Detailed Methodology

• The survey was coordinated by Dr. Rasa Alisauskiene from Baltic Surveys/The Gallup Organization on behalf of the International Republican Institute’s Center for Insights in Survey Research. The fieldwork was carried out by the Armenian Sociological Association.

• Data was collected throughout Armenia between September 20 and October 13, 2019, through face-to-face interviews in respondents’ homes.

• The sample consisted of 1,200 permanent residents of Armenia older than the age of 18 and eligible to vote. It is representative of the general population by age, gender and region.

• Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age and gender.

• A multistage probability sampling method was used, with random route and next birthday respondent selection procedures.
  • Stage one: All districts of Armenia are grouped into 11 regions. The city of Yerevan was treated as a separate region.
  • Stage two: The territory of each region was split into settlements and grouped according to subtype (i.e., cities, towns and villages).
    • Settlements were selected at random across all regions.
    • The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
  • Stage three: Primary sampling units were described.

• The margin of error does not exceed plus or minus 3.0 points for the full sample.

• The response rate was 66 percent.

• Charts and graphs may not add up to 100 percent due to rounding.

• The survey was funded by the U.S. Agency for International Development.
## (Weighted) Disaggregated Bases and Past Polls

<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
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<tbody>
<tr>
<td>Age Groups</td>
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<td></td>
<td>30-49</td>
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<td></td>
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<tr>
<td>Monthly Household Income</td>
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<tr>
<td></td>
<td>151-250,000 AMD</td>
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<td></td>
<td>&lt;151,000 AMD</td>
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<table>
<thead>
<tr>
<th>IRI Polls</th>
<th>Sample Size</th>
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<tbody>
<tr>
<td>National Poll of Armenia, May 2019</td>
<td>n=1,200</td>
</tr>
<tr>
<td>National Poll of Armenia, October 2018</td>
<td>n=1,200</td>
</tr>
<tr>
<td>National Poll of Armenia, August 2018</td>
<td>n=1,200</td>
</tr>
</tbody>
</table>
Public Expectations
Generally speaking, do you think that things in Armenia are going in the right direction or the wrong direction?

- **Oct 2019**: 62% Right direction, 19% Wrong direction, 18% Don't know/No answer
- **May 2019**: 60% Right direction, 20% Wrong direction, 20% Don't know/No answer
- **Oct 2018**: 72% Right direction, 11% Wrong direction, 17% Don't know/No answer
- **Aug 2018**: 73% Right direction, 14% Wrong direction, 13% Don't know/No answer
What do you think are the biggest successes of the Government? (Spontaneous response; up to three responses permitted)

- Decreased corruption: 30%
- Improved psychological state of people: 19%
- Brought democracy: 13%
- Failure of Republican Party: 11%
- Socio-economic improvement: 10%
- Wage increases: 8%
- Freedom of speech: 8%
- Improved army situation: 7%
- Stopped anarchy: 7%
- Foreign policy: 7%
- Pension increases: 7%
- National Security Service disclosures: 6%
- Restoration of justice: 6%
- Legal equality: 5%
- Revolution: 5%
- Medical worker wage increases: 5%
- Good staff appointments: 4%
- Increase in budget: 4%
- Good choice of Prime Minister: 4%
- Positive attitude towards military: 4%
- Presentation of new projects: 4%
- Country security: 2%
- Improved education: 2%
- Created jobs: 2%
- Other: 10%
- None: 13%
- Don't know/No answer: 3%

* Mentions that add up to less than 2 percent have been merged into “Other.”
What do you think are the biggest failures of the Government?
(Spontaneous response; up to three responses permitted; only responses with at least 2% displayed)

- Bad management: 27%
- Unfulfilled promises: 14%
- Political instability: 13%
- Economic crisis: 10%
- Jobs: 7%
- Foreign policy: 7%
- Rising prices: 5%
- Increased crime: 5%
- Distrust in disclosures: 5%
- Populism: 4%
- Lack of projects: 4%
- Country security declining: 4%
- Problems in justice system: 3%
- The Amulsar issue*: 3%
- Vendettas: 3%
- Pseudo-abolition of monopolies: 3%
- Other: 12%
- None: 20%
- Don’t know/No answer: 10%

* Referring to the development of a gold mine near a popular tourist town, controversial due to the planned usage of cyanide in the mining operations.
In your opinion, what are three things you believe the current government must achieve in the next six months? (Spontaneous response; up to three responses permitted)
What is your preference, should political reforms be undertaken quickly or more gradually?

- Definitely quickly
- More quickly than not
- More gradually than not
- Definitely gradually
- Don’t know/No answer

Oct 2019: 36% Definitely quickly, 34% More quickly than not, 25% More gradually than not, 4% Definitely gradually, 1% Don’t know/No answer

May 2019: 31% Definitely quickly, 31% More quickly than not, 25% More gradually than not, 10% Definitely gradually, 3% Don’t know/No answer

Oct 2018: 34% Definitely quickly, 29% More quickly than not, 24% More gradually than not, 10% Definitely gradually, 3% Don’t know/No answer

Aug 2018: 27% Definitely quickly, 36% More quickly than not, 24% More gradually than not, 10% Definitely gradually, 3% Don’t know/No answer
What is your preference, should economic reforms be undertaken quickly or more gradually?

- Definitely quickly
- More quickly than not
- More gradually than not
- Definitely gradually
- Don’t know/No answer

Oct 2019:
- 42% Definitely quickly
- 33% More quickly than not
- 18% More gradually than not
- 7% Definitely gradually
- 1% Don’t know/No answer

May 2019:
- 31% Definitely quickly
- 32% More quickly than not
- 26% More gradually than not
- 9% Definitely gradually
- 2% Don’t know/No answer

Oct 2018:
- 31% Definitely quickly
- 30% More quickly than not
- 27% More gradually than not
- 10% Definitely gradually
- 2% Don’t know/No answer

Aug 2018:
- 33% Definitely quickly
- 32% More quickly than not
- 25% More gradually than not
- 9% Definitely gradually
- 1% Don’t know/No answer
National Outlook
How would you evaluate the prevailing mood of the Armenian population?

- Belief that the future will definitely be better
- Hope that the future will be somewhat better
- Not much hope for a better future
- Insecurity, worry, fear for the future
- Apathy, belief in fate
- Total disappointment, disbelief in any improvement
- Don't know/No answer

**Oct 2019**
- Belief: 28%
- Hope: 42%
- Not much hope: 18%
- Insecurity, worry: 4%
- Apathy: 4%
- Total disappointment: 3%
- Don't know/No answer: 1%

**May 2019**
- Belief: 29%
- Hope: 40%
- Not much hope: 17%
- Insecurity, worry: 3%
- Apathy: 4%
- Total disappointment: 3%
- Don't know/No answer: 4%

**Oct 2018**
- Belief: 44%
- Hope: 40%
- Not much hope: 10%
- Insecurity, worry: 2%
- Apathy: 1%
- Total disappointment: 2%
- Don't know/No answer: 1%

**Aug 2018**
- Belief: 37%
- Hope: 44%
- Not much hope: 11%
- Insecurity, worry: 3%
- Apathy: 3%
- Total disappointment: 1%
- Don't know/No answer: 1%
Over the last six months, the economic situation in Armenia has…

- **Aug 2018**
  - Improved a lot: 9%
  - Improved somewhat: 34%
  - Stayed the same: 44%
  - Worsened somewhat: 9%
  - Worsened a lot: 2%
  - Don't know/No answer: 2%

- **Oct 2018**
  - Improved a lot: 8%
  - Improved somewhat: 32%
  - Stayed the same: 45%
  - Worsened somewhat: 11%
  - Worsened a lot: 2%
  - Don't know/No answer: 2%

- **May 2019**
  - Improved a lot: 6%
  - Improved somewhat: 36%
  - Stayed the same: 35%
  - Worsened somewhat: 14%
  - Worsened a lot: 4%
  - Don't know/No answer: 4%

- **Oct 2019**
  - Improved a lot: 6%
  - Improved somewhat: 44%
  - Stayed the same: 36%
  - Worsened somewhat: 11%
  - Worsened a lot: 2%
  - Don't know/No answer: 1%

The percentages reflect the distribution of responses to the question about the change in the economic situation over the last six months.
How would you describe the current economic situation of your household?

- Very good
- Somewhat good
- Somewhat bad
- Very bad
- Don't know/No answer

Oct 2019:
- Very good: 5%
- Somewhat good: 58%
- Somewhat bad: 28%
- Very bad: 5%
- Don't know/No answer: 4%
Over the last six months, the financial situation of your household has...

- **Oct 2019**
  - Improved a lot: 2%
  - Improved somewhat: 28%
  - Stayed the same: 55%
  - Worsened somewhat: 13%
  - Worsened a lot: 2%
  - Don’t know/No answer: 1%

- **May 2019**
  - Improved a lot: 4%
  - Improved somewhat: 20%
  - Stayed the same: 58%
  - Worsened somewhat: 14%
  - Worsened a lot: 3%
  - Don’t know/No answer: 2%

- **Oct 2018**
  - Improved a lot: 3%
  - Improved somewhat: 17%
  - Stayed the same: 65%
  - Worsened somewhat: 13%
  - Worsened a lot: 2%
  - Don’t know/No answer: 1%

- **Aug 2018**
  - Improved a lot: 5%
  - Improved somewhat: 17%
  - Stayed the same: 63%
  - Worsened somewhat: 11%
  - Worsened a lot: 3%
  - Don’t know/No answer: 1%
Over the last six months, the financial situation of your household has...

- **Rural**:
  - Improved a lot: 2%
  - Improved somewhat: 26%
  - Stayed the same: 58%
  - Worsened somewhat: 12%
  - Worsened a lot: 1%
  - Don't know/No answer: 2%

- **Towns**:
  - Improved a lot: 2%
  - Improved somewhat: 29%
  - Stayed the same: 57%
  - Worsened somewhat: 10%
  - Worsened a lot: 1%
  - Don't know/No answer: 1%

- **Yerevan**:
  - Improved a lot: 3%
  - Improved somewhat: 28%
  - Stayed the same: 50%
  - Worsened somewhat: 15%
  - Worsened a lot: 3%
  - Don't know/No answer: 1%

- **>250,000 AMD**:
  - Improved a lot: 4%
  - Improved somewhat: 31%
  - Stayed the same: 54%
  - Worsened somewhat: 10%
  - Worsened a lot: 1%
  - Don't know/No answer: 1%

- **151-250,000 AMD**:
  - Improved a lot: 2%
  - Improved somewhat: 30%
  - Stayed the same: 55%
  - Worsened somewhat: 11%
  - Worsened a lot: 1%
  - Don't know/No answer: 2%

- **<151,000 AMD**:
  - Improved a lot: 2%
  - Improved somewhat: 22%
  - Stayed the same: 59%
  - Worsened somewhat: 15%
  - Worsened a lot: 1%
  - Don't know/No answer: 1%
Do you believe that people like you can influence decisions made in your country?

<table>
<thead>
<tr>
<th></th>
<th>Definitely yes</th>
<th>Probably yes</th>
<th>Probably not</th>
<th>Definitely not</th>
<th>Don't know/No answer</th>
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<tbody>
<tr>
<td>Oct 2019</td>
<td>16%</td>
<td>39%</td>
<td>28%</td>
<td>14%</td>
<td>3%</td>
</tr>
<tr>
<td>May 2019</td>
<td>20%</td>
<td>33%</td>
<td>26%</td>
<td>15%</td>
<td>6%</td>
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<tr>
<td>Oct 2018</td>
<td>31%</td>
<td>41%</td>
<td>18%</td>
<td>7%</td>
<td>3%</td>
</tr>
<tr>
<td>Aug 2018</td>
<td>22%</td>
<td>40%</td>
<td>24%</td>
<td>10%</td>
<td>4%</td>
</tr>
</tbody>
</table>
Do you believe that people like you can influence decisions made in your country?

- **Definitely yes**
- **Probably yes**
- **Probably not**
- **Definitely not**
- **Don't know/No answer**

**Rural**
- Definitely yes: 14%
- Probably yes: 39%
- Probably not: 29%
- Definitely not: 16%
- Don't know/No answer: 2%

**Towns**
- Definitely yes: 19%
- Probably yes: 41%
- Probably not: 23%
- Definitely not: 13%
- Don't know/No answer: 4%

**Yerevan**
- Definitely yes: 16%
- Probably yes: 37%
- Probably not: 31%
- Definitely not: 13%
- Don't know/No answer: 3%

**50+**
- Definitely yes: 12%
- Probably yes: 32%
- Probably not: 35%
- Definitely not: 19%
- Don't know/No answer: 2%

**30-49**
- Definitely yes: 18%
- Probably yes: 42%
- Probably not: 25%
- Definitely not: 13%
- Don't know/No answer: 3%

**18-29**
- Definitely yes: 21%
- Probably yes: 47%
- Probably not: 21%
- Definitely not: 8%
- Don't know/No answer: 3%
Domestic Policy
What are the main problems Armenia is currently facing? (Spontaneous response; up to three responses permitted)

Unemployment/Jobs: 31%
Nagorno-Karabakh conflict: 25%
Socio-economic problems: 30%
National security/Borders: 18%
Emigration/Immigration: 14%
Political tension: 13%
Foreign relations/policy: 12%
Poverty/Financial condition of people: 11%
Corruption: 7%
Low wages: 7%
Low pensions or allowances: 9%
Army: 7%
Ecology: 5%
Rising prices: 7%
Education: 7%
State budget: 4%
Financial problems: 3%
Recognition of Armenian genocide: 5%
New government: 3%
Health/Medical problems: 5%
Agriculture: 3%
Industry development: 4%
Bank interest rate decrease: 3%
Other: 29%
Don’t know/No answer: 1%
What are the main problems your town or village is currently facing? (Spontaneous response; up to three responses permitted)

- Unemployment/Jobs (28%)
- Garbage disposal (23%)
- Roads (27%)
- Transport problems (20%)
- Irrigation/Water supply (14%)
- Sanitation (12%)
- Outside lighting (10%)
- Lack of areas for entertaining (9%)
- Socio-economic problems (8%)
- Agricultural development (6%)
- Urban development (6%)
- Ecology (5%)
- Poverty (4%)
- Traffic (4%)
- Planting greenery/Illegal logging (4%)
- Elevator malfunctions (4%)
- Emigration (4%)
- Youth unemployment (4%)
- Low wages (4%)
- Agricultural machinery problem (4%)
- High interest rates for agricultural loans (4%)
- Bad work of local/municipal authorities (3%)
- Street trade regulation (3%)
- Art/Culture (2%)
- Lack of parks/playgrounds (2%)
- Education (1%)
- Other (1%)
- Don't know/No answer (26%)

* Mentions that add up to less than 5 percent for all mentions have been merged into “Other.”
What are the main problems your household is currently facing? (Spontaneous response; up to three responses permitted)

- Financial problems: 26% (50%)
- Housing: 12% (23%)
- Unemployment/Jobs: 10% (19%)
- Judicial Acts Compulsory Enforcement Service (JACES)*: 9% (19%)
- Health problems: 8% (22%)
- Low wages: 6% (13%)
- Social problems: 6% (17%)
- Communal problems: 5% (14%)
- Tuition fees: 5% (11%)
- Emigration/Immigration: 4% (7%)
- Family’s psychological state: 1% (3%)
- None: 5% (5%)
- Don’t know/No answer: 4% (4%)

* JACES is responsible for the enforcement of judicial acts, and has the power to garnish wages and confiscate assets in order to fulfill this duty.
How important is it that all members of our country’s adult population, including women, youth, and people with disabilities, are included in political decision making?

- Very important
- Somewhat important
- Somewhat unimportant
- Very unimportant
- Don’t know/No answer

For Youth:
- Very important: 64%
- Somewhat important: 28%
- Somewhat unimportant: 6%
- Very unimportant: 1%
- Don’t know/No answer: 1%

For People with disabilities:
- Very important: 54%
- Somewhat important: 38%
- Somewhat unimportant: 6%
- Very unimportant: 1%
- Don’t know/No answer: 1%

For Women:
- Very important: 54%
- Somewhat important: 37%
- Somewhat unimportant: 8%
- Very unimportant: 1%
- Don’t know/No answer: 1%
To what extent do you agree or disagree with each of the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Somewhat agree</th>
<th>Somewhat disagree</th>
<th>Strongly disagree</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any form of violence against women is unacceptable and shall be punished by law</td>
<td>76%</td>
<td></td>
<td>20%</td>
<td>3%</td>
<td>1%</td>
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<tr>
<td>The state shall abolish laws and practices that discriminate against women</td>
<td>61%</td>
<td>29%</td>
<td>6%</td>
<td>2%</td>
<td>2%</td>
</tr>
<tr>
<td>The state shall eradicate prejudices and all other practices which are based on the idea of the inferiority of women to men</td>
<td>49%</td>
<td>34%</td>
<td>10%</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>The state shall collect and publish statistical data on violence against women</td>
<td>45%</td>
<td>36%</td>
<td>12%</td>
<td>3%</td>
<td>4%</td>
</tr>
</tbody>
</table>
Governance and Transparency
Please tell me your opinion about the work of each of these institutions:

- Army: 91% Favorable, 8% Unfavorable, 1% Don't know/No answer
- President's office: 82% Favorable, 15% Unfavorable, 3% Don't know/No answer
- Office of Prime Minister: 76% Favorable, 22% Unfavorable, 1% Don't know/No answer
- Armenian Apostolic Church: 74% Favorable, 21% Unfavorable, 5% Don't know/No answer
- Human Rights Defender's (Ombudsman's) office: 63% Favorable, 24% Unfavorable, 13% Don't know/No answer
- Cabinet of ministers: 63% Favorable, 34% Unfavorable, 3% Don't know/No answer
- National Assembly: 63% Favorable, 35% Unfavorable, 2% Don't know/No answer
- Local authorities: 55% Favorable, 38% Unfavorable, 7% Don't know/No answer
- Civil society organizations: 52% Favorable, 32% Unfavorable, 16% Don't know/No answer
- Governors: 49% Favorable, 43% Unfavorable, 8% Don't know/No answer
- Central Electoral Commission: 48% Favorable, 40% Unfavorable, 11% Don't know/No answer
- Political parties: 42% Favorable, 52% Unfavorable, 6% Don't know/No answer
- Constitutional Court: 40% Favorable, 51% Unfavorable, 9% Don't know/No answer
- Prosecutor's office: 38% Favorable, 55% Unfavorable, 7% Don't know/No answer
- Courts: 36% Favorable, 57% Unfavorable, 7% Don't know/No answer
How do you feel about the direction of each of the following issues during the past six months?

- **Progressed**
- **Neither progressed nor regressed**
- **Regressed**
- **Don't know/ No answer**

### Issues

- **Freedom of speech**: 80% Progressed, 15% Neither progressed nor regressed, 4% Regressed
- **Media independence**: 75% Progressed, 20% Neither progressed nor regressed, 3% Regressed
- **Fight against corruption**: 67% Progressed, 28% Neither progressed nor regressed, 4% Regressed
- **Individual human rights**: 65% Progressed, 28% Neither progressed nor regressed, 6% Regressed
- **Democratic governance**: 60% Progressed, 27% Neither progressed nor regressed, 9% Regressed
- **Healthcare**: 51% Progressed, 40% Neither progressed nor regressed, 8% Regressed
- **Economy**: 45% Progressed, 42% Neither progressed nor regressed, 12% Regressed
- **National security**: 44% Progressed, 41% Neither progressed nor regressed, 11% Regressed
- **Foreign policy**: 44% Progressed, 35% Neither progressed nor regressed, 15% Regressed
- **Justice**: 43% Progressed, 38% Neither progressed nor regressed, 15% Regressed
- **Environmental policy**: 35% Progressed, 44% Neither progressed nor regressed, 13% Regressed
Do you believe that democracy is the best possible form of government for our country or not?

- Yes, it is the best possible form of government for our country.
- No, there are other forms of government that could be equally good for our country.
- No, there are other forms of government that are better than democracy.
- Don’t know/No answer

Oct 2019:
- 64% Yes
- 22% Other equally good forms
- 8% Better than democracy
- 6% Don’t know/No answer
The rule of law in a democracy could be understood as “A state when all people and institutions are accountable to the law and the constitution and the law are equally applied towards all.” How strongly do you agree or disagree that rule of law exists in our country?
What is your opinion about the current Armenian judicial system? Is it independent or not?

- Definitely independent
- Somewhat independent
- Probably not independent
- Definitely not independent
- Don’t know/No answer

**Oct 2019**
- Definitely independent: 15%
- Somewhat independent: 36%
- Probably not independent: 26%
- Definitely not independent: 15%
- Don’t know/No answer: 8%

**May 2019**
- Definitely independent: 13%
- Somewhat independent: 30%
- Probably not independent: 30%
- Definitely not independent: 17%
- Don’t know/No answer: 10%
Why do you think that Armenian judicial system is not independent? (Respondents who think that Armenian judicial system is not independent, n=493; several responses permitted)

- The system is not protected against external influence: 51%
- The system is corrupt: 41%
- The system depends on the former regime: 35%
- There are problems in the judicial appointment process: 16%
- Salaries of judges are low: 3%
- Judges lack professional skills and qualifications: 1%
- Don't know/No answer: 1%
What is your opinion about the current Armenian judicial system? Is it effective or not?

- Definitely effective
- Somewhat effective
- Somewhat ineffective
- Definitely ineffective
- Don't know/No answer

**Oct 2019**
- Definitely effective: 13%
- Somewhat effective: 34%
- Somewhat ineffective: 27%
- Definitely ineffective: 17%
- Don't know/No answer: 9%

**May 2019**
- Definitely effective: 7%
- Somewhat effective: 30%
- Somewhat ineffective: 29%
- Definitely ineffective: 23%
- Don't know/No answer: 12%
Why do you think that Armenian judicial system is not effective? (Respondents who think that Armenian judicial system is not efficient, n=533; several responses permitted)

- Court processes are too lengthy: 38%
- Judges lack necessary professional skills and qualifications: 32%
- There is no mechanism to take into account general feedback of citizens on the system: 32%
- Judges have too many cases: 16%
- Judges are not independent: 3%
- Judges are corrupt: 3%
- Don't know/No answer: 5%
In your opinion, reforming the Armenian judicial system should be...

- Top priority: 48%
- Important but lower priority: 34%
- Not too important: 10%
- Should not be done: 4%
- Don't know/No answer: 4%

Oct 2019
Transitional Justice
Some countries that go through large-scale or systemic human rights violations and other crimes apply a special transitional justice system. How important or unimportant is it for Armenia to establish such a system to investigate transgressions committed prior to the 2018 change in power?

- Very important: 30%
- Somewhat important: 30%
- Somewhat unimportant: 17%
- Very unimportant: 13%
- Don't know/No answer: 10%

Oct 2019
Which entity should be in charge of a transitional justice system? (Respondents who think that it is important to establish special transitional justice system, n=720; multiple responses permitted)

- Government: 44%
- National Assembly: 22%
- Supreme Judicial Council: 19%
- Courts: 18%
- Specially created Truth Commissions: 15%
- Anti-corruption Council: 13%
- International organizations: 5%
- Public Council: 2%
- Don't know/No answer: 2%
Which crimes should be investigated by a transitional justice system? (Respondents who think that it is important to establish special transitional justice system, n=720)

<table>
<thead>
<tr>
<th>Crime</th>
<th>Should be investigated</th>
<th>Should not be investigated</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corruption</td>
<td>94%</td>
<td>3%</td>
<td>3%</td>
</tr>
<tr>
<td>Illicit enrichment</td>
<td>92%</td>
<td>5%</td>
<td>3%</td>
</tr>
<tr>
<td>Confiscation of private property</td>
<td>88%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>Human rights abuses</td>
<td>87%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>Embezzlement</td>
<td>86%</td>
<td>11%</td>
<td>3%</td>
</tr>
<tr>
<td>Illegal use of natural resources</td>
<td>85%</td>
<td>10%</td>
<td>5%</td>
</tr>
<tr>
<td>Electoral fraud</td>
<td>81%</td>
<td>15%</td>
<td>4%</td>
</tr>
</tbody>
</table>
What time periods should a transitional justice system cover in their investigations?
(Respondents who think that it is important to establish special transitional justice system, n=720; multiple responses permitted)

- 2008-2018: 82%
- 1998-2007: 53%
- From early 1990s to 1997: 31%
- Back to Soviet days: 4%
- Don’t know/No answer: 5%
What is the ultimate purpose of transitional justice? To ensure that society can reconcile and move on after wrongdoing, or that those who did wrong get punished?
Which of the following would be appropriate measures to address violations committed before 2018?

- Reparations for the victims: 81% Yes, 11% No, 8% Don't know/No answer
- Monetary fines for those found guilty: 78% Yes, 15% No, 7% Don't know/No answer
- Removal from public positions of those found guilty: 74% Yes, 18% No, 8% Don't know/No answer
- Prison terms for those found guilty: 70% Yes, 22% No, 8% Don't know/No answer
- Apologies to victims from those found guilty: 70% Yes, 21% No, 9% Don't know/No answer
- Seizure of property of those found guilty: 68% Yes, 23% No, 8% Don't know/No answer
- Community service for those found guilty: 54% Yes, 33% No, 13% Don't know/No answer
Have you or a relative of yours directly experienced mistreatment or injustice since independence?

- Yes: 23%
- No: 69%
- Don't know/No answer: 8%

Oct 2019
What forms of mistreatment or injustice did you or your relative experience?

(Respondents who said that they or their relatives directly experienced mistreatment or injustice, n=275; multiple responses permitted)

- In the work environment: 23%
- In medical institutions: 15%
- In social services: 8%
- In courts: 6%
- In the educational system: 5%
- Within tax/customs structures: 4%
- In cultural institutions: 3%
- In military recruitment: 3%
- Political persecution: 2%
- Other: 1%
- Don’t know/No answer: 35%
When did you and/or your relative experience injustice or mistreatment?

(Respondents who said that they or their relatives directly experienced mistreatment or injustice, n=275; multiple responses permitted)
Fight Against Corruption
Now I would like to discuss corruption with you. When I say corruption, I mean having to do a favor, give a gift or pay a bribe because someone misuses their position for personal gain. To what extent, if any, has corruption had a negative impact on you?

- 25% It has had a lot of negative impact
- 29% It has had some negative impact
- 17% It has had little negative impact
- 27% It has not had any negative impact
- 10% Don't know/No answer

Oct 2019
I will read you a list of institutions and governmental service providers. Please tell me about the level of corruption for each?
In the past 12 months, how often have you had to do a favor, give a gift or pay a bribe for personal gain?

- Daily: <1%
- Weekly: <1%
- Monthly: 4%
- Less frequently than monthly: 23%
- Not at all: 69%
- Don't know/No answer: 2%
Do you think the current Armenian government is making enough effort to fight corruption?

Oct 2019:
- Yes, enough effort: 66%
- No, not enough effort: 29%
- Don't know/No answer: 5%

May 2019:
- Yes, enough effort: 59%
- No, not enough effort: 31%
- Don't know/No answer: 10%
Do you think that the situation with corruption has been getting better or worse?

- It is getting much better
- It is getting somewhat better
- It is staying the same
- It is getting somewhat worse
- It is getting much worse
- Don't know/No answer

October 2019:
- 10% It is getting much better
- 48% It is getting somewhat better
- 31% It is staying the same
- 5% It is getting somewhat worse
- 3% It is getting much worse
- 3% Don't know/No answer

May 2019:
- 13% It is getting much better
- 45% It is getting somewhat better
- 26% It is staying the same
- 6% It is getting somewhat worse
- 5% It is getting much worse
- 5% Don't know/No answer
Have you heard of any anti-corruption efforts of the Armenian government or National Assembly?

- **Oct 2019**: 58% Yes, 34% No, 8% Don't know/No answer
- **May 2019**: 49% Yes, 42% No, 9% Don't know/No answer
- **Oct 2018**: 54% Yes, 35% No, 11% Don't know/No answer
- **Aug 2018**: 54% Yes, 38% No, 8% Don't know/No answer
If yes, please name the anti-corruption reform?
(Among those aware of anti-corruption efforts, n=694; spontaneous responses; up to three responses permitted)

- National Security Service disclosures: 26%
- Stopped collection of bribes in education system: 16%
- Detention of oligarch leaders: 14%
- Disclosure of corruption in road/traffic police: 12%
- State Revenue Committee reforms: 10%
- Disclosure of corruption in healthcare system: 7%
- Improvement of human rights: 3%
- Reveal of March 1 case*: 2%
- Staff changes: 1%
- Other: 1%
- Don’t know/No answer: 9%

* The March 1 case refers to the 2008 post-election clashes in Yerevan which resulted in the death of 10 people, including two police officers.
How effective are the following bodies in addressing corruption?

National government:
- Very effective: 31%
- Somewhat effective: 39%
- Somewhat ineffective: 17%
- Very ineffective: 8%
- Don't know/No answer: 5%

Local authorities:
- Very effective: 11%
- Somewhat effective: 44%
- Somewhat ineffective: 27%
- Very ineffective: 10%
- Don't know/No answer: 8%

Regional authorities (Marzpetaranner):
- Very effective: 9%
- Somewhat effective: 36%
- Somewhat ineffective: 33%
- Very ineffective: 11%
- Don't know/No answer: 10%
Which among the following entities are the most important to effectively address corruption in our country? (Up to three responses permitted)

- Law enforcement: 48%
- Citizens: 44%
- Political leadership: 38%
- Public sector employees: 37%
- Media: 17%
- Private sector: 13%
- International NGOs/CSOs: 10%
- Domestic NGOs/CSOs: 7%
- None: 1%
- Other: <1%
- Don’t know/No answer: 3%
Political Parties and Government
How much interest do you have in politics? (Responses given a 10-point scale, where 10 means “very much interested” and 1 means “not at all interested”)

- Low interest (1-4): 51% (Oct 2019), 43% (May 2019), 30% (Oct 2018)
- Medium interest (5-6): 30% (Oct 2019), 26% (May 2019), 29% (Oct 2018)
- High interest (7-10): 19% (Oct 2019), 30% (May 2019), 40% (Oct 2018)
- Don’t know/No answer: 1% (Oct 2019), 1% (May 2019), 1% (Oct 2018)
For which of these political parties/alliances would you vote if national parliamentary elections were held next Sunday? Which other party/alliance might you vote for if your first choice is not available?

- My Step: 55% (First choice), 11% (Second choice)
- Prosperous Armenia: 19% (First choice), 25% (Second choice)
- Bright Armenia: 6% (First choice), 18% (Second choice)
- Republican Party of Armenia: 4% (First choice), 2% (Second choice)
- Dashnaktsutyun/Armenian Revolutionary Federation: 3% (First choice), 4% (Second choice)
- Citizen's Choice: <1% (First choice), 1% (Second choice)
- Free Democrats: 1% (First choice)
- Republic Party (Hanrapetutyun): 1% (First choice)
- Other: 1% (<1%)
- None: 10% (First choice), 32% (Second choice)
- Don't know/No answer: 1% (First choice), 5% (Second choice)
For which of these political parties would you never vote?
(Multiple responses permitted)

- Republican Party of Armenia: 59%
- Dashnaktsutyun/Armenian Revolutionary Federation: 17%
- My Step: 11%
- Republic Party (Hanrapetutyun): 10%
- Prosperous Armenia: 6%
- Free Democrats: 5%
- Bright Armenia: 4%
- Citizen’s Choice: 3%
- National Progress: 3%
- Other: 1%
- None: 12%
- Don’t know/No answer: 7%
To what extent do you think political parties/alliances in our country are transparent about the origin of their funding?

- Very transparent
- Somewhat transparent
- Not transparent
- Not transparent at all
- Don't know/No answer

<table>
<thead>
<tr>
<th>Party/Alliance</th>
<th>Very transparent</th>
<th>Somewhat transparent</th>
<th>Not transparent</th>
<th>Not transparent at all</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Step</td>
<td>34%</td>
<td>34%</td>
<td>16%</td>
<td>12%</td>
<td>4%</td>
</tr>
<tr>
<td>Prosperous Armenia</td>
<td>19%</td>
<td>37%</td>
<td>27%</td>
<td>12%</td>
<td>5%</td>
</tr>
<tr>
<td>Bright Armenia</td>
<td>7%</td>
<td>36%</td>
<td>29%</td>
<td>18%</td>
<td>10%</td>
</tr>
<tr>
<td>Republican Party of Armenia</td>
<td>3%</td>
<td>28%</td>
<td>59%</td>
<td>5%</td>
<td>5%</td>
</tr>
</tbody>
</table>
| Armenian Revolutionary Federation   | 2%               | 14%                  | 34%             | 39%                    | 10%                  | (Dashnaktsutyun)
To what extent do you think political parties in our country are transparent about the nomination process for political office?

- **Very transparent**
- **Somewhat transparent**
- **Not transparent**
- **Not transparent at all**
- **Don’t know/No answer**

### My Step
- Very transparent: 36%
- Somewhat transparent: 32%
- Not transparent: 17%
- Not transparent at all: 10%
- Don’t know/No answer: 5%

### Prosperous Armenia
- Very transparent: 19%
- Somewhat transparent: 39%
- Not transparent: 25%
- Not transparent at all: 11%
- Don’t know/No answer: 6%

### Bright Armenia
- Very transparent: 7%
- Somewhat transparent: 40%
- Not transparent: 27%
- Not transparent at all: 15%
- Don’t know/No answer: 11%

### Armenian Revolutionary Federation (Dashnaksutyun)
- Very transparent: 3%
- Somewhat transparent: 15%
- Not transparent: 36%
- Not transparent at all: 35%
- Don’t know/No answer: 12%

### Republican Party of Armenia
- Very transparent: 3%
- Somewhat transparent: 8%
- Not transparent: 29%
- Not transparent at all: 54%
- Don’t know/No answer: 6%
In your opinion, to what degree are political parties vulnerable to the influence of wealthy people?

- Very vulnerable: 21%
- Somewhat vulnerable: 31%
- Somewhat not vulnerable: 25%
- Not vulnerable at all: 16%
- Don’t know/No answer: 7%

Oct 2019
In your opinion, how can political parties become more independent from business influence? (Respondents who think that political parties are vulnerable to the influence of wealthy people, n=629; multiple responses permitted)

- Increased oversight and sanctions for illegal activities: 53%
- Improved reporting on the party financing: 32%
- Increased state funding: 31%
- Other: 1%
- Don’t know/No answer: 5%
Who in your opinion should have the right to fund the activities of political parties? (Multiple responses permitted)

- Party leader: 49%
- Party members: 43%
- Candidates for office: 34%
- Armenian state budget: 28%
- Large Armenian businesses: 12%
- Armenian citizens (both residents and diaspora): 10%
- Armenian diaspora: 8%
- Foreign governments (directly or indirectly through international organizations): 3%
- No one: 2%
- Don't know/No answer: 3%
Would you like to see new political parties in future elections or are you satisfied with the current choices?

- 44% I would like to see new political parties
- 49% I am satisfied with the current choices
- 7% Don’t know/No answer

Oct 2019
Have you ever received any kind of financial support or in-kind contribution from political parties (politicians) or promise of receiving such type of support both during the past elections and outside of them?
Have you ever financially supported a political party?

- Yes: 3%
- No: 94%
- Don’t know/No answer: 3%

Oct 2019
Why did you not financially support a political party?
(Respondents who have not financially supported a political party, n=1,123; multiple responses permitted)

- Did not want to: 29%
- Could not (didn't have enough money): 18%
- It is not right to fund political parties: 16%
- I am not politicized/I was not a party member: 12%
- It was not relevant for me: 8%
- I do not trust parties: 4%
- State/leader must finance party: 1%
- The party must finance itself: 1%
- Other: <1%
- Don't know/No answer: 10%
Who, in your opinion, shall compile the list of party candidates for elections?

- The leader of the political party: 30%
- The executive board: 26%
- The regional offices of the political parties: 8%
- Party members through a secret ballot: 20%
- Party congress open voting: 12%
- Don't know/No answer: 3%

Oct 2019
In general, is the National Assembly doing enough to address the needs of people like you?

- National Assembly is doing a lot
- National Assembly is doing enough
- National Assembly is doing little
- National Assembly is doing nothing
- Don’t know/No answer

Oct 2019:
- 7% National Assembly is doing a lot
- 35% National Assembly is doing enough
- 38% National Assembly is doing little
- 15% National Assembly is doing nothing
- 5% Don’t know/No answer
What is the most important accomplishment of the current National Assembly?
(Spontaneous response; one response permitted)

<table>
<thead>
<tr>
<th>Option</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adopted new laws</td>
<td>10%</td>
</tr>
<tr>
<td>Trust of the people/Legitimacy</td>
<td>7%</td>
</tr>
<tr>
<td>Decreased corruption</td>
<td>5%</td>
</tr>
<tr>
<td>Changed personnel</td>
<td>5%</td>
</tr>
<tr>
<td>Increased salaries</td>
<td>4%</td>
</tr>
<tr>
<td>Freedom of speech</td>
<td>3%</td>
</tr>
<tr>
<td>Improved democracy</td>
<td>3%</td>
</tr>
<tr>
<td>Overthrow of the Republican Party</td>
<td>3%</td>
</tr>
<tr>
<td>Increased pensions</td>
<td>2%</td>
</tr>
<tr>
<td>Parliamentarians are smart and literate</td>
<td>2%</td>
</tr>
<tr>
<td>State budget</td>
<td>2%</td>
</tr>
<tr>
<td>Parliamentarians attend parliamentary sessions</td>
<td>2%</td>
</tr>
<tr>
<td>Equality of human rights</td>
<td>2%</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
</tr>
<tr>
<td>Nothing</td>
<td>32%</td>
</tr>
<tr>
<td>Don’t know/No answer</td>
<td>18%</td>
</tr>
</tbody>
</table>
What specific issue should be the top priority for the National Assembly to address?
(Spontaneous response; up to three responses permitted, only mentions of 2% or more displayed)
How would you rate the performance of the National Assembly since January 2019?

- Very good: 9%
- Somewhat good: 50%
- Somewhat bad: 23%
- Very bad: 12%
- Don’t know/No answer: 6%
International Relations
### How would you evaluate the current state of the relationship between Armenia and the following countries?

<table>
<thead>
<tr>
<th>Country</th>
<th>Good (%)</th>
<th>Bad (%)</th>
<th>Don’t know/No answer (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Georgia</td>
<td>94%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>China</td>
<td>93%</td>
<td>1%</td>
<td>6%</td>
</tr>
<tr>
<td>Iran</td>
<td>93%</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Russia</td>
<td>93%</td>
<td>6%</td>
<td>1%</td>
</tr>
<tr>
<td>European Union</td>
<td>91%</td>
<td>5%</td>
<td>4%</td>
</tr>
<tr>
<td>United States</td>
<td>88%</td>
<td>8%</td>
<td>4%</td>
</tr>
<tr>
<td>Ukraine</td>
<td>80%</td>
<td>10%</td>
<td>10%</td>
</tr>
<tr>
<td>Turkey</td>
<td>1%</td>
<td>98%</td>
<td>1%</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>99%</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>
Which of these countries do you consider the most important political partners or threats for Armenia? (Multiple responses permitted)
Which of these countries do you consider the most important economic partners or threats for Armenia? (Multiple responses permitted)
How important is it for Armenia’s future to solve outstanding problems related to Nagorno-Karabakh in the near future?

- **Oct 2019**: 89% Very important, 10% Somewhat important, 1% Somewhat unimportant, 1% Don't know/No answer
- **May 2019**: 83% Very important, 12% Somewhat important, 2% Somewhat unimportant, 3% Don't know/No answer
- **Oct 2018**: 87% Very important, 11% Somewhat important, 1% Somewhat unimportant, 1% Don't know/No answer
- **Aug 2018**: 78% Very important, 18% Somewhat important, 3% Somewhat unimportant, 1% Don't know/No answer
Do you think that a peaceful settlement of Nagorno-Karabakh conflict can be reached with Azerbaijan without either side resorting to military force?

- Definitely yes
- Probably yes
- Probably no
- Definitely no
- Don't know/No answer

**Oct 2019**
- Definitely yes: 21%
- Probably yes: 28%
- Probably no: 33%
- Definitely no: 15%
- Don't know/No answer: 3%

**May 2019**
- Definitely yes: 16%
- Probably yes: 31%
- Probably no: 29%
- Definitely no: 17%
- Don't know/No answer: 7%

**Oct 2018**
- Definitely yes: 27%
- Probably yes: 29%
- Probably no: 27%
- Definitely no: 11%
- Don't know/No answer: 6%

**Aug 2018**
- Definitely yes: 30%
- Probably yes: 33%
- Probably no: 22%
- Definitely no: 10%
- Don't know/No answer: 5%
Which of these sources do you use to gain political information? (Multiple responses permitted)

Armenian TV: 89%
Social media: 66%
Relatives and friends: 39%
Russian TV: 32%
Radio news and programs: 28%
Online media*: 19%
Debates: 15%
Articles in newspapers: 14%
Colleagues at work: 14%
Billboards: 14%
Meetings with politicians: 12%
Articles in magazines: 12%
European/Western TV: 12%
Official government sources: 11%
Leaflets and direct mail: 2%
None: <1%
Don’t know/No answer: 2%

* Beginning in May 2019, the term “online media” was used instead of internet.
In general, how much influence does each of the following forms of election campaigning have on you?

<table>
<thead>
<tr>
<th>Campaign Type</th>
<th>Strong</th>
<th>Weak</th>
<th>Don't know/No answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>TV talk shows</td>
<td>59%</td>
<td>34%</td>
<td>7%</td>
</tr>
<tr>
<td>Social media campaigns</td>
<td>52%</td>
<td>39%</td>
<td>10%</td>
</tr>
<tr>
<td>TV advertisements</td>
<td>49%</td>
<td>47%</td>
<td>4%</td>
</tr>
<tr>
<td>Political debates</td>
<td>44%</td>
<td>51%</td>
<td>5%</td>
</tr>
<tr>
<td>Meetings with politicians</td>
<td>36%</td>
<td>55%</td>
<td>9%</td>
</tr>
<tr>
<td>Meetings with/opinions of respected people in society</td>
<td>36%</td>
<td>57%</td>
<td>7%</td>
</tr>
<tr>
<td>Paid advertising in the press</td>
<td>26%</td>
<td>64%</td>
<td>10%</td>
</tr>
<tr>
<td>Billboards</td>
<td>23%</td>
<td>69%</td>
<td>8%</td>
</tr>
<tr>
<td>Radio advertisements</td>
<td>20%</td>
<td>69%</td>
<td>11%</td>
</tr>
<tr>
<td>Newspaper articles about the candidates</td>
<td>19%</td>
<td>72%</td>
<td>9%</td>
</tr>
<tr>
<td>Slogans and signs on transport</td>
<td>19%</td>
<td>74%</td>
<td>7%</td>
</tr>
<tr>
<td>Leaflets</td>
<td>16%</td>
<td>74%</td>
<td>10%</td>
</tr>
<tr>
<td>Party or candidate phone calls</td>
<td>14%</td>
<td>66%</td>
<td>20%</td>
</tr>
<tr>
<td>Party or candidate visits to your home</td>
<td>12%</td>
<td>71%</td>
<td>17%</td>
</tr>
<tr>
<td>Personal letter from a candidate</td>
<td>9%</td>
<td>69%</td>
<td>22%</td>
</tr>
</tbody>
</table>
Which Armenian television station’s news and political information do you trust the most? (Up to three responses permitted)

- Shant: 33% (First mention), 71% (All mentions)
- Public TV-H1: 30% (First mention), 53% (All mentions)
- Armenia TV: 14% (First mention), 50% (All mentions)
- None: 9% (First mention), 9% (All mentions)
- Kentron: 7% (First mention), 28% (All mentions)
- Armnews: 3% (First mention), 17% (All mentions)
- H2: 2% (First mention), 10% (All mentions)
- Yerkir Media: 1% (First mention), 7% (All mentions)
- TV5: 1% (First mention), 4% (All mentions)
- Regional TV stations: <1% (First mention), 2% (All mentions)
- Shoghakat: <1% (First mention), 2% (All mentions)
- ATV: <1% (First mention), 3% (All mentions)
- AR TV: <1% (First mention), 2% (All mentions)
- 21 TV: <1% (First mention), 1% (All mentions)
- Other: <1% (First mention), 2% (All mentions)
Which television news program do you trust the most?
(Up to three responses permitted)

- Horizone (Shant): 71%
- Lurer (Public TV-H1): 53%
- Jame (Armenia): 48%
- Epikentron (Kentron): 28%
- Lurer (Armnews): 19%
- Lraber (H2): 11%
- Haylur (TV5): 4%
- Yerkirn Aisor (Yerkir Media): 6%
- Azdarar (AR TV): 3%
- Aisor (ATV): 3%
- Ore (H3): 1%
- Other: 1%
- None: 10%
Which television talk shows do you watch most frequently? (Up to three responses permitted)

<table>
<thead>
<tr>
<th>Show</th>
<th>First mention</th>
<th>All mentions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Herankar (Shant TV)</td>
<td>23%</td>
<td>44%</td>
</tr>
<tr>
<td>Ekeq Haskananq (H1)</td>
<td>18%</td>
<td>33%</td>
</tr>
<tr>
<td>Hayelu Araj (Kentron TV)</td>
<td>9%</td>
<td>26%</td>
</tr>
<tr>
<td>Hanrayin Knnarkum with Petros Ghazaryan (H1)</td>
<td>8%</td>
<td>20%</td>
</tr>
<tr>
<td>Khoski Iravunk (H2)</td>
<td>4%</td>
<td>10%</td>
</tr>
<tr>
<td>Harcazruyc (TV5 Channel)</td>
<td>3%</td>
<td>7%</td>
</tr>
<tr>
<td>Harcazruyc Petros Ghazaryani het (H1)</td>
<td>2%</td>
<td>14%</td>
</tr>
<tr>
<td>Rules of the Game</td>
<td>2%</td>
<td>12%</td>
</tr>
<tr>
<td>Yerkri Hartsy (Yerkir Media TV)</td>
<td>1%</td>
<td>10%</td>
</tr>
<tr>
<td>Other</td>
<td>&lt;1%</td>
<td></td>
</tr>
<tr>
<td>None</td>
<td>27%</td>
<td>27%</td>
</tr>
<tr>
<td>Don't know/No answer</td>
<td>1%</td>
<td>5%</td>
</tr>
</tbody>
</table>
Is Armenian mass media free to express various political views?

- Oct 2019:
  - Totally free: 39%
  - Somewhat free: 47%
  - Not very free: 8%
  - Not free at all: 2%
  - Don’t know/No answer: 5%

- May 2019:
  - Totally free: 40%
  - Somewhat free: 43%
  - Not very free: 5%
  - Not free at all: 3%
  - Don’t know/No answer: 10%

- Oct 2018:
  - Totally free: 41%
  - Somewhat free: 43%
  - Not very free: 10%
  - Not free at all: 2%
  - Don’t know/No answer: 5%

- Aug 2018:
  - Totally free: 31%
  - Somewhat free: 49%
  - Not very free: 12%
  - Not free at all: 3%
  - Don’t know/No answer: 5%
Why do you think that Armenian mass media is not free to express various political views?
(Among those who said that media is not free, n=122)
How much time do you spend on the internet per week?

- More than 21 hours per week
- 15-21 hours per week
- 8-14 hours per week
- 1-7 hours per week
- Less than an hour per week
- I do not use internet
- Don't know/No answer

Oct 2019:
- More than 21 hours: 17%
- 15-21 hours: 18%
- 8-14 hours: 23%
- 1-7 hours: 16%
- Less than an hour: 4%
- I do not use internet: 21%
- Don't know/No answer: 1%

May 2019:
- More than 21 hours: 24%
- 15-21 hours: 17%
- 8-14 hours: 18%
- 1-7 hours: 14%
- Less than an hour: 3%
- I do not use internet: 23%
- Don't know/No answer: 1%
Where do you access the internet?
(Among internet users; up to three responses permitted)

Which internet sites do you visit most often for getting news?
(Among internet users; spontaneous response; up to three responses permitted)

- **News.am**: 37% (Oct 2019), 35% (May 2019)
- **Azatutyun.am**: 28% (Oct 2019), 36% (May 2019)
- **Facebook**: 24% (Oct 2019)
- **Mamul.am**: 14% (Oct 2019), 12% (May 2019)
- **1in.am**: 14% (Oct 2019), 18% (May 2019)
- **Lurer.am**: 12% (Oct 2019), 13% (May 2019)
- **Shamshyan.am**: 12% (Oct 2019), 13% (May 2019)
- **Tert.am**: 10% (Oct 2019), 10% (May 2019)
- **YouTube**: 6% (Oct 2019), 10% (May 2019)
- **Aravot.am**: 5% (Oct 2019)
- **Lragir.am**: 3% (Oct 2019), 4% (May 2019)
- **Blognews.am**: 3% (Oct 2019), 9% (May 2019)
- **Armnews.am**: 3% (Oct 2019), 7% (May 2019)
- **Aysor.am**: 2% (Oct 2019)
- **Armtimes.com**: 2% (Oct 2019)
- **CivilNet.am**: 2% (Oct 2019), 3% (May 2019)
- **Hraparak.am**: 1% (Oct 2019), 4% (May 2019)
- **Other**: 19% (Oct 2019), 19% (May 2019)
- **Don't know/No answer**: 6% (Oct 2019), 9% (May 2019)

Data source: Oct 2019, n=951; May 2019, n=917
Demographics
<table>
<thead>
<tr>
<th>Demographics</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GENDER</strong></td>
</tr>
<tr>
<td>Male</td>
</tr>
<tr>
<td>Female</td>
</tr>
<tr>
<td><strong>AGE</strong></td>
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<tr>
<td>18-29</td>
</tr>
<tr>
<td>30-49</td>
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<tr>
<td>50+</td>
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<tr>
<td><strong>ETHNICITY</strong></td>
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<tr>
<td>Armenian</td>
</tr>
<tr>
<td><strong>EDUCATION</strong></td>
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<tr>
<td>Primary/unfinished secondary</td>
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<tr>
<td>Secondary</td>
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<tr>
<td>Vocational</td>
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<tr>
<td>Higher, incomplete higher</td>
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<tr>
<td><strong>OCCUPATION</strong></td>
</tr>
<tr>
<td>Blue collar</td>
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<tr>
<td>Farmer</td>
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<td>White collar</td>
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<td>Executive</td>
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<td>Homemaker</td>
</tr>
<tr>
<td>Self-employed</td>
</tr>
<tr>
<td>Unemployed</td>
</tr>
</tbody>
</table>
Demographics

**Religion**
- Armenian Apostolic: 97%
- Other: 2%
- None: 1%

**Urbaneity**
- Urban: 64%
- Rural: 36%

**Regions**
- Yerevan: 37%
- Aragatsotn: 4%
- Ararat: 9%
- Armavir: 9%
- Gegharkunik: 8%
- Kotayk: 8%
- Lori: 7%
- Shirak: 8%
- Syunik: 5%
- Tavush: 4%
- Vayots Dzor: 2%