49%	41%	41%	39%	44%	39%	38%	34%	35%	
	State	19%	15%	21%	15%	15%	14%	14%	14%	20%	19%	12%	14%	19%	15%	16%	14%	17%	11%	18%	12%	22%	15%	18%	15%	
	Public, nongovernmental	1%	1%	1%	<1%	1%	<1%	1%	1%	1%	1%	<1%	1%	1%	1%	<1%	1%	1%	1%	-	1%	1%	<1%	2%	1%	
	Difficult to answer / No answer	<1%	<1%	3%	1%	2%	4%	1%	2%	2%	1%	2%	1%	2%	1%	2%	2%	1%	1%	1%	3%	<1%	1%	1%	2%	
OCCUPATION	Worker	20%	26%	26%	25%	17%	13%	24%	22%	21%	22%	20%	21%	20%	22%	23%	31%	18%	29%	21%	23%	27%	21%	22%	19%	
	Farmer / peasant	<1%	<1%	-	<1%	<1%	1%	<1%	1%	<1%	<1%	<1%	<1%	<1%	1%	<1%	<1%	<1%	<1%	<1%	1%	<1%	<1%	<1%	-	
	White collar	11%	12%	11%	10%	10%	22%	9%	9%	14%	10%	10%	12%	12%	9%	12%	7%	10%	11%	17%	10%	8%	16%	9%	10%	
	Higher or medium level executive	6%	5%	3%	3%	4%	5%	5%	8%	7%	5%	5%	5%	6%	8%	5%	3%	8%	3%	1%	5%	10%	4%	5%	8%	
	Pensioner (not working)	27%	28%	25%	31%	22%	24%	28%	25%	23%	28%	29%	27%	25%	29%	25%	21%	27%	31%	23%	28%	23%	30%	34%	36%	
	Student	7%	4%	4%	5%	9%	6%	5%	5%	7%	3%	3%	4%	6%	7%	4%	8%	6%	4%	2%	4%	7%	4%	2%	4%	
	Housewife	10%	7%	6%	8%	8%	6%	11%	9%	7%	8%	11%	9%	7%	8%	10%	7%	10%	9%	8%	6%	6%	5%	6%	6%	
	Unemployed	3%	3%	5%	4%	5%	3%	4%	5%	4%	5%	3%	4%	6%	6%	8%	6%	3%	6%	9%	5%	7%	9%	5%	6%	
	Self-employed / Entrepreneur	7%	10%	6%	7%	10%	9%	8%	8%	8%	8%	7%	11%	9%	8%	6%	7%	7%	11%	3%	12%	9%	6%	5%	8%	7%
	Other	7%	4%	13%	7%	14%	9%	6%	8%	8%	8%	11%	7%	9%	10%	4%	8%	8%	8%	5%	7%	10%	5%	6%	8%	3%
	Difficult to answer / No answer	1%	<1%	1%	1%	<1%	1%	-	<1%	1%	<1%	1%	-	<1%	<1%	<1%	<1%	<1%	-	-	1%	-	<1%	<1%	-	



# Demographics

		Vinnitsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Sievierodonetsk
LANGUAGES SPOKEN AT HOME (Multiple responses permitted)	Ukrainian	83%	47%	77%	38%	97%	59%	63%	95%	93%	30%	19%	77%	97%	77%	99%	89%	21%	37%	94%	77%	90%	62%	10%	28%
	Russian	29%	84%	46%	94%	5%	69%	47%	10%	13%	87%	96%	43%	8%	63%	4%	24%	94%	91%	10%	44%	14%	82%	97%	96%
	Hungarian	<1%	-	-	-	<1%	0%	-	<1%	<1%	<1%	-	<1%	<1%	-	-	3%	-	-	-	-	-	-	<1%	-
	Bulgarian	-	-	-	<1%		0%	-	-	-	<1%	1%	-	-	-	-	<1%	<1%	-	-	-	-	-	-	-
	Romanian	-	-	-	-	<1%	-	-	-	<1%	-	-	-	-	<1%	-	<1%	-	-	-	-	<1%	-	<1%	-
	Slovak	<1%	-	-	-	-	-	<1%	<1%	-	-	-	-	-	-	-	1%	-	-	-	-	-	-	-	-
	Other	<1%	1%	<1%	1%	<1%	1%	<1%	2%	1%	1%	1%	4%	1%	2%	1%	3%	1%	<1%	<1%	1%	<1%	<1%	2%	<1%
	Difficult to answer / No answer	<1%	<1%	<1%	<1%	<1%	2%	1%	<1%	<1%	<1%	<1%	-	-	1%	<1%	1%	-	-	<1%	1%	1%	<1%	<1%	1%
LANGUAGES KNOWN (Multiple responses permitted)	Ukrainian	95%	91%	94%	91%	92%	94%	98%	98%	97%	90%	89%	91%	95%	96%	98%	89%	94%	93%	99%	98%	97%	98%	85%	93%
	Russian	85%	96%	90%	98%	62%	92%	98%	73%	74%	98%	100%	83%	71%	87%	61%	65%	99%	85%	57%	95%	61%	97%	99%	99%
	English	29%	27%	29%	17%	30%	35%	28%	27%	37%	23%	34%	26%	25%	21%	29%	27%	37%	22%	10%	31%	24%	19%	23%	26%
	German	6%	7%	7%	4%	9%	8%	5%	7%	11%	6%	7%	10%	5%	7%	7%	7%	7%	5%	1%	8%	6%	3%	5%	6%
	Hungarian	<1%	<1%	<1%	-	1%	<1%	-	-	<1%	<1%	<1%	<1%	<1%	-	<1%	12%	<1%	-	-	<1%	-	-	<1%	-
	Bulgarian	<1%	<1%	<1%	<1%	<1%	1%	1%	-	1%	1%	3%	<1%	<1%	-	-	1%	<1%	<1%	<1%	<1%	-	-	<1%	<1%
	Romanian	<1%	<1%	<1%	<1%	1%	1%	-	<1%	<1%	<1%	1%	<1%	<1%	<1%	<1%	2%	<1%	<1%	<1%	<1%	7%	-	<1%	<1%
	Slovak	-	0%	<1%	<1%	1%	<1%	<1%	<1%	1%	<1%	<1%	-	<1%	-	1%	12%	<1%	<1%	<1%	1%	<1%	-	<1%	<1%
	Other	8%	8%	11%	5%	15%	9%	7%	19%	28%	6%	8%	7%	11%	5%	18%	12%	7%	5%	3%	10%	9%	5%	7%	3%
	Difficult to answer / No answer	<1%	0%	1%	<1%	1%	1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%	1%	<1%	1%	<1%	1%	<1%	<1%	1%	<1%	1%	<1%
NATIONALITY	Ukrainian	93%	80%	88%	77%	95%	89%	87%	95%	94%	82%	73%	93%	96%	90%	98%	89%	72%	87%	97%	91%	92%	95%	60%	60%
	Russian	5%	16%	8%	17%	3%	7%	10%	4%	4%	12%	17%	5%	2%	9%	1%	4%	24%	11%	2%	7%	5%	4%	30%	37%
	Hungarian	-	-	-	-	<1%	<1%	-	-	-	-	-	<1%	-	<1%	-	2%	-	-	-	-	-	-	-	<1%
	Moldovan	-	-	-	<1%	-	-	<1%	-	-	<1%	1%	-	-	<1%	-	-	-	<1%	-	-	1%	-	<1%	<1%
	Romanian	-	<1%	-	<1%	<1%	-	-	<1%	-	-	<1%	-	-	-	-	1%	<1%	-	-	-	1%	-	<1%	-
	Bulgarian	<1%	<1%	-	<1%	-	<1%	<1%	-	-	2%	2%	-	-	-	-	-	<1%	<1%	-	-	-	-	<1%	<1%
	Other	2%	3%	3%	4%	1%	3%	3%	1%	2%	3%	6%	2%	2%	1%	1%	4%	4%	2%	1%	2%	1%	1%	8%	2%
	Difficult to answer / No answer	<1%	1%	1%	1%	<1%	1%	-	<1%	-	<1%	1%	<1%	-	<1%	-	<1%	<1%	<1%	<1%	<1%	<1%	-	-	1%

# Demographics

		Vinnitsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Stevierodonetsk
RELIGION	Orthodox (UPC KP)	48%	46%	57%	34%	25%	49%	58%	69%	23%	35%	17%	58%	62%	40%	31%	45%	34%	69%	50%	54%	47%	38%	40%	16%
	Orthodox (UPC MP)	8%	13%	10%	17%	3%	7%	6%	11%	<1%	15%	38%	8%	16%	13%	2%	12%	22%	7%	14%	8%	27%	9%	24%	29%
	Greek Catholic	1%	<1%	<1%	-	57%	1%	1%	1%	56%	<1%	1%	<1%	1%	<1%	47%	18%	<1%	<1%	2%	<1%	4%	<1%	<1%	<1%
	Catholic	2%	1%	5%	<1%	5%	1%	-	1%	2%	1%	<1%	1%	2%	<1%	2%	4%	<1%	<1%	6%	<1%	1%	-	<1%	<1%
	Protestant	3%	1%	<1%	<1%	1%	<1%	2%	2%	1%	1%	1%	1%	3%	1%	2%	2%	1%	<1%	1%	1%	2%	<1%	2%	1%
	Judaism	<1%	<1%	<1%	<1%	-	<1%	<1%	<1%	<1%	-	1%	<1%	-	-	-	-	1%	-	-	<1%	<1%	-	-	<1%
	Muslim	<1%	1%	-	<1%	-	<1%	<1%	-	<1%	1%	1%	1%	<1%	-	<1%	<1%	1%	<1%	<1%	1%	<1%	-	1%	<1%
	Atheist	7%	12%	7%	9%	2%	9%	8%	2%	4%	9%	11%	7%	4%	10%	2%	5%	9%	3%	4%	11%	2%	5%	9%	10%
	I believe in God, but do not belong to any religion	29%	23%	12%	35%	6%	27%	19%	11%	7%	34%	25%	19%	9%	29%	11%	7%	27%	18%	15%	19%	14%	42%	15%	42%
	Other	2%	2%	4%	2%	2%	3%	3%	2%	3%	3%	3%	3%	2%	3%	2%	5%	3%	2%	3%	4%	2%	2%	5%	1%
Difficult to answer / No answer	1%	1%	4%	2%	1%	3%	2%	1%	3%	1%	3%	2%	1%	3%	1%	2%	2%	<1%	5%	2%	1%	3%	4%	<1%	
MEMBER OF PARTIES, NGOs	None	98%	97%	98%	98%	95%	97%	96%	96%	97%	97%	99%	96%	98%	97%	98%	98%	97%	99%	98%	97%	98%	98%	97%	96%
	Member of a political party	1%	2%	1%	1%	1%	1%	2%	2%	1%	1%	1%	3%	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%
	Member of an NGO	1%	1%	<1%	1%	3%	1%	2%	1%	1%	1%	<1%	1%	1%	1%	1%	1%	1%	<1%	1%	2%	1%	1%	2%	2%
	Difficult to answer / No answer	<1%	<1%	1%	<1%	<1%	1%	-	<1%	<1%	<1%	-	<1%	<1%	<1%	<1%	-	-	-	-	1%	-	-	<1%	<1%
USE OF SMARTPHONE	Yes	73%	69%	68%	63%	73%	75%	67%	73%	71%	68%	74%	74%	72%	72%	68%	76%	75%	68%	72%	63%	74%	66%	67%	70%
	No	27%	31%	31%	37%	26%	23%	31%	27%	28%	32%	26%	25%	28%	27%	32%	24%	25%	32%	28%	36%	25%	33%	33%	29%
	Difficult to answer / No answer	<1%	<1%	1%	1%	1%	1%	2%	-	1%	<1%	1%	1%	-	<1%	<1%	1%	<1%	1%	-	1%	1%	<1%	1%	1%

# Demographics

		Vinnitsia	Dnipro	Zhytomyr	Zaporizhzhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhhorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Sievierodonetsk
FINANCIAL SITUATION OF THE FAMILY	We need to save money for food	13%	19%	14%	18%	11%	9%	26%	9%	11%	20%	16%	14%	8%	21%	15%	17%	18%	17%	5%	20%	16%	12%	22%	29%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	28%	30%	32%	33%	16%	15%	26%	20%	18%	35%	30%	30%	31%	33%	24%	28%	26%	29%	19%	26%	33%	22%	31%	37%
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner	35%	29%	37%	29%	29%	44%	24%	43%	39%	30%	35%	40%	40%	29%	37%	32%	26%	41%	53%	30%	35%	46%	25%	22%
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	16%	11%	12%	16%	27%	21%	16%	14%	22%	10%	11%	10%	12%	13%	12%	14%	20%	10%	19%	13%	11%	15%	13%	8%
	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	5%	7%	3%	3%	9%	6%	5%	11%	7%	3%	5%	3%	6%	2%	6%	5%	8%	3%	4%	5%	3%	5%	4%	3%
	I can buy anything at any time	2%	3%	<1%	1%	1%	1%	2%	3%	2%	1%	1%	1%	3%	1%	4%	2%	1%	1%	<1%	2%	1%	<1%	2%	<1%
	Difficult to answer / No answer	1%	<1%	1%	<1%	7%	3%	1%	1%	2%	1%	2%	3%	1%	1%	2%	1%	1%	<1%	<1%	4%	<1%	<1%	2%	<1%

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