Public Opinion Survey: Residents of Armenia

December 2023
The survey was conducted on behalf of the International Republican Institute’s Center for Insights in Survey Research by Breavis (represented by IPSC LLC).

Data was collected between December 13-22, 2023, through CATI administered telephone interviews method.

The sample consisted of n=1,508 permanent residents of Armenia aged 18 and older. Residents who have lived in Armenia for fewer than six months were excluded from the sample. It is representative of the population with access to a mobile phone, which excludes approximately 1.7% of adults.

Phone numbers were selected via random digit dialing (RDD). The sample frame includes all possible mobile phone numbers (all prefixes), and the status of non-working or invalid numbers were recorded if they were called during fieldwork. Mobile phones are assumed to be a personal device and the person who answered the phone was selected to be interviewed. Up to three total contact attempts were made for working phone numbers that were not deemed to be ineligible.

The achieved sample was weighted for age, gender, and community type according to the 2023 Yearbook of the Statistical Committee of Armenia. The current poll’s achieved sample displayed a skew towards more highly educated respondents compared to past IRI polls. To bring the current sample’s educational attainment in line with past polls, an education weight factor was also added. The education weight target has been calculated to the average of past IRI CATI polls in Armenia.

The response rate was 28%.

The margin of error does not exceed ± 2.5% for the full sample.

Charts and graphs may not add up to 100 percent due to rounding.

The survey was funded by the United States Agency for International Development.
### Frequently Cited Disaggregate Bases

<table>
<thead>
<tr>
<th>Disaggregate</th>
<th>Category</th>
<th>Base</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age Group</strong></td>
<td>18-29</td>
<td>n = 277</td>
</tr>
<tr>
<td></td>
<td>30-49</td>
<td>n = 609</td>
</tr>
<tr>
<td></td>
<td>50+</td>
<td>n = 621</td>
</tr>
<tr>
<td><strong>Gender</strong></td>
<td>Men</td>
<td>n = 686</td>
</tr>
<tr>
<td></td>
<td>Women</td>
<td>n = 822</td>
</tr>
<tr>
<td><strong>Community type</strong></td>
<td>Yerevan</td>
<td>n = 561</td>
</tr>
<tr>
<td></td>
<td>Urban</td>
<td>n = 406</td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>n = 541</td>
</tr>
<tr>
<td><strong>Occupational Status</strong></td>
<td>Employed</td>
<td>n = 611</td>
</tr>
<tr>
<td></td>
<td>Self-employed</td>
<td>n = 273</td>
</tr>
<tr>
<td></td>
<td>Homemaker</td>
<td>n = 197</td>
</tr>
<tr>
<td></td>
<td>Retired</td>
<td>n = 181</td>
</tr>
<tr>
<td></td>
<td>Unemployed, looking for job</td>
<td>n = 133</td>
</tr>
</tbody>
</table>

**Student/pupil, unemployment not looking for a job, other, and don’t know/refused are not displayed.**

*Cited bases are weighted. Margin of error will vary with sample size n.*
General Information
Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?

<table>
<thead>
<tr>
<th>Category</th>
<th>In the right direction</th>
<th>In the wrong direction</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All Respondents</strong></td>
<td>50%</td>
<td>39%</td>
<td>12%</td>
</tr>
<tr>
<td><strong>Age Group</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-29</td>
<td>44%</td>
<td>46%</td>
<td>9%</td>
</tr>
<tr>
<td>30-49</td>
<td>46%</td>
<td>42%</td>
<td>12%</td>
</tr>
<tr>
<td>50+</td>
<td>55%</td>
<td>32%</td>
<td>13%</td>
</tr>
<tr>
<td><strong>Gender</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Men</td>
<td>50%</td>
<td>39%</td>
<td>11%</td>
</tr>
<tr>
<td>Women</td>
<td>49%</td>
<td>39%</td>
<td>13%</td>
</tr>
<tr>
<td><strong>Community Type</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yerevan</td>
<td>44%</td>
<td>43%</td>
<td>13%</td>
</tr>
<tr>
<td>Urban</td>
<td>51%</td>
<td>36%</td>
<td>13%</td>
</tr>
<tr>
<td>Rural</td>
<td>54%</td>
<td>36%</td>
<td>10%</td>
</tr>
<tr>
<td><strong>Occupational Status</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employed</td>
<td>46%</td>
<td>42%</td>
<td>12%</td>
</tr>
<tr>
<td>Self-employed</td>
<td>50%</td>
<td>40%</td>
<td>11%</td>
</tr>
<tr>
<td>Homemaker</td>
<td>51%</td>
<td>35%</td>
<td>14%</td>
</tr>
<tr>
<td>Retired</td>
<td>56%</td>
<td>29%</td>
<td>15%</td>
</tr>
<tr>
<td>Unemployed, looking for job</td>
<td>49%</td>
<td>42%</td>
<td>9%</td>
</tr>
</tbody>
</table>
Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?

* Interviews for May 2021, July 2021, December 2021, June 2022 and December 2023 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews method.
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted; top 10 responses displayed)
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted)
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted)

- Pensions, low rates: 2% 2% 3% 7%
- Healthcare issues: 1% 2% 4% 7%
- Laws, judicial system: 2% 2% 2% 6%
- Poverty: 2% 2% 2% 6%
- Transportation: 2% 2% 2% 6%
- Corruption: 1% 2% <1% 4%
- Overall quality of education: 1% 1% 2% 4%
- Needs of forcibly displaced Armenian from NK: 1% 1% 1% 3%
- Constraints on agriculture: 1% 1% 1% 3%
- Housing, affordability/conditions: 1% 1% 1% 3%

* NK is Nagorno-Karabakh/Artsakh.
What are the main problems Armenia is currently facing?

(Spontaneous response; up to three responses permitted)

- Environment: 3%
- Higher education, affordability, poor conditions: 3%
- Infrastructure: 3%
- Economy-access to loans: 3%
- Emigration from Armenia: 3%
- Poor access to social services/benefits: 3%
- Local infrastructure and utilities: 3%
- Penalties, taxes: 3%
- Returning to Nagorno-Karabakh/Artsakh: 3%
- Other*: 3%
- Don't know/Refused: 2%

* Responses receiving <3% cumulatively are collapsed into Other.
** The displayed percentages are rounded, which is why not all bars with the same value are the same length.
What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted; top 10 responses displayed)
What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted)
What are the three most important problems for you and your household members currently?

(Spontaneous response; up to three responses permitted)

- Economy - access to loans: 5%
- Economy - other, general: 4%
- Schools, poor conditions, poor quality of education: 3%
- Poverty: 3%
- Transportation: 2%
- Poor access to social services/benefits: 2%
- Higher education, affordability, poor conditions: 2%
- Political instability: 2%
- Infrastructure: 2%
- Other*: 13%
- None: 23%
- Don’t know/Refused: 4%

* Responses receiving <2% cumulatively are collapsed into Other.
Attitude towards Politicians and Political Institutions
Which politician or public person do you trust the most? And the second most?
(Up to two spontaneous responses permitted; top 5 responses displayed)

- Nikol Pashinyan: 15% first response, 2% second response, total 17%
- Ararat Mirzoyan: 2% first response, 3% second response, total 5%
- Aram Z. Sargsyan: 2% first response, 2% second response, total 4%
- Alen Simonyan: 1% first response, 2% second response, total 3%
- Robert Kocharyan: 1% first response, 1% second response, total 2%
- None: 60%
- Don’t know/Refused: 8%
Which political party or alliance, if any, would you vote for if national parliamentary elections were held next Sunday?*

(Spontaneous response)

- Civil Contract: 17%
- Party of Nikol Pashinyan, the ruling Party: 3%
- "My step" alliance: 3%
- Armenia: 3%
- Republican Party of Armenia: 2%
- Public Voice Party: 2%
- Prosperous Armenia, Tsarukyan's Party: 2%
- "Republic" Party: 1%
- Aram Sargsyan’s Party: 1%
- Armenian National Congress: 1%
- ARF Dashnakcutyun: 1%
- Party of Robert Kocharyan: 1%
- Party of Vardan Ghukasyan: 1%
- Other**: 4%
- I will vote for no one: 10%
- Spoiled ballot: 6%
- I would not vote: 26%
- Don’t know/Refused: 16%

* Responses receiving <1% are collapsed into Other.
** The displayed percentages are rounded, which is why not all bars with the same value are the same length.
Would you like to see new political parties in future elections, or are you satisfied with the current choices?

<table>
<thead>
<tr>
<th></th>
<th>I would like to see new political parties</th>
<th>I am satisfied with the current choices</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Respondents</td>
<td>48%</td>
<td>47%</td>
<td>5%</td>
</tr>
<tr>
<td>Age Group</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-29</td>
<td>57%</td>
<td>37%</td>
<td>5%</td>
</tr>
<tr>
<td>30-49</td>
<td>46%</td>
<td>48%</td>
<td>6%</td>
</tr>
<tr>
<td>50+</td>
<td>45%</td>
<td>50%</td>
<td>5%</td>
</tr>
<tr>
<td>Gender</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Men</td>
<td>53%</td>
<td>41%</td>
<td>6%</td>
</tr>
<tr>
<td>Women</td>
<td>43%</td>
<td>52%</td>
<td>5%</td>
</tr>
<tr>
<td>Community type</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yerevan</td>
<td>55%</td>
<td>38%</td>
<td>6%</td>
</tr>
<tr>
<td>Urban</td>
<td>44%</td>
<td>51%</td>
<td>5%</td>
</tr>
<tr>
<td>Rural</td>
<td>43%</td>
<td>53%</td>
<td>4%</td>
</tr>
<tr>
<td>Occupational status</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employed</td>
<td>52%</td>
<td>42%</td>
<td>6%</td>
</tr>
<tr>
<td>Self-employed</td>
<td>51%</td>
<td>45%</td>
<td>4%</td>
</tr>
<tr>
<td>Homemaker</td>
<td>36%</td>
<td>61%</td>
<td>4%</td>
</tr>
<tr>
<td>Retired</td>
<td>36%</td>
<td>59%</td>
<td>4%</td>
</tr>
<tr>
<td>Unemployed, looking for job</td>
<td>47%</td>
<td>49%</td>
<td>5%</td>
</tr>
</tbody>
</table>

0% 20% 40% 60% 80% 100%
If more people representing the following groups were elected to the Parliament, do you think that would be good, bad, or would it not make a difference?

### Young people aged 35 and younger

- **All Respondents**
  - Good: 45%
  - No difference: 25%
  - Bad: 26%
  - Don't know/Refused: 4%

#### Age Group

- **18-29**
  - Good: 44%
  - No difference: 22%
  - Bad: 29%
  - Don't know/Refused: 4%

- **30-49**
  - Good: 40%
  - No difference: 28%
  - Bad: 28%
  - Don't know/Refused: 4%

- **50+**
  - Good: 50%
  - No difference: 21%
  - Bad: 25%
  - Don't know/Refused: 4%

### Women

- **All Respondents**
  - Good: 35%
  - No difference: 41%
  - Bad: 22%
  - Don't know/Refused: 3%

### Gender

- **Men**
  - Good: 33%
  - No difference: 40%
  - Bad: 24%
  - Don't know/Refused: 3%

- **Women**
  - Good: 36%
  - No difference: 41%
  - Bad: 21%
  - Don't know/Refused: 2%
How satisfied or dissatisfied are you with the work of the following institutions?

<table>
<thead>
<tr>
<th>Institution</th>
<th>Very satisfied</th>
<th>Somewhat satisfied</th>
<th>Somewhat dissatisfied</th>
<th>Very dissatisfied</th>
<th>Don’t know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armed Forces</td>
<td>30%</td>
<td>34%</td>
<td>16%</td>
<td>17%</td>
<td>3%</td>
</tr>
<tr>
<td>Police</td>
<td>23%</td>
<td>39%</td>
<td>16%</td>
<td>19%</td>
<td>3%</td>
</tr>
<tr>
<td>Local governments</td>
<td>21%</td>
<td>38%</td>
<td>17%</td>
<td>20%</td>
<td>3%</td>
</tr>
<tr>
<td>National Security Service</td>
<td>22%</td>
<td>31%</td>
<td>16%</td>
<td>22%</td>
<td>9%</td>
</tr>
<tr>
<td>Central Electoral Commission</td>
<td>18%</td>
<td>34%</td>
<td>16%</td>
<td>21%</td>
<td>10%</td>
</tr>
<tr>
<td>Human Rights Defender’s (Ombudsperson’s) Office</td>
<td>16%</td>
<td>36%</td>
<td>16%</td>
<td>21%</td>
<td>12%</td>
</tr>
<tr>
<td>Prime Minister’s Office</td>
<td>19%</td>
<td>31%</td>
<td>17%</td>
<td>31%</td>
<td>3%</td>
</tr>
<tr>
<td>Prosecutor’s Office</td>
<td>11%</td>
<td>28%</td>
<td>17%</td>
<td>26%</td>
<td>18%</td>
</tr>
<tr>
<td>President’s Office</td>
<td>12%</td>
<td>25%</td>
<td>14%</td>
<td>33%</td>
<td>15%</td>
</tr>
<tr>
<td>Courts</td>
<td>9%</td>
<td>28%</td>
<td>20%</td>
<td>30%</td>
<td>13%</td>
</tr>
<tr>
<td>National Assembly</td>
<td>7%</td>
<td>22%</td>
<td>21%</td>
<td>47%</td>
<td>2%</td>
</tr>
</tbody>
</table>
How satisfied or dissatisfied are you with the work of the Armed Forces?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.
*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.
How satisfied or dissatisfied are you with the work of the *Police*?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.
How satisfied or dissatisfied are you with the work of the Central Electoral Commission?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.
How satisfied or dissatisfied are you with the work of the Human Rights Defender’s (Ombudsperson’s) Office?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.
How satisfied or dissatisfied are you with the work of the Prime Minister’s Office?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.
How satisfied or dissatisfied are you with the work of the Courts?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Satisfied includes responses “somewhat satisfied” and “very satisfied”. Dissatisfied includes responses “somewhat dissatisfied” and “very dissatisfied”.

*** Prior to 2021, this question was asked by a “favorable/unfavorable” scale.
How do you feel about the direction of each of the following spheres during the past six months?

<table>
<thead>
<tr>
<th>Sphere</th>
<th>Improved a lot</th>
<th>Somewhat improved</th>
<th>Neither</th>
<th>Somewhat regressed</th>
<th>Regressed a lot</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freedom of speech</td>
<td>28%</td>
<td>26%</td>
<td>25%</td>
<td>9%</td>
<td>10%</td>
<td>2%</td>
</tr>
<tr>
<td>Healthcare</td>
<td>14%</td>
<td>34%</td>
<td>33%</td>
<td>8%</td>
<td>8%</td>
<td>2%</td>
</tr>
<tr>
<td>Foreign policy</td>
<td>14%</td>
<td>31%</td>
<td>25%</td>
<td>11%</td>
<td>14%</td>
<td>5%</td>
</tr>
<tr>
<td>Fight against corruption</td>
<td>12%</td>
<td>32%</td>
<td>32%</td>
<td>8%</td>
<td>13%</td>
<td>3%</td>
</tr>
<tr>
<td>Economy</td>
<td>8%</td>
<td>35%</td>
<td>26%</td>
<td>15%</td>
<td>15%</td>
<td>1%</td>
</tr>
<tr>
<td>Media independence</td>
<td>16%</td>
<td>25%</td>
<td>32%</td>
<td>9%</td>
<td>10%</td>
<td>7%</td>
</tr>
<tr>
<td>National security</td>
<td>11%</td>
<td>30%</td>
<td>31%</td>
<td>9%</td>
<td>12%</td>
<td>7%</td>
</tr>
<tr>
<td>Democracy</td>
<td>11%</td>
<td>29%</td>
<td>31%</td>
<td>12%</td>
<td>14%</td>
<td>3%</td>
</tr>
<tr>
<td>Individual human rights</td>
<td>8%</td>
<td>33%</td>
<td>35%</td>
<td>10%</td>
<td>10%</td>
<td>4%</td>
</tr>
<tr>
<td>Justice and rule of law</td>
<td>6%</td>
<td>29%</td>
<td>36%</td>
<td>10%</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>Education</td>
<td>7%</td>
<td>23%</td>
<td>25%</td>
<td>15%</td>
<td>27%</td>
<td>3%</td>
</tr>
</tbody>
</table>
How do you feel about the direction of freedom of speech during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of foreign policy during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of the fight against corruption during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of the economy during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of *media independence* during the past six months?

* * Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of national security during the past six months?

* For these surveys, the question was, “How do you feel about the direction of the National security issue during the past six months?”. ** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of democracy during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of individual human rights during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
How do you feel about the direction of *education* during the past six months?

* Interviews for December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Improved is the sum of “improved a lot” and “somewhat improved” responses. Regressed is the sum of “regressed a lot” and “somewhat regressed” responses.
What do you think is the biggest success of the government during the last 6 months?

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)

- Shift to multi-vector foreign policy: 11% (First response), 6% (Second response)
- Return of POWs: 11% (First response), 3% (Second response)
- Changes in the army: rearmament, purchase of weapons: 6% (First response), 4% (Second response)
- Ensuring security, peace: 4% (First response), 3% (Second response)
- Improvement of roads: 3% (First response), 1% (Second response)
- Steps to weaken Russia's influence, steps to withdraw from the CSTO: 2% (First response), 1% (Second response)
- Economic growth: 1% (First response), 2% (Second response)
- Improvement of the education sector, renovation of schools, kindergartens: 1% (First response), 1% (Second response)
- Fight against corruption: 1% (First response), 1% (Second response)
- Helping the Armenians of Nagorno-Karabakh: 1% (First response), 1% (Second response)
- Other*: 8% (First response)
- None: 28% (First response)
- Don't know/Refused: 20% (First response)

* Responses outside of the top 10 have been combined into 'other'.
** The displayed percentages are rounded, which is why not all bars with the same value are the same length.
What do you think is the biggest failure of the government during the last 6 months?

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)

- Surrendering Nagorno-Karabakh/Artsakh, Nagorno-Karabakh's loss: 34%
- Wrong foreign policy, diplomacy: 7%
- Wrong personnel policy, poor work of the government: 2%
- Tension in relations with Russia, CSTO: 3%
- Lack of border security: 2%
- Weakening of the army: 1%
- Inflation, increase in external debt: 1%
- Low quality of education: 1%
- Continuing relations with Russia, CSTO: 1%
- Lack of progress in fight against corruption: 2%
- None: 10%
- Don't know/Refused: 26%

* CSTO is the Collective Security Treaty Organization.
What are things you believe that Nikol Pashinyan’s government must achieve in the next 6 months, if any?

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)
In your opinion, how important is it for the Armenian government to help the Armenians who have been forcibly displaced from Nagorno-Karabakh/Artsakh?

![Bar chart showing responses to the question about the importance of government help for forcibly displaced Armenians.](chart.png)

- **All Respondents**: 4% Very unimportant, 3% Somewhat unimportant, 19% Somewhat important, 73% Very important, 1% Don't know/Refused
- **Age group**
  - 18-29: 4% Very unimportant, 4% Somewhat unimportant, 22% Somewhat important, 71% Very important, 1% Don't know/Refused
  - 30-49: 4% Very unimportant, 4% Somewhat unimportant, 20% Somewhat important, 72% Very important, 1% Don't know/Refused
  - 50+: 3% Very unimportant, 2% Somewhat unimportant, 18% Somewhat important, 76% Very important, 1% Don't know/Refused
- **Gender**
  - Men: 5% Very unimportant, 4% Somewhat unimportant, 17% Somewhat important, 73% Very important, 1% Don't know/Refused
  - Women: 3% Very unimportant, 2% Somewhat unimportant, 21% Somewhat important, 73% Very important, <1% Don't know/Refused
- **Community type**
  - Yerevan: 6% Very unimportant, 4% Somewhat unimportant, 18% Somewhat important, 71% Very important, 1% Don't know/Refused
  - Urban: 3% Very unimportant, 3% Somewhat unimportant, 20% Somewhat important, 74% Very important, 1% Don't know/Refused
  - Rural: 2% Very unimportant, 2% Somewhat unimportant, 21% Somewhat important, 75% Very important, <1% Don't know/Refused
In your opinion, how important is it for the Armenian government to help the Armenians who have been forcibly displaced from Nagorno-Karabakh/Artsakh?

### Occupational status

<table>
<thead>
<tr>
<th>category</th>
<th>Very unimportant</th>
<th>Somewhat unimportant</th>
<th>Somewhat important</th>
<th>Very important</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Respondents</td>
<td>4%</td>
<td>3%</td>
<td>19%</td>
<td>73%</td>
<td>1%</td>
</tr>
<tr>
<td>Employed</td>
<td>4%</td>
<td>3%</td>
<td>19%</td>
<td>73%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Self-employed</td>
<td>4%</td>
<td>5%</td>
<td>14%</td>
<td>77%</td>
<td>1%</td>
</tr>
<tr>
<td>Homemaker</td>
<td>3%</td>
<td>1%</td>
<td>21%</td>
<td>75%</td>
<td>1%</td>
</tr>
<tr>
<td>Retired</td>
<td>4%</td>
<td>2%</td>
<td>24%</td>
<td>71%</td>
<td></td>
</tr>
<tr>
<td>Unemployed, looking for job</td>
<td>2%</td>
<td>5%</td>
<td>23%</td>
<td>71%</td>
<td></td>
</tr>
</tbody>
</table>

### Armenia’s development direction

<table>
<thead>
<tr>
<th>category</th>
<th>Very unimportant</th>
<th>Somewhat unimportant</th>
<th>Somewhat important</th>
<th>Very important</th>
<th>Don’t know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenia is heading in the right direction</td>
<td>1%</td>
<td>2%</td>
<td>18%</td>
<td>79%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Armenia is heading in the wrong direction</td>
<td>8%</td>
<td>4%</td>
<td>21%</td>
<td>66%</td>
<td>1%</td>
</tr>
</tbody>
</table>

### Has anyone among your relatives or friends been forcibly displaced from Nagorno-Karabakh since September 2023?

<table>
<thead>
<tr>
<th>category</th>
<th>Very unimportant</th>
<th>Somewhat unimportant</th>
<th>Somewhat important</th>
<th>Very important</th>
<th>Don’t know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>3%</td>
<td>3%</td>
<td>19%</td>
<td>74%</td>
<td>1%</td>
</tr>
<tr>
<td>Yes</td>
<td>6%</td>
<td>3%</td>
<td>20%</td>
<td>71%</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>
How satisfied or dissatisfied are you with the Armenian government's handling of the crisis related to forcibly displaced Armenians from Nagorno-Karabakh/Artsakh?

<table>
<thead>
<tr>
<th>Age group</th>
<th>Very dissatisfied</th>
<th>Somewhat dissatisfied</th>
<th>Somewhat satisfied</th>
<th>Very satisfied</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Respondents</td>
<td>10%</td>
<td>12%</td>
<td>45%</td>
<td>28%</td>
<td>5%</td>
</tr>
<tr>
<td>18-29</td>
<td>9%</td>
<td>18%</td>
<td>51%</td>
<td>18%</td>
<td>4%</td>
</tr>
<tr>
<td>30-49</td>
<td>12%</td>
<td>11%</td>
<td>43%</td>
<td>30%</td>
<td>4%</td>
</tr>
<tr>
<td>50+</td>
<td>9%</td>
<td>10%</td>
<td>45%</td>
<td>30%</td>
<td>6%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Gender</th>
<th>Very dissatisfied</th>
<th>Somewhat dissatisfied</th>
<th>Somewhat satisfied</th>
<th>Very satisfied</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>12%</td>
<td>12%</td>
<td>45%</td>
<td>26%</td>
<td>6%</td>
</tr>
<tr>
<td>Women</td>
<td>9%</td>
<td>11%</td>
<td>46%</td>
<td>30%</td>
<td>4%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Community type</th>
<th>Very dissatisfied</th>
<th>Somewhat dissatisfied</th>
<th>Somewhat satisfied</th>
<th>Very satisfied</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yerevan</td>
<td>15%</td>
<td>15%</td>
<td>40%</td>
<td>24%</td>
<td>6%</td>
</tr>
<tr>
<td>Urban</td>
<td>9%</td>
<td>11%</td>
<td>45%</td>
<td>31%</td>
<td>3%</td>
</tr>
<tr>
<td>Rural</td>
<td>6%</td>
<td>10%</td>
<td>50%</td>
<td>29%</td>
<td>5%</td>
</tr>
</tbody>
</table>
How satisfied or dissatisfied are you with the Armenian government's handling of the crisis related to forcibly displaced Armenians from Nagorno-Karabakh/Artsakh?

<table>
<thead>
<tr>
<th>Occupational status</th>
<th>Very dissatisfied</th>
<th>Somewhat dissatisfied</th>
<th>Somewhat satisfied</th>
<th>Very satisfied</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Respondents</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employed</td>
<td>10%</td>
<td>12%</td>
<td>45%</td>
<td>28%</td>
<td>5%</td>
</tr>
<tr>
<td>Self-employed</td>
<td>11%</td>
<td>11%</td>
<td>43%</td>
<td>30%</td>
<td>5%</td>
</tr>
<tr>
<td>Homemaker</td>
<td>8%</td>
<td>7%</td>
<td>48%</td>
<td>35%</td>
<td>2%</td>
</tr>
<tr>
<td>Retired</td>
<td>12%</td>
<td>11%</td>
<td>46%</td>
<td>27%</td>
<td>4%</td>
</tr>
<tr>
<td>Unemployed, looking for job</td>
<td>12%</td>
<td>14%</td>
<td>42%</td>
<td>29%</td>
<td>4%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Armenia's development direction</th>
<th>Very dissatisfied</th>
<th>Somewhat dissatisfied</th>
<th>Somewhat satisfied</th>
<th>Very satisfied</th>
<th>Don't know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenia is heading in the right direction (n=746)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Armenia is heading in the wrong direction (n=584)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Has anyone among your relatives or friends been forcibly displaced from Nagorno-Karabakh since September 2023?</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No (n=1139)</td>
<td>9%</td>
<td>10%</td>
<td>47%</td>
<td>29%</td>
<td>5%</td>
</tr>
<tr>
<td>Yes (n=368)</td>
<td>14%</td>
<td>19%</td>
<td>38%</td>
<td>25%</td>
<td>4%</td>
</tr>
</tbody>
</table>

- Very dissatisfied
- Somewhat dissatisfied
- Somewhat satisfied
- Very satisfied
- Don't know/Refused
Can you please tell me why you are dissatisfied? Please mention the two most important reasons, starting with the most important one.

(Spontaneous response; up to 2 responses permitted; answers of respondents who are “very dissatisfied” or “somewhat dissatisfied” with the Armenian government’s handling of the crisis of forcibly displaced Armenians from Nagorno Karabakh/Artsakh, n=336)
International Policy
How would you evaluate the current state of the relationship between Armenia and …?

![Bar chart showing the evaluation of different countries by Armenia.

- **France**: 66% Very good, 30% Somewhat good, 2% Somewhat bad, 1% Very bad, 1% Don't know/Refused.
- **India**: 49% Very good, 44% Somewhat good, 2% Somewhat bad, 3% Very bad, 1% Don't know/Refused.
- **USA**: 29% Very good, 60% Somewhat good, 3% Somewhat bad, 3% Very bad, 1% Don't know/Refused.
- **Iran**: 30% Very good, 58% Somewhat good, 8% Somewhat bad, 3% Very bad, 2% Don't know/Refused.
- **European Union**: 25% Very good, 62% Somewhat good, 8% Somewhat bad, 3% Very bad, 2% Don't know/Refused.
- **Georgia**: 17% Very good, 65% Somewhat good, 12% Somewhat bad, 3% Very bad, 2% Don't know/Refused.
- **China**: 18% Very good, 60% Somewhat good, 8% Somewhat bad, 2% Very bad, 12% Don't know/Refused.
- **Ukraine**: 6% Very good, 50% Somewhat good, 24% Somewhat bad, 10% Very bad, 9% Don't know/Refused.
- **Russia**: 4% Very good, 27% Somewhat good, 37% Somewhat bad, 29% Very bad, 2% Don't know/Refused.
- **Israel**: 3% Very good, 26% Somewhat good, 28% Somewhat bad, 25% Very bad, 18% Don't know/Refused.
- **Turkey**: 4% Very good, 23% Somewhat good, 28% Somewhat bad, 41% Very bad, 4% Don't know/Refused.
- **Azerbaijan**: 3% Very good, 9% Somewhat good, 16% Somewhat bad, 69% Very bad, 3% Don't know/Refused.
How would you evaluate the current state of the relationship between Armenia and USA?

*Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Good includes responses “somewhat good” and “very good”. Bad includes responses “somewhat bad” and “very bad”.

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How would you evaluate the current state of the relationship between Armenia and European Union?

*Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

** Good includes responses “somewhat good” and “very good”. Bad includes responses “somewhat bad” and “very bad”.

* Percentages may not add up to 100 due to rounding.
How would you evaluate the current state of the relationship between Armenia and Georgia?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
How would you evaluate the current state of the relationship between Armenia and Russia?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
How would you evaluate the current state of the relationship between Armenia and Turkey?

* Interviews for May 2021, December 2021 and December 2023 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
Which of these countries do you consider the most important *political* partners for Armenia?

(Multiple responses permitted)

- France: 61%
- USA: 56%
- Iran: 47%
- European Union: 37%
- Russia: 34%
- China: 31%
- Georgia: 27%
- Ukraine: 6%
- Turkey: 4%
- Azerbaijan: 2%
- Don't know/Refused: 2%
Which of these countries do you consider the most important political partners for Armenia?

**France**

- 18-29: 59% Selected, 41% Not selected
- 30-49: 57% Selected, 43% Not selected
- 50+: 65% Selected, 35% Not selected

**USA**

- 18-29: 59% Selected, 41% Not selected
- 30-49: 54% Selected, 46% Not selected
- 50+: 58% Selected, 42% Not selected

**Iran**

- 18-29: 45% Selected, 55% Not selected
- 30-49: 47% Selected, 53% Not selected
- 50+: 48% Selected, 52% Not selected

**European Union**

- 18-29: 36% Selected, 64% Not selected
- 30-49: 35% Selected, 65% Not selected
- 50+: 39% Selected, 61% Not selected

**Russia**

- 18-29: 35% Selected, 65% Not selected
- 30-49: 36% Selected, 64% Not selected
- 50+: 32% Selected, 68% Not selected
Which of these countries do you consider the most important political partners for Armenia?
Which of these countries do you consider the most important economic partners for Armenia?

(Multiple responses permitted)

- Iran: 49%
- Russia: 48%
- China: 40%
- France: 34%
- Georgia: 33%
- USA: 33%
- European Union: 32%
- Turkey: 7%
- Ukraine: 6%
- Azerbaijan: 2%
- Don't know/Refused: 2%
Which of these countries do you consider the most important security partners for Armenia?

(Multiple responses permitted)

- France: 50%
- Iran: 46%
- USA: 46%
- Russia: 31%
- European Union: 28%
- China: 16%
- Georgia: 15%
- Ukraine: 3%
- Turkey: 2%
- Azerbaijan: 2%
- Don’t know/Refused: 6%
Which of these countries poses the greatest *political* threat to Armenia?

(Multiple responses permitted)

- Azerbaijan: 86%
- Turkey: 82%
- Russia: 40%
- Ukraine: 5%
- USA: 5%
- Georgia: 4%
- European Union: 2%
- Iran: 2%
- China: 2%
- France: 1%
- Don't know/Refused: 2%
Which of these countries poses the greatest *economic* threat to Armenia?

(Multiple responses permitted)

- Turkey: 54%
- Russia: 51%
- Azerbaijan: 50%
- Georgia: 13%
- Iran: 5%
- China: 4%
- Ukraine: 3%
- USA: 2%
- European Union: 2%
- France: 1%
- Don’t know/Refused: 6%
Media and Sources of Information
Which specific media outlets do you consider most trustworthy for political information?

(Spontaneous response; up to 2 responses permitted; top 8 responses displayed)
Which TV news program or YouTube channel do you view the most for political information?

(Spontaneous response; up to 2 responses permitted)

<table>
<thead>
<tr>
<th>Channel</th>
<th>First response</th>
<th>Second response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lurer, First Channel, Public TV</td>
<td>23%</td>
<td>7%</td>
</tr>
<tr>
<td>Jame, Armenia TV</td>
<td>12%</td>
<td>8%</td>
</tr>
<tr>
<td>Horizone, Shant TV</td>
<td>7%</td>
<td>9%</td>
</tr>
<tr>
<td>Azatutyun</td>
<td>4%</td>
<td>2%</td>
</tr>
<tr>
<td>Hai Lur, 5 TV Channel</td>
<td>3%</td>
<td>2%</td>
</tr>
<tr>
<td>Armen Chibukhchyan</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>Epikentron, Kentron TV</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Other*</td>
<td>21%</td>
<td></td>
</tr>
<tr>
<td>None</td>
<td>25%</td>
<td></td>
</tr>
<tr>
<td>Don't know/Refused</td>
<td>9%</td>
<td></td>
</tr>
</tbody>
</table>

* Total mentions less than 3% are not displayed.
Please tell how trustworthy or untrustworthy you think each of the following are as a source of information on the security situation in Armenia?

<table>
<thead>
<tr>
<th>Source</th>
<th>Very trustworthy</th>
<th>Somewhat trustworthy</th>
<th>Somewhat untrustworthy</th>
<th>Very untrustworthy</th>
<th>Don’t know/Refused</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friends and family</td>
<td>38%</td>
<td>34%</td>
<td>15%</td>
<td>9%</td>
<td>4%</td>
</tr>
<tr>
<td>Armenian media outlets</td>
<td>13%</td>
<td>50%</td>
<td>20%</td>
<td>14%</td>
<td>2%</td>
</tr>
<tr>
<td>Prime Minister</td>
<td>27%</td>
<td>33%</td>
<td>13%</td>
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<td>Local government officials</td>
<td>12%</td>
<td>46%</td>
<td>20%</td>
<td>16%</td>
<td>6%</td>
</tr>
<tr>
<td>National government officials</td>
<td>12%</td>
<td>41%</td>
<td>21%</td>
<td>22%</td>
<td>3%</td>
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<tr>
<td>Social media</td>
<td>8%</td>
<td>43%</td>
<td>24%</td>
<td>20%</td>
<td>5%</td>
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<td>Western international media outlets</td>
<td>8%</td>
<td>41%</td>
<td>18%</td>
<td>13%</td>
<td>20%</td>
</tr>
<tr>
<td>Russian media outlets</td>
<td>5%</td>
<td>23%</td>
<td>21%</td>
<td>40%</td>
<td>11%</td>
</tr>
</tbody>
</table>

Very trustworthy | Somewhat trustworthy | Somewhat untrustworthy | Very untrustworthy | Don’t know/Refused
Demographics
Demographics

Educational Attainment*

- Primary or less
- Unfinished secondary
- Secondary
- Vocational or less
- Unfinished higher
- University, higher

Occupation

- Employed in a paid job full-time
- Employed in a paid job part-time
- Self-employed full-time
- Self-employed part-time
- Homemaker
- Retired
- Unemployed, looking for a job
- Unemployed, not looking for a job
- Student, pupil
- Don’t know/Refused

Marital status

- Never been married
- Married
- Widowed
- Divorced

* “Unfinished primary” and “Primary” are presented as “Primary or less”. “Unfinished vocational” and “Vocational” are presented as “Vocational or less.”
### Demographics

#### Economic Situation

<table>
<thead>
<tr>
<th>Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>We do not have enough money even for food</td>
<td>5%</td>
</tr>
<tr>
<td>We have enough money for food, but have difficulties buying clothes</td>
<td>15%</td>
</tr>
<tr>
<td>We have money for food and clothes; we can save some, but we do not</td>
<td>54%</td>
</tr>
<tr>
<td>have money to buy expensive things</td>
<td></td>
</tr>
<tr>
<td>We can afford some expensive things, like a car, but not an apartment</td>
<td>21%</td>
</tr>
<tr>
<td>or a country house</td>
<td></td>
</tr>
<tr>
<td>We can afford anything we want including an apartment or a country</td>
<td>5%</td>
</tr>
<tr>
<td>house</td>
<td></td>
</tr>
<tr>
<td>Don't know/Refused</td>
<td>1%</td>
</tr>
</tbody>
</table>

#### Are you a member of a political party?

<table>
<thead>
<tr>
<th>Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>3%</td>
</tr>
<tr>
<td>No</td>
<td>97%</td>
</tr>
<tr>
<td>Don't know/Refused</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>

#### Has anyone among your relatives or friends been forcibly displaced from Nagorno-Karabakh since September 2023?

<table>
<thead>
<tr>
<th>Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>24%</td>
</tr>
<tr>
<td>No</td>
<td>76%</td>
</tr>
<tr>
<td>Don't know/Refused</td>
<td>&lt;1%</td>
</tr>
</tbody>
</table>