## Public Opinion Survey of Residents of Chernihiv

Wave 1: May 12-27, 2019 Wave 2: August 9-30, 2019



### Methodology

- Both waves of this poll were conducted by <u>Rating Group Ukraine</u> on behalf of the International Republican Institute's <u>Center for Insights in Survey Research</u>.
- Both waves of this poll were conducted in Chernihiv through face-to-face interviews at respondents' homes May 12-27, 2019 (wave 1) and August 9-30, 2019 (wave 2).
- Both waves' samples consisted of 1,200 residents of Chernihiv aged 18 and older and eligible to vote. Samples are representative of the general population by gender and age.
- Both waves have a margin of error of ± 2.8 points. The response rate for wave one was 63.6% the response rate for wave two was 62.2%.
- The distribution of the population by region of the city is based on statistical data from the Central Election Commission from the 2014 parliamentary elections, which divided the city into electoral districts.
- A multistage probability sampling method was used with the random route and last birthday methods for respondent selection.
- Both waves' samples are weighted to the distribution of Chernihiv's population by gender and age in accordance with data from the State Statistics Committee of Ukraine from January 1, 2018.
- Charts and graphs may not add up to 100 percent due to rounding.
- Cited bases are weighted.
- The survey was funded by the U.S. Agency for International Development (USAID).

### Frequently Cited Disaggregates

Disaggregate	Disaggregation Category	May 2019 Base	August 2019 Base
Age	18-35	n=375	n=381
	36-50	n=334	n=330
	51+	n=491	n=489
Sex	Male	n=539	n=539
	Female	n=661	n=661
Income	(6,5,4) Secure Income	n=199	n=226
	(3) Adequate Income	n=575	n=555
	(2) Subsistence Income	n=247	n=265
	(1) Food Insecure Income	n=159	n=137
Oct. 2019 Elections	Likely Voters	-	n=1,031

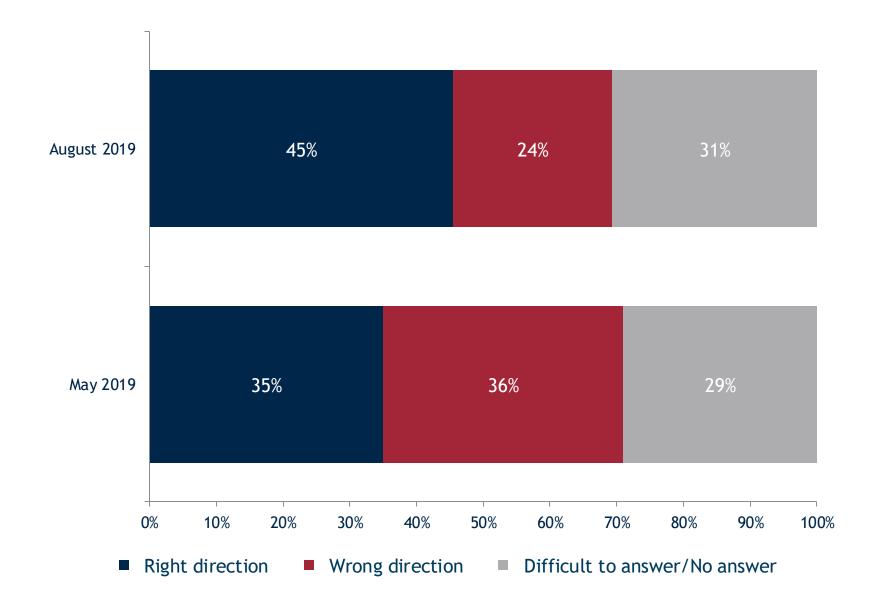
*Note:* Income descriptions are shortened response descriptions for the question "What can you say about the financial situation of your family?"

- (6) I can buy anything at any time.
- (5) We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment.
- (4) We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances).
- (3) We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner.
- (2) We have enough money for food, but we need to save or borrow money for buying clothes and shoes.
- (1) We need to save money for food.
- Don't know/Refused

## **Moods and Attitudes**

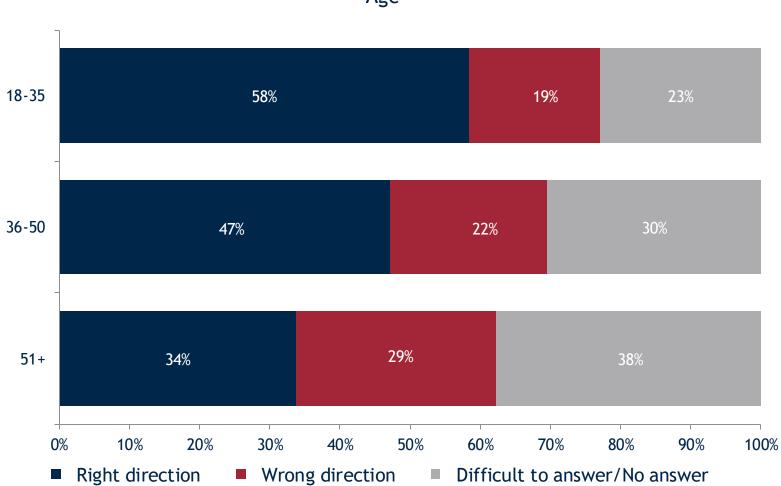


Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

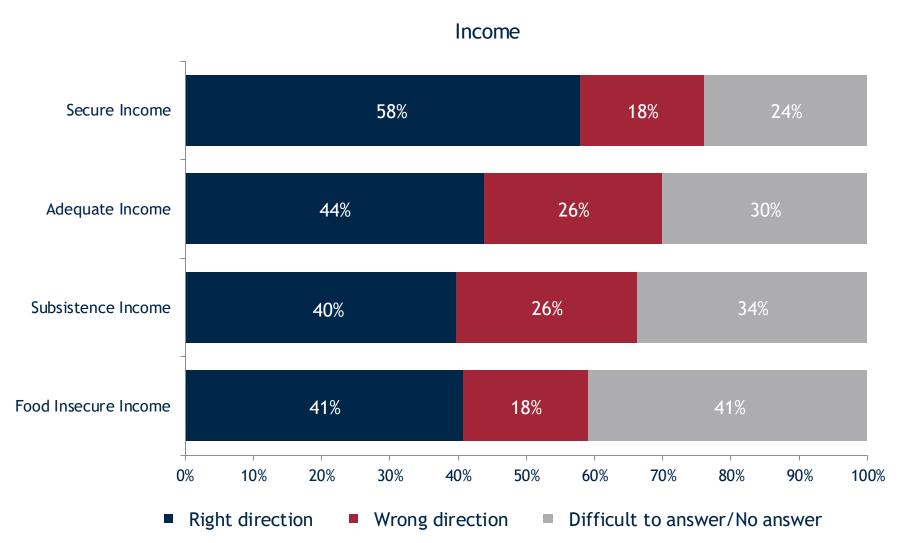


#### August 2019

Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

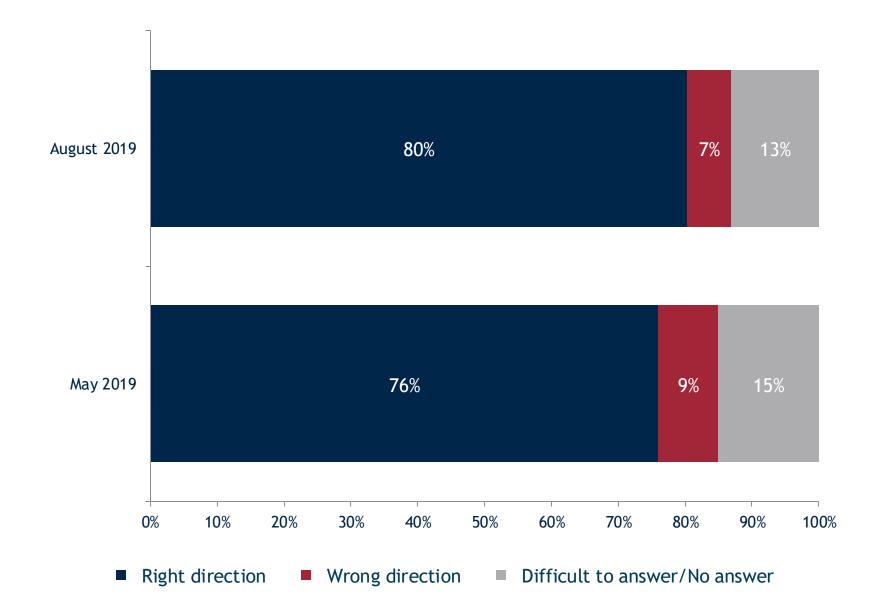


## Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?



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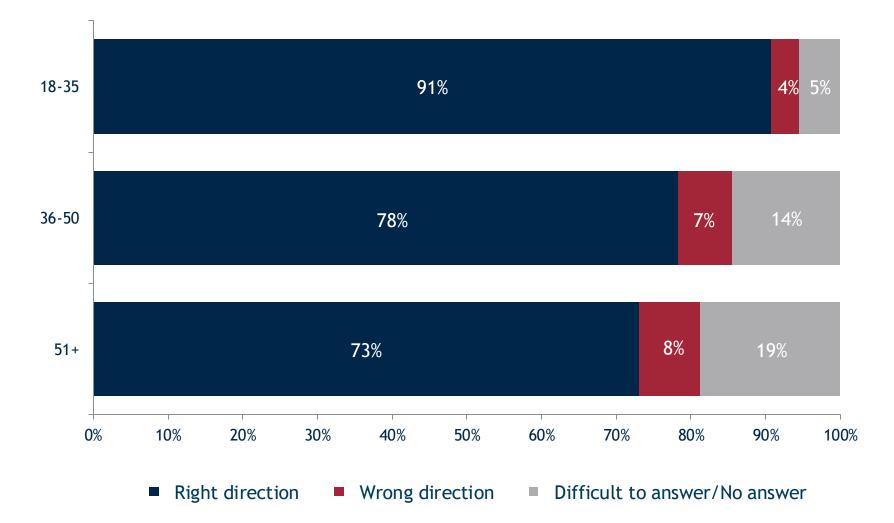
Generally speaking, do you think that things in Chernihiv are going in the right direction or wrong direction?



#### August 2019

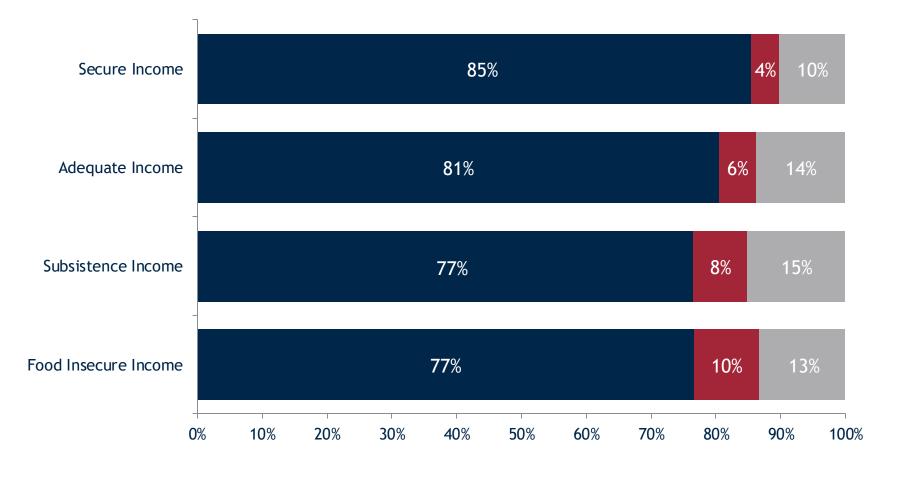
# Generally speaking, do you think that things in Chernihiv are going in the right direction or wrong direction?

Age



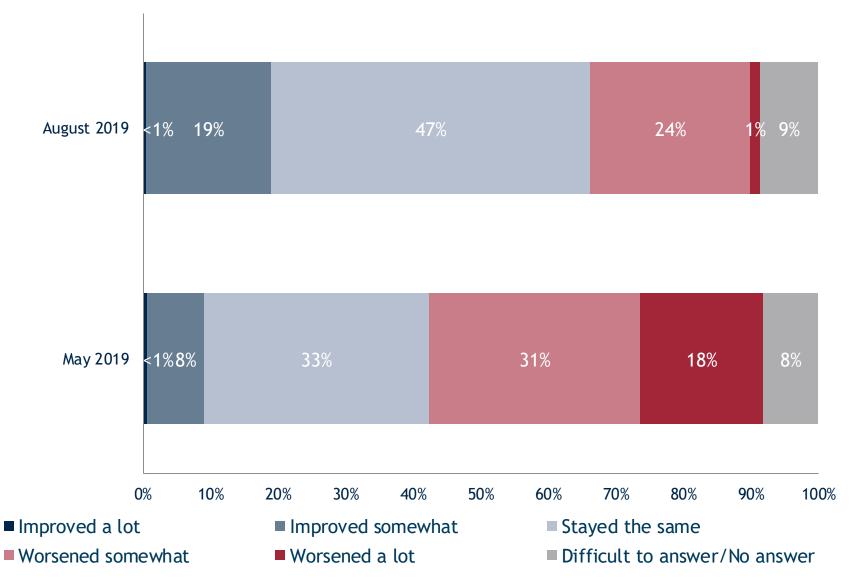
# Generally speaking, do you think that things in Chernihiv are going in the right direction or wrong direction?

Income

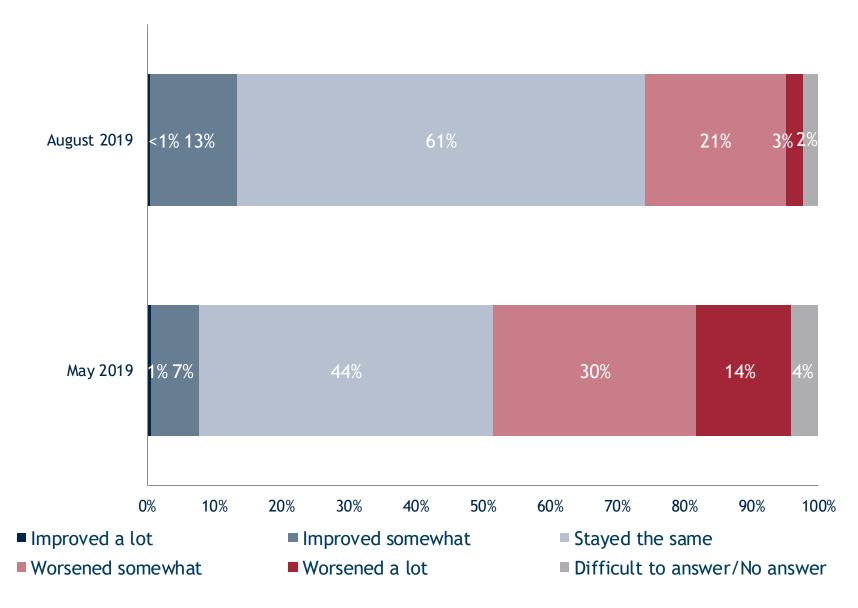


Right direction
Wrong direction
Difficult to answer/No answer

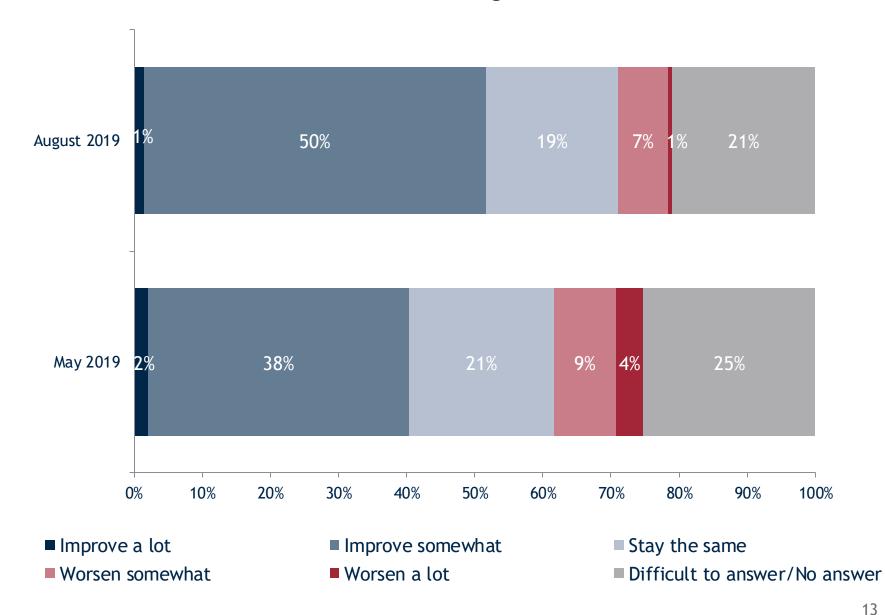
## Over the last 12 months, how has the economic situation in Ukraine changed?



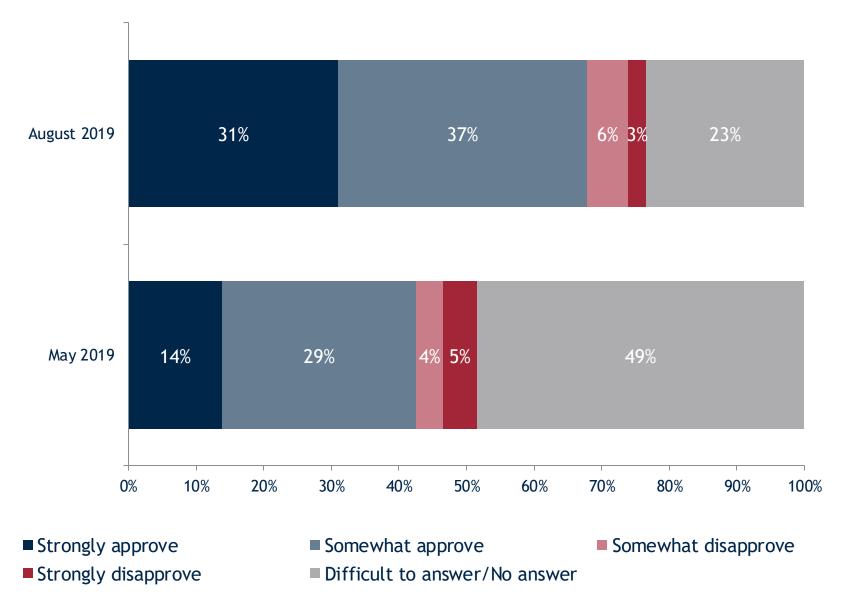
## Over the last 12 months, how has the economic situation of your household changed?



#### In the next 12 months, how do you expect the economic situation in Ukraine to change?



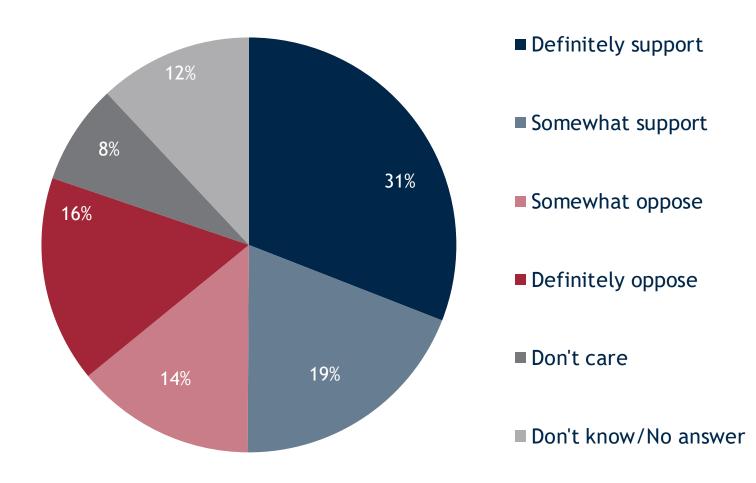
Do you approve or disapprove the activities of the newly elected President of Ukraine Volodymyr Zelenskyy?



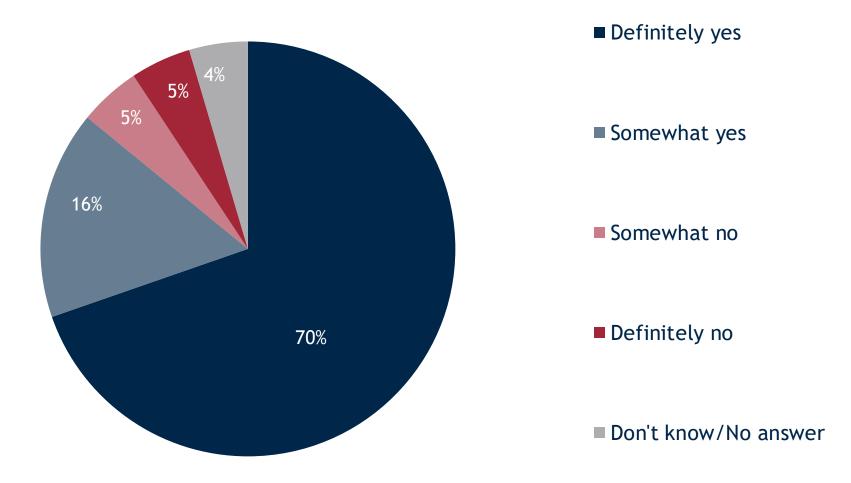
# Local Elections



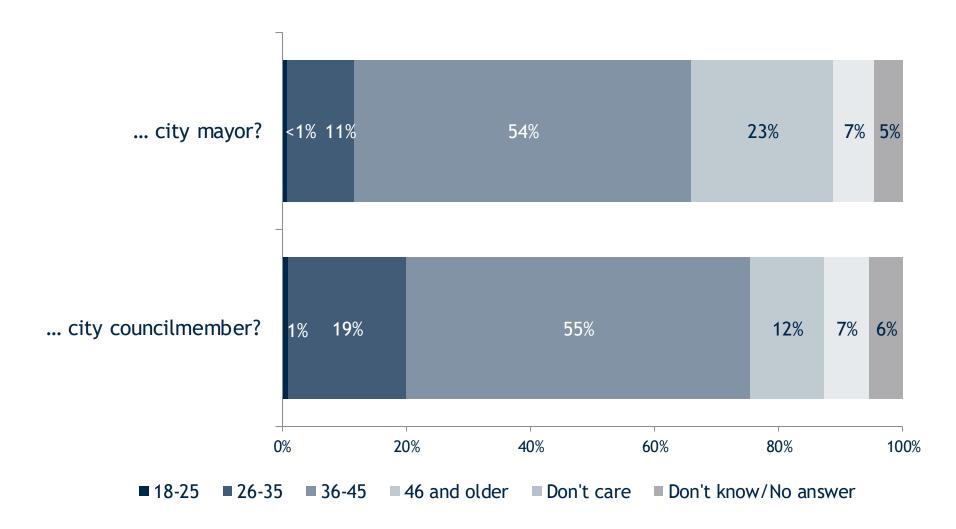
Do you support or oppose the idea of dissolving local councils and conducting early local elections in October of this year?



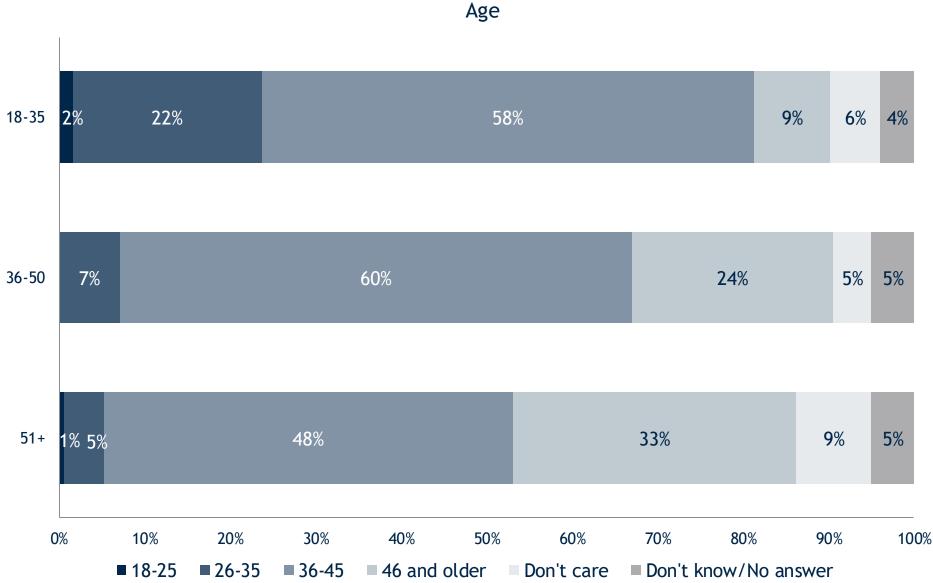
### If early local elections are held in October 2019, do you intend to vote?



In your opinion, which is the best age for being a ...

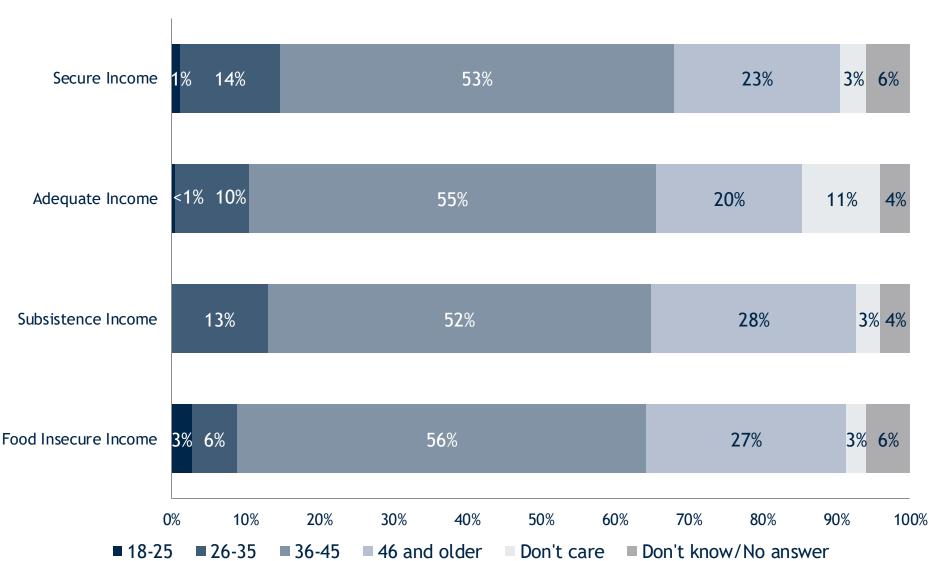


### In your opinion, which is the best age for being a city mayor?



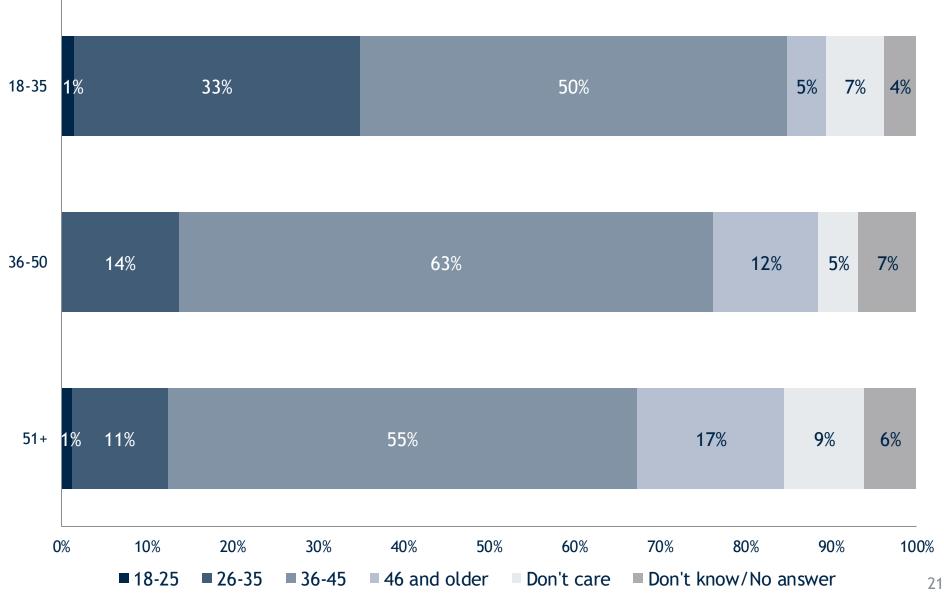
### In your opinion, which is the best age for being a city mayor?

Income

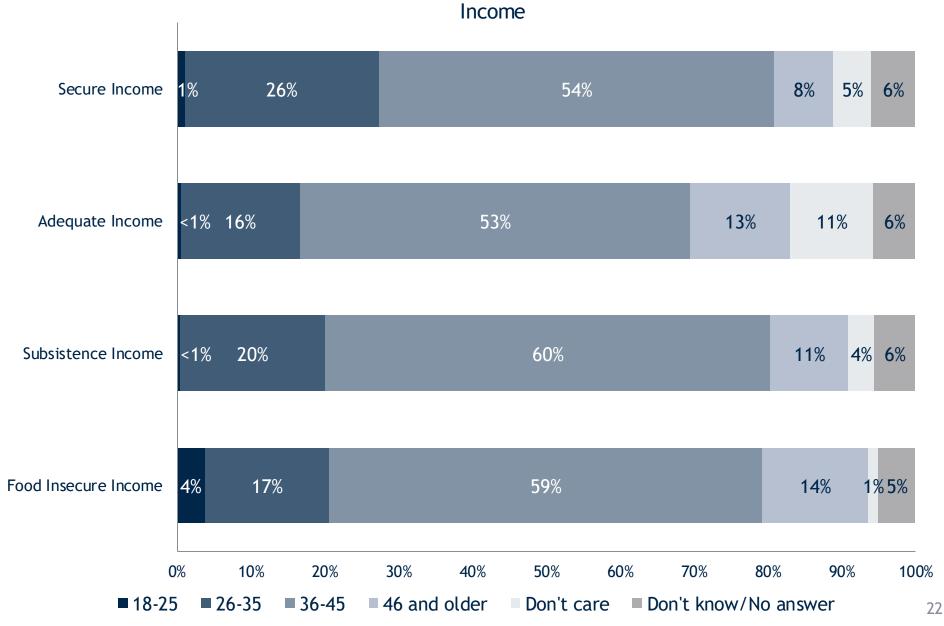


### In your opinion, which is the best age for being city councilmember?





## In your opinion, which is the best age for being city councilmember?



## Assessment of the Quality of Public Goods and Services



#### May 2019

## How would you rate the quality of each of the following services and/or public goods that are available in Chernihiv?

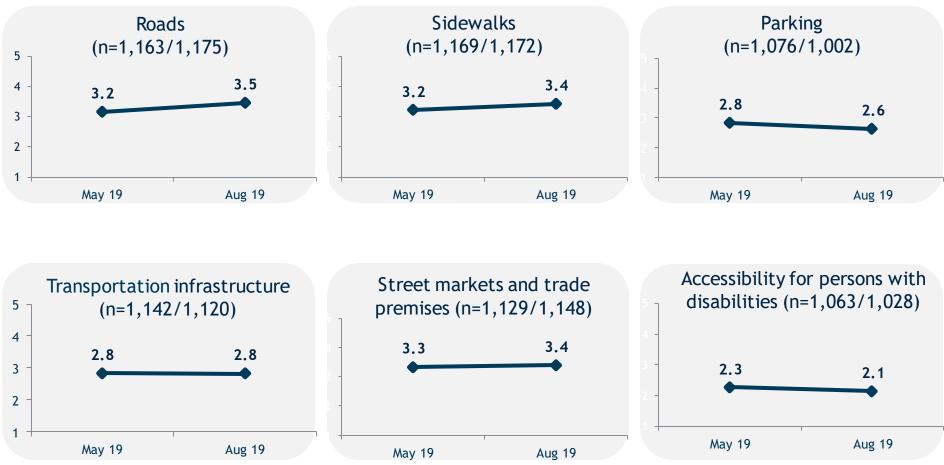
Public parks and gardens	1	18%	5	5%		21%	3 <mark>%4</mark> %
Street lighting	4%	41%			41%		7% 1 <mark>%</mark> 5%
Trash collection	3%	41%		4	43%		9% 2% <mark>2</mark> %
Street markets and trade premises	5%	36%		42%			<mark>2%</mark> 6%
Sidewalks	5%	30%		46%			% <mark>3</mark> % 3
Schools	<mark>2</mark> %	32%		42%		8% <1%	15%
Roads	5%	30%		43%		16%	6 3% 3%
Water supply	<mark>3</mark> %	31%		41%		17%	5% 3%
Universities, technical institutes, colleges	<mark>3</mark> %	31%		44%		6% 1%	16%
Kindergartens	3%	30%		42%		10% 1%	6 15%
Sewage	<mark>2</mark> %	31%		45%		14%	3% 5%
Culture premises (concert halls, libraries, etc.)		29%		45%		9%	1% 13%
Heating	<b>2</b> %	29%		49%		11	% <mark>3%</mark> 5%
Yards and areas near buildings		25%		49%		169	6 <mark>3</mark> % 3%
Sport facilities (stadiums, sport clubs, etc.)		25%		47%		12% 1 <mark>%</mark>	14%
Environment		22%		48%		18%	4% 6%
Transportation infrastructure/Public transport	_1%	19%	469	%		22%	7% 5%
Parking		5%	45%		23%		<mark>%</mark> 10%
Police activities	-	15%	44%	_	19%	6%	15%
Medical institutions	_ <mark>1% 11%</mark> 1% 7%		39%		34%		10% 6%
Industrial zones/Industrial development		-		40%		18%	8%
Accessibility for persons with disabilities		29%	1	36%		18%	11%
	0%	20%	40%	60%		80%	100%
■ Excellent ■ Good ■ Average		Bad Teri	rible	Difficult to a	answer/	No ansv	ver

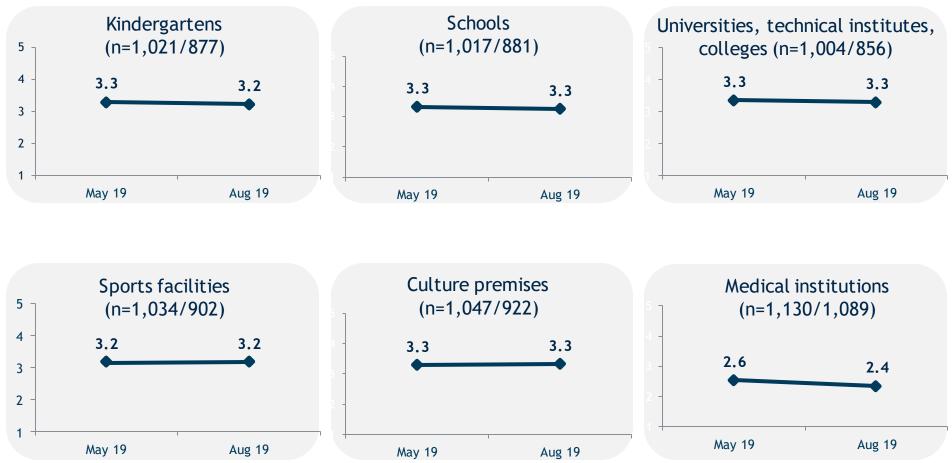
#### August 2019

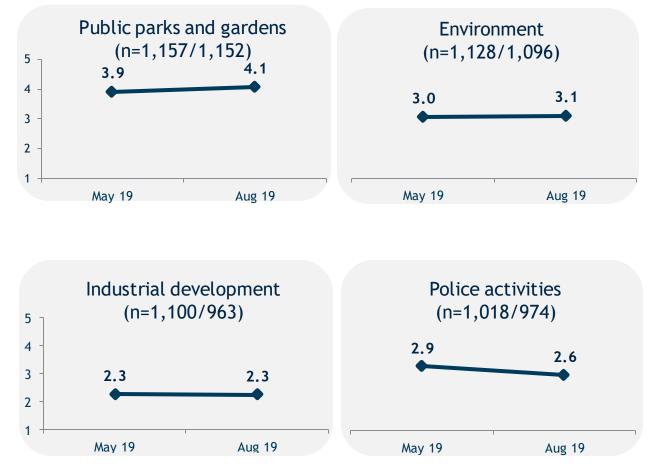
## How would you rate the quality of each of the following services and/or public goods that are available in Chernihiv?

Public parks and gardens		24%				57%	6			13% 1%	< <mark>&lt;1</mark> %4%
Street lighting	3%			51%			-	30%		9%	<mark>2%</mark> 5%
Water supply	1% 53%				28%				13%	<mark>3%2</mark> %	
		6% 45%			37%				8%	6 <b>2%</b> 2%	
Street markets and trade premises		4% 45%			34%				10%	<b>2%</b> 4%	
Sidewalks	8% 39%				40%			9%	2 <mark>%</mark> 2%		
Garbage collection	3% 42%				36%			14%	3%2%		
Heating	<b>2</b> %		41%				34%		1	5% 3	% 5%
Sewage	1%	3	82%			36%			19%	4%	8%
Culture premises (concert halls, libraries, etc.)	1%	3	1%			37%		7%	1%	23%	
Yards and areas near buildings	<b>2</b> %	29	1%			45%	%			19%	<mark>2%</mark> 3%
Environment	1%	27%	/ 0			42%			17%	3%	9%
Kindergartens	1%	25%			38	8%		8% <mark>1</mark> %		27%	
Schools	1%	25%				0%		<mark>7%</mark> 1%		27%	
Universities, technical institutes, colleges	1%	24%				0%	_	5% 1%		29%	
Sport facilities (stadiums, sport clubs, etc.)	2%	23%			39	%		10% 2%		25%	
Transportation infrastructure/Public transport	<b>2</b> %	20%			42%			22		8%	7%
Police activities		4%		29%			25%	1	2%	19%	
Parking	<1% 1 <sup>,</sup> 1% 10%			30%			32%	_	6%	165	6
Medical institutions			2	/%			36%	470	17%		9%
Industrial zones/Industrial development			26%			33%		17%	4.6.06	20%	40/
Accessibility for persons with disabilities	<1%4%	19%				46%			16%		4%
	0%	10%	20%	30%	40%	50%	60%	70%	80%	<b>90</b> %	100%
Excellent Good Ave	rage	Bac	1 🗖	Terrible	Di 🗖	fficult	to ans	wer/No	answ	er	25

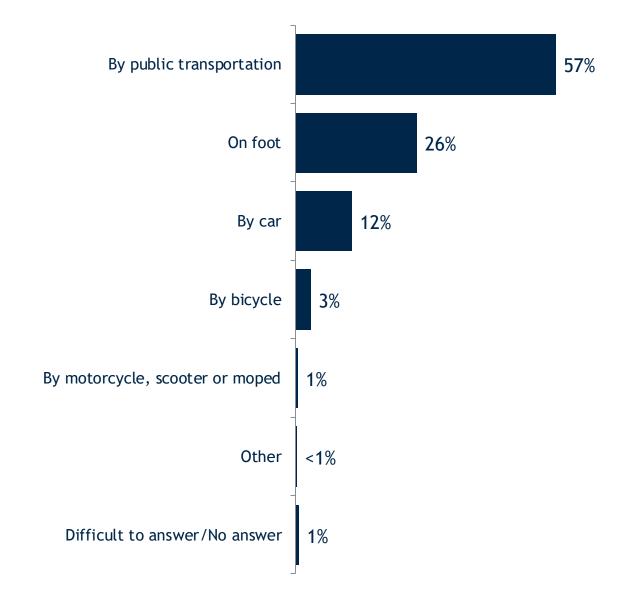








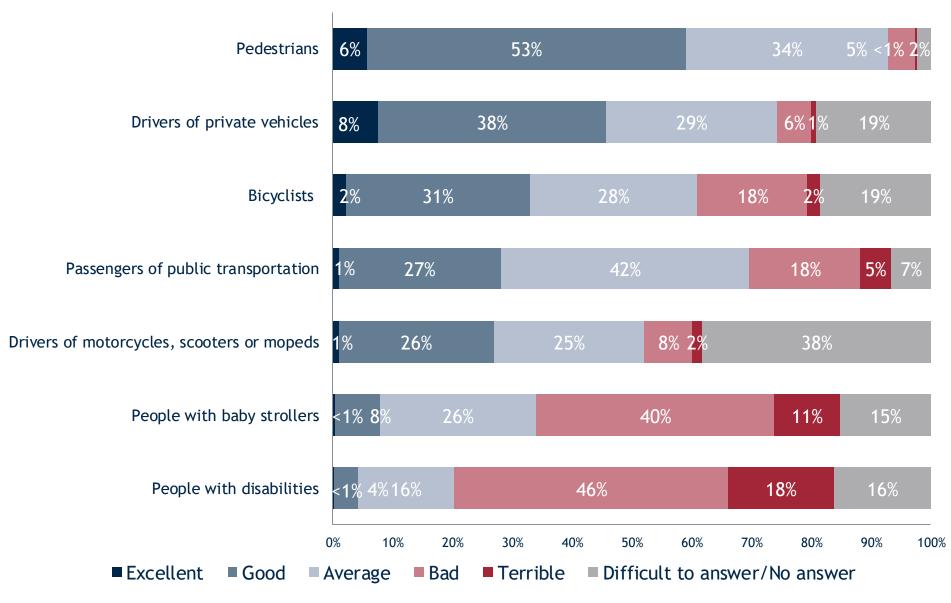
### How do you usually move around Chernihiv?



### How do you usually move around Chernihiv?

	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
By public transportation	52%	50%	64%	60%	<b>59</b> %	<b>59</b> %	47%
On foot	<b>29</b> %	27%	24%	28%	28%	27%	21%
By car	16%	16%	7%	5%	7%	10%	30%
By bicycle	2%	5%	3%	4%	4%	3%	3%
By motorcycle, scooter or moped	0%	0%	1%	2%	1%	0%	0%
Other	0%	0%	1%	1%	1%	0%	0%
Difficult to answer	0%	1%	1%	0%	1%	1%	0%

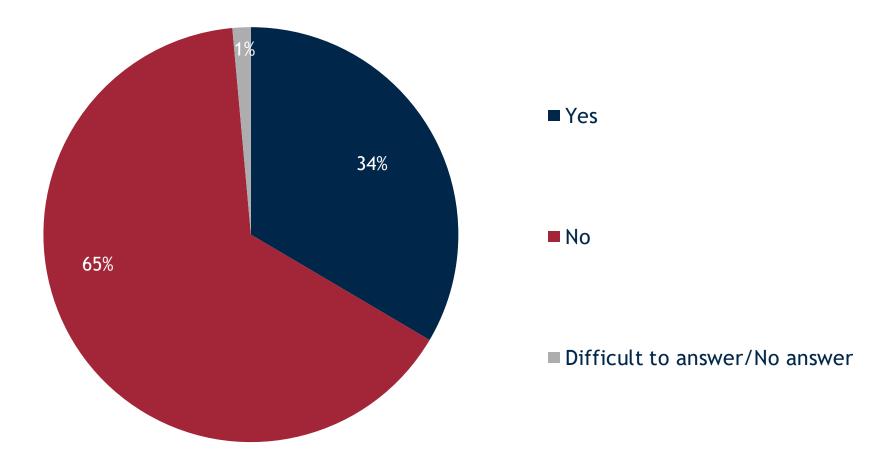
### In your opinion, how convenient is Chernihiv for ...?



## Civic Engagement

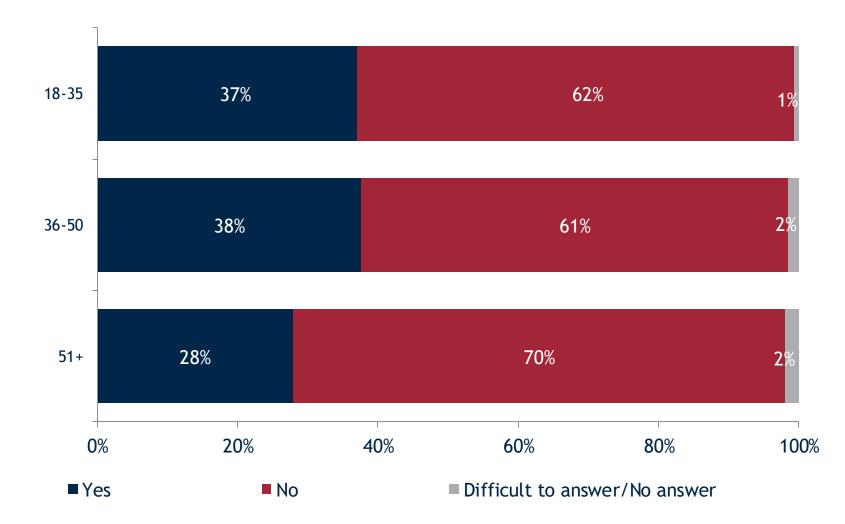


## In the last 12 months, have you taken part in solving problems of Chernihiv?



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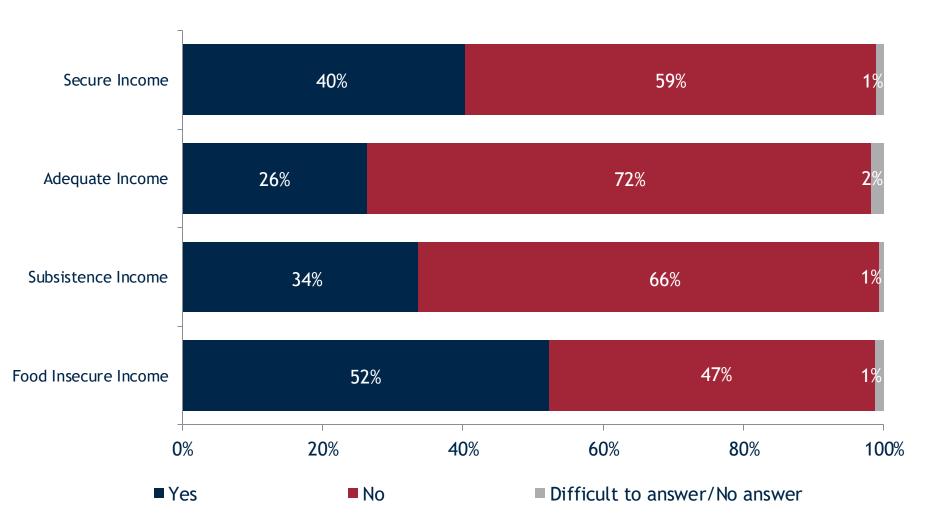




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# In the last 12 months, have you taken part in solving problems of Chernihiv?

Income



### Which, if any, of the following activities have you participated in?

#### Voting in the elections 65% Collecting signatures to petition for a bill 8% Writing personal appeals 6% Participating in public opinion polls 5% Donating goods, services or money 5% Participating in public hearings 5% Supporting volunteers 4% Participating in NGOs' activities 2% Participating in rallies or demonstrations 2% Voting for public or participatory budget projects 1% Participating in public consultations for draft decisions 1% Participating in political parties' activities 1% Boycotting, refusing to comply with local authorities' decisions <1% 2% Other None of these 19% Difficult to answer/No answer 10% 0% 20% 60% 40%

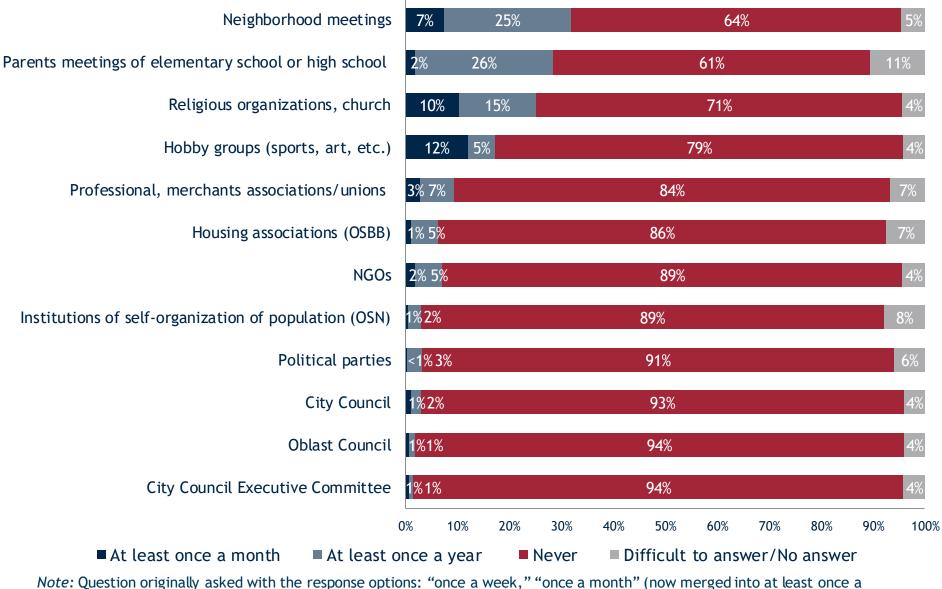
#### UP TO 3 RESPONSES

### Which, if any, of the following activities have you participated in?

UP TO 3 RESPONSES

	18-35	36-50	51+
Voting in the elections	66%	68%	<b>62</b> %
Collecting signatures for petition	10%	11%	5%
Writing personal appeals	5%	7%	5%
Participating in public opinion polls	7%	6%	4%
Donating goods, services or money	6%	8%	2%
Participating in public hearings	4%	5%	5%
Supporting volunteers	4%	6%	2%
Participating in NGOs' activities	3%	3%	1%
Participating in rallies or demonstrations	1%	2%	3%
Voting for public or participatory budget projects	2%	2%	<1%
Participating in public consultations for draft decisions	1%	2%	<1%
Participating in political parties' activities	1%	<1%	1%
Boycotting, refusing to comply with local authorities' decisions	-	-	<1%
Other	3%	2%	2%
None of these	21%	16%	20%
Difficult to answer/No answer	6%	7%	16%

# How often, if ever, do you participate in the events/meetings of the organizations and associations listed?



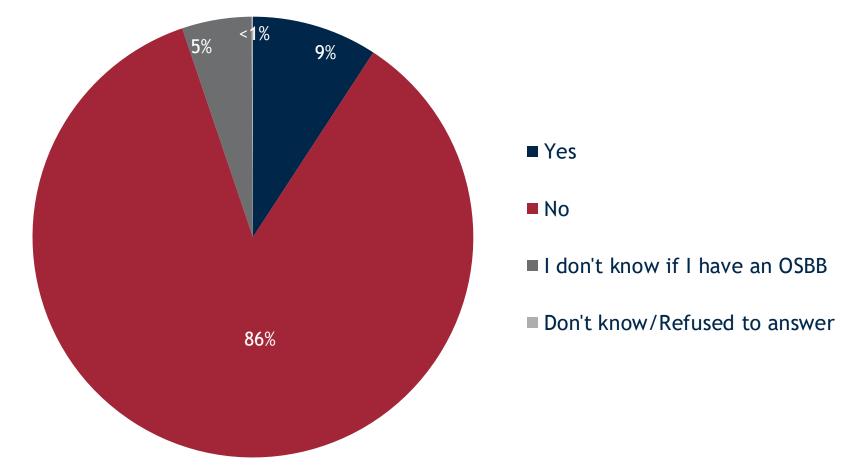
month) and "3-4 times a year," "twice a year," "once a year" (now merged into at least once a year)

### **Housing Associations**



# If you live in an apartment building, do you have a housing association established there (OSBB)?

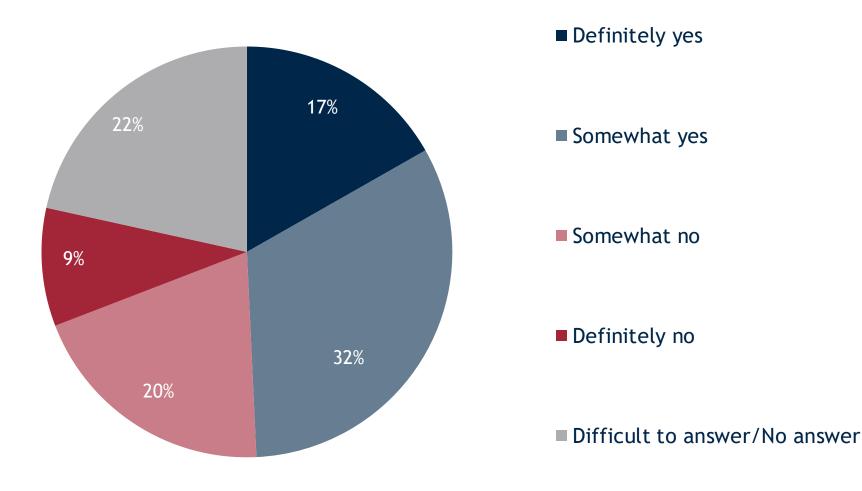
(Among those who live in an apartment building, n=1,098)



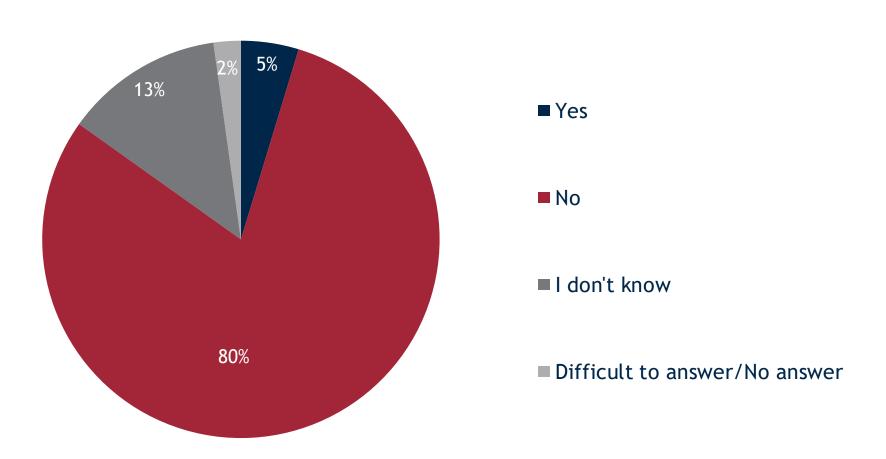
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\* Association of Co-owners of Apartment Building (OSBB is the Ukrainian acronym) - a non-profit entity established by apartment owners to manage and maintain the nonresidential premises of an apartment building, similar to a condominium association. The organization is also used for the legal registration of the owner's property rights to the apartments and adjoining territory.

### Has the establishment of the housing association (OSBB) helped to solve problems in your building? (Among those with OSBB in the building, n=101)



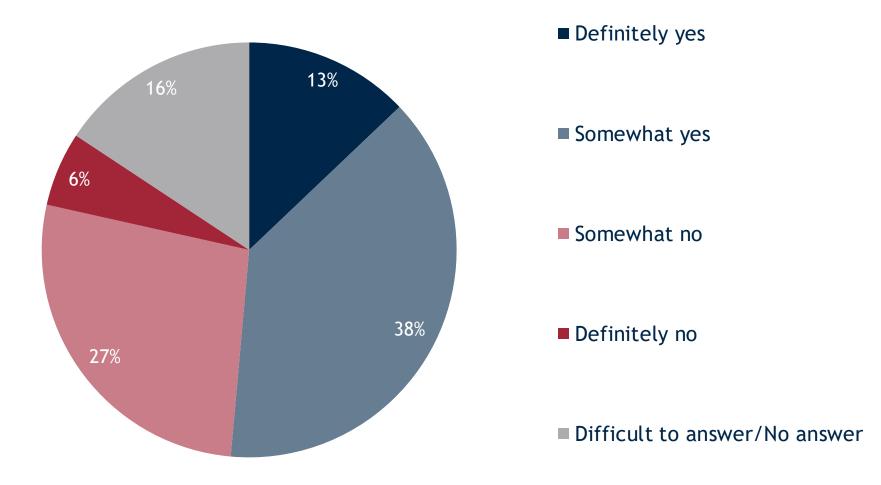
Do you have a body of self-organization of population (OSN, housing committee, etc.) established in the building, quarter, micro-district where you live?



\*Body of Self-organization of the Population (OSN is the Ukrainian acronym)- a resident-established representative body that addresses local issues (comparable to neighborhood associations in the United States). OSNs can be created as street committees, block committees, committees of districts or village committees.

# Has the establishment of the body of self-organization of the population helped to solve problems in your building, block, micro-district?

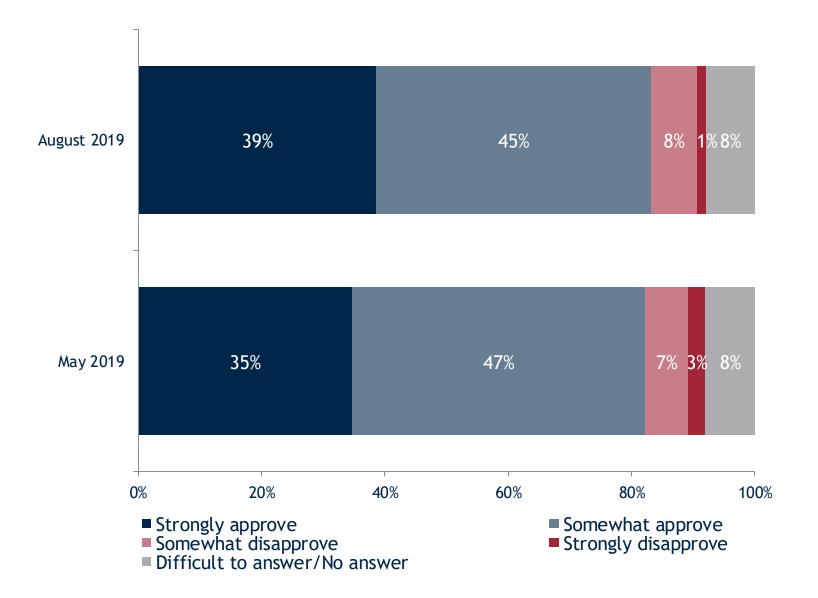
(Among those with OSN, n=56)



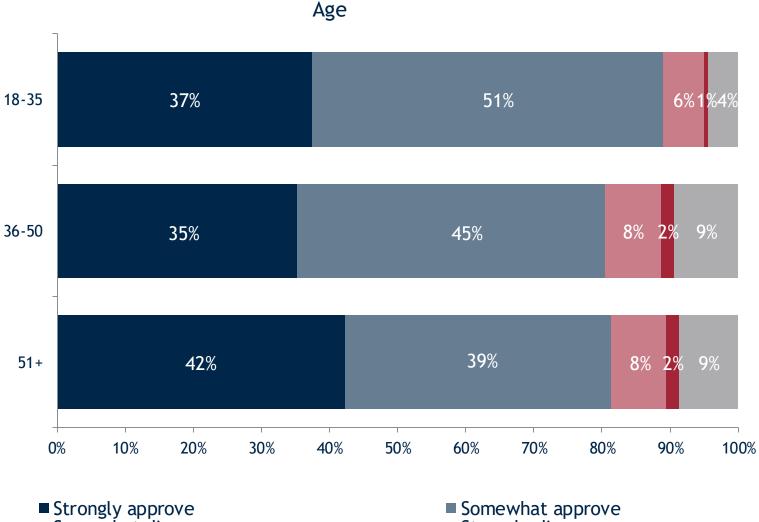
### Assessment of the Local Authorities



# Do you approve or disapprove the activities of the Mayor of Chernihiv [Vladyslav Atroshenko]?



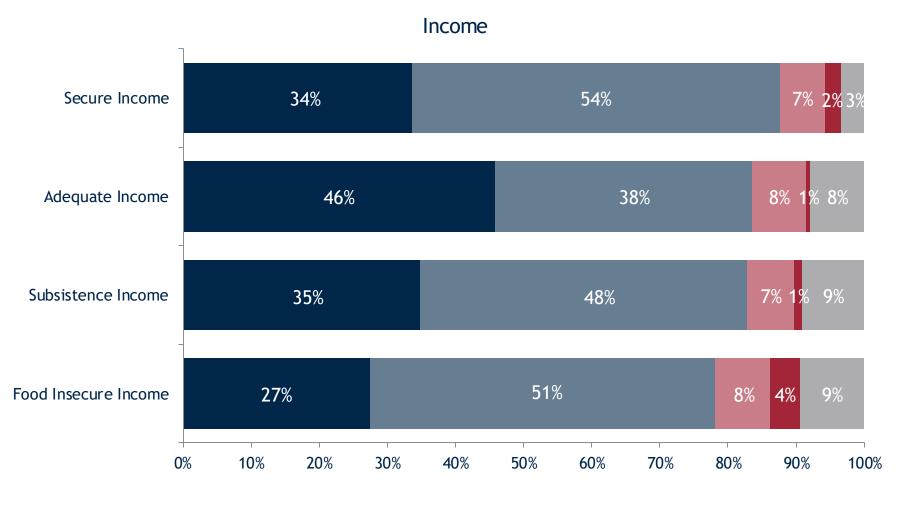
# Do you approve or disapprove the activities of the Mayor of Chernihiv [Vladyslav Atroshenko]?



Somewhat disapprove
 Difficult to answer/No answer

Strongly disapprove

# Do you approve or disapprove the activities of the Mayor of Chernihiv [Vladyslav Atroshenko]?

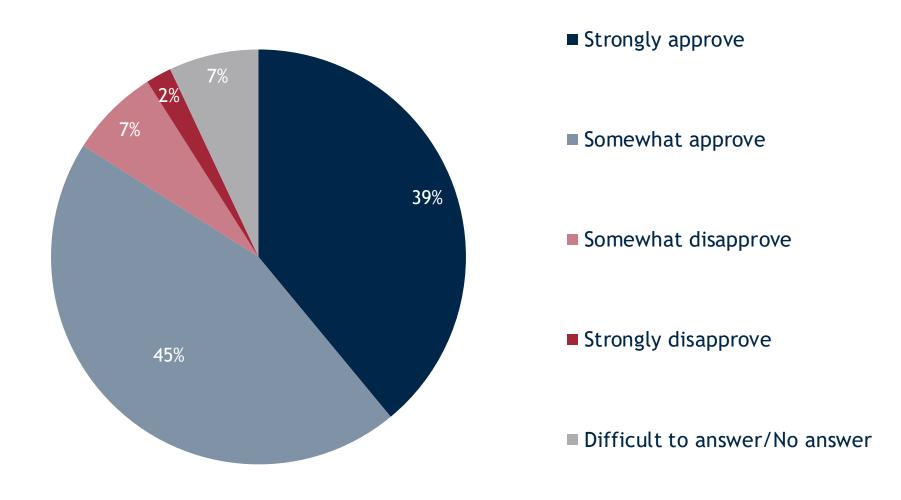


Strongly approve
Somewhat disapprove
Difficult to answer/No answer

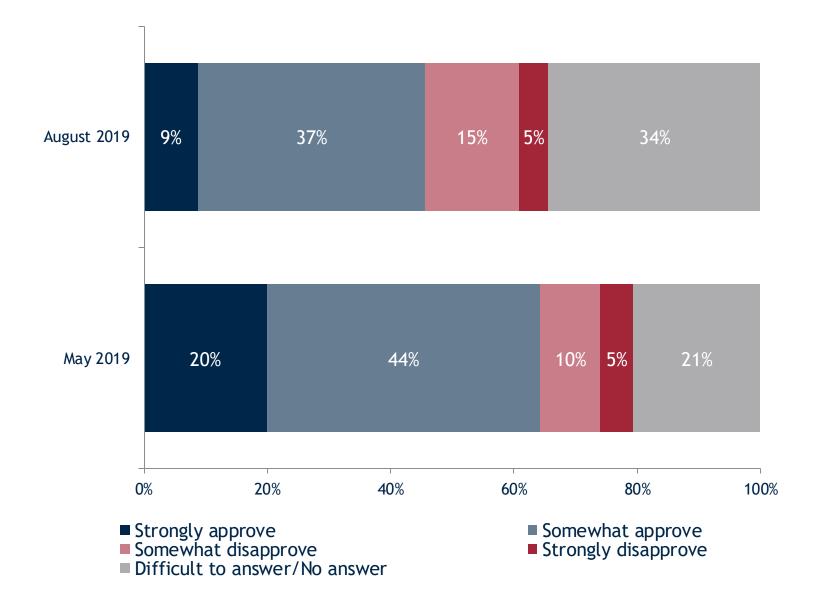
Somewhat approveStrongly disapprove

# Do you approve or disapprove the activities of the Mayor of Chernihiv [Vladyslav Atroshenko]?

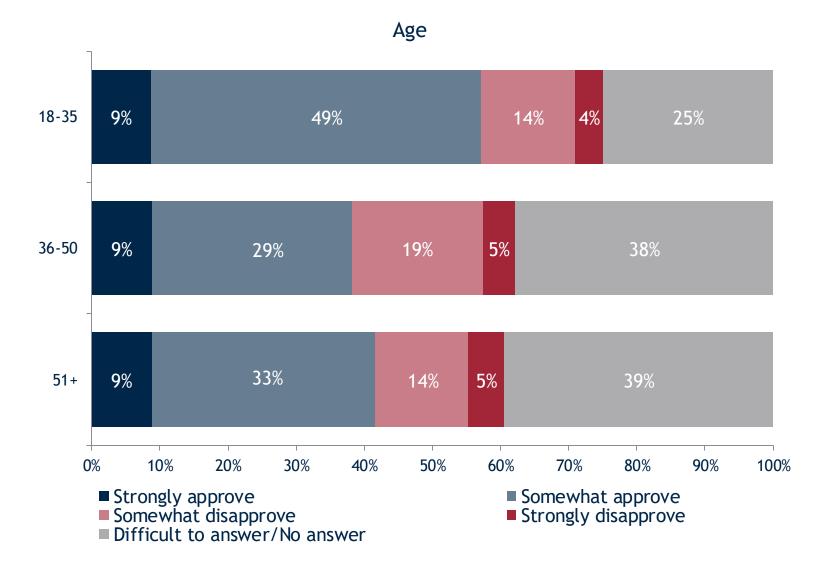
Likely Voters



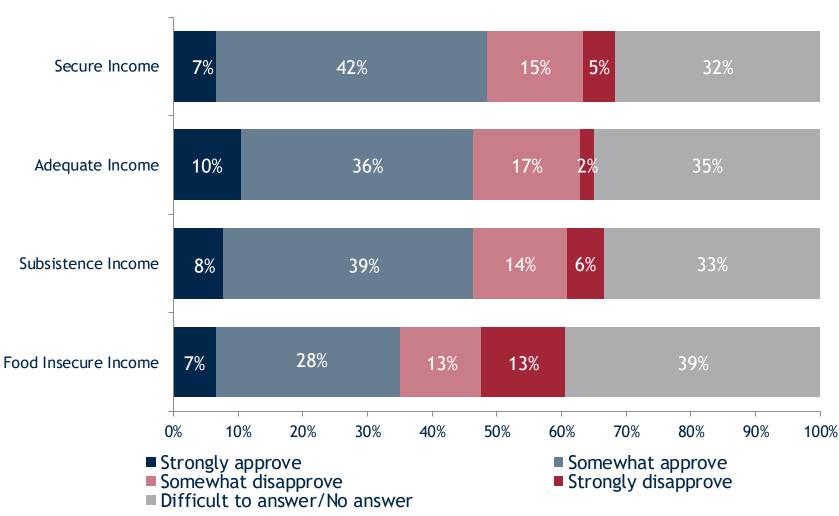
### Do you approve or disapprove the activities of Chernihiv City Council?



### Do you approve or disapprove the activities of the Chernihiv City Council?



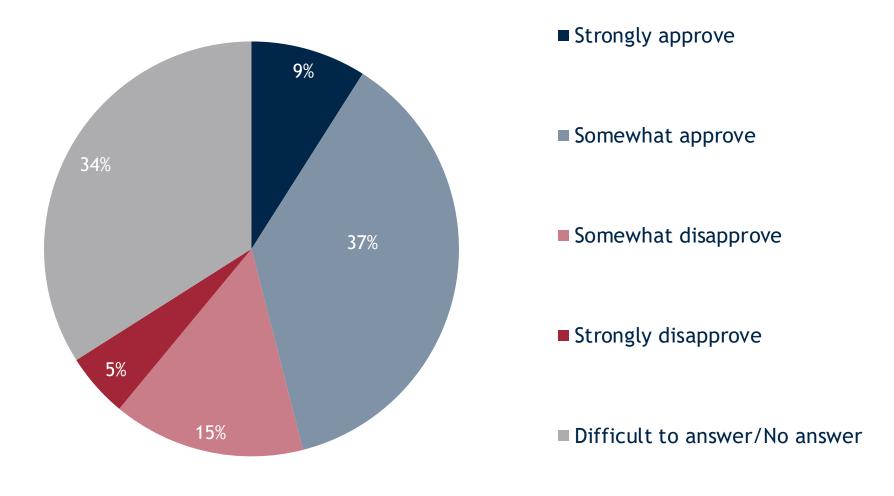
### Do you approve or disapprove the activities of the Chernihiv City Council?



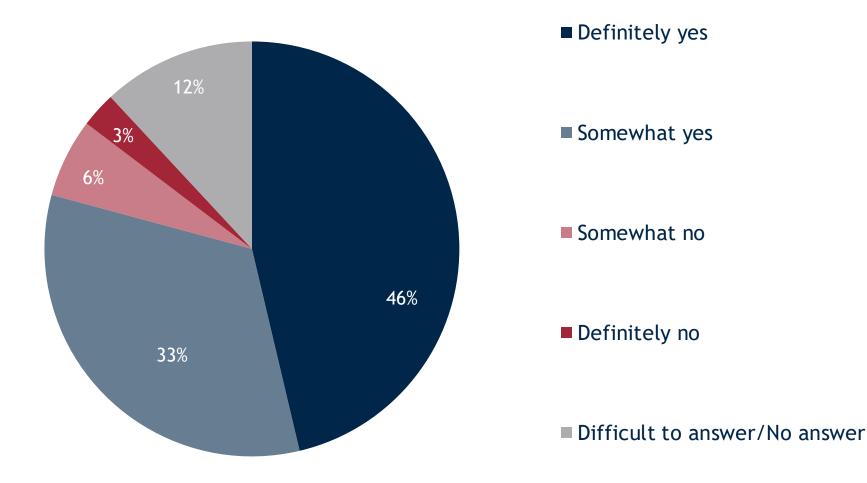
Income

### Do you approve or disapprove the activities of the Chernihiv City Council?

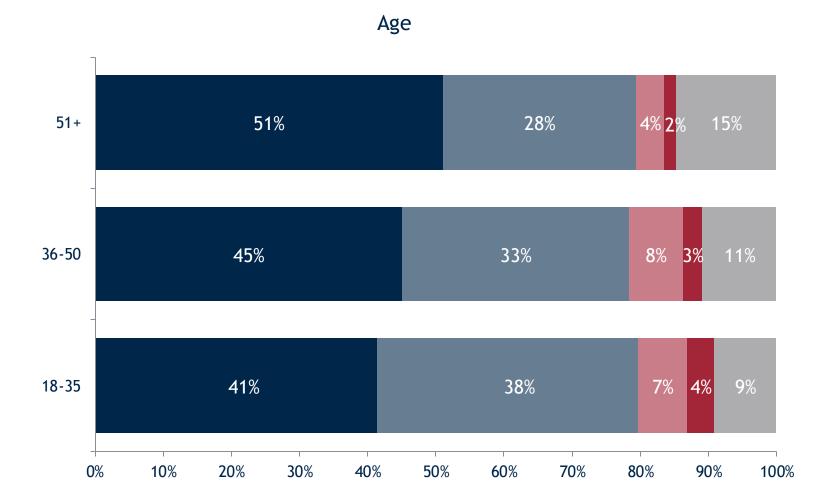
(Among likely voters, n=1031)



In your opinion, should more rights be transferred from the central authorities to local authorities and communities?

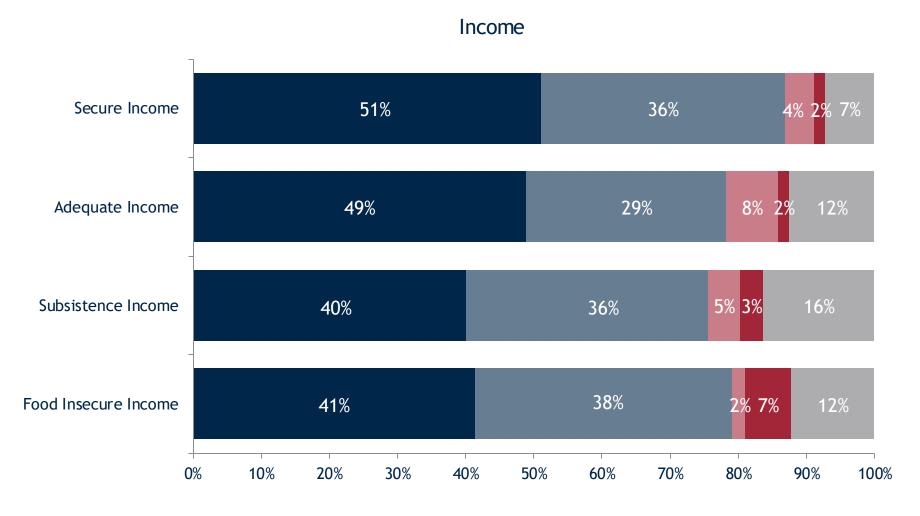


In your opinion, should more rights be transferred from the central authorities to local authorities and communities?



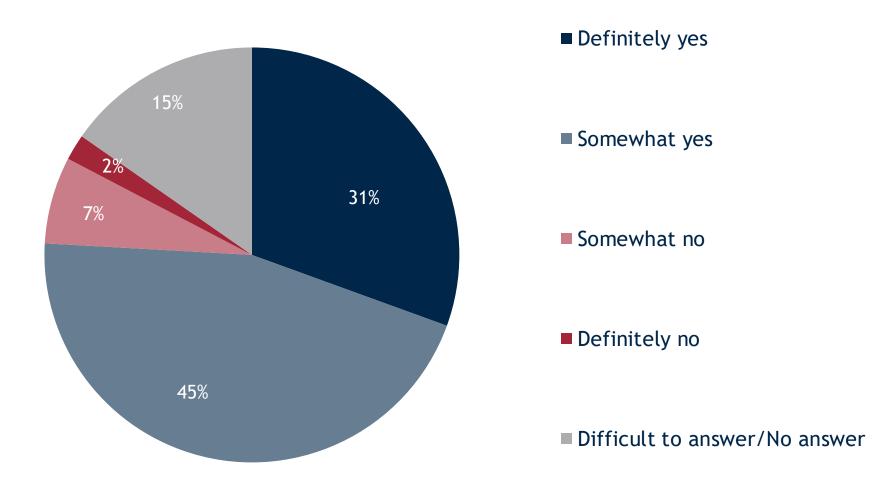
■ Definitely yes ■ Somewhat yes ■ Somewhat no ■ Definitely no ■ Difficult to answer/No answer

# In your opinion, should more rights be transferred from the central authorities to local authorities and communities?

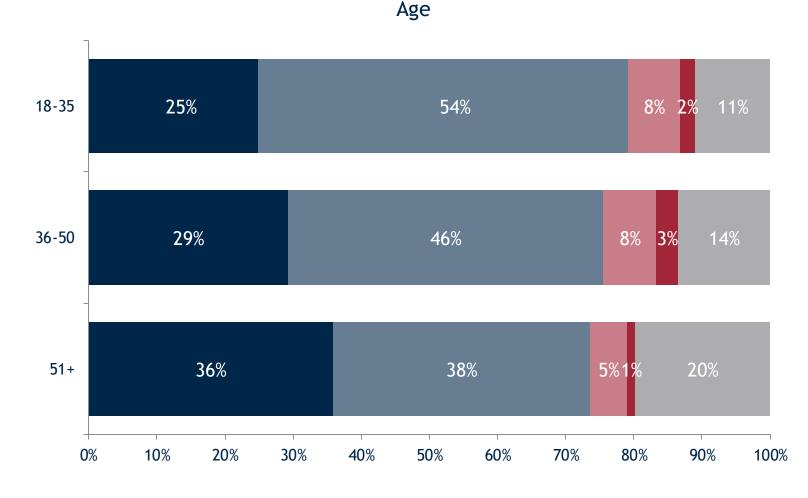


■ Definitely yes ■ Somewhat yes ■ Somewhat no ■ Definitely no ■ Difficult to answer/No answer

In your opinion, are your local authorities and community able to cope with more responsibilities that might result from the decentralization reform?



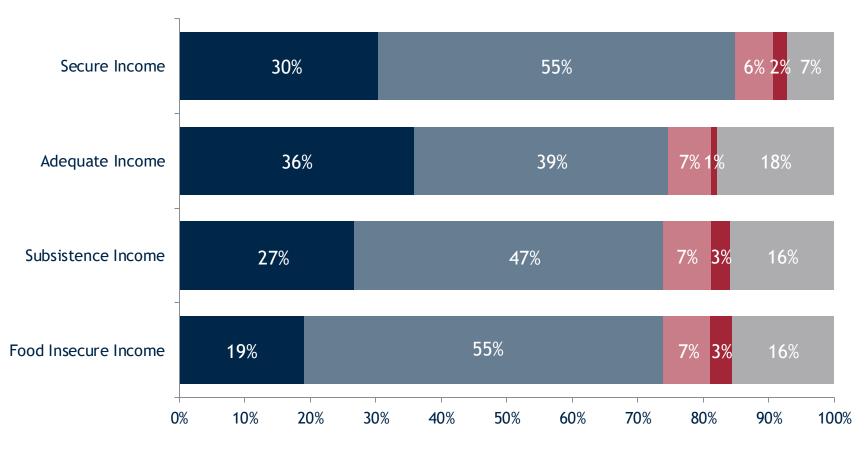
In your opinion, are your local authorities and community able to cope with more responsibilities that might result from the decentralization reform?



#### ■ Definitely yes ■ Somewhat yes ■ Somewhat no ■ Definitely no ■ Difficult to answer/No answer

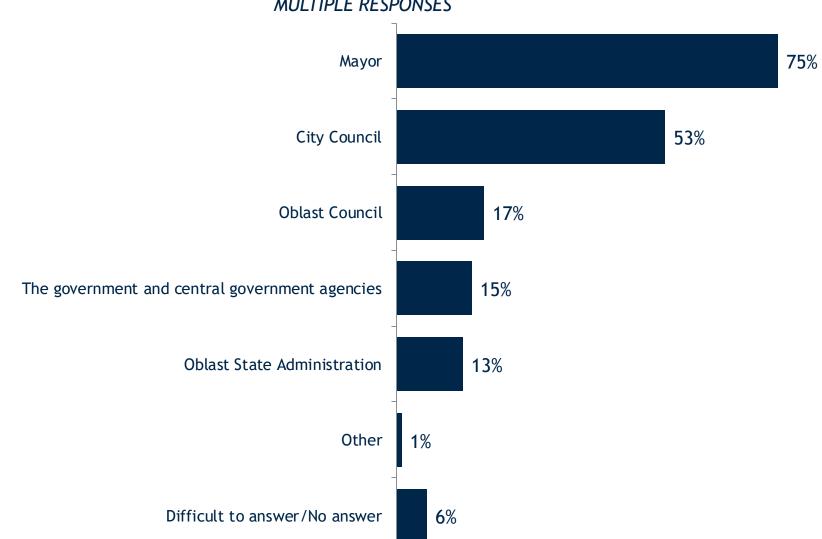
# In your opinion, are your local authorities and community able to cope with more responsibilities that might result from the decentralization reform?

Income



■ Definitely yes ■ Somewhat yes ■ Somewhat no ■ Definitely no ■ Difficult to answer/No answer

Which of the following entities do you think should hold the most responsibility for addressing local issues and providing services to your community?



#### **MULTIPLE RESPONSES**

Which of the following entities do you think should hold the most responsibility for addressing local issues and providing services to your community?

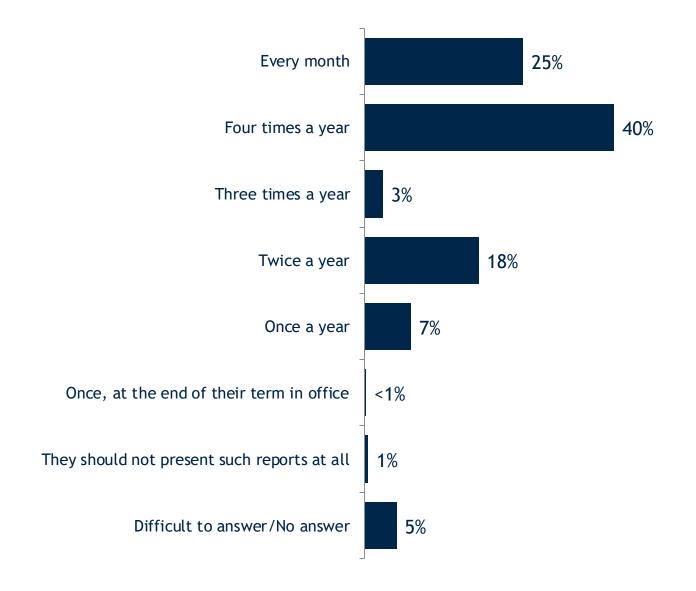
#### MULTIPLE RESPONSES

	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
Mayor	71%	78%	76%	74%	<b>76</b> %	75%	75%
City Council	54%	57%	<b>49</b> %	47%	52%	48%	<b>68</b> %
Oblast Council	16%	16%	1 <b>9</b> %	26%	<b>19</b> %	14%	18%
The government and central government agencies	15%	18%	13%	26%	16%	11%	14%
Oblast State Administration	10%	15%	14%	24%	12%	<b>9</b> %	17%
Other	1%	1%	1%	0%	1%	1%	2%
Difficult to answer/No answer	<b>6</b> %	4%	8%	<b>6</b> %	<b>6</b> %	<b>6</b> %	5%

### Interaction with Local Authorities



### In your opinion, how often should local council members present reports on their activities to their voters?



# What format of reporting on local council members' activities do you consider to be most accessible for citizens?

#### UP TO 2 RESPONSES

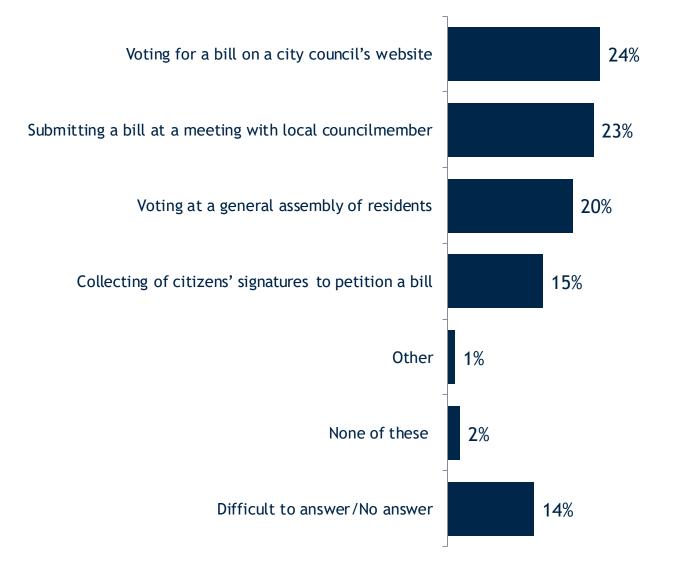


# What format of reporting on local council members' activities do you consider to be most accessible for citizens?

#### UP TO 2 RESPONSES

	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
Meeting with voters	31%	37%	53%	53%	<b>49</b> %	34%	46%
Publication of a report in mass media	32%	37%	38%	34%	40%	35%	34%
Publication of a report on the official website	38%	28%	<b>9</b> %	23%	20%	19%	36%
Publication of a report on social media	27%	27%	13%	<b>18</b> %	13%	22%	30%
Presenting a report at the council meeting	7%	<b>6</b> %	<b>6</b> %	8%	5%	7%	7%
Other	1%	1%	1%	1%	1%	1%	0%
Difficult to answer/No answer	4%	5%	11%	4%	6%	11%	3%

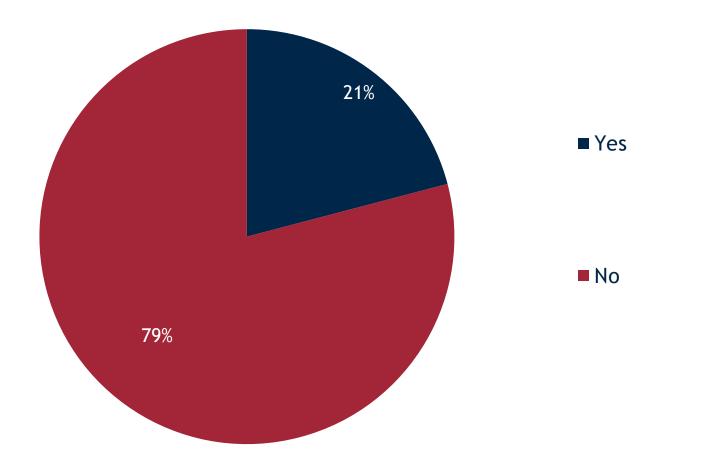
### Which method of submitting proposals for a city council's consideration do you consider to be most effective to encourage increased public participation?



Which method of submitting proposals for a city council's consideration do you consider to be most effective to encourage increased public participation?

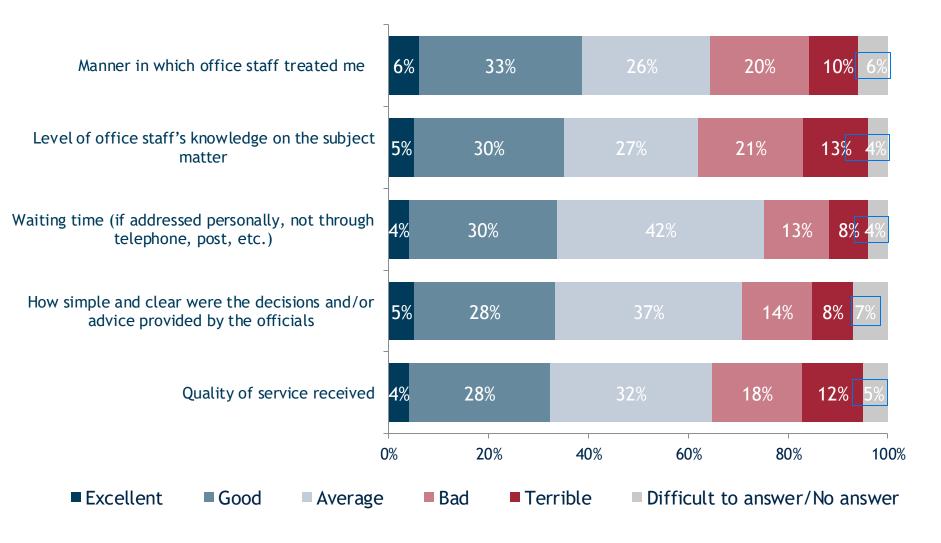
	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
Voting for a bill on a city council's website	41%	30%	7%	17%	18%	24%	37%
Submitting a bill at a meeting with local councilmember	16%	21%	30%	22%	34%	20%	20%
Voting at a general assembly of residents	18%	<b>19</b> %	22%	<b>29</b> %	<b>19</b> %	20%	<b>17</b> %
Collecting of citizens' signatures to petition for a bill	14%	15%	16%	<b>19</b> %	17%	12%	<b>19</b> %
Other	2%	2%	0%	1%	1%	1%	2%
None of these	2%	2%	2%	1%	0%	3%	1%
Difficult to answer/No answer	7%	11%	21%	10%	12%	20%	4%

In the past two years, have you had to interact with the Chernihiv government offices (mayoral office, executive committee, city council, rayon council, rayon administration, communal enterprises)?



### How would you rate the service you received from the local authorities?

(Among those who have interacted with city government offices in the past two years, n=199)



### How would you rate the service you received from the local authorities?

(Among those who have interacted with city government offices in the past two years, n=251)

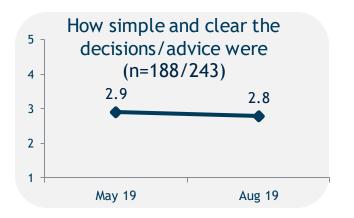


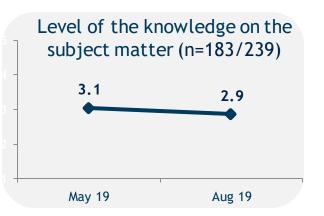
## How would you rate the service you received from the local authorities? (continued)

(Mean (average) of service/public good rating 1 to 5, where 1 is "terrible," and 5 - "excellent"; among respondents who rated the quality of a given service (n=May/Aug.))

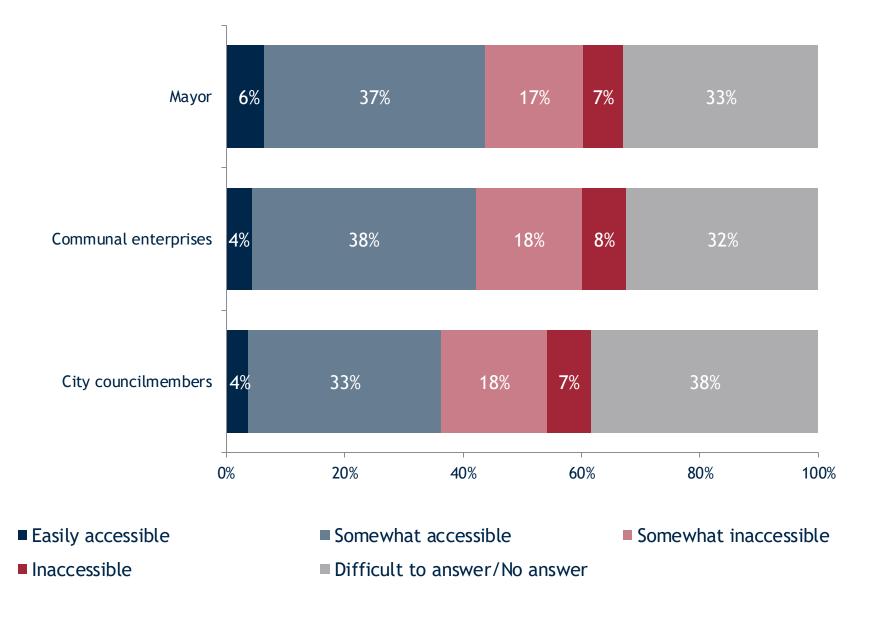
(Among those who have interacted with Chernihiv's local authorities)



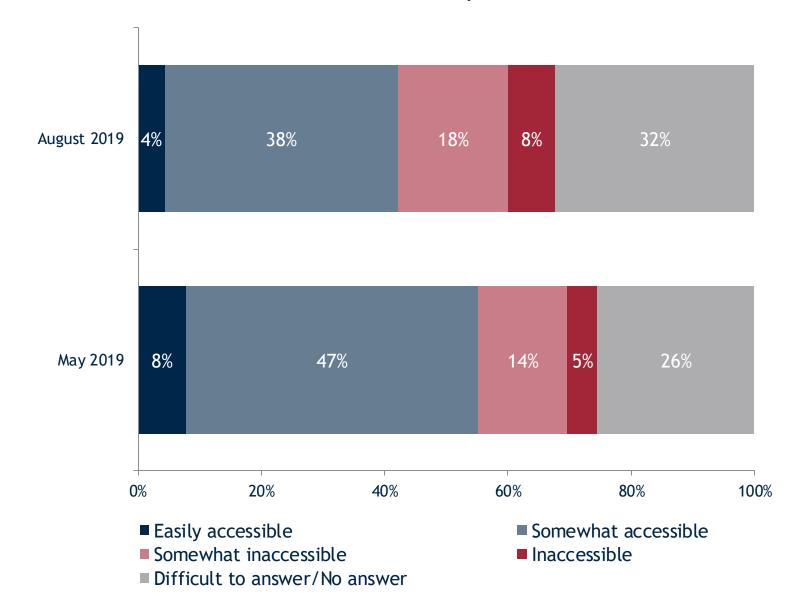




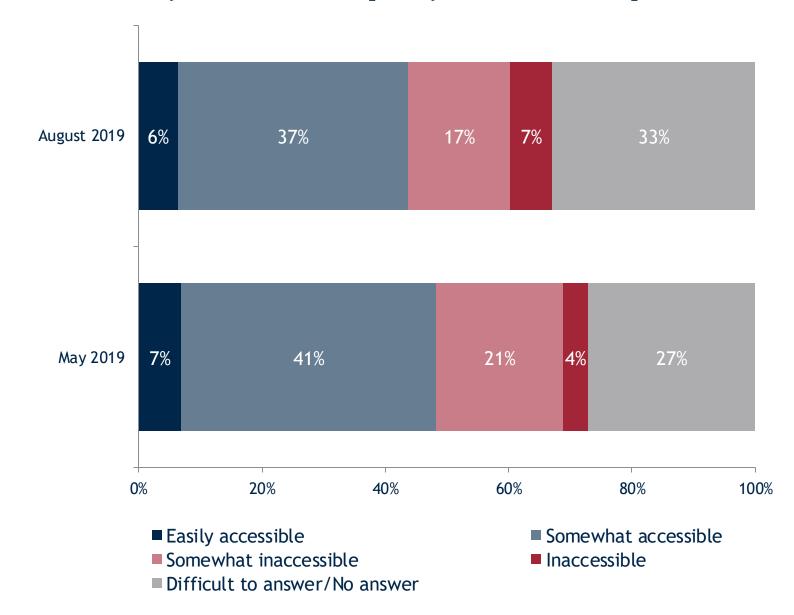
### How would you rate the ease of accessibility of information about your...?



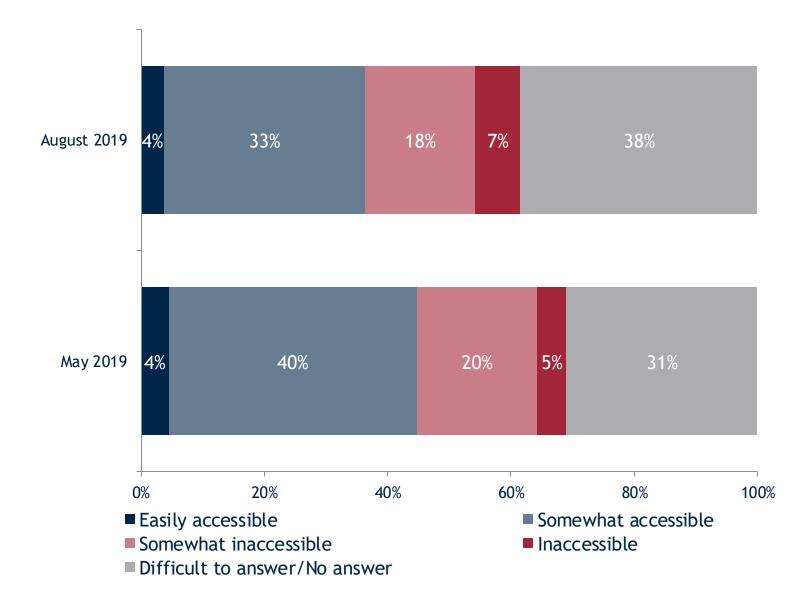
## How would you rate the ease of accessibility of information about your communal enterprises?



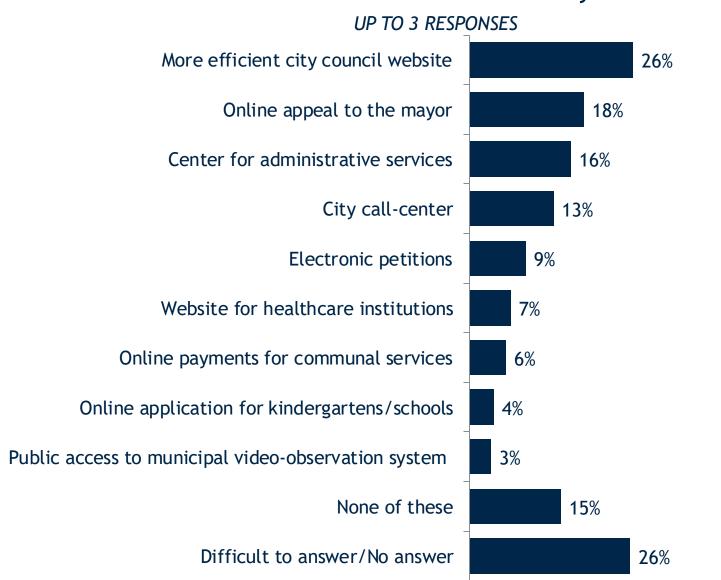
How would you rate the ease of accessibility of information about the Mayor of Chernihiv [Vladyslav Atroshenko]?



### How would you rate the ease of accessibility of information about Chernihiv City Councilmembers?



# In your opinion, which online service your municipal authorities provide would be more valuable for you?

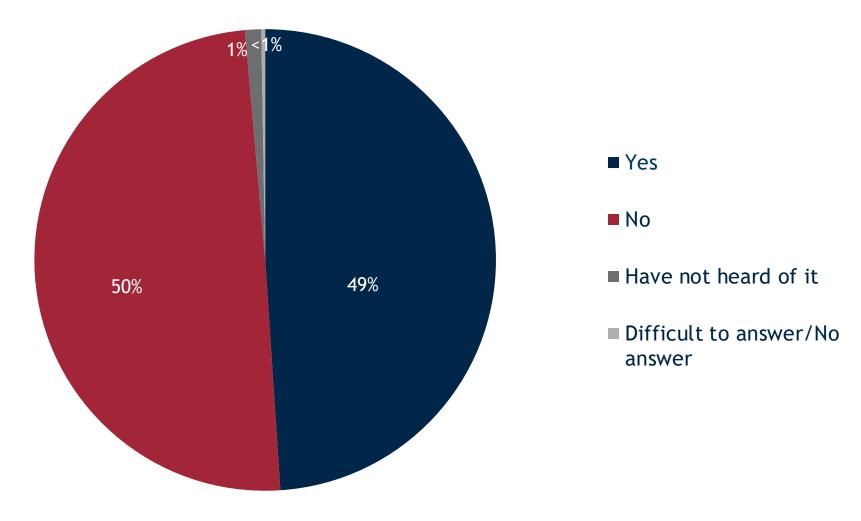


# In your opinion, which online service your municipal authorities provide would be more valuable for you?

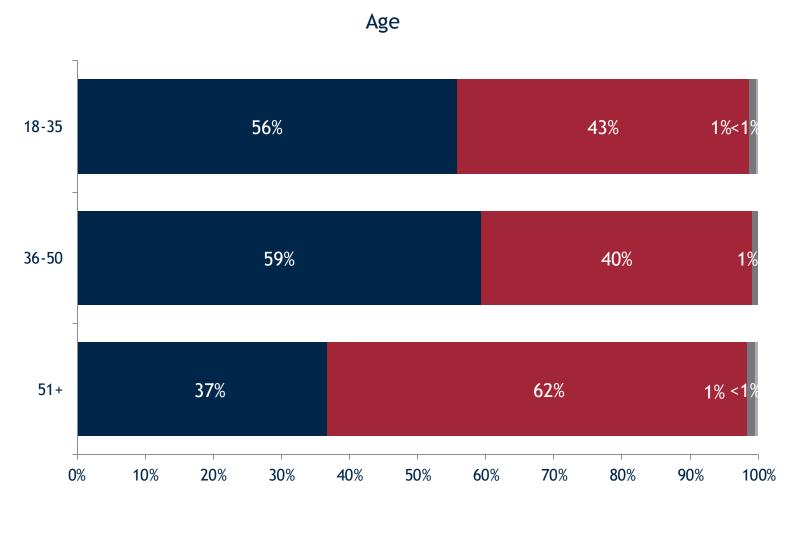
#### UP TO 3 RESPONSES

	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
More efficient city council website	<b>39</b> %	<b>29</b> %	14%	18%	23%	23%	40%
Online appeal to the mayor	24%	22%	12%	17%	21%	13%	<b>29</b> %
Center for administrative services	14%	<b>19</b> %	16%	13%	17%	14%	21%
City call-center	11%	20%	11%	14%	13%	<b>12</b> %	17%
Electronic petitions	17%	<b>9</b> %	3%	7%	7%	7%	18%
Website for healthcare institutions	<b>9</b> %	7%	4%	8%	5%	5%	12%
Online payments for communal services	6%	7%	5%	8%	5%	4%	10%
Online application for kindergartens/schools	6%	5%	1%	5%	2%	3%	8%
Public access to municipal video-observation system	4%	<b>6</b> %	2%	3%	4%	2%	6%
None of these	11%	13%	18%	39%	16%	8%	14%
Difficult to answer/No answer	12%	22%	<b>39</b> %	10%	24%	38%	8%

## Have you ever used a center for administrative services to address your needs?



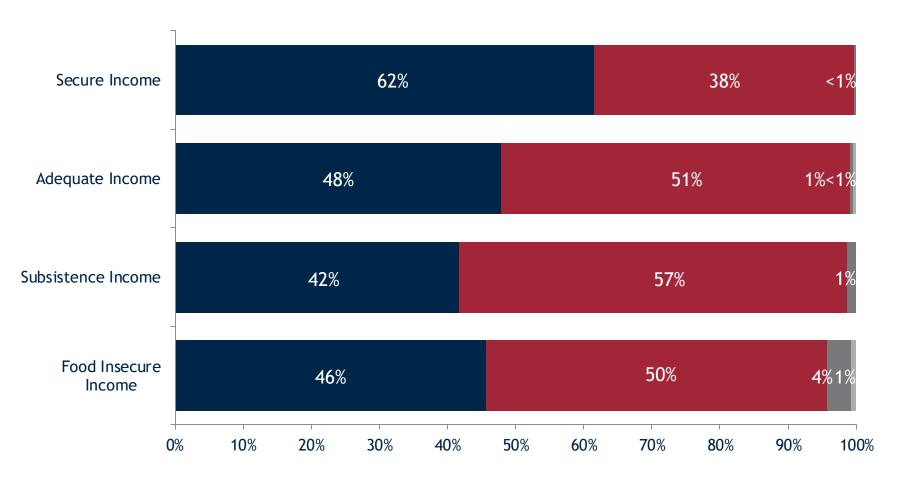
## Have you ever used a center for administrative services to address your needs?



■ Yes ■ No ■ Have not heard of it ■ Difficult to answer/No answer

## Have you ever used a center for administrative services to address your needs?

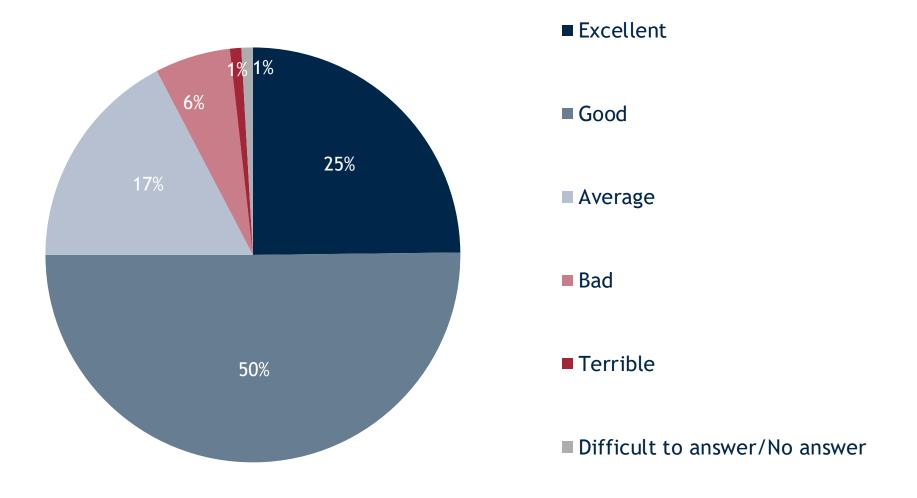




■ Yes ■ No ■ Have not heard of it ■ Difficult to answer/No answer

# How would you rate the quality of service at the center for administrative services?

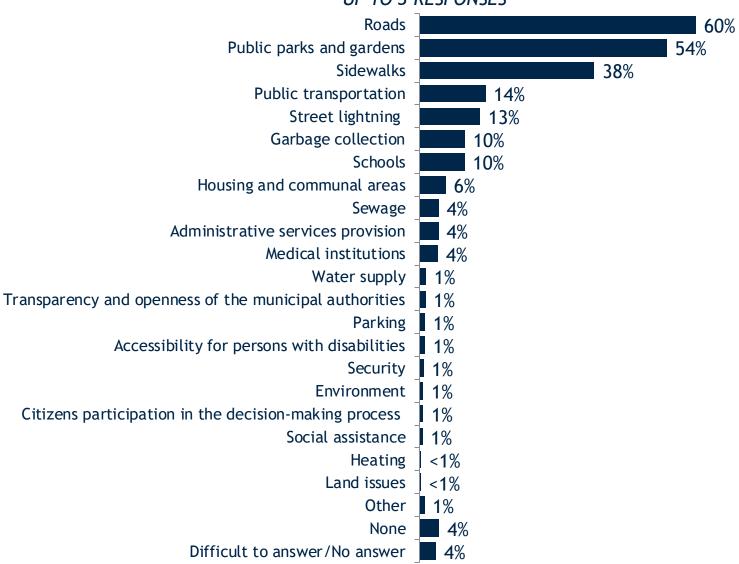
(Among those who have used the center, n=587)



## **City Development**



## Over the last 12 months, which of the following areas, if any, were the most successful in Chernihiv?



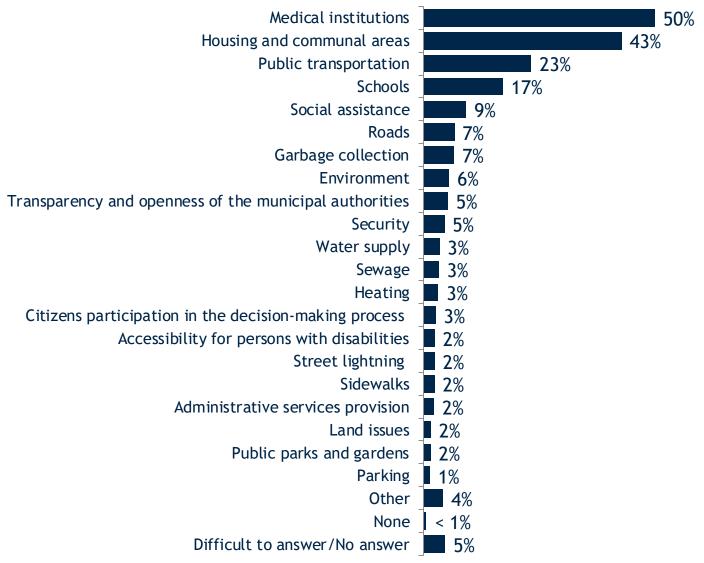
# Over the last 12 months, which of the following areas, if any, were the most successful in Chernihiv?

#### **UP TO 3 RESPONSES**

	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
Roads	64%	65%	54%	50%	51%	66%	64%
Public parks and gardens	61%	54%	48%	<b>58</b> %	53%	<b>49</b> %	63%
Sidewalks	37%	43%	36%	43%	42%	32%	44%
Public transportation	17%	14%	13%	15%	<b>19</b> %	12%	13%
Street lightning	11%	16%	13%	18%	15%	<b>9</b> %	<b>19</b> %
Garbage collection	10%	11%	<b>9</b> %	8%	11%	11%	<b>9</b> %
Schools	15%	10%	6%	7%	11%	<b>9</b> %	11%
Housing and communal areas	6%	5%	5%	2%	8%	5%	7%
Sewage	5%	3%	4%	3%	4%	5%	3%
Administrative services provision	5%	4%	3%	3%	3%	4%	7%
Medical institutions	7%	3%	3%	3%	3%	4%	5%
Water supply	1%	1%	2%	2%	2%	1%	2%
Transparency and openness of the municipal authorities	1%	1%	1%	1%	1%	1%	1%
Parking	1%	2%	1%	2%	1%	1%	<1%
Accessibility for persons with disabilities	2%	2%	<1%	<1%	1%	1%	1%
Security	1%	1%	1%	1%	1%	1%	1%
Environment	2%	<1%	<1%	1%	<1%	1%	1%
Citizens participation in the decision- making process	2%	1%	<1%	1%	1%	1%	<1%
Social assistance	1%	2%	<1%	1%	<1%	1%	1%
Heating	<1%	<1%	<1%	1%	<1%	<1%	<1%
Land issues	1%	<1%	<1%	<1%	<1%	<1%	<1%
Other	1%	1%	2%	1%	1%	1%	<1%
None	1%	4%	7%	4%	5%	5%	2%
Difficult to answer/No answer	2%	2%	6%	2%	4%	5%	1%

# In your opinion, which of the following areas, if any, should be of top priority for your municipal authorities?

**UP TO 3 RESPONSES** 

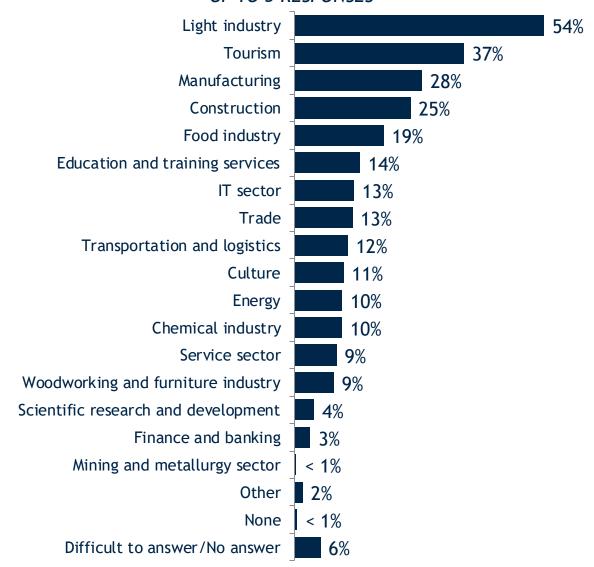


# In your opinion, which of the following areas, if any, should be of top priority for your municipal authorities?

UP TO 3 RESPONSES

	18-35	36-50	51 +	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
Medical institutions	<b>49</b> %	53%	<b>49</b> %	45%	56%	48%	51%
Housing and communal areas	35%	45%	<b>47</b> %	38%	43%	45%	40%
Public transportation	27%	24%	21%	18%	25%	21%	31%
Schools	23%	21%	10%	13%	20%	15%	21%
Social assistance	<b>6</b> %	12%	10%	15%	12%	7%	<b>9</b> %
Roads	7%	5%	8%	12%	5%	6%	7%
Garbage collection	7%	6%	7%	7%	7%	6%	8%
Environment	8%	5%	4%	6%	4%	5%	10%
Transparency and openness of the municipal authorities	7%	7%	3%	4%	6%	3%	11%
Security	6%	4%	4%	6%	4%	3%	<b>9</b> %
Water supply	6%	3%	2%	5%	3%	3%	5%
Sewage	3%	4%	3%	1%	6%	3%	4%
Heating	2%	3%	4%	5%	2%	3%	3%
Citizens participation in the decision- making process	3%	3%	2%	2%	2%	2%	6%
Accessibility for persons with disabilities	4%	3%	1%	5%	2%	2%	3%
Street lightning	2%	4%	1%	3%	2%	2%	4%
Sidewalks	1%	2%	3%	1%	4%	2%	1%
Administrative services provision	3%	3%	1%	<1%	2%	2%	5%
Land issues	2%	2%	2%	3%	1%	1%	2%
Public parks and gardens	2%	1%	2%	2%	2%	1%	1%
Parking	2%	1%	1%	3%	1%	<1%	3%
Other	6%	4%	3%	8%	3%	5%	3%
None	<1%	1%	1%	1%	<1%	<1%	1%
Difficult to answer/No answer	3%	4%	7%	2%	4%	7%	1%

In your opinion, which of the following areas of the economy, if any, should be of top priority for development in Chernihiv? UP TO 5 RESPONSES



In your opinion, which of the following areas of the economy, if any, should be of top priority for development in Chernihiv?

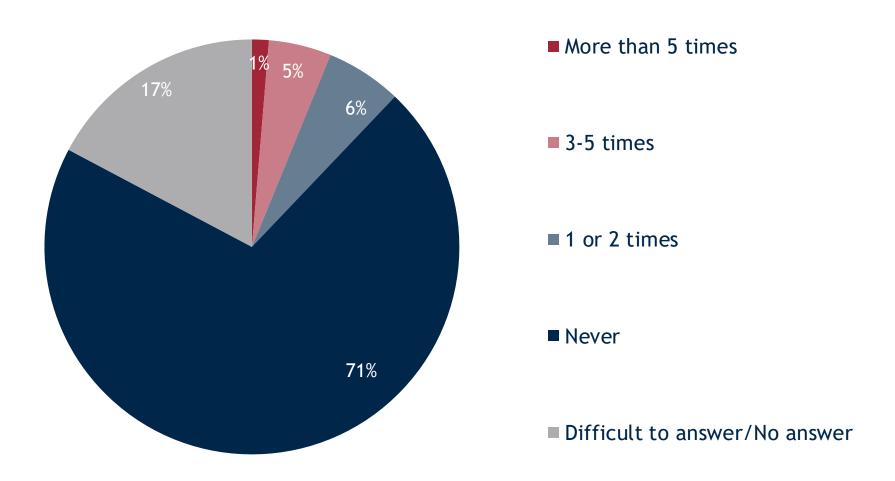
UP TO 5 RESPONSES

	18-35	36-50	51+	Food Insecure Income	Subsistence Income	Adequate Income	Secure Income
Light industry	44%	55%	61%	51%	61%	53%	51%
Tourism	42%	43%	28%	35%	33%	35%	47%
Engineering	20%	<b>29</b> %	33%	32%	36%	24%	28%
Construction	23%	24%	28%	26%	30%	23%	26%
Food industry	<b>19</b> %	17%	21%	24%	23%	14%	26%
Education and training services	<b>19</b> %	21%	6%	16%	12%	10%	23%
IT sector	22%	15%	4%	7%	8%	10%	28%
Trade	14%	10%	13%	8%	10%	15%	12%
Transportation and logistics	12%	12%	11%	17%	11%	10%	12%
Culture	15%	11%	<b>7</b> %	16%	11%	8%	13%
Energy	10%	17%	6%	18%	11%	<b>9</b> %	<b>9</b> %
Chemical industry	4%	8%	17%	14%	10%	12%	4%
Service sector	<b>9</b> %	11%	8%	13%	8%	6%	15%
Woodworking and furniture industry	8%	10%	8%	14%	11%	5%	11%
Scientific research and development	8%	4%	1%	2%	3%	4%	7%
Finance and banking	6%	3%	2%	3%	4%	4%	4%
Mining and metallurgy sector	1%	-	<1%	-	1%	<1%	-
Other	4%	1%	1%	4%	1%	1%	2%
None	<1%	<1%	1%	2%	<1%	<1%	-
Difficult to answer/No answer	4%	4%	8%	4%	5%	7%	3%

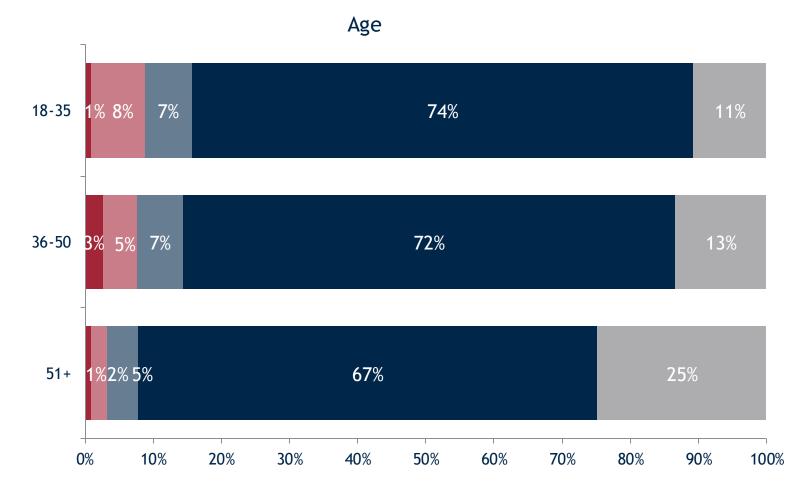
### **Corruption Issues**



In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?

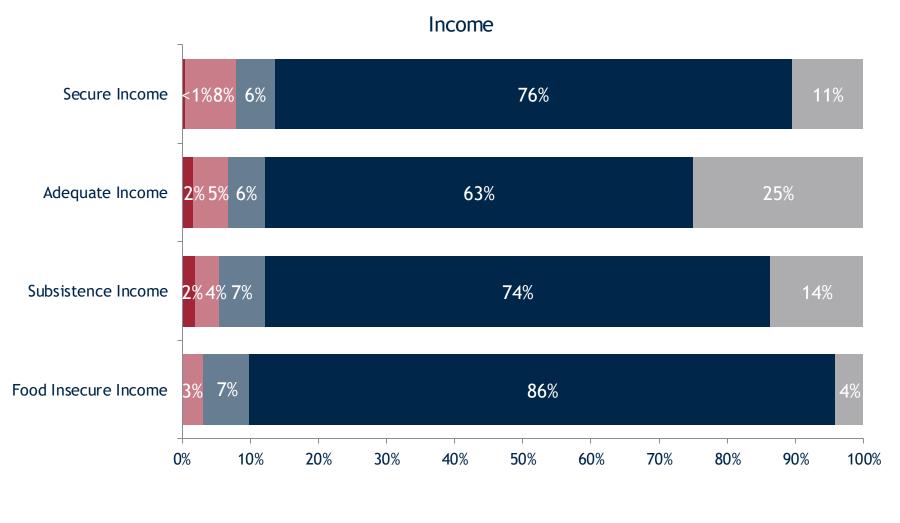


In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?

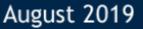


More than 5 times 3-5 times 1 or 2 times Never Difficult to answer/No answer

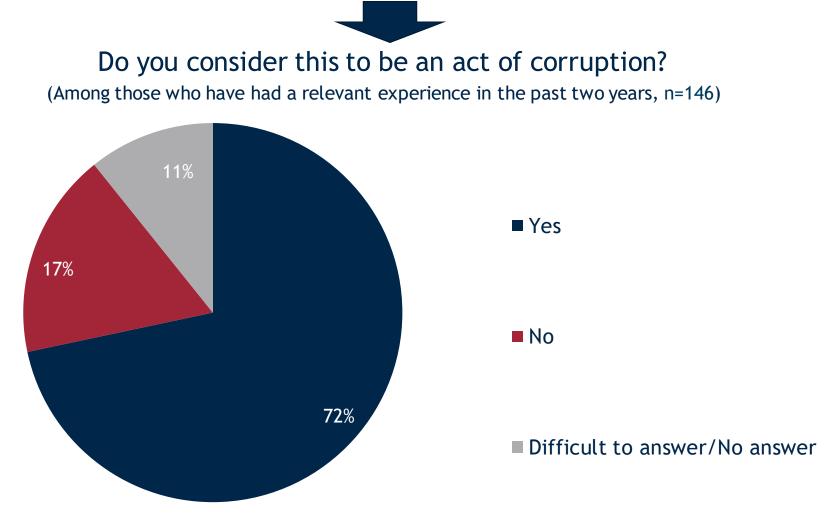
In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?



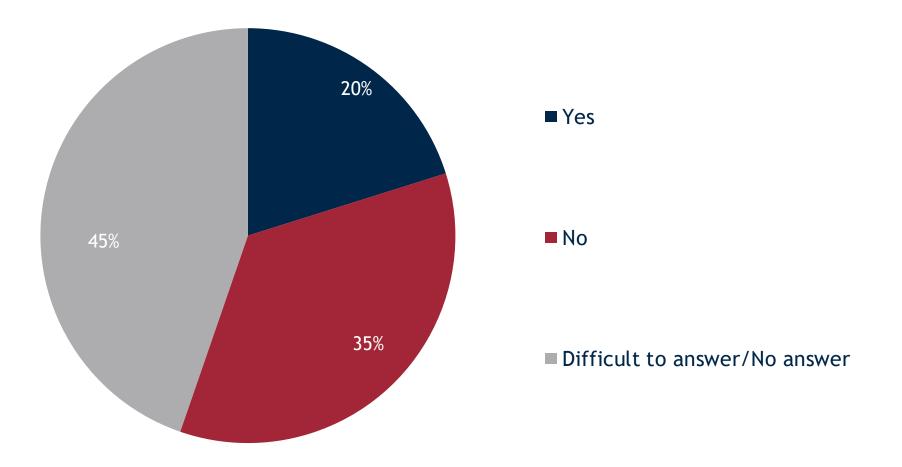
More than 5 times 3-5 times 1 or 2 times Never Difficult to answer/No answer



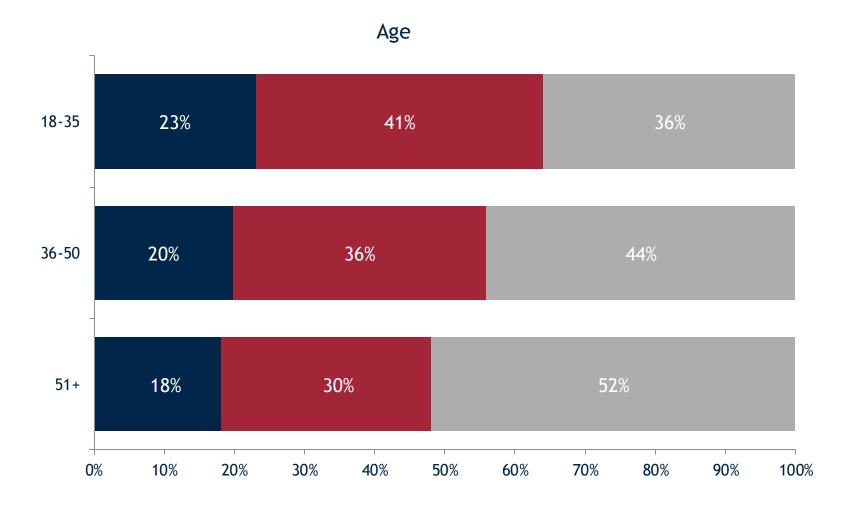
...have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?



Do you think that the Mayor of Chernihiv [Vladyslav Atroshenko] is making an effort to end corruption at the municipal authority level?



Do you think that the Mayor of Chernihiv [Vladyslav Atroshenko] is making an effort to end corruption at the municipal authority level?

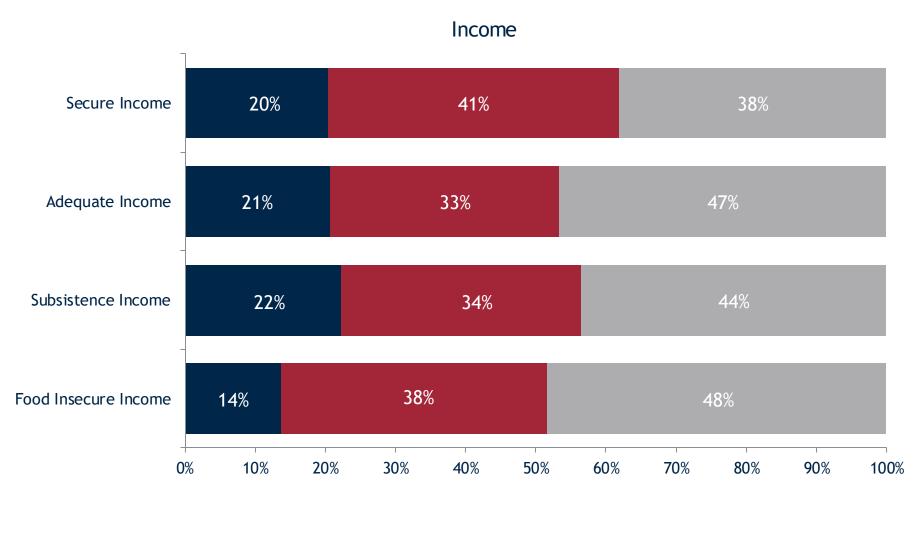


Yes

No

Difficult to answer/No answer

Do you think that the Mayor of Chernihiv [Vladyslav Atroshenko] is making an effort to end corruption at the municipal authority level?



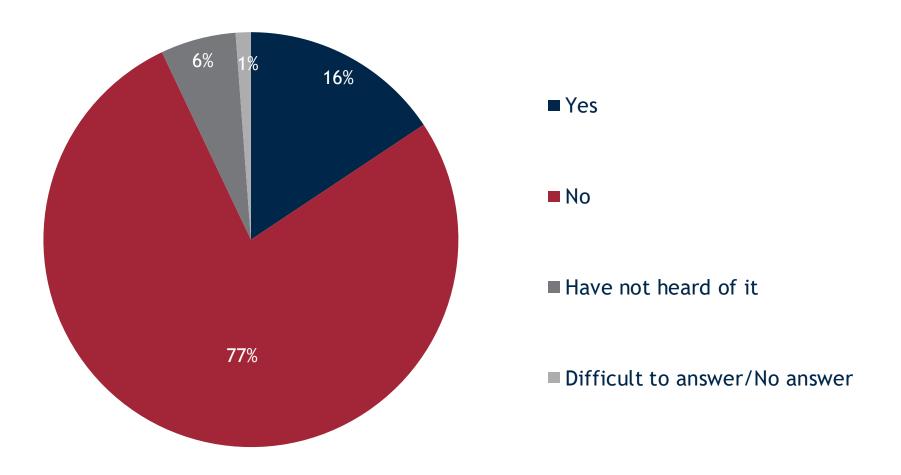
No

Difficult to answer/No answer

## City Call-Center

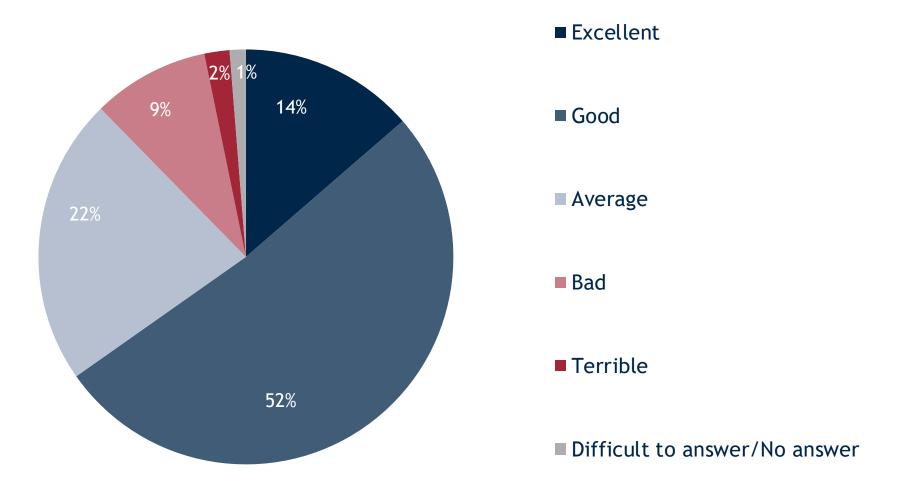


## Have you ever used the Chernihiv City Contact-Center (call-center) to address your local issues?

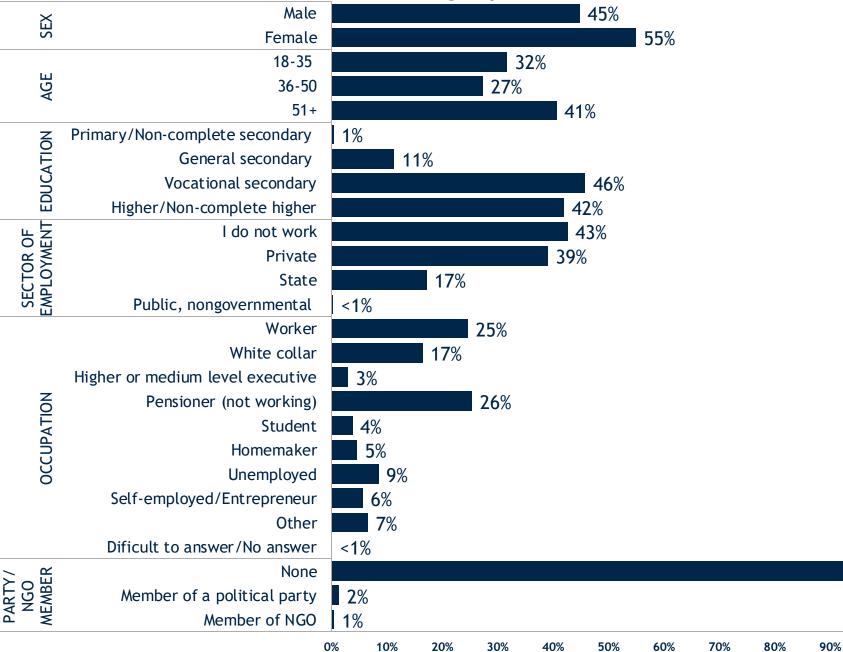


### How would you rate the quality of service at the city call-center?

(Among those who have used city call-center, n=188)



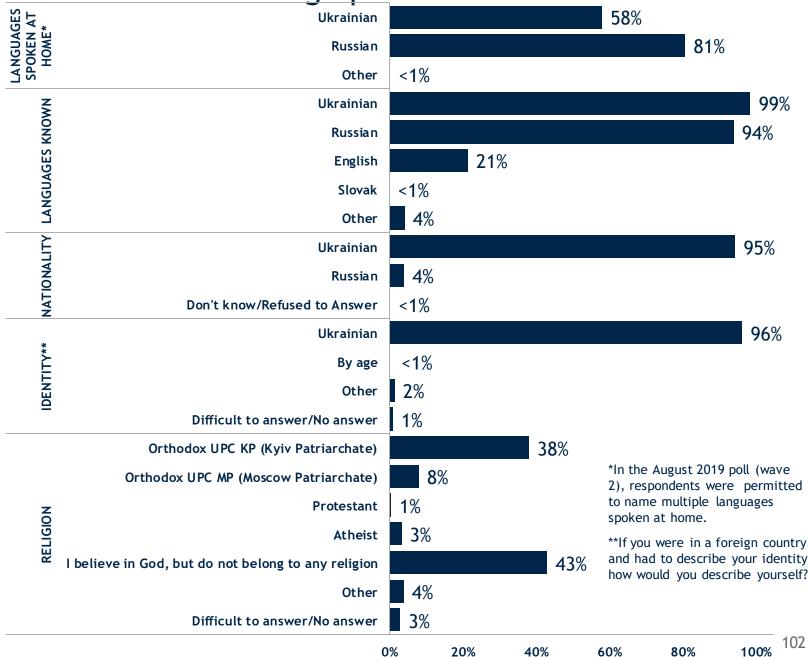




101

98%

100%

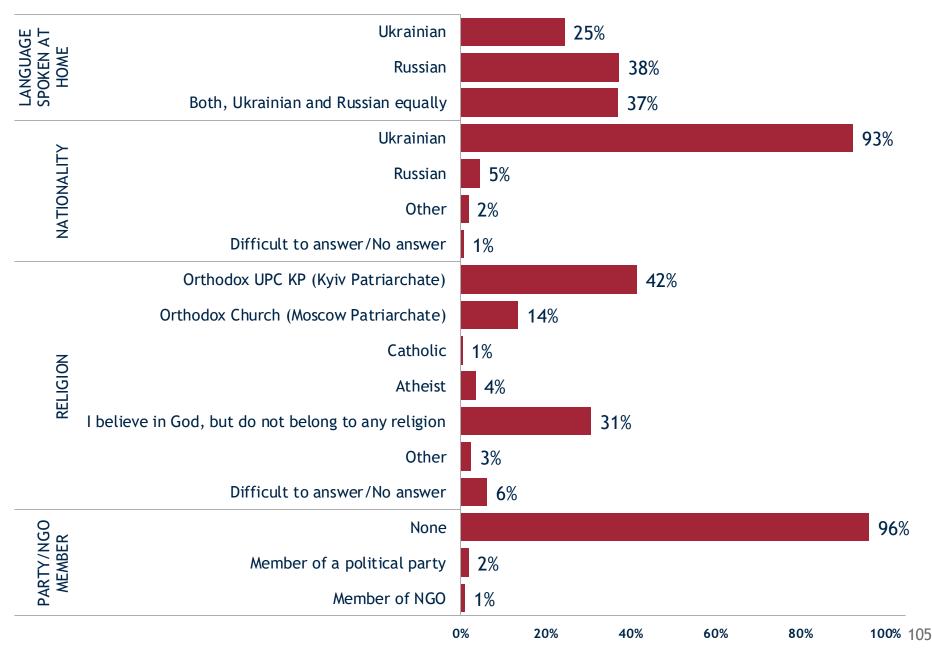


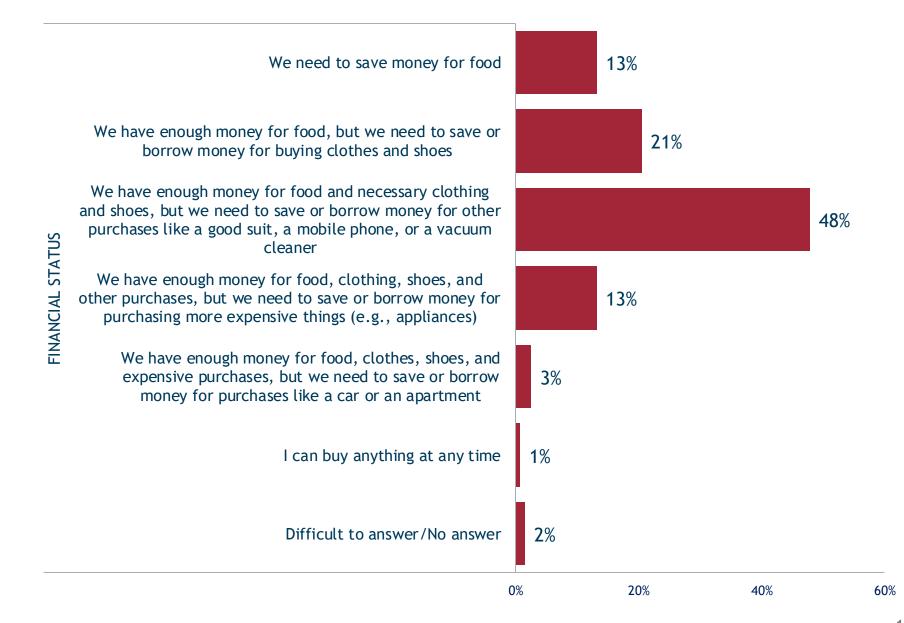


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SEX	Male			45%		
SE	Female				55%	
	18-35		31	1%		
AGE	36-50		28%			
	51+			41%		
Z	Primary/Non-complete secondary	1%				
EDUCATION	General secondary		16%			
nC/	Vocational secondary			36%		
ED	Higher/Non-complete higher			46%		
. ⊢	l do not work			43%		
VEN.	Private			38%		
0 V	State		16%			
SECTOR OF EMPLOYMENT	Public, nongovernmental	1%				
ы́Э	Dificult to answer/No answer	2%			55%	
	Worker		21%			
	White collar		16%			
	Higher or medium level executive	4%				
NO	Pensioner (not working)		27%			
OCCUPATION	Student	4%				
CUP	Homemaker	5%				
OCC	Unemployed	8%				
	Self-employed/Entrepreneur	7%				
	Other	7%				
	Dificult to answer/No answer	1%				
		0%	20%	40%	60%	80%

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