Public Opinion Survey: Residents of Armenia

September 2024

CENTER FOR INSIGHTS IN SURVEY RESEARCH

A PROJECT OF THE INTERNATIONAL REPUBLICAN INSTITUTE

Detailed Methodology

- The survey was conducted on behalf of the International Republican Institute's Center for Insights in Survey Research by Breavis (represented by IPSC LLC).
- Data was collected from September 13-25, 2024 through CATI administered telephone interviews.
- The sample consisted of n=1,503 resident citizens of Armenia and forcibly displaced former residents of Nagorno Karabakh who are now residing in Armenia (who may or may not be citizens). Residents who have lived in Armenia for fewer than six months were excluded from the sample. It is representative of the population with access to a mobile phone, which excludes approximately 1.7% of adults.
- Phone numbers were selected via random digit dialing (RDD). The sample frame includes all possible mobile phone numbers (all prefixes), and the status of non-working or invalid numbers were recorded if they were called during fieldwork. Mobile phones are assumed to be a personal device and the person who answered the phone was selected to be interviewed. Up to three total contact attempts were made for working phone numbers that were not deemed to be ineligible.
- The achieved sample was weighted for age, gender, regions, and urbanicity according to the 2023 Yearbook of the Statistical Committee of Armenia. The poll's achieved sample displayed a skew towards more highly educated respondents compared to past IRI polls. To bring the sample's educational attainment closer in line with past polls and official statistics, an education weight factor was also added. The education weight target has been calculated to the midpoint between the 2022 census data (for those aged 18+) and the achieved sample's education level.
- The response rate was 19%.
- The margin of error does not exceed ± 2.5% for the full sample.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the United States Agency for International Development.

Frequently Cited Disaggregate Bases

Disaggregate	Category	Base*
Age Group	18-35	n = 471
	36-55	n = 535
	56+	n = 497
Gender	Men	n = 696
	Women	n = 807
Urbanicity	Yerevan	n = 533
	Urban	n = 404
	Rural	n = 565
Occupational Status**	Employed	n = 631
	Self-employed	n = 209
	Homemaker	n = 208
	Retired	n = 249
	Unemployed, looking for job	n = 117

***Student/pupil, unemployment not looking for a job, other, and don't know/refused are not displayed.*
**Cited bases are weighted. Margin of error will vary with sample size n.*

Most recent IRI Armenia polls

Poll	Fieldwork Dates	Total Sample Size
Public Opinion Survey: Residents of Armenia **(CATI)**	December 12-22, 2023	n = 1,508
Public Opinion Survey: Residents of Armenia **(CAPI)**	January 23 – March 04, 2023	n = 1,513
Public Opinion Survey: Residents of Armenia **(CATI)**	July 15-27, 2022	n =1,502
Public Opinion Survey: Residents of Armenia **(CATI)**	June 10-21, 2022	n = 1,499
Public Opinion Survey: Residents of Armenia **(CATI)**	February 21-25, 2022	n = 1,524

About the Center for Insights In Survey Research (CISR)

CENTER FOR INSIGHTS IN SURVEY RESEARCH

Research and qualitative and quantitative public opinion data is a cornerstone of IRI's approach to programming. Our data ensures citizens' needs are at the center of the political debate and guide our projects' goals. **To date, IRI has conducted more than 1,000 polls in over 100 countries, surveying more than 1.5 million people and measuring community attitudes on a wide range of issues.**

IRI's research approach integrates CISR's methodological polling best practices protocol and field partner in-depth knowledge of the local research environment. This close collaboration begins at project design, with carefully calibrated sampling and instrument development, and continues throughout the entire fieldwork cycle to ensure the collection of reliable qualitative and quantitative data.

← For more of IRI's public opinion research, see CISR's content.

General Information

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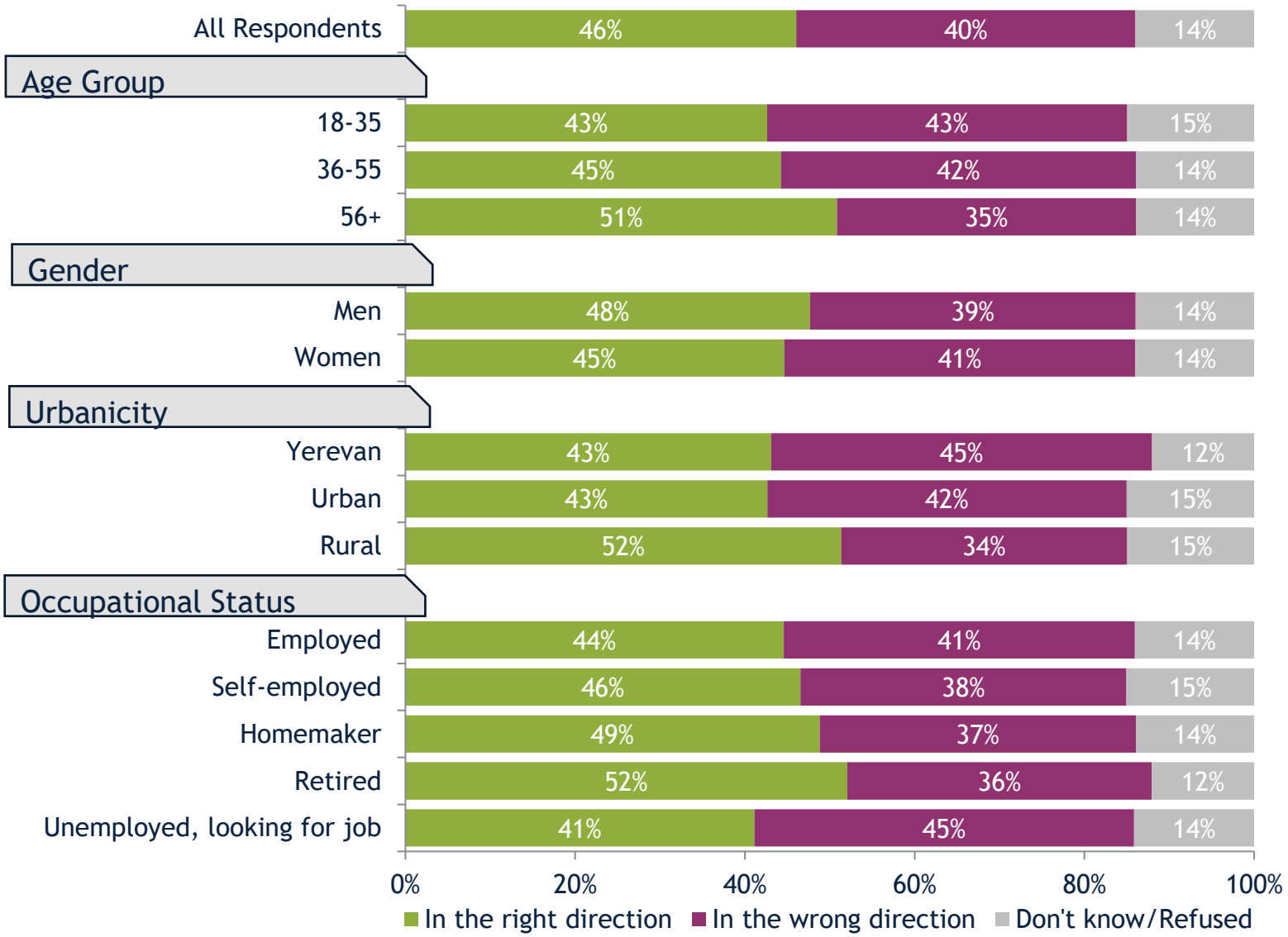
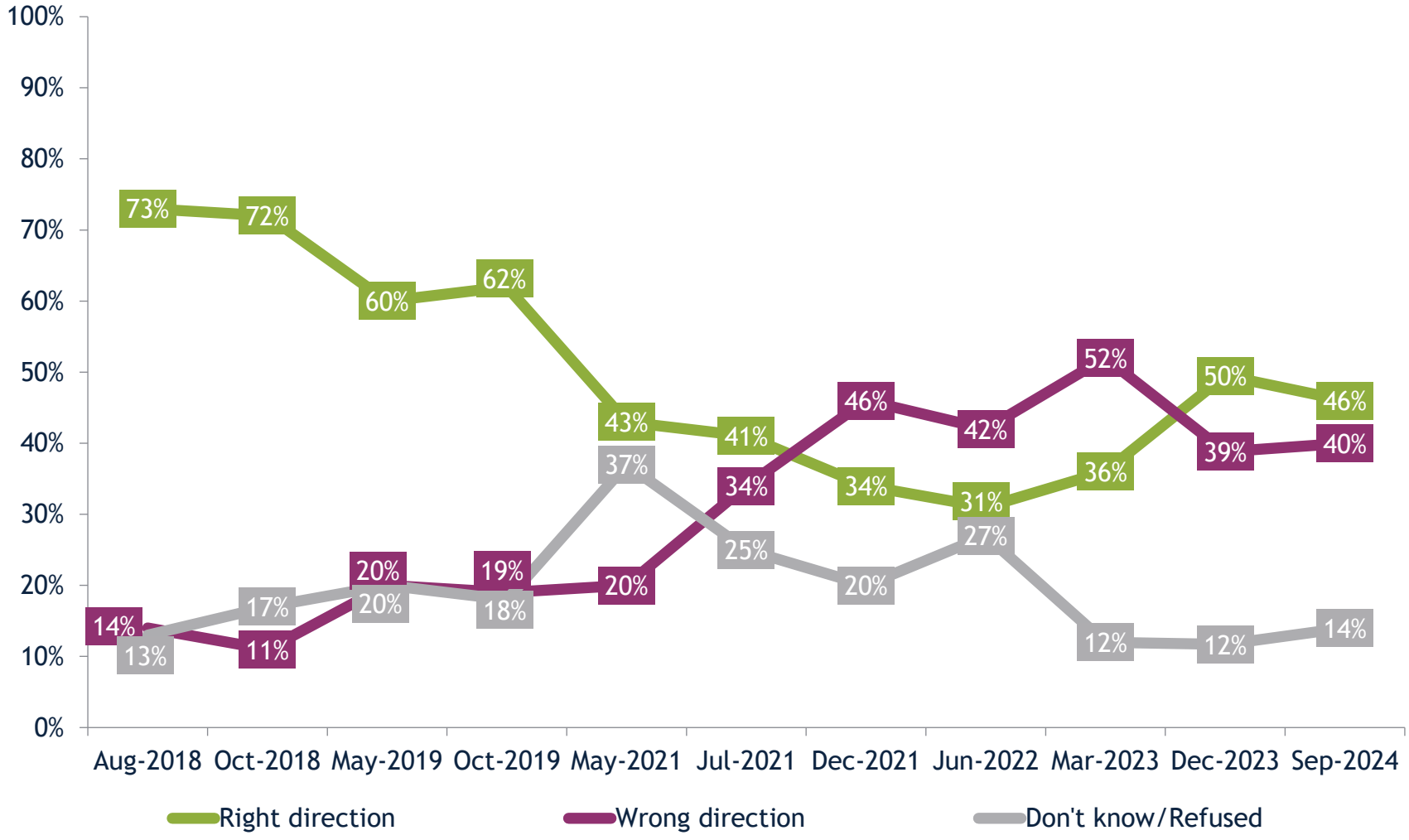
Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?



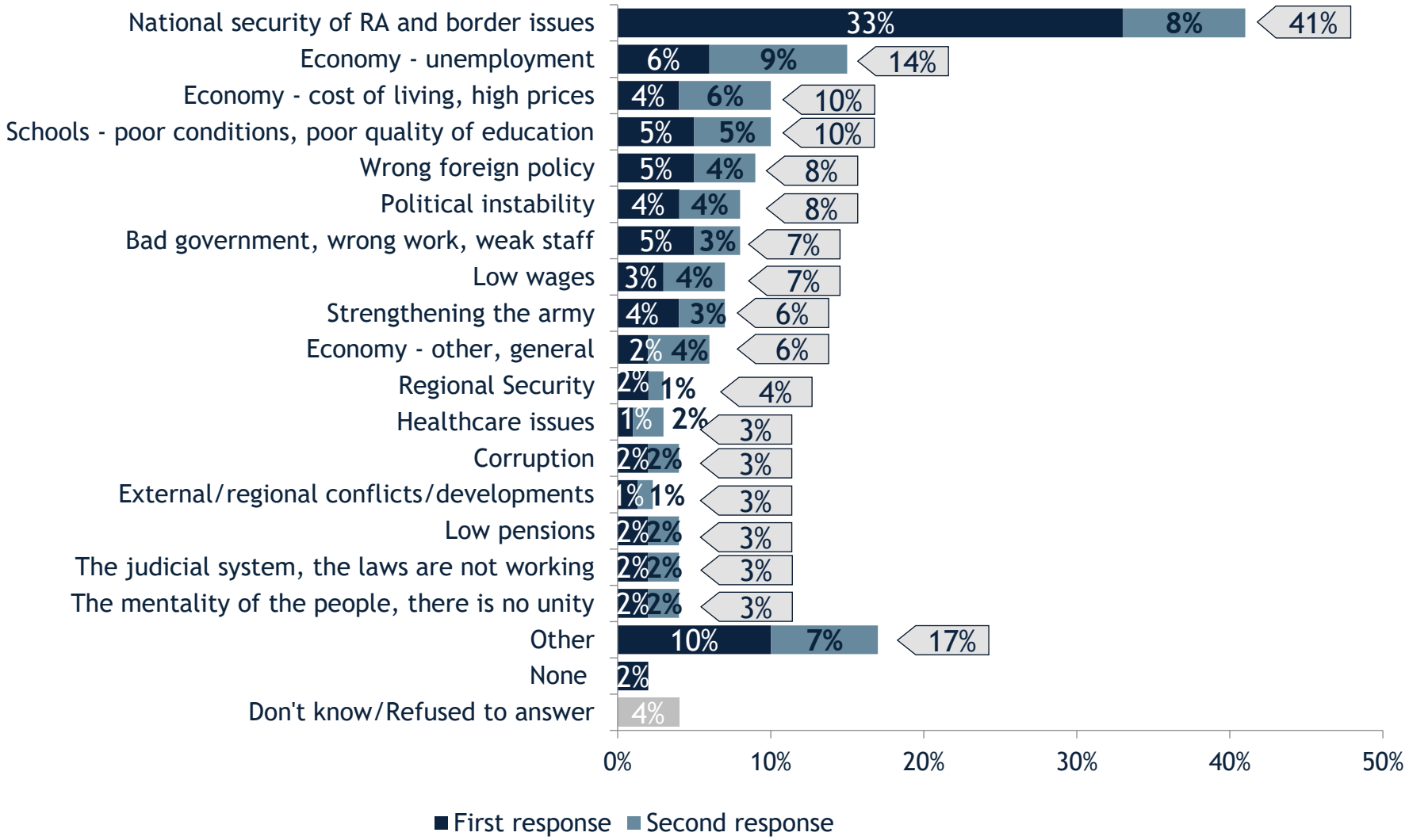
Generally speaking, do you think that Armenia is heading in the right direction or the wrong direction?



* Interviews for May 2021, July 2021, December 2021, June 2022, December 2023 and September 2024 were conducted via computer-assisted phone interviews (CATI). Other previous polls were conducted through face-to-face interviews method.

What are the main problems Armenia is currently facing? Please mention the two most important problems, starting with the most important one.

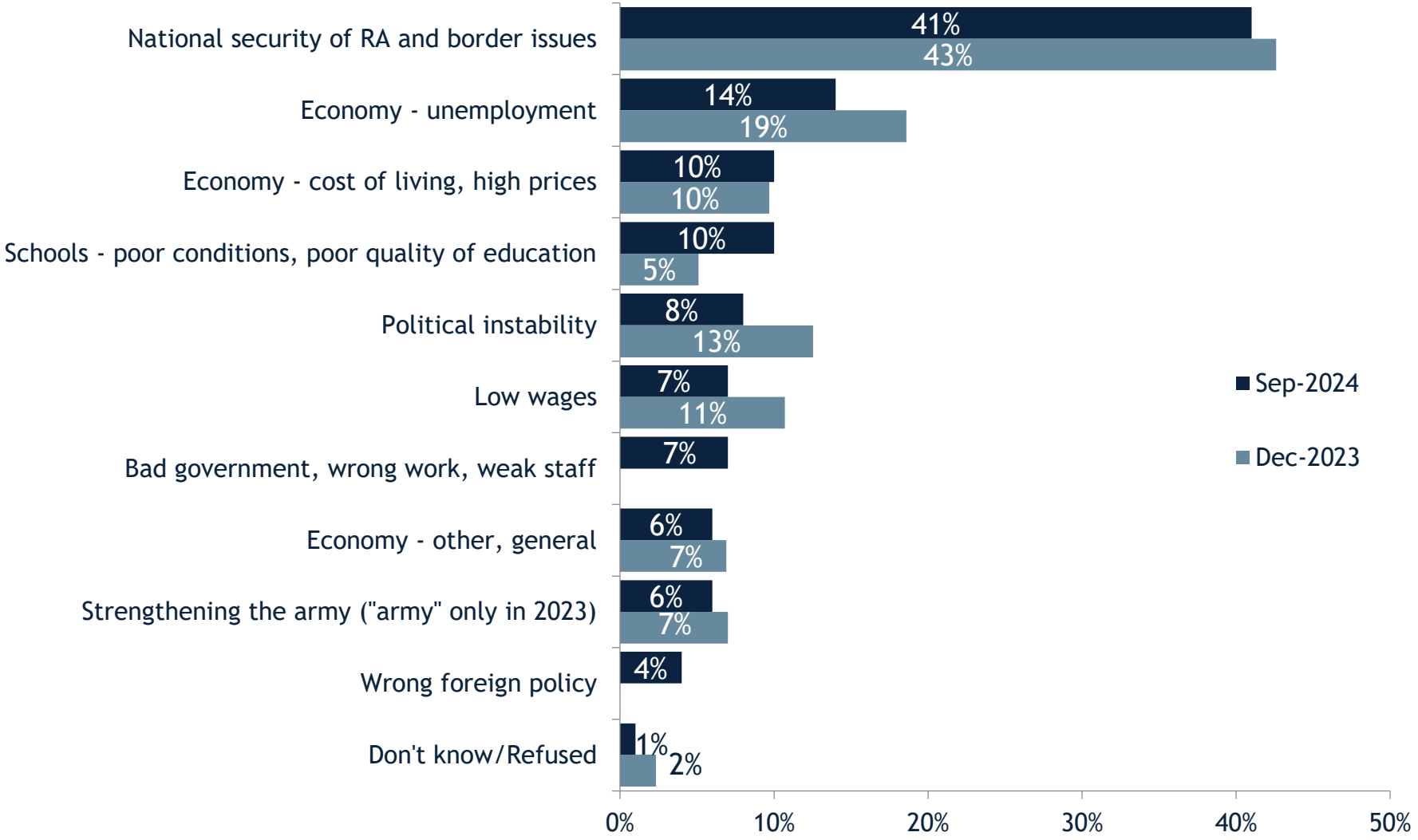
(Spontaneous response; up to two responses permitted)



Total percentage may differ from implied sum of multiple responses due to rounding. Mentions of less than 3% cumulative have been merged into “Other”.

What are the main problems Armenia is currently facing? Please mention the two most important problems, starting with the most important one.

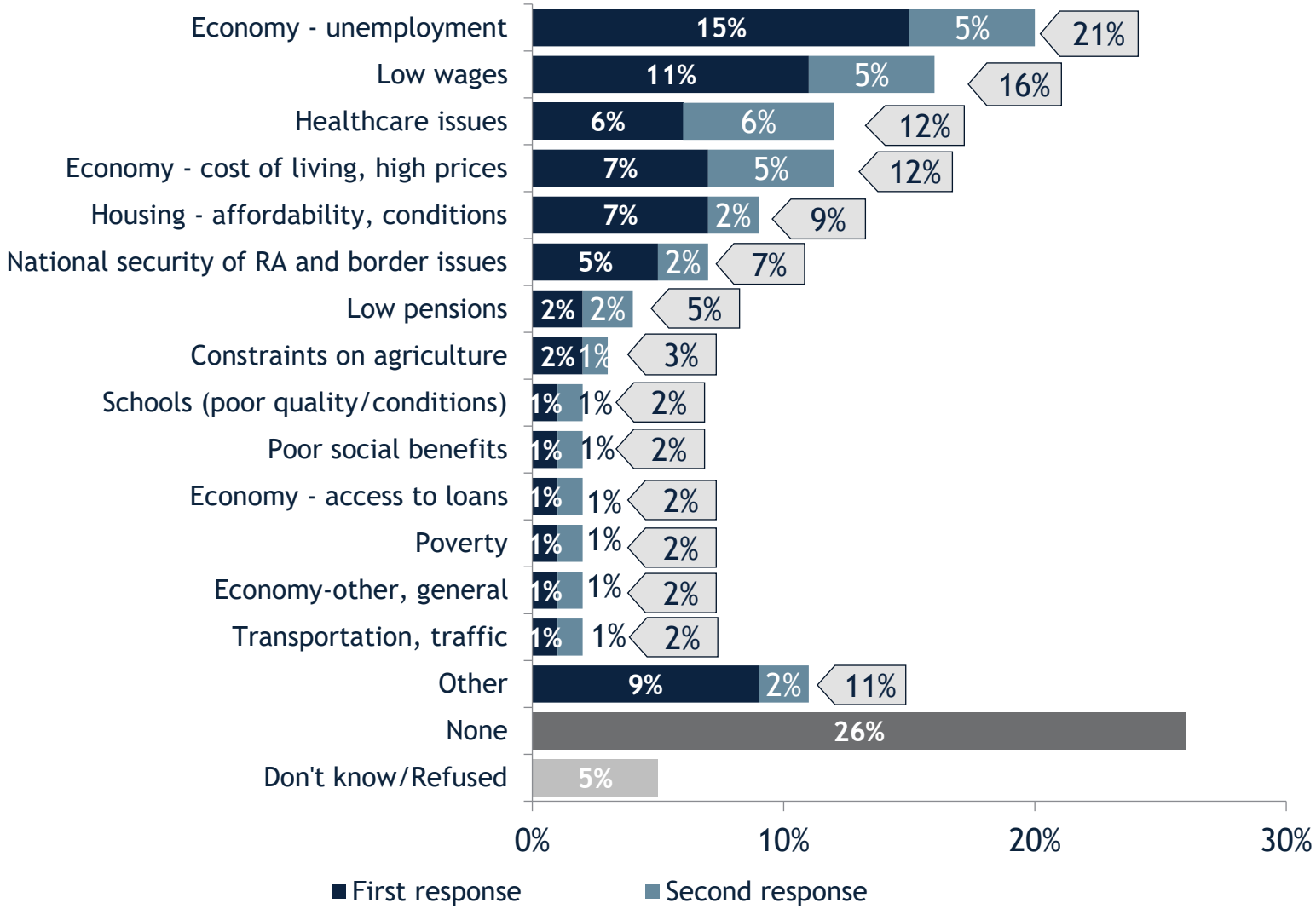
(Spontaneous response; up to two responses permitted; top 10 responses displayed)



Total percentage may differ from implied sum of multiple responses due to rounding.

Speaking about your household, what are the two most important problems for you and your household members currently? Please mention the two most important problems, starting with the most important one.

(Spontaneous response; up to two responses permitted)



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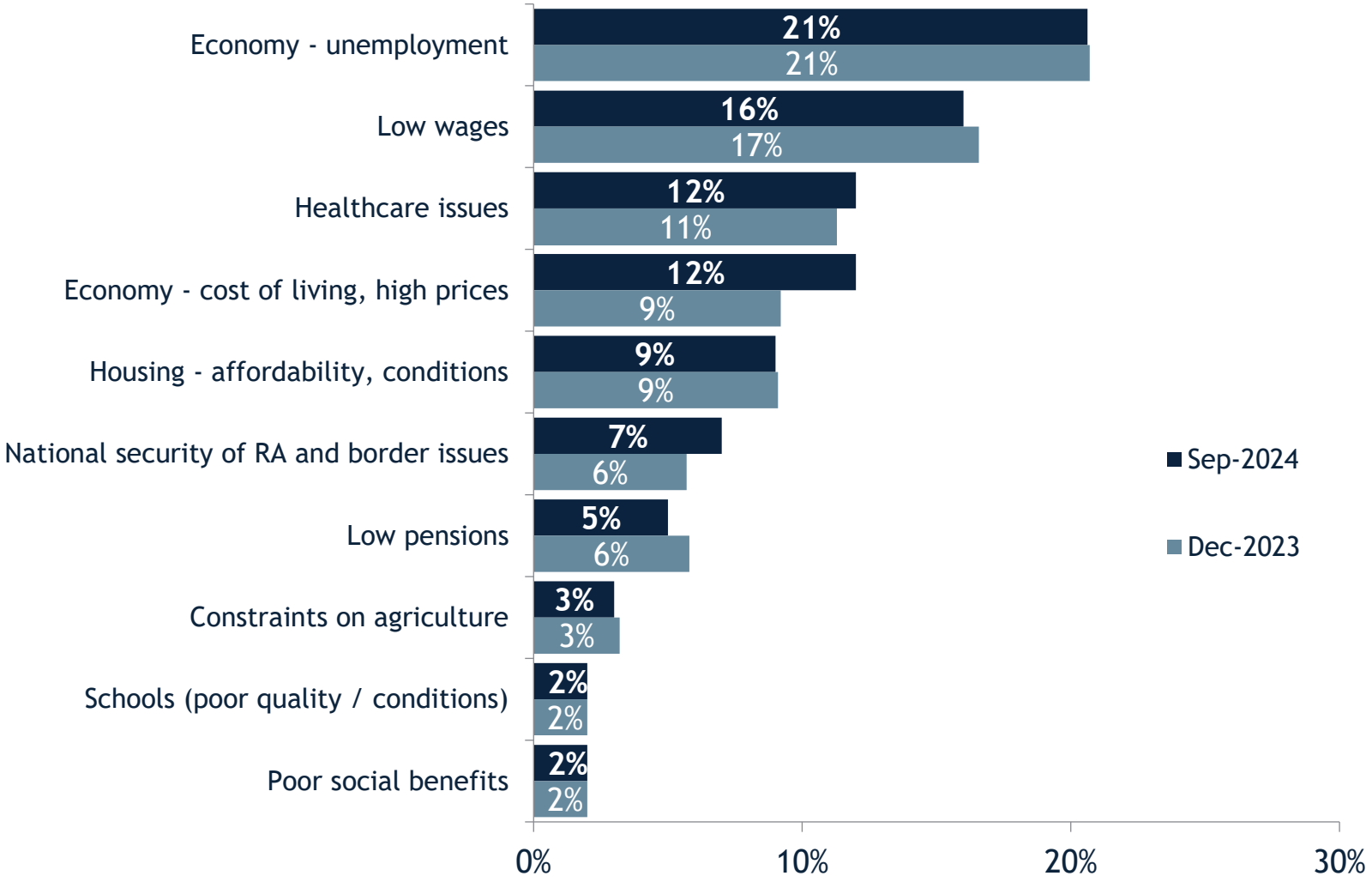
Speaking about your household, what are the two most important problems for you and your household members currently? Please mention the two most important problems, starting with the most important one.

(Spontaneous response; up to two responses permitted, Top 10 responses displayed)



Total percentage may differ from implied sum of multiple responses due to rounding.

Attitude towards Politicians and Political Institutions

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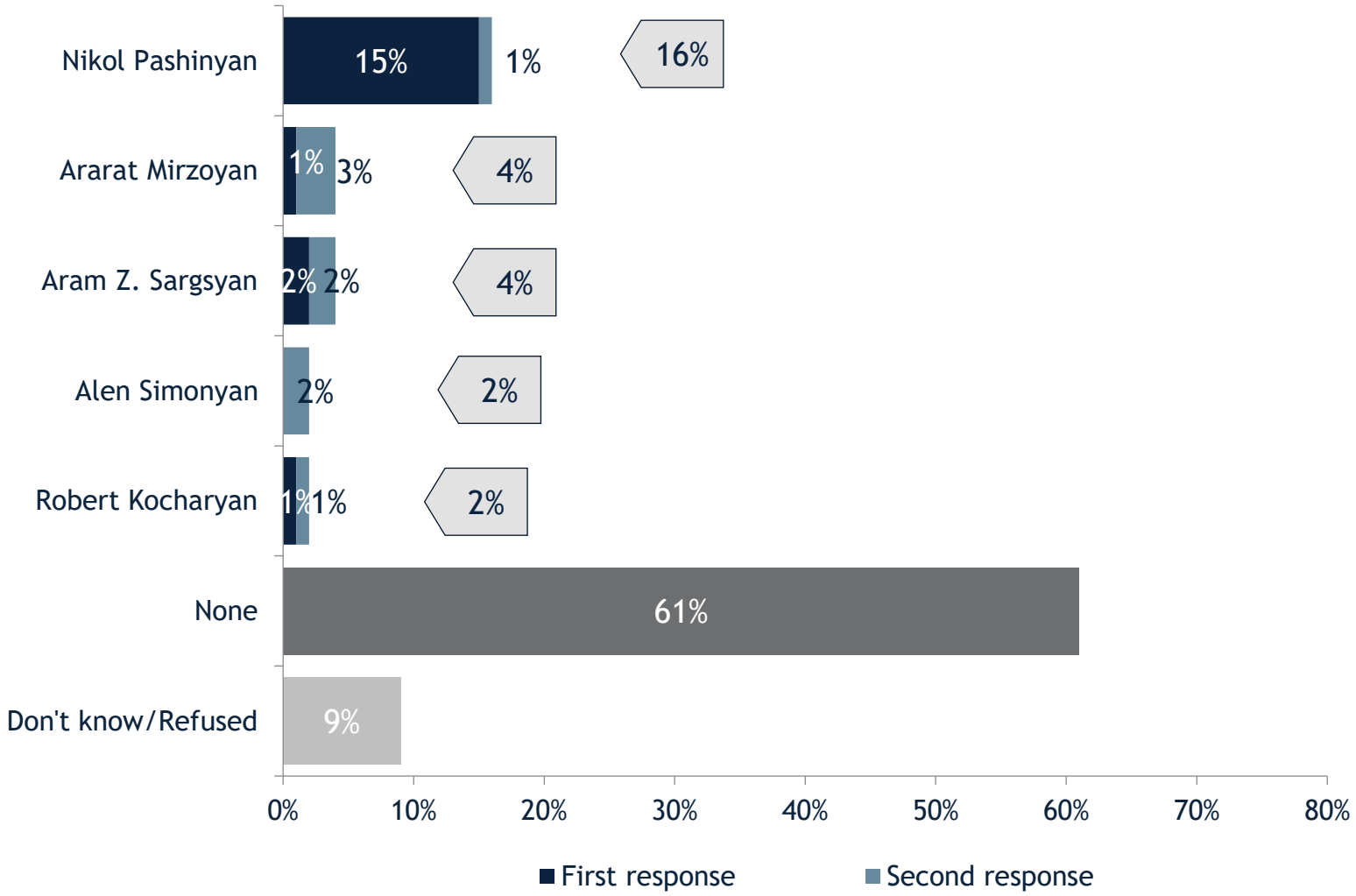
Which politician or public person do you trust the most? And the second most?

(Up to two spontaneous responses permitted; top 5 responses displayed)



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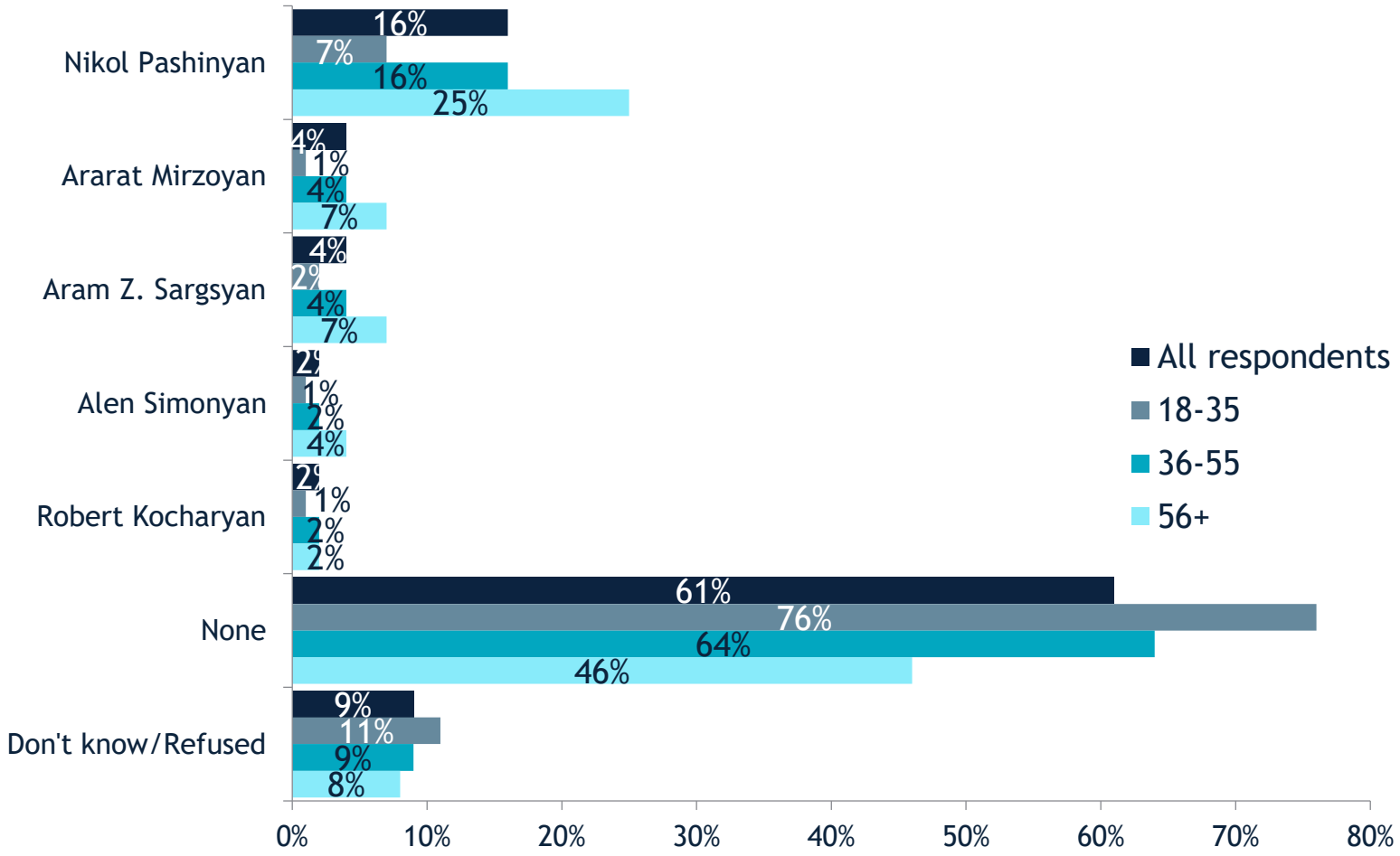

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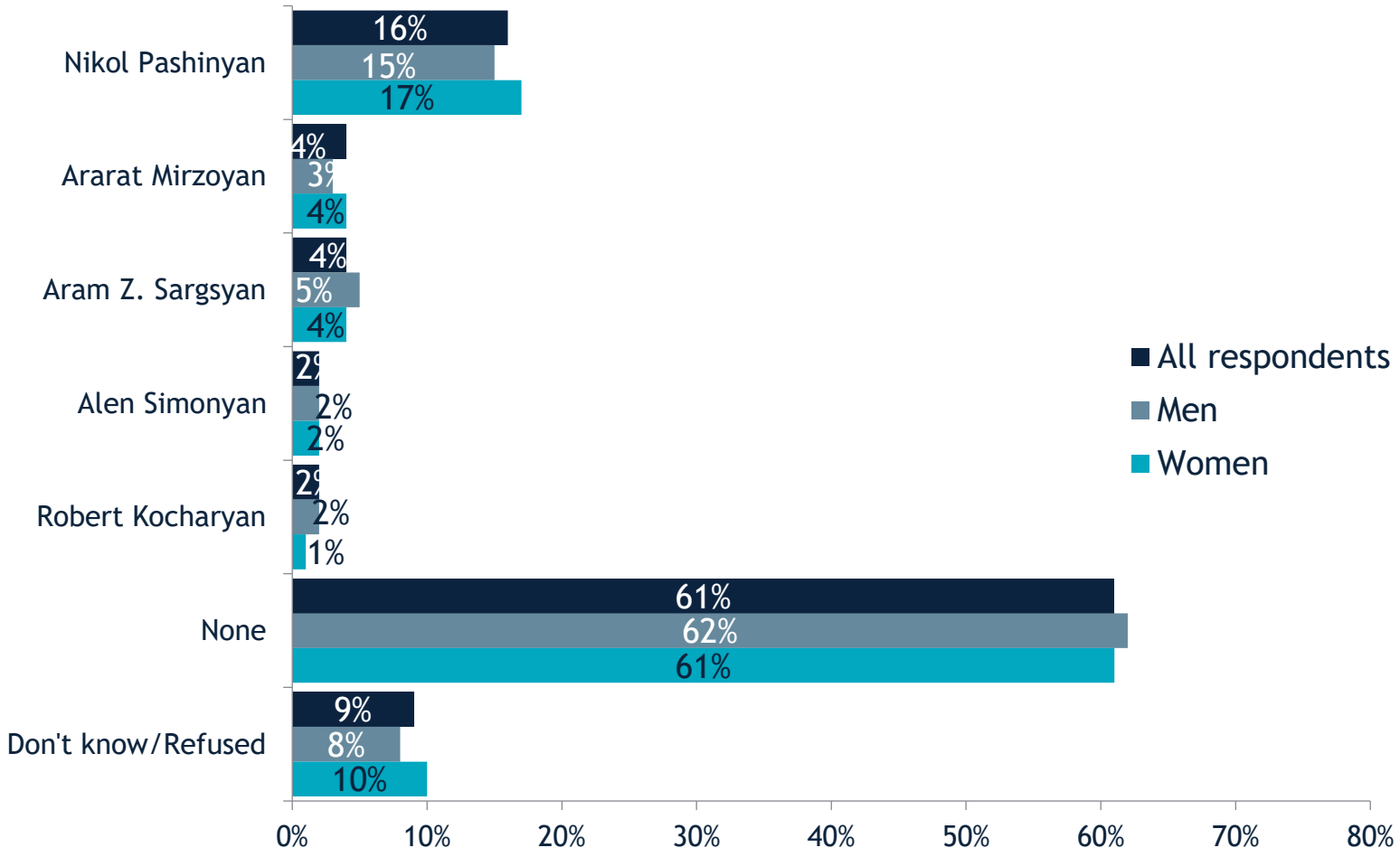

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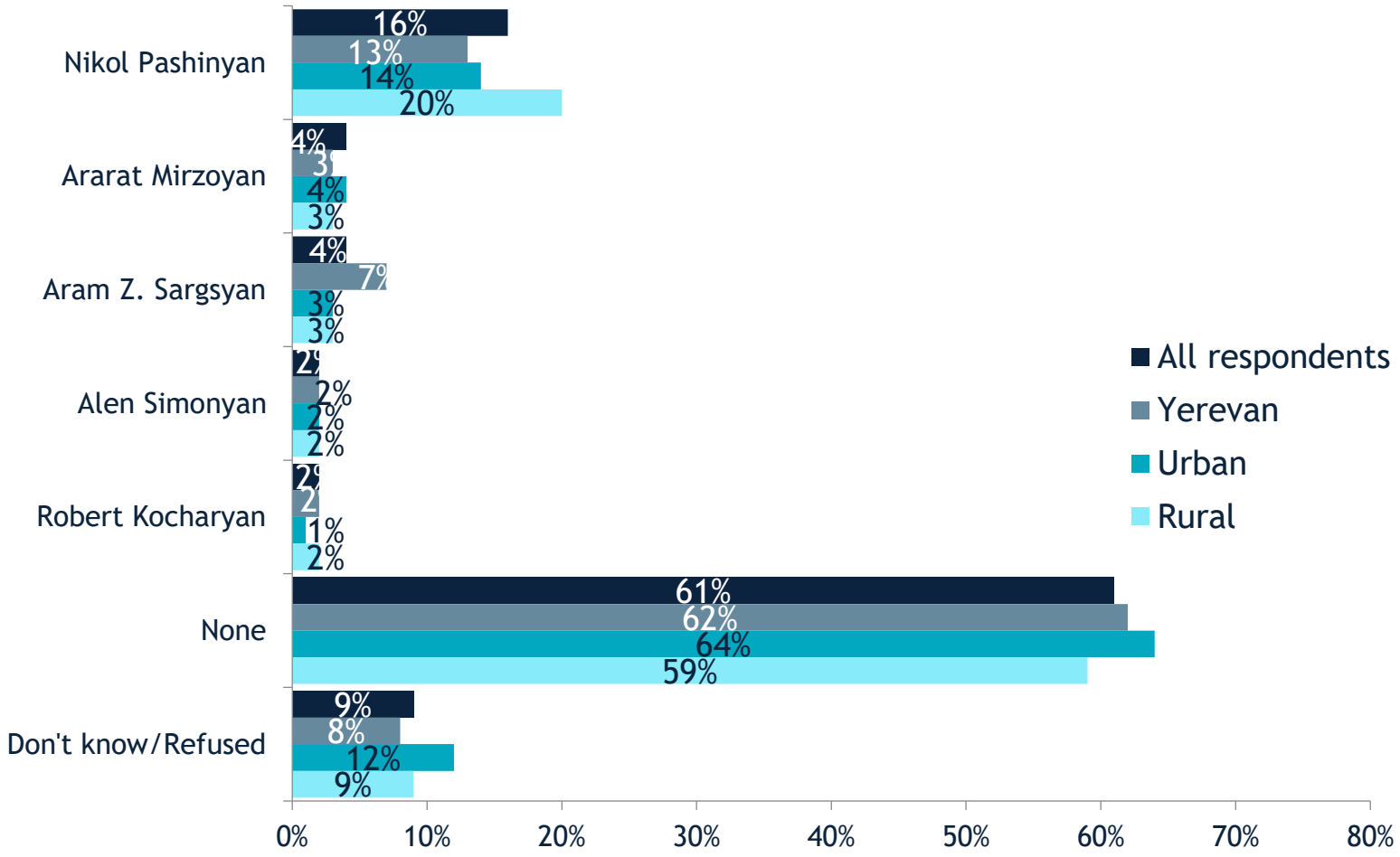

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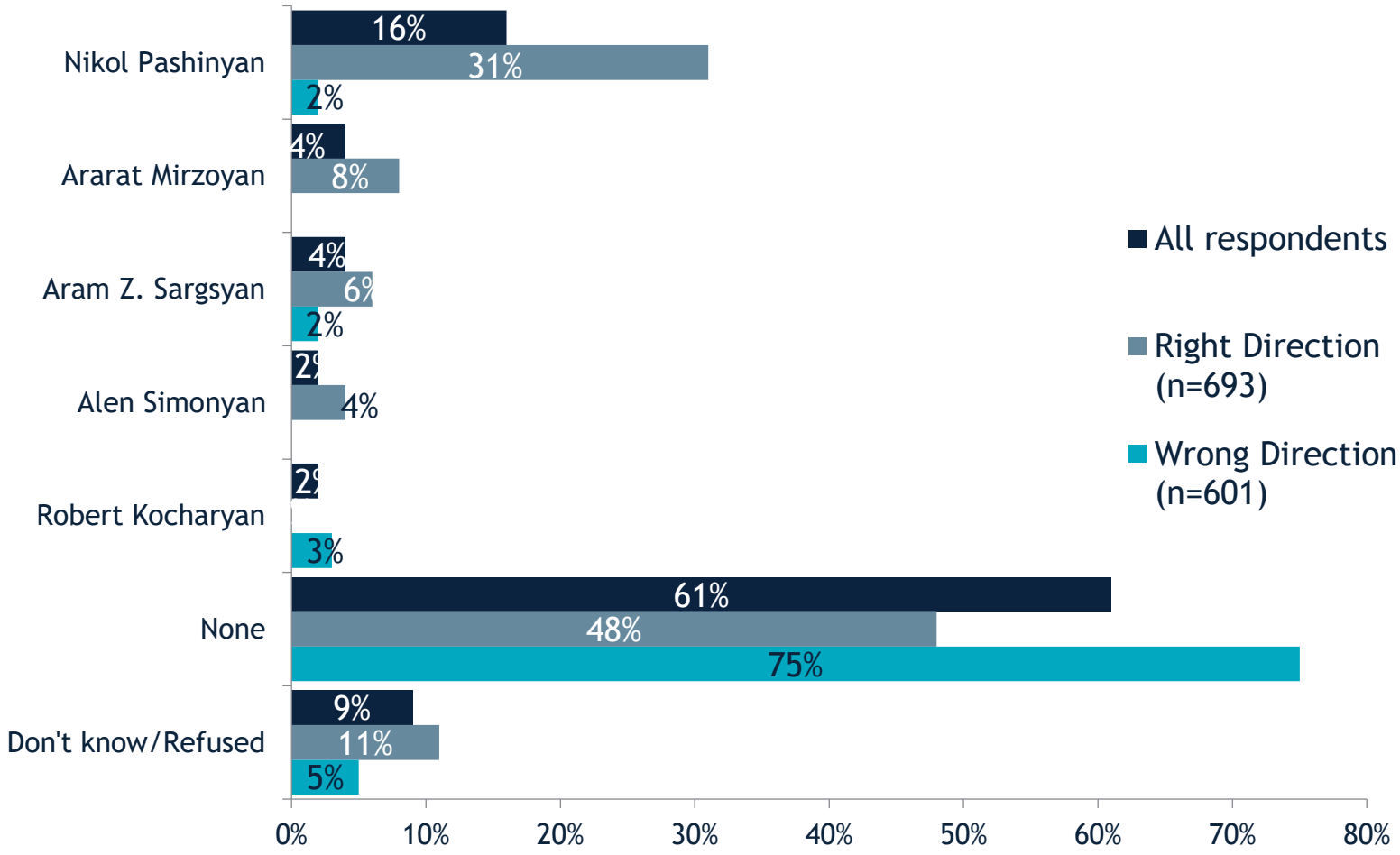

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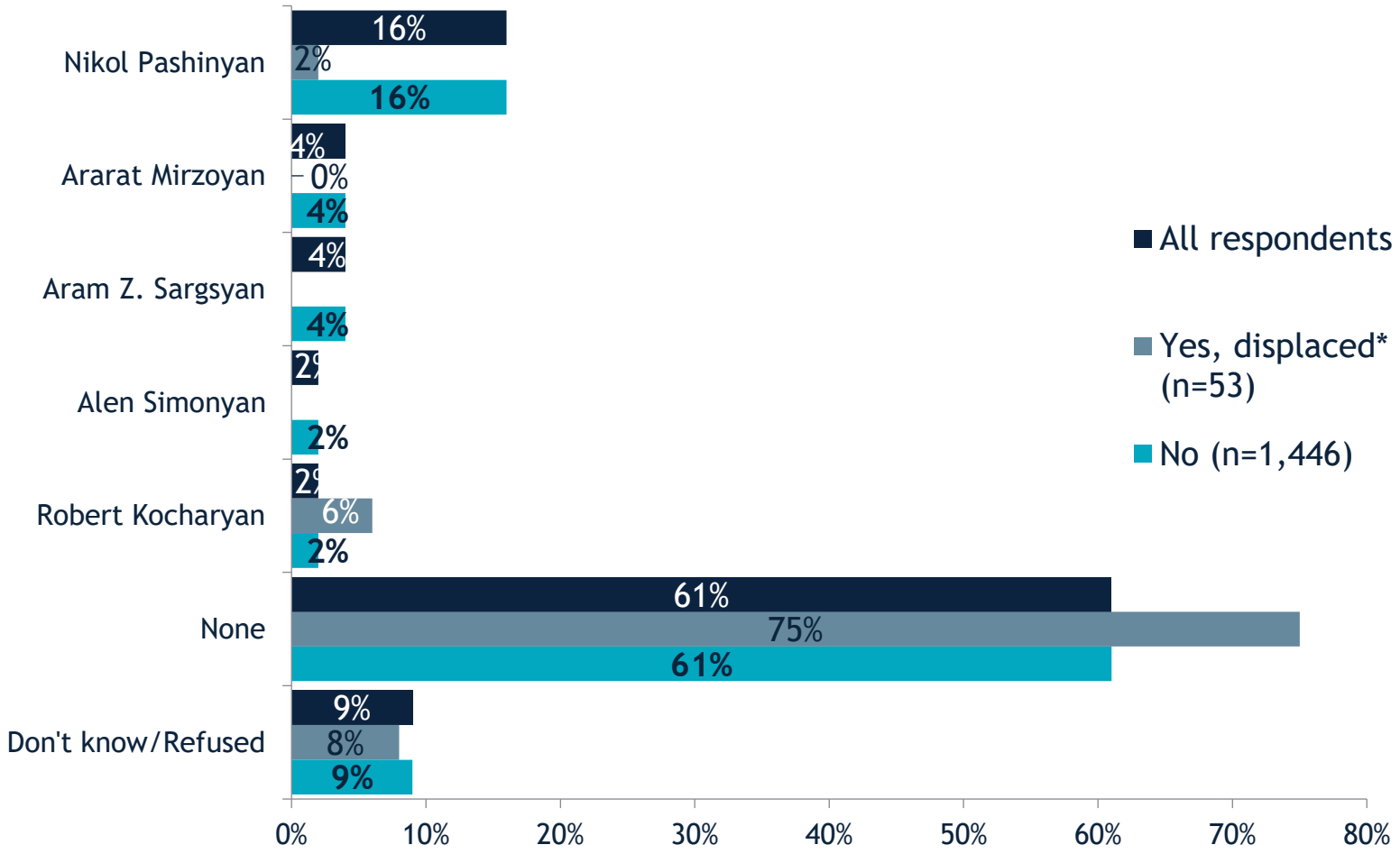
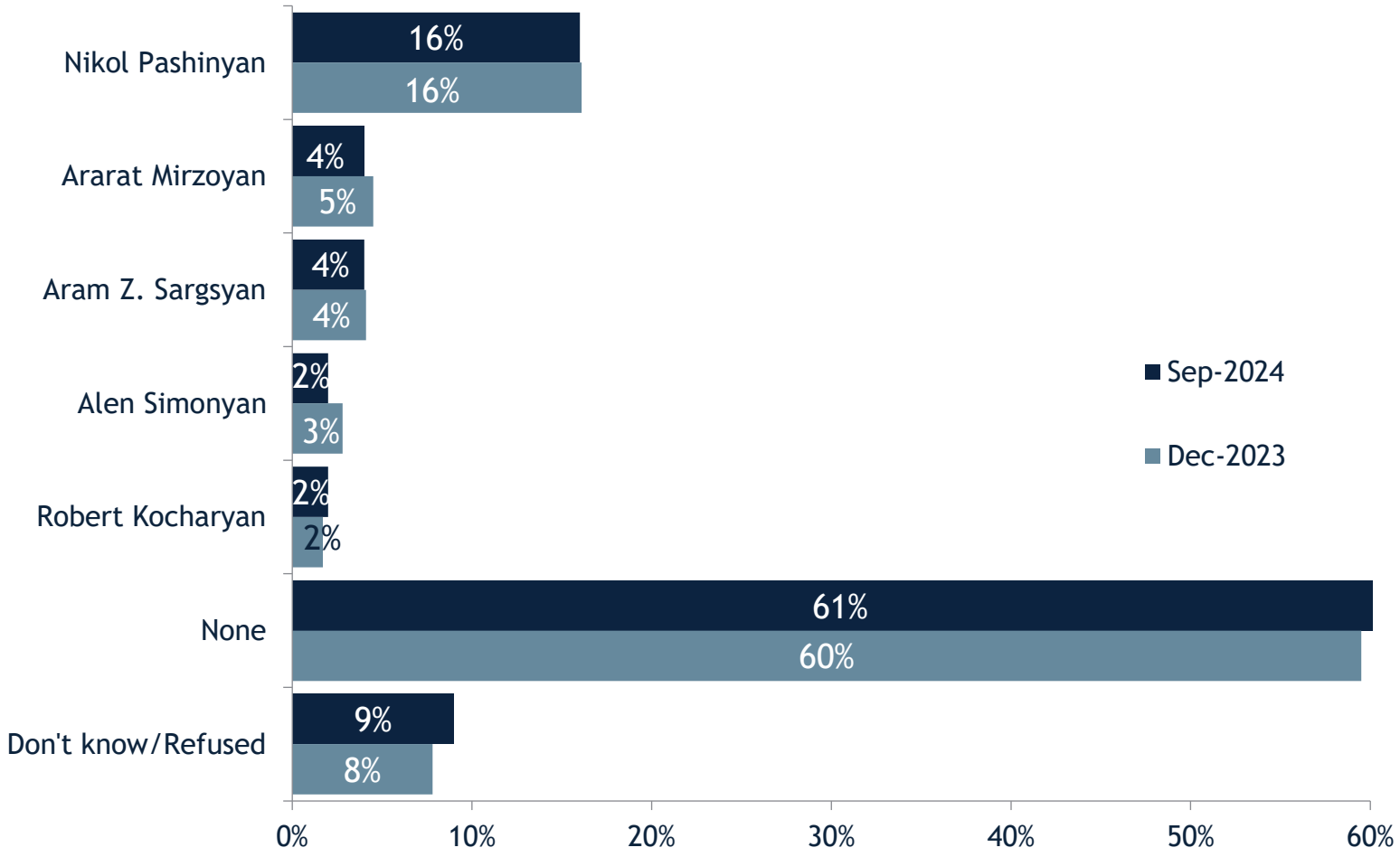


Total percentage may differ from implied sum of multiple responses due to rounding.
*Would you characterize yourself as a forcibly displaced person from Nagorno Karabakh?

Which politician or public person do you trust the most? And the second most?

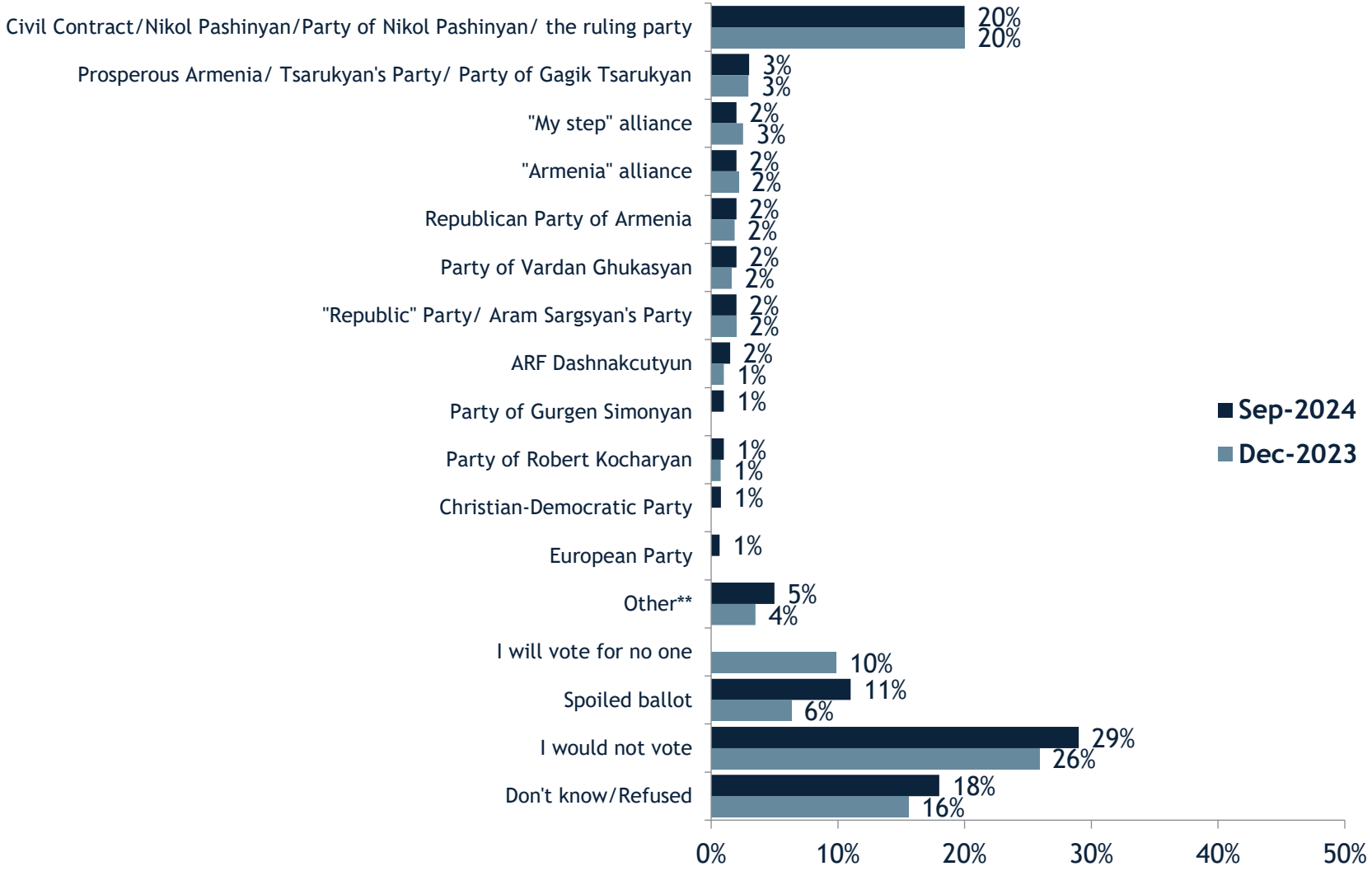
(Up to two spontaneous responses permitted; top 5 responses displayed)



Total percentage may differ from implied sum of multiple responses due to rounding.

Please tell me which political party or alliance, if any, you would vote for if national parliamentary elections were held next Sunday? I would like to remind you that your response is confidential.*

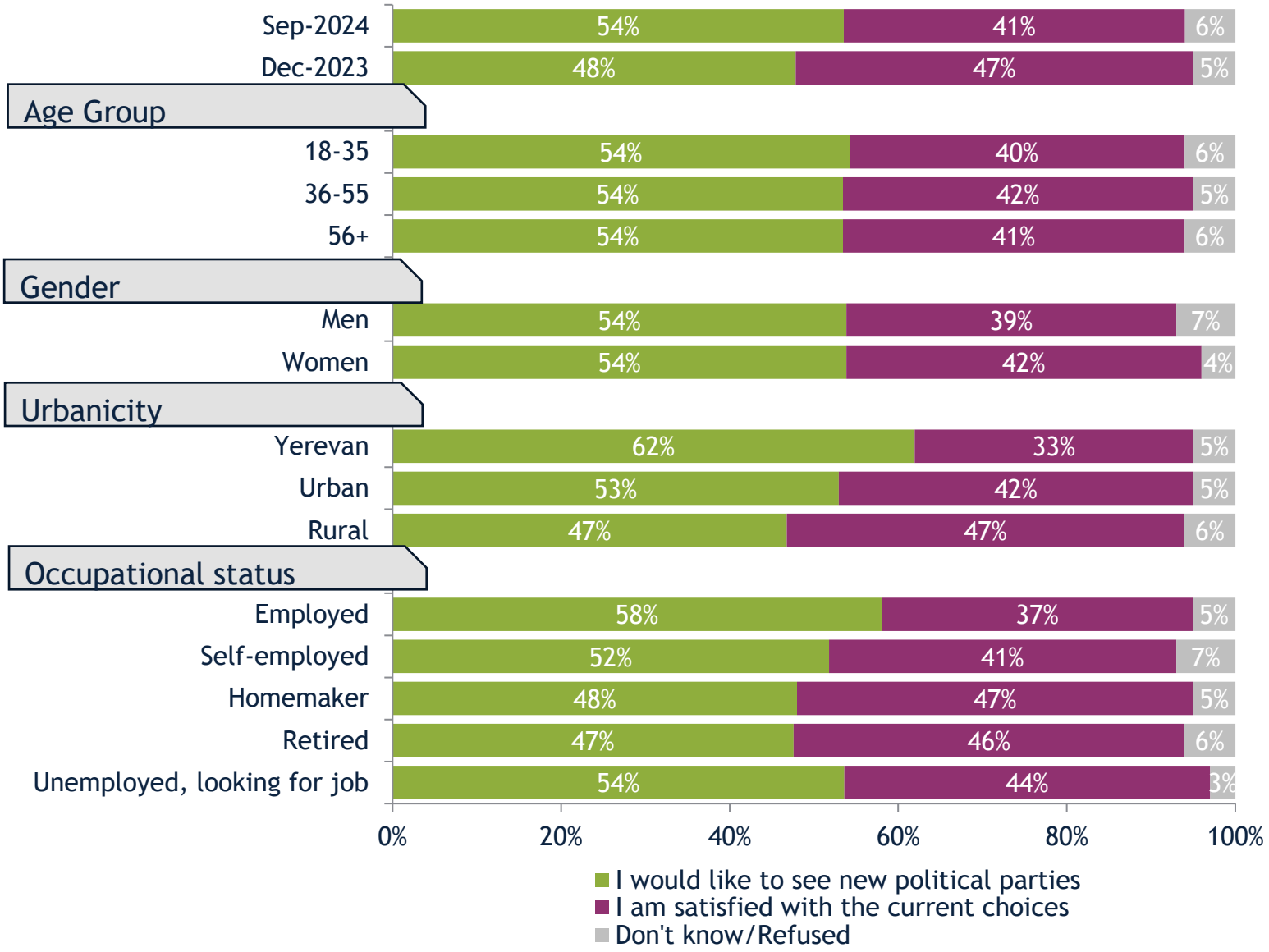
(Spontaneous response)



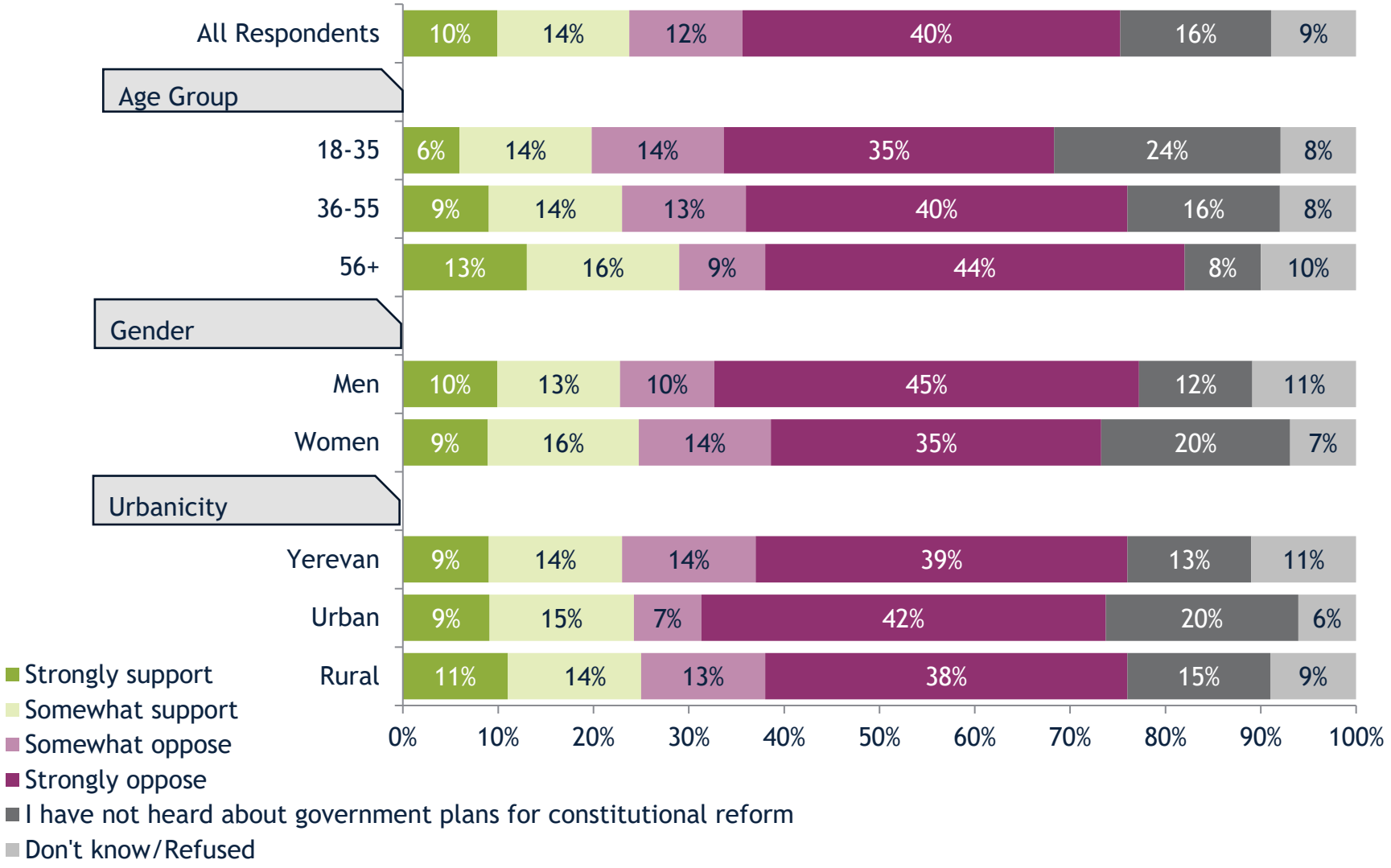
* Responses receiving <1% are collapsed into *Other*.

** The displayed percentages are rounded, which is why not all bars with the same value are the same length.

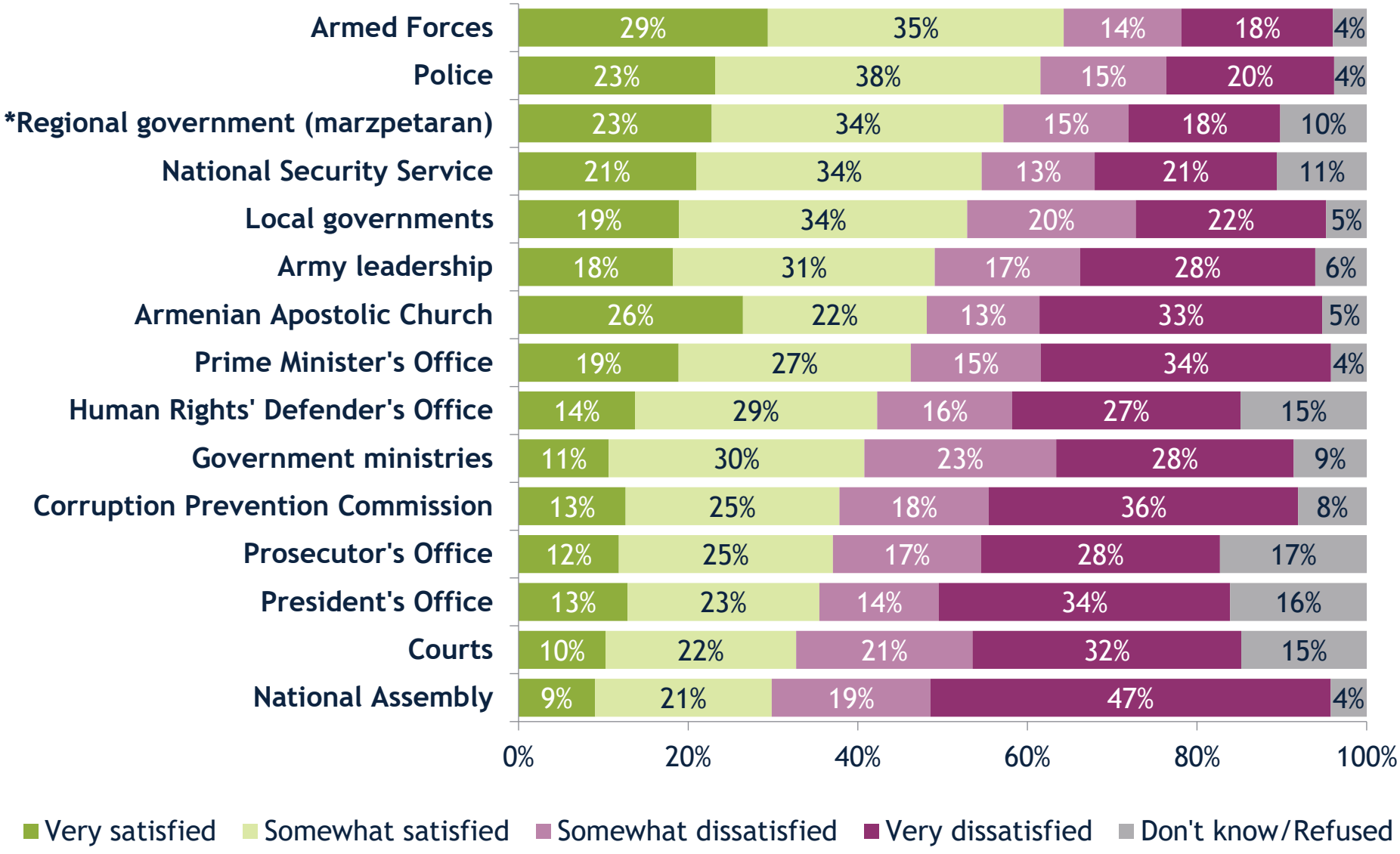
Would you like to see new political parties in future elections, or are you satisfied with the current choices?



Do you support or oppose plans for constitutional reform?

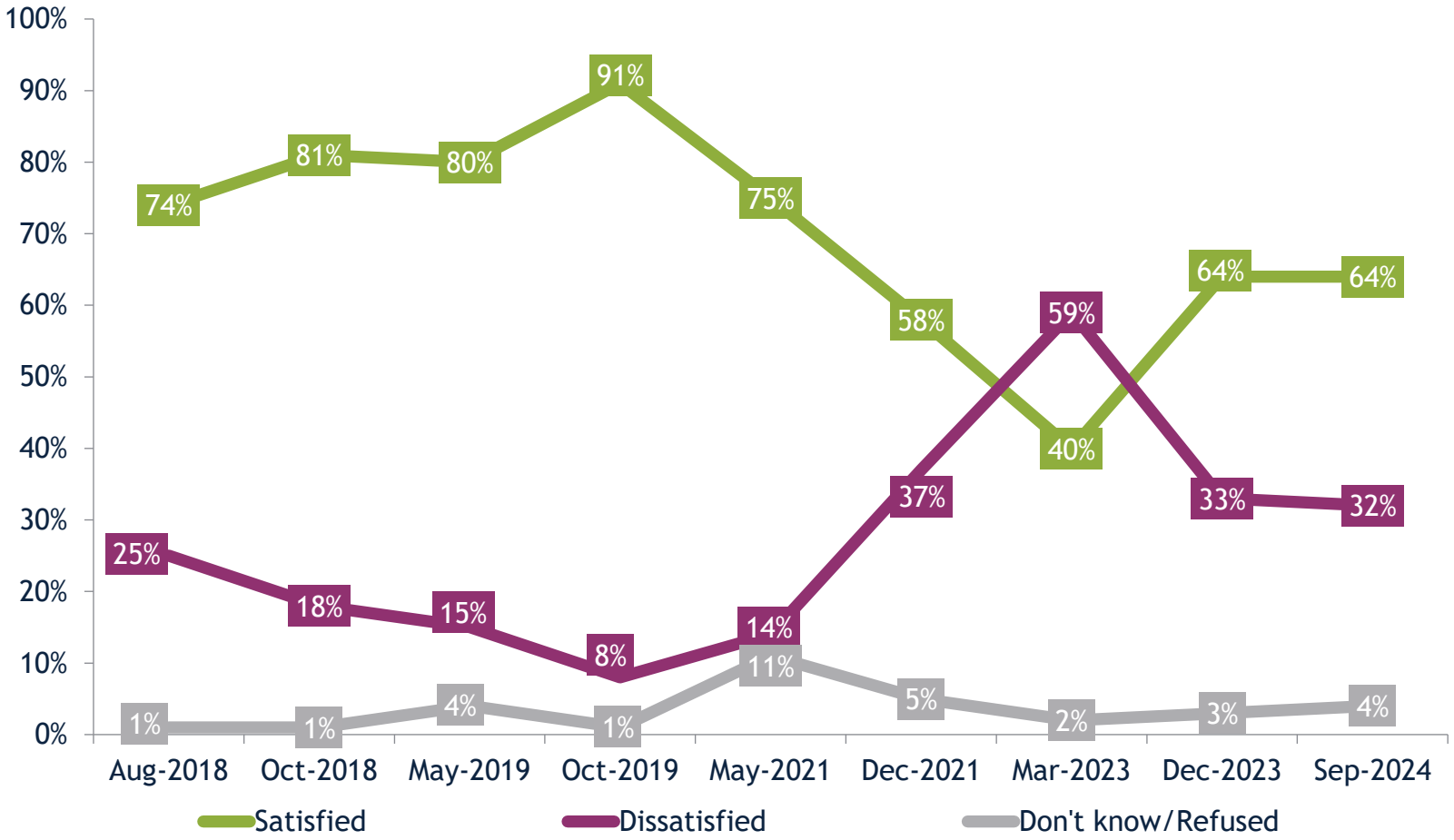


How satisfied or dissatisfied are you with the work of the following institutions?



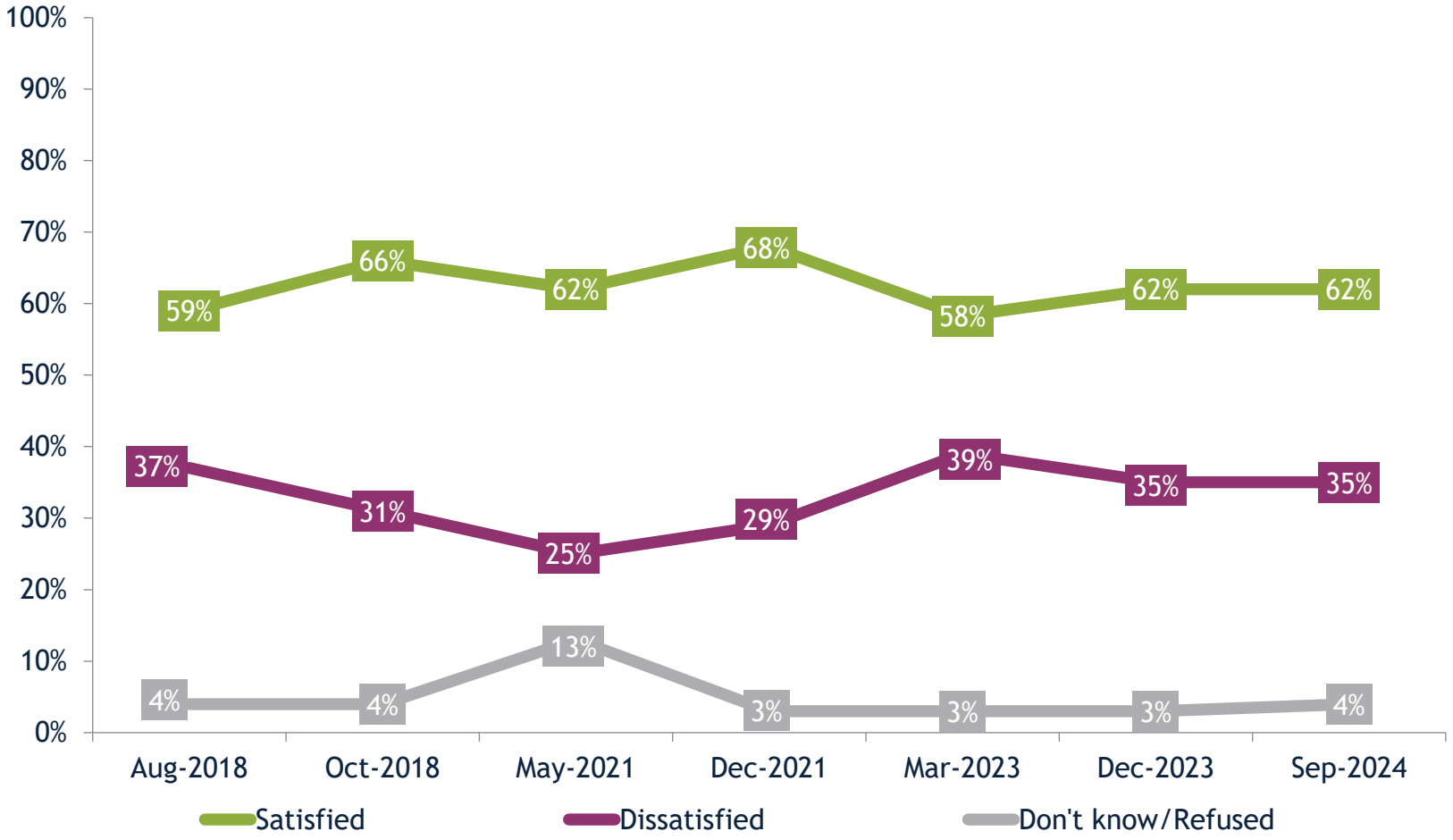
*Among those not living in Yerevan, n=970.

How satisfied or dissatisfied are you with the work of the *Armed Forces*?



* Interviews for May 2021, December 2021, December 2023, and September 2024 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
** Satisfied includes responses "somewhat satisfied" and "very satisfied". Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied". Total percentage may differ from implied sum of merged categories due to rounding.
*** Prior to 2021, this question was asked by a "favorable/unfavorable" scale.
Total percentage may differ from implied sum of multiple responses due to rounding.

How satisfied or dissatisfied are you with the work of the *Police*?



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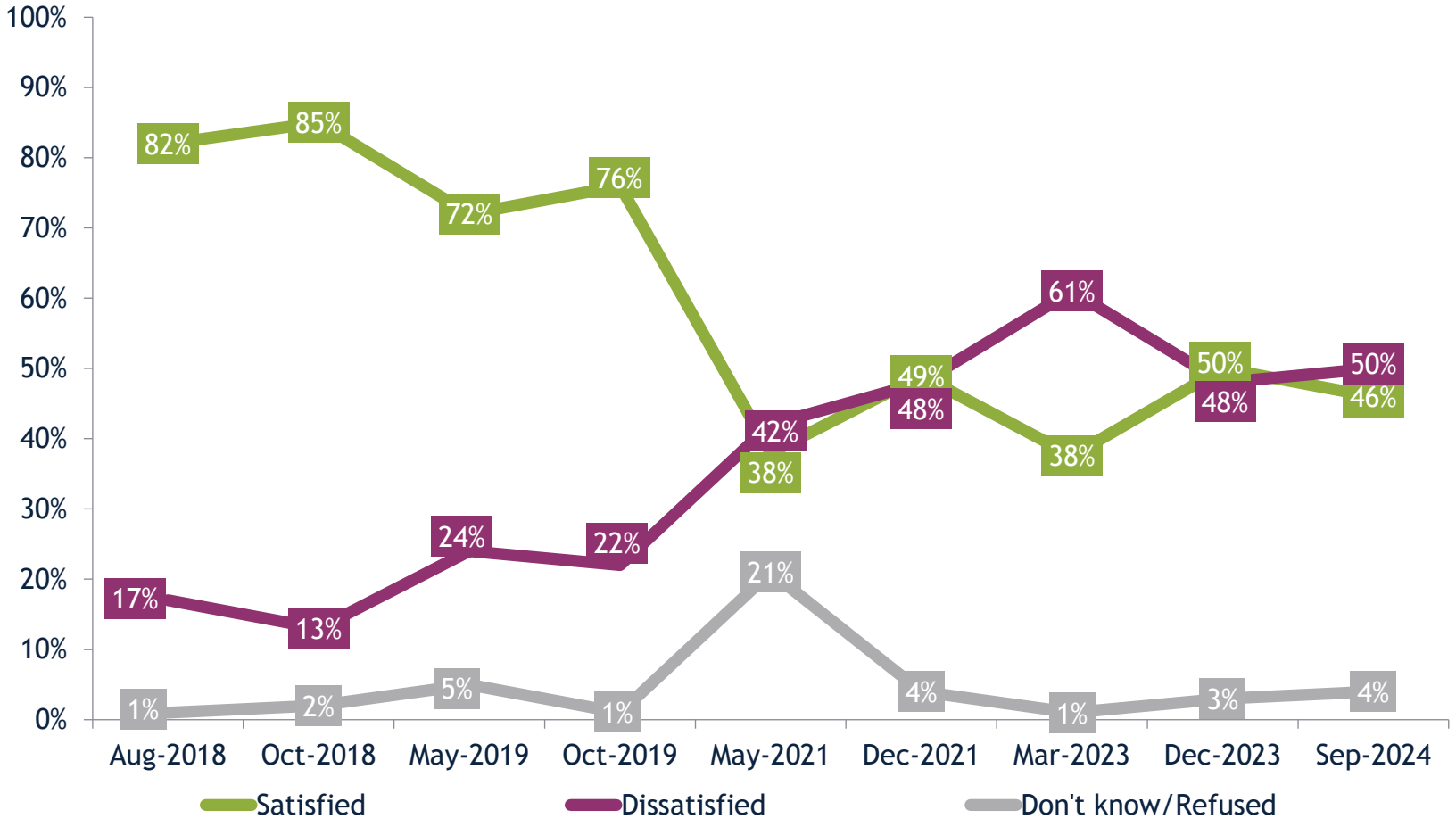
*** Prior to 2021, this question was asked by a "favorable/unfavorable" scale.

How satisfied or dissatisfied are you with the work of the *Prime Minister's Office*?



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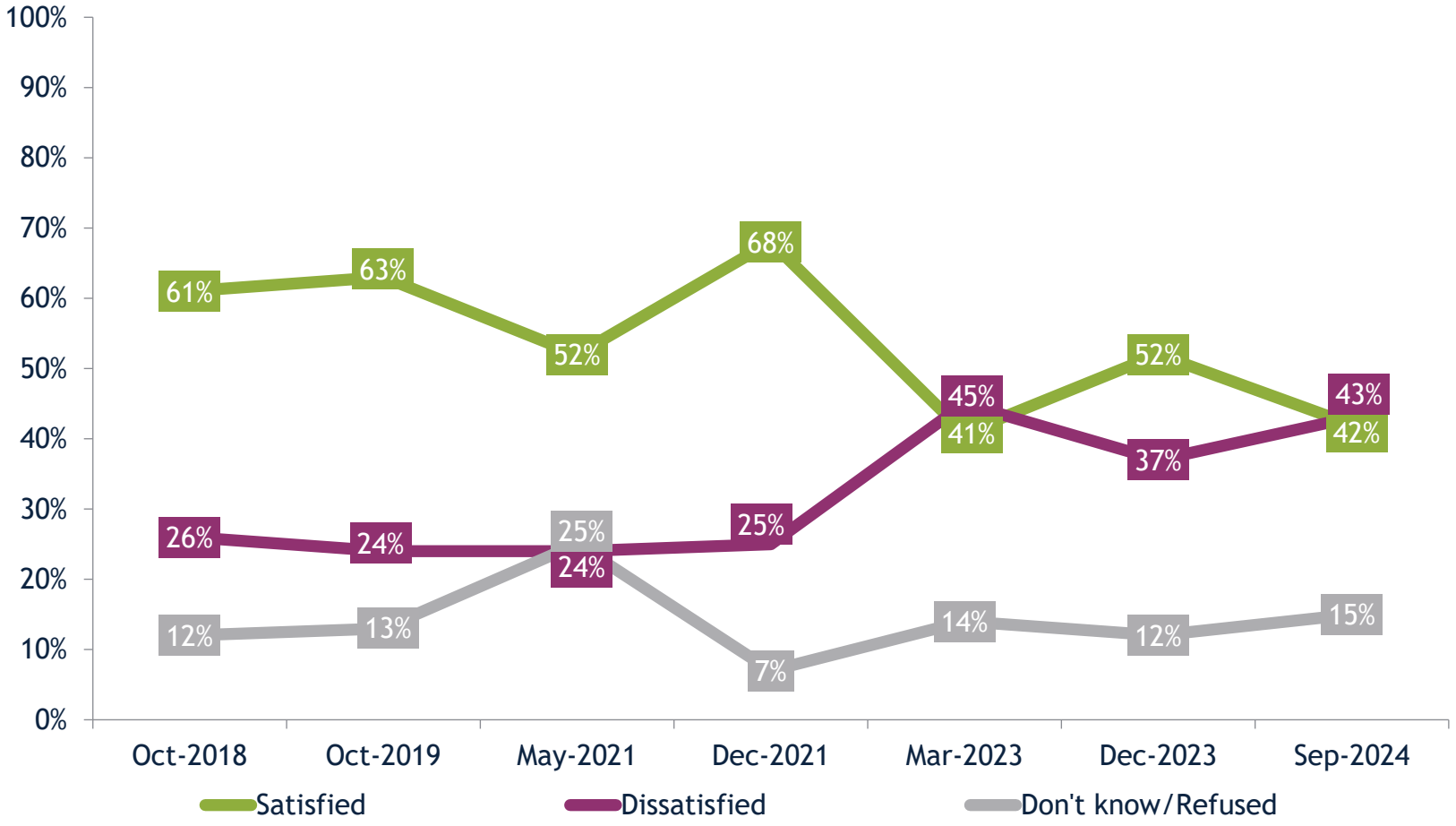
*** Prior to 2021, this question was asked by a "favorable/unfavorable" scale.

How satisfied or dissatisfied are you with the work of the *Human Rights Defender's (Ombudsperson's) Office*?



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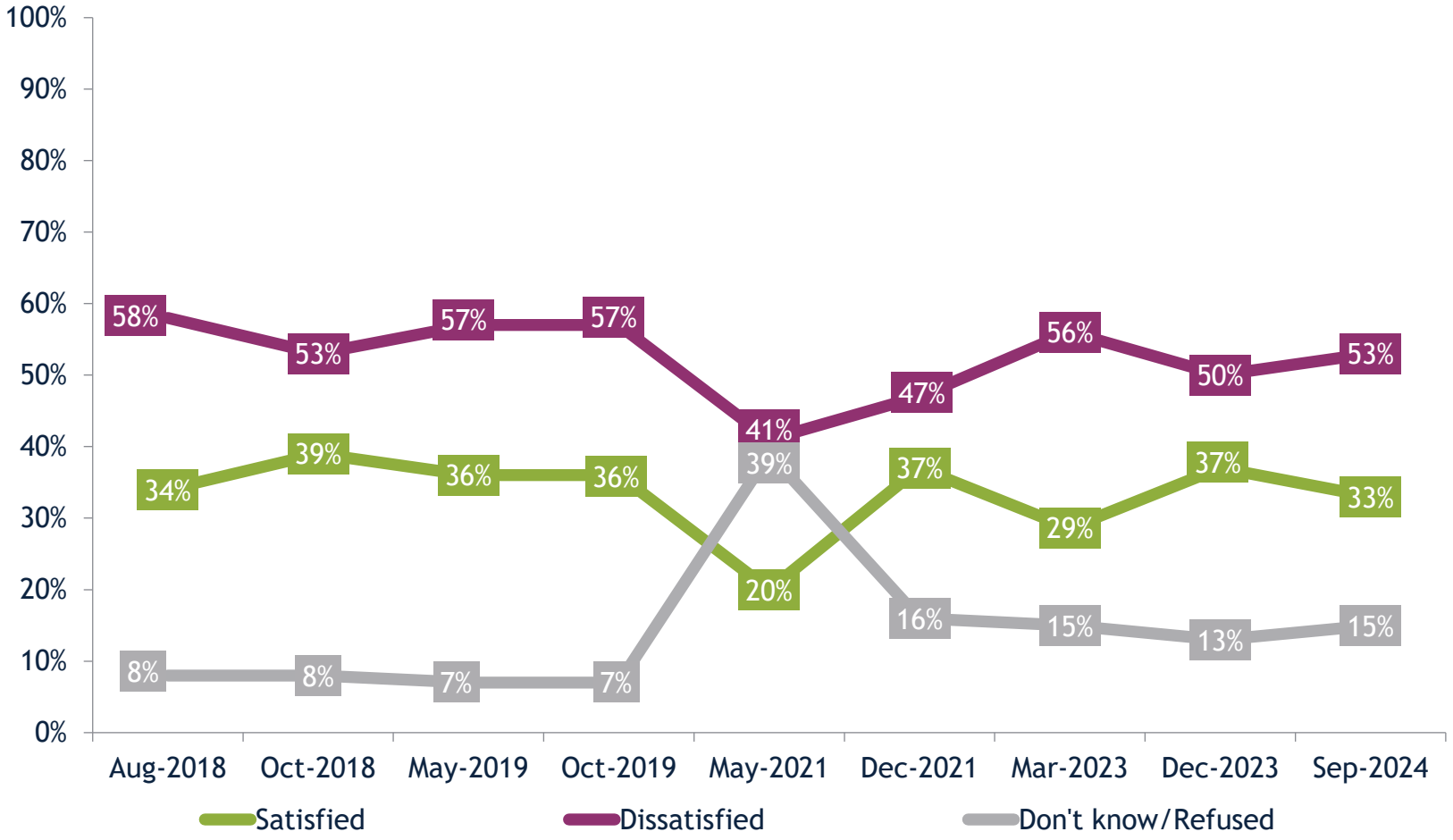
*** Prior to 2021, this question was asked by a "favorable/unfavorable" scale.

How satisfied or dissatisfied are you with the work of the *Courts*?



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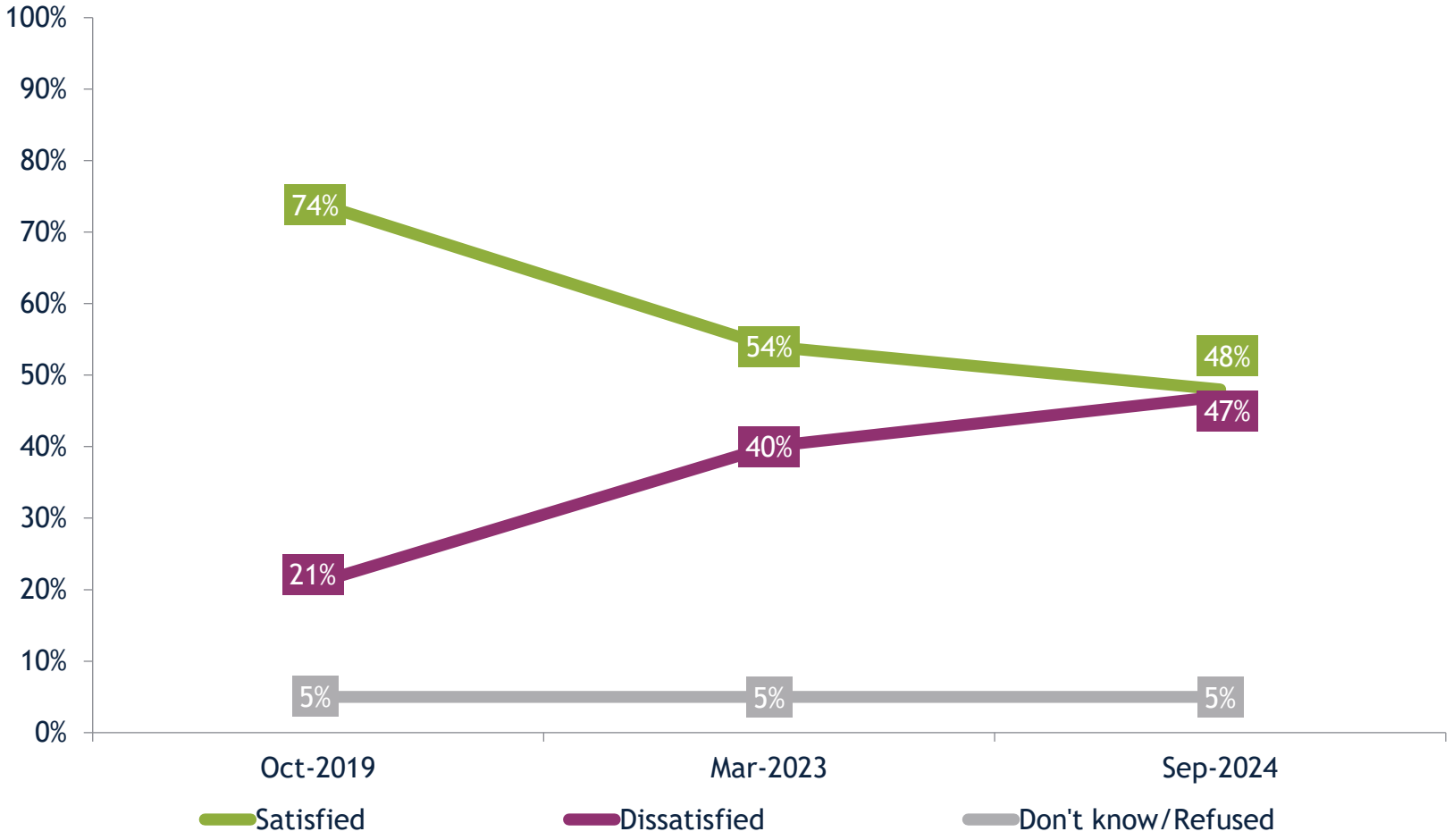
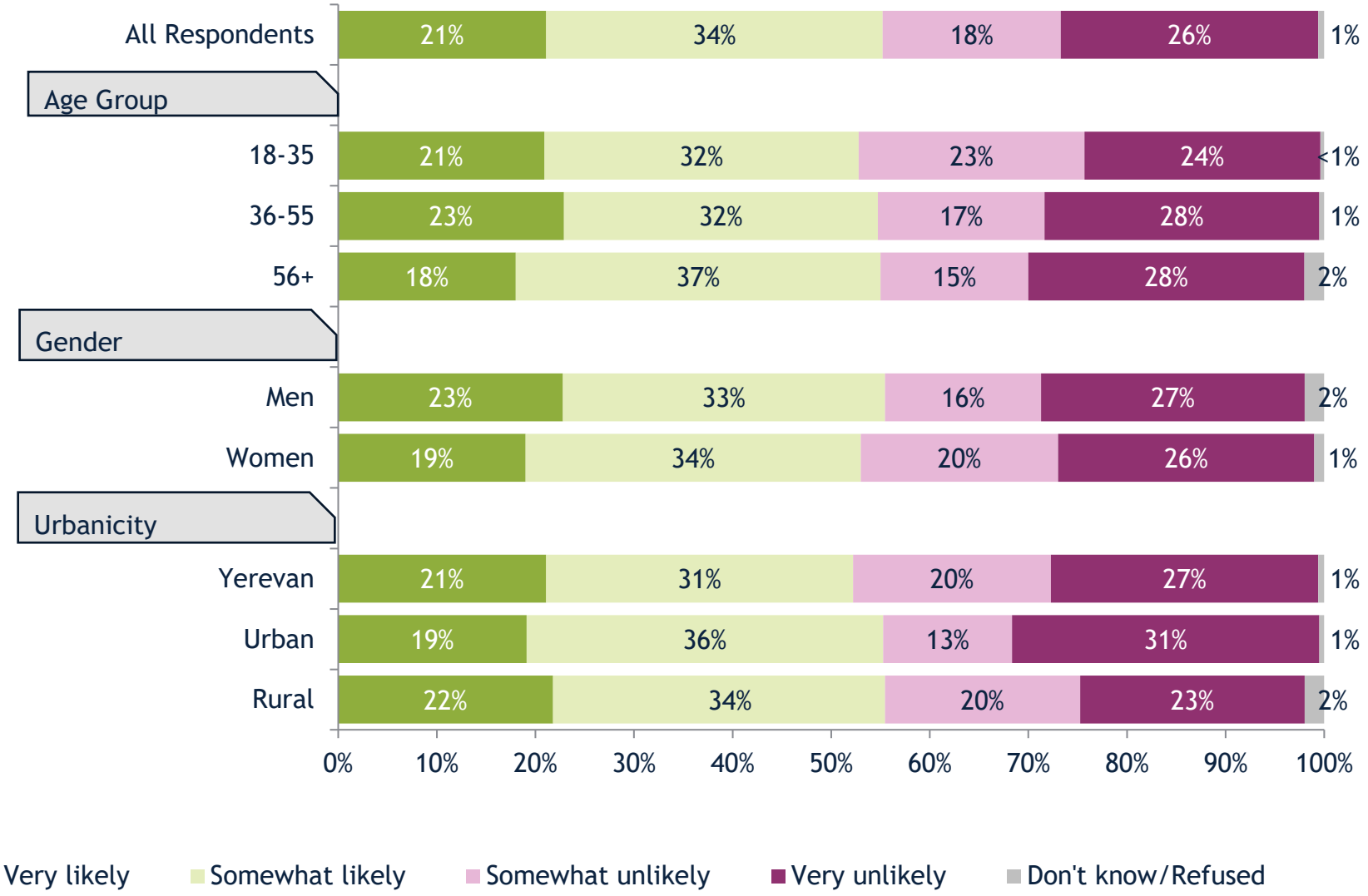
*** Prior to 2021, this question was asked by a "favorable/unfavorable" scale.

How satisfied or dissatisfied are you with the work of the *Armenian Apostolic Church*?



* Interviews for September 2023 were conducted via computer-assisted phone interviews (CATI) method. Interviews in October 2019 and March 2023 were conducted through face-to-face interviews method. This institution was not measured in other polls.
** Satisfied includes responses "somewhat satisfied" and "very satisfied". Dissatisfied includes responses "somewhat dissatisfied" and "very dissatisfied". Total percentage may differ from implied sum of merged categories due to rounding.
*** Prior to 2021, this question was asked by a "favorable/unfavorable" scale.

How likely or unlikely are ordinary people able to influence decisions made in our country?



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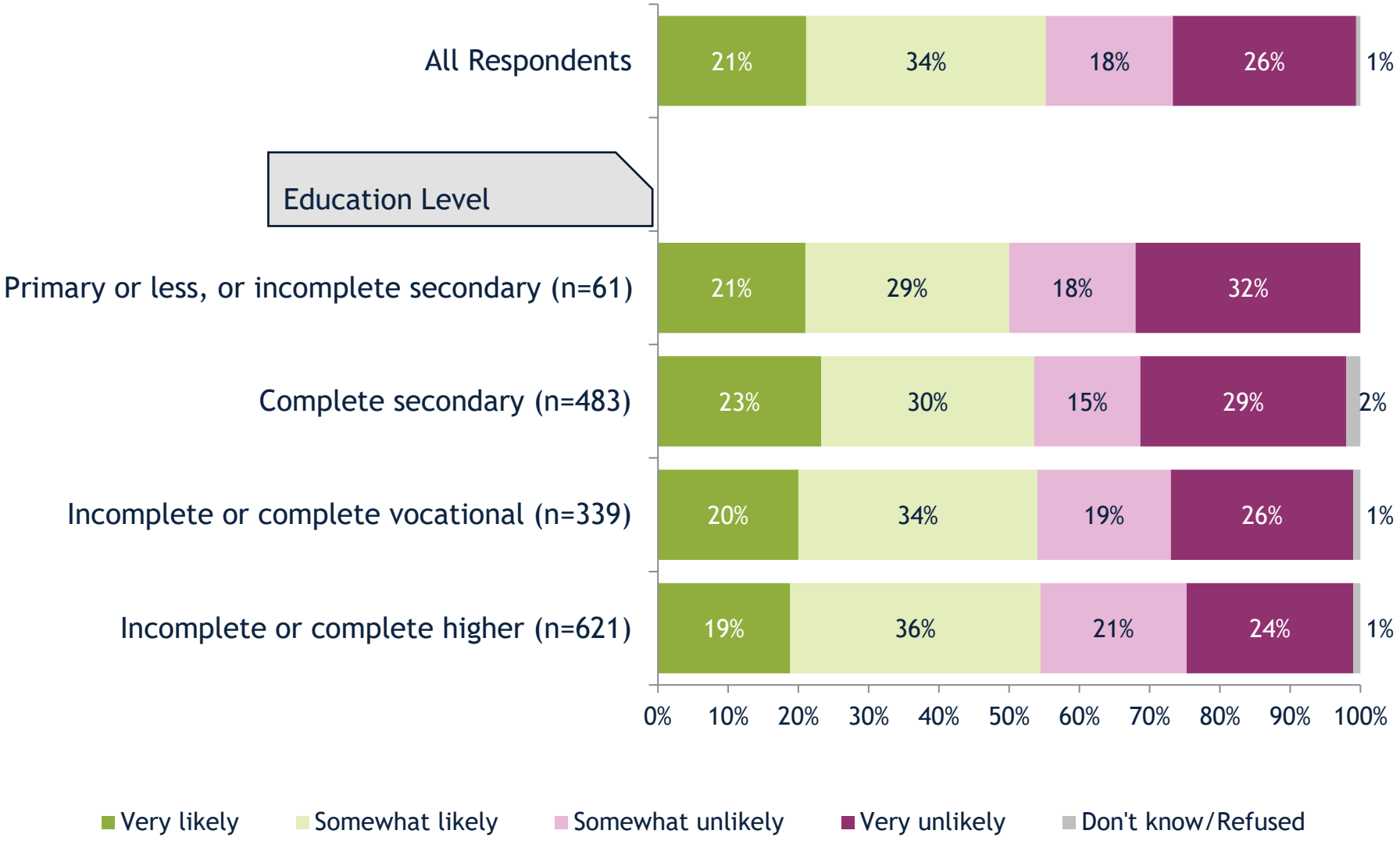
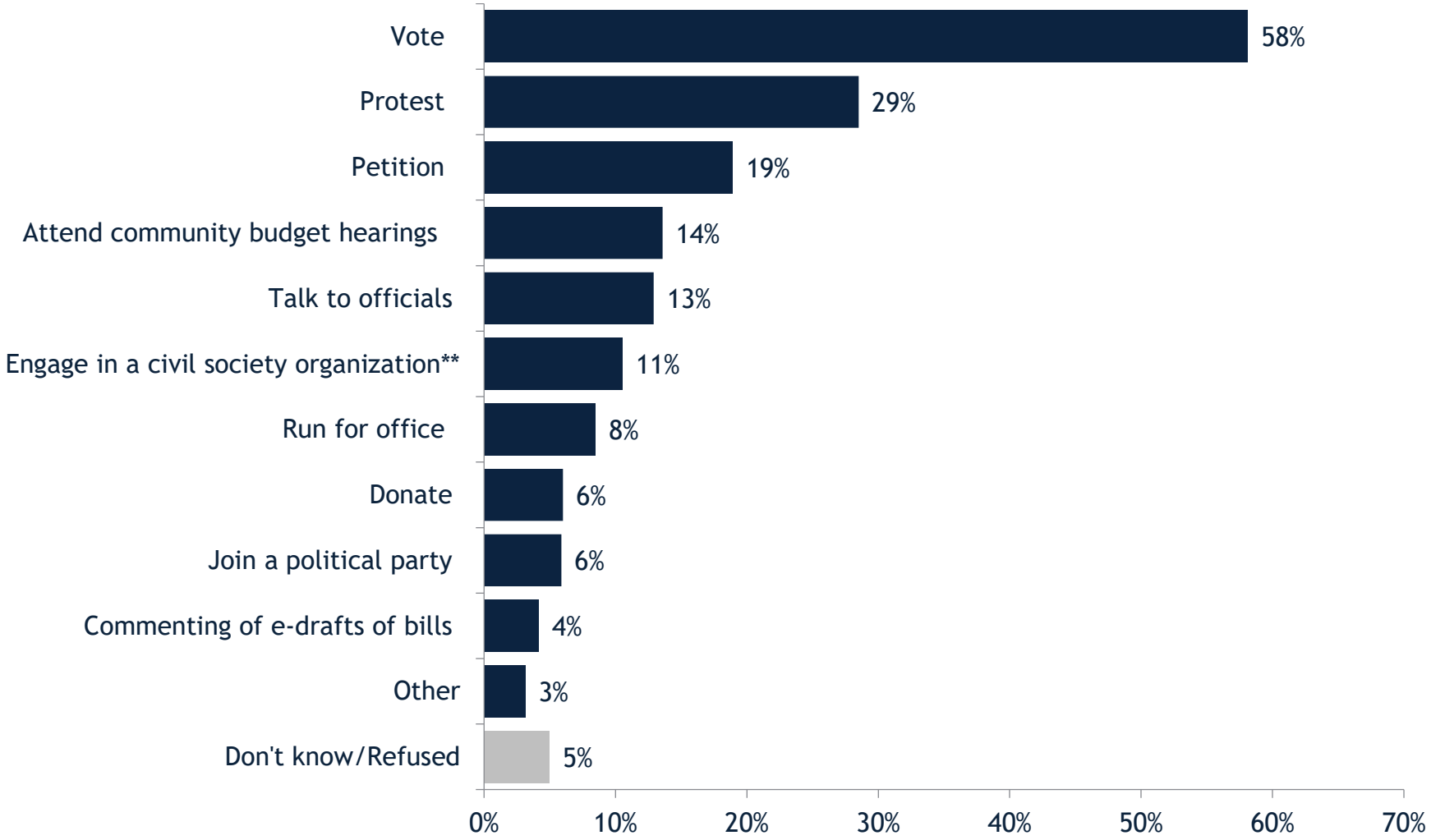


How can ordinary people influence decisions made in our country?

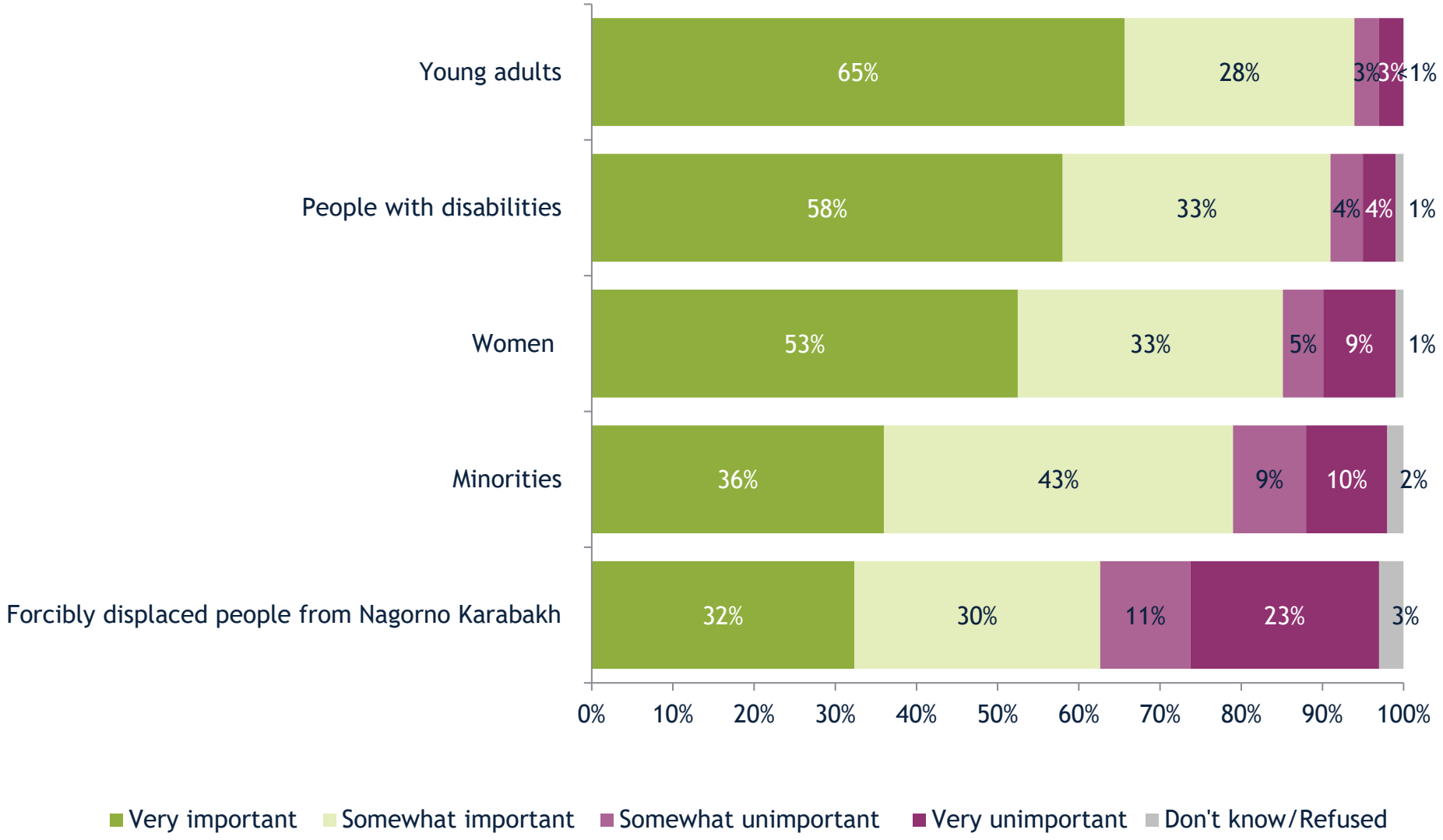
(Among n=816 who believe that ordinary people are somewhat or very likely to be able to influence decisions, multiple responses accepted)



* Responses receiving <1% are collapsed into *Other*.

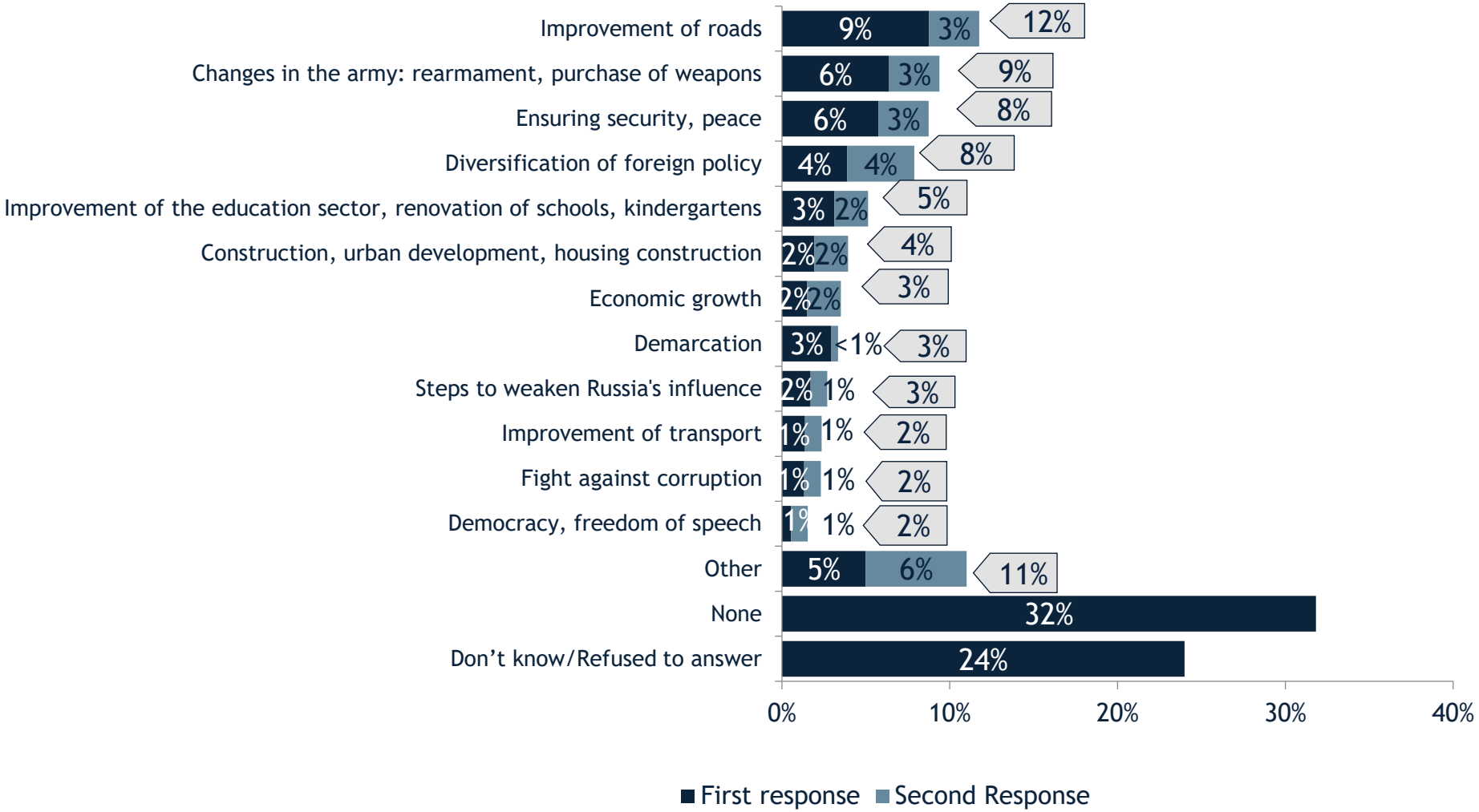
** full text: Engage in a civil society organization, which is a local, national or international group of people who organize to support a particular interest, group or issue

How important or unimportant is it that [item] are included in decision making on public matters?



What do you think is the biggest success of the government during the last six months? Please mention the two most important successes, starting with the most important one.

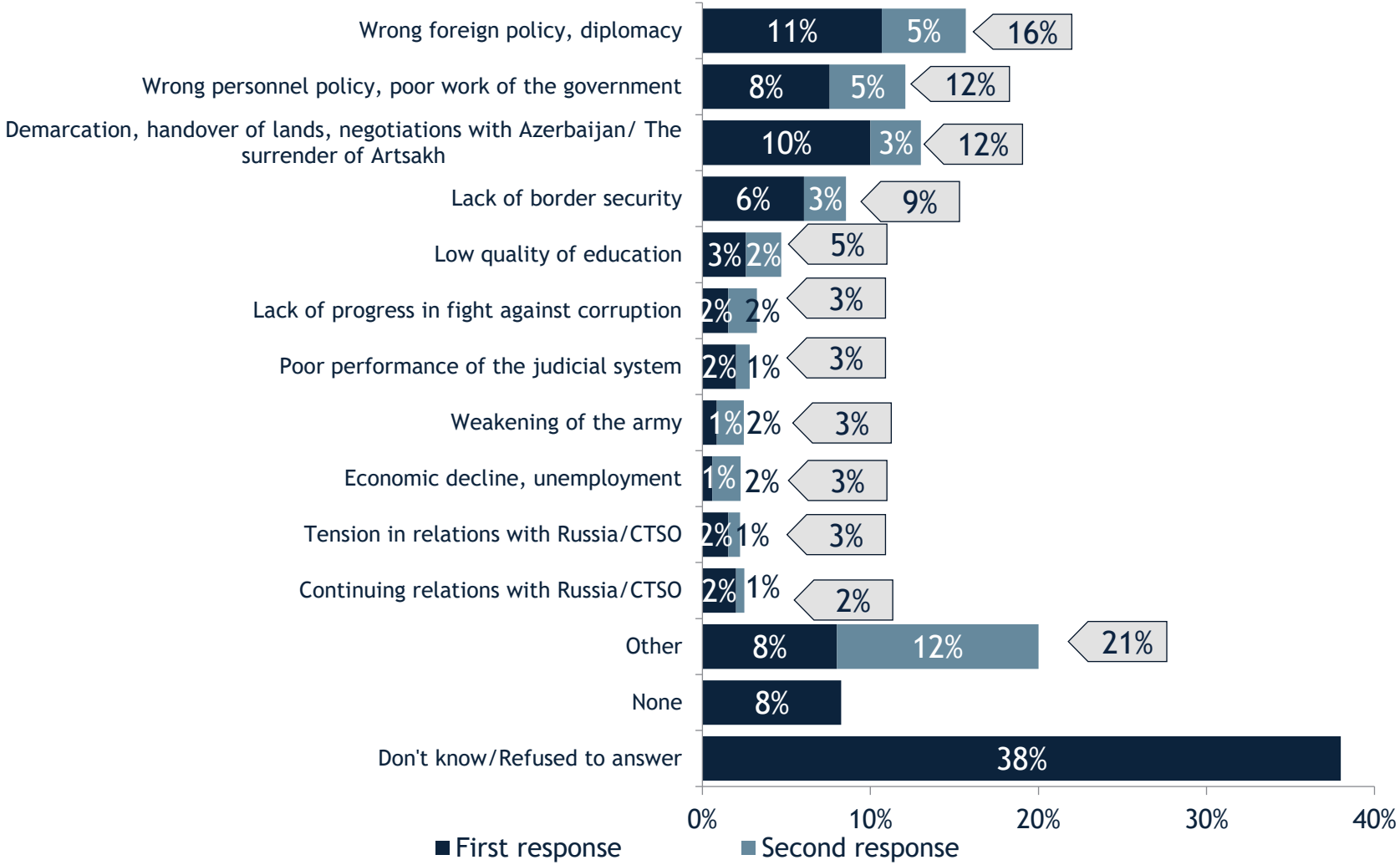
(Spontaneous response; up to 2 responses permitted)



* Responses of less than 2% cumulative have been merged into 'other'.
** The displayed percentages are rounded, which is why not all bars with the same value are the same length.
Total percentage may differ from implied sum of multiple responses due to rounding.

What do you think is the biggest failure of the government during the last six months? Please mention the two most important failures, starting with the most important one.

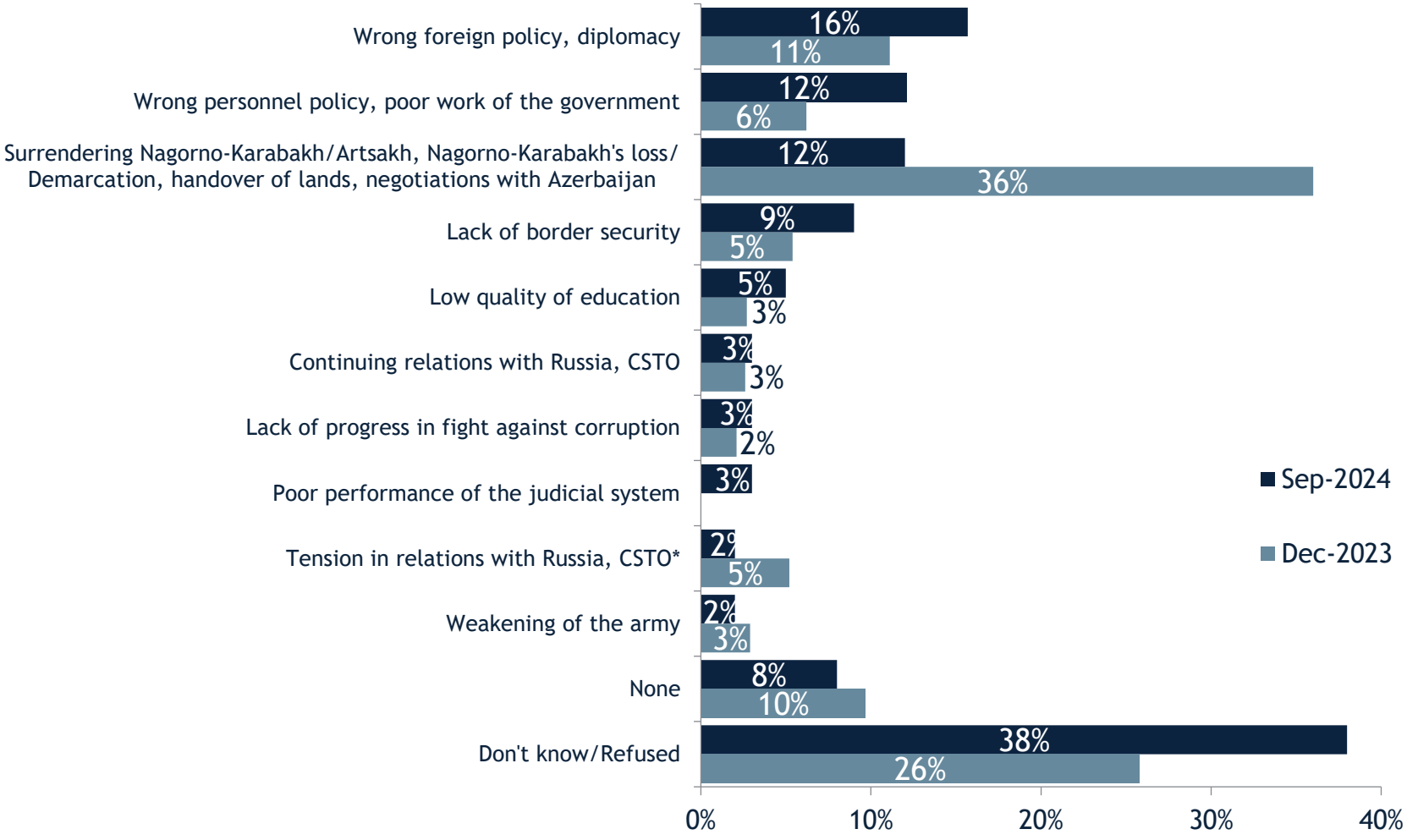
(Spontaneous response; up to 2 responses permitted)



Responses of less than 2% cumulative have been merged into 'other'.
*CSTO is the Collective Security Treaty Organization.
Total percentage may differ from implied sum of multiple responses due to rounding.

What do you think is the biggest failure of the government during the last six months? Please mention the two most important failures, starting with the most important one.

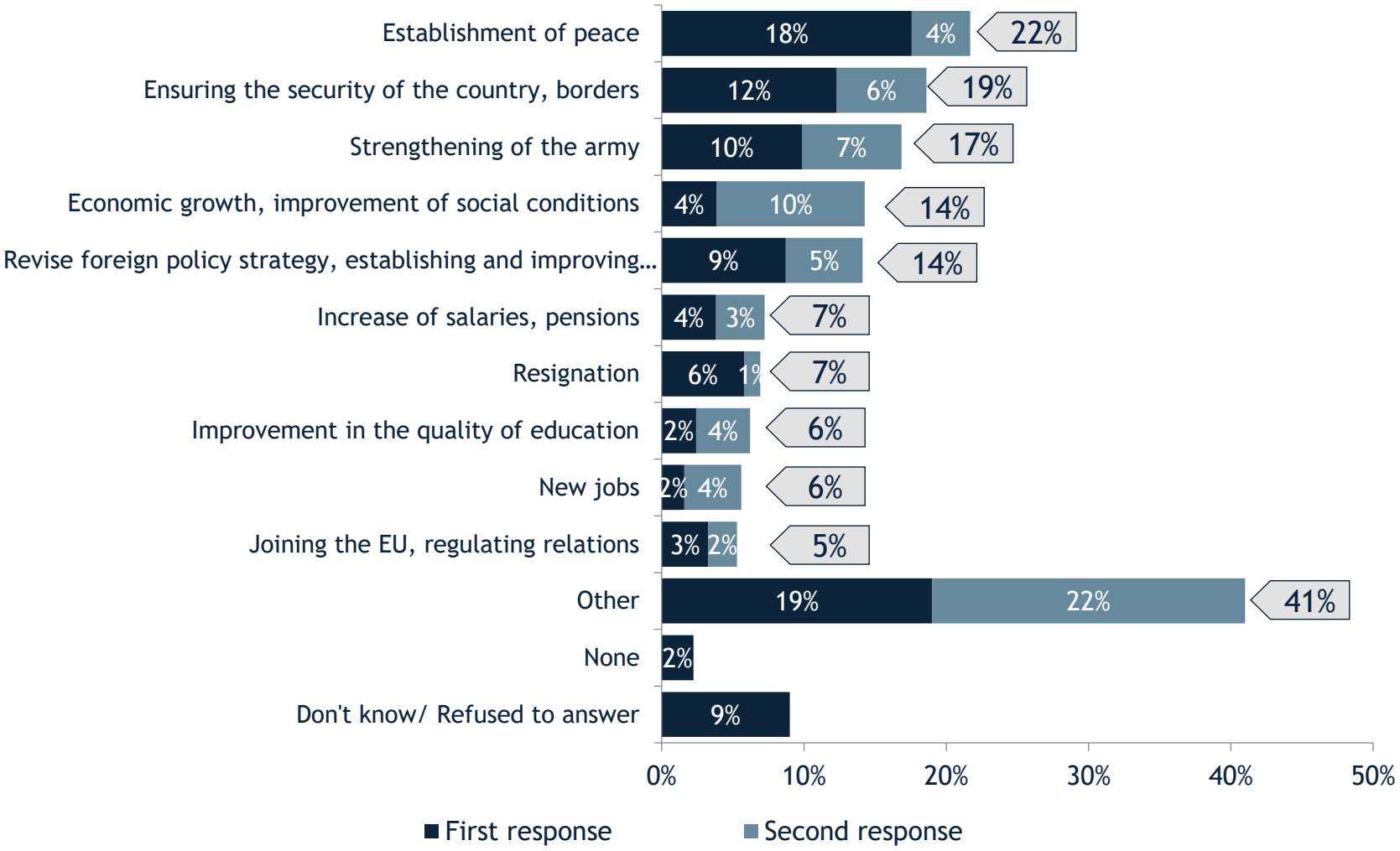
(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)



*CSTO is the Collective Security Treaty Organization.
Total percentage may differ from implied sum of multiple responses due to rounding.

In your opinion, what are two things you believe that the Nikol Pashinyan's government must achieve in the next six months, if any? Please mention up to two, starting with the most important.

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)



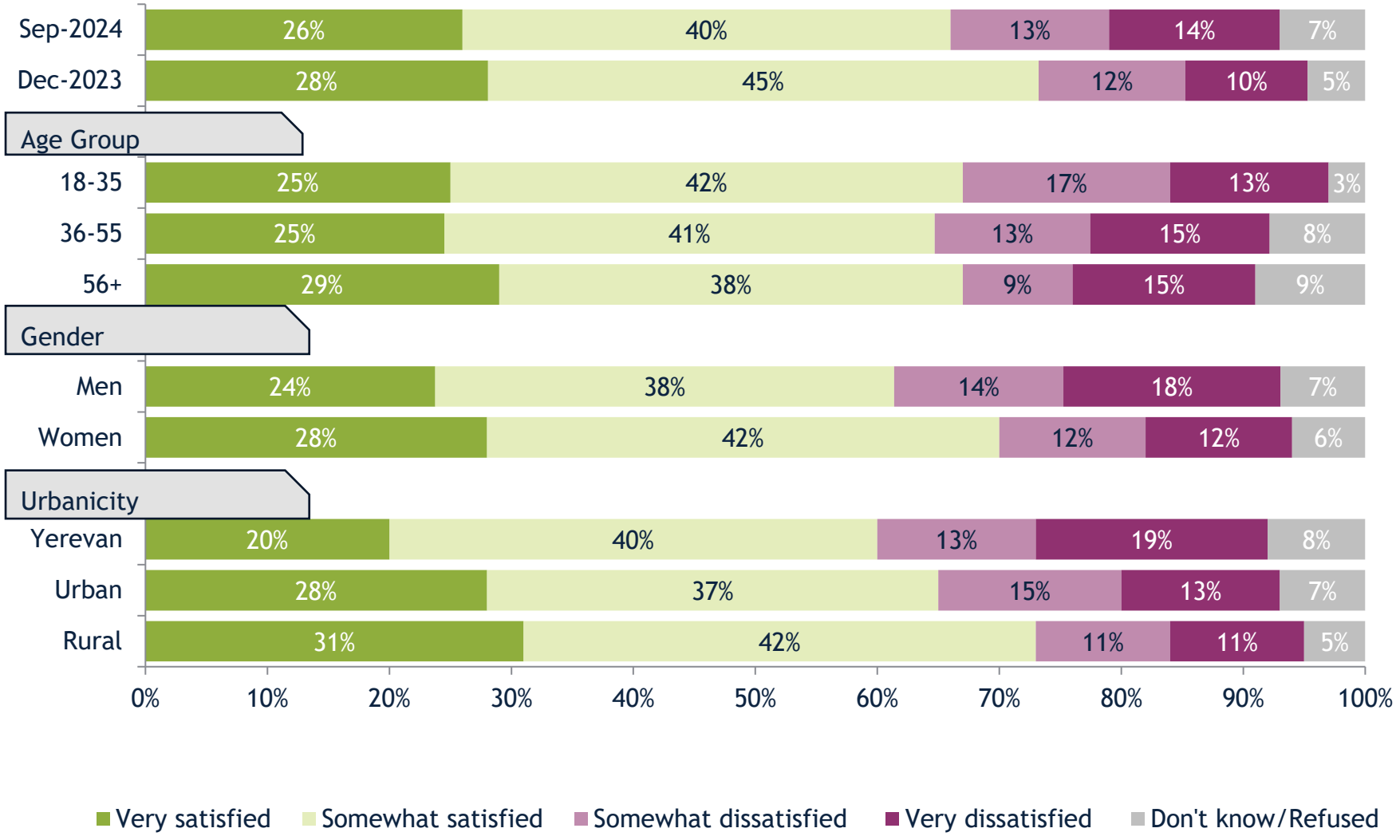
Responses outside the top 10 have been merged into 'other'.
Total percentage may differ from implied sum of multiple responses due to rounding.

In your opinion, what are two things you believe that the Nikol Pashinyan's government must achieve in the next six months, if any? Please mention up to two, starting with the most important.

(Spontaneous response; up to 2 responses permitted; top 10 responses displayed)

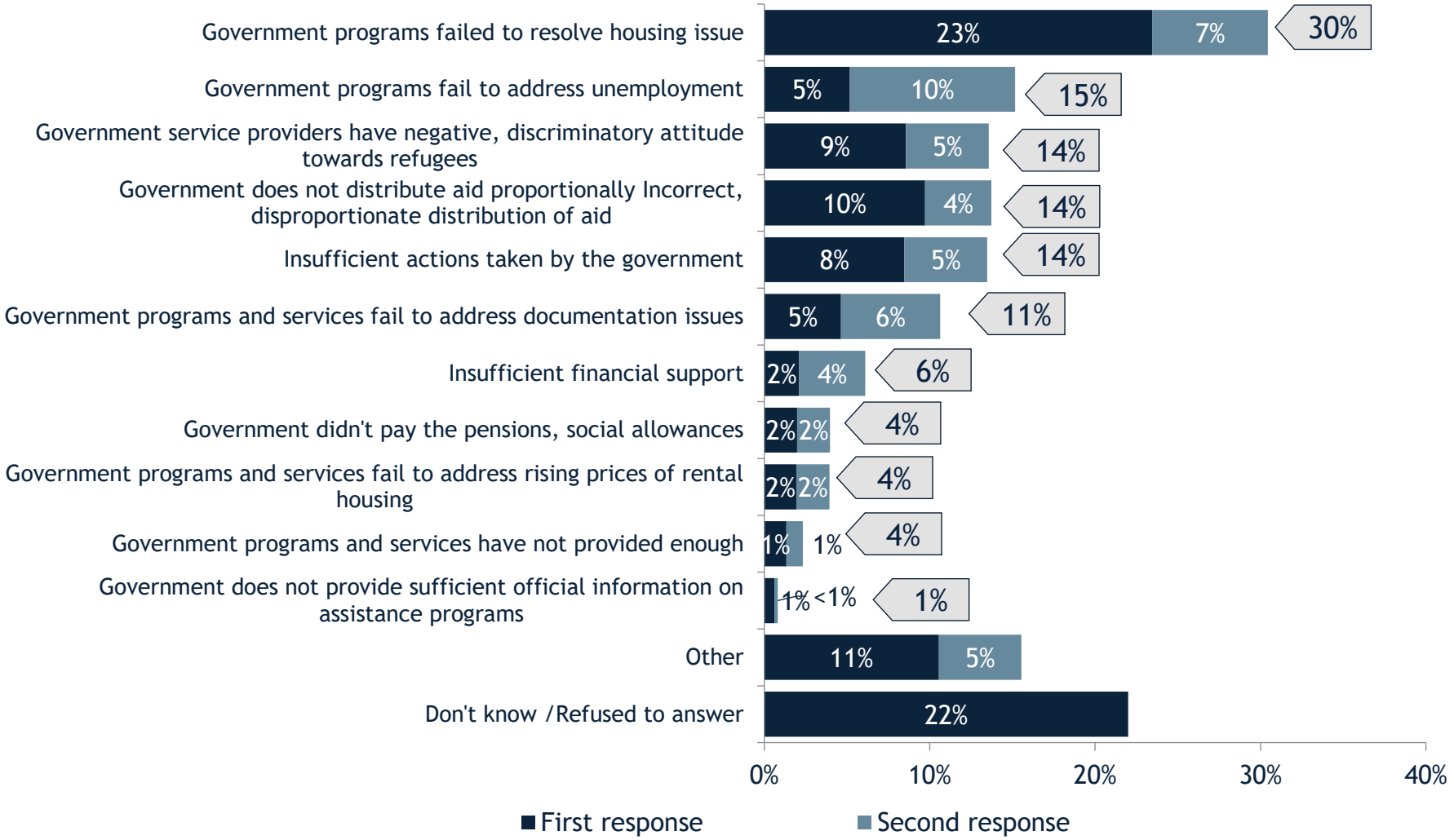
Total percentage may differ from implied sum of multiple responses due to rounding.

How satisfied or dissatisfied are you with the Armenian government's handling of the crisis related to forcibly displaced Armenians from Nagorno-Karabakh/Artsakh?



Can you please tell me why you are dissatisfied? Please mention the two most important reasons, starting with the most important one.

(Spontaneous response; up to 2 responses permitted; answers of respondents who are “very dissatisfied” or “somewhat dissatisfied” with the Armenian government's handling of the crisis of forcibly displaced Armenians from Nagorno Karabakh/Artsakh, n=410)



Responses of less than 1% cumulative have been merged into ‘other’.
Total percentage may differ from implied sum of multiple responses due to rounding.

Public Services

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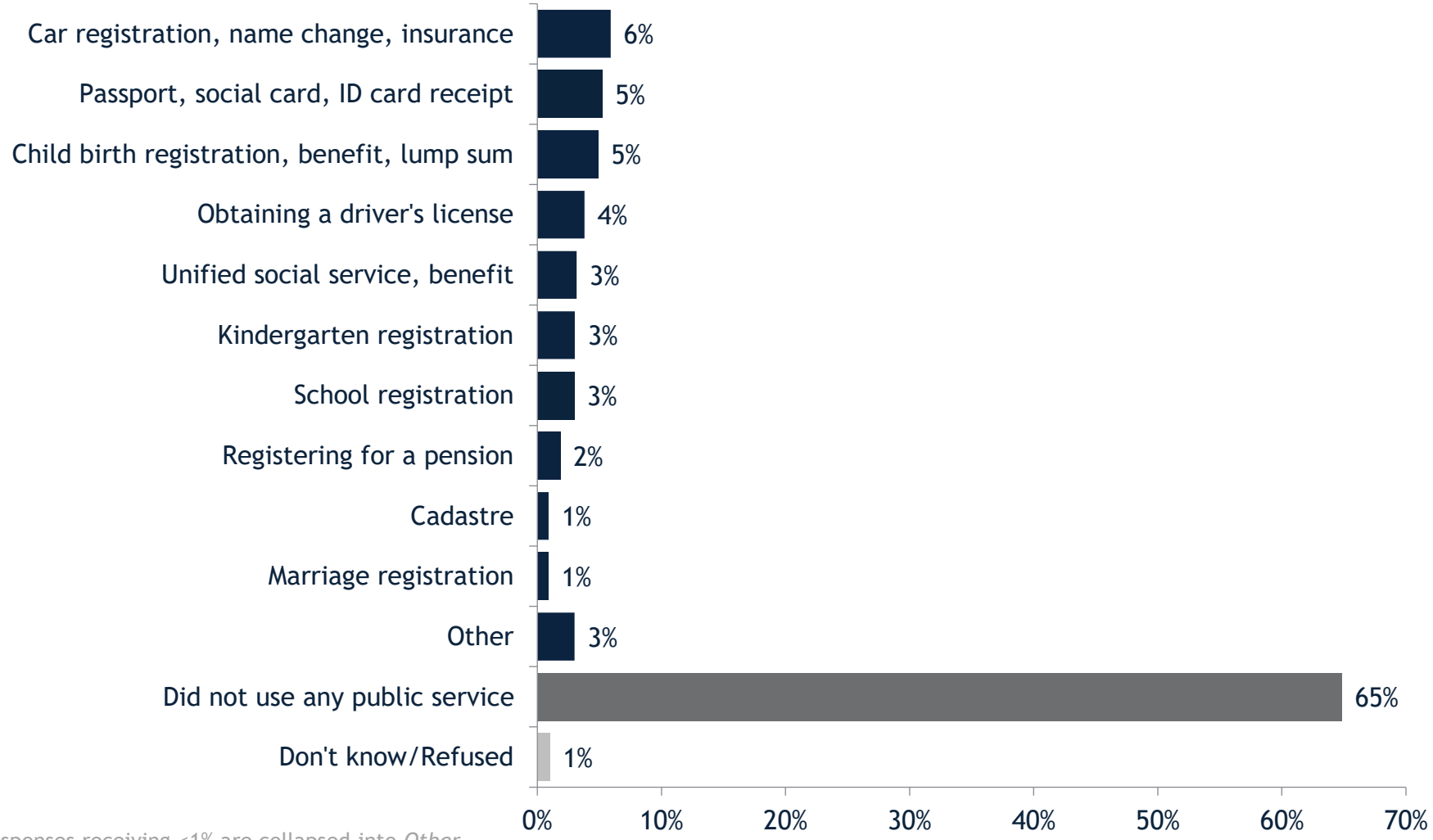
What public service if any did you use in the last six months?**

(Spontaneous)

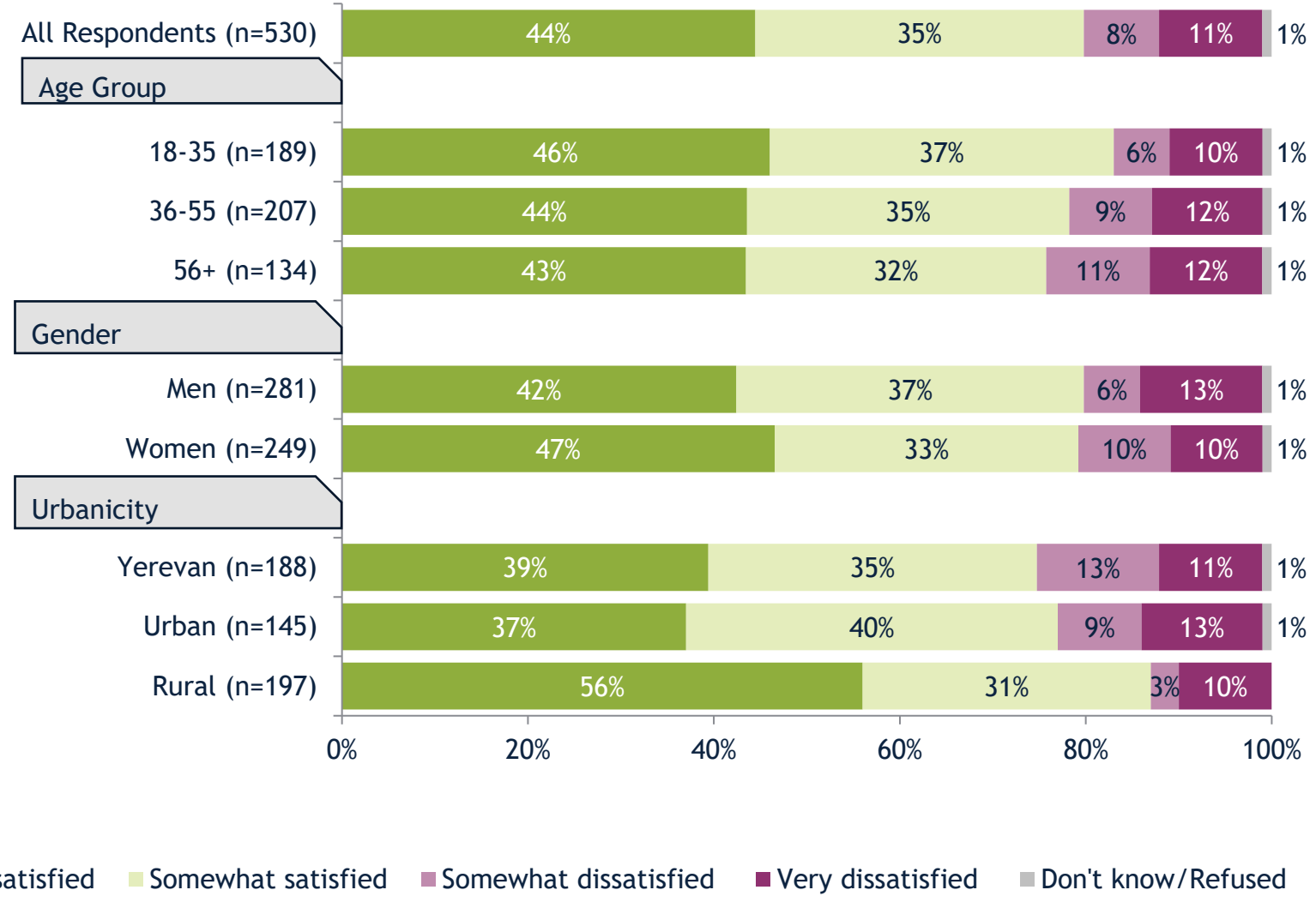


*Responses receiving <1% are collapsed into *Other*.

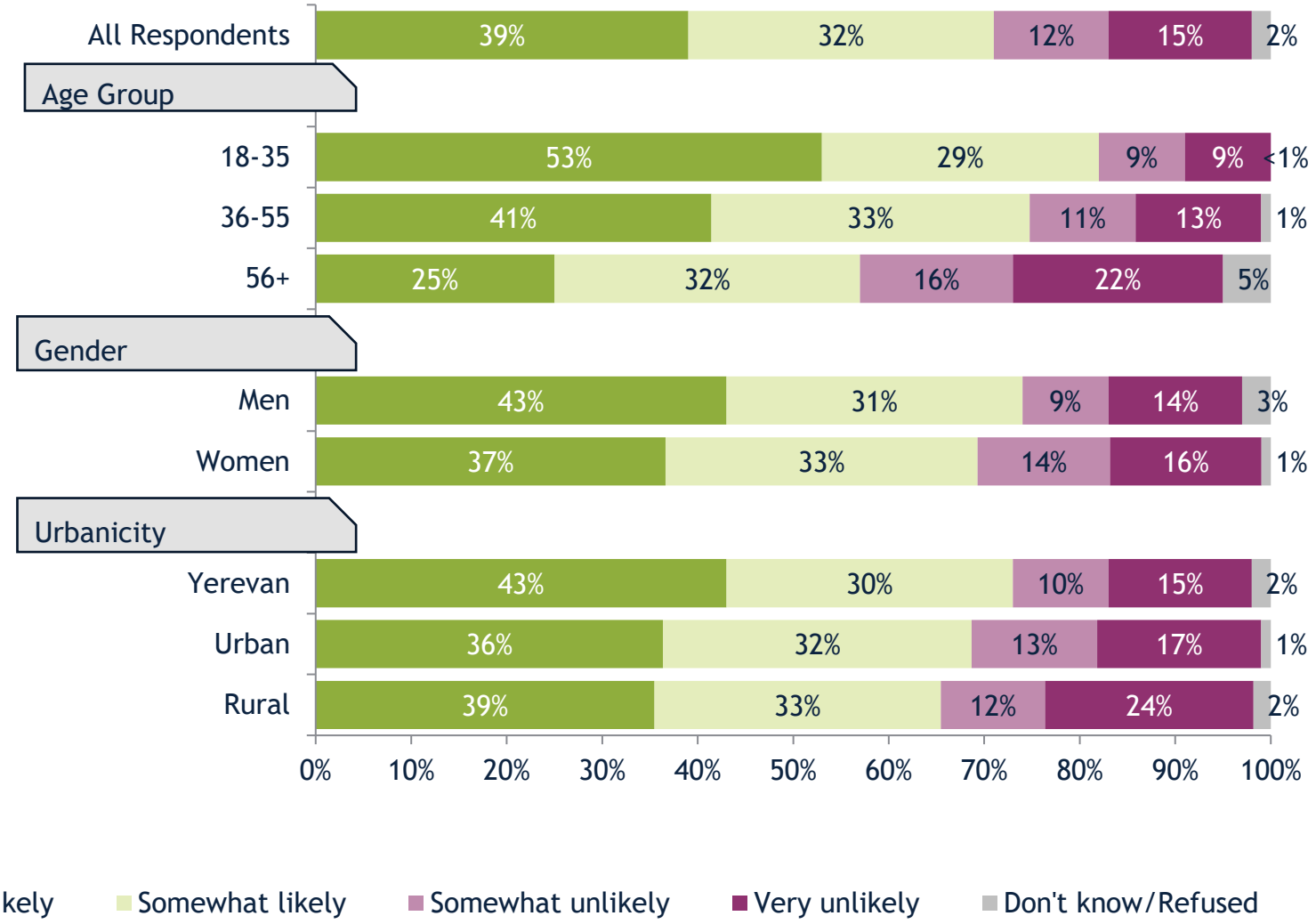
**Full question text: Let's talk about public services now. Public services are provided by state and municipal bodies such as, registering a car, obtaining a driver's license, receiving pensions and benefits for the birth of a child, registering for a kindergarten or a school, or registering a marriage

How satisfied or dissatisfied are you with the quality of the services you used?

(Among those who used a public service in the past 6 months)



If the public service is available in both online and in-person modes, what is the likelihood that you will use the online mode?



International Policy

Photo by Ministry of foreign affairs of the republic of Armenia

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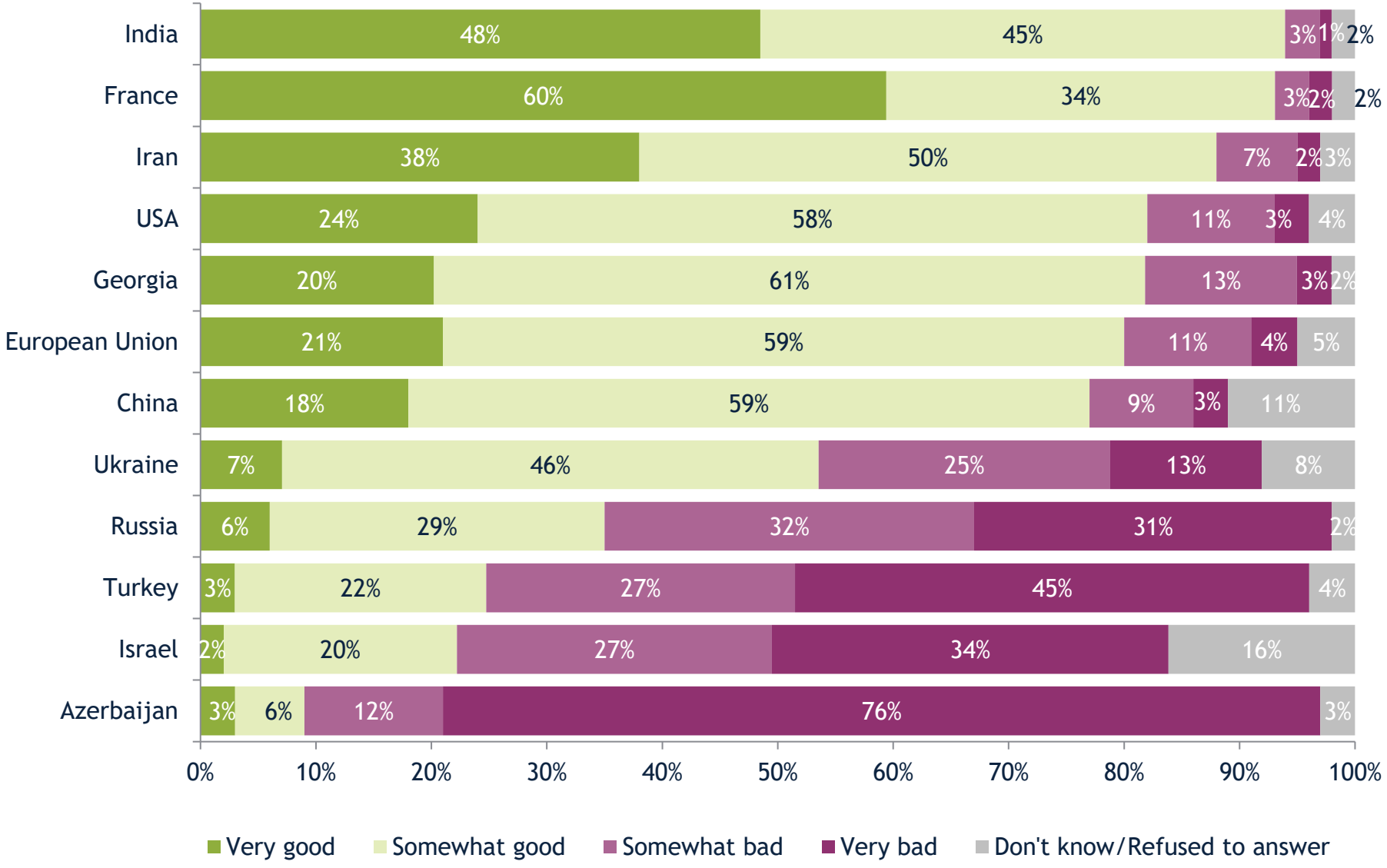
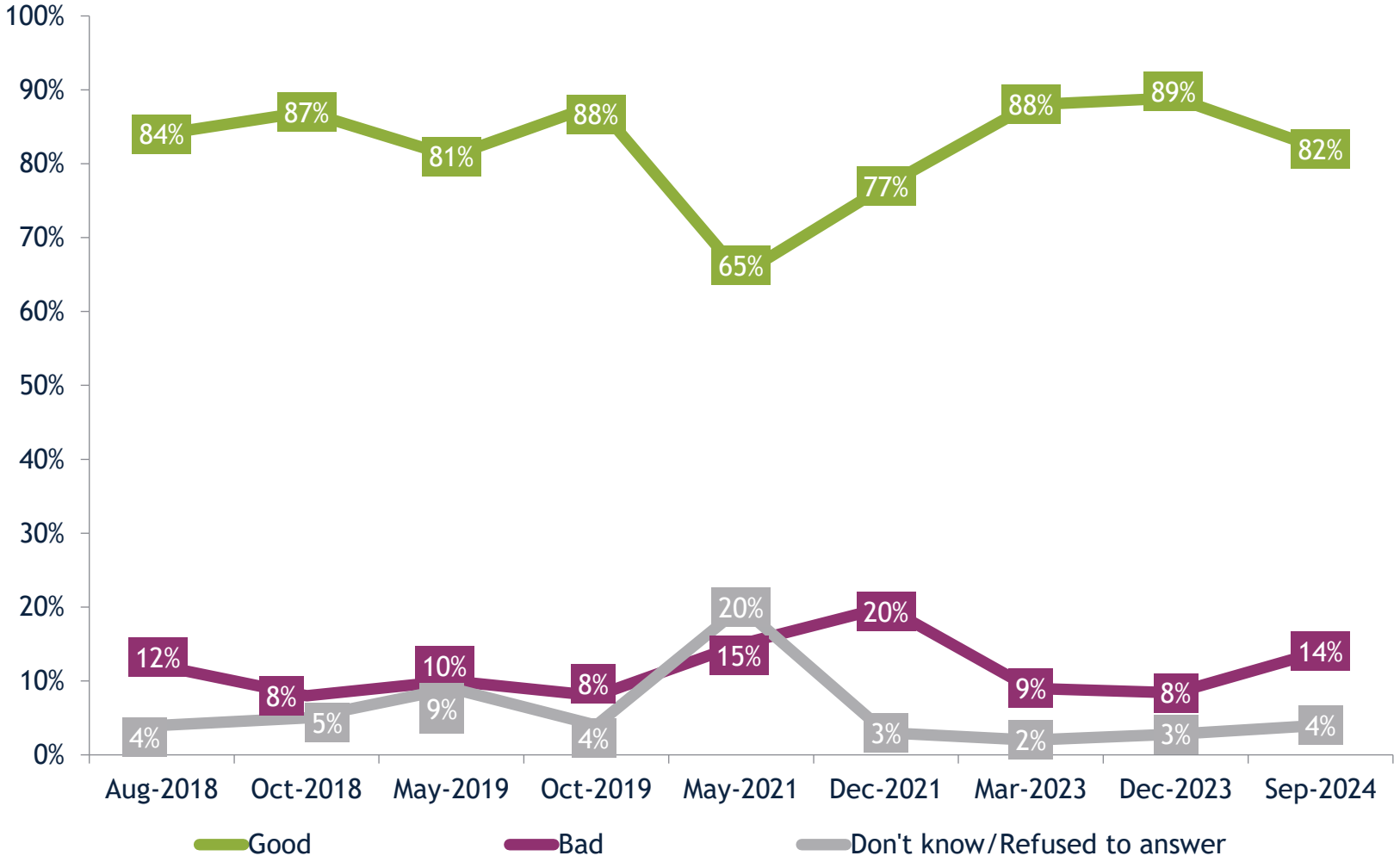
How would you evaluate the current state of the relationship between Armenia and …?

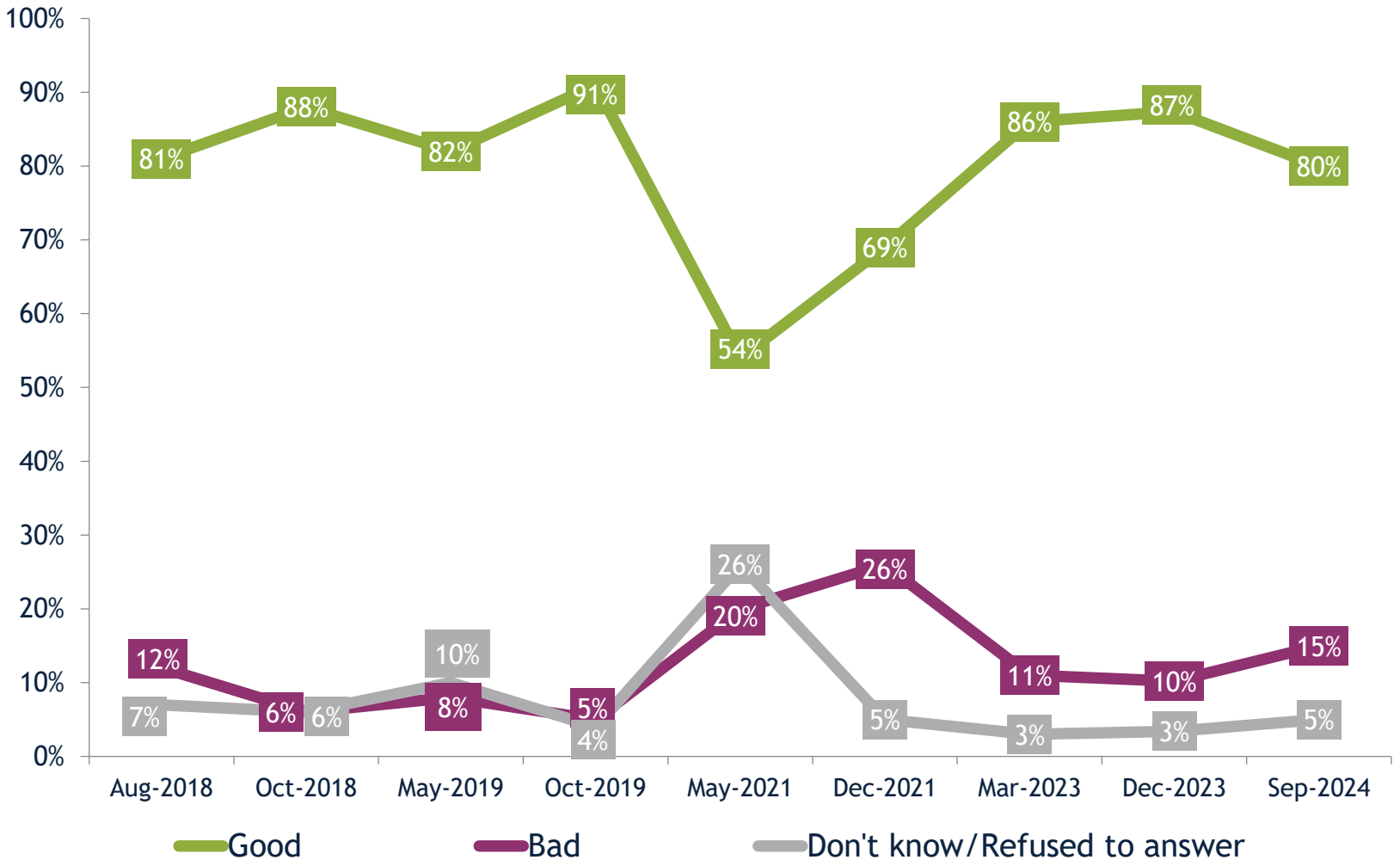


How would you evaluate the current state of the relationship between Armenia and *USA*?



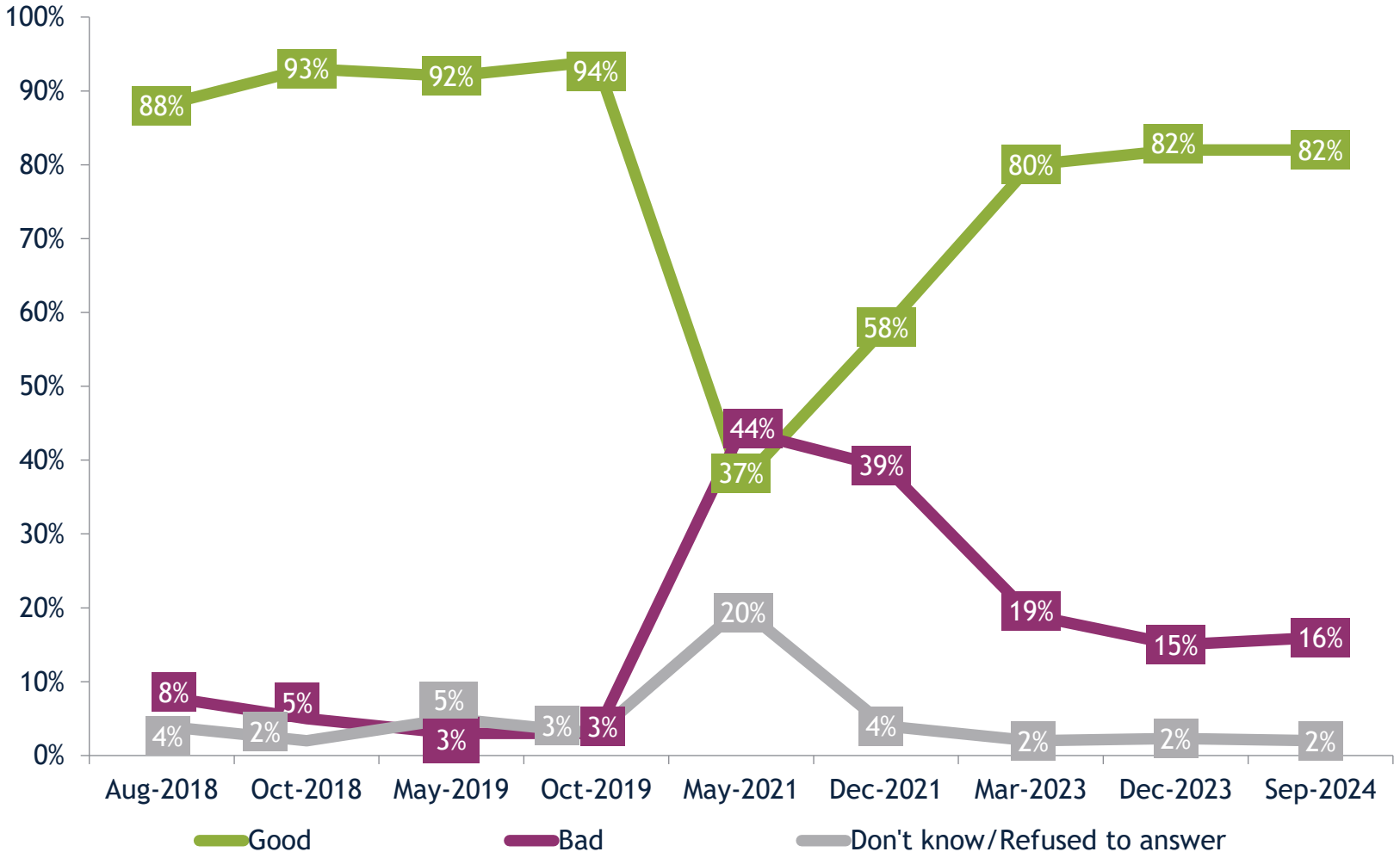
*Interviews for May 2021, December 2021, December 2023 and September 2024 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
** Good includes responses “somewhat good” and “very good”. Bad includes responses “somewhat bad” and “very bad”. Total percentage may differ from implied sum of merged categories due to rounding.

How would you evaluate the current state of the relationship between Armenia and *European Union*?



*Interviews for May 2021, December 2021, December 2023 and September 2024 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
** Good includes responses “somewhat good” and “very good”. Bad includes responses “somewhat bad” and “very bad”. Total percentage may differ from implied sum of merged categories due to rounding.

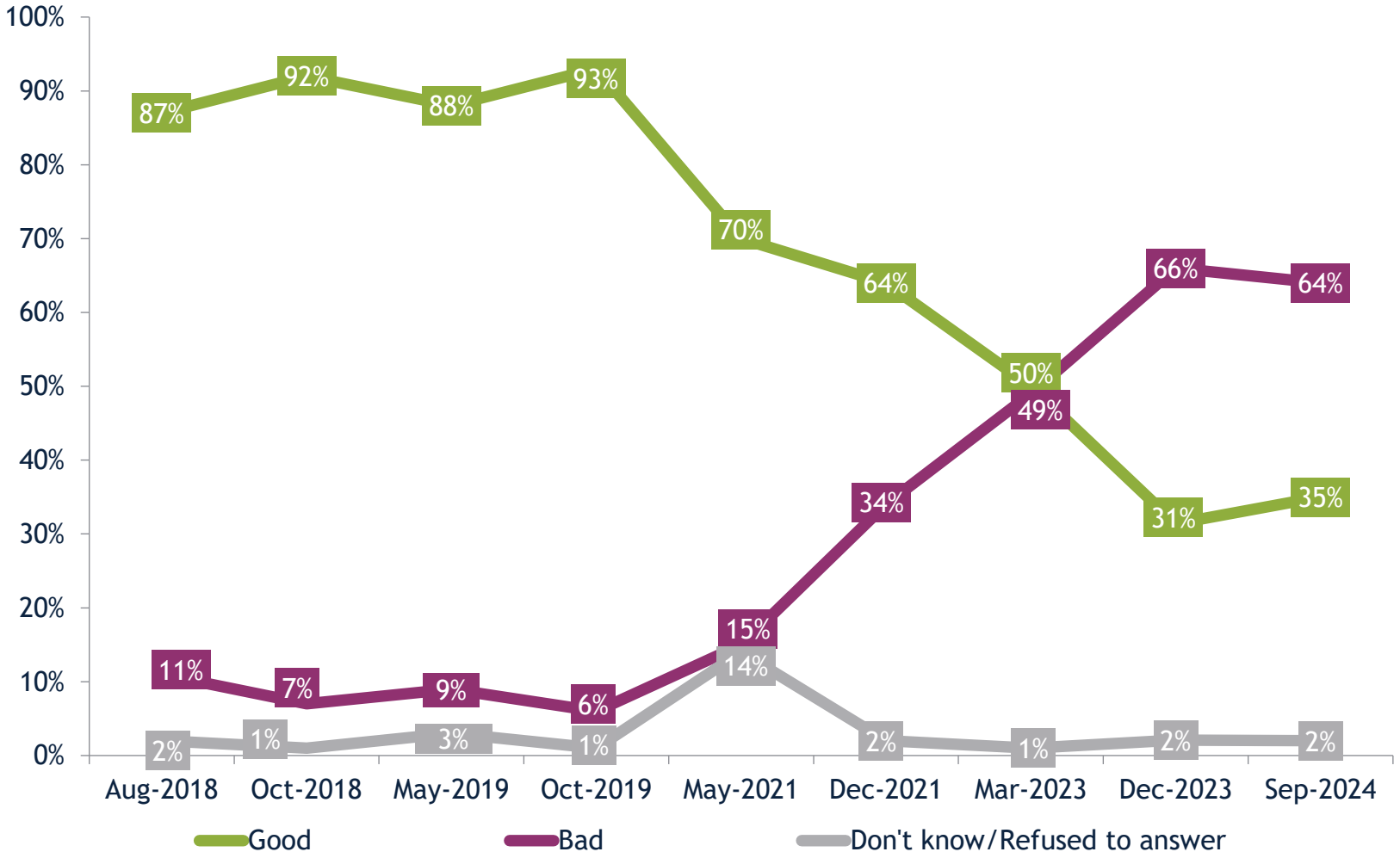
How would you evaluate the current state of the relationship between Armenia and *Georgia*?



*Interviews for May 2021, December 2021, December 2023 and September 2024 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.

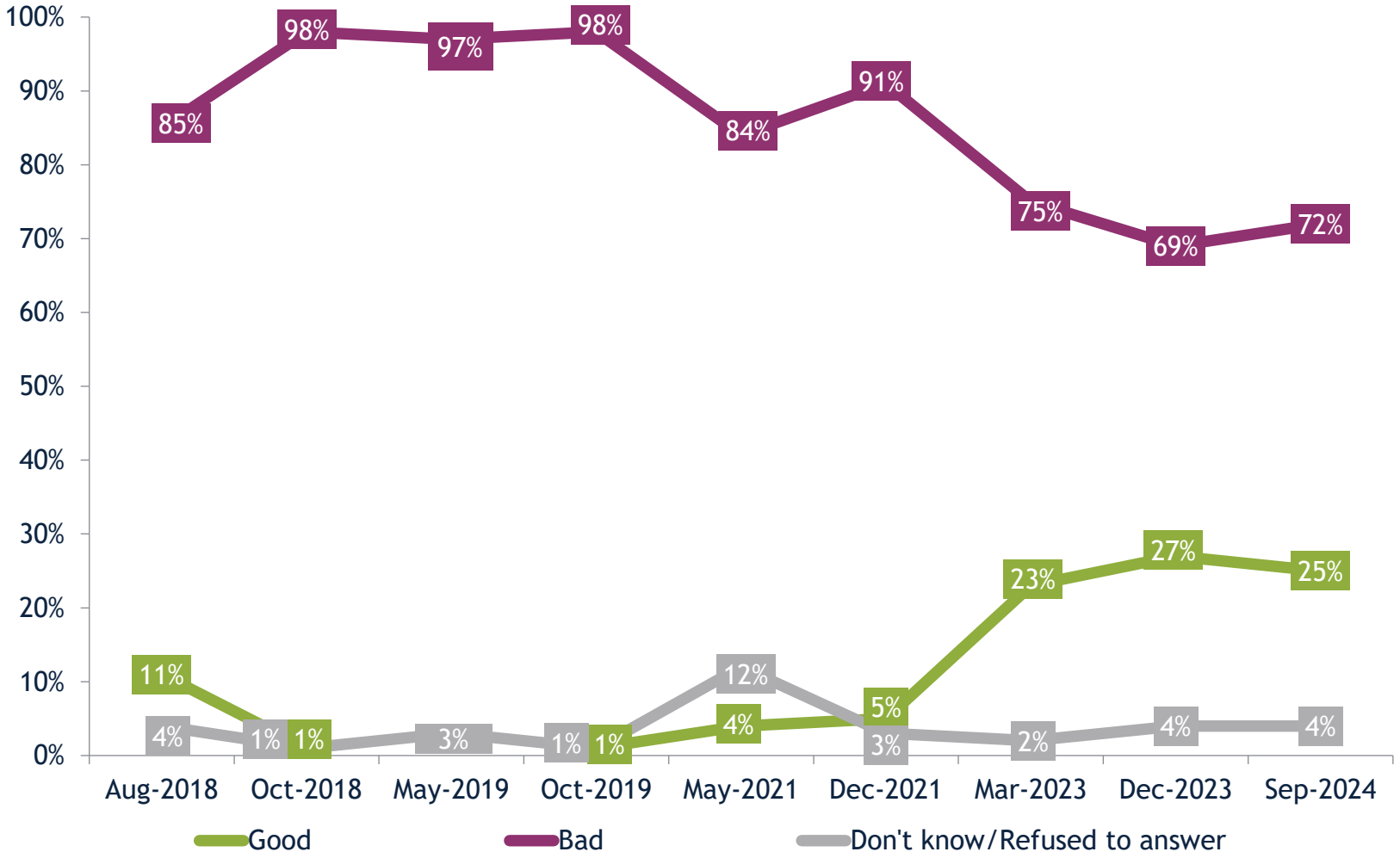
** Good includes responses "somewhat good" and "very good". Bad includes responses "somewhat bad" and "very bad". Total percentage may differ from implied sum of merged categories due to rounding.

How would you evaluate the current state of the relationship between Armenia and *Russia*?



*Interviews for May 2021, December 2021, December 2023 and September 2024 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
** Good includes responses “somewhat good” and “very good”. Bad includes responses “somewhat bad” and “very bad”. Total percentage may differ from implied sum of merged categories due to rounding.

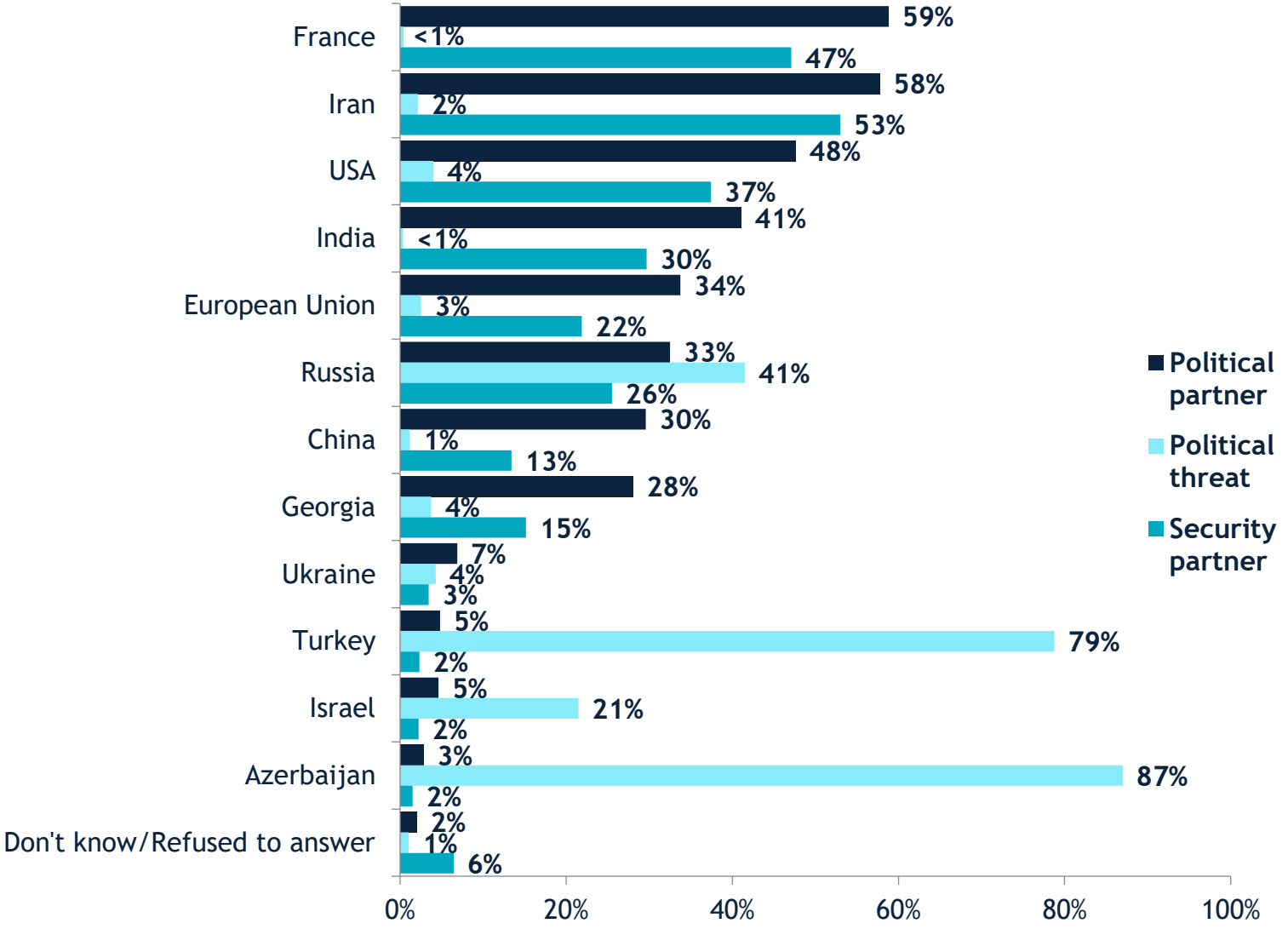
How would you evaluate the current state of the relationship between Armenia and *Turkey*?



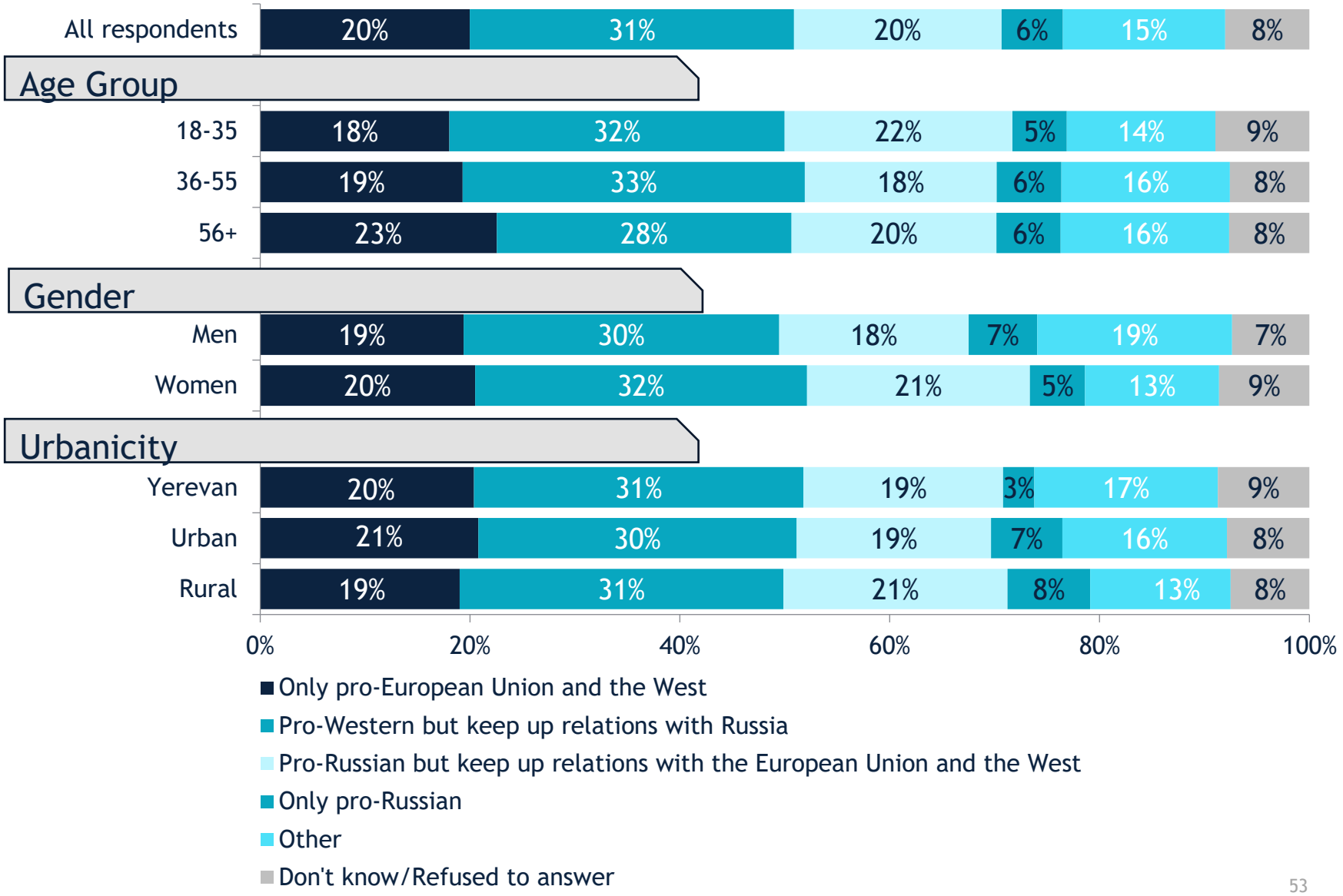
*Interviews for May 2021, December 2021, December 2023 and September 2024 were conducted via computer-assisted phone interviews (CATI) method. Other previous polls were conducted through face-to-face interviews method.
** Good includes responses "somewhat good" and "very good". Bad includes responses "somewhat bad" and "very bad". Total percentage may differ from implied sum of merged categories due to rounding.

Which of these countries do you consider the most important *[type]* for Armenia?

(Multiple responses permitted)

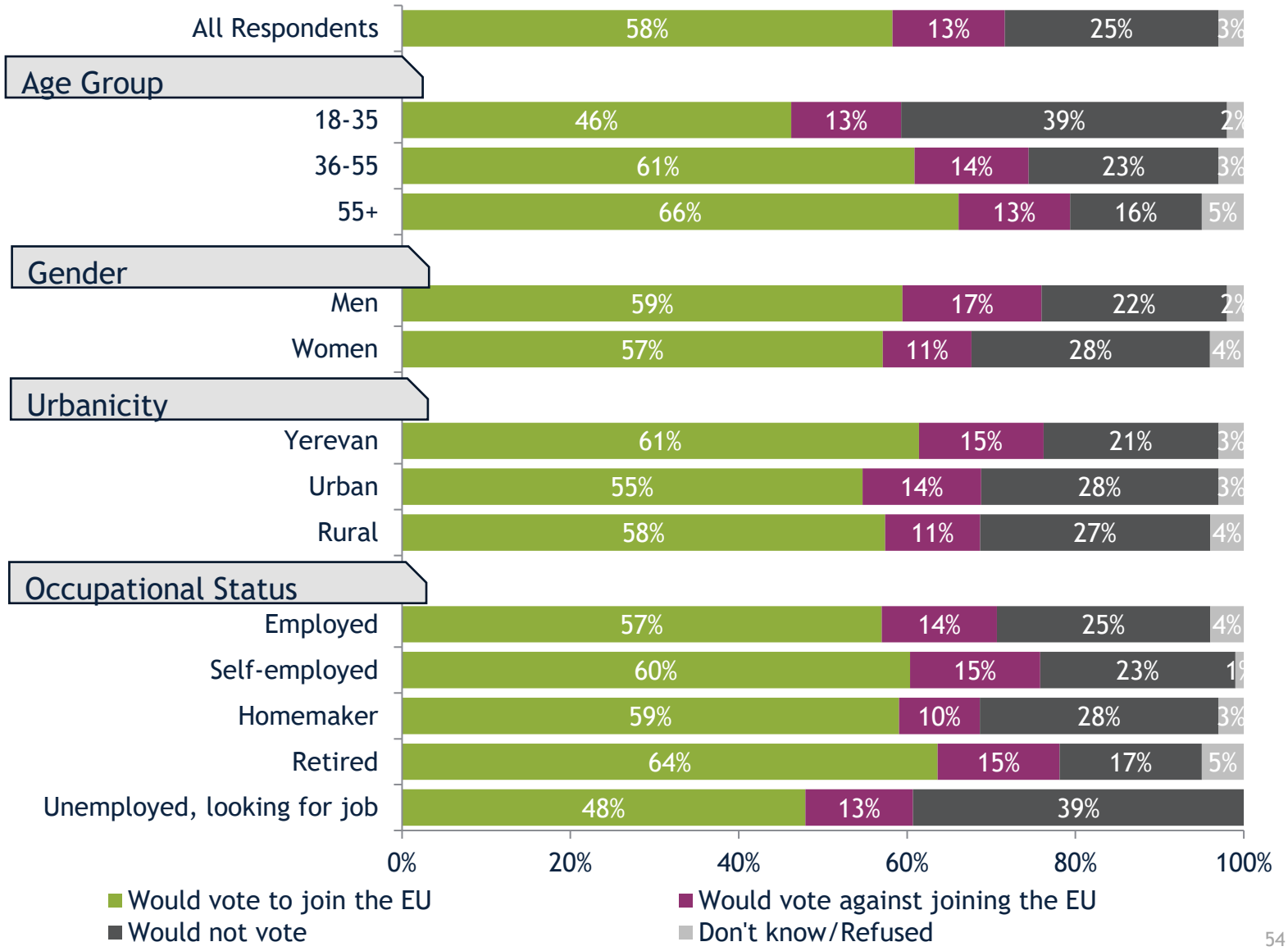


What should our country's foreign policy course be?

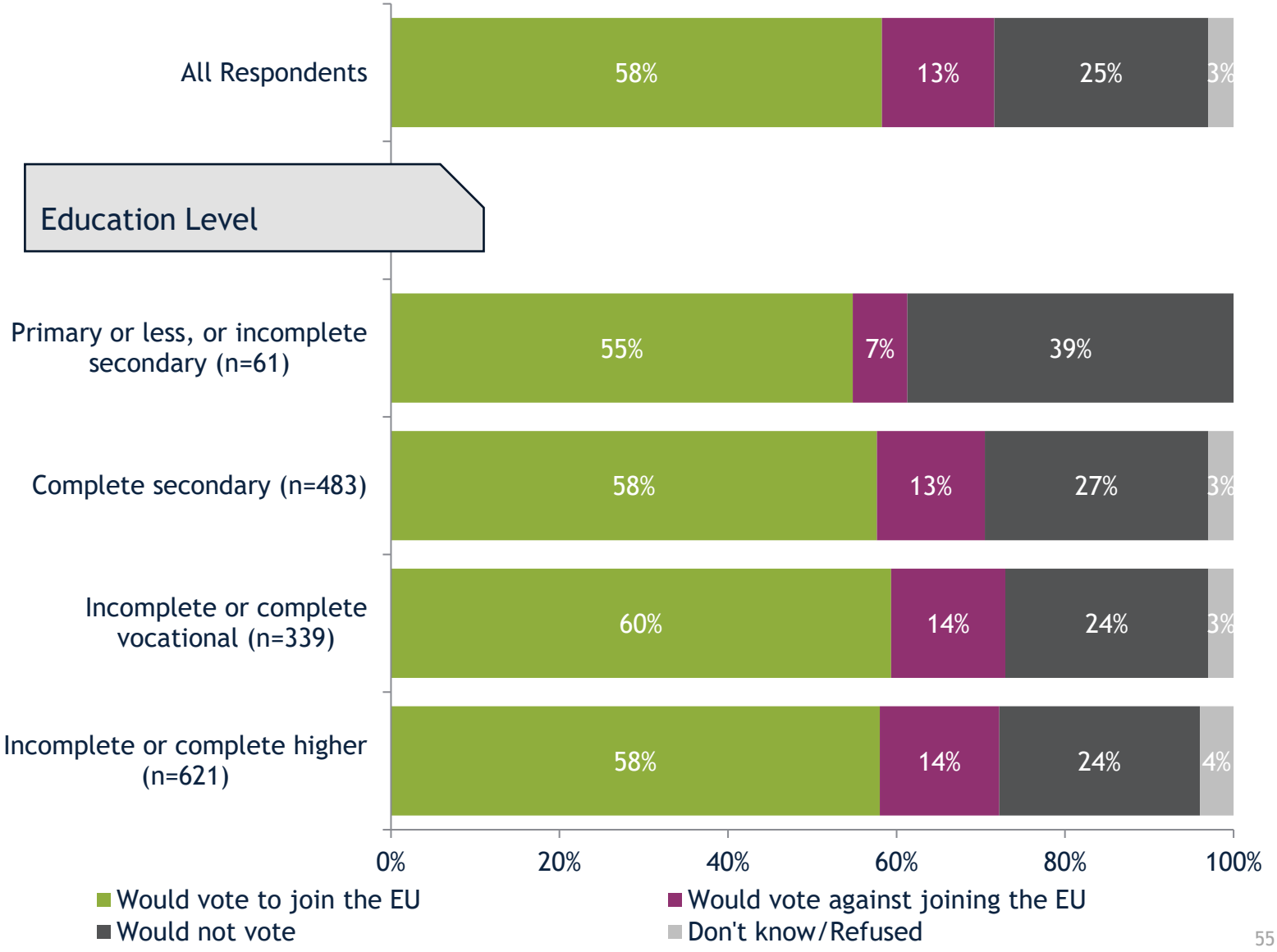


*Other combinations or responses merged into "Other"

If a referendum on Armenia's prospective European Union membership was held this coming Sunday, how would you vote?

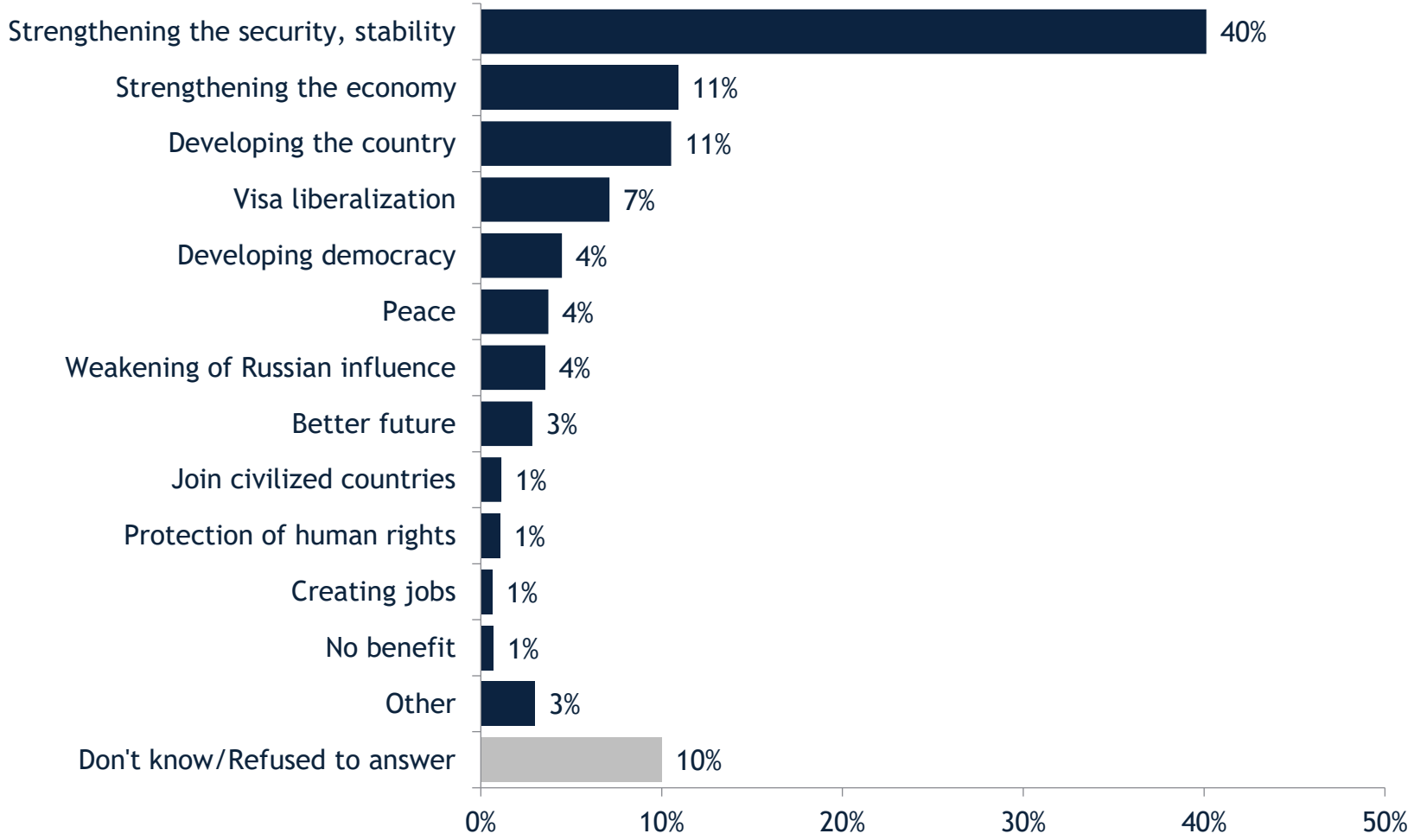


If a referendum on Armenia's prospective European Union membership was held this coming Sunday, how would you vote?



What do you think is the main benefit of joining the EU?

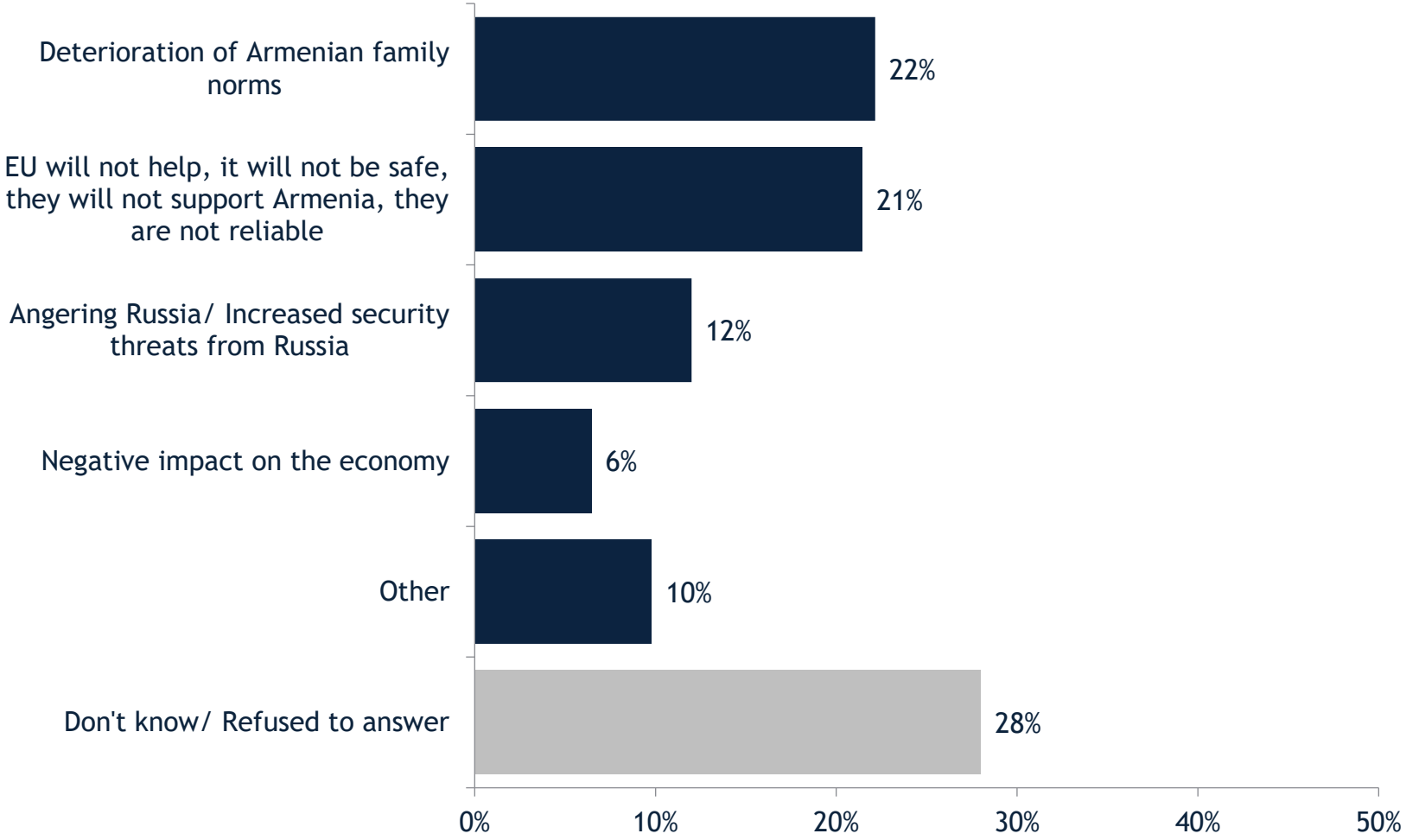
(Spontaneous, among n=874 who would vote to join the EU)



*Responses receiving <1% are collapsed into *Other*.

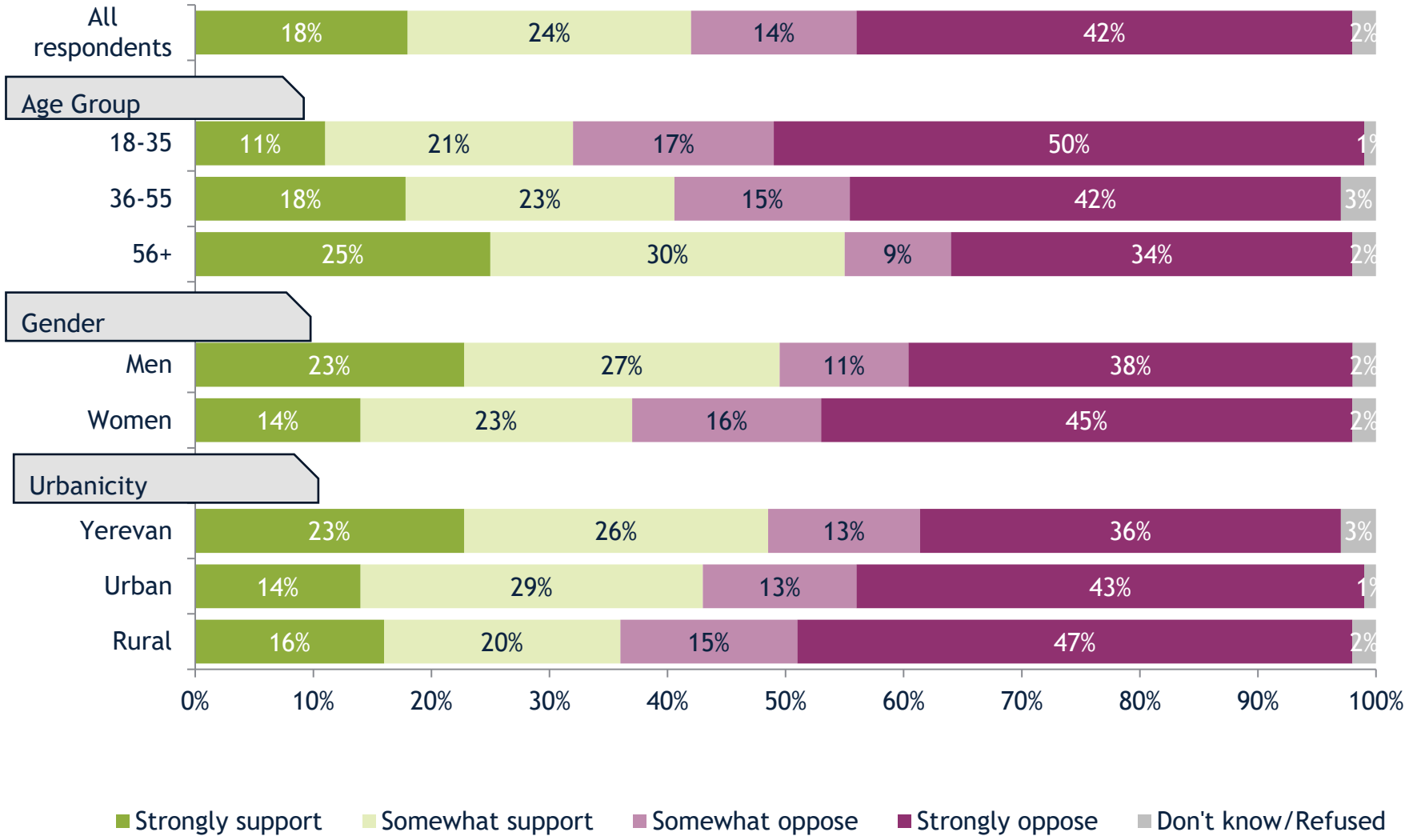
What do you think is the main disadvantage of joining the EU?

(Spontaneous, among n=200 who would vote not to join the EU)



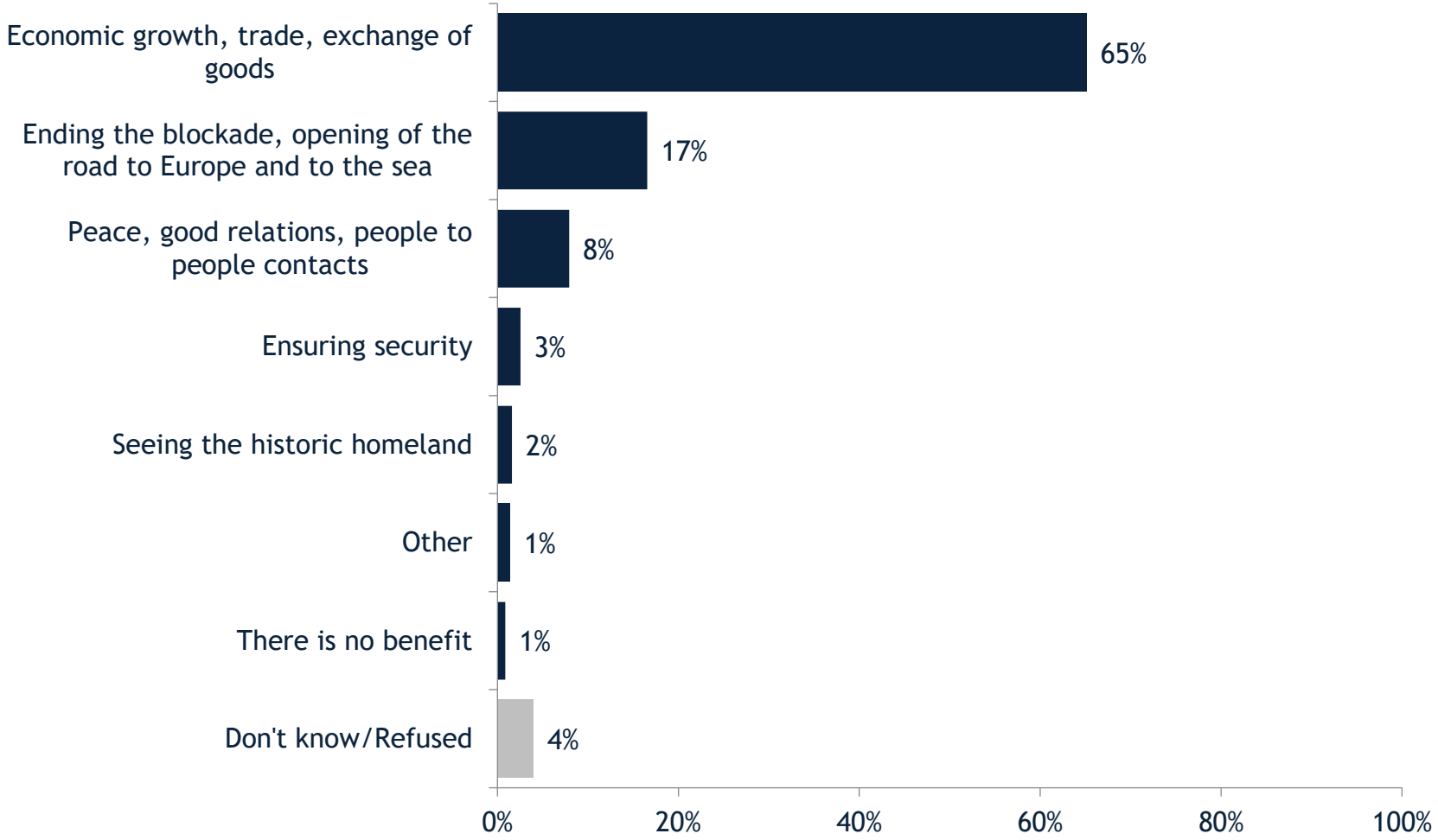
*Responses receiving <1% are collapsed into *Other*.

Do you support or oppose the opening of the border with Turkey?



What do you think is the main benefit of opening the border with Turkey?

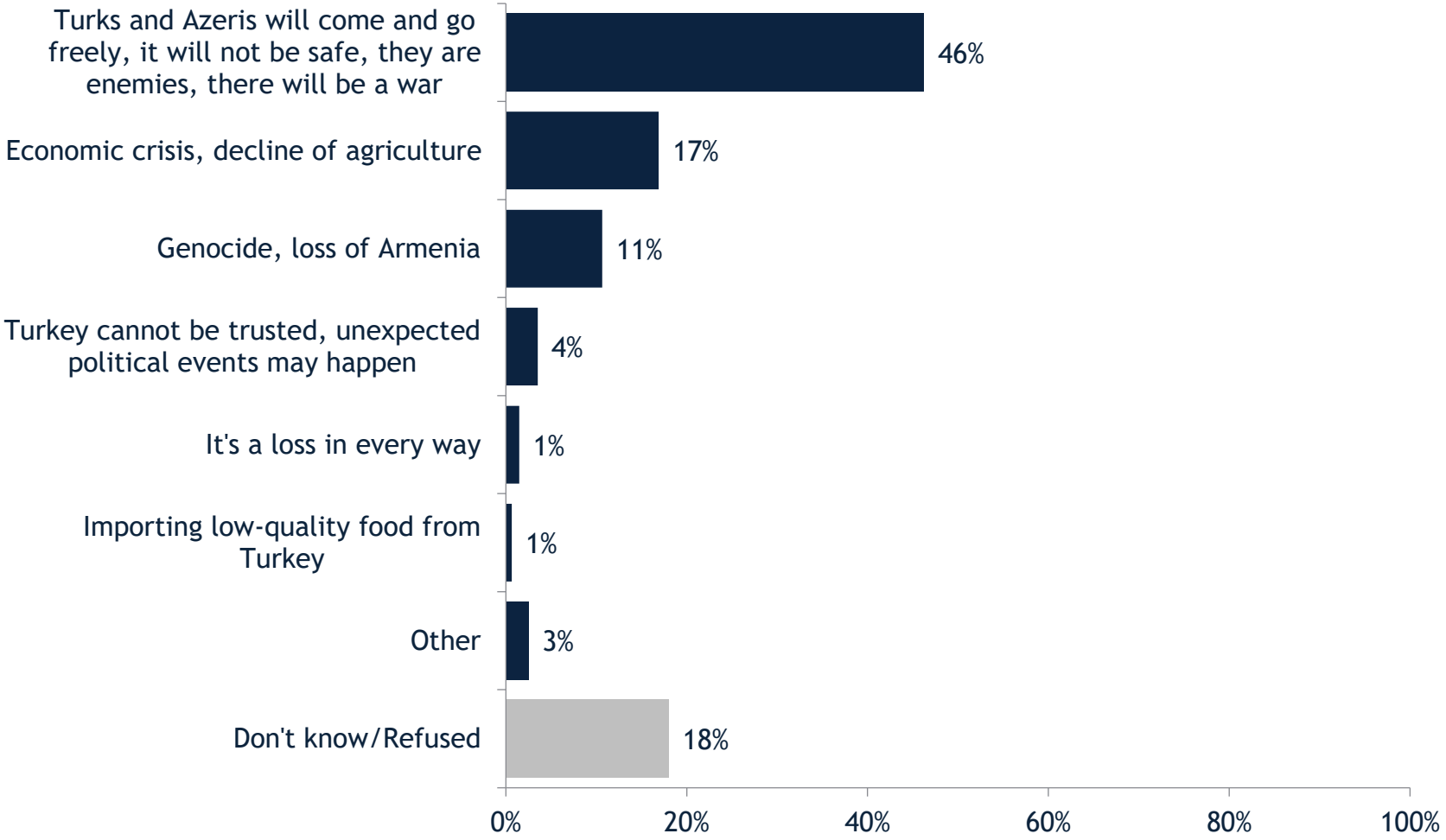
(Spontaneous, among n=638 who support opening the border with Turkey)



*Responses receiving <1% are collapsed into *Other*.

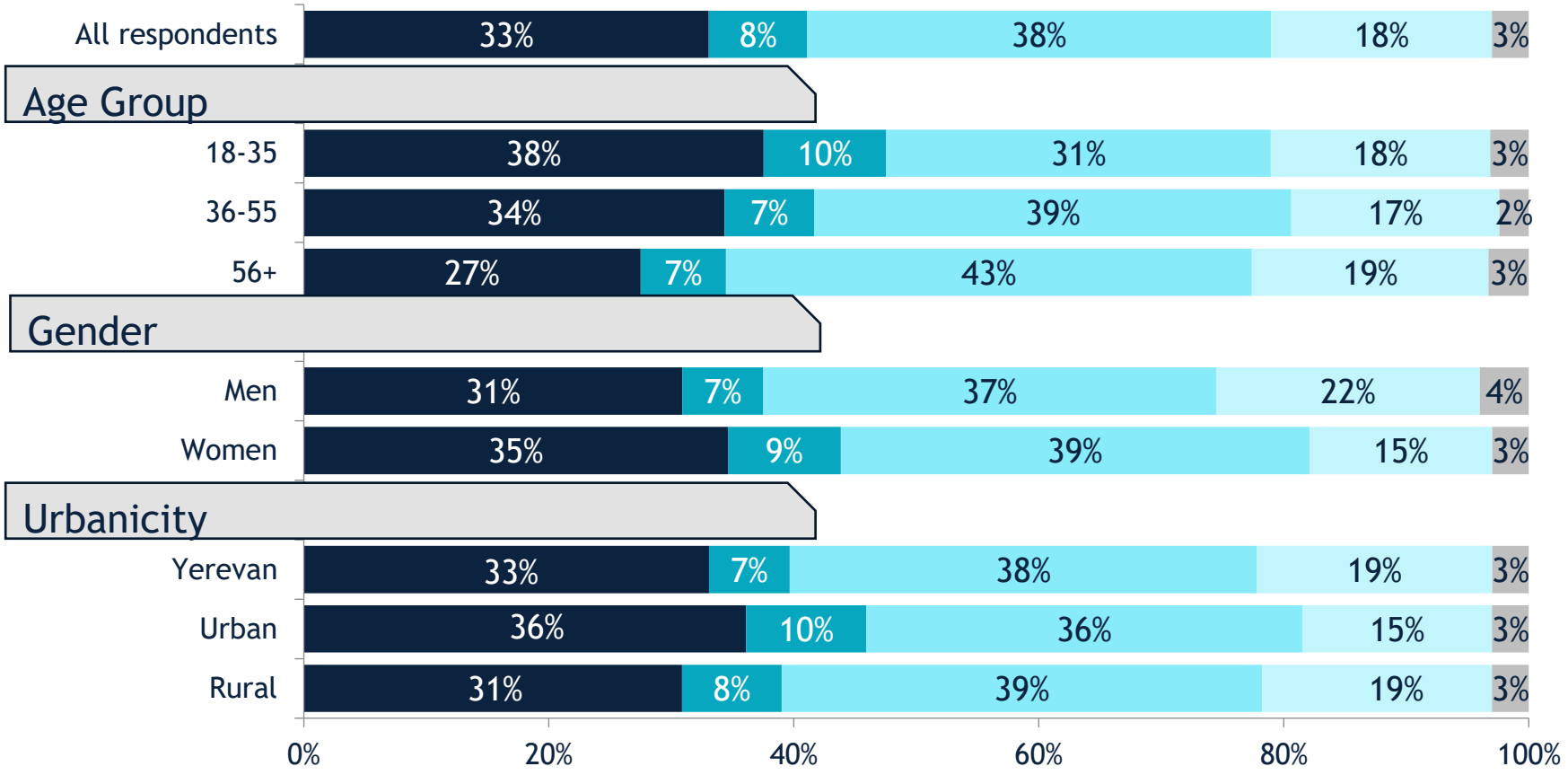
What do you think is the main disadvantage of opening the border with Turkey?

(Spontaneous, among n=832 who oppose opening the border with Turkey)

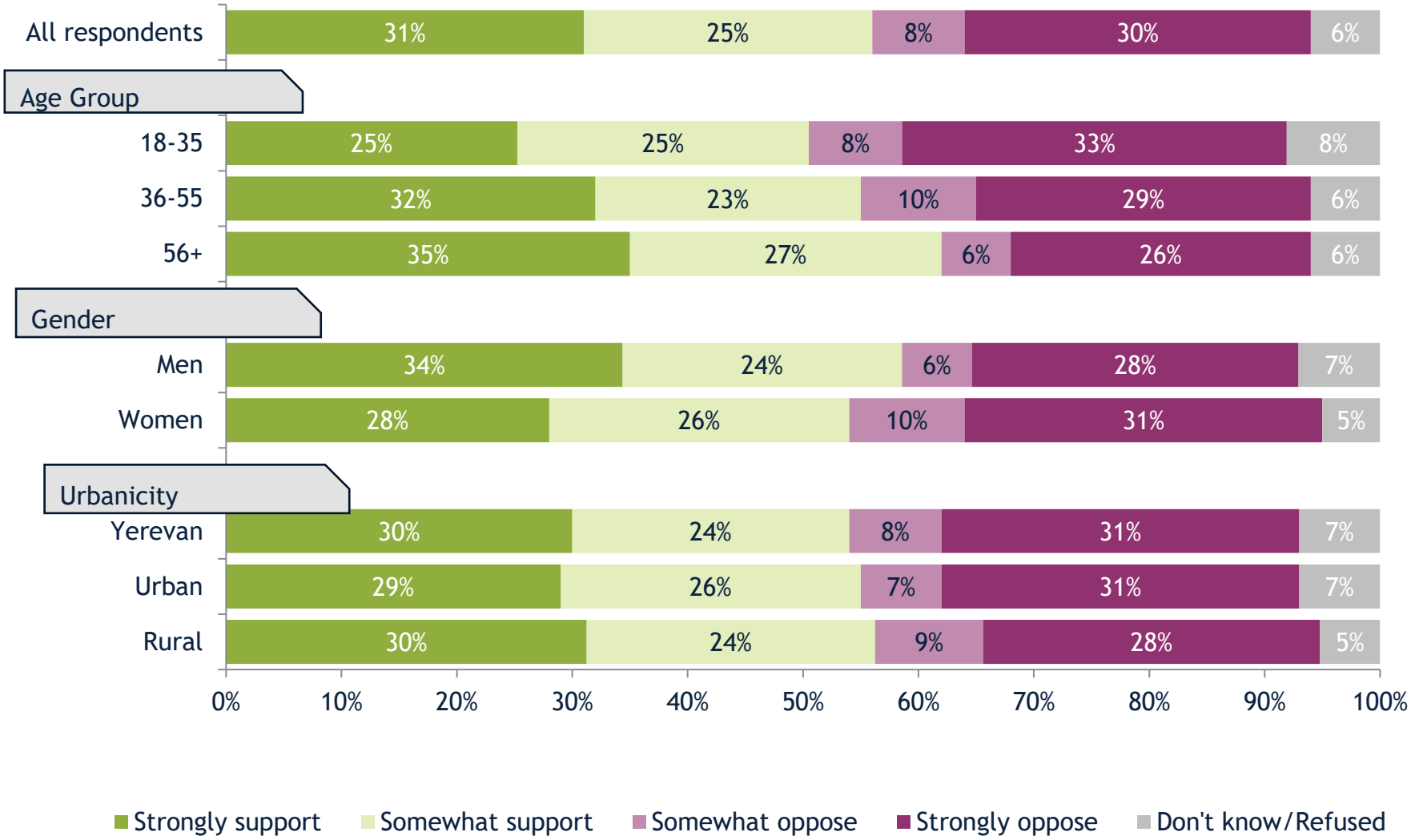


*Responses receiving <1% are collapsed into *Other*.

Would you consider peace with Azerbaijan desirable and/or attainable as a foreign policy goal in the present?

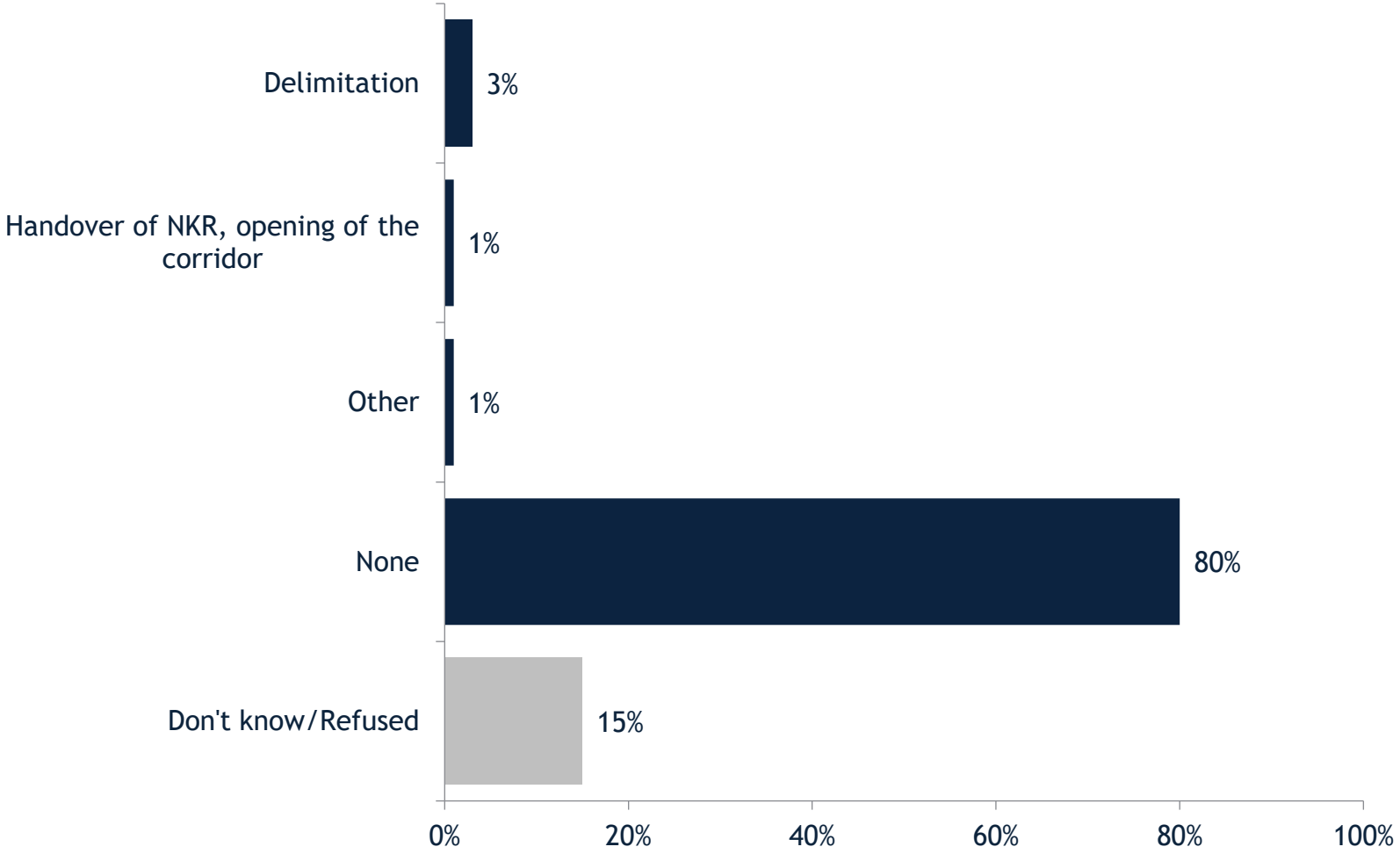


Do you support or oppose signing a peace treaty between Armenia and Azerbaijan?



Which concession, if any, would you be willing to make to achieve peace with Azerbaijan?

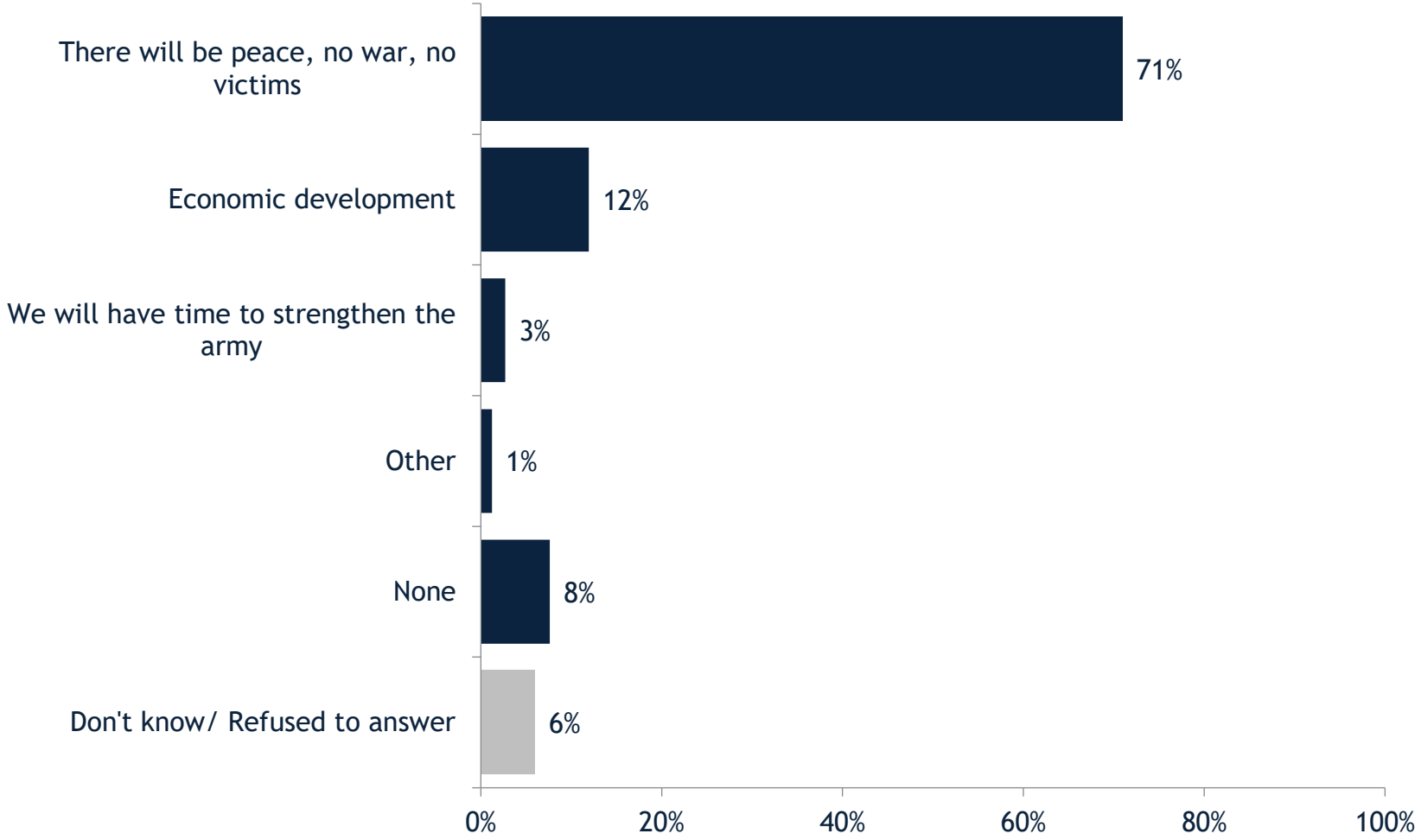
(Spontaneous, among n=840 who support signing a peace treaty with Azerbaijan)



*Responses receiving <1% are collapsed into *Other*.

In your opinion how will Armenia benefit from a lasting peace agreement between Armenia and Azerbaijan?

(Spontaneous, among n=840 who support signing a peace treaty with Azerbaijan)



*Responses receiving <1% are collapsed into *Other*.

Media and Sources of Information

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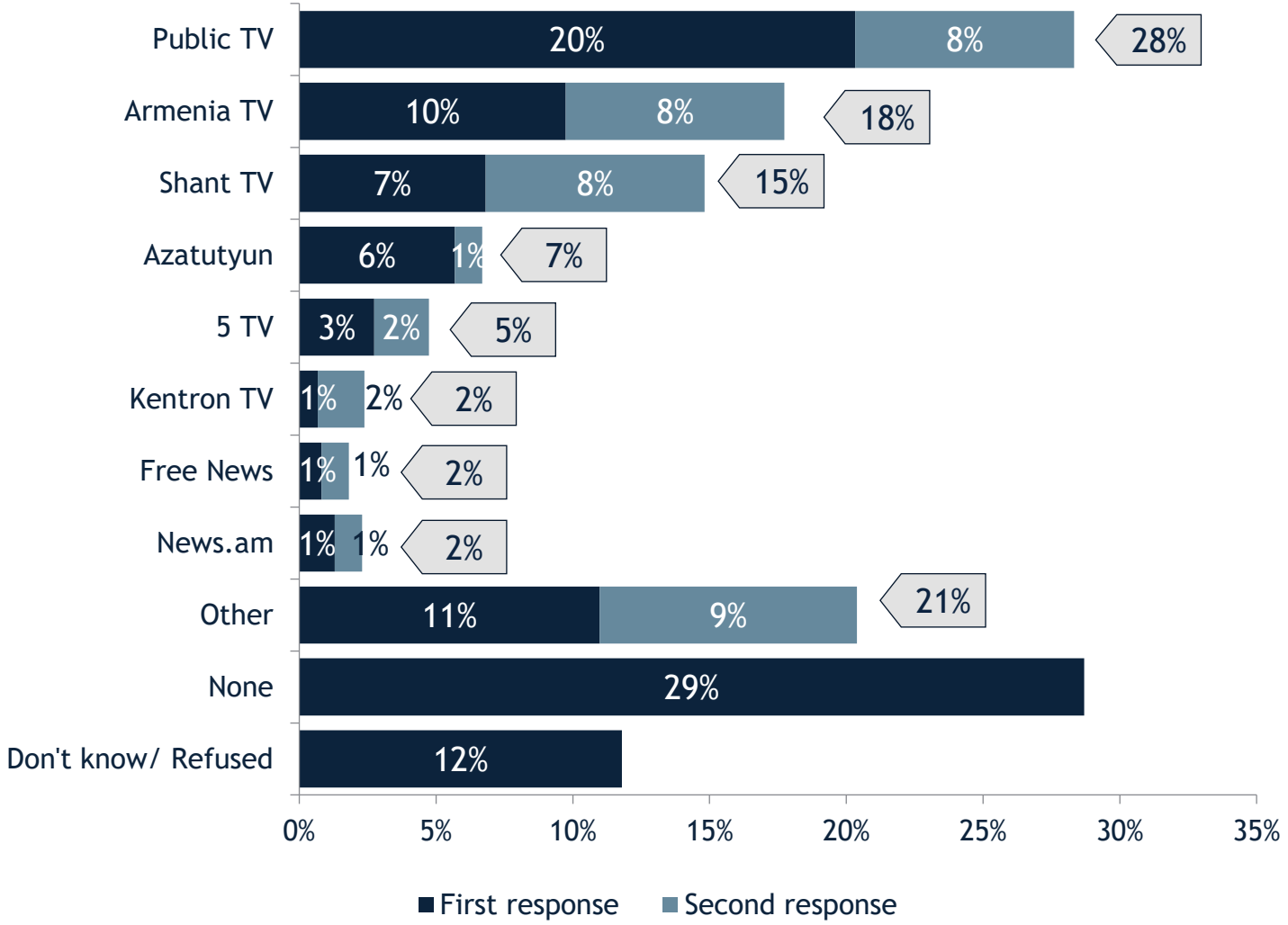
Which specific media outlets do you consider most trustworthy for political information?

(Spontaneous response; up to 2 responses permitted)



*Responses receiving <2% cumulative are collapsed into *Other*.

Demographics

Photo by Dinozzzaver on Shutterstock.com

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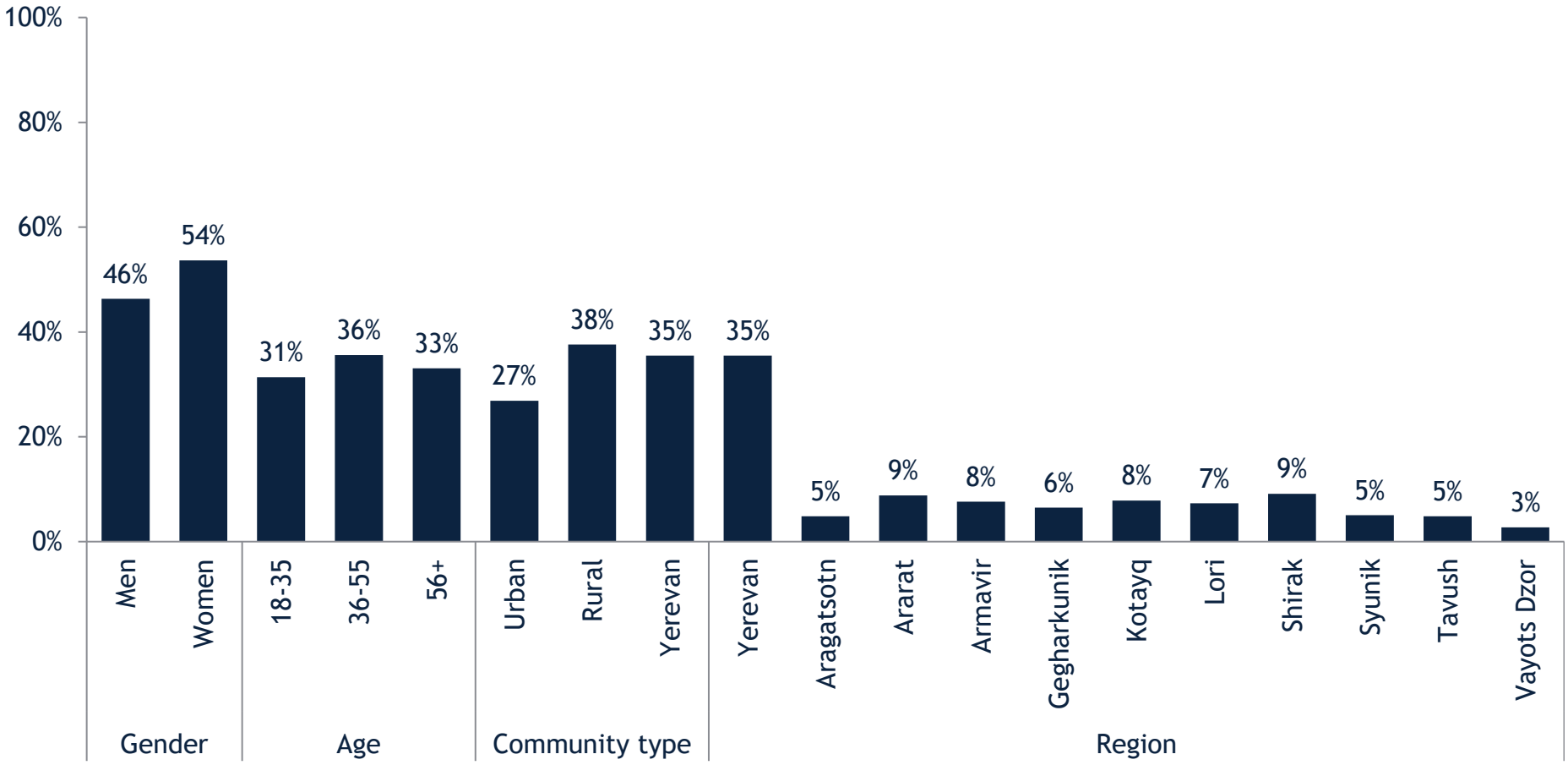
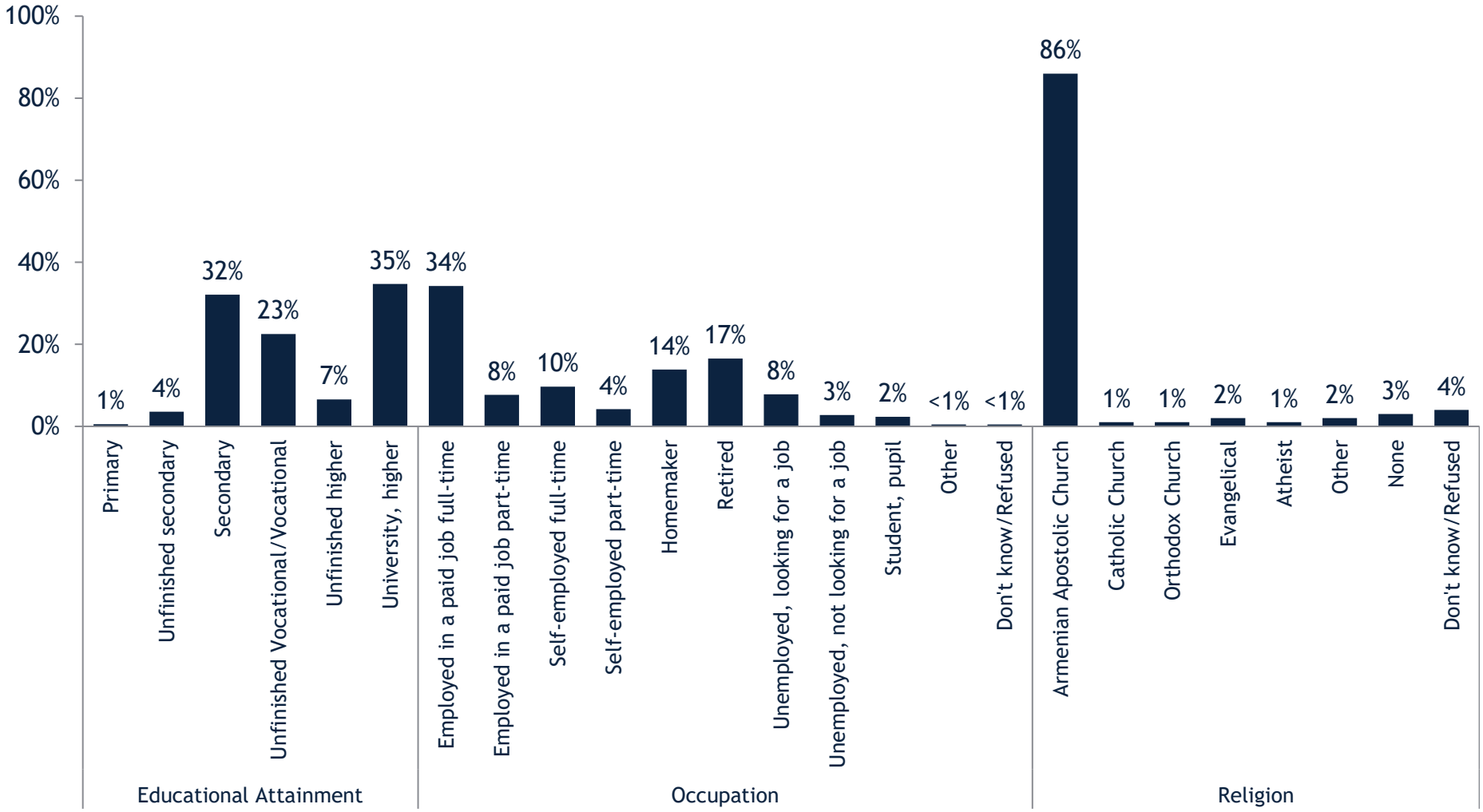
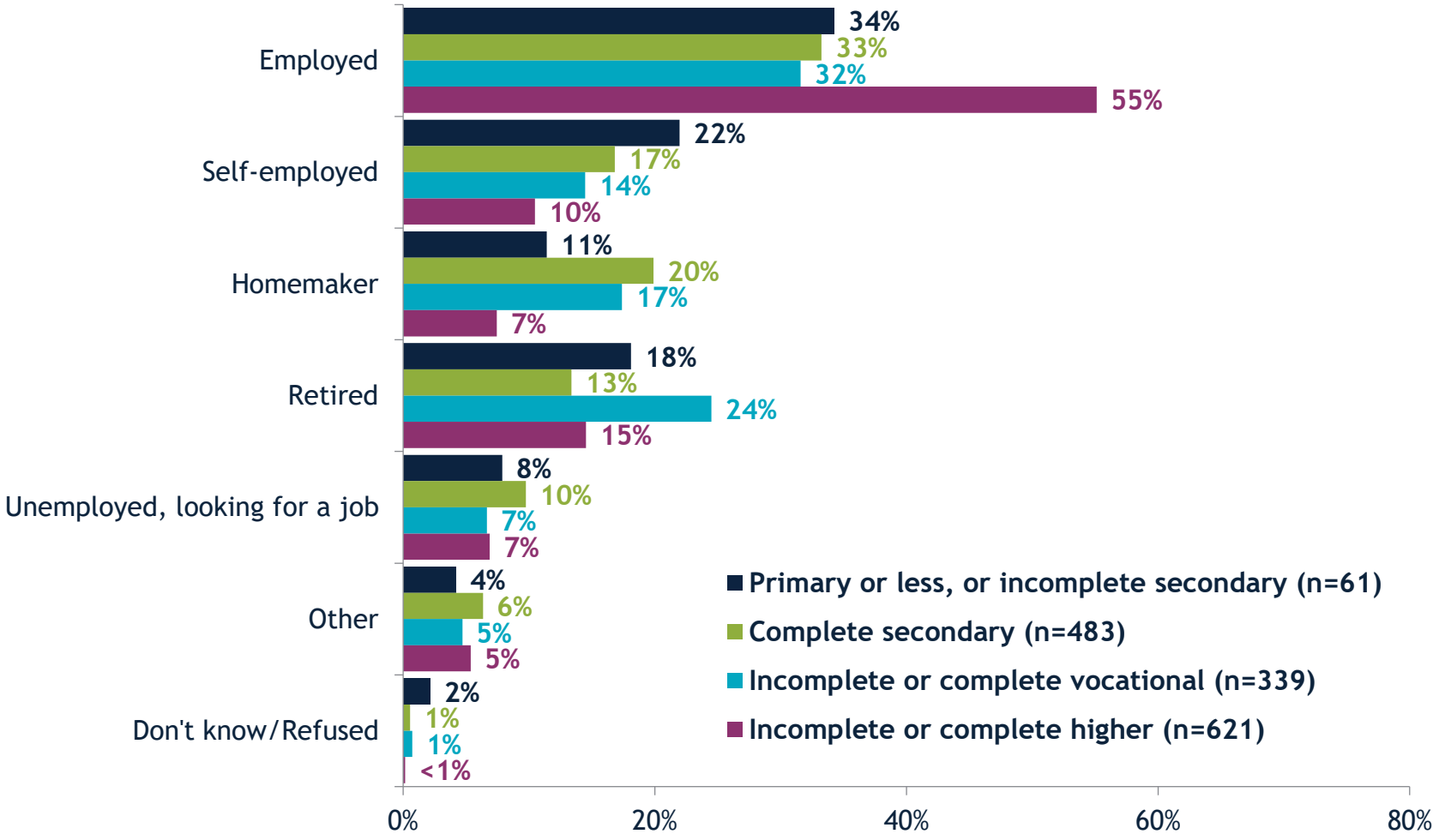
Demographics



Demographics

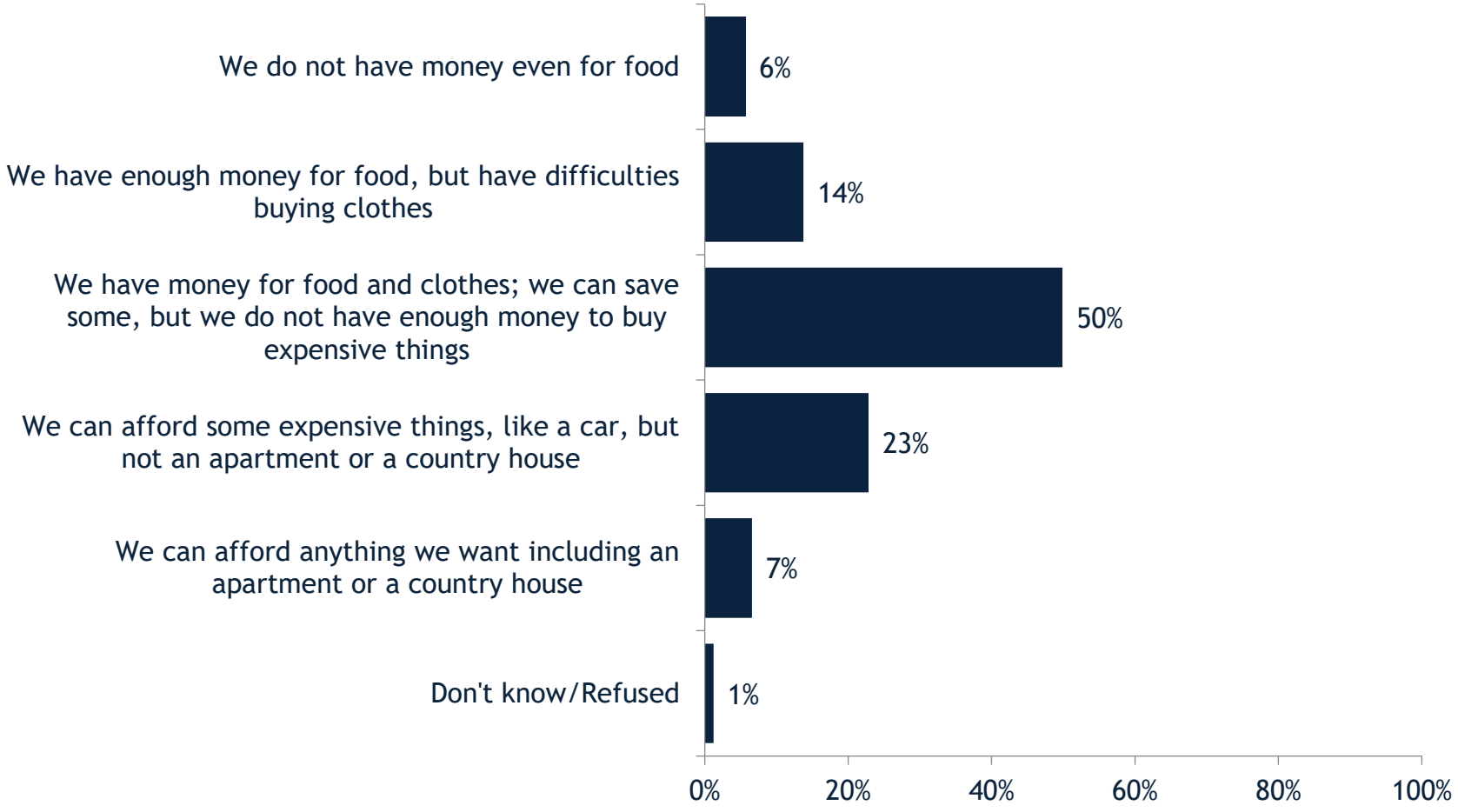


Occupation by Educational Attainment Group

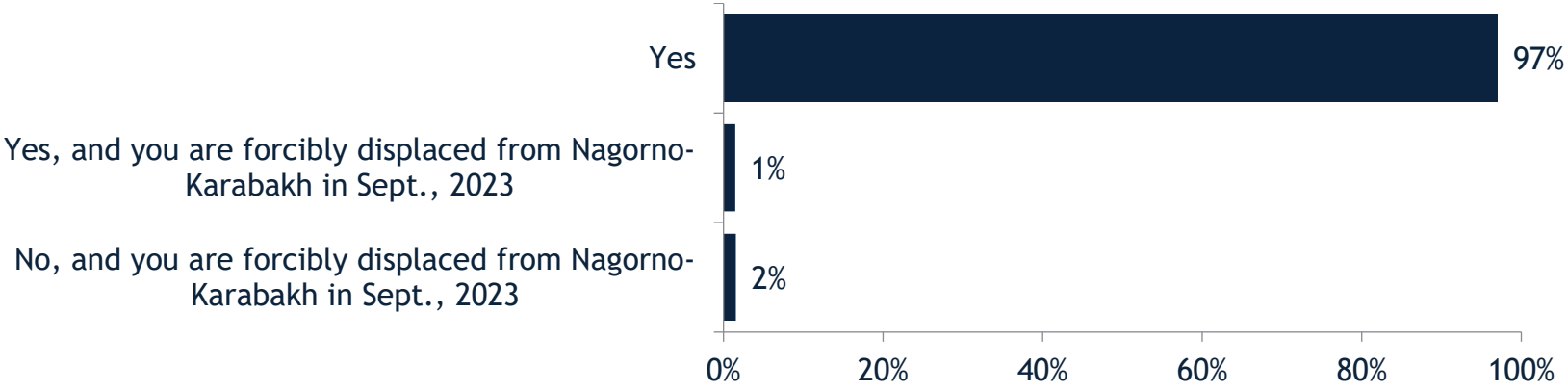


*Other includes "Student, pupil" and "Unemployed, not looking for a job" responses.

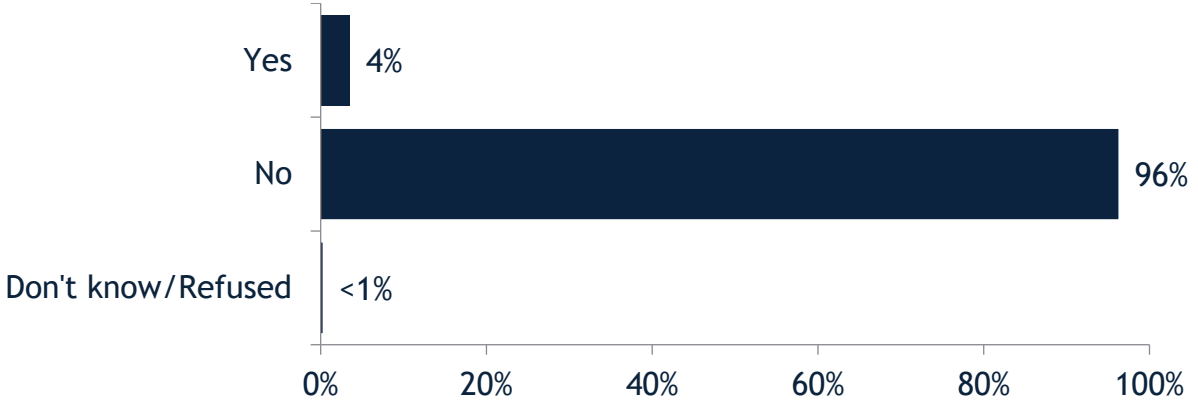
Which best describes the combined income of your household?



Are you a citizen of the Republic of Armenia?

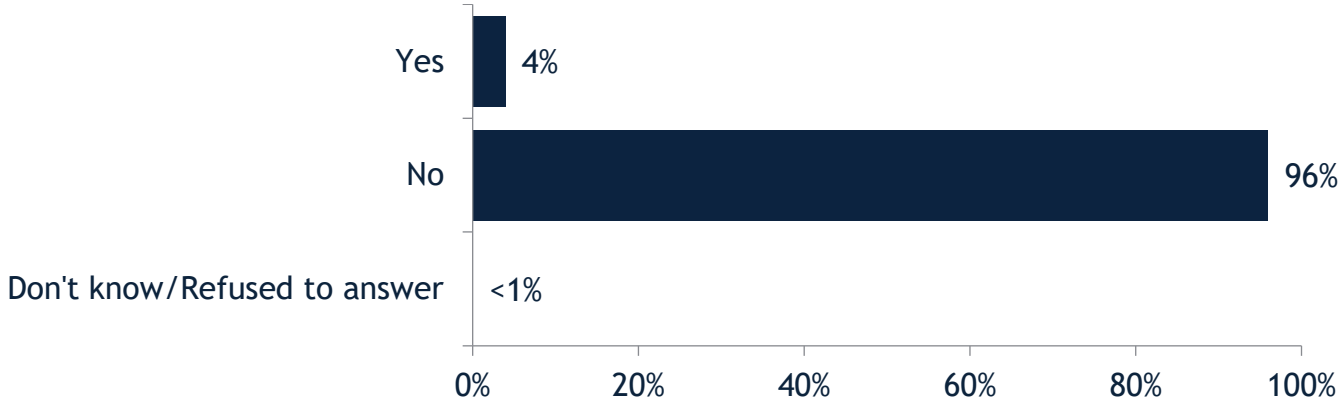


Would you characterize yourself as a forcibly displaced person from Nagorno-Karabakh?*



*Note that a small number of Armenian citizens characterized themselves as displaced persons from Nagorno-Karabakh, having been displaced prior to September 2023.

Are you a member of any political party?



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