Public Opinion Survey: Residents of Jordan

September 4 - 13, 2020
Detailed Methodology

- The survey was conducted on behalf of the International Republican Institute’s Center for Insights in Survey Research by NAMA Strategic Intelligence Solutions.

- The sample consists of n=3,000 face-to-face interviews with Jordanians aged 18 and above conducted nationwide between September 4 and September 13, 2020. The sample excludes Jordanians living in student housing, prisons, nursing homes and factory accommodations.

- Given the COVID-19 pandemic, NAMA’s enumeration team maintained the WHO-recommended social distancing with the respondents, and where possible, interviews were conducted in open space outside, such as backyards, especially in the outer governorates.

- The 2015 National Census was used to design and draw the sample. The sample was designed to cover the 12 governorates, using stratified clusters proportional to size sampling method with three levels:
  - Governorates divided into rural and urban areas
  - Administrative divisions within each urban and rural area
  - Clusters within each administrative division.

- The margin of error is ±2.5 points at the 95 percent confidence level.

- The response rate was 77 percent.

- The data was weighted to ensure its national representativeness across age groups, governorates, urbanicity and educational attainment.

- Figures in charts and tables may not add up to 100 percent due to rounding.

- This survey was made possible by the generous support of the American people through the United States Agency for International Development.
<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governorate</td>
<td>Amman</td>
<td>n=1,174</td>
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<tr>
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<td>Balqa</td>
<td>n=173</td>
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<td>Zarqa</td>
<td>n=420</td>
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<td>Tafelah</td>
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<tr>
<td>Age Brackets</td>
<td>Age 18-35</td>
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<tr>
<td></td>
<td>Age 36-55</td>
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<td></td>
<td>Age 56 or older</td>
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<td>Education Attainment Brackets</td>
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<td>Preparatory</td>
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<td>Secondary/Professional/Technical</td>
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<td></td>
<td>Post-secondary</td>
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<tr>
<td>Gender</td>
<td>Male</td>
<td>n=1,520</td>
</tr>
<tr>
<td></td>
<td>Female</td>
<td>n=1,481</td>
</tr>
</tbody>
</table>

*Note: 1. Cited bases are weighted. Margin of error will vary with disaggregate sample size n. 2. Results with base less than 50 should be interpreted with caution.*
General Perceptions of Democracy
Overall, is Jordan headed in the right or wrong direction?

*Comparison with 2019* poll

- Things are going mostly in the right direction:
  - 2019: 9%
  - 2020: 16%

- Things are going somewhat in the right direction:
  - 2019: 33%
  - 2020: 36%

- Things are going somewhat in the wrong direction:
  - 2019: 25%
  - 2020: 22%

- Things are going mostly in the wrong direction:
  - 2019: 32%
  - 2020: 24%

- Don't know/Refused to answer:
  - 2019: 1%
  - 2020: 2%

*The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.*
Which of the following is the most important challenge facing Jordan today?

- The economy, such as poverty, unemployment or price hikes: 73%
- Halting financial and administrative corruption: 21%
- Syrian refugees’ impact on Jordan: 3%
- Resolving the Palestinian conflict: 1%
- Development of democracy: 1%
- Don’t know/Refused to Answer: 1%
To what extent do you believe that the government will be able to resolve this challenge over the next 5 years?

In relation to the challenges mentioned earlier

The economy, such as poverty, unemployment or price hikes (n=2,188)

- To a large extent: 18%
- To a medium extent: 38%
- To a small extent: 18%
- It will not be able at all: 24%
- Don’t know/Refused to answer: 2%

Halting financial and administrative corruption (n=639)

- To a large extent: 9%
- To a medium extent: 29%
- To a small extent: 19%
- It will not be able at all: 42%
- Don’t know/Refused to answer: 1%
Which of the following elements do you consider to be the most important element of democracy?

- Freedom of expression: 38%
- Equal rights under the law: 28%
- Freedom within the rule of law: 20%
- Citizens choose their leaders through free elections: 11%
- Other: 1%
- Don't know/Refused to answer: 2%
Which country comes to mind as the most democratic?  
(Spontaneous response)

- Jordan: 26%
- USA: 17%
- Turkey: 12%
- Sweden and other Scandinavian countries: 4%
- Germany: 3%
- GCC countries: 3%
- UK: 3%
- Canada: 3%
- Europe: 2%
- No answer: 2%
- Lebanon: 2%
- Switzerland: 2%
- East Asia*: 1%
- France: 1%
- Israel: 1%
- Australia and New Zealand: 0%
- None/ No answer: 8%

*Note: 1. The GCC consists of respondents who mentioned UAE, Kuwait and other countries in the Gulf Cooperation Council.  
2. Mentions of less than 1 percent have been combined into Other.
Which country comes to mind as the least democratic?

(Spontaneous response)

- Syria: 25%
- Jordan: 13%
- Egypt: 13%
- Saudi Arabia: 7%
- Lebanon: 4%
- Palestine: 4%
- Iraq: 3%
- Other Arab, Middle Eastern, and GCC states: 3%
- USA: 2%
- Sudan: 2%
- Yemen: 1%
- East and Southeast Asian Countries: 1%
- Libya: 1%
- None: 3%
- Other: 2%
- Don’t know/Refused to answer: 17%

*Note: 1. The GCC consists of respondents who mentioned UAE, Kuwait and other countries in the Gulf Cooperation Council. 2. Mentions of less than 1% have been combined into Other.*
On a scale of 1-10 (where 1 means not at all and 10 means fully democratic) to what extent is each of the following countries a democracy?

(Mean Scores)
How important is it for you to live in a country that is governed democratically?

- Very important: 70%
- Important: 21%
- Unimportant: 7%
- Not important at all: 2%
- Don't know/Refused to Answer: <1%
How important is it for you to live in a country that is governed democratically?

By governorate

<table>
<thead>
<tr>
<th>Governorate</th>
<th>Very important</th>
<th>Important</th>
<th>Unimportant</th>
<th>Very unimportant</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>All respondents</td>
<td>70%</td>
<td>21%</td>
<td>7%</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Tafelah</td>
<td>79%</td>
<td>13%</td>
<td>5%</td>
<td>3%</td>
<td></td>
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<tr>
<td>Ma'an</td>
<td>79%</td>
<td>16%</td>
<td>3%</td>
<td>1%</td>
<td></td>
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<tr>
<td>Madaba</td>
<td>78%</td>
<td>20%</td>
<td>1%</td>
<td>1%</td>
<td></td>
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<tr>
<td>Aqaba</td>
<td>74%</td>
<td>16%</td>
<td>3%</td>
<td>5%</td>
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<tr>
<td>Irbid</td>
<td>72%</td>
<td>19%</td>
<td>7%</td>
<td>1%</td>
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<tr>
<td>Amman</td>
<td>72%</td>
<td>19%</td>
<td>7%</td>
<td>2%</td>
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<tr>
<td>Ajloun</td>
<td>71%</td>
<td>21%</td>
<td>7%</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Jarash</td>
<td>70%</td>
<td>22%</td>
<td>7%</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Balqa</td>
<td>69%</td>
<td>23%</td>
<td>6%</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Mafraq</td>
<td>68%</td>
<td>26%</td>
<td>3%</td>
<td>&lt;1%</td>
<td></td>
</tr>
<tr>
<td>Karak</td>
<td>68%</td>
<td>25%</td>
<td>3%</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>Zarqa</td>
<td>61%</td>
<td>29%</td>
<td>8%</td>
<td>1%</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>
Thinking about our country’s current political system, do you believe it is a…?

By gender, age and education

All respondents
- Full democracy: 17%
- Nearly a Full Democracy: 42%
- Flawed Democracy: 33%
- Not a democracy at all: 7%

Male
- Full democracy: 17%
- Nearly a Full Democracy: 38%
- Flawed Democracy: 35%
- Not a democracy at all: 9%

Female
- Full democracy: 18%
- Nearly a Full Democracy: 46%
- Flawed Democracy: 31%
- Not a democracy at all: 4%

18-35
- Full democracy: 18%
- Nearly a Full Democracy: 43%
- Flawed Democracy: 33%
- Not a democracy at all: 6%

36-55
- Full democracy: 17%
- Nearly a Full Democracy: 41%
- Flawed Democracy: 34%
- Not a democracy at all: 7%

56 or older
- Full democracy: 15%
- Nearly a Full Democracy: 42%
- Flawed Democracy: 34%
- Not a democracy at all: 8%

Primary or less
- Full democracy: 29%
- Nearly a Full Democracy: 40%
- Flawed Democracy: 24%
- Not a democracy at all: 5%

Preparatory
- Full democracy: 20%
- Nearly a Full Democracy: 42%
- Flawed Democracy: 29%
- Not a democracy at all: 8%

Secondary/Professional/Technical
- Full democracy: 18%
- Nearly a Full Democracy: 43%
- Flawed Democracy: 33%
- Not a democracy at all: 6%

Post-secondary
- Full democracy: 12%
- Nearly a Full Democracy: 42%
- Flawed Democracy: 39%
- Not a democracy at all: 7%

Don’t know/Refused to answer: 1%
Thinking about our country’s current political system, do you believe it is a...?

By governorate

<table>
<thead>
<tr>
<th>Governorate</th>
<th>Full democracy</th>
<th>Nearly a full democracy</th>
<th>Flawed democracy</th>
<th>Not a democracy at all</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balqa</td>
<td>25%</td>
<td>36%</td>
<td>31%</td>
<td>5% 3%</td>
</tr>
<tr>
<td>Mafraq</td>
<td>24%</td>
<td>47%</td>
<td>24%</td>
<td>5% 1%</td>
</tr>
<tr>
<td>Aqaba</td>
<td>22%</td>
<td>41%</td>
<td>31%</td>
<td>5% &lt;1%</td>
</tr>
<tr>
<td>Madaba</td>
<td>21%</td>
<td>40%</td>
<td>31%</td>
<td>7%</td>
</tr>
<tr>
<td>Ma’an</td>
<td>21%</td>
<td>33%</td>
<td>38%</td>
<td>7%</td>
</tr>
<tr>
<td>Ajloun</td>
<td>20%</td>
<td>34%</td>
<td>38%</td>
<td>7% 2%</td>
</tr>
<tr>
<td>Zarqa</td>
<td>20%</td>
<td>49%</td>
<td>27%</td>
<td>3% 1%</td>
</tr>
<tr>
<td>Tafelah</td>
<td>18%</td>
<td>34%</td>
<td>40%</td>
<td>8%</td>
</tr>
<tr>
<td>Jarash</td>
<td>15%</td>
<td>29%</td>
<td>46%</td>
<td>9%</td>
</tr>
<tr>
<td>Amman</td>
<td>15%</td>
<td>42%</td>
<td>35%</td>
<td>8% 1%</td>
</tr>
<tr>
<td>Irbid</td>
<td>15%</td>
<td>43%</td>
<td>34%</td>
<td>7% 1%</td>
</tr>
<tr>
<td>Karak</td>
<td>14%</td>
<td>42%</td>
<td>34%</td>
<td>9% &lt;1%</td>
</tr>
</tbody>
</table>
When you think about the development of democracy in Jordan, do you think it is developing fast, developing slowly, not developing at all, or regressing?

_by gender, age and education_

- **All respondents**: 15% Developing quickly, 57% Developing slowly, 16% Not developing at all (stagnant), 12% Regressing, 1% Don’t know/Refused to answer
- **Male**: 13% Developing quickly, 54% Developing slowly, 19% Not developing at all (stagnant), 14% Regressing, 1% Don’t know/Refused to answer
- **Female**: 16% Developing quickly, 61% Developing slowly, 13% Not developing at all (stagnant), 9% Regressing, 1% Don’t know/Refused to answer
- **18-35**: 15% Developing quickly, 57% Developing slowly, 16% Not developing at all (stagnant), 12% Regressing, 1% Don’t know/Refused to answer
- **36-55**: 16% Developing quickly, 56% Developing slowly, 16% Not developing at all (stagnant), 11% Regressing, 1% Don’t know/Refused to answer
- **56 or older**: 14% Developing quickly, 56% Developing slowly, 15% Not developing at all (stagnant), 14% Regressing, 1% Don’t know/Refused to answer
- **Primary or less**: 25% Developing quickly, 50% Developing slowly, 12% Not developing at all (stagnant), 12% Regressing, 2% Don’t know/Refused to answer
- **Preparatory**: 16% Developing quickly, 59% Developing slowly, 14% Not developing at all (stagnant), 9% Regressing, 1% Don’t know/Refused to answer
- **Secondary/Professional/Technical**: 15% Developing quickly, 57% Developing slowly, 17% Not developing at all (stagnant), 11% Regressing, 1% Don’t know/Refused to answer
- **Post-secondary**: 11% Developing quickly, 58% Developing slowly, 16% Not developing at all (stagnant), 15% Regressing, <1% Don’t know/Refused to answer
When you think about the development of democracy in Jordan, do you think it is developing fast, developing slowly, not developing at all, or regressing?

By governorate

- Developing quickly
- Developing slowly
- Not developing at all (stagnant)
- Regressing
- Don’t know/Refused to answer
To what extent do you think the following constitute an obstacle to the development of democracy in Jordan?

1. Current economic situation
   - Great extent: 62%
   - Medium extent: 24%
   - Little extent: 9%
   - Not at all: 5%
   - Don't know/Refused to answer: 1%

2. Inequal access to opportunities
   - Great extent: 59%
   - Medium extent: 30%
   - Little extent: 7%
   - Not at all: 3%
   - Don't know/Refused to answer: 1%

3. External pressure not to have democracy in Jordan
   - Great extent: 49%
   - Medium extent: 28%
   - Little extent: 10%
   - Not at all: 10%
   - Don't know/Refused to answer: 4%

4. Lack of civil liberties and political rights
   - Great extent: 39%
   - Medium extent: 39%
   - Little extent: 11%
   - Not at all: 7%
   - Don't know/Refused to answer: 4%

5. The people are not ready, due to cultural, religious and social norms
   - Great extent: 38%
   - Medium extent: 37%
   - Little extent: 11%
   - Not at all: 12%
   - Don't know/Refused to answer: 1%

6. Lack of political will
   - Great extent: 37%
   - Medium extent: 42%
   - Little extent: 11%
   - Not at all: 7%
   - Don't know/Refused to answer: 3%

7. Weak political parties
   - Great extent: 31%
   - Medium extent: 34%
   - Little extent: 14%
   - Not at all: 13%
   - Don't know/Refused to answer: 8%
Which of the following two statements is closest to your point of view: the country is governed in the interest of the majority of people, or in the interest of a few?

*Comparison with 2019* poll

- The government works for the majority of Jordanians: 27% (2019), 36% (2020)
- For the interest of a few: 72% (2019), 61% (2020)
- Don’t know / Refused to answer: 1% (2019), 3% (2020)

*The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.*
Which of the following two statements best represents your point of view: the country is governed in the interest of the majority of people, or in the interest of a few?

*By governorate*

<table>
<thead>
<tr>
<th>Governorate</th>
<th>In the interest of the majority of people</th>
<th>In the interest of a few</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zarqa</td>
<td>40%</td>
<td>56%</td>
<td>4%</td>
</tr>
<tr>
<td>Amman</td>
<td>39%</td>
<td>59%</td>
<td>2%</td>
</tr>
<tr>
<td>Balqa</td>
<td>37%</td>
<td>62%</td>
<td>1%</td>
</tr>
<tr>
<td>Mafraq</td>
<td>36%</td>
<td>54%</td>
<td>10%</td>
</tr>
<tr>
<td>Aqaba</td>
<td>36%</td>
<td>60%</td>
<td>4%</td>
</tr>
<tr>
<td>Jarash</td>
<td>35%</td>
<td>62%</td>
<td>3%</td>
</tr>
<tr>
<td>Madaba</td>
<td>32%</td>
<td>66%</td>
<td>3%</td>
</tr>
<tr>
<td>Ajloun</td>
<td>31%</td>
<td>67%</td>
<td>2%</td>
</tr>
<tr>
<td>Irbid</td>
<td>31%</td>
<td>67%</td>
<td>2%</td>
</tr>
<tr>
<td>Karak</td>
<td>30%</td>
<td>69%</td>
<td>1%</td>
</tr>
<tr>
<td>Ma'an</td>
<td>23%</td>
<td>76%</td>
<td>1%</td>
</tr>
<tr>
<td>Tafelah</td>
<td>23%</td>
<td>77%</td>
<td>1%</td>
</tr>
</tbody>
</table>
Which of the following two statements is closest to your point of view: the country is governed in the interest of the majority of people, or in the interest of a few?

*By region*

- **Center (n=1830)**
  - In the interest of the majority of the people: 39%
  - In the interest of a few: 59%
  - Don't know/Refused to answer: 3%

- **North (n=889)**
  - In the interest of the majority of the people: 32%
  - In the interest of a few: 64%
  - Don't know/Refused to answer: 4%

- **South (n=282)**
  - In the interest of the majority of the people: 29%
  - In the interest of a few: 70%
  - Don't know/Refused to answer: 2%

*Note: center region consists of Amman, Zarqa, Madaba, Balqa; north of Irbid, Jerash, Ajloun, Mafraq; and south of Tafileh, Karak, Maan, Aqaba.*
Please tell me for each of the following things how essential you think it is as a characteristic of democracy. Use this scale where 1 means “not at all an essential characteristic of democracy” and 4 means it definitely is “an essential characteristic of democracy”

- Civil and political rights are guaranteed for all
  - An essential characteristic of democracy: 65%
  - An essential characteristic of democracy to an extent: 18%
  - Not an essential characteristic of democracy to an extent: 11%
  - Not an essential characteristic of democracy: 5%
  - Don’t know / Refused to answer: 2%

- People choose their leaders (representatives) in free elections
  - An essential characteristic of democracy: 61%
  - An essential characteristic of democracy to an extent: 18%
  - Not an essential characteristic of democracy to an extent: 13%
  - Not an essential characteristic of democracy: 7%
  - Don’t know / Refused to answer: 1%

- Governments tax the rich and supports the poor
  - An essential characteristic of democracy: 60%
  - An essential characteristic of democracy to an extent: 17%
  - Not an essential characteristic of democracy to an extent: 13%
  - Not an essential characteristic of democracy: 9%
  - Don’t know / Refused to answer: 1%

- Women have equal rights as men and receive the same treatment as men do
  - An essential characteristic of democracy: 51%
  - An essential characteristic of democracy to an extent: 22%
  - Not an essential characteristic of democracy to an extent: 16%
  - Not an essential characteristic of democracy: 10%
  - Don’t know / Refused to answer: 1%
Which of the following statements is the closest to your point of view?

Comparison with 2019* poll

- Laws of our country should be based entirely on Sharia law
- Laws of our country should be based mostly on Sharia law
- Laws of our country should be based somewhat on Sharia law
- Laws of our country should not be based at all on Sharia law
- Don’t know/Refused to answer

*Note: The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.
Which of the following statements is the closest to your point of view?

By gender

Laws of our country should be based entirely on the Sharia law

- Male: 51%
- Female: 54%

Laws of our country should be based mostly on the Sharia law

- Male: 29%
- Female: 32%

Laws of our country should be based somewhat on Sharia law

- Male: 16%
- Female: 11%

Laws of our country should not be based at all on Sharia law

- Male: 3%
- Female: 1%

Don’t know/Refused to answer

- Male: 1%
- Female: 1%
I would like to know to what extent you think each of these systems would be suitable for Jordan?

A system governed by Islamic law without political parties or elections

- Completely suitable: 29%
- Suitable: 28%
- Somewhat suitable: 15%
- Not suitable at all: 23%
- Don’t know/Refused to answer: 5%

A parliamentary system in which nationalist, left wing, right wing and Islamist parties compete in parliamentary elections

- Completely suitable: 21%
- Suitable: 32%
- Somewhat suitable: 15%
- Not suitable at all: 25%
- Don’t know/Refused to answer: 9%

A strong authority which makes decisions without considering electoral results or the opinions of the opposition

- Completely suitable: 11%
- Suitable: 25%
- Somewhat suitable: 14%
- Not suitable at all: 44%
- Don’t know/Refused to answer: 6%
To what extent are you satisfied with the Jordanian government’s response to the Coronavirus?

By gender, age and education

- **All respondents**
  - Very Satisfied: 40%
  - Somewhat satisfied: 36%
  - Somewhat not satisfied: 12%
  - Not at all satisfied: 12%
  - Don’t know/Refused to answer: 1%

- **Male**
  - Very Satisfied: 38%
  - Somewhat satisfied: 36%
  - Somewhat not satisfied: 12%
  - Not at all satisfied: 13%
  - Don’t know/Refused to answer: 1%

- **Female**
  - Very Satisfied: 42%
  - Somewhat satisfied: 35%
  - Somewhat not satisfied: 11%
  - Not at all satisfied: 10%
  - Don’t know/Refused to answer: 1%

- **18-35**
  - Very Satisfied: 40%
  - Somewhat satisfied: 37%
  - Somewhat not satisfied: 12%
  - Not at all satisfied: 10%
  - Don’t know/Refused to answer: 1%

- **36-55**
  - Very Satisfied: 40%
  - Somewhat satisfied: 34%
  - Somewhat not satisfied: 12%
  - Not at all satisfied: 14%

- **56 or older**
  - Very Satisfied: 42%
  - Somewhat satisfied: 35%
  - Somewhat not satisfied: 9%
  - Not at all satisfied: 13%

- **Primary or less**
  - Very Satisfied: 49%
  - Somewhat satisfied: 27%
  - Somewhat not satisfied: 9%
  - Not at all satisfied: 12%
  - Don’t know/Refused to answer: 3%

- **Preparatory**
  - Very Satisfied: 46%
  - Somewhat satisfied: 32%
  - Somewhat not satisfied: 10%
  - Not at all satisfied: 11%

- **Secondary/Professional/Technical**
  - Very Satisfied: 42%
  - Somewhat satisfied: 35%
  - Somewhat not satisfied: 12%
  - Not at all satisfied: 11%
  - Don’t know/Refused to answer: 1%

- **Post-secondary**
  - Very Satisfied: 32%
  - Somewhat satisfied: 42%
  - Somewhat not satisfied: 13%
  - Not at all satisfied: 12%
  - Don’t know/Refused to answer: 1%
To what extent are you satisfied with the Jordanian government’s response to the Coronavirus?

*By governorate*

- **Jarash**: 48% Very Satisfied, 30% Somewhat Satisfied, 10% Somewhat Not Satisfied, 12% Not at all Satisfied, <1% Don’t know/Refused to answer
- **Irbid**: 46% Very Satisfied, 35% Somewhat Satisfied, 10% Somewhat Not Satisfied, 9% Not at all Satisfied, <1% Don’t know/Refused to answer
- **Aqaba**: 42% Very Satisfied, 32% Somewhat Satisfied, 8% Somewhat Not Satisfied, 17% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Madaba**: 42% Very Satisfied, 36% Somewhat Satisfied, 9% Somewhat Not Satisfied, 12% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Ajloun**: 41% Very Satisfied, 29% Somewhat Satisfied, 15% Somewhat Not Satisfied, 15% Not at all Satisfied, 6% Don’t know/Refused to answer
- **Mafraq**: 41% Very Satisfied, 41% Somewhat Satisfied, 11% Somewhat Not Satisfied, 6% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Balqa**: 40% Very Satisfied, 34% Somewhat Satisfied, 12% Somewhat Not Satisfied, 14% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Amman**: 39% Very Satisfied, 36% Somewhat Satisfied, 12% Somewhat Not Satisfied, 12% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Zarqa**: 35% Very Satisfied, 40% Somewhat Satisfied, 14% Somewhat Not Satisfied, 10% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Karak**: 35% Very Satisfied, 33% Somewhat Satisfied, 16% Somewhat Not Satisfied, 16% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Ma’an**: 35% Very Satisfied, 33% Somewhat Satisfied, 11% Somewhat Not Satisfied, 21% Not at all Satisfied, 1% Don’t know/Refused to answer
- **Tafelah**: 31% Very Satisfied, 42% Somewhat Satisfied, 6% Somewhat Not Satisfied, 21% Not at all Satisfied, 1% Don’t know/Refused to answer
To what extent are the following freedoms guaranteed for someone like you in Jordan?

- **Freedom of movement**: 69% to a great extent, 24% to some extent, 4% to a low extent, 3% not guaranteed at all, 3% don’t know/refused to answer.

- **Freedom of property ownership**: 69% to a great extent, 23% to some extent, 5% to a low extent, 3% not guaranteed at all, 1% don’t know/refused to answer.

- **Freedom of religious belief**: 67% to a great extent, 25% to some extent, 5% to a low extent, 2% not guaranteed at all, 1% don’t know/refused to answer.

- **Freedom of thought**: 54% to a great extent, 34% to some extent, 8% to a low extent, 5% not guaranteed at all, 1% don’t know/refused to answer.

- **Freedom of expression**: 33% to a great extent, 38% to some extent, 16% to a low extent, 13% not guaranteed at all, <1% don’t know/refused to answer.
To what extent are the following freedoms guaranteed for someone like you in Jordan?

- Freedom to join civil society organizations (associations and forums):
  - To a great extent: 34%
  - To some extent: 39%
  - To a low extent: 13%
  - Not guaranteed at all: 10%
  - Don’t know/Refused to answer: 4%

- Freedom to take part in peaceful demonstrations regardless of the demonstration’s purpose:
  - To a great extent: 19%
  - To some extent: 33%
  - To a low extent: 20%
  - Not guaranteed at all: 25%
  - Don’t know/Refused to answer: 3%

- Freedom to join political parties regardless of political orientation:
  - To a great extent: 12%
  - To some extent: 28%
  - To a low extent: 19%
  - Not guaranteed at all: 34%
  - Don’t know/Refused to answer: 7%

- Freedom to obtain governmental information (official decisions and financial records):
  - To a great extent: 10%
  - To some extent: 27%
  - To a low extent: 21%
  - Not guaranteed at all: 37%
  - Don’t know/Refused to answer: 5%

- Freedom to make a complaint against the government without fear:
  - To a great extent: 12%
  - To some extent: 21%
  - To a low extent: 19%
  - Not guaranteed at all: 44%
  - Don’t know/Refused to answer: 4%
To what extent do you think that each of the following has freedom to do its work in Jordan?
To what degree would you agree with the following statement: it is necessary to ensure security and stability, even if that requires violations of human rights?

*By education*

<table>
<thead>
<tr>
<th></th>
<th>Strongly agree</th>
<th>Somewhat agree</th>
<th>Somewhat disagree</th>
<th>Strongly disagree</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All respondents</strong></td>
<td>11%</td>
<td>32%</td>
<td>16%</td>
<td>38%</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Primary or less</strong></td>
<td>14%</td>
<td>22%</td>
<td>16%</td>
<td>43%</td>
<td>4%</td>
</tr>
<tr>
<td><strong>Preparatory</strong></td>
<td>10%</td>
<td>36%</td>
<td>14%</td>
<td>37%</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Secondary/Professional/Technical</strong></td>
<td>12%</td>
<td>33%</td>
<td>16%</td>
<td>37%</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Post-secondary</strong></td>
<td>11%</td>
<td>33%</td>
<td>16%</td>
<td>38%</td>
<td>2%</td>
</tr>
<tr>
<td>Statement</td>
<td>Strongly agree</td>
<td>Somewhat agree</td>
<td>Somewhat disagree</td>
<td>Strongly disagree</td>
<td>Don't know/Refused to answer</td>
</tr>
<tr>
<td>--------------------------------------------------------------------------</td>
<td>----------------</td>
<td>----------------</td>
<td>-------------------</td>
<td>-------------------</td>
<td>-----------------------------</td>
</tr>
<tr>
<td>A woman should be able to reject marrying someone their parents picked for them without her approval</td>
<td>72%</td>
<td>17%</td>
<td>4%</td>
<td>6%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Women should be able to give their citizenship to their children</td>
<td>70%</td>
<td>19%</td>
<td>5%</td>
<td>6%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Men and women should get equal pay for doing the same job</td>
<td>66%</td>
<td>20%</td>
<td>8%</td>
<td>6%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Women should be able to become public leaders such as ministers, judges, mayors, governors, etc.</td>
<td>60%</td>
<td>24%</td>
<td>6%</td>
<td>10%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Men and women should have equal opportunities for obtaining employment position</td>
<td>60%</td>
<td>23%</td>
<td>10%</td>
<td>7%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Women and men should have equal rights in initiating divorce</td>
<td>58%</td>
<td>25%</td>
<td>8%</td>
<td>8%</td>
<td>1%</td>
</tr>
<tr>
<td>Women should be able to become Prime Minister</td>
<td>51%</td>
<td>24%</td>
<td>9%</td>
<td>16%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Women should have the freedom to travel outside the country alone</td>
<td>22%</td>
<td>19%</td>
<td>13%</td>
<td>46%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Women’s inheritance should be equal to men’s inheritance</td>
<td>14%</td>
<td>11%</td>
<td>11%</td>
<td>64%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>University education is more important for males than females</td>
<td>10%</td>
<td>11%</td>
<td>11%</td>
<td>69%</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>
To what extent do you agree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Male Strongly Agree</th>
<th>Male Somewhat Agree</th>
<th>Male Somewhat Disagree</th>
<th>Male Strongly Disagree</th>
<th>Female Strongly Agree</th>
<th>Female Somewhat Agree</th>
<th>Female Somewhat Disagree</th>
<th>Female Strongly Disagree</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>University education is more important for males than females</td>
<td>1%</td>
<td>&lt;1%</td>
<td>&lt;1%</td>
<td>&lt;1%</td>
<td>1%</td>
<td>&lt;1%</td>
<td>&lt;1%</td>
<td>1%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Men and women should have equal opportunities for obtaining employment position</td>
<td>12%</td>
<td>13%</td>
<td>52%</td>
<td>61%</td>
<td>13%</td>
<td>10%</td>
<td>26%</td>
<td>20%</td>
<td>6%</td>
</tr>
<tr>
<td>Men and women should get equal pay for doing the same job</td>
<td>1%</td>
<td>4%</td>
<td>10%</td>
<td>11%</td>
<td>1%</td>
<td>4%</td>
<td>10%</td>
<td>9%</td>
<td>6%</td>
</tr>
<tr>
<td>Women should have the freedom to travel outside the country alone</td>
<td>1%</td>
<td>38%</td>
<td>13%</td>
<td>13%</td>
<td>1%</td>
<td>38%</td>
<td>13%</td>
<td>13%</td>
<td>1%</td>
</tr>
</tbody>
</table>

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree
- Don't know/Refused to answer
To what extent do you agree with the following statements?

1. Women's inheritance should be equal to men's inheritance

   - Male: 68% Strongly agree, 11% Somewhat agree, 12% Somewhat disagree, 11% Strongly disagree, <1% Don't know/Refused to answer
   - Female: 59% Strongly agree, 11% Somewhat agree, 11% Somewhat disagree, 17% Strongly disagree, <1% Don't know/Refused to answer

2. Women should be able to become public leaders such as ministers, judges, mayors, governors etc

   - Male: 54% Strongly agree, 25% Somewhat agree, 7% Somewhat disagree, 23% Strongly disagree, <1% Don't know/Refused to answer
   - Female: 66% Strongly agree, 6% Somewhat agree, 5% Somewhat disagree, 17% Strongly disagree, <1% Don't know/Refused to answer

3. A woman should be able to reject marrying someone their parents picked for them without their approval

   - Male: 70% Strongly agree, 11% Somewhat agree, 11% Somewhat disagree, 7% Strongly disagree, <1% Don't know/Refused to answer
   - Female: 74% Strongly agree, 11% Somewhat agree, 6% Somewhat disagree, 3% Strongly disagree, <1% Don't know/Refused to answer
To what extent do you agree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Male</th>
<th>Female</th>
<th>Male</th>
<th>Female</th>
<th>Male</th>
<th>Female</th>
<th>Male</th>
<th>Female</th>
<th>Male</th>
<th>Female</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women should be able to become Prime Minister</td>
<td>45%</td>
<td>24%</td>
<td>10%</td>
<td>9%</td>
<td>10%</td>
<td>10%</td>
<td>23%</td>
<td>24%</td>
<td>1%</td>
<td>1%</td>
<td>&lt;1%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Women should be able to give their citizenship to their children</td>
<td>67%</td>
<td>58%</td>
<td>7%</td>
<td>9%</td>
<td>20%</td>
<td>23%</td>
<td>20%</td>
<td>20%</td>
<td>18%</td>
<td>18%</td>
<td>26%</td>
<td>23%</td>
</tr>
<tr>
<td>Women and men should have equal rights in initiating divorce</td>
<td>73%</td>
<td>63%</td>
<td>1%</td>
<td>4%</td>
<td>5%</td>
<td>9%</td>
<td>7%</td>
<td>7%</td>
<td>5%</td>
<td>5%</td>
<td>9%</td>
<td>7%</td>
</tr>
</tbody>
</table>
Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that women are as equally effective as men in each of the following?

- Public university leadership positions such as presidents, deans, etc.
  - 59% Strongly agree
  - 30% Somewhat agree
  - 6% Somewhat disagree
  - 5% Strongly disagree
  - <1% Don't know/Refused to answer

- Judges
  - 49% Strongly agree
  - 28% Somewhat agree
  - 10% Somewhat disagree
  - 13% Strongly disagree
  - <1% Don't know/Refused to answer

- Business executives
  - 47% Strongly agree
  - 34% Somewhat agree
  - 10% Somewhat disagree
  - 9% Strongly disagree
  - <1% Don't know/Refused to answer

- Political leaders
  - 38% Strongly agree
  - 28% Somewhat agree
  - 14% Somewhat disagree
  - 19% Strongly disagree
  - <1% Don't know/Refused to answer
Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree that women are as equally effective as men in each of the following?

<table>
<thead>
<tr>
<th>Postions</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>Political leaders</td>
<td>25%</td>
<td>14%</td>
</tr>
<tr>
<td>Business executives</td>
<td>14%</td>
<td>29%</td>
</tr>
<tr>
<td>Judges</td>
<td>34%</td>
<td>34%</td>
</tr>
<tr>
<td>Public university leadership</td>
<td>26%</td>
<td>29%</td>
</tr>
</tbody>
</table>

Legend:
- **Strongly agree**
- **Somewhat agree**
- **Somewhat disagree**
- **Strongly disagree**
- **Don't know/Refused to answer**
To what degree can you criticize government policies through the following forms of expression without fear of exposing yourself to adverse consequences on your security and livelihood?

Comparison with 2019* poll

### Demonstration or Protest
- **2019**: 2% (To a large degree)
- **2020**: 3% (To a low degree)
- **2019**: 29% (To some degree)
- **2020**: 27% (To some degree)
- **2019**: 15% (To a low degree)
- **2020**: 18% (To a low degree)
- **2019**: 33% (Not at all)
- **2020**: 37% (Not at all)

### Attend political meetings, such as conferences and lectures
- **2019**: 4% (To a large degree)
- **2020**: 4% (To a low degree)
- **2019**: 32% (To some degree)
- **2020**: 29% (To some degree)
- **2019**: 16% (To a low degree)
- **2020**: 19% (To a low degree)
- **2019**: 30% (Not at all)
- **2020**: 35% (Not at all)

### Media, including online
- **2019**: 4% (To a large degree)
- **2020**: 3% (To a low degree)
- **2019**: 30% (To some degree)
- **2020**: 25% (To some degree)
- **2019**: 18% (To a low degree)
- **2020**: 17% (To a low degree)
- **2019**: 36% (Not at all)
- **2020**: 35% (Not at all)

### Petitions and letters
- **2019**: 5% (To a large degree)
- **2020**: 4% (To a low degree)
- **2019**: 35% (To some degree)
- **2020**: 30% (To some degree)
- **2019**: 17% (To a low degree)
- **2020**: 19% (To a low degree)
- **2019**: 30% (Not at all)
- **2020**: 36% (Not at all)

### Labor or professional strikes
- **2019**: 4% (To a large degree)
- **2020**: 4% (To a low degree)
- **2019**: 3% (To a low degree)
- **2020**: 3% (To a low degree)
- **2019**: 2% (Don’t know/ Refused to answer)
- **2020**: 5% (Don’t know/ Refused to answer)
- **2019**: 3% (Don’t know/ Refused to answer)
- **2020**: 4% (Don’t know/ Refused to answer)

*Note: The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.*
Political Participation
To what extent do you believe that someone like you can have an impact on government decision-making?

*Comparison with 2019* poll

*The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.*
To what extent do you believe that someone like you can have an impact on government decision making?

<table>
<thead>
<tr>
<th>Group</th>
<th>Large extent</th>
<th>Medium extent</th>
<th>Low extent</th>
<th>Not at all</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>All respondents</td>
<td>6%</td>
<td>23%</td>
<td>21%</td>
<td>50%</td>
<td>1%</td>
</tr>
<tr>
<td>Male</td>
<td>6%</td>
<td>21%</td>
<td>19%</td>
<td>52%</td>
<td>1%</td>
</tr>
<tr>
<td>Female</td>
<td>6%</td>
<td>24%</td>
<td>22%</td>
<td>47%</td>
<td>1%</td>
</tr>
<tr>
<td>18-35</td>
<td>7%</td>
<td>24%</td>
<td>21%</td>
<td>47%</td>
<td>1%</td>
</tr>
<tr>
<td>36-55</td>
<td>5%</td>
<td>21%</td>
<td>20%</td>
<td>52%</td>
<td>1%</td>
</tr>
<tr>
<td>56 or older</td>
<td>4%</td>
<td>20%</td>
<td>21%</td>
<td>53%</td>
<td>1%</td>
</tr>
<tr>
<td>Primary or less</td>
<td>5%</td>
<td>17%</td>
<td>18%</td>
<td>58%</td>
<td>1%</td>
</tr>
<tr>
<td>Preparatory</td>
<td>7%</td>
<td>19%</td>
<td>19%</td>
<td>54%</td>
<td>1%</td>
</tr>
<tr>
<td>Secondary/Professional/Technical</td>
<td>6%</td>
<td>23%</td>
<td>22%</td>
<td>49%</td>
<td>1%</td>
</tr>
<tr>
<td>Post-secondary</td>
<td>6%</td>
<td>26%</td>
<td>22%</td>
<td>46%</td>
<td>1%</td>
</tr>
</tbody>
</table>
To what extent do you believe that someone like you can have an impact on government decision making?

(Among those who view Jordan’s current political system as either a “full democracy” or a “nearly full democracy”, n= 1778)

- Large extent: 6%
- Medium extent: 26%
- Low extent: 22%
- Not at all: 44%
- Don’t know/Refused to answer: 1%
Elections
To what extent do you believe that elections in Jordan accurately reflect the will of the Jordanian people?

- Municipal elections:
  - Large extent: 9%
  - Medium extent: 27%
  - Low extent: 23%
  - Not at all: 38%
  - Don’t know/Refused to answer: 2%

- Parliamentary elections:
  - Large extent: 8%
  - Medium extent: 25%
  - Low extent: 21%
  - Not at all: 44%
  - Don’t know/Refused to answer: 2%
Suppose there are parliamentary elections tomorrow, would you vote?

*By age and education*

<table>
<thead>
<tr>
<th>Category</th>
<th>Definitely would vote</th>
<th>Probably would vote</th>
<th>Probably will not vote</th>
<th>Will definitely not vote</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>All respondents</td>
<td>28%</td>
<td>14%</td>
<td>7%</td>
<td>49%</td>
<td>1%</td>
</tr>
<tr>
<td>18-35</td>
<td>26%</td>
<td>14%</td>
<td>7%</td>
<td>52%</td>
<td>1%</td>
</tr>
<tr>
<td>36-55</td>
<td>31%</td>
<td>13%</td>
<td>7%</td>
<td>48%</td>
<td>1%</td>
</tr>
<tr>
<td>56 and older</td>
<td>28%</td>
<td>20%</td>
<td>8%</td>
<td>42%</td>
<td>1%</td>
</tr>
<tr>
<td>Primary or less</td>
<td>36%</td>
<td>18%</td>
<td>8%</td>
<td>37%</td>
<td>1%</td>
</tr>
<tr>
<td>Preparatory</td>
<td>31%</td>
<td>13%</td>
<td>7%</td>
<td>48%</td>
<td>1%</td>
</tr>
<tr>
<td>Secondary/Professional/Technical</td>
<td>27%</td>
<td>13%</td>
<td>7%</td>
<td>51%</td>
<td>1%</td>
</tr>
<tr>
<td>Post-secondary</td>
<td>25%</td>
<td>15%</td>
<td>7%</td>
<td>52%</td>
<td>1%</td>
</tr>
</tbody>
</table>
Of the following, what is the most important reason for voting for a candidate in parliament? 

(Among those who said they either “definitely would vote” or “probably would vote” if the parliamentary elections were held tomorrow, n=1,266)

- Because the candidate provides services to the people of my constituency: 62%
- Because I have a kinship tie, friendship or am personally acquainted with the candidate: 16%
- Because of the candidate’s political experience, education and culture: 7%
- Because the candidate is a prominent figure in the country: 5%
- Because the candidate has connections with the government: 1%
- Because the candidate adheres to my religion/religious denomination: 1%
- Because the candidate belongs to a political party that I support: <1%
- Other: 5%
- Don’t know/Refused to answer: 2%
In regard to the Jordanian Parliament, to what extent do you believe it fulfills the following functions?

- **The Parliament represents citizen interests**
  - To a large degree: 6%
  - To some degree: 23%
  - To a little degree: 22%
  - Not at all: 49%
  - Don't know/Refused to answer: 1%

- **The Parliament engages in lawmaking and legislating**
  - To a large degree: 6%
  - To some degree: 26%
  - To a little degree: 23%
  - Not at all: 42%
  - Don't know/Refused to answer: 3%

- **The Parliament communicates with citizens**
  - To a large degree: 4%
  - To some degree: 16%
  - To a little degree: 25%
  - Not at all: 55%
  - Don't know/Refused to answer: 1%

- **The Parliament provides oversight of the government**
  - To a large degree: 4%
  - To some degree: 19%
  - To a little degree: 25%
  - Not at all: 48%
  - Don't know/Refused to answer: 4%

- **The Parliament assists in finding jobs for those unemployed**
  - To a large degree: 3%
  - To some degree: 14%
  - To a little degree: 22%
  - Not at all: 61%
  - Don't know/Refused to answer: 1%
We would like to know your opinion concerning the best option for forming governments in Jordan. Which of the following options do you consider the best?
According to the constitution, the Senate is formed by appointment from his Majesty the King. We would like to know your opinion about the best option to form the House of Senators. Which of the following do you consider the best?

*Comparison with 2019* poll

<table>
<thead>
<tr>
<th>Option</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct election of the Senators by the people</td>
<td>31%</td>
<td>29%</td>
</tr>
<tr>
<td>The King appoints them</td>
<td>66%</td>
<td>66%</td>
</tr>
</tbody>
</table>

*The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.*
Political Competition
What is the name of the political leader you respect the most outside of Jordan? (Spontaneous response)

- Recep Tayyip Erdoğan: 28%
- Saddam Hussein: 7%
- Angela Merkel: 1%
- Vladimir Putin: 1%
- Donald Trump: 1%
- King Salman bin Abdulaziz: <1%
- Mahathir bin Mohamad: <1%
- Justin Trudeau: <1%
- Barack Obama: <1%
- None: 38%
- Other: 9%
- Don't know/Refused to answer: 14%
If the choice is between someone of your tribe who is not qualified and someone who is qualified from another tribe, who are you more likely to vote for?
If the choice is between someone with a specific electoral program and one without, who are you more likely to vote for?

- 65% someone with a defined platform
- 6% someone without a defined platform
- 27% not important
- 2% don't know/refused to answer
If the choice is between a member of a political party or an independent candidate, who are you more likely to vote for?
To what extent are the following rights guaranteed under the law for someone like you in Jordan?

Comparison with 2019* poll

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Equality before the law for all citizens regardless of religion</td>
<td>65%</td>
<td>56%</td>
<td>61%</td>
<td>52%</td>
<td>65%</td>
<td>55%</td>
<td>61%</td>
<td>52%</td>
</tr>
<tr>
<td>Equality before the law for all citizens regardless of gender</td>
<td>57%</td>
<td>48%</td>
<td>48%</td>
<td>43%</td>
<td>57%</td>
<td>43%</td>
<td>48%</td>
<td>43%</td>
</tr>
<tr>
<td>Equality before the law for all citizens regardless of country of origin</td>
<td>57%</td>
<td>48%</td>
<td>48%</td>
<td>43%</td>
<td>57%</td>
<td>43%</td>
<td>48%</td>
<td>43%</td>
</tr>
<tr>
<td>Equality before the law for all citizens regardless of financial standing</td>
<td>57%</td>
<td>48%</td>
<td>48%</td>
<td>43%</td>
<td>57%</td>
<td>43%</td>
<td>48%</td>
<td>43%</td>
</tr>
<tr>
<td>Equality before the law for all citizens regardless of Wasta</td>
<td>57%</td>
<td>48%</td>
<td>48%</td>
<td>43%</td>
<td>57%</td>
<td>43%</td>
<td>48%</td>
<td>43%</td>
</tr>
</tbody>
</table>

*Note: 1. The poll was carried out between March 21st and April 16th, 2019 through face-to-face interviews.
2. Wasta is an Arabic word that loosely translates into “clout” or “who you know.” It refers to using one’s connections and/or influence to get things done.
Trust in Public Institutions and Checks and Balances
To what degree do you trust each of the following? To a large degree, to some degree, to a low degree or do not trust at all?

<table>
<thead>
<tr>
<th>Security Institutions</th>
<th>To a large degree</th>
<th>To some degree</th>
<th>To a low degree</th>
<th>Do not trust at all</th>
</tr>
</thead>
<tbody>
<tr>
<td>The General Intelligence Department</td>
<td>72%</td>
<td>16%</td>
<td>3%</td>
<td>7%</td>
</tr>
<tr>
<td>Public Security Directorate</td>
<td>78%</td>
<td>15%</td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>The Jordanian Armed Forces</td>
<td>86%</td>
<td>10%</td>
<td>12%</td>
<td>1%</td>
</tr>
</tbody>
</table>

The percentages are based on a survey and represent the proportion of responses for each level of trust.
To what degree do you trust each of the following? To a large degree, to some degree, to a low degree, or do not trust at all?

### Public Institutions

- **The Judiciary**
  - To a large degree: 50%
  - To some degree: 38%
  - To a low degree: 5%
  - Do not trust at all: 7%

- **The Government**
  - To a large degree: 27%
  - To some degree: 40%
  - To a low degree: 12%
  - Do not trust at all: 20%

- **The Prime Minister**
  - To a large degree: 24%
  - To some degree: 41%
  - To a low degree: 12%
  - Do not trust at all: 22%

- **Public sector companies**
  - To a large degree: 19%
  - To some degree: 46%
  - To a low degree: 14%
  - Do not trust at all: 19%

- **Ministry of Youth**
  - To a large degree: 14%
  - To some degree: 38%
  - To a low degree: 13%
  - Do not trust at all: 24%

- **Ministry of Local Administration**
  - To a large degree: 11%
  - To some degree: 39%
  - To a low degree: 14%
  - Do not trust at all: 22%

- **Ministry of Parliament & Political Affairs**
  - To a large degree: 10%
  - To some degree: 36%
  - To a low degree: 15%
  - Do not trust at all: 28%

Legend:
- **To a large degree**
- **To some degree**
- **To a low degree**
- **Do not trust at all**
- **Don’t know / Refused to answer**
To what degree do you trust each of the following? To a large degree, to some degree, to a low degree, or do not trust at all?

**Community Institutions**

- Religious institutions:
  - To a large degree: 45%
  - To some degree: 38%
  - To a low degree: 7%
  - Do not trust at all: 9%
  - Don’t know/ Refused to answer: 2%

- Tribal leaders:
  - To a large degree: 38%
  - To some degree: 34%
  - To a low degree: 9%
  - Do not trust at all: 16%
  - Don’t know/ Refused to answer: 3%

- Civil Society Organizations:
  - To a large degree: 17%
  - To some degree: 47%
  - To a low degree: 14%
  - Do not trust at all: 17%
  - Don’t know/ Refused to answer: 6%

- Your municipality:
  - To a large degree: 21%
  - To some degree: 40%
  - To a low degree: 13%
  - Do not trust at all: 25%
  - Don’t know/ Refused to answer: 1%
To what degree do you trust each of the following? To a large degree, to some degree, to a low degree, or do not trust at all?

**Democracy Apparatus**

- **Independent Election Commission (IEC)**
  - To a large degree: 13%
  - To some degree: 33%
  - To a low degree: 16%
  - Do not trust at all: 33%
  - Don’t know/Refused to answer: 5%

- **The Parliament**
  - To a large degree: 9%
  - To some degree: 29%
  - To a low degree: 17%
  - Do not trust at all: 44%
  - Don’t know/Refused to answer: 1%

- **Political parties**
  - To a large degree: 4%
  - To some degree: 21%
  - To a low degree: 15%
  - Do not trust at all: 50%
  - Don’t know/Refused to answer: 10%
In general, how do you evaluate the performance of the following in doing their duties?

<table>
<thead>
<tr>
<th>Organization</th>
<th>Very good</th>
<th>Good</th>
<th>Bad</th>
<th>Very bad</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Judiciary</td>
<td>27%</td>
<td>61%</td>
<td>8%</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>The government</td>
<td>20%</td>
<td>55%</td>
<td>17%</td>
<td>8%</td>
<td>1%</td>
</tr>
<tr>
<td>Municipalities</td>
<td>12%</td>
<td>54%</td>
<td>23%</td>
<td>11%</td>
<td>1%</td>
</tr>
<tr>
<td>The Parliament</td>
<td>6%</td>
<td>35%</td>
<td>31%</td>
<td>27%</td>
<td>2%</td>
</tr>
</tbody>
</table>
To what extent are you satisfied with the performance of public institutions in regard to each of the following?

- **Electricity**
  - Very satisfied: 41%
  - Somewhat satisfied: 37%
  - Somewhat dissatisfied: 10%
  - Very dissatisfied: 12%
  - Don't know/Refused to answer: <1%

- **Public health**
  - Very satisfied: 38%
  - Somewhat satisfied: 40%
  - Somewhat dissatisfied: 10%
  - Very dissatisfied: 12%
  - Don't know/Refused to answer: <1%

- **Education**
  - Very satisfied: 38%
  - Somewhat satisfied: 40%
  - Somewhat dissatisfied: 10%
  - Very dissatisfied: 12%
  - Don't know/Refused to answer: 1%

- **Water**
  - Very satisfied: 33%
  - Somewhat satisfied: 37%
  - Somewhat dissatisfied: 12%
  - Very dissatisfied: 18%
  - Don't know/Refused to answer: <1%

- **Transportation**
  - Very satisfied: 31%
  - Somewhat satisfied: 42%
  - Somewhat dissatisfied: 11%
  - Very dissatisfied: 14%
  - Don't know/Refused to answer: 2%

- **Sanitation**
  - Very satisfied: 29%
  - Somewhat satisfied: 35%
  - Somewhat dissatisfied: 12%
  - Very dissatisfied: 22%
  - Don't know/Refused to answer: 3%
Do you think people use Wasta* to get something they don't deserve, or do they use it to get their rightful service?

*Note: Wasta is an Arabic word that loosely translates into “clout” or “who you know.” It refers to using one’s connections and/or influence to get things done.
To what extent do you consider it acceptable to use Wasta* to obtain your rightful service?

*Note: Wasta is an Arabic word that loosely translates into “clout” or “who you know.” It refers to using one’s connections and/or influence to get things done.
To what extent do you consider it acceptable to use Wasta* to obtain something you want but you may not be entitled to?

*Note: Wasta is an Arabic word that loosely translates into “clout” or “who you know.” It refers to using one’s connections and/or influence to get things done.
Means of Expression (Media)
Where do you get your news from?
(Multiple responses accepted)

- TV: 62%
- Social media (Facebook, Twitter, Snapchat): 57%
- Friends and family (word of mouth): 13%
- News websites: 7%
- Radio: 2%
- Government officials like the minister of State for Media Affairs: 2%
- Religious figures: <1%
- Other: <1%
- Don’t know / Refused to answer: 1%
To what extent do you believe that government provides you with adequate information regarding its public policies? *By gender and education*

<table>
<thead>
<tr>
<th></th>
<th>Large extent</th>
<th>Medium extent</th>
<th>Low extent</th>
<th>Not at all</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All respondents</strong></td>
<td>11%</td>
<td>36%</td>
<td>25%</td>
<td>25%</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Male</strong></td>
<td>11%</td>
<td>34%</td>
<td>25%</td>
<td>27%</td>
<td>4%</td>
</tr>
<tr>
<td><strong>Female</strong></td>
<td>11%</td>
<td>38%</td>
<td>25%</td>
<td>23%</td>
<td>2%</td>
</tr>
<tr>
<td><strong>Primary or less</strong></td>
<td>16%</td>
<td>27%</td>
<td>25%</td>
<td>23%</td>
<td>9%</td>
</tr>
<tr>
<td><strong>Preparatory</strong></td>
<td>13%</td>
<td>36%</td>
<td>25%</td>
<td>23%</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Secondary/Professional/Technical</strong></td>
<td>10%</td>
<td>37%</td>
<td>25%</td>
<td>24%</td>
<td>3%</td>
</tr>
<tr>
<td><strong>Post-secondary</strong></td>
<td>9%</td>
<td>38%</td>
<td>25%</td>
<td>27%</td>
<td>2%</td>
</tr>
</tbody>
</table>
To what extent do you believe that government provides you with adequate information regarding its public policies?

*By governorate*

<table>
<thead>
<tr>
<th>Governorate</th>
<th>Large extent</th>
<th>Medium extent</th>
<th>Low extent</th>
<th>Not at all</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aqaba</td>
<td>16%</td>
<td>31%</td>
<td>21%</td>
<td>28%</td>
<td>5%</td>
</tr>
<tr>
<td>Mafraq</td>
<td>14%</td>
<td>54%</td>
<td>17%</td>
<td>14%</td>
<td>1%</td>
</tr>
<tr>
<td>Ma’an</td>
<td>13%</td>
<td>20%</td>
<td>21%</td>
<td>41%</td>
<td>5%</td>
</tr>
<tr>
<td>Jarash</td>
<td>13%</td>
<td>23%</td>
<td>22%</td>
<td>37%</td>
<td>5%</td>
</tr>
<tr>
<td>Zarqa</td>
<td>13%</td>
<td>44%</td>
<td>26%</td>
<td>15%</td>
<td>3%</td>
</tr>
<tr>
<td>Balqa</td>
<td>11%</td>
<td>37%</td>
<td>22%</td>
<td>26%</td>
<td>3%</td>
</tr>
<tr>
<td>Irbid</td>
<td>11%</td>
<td>31%</td>
<td>27%</td>
<td>28%</td>
<td>2%</td>
</tr>
<tr>
<td>Amman</td>
<td>10%</td>
<td>36%</td>
<td>25%</td>
<td>25%</td>
<td>3%</td>
</tr>
<tr>
<td>Ajloun</td>
<td>9%</td>
<td>37%</td>
<td>27%</td>
<td>21%</td>
<td>5%</td>
</tr>
<tr>
<td>Tafelah</td>
<td>9%</td>
<td>27%</td>
<td>24%</td>
<td>37%</td>
<td>3%</td>
</tr>
<tr>
<td>Madaba</td>
<td>8%</td>
<td>36%</td>
<td>21%</td>
<td>32%</td>
<td>3%</td>
</tr>
<tr>
<td>Karak</td>
<td>7%</td>
<td>31%</td>
<td>31%</td>
<td>30%</td>
<td>1%</td>
</tr>
</tbody>
</table>

*Legend:*
- Large extent
- Medium extent
- Low extent
- Not at all
- Don’t know/Refused to answer
To what extent is misleading or false information in the media problematic for our country?

- 56% Large extent
- 27% Medium extent
- 10% Low extent
- 5% Not at all
- 2% Don’t know/Refused to answer
Demographic Data
### Demographics

<table>
<thead>
<tr>
<th>Gender</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>51%</td>
<td>49%</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-35</td>
<td>51%</td>
</tr>
<tr>
<td>36-55</td>
<td>38%</td>
</tr>
<tr>
<td>56 and older</td>
<td>11%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Illiterate</td>
<td>2%</td>
</tr>
<tr>
<td>Primary</td>
<td>6%</td>
</tr>
<tr>
<td>Preparatory</td>
<td>20%</td>
</tr>
<tr>
<td>Professional / Technical training</td>
<td>1%</td>
</tr>
<tr>
<td>Secondary</td>
<td>40%</td>
</tr>
<tr>
<td>Diploma</td>
<td>10%</td>
</tr>
<tr>
<td>Bachelor's degree</td>
<td>19%</td>
</tr>
<tr>
<td>Master's degree or higher</td>
<td>2%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Marital Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>25%</td>
</tr>
<tr>
<td>Engaged</td>
<td>1%</td>
</tr>
<tr>
<td>Married</td>
<td>71%</td>
</tr>
<tr>
<td>Divorced</td>
<td>3%</td>
</tr>
<tr>
<td>Widowed</td>
<td>1%</td>
</tr>
<tr>
<td>Separated</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Work Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work</td>
<td>30%</td>
</tr>
<tr>
<td>Do not work</td>
<td>70%</td>
</tr>
</tbody>
</table>
Governorate

Amman: 39%
Balqa: 6%
Zarqa: 14%
Madaba: 2%
Irbid: 20%
Mafraq: 5%
Jarash: 2%
Ajloun: 2%
Karak: 4%
Tafelah: 1%
Ma'an: 2%
Aqaba: 2%

Center
North
South