Public Opinion Survey: Residents of Armenia

January-March 2023



A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Detailed Methodology

- The survey was conducted on behalf of the International Republican Institute's <u>Center for Insights in Survey</u> <u>Research</u> by <u>Breavis</u> (represented by IPSC LLC).
- Data was collected between January 23 and March 04, 2023, through CAPI administered face-to-face interviews at respondents' homes.
 - Fieldwork took longer than expected because there were unreachable or difficult to reach destinations due to severe weather conditions that posed a risk to the health of interviewers.
- The sample consisted of n=1,513 permanent residents of Armenia older than the age of 18.
- A multi-level stratified sampling method was used to design a nationally representative sample. The sample was stratified by region and by urban/rural residency, followed by random selection of primary sampling units (PSUs) within each stratum. Households were selected by random walk in each of the PSUs, and respondents were selected by Kish grid.
- The achieved sample was weighted for age, gender, and community type according to the 2021 Yearbook of the Statistical Committee of Armenia.
- The response rate was 16 percent.
- The margin of error for the mid-range full sample does not exceed ± 2.5 points.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the <u>United States Agency for International Development</u>.

Frequently Cited Disaggregate Bases

Category	Base*
18-35	n = 513
36-55	n = 484
56+	n = 516
Men	n = 686
Women	n = 827
Yerevan	n = 563
Urban	n = 407
Rural	n = 543
Employed	n = 492
Self-employed	n = 175
Homemaker	n = 264
Retired	n = 280
Unemployed, looking for job	n = 156
Student/Pupil, Unemployed not looking for a job, Other, Don't Know/Refused to answer	n = 146
	18-35 36-55 56+ Men Women Yerevan Urban Rural Employed Self-employed Homemaker Retired Unemployed, looking for job Student/Pupil, Unemployed not looking for a job,

Disaggregate	Category	Base*				
Number of people in the household	1-3 people	n = 667				
	4-6 people	n = 707				
	7+ people	n = 135				
Number of household members under 18	None	n = 747				
	1-2 members	n = 563				
	3+ members	n = 201				
Perceptions of Armenia's development direction	Right direction	n = 549				
	Wrong direction	n = 789				
*Cited bases are weighted. Margin of error will vary with sample size n.						

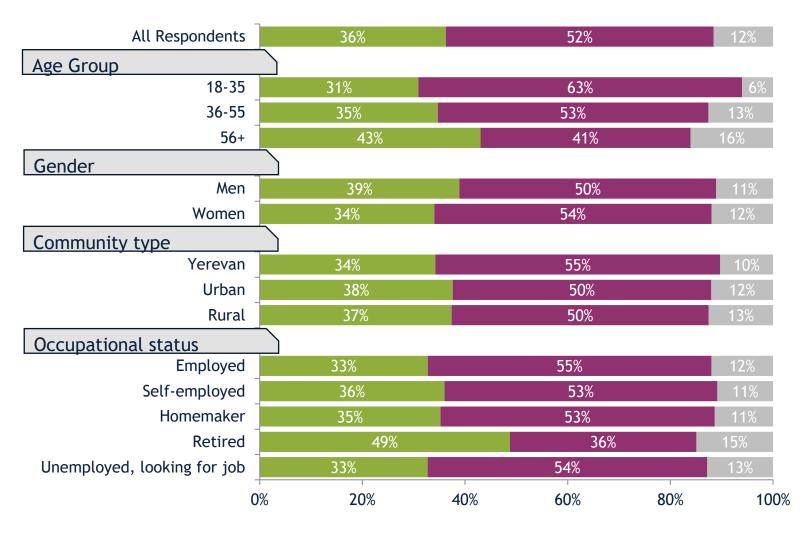
General Information



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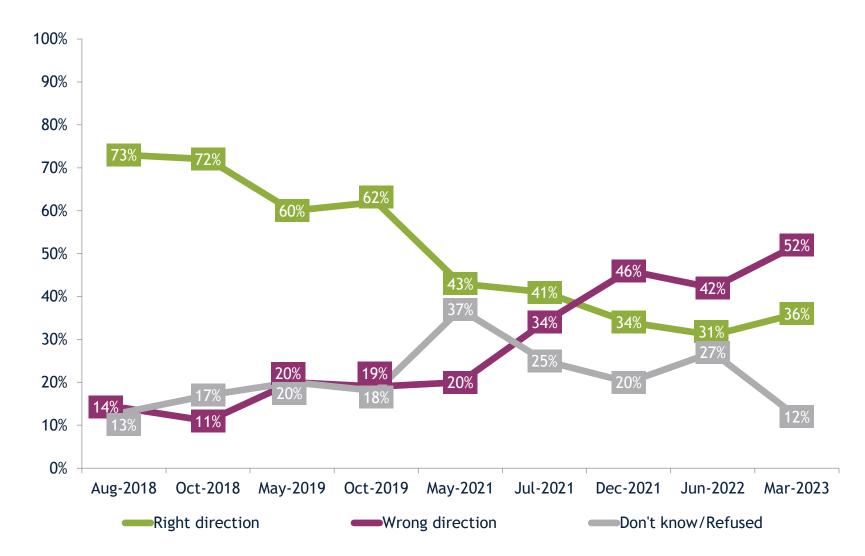


Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?



■ In the right direction ■ In the wrong direction ■ Don't know/Refused

Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?



* Interviews for the May 2021, July 2021, December 2021 and June 2022 were conducted via computer-assisted phone interviews (CATI). Other 7 previous polls were conducted through face -to -face interviews.

How satisfied or dissatisfied are you with the pace democracy is developing in our country?

All Respondents	17%		42%	4%	35%	2%
Age Group						
18-35	16%		44%	6%	34%	1%
36-55	14%		40%	5%	39 %	2%
56+	21%		40%	3%	34%	2%
Gender						
Men	1 9 %		41%	3%	35%	2%
Women	15%		42%	6%	36%	1%
Community type						
Yerevan	16%		44%	5%	35%	
Urban	19 %		38%	3%	38%	1%
Rural	<u>1</u> 6%		42%	5%	34%	3%
Occupational status						
Employed	14%		43%	5%	36%	2%
Self-employed	15%		47%	5%	31%	2%
Homemaker	17%		40%	5%	36%	2%
Retired	23%		39 %	2%	33%	2%
Unemployed, looking for job	14%	1	38%	5%	43%	
0	%	20%	40%	60%	80%	100%

I am satisfied; change is happening at the right pace

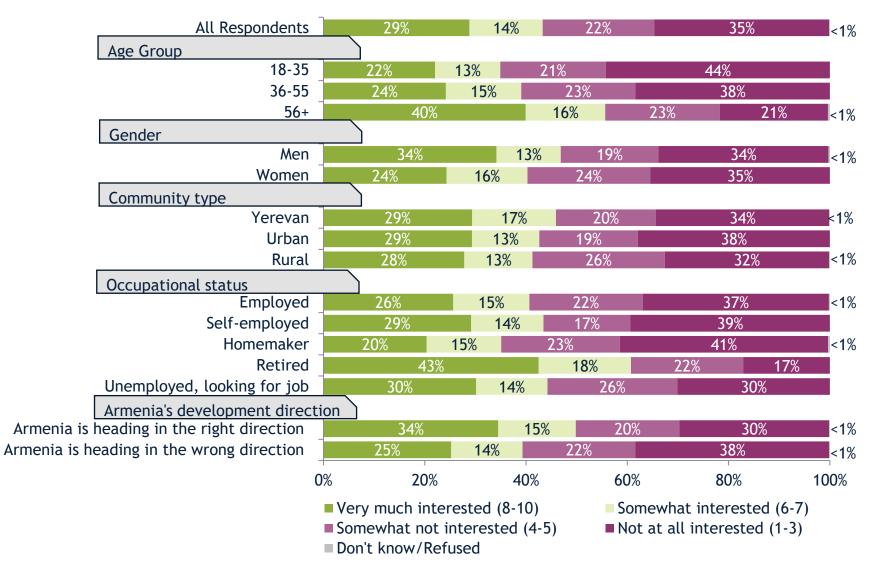
I am dissatisfied; change is not happening fast enough

I am dissatisfied; change is happening too fast

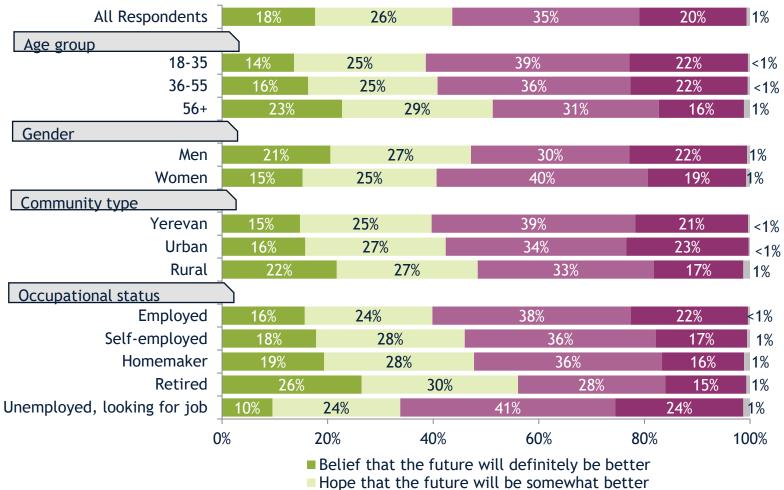
No change is taking place

Don't know/Refused

How much interest do you have in politics?*

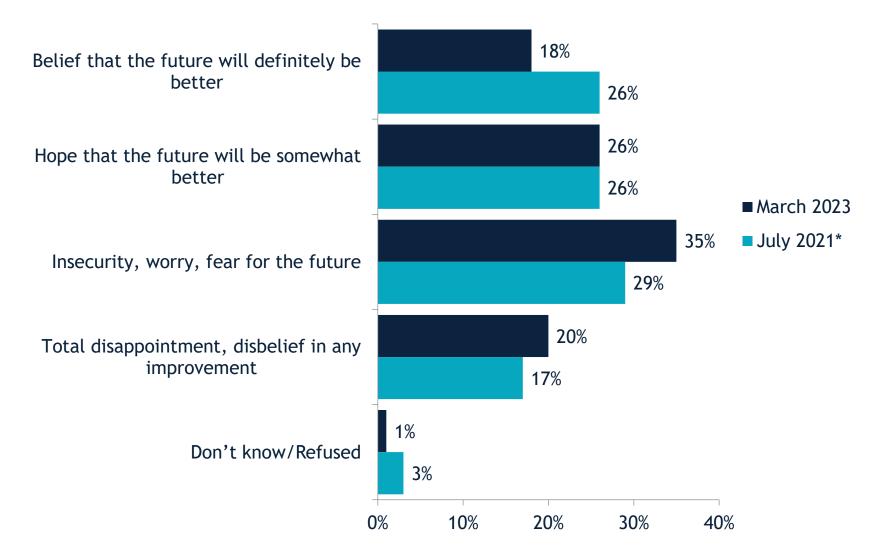


How would you evaluate the prevailing mood of the Armenian population?



- Insecurity, worry, fear for the future
- Total disappointment, disbelief in any improvement
- Don't know/Refused

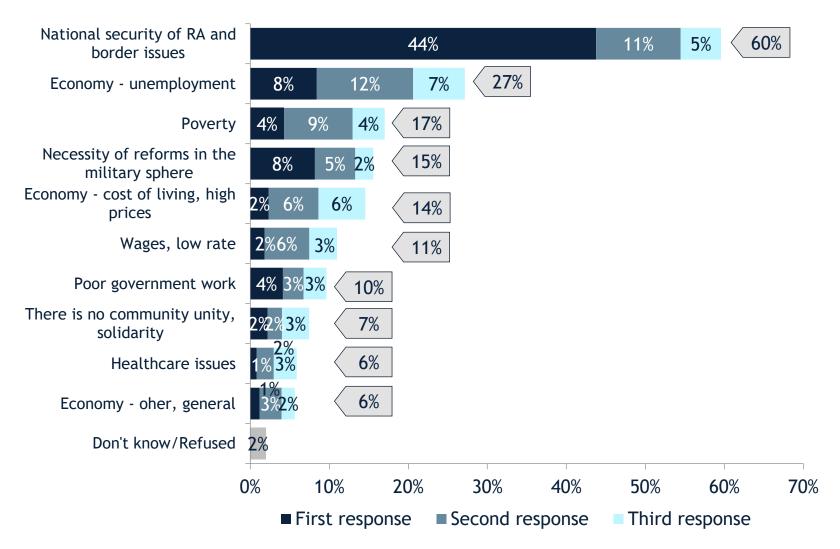
How would you evaluate the prevailing mood of the Armenian population?



* Interviews for the July 2021 were conducted via computer-assisted phone interviews (CATI).

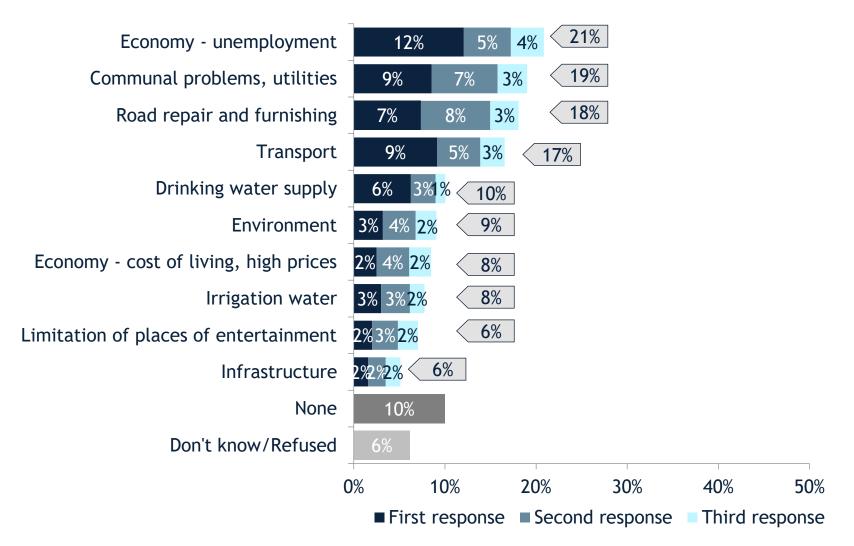
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted)



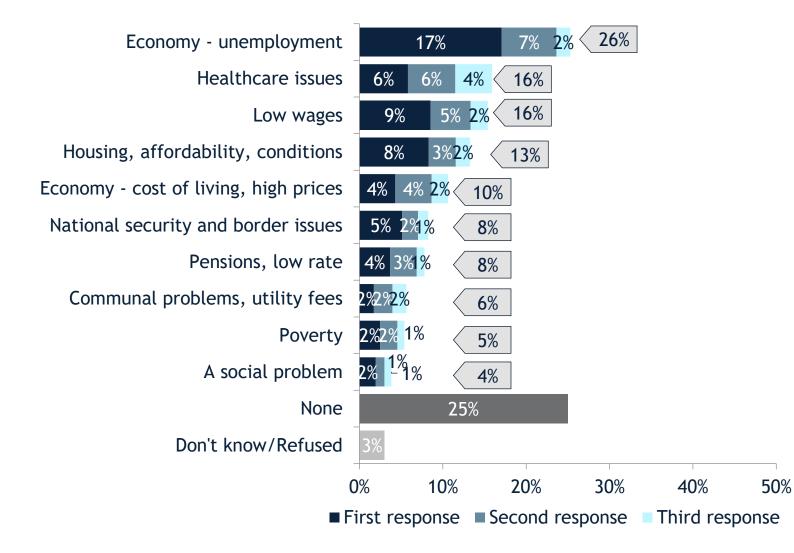
What are the three main problems you would say your town/ village is currently facing?

(Spontaneous response; up to three responses permitted)



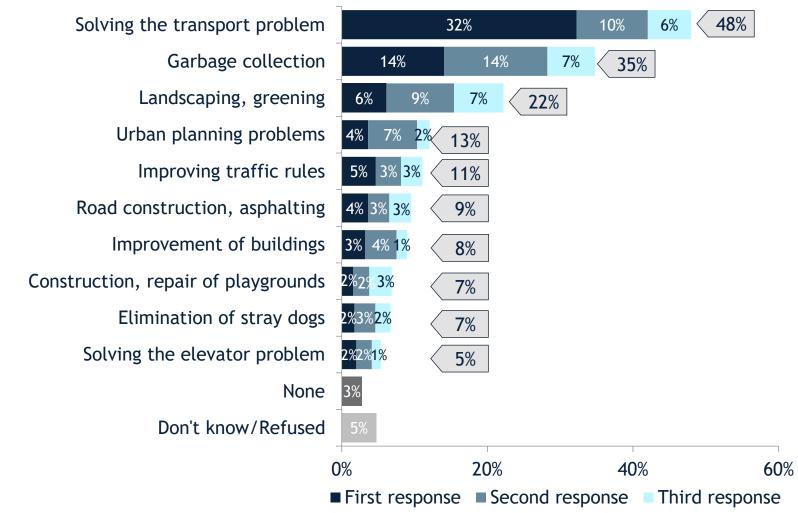
What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted)



What are the three most important problems the new mayor of Yerevan should address?*

(Spontaneous response; up to three responses permitted)



*Among those who live in Yerevan (n=563). Top 10 responses displayed.

Attitude towards Politicians and Political Institutions

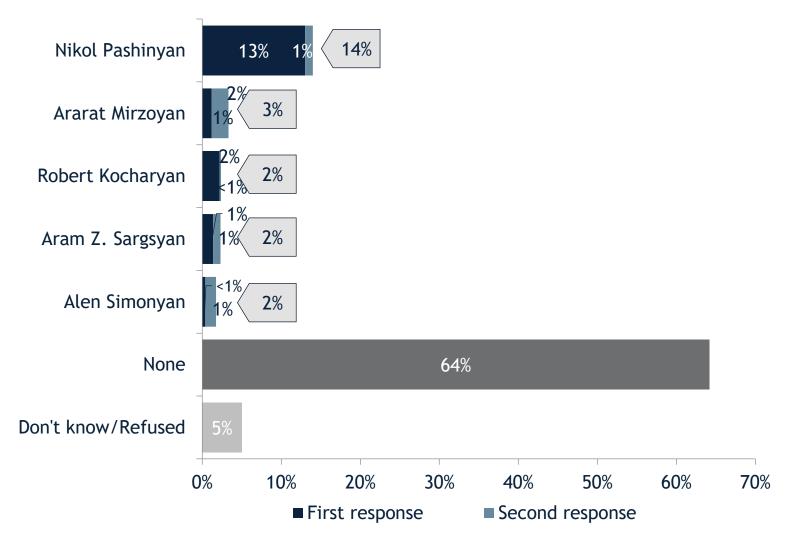


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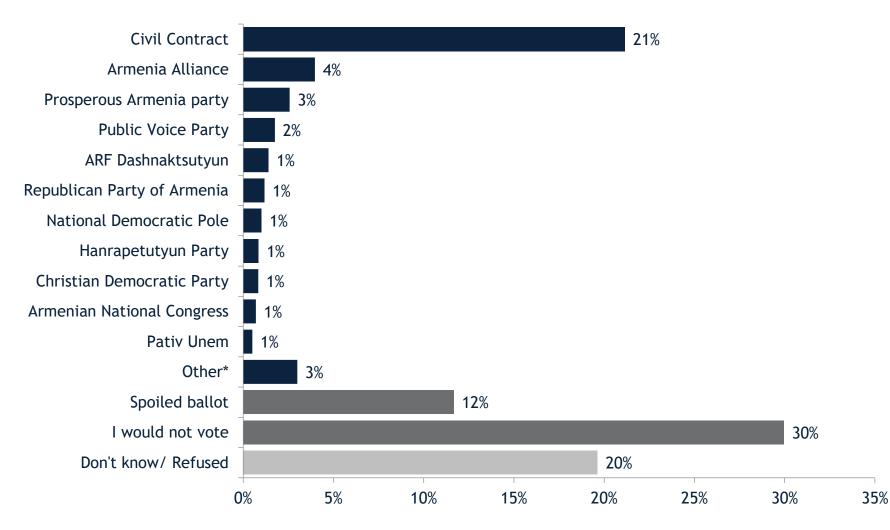
Which politician or public person do you trust the most? And the second most?

(Up to two spontaneous responses permitted)



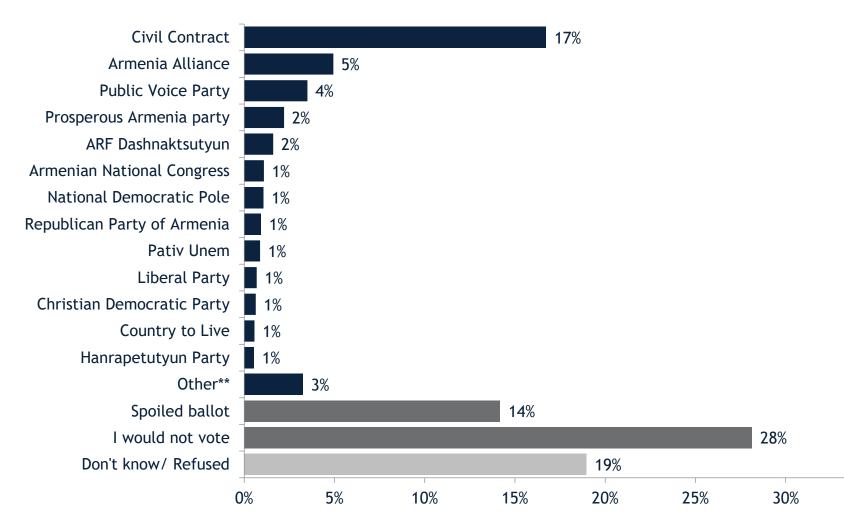
Which political party or alliance, if any, you would vote for if national parliamentary elections were held next Sunday?

(Spontaneous response)



Which political party or alliance, if any, you would vote for if national parliamentary elections were held next Sunday?* 2/2

(Spontaneous response)



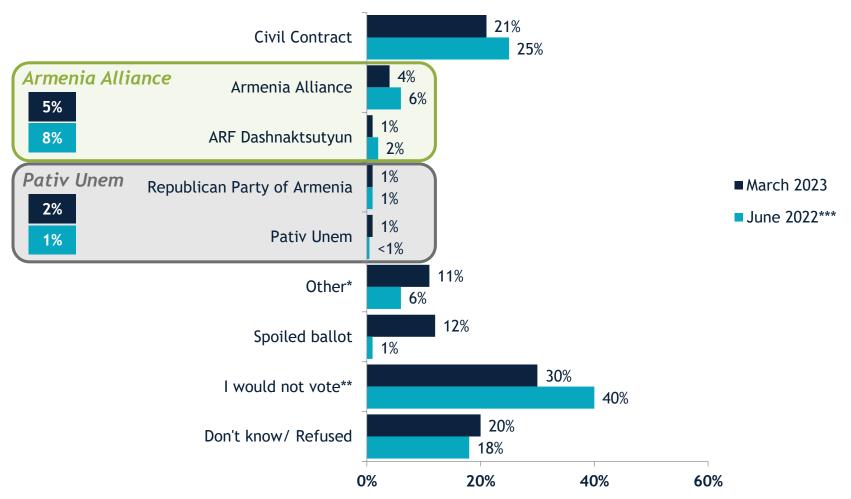
* Among those who live in Yerevan (n=563).

** Responses receiving <1% are collapsed into Other.

35%

Which political party or alliance, if any, you would vote for if national parliamentary elections were held next Sunday?

(Spontaneous response)



* Responses for March 2023, which do not exist in the June 2022 survey, were merged with 'Other'.

** 'None' and 'I would not vote' responses were merged in June 2022 survey.

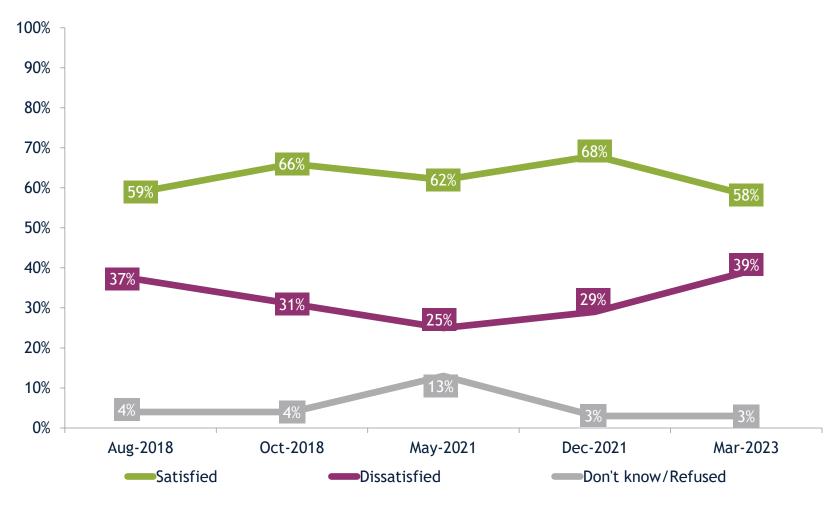
*** Interviews for the June 2022 were conducted via computer-assisted phone interviews (CATI).

Boxes for 'Armenia Alliance' and 'Pativ Unem' show combined results for parties in these alliances.

How satisfied or dissatisfied are you with the work of the following institutions?

25% Armenian Apostolic Church 29% 15% 25% 19% 39% 18% Police 21% National Security Service 16% 29% 22% 25% Local governments 15% 37% 23% 21% **Central Electoral Commission** 15% 31% 21% 24% Prime Minister's Office 13% 24% 22% 39% 1% 13% Armed forces 27% 22% 37% 2% Human Rights Defender's Office 10% 22% 31% 23% **Corruption Prevention Commission** 25% 22% 36% 20% President's Office **9**% 24% 38% **Cabinet of Ministers** 26% 26% 38% 1% Army leadership 17% 23% 51% 2% 7% **Prosecutor's Office** 24% 24% 26% 7% 24% 26% Constitutional Court 22% 7% 27% 22% 29% Courts 7% National Assembly 18% 23% 51% 1% 6% Supreme Judicial Council 20% 24% 27% 23% 20% 60% 80% 100% 0% 40% Somewhat dissatisfied Very satisfied Somewhat satisfied Very dissatisfied Don't know/ Refused

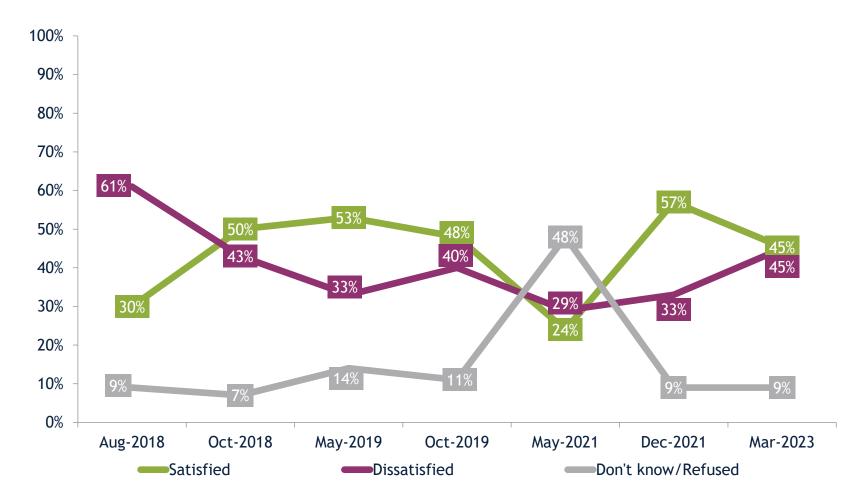
How satisfied or dissatisfied are you with the work of the Police?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

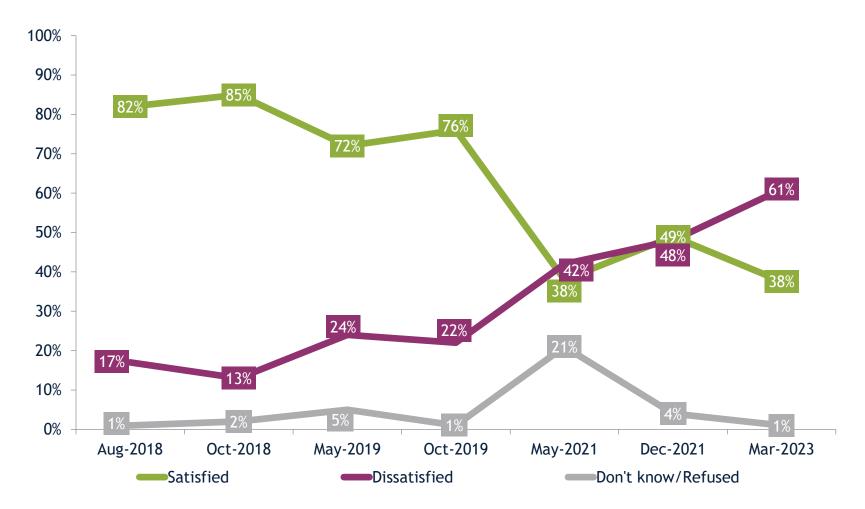
How satisfied or dissatisfied are you with the work of the *Central Electoral Commission*?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

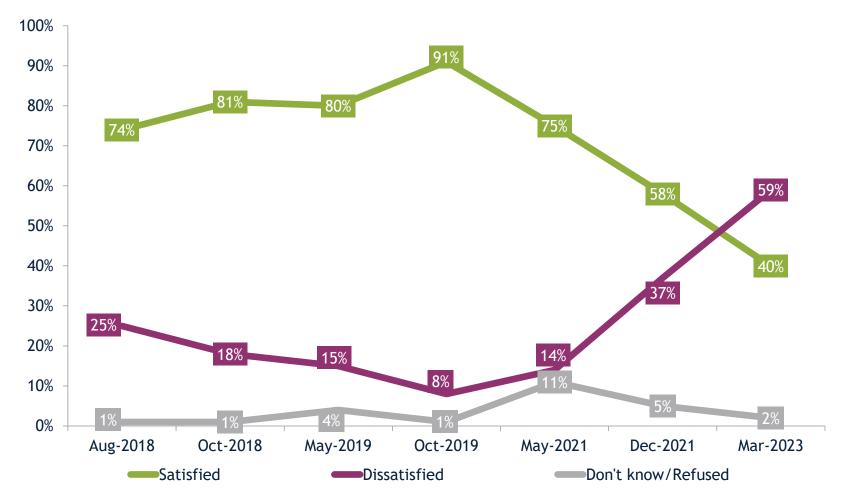
How satisfied or dissatisfied are you with the work of the *Prime Minister's Office*?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

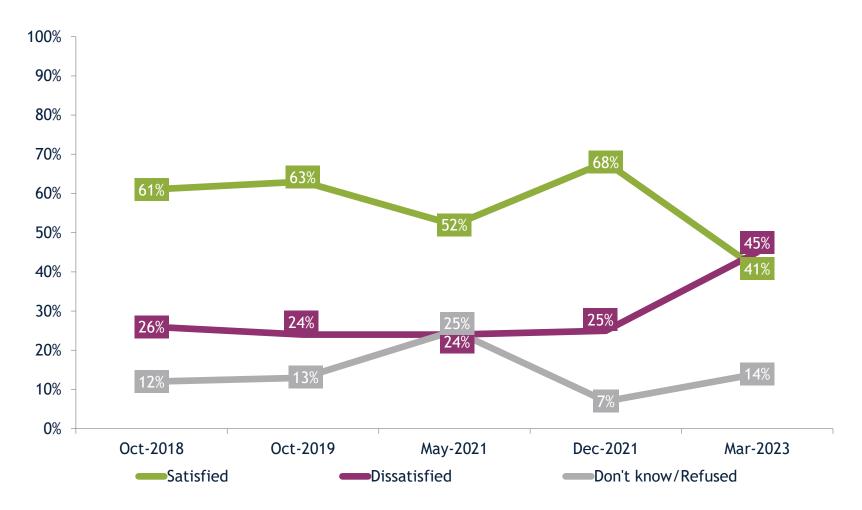
How satisfied or dissatisfied are you with the work of the *Armed forces*?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

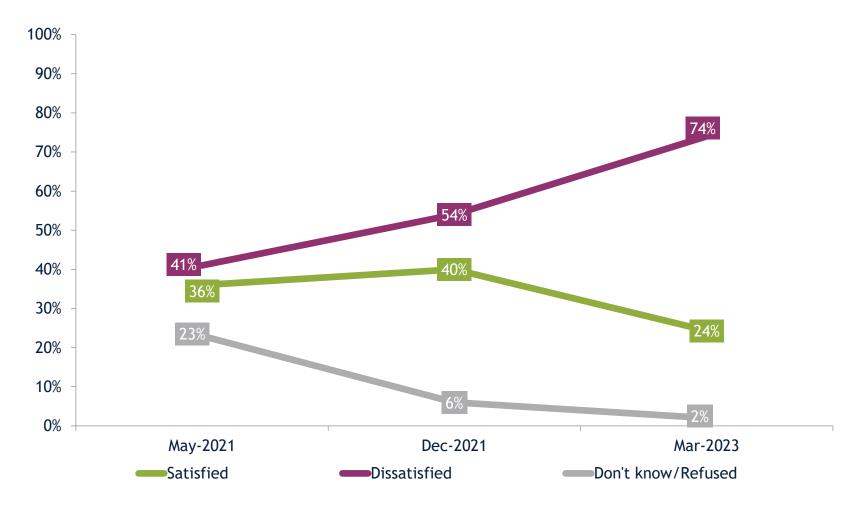
How satisfied or dissatisfied are you with the work of the Human Rights Defender's Office?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

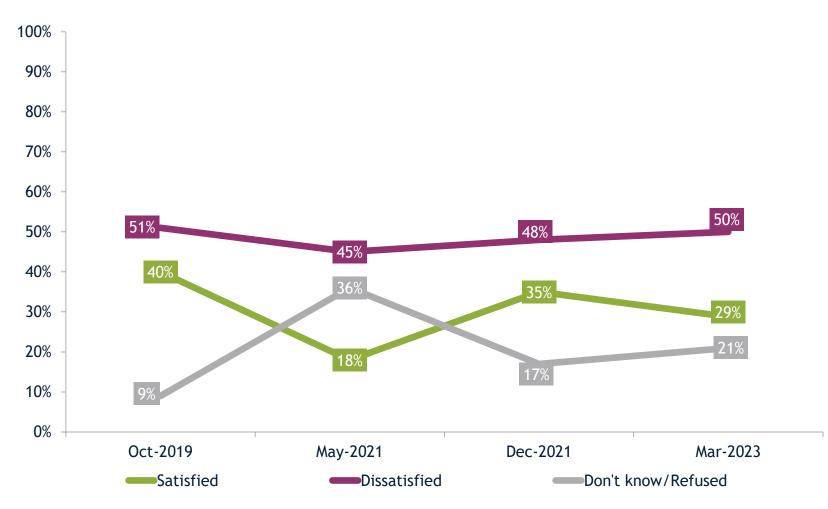
How satisfied or dissatisfied are you with the work of the *Army leadership*?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

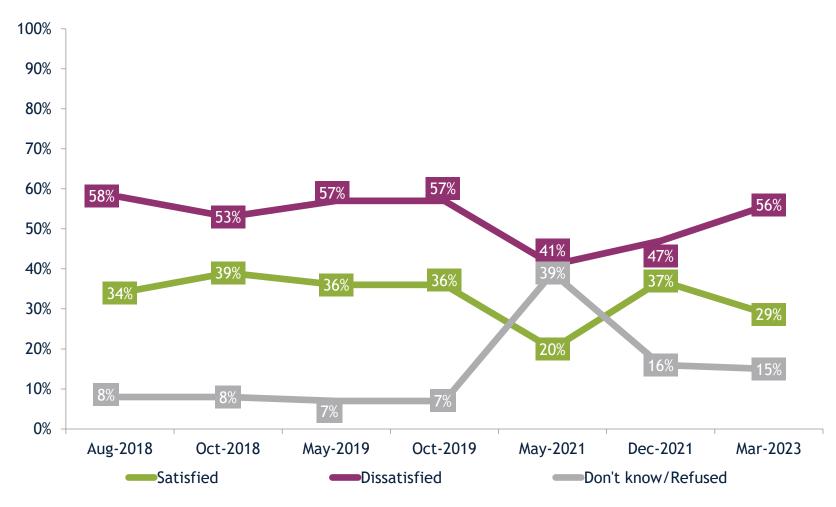
How satisfied or dissatisfied are you with the work of the *Constitutional Court*?



* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

How satisfied or dissatisfied are you with the work of the Courts?



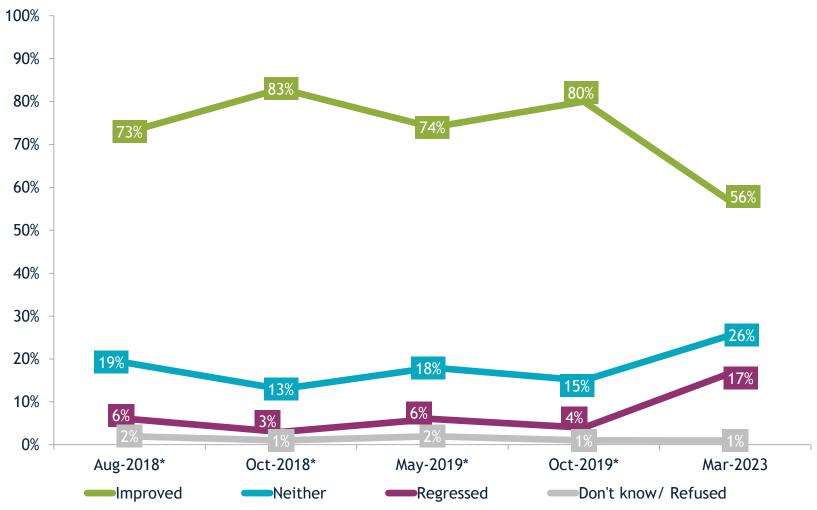
* Interviews for the May 2021 and December 2021 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews.

** Satisfied includes responses "somewhat satisfied" and "very satisfied." Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied."

How do you feel about the direction of each of the following spheres during the past six months?

Freedom of speech	28%		28%		26%	9 %	9% 1%
Media independence	15%	26%	33%			12% 1	1% 3%
Healthcare	11%	11% 34%		32%		10%	11% <mark>2</mark> %
Foreign policy	10%	27%		26%	14%	19%	4%
Crime prevention	9%	33%		28%	12	2% 14	% 4%
Fight against corruption	9%	34%		32%		10% 1	3% 2%
National security	9%	26%		31%	12%	16%	5%
Democracy	8%	28%		35%	1	3% 1	4% <mark>2</mark> %
Individual human rights	8%	28%	8%			12% 1	12%
Education	8%	24%		29%	16%	19%	3%
Environment	7%	34%		40%		11%	7% 2%
Economy	5%	31%		27%	1 9 %	1	6% 1%
Justice and rule of law	5%	26%		39 %	12	2% 13%	6 %
Social welfare	<mark>3%</mark>	22%	34%	6	20%	21	% <1%
Policy of RA on Nagorno-Karabakh	<mark>2% 8</mark> %	18%	16%		53%		4%
() %	20%	40%	60%		80%	100%
	Improved a lot		Some	what improve	ed Nei	ither	
	Somewhat regressed		Regre	essed a lot		n't know/	Refused

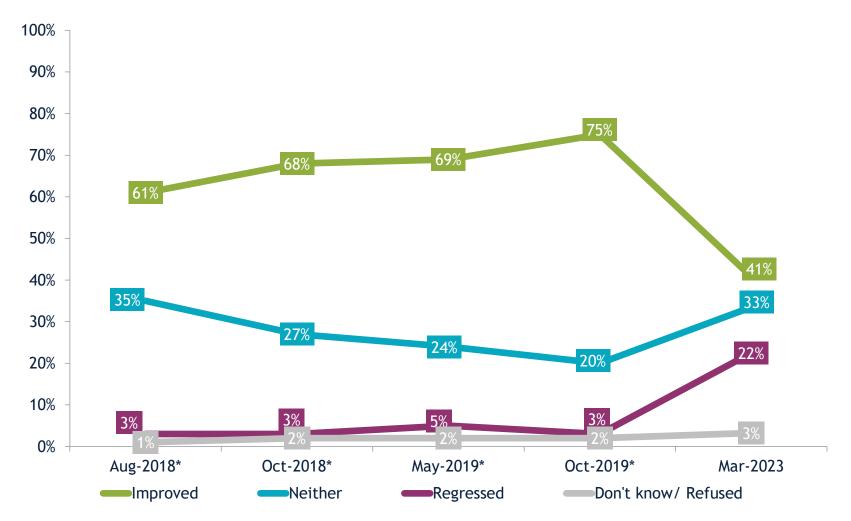
How do you feel about the direction of the *freedom of speech* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the Freedom of speech issue during the past six months?'

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and "somewhat regressed" responses.

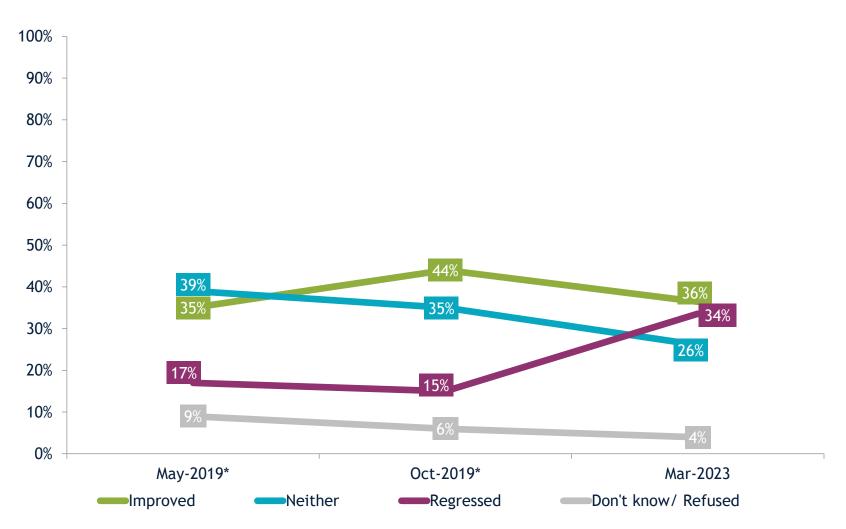
How do you feel about the direction of the *media independence* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the Media independence issue during the past six months?'.

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is sum of "regressed a lot" and "somewhat regressed" responses.

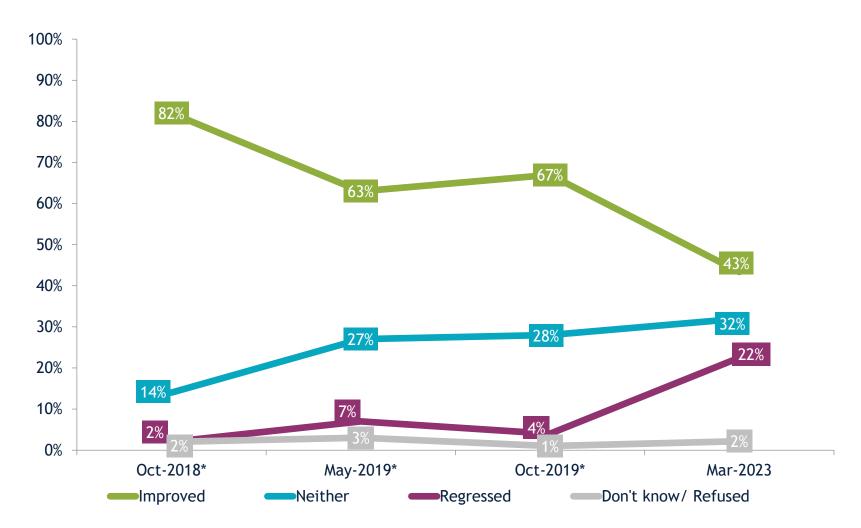
How do you feel about the direction of the *foreign policy* during the past six months?



• For these surveys, the question was, 'How do you feel about the direction of the Foreign Policy issue during the past six months?'.

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and "somewhat regressed" responses.

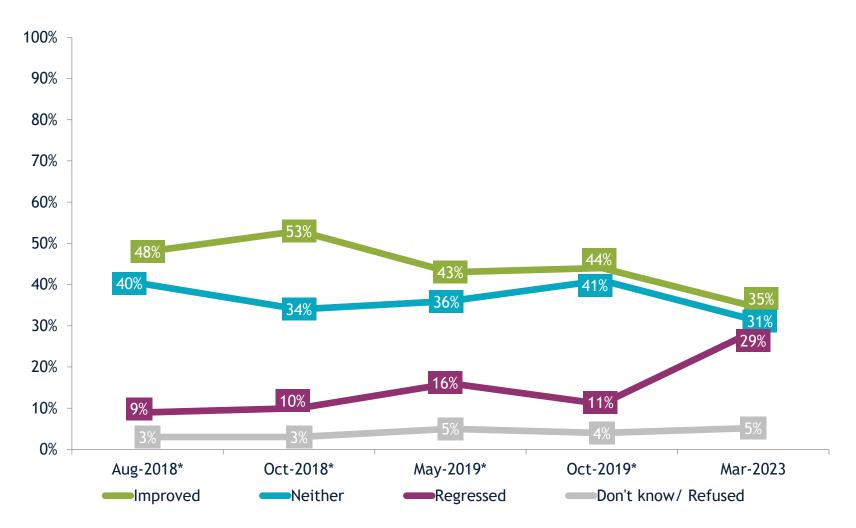
How do you feel about the direction of the *fight against corruption* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the Fight against corruption issue during the past six months?'

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and "somewhat regressed" responses.

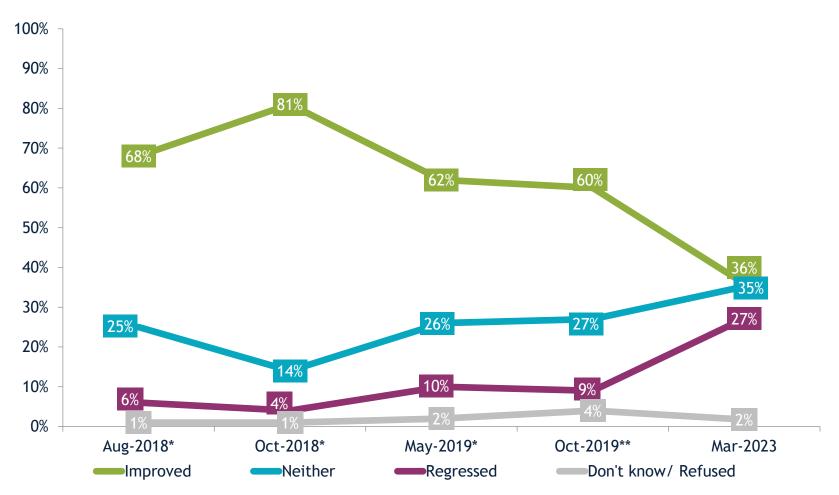
How do you feel about the direction of the *national security* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the National security issue during the past six months?'

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is sum of "regressed a lot" and "somewhat regressed" responses.

How do you feel about the direction of the *democracy* during the past six months?

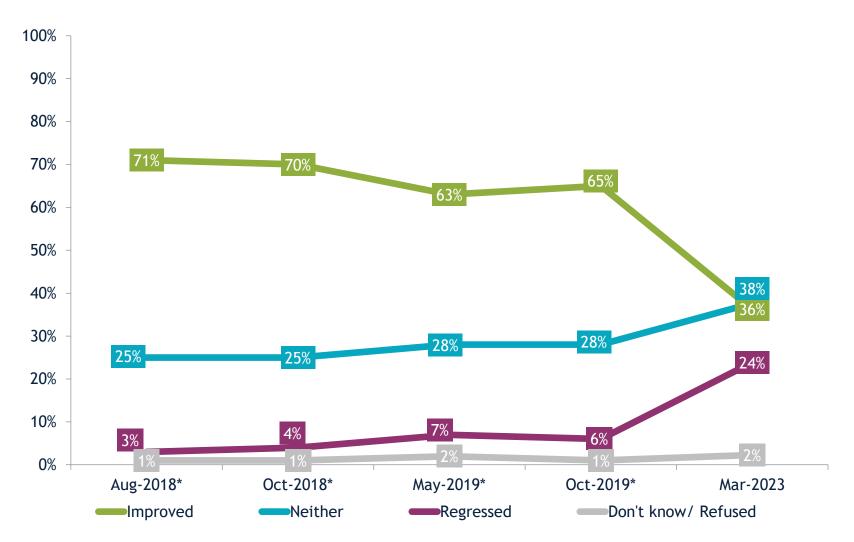


* For these surveys, the question was 'How do you feel about the direction of the Democracy issue during the past six months?'

** For this survey, the question was, 'How do you feel about the direction of the Democratic governance issue during the past six months?'

*** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is sum of "regressed a lot" and "somewhat regressed" responses.

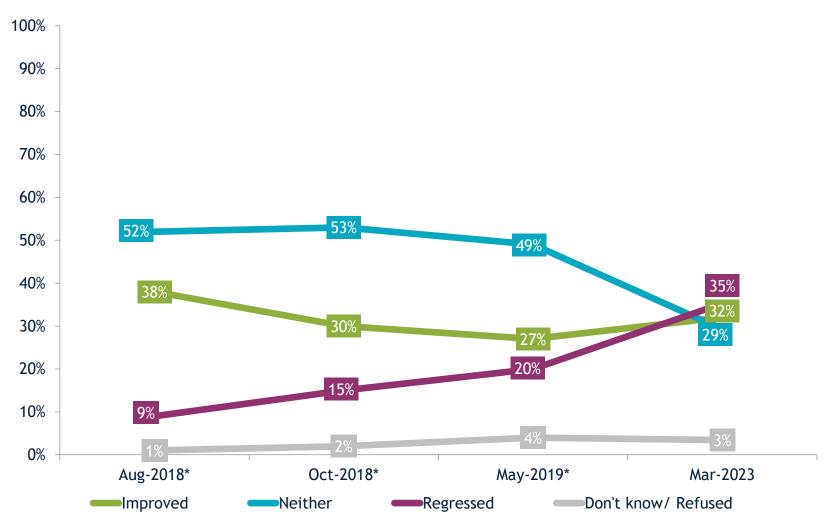
How do you feel about the direction of the *individual human rights* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the *Individual human rights issue* during the past six months?'

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and 37 "somewhat regressed" responses.

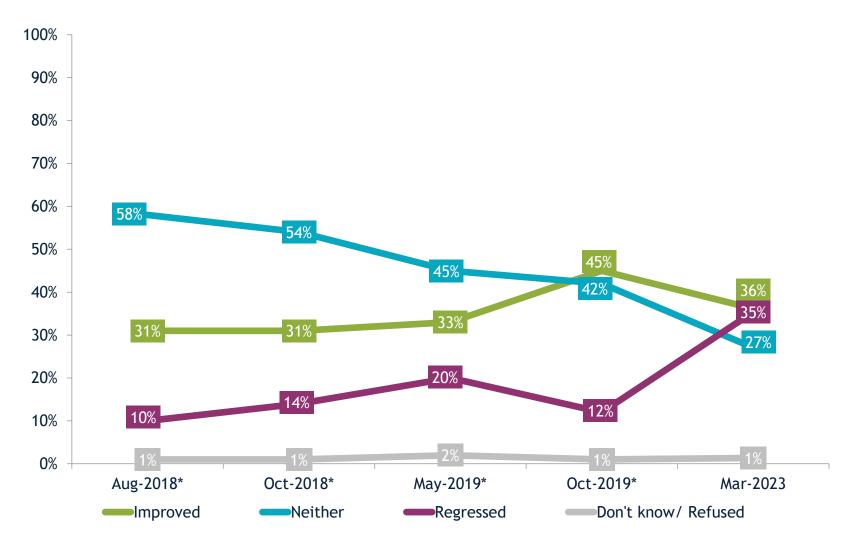
How do you feel about the direction of the *education* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the Education issue during the past six months?'

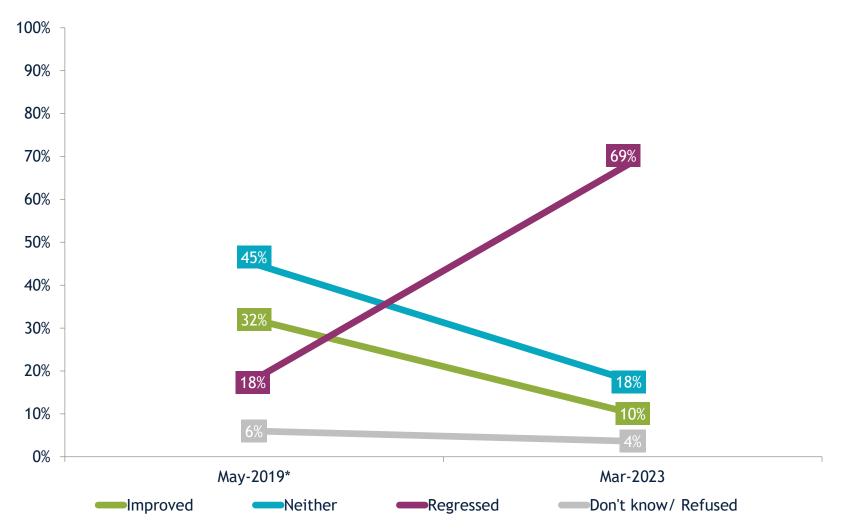
** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and "somewhat regressed" responses.

How do you feel about the direction of the *economy* during the past six months?



* For these surveys, the question was, 'How do you feel about the direction of the Economy issue during the past six months?' ** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and "somewhat regressed" responses.

How do you feel about the direction of the *policy of RA on Nagorno-Karabakh* during the past six months?

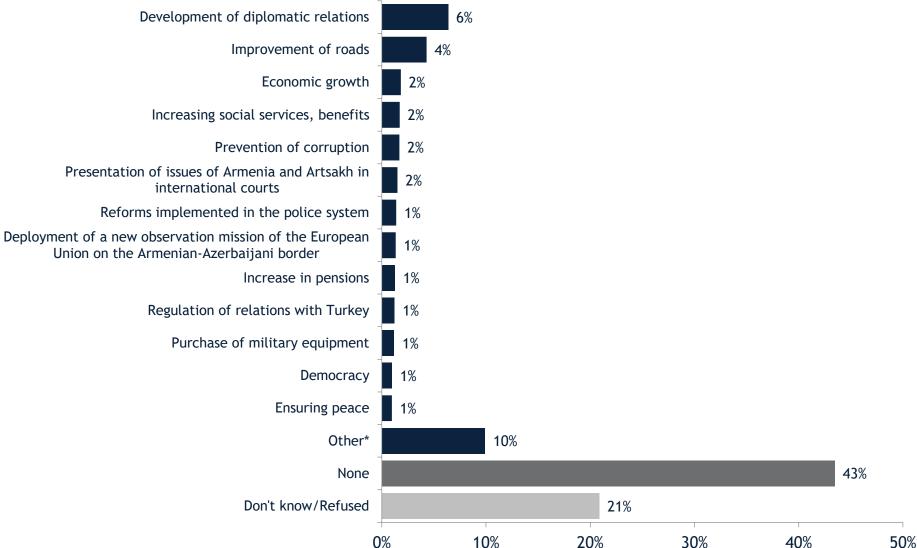


* For this survey, the question was, 'How do you feel about the direction of the Policy of RA on Nagorno-Karabakh issue during the past six months?'

** Improved is the sum of "improved a lot" and "somewhat improved" responses. Regressed is the sum of "regressed a lot" and 40 "somewhat regressed" responses.

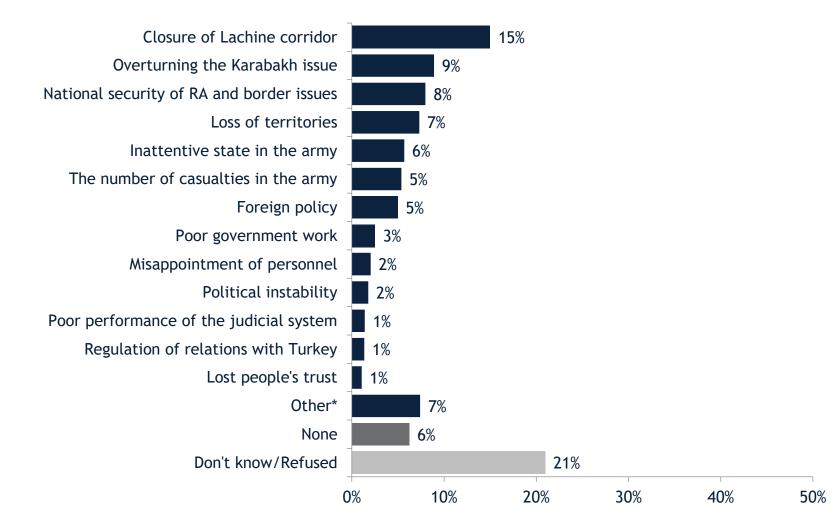
What do you think is the biggest success of the government during the last 6 months?

(Spontaneous response)



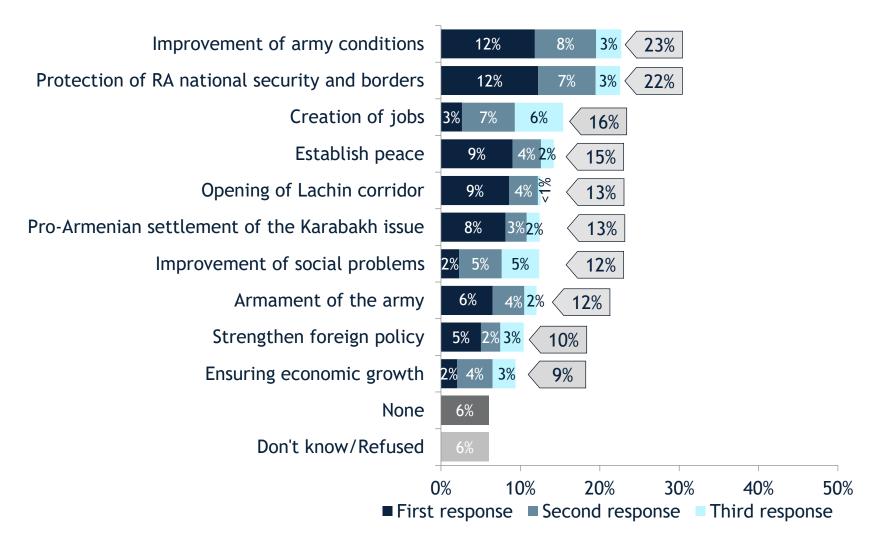
What do you think is the biggest failure of the government during the last 6 months?

(Spontaneous response)



What are things you believe that N. Pashinyan's Government must achieve in the next 6 months, if any?

(Spontaneous response; up to three responses permitted)



To what extent is corruption a problem in our country?

All Respondents	41%	32%	19%	6% 1%	
Age group					
18-35	36%	33%	22%	8% <1%	
36-55	39%	37%	17%	6% <1%	
56+	49%	27%	18%	<mark>4%</mark> 2%	
Gender					
Men	42%	29%	21%	8% <1%	
Women	41%	35%	18%	5% 1%	
Community type					
Yerevan	44%	33%	20%	<mark>3%</mark> 1%	
Urban	41%	35%	18%	6% 1%	
Rural	39%	30%	20%	10% 1%	
Occupational status					
Employed	38%	35%	20%	6% 1%	
Self-employed	46%	26%	19%	7% 1%	
Homemaker	37%	34%	20%	8% 2%	
Retired	49%	28%	18%	3% 1%	
Unemployed, looking for job	37%	35%	20%	8% <1%	
Armenia's development direction					
Armenia is heading in the right direction	34%	33%	25%	8% 1%	
Armenia is heading in the wrong direction	47%	31%	16%	5% 1%	
0	% 20 %	40% 60%	80%	100%	
=1	n 🛛 🗖 It is a som	It is a somewhat large problem			

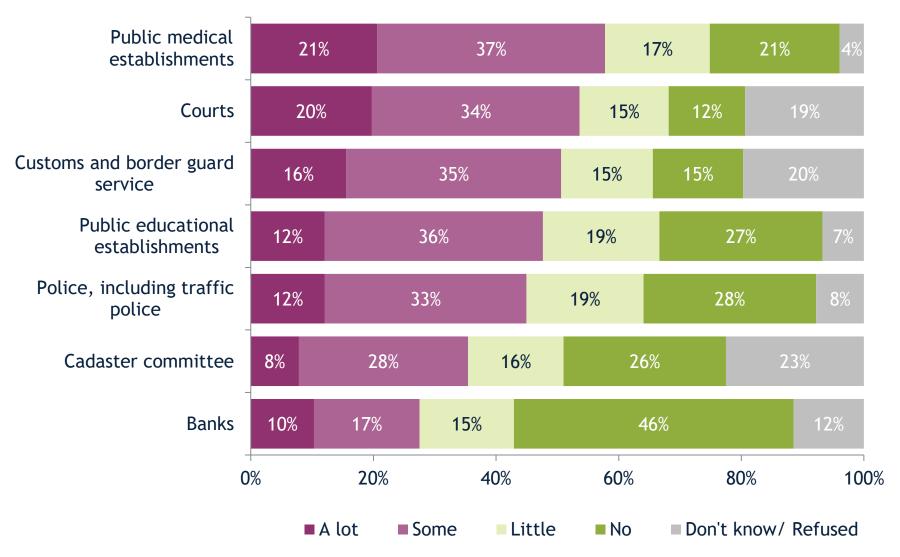
It is a somewhat small problem
 It is a very small or not a problem

Don't know/Refused

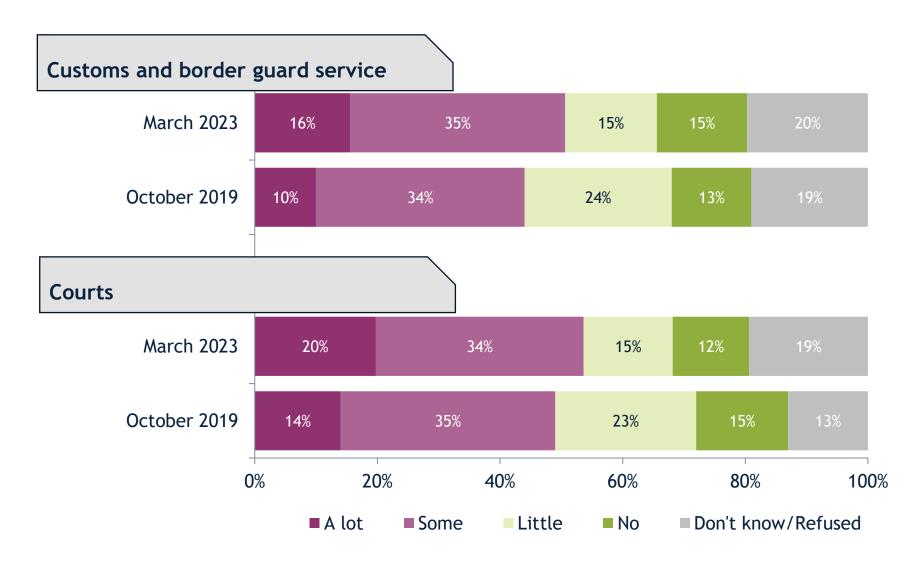
Over the past 12 months, has corruption among national authorities increased, decreased, or stayed the same?

All Respondents	21%	30%	39%	10%
Age Group				
18-35	20%	27%	45%	8%
36-55	20%	29 %	43%	8%
56+	23%	35%	28%	14%
Gender				
Men	25%	29%	35%	11%
Women	18%	31%	41%	9%
Community type				
Yerevan	24%	24%	43%	9%
Urban	23%	28%	35%	14%
Rural	18%	38%	37%	8%
Occupational status				
Employed	20%	24%	43%	13%
Self-employed	25%	40%	30%	5%
Homemaker	16%	38%	37%	9%
Retired	24%	35%	28%	13%
Unemployed, looking for job	26%	21%	49 %	4%
Armenia's development direction				
Armenia is heading in the right direction	11%	48%	31%	9%
Armenia is heading in the wrong direction	31%	18%	43%	7%
0	% 20%	40%	60% 80%	100%
	Increased	Decreased Staye	d the same ■ Don't kno	w/Refused

I will read you a list of institutions. For each, please tell me if there is a lot, some, little, or no corruption among these institutions?

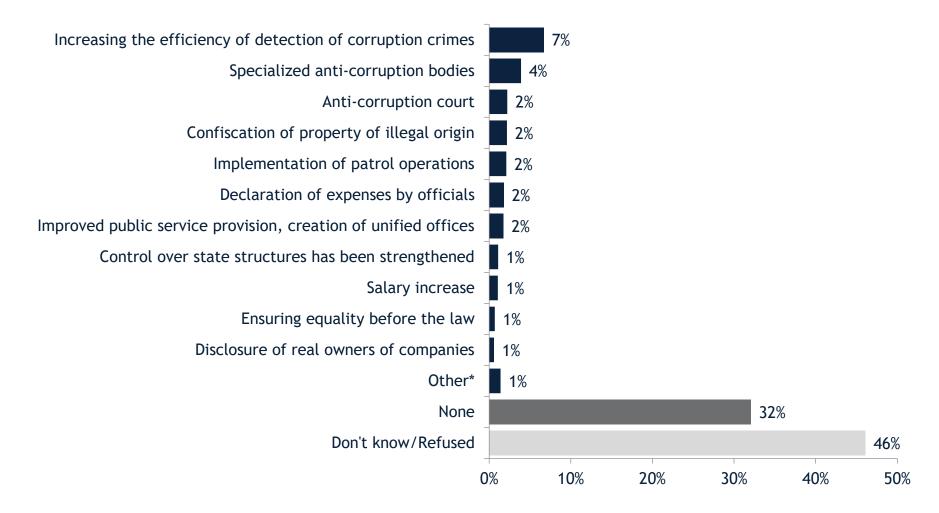


I will read you a list of institutions. For each, please tell me if there is a lot, some, little, or no corruption among these institutions?



What government led anti-corruption reforms do you know?

(Spontaneous response; up to three responses permitted)



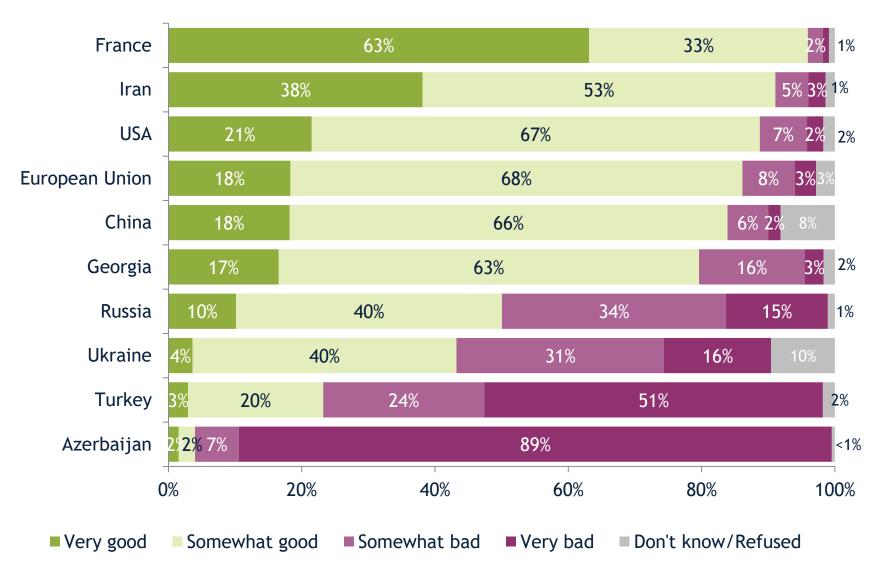
International Policy



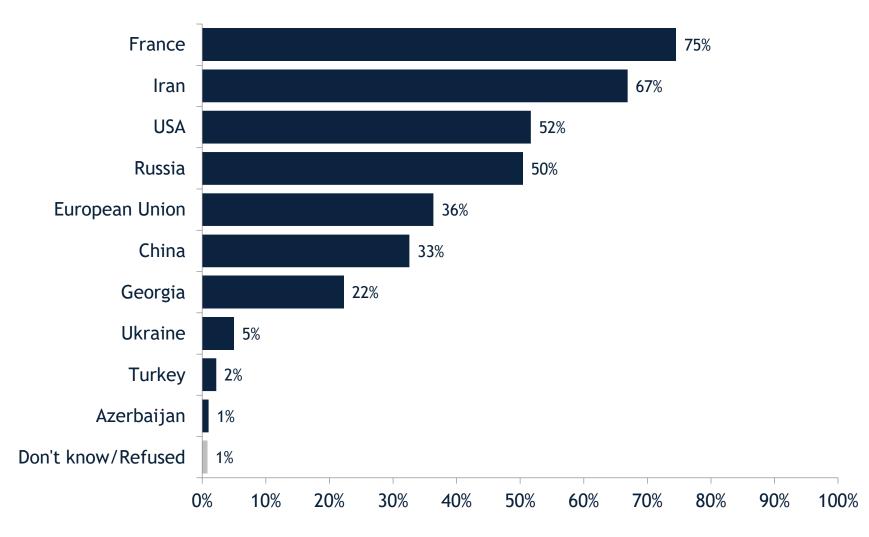
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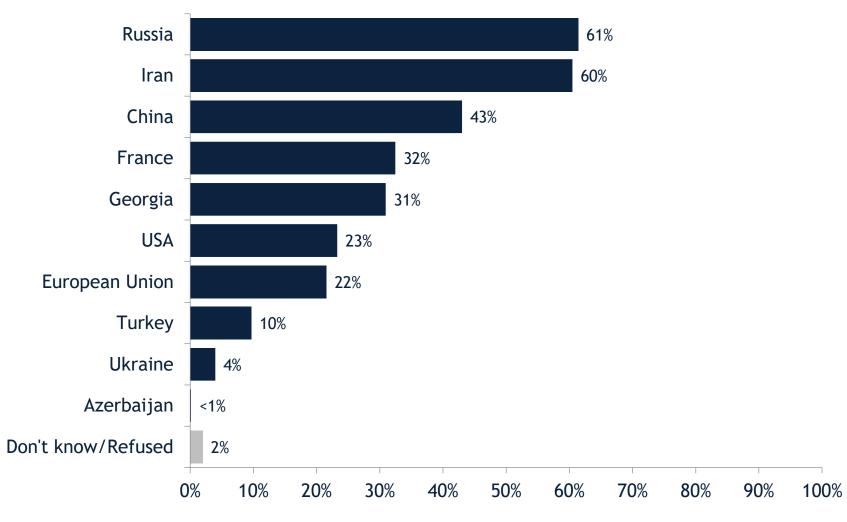
How would you evaluate the current state of the relationship between Armenia and ...?



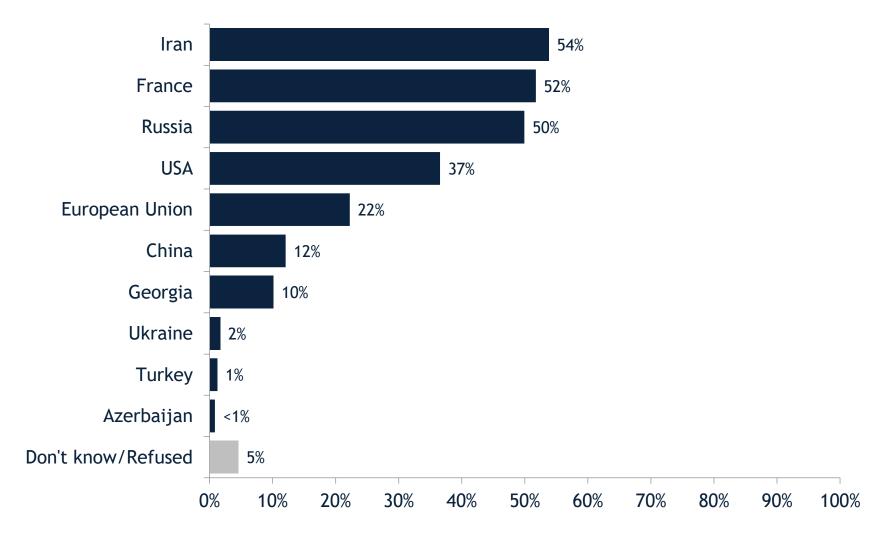
Which of these countries do you consider the most important *political* partners for Armenia?



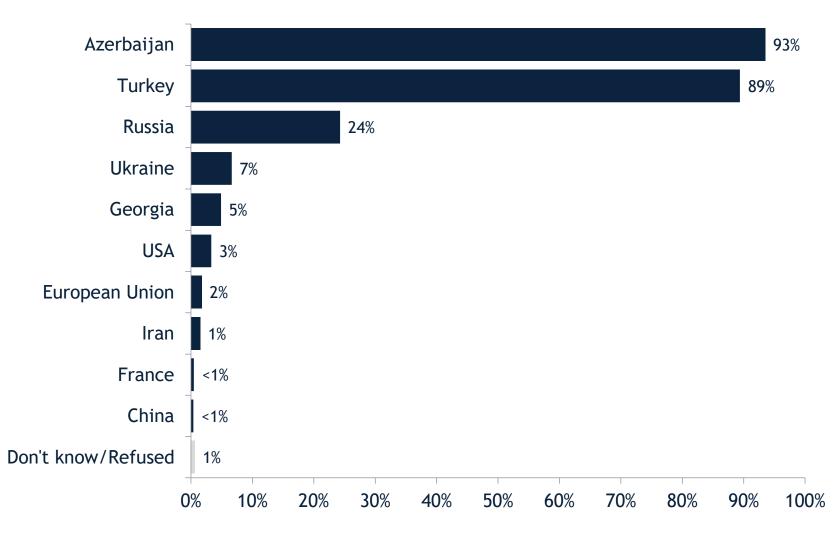
Which of these countries do you consider the most important <u>economic</u> partners for Armenia?



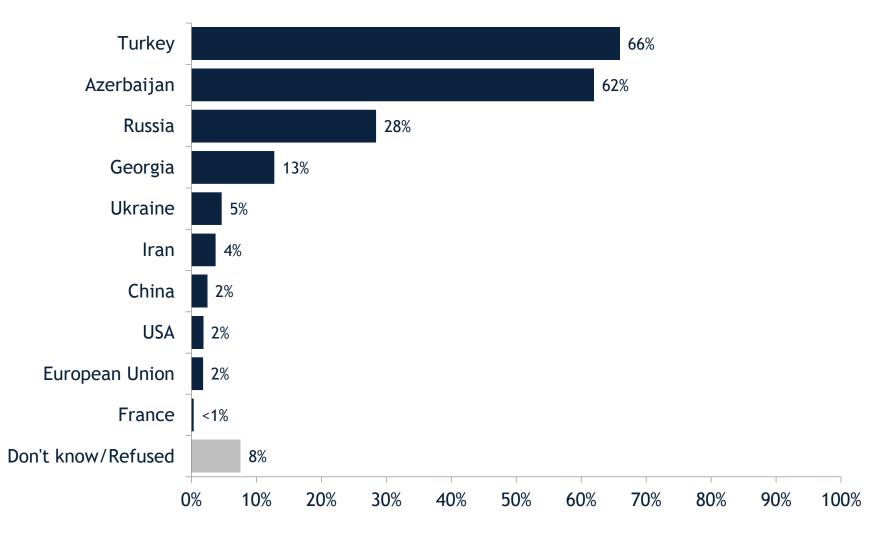
Which of these countries do you consider the most important <u>security</u> partners for Armenia?



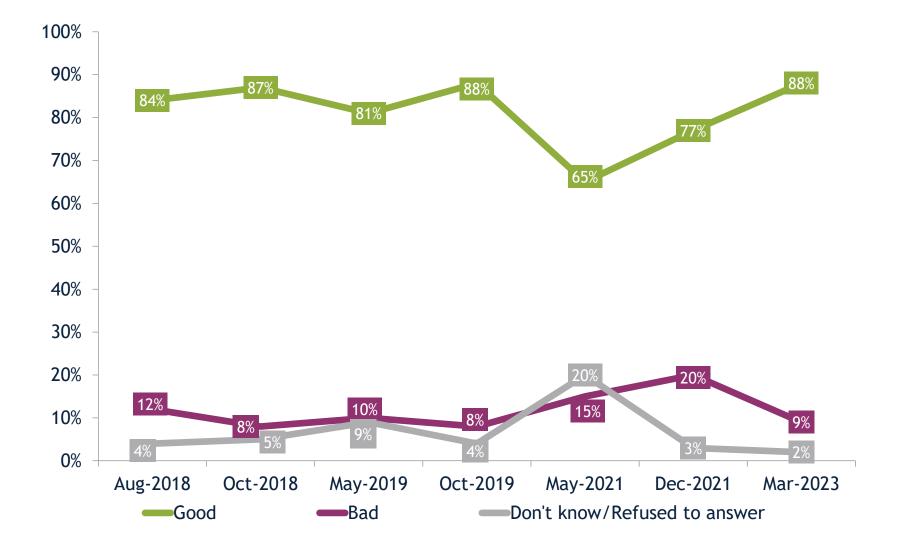
Which of these countries poses the greatest *political* threat to Armenia?



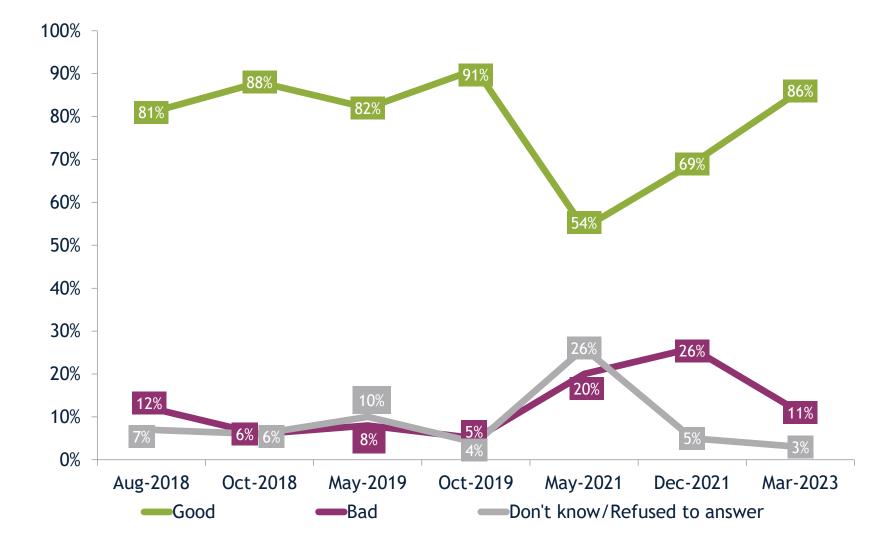
Which of these countries poses the greatest <u>economic</u> threat to Armenia?



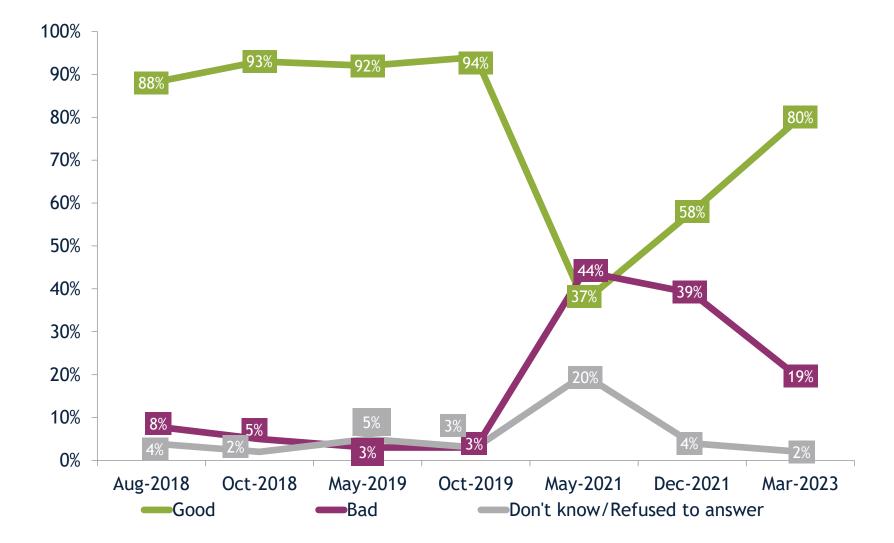
How would you evaluate the current state of the relationship between Armenia and USA?



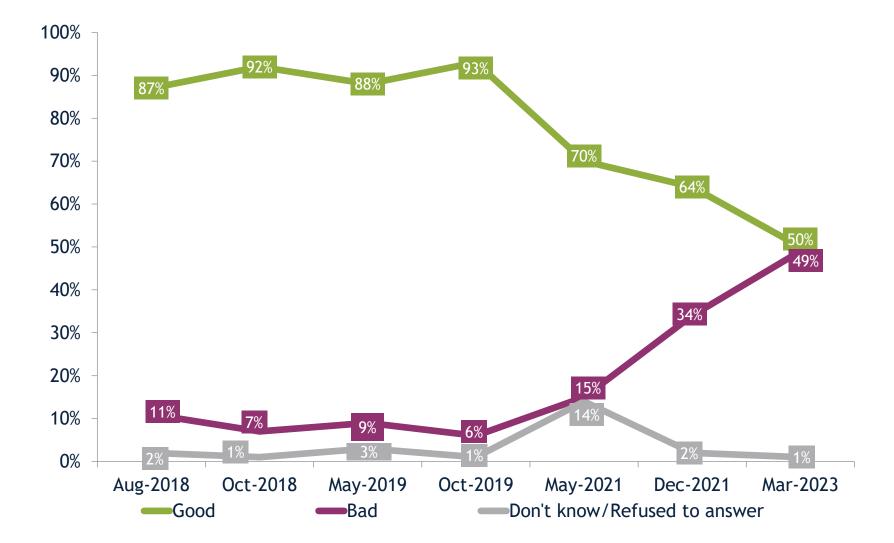
How would you evaluate the current state of the relationship between Armenia and *European Union*?



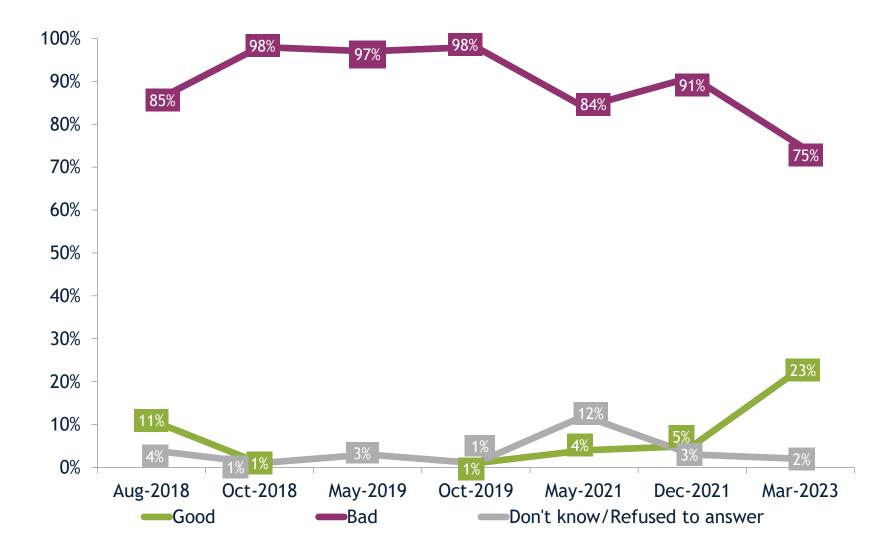
How would you evaluate the current state of the relationship between Armenia and *Georgia*?



How would you evaluate the current state of the relationship between Armenia and *Russia*?



How would you evaluate the current state of the relationship between Armenia and *Turkey*?



Media and Sources of Information

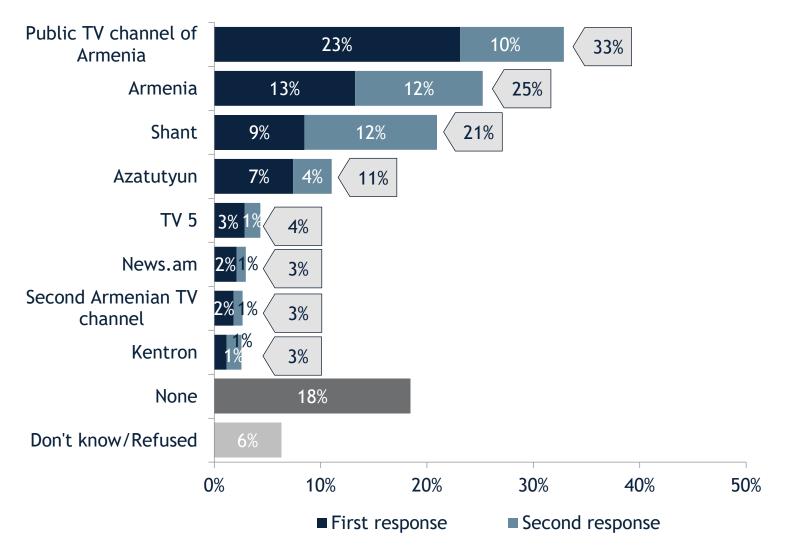


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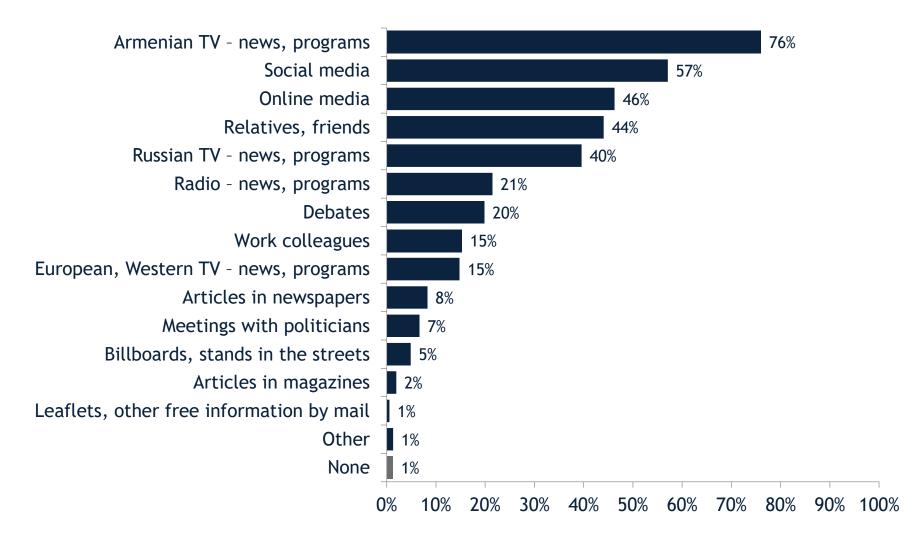


Which specific media outlets do you consider most trustworthy for political information?

(Spontaneous response; up to two responses permitted)

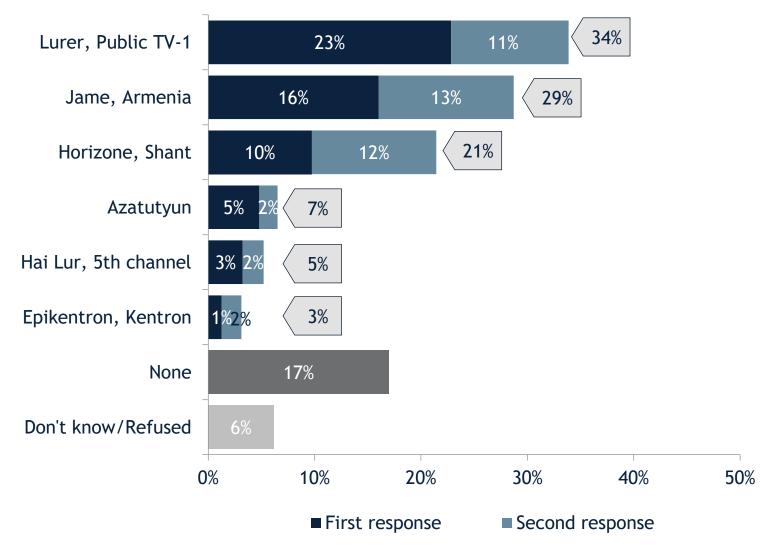


Which of these sources do you use to gain political information?



Which TV news program or YouTube channel do you view the most for political information?

(Spontaneous response; up to two responses permitted)

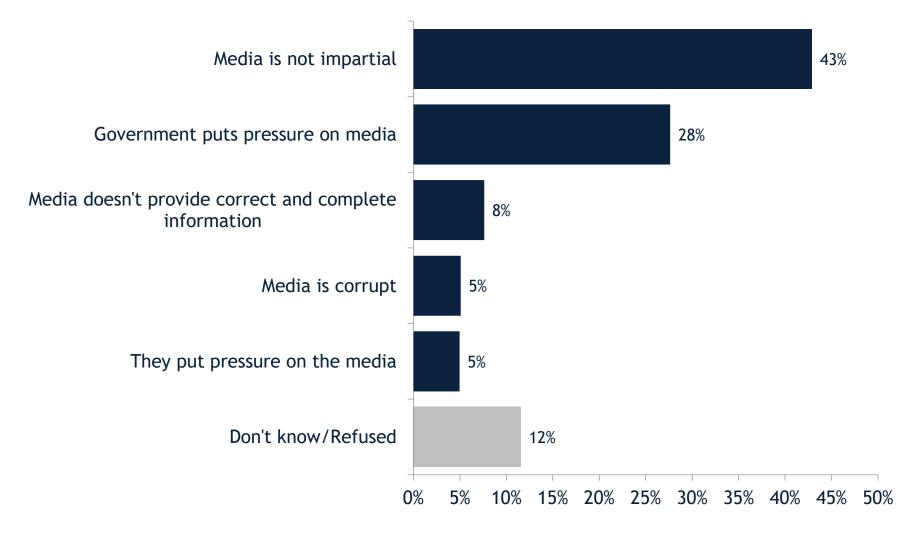


In your opinion, is Armenian mass media, meaning TV, radio, press and online media, free to express various political views?

All Respondents	35%	34%	20% 9% 2%			
Age group						
18-35	31%	38%	21% 9% 1%			
36-55	39%	31%	19% 9 % 2 %			
56+	35%	34%	19% 9 % 3 %			
Gender	-					
Men	32%	36%	19% 11% <mark>2</mark> %			
Women	37%	37% 33%				
Community type						
Yerevan	28%	34%	24 % 13 % 1 %			
Urban	34%	34% 34%				
Rural	42%	35%	14% 5% <mark>3%</mark>			
Occupational status						
Employed	34%	36%	19% 9% <mark>2</mark> %			
Self-employed	34%	39%	13% 10% 4%			
Homemaker	47%	29 %	17% 5% <mark>2</mark> %			
Retired	35%	35%	19% 8% 3%			
Unemployed, looking for job	26%	29 %	33% 10% 2 %			
Armenia's development direction						
Armenia is heading in the right direction	47%	35%	12% 5% 1%			
Armenia is heading in the wrong direction	27%	33%	25% 12% <mark>2</mark> %			
C	0% 20%	40% 60%	80% 100%			
	Totally freeNot free at all	Somewhat freeDon't know	Not very free			

Why do you think that Armenian mass media, meaning TV, radio, press and online media, is not free to express various political views?

(Spontaneous response)



*Among those who think that Armenian mass media, meaning TV, radio, press and online media, is not free to express various political views, (n=434).

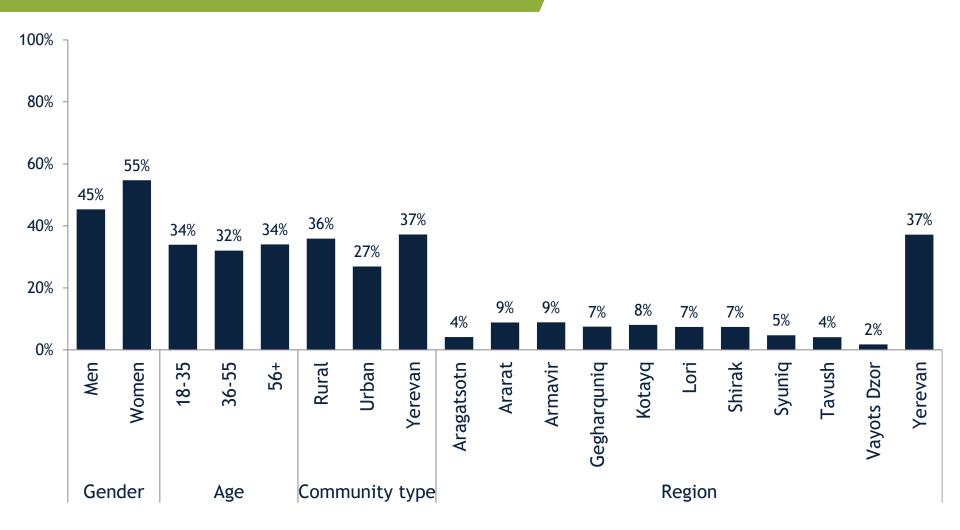
How much time do you spend on the internet per week?

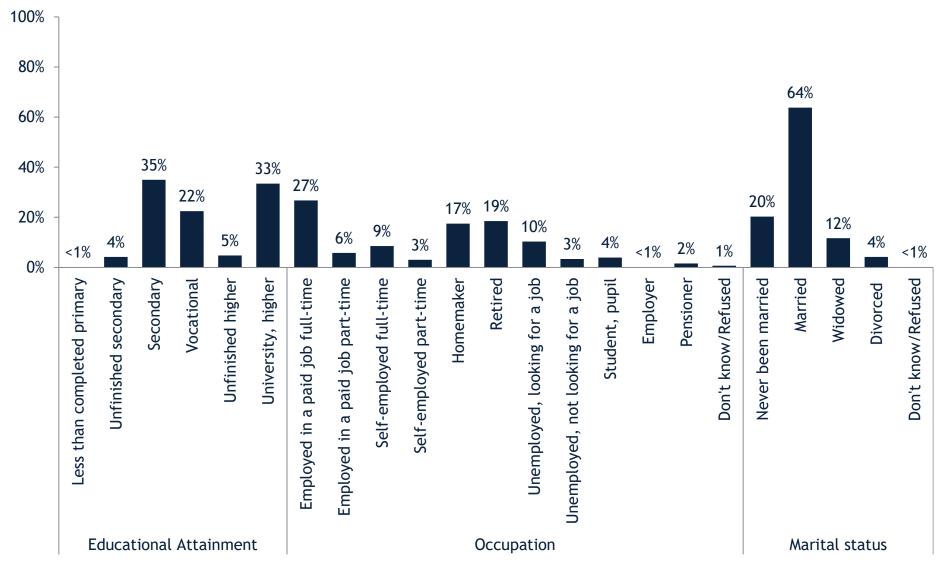
All Respondents	18%	18% 33%		16	% 8	8%	25%	<1%
Age group	-							
18-35	6%	30% 17%		7% 7%	7%		,)	
36-55	11%	39 %		21	21%		20%	
56+		<mark>38</mark> %		30%		11% 7	% 14%	<1%
Gender								
Men	18%	2	3 %	16%	7%		30%	<1%
Women	19%		37%		16%	8%	20%	<1%
Community type								
Yerevan	17%	27	%	17%	8%		30%	<1%
Urban	18%	35%		1	7% 10%		21%	<1%
Rural	20%	20% 37%			15%	5%	22%	
Occupational state	IS							
Employed	10%	35%		21%	8	%	25%	
Self-employed	11%	34%		16%	7%	3	82%	
Homemaker	16%		42 %		18%	7%	16%	
Retired		46%		24%		9 % 5 %	% 15%	1%
Unemployed, looking for job	13%	26%		15% 11	%	3!	5%	
C)%	20%	40%	60)%	80%	,)	100%
 None or less than an hour per week 1-7 hours per week More than 7-14 hours per week More than 14-21 hours per week More than 21 hours per week Don't know/Refused 								

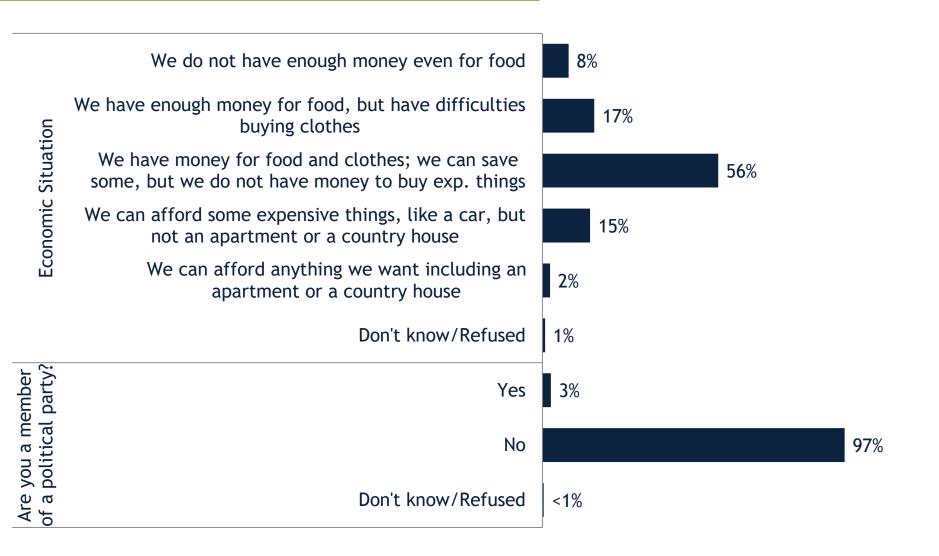


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