Public Opinion Survey: Residents of Armenia

February 2022
Detailed Methodology

- The survey was conducted on behalf of International Republican Institute’s Center for Insights in Survey Research by Breavis (represented by IPSC LLC).
- Data was collected throughout Armenia between February 21 and February 25, 2022, through phone interviews, with respondents selected by random digit dialing (RDD) probability sampling of mobile phone numbers.
- The sample consisted of 1,524 permanent residents of Armenia older than the age of 18. It is representative of the population with access to a mobile phone, which excludes approximately 1.2 percent of adults.
- The sample has been weighted for 11 regions, age, gender, and community type according to the 2021 Yearbook of the Statistical Committee of Armenia.
- The margin of error does not exceed plus or minus 2.5 percentage points for the full sample.
- The response rate was 43 percent which constitutes an increase since IRI’s latest poll (December 2021).
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the U.S. Agency for International Development.
## Weighted (Disaggregated) Bases

<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
<th>Share</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age Groups</strong></td>
<td>18-35 years old</td>
<td>n=485</td>
<td>32%</td>
</tr>
<tr>
<td></td>
<td>36-55 years old</td>
<td>n=576</td>
<td>38%</td>
</tr>
<tr>
<td></td>
<td>56+ years old</td>
<td>n=463</td>
<td>30%</td>
</tr>
<tr>
<td><strong>Gender</strong></td>
<td>Male</td>
<td>n=691</td>
<td>45%</td>
</tr>
<tr>
<td></td>
<td>Female</td>
<td>n=832</td>
<td>55%</td>
</tr>
<tr>
<td><strong>Community type</strong></td>
<td>Yerevan</td>
<td>n=567</td>
<td>37%</td>
</tr>
<tr>
<td></td>
<td>Urban</td>
<td>n=409</td>
<td>27%</td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>n=547</td>
<td>36%</td>
</tr>
<tr>
<td><strong>Number of people in the household</strong></td>
<td>1-3 people</td>
<td>n=468</td>
<td>31%</td>
</tr>
<tr>
<td></td>
<td>4-6 people</td>
<td>n=830</td>
<td>55%</td>
</tr>
<tr>
<td></td>
<td>7+ people</td>
<td>n=217</td>
<td>14%</td>
</tr>
<tr>
<td><strong>Number of children in the household</strong></td>
<td>None</td>
<td>n=584</td>
<td>41%</td>
</tr>
<tr>
<td></td>
<td>1-2 children</td>
<td>n=639</td>
<td>45%</td>
</tr>
<tr>
<td></td>
<td>3+ children</td>
<td>n=208</td>
<td>14%</td>
</tr>
<tr>
<td><strong>Monthly household income</strong></td>
<td>Up to AMD 130,000</td>
<td>n=610</td>
<td>40%</td>
</tr>
<tr>
<td></td>
<td>AMD 130,001 - AMD 260,000</td>
<td>n=416</td>
<td>27%</td>
</tr>
<tr>
<td></td>
<td>AMD 260,001 +</td>
<td>n=361</td>
<td>24%</td>
</tr>
<tr>
<td></td>
<td>Don't know/Refused to answer</td>
<td>n=136</td>
<td>9%</td>
</tr>
</tbody>
</table>
## Weighted (Disaggregated) Bases

<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Disaggregation Category</th>
<th>Base</th>
<th>Share</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment status</td>
<td>Employed</td>
<td>n=599</td>
<td>39%</td>
</tr>
<tr>
<td></td>
<td>Self-employed</td>
<td>n=230</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>Homemaker</td>
<td>n=238</td>
<td>16%</td>
</tr>
<tr>
<td></td>
<td>Retired</td>
<td>n=193</td>
<td>13%</td>
</tr>
<tr>
<td></td>
<td>Unemployed, looking for job</td>
<td>n=134</td>
<td>9%</td>
</tr>
<tr>
<td></td>
<td>Student/Pupil, Unemployed not looking for a job, Other, Don’t Know/Refused to answer</td>
<td>n=129</td>
<td>8%</td>
</tr>
<tr>
<td>Satisfaction level with the quality of the healthcare services</td>
<td>Dissatisfied</td>
<td>n=345</td>
<td>23%</td>
</tr>
<tr>
<td></td>
<td>Satisfied</td>
<td>n=1108</td>
<td>73%</td>
</tr>
<tr>
<td></td>
<td>Don’t know/Refused to answer</td>
<td>n=71</td>
<td>4%</td>
</tr>
<tr>
<td>Take any medicine regularly</td>
<td>No</td>
<td>n=1066</td>
<td>70%</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
<td>n=457</td>
<td>30%</td>
</tr>
</tbody>
</table>
How satisfied or dissatisfied are you with the quality of healthcare services in Armenia?

- **Completely satisfied**
- **Somewhat satisfied**
- **Somewhat dissatisfied**
- **Completely dissatisfied**
- **Don't know/Refused to answer**

### Total
- Completely satisfied: 22%
- Somewhat satisfied: 51%
- Somewhat dissatisfied: 11%
- Completely dissatisfied: 12%
- Don't know/Refused to answer: 5%

### Male
- Completely satisfied: 23%
- Somewhat satisfied: 48%
- Somewhat dissatisfied: 8%
- Completely dissatisfied: 13%
- Don't know/Refused to answer: 7%

### Female
- Completely satisfied: 21%
- Somewhat satisfied: 53%
- Somewhat dissatisfied: 13%
- Completely dissatisfied: 11%
- Don't know/Refused to answer: 3%

### Age
- 18-35 years old
  - Completely satisfied: 23%
  - Somewhat satisfied: 55%
  - Somewhat dissatisfied: 9%
  - Completely dissatisfied: 9%
  - Don't know/Refused to answer: 3%
- 36-55 years old
  - Completely satisfied: 20%
  - Somewhat satisfied: 50%
  - Somewhat dissatisfied: 12%
  - Completely dissatisfied: 13%
  - Don't know/Refused to answer: 5%
- 56+ years old
  - Completely satisfied: 23%
  - Somewhat satisfied: 47%
  - Somewhat dissatisfied: 11%
  - Completely dissatisfied: 13%
  - Don't know/Refused to answer: 6%

### Location
- Yerevan
  - Completely satisfied: 15%
  - Somewhat satisfied: 51%
  - Somewhat dissatisfied: 14%
  - Completely dissatisfied: 15%
  - Don't know/Refused to answer: 6%
- Urban
  - Completely satisfied: 23%
  - Somewhat satisfied: 53%
  - Somewhat dissatisfied: 10%
  - Completely dissatisfied: 11%
  - Don't know/Refused to answer: 4%
- Rural
  - Completely satisfied: 27%
  - Somewhat satisfied: 50%
  - Somewhat dissatisfied: 9%
  - Completely dissatisfied: 10%
  - Don't know/Refused to answer: 4%

### Income
- Up to AMD 130,000
  - Completely satisfied: 22%
  - Somewhat satisfied: 49%
  - Somewhat dissatisfied: 11%
  - Completely dissatisfied: 12%
  - Don't know/Refused to answer: 5%
- AMD 130,001-260,000
  - Completely satisfied: 21%
  - Somewhat satisfied: 55%
  - Somewhat dissatisfied: 9%
  - Completely dissatisfied: 12%
  - Don't know/Refused to answer: 4%
- AMD 260,001+
  - Completely satisfied: 21%
  - Somewhat satisfied: 52%
  - Somewhat dissatisfied: 12%
  - Completely dissatisfied: 11%
  - Don't know/Refused to answer: 5%

### Occupation
- Employed
  - Completely satisfied: 21%
  - Somewhat satisfied: 51%
  - Somewhat dissatisfied: 12%
  - Completely dissatisfied: 11%
  - Don't know/Refused to answer: 5%
- Self-employed
  - Completely satisfied: 23%
  - Somewhat satisfied: 45%
  - Somewhat dissatisfied: 10%
  - Completely dissatisfied: 14%
  - Don't know/Refused to answer: 8%
- Homemaker
  - Completely satisfied: 22%
  - Somewhat satisfied: 54%
  - Somewhat dissatisfied: 13%
  - Completely dissatisfied: 9%
  - Don't know/Refused to answer: 1%
- Retired
  - Completely satisfied: 23%
  - Somewhat satisfied: 46%
  - Somewhat dissatisfied: 9%
  - Completely dissatisfied: 16%
  - Don't know/Refused to answer: 6%
- Unemployed, looking for a job
  - Completely satisfied: 23%
  - Somewhat satisfied: 52%
  - Somewhat dissatisfied: 7%
  - Completely dissatisfied: 15%
  - Don't know/Refused to answer: 3%

### Medicine Taking
- Take medicine regularly
  - Completely satisfied: 21%
  - Somewhat satisfied: 50%
  - Somewhat dissatisfied: 10%
  - Completely dissatisfied: 15%
  - Don't know/Refused to answer: 4%
- Don't take medicine regularly
  - Completely satisfied: 22%
  - Somewhat satisfied: 51%
  - Somewhat dissatisfied: 11%
  - Completely dissatisfied: 11%
  - Don't know/Refused to answer: 5%
In the past year, have you or any member of your household applied for medical care and service?

(Multiple responses)

- Yes, for other healthcare purpose: 68%
- Yes, for vaccination purpose: 51%
- No: 18%
- Don't know: <1%
If yes, medical care most recently has been provided in*

*Those who applied for medical care and service.
Did you most frequently pay for the medical care provided?*

*Those who applied for medical care and service.
How have you paid for medical care provided to you?* (n=476)
(Multiple responses)

- Paid from your own household budget: 77%
- Borrowed money from relatives/friends/neighbors: 22%
- Taken a loan from a credit organization or a bank: 18%
- Sold household property: 4%
- Received help from relatives or some organizations: 1%
- Still owe money to the medical institution: 1%
- Don’t know/Refused to answer: <1%

*Those who applied for medical care and most frequently paid for it.
To what extent have medical costs affected your household budget?*

<table>
<thead>
<tr>
<th>Category</th>
<th>Don't know/Refused to answer</th>
<th>We had to reduce the main expenses for up to 6 months</th>
<th>We had to reduce the main expenses for up to a year</th>
<th>We had to stop the normal operation of the household</th>
<th>Total (n=475)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total (n=475)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>27%</td>
</tr>
<tr>
<td>Male (n=222)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>31%</td>
</tr>
<tr>
<td>Female (n=253)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>24%</td>
</tr>
<tr>
<td>Yerevan (n=212)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>29%</td>
</tr>
<tr>
<td>Urban (n=120)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>29%</td>
</tr>
<tr>
<td>Rural (n=142)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>24%</td>
</tr>
<tr>
<td>Up to AMD 130,000 (n=169)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>14%</td>
</tr>
<tr>
<td>AMD 130,001 - AMD 260,000 (n=130)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>26%</td>
</tr>
<tr>
<td>AMD 260,001 + (n=138)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>46%</td>
</tr>
<tr>
<td>Employed (n=194)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>29%</td>
</tr>
<tr>
<td>Self-employed (n=69)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>39%</td>
</tr>
<tr>
<td>Homemaker (n=70)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>17%</td>
</tr>
<tr>
<td>Retired (n=55)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>22%</td>
</tr>
<tr>
<td>Unemployed, looking for a job (n=45**)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>16%</td>
</tr>
<tr>
<td>1-3 people in the household (n=129)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>34%</td>
</tr>
<tr>
<td>4-6 people in the household (n=265)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>26%</td>
</tr>
<tr>
<td>7+ people in the household (n=83)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>23%</td>
</tr>
<tr>
<td>No children in the household (n=165)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>30%</td>
</tr>
<tr>
<td>1-2 children in the household (n=217)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>27%</td>
</tr>
<tr>
<td>3+ children in the household (n=71)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>23%</td>
</tr>
<tr>
<td>Take medicine regularly (n=173)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>20%</td>
</tr>
<tr>
<td>Don’t take medicine regularly (n=302)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>32%</td>
</tr>
</tbody>
</table>

*Those who most frequently pay for the medical care provided.

**Due to small n, analysis should be interpreted with caution.
What is the main reason why you or any member of your household have not applied for medical care and service?* (n=267)

- 45%: I/ member of my household have not been sick
- 21%: I/ member of my household got sick, but there was no need to see a doctor
- 13%: I/ member of my household went to the pharmacy and were able to buy the medication I needed without a prescription
- 11%: I/ member of my household did not have enough financial resources
- 4%: I/ member of my household do not trust doctors
- 1%: The medical facility was far away
- 1%: I/ member of my household started but had to stop the treatment due to lack of funds
- 4%: Don't know

*Those who haven't applied for medical care and service.
### Do you take any medicine regularly?

<table>
<thead>
<tr>
<th>Category</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>30%</td>
<td>70%</td>
</tr>
<tr>
<td>Male</td>
<td>24%</td>
<td>76%</td>
</tr>
<tr>
<td>Female</td>
<td>35%</td>
<td>65%</td>
</tr>
<tr>
<td>18-35 years old</td>
<td>10%</td>
<td>90%</td>
</tr>
<tr>
<td>36-55 years old</td>
<td>25%</td>
<td>75%</td>
</tr>
<tr>
<td>56+ years old</td>
<td>58%</td>
<td>42%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>33%</td>
<td>67%</td>
</tr>
<tr>
<td>Urban</td>
<td>31%</td>
<td>69%</td>
</tr>
<tr>
<td>Rural</td>
<td>26%</td>
<td>74%</td>
</tr>
<tr>
<td>Up to AMD 130,000</td>
<td>35%</td>
<td>65%</td>
</tr>
<tr>
<td>AMD 130,001 - AMD 260,000</td>
<td>28%</td>
<td>72%</td>
</tr>
<tr>
<td>AMD 260,001 +</td>
<td>25%</td>
<td>75%</td>
</tr>
<tr>
<td>Employed</td>
<td>26%</td>
<td>74%</td>
</tr>
<tr>
<td>Self-employed</td>
<td>20%</td>
<td>80%</td>
</tr>
<tr>
<td>Homemaker</td>
<td>31%</td>
<td>69%</td>
</tr>
<tr>
<td>Retired</td>
<td>66%</td>
<td>34%</td>
</tr>
<tr>
<td>Unemployed, looking for a job</td>
<td>22%</td>
<td>78%</td>
</tr>
<tr>
<td>Satisfied with the quality of healthcare service</td>
<td>29%</td>
<td>71%</td>
</tr>
<tr>
<td>Dissatisfied with the quality of healthcare service</td>
<td>33%</td>
<td>67%</td>
</tr>
</tbody>
</table>
**How do you obtain the medicine you most frequently take?**

1. **All of it is provided free of charge by the polyclinic/insurance**
2. **Part of it is provided free of charge by the polyclinic/insurance and part of it is at the expense of the household**
3. **All of it is acquired at the expense of the household**
4. **Other**

<table>
<thead>
<tr>
<th>Category</th>
<th>Total (n=457)</th>
<th>Male (n=163)</th>
<th>Female (n=294)</th>
<th>18-35 years old (n=47)**</th>
<th>36-55 years old (n=144)</th>
<th>56+ years old (n=267)</th>
<th>Yerevan (n=187)</th>
<th>Urban (n=129)</th>
<th>Rural (n=141)</th>
<th>Up to AMD 130,000 (n=213)</th>
<th>AMD 130,001 - AMD 260,000 (n=119)</th>
<th>AMD 260,001 + (n=92)</th>
<th>Satisfied with the quality of healthcare service (n=325)</th>
<th>Dissatisfied with the quality of healthcare service (n=115)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All of it provided free of charge</td>
<td>80%</td>
<td>75%</td>
<td>83%</td>
<td>83%</td>
<td>83%</td>
<td>78%</td>
<td>82%</td>
<td>73%</td>
<td>84%</td>
<td>78%</td>
<td>81%</td>
<td>83%</td>
<td>78%</td>
<td>84%</td>
</tr>
<tr>
<td>Part of it provided free of charge and part at expense of household</td>
<td>13%</td>
<td>13%</td>
<td>13%</td>
<td>11%</td>
<td>11%</td>
<td>16%</td>
<td>19%</td>
<td>19%</td>
<td>11%</td>
<td>14%</td>
<td>16%</td>
<td>16%</td>
<td>14%</td>
<td>14%</td>
</tr>
<tr>
<td>All of it acquired at expense of household</td>
<td>13%</td>
<td>8%</td>
<td>3%</td>
<td>6%</td>
<td>4%</td>
<td>5%</td>
<td>4%</td>
<td>8%</td>
<td>4%</td>
<td>7%</td>
<td>6%</td>
<td>5%</td>
<td>6%</td>
<td>4%</td>
</tr>
<tr>
<td>Other</td>
<td>2%</td>
<td>4%</td>
<td>1%</td>
<td>4%</td>
<td>1%</td>
<td>1%</td>
<td>3%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>2%</td>
<td>2%</td>
</tr>
</tbody>
</table>

* Those who take medicine regularly.
** Due to small n, analysis should be interpreted with caution.
How do you obtain the medicine you most frequently take?* 2/2
(Disaggregated by respondent's self-description)

- All of it is provided free of charge by the polyclinic/insurance
- Part of it is provided free of charge by the polyclinic/insurance and part of it is at the expense of the household
- All of it is acquired at the expense of the household
- Other

Person with 1st, or 2nd or 3rd degree of disability (n=90)

- All of it is provided free of charge by the polyclinic/insurance: 16%
- Part of it is provided free of charge by the polyclinic/insurance and part of it is at the expense of the household: 27%
- All of it is acquired at the expense of the household: 56%
- Other: 2%

Serviceman, or their family member (n=50)

- All of it is provided free of charge by the polyclinic/insurance: 8%
- Part of it is provided free of charge by the polyclinic/insurance and part of it is at the expense of the household: 20%
- All of it is acquired at the expense of the household: 72%

Family member of a serviceman who was killed in action during RA defense or when performing their official duties (n=19**)

- All of it is provided free of charge by the polyclinic/insurance: 5%
- Part of it is provided free of charge by the polyclinic/insurance and part of it is at the expense of the household: 11%
- All of it is acquired at the expense of the household: 84%

Military pensioner with long-term service or a disability (n=15**)

- All of it is provided free of charge by the polyclinic/insurance: 20%
- All of it is acquired at the expense of the household: 80%

*Those who take medicine regularly.
**Due to small n, analysis should be interpreted with caution.
If it is fully or partially acquired at the expense of the household, what effect does that cost have on the household?* (n=435)

(Multiple responses)

- 53%: It is acquired by reducing essential household expenses, like food or heating
- 31%: Sometimes I do not acquire the medicine due to lack of funds
- 29%: It is acquired by reducing non-essential household expenses, like entertainment
- 23%: It does not have any effect
- 11%: It is acquired by reducing essential household expenses, like food or heating
- 4%: Don't know

*Those who declared taking medicines regularly and acquired it at the expenses of the household fully or partially.
Please tell me, are you...?

(Multiple responses)

- Serviceman, or their family member: 12%
- Person with 1st, or 2nd or 3rd degree of disability: 9%
- Family member of a serviceman who was killed in action during RA defense or when performing their official duties: 3%
- Military pensioner with long-term service or a disability: 3%
- Emergency response provider or their family member: 2%
- Socially insecure family: 1%
- None of the above: 73%
- Don’t know/ Refused to answer: <1%
Which facility do you usually apply to first for medical services?

- State polyclinics: 58%
- Paid medical centers: 29%
- Insurance: 3%
- Ambulance: 1%
- Military hospital: 1%
- Did not apply to any facility: 1%
- I cannot access medical services: 3%
- Don't know: 4%
Healthcare Funding
Are you aware that the Government program of 2021-2025 envisages the introduction of a compulsory health insurance system in Armenia?
Can you mention the most important benefit of a compulsory health insurance system?*

*(Spontaneous response)*

- People with financial problems can get medical help: 25%
- All citizens will have equal opportunities for medical treatment: 10%
- Receiving free medical help: 8%
- You can use health insurance at any time: 5%
- The quality of medical services will improve: 2%
- Small contributions help to avoid further big expenses: 1%
- There are no benefits: 6%
- Don't know/Refused to answer: 43%

*Before being asked the question, the respondents were read the following: “This system will provide all Armenians equal access to the full range of health services insuring them from financial hardship.”*
In your opinion, should the compulsory health insurance system be introduced?

- Yes, as soon as possible
- Yes, by phases
- No
- Don’t know/Refused to answer

**Total**
- 42% Yes, as soon as possible
- 33% Yes, by phases
- 15% No
- 10% Don’t know/Refused to answer

**By Gender**
- Male
  - 40% Yes, as soon as possible
  - 32% Yes, by phases
  - 19% No
  - 10% Don’t know/Refused to answer
- Female
  - 44% Yes, as soon as possible
  - 34% Yes, by phases
  - 12% No
  - 9% Don’t know/Refused to answer

**By Age**
- 18-35 years old
  - 42% Yes, as soon as possible
  - 37% Yes, by phases
  - 15% No
  - 6% Don’t know/Refused to answer
- 36-55 years old
  - 42% Yes, as soon as possible
  - 34% Yes, by phases
  - 16% No
  - 9% Don’t know/Refused to answer
- 56+ years old
  - 43% Yes, as soon as possible
  - 28% Yes, by phases
  - 14% No
  - 15% Don’t know/Refused to answer

**By Place**
- Yerevan
  - 37% Yes, as soon as possible
  - 39% Yes, by phases
  - 16% No
  - 8% Don’t know/Refused to answer
- Urban
  - 45% Yes, as soon as possible
  - 30% Yes, by phases
  - 15% No
  - 10% Don’t know/Refused to answer
- Rural
  - 45% Yes, as soon as possible
  - 30% Yes, by phases
  - 14% No
  - 11% Don’t know/Refused to answer

**By Income**
- Up to AMD 130,000
  - 44% Yes, as soon as possible
  - 30% Yes, by phases
  - 15% No
  - 11% Don’t know/Refused to answer
- AMD 130,001 - AMD 260,000
  - 42% Yes, as soon as possible
  - 37% Yes, by phases
  - 13% No
  - 8% Don’t know/Refused to answer
- AMD 260,001 +
  - 41% Yes, as soon as possible
  - 38% Yes, by phases
  - 15% No
  - 6% Don’t know/Refused to answer

**By Employment Status**
- Employed
  - 42% Yes, as soon as possible
  - 38% Yes, by phases
  - 13% No
  - 7% Don’t know/Refused to answer
- Self-employed
  - 35% Yes, as soon as possible
  - 32% Yes, by phases
  - 22% No
  - 11% Don’t know/Refused to answer
- Homemaker
  - 47% Yes, as soon as possible
  - 30% Yes, by phases
  - 12% No
  - 11% Don’t know/Refused to answer
- Retired
  - 42% Yes, as soon as possible
  - 25% Yes, by phases
  - 14% No
  - 19% Don’t know/Refused to answer
- Unemployed, looking for a job
  - 44% Yes, as soon as possible
  - 34% Yes, by phases
  - 17% No
  - 5% Don’t know/Refused to answer

**By Household Size**
- 1-3 person in the household
  - 38% Yes, as soon as possible
  - 34% Yes, by phases
  - 15% No
  - 12% Don’t know/Refused to answer
- 4-6 person in the household
  - 43% Yes, as soon as possible
  - 33% Yes, by phases
  - 15% No
  - 9% Don’t know/Refused to answer
- 7+ person in the household
  - 50% Yes, as soon as possible
  - 30% Yes, by phases
  - 12% No
  - 8% Don’t know/Refused to answer

**By Number of Children**
- No children in the household
  - 42% Yes, as soon as possible
  - 34% Yes, by phases
  - 15% No
  - 9% Don’t know/Refused to answer
- 1-2 children in the household
  - 41% Yes, as soon as possible
  - 35% Yes, by phases
  - 15% No
  - 9% Don’t know/Refused to answer
- 3+ children in the household
  - 48% Yes, as soon as possible
  - 29% Yes, by phases
  - 14% No
  - 9% Don’t know/Refused to answer
Would you agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system?

*Before being asked this question, the respondents were read the following: “As a rule, the compulsory health insurance system is financed by a special tax paid by citizens.”*
Why wouldn’t you agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system?* (n=878)

(Spontaneous response)

- Financial problems: 52%
- High taxes: 13%
- The absence of workplaces - unemployment: 5%
- The state should provide the financing: 4%
- The money paid will not serve its purpose: 4%
- Instead of paying taxes, I will pay for medical care in hospitals: 3%
- It is possible that I won’t benefit from the payments which are done: 3%
- The healthcare system is not in good condition: 1%
- Other: 3%
- Don’t know/Refused to answer: 12%

*Those who didn’t agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system.
Why would you agree that citizens shall pay more tax in order to benefit from a compulsory health insurance system?* (n=511)

(Spontaneous response)

- You can use health insurance at any time: 35%
- Each small contribution helps everyone get medical help: 18%
- Each small contribution helps to avoid further big expenses: 12%
- In order to support the state: 10%
- The quality of medical services will improve: 5%
- Receiving free medical help: 2%
- Other: 3%
- Don't know: 15%

*Those who agreed that citizens shall pay more tax in order to benefit from a compulsory health insurance system.
COVID-19 and Vaccination
Vaccines against COVID-19 are now available: will you get vaccinated?

<table>
<thead>
<tr>
<th>I have been vaccinated</th>
<th>Definitely yes</th>
<th>Probably yes</th>
<th>Definitely no</th>
<th>Don't know/Refused to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>57%</td>
<td>6%</td>
<td>9%</td>
<td>8%</td>
</tr>
<tr>
<td>Male</td>
<td>58%</td>
<td>6%</td>
<td>8%</td>
<td>7%</td>
</tr>
<tr>
<td>Female</td>
<td>56%</td>
<td>7%</td>
<td>9%</td>
<td>10%</td>
</tr>
<tr>
<td>18-35 years old</td>
<td>54%</td>
<td>6%</td>
<td>11%</td>
<td>13%</td>
</tr>
<tr>
<td>36-55 years old</td>
<td>59%</td>
<td>6%</td>
<td>8%</td>
<td>5%</td>
</tr>
<tr>
<td>56+ years old</td>
<td>57%</td>
<td>7%</td>
<td>7%</td>
<td>8%</td>
</tr>
<tr>
<td>Yerevan</td>
<td>59%</td>
<td>7%</td>
<td>8%</td>
<td>8%</td>
</tr>
<tr>
<td>Urban</td>
<td>57%</td>
<td>5%</td>
<td>10%</td>
<td>10%</td>
</tr>
<tr>
<td>Rural</td>
<td>56%</td>
<td>6%</td>
<td>9%</td>
<td>8%</td>
</tr>
<tr>
<td>Up to AMD 130,000</td>
<td>52%</td>
<td>7%</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>AMD 130,001 - AMD 260,000</td>
<td>58%</td>
<td>7%</td>
<td>7%</td>
<td>10%</td>
</tr>
<tr>
<td>AMD 260,001 +</td>
<td>67%</td>
<td>4%</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>Take medicine regularly</td>
<td>59%</td>
<td>7%</td>
<td>8%</td>
<td>6%</td>
</tr>
<tr>
<td>Don't take medicine regularly</td>
<td>57%</td>
<td>6%</td>
<td>9%</td>
<td>9%</td>
</tr>
<tr>
<td>Satisfied with the quality of healthcare service</td>
<td>57%</td>
<td>7%</td>
<td>9%</td>
<td>9%</td>
</tr>
<tr>
<td>Dissatisfied with the quality of healthcare service</td>
<td>58%</td>
<td>3%</td>
<td>9%</td>
<td>7%</td>
</tr>
</tbody>
</table>
Which of the following best reflects why you would not plan to get vaccinated against COVID-19?* (n=379)

- I am concerned about side effects: 28%
- I do not think I need it: 16%
- I have already been infected with COVID-19: 12%
- Vaccines do not protect us: 11%
- I do not get vaccines in general: 7%
- I do not know much about the duration of COVID-19 vaccination immunity: 7%
- I do not trust vaccines: 6%
- I want to know more about how well they work: 5%
- COVID-19 does not exist, it is a fake: 1%
- Other: 1%
- Don't know/Refused to answer: 5%

*Those who declared that they will probably or definitely not get vaccinated.
What was your main reason for getting vaccinated?* (n=871)  
(Spontaneous response)

- To protect myself: 51%
- Necessary for work or school: 28%
- To protect my loved ones: 5%
- Necessary for travelling abroad: 5%
- Right thing to do: 3%
- To avoid restrictions: 2%
- To prevent the spread of COVID-19: 1%
- I have to get vaccinated: 1%
- Other: 2%
- Don’t know: 1%

*Those who have already been vaccinated.
Age, Gender, Community Type, Province Distribution

- **Male**: 45%
- **Female**: 55%
- **Yerevan**: 37%
- **Urban**: 32%
- **Rural**: 30%
- **18-35 years old**: 32%
- **36-55 years old**: 38%
- **56+ years old**: 30%
- **Yerevan**: 37%
- **Aragatsotn**: 4%
- **Ararat**: 9%
- **Armavir**: 9%
- **Gegharkunik**: 8%
- **Kotayk**: 8%
- **Lori**: 7%
- **Shirak**: 8%
- **Syunik**: 5%
- **Syunik**: 4%
- **Vayots Dzor**: 2%
What is the highest level of education you have attained?

- Primary or less: <1%
- Unfinished secondary: 3%
- Secondary: 34%
- Vocational: 26%
- Unfinished higher: 5%
- University, higher: 32%
What is your religion?

- Armenian Apostolic Church: 46%
- Christianity: 32%
- Orthodox Church: 5%
- No religion: 3%
- Sect: 2%
- Catholic Church: 1%
- Other: 2%
- Don’t know/Refused to answer: 8%
What is your marital status?

- Married: 70%
- Single: 18%
- Widowed: 8%
- Divorced: 4%
- Refuse to answer: <1%
What is your occupational status?

- Employed in a paid job full-time: 32%
- Homemaker: 16%
- Retired: 13%
- Self-employed full-time: 10%
- Unemployed, looking for a job: 9%
- Employed in a paid job part-time: 7%
- Self-employed part-time: 5%
- Unemployed, not looking for a job: 4%
- Student, pupil: 3%
- Disability pensioner: <1%
- Military pensioner: <1%
- Don't know/Refuse to answer: 1%
What is your monthly household income?

- up to 40,000 AMD: 8%
- 40,001 - 130,000 AMD: 32%
- 130,001 - 260,000 AMD: 27%
- 260,001 - 420,000 AMD: 14%
- 420,001 AMD and more: 9%
- Don’t know/Refuse to answer: 9%