



Public Opinion Survey: Residents of Armenia

August 2020



Detailed Methodology

- The survey was conducted on behalf of the International Republican Institute's (IRI) [Center for Insights in Survey Research](#) by Breavis (represented by IPSC LLC).
- Data was collected throughout Armenia between August 15 and August 25, 2020, through phone interviews, with respondents selected by the random digit dialing (RDD) probability sampling of mobile phone numbers.
- The sample consisted of 1,515 permanent residents of Armenia aged 18 or older. It is representative of the population with access to a mobile phone, which excludes approximately 1.2% of adults.
- Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age, gender and community type.
- The margin of error does not exceed plus or minus 2.5 points for the full sample.
- The response rate was 23 percent. This response rate is substantially lower than IRI's most recent survey in Armenia, which was held during the State of Emergency and may have temporarily boosted response rates. Additional vetting of the sample did not reveal any particular bias related to the lower response rate.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the [U.S. Agency for International Development.](#)

Weighted (Disaggregated) Bases

| Disaggregate | Disaggregation Category | Base | Share |
|--------------------------|---------------------------|---------|-------|
| Age Groups | 18-35 years old | n=560 | 37% |
| | 36-55 years old | n=527 | 35% |
| | 56+ years old | n=428 | 28% |
| Gender | Male | n=692 | 46% |
| | Female | n=823 | 54% |
| Disability Status | Don't have disabilities | n=1,370 | 90% |
| | Have disabilities | n=145 | 10% |
| Community type | Yerevan | n=559 | 37% |
| | Urban | n=414 | 27% |
| | Rural | n=542 | 36% |
| Education | Primary or secondary | n=520 | 34% |
| | Vocational | n=366 | 24% |
| | Higher | n=629 | 41% |
| Marital Status | Single | n=322 | 21% |
| | Married | n=1,012 | 67% |
| | Widowed or divorced | n=180 | 12% |
| Monthly Household Income | Up to AMD 130,000 | n=619 | 41% |
| | AMD 131,000 - AMD 260,000 | n=457 | 30% |
| | AMD 260,000 + | n=320 | 21% |
| | Refused or don't know | n=119 | 8% |

Weighted (Disaggregated) Bases

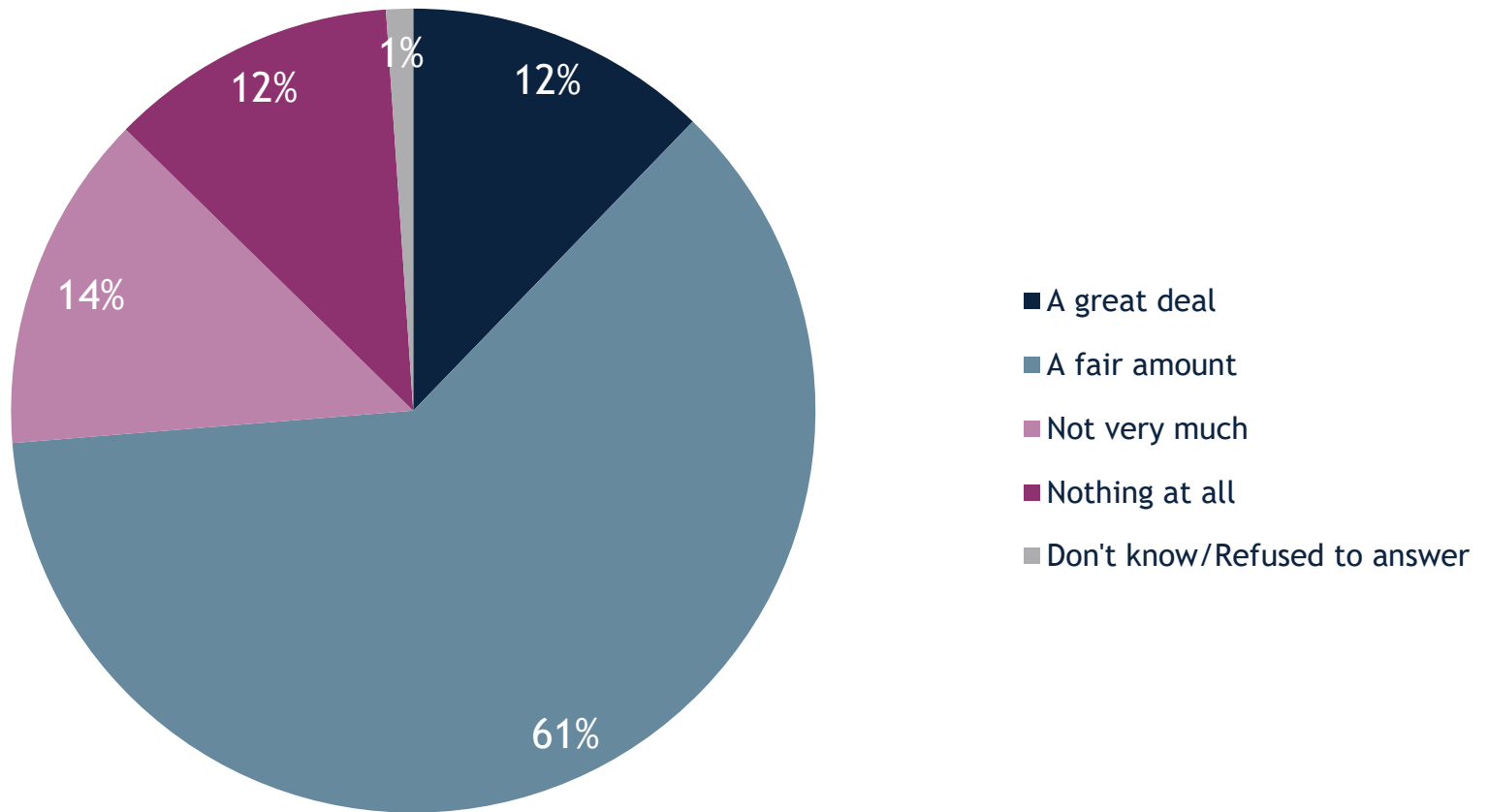
| Disaggregate | Disaggregation Category | Base | Share |
|---------------------------------|-----------------------------------|---------|-------|
| Employment Status | Employed | n=608 | 40% |
| | Self-employed | n=224 | 15% |
| | Homemaker | n=249 | 16% |
| | Retired | n=157 | 10% |
| | Unemployed, looking for job | n=159 | 10% |
| | Other | n=119 | 8% |
| Religion | Armenian Apostolic Church | n=1,337 | 88% |
| | Other | n=178 | 12% |
| Frequency of Using Social Media | Use social media on a daily basis | n=913 | 60% |
| | Use social media less frequently | n=281 | 19% |
| | Never or rarely use social media | n=321 | 21% |



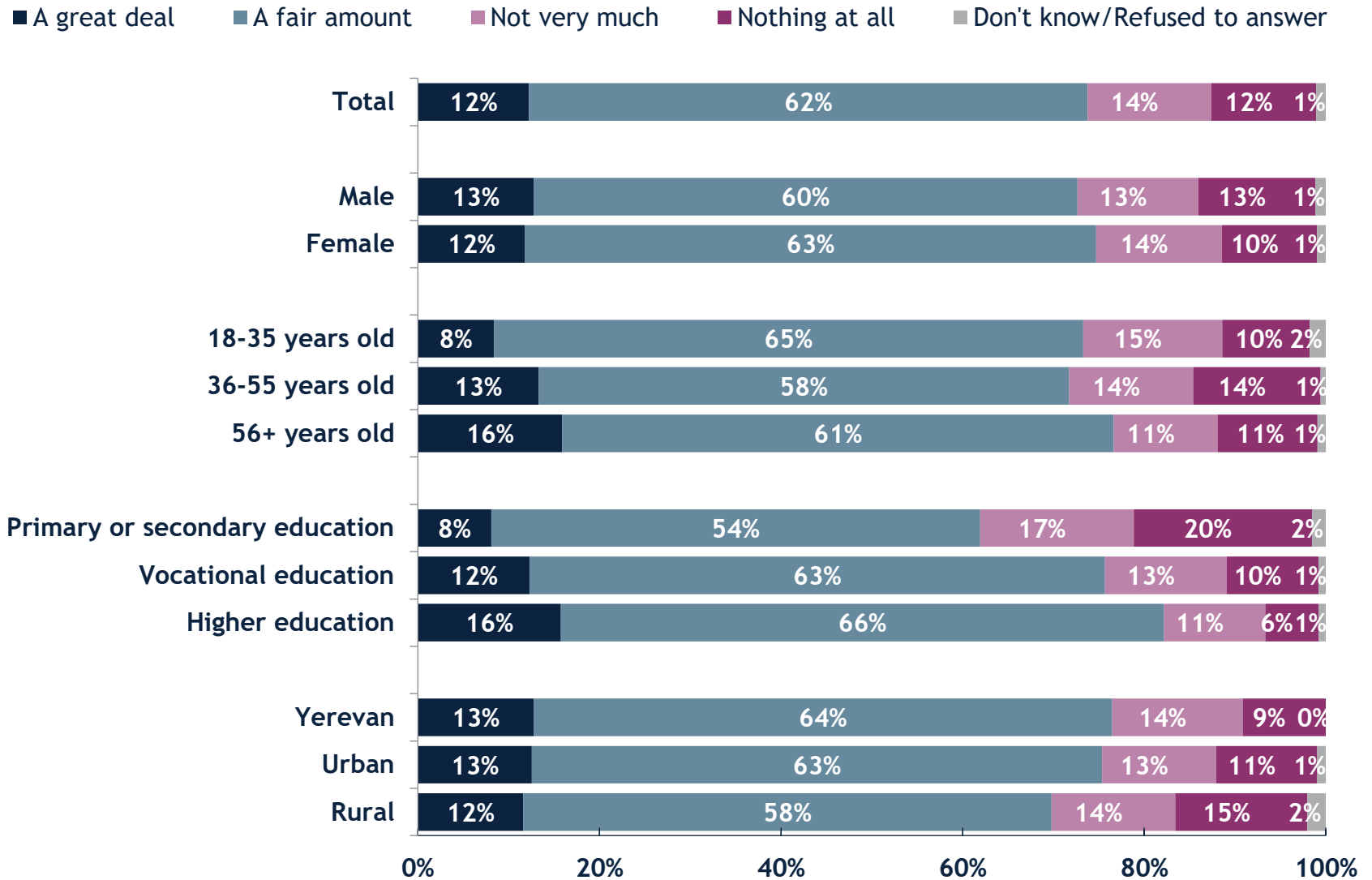
Human Rights



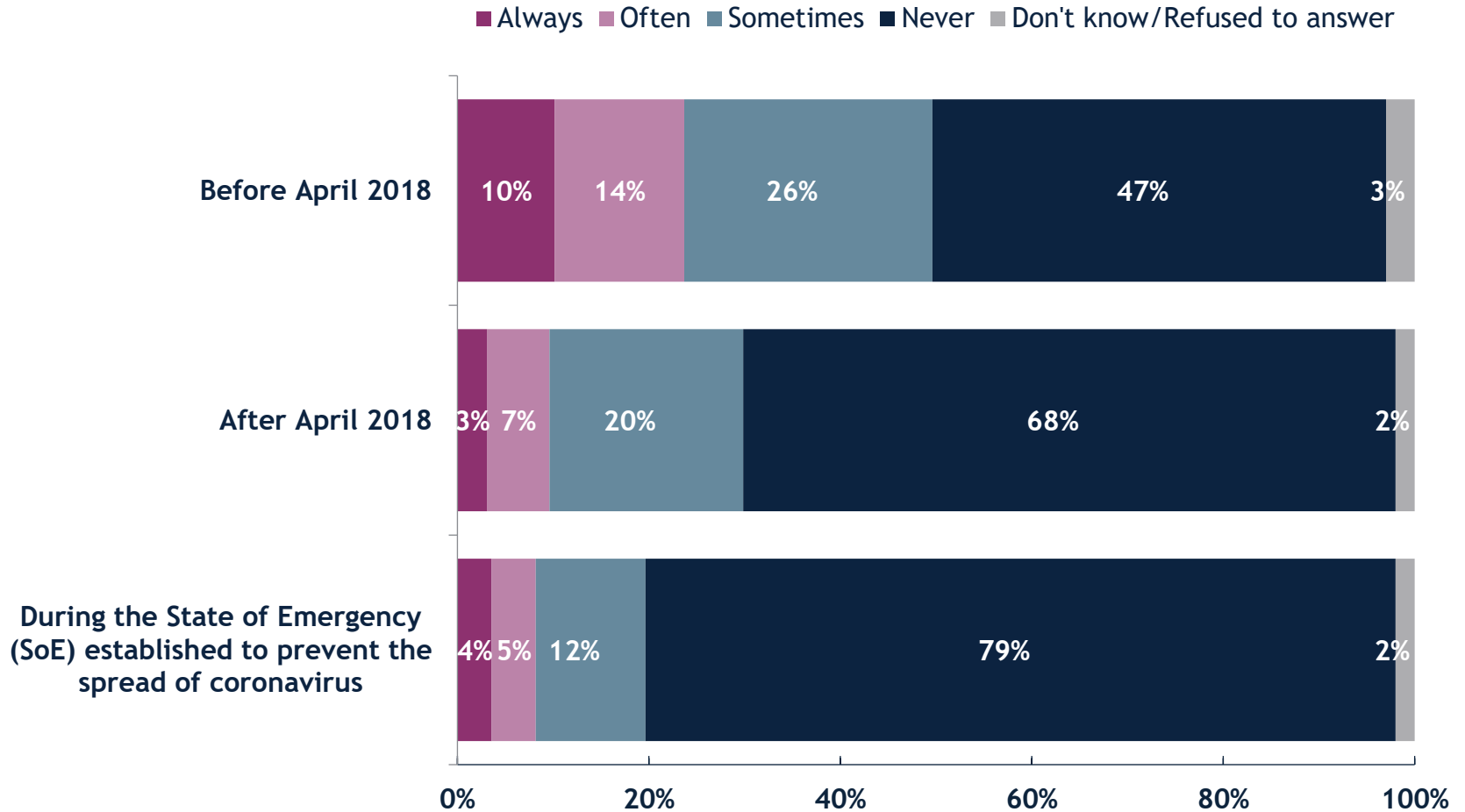
How much, if anything, would you say you know about human rights in general?



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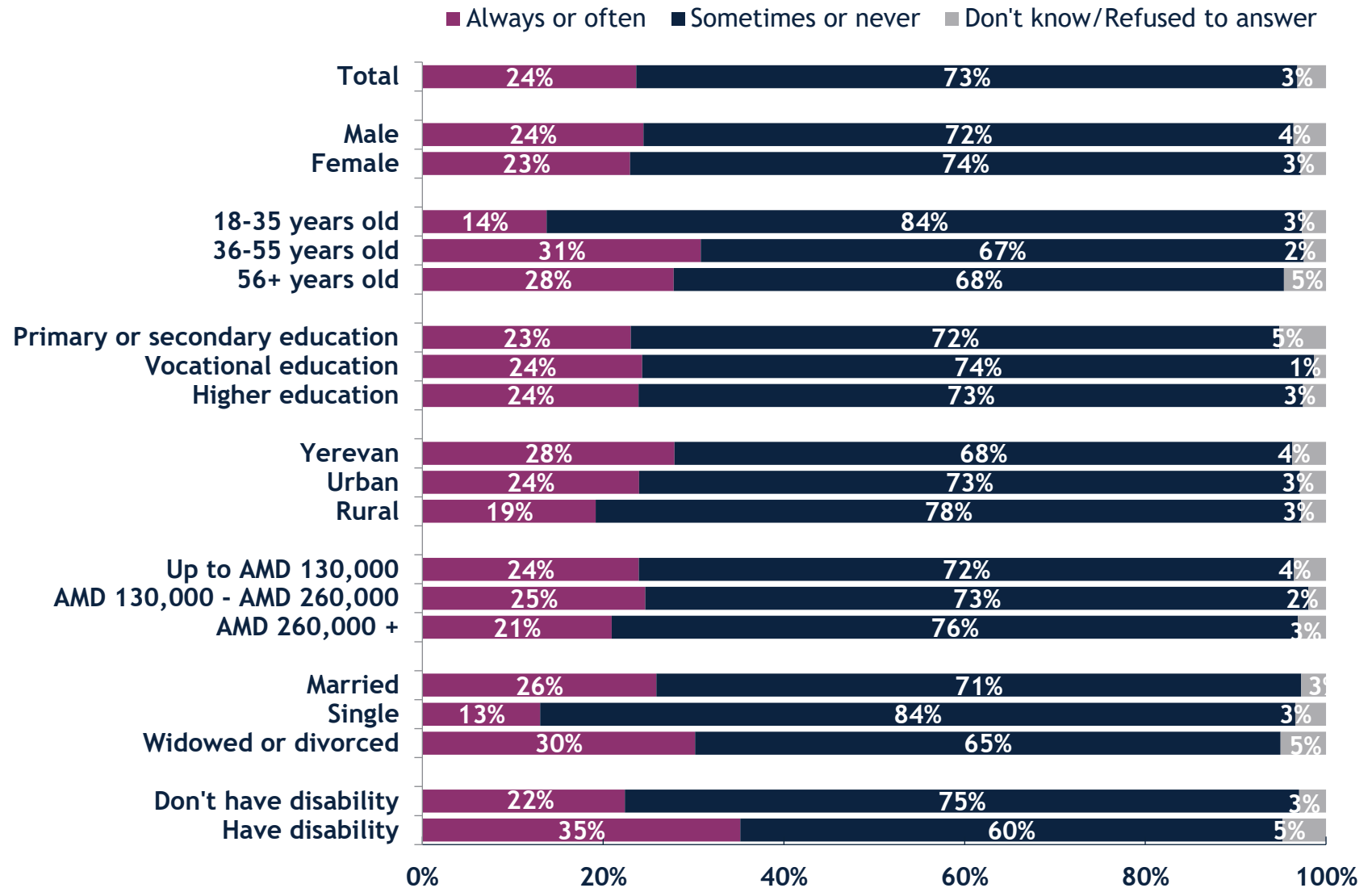


In your opinion, how often have your rights been violated in Armenia in general...?

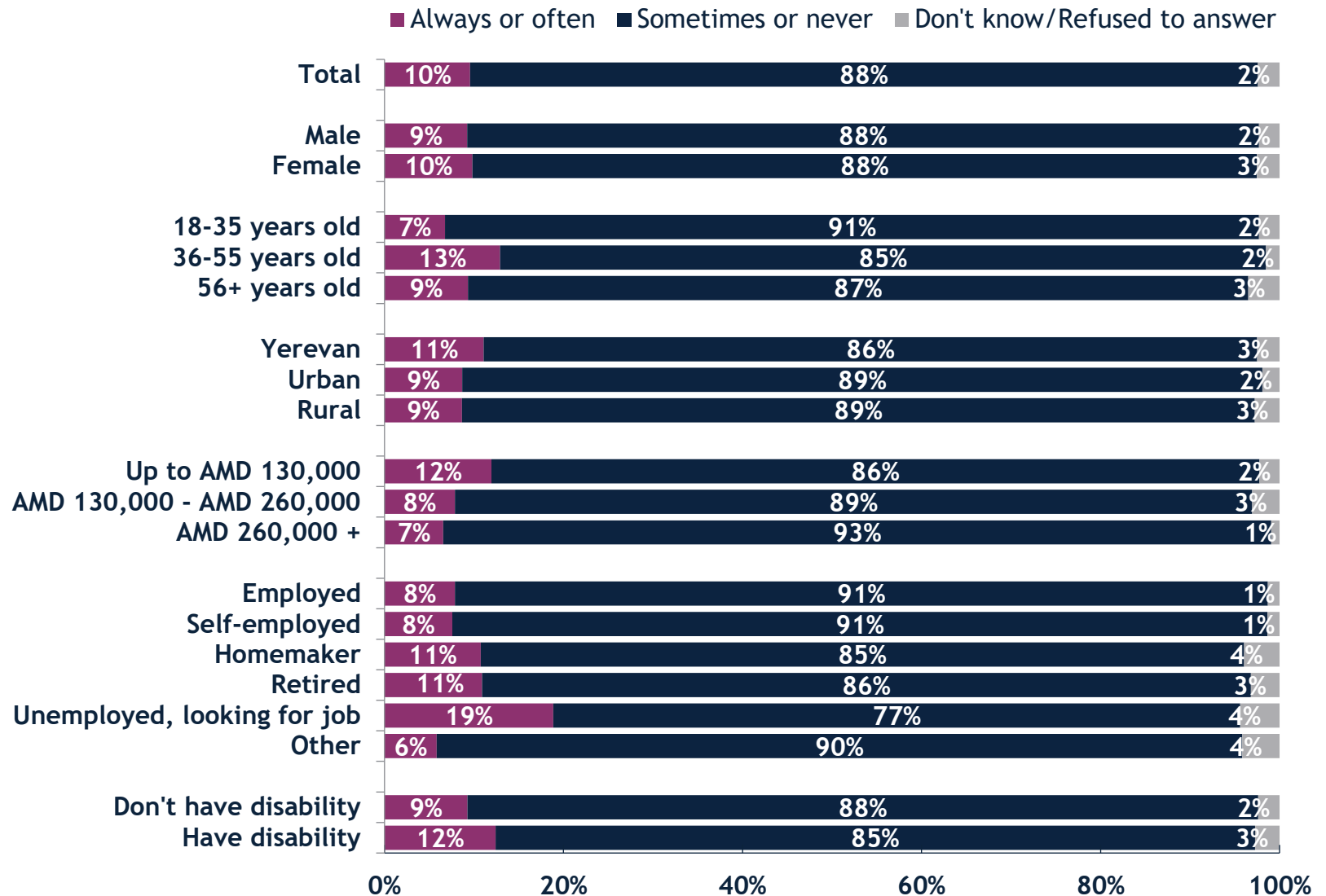


* In April 2018, Armenia experienced a remarkable popular uprising leading to the resignation of Prime Minister Serzh Sargsyan and his replacement by protest leader Nikol Pashinyan. The uprising came to be known as Armenia's 'Velvet Revolution': a broad-based movement calling for clean government, democracy and economic reform.

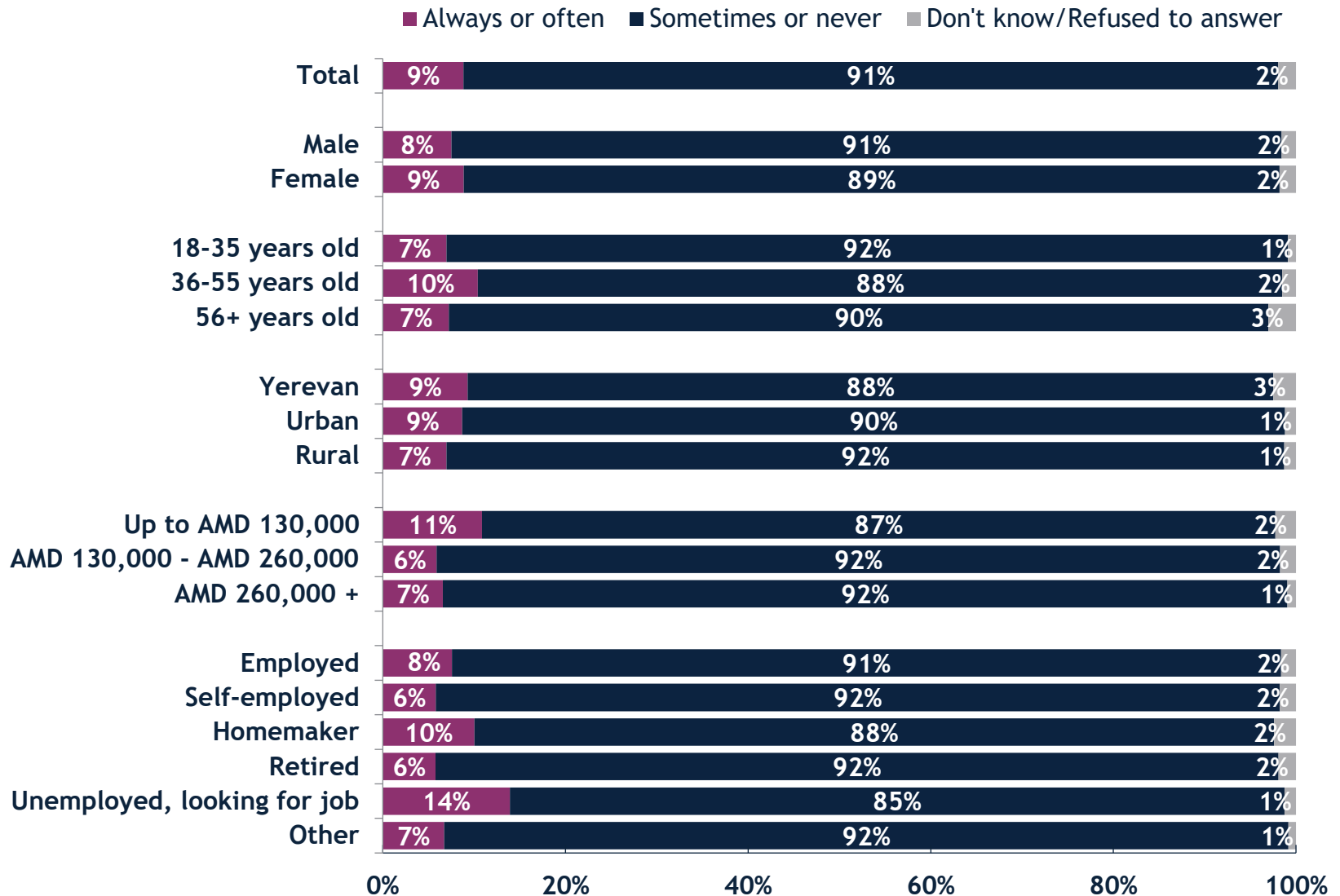
In your opinion, how often have your rights been violated in Armenia in general before April 2018?



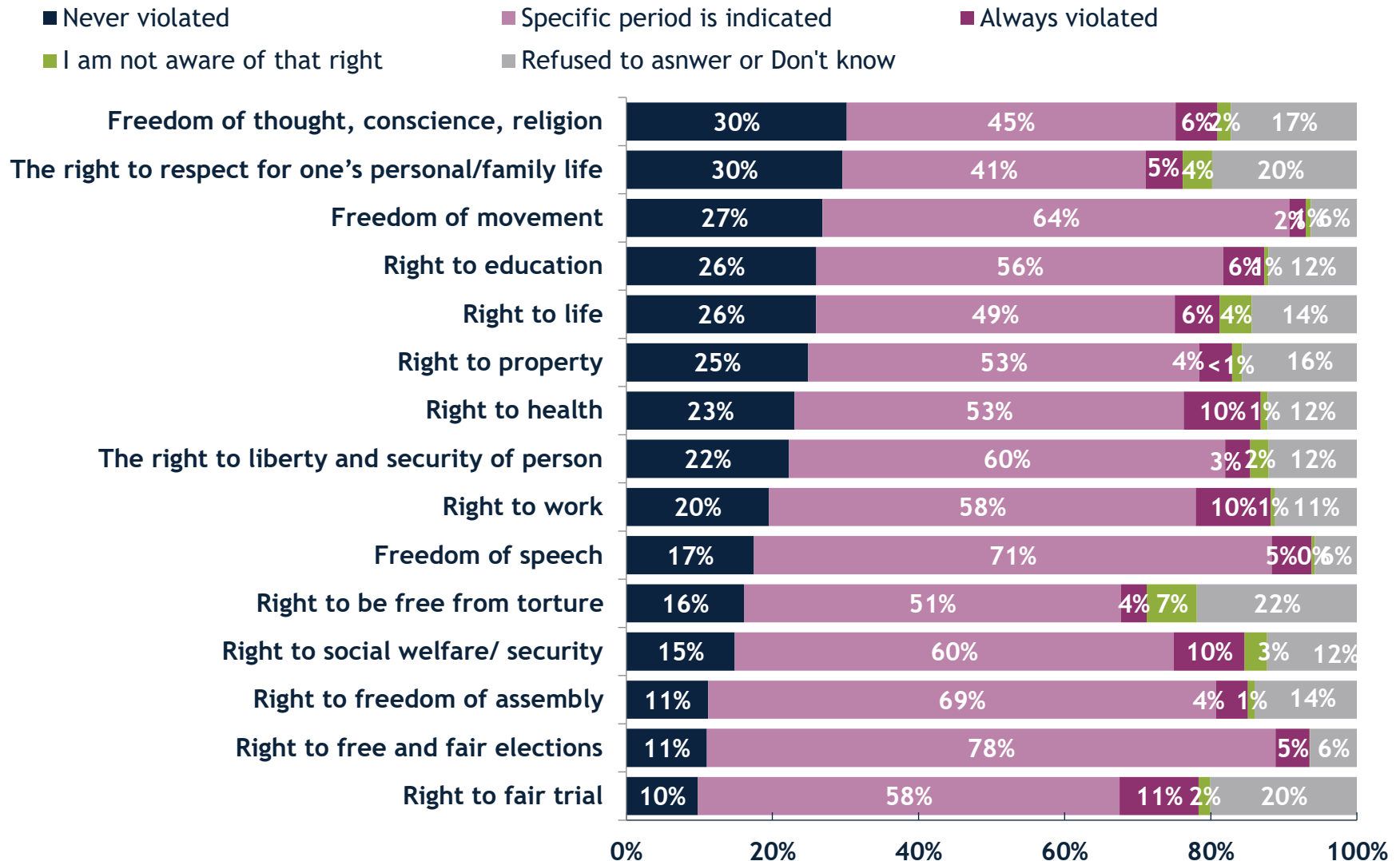
In your opinion, how often have your rights been violated in Armenia in general after April 2018?



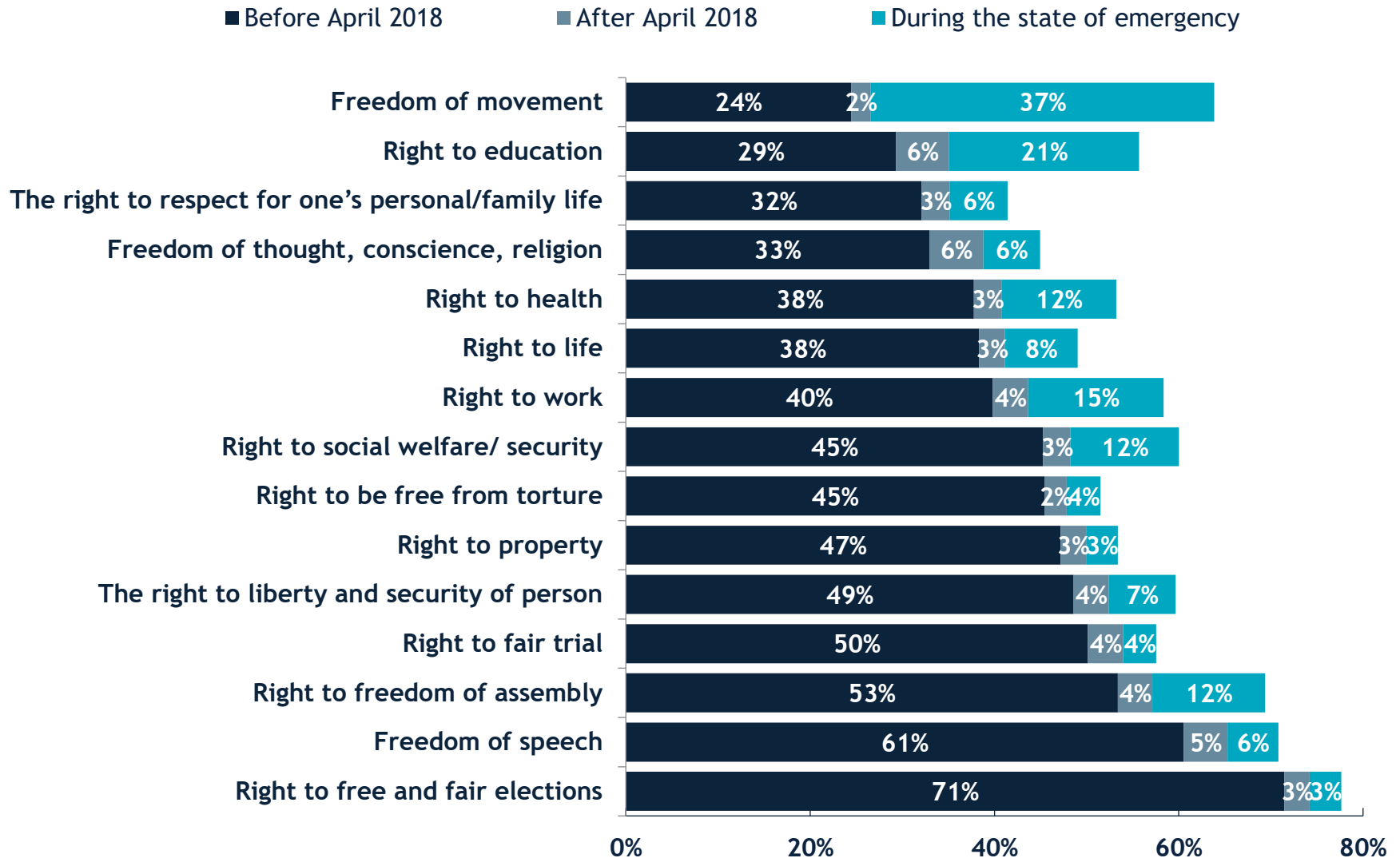
In your opinion, how often have your rights been violated in Armenia in general during the State of Emergency established to prevent the spread of coronavirus?



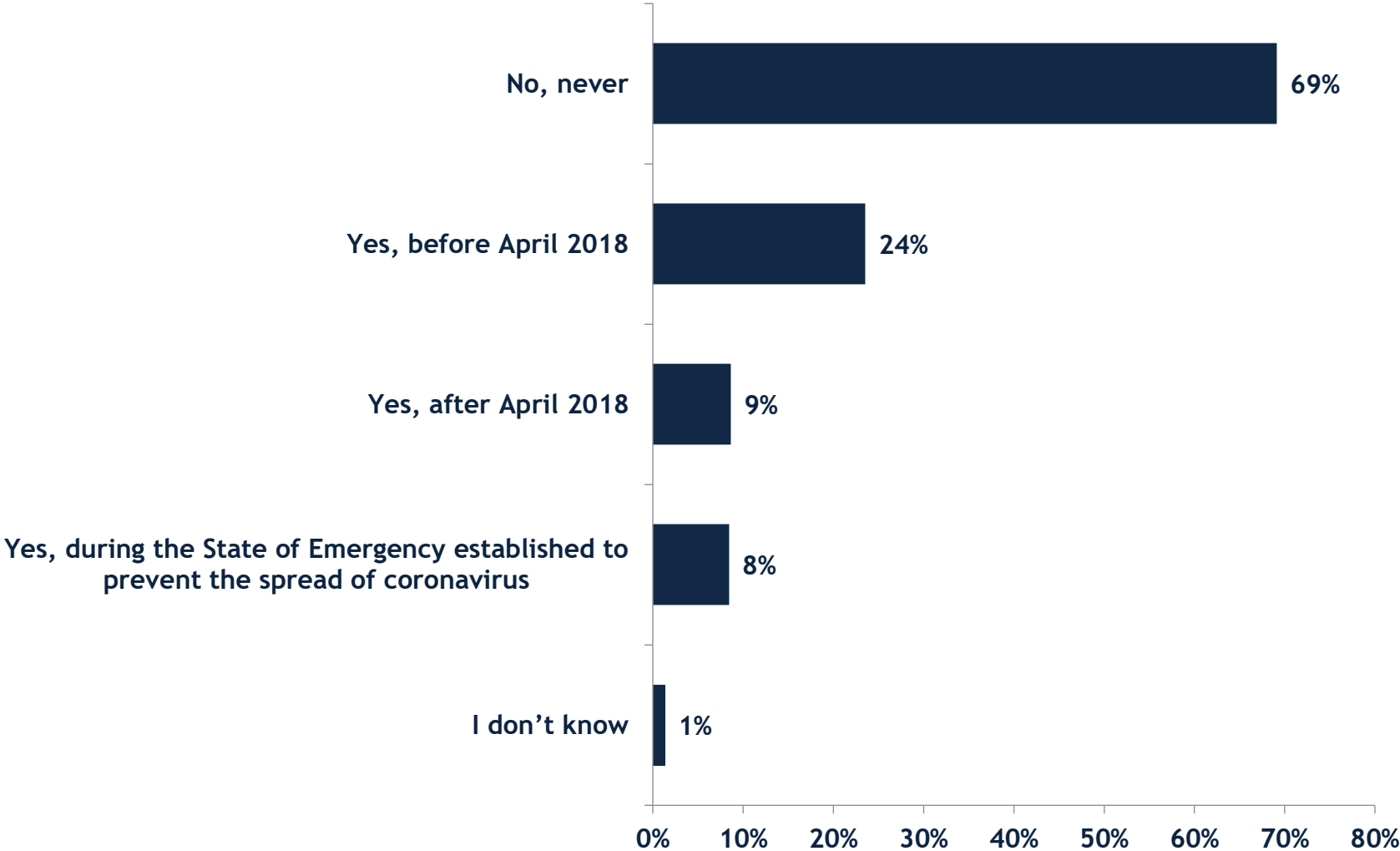
In what period were these rights and freedoms the most violated in Armenia?



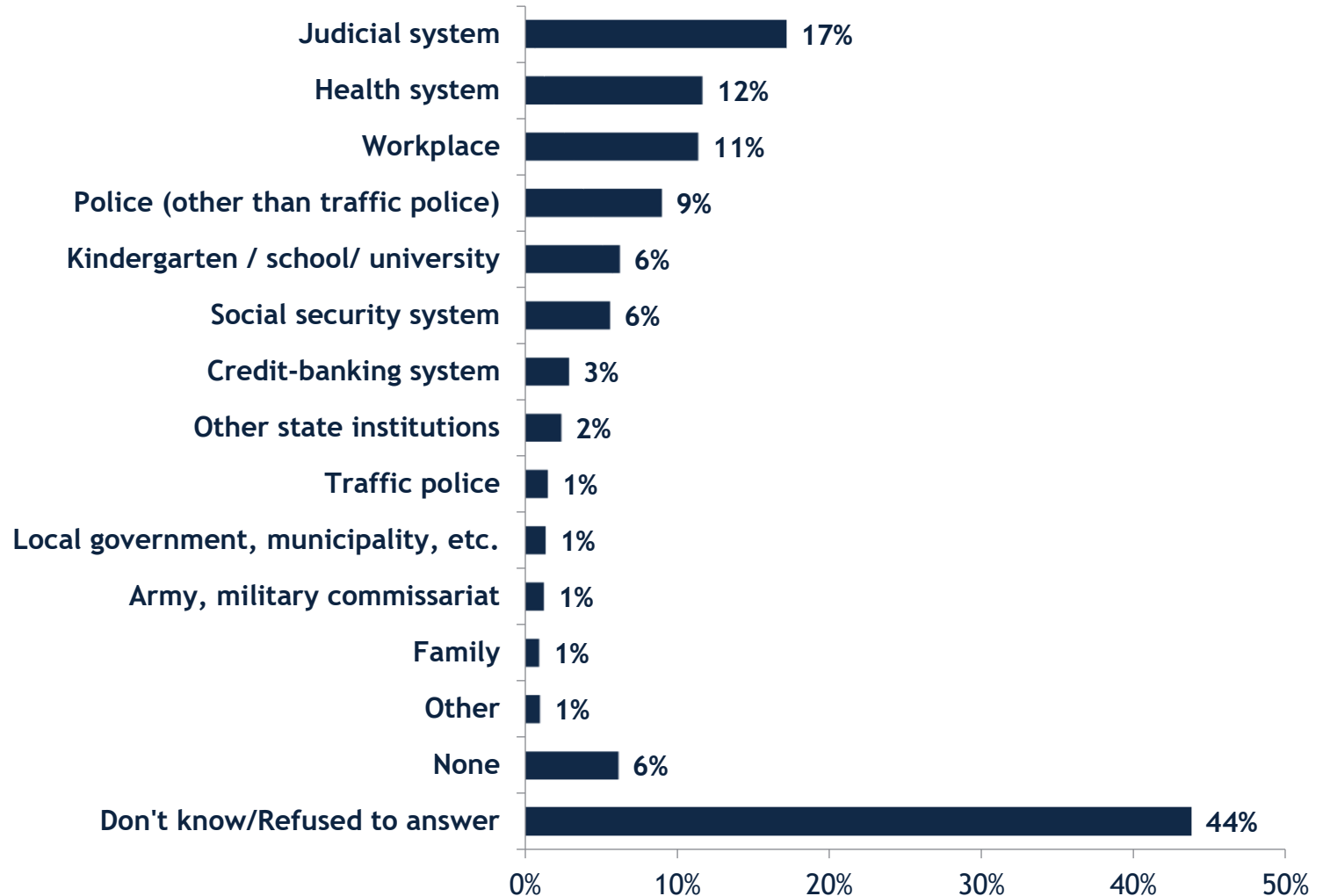
In what period were these rights and freedoms violated most in Armenia? (when specific periods are indicated)



Have you or any of your family members ever personally experienced or witnessed any violations of human rights? (Multiple answers allowed)

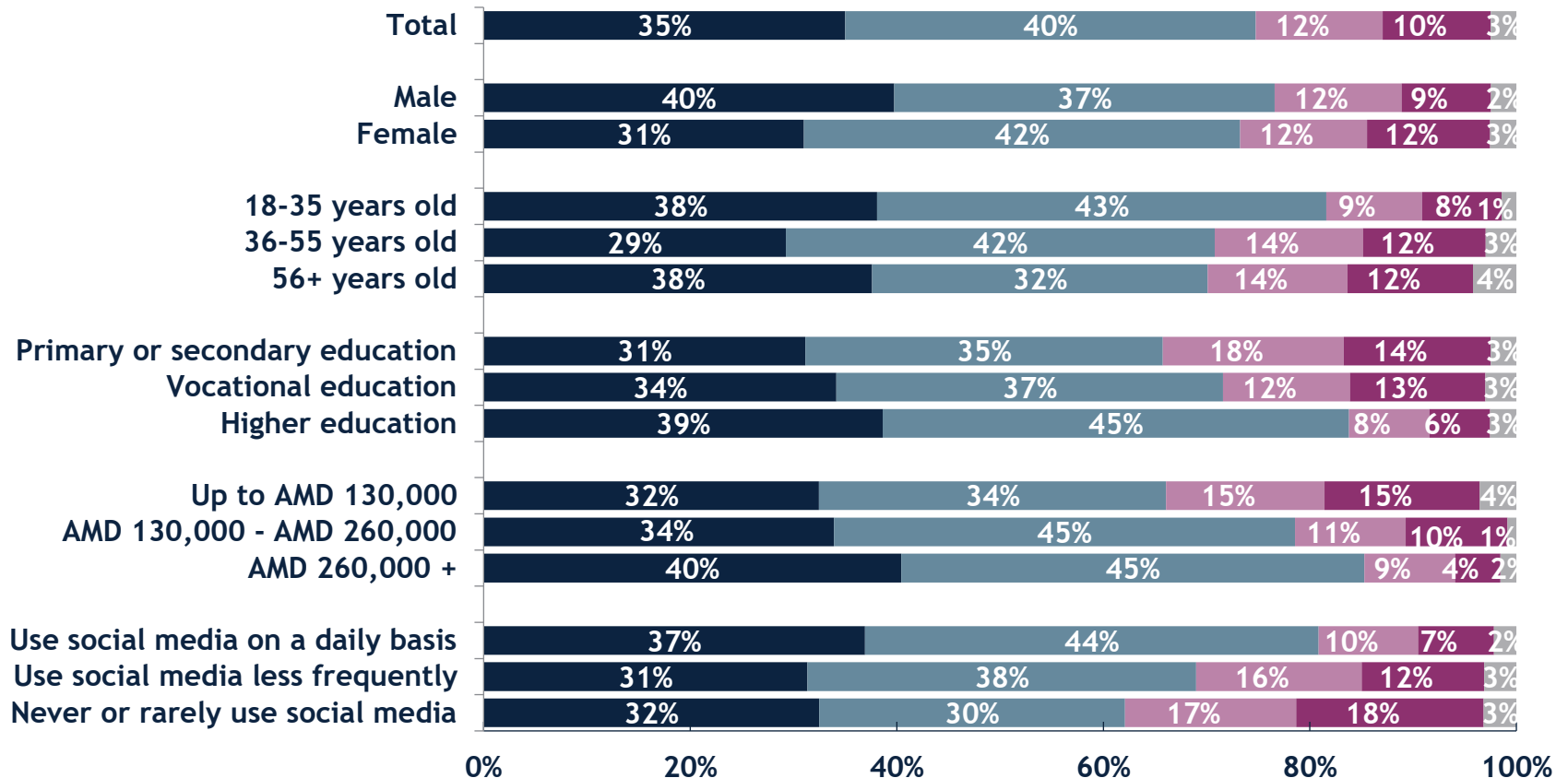


In which institutions or organizations do you think human rights violations, if any, mostly take place? (Up to 2 spontaneous answers allowed)

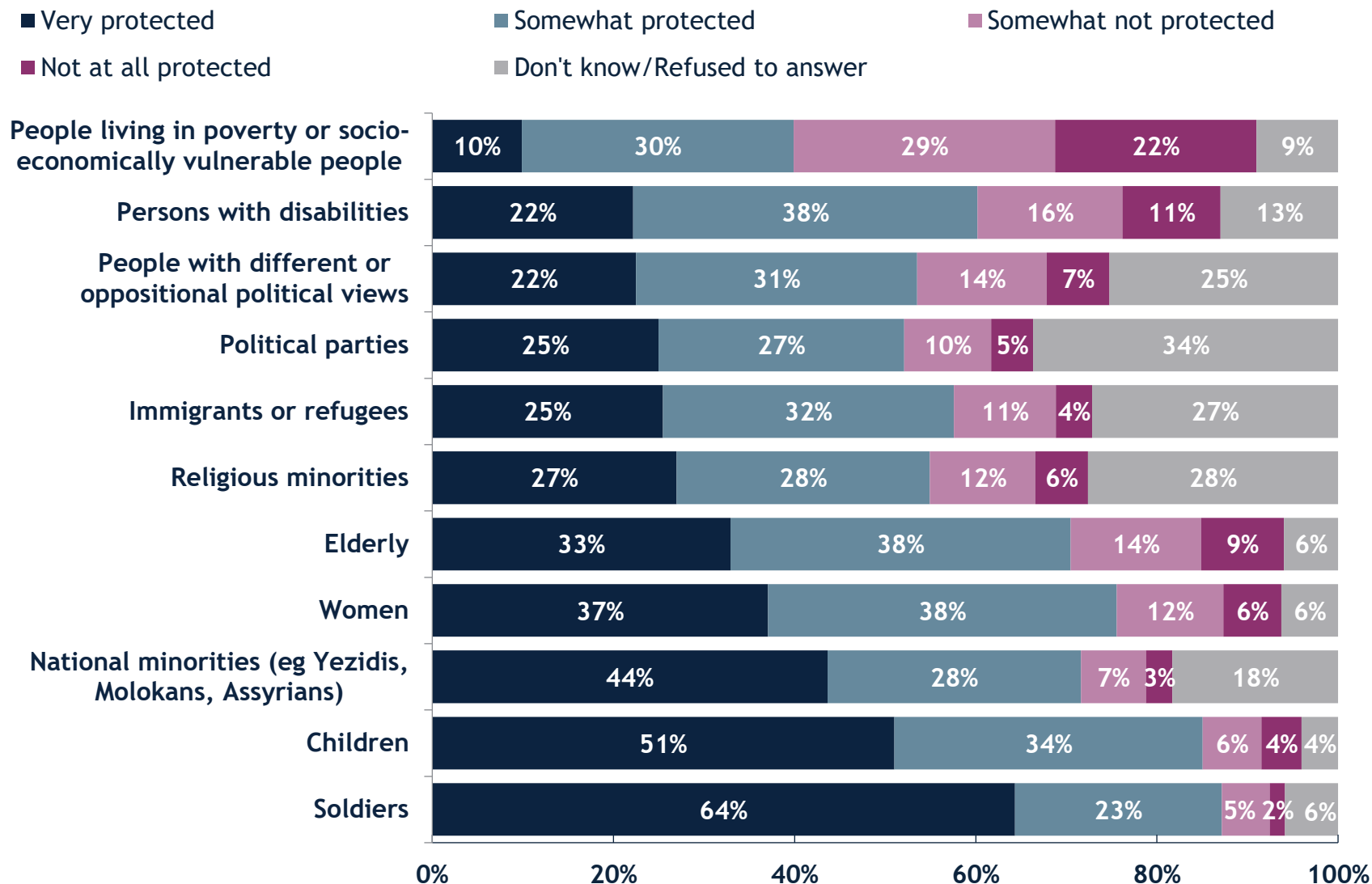


Which of the following statements do you most agree with?

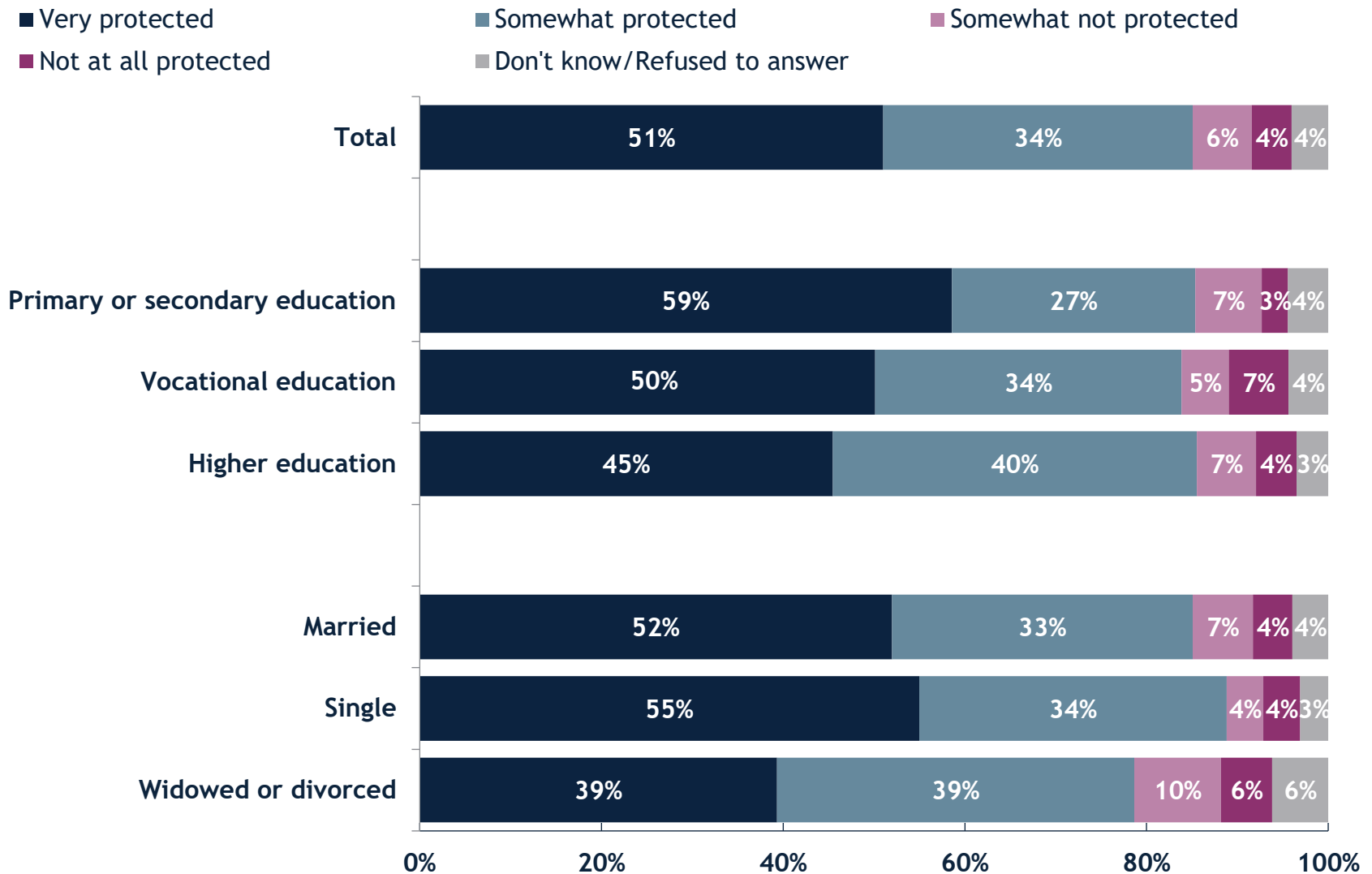
- I know my rights: I can protect my rights if needed
- I know my rights and can ask for help from the relevant people or institutions
- I don't know my rights very well: I can't defend myself if I have to
- I don't know what rights I have
- Don't know or none of the above



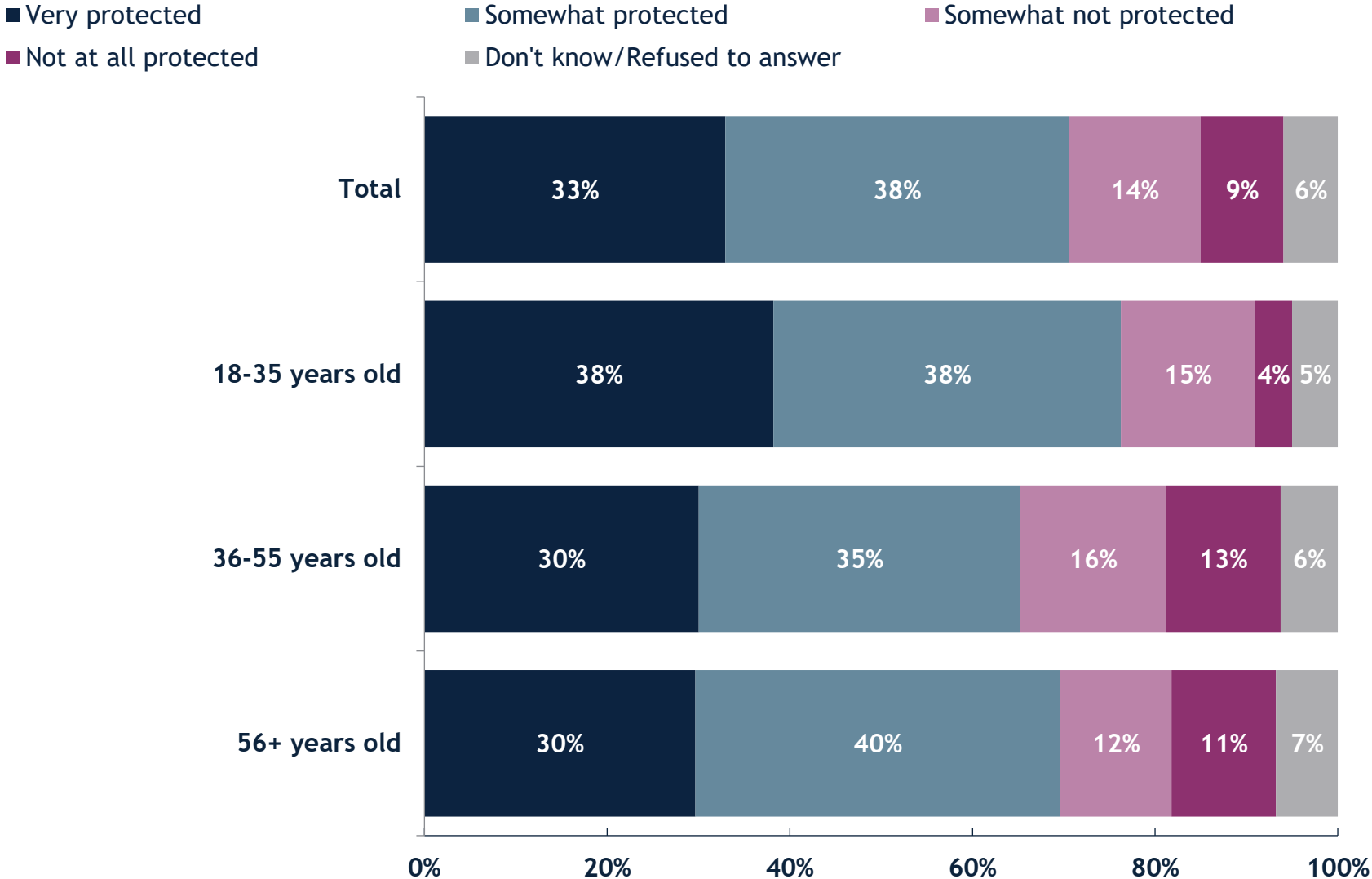
To what extent are the rights of the following groups protected in Armenia?



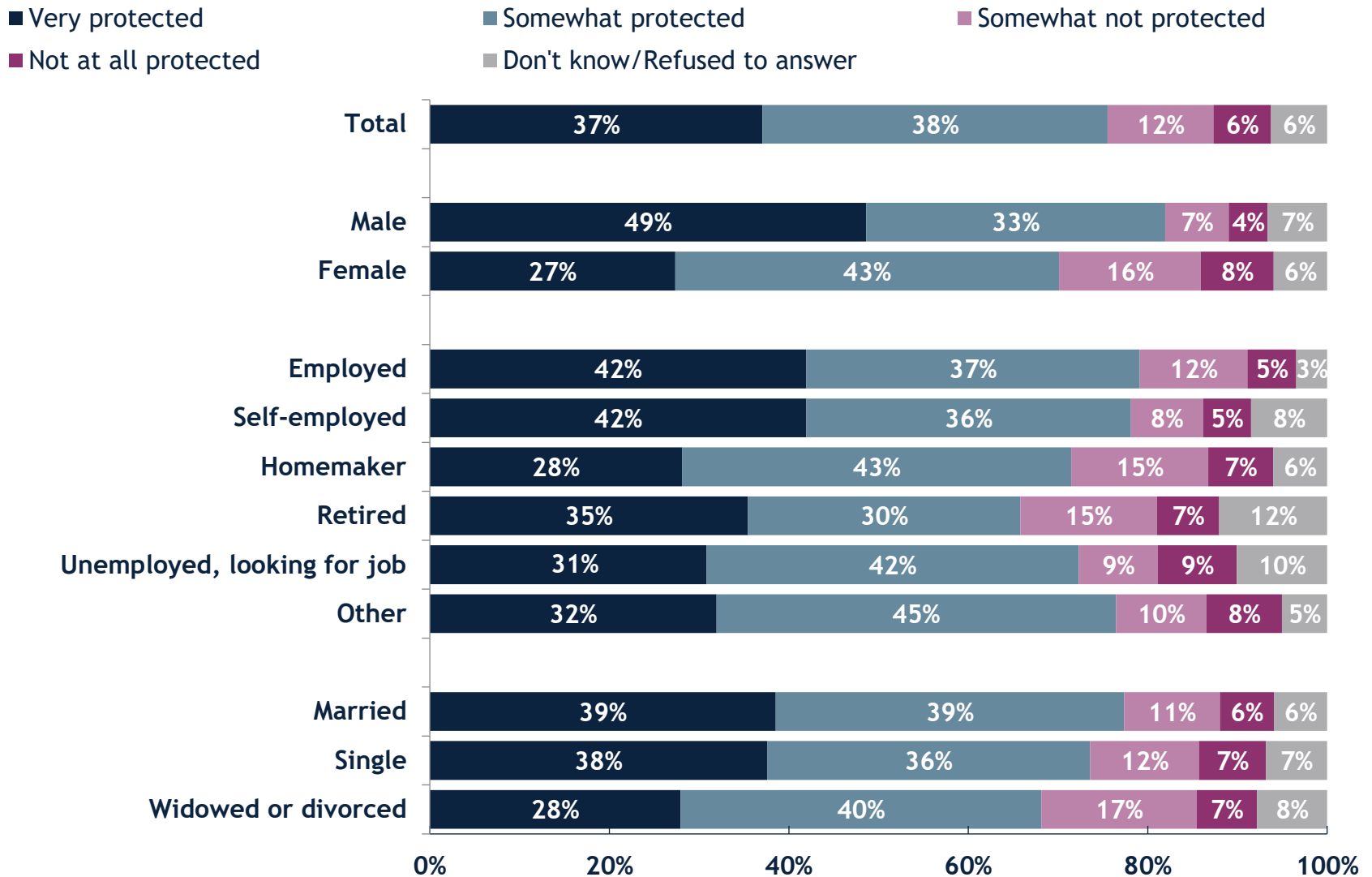
To what extent are the rights of children protected in Armenia?



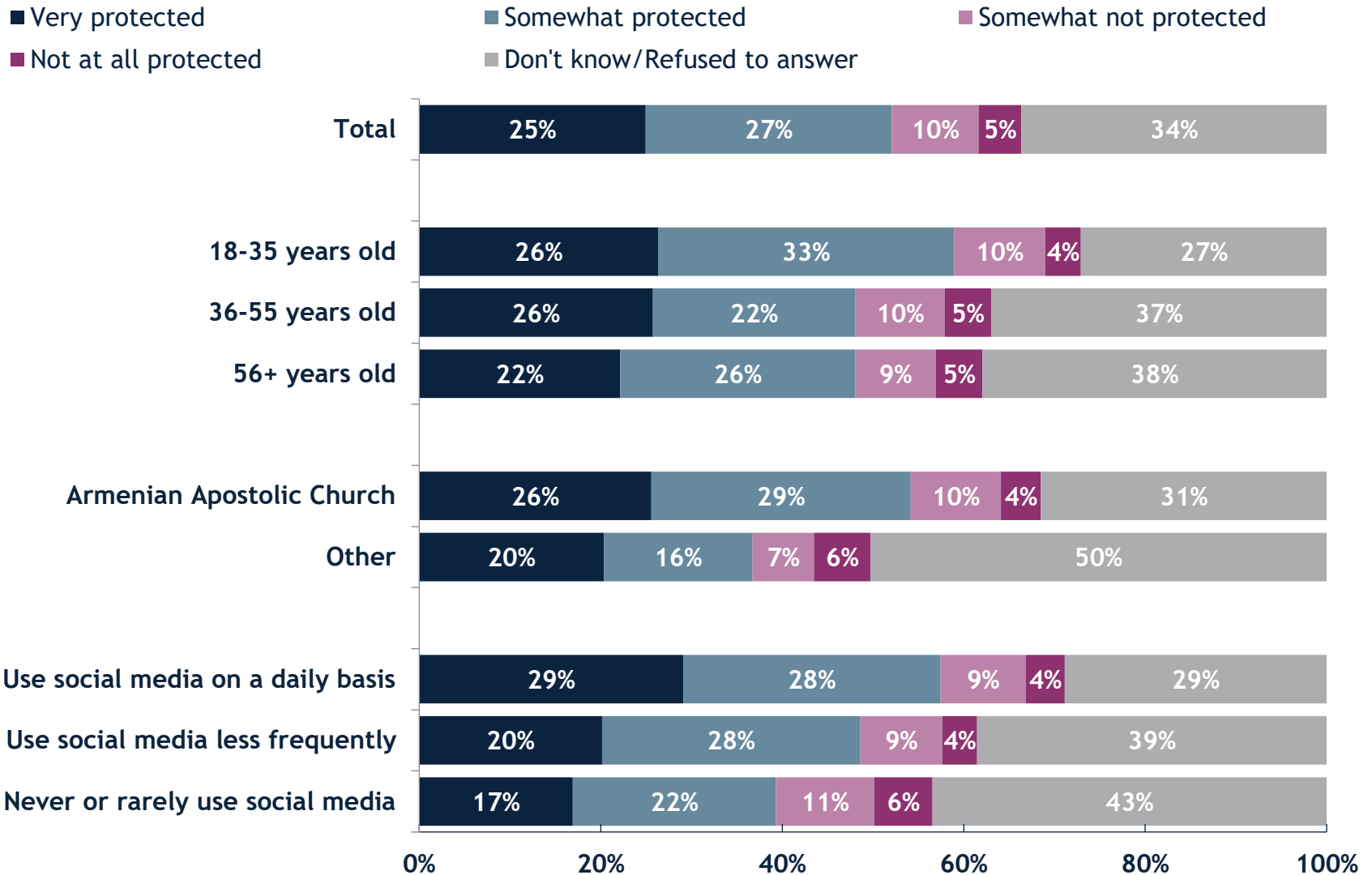
To what extent are the rights of elderly people protected in Armenia?



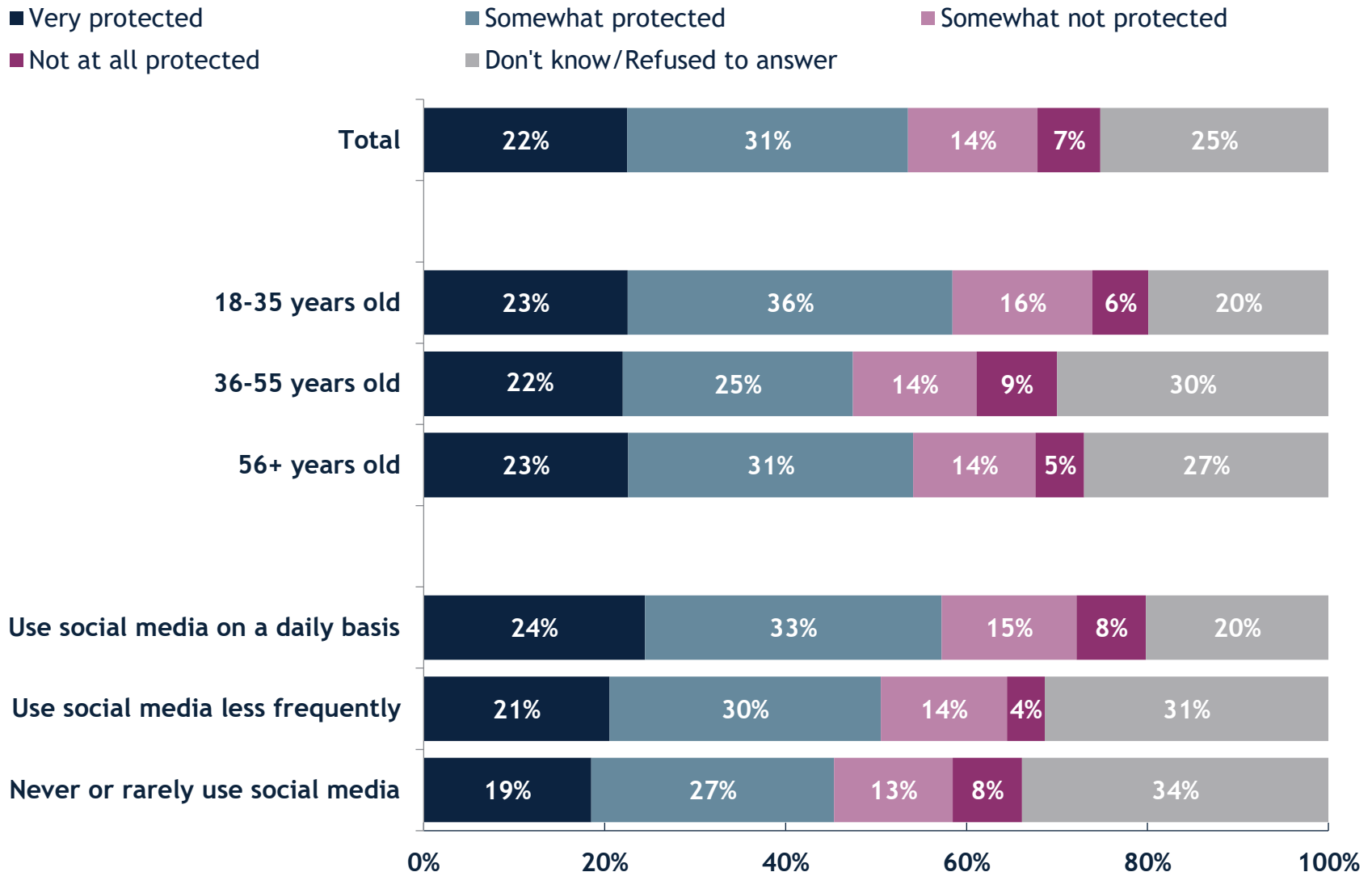
To what extent are the rights of women protected in Armenia?



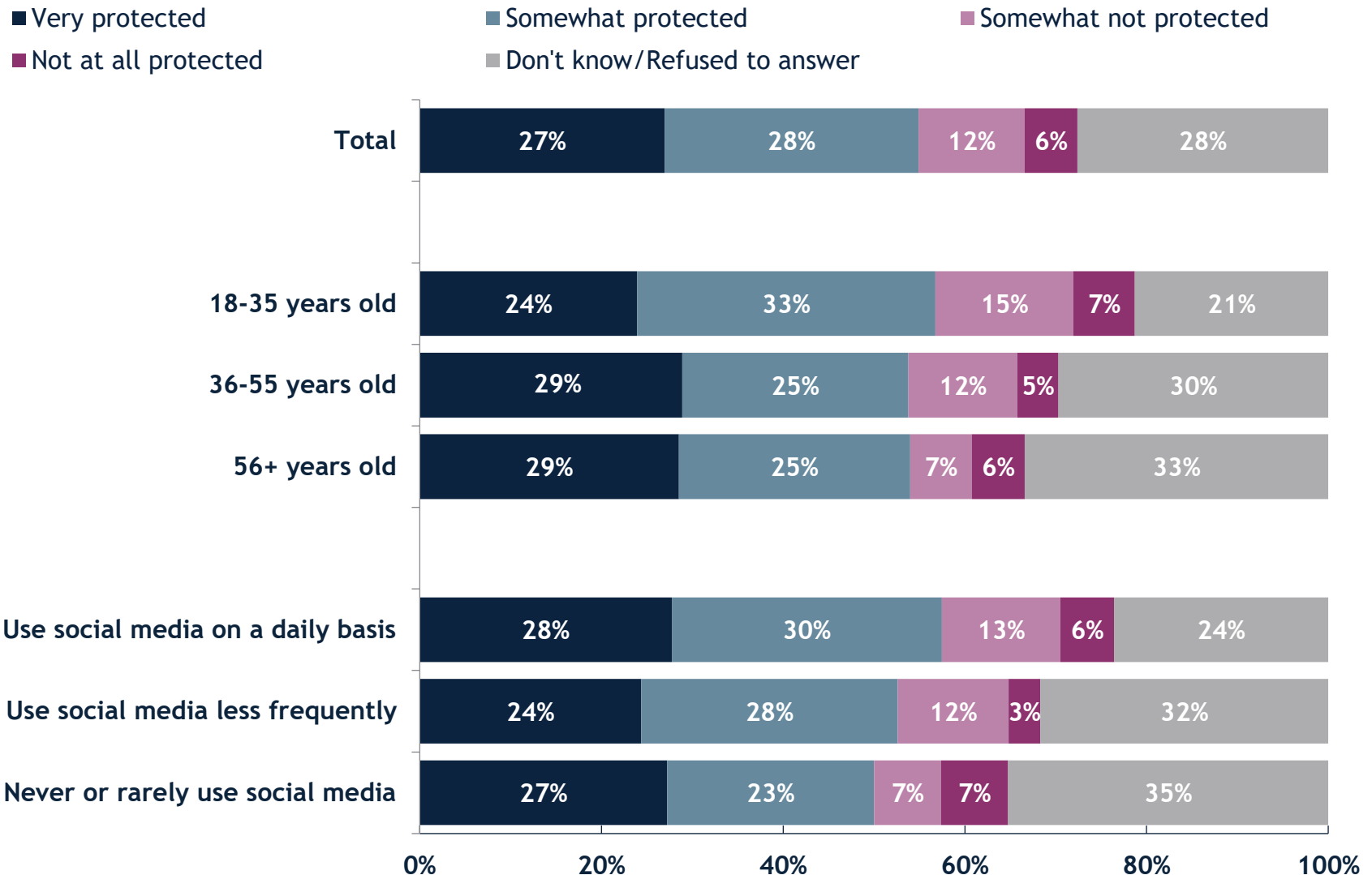
To what extent are the rights of political parties protected in Armenia?



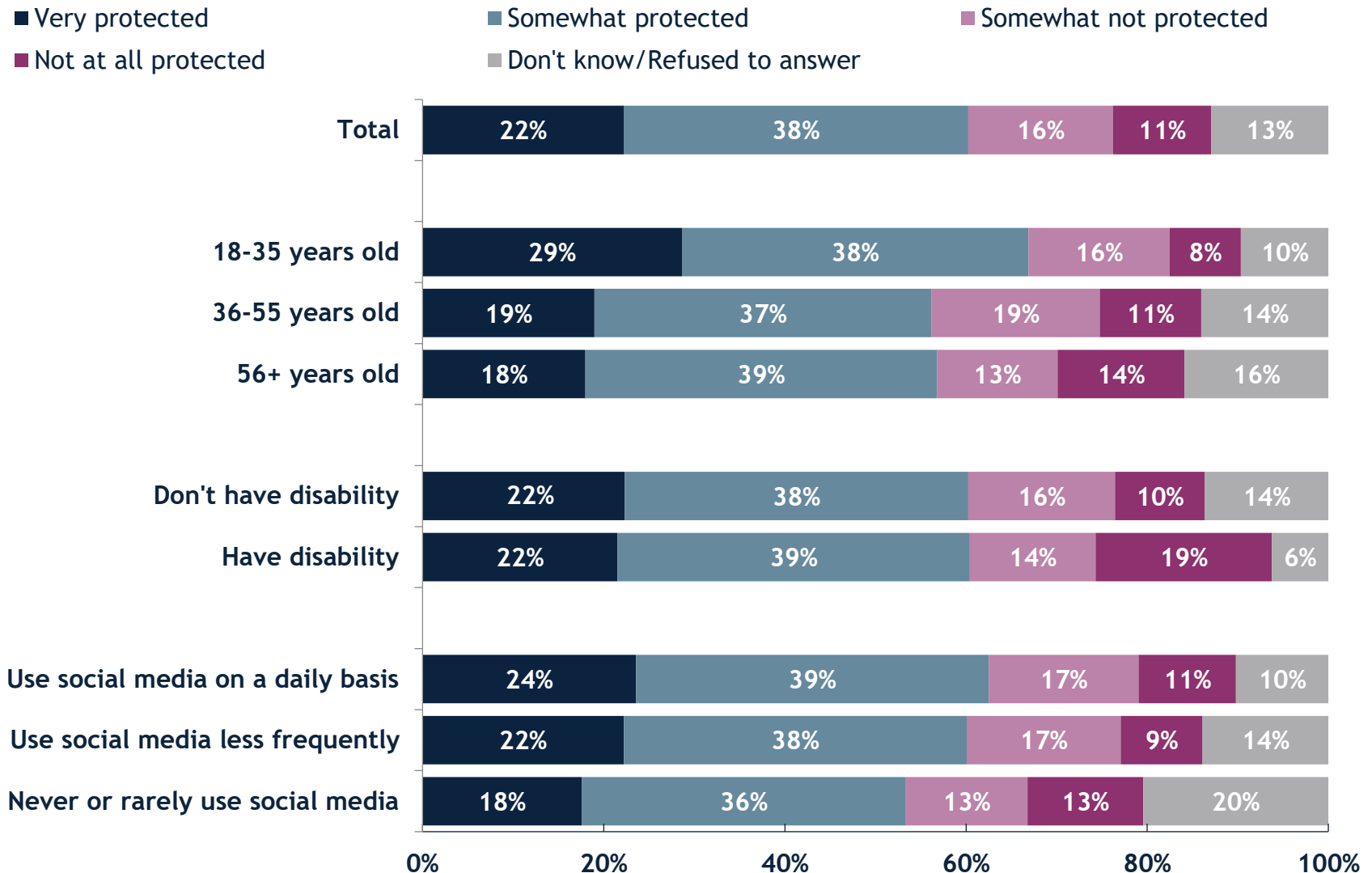
To what extent are the rights of people with different or opposing political views protected in Armenia?



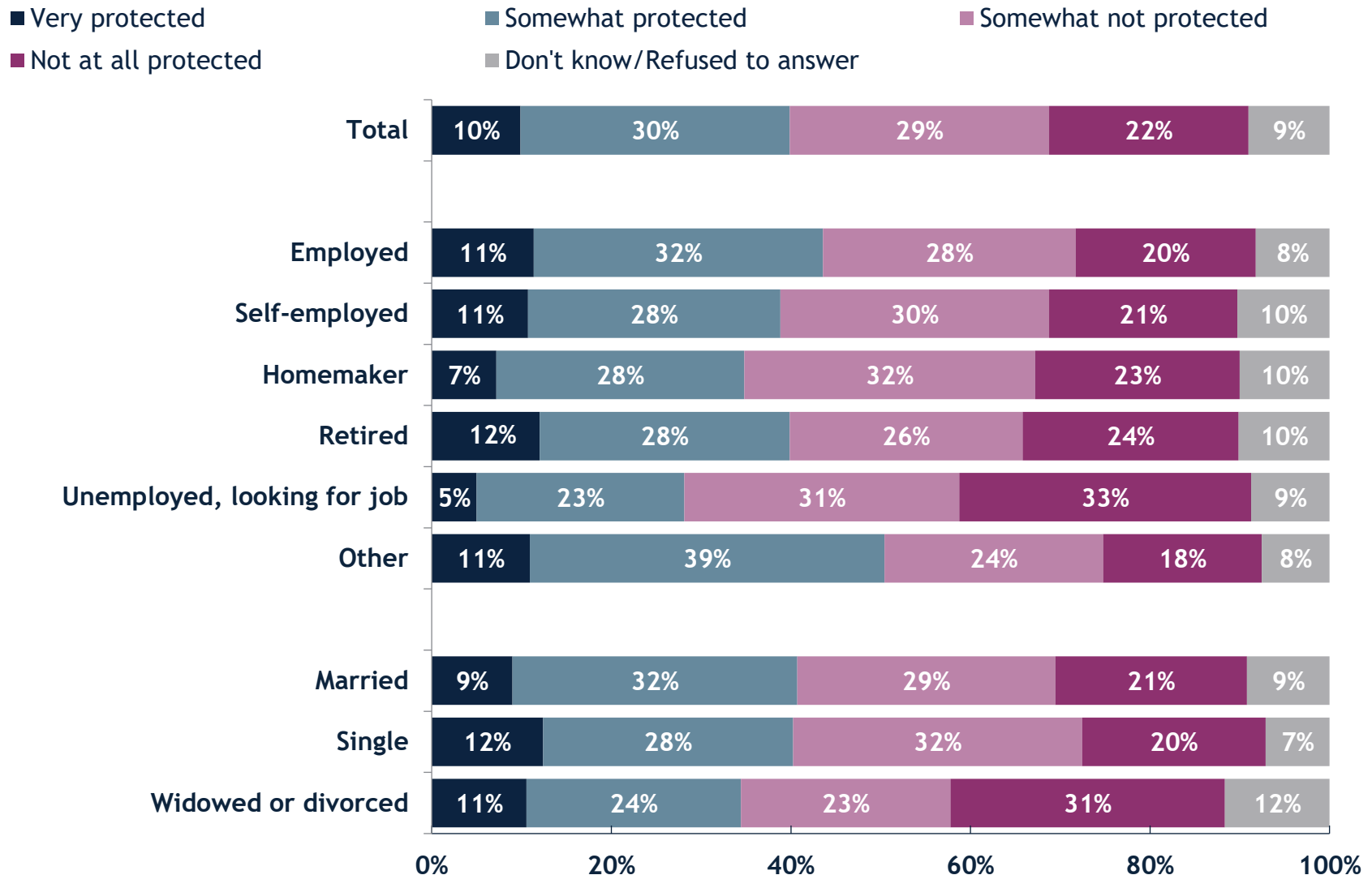
To what extent are the rights of religious minorities protected in Armenia?



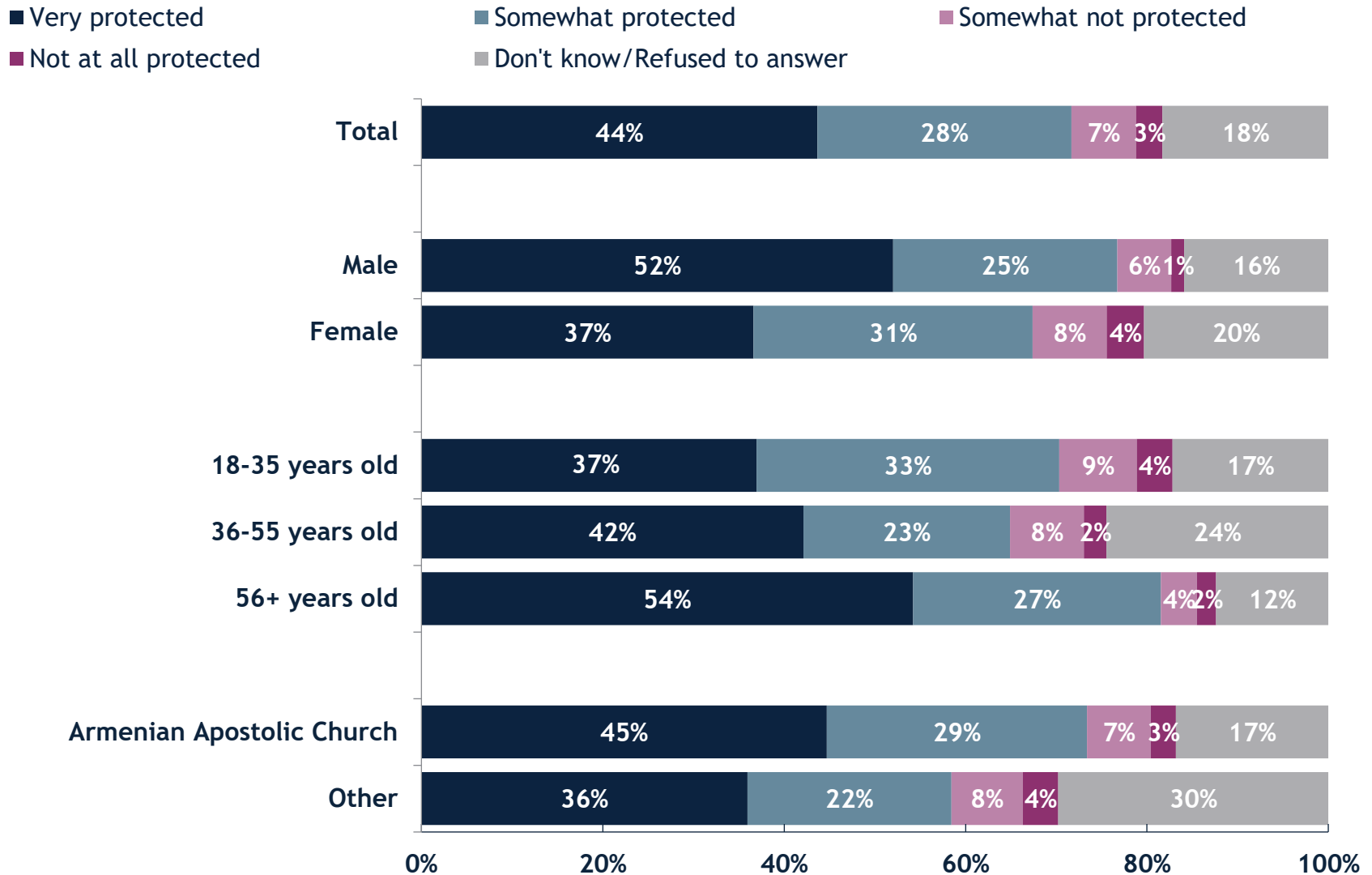
To what extent are the rights of persons with disabilities protected in Armenia?



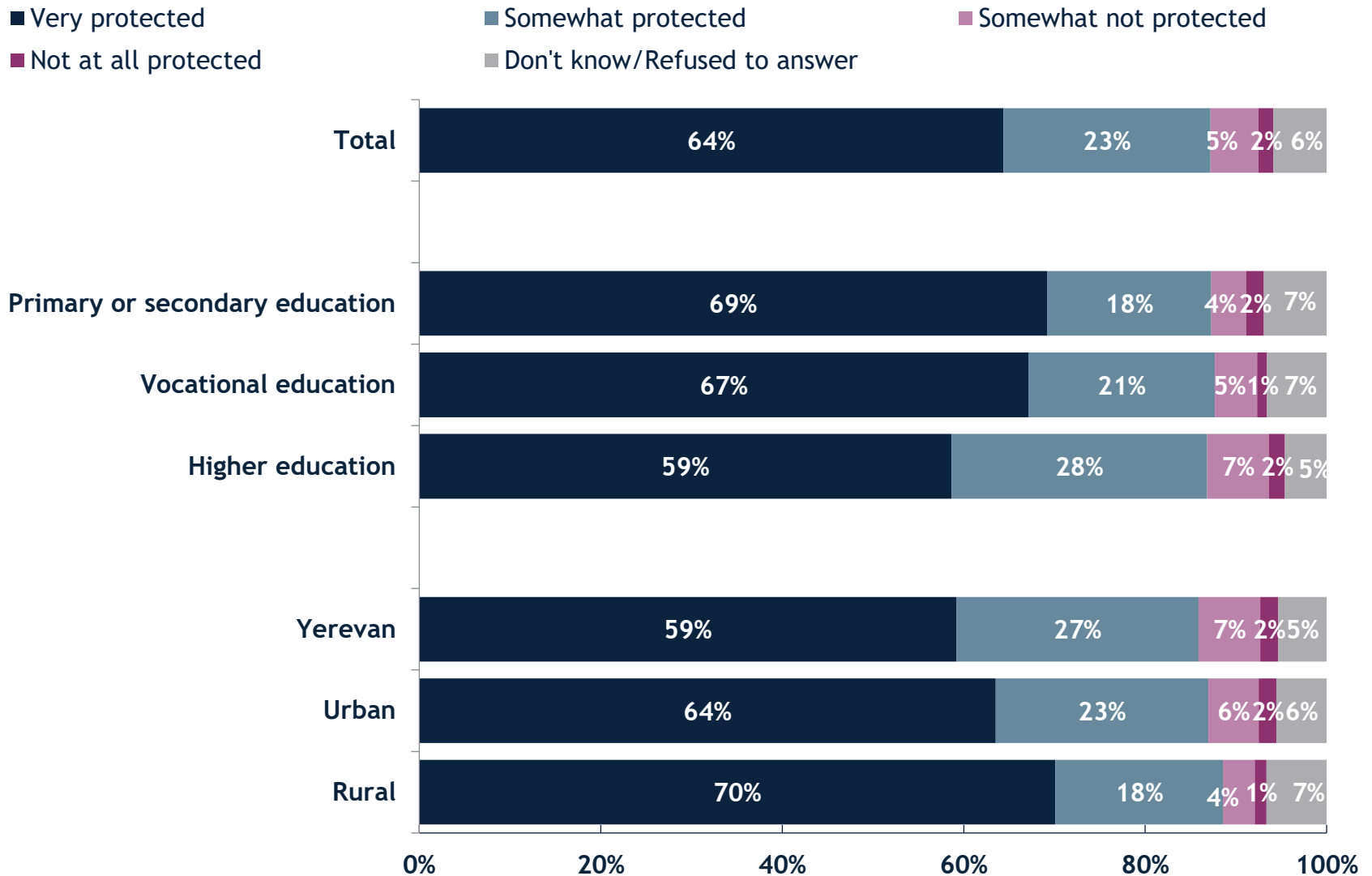
To what extent are the rights of people living in poverty or socio-economically vulnerable people protected in Armenia?



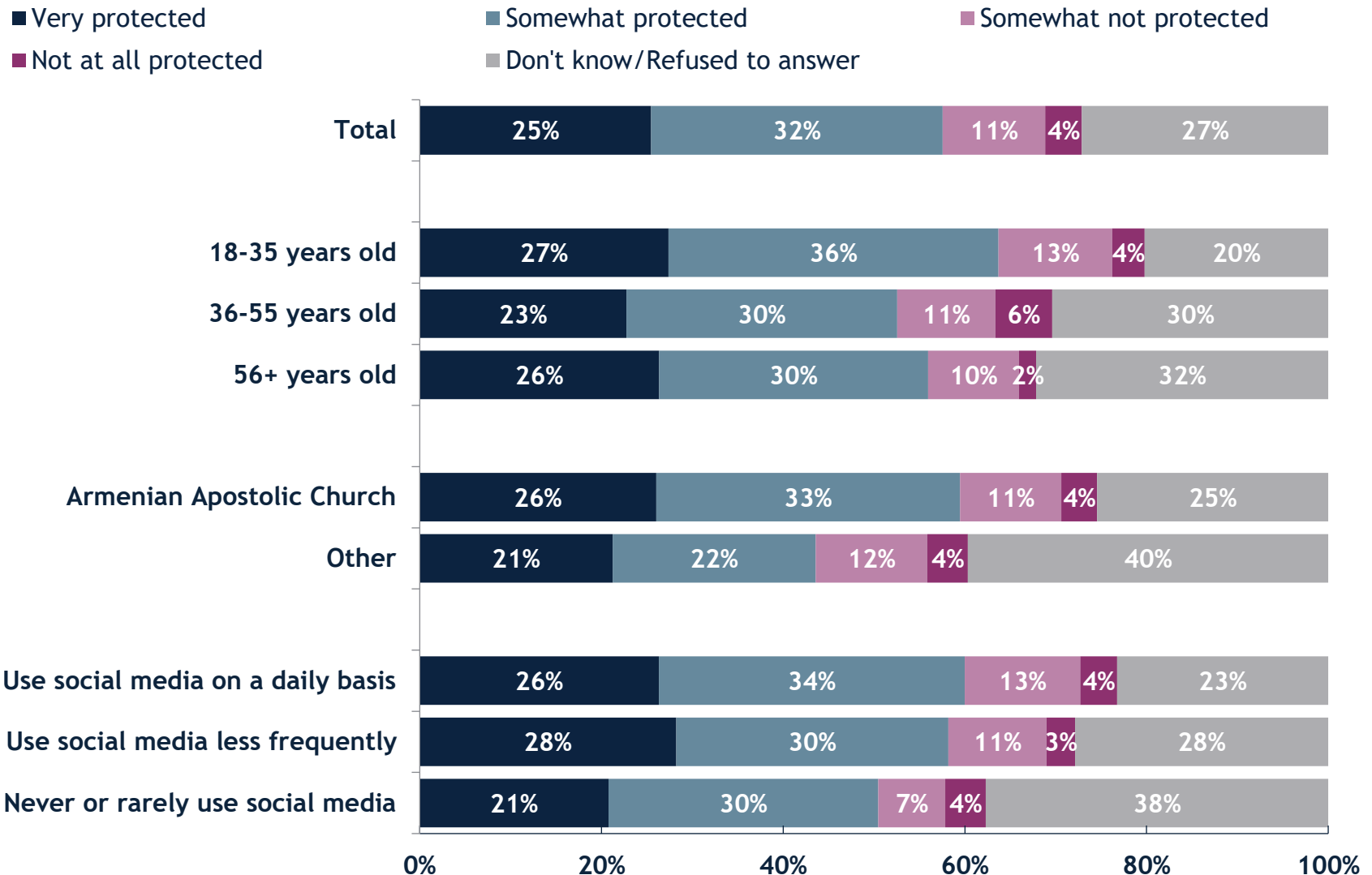
To what extent are the rights of national minorities (E.g. Yezidis, Molokans, Assyrians) protected in Armenia?



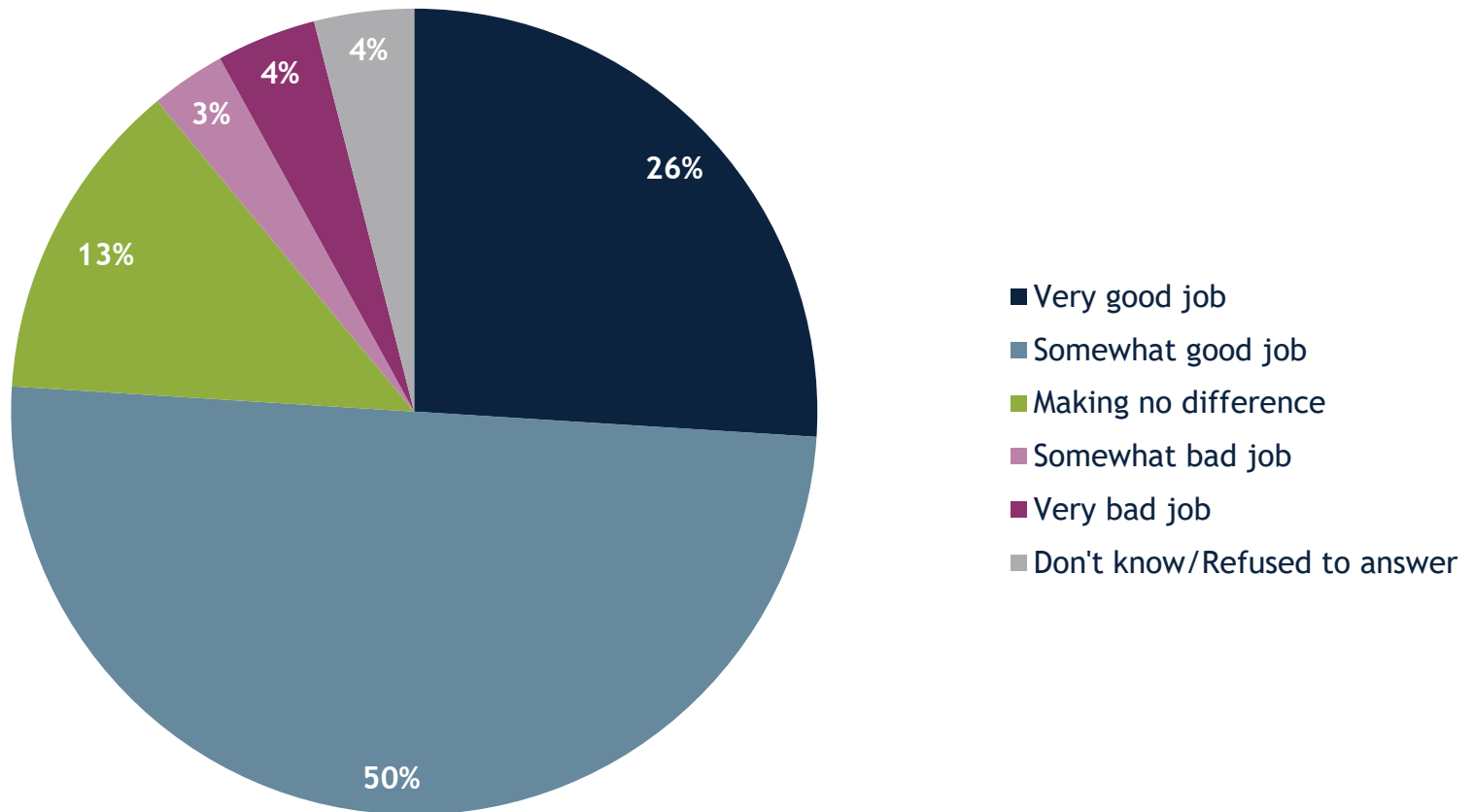
To what extent are the rights of soldiers protected in Armenia?



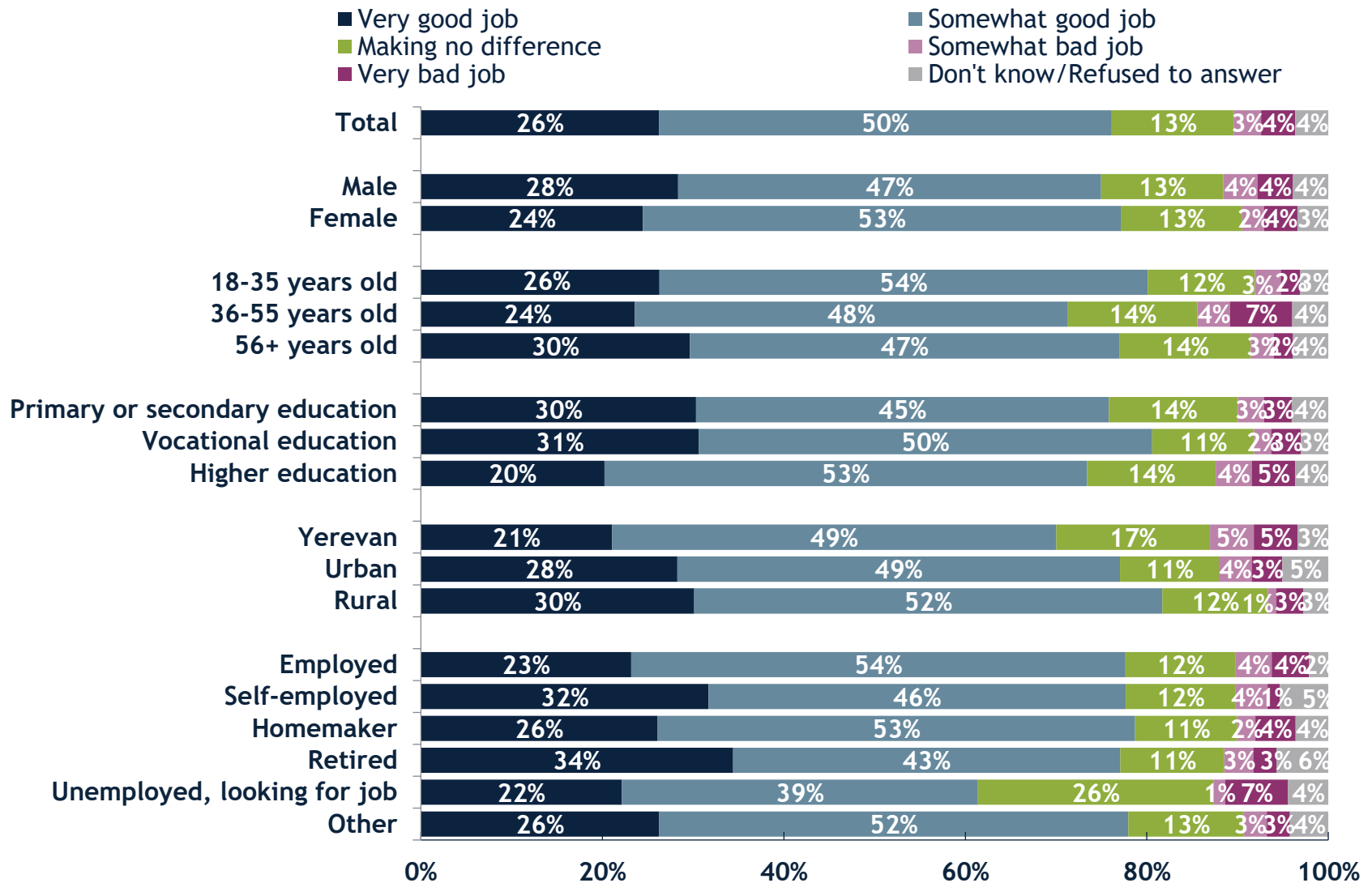
To what extent are the rights of immigrants or refugees protected in Armenia?



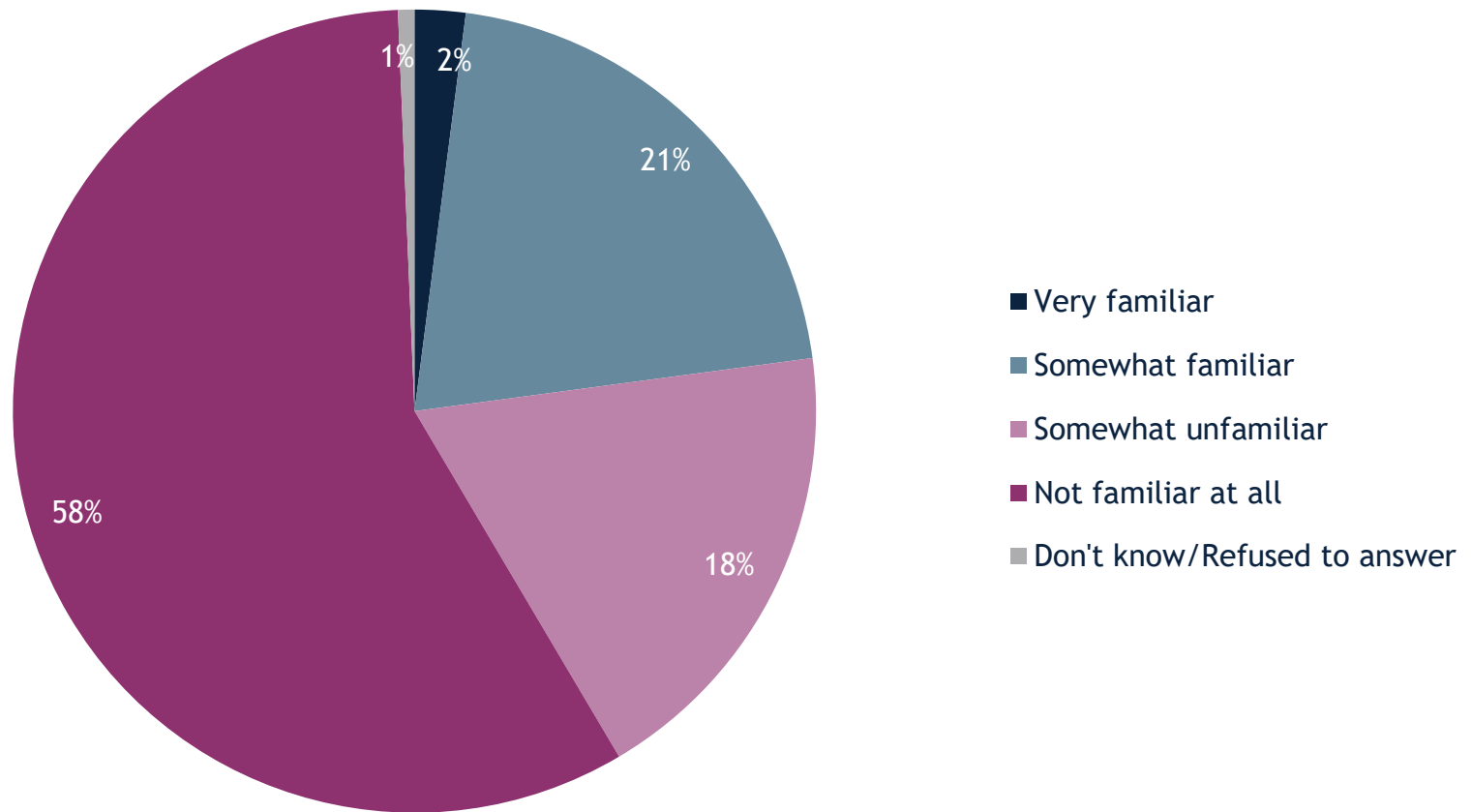
Do you think the Armenian government is doing a good job or a bad job at protecting human rights, or is the government making no difference?



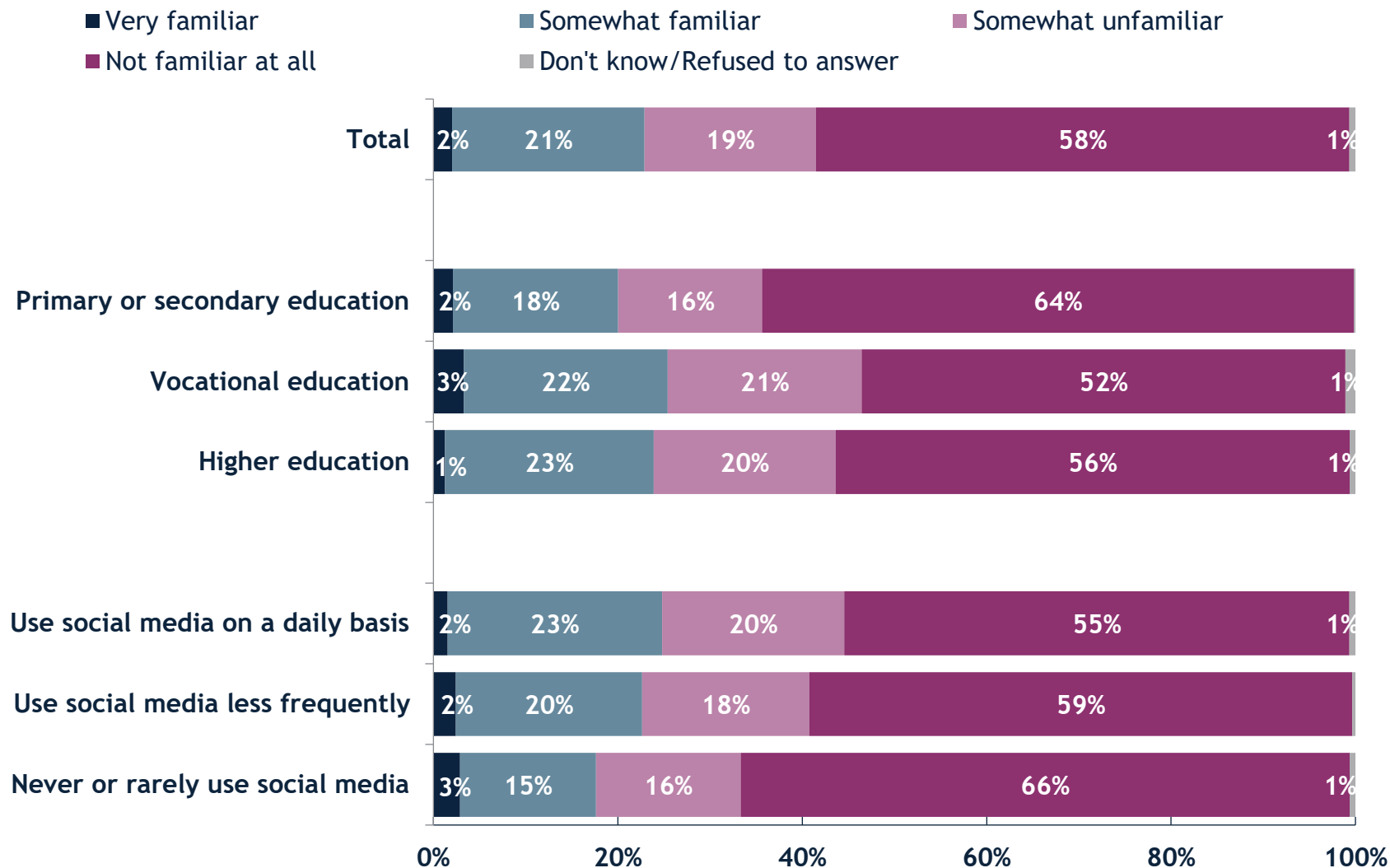
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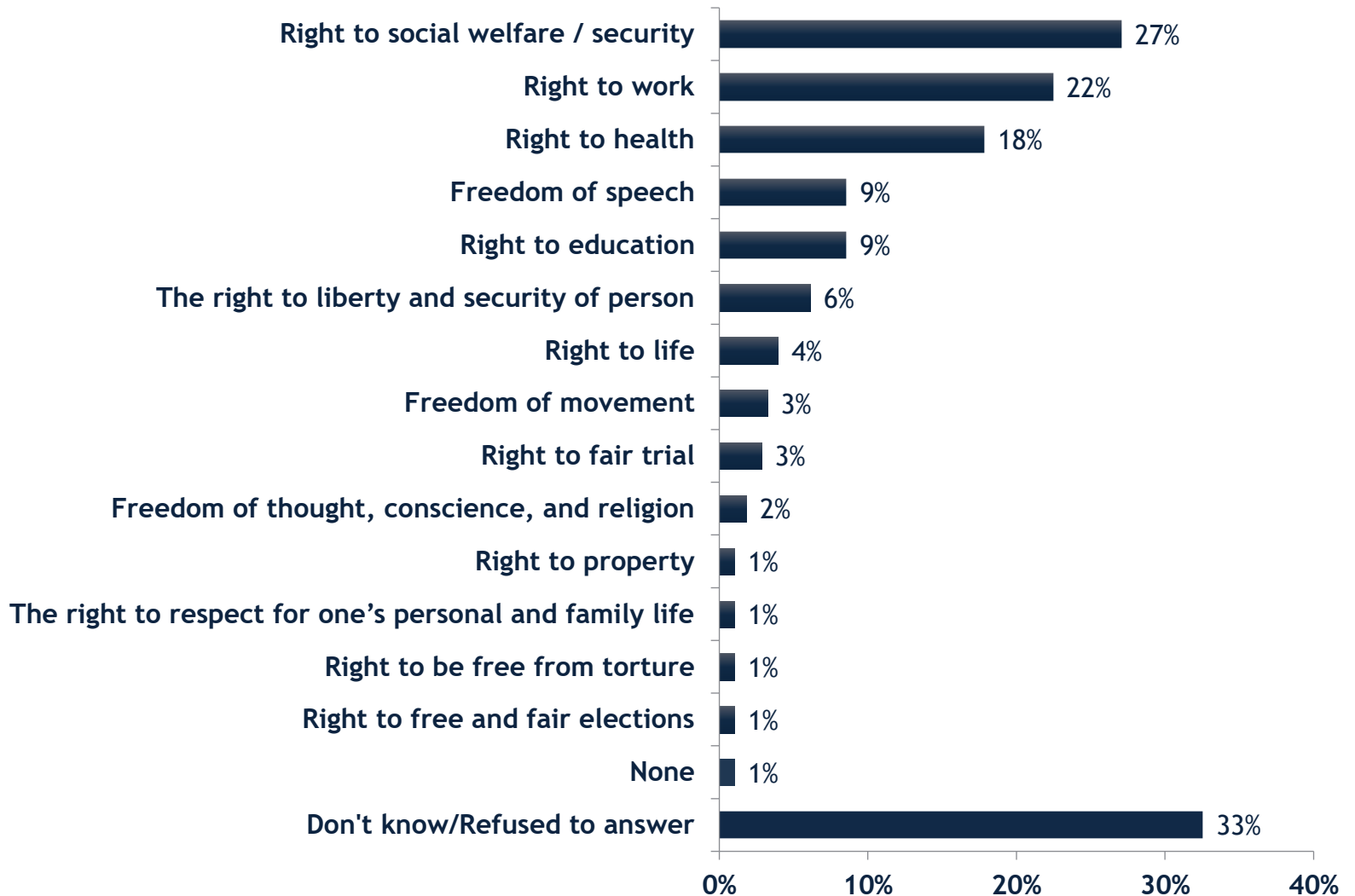
How familiar are you with Armenia's National Strategy for the Protection of Human Rights and the 2020-2022 Action Plan deriving from it?



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Can you name up to two human rights the Armenian government should currently pay more attention to? (Up to 2 spontaneous answers allowed)

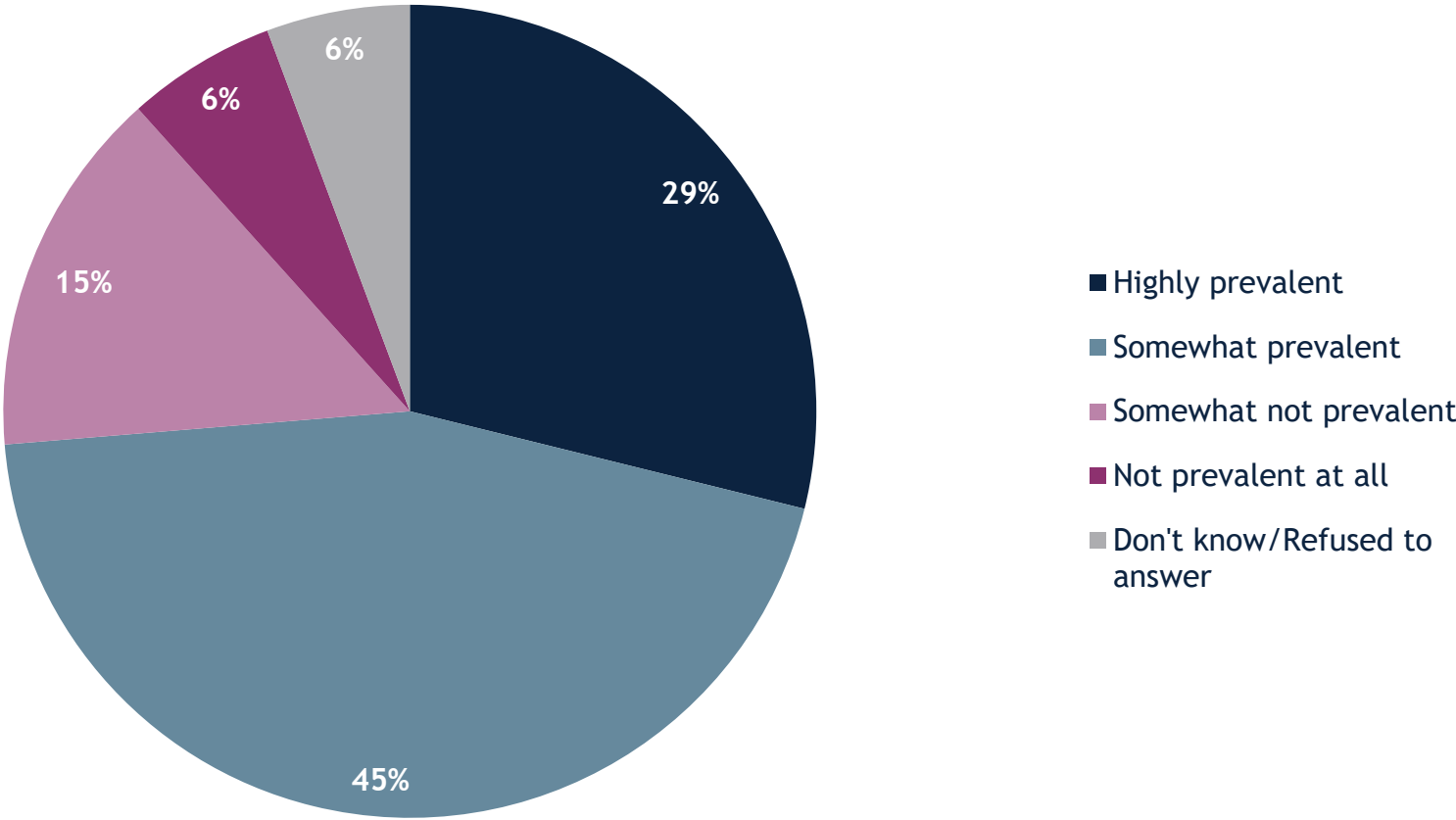




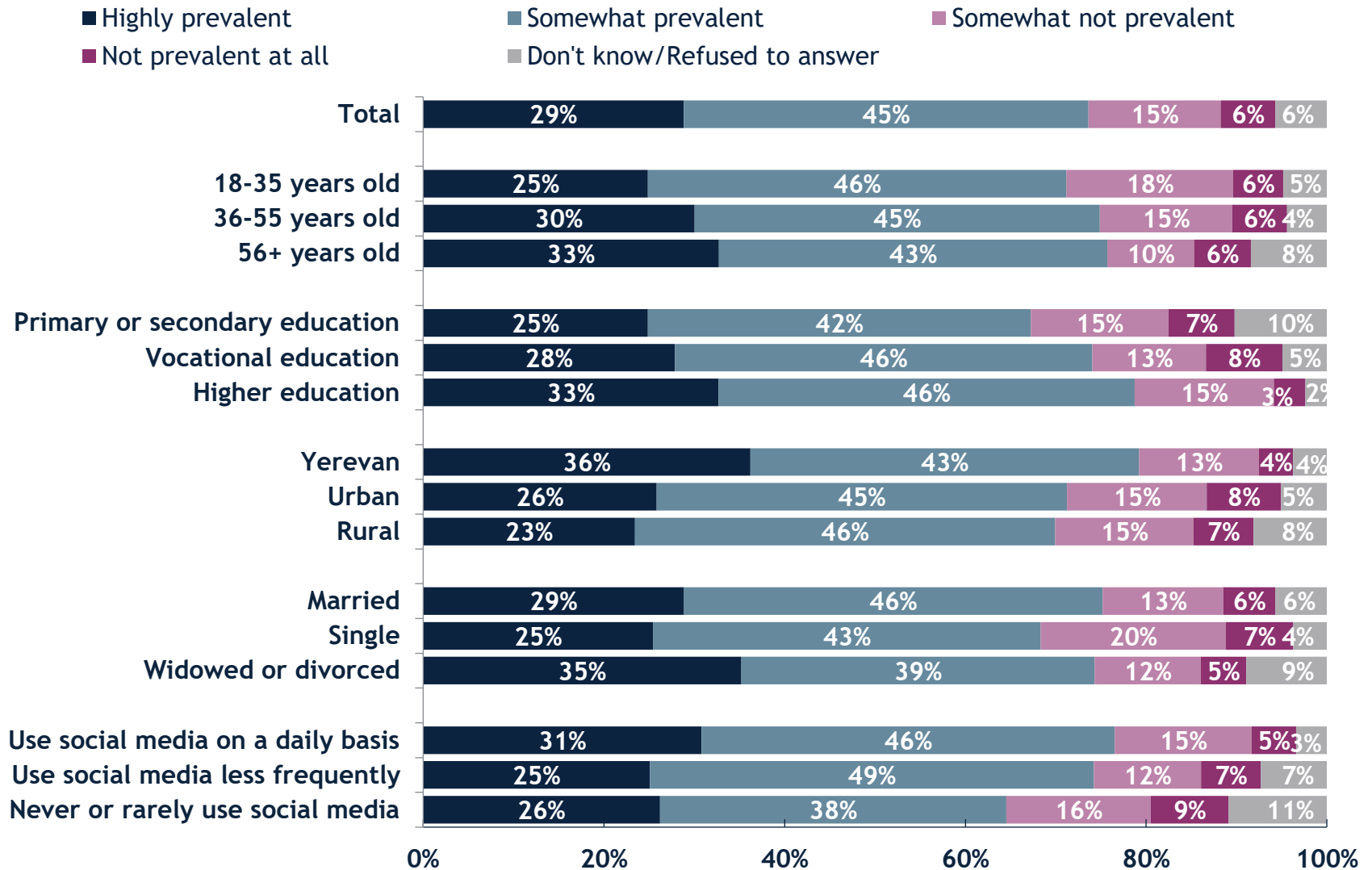
Hate Speech



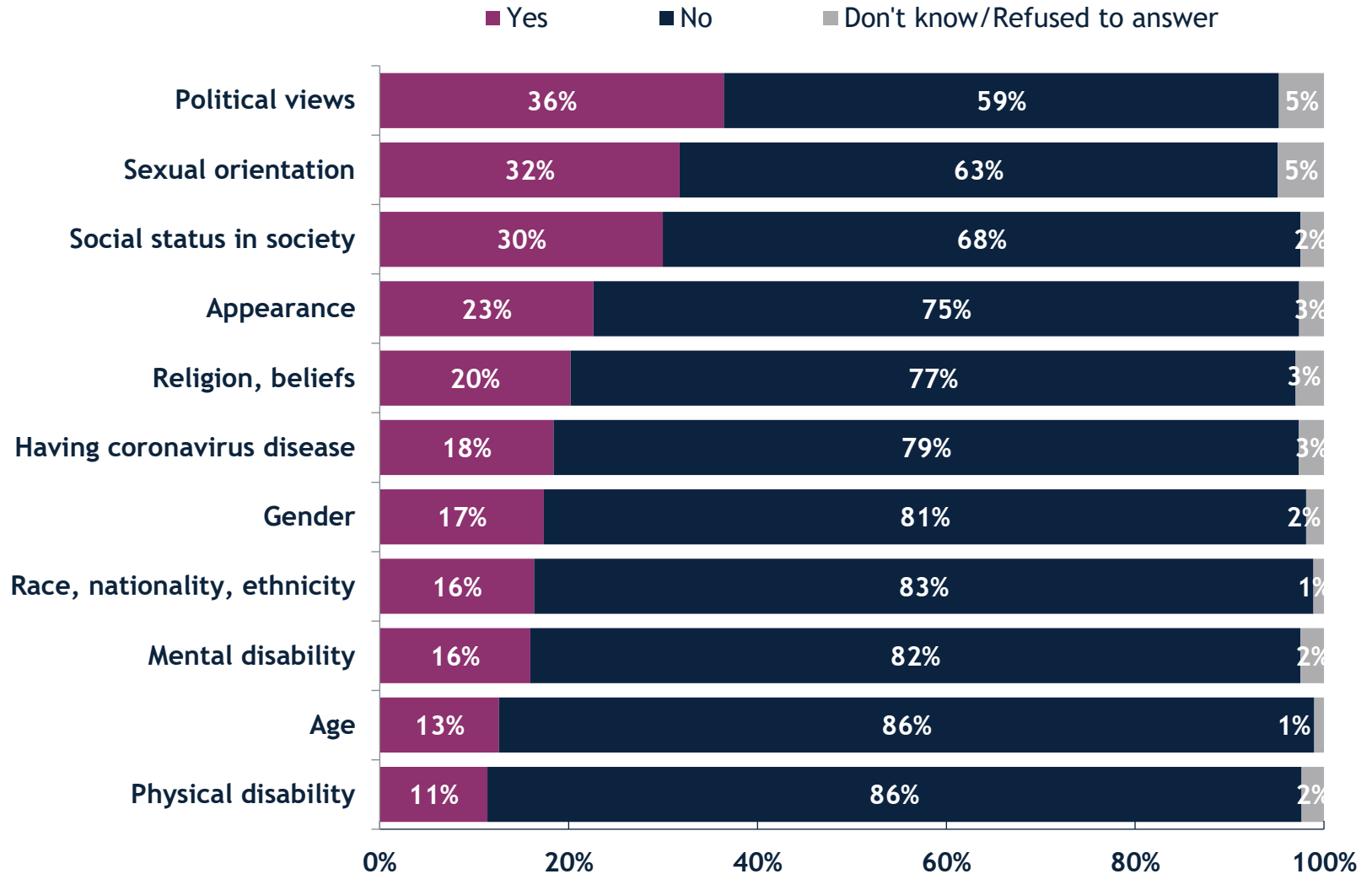
How prevalent is hate speech in Armenia?



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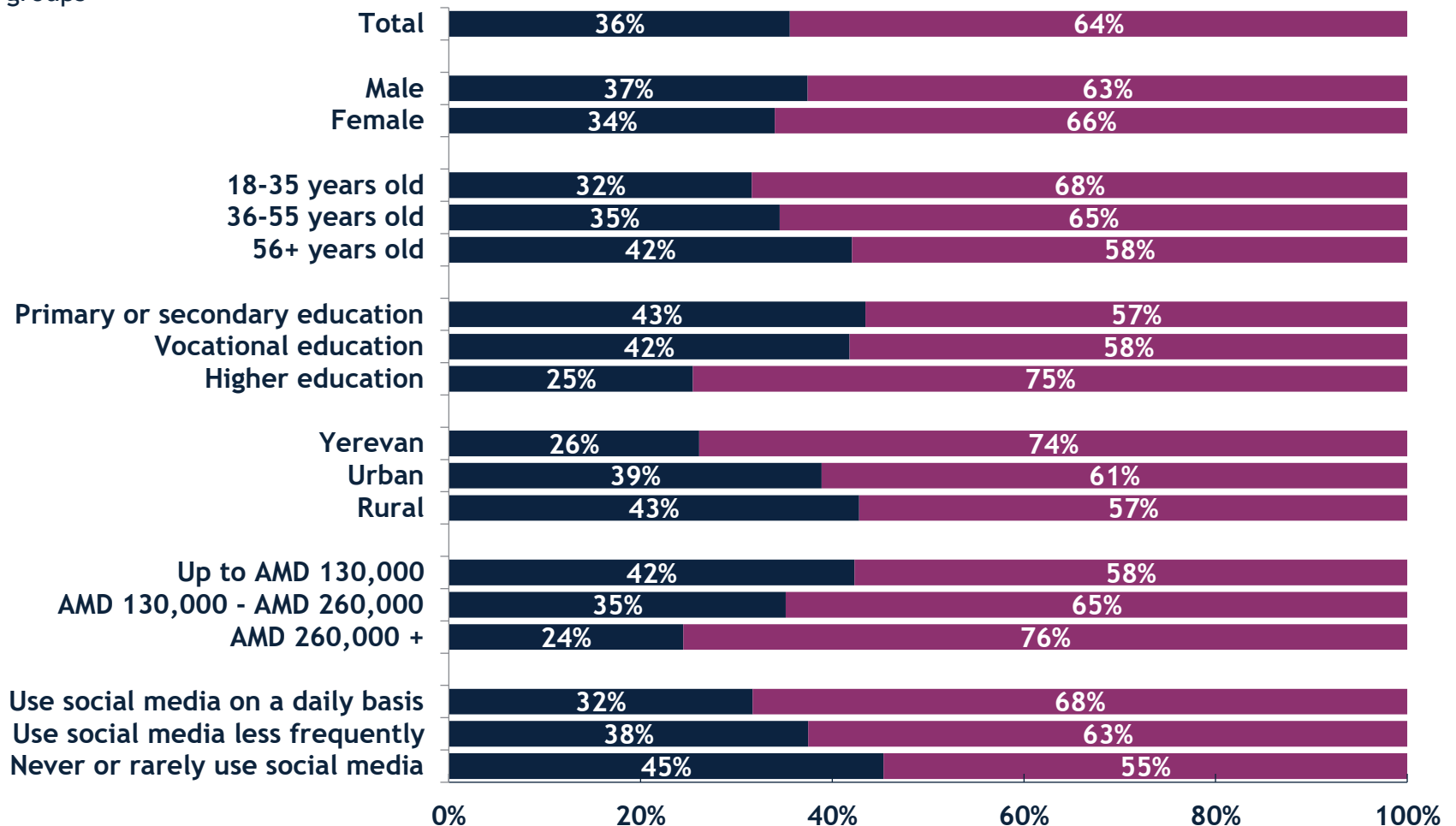


In the last year, have you noticed any cases of insulting, hostile or threatening behavior toward a person based on the following criteria?

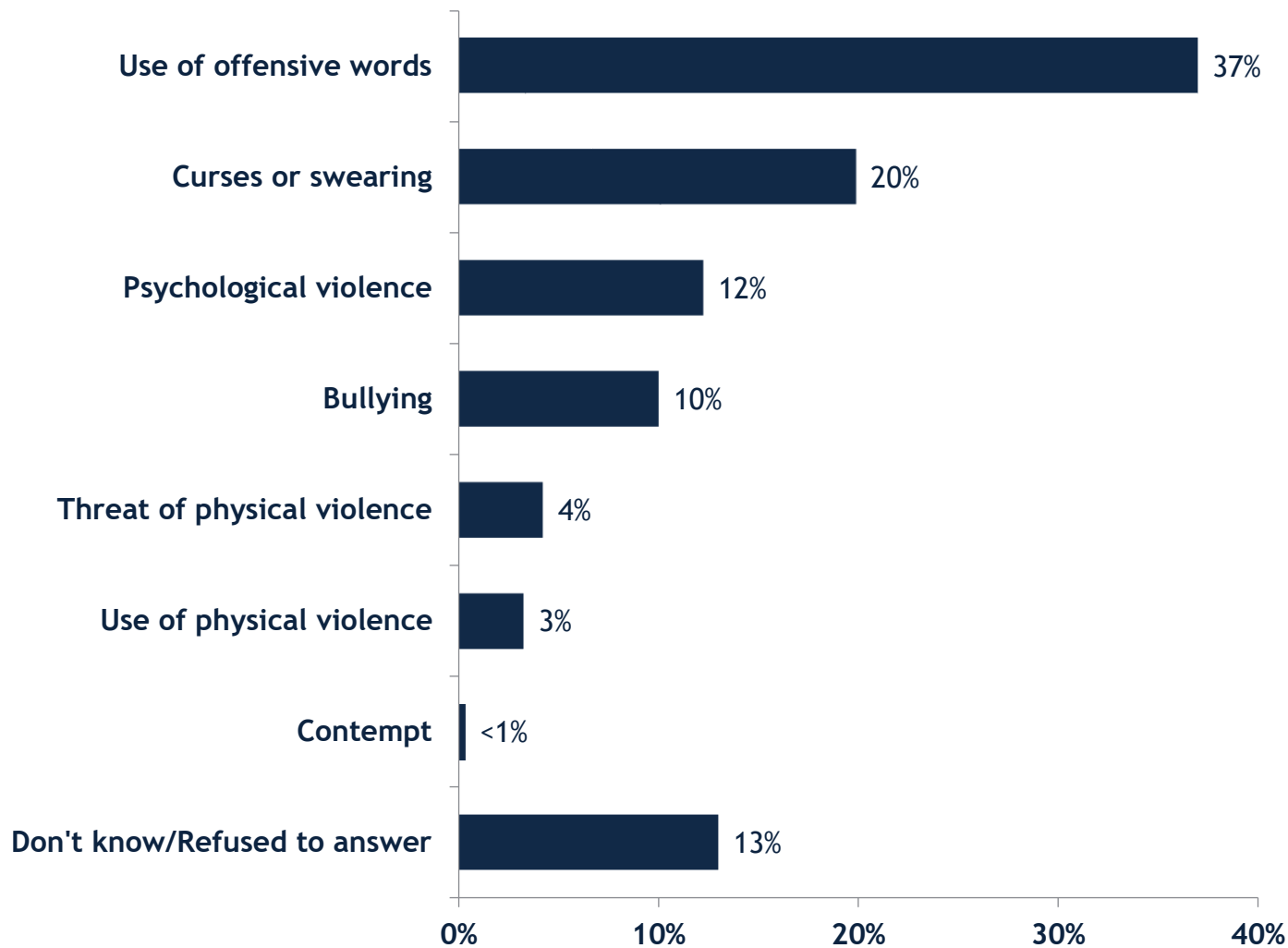


In the last year, have you noticed a case of insulting, hostile or threatening behavior toward a person based on the following criteria?

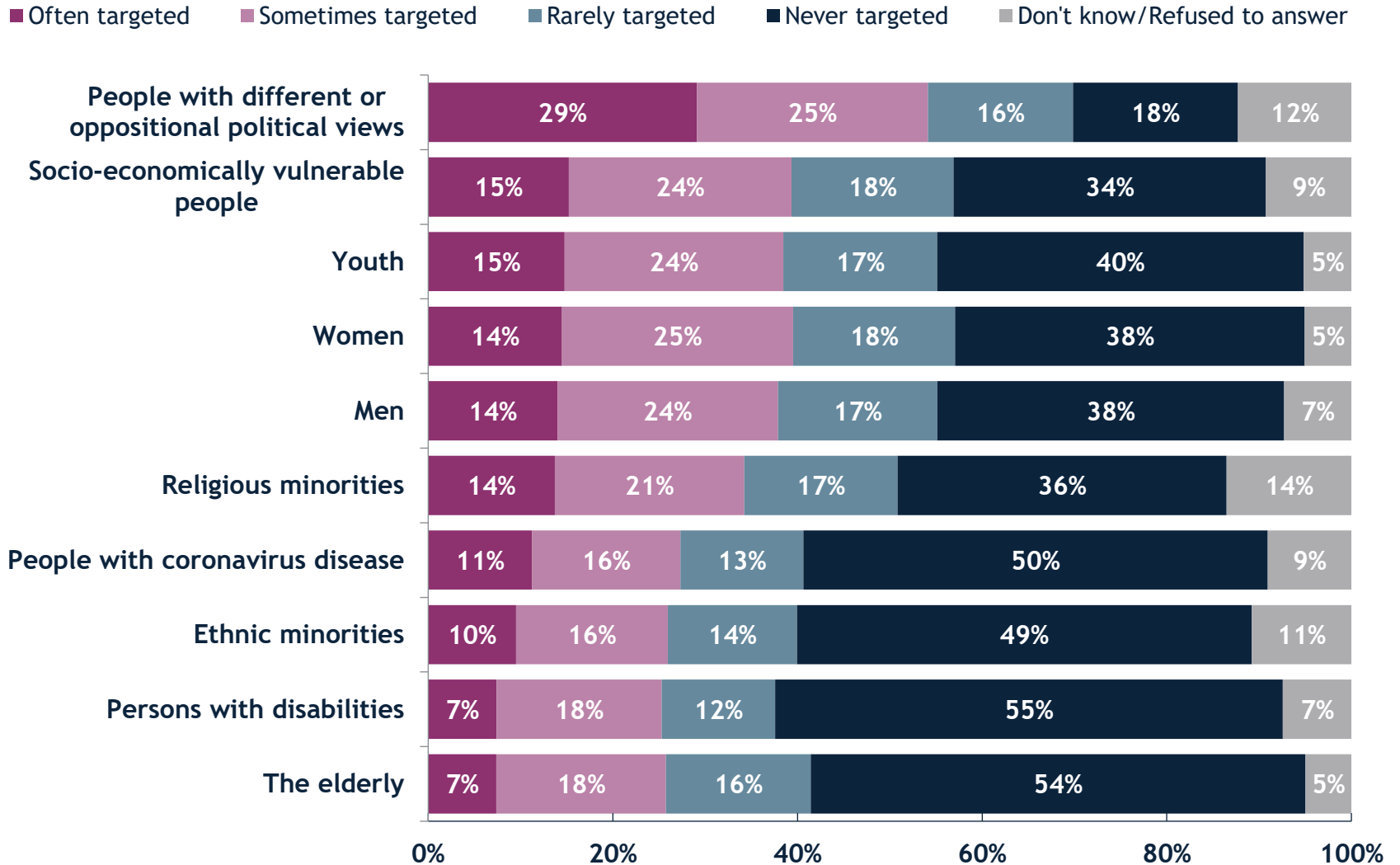
- Have not noticed a case of insulting, hostile or threatening behavior toward a person in any of the mentioned groups
- Have noticed a case of insulting, hostile or threatening behavior toward a person in at least one of the mentioned groups



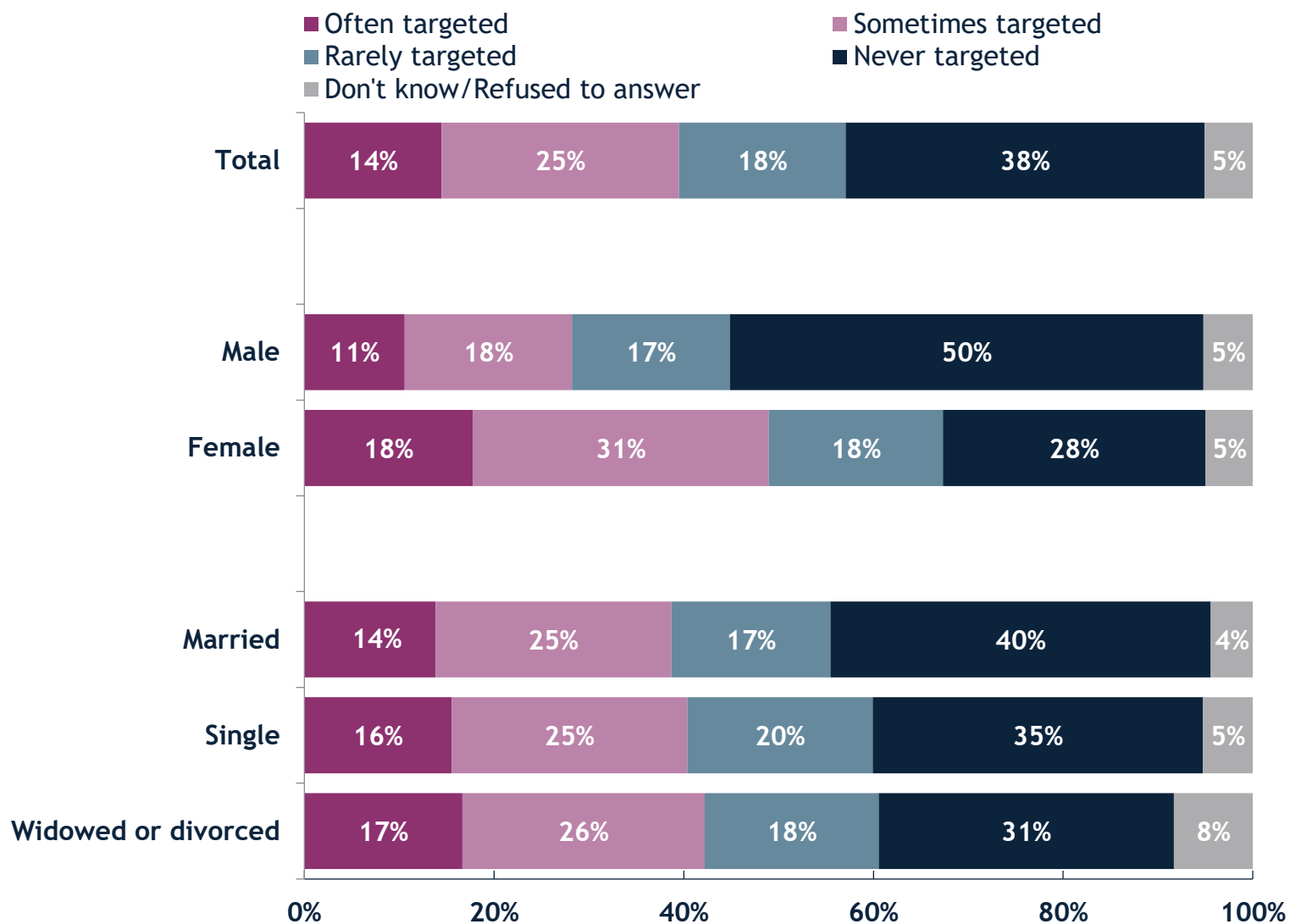
Which of the following do you think is the most common in hate speech?



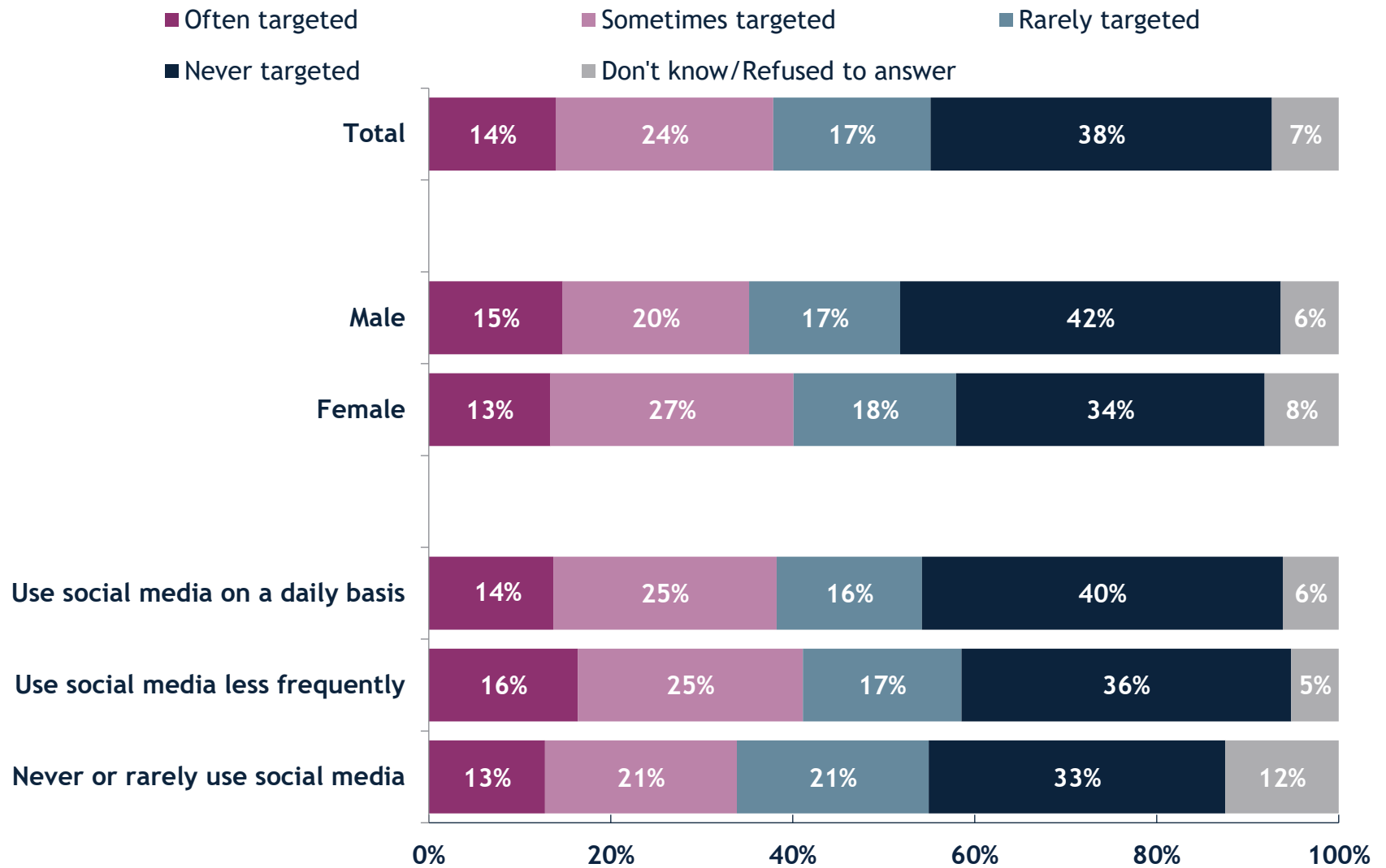
In your opinion, how frequently are each of following groups the target of hate speech in Armenia?



How frequently are women the target of hate speech in Armenia?

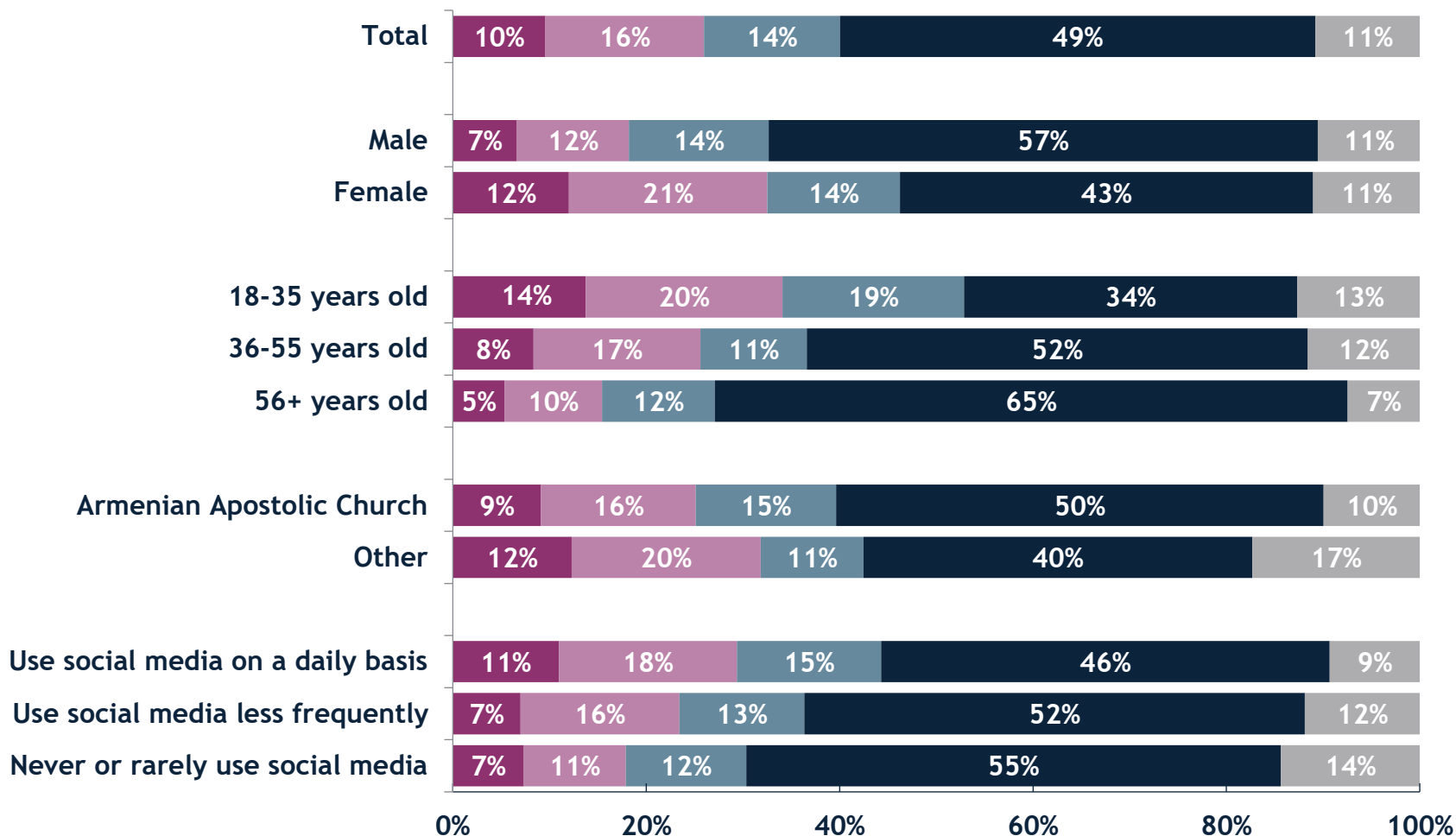


How frequently are men the target of hate speech in Armenia?

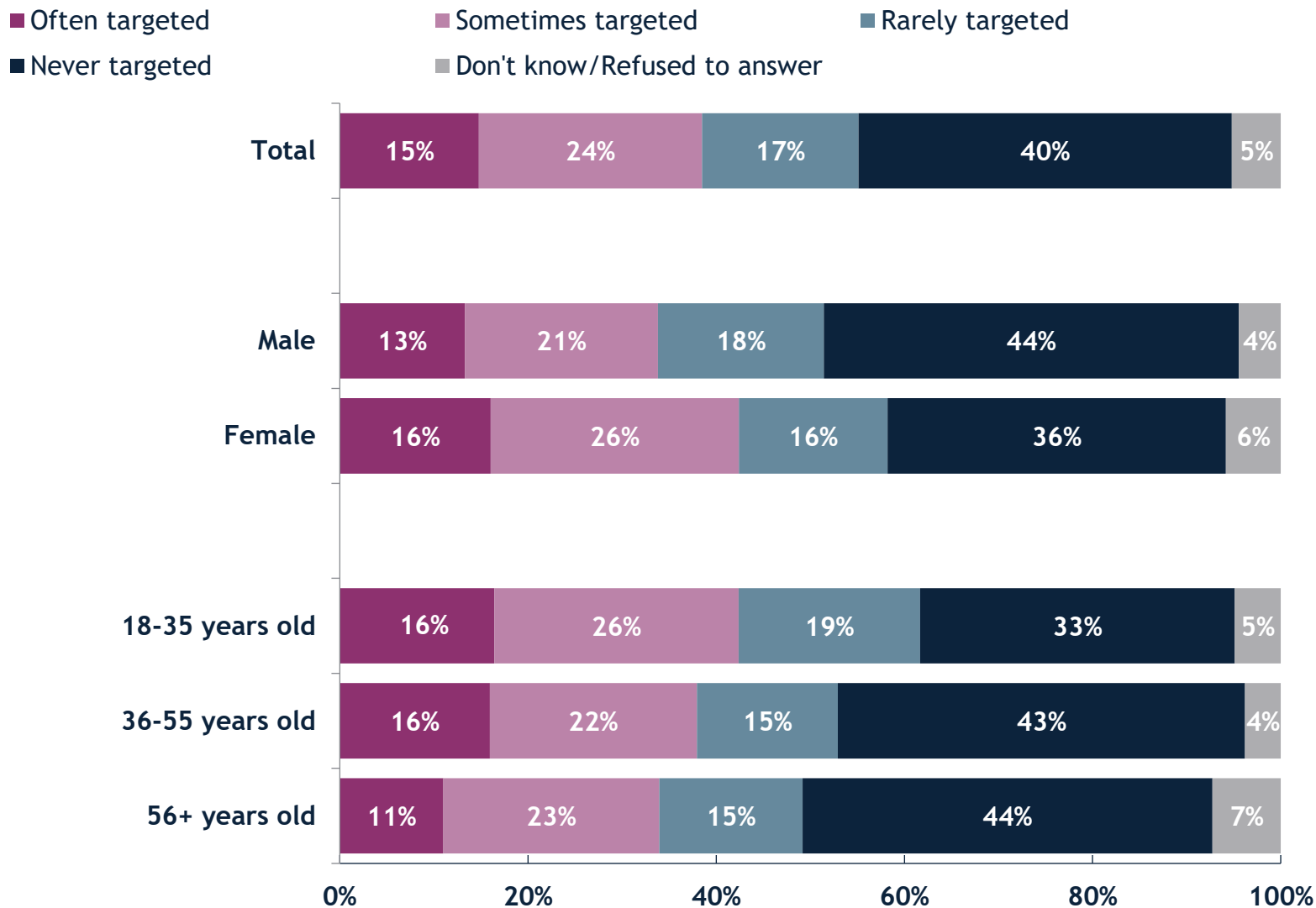


How frequently are ethnic minorities the target of hate speech in Armenia?

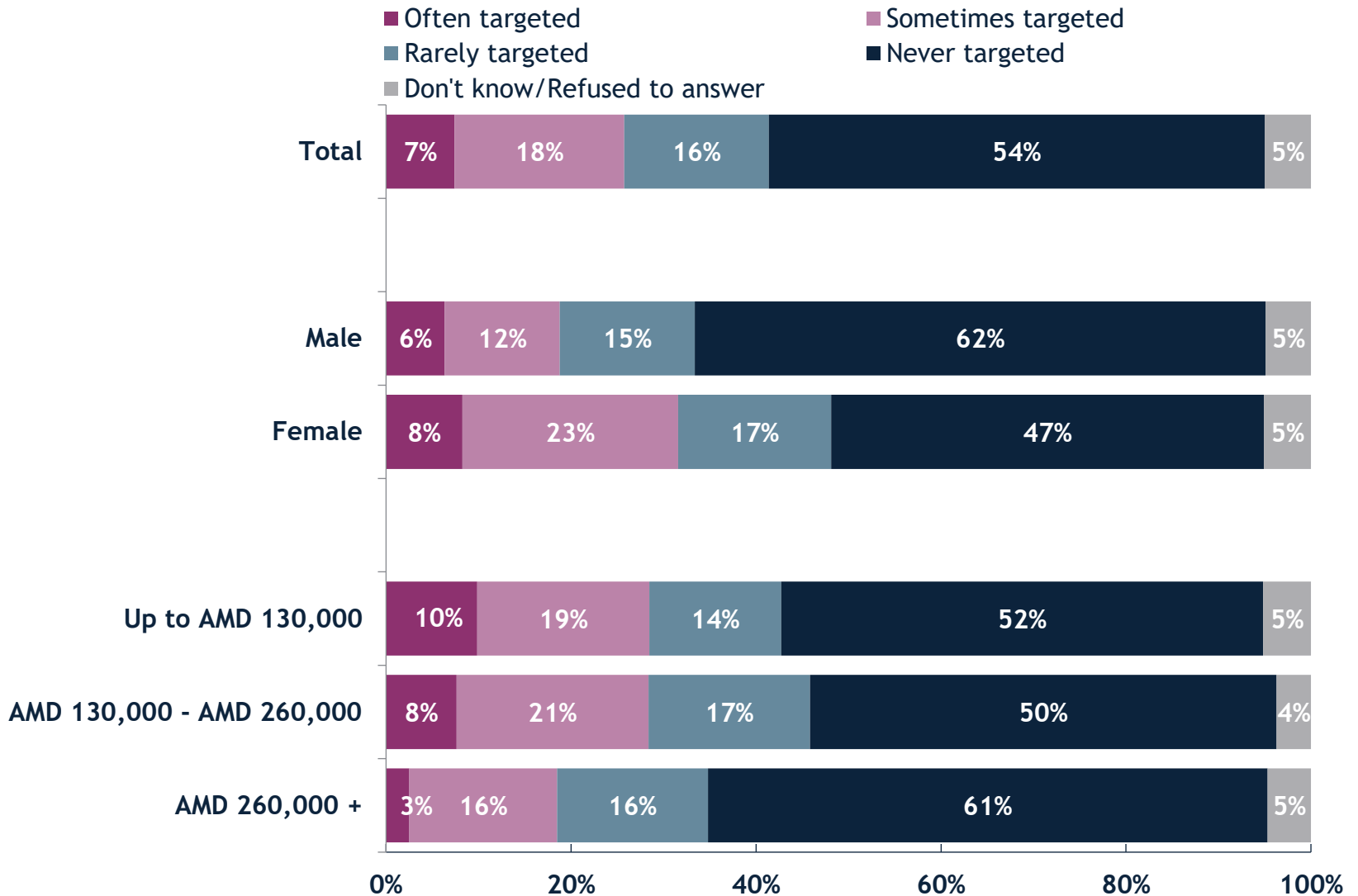
■ Often targeted
 ■ Sometimes targeted
 ■ Rarely targeted
 ■ Never targeted
 ■ Don't know/Refused to answer



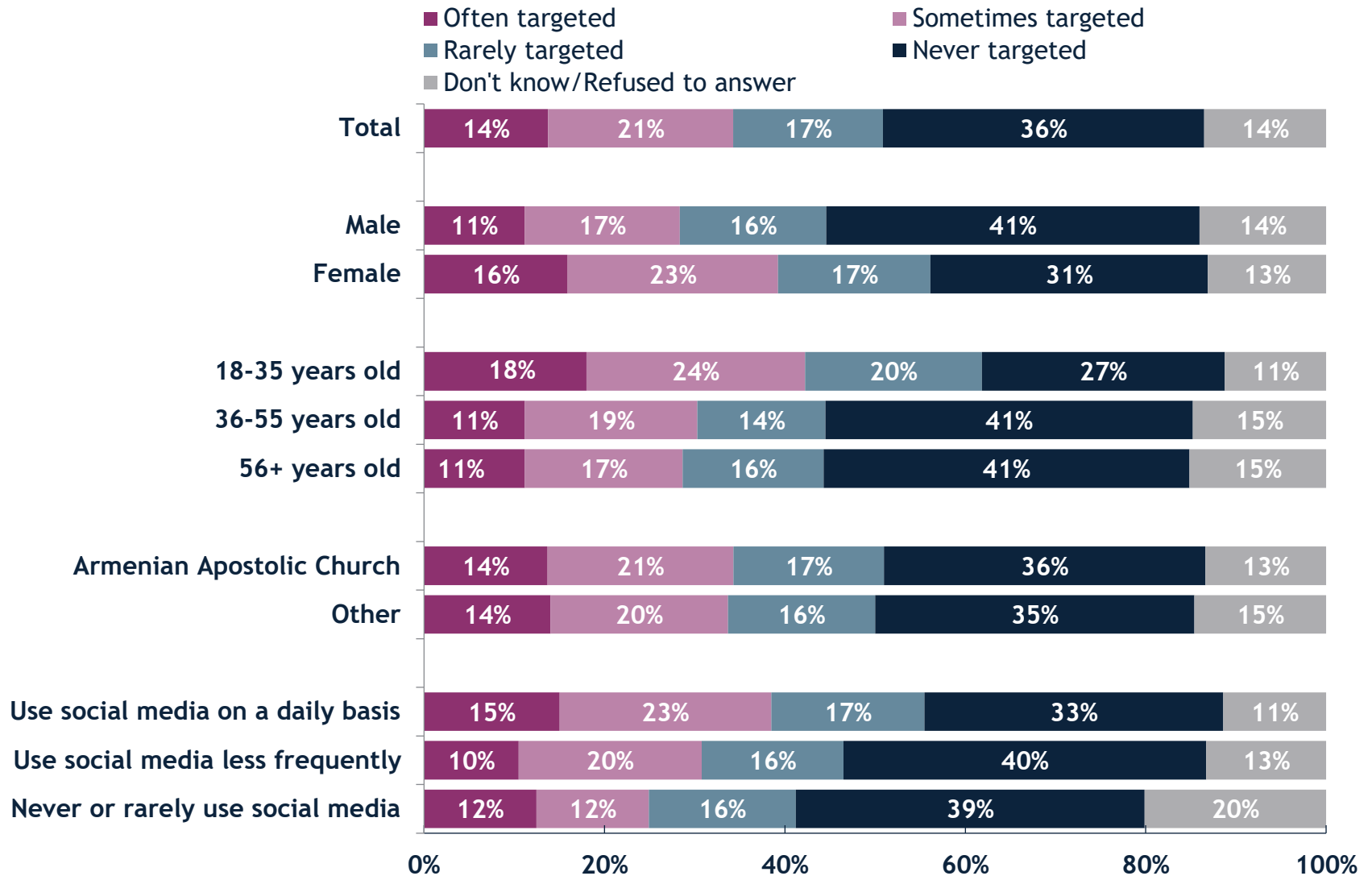
How frequently are youth the target of hate speech in Armenia?



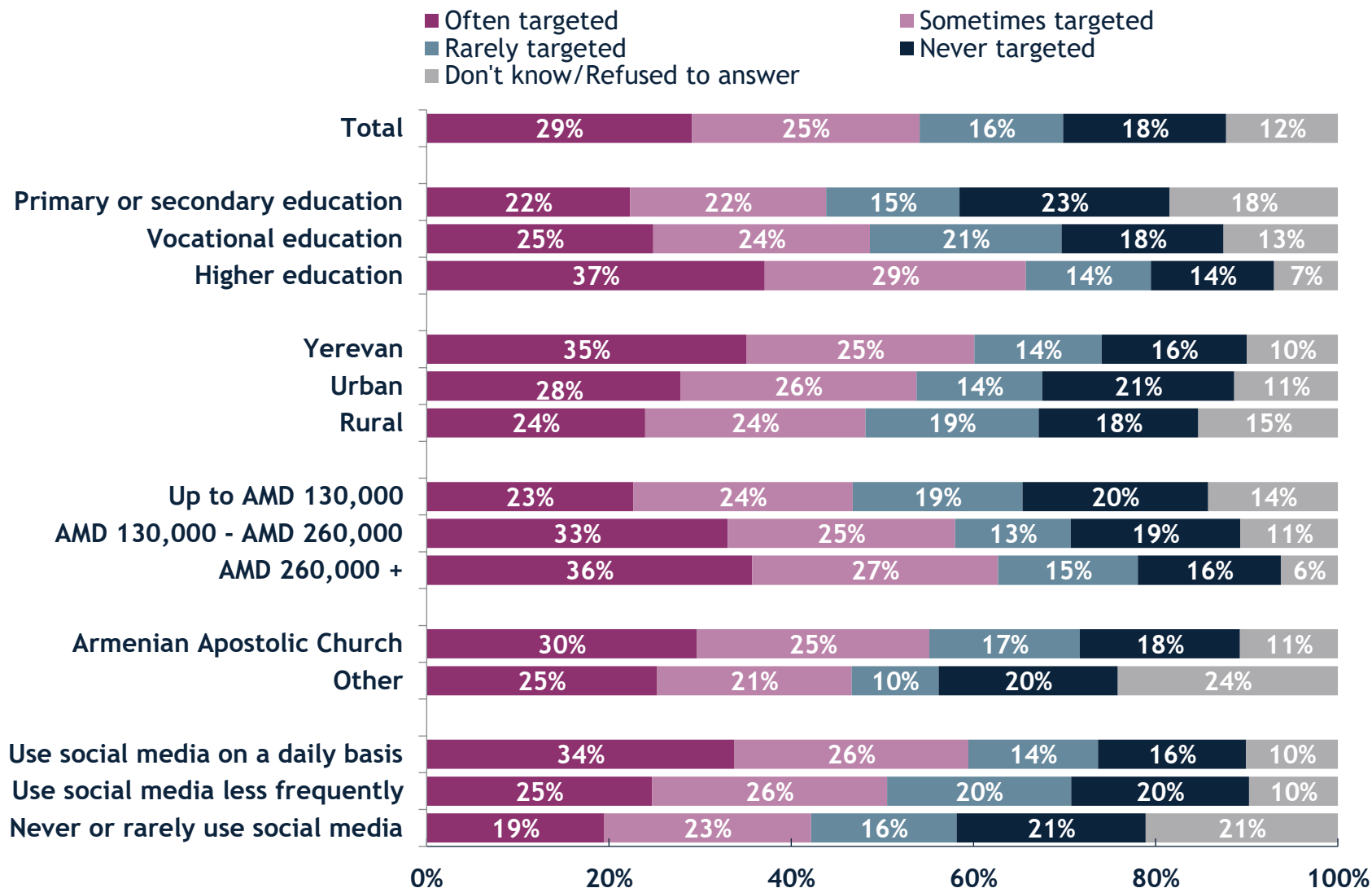
How frequently are the elderly the target of hate speech in Armenia?



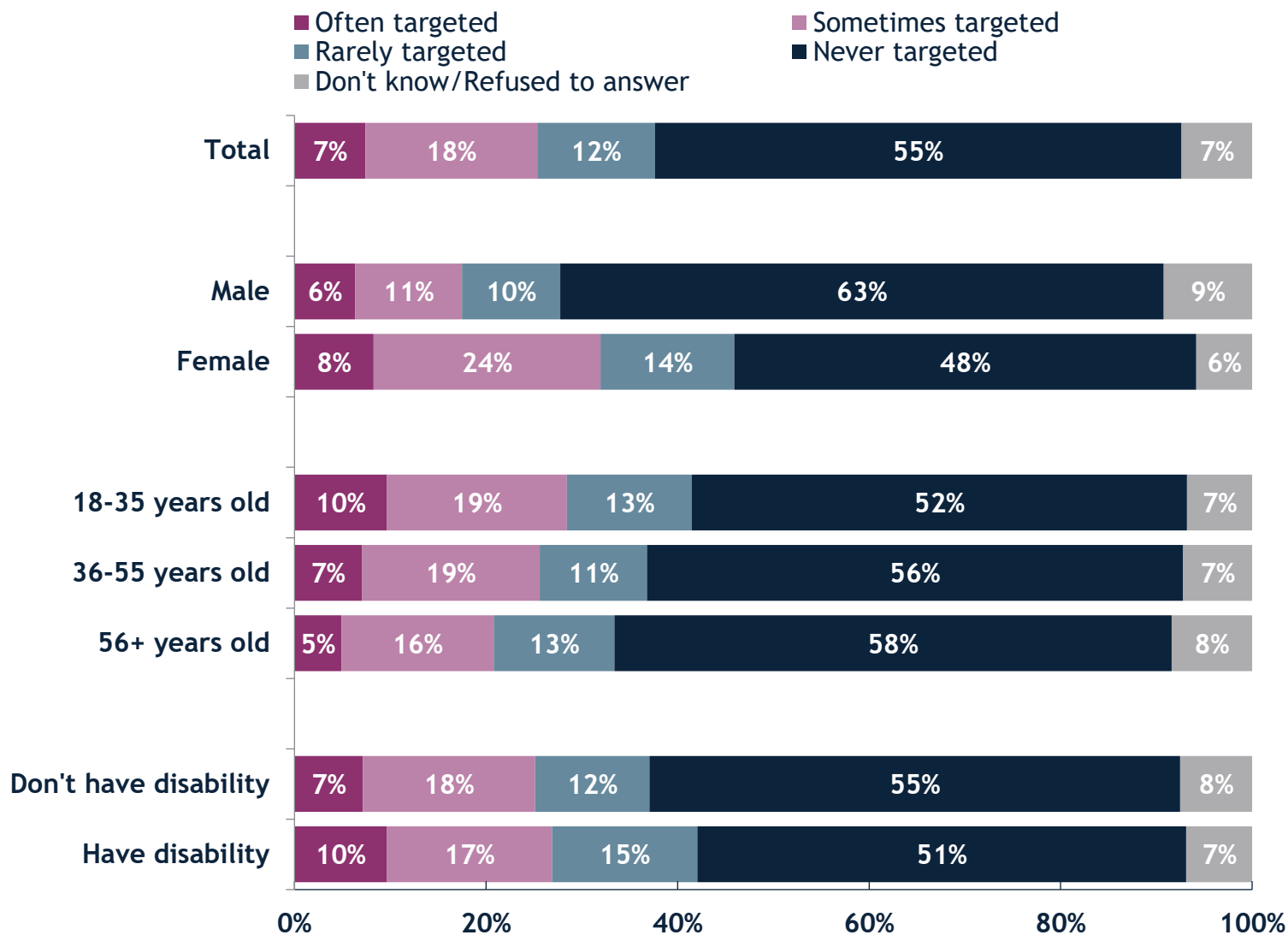
How frequently are religious minorities the target of hate speech in Armenia?



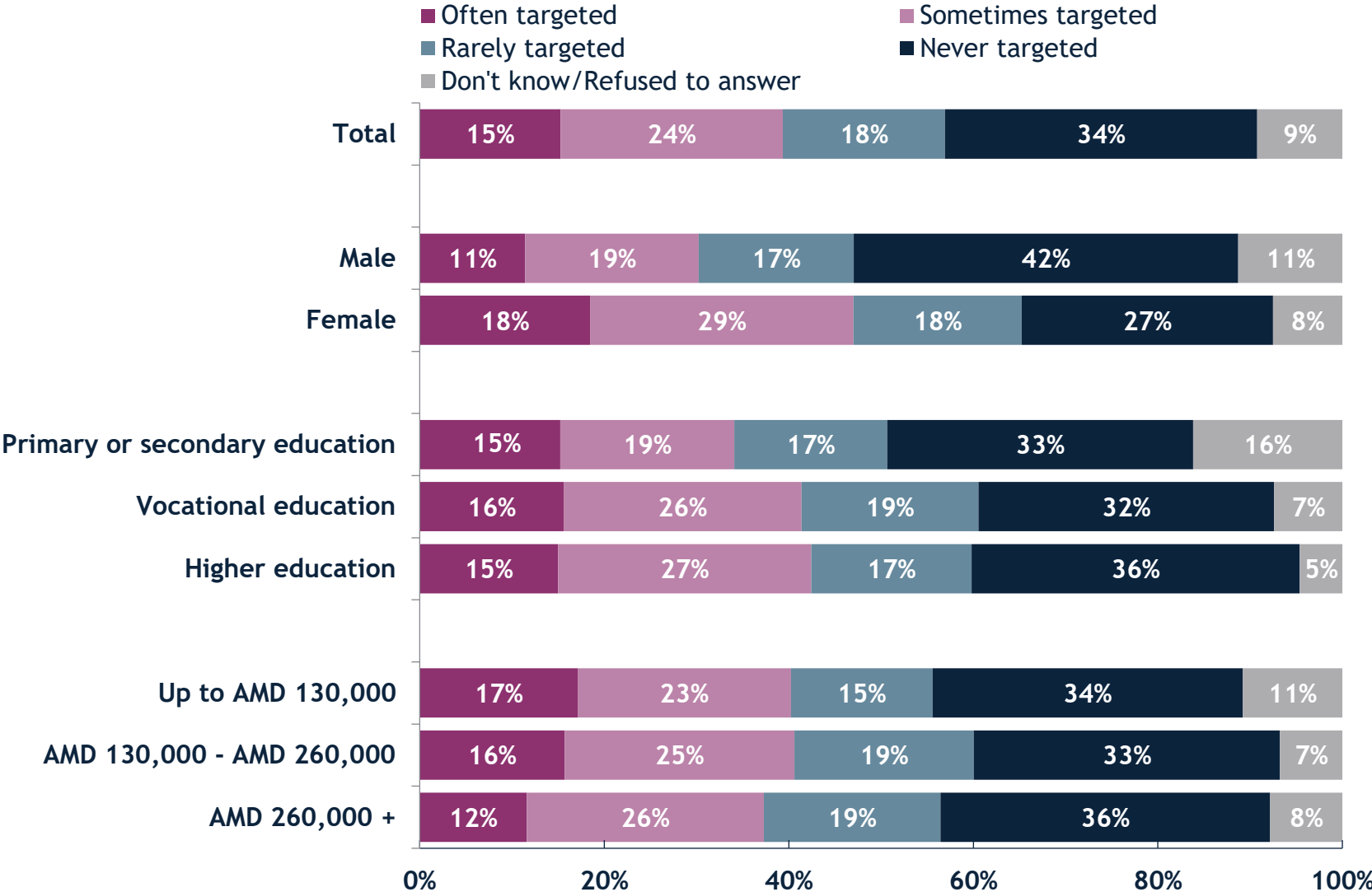
How frequently are people with different or oppositional political views the target of hate speech in Armenia?



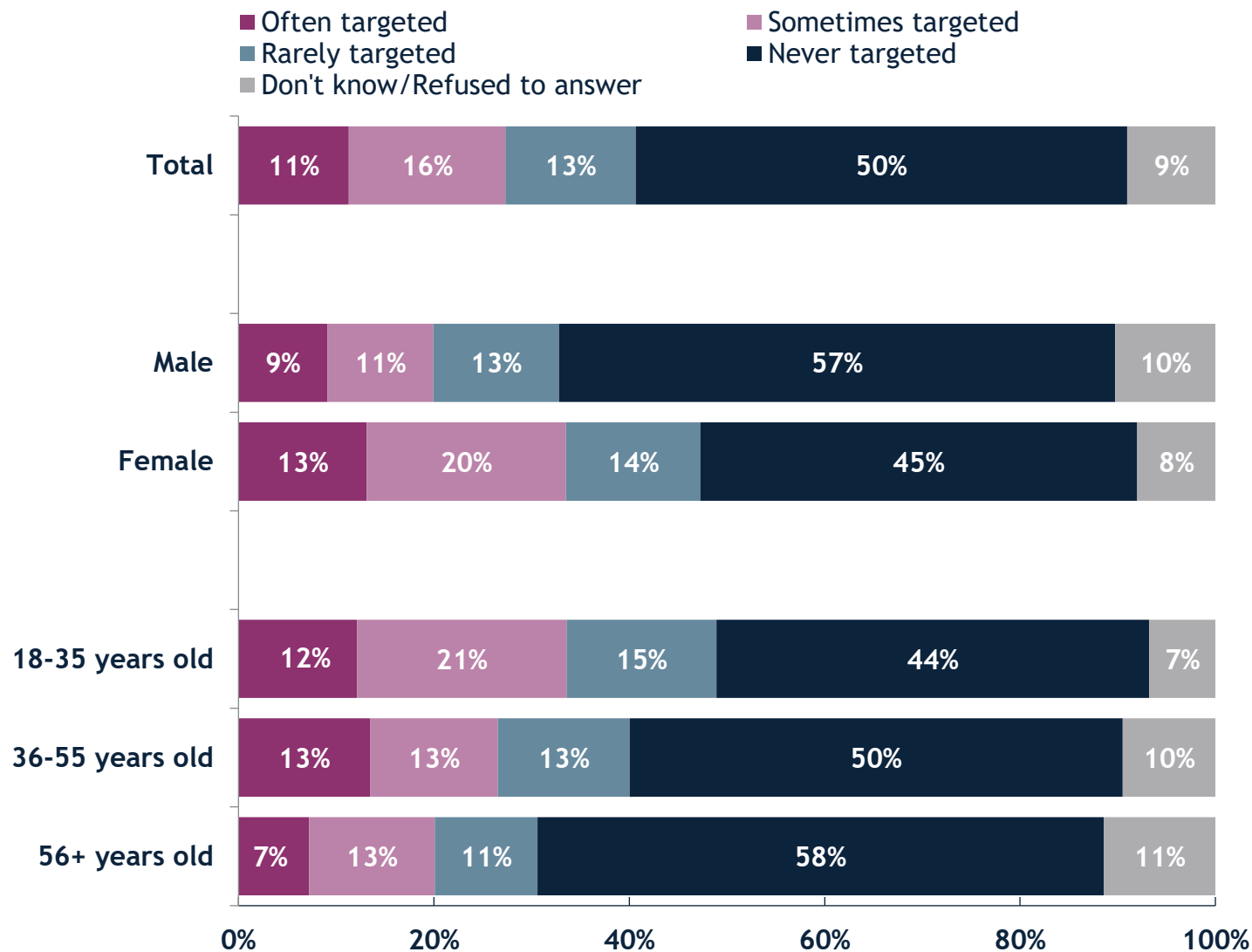
How frequently are persons with disabilities the target of hate speech in Armenia?



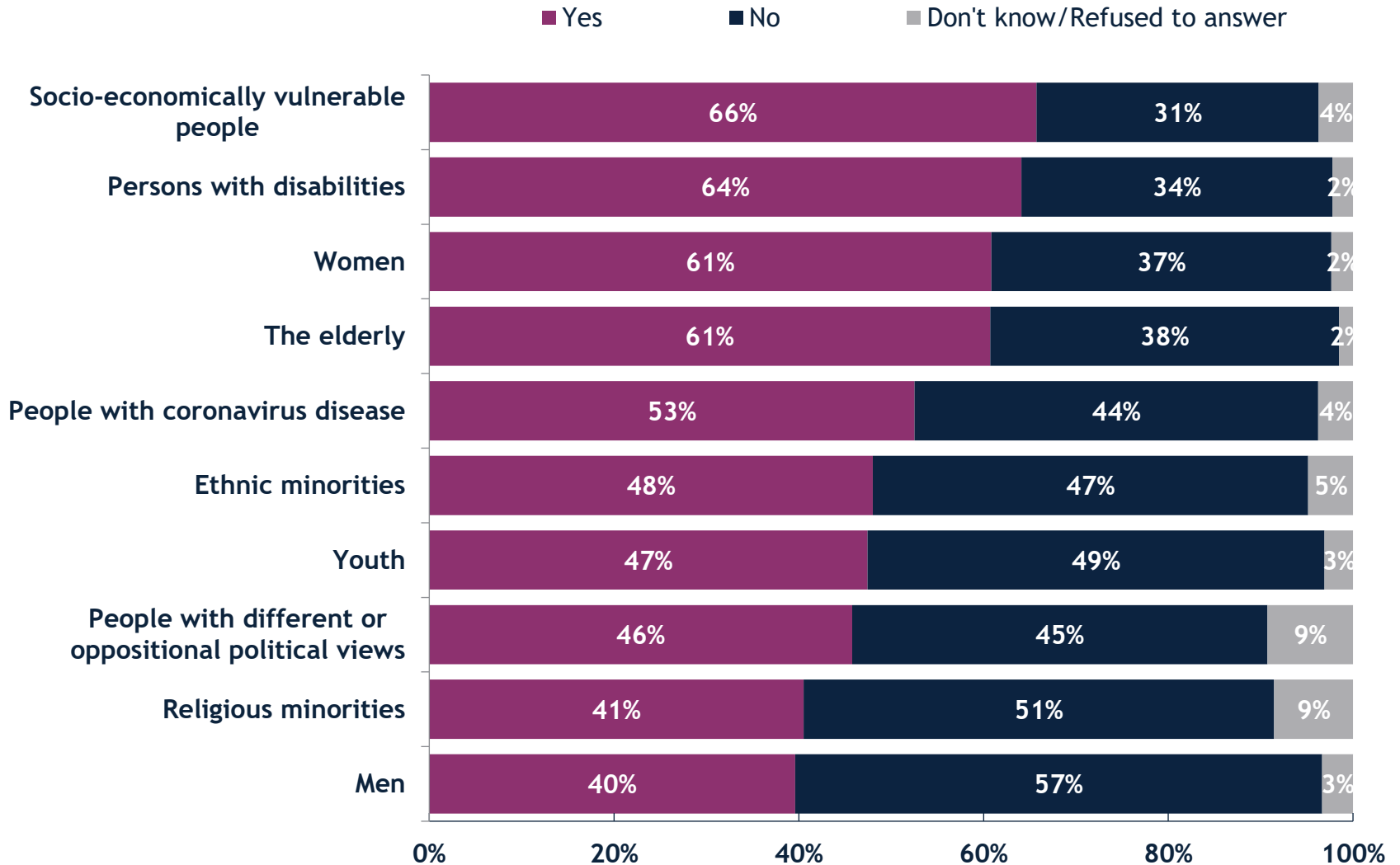
How frequently are socio-economically vulnerable people the target of hate speech in Armenia?



How frequently are people with coronavirus disease the target of hate speech in Armenia?



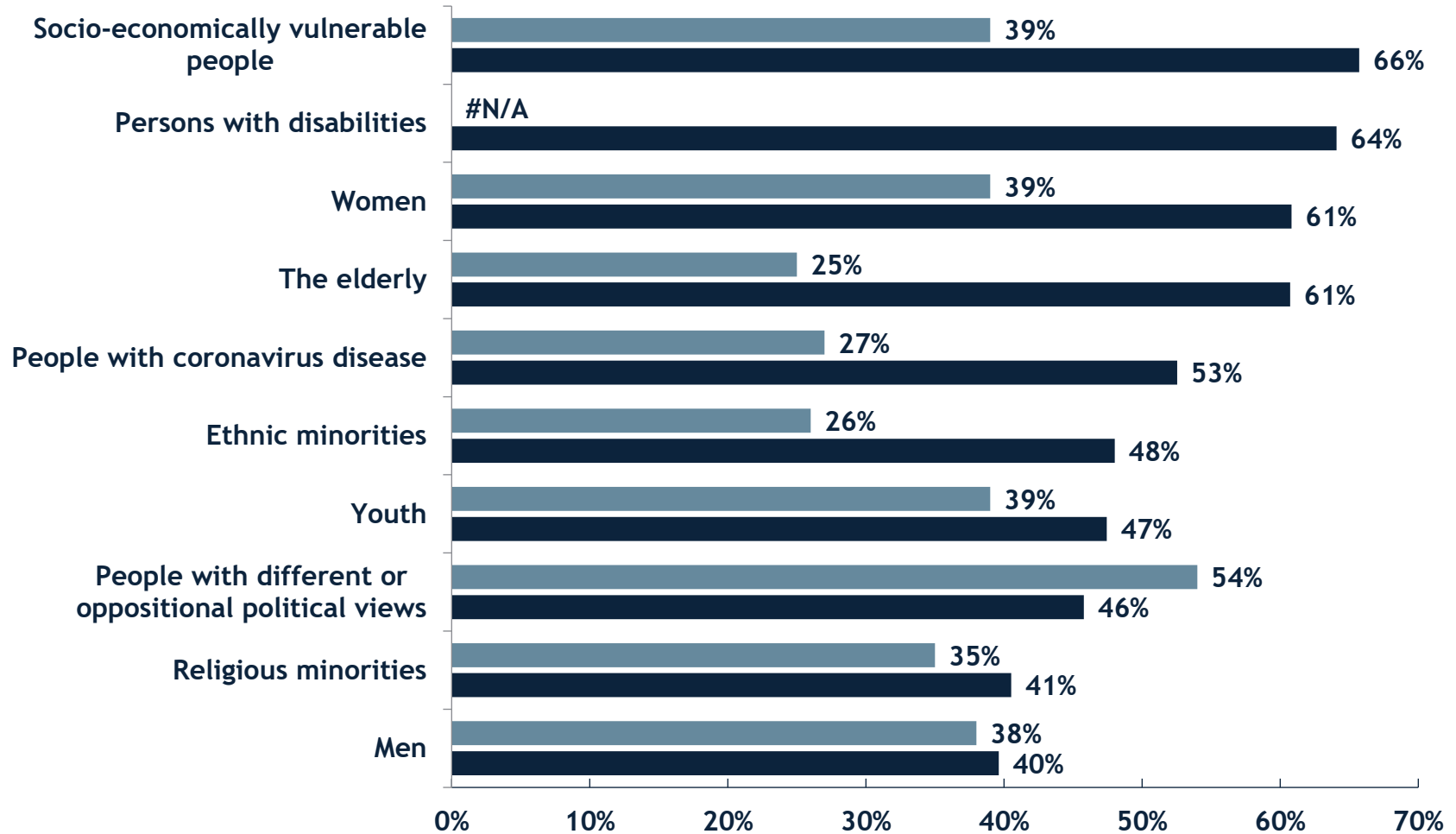
Do you think these groups need special protection from hate speech?



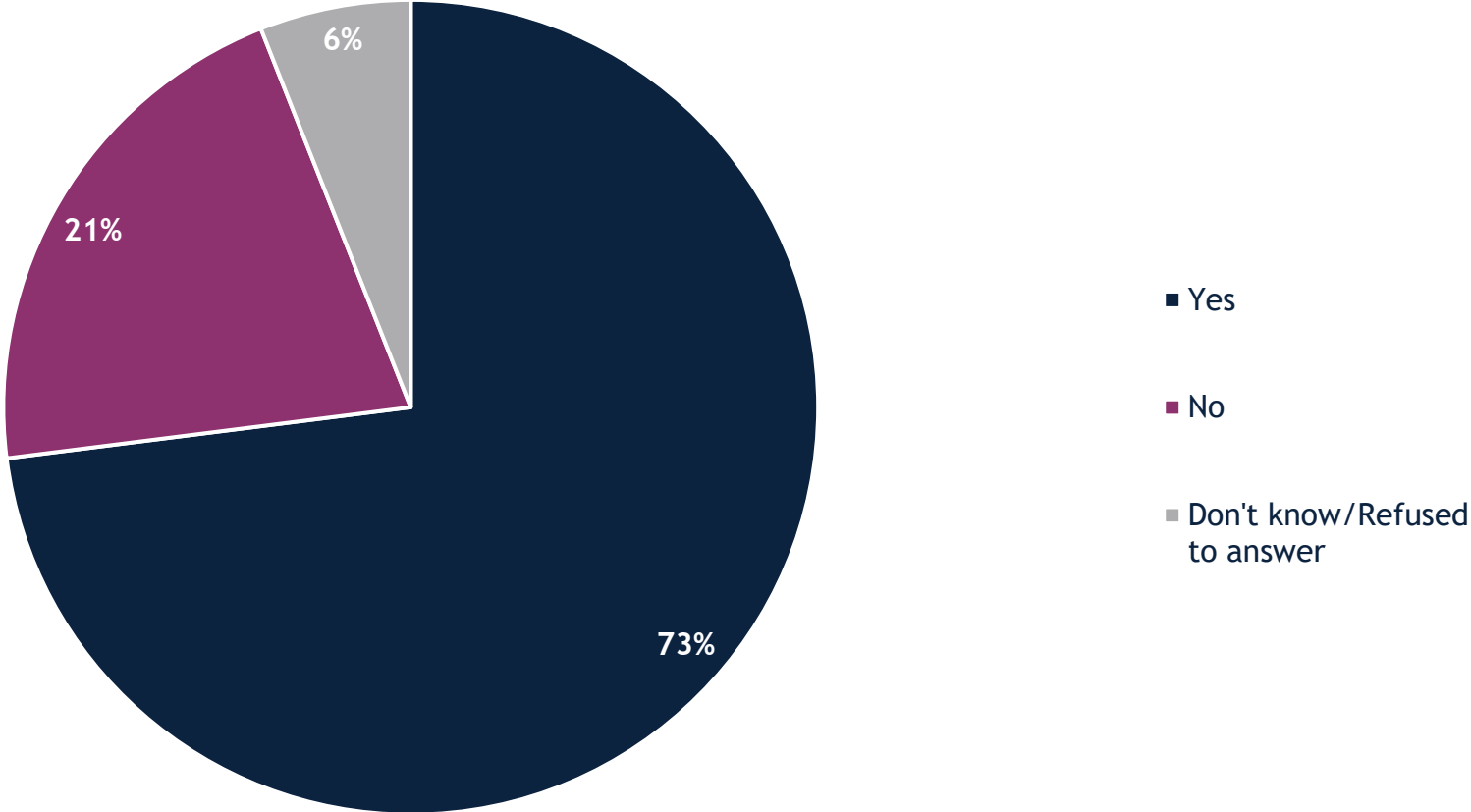
Do you think these groups need special protection from hate speech?

(comparison with the perception of being targeted often)

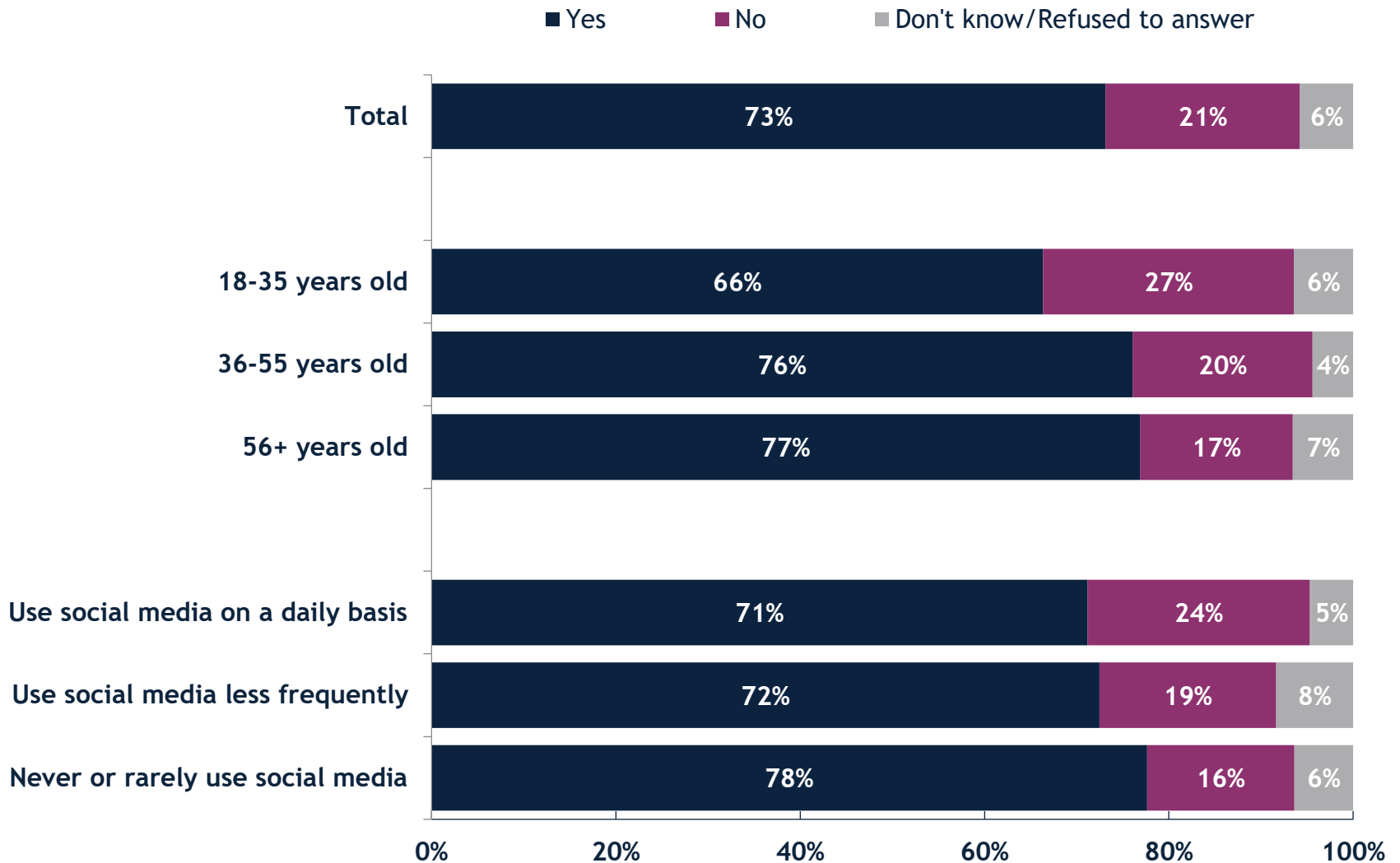
■ The group is often or sometimes the target of hate speech ■ The group needs special protection from hate speech



In your opinion, should hate speech be punished by law?



In your opinion, should hate speech be punished by law?

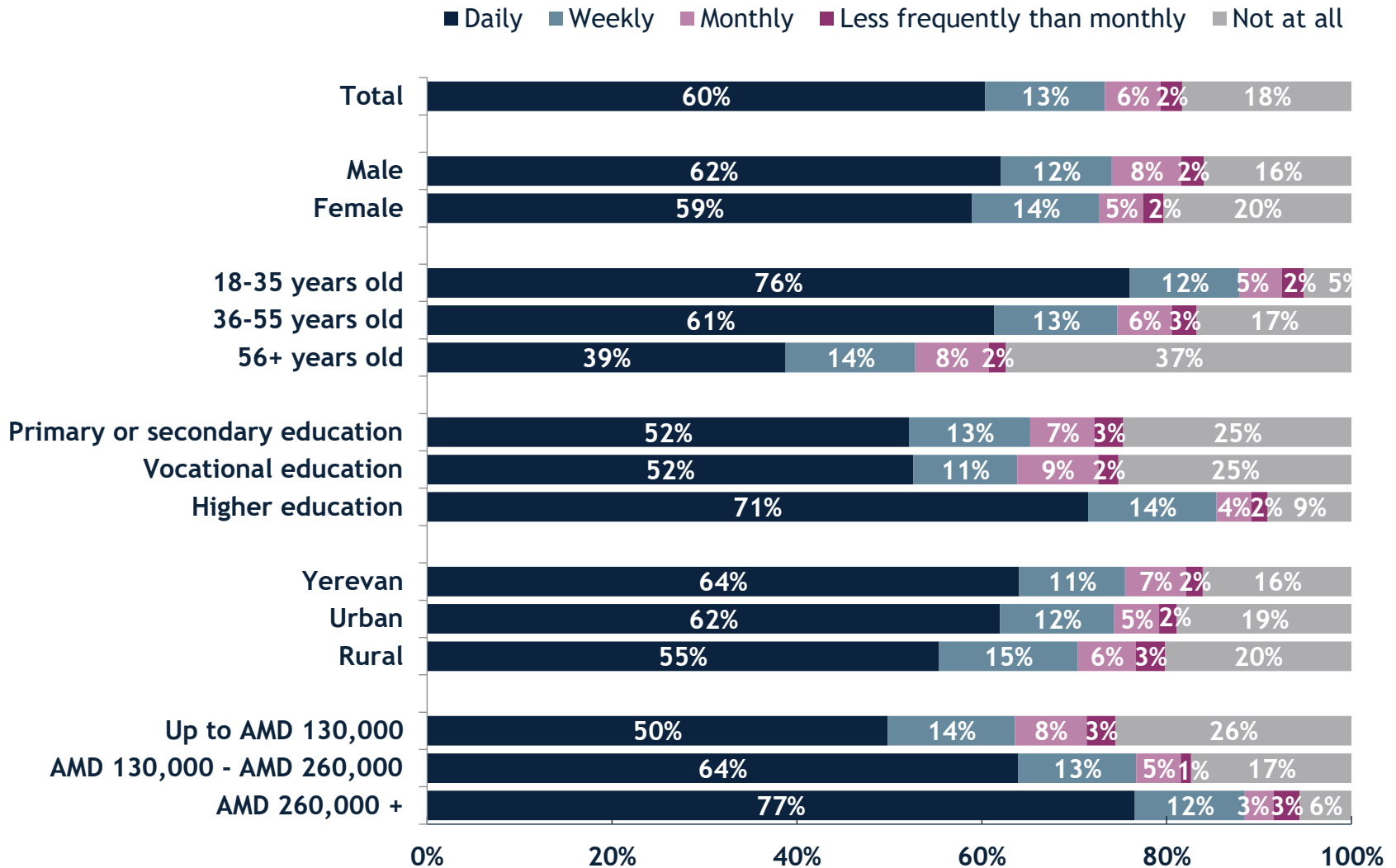




Hate Speech in Social Media

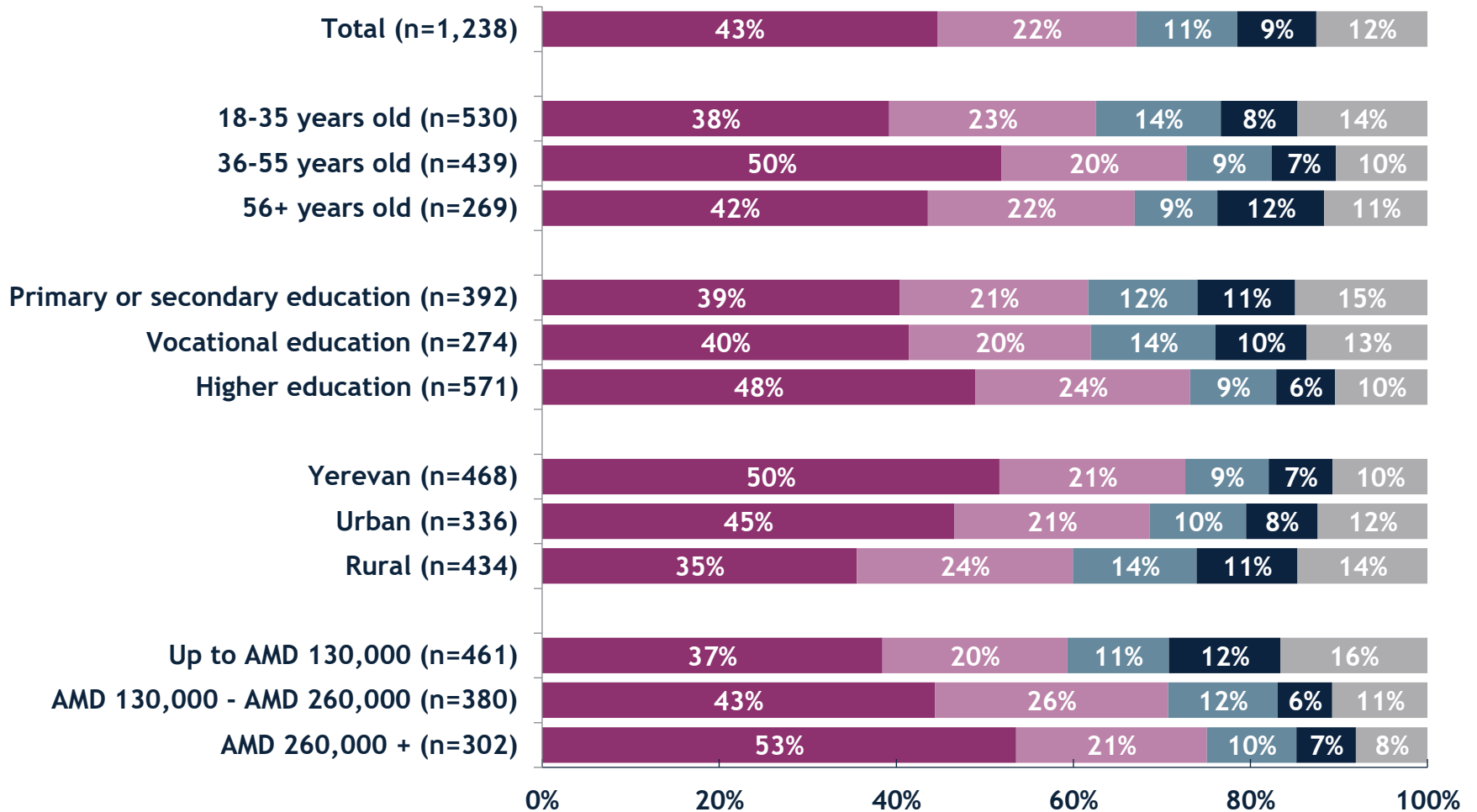


How often do you use online social networks?



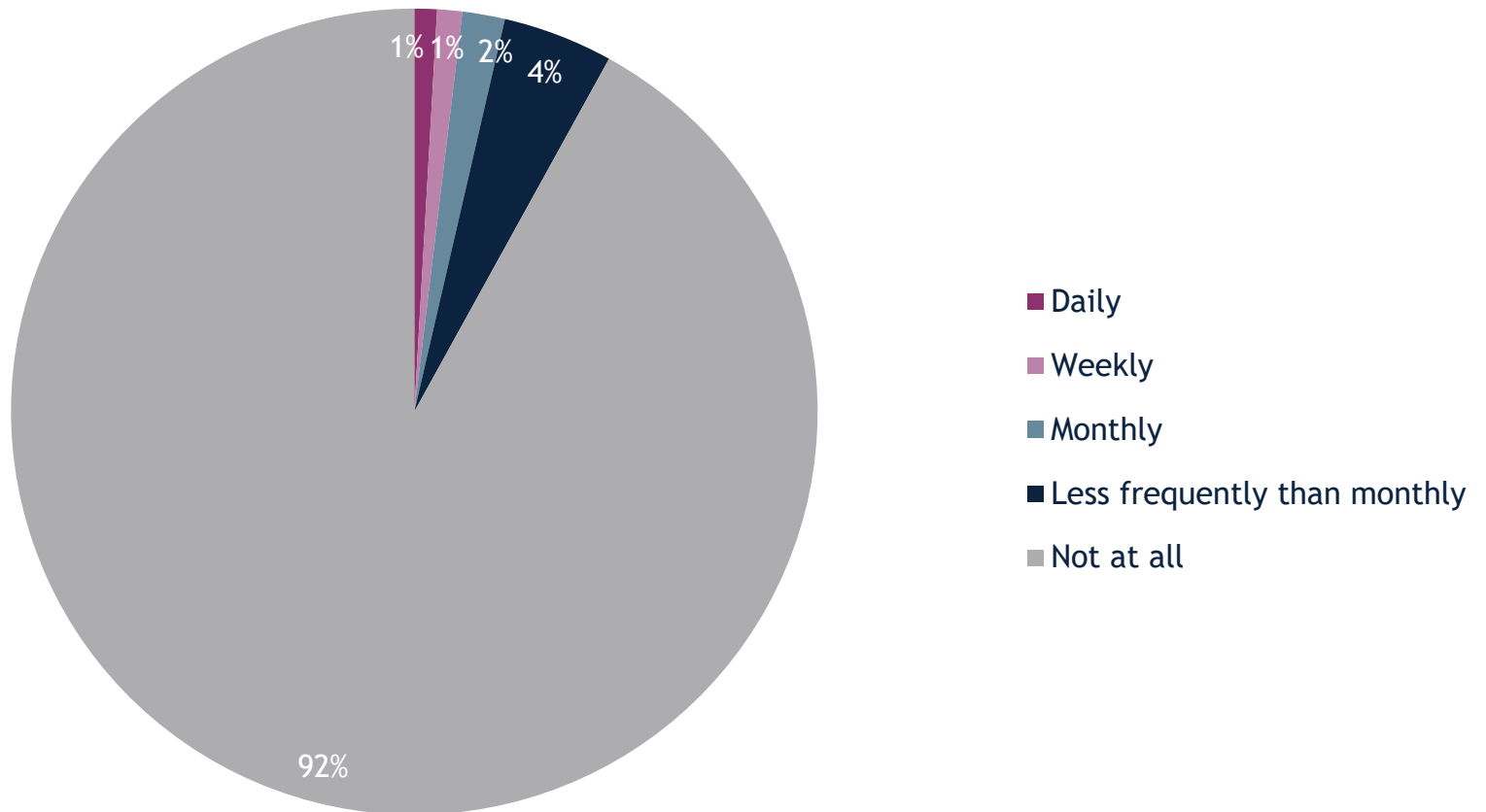
How often do you notice hate speech in social networks? (among social network users)

■ Daily ■ Weekly ■ Monthly ■ Less frequently than monthly ■ Not at all



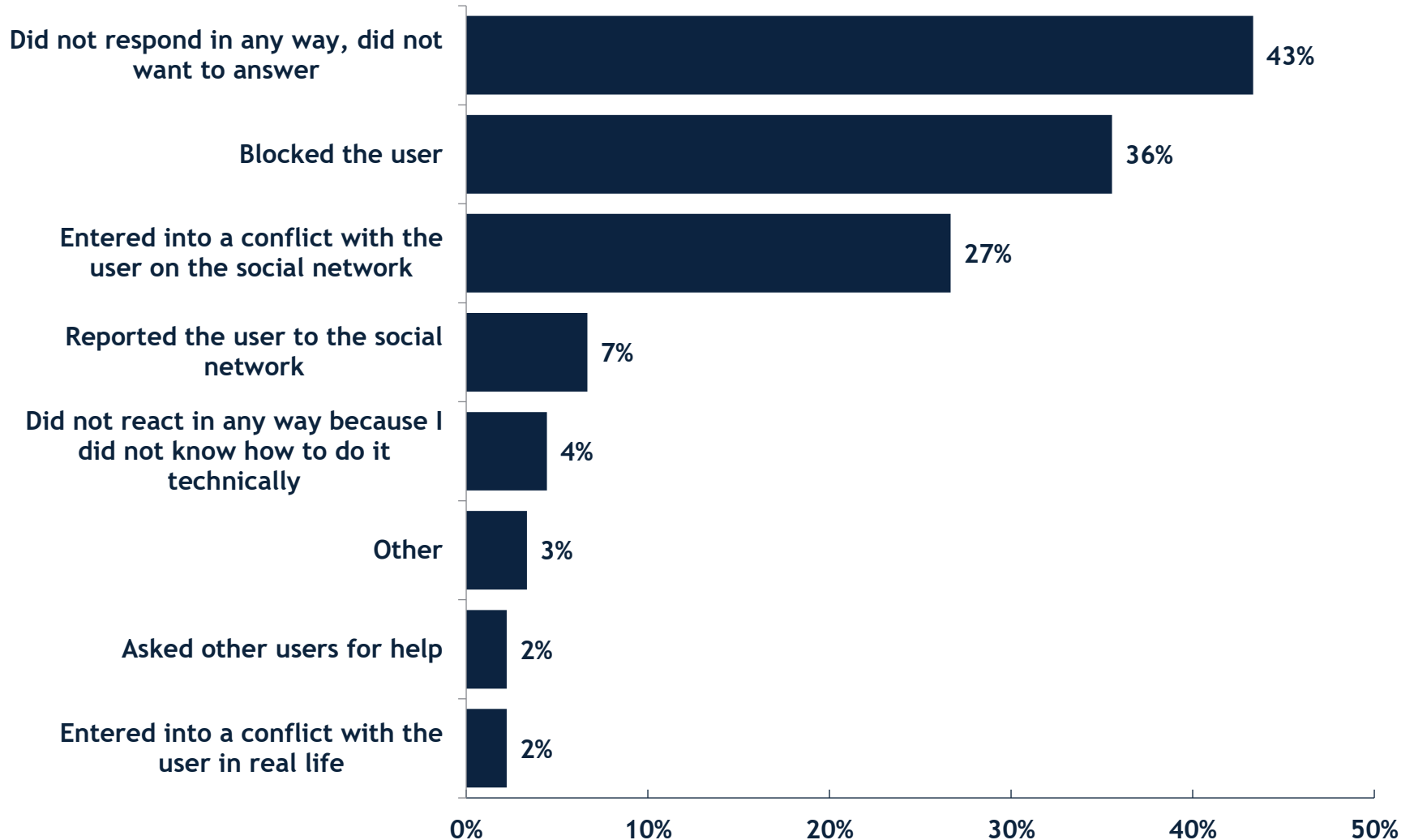
How often do you notice hate speech towards yourself in social networks?

(Among those who noticed hate speech in social networks, n=1,087)



How did you react to hate speech against you on online social networks?

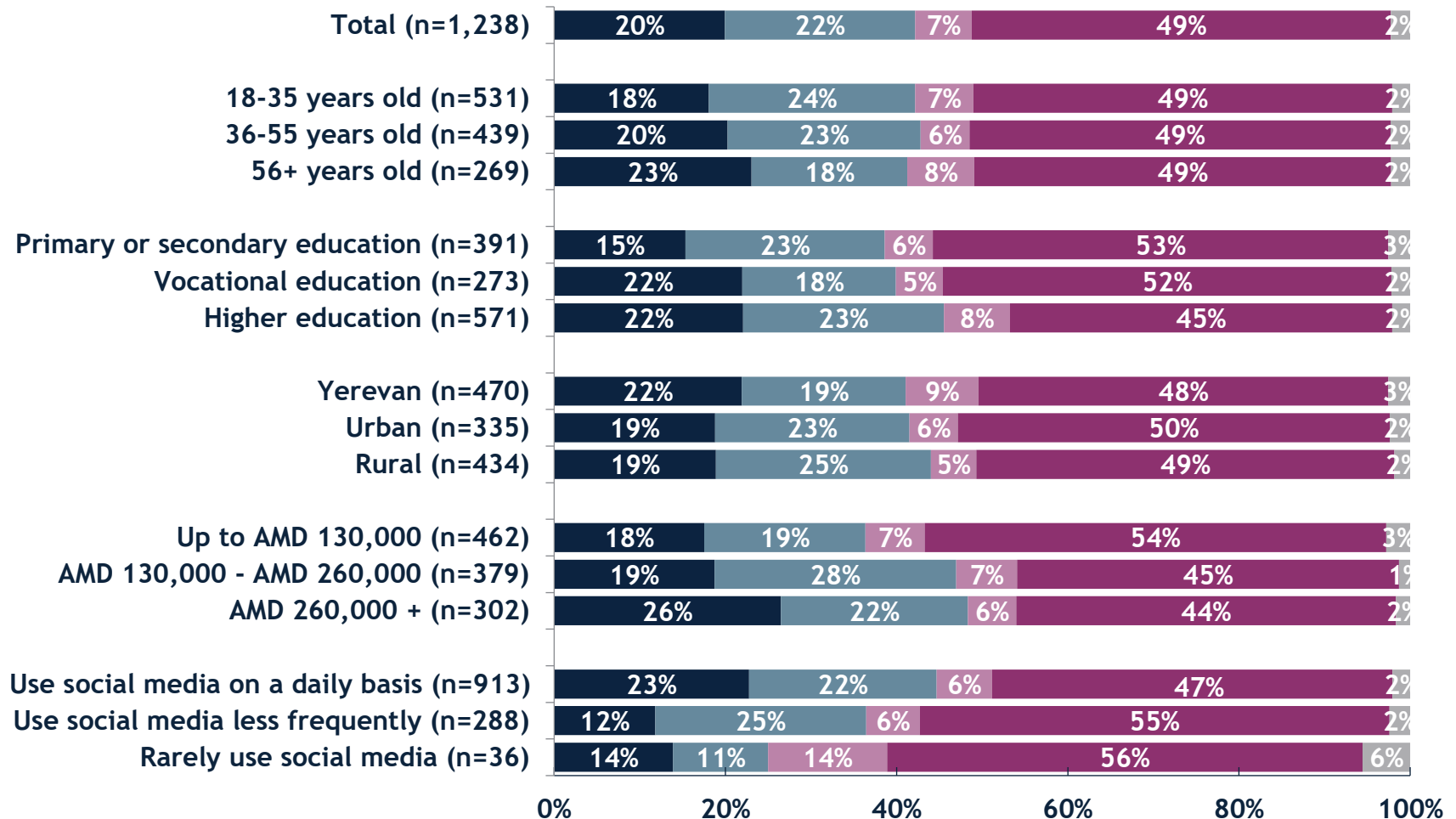
(Among respondents who experienced hate speech, n=90)



How likely are you to post your opinions online after you experience hate speech?

(Those who use online social networks, n=1,238)

Very likely
 Somewhat likely
 Somewhat unlikely
 Very unlikely
 Refused to answer or don't know

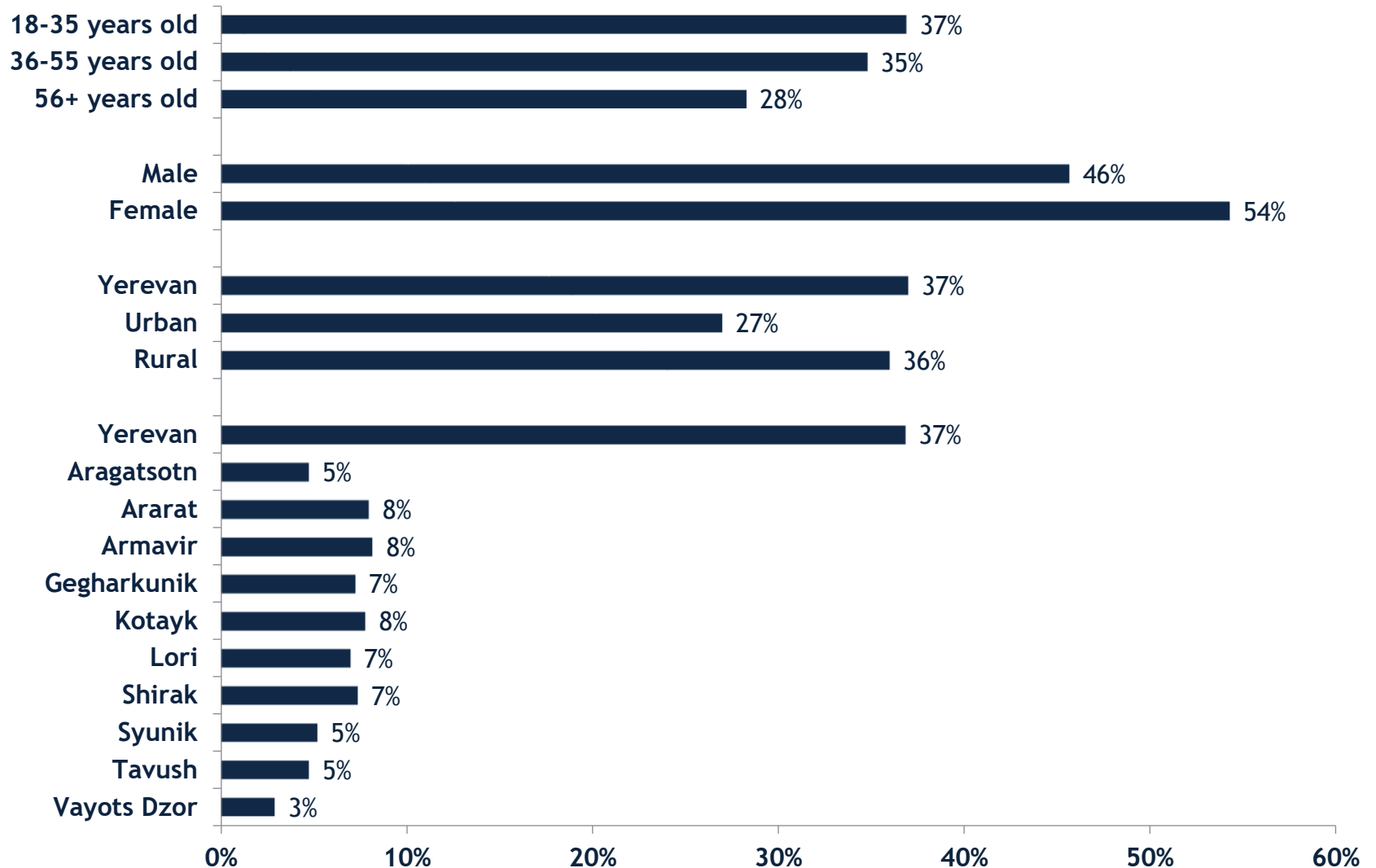




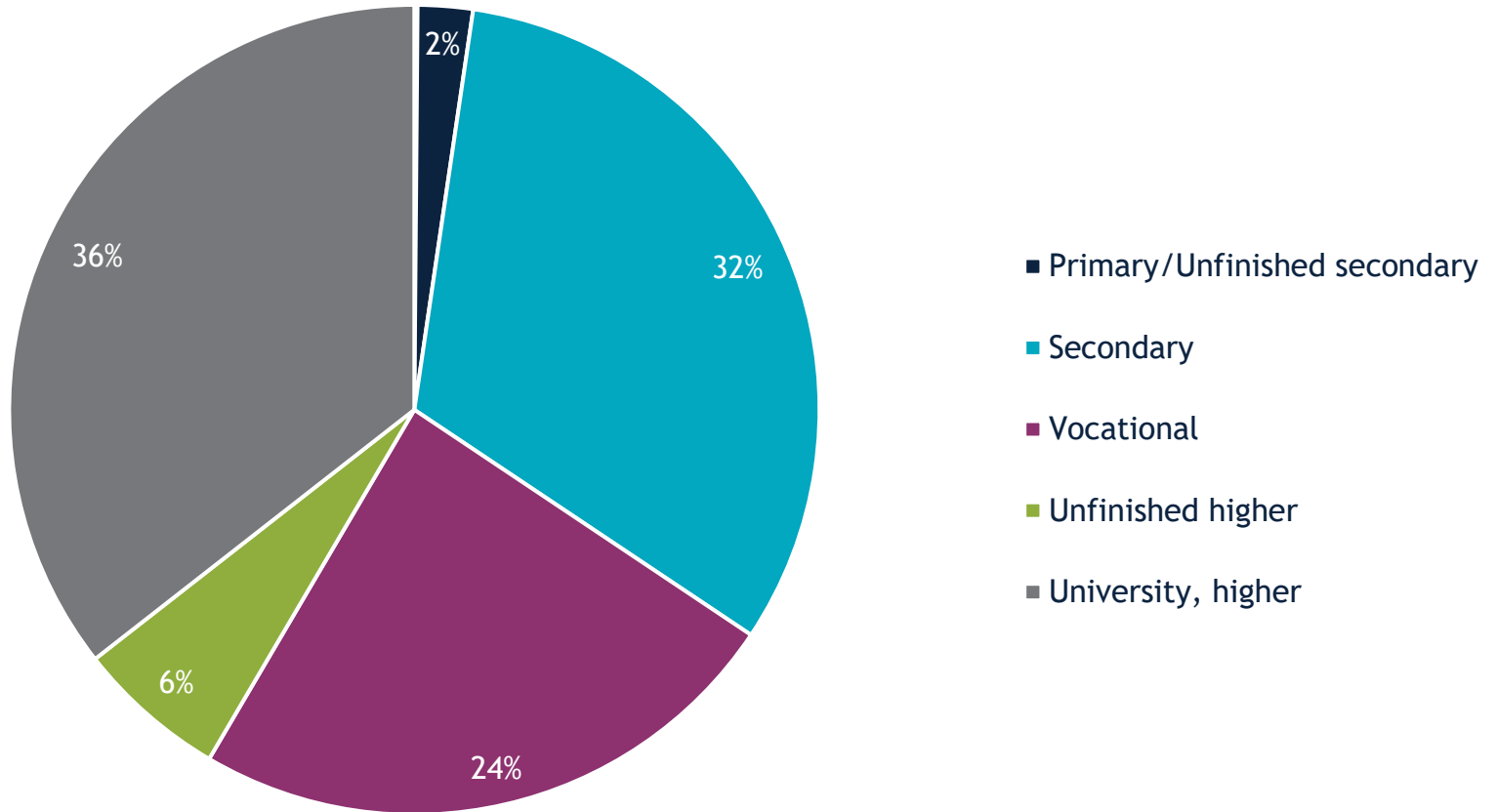
Demographics



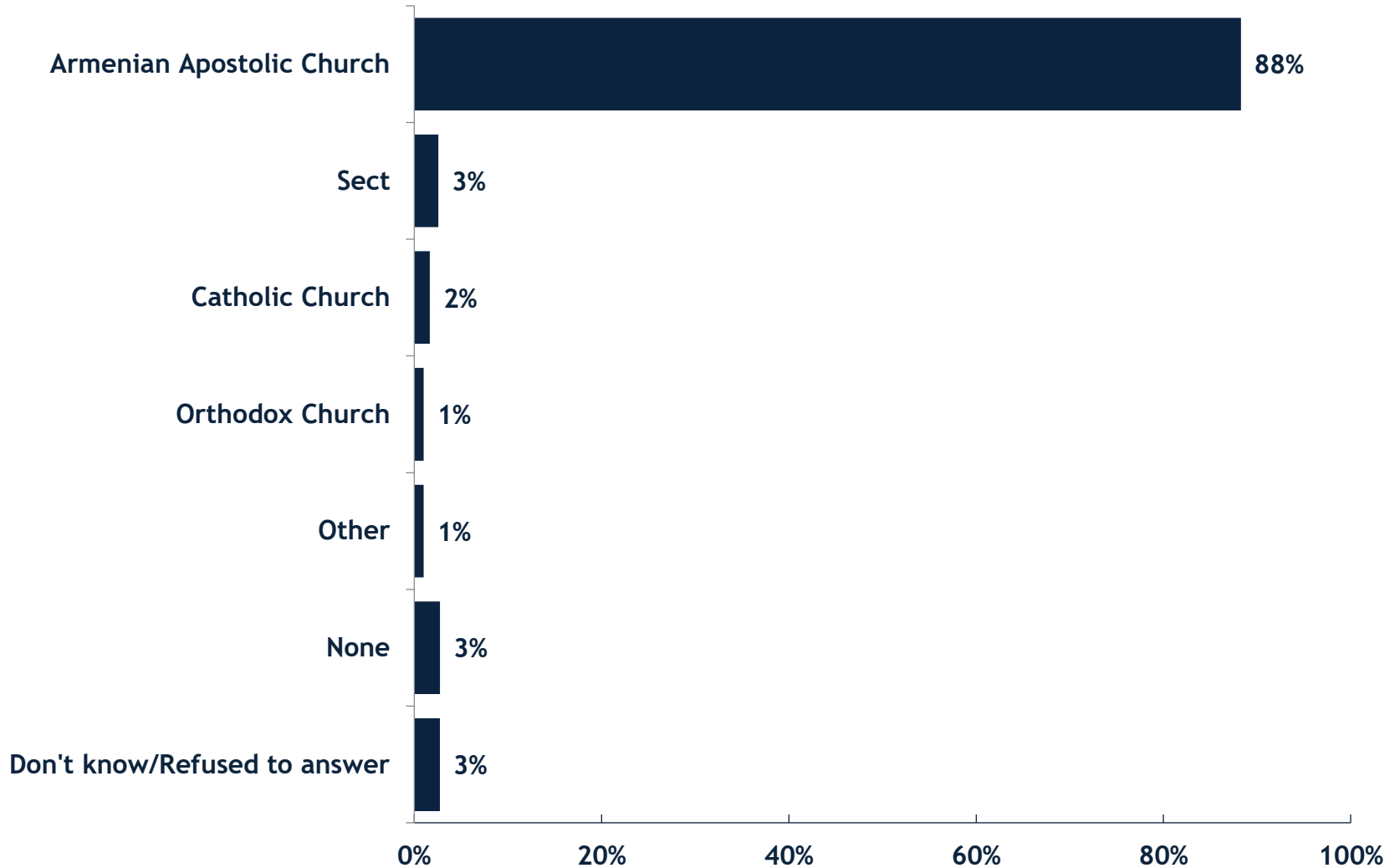
Age, Gender, Community Type, Province Distribution



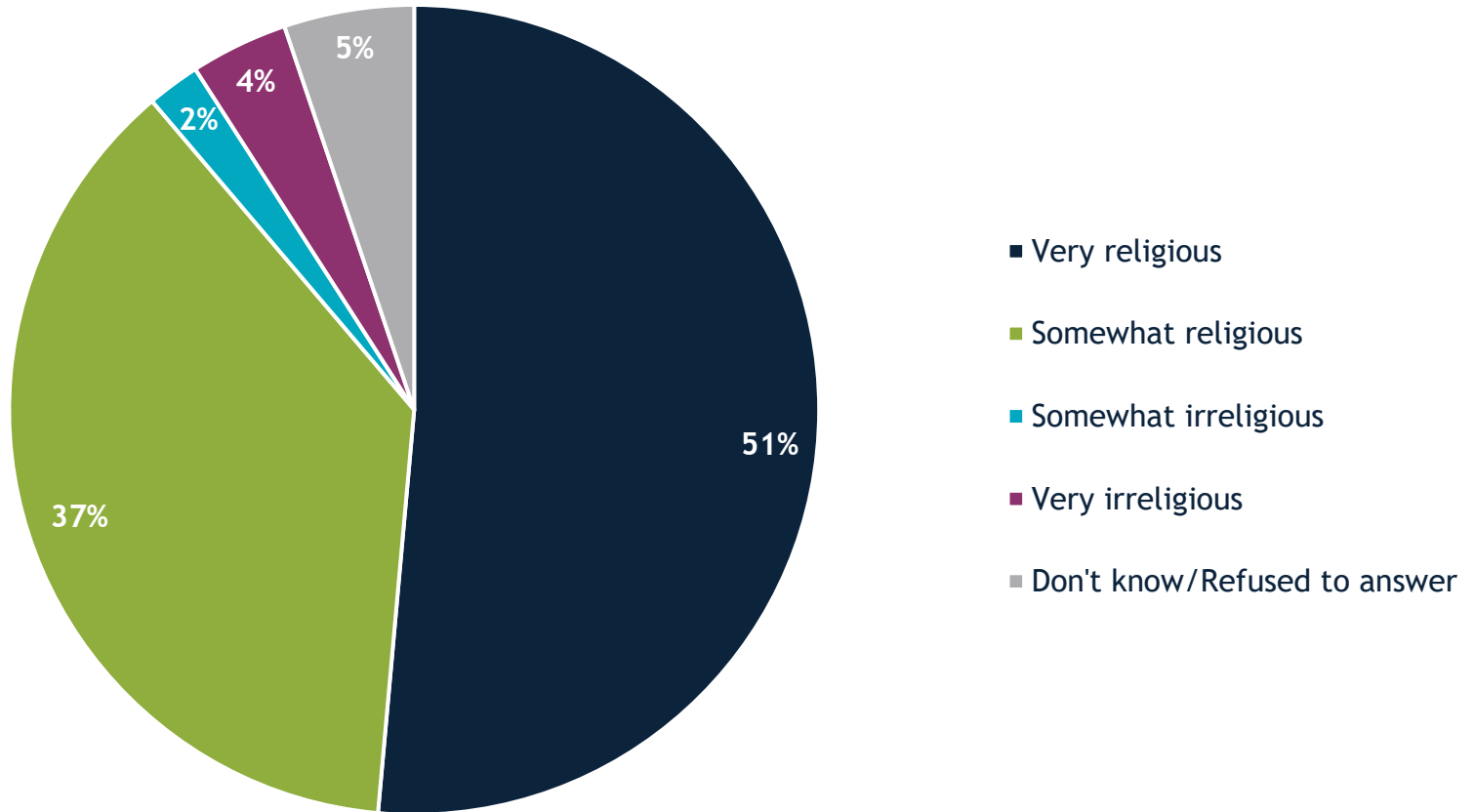
What is the highest level of education you have attained?



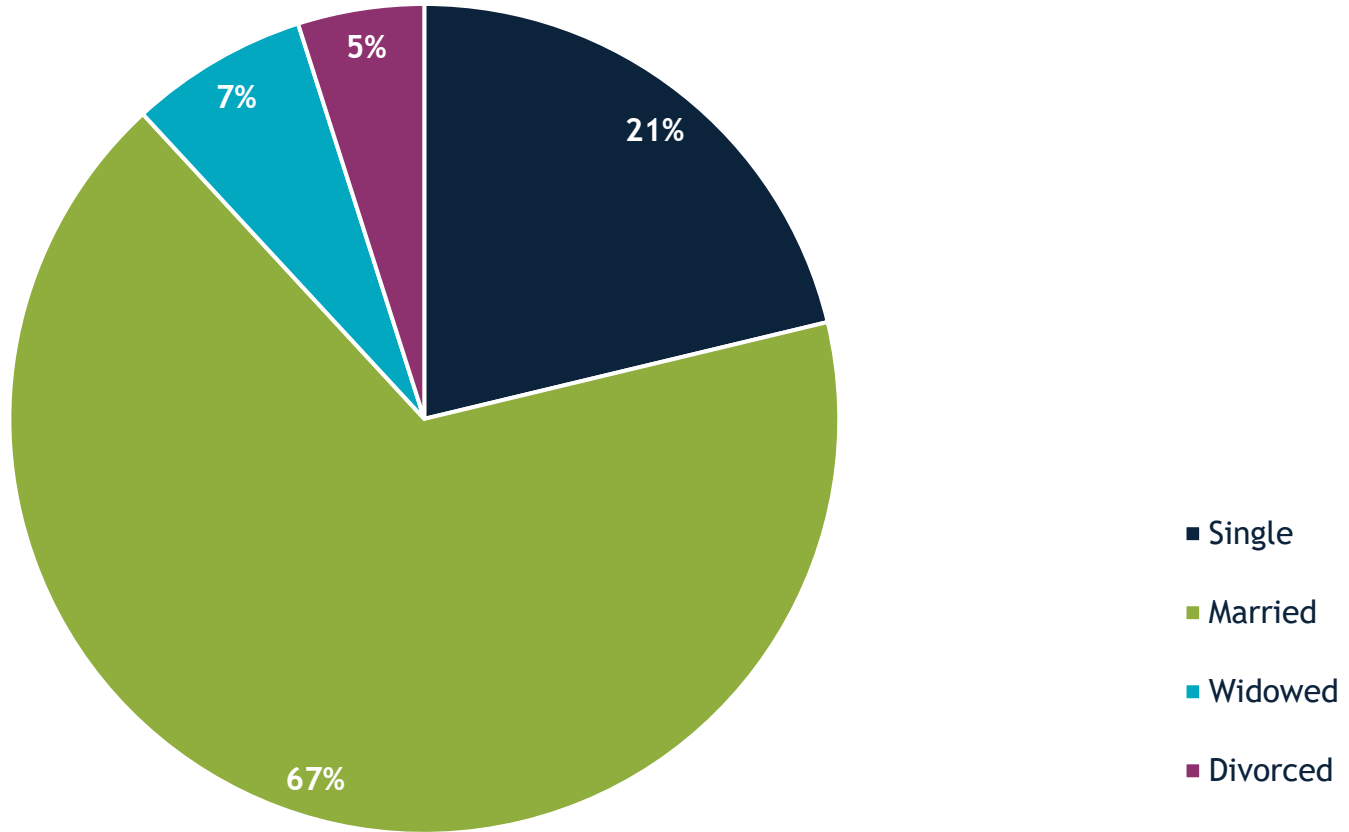
What is your religion?



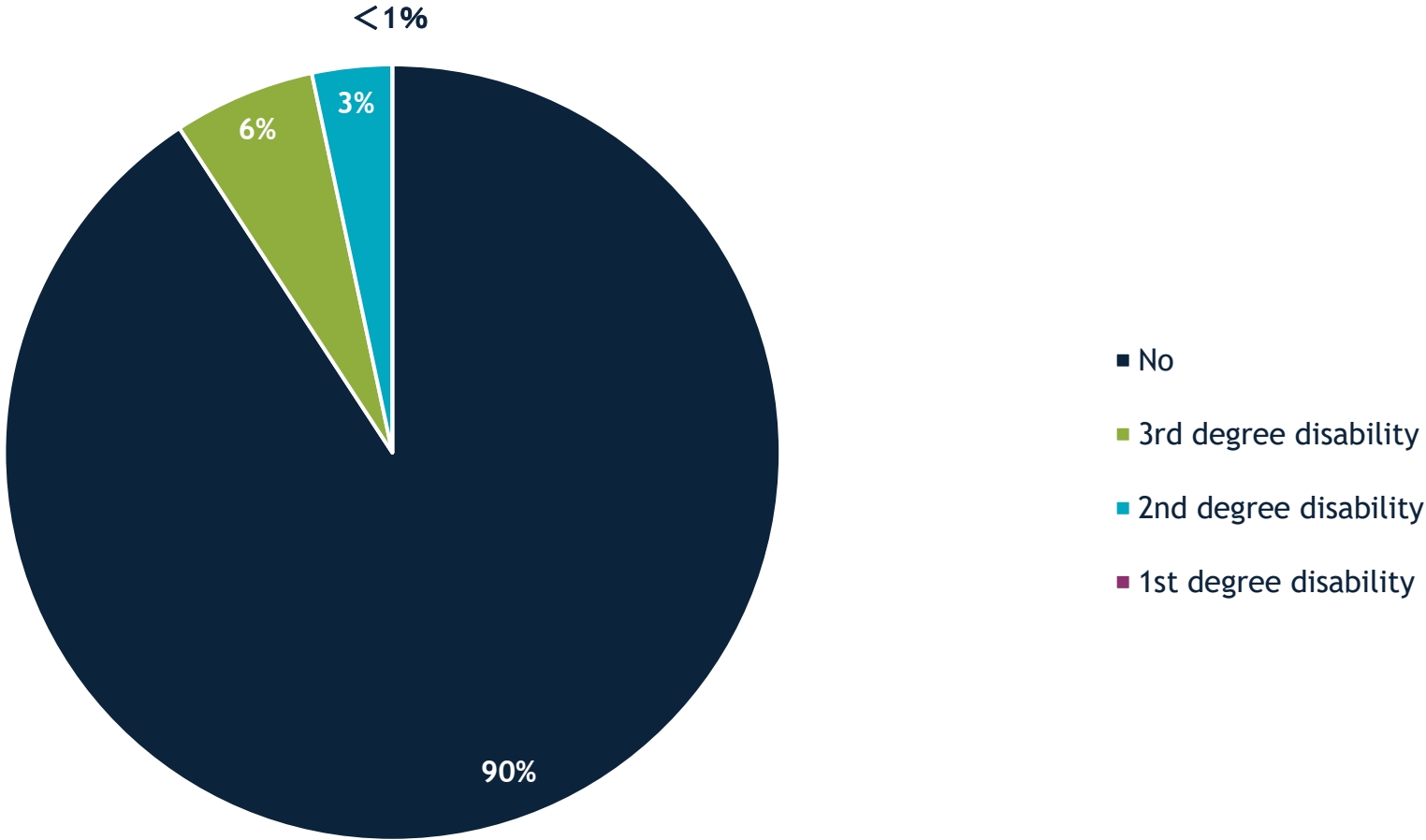
To what extent do you consider yourself religious or not?



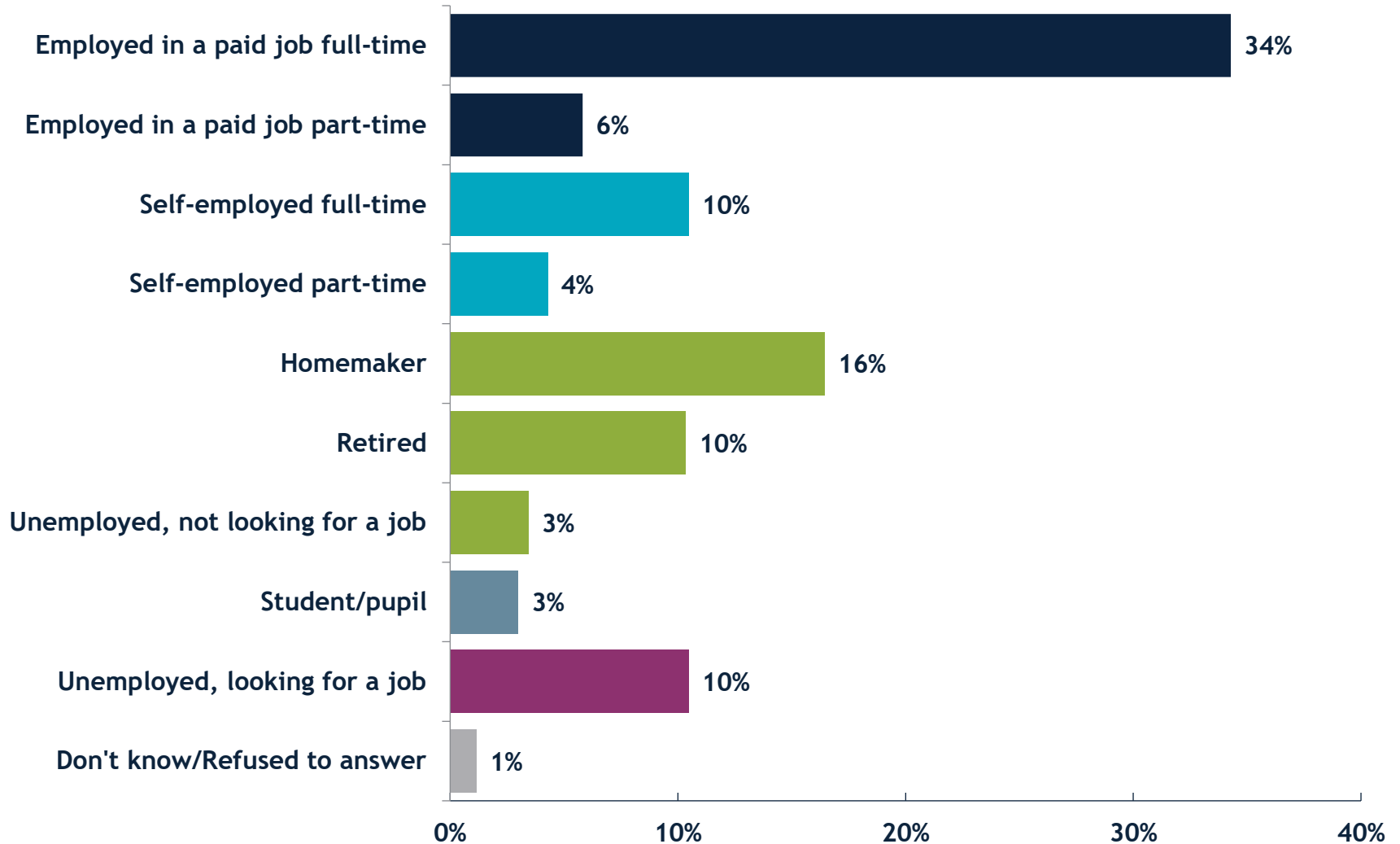
What is your marital status?



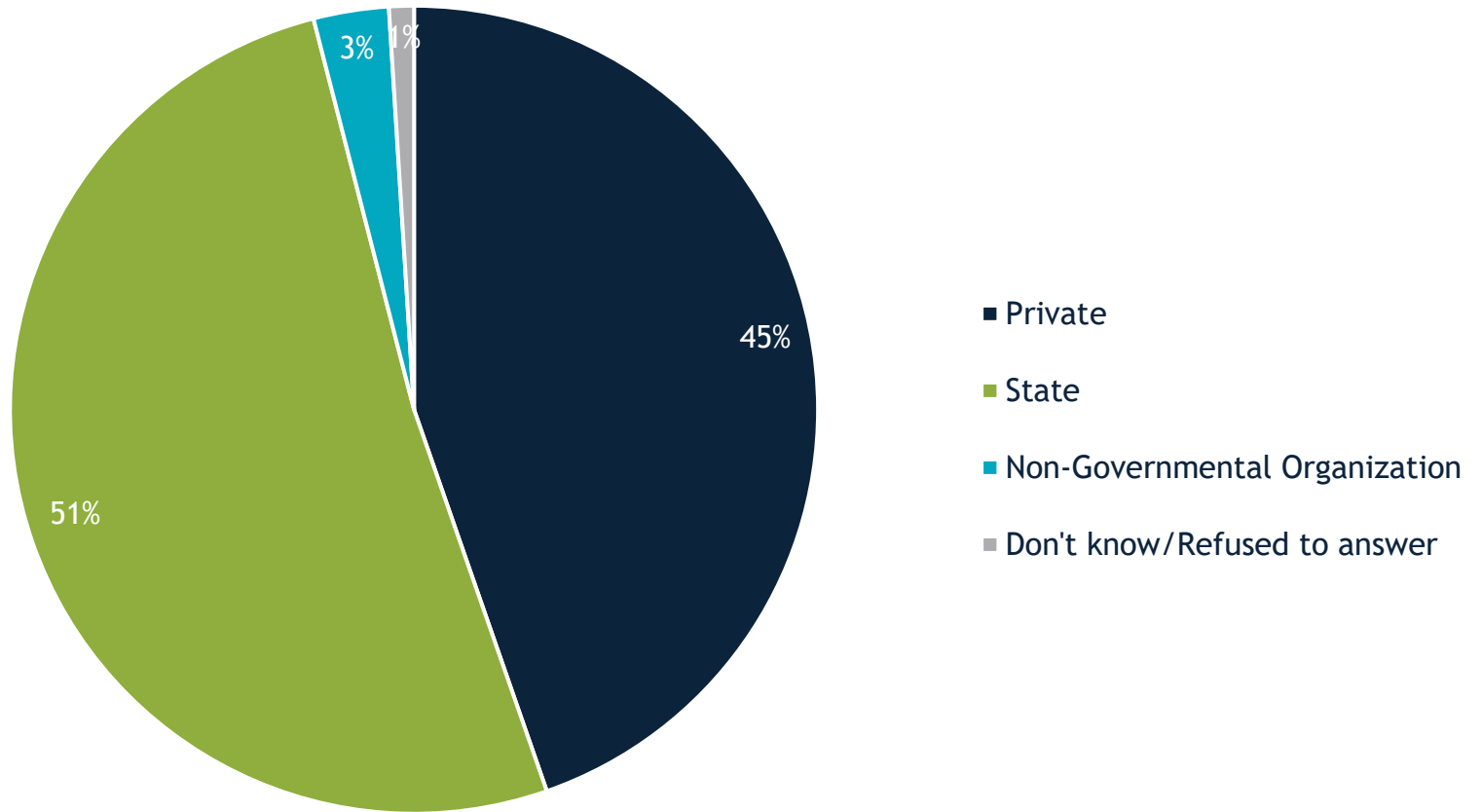
Do you have any disability?



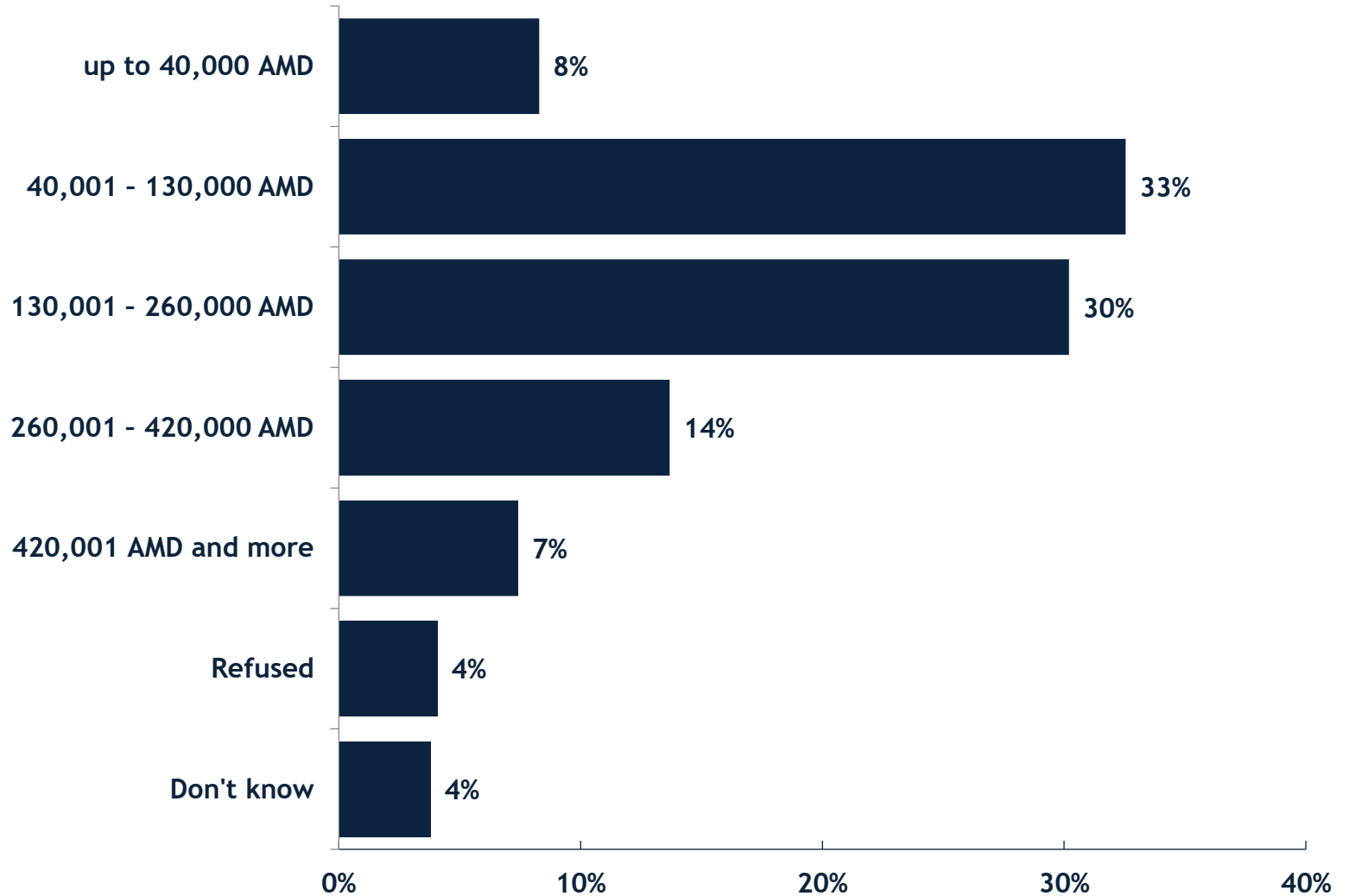
What is your occupational status?



In which sector are you employed? (Those who are employed, n=608)



What is your monthly household income?



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