Public Opinion Poll: Pernik

February 2022
Methodology

• The survey was conducted on behalf of the International Republican Institute’s Center for Insights in Survey Research by research and consulting company ESTAT Ltd.

• Data was collected between February 17 - February 27, 2022 through CAPI administered face-to-face interviews.

• The sample for Pernik consisted of n=200 adults, aged 18 and older. The findings for Pernik were significantly more pessimistic and critical than for the other 9 selected municipalities. Due to these differences, the dataset for Pernik was singled out for additional data checks. No substantial concerns were revealed, neither on the sample’s composition nor on potential deviations from interview protocols.

• The sample in the municipality was structured in a way to fully represent the official distribution for 2020, provided by the National Statistical Institute, since no official data for 2021 was published at the time. Settlements and districts were the primary sampling units (PSU), each PSU within the municipality has been selected randomly but at the same time using probability proportional to size (PPS) sampling. PPS stratification by urban/rural was applied too and represented the distribution per municipality for 2020.

• After all sampling points within the municipality have been selected, a starting point within the sampling point (area) has been randomly selected. The selection of households was based on a random route method. In urban areas, every 3rd house was selected. In rural areas, every 5th house or block of flats and if a block of flats, every 5th apartment from only one entrance.

• The survey respondents in the study were selected within each household using the Kish grid method.

• The achieved sample was weighted for gender and type of settlement.

• The response rate was 60 percent.

• The margin of error for the sample for the municipality does not exceed ±6.9 points at 95 percent confidence level.

• Charts and graphs may not add up to 100 percent due to rounding.
In general, would you say that your municipality is heading in the right direction or in the wrong direction?

- 53%: In the right direction
- 38%: In the wrong direction
- 9%: Don't know/Refused to answer
What is the most important problem facing your municipality today? And what is the second most important problem facing your municipality today?

(Up to two responses accepted; spontaneous response; top ten responses displayed)
How would you describe the current economic situation of your household?

- Very good: 71%
- Somewhat good: 17%
- Somewhat bad: 12%
- Very bad: 0%
How likely or unlikely are ordinary people able to influence decisions made in your municipality?

- **Very likely**: 74%
- **Somewhat likely**: 26%
- **Somewhat unlikely**: None
- **Very unlikely**: None
To what extent do civil society organizations (CSOs) impact municipal government policy in your municipality?

- Very impactful: 53%
- Somewhat impactful: 46%
- Somewhat unimpactful: 1%
- Very unimpactful: 0%
- Don’t know/Refused to answer: 0%
Did you vote in the November 14 parliamentary elections?

- Yes: 83%
- No: 16%
- Don't know/Refused to answer: 1%
For which party, did you vote in the November 14 parliamentary elections?

(Among respondents from Pernik who voted in the November 14, 2021 parliamentary elections: n=166; spontaneous response)

- There is Such a People: 24%
- GERB (Citizens for European Development of Bulgaria): 12%
- We Continue the Change: 12%
- Bulgarian Socialist Party: 11%
- Democratic Bulgaria: 10%
- Vazrazhdane: 7%
- VMRO - Bulgarian National Movement: 4%
- Stand Up BG! We are Coming!: 4%
- The Movement for Rights and Freedoms: 1%
- Refused to answer: 15%
How do you view the recent change in national government as a result of the November 14 parliamentary elections?

- Very positive: 59%
- Somewhat positive: 20%
- Somewhat negative: 18%
- Very negative: 3%
- Don’t know/Refused to answer: 3%
For the following issues, is the municipal government doing a very good, somewhat good, somewhat bad or very bad job?

- **Providing education**: 2% Very good, 39% Somewhat good, 39% Somewhat bad, 19% Very bad
- **Fighting corruption**: 1% Very good, 9% Somewhat good, 90% Somewhat bad, <1% Very bad
- **Fighting crime**: <1% Very good, 5% Somewhat good, 94% Somewhat bad, <1% Very bad
- **Engaging citizens in decision-making**: <1% Very good, 32% Somewhat good, 67% Somewhat bad, 1% Very bad
- **Providing healthcare**: 10% Very good, 90% Somewhat good, <1% Somewhat bad, <1% Very bad
- **Maintaining infrastructure like roads and public buildings**: 6% Very good, 94% Somewhat good, <1% Somewhat bad, <1% Very bad
- **Attracting private investments**: 1% Very good, 99% Somewhat good, <1% Somewhat bad, <1% Very bad
- **Attracting EU funds**: 1% Very good, 99% Somewhat good, <1% Somewhat bad, <1% Very bad
- **Creating jobs**: 1% Very good, 99% Somewhat good, <1% Somewhat bad, <1% Very bad

Legend:
- Very good
- Somewhat good
- Somewhat bad
- Very bad
- Don’t know/Refused to answer
How would you rate the performance of the municipal government in communicating with the public about the projects they are working on?

- 66% Very good
- 22% Somewhat good
- 9% Somewhat bad
- 3% Very bad
- 2% Don’t know/Refused to answer
Do you believe that corruption in your municipality is a serious problem or not?

Prior to asking this question, the following introduction was read to the respondent “I will now ask you a series of questions about corruption. When I say corruption, I mean abusing public office for personal gain, like when a government official solicits bribes or awards a contract in exchange for political support or money.”
On which source do you base your assessment of the level of corruption?

(Up to two responses accepted)

- Personal experience, meaning you have had to provide cash, gifts, or favors: 65% (First most important), 13% (Second most important)
- Talk with friends and people around: 60% (Second most important), 21% (First most important)
- Information provided by the media, such as TV, radio, newspaper, internet, Facebook etc.: 17% (First most important), 8% (Second most important)
- Talk with relatives or family: 10% (First most important), 6% (Second most important)
In your experience, what type of corruption is most common in our municipality?

- Making decisions based on connections as opposed to merit (70%)
- Acting in self-interest instead of interest of citizens (15%)
- Failure to investigate or prosecute wrongdoing (9%)
- Soliciting bribes or gifts (2%)
- Extortion (2%)
- Stealing or deliberately mismanaging funds (2%)
Do you believe that corruption in our country is a serious problem or not?

- Very serious: 91%
- Somewhat serious: 9%
- Somewhat not serious
- Not at all serious
In your experience, what type of corruption is most common in our country?

- Making decisions based on connections as opposed to merit: 72%
- Acting in self-interest instead of interest of citizens: 17%
- Failure to investigate or prosecute wrongdoing: 4%
- Extortion: 3%
- Soliciting bribes or gifts: 2%
- Stealing or deliberately mismanaging funds: 2%
Over the past 12 months, has corruption among each of the following levels of government increased, decreased, or stayed the same?

Local authorities:
- Increased: 7%
- Stayed the same: 91%
- Decreased: 1%
- Don't know/Refused to answer: 1%

National authorities:
- Increased: 7%
- Stayed the same: 92%
- Decreased: 1%
- Don't know/Refused to answer: 1%
To what extent do you think corruption can be reduced in your municipality?

- Corruption can be completely eradicated (41%)
- Corruption can be substantially reduced
- Corruption can be reduced to a certain degree
- Corruption cannot be reduced at all
Please tell me if there is a lot, some, little, or no corruption among each of the following providers of municipal government services.

- **Public medical establishments**: 99% A lot, 1% Some, 1% Little, 1% No, 1% Don't know/Refused to answer
- **Traffic police**: 99% A lot, 1% Some, 1% Little, 1% No, 1% Don't know/Refused to answer
- **Police**: 88% A lot, 11% Some, 1% Little, 1% No, 1% Don't know/Refused to answer
- **Government inspection and control bodies**: 98% A lot, 1% Some, 1% Little, 1% No, 1% Don't know/Refused to answer
- **Courts**: 88% A lot, 9% Some, 2% Little, 1% No, 1% Don't know/Refused to answer
- **Tax-collecting offices**: 84% A lot, 13% Some, 3% Little, 1% No, 1% Don't know/Refused to answer
- **Governmental record-keeping and licensing offices**: 51% A lot, 31% Some, 1% Little, 17% No, 3% Don't know/Refused to answer
- **Public education establishments**: 25% A lot, 43% Some, 29% Little, 3% No, 1% Don't know/Refused to answer
At which level of government is corruption most prevalent?

- National authorities: 97%
- Local authorities: 2%
- Don’t know/Refused to answer: 1%
Who among national authorities is most corrupt?

(Among respondents who think that corruption is most prevalent among national authorities from Pernik: n=195; spontaneous response)
To what extent, if any, has corruption had a negative impact on you?

- **36%**: It has had a lot of negative impact
- **63%**: It has had some negative impact
- **1%**: It has had little negative impact
- **<1%**: It has not had any negative impact
- **1%**: Don’t know/Refused to answer
In the past two years, how often, if at all, have you witnessed or experienced corruption?
In which context did you witness or experience corruption. Did you experience or witness corruption....?

(Only “yes” responses displayed)

- To receive medical services from public hospitals: 96%
- To obtain employment: 79%
- To avoid paying a fine: 68%
- To receive a government service, like a birth certificate: 42%
- To obtain a construction permit: 27%
- To improve chances for a public contract: 22%
- To secure a place for your child in a local public kindergarten: 14%
- For education from public schools: 14%
- To receive utilities like water or electricity: 5%
- To avoid being threatened: 2%
In your dealings with the municipal government, how important are personal contacts and relationships to get things done?

- Very important: 82%
- Somewhat important: 17%
- Somewhat unimportant: 1%
- Very unimportant: <1%
- Don't know/Refused to answer:
Are you aware of any anti-corruption initiatives by any of the following levels of government?

Local authorities:
- Yes: 1%
- No: 99%
- Don’t know/Refused to answer: 0%

National authorities:
- Yes: 1%
- No: 99%
- Don’t know/Refused to answer: 0%
How effective or ineffective is each of the following levels of government in addressing corruption?

Local authorities:
- Very effective: 1%
- Somewhat effective: 63%
- Somewhat ineffective: 35%
- Very ineffective: 1%
- Don't know/Refused to answer: 1%

National authorities:
- Very effective: 0%
- Somewhat effective: 40%
- Somewhat ineffective: 59%
- Very ineffective: 1%
- Don't know/Refused to answer: 1%
Based on your experience, please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each statement.

- The president of Bulgaria has a sincere desire and will to combat corruption in our country
  - Strongly agree: 1%
  - Somewhat agree: 43%
  - Somewhat disagree: 3%
  - Strongly disagree: 15%
  - Don't know/Refused to answer: 38%

- The mayor has a sincere desire and will to combat corruption in your municipality
  - Strongly agree: 4%
  - Somewhat agree: 38%
  - Somewhat disagree: 9%
  - Strongly disagree: 21%
  - Don't know/Refused to answer: 28%

- The prime minister of Bulgaria has a sincere desire and will to combat corruption in our country
  - Strongly agree: <1%
  - Somewhat agree: 23%
  - Somewhat disagree: 5%
  - Strongly disagree: 31%
  - Don't know/Refused to answer: 41%

- The judiciary of Bulgaria has a sincere desire and will to combat corruption in our country
  - Strongly agree: 17%
  - Somewhat agree: 24%
  - Somewhat disagree: 47%
  - Strongly disagree: 12%
  - Don't know/Refused to answer: 0%

- The municipal council has a sincere desire and will to combat corruption in your municipality
  - Strongly agree: 2%
  - Somewhat agree: 18%
  - Somewhat disagree: 59%
  - Strongly disagree: 21%
  - Don't know/Refused to answer: 0%

- The parliament of Bulgaria has a sincere desire and will to combat corruption in our country
  - Strongly agree: 2%
  - Somewhat agree: 17%
  - Somewhat disagree: 68%
  - Strongly disagree: 12%
  - Don't know/Refused to answer: 0%
Which among the following groups is the most important and the second most important to effectively address corruption in your municipality?

(Up to two responses accepted)

- Political leadership
  - First most important: 11%
  - Second most important: 11%
- Public sector employees
  - First most important: 9%
  - Second most important: 5%
- Media
  - First most important: 7%
  - Second most important: 4%
- Citizens
  - First most important: <1%
  - Second most important: 1%
- Private sector
  - First most important: 4%
  - Second most important: 4%
- No (other) group can effectively address corruption
  - First most important: 72%
  - Second most important: 4%
To what degree, if at all, is it the responsibility of citizens to address corruption?

- To a very large degree: 49%
- To a somewhat large degree: 48%
- To a somewhat small degree: 1%
- To a very small degree: 2%
- Don't know/Refused to answer: 0%
Do you know where to report a corrupt act of an official?

- Yes: 69%
- No: 31%
What channels would you contact to report a corrupt act or to file a complaint?

(Among respondents who know where to report a corrupt act from Pernik: n=61; spontaneous response; multiple responses accepted)

- The police: 62%
- The regional attorney: 20%
- A specific local news/media outlet: 15%
- National media outlets: 13%
- The anticorruption committee within the municipal council: 8%
- The national ombudsman: 5%
- The local ombudsman: 2%
- The national anticorruption commission: 2%
- The municipal administration via hotline/forms for complaints and signals/written letter: 2%
During the past 12 months, have you or anyone in your household reported a corrupt act by a public official?

(Among respondents who know where to report a corrupt act from Pernik: n=61)
Some people are unwilling to report corrupt actions because of various reasons. Please tell me which of the following you personally consider as the primary reason for not reporting corruption to the relevant authorities.

- Do not know the relevant institution responsible for corruption cases: 48%
- No action will be taken even if corruption is reported: 17%
- Those who report corruption will be subject to retribution/revenge: 17%
- There is no mechanism to report corruption anonymously: 6%
- Most people who indulge in corruption only do so because of economic hardship: 4%
- Our society does not reward those who report corruption: 3%
- Lack of evidence to prove: 3%
- Lack of clarity about corruption proceedings: 1%
What do you think is the primary factor causing corruption in public institutions?

- Employees are corrupt: 26%
- Corruption is an accepted part of life: 21%
- Weak ethics or morals: 15%
- Culture of impunity: 9%
- Long or unclear procedures for services: 7%
- Politicians and power holders interfere in the work of institutions: 7%
- Weak rule of law: 5%
- Leadership is corrupt: 5%
- Internal controls are weak: 4%
- No effective external oversight: 1%
- Need for money to make a living: 1%
Which of the terms I will show you best reflects how a corrupt person is perceived in our society?

(Multiple responses accepted)

- Powerful: 98%
- Guilty: 44%
- Venal: 33%
- Selfish or self-centered: 7%
- Poor: 4%
- Resourceful: 1%
- Don't know/Refused to answer: 1%
How transparent or untransparent is the work of the mayor and the municipal administration?

- Very transparent: 64%
- Somewhat transparent: 23%
- Somewhat untransparent: 3%
- Very untransparent: 10%
- Don’t know/Refused to answer: 3%
Do you find the information you need from the municipal administration easily or not?

- Very easily: 8%
- Somewhat easily: 1%
- Somewhat difficultly: 8%
- Very difficultly: 10%
- I don’t need information from the municipal administration: 73%
- Don’t know/Refused to answer: 1%

Overall, 73% of respondents find the information they need from the municipal administration very easily.
Are you aware of when municipal government public consultation meetings take place?

100% Yes

40
Have you ever attended a municipal government public consultation meeting?

100%
How transparent or untransparent is the work of the municipal council?

- 68% Very transparent
- 19% Somewhat transparent
- 12% Somewhat untransparent
- 1% Very untransparent
- Don't know/Refused to answer
Are you aware of when municipal council meetings take place?

- 99% Yes
- 1% Don't know/Refused to answer
Have you attended any municipal council meetings?

- Yes: 100%
- No: 0%

100%
How closely do you follow the decisions and actions taken by each of the following institutions?

- **The mayor**:
  - Very closely: 5%
  - Somewhat closely: 46%
  - A little: 49%

- **The municipal administration**:
  - Very closely: 1%
  - Somewhat closely: 8%
  - A little: 91%

- **The municipal council**:
  - Very closely: 1%
  - Somewhat closely: 7%
  - A little: 92%
Is it easy or difficult to communicate with the following entities in your municipality?

The municipal administration
- Very easy: 7%
- Somewhat easy: 72%
- Somewhat difficult: 10%
- Very difficult: 12%

The municipal council
- Very easy: 5%
- Somewhat easy: 6%
- Somewhat difficult: 89%

Legend:
- Very easy
- Somewhat easy
- Somewhat difficult
- Very difficult
- I have never made an attempt to communicate with this entity
- Don't know/Refused to answer
What are the primary sources you use to learn about the decisions and actions taken by the municipal administration and the council?

(Spontaneous response; multiple responses accepted)
Which of the following is your preferred channel of communication with the municipal administration and the council?

<table>
<thead>
<tr>
<th>Channel</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meeting with a member of the administration</td>
<td>39%</td>
</tr>
<tr>
<td>Meeting with the mayor</td>
<td>19%</td>
</tr>
<tr>
<td>Official letters</td>
<td>17%</td>
</tr>
<tr>
<td>Social media (such as Facebook etc.)</td>
<td>11%</td>
</tr>
<tr>
<td>Meeting with a municipal councilor</td>
<td>3%</td>
</tr>
<tr>
<td>An online platform provided or endorsed by the municipality</td>
<td>1%</td>
</tr>
<tr>
<td>Official e-mail exchange</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Statement during a session of the council or a council working group</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
</tr>
<tr>
<td>I have never attempted to communicate with the municipal administration or the municipal council</td>
<td>10%</td>
</tr>
</tbody>
</table>
To what extent are each of your municipal government entities influenced by wealthy people?

- The mayor: 74% very much, 23% somewhat, 1% a little, 1% not at all, 1% don't know/refused to answer.
- The municipal administration: 80% very much, 16% somewhat, 1% a little, 2% not at all, 1% don't know/refused to answer.
- The municipal council: 91% very much, 7% somewhat, 1% a little, 1% not at all, 1% don't know/refused to answer.
Are you aware of any local NGOs, which means a local group that forms around a common goal and is not associated with the government, that work for more transparency in the municipal administration and the council?

- Yes: 99%
- No: 1%
- Don't know/Refused to answer: <1%
Do you think municipal transparency has improved or worsened, or stayed the same over the last 10 years?

- Improved: 86%
- Stayed the same: 7%
- Worsened: 4%
- Don’t know/Refused to answer: 3%
Do you see political will for improvement of municipal transparency?

- Yes: 76%
- No: 12%
- Don't know/Refused to answer: 12%
Which of the following do you think is the most important factor for getting a job in the municipal administration?

- Having a family member or friend in municipal government: 65%
- Being a member of the political party in power: 34%
- Education and experience: 1%
- Don’t know/Refused to answer: 1%
Are you satisfied with the level of digital services offered by your municipality?

- Yes: 51%
- No: 41%
- I have no need for digital services: 4%
- Don’t know/Refused to answer: 4%
Do you think efforts are made to improve the digital services offered by your municipality?

(Among all respondents except for those who stated they have no need for digital services from Pernik: n=118)

- **Yes**: 62%
- **No**: 37%
- **Don't know/Refused to answer**: 1%
How interested or uninterested are you in political news and information about your municipality?

- Very interested: 54%
- Somewhat interested: 29%
- Somewhat uninterested: 7%
- Very uninterested: 10%
- Don’t know/Refused to answer: 10%
Are the media in your municipality free to independently cover any issue or not?

- Very free: 51%
- Somewhat free: 28%
- Somewhat not free: 18%
- Very not free: 3%
- Don’t know/Refused to answer: 57%
Which media platform do you use most frequently and second most frequently to gain political news and information about your municipality?

(Up to two responses accepted)

- **Television**: Most frequently used - 56%, Second most frequently used - 8%
- **Internet, other than social media**: Most frequently used - 36%, Second most frequently used - 21%
- **Social media, such as Facebook, etc.**: Most frequently used - 31%, Second most frequently used - 6%
- **Radio**: Most frequently used - 4%
- **Print media**: Most frequently used - 1%
- **None or no other**: Most frequently used - 33%
- **Don't know/Refused to answer**: Most frequently used - 1%

Legend:
- Black bar: Most frequently used
- Green bar: Second most frequently used
Do you perceive local and regional media as critical or not critical of the municipal administration and the council?

- Very critical: 55%
- Somewhat critical: 36%
- Somewhat not critical: 8%
- Very not critical: 1%
- Don’t know/Refused to answer: 0%
<table>
<thead>
<tr>
<th>Demographics</th>
<th>Gender</th>
<th>Age</th>
<th>Urbanicity</th>
<th>Educational Attainment</th>
<th>Self-Described Economic Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women</td>
<td>53%</td>
<td>19%</td>
<td>85%</td>
<td>56%</td>
<td>My household is much worse off</td>
</tr>
<tr>
<td>Men</td>
<td>47%</td>
<td>32%</td>
<td>15%</td>
<td>27%</td>
<td>My household is somewhat worse off</td>
</tr>
<tr>
<td>Age 18-35</td>
<td>32%</td>
<td>19%</td>
<td>15%</td>
<td>1%</td>
<td>My household is about average</td>
</tr>
<tr>
<td>Age 36-55</td>
<td>49%</td>
<td>32%</td>
<td>2%</td>
<td>6%</td>
<td>My household is somewhat better off</td>
</tr>
<tr>
<td>Age 56+</td>
<td>49%</td>
<td>19%</td>
<td>2%</td>
<td>10%</td>
<td>My household is somewhat better off</td>
</tr>
<tr>
<td>Urban</td>
<td>85%</td>
<td>19%</td>
<td>2%</td>
<td>6%</td>
<td>My household is somewhat worse off</td>
</tr>
<tr>
<td>Rural</td>
<td>15%</td>
<td>32%</td>
<td>14%</td>
<td>27%</td>
<td>My household is about average</td>
</tr>
<tr>
<td>Primary School or Less</td>
<td>2%</td>
<td>1%</td>
<td>0%</td>
<td>0%</td>
<td>My household is much worse off</td>
</tr>
<tr>
<td>Incomplete Secondary</td>
<td>14%</td>
<td>2%</td>
<td>2%</td>
<td>6%</td>
<td>My household is somewhat worse off</td>
</tr>
<tr>
<td>Secondary School</td>
<td>56%</td>
<td>1%</td>
<td>15%</td>
<td>10%</td>
<td>My household is about average</td>
</tr>
<tr>
<td>Incomplete University</td>
<td>1%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>My household is much worse off</td>
</tr>
<tr>
<td>University or Higher</td>
<td>27%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>My household is much worse off</td>
</tr>
</tbody>
</table>

- Women: 53%, Men: 47%
- Age 18-35: 19%, Age 36-55: 32%, Age 56+: 49%
- Urban: 85%, Rural: 15%
- Primary School or Less: 2%, Incomplete Secondary: 14%, Secondary School: 56%, Incomplete University: 1%, University or Higher: 27%
- My household: Much worse off: 6%, Somewhat worse off: 10%, About average: 43%, Somewhat better off: 41%