Public Opinion Survey Residents of Ukraine

September 28 - October 7, 2016



The Government of Canada

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Methodology

- The survey was conducted by <u>Rating Group Ukraine</u> on behalf of the <u>International Republican Institute</u>.
- The survey was conducted throughout Ukraine (except for the occupied territories of Crimea and part of the Donbas) from September 28 to October 7, 2016, through face-to-face interviews at respondents' homes.
- The sample consisted of 2,400 residents of Ukraine aged 18 and older and eligible to vote. The sample is representative of gender, age, region, and settlement size. Additionally, 1,156 respondents were surveyed in Kharkiv *oblast*. Multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.
 - Stage One: 25 official administrative regions of Ukraine were defined (24 regions of Ukraine and Kyiv). All regions of Ukraine were surveyed except the occupied territories of Crimea and the Donbas region.
 - Stage Two: The selection of settlements was based on towns and villages. Towns were grouped into subtypes according to their size:
 - Cities with population over 1 million
 - Cities with population 500,000-999,000
 - Cities with population 100,000-499,000
 - Cities with population 50,000-99,000
 - Cities with population up to 50,000
 - Villages
 - Cities and villages were selected by means of the random sampling method. The number of selected cities/villages in each of the regions is proportional to the share of population living in cities/villages of a certain type in each region.
 - Stage Three: Primary sample points (PSP) were defined.
- The margin of error does not exceed 2.0 percent.
- The average response rate was 66.9 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was financed by the <u>Government of Canada</u>.

Methodology Kharkiv Oblast Oversample

- The survey was conducted throughout Kharkiv *oblast* from September 28 to October 7, 2016, through face-to-face interviews at respondents' homes.
- The sample consisted of an additional 1,156 citizens of Kharkiv *oblast* aged 18 and older and who have the right to vote. The sample is representative by sex, age, and settlement size.
- Multi-stage probability sampling method was used with the random route and next birthday methods for respondent selection.
 - Stage One: The sample was proportionally split between all *rayons* of Kharkiv *oblast*.
 - Stage Two: The territory of each *rayon* of the *oblast* was split into village and city units. Settlements were split into types by the number of residents: Cities with population over 1 million
 - Cities with population 500,000-999,000
 - Cities with population 100,000-499,000
 - Cities with population 50,000-99,000
 - Cities with population up to 50,000
 - Villages
 - Cities and villages were selected at random. The number of respondents in selected cities/villages of each *rayon* is proportional to the share of the population living in cities/villages of a certain *rayon*.
 - Stage Three: Primary sample points (PSP) were defined.
- The margin of error does not exceed 2.8 percent.
- The average response rate was 64.1 percent.
- Charts and graphs may not add up to 100 percent due to rounding.

Geographical Key



Due to the Russian occupation of Crimea and the ongoing conflict in eastern Ukraine, residents of Crimea and the separatist-controlled territories of Donetsk and Luhansk *oblasts* were not included in this poll.

Mood of the Country



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Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?



Over the last 12 months, how has the economic situation in Ukraine changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer



Over last 12 months, how has the economic situation of your household changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer

September 2016	2%	23%			379	%			36%		2%
June 2016	2%	18%	38%							2%	
February 2016	1%	15%		36%	6			4	7%		<mark>1%</mark>
November 2015	2%	20%			36%				40%		<mark>2</mark> %
September 2015	<mark>1%</mark> 2%	18%			34%				45%		1%
July 2015	1% 1	4%		29%				55%			1%
September 2014	2%	19%			37%				40%		<mark>2</mark> %
April 2014	<mark>1% 4</mark> %		37%				34%			22%	3%
March 2014	3%		462	%			299	%		18%	3%
February 2014	1% 8%			44%				31%		14%	<mark>2</mark> %
September 2013	1% 9%			41%			3	0%		17%	<mark>2</mark> %
May 2013	<mark>1% 8</mark> %			46%				30%		14%	<mark>1%</mark>
September 2012	1% 1	4%		37%	,)		2	7%		15%	5%
May 2012	9%			45%				30%		13%	3%
March 2012	<mark>1</mark> % 6%		399	%			34%			18%	3%
November 2011	<mark>1%6%</mark>		37%	,)			36%			18%	<mark>2</mark> %
() %	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%

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How would you describe the financial situation of your family?

(As Taken from the Demographics Section of this Poll)



In the next 12 months, how do you expect the economic situation in Ukraine to change?

■ Improve a lot ■ Improve somewhat ■ Stay the same ■ Worsen somewhat ■ Worsen a lot ■ Difficult to answer

September 2016 <1% 8% 24% 27% 27% 14% 1% 8% 19% June 2016 21% 25% 27% 18% February 2016 1% 6% 21% 23% 31% November 2015 1% 7% 21% 32% 23% 16% September 2015 **2**% 11% 25% 12% 23% 27% July 2015 1% 9% 19% 20% 24% 27% September 2014 1% 10% 14% 23% 35% 17% April 2014 1% 10% 13% 8% 26% 43% March 2014 1% 12% 16% 26% 11% 35% February 2014 1% 9% 20% 12% 31% 28% September 2013 2% 12% 27% 13% 29% 17% May 2013 1% 8% 38% 29% 12% 12% September 2012 2% 17% 31% 16% 24% 11% May 2012 1% 13% 35% 26% 14% 11% March 2012 1% 8% 32% 32% 15% 12% November 2011 1% 7% 30% 32% 13% 17% 0% 10% 20% 30% 40% 60% 70% 80% 90% 100% 50%

Do you think it is acceptable for groups of people to use each of the following methods of protests?



Assessment of Ukrainian Authorities' Performance



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Do you approve or disapprove of the activities of the President of Ukraine Petro Poroshenko?



Do you approve or disapprove of the activities of the Cabinet of Ministers under the leadership of Volodymyr Hroisman?

Strongly approve Somewhat approve Somewhat disapprove Strongly disapprove Difficult to answer



* Volodymyr Hroisman was appointed Prime Minister of Ukraine in April 2016.

Do you approve or disapprove of the activities of the Parliament of Ukraine?



What is your opinion of each of the following Ukrainian politicians and members of the Ukrainian government?

■ Very favorable ■ Somewhat favorable ■ Somewhat unfavorable ■ Very unfavorable ■ Have not heard ■ Difficult to answer

Head of the Political Party "Civic Position," Anatoliy Hrytsenko	5%	2	22%		24%		27 9	%	8%	
Mayor of Lviv Andriy Sadovyi		2	1%		26%		29	9%	5%	6
Member of Parliament (Fatherland), Nadiya Savchenko	3%	21	%	2	25%			37%		
Member of Parliament and Leader of Radical Party, Oleh Lyashko		6 1	7%		32%			37	7%	
Member of Parliament and Leader of the Fatherland Party, Yulia Tymoshenko			7%	2	27%			42%		
Governor of Odesa Oblast, Mikheil Saakash		19 9	%	2	29%	35%		35%		1
Mayor of Kyiv Vitaliy Klitschko		18%	6	29	9%			39 %		
General Prosecutor Yuriy Lutsenko		18%	6	28%			41%			
President of Ukraine Petro Poroshenko			%	29% 4		44%	4%			
Former Head of the State Security Services (SBU), Valentyn Nalyvaychenko	<mark>2</mark> %	14%		23%		33	3%		11%	
Speaker of Parliament Andriy Parubiy	<mark>2</mark> %	13%		29 %			4	2%		
Prime Minister of Ukraine Volodymyr Hroisman	1%	14%		32%				45%		
Member of Parliament and Leader of Opposition Bloc, Yuriy Boyko	4%	11%	6 1	9%			52%			
Leader of the "Svoboda" Party, Oleh Tyahnybok	3%	11%	5	27%			5	0%		
Minister of Internal Affairs, Arsen Avakov		11%		30%			45	%		
Mayor of Kharkiv, Hennadiy Kernes		7%	1 9 %			53	3%		7	7%
Member of Parliament (Opposition Bloc), Mikhaylo Dobkin	1%	<mark>7%</mark>	1 9 %			58	8%			e
One of the Leaders of the "UKROP" Party, Hennadiy Korban	1%	<mark>7</mark> %	22%			45%			13%	
Former Prime Minister of Ukraine, Arseniy Yatsenyuk		4%	23%				66%			

100%

15% 15% 14%

7%

7%

% 11% <mark>1% 9</mark>%

7%

8%

<mark>1</mark>%8% 5 11% 12%

10%

90%

17%

4% 10% 1<mark>%8</mark>%

What is your opinion of each of the following Ukrainian politicians and members of the Ukrainian government?



Unfavorable









What is your opinion of each of the following Ukrainian politicians and members of the Ukrainian government?



Favorable



Unfavorable





What is your opinion of each of the following Ukrainian politicians and members of the Ukrainian government?



Favorable



Unfavorable

Energy and Utility Issues in Ukraine



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Considering the increase in prices for housing and communal services, are you going to take any steps this year for efficient energy-savings to decrease your communal services consumption?



*Historically, the Ukrainian government has subsidized the price of utilities for households; however, the International Monetary Fund has required that Ukraine decrease its subsidies—a move that would increase the prices of utilities for families during a period of ongoing economic hardship. As such, it is a deeply politicized issue.

Considering the increase in prices for housing and communal services, are you going to take any steps this year for efficient energy-savings to decrease your communal services consumption?

(Financial Status)



What exactly do you plan to do in order to decrease your consumption of water?

Among Those Who Use the Centralized Water Supply Services (n=1,796)



What exactly do you plan to do for energy-savings to decrease your centralized heating consumption?

Among Those Who Use the Centralized Heating Services (n=1,119)



What exactly do you plan to do for energy-savings to decrease your gas consumption?

Among Those Who Use the Centralized Gas Services (n=2,166)



What exactly do you plan to do for energy-savings to decrease your electricity consumption?

Among Those Who Use the Electricity Services (n=2,400)



Electoral Moods



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How likely, if at all, are you to vote in the next elections?



How likely, if at all, are you to vote in the next elections? $_{(By \; Age)}$



Do you support the idea of pre-term parliamentary elections in Ukraine?



If pre-term parliamentary elections were held next Sunday, would you vote?

	Definitely yes	Somewhat y	es Son	newhat no	■ Defir	nitely no	■ Diffio	cult to ans	wer
September 2016	31%			33%		9 %	19	9%	8%
June 2016	26%		30%		10%		22%		11%
February 2016	28%		349	%		9%	21	%	7%
November 2015	28%		33%	6	1	0%	20%	6	9%
September 2015	34%			40%			4%	16%	6%
July 2015	29%		35	5%		9%	20	%	8%
September 2014	42	2%		3	32%		7%	15%	5%
April 2014		49%			32	2%		4% 11	% 3%
March 2014	42	2%			33%		5%	12%	8%
February 2014	41	%			35%		8%	10%	6%
September 2013	34%			34%		7%		20%	5%
May 2013	34%			36%		8%		19 %	4%
September 2012		46%			33%		5%	5 11%	5%
May 2012	39%	6		32%	/ D	89	%	14%	8%
March 2012	409	%		33	3%		9%	11%	8%
November 2011	34%			33%		7%	13%	6	12%
0%	10% 20	% 30%	40%	50%	60%	70%	80%	90%	100

If parliamentary elections were held next Sunday and the following political parties participated in the elections, for which political party would you vote?

(Among All Respondents)



If parliamentary elections were held next Sunday and the following political parties participated in the elections, for which political party would you vote?

(Among Likely Voters, n=1539)



If parliamentary elections were held next Sunday and the following political parties participated in the elections, for which political party would you vote?

(Among All Respondents)

	Jul.15	Sep. 15	Nov.15	Feb.16	Jun.16	Sep.16
Fatherland Party (Batkivshchyna)	6%	9 %	8%	9 %	9 %	9 %
Bloc Petro Poroshenko "Solidarnist"	8%	10%	11%	7%	7%	8%
Opposition Bloc	6%	8%	8%	8%	10%	6%
Radical Party	5%	5%	3%	5%	5%	6%
Self-Reliance Party (Samopomich)	7%	9%	7%	8%	5%	5%
Civic Position	4%	4%	2%	3%	2%	4%
For Life Party (Za Zhyttia)	-	-	-	-	-	3%
Svoboda	4%	4%	4%	4%	3%	3%
Strong Ukraine	1%	1%	-	1%	-	2%
Revival Party (Vidrodzhennia)	-	1%	2%	2%	1%	2%
Party of Saakashvili, Hvylya	-	-	-	-	2%	1%
UKROP	1%	1%	3%	2%	2%	1%
Right Sector	5%	5%	2%	1%	1%	1%
Other Party	8%	7%	8%	8%	7%	10%
l would not vote	24%	16%	25%	27%	26%	21%
Difficult to answer	20%	19 %	17%	16%	19 %	18%

Views on Issues



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Which three of the following issues are the most important for Ukraine?


Which three of the following issues are the most important for you personally?



Which three of the following issues should be a priority for the national authorities of Ukraine?

Anti-corruption reform					42	2%		
New faces in government		32%						
Reform of healthcare system				29 %				
Judicial reform			2	22%				
Agricultural reform			18%					
Entrepreneurship development			17%					
Energy independence program and energy reform			16%					
Reform of public administration		1	13%					
Reform of national security and defense system		12	2%					
Decentralization		11%	0					
Reform of law enforcement system		10%						
Educational reform		9 %						
Program to promote interests of Ukraine around the world		8%						
Constitutional reform		7%						
Reform of financial sector		6%						
Tax reform		6%						
Reform of state property management		6%						
Reform of electoral legislation		4%						
Reform of public procurement		3%						
Deregulation		2%						
Other		4%						
Difficult to answer		5%						
	0%	10%	20%	30%	40%	50%		

When will you think that things in Ukraine are going in the right direction?

Three Responses



In the last 12 months, have you personally made a request of the following Ukrainian institutions?

	Made a	Request	· · · · · · · · · · · · · · · · · · ·		Did you bribe t official t your pr	to the	Do you feel that this institution has become more or less corrupt in recent years?		
	Yes	No	Yes	No	Yes	No	Less	More	Same/ Difficult to answer
Communal services	34%	66%	10%	90%	7%	93%	23%	10%	68%
Medical establishments	57 %	43%	25%	75%	28%	72%	16%	24%	60%
Educational establishments	22%	78 %	27%	73%	25%	75%	16%	15%	68%
Police, including traffic police	8%	92 %	31%	69 %	26%	74%	25%	12%	63%
Tax services institutions	6%	94 %	24%	76%	17%	83%	14%	16%	70%
Social services provision institutions	27%	73%	5%	95 %	3%	97 %	23%	11%	66%
Registration and licensing services institutions	18%	82%	14%	86%	10%	90%	19 %	15%	66%
Customs service and border guard service	3%	97 %	39%	61%	26%	74%	13%	18 %	69 %
Courts	2%	98 %	34%	66%	31%	69 %	11%	21%	68%
Prosecutor's office	1%	99 %	23%	77%	17%	83%	12%	17%	71%

In the last 12 months, have you personally made a request of the following Ukrainian institutions?

Values of the Positive Responses are Given

	Made a Request			you to	id an offi pay a b ect a bri	ribe or	Did you pay a bribe to the official to solve your problem?		
	May 2012	June 2016	Sept. 2016	May 2012	June 2016	Sept. 2016	May 2012	June 2016	Sept. 2016
Communal services	33%	36%	34%	6%	6%	10%	4%	4%	7%
Medical establishments	55%	59 %	57%	25%	26%	25%	28%	30%	28%
Educational establishments	20%	20%	22%	33%	27%	27%	31%	25%	25%
Police, including traffic police	13%	9 %	8%	40%	28%	31%	37%	25%	26%
Tax services institutions	5%	6%	6%	16%	14%	24%	14%	13%	17%
Social services provision institutions	12%	27%	27%	6%	5%	5%	5%	3%	3%
Registration and licensing services institutions	15%	18%	18%	14%	12%	14%	11%	13%	10%
Customs service and border guard service	2%	2%	3%	19%	31%	39%	19%	27%	26%
Courts	-	3%	2%	-	34%	34%	-	25%	31%
Prosecutor's office	-	1%	1%	-	41%	23%	-	25%	17%

Do you feel that this institution has become more or less corrupt in recent years?

June 2016 September 2016 ■ Same/Difficult to answer Less More More ■ Same/Difficult to answer Less Police, including traffic Police, including traffic 18% 15% 67% 25% 12% 63% police police Social services provision Social services provision 16% 12% 72% 23% 11% 66% institutions institutions 17% 10% 73% Communal services Communal services 23% 10% 68% Registration and licensing Registration and licensing 15% 14% 71% 19% 15% 66% services institutions services institutions Educational establishments 12% 14% 74% Educational establishments 16% 15% 68% Medical establishments 10% 24% 66% Medical establishments 16% 24% 60% 8% 17% 14% Tax services institutions 75% Tax services institutions 16% 70% Customs service and border Customs service and border 7%20% 13% 18% 73% **69**% guard service guard service Prosecutor's office **4**% **20**% 76% 12% Prosecutor's office 17% 71% Courts 5% 22% 21% 73% Courts 11% 68%

Which key factor leads you to the conclusion about the level of corruption in Ukraine?



Which key factor leads you to the conclusion about the level of corruption in Ukraine?

	June 2016	September 2016
You are aware of the high level of corruption from mass media.	53%	54%
During the last six months, your friends or relatives had to pay a bribe.	22%	20%
During the last six months, you personally had to pay a bribe.	10%	9 %
Other	4%	6%
Difficult to answer/No answer	11%	11%

Foreign Policy



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If Ukraine could only enter one international economic union, with which of the following should it be?

■ European Union ■ Customs Union with Russia, Belarus and Kazakhstan ■ Other ■ Difficult to answer



If Ukraine could only enter one international economic union, with which of the following should it be?



If a referendum on Ukraine joining NATO were held today, how would you vote?



If a referendum on Ukraine joining NATO were held today, how would you vote?



How do you evaluate your attitude toward each of the following countries?



Women and Youth in Ukraine



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Do you agree or disagree with the following statement? "Politicians do not listen to the needs and ideas of women."

■ Strongly agree ■ Somewhat agree ■ Somewhat disagree ■ Strongly disagree ■ Difficult to answer



Do you agree or disagree with the following statement? "Politicians do not listen to the needs and ideas of young people."

■ Strongly agree ■ Somewhat agree ■ Somewhat disagree ■ Strongly disagree ■ Difficult to answer



Kharkiv Region (n=1,156)

September 28 - October 7, 2016



The Government of Canada

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In your opinion, which institution is most responsible for improving the standard of living and quality of life for Ukrainians?



In your opinion, should more rights be transferred from central authorities to local authorities and communities?





- Somewhat yes
- Somewhat no
- Definitely no
- Difficult to answer

In your opinion, are your local authorities and communities able to cope with more responsibilities that might result from decentralization reform?



Who do you think should hold the most responsibility for addressing local issues and providing services to your community?



In your opinion, which areas should be a priority for the authorities of your *oblast*?



Three Responses

*In Ukraine, the term lustration refers to the exclusion from public office of civil servants who worked under Ukrainian President Viktor Yanukovych for more than a year and civil servants who were active in the Communist Party of the Soviet Union. They may be excluded for five to 10 years (Source: <u>Kyiv Post</u>).

Do you approve or disapprove the activities of the Mayor of Kharkiv, Gennadiy Kernes?



What is your opinion of the following politicians?

Very favorableVery unfavorable	 Somewhat favorable Have not heard 					Somewhat unfavorableDifficult to answer			
Mayor of Kharkiv Gennad	liy Kernes	25	5%		29%	8%	22% 1 <mark>%</mark> 1	5%	
MP Oleksandı	r Feldman	12%		43%		6% 12%	6% 21%	ó	
Businessman Oleksandr Ya	roslavskiy	7%	21%	6 %	11%	28%	28%		
Head of Kharkiv oblast council II	nor Rainin	3% 2	20%	10%	22%	20%	25%		
First Deputy of city mayor Iho	r Terehov	2 % 17	% 5%	16%		39%	21%	ó	
MP Dmytro Svyatash (Vidro	dzhennia)	1% 15%	% 10%	20	%	27%	27%		
MP of Kharkiv city council Taras Sytenko (Sam	opomich)	2% 9%	8%	19%		39%	24%		
MP Anton Gerashchenko (Narod	nyi Front)	1% 8%	10%	36	5%	23%	23%		
	0	%	20%		40%	60%	80%	100%	

In your opinion, which of the following should Ukraine do?



Do you feel that citizens of Ukraine whose native language is Russian are under pressure or threat because of their language?



Definitely yes

- Somewhat yes
- Somewhat no
- Definitely no
- Difficult to answer

Do you support the decision of the Russian Federation to send its army "to protect Russian-speaking citizens of Ukraine?"



How do you evaluate Russia's actions toward Crimea?



In your opinion, are Ukrainian authorities doing enough to ensure the return of Crimea?



Definitely yes

- Somewhat yes
- Somewhat no
- Definitely no
- Difficult to answer

In your opinion, how should Ukraine act regarding Crimea today: use all possible resources in order to return Crimea to Ukraine or accept the transfer of Crimea to Russia?



In your opinion, are the national authorities of Ukraine doing enough to keep the liberated areas of the Donbas under Ukrainian control?



In your opinion, which status should the Donbas territories under the control of Russian-backed separatists have?



In your opinion, which status should all of the Donbas have (the entirety of Donetsk and Luhansk *oblasts*)?





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Demographics Kharkiv Oversample



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Demographics Kharkiv Oversample



Demographics Kharkiv Oversample



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UNDERSTANDING PUBLIC OPINION

