### Third Annual Ukrainian Municipal Survey

20 January - 12 February, 2017





### The Third In-Depth Look at Ukrainian Local Governance

- This annual survey provides an extensive look at citizen attitudes about local governance and municipal services.
- Polling was conducted in the 22 regional capitals of Ukraine not under the control of Russian or Russianbacked forces, as well as in the cities of Mariupol and Severodonetsk in the Donbas region. The survey is based on a sample size of more than 19,000 respondents.
- The findings will inform future discussions on decentralization, anti-corruption initiatives and other reforms set forth by the pro-European government in Kyiv.

#### Geographical Key



\*Due to the Russian occupation of Crimea and ongoing conflict in eastern Ukraine, citizens of the *oblast* centers of Simferopol, Donetsk and Luhansk did not participate in the survey. Mariupol and Severodonetsk were included in the survey to represent Donetsk and Luhansk *oblasts*. As a result of legislation passed in 2016 changing Soviet-era names of cities, the names of Dnipropetrovsk and Kirovograd have been changed to Dnipro and Kropyvnytskyi, respectively.

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### Methodology

- This survey was conducted by <u>Rating Group Ukraine</u> on behalf of the <u>Center for Insights in Survey</u> <u>Research</u>.
- The data was collected in 24 cities in Ukraine (Kyiv and all *oblast* centers, as well as in Mariupol and Severodonetsk in Donetsk and Luhansk *oblasts*) between January 20and February 12, 2017, through face-to-face interviews at respondents' homes.
- The sample consisted of 19,200 permanent residents of Ukraine aged 18 and older and is representative of the general population by age, education and sex.
- In order to obtain this representative sample, 800 respondents were interviewed in each city regardless of population size. The survey data obtained in each city was weighted by gender and age using national statistical data. The geographical coverage of the city area was based on the electoral districts established by the Central Election Commission of Ukraine. At least 50 sites, or primary sampling units, were covered and randomly selected using the "curtain step method." The "random route" and " next birthday" methods were used to select respondents.
- IRI's first municipal survey was conducted in 22 cities between March 2 and 20, 2015. The sample size consisted of 17,600 respondents. The previous municipal survey was conducted in 24 cities from January 20 to February 8, 2016, in which a total of 19,200 respondents were interviewed.
- The margin of error for each city does not exceed plus or minus 3.5 percent.
- The average response rate was 67.2 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- This survey was funded by the <u>Government of Canada</u>.

### **Moods and Attitudes**



The Government of Canada

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#### Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

|                 |    |     | Right direc | tion | Wrong | direction | ∎Difi | ficult to ans | Swer |     |      |
|-----------------|----|-----|-------------|------|-------|-----------|-------|---------------|------|-----|------|
| Vinnytsia       |    | 29  | 9%          |      |       |           | 57%   |               |      | 14% |      |
| Lviv            | -  | 23% |             |      |       | 60%       |       |               |      | 17% |      |
| Zaporizhia      | 1  | 18% |             |      |       | 78%       |       |               |      |     | 4%   |
| Lutsk           | 1  | 7%  |             |      |       | 69%       |       |               |      | 14% | D    |
| Kyiv            | 15 | 5%  |             |      |       | 62%       |       |               |      | 22% |      |
| Chernivtsi      | 15 | 5%  |             |      |       | 74%       |       |               |      | 1(  | 0%   |
| Kropyvnytskyi   | 15 | 5%  |             |      |       | 63%       |       |               |      | 22% |      |
| Uzhgorod        | _  | %   |             |      |       | 72%       |       |               |      | 13% | 6    |
| Chernihiv       | 14 | %   |             |      |       | 59%       |       |               |      | 27% |      |
| Cherkasy        | -  |     |             |      |       | 71%       |       |               |      | 16% |      |
| Dnipro          | _  | %   |             |      |       | 69%       |       |               |      | 18% |      |
| Poltava         | _  |     |             |      |       | 74%       |       |               |      | 13% |      |
| Khmelnytskyy    | -  |     |             |      |       | 76%       |       |               |      | 12  |      |
| Zhytomyr        | -  |     |             |      |       | 83%       |       |               |      |     | 6%   |
| Ternopil        | -  |     |             |      |       | 80%       |       |               |      |     | 8%   |
| Rivne           | _  |     |             |      |       | 75%       |       |               |      | 13% | 6    |
| Severodonetsk   | _  |     |             |      |       | 72%       |       |               |      | 18% |      |
| Ivano-Frankivsk | -  |     |             |      |       | 76%       |       |               |      | 14% |      |
| Sumy            | -  |     |             |      |       | 82%       |       |               |      |     | 9%   |
| Kherson         | _  |     |             |      | 7     | 4%        |       |               |      | 17% |      |
| Odesa           | _  |     |             |      |       | 78%       |       |               |      | 13% | 6    |
| Mariupol        | -  |     |             |      |       | 5%        |       |               |      | 17% |      |
| Kharkiv         | _  |     |             |      |       | 76%       |       |               |      | 16% |      |
| Mykolaiv        | 5% |     |             |      | 8     | 2%        |       |               |      | 14% | þ    |
|                 | 0% | 10% | 20%         | 30%  | 40%   | 50%       | 60%   | 70%           | 80%  | 90% | 100% |

# Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?(continued)

(Percentage of respondents who believe things are going in the right direction)



\*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

#### Generally speaking, do you think that things in your city are going in the right direction or wrong direction?

■ Difficult to answer

Wrong direction

Right direction

Ivano-Frankivsk 61% 19% 21% 54% 33% Vinnytsia 13% Lutsk 50% 33% 17% Khmelnytskyy 46% 40% 15% 43% Ternopil 45% 13% 36% Cherkasy 45% 20% Kharkiv 39% 36% 25% Lviv 38% 41% 21% Odesa 37% 35% 28% Mariupol 31% 34% 34% Chernihiv 31% 25% 44% 56% Uzhgorod 28% 16% 63% Zhytomyr 27% 10% Zaporizhia 26% 66% 8% Dnipro 26% 49% 26% Chernivtsi 24% 16% 61% Rivne 23% 54% 24% Kyiv 22% 55% 23% Kropyvnytskyi 20% 50% 29% Poltava 18% 19% 62% 59% 26% Mykolaiv 15% 14% Sumy 67% 19% Severodonetsk 10% 31% 58% **Kherson** 9% 74% 17% 0% 10% 20% 30% 50% 60% 70% 80% 90% 100% 40%

#### Generally speaking, do you think that things in your city are going in the right direction or wrong direction? (continued)

(Percentage of respondents who believe things are going in the right direction)



Generally speaking, do you think that things in Ukraine and in your city are going in the right direction or wrong direction?(continued)

#### Change in Perception Over Time (March 2015 to February 2017)

30%



\*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey; therefore this slide reflects change over time from 2016 to 2017.

# Over the last 12 months, how has the economic situation in Ukraine changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer

| Lutsk           | 3%                                | 30  | %      |       |        | 38%    |     |     | 26%    |     | 4%               |
|-----------------|-----------------------------------|-----|--------|-------|--------|--------|-----|-----|--------|-----|------------------|
| Lviv            | 5%                                | 27  | 7%     |       | 48     | 3%     |     |     | 1      | 5%  | 4%               |
| Vinnytsia       | 1% 6%                             | 2   | 2%     |       | 33%    |        |     |     | 35%    |     | 3%               |
| Ternopil        | 3%                                | 26% |        |       | 35%    | /<br>0 |     |     | 34%    |     | <mark>2</mark> % |
| Chernihiv       | 4%                                | 24% |        |       | 39     | %      |     |     | 27%    |     | 6%               |
| Rivne           | 4%                                | 22% |        |       | 41     | %      |     |     | 29%    |     | 4%               |
| Khmelnytskyy    | <mark>1%</mark> 7%                | 16% |        |       | 52%    | /<br>0 |     |     | 22%    |     | <b>2</b> %       |
| Chernivtsi      | 4%                                | 20% |        |       | 43%    |        |     |     | 31%    |     | 3%               |
| Cherkasy        | 3%                                | 20% |        | 3     | 3%     |        |     | 39  | %      |     | 4%               |
| Poltava         | <mark>1</mark> % 7%               | 14% |        | 30%   |        |        |     | 41% |        |     | 6%               |
| Uzhgorod        | 2%                                | 19% |        | 39%   | 6      |        |     | 39% | 6      |     |                  |
| Dnipro          | <mark>2</mark> %5%                | 14% |        | 33%   |        |        |     | 41% |        |     | 5%               |
| Kropyvnytskyi   | 1% 5%                             | 13% |        | 33%   |        |        |     | 43% |        |     | 5%               |
| Zhytomyr        | 1%                                | 18% |        | 44%   | ,<br>) |        |     | 34% | /<br>0 |     | 3%               |
| Kherson         | 2%                                | 17% |        | 38%   |        |        |     | 37% | 6      | _   | 6%               |
| Ivano-Frankivsk | 1%2%                              | 17% |        | 43%   | /<br>0 |        |     | 36% |        |     | 3%               |
| Kyiv            | 2%                                | 16% |        | 41%   |        |        |     | 38% |        |     | 3%               |
| Odesa           | 3%                                | 12% |        | 31%   |        |        |     | 52% |        |     | 1%               |
| Kharkiv         | <mark>1%</mark> 2% 1 <sup>·</sup> | 1%  |        | 34%   |        |        |     | 48% |        |     | 4%               |
| Mariupol        | 1% 9%                             |     | 31%    |       |        |        |     | 54% |        |     | 4%               |
| Mykolaiv        | 2%6%                              | 18% |        |       |        |        | 60% |     |        | 14% |                  |
| Sumy            | 6%                                | 22% | /<br>0 |       |        |        | 69% |     |        |     | 4%               |
| Zaporizhia      | _ <mark>1%1%3%</mark>             | )   | 37%    |       |        |        | 58% |     |        |     | 1%               |
| Severodonetsk   | 4%                                |     | 32%    |       |        |        | 57% |     |        |     | 6%               |
|                 | 0%                                | 10% | 20%    | 30% 4 | 0%     | 50%    | 60% | 70% | 80%    | 90% | 100%             |

# Over the last 12 months, how has the economic situation of your household changed?

■ Improved a lot ■ Improved somewhat ■ Stayed the same ■ Worsened somewhat ■ Worsened a lot ■ Difficult to answer

| Uzhgorod        | 5%                 |     | 39  | 9%  |        |     | 29% |     |     | 26% | 1%               |
|-----------------|--------------------|-----|-----|-----|--------|-----|-----|-----|-----|-----|------------------|
| Lutsk           | 4%                 |     | 38% | )   |        |     | 41% |     |     | 14% | 3%               |
| Rivne           | 1%7%               |     | 32% | 6   |        |     | 37% |     |     | 22% | <mark>2</mark> % |
| Lviv            | 3%                 |     | 36% |     |        |     | 50% |     |     | 10  | 0% 1%            |
| Khmelnytskyy    | <mark>1%7%</mark>  |     | 30% |     |        |     | 36% |     | 24  | %   | 2%               |
| Vinnytsia       | <mark>1%</mark> 7% |     | 29% |     |        | 3   | 37% |     | 24  | %   | <b>2</b> %       |
| Ternopil        | 5%                 |     | 28% |     |        | 36  | %   |     | 279 | %   | 3%               |
| Chernihiv       | 3%                 |     | 30% |     |        | 4   | 4%  |     | 200 | %   | 3%               |
| Ivano-Frankivsk | <mark>1%4%</mark>  |     | 26% |     |        | 43% |     |     | 249 | %   | 3%               |
| Chernivtsi      | 6%                 | 18  | 3%  |     |        | 44% |     |     | 30% |     | <b>2</b> %       |
| Zhytomyr        | 1%                 | 23% |     |     | 4      | 43% |     |     | 31% |     | <b>2</b> %       |
| Poltava         | 2%                 | 22% |     |     | 35     | %   |     |     | 35% |     | 5%               |
| Cherkasy        | 3%                 | 21% |     |     | 41     | %   |     |     | 31% |     | 5%               |
| Dnipro          | 1%5%               | 16% | 0   |     | 37%    |     |     |     | 37% |     | 4%               |
| Kherson         | 2%                 | 18% |     |     | 44%    |     |     |     | 32% |     | 4%               |
| Kropyvnytskyi   | <mark>1% 4%</mark> | 15% |     |     | 40%    |     |     |     | 37% |     | 4%               |
| Kyiv            | 2%                 | 18% |     |     | 38%    |     |     |     | 41% |     | 2%               |
| Mariupol        | 1%                 | 16% |     | 33  | %      |     |     | 4   | 6%  |     | 4%               |
| Odesa           | 3%                 | 14% |     | 41% | ,<br>0 |     |     | L   | 41% |     | 1%               |
| Kharkiv         | 3%                 | 12% |     | 38% |        |     |     | 4   | 6%  |     | 1%               |
| Severodonetsk   | 9%                 |     | 3   | 3%  |        |     |     | 52% |     |     | 6%               |
| Mykolaiv        | 8%                 |     | 18% |     |        |     | 69% |     |     |     | 4%               |
| Sumy            | 1%5%               |     | 24% |     |        |     | 67% |     |     |     | 3%               |
| Zaporizhia      | 4%                 |     | 32% |     |        |     | 63% |     |     |     | 1%               |
| (               | 0%                 | 10% | 20% | 30% | 40%    | 50% | 60% | 70% | 80% | 90% | 100%             |

## In the next 12 months, how do you expect the economic situation in Ukraine to change?

| ■ Improve       | e a lot ∎I           | mprove some | ewhat ∎Stay | the same | Worsen | somewhat | ■ Worsen a lo | ot ∎Diffic | ult to ans | wer  |
|-----------------|----------------------|-------------|-------------|----------|--------|----------|---------------|------------|------------|------|
| Lutsk           | <b>3%</b> 1          | 2%          | 369         | %        |        | 24%      | 7             | %          | 19%        |      |
| Ternopil        | <mark>1</mark> % 10% |             | 39%         |          |        | 26%      | 0             | 14%        | 10%        | 6    |
| Uzhgorod        | 1% 11%               | 0           | 33%         |          |        | 23%      | 20            | 0%         | 12%        |      |
| Vinnytsia       | <mark>2</mark> % 15% | ,           | 26%         |          |        | 27%      | 149           | %          | 16%        |      |
| Lviv            | 15                   | %           | 26%         |          |        | 31%      | 5%            |            | 23%        |      |
| Rivne           | <mark>1</mark> % 8%  |             | 30%         |          |        | 32%      |               | 19%        | 9%         |      |
| Kropyvnytskyi   | <mark>1</mark> % 15% | ,<br>0      | 20%         |          | 21%    |          | 18%           | 4          | 24%        |      |
| Ivano-Frankivsk | 7%                   | 2           | 7%          |          | 24%    |          | 15%           |            | 26%        |      |
| Kyiv            | <mark>1</mark> % 9%  | 24          | 4%          |          | 24%    |          | 27%           |            | 14%        |      |
| Zhytomyr        | 4%                   | 30%         |             |          | 31%    |          | 19%           |            | 16%        |      |
| Chernihiv       | 1%5%                 | 27          | %           |          | 29%    |          | 12%           |            | 25%        |      |
| Kharkiv         | 1%6%                 | 249         | %           | 2        | 8%     |          | 25%           |            | 16%        |      |
| Chernivtsi      | 9%                   | 19%         | 0           | 32       | 2%     |          | 27%           |            | 13%        |      |
| Poltava         | <mark>1</mark> % 7%  | 18%         |             | 22%      |        | 26%      |               |            | 26%        |      |
| Dnipro          | <mark>1</mark> % 7%  | 17%         |             | 25%      |        |          | 29%           |            | 19%        |      |
| Cherkasy        | 8%                   | 17%         |             | 27%      |        | 22%      | 6             |            | 26%        |      |
| Kherson         | 3%                   | 21%         |             | 34%      |        |          | 19%           |            | 22%        |      |
| Mariupol        | 5%                   | 17%         | 20%         | 6        |        | 28%      |               | 2          | 9%         |      |
| Zaporizhia      | 7%                   | 15%         | 25          |          |        | 35       | 5%            |            | 18%        |      |
| Khmelnytskyy    | 4% 5%                | 13%         | 339         | %        |        |          | 32%           |            | 13%        |      |
| Severodonetsk   | 8%                   | 13%         | 16%         |          |        | 38%      |               |            | 25%        |      |
| Odesa           | 3%                   | 15%         | 32%         |          |        | 39       | %             |            | 11%        |      |
| Mykolaiv        | 3%                   | 15%         | 23%         |          |        | 35%      |               |            | 24%        |      |
| Sumy            | <mark>1%</mark> 12%  | 6           | 22%         |          |        | 44%      |               |            | 21%        |      |
|                 | 0%                   | 10% 20      | % 30%       | 40%      | 50%    | 60%      | 70%           | 80%        | 90%        | 100% |

#### If Ukraine could only enter one international economic union, which of the following should it be?

■ European Union (EU) ■ Customs Union of Russia, Belarus, and Kazakhstan ■ Other ■ Difficult to answer

| Ternopil        |    |     |     |     | 86% | 0   |     |                          |                      | 1 <mark>%</mark> 5% | 8%     |
|-----------------|----|-----|-----|-----|-----|-----|-----|--------------------------|----------------------|---------------------|--------|
| Ivano-Frankivsk |    |     |     |     | 83% |     |     |                          |                      | 1 <mark>%</mark> 8% | 7%     |
| Lviv            |    |     |     |     | 80% |     |     |                          | 1%                   | 7%                  | 13%    |
| Lutsk           |    |     |     |     | 76% |     |     |                          | 5%                   | 9%                  | 9%     |
| Rivne           |    |     |     | 7   | 1%  |     |     | 5                        | 5 <mark>%</mark> 10° | %                   | 14%    |
| Vinnytsia       |    |     |     |     | 0%  |     |     | 6                        | <mark>% 9</mark> %   |                     | 15%    |
| Chernivtsi      |    |     |     | 7(  | 0%  |     |     |                          | 8% 6%                | 6 1                 | 6%     |
| Uzhgorod        |    |     |     | 69  | 9%  |     |     | 3%                       | 18                   | %                   | 10%    |
| Zhytomyr        |    |     |     | 64% |     |     |     | 8%                       | 18%                  | /<br>0              | 10%    |
| Poltava         | _  |     |     | 63% |     |     |     | <b>6%</b> 7 <sup>°</sup> | %                    | 24%                 |        |
| Kyiv            | _  |     |     | 63% |     |     |     | 8%                       | 11%                  |                     | 3%     |
| Cherkasy        | _  |     |     | 59% |     |     |     | 12%                      | 11%                  | 18                  | %      |
| KhmeInytskyy    | _  |     |     | 59% |     |     | 5%  | 10%                      |                      | 26%                 |        |
| Chernihiv       | _  |     |     | 56% |     |     | 8%  | 10%                      |                      | 26%                 |        |
| Sumy            | _  |     |     | 2%  |     |     | 17% |                          | 0%                   | 21%                 | þ      |
| Kropyvnytskyi   | _  |     |     | 1%  |     |     | 11% | 15%                      |                      | 24%                 |        |
| Zaporizhia      | _  |     | 49  |     |     |     | 19% |                          |                      | <b>%</b>            | 5%     |
| Kherson         | _  |     | 49  |     |     |     | 23% |                          | 11%                  |                     | 7%     |
| Dnipro          | _  |     | 49  | %   |     |     | 20% | 7%                       |                      | 24%                 |        |
| Odesa           | _  |     | 39% |     |     |     | 34% |                          | 8%                   | 200                 | %      |
| Kharkiv         | _  |     | 35% |     |     | 23% |     | 18%                      |                      | 24%                 |        |
| Mykolaiv        | _  | 29% | 6   |     | 16% |     | 33% |                          |                      | 22%                 |        |
| Severodonetsk   | _  | 21% |     | 22% |     |     | 35% |                          |                      | 22%                 |        |
| Mariupol        |    | 21% |     |     | 42% |     |     | 14%                      |                      | 24%                 |        |
|                 | 0% | 10% | 20% | 30% | 40% | 50% | 60% | 70%                      | 80%                  | 90%                 | % 100% |

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#### If Ukraine could only enter one international economic union, which of the following should it be? (continued)

(Percentage of respondents who believe Ukraine should join the European Union)



\*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

## If a referendum were held today on Ukraine joining NATO, how would you vote?

■ Would vote for Ukraine to join NATO ■ Would vote against Ukraine joining NATO ■ Would not vote ■ Difficult to answer

| Ternopil        |    |     |     |     | 77% |     |     |     | 4%                | 8% 1  | 1%   |
|-----------------|----|-----|-----|-----|-----|-----|-----|-----|-------------------|-------|------|
| Ivano-Frankivsk |    |     |     |     | 75% |     |     |     | <b>5%</b> 69      | % 14% | 6    |
| Lviv            |    |     |     |     | 73% |     |     | 3   | <mark>%</mark> 8% | 16%   |      |
| Lutsk           |    |     |     | 64% | I.  |     |     | 14% | 7%                | 15%   |      |
| Vinnytsia       |    |     |     | 60% |     |     |     | 13% | 8%                | 19%   |      |
| Rivne           |    |     |     | 59% |     |     | 10% | 6 1 | 3%                | 18%   |      |
| Chernivtsi      |    |     |     | 59% |     |     | 18  | %   | 7%                | 16%   |      |
| Uzhgorod        |    |     |     | 58% |     |     | 8%  | 1   | 8%                | 16%   |      |
| Khmelnytskyy    |    |     |     | 55% |     |     | 18% |     | 14%               | 12    | 2%   |
| Kyiv            | _  |     | 47% | )   |     | 1   | 9%  | 8%  |                   | 26%   |      |
| Poltava         | _  |     | 46% |     |     |     | 22% | 8%  |                   | 24%   |      |
| Zhytomyr        |    |     | 44% |     |     | 2   | 4%  |     | 19%               | 13    | %    |
| Cherkasy        | _  |     | 42% |     |     | 2   | 8%  | 1   | 1%                | 19%   |      |
| Zaporizhia      | _  |     | 37% |     |     | 40  | %   |     |                   | 16%   | 7%   |
| Chernihiv       | _  |     | 36% |     |     | 29% |     | 10% |                   | 26%   |      |
| Kherson         | _  |     | 35% |     |     | 33% |     | 1   | 4%                | 18%   |      |
| Kropyvnytskyi   | _  |     | 34% |     |     | 24% | 14  |     |                   | 28%   |      |
| Dnipro          | -  |     | 33% |     |     | 37% |     |     | 1%                | 19%   |      |
| Sumy            | _  |     | 0%  |     |     | 35% |     | 6%  |                   | 29%   |      |
| Odesa           | _  | 25% |     |     |     | 3%  |     |     | 6%                | 17%   |      |
| Kharkiv         | _  | 23% |     |     | 43  | %   |     | 10% |                   | 23%   |      |
| Severodonetsk   | _  | 18% |     |     | 47% |     |     | 12% |                   | 23%   |      |
| Mykolaiv        | _  | 17% |     |     | 50% |     |     | 12% |                   | 22%   |      |
| Mariupol        |    | 13% |     |     | 48% |     |     | 19% |                   | 20%   |      |
|                 | 0% | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80%               | 90%   | 100% |

#### If a referendum were held today on Ukraine joining NATO, how would you vote? (continued)

(Percentage of respondents who believe Ukraine should join NATO)



\*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

#### If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

Democracy is more important to me Prosperity is more important to me Difficult to answer

| Lviv            |    |     |     | 54%    |                 |     |        | 31% |  | 15% |      |
|-----------------|----|-----|-----|--------|-----------------|-----|--------|-----|--|-----|------|
| Rivne           |    |     | 48% | 6      |                 |     |        | 41% |  | 11  | %    |
| Vinnytsia       |    |     | 47% | ,<br>) |                 |     | 3      | 7%  |  | 16% |      |
| Ternopil        |    |     | 47% | )      |                 |     |        | 45% |  |     | 8%   |
| Chernivtsi      |    |     | 45% |        |                 |     |        | 43% |  | 11  | %    |
| Ivano-Frankivsk |    |     | 41% |        |                 |     | 44%    | )   |  | 15% |      |
| Zhytomyr        | -  |     | 41% |        |                 |     | 41%    |     |  | 18% |      |
| Uzhgorod        | -  |     | 39% |        |                 |     | 54%    |     |  |     | 6%   |
| Lutsk           | _  |     | 38% |        |                 |     | 49%    |     |  | 14% |      |
| Cherkasy        | _  |     | 34% |        |                 |     | 49%    |     |  | 18% |      |
| Dnipro          | -  |     | 1%  |        |                 |     | 57%    |     |  | 12  |      |
| Khmelnytskyy    | -  | 30  |     |        |                 | 60% |        |     |  | 11  |      |
| Odesa           | _  | 28% |     |        |                 |     | 64%    |     |  |     | 8%   |
| Zaporizhia      | _  | 28% |     |        |                 |     | 68%    |     |  |     | 4%   |
| Kropyvnytskyi   | -  | 28% |     |        |                 | 53  |        |     |  | 19% |      |
| Kherson         | _  | 28% |     |        |                 |     | 61%    |     |  | 12  | %    |
| Kyiv            | -  | 26% |     |        |                 | 54% | ,<br>D |     |  | 20% |      |
| Poltava         | _  | 23% |     |        |                 | 57% |        |     |  | 20% |      |
| Sumy            | _  | 20% |     |        |                 | 54% |        |     |  | 25% |      |
| Chernihiv       | _  | 20% |     |        |                 |     | 6%     |     |  | 15% |      |
| Mariupol        | -  | 19% |     |        |                 | 62% |        |     |  | 19% |      |
| Kharkiv         | _  | 15% |     |        |                 | 70% |        |     |  | 15% |      |
| Severodonetsk   | _  | 12% |     |        |                 | 69% |        |     |  | 19% |      |
| Mykolaiv        |    | 10% |     |        |                 | 77% |        |     |  | 13% |      |
|                 | 0% | 10% | 20% | 30%    | 40% 50% 60% 70% |     |        |     |  | 90% | 100% |

#### If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy? (continued)

(Percentage of respondents who consider a democratic system of government more important)



\*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

The state should take more responsibility in taking care of the lives of citizens

People should take more responsibility in taking care of their own lives

Difficult to answer

| Mykolaiv        |    |     |     |     | 86% |         |     |     |     | 11  | % 3% |
|-----------------|----|-----|-----|-----|-----|---------|-----|-----|-----|-----|------|
| Khmelnytskyy    |    |     |     |     | 76% |         |     |     |     | 21% | 3%   |
| Kherson         |    |     |     |     | 75% |         |     |     | 18  | 3%  | 6%   |
| Severodonetsk   |    |     |     |     | 75% |         |     |     | 15% |     | 11%  |
| Ternopil        |    |     |     | 7   | 1%  |         |     |     | 25  | %   | 4%   |
| Rivne           |    |     |     | 7   | 1%  |         |     |     | 259 | %   | 4%   |
| Kharkiv         |    |     |     | 7   | 0%  |         |     |     | 24% | )   | 5%   |
| Cherkasy        |    |     |     | 7   | 0%  |         |     |     | 23% |     | 7%   |
| Chernivtsi      |    |     |     | 69  | 9%  |         |     |     | 23% |     | 7%   |
| Sumy            |    |     |     | 69  | 9%  |         |     | 3%  |     | 28% |      |
| Dnipro          |    |     |     | 68  | %   |         |     |     | 23% |     | 8%   |
| Poltava         |    |     |     | 65% |     |         |     |     | 24% |     | 11%  |
| Odesa           |    |     |     | 64% |     |         |     |     | 32% |     | 4%   |
| Kropyvnytskyi   |    |     |     | 61% |     |         |     | 2   | 8%  |     | 11%  |
| Uzhgorod        |    |     |     | 60% |     |         |     |     | 40% |     |      |
| Chernihiv       |    |     |     | 60% |     |         |     |     | 7%  |     |      |
| Mariupol        |    |     |     | 59% |     |         |     |     | 35% |     | 6%   |
| Zaporizhia      |    |     |     | 59% |     |         |     |     | 40% |     | 1%   |
| Kyiv            |    |     |     | 59% |     |         |     | 30  | %   |     | 11%  |
| Lviv            |    |     |     | 58% |     |         |     | 339 | %   |     | 9%   |
| Zhytomyr        | -  |     |     | 55% |     |         |     | 32% |     |     | 12%  |
| Vinnytsia       |    |     |     | 55% |     | 29% 16% |     |     |     |     |      |
| Ivano-Frankivsk | -  |     |     | 54% |     |         |     | 40% |     |     | 5%   |
| Lutsk           |    |     | 5   | 1%  |     |         |     | 46% | I   |     | 3%   |
|                 | 0% | 10% | 20% | 30% | 40% | 50%     | 60% | 70% | 80% | 90% | 1009 |

**0%** 21

The state should provide more freedom for the development of businesses

The state should control (regulate) more activities of businesses

■ Difficult to answer

| Ivano-Frankivsk |    |     |     | 67% | 0   |         |         |     | 28%        |     | 5%         |  |
|-----------------|----|-----|-----|-----|-----|---------|---------|-----|------------|-----|------------|--|
| Severodonetsk   | _  |     |     | 65% |     |         |         | 189 | %          | 17% |            |  |
| Mariupol        |    |     |     | 64% |     |         |         | 27  | 7%         |     | 9%         |  |
| Ternopil        |    |     |     | 63% |     |         |         | 3   | 3%         |     | 4%         |  |
| Khmelnytskyy    |    |     |     | 63% |     |         |         |     | 31%        |     | 6%         |  |
| Lutsk           |    |     |     | 62% |     |         |         |     | 35%        |     | 4%         |  |
| Mykolaiv        |    |     |     | 62% |     |         |         | 2   | 9%         | 1   | 0%         |  |
| Kyiv            |    |     |     | 61% |     |         |         | 26  | %          | 139 | %          |  |
| Chernivtsi      |    |     |     | 60% |     |         |         | 289 | %          | 12  | .%         |  |
| Rivne           |    |     |     | 58% |     |         |         | 36  | <b>%</b>   |     | 6%         |  |
| Kherson         |    |     |     | 58% |     |         |         | 36  | <b>o</b> % |     | 6%         |  |
| Poltava         |    |     |     | 57% |     |         |         | 30% | /<br>0     | 13  | %          |  |
| Odesa           |    |     |     | 56% |     |         |         | 37  | 7%         |     | 6%         |  |
| Lviv            |    |     |     | 55% |     |         |         | 37% | %          |     | 8%         |  |
| Cherkasy        |    |     |     | 55% |     |         |         | 38% | /<br>0     |     | 7%         |  |
| Sumy            |    |     |     | 54% |     |         | 20% 27% |     |            |     |            |  |
| Kharkiv         |    |     |     | 53% |     |         |         | 36% |            | 11  | %          |  |
| Zhytomyr        |    |     | Ę   | 52% |     |         |         | 36% |            | 12  | 2%         |  |
| Zaporizhia      |    |     | 5   | 51% |     |         |         | 46% |            |     | <b>2</b> % |  |
| Kropyvnytskyi   |    |     | 5   | 1%  |     |         |         | 33% |            | 16% |            |  |
| Uzhgorod        |    |     | 5   | 0%  |     |         |         | 47% |            |     | <b>2</b> % |  |
| Vinnytsia       |    |     | 49  | 9%  |     |         |         | 33% |            | 17% |            |  |
| Chernihiv       |    |     | 48  | %   |     | 40% 12% |         |     |            |     |            |  |
| Dnipro          |    |     | 47% | 0   |     |         | 3       | 8%  |            | 16% |            |  |
| (               | )% | 10% | 20% | 30% | 40% | 50%     | 60%     | 70% | 80%        | 90% | 100%       |  |

■ Income levels of the population should be made more equal

■ Individual initiatives should be encouraged with financial incentives

Difficult to answer

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| Kropyvnytskyi   |    |     |     | 57% |     |     |     | 34% | )   |     | 9%   |  |
|-----------------|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|--|
| Cherkasy        |    |     |     | 54% |     |     |     | 38% |     |     | 8%   |  |
| Poltava         |    |     |     | 53% |     |     |     | 32% |     | 15% | b    |  |
| Lviv            |    |     |     | 53% |     |     |     | 37% |     | 1   | 0%   |  |
| Severodonetsk   |    |     | Ę   | 53% |     |     |     | 29% |     | 18% |      |  |
| Sumy            |    |     | 49  | %   |     |     | 22% |     | 29  | 9%  |      |  |
| Mykolaiv        |    |     | 46% |     |     |     |     | 44% |     | 1   | 0%   |  |
| Kyiv            |    |     | 45% |     |     |     |     | 44% |     | 1   | 1%   |  |
| Chernivtsi      |    |     | 44% |     |     |     |     | 46% |     |     | 9%   |  |
| Dnipro          |    |     | 40% |     |     |     | 48  | 3%  |     | 12  | 2%   |  |
| Kherson         |    |     | 40% |     |     |     | 5   | 3%  |     |     | 8%   |  |
| Khmelnytskyy    |    |     | 39% |     |     |     | Ę   | 57% |     |     | 4%   |  |
| Vinnytsia       |    |     | 39% |     |     |     |     | %   |     | 17% |      |  |
| Uzhgorod        |    |     | 38% |     |     |     | 6   | 1%  |     |     | 1%   |  |
| Zhytomyr        |    |     | 38% |     |     |     |     | 13  | %   |     |      |  |
| Lutsk           |    |     | 38% |     |     |     | 5   | 6%  |     |     | 6%   |  |
| Ternopil        |    |     | 38% |     |     |     | 5   | 7%  |     |     | 5%   |  |
| Rivne           |    |     | 38% |     |     |     |     | 57% |     |     | 5%   |  |
| Zaporizhia      |    |     | 38% |     |     |     |     | 7%  |     |     | 6%   |  |
| Chernihiv       |    |     | 38% |     |     |     | 54  |     |     |     | 9%   |  |
| Odesa           |    |     | 34% |     |     |     | 60  | %   |     |     | 5%   |  |
| Ivano-Frankivsk |    |     | 34% |     |     |     | 62  | %   |     |     | 5%   |  |
| Kharkiv         |    | 3   | 2%  |     |     |     | 58% |     |     |     | 9%   |  |
| Mariupol        |    | 3   | 1%  |     |     | 57% |     |     |     |     | 12%  |  |
|                 | 0% | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80% | 90% | 100% |  |

■ Private property in business and industry should be increased

State property in business and industry should be increased

■ Difficult to answer

| Ivano-Frankivsk |    |     | 5   | 2%  |     |     |        | 30%      |     | 18% |        |
|-----------------|----|-----|-----|-----|-----|-----|--------|----------|-----|-----|--------|
| Rivne           |    |     | 489 | %   |     |     |        | 44%      |     | 8   | 3%     |
| Zhytomyr        |    |     | 46% |     |     |     | 4      | 1%       |     | 13% |        |
| Ternopil        |    |     | 45% |     |     |     | 4      | 7%       |     | 3   | 3%     |
| Uzhgorod        |    |     | 42% |     |     |     | 5      | 7%       |     |     | 1%     |
| Lutsk           |    |     | 40% |     |     |     | 49%    |          |     | 119 | 6      |
| Dnipro          |    |     | 39% |     |     |     | 42%    |          |     | 19% |        |
| Poltava         |    |     | 37% |     |     |     | 44%    |          |     | 19% |        |
| Odesa           |    |     | 35% |     |     |     | 53%    |          |     | 12% | ,<br>D |
| Kyiv            |    |     | 34% |     |     | 4   | 2%     |          |     | 24% |        |
| Chernihiv       |    |     | 33% |     |     | 4   | 9%     |          |     | 18% |        |
| Mariupol        |    |     | 33% |     |     | 4   | 7%     |          |     | 20% |        |
| Lviv            |    | 3   | 83% |     |     |     | 2%     |          |     | 15% |        |
| Kherson         |    |     | 2%  |     |     |     | 52%    |          |     | 15% |        |
| Zaporizhia      |    |     | 2%  |     |     | 5   |        | 9<br>23% | %   |     |        |
| Chernivtsi      |    |     | 2%  |     |     | 45% | ,<br>0 |          |     |     |        |
| Vinnytsia       | _  |     | )%  |     |     | 43% |        |          |     | 27% |        |
| Kropyvnytskyi   | _  | 30  |     |     |     | 46% |        |          |     | 24% |        |
| Cherkasy        | _  | 29  |     |     |     | 55% |        |          |     | 16% |        |
| Kharkiv         | _  | 29  | %   |     |     | 54% |        |          |     | 17% |        |
| Khmelnytskyy    | _  | 24% |     |     |     | 65% |        |          |     | 11  | %      |
| Sumy            | _  | 24% |     |     |     | 46% |        |          | 31  |     |        |
| Mykolaiv        | _  | 18% |     |     |     | 69% |        |          |     | 14% |        |
| Severodonetsk   |    | 15% |     |     |     | %   |        |          |     | 27% |        |
| (               | 0% | 10% | 20% | 30% | 40% | 50% | 60%    | 70%      | 80% | 90% | 100%   |

Ukraine needs more order today even if it requires some limitation of democratic principles and freedom

■ Ukraine needs more freedom and democracy today even if it causes some absence of order

Difficult to answer

| Mykolaiv        |    |     |     | 7   | /2%    |     |     |        | 20  | %   | 7%     |
|-----------------|----|-----|-----|-----|--------|-----|-----|--------|-----|-----|--------|
| Lviv            |    |     |     | 69  | %      |     |     | 1      | 4%  | 17% |        |
| Odesa           |    |     |     | 68% | 6      |     |     |        | 19% | 13% | /<br>0 |
| Kherson         |    |     |     | 67% | /<br>0 |     |     |        | 21% | 12  | %      |
| Kharkiv         |    |     |     | 67% | ,<br>) |     |     | 13%    |     | 20% |        |
| Ternopil        |    |     |     | 66% |        |     |     | 2      | 24% | 1(  | )%     |
| Chernihiv       |    |     |     | 65% |        |     |     | 19     | %   | 16% |        |
| Rivne           |    |     |     | 65% |        |     |     |        | 28% |     | 7%     |
| Khmelnytskyy    |    |     |     | 63% |        |     |     |        | 28% | 9   | 9%     |
| Lutsk           |    |     |     | 61% |        |     |     | 2      | 8%  | 11  | %      |
| Kropyvnytskyi   |    |     |     | 61% |        |     |     | 23%    |     | 16% |        |
| Mariupol        |    |     |     | 60% |        |     |     | 21%    |     | 19% |        |
| Kyiv            |    |     |     | 59% |        |     |     | 23%    |     | 17% |        |
| Dnipro          |    |     |     | 59% |        |     |     | 27%    |     | 15% |        |
| Poltava         |    |     |     | 59% |        |     |     | 26%    |     | 15% |        |
| Severodonetsk   |    |     |     | 58% |        |     |     | 19%    |     | 23% |        |
| Cherkasy        |    |     |     | 58% |        |     |     | 30%    |     | 13% | 6      |
| Zaporizhia      |    |     |     | 58% |        |     |     | 35     | %   |     | 7%     |
| Uzhgorod        |    |     |     | 57% |        |     |     | 359    | %   |     | 8%     |
| Zhytomyr        |    |     |     | 56% |        |     |     | 26%    |     | 18% |        |
| Chernivtsi      |    |     |     | 54% |        |     |     | 31%    |     | 15% |        |
| Sumy            |    |     | 5   | 52% |        | 6   | %   |        | 42% |     |        |
| Ivano-Frankivsk |    |     | 5   | 1%  |        |     | 25% | ,<br>D |     | 25% |        |
| Vinnytsia       |    |     | 46% |     |        |     | 27% |        |     | 27% |        |
|                 | 0% | 10% | 20% | 30% | 40%    | 50% | 60% | 70%    | 80% | 90% | 100%   |

Some people think that they have full freedom of choice and control their lives, while others think that they have no real choice and cannot significantly influence their own lives. On a scale of 1 to 5, with 1 indicating no choice at all and 5 indicating full freedom of choice, to what extent can you control and/or influence your own life?

|                 |              | ■1     |     | ■ 2  |     | 3       |     | <b>4</b> |       | 5      |                   |
|-----------------|--------------|--------|-----|------|-----|---------|-----|----------|-------|--------|-------------------|
| Mykolaiv        | ] 1          | 9%     |     | 330  | %   |         |     | 35%      |       | 11%    | 5 <mark>3%</mark> |
| Severodonetsk   | 15           | %      |     | 31%  |     |         | 35% |          |       | 14%    | 4%                |
| Odesa           | 14%          | ,<br>D | 24% |      |     |         | 39% |          | 16%   | )<br>D | 8%                |
| Zhytomyr        | 7%           |        | 29% |      |     | 29%     |     |          | 27%   |        | 8%                |
| Cherkasy        | 13%          |        | 23% |      |     | 40%     |     |          | 16%   |        | 8%                |
| Kropyvnytskyi   | 10%          |        | 26% |      |     | 31%     |     |          | 25%   |        | 9%                |
| Kharkiv         | 5%           |        | 30% |      |     | 38%     |     |          | 19%   |        | 9%                |
| Kyiv            | 10%          |        | 23% |      |     | 35%     |     |          | 24%   |        | 8%                |
| Sumy            | 6%           |        | 5%  |      |     | 45%     |     |          | 18%   |        | 7%                |
| Poltava         | 6%           |        | 4%  |      |     | 39%     |     |          | 18%   | 13     |                   |
| Ternopil        | 9%           |        | 21% |      | 28% |         |     | 31%      |       |        | 1%                |
| Mariupol        | 15%          |        | 14% |      |     | 38%     |     |          | 22%   |        | 1%                |
| Kherson         | 4%           | 24%    |     |      |     | 48%     |     |          | 20    |        | 4%                |
| Chernivtsi      | 6%           | 20%    |     |      |     | 1%      |     |          | 22%   | 1      | 1%                |
| Chernihiv       | 5%           | 19%    |     |      | 40% |         |     |          | 27%   |        | 9%                |
| Dnipro          | 6%           | 17%    |     |      | 32% |         |     | 27%      | 0.001 | 18%    |                   |
| Lviv            | 6%           | 16%    |     |      | 41% |         |     | 0.004    | 32%   | 4 70/  | 5%                |
| Vinnytsia       | 7%           | 15%    |     |      | 39% |         |     | 22%      |       | 17%    |                   |
| Khmelnytskyy    | 5%           | 15%    |     |      | 36% |         |     | 35%      |       |        | 9%                |
| Zaporizhia      | 9%           | 11%    |     |      | 35% |         |     | 34%      |       |        | 1%                |
| Rivne           | 3%           | 15%    |     | 33%  |     | <u></u> | 3   | 2%       | 10    | 17%    |                   |
| Uzhgorod        | 4%           | 13%    |     | 010/ | 5   | 9%      |     | 00/      | 15    | 9%     | 5%                |
| Lutsk           | -            | 15%    |     | 31%  |     |         | -   | 8%       |       | 14     |                   |
| Ivano-Frankivsk | <u>3%</u> 12 | 2%     | 2   | 29%  |     |         | 4   | 9%       |       |        | 8%                |
| (               | 0%           | 10%    | 20% | 30%  | 40% | 50%     | 60% | 70%      | 80%   | 90%    | 100%              |

#### Are you proud of your city?

|                 |    | Definitely | y yes | Somew | /hat | ■ Not ver | ry 🗖 | Defin | itely no | ■ Di | fficult          | to ans             | wer                   |
|-----------------|----|------------|-------|-------|------|-----------|------|-------|----------|------|------------------|--------------------|-----------------------|
| Vinnytsia       |    |            |       | 60%   |      |           |      |       |          | 29%  |                  | 6                  | <mark>% 1%</mark> 4%  |
| Kharkiv         |    |            |       | 56%   |      |           |      |       | 3        | 3%   |                  | 49                 | <mark>%1%</mark> 5%   |
| Lviv            |    |            |       | 54%   |      |           |      |       | Ĺ        | 1%   |                  |                    | 2 <mark>%2</mark> %   |
| Uzhgorod        |    |            |       | 53%   |      |           |      |       | 32%      |      |                  | 10%                | 5 2 <mark>%2</mark> % |
| Sumy            |    |            | 4     | 9%    |      |           |      |       | 32%      |      | 10               | )% 4               | <b>4%</b> 5%          |
| Lutsk           |    |            | 48    | 3%    |      |           |      |       | 44%      |      |                  | 4                  | <mark>%1%</mark> 4%   |
| Rivne           |    |            | 47    | %     |      |           |      |       | 38%      |      |                  | 11%                | 1 <mark>%</mark> 3%   |
| Ivano-Frankivsk |    |            | 46    | %     |      |           |      |       | 46%      |      |                  |                    | 5% 3%                 |
| Ternopil        |    |            | 45%   | %     |      |           |      |       | 42%      |      |                  | 9                  | % 1% <mark>3%</mark>  |
| Kyiv            |    |            | 42%   |       |      |           |      | 35%   |          |      | 12%              | 3%                 | 8%                    |
| Odesa           |    |            | 40%   |       |      |           |      | 45%   | /<br>0   |      |                  | 9%                 | <mark>2%</mark> 5%    |
| Dnipro          |    |            | 40%   |       |      |           |      | 41%   |          |      | 8%               | 3%                 | 8%                    |
| Chernivtsi      |    |            | 40%   |       |      |           |      | 52%   |          |      |                  | 5                  | %1% <mark>2</mark> %  |
| Poltava         |    |            | 39%   |       |      |           |      | 41%   |          |      | 11               |                    | <mark>2%</mark> 6%    |
| Cherkasy        |    |            | 35%   |       |      |           | 41%  |       |          |      | 13%              | <mark>2%</mark>    | 9%                    |
| Chernihiv       |    | 31         | %     |       |      |           | 51%  |       |          |      | 8%               | 6 1 <mark>%</mark> | 9%                    |
| Zhytomyr        | _  | 28%        | )     |       |      | 4         | 2%   |       |          | 179  | %                | 6%                 |                       |
| KhmeInytskyy    | _  | 27%        |       |       |      |           | 54%  |       |          |      |                  | 4%                 | <mark>3%</mark> 3%    |
| Mariupol        | _  | 26%        |       |       |      | 45%       | )    |       |          | 11%  | 4%               |                    | 13%                   |
| Mykolaiv        | _  | 25%        |       |       |      | 47%       |      |       |          | 14%  | 5 <mark>3</mark> |                    | 12%                   |
| Severodonetsk   | _  | 23%        |       |       |      | 38%       |      |       | 12%      | 5%   |                  | 22%                |                       |
| Kropyvnytskyi   | _  | 22%        |       |       |      | 44%       |      |       |          | 19%  |                  | 6%                 | 9%                    |
| Zaporizhia      | _  | 20%        |       |       |      | 59%       |      |       |          |      |                  | 17%                | <mark>3%1%</mark>     |
| Kherson         |    | 20%        |       |       |      | 47%       |      |       |          | 20%  |                  | 5%                 | 9%                    |
|                 | 0% | 10%        | 20%   | 30%   | 40%  | 50        | %    | 60%   | 70%      | 80   | )%               | 90%                | 100%                  |

#### Are you proud of your city? (continued)

#### February 2016

#### February 2017

|                 |    | ■ Definit | ely ye | es 🗖 | Some | ewhat                  |                     | Not very        | ■ De | efinitely no | Di  | fficult | to ans | wer    |                        |          |
|-----------------|----|-----------|--------|------|------|------------------------|---------------------|-----------------|------|--------------|-----|---------|--------|--------|------------------------|----------|
| Lviv            |    |           | 73%    |      |      | 22% 2%1                | %1 <mark>%</mark>   | Vinnytsia       |      | 6            | 60% |         |        | 29%    | <mark>6%1%</mark> 4    | %        |
| Vinnytsia       | -  | 7         | /2%    |      |      | 20%2%1                 | <mark>%5</mark> %   | Kharkiv         |      | 56           | 5%  |         | 3      | 3%     | 4% <mark>1%</mark> 5   | %        |
| Odesa           | -  | 7         | /2%    |      | 1    | 7% 6% 1                | <mark>%4</mark> %   | Lviv            |      | 54           | %   |         |        | 41%    | 2% <mark>2</mark> ′    | %        |
| Kharkiv         | -  | 7         | ′1%    |      |      | 22% 59                 | <mark>%2</mark> %   | Uzhgorod        |      | 539          | %   |         | 32%    | /<br>0 | 10%2% <mark>2</mark>   | %        |
| Ivano-Frankivsk | _  | 7         | 1%     |      |      | 24% 4                  | <mark>%1%</mark>    | Sumy            |      | 49%          |     |         | 32%    | ľ      | 10% <mark>4%</mark> 59 | %        |
| Ternopil        |    | 7         | 0%     |      |      | 23% 59                 | <mark>%1%</mark>    | Lutsk           |      | 48%          |     |         | 44%    | )      | 4% <mark>1%</mark> 49  | %        |
| Chernivtsi      | _  | 6         | 9%     |      |      | 27% 29                 | %1 <mark>%</mark>   | Rivne           |      | 47%          |     |         | 38%    |        | 11%1%3 <mark></mark> % | %        |
| Uzhgorod        |    | 67        | 7%     |      | 2    | 0%11 <mark>%</mark> 19 | %1%                 | Ivano-Frankivsk |      | 46%          |     |         | 46%    | )      | 5%3                    | %        |
| Mykolaiv        | _  | 640       | %      |      | 11%  | 9%3 <mark>%</mark> 1   | 4%                  | Ternopil        |      | 45%          |     |         | 42%    |        | 9%1% <mark>3</mark>    | %        |
| Kyiv            |    | 63%       | 6      |      | 25   | % 8% <mark>2</mark>    | % <mark>3</mark> %  | Kyiv            |      | 42%          |     | 3!      | 5%     | 12     | 2% <mark>3%</mark> 8%  | 0        |
| Dnipro          |    | 62%       | /<br>0 |      | 28   | 3% 5% <mark>2</mark>   | .% <mark>3</mark> % | Odesa           |      | 40%          |     |         | 45%    |        | 9%2 <mark>%</mark> 5   | %        |
| Chernihiv       |    | 62%       | ,<br>D |      | 269  | % 7 <mark>%1</mark> °  | <mark>%4</mark> %   | Dnipro          |      | 40%          |     | 4       | 1%     |        | 8% <mark>3</mark> % 8% | %        |
| Zaporizhia      |    | 60%       | )      |      | 25%  | 5 <b>12</b> 9          | %2 <mark>%</mark>   | Chernivtsi      |      | 40%          |     |         | 52%    |        | 5%1 <mark>%2</mark>    | %        |
| Severodonetsk   |    | 59%       |        |      | 30%  | ն 5 <mark>%1</mark>    | <mark>%</mark> 7%   | Poltava         |      | 39%          |     | 4       | 1%     |        | 11% 2 <mark>%</mark> 6 | %        |
| Lutsk           |    | 58%       |        |      | 26%  | 8%5                    | <mark>%3</mark> %   | Cherkasy        |      | 35%          |     | 41%     |        | 13     | % <mark>2%</mark> 9%   | 6        |
| Rivne           |    | 58%       |        |      | 26%  | 1 <mark>0%4</mark>     | <mark>%3</mark> %   | Chernihiv       |      | 31%          |     | 51%     | 6      |        | 8% 1 <mark>%</mark> 9% | %        |
| Sumy            |    | 55%       |        | 2    | 24%  | 10% 79                 | <mark>%5</mark> %   | Zhytomyr        |      | 28%          |     | 42%     |        | 17%    | <mark>6%</mark> 6%     | %        |
| Cherkasy        |    | 48%       |        | 3    | 5%   | 1 <mark>1%3</mark>     | % <mark>3</mark> %  | Khmelnytskyy    |      | 27%          |     | 54%     |        |        | 14% 3 <mark>%3</mark>  | %        |
| Poltava         |    | 48%       |        |      | 38%  | 11 <mark>%1</mark>     | %2 <mark>%</mark>   | Mariupol        |      | 26%          |     | 45%     |        | 11%    | <mark>4%</mark> 13%    |          |
| Zhytomyr        |    | 45%       |        | 29%  | -    | 11% 10%                | <mark>%</mark> 5%   | Mykolaiv        |      | 25%          | 4   | 7%      |        | 14%    | <mark>3%</mark> 12%    |          |
| Kherson         |    | 39%       |        | 34%  |      | 15% 4%                 | <mark>6</mark> 7%   | Severodonetsk   |      | 23%          | 38% |         | 12%    | 5%     | 22%                    |          |
| Khmelnytskyy    |    | 35%       |        | 42%  |      | 15%3%                  | <mark>%4</mark> %   | Kropyvnytskyi   |      | 22%          | 44% | 6       |        | 19%    | 6% 9%                  |          |
| Kropyvnytskyi   |    | 35%       |        | 29%  | 18%  | <b>5%</b> 1            | 4%                  | Zaporizhia      |      | 20%          |     | 59%     |        |        | 17%3%1 <mark></mark> % | <u>%</u> |
| Mariupol        |    | 33%       |        | 33%  | 179  | % 7%                   | 9%                  | Kherson         |      | 20%          | 47% |         |        | 20%    | <mark>5%</mark> 9%     |          |
| (               | 0% | 20%       | 40%    | 60%  |      | 80%                    | 100                 | %               | 0%   | 20%          | 40% | 6       | 0%     | 80%    | 1                      | 00%      |

#### What makes you proud of your city?

(Several answers possible)

|  | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvano-Frankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|--|-----------|--------|----------|------------|-----------------|------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
| My city preserves the culture<br>and traditions of my country<br>and/or region | 42%       | 26%    | 51%      | 45%        | 53%             | 38%  | 35%           | 57%   | 69%  | 46%      | 53%   | 49%     | 39%   | 41%  | 53%      | 48%      | 38%     | 32%     | 37%          | 40%      | 54%        | 42%       | 23%      | 30%           |
| My city attracts tourists and guests   | 52%       | 29%    | 29%      | 29%        | 40%             | 46%  | 15%           | 26%   | 58%  | 14%      | 50%   | 28%     | 15%   | 17%  | 45%      | 56%      | 33%     | 22%     | 9%           | 17%      | 61%        | 32%       | 30%      | 9%            |
| My city has good living conditions   | 53%       | 25%    | 31%      | 37%        | 40%             | 17%  | 15%           | 36%   | 26%  | 14%      | 20%   | 15%     | 45%   | 30%  | 47%      | 7%       | 46%     | 17%     | 54%          | 25%      | 26%        | 32%       | 22%      | 18%           |
| My city is attractive for investors  | 10%       | 29%    | 7%       | 26%        | 17%             | 16%  | 10%           | 14%   | 22%  | 12%      | 27%   | 8%      | 17%   | 9%   | 7%       | 25%      | 12%     | 8%      | 8%           | 15%      | 19%        | 7%        | 8%       | 7%            |
| Any individual can realize his or her dreams in my city                        | 12%       | 27%    | 8%       | 14%        | 15%             | 19%  | 11%           | 16%   | 17%  | 7%       | 20%   | 6%      | 19%   | 9%   | 12%      | 6%       | 24%     | 6%      | 15%          | 5%       | 15%        | 6%        | 6%       | 3%            |
| My city has an efficient economy   | 7%        | 16%    | 3%       | 26%        | 13%             | 6%   | 8%            | 14%   | 10%  | 1%       | 10%   | 3%      | 14%   | 6%   | 4%       | 5%       | 13%     | 2%      | 6%           | 4%       | 10%        | 2%        | 16%      | 2%            |
| Other  | 11%       | 11%    | 10%      | 17%        | 16%             | 8%   | 29%           | 7%    | 4%   | 18%      | 11%   | 9%      | 9%    | 5%   | 13%      | 18%      | 15%     | 11%     | 18%          | 15%      | 3%         | 5%        | 16%      | 24%           |
| There is nothing to be proud of  | 3%        | 6%     | 16%      | 6%         | 3%              | 10%  | 15%           | 2%    | 1%   | 11%      | 7%    | 5%      | 4%    | 8%   | 6%       | 11%      | 3%      | 18%     | 9%           | 7%       | 3%         | 6%        | 9%       | 13%           |
| Difficult to answer  | 5%        | 12%    | 10%      | 2%         | 4%              | 9%   | 16%           | 9%    | 3%   | 11%      | 5%    | 14%     | 12%   | 15%  | 4%       | 4%       | 7%      | 16%     | 8%           | 18%      | 6%         | 13%       | 21%      | 24%           |

#### How would you assess your ability to do the following in your city? Freely Express Your Thoughts and Beliefs

|                 |                    | Excellent | Go     | od  | Average | Bad | Teri | rible  | Difficul         | t to ans             | wer                   |
|-----------------|--------------------|-----------|--------|-----|---------|-----|------|--------|------------------|----------------------|-----------------------|
| Lviv            | 11%                |           |        |     | 60%     |     |      |        | 24%              |                      | 3%1%1 <mark>%</mark>  |
| Lutsk           | 149                | %         |        |     | 56%     |     |      |        | 25%              |                      | <mark>4%1%</mark>     |
| Ternopil        | 10%                |           |        |     | 54%     |     |      |        | 30%              |                      | <b>5%1%</b>           |
| Ivano-Frankivsk | 1                  | 7%        |        |     | 46%     |     |      | 2      | 8%               |                      | 5% 4%                 |
| Vinnytsia       |                    | 21%       |        |     | 38%     |     |      | 28%    |                  | 6%                   | <mark>2%</mark> 5%    |
| Rivne           | 15                 | 5%        |        |     | 43%     |     |      | 36%    |                  |                      | 4 <mark>%1%1</mark> % |
| Sumy            | 11%                |           |        | 42% |         |     |      | 35%    |                  | 5%                   | <mark>1</mark> % 6%   |
| Kropyvnytskyi   | 10%                |           |        | 42% |         |     | 3    | 1%     |                  | 9% 2                 | <mark>%</mark> 6%     |
| Khmelnytskyy    | 10%                |           |        | 41% |         |     | 38%  | /<br>0 |                  | 7                    | % 1 <mark>%</mark> 3% |
| Kharkiv         | 12%                | )         |        | 39% |         |     | 23%  |        | 17%              | 39                   | <mark>%</mark> 6%     |
| Zhytomyr        |                    | 20%       |        | 30% |         |     | 33%  |        |                  | 11%                  | <mark>2%</mark> 3%    |
| Kyiv            | 9%                 |           |        | 40% |         |     | 28%  |        | 17               | 7%                   | <mark>4%2</mark> %    |
| Chernihiv       | 3%                 |           | 44%    |     |         |     | 38%  |        |                  | 7% 1                 | <mark>%</mark> 7%     |
| Cherkasy        | 4%                 |           | 41%    |     |         |     | 37%  |        | 79               | % 1 <mark>%</mark>   | 11%                   |
| Chernivtsi      | 8%                 |           | 34%    |     |         |     | 36%  |        | 119              | % <mark>3%</mark>    | 7%                    |
| Dnipro          | 6%                 |           | 34%    |     |         |     | 42%  |        |                  | 12%                  | <mark>3%</mark> 4%    |
| Odesa           | 8%                 |           | 28%    |     |         | 32% |      |        | 23%              | 4                    | <mark>%</mark> 5%     |
| Zaporizhia      | 8%                 |           | 27%    |     |         | 53% |      |        |                  | 9                    | % 2% <mark>2</mark> % |
| Severodonetsk   | 1%                 | 33        | 8%     |     |         | 38% |      |        | 15%              |                      | 10%                   |
| Mykolaiv        | 2%                 | 299       | %      |     |         | 36% |      | 15%    | 1 <mark>%</mark> | 179                  | 6                     |
| Kherson         | 2%                 | 279       | 6      |     |         | 54% |      |        |                  | 14%                  |                       |
| Poltava         | 4%                 | 25        | %      |     |         | 48% |      |        | 14%              | ա <mark>ն 2</mark> % | 6 7%                  |
| Uzhgorod        | 2%                 | 27%       | ,<br>D |     |         | 56% |      |        |                  | 14                   |                       |
| Mariupol        | <mark>2</mark> % 1 | 4%        |        | 32% |         |     | 31%  |        | 9%               | 1                    | 3%                    |
|                 | 0%                 | 10%       | 20%    | 30% | 40%     | 50% | 60%  | 70%    | 80%              | 90%                  | 100%                  |

#### How would you assess your ability to do the following in your city? Move Freely in All Districts and Quarters of Your City

|                 |                 | Excellent |     | Good | Average | Bac | ∎ k | Terrible | ■ Difficult | to answ | /er                   |
|-----------------|-----------------|-----------|-----|------|---------|-----|-----|----------|-------------|---------|-----------------------|
| Kharkiv         |                 | 3         | 4%  |      |         |     | 52% |          |             | 8% 3    | <mark>%1%</mark> 2%   |
| Lutsk           | _               | 23%       |     |      |         | 56% |     |          |             | 18%     | 2% <mark>1%</mark>    |
| Ternopil        | _               | 22%       |     |      |         | 54% |     |          |             | 22%     | 2 <mark>%</mark>      |
| Mariupol        | 10%             |           |     |      | 58      | 8%  |     |          | 21%         | 6%      | 5 1 <mark>%</mark> 4% |
| Vinnytsia       |                 | 24%       |     |      | 4       | 4%  |     |          | 26%         | 5       | 0%1% <mark>2</mark> % |
| Khmelnytskyy    | 1               | 6%        |     |      | 50%     |     |     |          | 29%         |         | <mark>4%1%</mark>     |
| Mykolaiv        | 10%             |           |     |      | 56%     |     |     |          | 26%         |         | 5% 3%                 |
| Lviv            | 11%             |           |     |      | 54%     |     |     |          | 25%         | 9       | 9%1%1 <mark>%</mark>  |
| Chernihiv       | 7%              |           |     |      | 55%     |     |     |          | 30%         |         | 4% 3%                 |
| Odesa           | 14              | %         |     |      | 46%     |     |     | 3        | 3%          | 6       | 5%1%1 <mark>%</mark>  |
| Severodonetsk   | <mark>2%</mark> |           |     |      | 56%     |     |     | 29%      | ,<br>)      | 6%      | 1 <mark>%5%</mark>    |
| Kyiv            | _               | 6%        |     |      | 42%     |     |     | 30%      |             | 9%      | 6 2% <mark>1%</mark>  |
| Rivne           | _               | 17%       |     |      | 39%     |     |     | 349      | %           |         | 8% 1%                 |
| Zhytomyr        | _               | 25%       |     |      | 31%     |     |     | 29%      |             | 11%     | 3 <mark>%2</mark> %   |
| Uzhgorod        | 129             | %         |     |      | 4%      |     |     |          | 3%          |         | 6%                    |
| Ivano-Frankivsk | 9%              |           |     | 45   |         |     |     | 31%      |             | 11%     | 1 <mark>%</mark> 3%   |
| Cherkasy        | 9%              |           |     | 45%  |         |     |     | 31%      |             | 10%     | <mark>1%</mark> 5%    |
| Dnipro          | 11%             |           |     | 41%  |         |     |     | 35%      |             |         | 2 <mark>%2</mark> %   |
| Sumy            | 12              | %         |     | 39   | %       |     |     | 34%      |             | 9%      | <mark>2%</mark> 4%    |
| Kropyvnytskyi   | 5%              |           |     | 46%  |         |     |     | 34%      |             | 10%     |                       |
| Poltava         | 5%              |           |     | 41%  |         |     | 3   | 34%      |             | 13%     | <mark>3%</mark> 4%    |
| Zaporizhia      | _               | 19%       |     |      | 8%      |     |     | 39%      |             |         | % 1%1 <mark>%</mark>  |
| Chernivtsi      | 5%              |           | 35  | %    |         |     | 35% |          | 18%         |         | <mark>3%</mark> 5%    |
| Kherson         | 3%              |           | 33% |      |         |     | 47% |          |             | 16%     | 1% <mark>1%</mark>    |
| (               | О%              | 10%       | 20% | 30%  | 40%     | 50% | 60% | 70%      | 80%         | 90%     | 100%                  |

### How would you assess your ability to do the following in your city?

#### Take Part in Decision-Making Processes in the City

|                 |                   | Excellent | Goo | bd  | Average | Bad | Terr | ible | ■ Difficul | t to ans | wer                 |
|-----------------|-------------------|-----------|-----|-----|---------|-----|------|------|------------|----------|---------------------|
| Rivne           | 1                 | 1%        | 29  | %   |         |     | 39%  |      |            | 15%      | 1 <mark>%</mark> 5% |
| Lutsk           | 8%                | 6         | 29% |     |         | 379 | 6    |      | 19%        | )        | <mark>2%</mark> 6%  |
| Vinnytsia       | 6%                | 2         | 2%  |     | 27%     |     | 23   | %    | 4%         | 18       | %                   |
| Sumy            | 3%                | 23        | %   |     | 31%     |     | 2    | 20%  | 7%         | 1        | 6%                  |
| Ternopil        | <mark>2%</mark>   | 23%       |     |     | 33%     |     |      | 27%  |            | 5%       | 10%                 |
| Ivano-Frankivsk | 5%                | 19%       |     |     | 34%     |     |      | 22%  | 4%         | 1        | 6%                  |
| Zhytomyr        | 2%                | 20%       |     |     | 33%     |     |      | 28%  |            | 10%      | 7%                  |
| Cherkasy        | 2%                | 19%       |     |     | 31%     |     | 17%  | 5%   |            | 27%      |                     |
| Poltava         | 1%                | 19%       |     | 3   | 33%     |     | 22%  |      | 10%        | 1        | 5%                  |
| Dnipro          | <mark>2%</mark>   | 16%       |     |     | 41%     |     |      | 26%  |            | 4%       | 11%                 |
| KhmeInytskyy    | <mark>2%</mark>   | 16%       |     | 29% |         |     | 28%  |      | 6%         | 19       |                     |
| Lviv            | 1%                | 14%       |     | 31% |         |     | 29%  |      | 4%         | 20%      |                     |
| Odesa           | 1%                | 13%       |     | 32% |         |     | 37%  |      |            |          | 13%                 |
| Chernivtsi      | _2%               | 12%       |     | 29% |         |     | 30%  |      | 5%         | 22%      |                     |
| Chernihiv       | _                 | 12%       |     | 4%  |         |     | 26%  | 2%   |            | 25%      |                     |
| Kharkiv         | _                 | 10%       | 16% |     |         | 39% |      | 12%  |            | 21%      |                     |
| Kropyvnytskyi   | _1%               |           | 279 |     |         | 32% |      |      | 0%         | 199      |                     |
| Kherson         | 1% 9              |           | 39  | 9%  |         |     | 30   | 6%   |            | 6%       | 9%                  |
| Kyiv            | <mark>1% 8</mark> |           | 26% |     |         | 36% |      |      | 16%        |          | 13%                 |
| Mykolaiv        | - 9               |           | 27% |     |         | 27% | 2%   |      | 35%        |          |                     |
| Mariupol        | - 99              |           | 34% |     |         | 15% | 13%  | 0    | 2          | 28%      | 70/ 10/             |
| Uzhgorod        | 8%                |           | 26% |     |         | 0 0 | 56%  | 00/  | _          |          | <mark>7%</mark> 4%  |
| Severodonetsk   | 5%                |           | 26% |     |         | 37% |      | 9%   | 1 ( 0)     | 24%      | 4 00/               |
| Zaporizhia      | 4%                |           | 30% |     |         | 38% |      |      | 16%        |          | 12%                 |
|                 | 0%                | 10%       | 20% | 30% | 40%     | 50% | 60%  | 70%  | 80%        | 90%      | 100%                |

#### How would you assess your ability to do the following in your city? Enjoy a Variety of Leisure and Cultural Activities

|                 | ■E   | xcellent | Good | ■ /  | Average | Bad | •   | Terrible | ∎Difi | ficult to        | o ansv          | /er                   |
|-----------------|------|----------|------|------|---------|-----|-----|----------|-------|------------------|-----------------|-----------------------|
| Vinnytsia       | 169  | %        |      |      | 45%     |     |     | 24%      | 0     |                  | 9%              | <b>1%</b> 5%          |
| Ivano-Frankivsk | 13%  |          |      | 4    | 7%      |     |     | 27       | 7%    |                  | 6%              | 6%                    |
| Uzhgorod        | 6%   |          |      | 54%  |         |     |     |          | 34%   |                  |                 | <mark>4%2</mark> %    |
| Lutsk           | 12%  |          |      | 42%  |         |     |     | 37%      | 6     |                  | 5               | <mark>%1%</mark> 3%   |
| Ternopil        | 12%  |          |      | 42%  |         |     |     | 38%      |       |                  | 6               | %1% <mark>2</mark> %  |
| Khmelnytskyy    | 8%   |          | 4    | 3%   |         |     |     | 33%      |       |                  | 10%             | <mark>2%</mark> 4%    |
| Lviv            | 8%   |          | 4    | 3%   |         |     |     | 35%      |       |                  | 11%             | 5 1% <mark>2</mark> % |
| Kharkiv         | 13%  |          |      | 36%  |         |     | 27  | '%       |       | 18%              |                 | <b>1%</b> 4%          |
| Rivne           | 13%  |          |      | 35%  |         |     |     | 35%      |       | 1                | 0%              | <mark>1%</mark> 5%    |
| Zhytomyr        | 10%  |          | 359  | %    |         |     | 31% |          |       | 15%              |                 | % 5%                  |
| Chernihiv       | 3%   |          | 38%  |      |         |     | 44  | 1%       |       |                  |                 | % 6%                  |
| Sumy            | 16%  |          | 25   | 5%   |         |     | 37% |          |       | 11%              |                 | 10%                   |
| Kyiv            | 10%  |          | 29%  |      |         | 3   | 4%  |          | _     | 9%               |                 | 5% 4%                 |
| Dnipro          | 9%   |          | 28%  |      |         |     | 43% |          |       |                  | 5%              | <mark>2%</mark> 3%    |
| Cherkasy        | 6%   |          | 31%  |      |         |     | 9%  |          |       |                  |                 | 2%                    |
| Poltava         | 5%   |          | 32%  |      |         |     | 9%  |          | 1     | 3%               | 5%              |                       |
| Odesa           | 7%   |          | 28%  |      |         |     | 44% |          |       | 12%              | 2%              |                       |
| Chernivtsi      | 5%   |          | 8%   |      |         | 42% | 6   |          |       | 4%               | 2%              | 9%                    |
| Mariupol        | 1%   | 31%      |      |      |         | 39% |     |          | 13%   | 3%               |                 | 3%                    |
| Mykolaiv        | 3%   | 27%      |      |      |         | 38% |     |          | 18%   | 1 <mark>%</mark> |                 | 3%                    |
| Kropyvnytskyi   | 3%   | 28%      |      |      |         | 42% |     |          | 1     | 8%               | <mark>1%</mark> | 9%                    |
| Zaporizhia      | 9%   |          | 21%  |      |         |     | 54% |          |       |                  | 9%              | 1%5%                  |
| Kherson         | 2%   | 24%      |      | 0.00 |         | 49% |     | 0.001    |       | 20%              |                 | <mark>2%</mark> 4%    |
| Severodonetsk   | 16   | %        |      | 36%  |         |     |     | 28%      |       | <mark>2%</mark>  | 17%             | 0                     |
|                 | 0% 1 | 10%      | 20%  | 30%  | 40%     | 50% | 60% | 70%      | 80    | %                | 90%             | 100%                  |

#### How would you assess your ability to do the following in your city? Obtain High-Quality Education for Different Professions and Levels

|                         | = 1              | Excellent | ■ Good | A∎ A | verage | Bad                | ■ Terr | ible | ■ Diffi    | cult to a                            | nswer                     |
|-------------------------|------------------|-----------|--------|------|--------|--------------------|--------|------|------------|--------------------------------------|---------------------------|
| Ternopil                | 8%               |           |        | 44%  |        |                    |        | 40%  |            |                                      | <mark>5%1%</mark> 3%      |
| Lutsk                   | 11%              |           |        | 38%  |        |                    |        | 40%  |            |                                      | 7% 1% <mark>2</mark> %    |
| Vinnytsia               | 9%               |           | 3      | 9%   |        |                    | 32%    |      |            | 10%                                  | <b>5%</b> 6%              |
| Rivne                   | 10%              |           | 32%    | )    |        |                    | 39%    |      |            | 13%                                  | <mark>2%</mark> 3%        |
| Sumy                    | 13%              | ,<br>D    | 28%    |      |        |                    | 40%    |      |            | 7% 1 <mark>%</mark>                  | 11%                       |
| Ivano-Frankivsk         | 5%               |           | 36%    |      |        |                    | 39%    |      |            | 7% 1 <mark>%</mark>                  | 12%                       |
| Zhytomyr                | 8%               |           | 32%    |      |        |                    | 37%    |      |            | 13%                                  | 4% 5%                     |
| Lviv                    | 4%               |           | 35%    |      |        |                    | 42%    |      |            | 10%                                  | <mark>1%</mark> 7%        |
| Mariupol                | 4%               |           | 35%    |      |        |                    | 7%     |      | 8%         | 2%                                   | 14%                       |
| Kharkiv                 | 7%               |           | 31%    |      |        | 27%                |        | 19   | %          | 4%                                   | 12%                       |
| Khmelnytskyy            | 3%               |           | 35%    |      |        | 42%                |        |      |            | 15%                                  | <mark>2%</mark> 4%        |
| Poltava                 | 4%               |           | 32%    |      |        | 42%                |        |      | 4 4 9 4    | 15%                                  | 3% 4%                     |
| Cherkasy                | 3%               |           | 3%     |      |        | 35%                |        |      | 14%        | 2%                                   | 14%                       |
| Kropyvnytskyi           | -                |           | 3%     |      |        | 40%                |        |      |            |                                      | <mark>% 9%</mark>         |
| Dnipro                  | 6%               |           | 28%    |      |        | 40%                |        |      |            | 7%                                   | <b>2%</b> 7%              |
| Chernivtsi              | 5%               |           | 9%     |      |        | 43%                |        |      |            |                                      | 8%                        |
| Severodonetsk           | _1%              | 339       |        |      | _      | <u> </u>           |        | _    | 11         |                                      | 12%                       |
| Uzhgorod<br>Zaporizhia  | <b>–</b>         | 34%       | -      |      |        |                    | )      | _    |            | 12%<br>17%                           | 1 <mark>% 7%</mark><br>8% |
| Zaporizhia<br>Chernihiv | 5%<br>2%         | 2<br>31%  | 7%     |      | _      | 42%<br>47%         | _      | _    |            | 17%                                  | 8%<br>1% 6%               |
| Odesa                   | <u>∠</u> %<br>3% | 28%       |        |      |        | 40%                |        |      | 17%        | 3%                                   |                           |
| Kyiv                    | <u>5</u> %       | 28%       | -      |      |        | 39%                |        |      | 25%        | 3 /0                                 | <b>5%</b> 5%              |
| Mykolaiv                | <u>2%</u>        | 23%       |        |      |        | 48%                |        |      | 20%<br>14% | % 1 <mark>%</mark>                   | <u>3%</u> 5%<br>12%       |
| Kherson                 | <u>2</u> %<br>1% | 23%       |        |      |        | 40 <i>%</i><br>51% |        |      |            | <sup>%</sup> 1 <mark>%</mark><br>22% | <b>2%</b> 4%              |
|                         |                  |           |        |      |        |                    |        |      |            |                                      |                           |
|                         | 0%               | 10%       | 20%    | 30%  | 40%    | 50%                | 60%    | 70%  | 80%        | 90                                   | 0% 100                    |

#### How would you assess your ability to do the following in your city? Achieve Your Full Potential and Pursue Your Dreams

|                 |     | Excellent | Good Good | b   | Average | Bad | ■ Te | rrible | Diffic | cult to ar | Iswer                  |
|-----------------|-----|-----------|-----------|-----|---------|-----|------|--------|--------|------------|------------------------|
| Lutsk           | 109 | %         | 3         | 6%  |         |     |      | 42%    |        |            | 9% 1% <mark>2</mark> % |
| Ternopil        | 5%  |           | 36%       |     |         |     | 42%  |        |        | 13         | % 1 <mark>%</mark> 2%  |
| Rivne           | 6%  |           | 31%       |     |         |     | 44%  |        |        | 13%        | <mark>3%</mark> 3%     |
| Ivano-Frankivsk | 5%  |           | 30%       |     |         | 34% |      |        | 15%    | 3%         | 13%                    |
| Zhytomyr        | 6%  |           | 27%       |     |         | 33% |      |        | 20%    | 9          | <b>%</b> 5%            |
| Kharkiv         | 6%  |           | 26%       |     |         | 31% |      |        | 23%    | 5%         | 9%                     |
| Kropyvnytskyi   | 2%  | 2         | 8%        |     | 3       | 1%  |      |        | 28%    |            | <mark>3%</mark> 7%     |
| Vinnytsia       | 6%  | 2         | 25%       |     | 3       | 39% |      |        | 20%    |            | <b>5%</b> 5%           |
| Dnipro          | 5%  |           | 4%        |     |         | 43% |      |        | 2      | 1%         | <mark>2%</mark> 5%     |
| KhmeInytskyy    | 3%  | 269       | %         |     |         | 40% |      |        | 24     | %          | <mark>3%</mark> 3%     |
| Lviv            | 3%  | 25%       | )         |     |         | 48% |      |        |        | 17%        | 3% 4%                  |
| Sumy            | 6%  | 22%       | )         |     |         | 5%  |      |        | 21%    | 5%         | 9%                     |
| Uzhgorod        |     | 27%       |           |     | 359     |     |      |        | 26%    |            | 7% 5%                  |
| Zaporizhia      | 1%  | 26%       |           |     |         | 45% |      |        |        | 24%        | <mark>1%</mark> 4%     |
| Chernihiv       | 1%  | 26%       |           |     |         | 45% |      |        | 19%    |            | <mark>2%</mark> 8%     |
| Odesa           | 3%  | 24%       |           |     | 37      |     |      |        | 25%    |            | <mark>%</mark> 8%      |
| Poltava         | 3%  | 23%       |           |     | 43      |     |      |        | 20%    |            | <mark>%</mark> 8%      |
| Chernivtsi      | 4%  | 21%       |           |     | 39      | %   |      |        | 24%    | 3%         |                        |
| Cherkasy        | 2%  | 21%       |           |     | 38%     |     |      | 20%    |        | 5%         | 14%                    |
| Kyiv            | 5%  | 16%       |           |     | 38%     |     |      |        | 29%    |            | 7% 3%                  |
| Kherson         | 1%  | 18%       |           |     | 47%     |     |      |        | 30     |            | <mark>2%1</mark> %     |
| Mariupol        | 1%  | 17%       |           |     | 39%     |     |      | 24%    |        |            | 16%                    |
| Severodonetsk   | -   | 15%       |           |     | 43%     |     |      | 29     | 1%     | 1%         | 12%                    |
| Mykolaiv        | 1   | 4%        |           | 399 | %       |     |      | 35%    |        | 1%         | 11%                    |
|                 | 0%  | 10%       | 20%       | 30% | 40%     | 50% | 60%  | 70%    | 80%    | 90         | % 100%                 |

#### How would you assess your ability to do the following in your city? Engage in Entrepreneurship

|                 |                  | ■ Excellent | Go  | od  | Average | Bad |     | Ferrible         | ■ Diff | icult to | answe | r    |
|-----------------|------------------|-------------|-----|-----|---------|-----|-----|------------------|--------|----------|-------|------|
| Lutsk           | 7%               | 6           | 27% |     |         | 41  | 1%  |                  |        | 16%      | 2%    | 7%   |
| Rivne           | 4%               | 22%         |     |     |         | 46% |     |                  | 18     | %        | 4%    | 7%   |
| Ivano-Frankivsk | 3%               | 20%         |     |     | 34%     |     |     | 16%              | 4%     | 2        | 3%    |      |
| Zhytomyr        | 4%               | 18%         |     |     | 29%     |     |     | 32%              |        | 9        | %     | 7%   |
| Ternopil        | 2%               | 19%         |     |     | 44%     |     |     |                  | 20%    | 6        | %     | 9%   |
| Poltava         | 1%               | 20%         |     |     | 35%     |     |     | 25%              |        | 7%       | 12    | .%   |
| Dnipro          | 4%               | 15%         |     |     | 40%     |     |     |                  | 29%    |          | 4%    | 7%   |
| Cherkasy        | 3%               | 16%         |     | 32  | 2%      |     | 219 | %                | 11%    |          | 17%   |      |
| Vinnytsia       | 5%               |             |     | 309 | %       |     | 27  | '%               | 1      | 0%       | 139   | %    |
| Kharkiv         | <mark>2%</mark>  | 16%         |     | 26% |         |     | 27% |                  | 10%    |          | 19%   |      |
| Chernivtsi      | <mark>2%</mark>  | 14%         |     | 31% |         |     |     | 1%               |        | 6%       | 14%   |      |
| Sumy            | <mark>2%</mark>  | 15%         |     | 28% |         |     | 31% |                  |        | 1%       | 13    | %    |
| Kropyvnytskyi   | _                | 14%         |     | 26% |         |     | 34% |                  | 8%     |          | 17%   |      |
| Lviv            | <mark>1</mark> % | 13%         |     | 41% |         |     |     | 27%              |        | 4%       | 14%   |      |
| Odesa           | 1%               | 13%         |     | 34% |         |     |     | 36%              |        | 7%       |       | 0%   |
| Khmelnytskyy    | 1%               | 13%         |     | 34% |         |     |     | 41%              | _      |          | 5%    | 6%   |
| Chernihiv       | 1%               | 13%         |     | 40% |         |     |     | 26%              |        | 5%       | 16%   |      |
| Uzhgorod        |                  | 13%         |     | 35% |         |     | 3   | 32%              |        | 2%       | 17%   |      |
| Kherson         | 1%               | 12%         |     | 42% |         |     |     | 32               |        |          |       | 5%   |
| Kyiv            | _                | 9%          | 29  | %   |         |     | 37% |                  |        | 11%      | 12    | %    |
| Mariupol        | 80               |             | 32% |     |         | 21% |     | 9%               |        | 30%      |       |      |
| Mykolaiv        | 5%               |             | 31% |     |         | 32% |     | 1 <mark>%</mark> |        | 30%      |       |      |
| Severodonetsk   | 4%               |             | 33% |     |         | 24% | 2%  |                  | 3      | 7%       |       |      |
| Zaporizhia      | 1% 4             | %           | 37% |     |         |     | 4   | 45%              |        |          | 7%    | 6%   |
|                 | 0%               | 10%         | 20% | 30% | 40%     | 50% | 60% | 70%              | 809    | %        | 90%   | 100% |
### How would you assess your ability to do the following in your city? Be Paid Enough for Your Work

|                   |                   | ■ Excelle | nt ∎0             | Good | Average | Bad               | ■ Terrible | ■ Diffi | cult to ans | wer          |
|-------------------|-------------------|-----------|-------------------|------|---------|-------------------|------------|---------|-------------|--------------|
| Lutsk             | 3%                | 23        | 3%                |      |         | 45%               |            | 22      | 2%          | <b>4%</b> 3% |
| Rivne             | 4%                | 2         | 1%                |      | 35%     |                   |            | 30%     |             | 8% 2%        |
| Ivano-Frankivsk   | 2%                | 17%       |                   | 3    | 2%      |                   | 29%        |         | 10%         | 11%          |
| Dnipro            | 4%                |           |                   | 32   | %       |                   | 38%        | )       | 9           | % 4%         |
| Vinnytsia         | 3%                | 14%       |                   | 29%  |         |                   | 36%        |         | 10%         | 7%           |
| Poltava           | 1%                | 14%       |                   | 31%  |         |                   | 32%        |         | 14%         | 8%           |
| Zhytomyr          | _2%               | 14%       |                   | 26%  |         | 32                | 2%         |         | 25%         | 2%           |
| Kyiv              | 6%                |           |                   | 28%  |         |                   | 37%        |         | 17%         | 3%           |
| Chernivtsi        | _2%               | 13%       |                   | 27%  |         |                   | 37%        |         | 17%         | 5%           |
| Cherkasy          | _                 | 11%       | 25%               |      |         | 31%               |            | 22%     |             | 11%          |
| Ternopil          | _                 | 10%       |                   | 4%   |         |                   | 33%        |         | 18%         | 5%           |
| Uzhgorod          | -                 | 11%       | 27                |      |         |                   | 43%        |         | 11%         | 8%           |
| Lviv              | _ <mark>1%</mark> |           |                   | 37%  |         |                   | 38%        |         | 11          |              |
| Kherson           | 1%                |           |                   | 35%  |         |                   | 33%        | _       | 18%         | 4%           |
| Chernihiv         | 1%                |           | 31                | %    |         | _                 | 41%        |         | 11%         | 8%           |
| Khmelnytskyy      | 1%                |           | 24%               |      | 0.4.0/  | 5                 | 51%        | 0.0%    | 15%         |              |
| Sumy              | _                 |           | 18%               |      | 31%     | 00/               |            | 38%     |             | 5%           |
| Kropyvnytskyi     | 1%7               |           | 19%               |      | 3       | 8%                |            | 29%     | 220/        | 6%           |
| Kharkiv           | 2%                |           | 21%               |      |         | 43%               | _          |         | 22%         | 6%           |
| Mariupol<br>Odesa | 79<br>1% <i>6</i> |           | <u>35%</u><br>23% |      |         | <u>24%</u><br>43% |            | 23%     | 22%         | 10%          |
| Severodonetsk     | 3%                |           | 23%               |      |         | <u>43%</u><br>50% | ,          | _       | 10%         | 5%<br>10%    |
| Mykolaiv          | <u>3%</u><br>2%   | 18%       | 21%               |      |         | 50%<br>66%        | 0          |         | 8%          | 6%           |
| Zaporizhia        | <br>1%            | 15%       |                   |      | 48%     | 00%               |            | _2      | 4%          | 1%           |
|                   | _                 | 1         |                   |      | T       |                   |            | I       |             |              |
|                   | 0%                | 10%       | 20%               | 30%  | 40%     | 50%               | 60% 70     | % 80%   | 90%         | 100%         |

### How would you assess your ability to do the following in your city? Freely Exercise Your Spiritual Beliefs

|                 |                 | Excellent | ■ Goo | bc  | Average | Bad | Terr | ible             | ■ Difficu          | It to ar         | nswer              | -                   |
|-----------------|-----------------|-----------|-------|-----|---------|-----|------|------------------|--------------------|------------------|--------------------|---------------------|
| Ivano-Frankivsk |                 | 29%       |       |     |         | 51% |      |                  |                    | 11%              | 3%1                | <mark>%</mark> 4%   |
| Lutsk           |                 | 17%       |       |     | 53%     | )   |      |                  | 240                | 6                | 3                  | <mark>%2</mark> %   |
| Uzhgorod        | 4%              |           |       |     | 62%     |     |      |                  | 26%                |                  | 5 <mark>%1</mark>  | 1% <mark>2</mark> % |
| Ternopil        |                 | 19%       |       |     | 46%     |     |      |                  | 28%                |                  | 4 <mark>%</mark> 1 | 1% <mark>2</mark> % |
| Lviv            | 14              | %         |       |     | 46%     |     |      | 30               | 1%                 |                  | 6% 2               | <mark>%</mark> 4%   |
| Vinnytsia       | 1               | 6%        |       |     | 40%     |     |      | 27%              |                    |                  |                    | 7%                  |
| Zhytomyr        | _               | 20%       |       |     | 34%     |     | 26   | %                |                    | 13%              |                    | 5%                  |
| Rivne           | 14              | %         |       | 35% |         |     |      | 9%               |                    |                  |                    | 2 <mark>%2</mark> % |
| Khmelnytskyy    | 9%              |           |       | 37% |         |     | 35%  |                  |                    | 10%              |                    | 6%                  |
| Kropyvnytskyi   | 6%              |           | 40    |     |         |     | 29%  |                  | 14%                | 3%               |                    | 9%                  |
| Chernivtsi      | 13              |           |       | 32% |         |     | 41%  |                  |                    | 8                |                    | 65%                 |
| Kharkiv         | 10%             |           |       | 4%  |         |     | 30%  |                  | 11%                | <mark>1%</mark>  | 13%                | 0                   |
| Sumy            | 9%              |           | 36    | %   |         |     | 28%  |                  | 9% 4%              |                  | 15%                |                     |
| Odesa           | 5%              |           | 37%   |     |         |     | 33%  |                  | 16%                |                  |                    | 7%                  |
| Kyiv            | 11%             |           | 29%   |     |         | 32  |      |                  | 18%                |                  |                    | 6%                  |
| Mariupol        | 3%              |           | 36%   |     |         | 35  |      |                  | 8% <mark>2%</mark> |                  | 17%                |                     |
| Cherkasy        | 7%              |           | 31%   |     |         | 33% |      | 1                | 0% <mark>2%</mark> |                  | 8%                 |                     |
| Dnipro          | 8%              |           | 26%   |     |         | 44% | 0    |                  |                    | 4%               |                    | 6%                  |
| Poltava         | 5%              |           | 27%   |     |         | 40% |      |                  | 14%                | 3%               | 10                 | %                   |
| Severodonetsk   | <mark>1%</mark> | 27%       |       |     |         | 37% |      | 17               |                    | %                | 15%                |                     |
| Chernihiv       | 3%              | 25%       |       |     |         | 47% |      |                  | 12%                | 1 <mark>%</mark> | 12%                |                     |
| Zaporizhia      | 5%              | 20%       |       |     |         | 56% |      |                  |                    | 15%              |                    | <mark>2%</mark> 3%  |
| Kherson         | <mark>3%</mark> | 19%       |       |     |         | 1%  |      |                  | 22                 |                  | 2                  | <mark>%</mark> 4%   |
| Mykolaiv        |                 | 20%       |       |     | 35%     |     | 16%  | 1 <mark>%</mark> |                    | 27%              |                    |                     |
|                 | 0%              | 10%       | 20%   | 30% | 40%     | 50% | 60%  | 70%              | 80%                | 90               | 1%                 | 100%                |

### Corruption at the Local Level



The Government of Canada

A PROJECT FROM THE INTERNATIONAL REPUBLICAN INSTITUTE

# In your opinion, how serious of a problem is corruption in your city?

■ Significant problem ■ Somewhat of a problem ■ Not really a problem ■ Not a problem at all ■ Difficult to answer

| Sumy            |    |     |     | 61% |     |     |     | 2                  | 9%                 |                   | <mark>1%</mark> 1% | 8%                  |
|-----------------|----|-----|-----|-----|-----|-----|-----|--------------------|--------------------|-------------------|--------------------|---------------------|
| Kyiv            |    |     |     | 60% |     |     |     | 3(                 | 0%                 |                   | <mark>3</mark> %1% | 6%                  |
| Zhytomyr        |    |     |     | 58% |     |     |     | 3                  | 5%                 |                   | 2%1                | <b>%</b> 4%         |
| Zaporizhia      |    |     |     | 53% |     |     |     | 44                 | %                  |                   |                    | 1%3%                |
| Lviv            |    |     | Ę   | 51% |     |     |     | 31%                |                    | 8%                | <mark>2%</mark> 8  | 3%                  |
| Uzhgorod        |    |     | Ę   | 51% |     |     |     | 42%                |                    |                   | 1%                 | 6%                  |
| Rivne           |    |     | 49  | 9%  |     |     | 3   | 9%                 |                    |                   | 8%                 | 1 <mark>%</mark> 3% |
| Mykolaiv        |    |     | 47  | %   |     |     | 29% |                    | 4% <mark>2%</mark> |                   | 18%                |                     |
| Dnipro          |    |     | 47  | %   |     |     | 35% |                    |                    | 5% <b>2%</b>      | 11                 | %                   |
| Severodonetsk   | _  |     | 44% | 1   |     |     | 29% | 2%                 |                    | 25%               |                    |                     |
| Kropyvnytskyi   | _  |     | 43% |     |     |     | 37% |                    |                    | 5 <mark>2%</mark> | 13%                |                     |
| Kherson         | -  |     | 43% |     |     |     | 35% |                    | 4%                 | 8%                | 10                 | %                   |
| Cherkasy        | _  |     | 42% |     |     |     | 36% |                    | 4%19               | 6                 | 17%                |                     |
| Ternopil        | _  |     | 42% |     |     |     | 47% |                    |                    |                   | <u>5% 2%</u>       |                     |
| Poltava         | -  |     | 40% |     |     |     | 41% |                    |                    |                   |                    | 9%                  |
| Lutsk           | -  |     | 40% |     |     |     | 43% |                    |                    | 7%                |                    | 3%                  |
| Kharkiv         | _  |     | 40% |     |     |     | 30% | 9%                 |                    |                   | 9%                 |                     |
| Vinnytsia       | _  |     | 40% |     |     |     | 35% |                    | 10%                | 1%                | 14%                |                     |
| Chernivtsi      | _  |     | 39% |     |     |     | 43% |                    | 4                  | %1 <mark>%</mark> | 14%                |                     |
| Odesa           |    |     | 38% |     |     |     | 47% |                    |                    | 4%                |                    |                     |
| Ivano-Frankivsk | _  | 28% | )   |     |     | 44% |     |                    |                    | 3%                | 14%                |                     |
| Khmelnytskyy    | _  | 24% |     |     |     | 53% |     |                    |                    |                   |                    | %                   |
| Chernihiv       |    | 21% |     |     | 459 | %   |     |                    | 2%                 | 23                | %                  |                     |
| Mariupol        |    | 20% |     |     | 41% | 1   | 7%  | 5 1 <mark>%</mark> | 3                  | 81%               | 1                  |                     |
|                 | 0% | 10% | 20% | 30% | 40% | 50% | 60% | 70%                | 80%                | 9                 | 0%                 | 100                 |

# In your opinion, how serious of a problem is corruption in your city? (continued)

■ Significant problem ■ Somewhat of a problem ■ Not really a problem ■ Not a problem at all ■ Difficult to answer

|                 |    |     |        | <b>,</b> |                          |                 |     | -   |     | J   | -                   |                       |
|-----------------|----|-----|--------|----------|--------------------------|-----------------|-----|-----|-----|-----|---------------------|-----------------------|
| Sumy            |    |     | 73%    |          | 19%4%1 <mark>%3</mark> % | Sumy            |     | 61% |     |     | <b>29</b> % 1       | 1%1 <mark>%</mark> 8% |
| Zaporizhia      |    |     | 73%    |          | 23%3%1 <mark>%</mark>    | Kyiv            |     | 60% |     |     | 30%                 | <mark>3%1%</mark> 6%  |
| Kyiv            |    |     | 72%    |          | 25% 2%                   | Zhytomyr        |     | 58% |     |     | 35%                 | <mark>2%1%</mark> 4%  |
| Poltava         |    |     | 72%    |          | 24% 2%2 <mark>%</mark>   | Zaporizhia      |     | 53% |     |     | 44%                 | 1%3 <mark>%</mark>    |
| Mykolaiv        |    |     | 70%    |          | 20% 2 <mark>%</mark> 8%  | Lviv            |     | 51% |     | 31% | 5 E                 | 3% <mark>2%</mark> 8% |
| Ternopil        |    |     | 70%    |          | 24%2%2% <mark>3%</mark>  | Uzhgorod        |     | 51% |     | 42  | %                   | <mark>1%</mark> 6%    |
| Odesa           |    | Ć   | 58%    |          | 25% 3% <mark>4</mark> %  | Rivne           |     | 49% |     | 39  | %                   | <mark>8%1%3</mark> %  |
| Dnipro          |    | 6   | 7%     |          | 27% 3%1% <mark>2%</mark> | Mykolaiv        |     | 47% |     | 29% | 4% <mark>2</mark> % | % 18%                 |
| Lviv            |    | 64  | 4%     |          | 29% 1%1% 5%              | Dnipro          |     | 47% |     | 35% | 5 <mark>%</mark>    | <b>2%</b> 11%         |
| Cherkasy        |    | 64  | 1%     |          | 33% 1%2%                 | Severodonetsk   |     | 44% |     | 29% | <mark>2</mark> % 2  | 25%                   |
| Kropyvnytskyi   |    | 62  | %      | 16%      | <mark>5%1</mark> %16%    | Kropyvnytskyi   |     | 43% |     | 37% | 4% 2                | 2 <mark>%</mark> 13%  |
| Rivne           |    | 599 | 6      | 26       | % 5 <mark>%1</mark> %9%  | Kherson         |     | 43% |     | 35% | 4% 8                | 3% 10%                |
| Kharkiv         |    | 57% | ,<br>) | 299      | % 4 <mark>%1</mark> %8%  | Cherkasy        |     | 42% |     | 36% | <mark>4%</mark> 1   | %17%                  |
| Vinnytsia       |    | 57% | )      | 33       | 3 <mark>% 3%</mark> 7%   | Ternopil        |     | 42% |     | 47% | ļ                   | <mark>5% 2%</mark> 5% |
| Ivano-Frankivsk |    | 56% |        | 33       | % 7%1%3 <mark></mark> %  | Poltava         |     | 40% |     | 41% | 8%                  | 5 <mark>2%</mark> 9%  |
| Chernihiv       |    | 55% |        | 30%      | 11% 4 <mark>%</mark>     | Lutsk           |     | 40% |     | 43% | 7                   | 7%1 <mark>%8%</mark>  |
| Lutsk           |    | 53% |        | 30%      | <mark>3%2</mark> %13%    | Kharkiv         |     | 40% | 3   | 80% | 9% 3%               | 19%                   |
| Zhytomyr        |    | 52% |        | 34%      | <mark>5%1</mark> %9%     | Vinnytsia       |     | 40% |     | 35% | 10% 1               | % 14%                 |
| Uzhgorod        |    | 51% |        | 47%      | 1%1%                     | Chernivtsi      |     | 39% |     | 43% | 4%                  | 6 <mark>1%14%</mark>  |
| Khmelnytskyy    |    | 44% |        | 47%      | 6%1%3%                   | Odesa           |     | 38% |     | 47% |                     | <mark>4%</mark> 10%   |
| Kherson         |    | 42% |        | 37%      | 7% <mark>3</mark> %11%   | Ivano-Frankivsk | 289 | %   | 44% | 6   | 11% 39              | <mark>%</mark> 14%    |
| Chernivtsi      |    | 40% |        | 47%      | <mark>3%</mark> 8%       | Khmelnytskyy    | 24% |     | 53% | %   | 129                 | % <mark>2%</mark> 9%  |
| Severodonetsk   |    | 39% |        | 46%      | <mark>1</mark> %14%      | Chernihiv       | 21% |     | 45% | 8   | 3% <mark>2%</mark>  | 23%                   |
| Mariupol        |    | 37% |        | 51%      | <mark>2%</mark> 10%      | Mariupol        | 20% |     | 41% | 7%1 | % 31                | %                     |
|                 | 0% | 20% | 40%    | 60%      | 80% 10                   | 00%             | 0%  | 20% | 40% | 60% | 80%                 | 100%                  |

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# In your opinion, how serious of a problem is corruption in your city? (continued)



\*Scores are based on a three-point scale, with "3" indicating that corruption is a very serious problem and "0" indicating that corruption is not a problem at all. Mariupol and Severodonetsk did not participate in the 2015 survey.

### In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to receive a service or document from him/her?

| ■ Mo            | re than 5           | times | <b>3-5 time</b> | s ∎1o | r 2 times | ■ Never    | ■ Difficu | It to answe | r ∎Ref | fused to | answer |
|-----------------|---------------------|-------|-----------------|-------|-----------|------------|-----------|-------------|--------|----------|--------|
| Khmelnytskyy    | 3% 9%               | 6     |                 | 33%   |           |            | 42        | 2%          |        | 5%       | 9%     |
| Uzhgorod        | 6%                  | 11%   | 2               | 1%    |           |            | 52%       |             |        | 3%       | 8%     |
| Zaporizhia      | <mark>2%</mark> 6%  |       | 24%             |       |           | 48         | 3%        |             | 3%     | 17%      |        |
| Kharkiv         | 5% 4%               | 0     | 22%             |       |           | 49         | %         |             | 6%     | 13       | 8%     |
| Ternopil        | <mark>1%</mark> 5%  | 2     | 22%             |       |           | 47%        |           |             | 14%    |          | 10%    |
| Dnipro          | 1%6%                | 19    | 9%              |       |           | 43%        |           |             | 22%    |          | 8%     |
| Mariupol        | <mark>2%</mark> 3%  | 21%   | %               |       | 4         | 0%         |           |             | 28%    |          | 7%     |
| Poltava         | <mark>2%</mark> 3%  | 21%   | 6               |       |           | 45%        |           |             | 13%    | 169      | 6      |
| Ivano-Frankivsk | 1%5%                | 20    |                 |       |           | 55%        |           |             | 89     | %        | 1%     |
| Rivne           | 5% 49               |       |                 |       |           | 60%        |           |             |        | 8%       | 8%     |
| Kyiv            | <mark>1</mark> % 4% | 19%   |                 |       |           | 55%        |           |             | 12     | 2%       | 8%     |
| Lutsk           | <mark>2%</mark> 3%  | 19%   |                 |       |           | <b>59%</b> |           |             |        | 14%      | 3%     |
| Chernivtsi      | <mark>1%</mark> 5%  | 17%   |                 |       |           | 46%        |           | 11%         |        | 20%      |        |
| Sumy            | 2%                  | 20%   |                 |       |           | 60%        |           |             | 5%     | 6 1      | 3%     |
| Chernihiv       | 4%                  | 17%   |                 |       |           | 9%         |           |             | 20%    |          | 9%     |
| Zhytomyr        | <mark>2%2%</mark>   | 17%   |                 |       |           | 56%        |           |             |        | 7%       | 6%     |
| Kropyvnytskyi   | <mark>2%2%</mark>   | 17%   |                 |       | 41%       |            |           | 25%         |        |          | 3%     |
| Odesa           | 1%3%                | 17%   |                 |       | 39%       |            |           | 22%         |        | 19%      |        |
| Vinnytsia       | <mark>2%2%</mark>   | 16%   |                 |       | 56%       |            |           |             | 7%     | 17%      |        |
| Cherkasy        | 1%3%                | 15%   |                 |       | 46%       |            |           | 209         |        | 15       |        |
| Lviv            | 1%2%                | 16%   |                 |       | 61        |            |           | _           | 10%    |          | 1%     |
| Kherson         | 1%3%                | 14%   |                 |       |           | 58%        |           | _           | 15%    |          | 10%    |
| Severodonetsk   | 1%5%                |       |                 |       | 68%       |            |           |             | 19%    | 0        | 6%     |
| Mykolaiv        | <mark>1%1%4%</mark> | )     |                 |       | 64%       |            |           |             | 26%    |          | 5%     |
|                 | 0%                  | 10%   | 20%             | 30%   | 40%       | 50%        | 60%       | 70%         | 80%    | 90%      | 100%   |

### In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to receive a service or document from him/her? (continued)

■ More than 5 times

■ 3-5 times

■ 1 or 2 times

Never

■ Difficult to answer Refused to answer

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Uzhgorod 3% 14% 28% 37% 11% 7% Cherkasy 4% 5% 49% 31% 7%4% Vinnytsia 3%5% 29% 4% 16% 43% Zaporizhia 3%4% 22% 68% 1%1% Lutsk 63% 3%5% 4% 24% <u>3%6</u>% 20% Kyiv 48% 13% 10% 1%6% 19% 37% Odesa 19% 1%3%22% 47% Poltava Rivne 4%5% 16% 60% 7% 7% <mark>2</mark>%5% 18% 49% Dnipro 15% Khmelnytskyy 1%4%20% 50% 9% 1%4%19% 51% Kherson 13% 12% Chernivtsi 1%4%18% 36% 14% 27% Kharkiv 4% 2%17% 55% 11% 11% 64% Zhytomyr 1% 17% 7% 10% Ternopil 2%2%14% 73% <mark>6</mark>%3% Kropyvnytskyi 2%2%13% 64% 12% 6% 1%2%14% Lviv 68% **3%** 4%11% Chernihiv 58% 11% 14% Mariupol 1%2%13<mark>%</mark> 74% 4%7% Severodonetsk 59% 1%14% 14% 1%3%1<mark>1%</mark> 60% Sumy 1%2%11% 56% Ivano-Frankivsk 23% Mykolaiv 1% 8% 57% 27% 20% 60% 0% 40% 80% 100%

| Khmelnytskyy    | 3%9%                   | 33%  |             | 42% | 5                      | <mark>%</mark> 9%   |
|-----------------|------------------------|------|-------------|-----|------------------------|---------------------|
| Uzhgorod        | <mark>6%</mark> 11%    | 21%  |             | 52% |                        | 3%8%                |
| Zaporizhia      | <mark>2%6</mark> % 24  | 1%   | 48          | %   | <b>3%</b> <sup>·</sup> | 17%                 |
| Kharkiv         | <mark>5%</mark> 4% 22  | 2%   | 49          | %   | 6%                     | 13%                 |
| Ternopil        | <mark>1%5% 22</mark> % | 0    | 47%         |     | 14%                    | 10%                 |
| Dnipro          | 1%6% 19%               | )    | 43%         |     | 22%                    | 8%                  |
| Mariupol        | <mark>2</mark> %3% 21% |      | 40%         |     | 28%                    | 7%                  |
| Poltava         | <mark>2</mark> %3% 21% |      | 45%         |     | 13%                    | 16%                 |
| Ivano-Frankivsk | 1%5% 20%               |      | 55%         |     | 8%                     | 11%                 |
| Rivne           | <mark>5%</mark> 4% 15% |      | 60%         | I   | 8                      | % 8%                |
| Kyiv            | <mark>1%</mark> 4%19%  |      | 55%         |     | 12%                    | 6 8%                |
| Lutsk           | <mark>2</mark> %3%19%  |      | 59%         |     | 1                      | 4% 3 <mark>%</mark> |
| Chernivtsi      | 1%5%17%                |      | 46%         | 1   | 1% 2                   | 0%                  |
| Sumy            | 2% 20%                 |      | 60%         |     | 5%                     | 13%                 |
| Chernihiv       | 4% 17%                 |      | 49%         |     | 20%                    | 9%                  |
| Zhytomyr        | <mark>2</mark> %2%17%  |      | 56%         |     | 17%                    | 6%                  |
| Kropyvnytskyi   | <mark>2</mark> %2%17%  |      | 41%         | 2   | 5%                     | 13%                 |
| Odesa           | 1%3%17%                | 3    | <b>39</b> % | 22% | 1                      | 9%                  |
| Vinnytsia       | <mark>2</mark> %2%16%  |      | 56%         |     | <b>7%</b>              | 17%                 |
| Cherkasy        | <mark>1%</mark> 3%15%  |      | 46%         | 2   | 0%                     | 15%                 |
| Lviv            | 1%2%16%                |      | 61%         |     | 10%                    | 11%                 |
| Kherson         | 1%3%14%                |      | 58%         |     | 15%                    | 10%                 |
| Severodonetsk   | <mark>1%5</mark> %     | 6    | 68%         |     | 19%                    | 6%                  |
| Mykolaiv        | <mark>1%1</mark> % 4%  | 64   | %           |     | 26%                    | 5%                  |
|                 | 0% 20                  | )% 2 | 10%         | 50% | 80%                    | 100%                |

### In the past two years, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to receive a service or document from him/her? (continued)

Do you consider this to be an act of corruption?

|                 |        | Yes   |     | ■ No   |     |                 | Difficult to   | answer |       |      |
|-----------------|--------|-------|-----|--------|-----|-----------------|----------------|--------|-------|------|
| Zaporizhia      |        |       |     | 80%    |     |                 |                | 7%     | 5 13% |      |
| Uzhgorod        |        |       |     | 75%    |     |                 |                | 6%     | 19%   |      |
| Khmelnytskyy    |        |       | 7   | 1%     |     |                 |                | 15%    | 13%   |      |
| Mykolaiv        |        |       | 68% | 6      |     |                 | 9%             |        | 23%   |      |
| Rivne           |        |       | 67% | ,<br>D |     |                 | 12%            |        | 21%   |      |
| Kyiv            |        |       | 66% |        |     |                 | 5%             | 2      | 29%   |      |
| Ivano-Frankivsk |        |       | 64% |        |     | 1               | <mark>%</mark> | 35%    |       |      |
| Lutsk           |        |       | 64% |        |     |                 | 5%             | 31     | %     |      |
| Lviv            |        |       | 63% |        |     |                 | 7%             | 3      | 0%    |      |
| Chernivtsi      |        |       | 63% |        |     |                 | 5%             | 32     | %     |      |
| Odesa           |        |       | 62% |        |     |                 | 16%            |        | 22%   |      |
| Chernihiv       |        |       | 61% |        |     |                 | 16%            |        | 23%   |      |
| Severodonetsk   |        |       | 61% |        |     | <mark>2%</mark> |                | 37%    |       |      |
| Kherson         | _      |       | 56% |        |     |                 | 25%            |        | 20%   |      |
| Poltava         | _      |       | 55% |        |     | 2               | 1%             |        | 24%   |      |
| Zhytomyr        | _      |       | 54% |        |     | 13%             |                | 339    | %     |      |
| Kharkiv         | -      |       | 52% |        | 79  |                 |                | 41%    |       |      |
| Vinnytsia       | _      |       | 51% |        | 7%  | 5               |                | 41%    |       |      |
| Kropyvnytskyi   | _      |       | 50% |        | 8%  |                 |                | 42%    |       |      |
| Ternopil        | _      |       | 50% |        | 5%  |                 |                | 45%    |       |      |
| Sumy            | _      |       | 7%  |        | 14% |                 |                | 39%    |       |      |
| Cherkasy        | _      | 41%   |     | 6%     |     |                 | 53%            | /<br>0 |       |      |
| Dnipro          |        | 35%   |     | 9%     |     |                 | 57%            |        |       |      |
| Mariupol        |        | 33%   |     | 12%    |     |                 | 55%            |        |       |      |
| C               | )% 109 | % 20% | 30% | 40%    | 50% | 60%             | 70%            | 80%    | 90%   | 100% |

In the past two years, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to receive a service or document from him/her? (continued)

Do you consider this to be an act of corruption?

|                 |          | Yes             |                     | No         | Difficult       | to answer |                  |                  |                    |      |
|-----------------|----------|-----------------|---------------------|------------|-----------------|-----------|------------------|------------------|--------------------|------|
|                 | February | 2016            |                     |            |                 | F         | ebruary          | 2017             |                    |      |
| Zaporizhia      | 87%      |                 | 119                 | <b>62%</b> | Zaporizhia      |           | 80%              |                  | <b>7%</b> 1        | 13%  |
| Ivano-Frankivsk | 86%      |                 | <mark>4%</mark> 1   | 1%         | Uzhgorod        |           | 75%              |                  | <mark>6%</mark> 19 | %    |
| KhmeInytskyy    | 83%      |                 | <mark>6%</mark> 1   | 1%         | Khmelnytskyy    |           | 71%              |                  | 15% 1              | 3%   |
| Uzhgorod        | 80%      |                 | 10%                 | 10%        | Mykolaiv 🗍      | 6         | 8%               | 99               | <mark>%</mark> 23% | 0    |
| Mykolaiv 🗍      | 80%      |                 | <mark>4%</mark> 17  | %          | Rivne           | 6         | 7%               | 12               | 2% 21%             | %    |
| Ternopil        | 78%      |                 | <mark>5%</mark> 18' | %          | Kyiv 🗍          | 60        | 5%               | <mark>5%</mark>  | 29%                |      |
| Chernivtsi      | 77%      |                 | <b>7%</b> 16        | %          | Ivano-Frankivsk | 64        | %                | <mark>1</mark> % | 35%                |      |
| Lutsk           | 75%      |                 | <b>11%</b> 13       | 3%         | Lutsk           | 64        | %                | <mark>5%</mark>  | 31%                |      |
| Sumy            | 72%      |                 | <b>11%</b> 17       | %          | Lviv            | 63        | %                | 7%               | 30%                |      |
| Lviv            | 72%      |                 | <b>11%</b> 17       | %          | Chernivtsi      | 63        | %                | <mark>6%</mark>  | 32%                |      |
| Kherson         | 70%      |                 | <b>18%</b> 1        | 3%         | Odesa           | 629       | %                | 16%              | 5 22%              | 6    |
| Mariupol        | 70%      |                 | <mark>9%</mark> 22% |            | Chernihiv       | 61%       | 6                | 16%              | 23%                | 0    |
| Kyiv            | 70%      | 8               | 8% 22%              |            | Severodonetsk   | 61%       | 6                | <mark>2</mark> % | 37%                |      |
| Cherkasy        | 69%      |                 | 15% 16              | %          | Kherson         | 56%       |                  | 25%              | 20                 | %    |
| Vinnytsia       | 69%      | 8               | 3% 23%              |            | Poltava         | 55%       |                  | 21%              | 24%                |      |
| Zhytomyr        | 65%      | <mark>4%</mark> | 31%                 |            | Zhytomyr        | 54%       |                  | 13%              | 33%                |      |
| Poltava         | 65%      | 11              | % 24%               |            | Kharkiv         | 52%       |                  | 7%               | 41%                |      |
| Chernihiv       | 63%      | 12%             | 25%                 |            | Vinnytsia       | 51%       |                  | 7%               | 41%                |      |
| Kharkiv         | 61%      | 8%              | 31%                 |            | Kropyvnytskyi   | 50%       | 8                | %                | 42%                |      |
| Kropyvnytskyi   | 60%      | 10%             | 30%                 |            | Ternopil        | 50%       | <mark>5</mark> % | 6                | 45%                |      |
| Dnipro _        | 59%      | 13%             | 28%                 |            | Sumy            | 47%       | 14               | 4%               | 39%                |      |
| Rivne           | 58%      | 8%              | 34%                 |            | Cherkasy        | 41%       | <mark>6%</mark>  | 53               | 3%                 |      |
| Odesa           | 55%      | 14%             | 32%                 |            | Dnipro          | 35%       | 9%               | 57               | %                  |      |
| Severodonetsk   | 38% 2    | .7%             | 35%                 |            | Mariupol        | 33%       | 12%              | 55               | %                  |      |
| 0%              | 20% 40%  | 60%             | 80%                 | 100%       | O%              | 20%       | 40%              | 60%              | 80%                | 100% |



\*Mariupol and Severodonetsk did not participate in the 2015 survey.

### Do you think one can do without such acts of corruption?

(Respondents who have personally/whose friends or relatives had to give a gift or pay a bribe to a local official in order to receive services or a document in the last two years)

|                 |    |     | Yes |     | <b>N</b> | 0   |     | Difficult t | o answer |     |      |
|-----------------|----|-----|-----|-----|----------|-----|-----|-------------|----------|-----|------|
| Zaporizhia      |    |     |     | 65% |          |     |     |             | 29%      |     | 6%   |
| Vinnytsia       |    |     |     | 61% |          |     |     | 21%         |          | 18% |      |
| Lutsk           |    |     |     | 58% |          |     |     | 23%         |          | 18% |      |
| Poltava         |    |     |     | 58% |          |     |     | 36%         |          |     | 6%   |
| Zhytomyr        |    |     | 5   | 1%  |          |     |     | 45%         | ,<br>D   |     | 4%   |
| Kherson         |    |     |     | 1%  |          |     |     | 40%         |          | (   | 9%   |
| Dnipro          |    |     | 46% |     |          |     |     | 49%         |          |     | 5%   |
| Rivne           | _  |     | 46% |     |          |     |     | 45%         |          |     | 0%   |
| Ternopil        | _  |     | 44% |     |          |     |     | 47%         |          |     | 9%   |
| Sumy            | -  |     | 42% |     |          |     | 40% |             |          | 18% |      |
| Kharkiv         | _  |     | 41% |     |          |     | 46  |             |          | 13% |      |
| Cherkasy        | _  |     | 41% |     |          |     | 469 |             |          | 13% |      |
| Khmelnytskyy    | _  |     | 41% |     |          |     | 49  | 9%          |          | 11  |      |
| Odesa           | _  |     | 41% |     |          |     |     | 55%         |          |     | 5%   |
| Lviv            |    |     | 35% |     |          |     | 45% |             |          | 21% |      |
| Chernihiv       |    |     | 32% |     |          |     | 55% |             |          | 13% |      |
| Ivano-Frankivsk | -  | 29  |     |     |          |     | 6%  |             |          | 15% |      |
| Kyiv            | _  | 26% |     |     |          | 50% |     |             | 0 ( 0)   | 23% |      |
| Mariupol        | _  | 26% |     |     | 39       |     |     | _           | 36%      |     |      |
| Severodonetsk   | _  | 18% |     |     | 539      |     |     |             | 29       |     | /    |
| Mykolaiv        | -  | 18% |     |     |          | 70% |     |             |          | 13% |      |
| Chernivtsi      | -  | 16% |     |     |          | 72% |     |             |          | 139 |      |
| Uzhgorod        | -  | 4%  |     |     |          | 72% |     |             |          | 14% |      |
| Kropyvnytskyi   |    | 4%  |     |     |          | 74% | 1   |             |          | 129 | /o   |
| (               | 0% | 10% | 20% | 30% | 40%      | 50% | 60% | 70%         | 80%      | 90% | 100% |

# Which key factor leads you to the conclusion about the level of corruption in Ukraine?

|   | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvano-Frankivsk | Kyiv         | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi   | Chernihiv | Mariupol | Severodonetsk |
|---|-----------|--------|----------|------------|-----------------|--------------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|--------------|-----------|----------|---------------|
| You know about high level of corruption from mass media                   | 46%       | 55%    | 58%      | 61%        | 44%             | 5 <b>9</b> % | 46%           | 57%   | 75%  | 64%      | 51%   | 44%     | 61%   | 62%  | 61%      | 53%      | 60%     | 53%     | 48%          | 53%      | 5 <b>9</b> % | 50%       | 45%      | 59%           |
| Your friends or relatives<br>had to pay a bribe<br>in the last six months | 11%       | 18%    | 15%      | 17%        | 12%             | 16%          | 14%           | 18%   | 8%   | 5%       | 10%   | 12%     | 12%   | 8%   | 16%      | 29%      | 17%     | 8%      | 22%          | 12%      | 18%          | 12%       | 13%      | 6%            |
| You personally had to pay a bribe in the last six months                  | 7%        | 4%     | 7%       | 10%        | 11%             | 9%           | 6%            | 11%   | 2%   | 3%       | 7%    | 13%     | 8%    | 6%   | 7%       | 9%       | 7%      | 7%      | 8%           | 7%       | 6%           | 5%        | 5%       | 3%            |
| Other   | 15%       | 4%     | 11%      | 5%         | 18%             | 4%           | 14%           | 2%    | 3%   | 13%      | 12%   | 6%      | 12%   | 3%   | 4%       | 7%       | 3%      | 8%      | 13%          | 8%       | 4%           | 6%        | 4%       | 9%            |
| Difficult to answer   | 21%       | 20%    | 9%       | 6%         | 14%             | 11%          | 20%           | 12%   | 12%  | 14%      | 21%   | 25%     | 8%    | 20%  | 11%      | 3%       | 13%     | 24%     | 9%           | 20%      | 14%          | 27%       | 32%      | 24%           |

### In your opinion, has corruption among your municipal authorities decreased, increased or remained at the same level over the last year?

|                 |     | Decreased | l ∎ Ir | ncreased | Rem  | nained on | the same le | vel | ■ Difficult | to answer |        |
|-----------------|-----|-----------|--------|----------|------|-----------|-------------|-----|-------------|-----------|--------|
| Ivano-Frankivsk |     | 20%       | 12     | 2%       |      | 439       | %           |     |             | 25%       |        |
| Khmelnytskyy    |     | 20%       | 11     | %        |      | 559       | %           |     |             | 14%       | ,<br>D |
| Cherkasy        | 15  | 5%        | 18%    |          |      | 37%       |             |     |             | 30%       |        |
| Ternopil        | 14  | %         | 19%    |          |      | 5         | 9%          |     |             |           | 8%     |
| Vinnytsia       | 12% | ,<br>D    | 19%    |          |      | 4         | 9%          |     |             | 20%       |        |
| Lutsk           | 11% |           | 26%    |          |      |           | 51%         |     |             | 12        | %      |
| Mariupol        | 11% | 1         | 4%     |          |      | 39%       |             |     | 36%         |           |        |
| Sumy            | -   |           | 25%    |          |      |           | 47%         |     |             | 18%       |        |
| Dnipro          | -   |           | 27%    |          |      |           | 46%         |     |             | 18%       |        |
| Odesa           | 9%  | 1         | 8%     |          |      | 54%       | ,<br>0      |     |             | 20%       |        |
| Rivne           | 8%  |           |        | 44%      |      |           |             | 41% |             |           | 7%     |
| Zhytomyr        | -   |           | 25%    |          |      |           | 55%         |     |             | 139       | %      |
| Kherson         | -   |           | 33%    |          |      |           | 40%         |     |             | 19%       |        |
| Chernihiv       | 7%  | 15%       |        |          |      | 5         | 4%          |     |             | 24%       |        |
| Uzhgorod        | 7%  | 17%       |        |          |      |           | 66%         |     |             |           | 0%     |
| Kharkiv         | 6%  | 19%       |        |          |      |           | 5%          |     | 30          | 0%        |        |
| Chernivtsi      | 6%  |           | 30%    |          |      |           | 42%         |     |             | 22%       |        |
| Kropyvnytskyi   | 5%  |           | 30%    |          |      |           | 44%         |     |             | 20%       |        |
| Poltava         | -   |           | 32%    |          |      |           | 44%         |     |             | 19%       |        |
| Mykolaiv        | 5%  | 19%       |        |          |      |           | 44%         |     |             | 32%       |        |
| Lviv            | 5%  | 28%       |        |          |      |           | 52%         |     |             | 15%       |        |
| Kyiv            | 5%  | 36%       | )      |          | 100/ |           | 47%         |     | 070         | 139       | %      |
| Severodonetsk   | _   | 15%       | 0/     |          | 43%  |           |             |     | 37%         |           |        |
| Zaporizhia      | 3%  | 26        | %      |          |      |           | 66%         |     |             |           | 5%     |
|                 | 0%  | 10%       | 20%    | 30%      | 40%  | 50%       | 60%         | 70% | 80%         | 90%       | 100%   |

# If you were to compare the level of corruption of your municipal authorities to that of national authorities, is it higher, lower or the same?

|                 |                 | ■ High | er  | ■ Lower |     | On the sar | ne level | D   | ifficult to a | answer |        |
|-----------------|-----------------|--------|-----|---------|-----|------------|----------|-----|---------------|--------|--------|
| Lviv            | 1               | 6%     |     | 21%     |     |            | 45%      |     |               | 17%    |        |
| Kyiv            | 14              | 1%     | 10% |         |     |            | 59%      |     |               | 17%    |        |
| Sumy            | 14              | %      |     | 24%     |     |            | 42%      |     |               | 20%    |        |
| Uzhgorod        | 14              |        |     | 25%     |     |            | 50%      |     |               | 11     | %      |
| Zhytomyr        | 13              |        |     | 27%     |     |            | 48%      |     |               | 12%    | /<br>0 |
| Rivne           | 10%             |        | 24% |         |     |            | 58%      |     |               |        | 7%     |
| Dnipro          | 10%             |        | 14% |         |     | Ę          | 53%      |     |               | 23%    |        |
| Zaporizhia      | 9%              |        | 8%  |         |     |            | /0%      |     |               |        | 9%     |
| Kherson         | 7%              |        | 4%  |         |     | 44%        | )        |     |               | 24%    |        |
| Chernivtsi      | 7%              | 17     | %   |         |     | 54%        |          |     |               | 23%    |        |
| Ivano-Frankivsk | 5%              |        | 42% |         |     |            | 359      | %   |               | 17%    |        |
| Odesa           | 5%              |        | 26% |         |     |            | 49       |     |               | 20%    |        |
| Ternopil        | 5%              |        | 35% |         |     |            | 50       | %   |               | 10     | )%     |
| Kropyvnytskyi   | 5%              |        | %   |         |     | 50%        |          |     |               | 24%    |        |
| Poltava         | 5%              |        | 1%  |         |     |            | 45%      |     |               | 19%    |        |
| Lutsk           | 5%              |        | 6%  |         |     |            | 47%      |     |               | 12%    | 0      |
| Vinnytsia       | 5%              |        | 2%  |         |     | 56         |          |     |               | 17%    |        |
| Cherkasy        | 5%              |        | 2%  |         |     | 38         | 8%       |     |               | 26%    |        |
| Kharkiv         | 4%              | 16%    |     |         | 49  |            |          |     | 329           | %      |        |
| Severodonetsk   | 3%              | 24%    |     |         | 32% |            |          |     | 41%           |        |        |
| Mykolaiv        | 3%              | 20%    |     |         | 439 | %          |          |     | 35%           |        |        |
| Chernihiv       | 2%              |        | 38% |         |     |            | 37%      |     |               | 22%    |        |
| Khmelnytskyy    | <mark>2%</mark> |        |     | 4%      |     |            | 42%      |     |               | 12%    | 6      |
| Mariupol        |                 | 3      | 2%  |         |     | 33%        |          |     | 35%           |        |        |
|                 | 0%              | 10%    | 20% | 30%     | 40% | 50%        | 60%      | 70% | 80%           | 90%    | 100%   |

# Are you aware of any specific policies or programs from your municipal authorities aimed at combatting corruption?

■ I know about it ■ I've heard something about it ■ I haven't heard about anything ■ Difficult to answer

|                 | ~           |      |      | and someth | ing about |      |      | bout anyth |      |      |       |
|-----------------|-------------|------|------|------------|-----------|------|------|------------|------|------|-------|
| Dnipro          | 10%         |      | 29   | %          |           |      | 52   | 2%         |      |      | 9%    |
| Rivne           | 10%         |      | 299  | %          |           |      | 53   | 3%         |      |      | 8%    |
| Cherkasy        | 9%          |      | 29%  |            |           |      | 53   | %          |      | 1    | 0%    |
| Odesa           | 7%          |      | 32%  |            |           |      | 49%  | )          |      | 12   | %     |
| Khmelnytskyy    | 7%          |      | 34%  |            |           |      |      | 55%        |      |      | 4%    |
| Kropyvnytskyi   | 7%          |      | 25%  |            |           |      | 58%  |            |      | 11   | 1%    |
| Ivano-Frankivsk | 7%          |      | 26%  |            |           |      | 50%  |            |      | 17%  |       |
| Sumy            | 6%          |      |      | 52%        |           |      |      | 34         | 4%   |      | 8%    |
| Kyiv            | 6%          |      | 32%  |            |           |      |      | 57%        |      |      | 5%    |
| Lutsk           | 6%          |      | 39%  |            |           |      |      | 50%        |      |      | 4%    |
| Chernivtsi      | 6%          |      | 36%  | 6          |           |      |      | 51%        |      |      | 7%    |
| Vinnytsia       | 5%          |      | 25%  |            |           |      | 61%  | )          |      |      | 9%    |
| Poltava         | 4%          |      | 34%  |            |           |      | 519  | %          |      | 1    | 1%    |
| Lviv            | 4%          |      | 42%  |            |           |      |      | 50%        |      |      | 3%    |
| Mariupol        | 4%          |      | 30%  |            |           |      | 50%  |            |      | 16%  |       |
| Kherson         | 4%          |      | 31%  |            |           |      | 53%  |            |      | 12   | %     |
| Kharkiv         | 3%          | 25   | 5%   |            |           |      | 67%  |            |      |      | 6%    |
| Mykolaiv        | 3%          | 14%  |      |            |           |      | 77%  |            |      |      | 7%    |
| Zhytomyr        | 3%          | 2    | 6%   |            |           |      | 63%  |            |      |      | 8%    |
| Ternopil        | 2%          | 2    | 7%   |            |           |      | 64%  |            |      |      | 7%    |
| Chernihiv       | 2%          | 21%  |      |            |           |      | 67%  |            |      | 9    | 9%    |
| Uzhgorod        | 2%          | 20%  |      |            |           |      | 72%  |            |      |      | 6%    |
| Severodonetsk   | 1% 7%       |      |      |            |           | 78%  |      |            |      | 13%  | 6     |
| Zaporizhia      |             | 5%   |      |            |           |      | 81%  |            |      |      | 3%    |
| (               | )%          | 10%  | 20%  | 30%        | 40%       | 50%  | 60%  | 70%        | 80%  | 90%  | 100%  |
| (               | <b>J</b> /0 | 1070 | 2070 | 3070       | 4070      | 5070 | 0070 | 1070       | 0070 | 7070 | 10070 |

### Do you think that your mayor is making an effort to end corruption at the municipal authority level?

|                 |            |        | Yes |     | ■ No |     | D   | ifficult to | answer |     |      |
|-----------------|------------|--------|-----|-----|------|-----|-----|-------------|--------|-----|------|
| KhmeInytskyy    |            |        | 35% |     | 2    | 3%  |     |             | 43%    |     |      |
| Dnipro          | _          | 27%    | )   |     | 36   | %   |     |             | 38%    |     |      |
| Odesa           |            | 25%    |     |     | 36%  | )   |     |             | 38%    |     |      |
| Cherkasy        |            | 25%    |     |     | 25%  |     |     |             | 49%    |     |      |
| Ivano-Frankivsk |            | 22%    |     | 26  | %    |     |     |             | 53%    |     |      |
| Lutsk           |            | 22%    |     | 45  | 5%   |     |     |             | 34%    |     |      |
| Chernivtsi      |            | 20%    |     | 4   | 4%   |     |     |             | 36%    |     |      |
| Sumy            |            | 20%    |     | 5   | 0%   |     |     |             | 31%    |     |      |
| Mykolaiv        | _          | 16%    |     | 2   | 15%  |     |     |             | 39%    |     |      |
| Vinnytsia       | 1          | 5%     |     | 4   | 0%   |     |     |             | 44%    |     |      |
| Ternopil        | 1          | 5%     |     | 5   | 3%   |     |     |             | 32%    |     |      |
| Zhytomyr        | 1          | 5%     |     | 5   | 0%   |     |     |             | 35%    |     |      |
| Kropyvnytskyi   | 1          | 4%     |     | 37% |      |     |     |             | 49%    |     |      |
| Kharkiv         | 1          | 4%     |     | 43% |      |     |     |             | 43%    |     |      |
| Mariupol        | -          | 4%     |     | 32% |      |     |     | 55          |        |     |      |
| Chernihiv       | 14         | 1%     |     | 36% |      |     |     | 50          | )%     |     |      |
| Rivne           | -          | 3%     |     | 58% |      |     |     |             | 2      | 9%  |      |
| Kherson         | 119        | 6      |     | 53% |      |     |     |             |        | 36% |      |
| Kyiv            | 119        |        |     | 64  |      |     |     |             |        | 25% |      |
| Lviv            | 10%        | ,<br>0 |     |     | )%   |     |     |             | 3      | 30% |      |
| Uzhgorod        | 8%         |        |     | 68  |      |     |     |             |        | 23% |      |
| Zaporizhia      | 8%         |        |     |     | 0%   |     |     |             |        | 22% |      |
| Poltava         | 6%         |        | 59% |     |      |     |     |             | 35%    |     |      |
| Severodonetsk   | 4%         |        |     | 53% |      |     |     |             | 42%    |     |      |
| (               | <b>)</b> % | 10%    | 20% | 30% | 40%  | 50% | 60% | 70%         | 80%    | 90% | 100% |

### Do you think that your mayor is making an effort to end corruption at the municipal authority level? (continued)

|                 |     |     |              | Yes    | ;   | No     | ■ Diff          | icult to a      | answe  | r       |        |     |      |
|-----------------|-----|-----|--------------|--------|-----|--------|-----------------|-----------------|--------|---------|--------|-----|------|
|                 |     | Feb | oruary 2     | 2016   |     |        |                 |                 |        | Februar | ry 201 | 7   |      |
| KhmeInytskyy    |     | 44% |              | 32%    | 24% |        | KhmeInytskyy    |                 | 35%    | 23%     |        | 43% |      |
| Odesa           |     | 37% | 31           | %      | 32% |        | Dnipro          | 27              | '%     | 36%     |        | 38% |      |
| Chernivtsi      |     | 37% | 36           | %      | 28% |        | Odesa           | 25              | %      | 36%     |        | 38% |      |
| Ivano-Frankivsk | 3   | 33% | 27%          |        | 40% |        | Cherkasy        | 25              | %      | 25%     |        | 49% |      |
| Dnipro          | 3   | 3%  | 32%          |        | 36% |        | Ivano-Frankivsk | 22%             | ,<br>D | 26%     |        | 53% |      |
| Cherkasy        | -   | 1%  | 40           | %      | 29% |        | Lutsk           | 22%             | ,<br>D | 45%     |        | 34% |      |
| Rivne           | 28  | 3%  | 42%          | ,<br>) | 30% |        | Chernivtsi      | 20%             |        | 44%     |        | 36% |      |
| Sumy            | 26  | %   | 49%          |        | 25% |        | Sumy            | 20%             |        | 50%     |        | 31% |      |
| Kharkiv         | 259 | %   | 34%          |        | 41% |        | Mykolaiv        | 16%             |        | 45%     |        | 39% |      |
| Ternopil        | 259 | %   | 51%          |        | 24% |        | Vinnytsia       | 15%             |        | 40%     |        | 44% |      |
| Lutsk           | 249 | %   | 50%          | 50%    |     |        | Ternopil        | 15%             |        | 53%     |        | 32% |      |
| Zhytomyr        | 23% | 6   | 39%          |        | 38% |        | Zhytomyr        | 15%             |        | 50%     |        | 35% |      |
| Lviv            | 23% | 6   | 44%          |        | 33% |        | Kropyvnytskyi   | 14%             |        | 37%     |        | 49% |      |
| Vinnytsia       | 23% | 0   | 43%          |        | 34% |        | Kharkiv         | 14%             |        | 43%     |        | 43% |      |
| Kyiv            | 21% | )   | 45%          |        | 34% |        | Mariupol        | 14%             |        | 32%     |        | 55% |      |
| Zaporizhia      | 20% |     | 5 <b>9</b> % |        | 21% | ,<br>) | Chernihiv       | 14%             |        | 36%     |        | 50% |      |
| Mykolaiv        | 18% | 25% | %            |        | 58% |        | Rivne           | 13%             |        | 58%     |        | 29% |      |
| Chernihiv       | 17% | 36  | 5%           |        | 47% |        | Kherson         | 11%             |        | 53%     |        | 36% |      |
| Poltava         | 15% |     | 62%          |        | 23% |        | Kyiv            | 11%             |        | 64%     |        | 25% | D    |
| Uzhgorod        | 15% |     | 66%          |        | 20% | 6      | Lviv            | 10%             |        | 60%     |        | 30% |      |
| Mariupol        | 14% | 24% |              | 62     |     |        | Uzhgorod        | 8%              |        | 68%     |        | 23% | 6    |
| Kropyvnytskyi   | 14% | 4   | 1%           |        | 45% |        | Zaporizhia      | 8%              |        | 70%     |        | 22  | %    |
| Kherson         | 12% |     | 55%          |        | 33% |        | Poltava         | 6%              |        | 59%     |        | 35% |      |
| Severodonetsk   | 6%  |     | 66%          |        | 28% |        | Severodonetsk   | <mark>4%</mark> |        | 53%     |        | 42% |      |
|                 | 0%  | 20% | 40%          | 60%    | 80% | 100%   | 1               | 0%              | 20%    | 40%     | 60%    | 80% | 100% |

### Do you think that your mayor is making an effort to end corruption at the municipal authority level?

(Percentage of respondents who think that the mayor is making an effort to end corruption at the municipal authority level)



# Which of the following measures do you think would be the most effective in decreasing corruption in your city?

(No more than three answers)

|   | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvano-Frankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|---|-----------|--------|----------|------------|-----------------|------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
| Simplifying to the greatest extent possible<br>the process for issuing permits,<br>references, etc.                                     | 23%       | 26%    | 31%      | 57%        | 40%             | 36%  | 24%           | 35%   | 32%  | 33%      | 42%   | 9%      | 24%   | 17%  | 34%      | 20%      | 40%     | 37%     | 36%          | 21%      | 30%        | 33%       | 38%      | 26%           |
| Obligatory and periodic public<br>accountability of municipal and law-<br>enforcement authorities for anti-<br>corruption efforts       | 34%       | 18%    | 16%      | 36%        | 22%             | 29%  | 25%           | 38%   | 27%  | 18%      | 32%   | 13%     | 34%   | 7%   | 28%      | 29%      | 21%     | 27%     | 26%          | 35%      | 26%        | 21%       | 20%      | 16%           |
| Publishing city budgets in their entirety for citizens  | 19%       | 16%    | 20%      | 47%        | 23%             | 23%  | 22%           | 31%   | 24%  | 24%      | 26%   | 10%     | 23%   | 10%  | 25%      | 23%      | 28%     | 21%     | 18%          | 32%      | 19%        | 14%       | 22%      | 14%           |
| Better incorporate citizen feedback during<br>the selection process of top local officials<br>at law-enforcement and judicial agencies  | 22%       | 18%    | 24%      | 21%        | 23%             | 28%  | 17%           | 32%   | 23%  | 11%      | 26%   | 9%      | 28%   | 11%  | 23%      | 22%      | 19%     | 18%     | 25%          | 23%      | 21%        | 14%       | 14%      | 14%           |
| Implement a system of open competition to select top municipal officials  | 21%       | 15%    | 18%      | 19%        | 18%             | 26%  | 12%           | 24%   | 16%  | 23%      | 31%   | 8%      | 20%   | 17%  | 21%      | 23%      | 19%     | 19%     | 22%          | 18%      | 24%        | 16%       | 15%      | 18%           |
| Exert public pressure through journalistic investigations, demonstrations, etc.   | 17%       | 10%    | 19%      | 22%        | 18%             | 18%  | 19%           | 22%   | 18%  | 15%      | 15%   | 15%     | 26%   | 11%  | 17%      | 22%      | 19%     | 23%     | 11%          | 22%      | 14%        | 17%       | 17%      | 12%           |
| Early elections for city mayor  | 4%        | 6%     | 5%       | <b>9</b> % | 4%              | 13%  | 2%            | 4%    | 7%   | 3%       | 7%    | 15%     | 17%   | 2%   | 3%       | 8%       | 2%      | 11%     | 5%           | 3%       | 11%        | 1%        | 3%       | 6%            |
| Early elections for city council  | 4%        | 7%     | 2%       | <b>9</b> % | 7%              | 11%  | 2%            | 5%    | 6%   | 2%       | 8%    | 8%      | 22%   | 2%   | 4%       | 7%       | 2%      | 13%     | 3%           | 4%       | 12%        | 3%        | 3%       | 6%            |
| Other   | 3%        | 10%    | 5%       | 11%        | 13%             | 2%   | 11%           | 4%    | 2%   | 2%       | 3%    | 4%      | 4%    | 3%   | 3%       | 10%      | 5%      | 2%      | 8%           | 4%       | 2%         | 3%        | 2%       | 1%            |
| Nothing will help because municipal<br>authorities are powerless, as anti-<br>corruption efforts fully depend on central<br>authorities | 29%       | 31%    | 23%      | 13%        | 24%             | 19%  | 26%           | 10%   | 27%  | 44%      | 26%   | 38%     | 10%   | 52%  | 37%      | 41%      | 29%     | 22%     | 32%          | 16%      | 26%        | 28%       | 34%      | 47%           |
| Difficult to answer   | 10%       | 9%     | 11%      | 1%         | 8%              | 6%   | 15%           | 7%    | 6%   | 9%       | 5%    | 16%     | 8%    | 11%  | 4%       | 8%       | 12%     | 15%     | 9%           | 13%      | 11%        | 15%       | 18%      | 12%           |

### Assessment of the Quality of Public Goods and Services



The Government of Canada

A PROJECT FROM THE INTERNATIONAL REPUBLICAN INSTITUTE

### Average Score of the Quality of Public Goods and Services in the City



\*This score represents the average value of the quality of all 22 measured services in this survey, with "1" indicating a terrible score and "5" indicating an excellent score.

### Average Score of the Quality of Public Goods and Services in the City (continued)



\*This score is the average value of the quality of all 22 measured services in this survey, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

### **Sidewalks**

|                 |                 | Excellent | Good | ■ A <sup>r</sup> | verage | Bad | ■ Te                                     | errible | Difficul <sup>®</sup> | t to answ | er                  |
|-----------------|-----------------|-----------|------|------------------|--------|-----|--|---------|-----------------------|-----------|---------------------|
| Vinnytsia       | 1               | 1%        | 44%  |                  |        |     |  | 30%     |                       | 11%       | 4 <mark>%1%</mark>  |
| Ternopil        | 4%              |           | 35%  |                  |        |     | 40%                                      |         |                       | 16%       | 5%1%                |
| Lutsk           | 3%              |           | 35%  |                  |        |     | 46%                                      |         |                       | 12%       | 3 <mark>%1%</mark>  |
| Ivano-Frankivsk | 5%              |           | 31%  |                  |        | 4   | 1%                                       |         | 15%                   | 6         | 8% 1%               |
| Lviv            |                 | 34        | %    |                  |        | 4   | 45%                                      |         |                       | 17%       | 3%                  |
| KhmeInytskyy    | 2%              | 30        | %    |                  |        | 55  | 5%                                       |         |                       | 11        | % 2 <mark>%</mark>  |
| Rivne           | 4%              | 2         | 7%   |                  |        | 45% | 6  |         | 16                    | %         | 8%                  |
| Odesa           | <b>2%</b>       | 28%       |      |                  |        | 40% |  |         | 24%                   |           | 7%                  |
| Mariupol        | 1%              | 29%       |      |                  |        | 47% |  |         |                       | 20%       | 2 <mark>%2</mark> % |
| Chernihiv       | 1%              | 28%       |      |                  |        | 52% |  |         |                       | 18%       | 1%1 <mark>%</mark>  |
| Zhytomyr        | 2%              | 26%       |      |                  | 29%    |     |  | 26%     |                       | 16%       |                     |
| Kharkiv         | 3%              | 23%       |      |                  | 34%    |     |  | 28      |                       | 99        |                     |
| Cherkasy        | <mark>2%</mark> | 20%       |      |                  | 41%    |     |  | 23      | 3%                    |           | 8%                  |
| Sumy            | 1%              | 21%       |      | 27%              |        |     | 25%                                      |         |                       | 26%       |                     |
| Poltava         | 1%              | 20%       |      | 42%              |        |     |  |         | 29%                   |           | 8%                  |
| Kyiv            | 2%              | 16%       |      | 43%              | 0      |     |  |         | 28%                   |           | 10%                 |
| Kropyvnytskyi   | <mark>2%</mark> | 16%       |      | 29%              |        |     | le l | 35%     |                       | 18%       | 1%                  |
| Zaporizhia      | -               | 17%       |      | 56%              |        |     |  |         |                       | 5%        | 2%                  |
| Dnipro          | <mark>2%</mark> | 13%       |      | 44%              |        |     |  |         | 1%                    |           | 9% 1%               |
| Mykolaiv        | -               | 14%       |      | 38%              |        |     |  | 44%     | )                     |           | 3%2%                |
| Chernivtsi      | _               | 12%       |      | 43%              |        |     |  | 32%     |                       | 1         | 3%                  |
| Severodonetsk   | _               | 0%        |      | 88%              |        |     |  | 44%     |                       |           | <u>5%1%</u>         |
| Kherson         | 1% 89           |           |      | 5%               |        |     |  | 36%     |                       |           | 0%                  |
| Uzhgorod        | 8%              | 0         | 35%  |                  |        |     |  | 38%     |                       | 19%       |                     |
|                 | 0%              | 10%       | 20%  | 30%              | 40%    | 50% | 60%                                      | 70%     | 80%                   | 90%       | 100%                |

# How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued) Sidewalks



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

## How would you rate the quality of each of the following services and/or public goods that are available in your city?

### **Trash Collection**

|                 | ■ E           | Excellent | ■ G | ood    | Average |     | Bad  | Terr | ible | ∎ Diffi | cult to | answe       | r                    |
|-----------------|---------------|-----------|-----|--------|---------|-----|------|------|------|---------|---------|-------------|----------------------|
| Kharkiv         |               | 29%       |     |        |         |     | 55   | %    |      |         |         | 12%         | 3%                   |
| Vinnytsia       | 259           | %         |     |        |         | 53  | 3%   |      |      |         | 17%     | <u>6</u> 40 | % <mark>1%1</mark> % |
| Lutsk           | 9%            |           |     | 5      | 3%      |     |      |      |      | 29%     |         | 6%          | %1% <mark>1%</mark>  |
| Ternopil        | 5%            |           |     | 54%    |         |     |      |      |      | 33%     |         |             | 6% 2 <mark>%</mark>  |
| Cherkasy        | 9%            |           |     | 49%    | ,<br>D  |     |      |      | 3    | 2%      |         | 8%          | 52% <mark>1%</mark>  |
| Severodonetsk   | 5%            |           |     | 49%    |         |     |      |      | 37   | %       |         | _           | 7% 1%                |
| Zhytomyr        | 10%           |           |     | 41%    |         |     |      | 2    | 6%   |         | 17%     | ,<br>)      | 5%                   |
| Mariupol        | 5%            |           |     | 46%    |         |     |      |      | 34%  |         |         | 14%         | /<br>0               |
| Rivne           | 10%           |           |     | 41%    |         |     |      |      | 37%  |         |         | 10          |                      |
| Zaporizhia      | -             |           |     | 8%     |         |     |      |      | 47%  |         |         |             | 3%                   |
| Odesa           | 5%            |           |     | 2%     |         |     |      | 37   |      |         |         | 14%         | 1%                   |
| Ivano-Frankivsk |               |           | 41% |        |         |     |      | 42   | %    |         |         |             | 2% <mark>1%</mark>   |
| Dnipro          | 4%            |           | 39% | ,<br>) |         |     |      | 35%  |      |         | 17%     | -           | <mark>4%1%</mark>    |
| Chernihiv       | 3%            |           | 38% |        |         |     |      | 46%  |      |         |         |             | 2%                   |
| Kyiv            | 4%            |           | 35% |        |         |     |      | 43%  |      |         |         | 15%         | 4%                   |
| Poltava         | 3%            |           | 35% |        |         |     |      | 44%  |      |         |         | 15%         | 3%                   |
| Uzhgorod        | 1%            |           | 37% |        |         |     |      | 47%  |      |         |         | 15%         |                      |
| Khmelnytskyy    | 1%            |           | 34% |        |         |     |      | 52%  |      | _       |         | 119         |                      |
| Kropyvnytskyi   | 4%            |           | 31% |        |         |     | 40%  |      |      | 1.01    | 20%     |             | <u>5%1%</u>          |
| Sumy            | _             | 23%       |     |        | 30%     |     |      | _    | 3    | 1%      |         | 149         |                      |
| Chernivtsi      | 1%            | 23%       |     |        | 409     |     |      |      |      | 28%     | 050/    |             | 7%                   |
| Mykolaiv        | <b>2%</b>     | 21%       |     |        |         | 47% |      |      |      |         | 25%     |             | 4%                   |
| Kherson         |               | 5%        |     | 0/     | 51%     |     | 250/ |      |      | 24%     |         |             | 9%                   |
| Lviv            | <u>1%</u> 11% |           | 26  | 70     |         |     | 35%  |      |      |         | 28%     | )           |                      |
|                 | 0%            | 10%       | 20% | 30%    | 40%     | 50% | 6    | 60%  | 70%  | 80%     | ,<br>D  | 90%         | 100%                 |

# How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

### **Trash Collection**



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sewage

|                       |                       | ■ Excellent   | ■ Go | bod | ■ Average         | Bad      | ■ Te | rrible     | ■ Diffic       | ult to ans | wer                |
|-----------------------|-----------------------|---------------|------|-----|-------------------|----------|------|------------|----------------|------------|--------------------|
| Kharkiv               | 12                    | 2%            |      |     | 56%               |          |      |            | 25%            |            | 7%1%               |
| Vinnytsia             |                       | 15%           |      |     | 48%               |          |      | 21         | %              | 8%         | 3% 4%              |
| Mariupol              | 2%                    |               | 4    | 8%  |                   |          |      | 37%        |                | 1          | 0% 2%              |
| Lutsk                 | 4%                    |               | Ĺ    | 15% |                   |          |      | 33%        |                | 11%        | 3%2%               |
| Ternopil              | 3%                    |               | 43   | %   |                   |          | 36   | %          |                | 11%        | 5%1%               |
| Rivne                 | 11                    | %             | 35   |     |                   |          | 36   |            |                | 13%        | <mark>3%2</mark> % |
| Cherkasy              | 5%                    |               | 40   | %   |                   |          | 37%  |            |                |            | <b>3%</b> 5%       |
| Severodonetsk         | 2%                    |               | 42%  |     |                   |          |      | 4%         |                |            | 0% 2%              |
| Zhytomyr              | 7%                    |               | 34%  |     |                   | 309      |      |            | 21             |            | 7%                 |
| Dnipro                | 7%                    |               | 34%  |     |                   | 32       |      |            |                | 1%         | 4%2%               |
| Ivano-Frankivsk       | 2%                    |               | 34%  |     |                   | 38%      |      |            |                | 8%         | 6% 2%              |
| Kyiv                  | 3%                    |               | 32%  |     |                   | 39%      |      |            | 16             |            | 9% 1%              |
| Poltava               | 2%                    |               | 31%  |     |                   | 45%      |      |            |                | 17%        | 4%                 |
| Chernihiv             | 3%                    |               | 30%  |     |                   | <u> </u> |      |            |                | 15         |                    |
| Zaporizhia            | 1%                    | 31            |      |     |                   | 59%      | )    |            | 1              | 00/        | 9%                 |
| Kropyvnytskyi         | <mark>2%</mark>       |               | 3%   |     |                   | 43%      |      |            |                | 9%         | 4% 3%              |
| Khmelnytskyy<br>Odesa | -                     | 26%           |      |     | 2.20/             | 52%      |      | <u>ົ</u> ງ | 20/            | 16%        | 3%2%               |
| Lviv                  | <mark>2%</mark><br>1% | 24%<br>24%    |      |     | <u>33%</u><br>49% |          |      | 3          | 2%             | 1 0/       | 7% 2%<br>5%1%      |
| Chernivtsi            | _ 70                  | 24%           |      |     | <u>49%</u><br>37% | _        |      |            | <u></u><br>32% | 21%        | 8%1%               |
| Sumy                  | -                     | 22%           |      |     | 37%               |          |      | 25%        | 52/0           | 17         |                    |
| Mykolaiv              | -                     | 18%           |      |     | 47%               |          |      | 2370       | 24%            | 2%         | 9%                 |
| Kherson               | 1%                    | 14%           |      |     | 57%               |          |      |            |                | .4%        | 4%1%               |
| Uzhgorod              |                       | 14 <i>/</i> 0 |      |     | 54%               |          |      |            | 28%            |            | 7%                 |
| C                     |                       |               | 1    | 1   | 1                 | 1        |      |            | 1              |            |                    |
|                       | 0%                    | 10%           | 20%  | 30% | 40%               | 50%      | 60%  | 70%        | 80%            | 90%        | 100%               |

# How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

### Sewage



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

## How would you rate the quality of each of the following services and/or public goods that are available in your city?

### **Medical Institutions**

|                 |                    | Excellent | ■ Good | Average | Bad | Ter   | rible | ■ Difficul | t to answe | ¢ľ                |
|-----------------|--------------------|-----------|--------|---------|-----|-------|-------|------------|------------|-------------------|
| Vinnytsia       | 6%                 | 27        | %      | 28      | 3%  |       | 20%   |            | 13%        | 6%                |
| Rivne           | 6%                 | 22%       |        | 36      | %   |       | 20    | )%         | 14%        | <mark>2</mark> %  |
| Mariupol        | _                  | 22%       |        | 42%     |     |       | 15%   | 6%         | 15%        | 0                 |
| Poltava         | 1%                 | 21%       |        | 42%     |     |       | 25%   |            | 1          | 0% 1%             |
| Chernivtsi      | 1%                 | 21%       |        | 37%     |     |       | 27%   |            | 14%        | <mark>2</mark> %  |
| Ternopil        | 1%                 | 18%       |        | 43%     |     |       | 26    | 5%         | 12         | % 1%              |
| Khmelnytskyy    | 1%                 | 17%       |        | 36%     |     |       | 36%   |            | 1          | 0% 1%             |
| Lviv            | 1%                 | 17%       |        | 47%     |     |       | 25    | %          | 7%         | <mark>6</mark> 3% |
| Cherkasy        | 1%                 | 17%       |        | 34%     |     | 28    | %     |            | 18%        | 3%                |
| Zhytomyr        | 2%                 | 15%       |        | 0%      |     | 28%   |       | 2          | 1%         | 4%                |
| Lutsk           | 2%                 | 15%       |        | 88%     |     |       | 34%   |            | 9%         |                   |
| Kharkiv         | _                  | 14%       |        | 4%      |     | 329   |       |            | 12%        | 7%                |
| Kropyvnytskyi   | -                  | 14%       | 30%    |         |     | 41    |       |            | 11%        | 3%                |
| Zaporizhia      | -                  | 3%        | 349    |         |     |       | 43%   |            |            | 9%                |
| Dnipro          |                    | 2%        | 37     |         |     |       | 35%   |            | 9%         | 6%                |
| Odesa           | 1% 1               |           | 37     | %       |     |       | 39%   |            |            | 0% 1%             |
| Ivano-Frankivsk | <mark>1</mark> % 1 |           | 35%    |         |     |       | 44%   |            |            | <mark>%</mark> 3% |
| Uzhgorod        | 100                |           | 37%    |         |     |       | 11%   |            | 10%        |                   |
| Mykolaiv        | 9%                 |           | 34%    |         |     | 4     | 6%    |            |            | 8%                |
| Severodonetsk   | 1% 9%              |           | 53%    |         |     |       | 31%   |            |            | <b>%</b> 4%       |
| Kyiv            | 1% 8%              |           | 35%    |         |     |       | 36%   |            | 16%        | 4%                |
| Chernihiv       | 8%                 |           | 45%    |         |     | 0.001 | 34%   |            | 109        |                   |
| Sumy            | 8%                 |           | 34%    |         |     | 32%   |       |            | 23%        | 3%                |
| Kherson         | 1%7%               |           | 45%    |         |     | 37    | %     |            | 10         | 0% 1%             |
|                 | 0%                 | 10% 2     | 0% 30% | 40%     | 50% | 60%   | 70%   | 80%        | 90%        | 100%              |

## How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

### **Medical Institutions**



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

## How would you rate the quality of each of the following services and/or public goods that are available in your city?

### **Transportation Infrastructure/Public Transport**

|                 |                  | ■ Excellent | Good     |     | Average         | Bad | ∎Te | rrible | Difficu | lt to ar | iswer                  |   |
|-----------------|------------------|-------------|----------|-----|-----------------|-----|-----|--------|---------|----------|------------------------|---|
| Vinnytsia       |                  | 22%         |          |     | 45%             | %   |     |        | 23%     |          | 6%2 <mark>%2</mark> %  |   |
| Kharkiv         |                  | 15%         |          |     | 46%             |     |     | 2      | 8%      |          | 7% 1 <mark>%</mark> 3% |   |
| Lutsk           | 5%               |             | 4        | 6%  |                 |     |     | 35%    |         | 1        | 1% 2 <mark>%2</mark> % |   |
| Khmelnytskyy    | 5%               |             | 42%      |     |                 |     |     | 41%    |         |          | 10%1%1 <mark>%</mark>  |   |
| Mariupol        | 6%               |             | 40%      | 6   |                 |     | 3   | 39%    |         | 10       | <u>3%2%</u>            |   |
| Rivne           | 7%               |             | 34%      |     |                 |     | 39% |        |         | 12%      | <b>3%</b> 5%           |   |
| Ternopil        | <b>2%</b>        |             | 34%      |     |                 |     | 44% |        |         | 13%      | 6%1%                   |   |
| Zhytomyr        | 2%               | 3           | 2%       |     |                 | 35% |     |        | 20%     |          | 9% 1%                  |   |
| Dnipro          | 4%               | 2           | 9%       |     |                 | 40% |     |        | 20      | 0%       | <b>4%2</b> %           |   |
| Severodonetsk   | <mark>2%</mark>  | 31          | %        |     |                 | 46  | %   |        |         | 17%      | <mark>2%</mark> 3%     |   |
| Kyiv            | 5%               | 2           | .7%      |     |                 | 39% |     |        | 20%     |          | 7% 2%                  |   |
| Cherkasy        | 2%               | 30          | %        |     |                 | 39% |     |        | 20%     |          | <mark>6%</mark> 3%     |   |
| Odesa           | 3%               | 28%         | /<br>0   |     |                 | 40% |     |        | 22%     |          | 7%1%                   |   |
| Poltava         | 3%               | 23%         |          |     |                 | 52% |     |        |         | 17%      | 4%1%                   |   |
| Zaporizhia      | _                | 24%         |          |     | 42              | %   |     |        | 29%     |          | 4%                     |   |
| Ivano-Frankivsk | 2%               | 22%         |          |     |                 | 49% |     |        | 19%     |          | 7% 2%                  |   |
| Chernihiv       | 1%               | 21%         |          |     |                 | 53% |     |        |         | 23%      | 1%1 <mark>%</mark>     |   |
| Lviv            |                  | 22%         |          |     | 46 <sup>c</sup> | %   |     |        | 25%     |          | 5%2%                   |   |
| Mykolaiv        | <mark>1</mark> % | 20%         |          |     | 44%             |     |     |        | 32%     |          | <mark>2%1</mark> %     |   |
| Sumy            | _                | 18%         |          |     | 41%             |     |     | 28%    |         |          | 11% <u>3%</u>          |   |
| Kropyvnytskyi   |                  | 18%         |          |     | 47%             |     |     |        | 26%     |          | 7% 2%                  |   |
| Chernivtsi      | 1%               | 16%         |          |     | 41%             |     |     | 30%    | 6       |          | <u>10% 2%</u>          |   |
| Kherson         | 1% 6%            | 6           | <i>L</i> | 3%  |                 |     |     | 37%    |         |          | 11% 1%                 |   |
| Uzhgorod        | _5%              |             |          | 59  | 9%              |     |     |        | 28%     |          | 7%                     |   |
|                 | 0%               | 10%         | 20%      | 30% | 40%             | 50% | 60% | 70%    | 80%     | 90       | % 100%                 | 6 |

## How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

### **Transportation Infrastructure/Public Transport**



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

## How would you rate the quality of each of the following services and/or public goods that are available in your city?

### Street Lighting

|                 |                  | Excellent | Goo | bc     | ■ Average | e ∎ E | Bad I | Terrible | ■ Diff | icult to ar | iswer                  |
|-----------------|------------------|-----------|-----|--------|-----------|-------|-------|----------|--------|-------------|------------------------|
| Kharkiv         |                  | 3         | 37% |        |           |       | Ę     | 50%      |        |             | 11% 2 <mark>%</mark>   |
| Vinnytsia       | _                | 22%       |     |        |           | 51%   |       |          |        | 21%         | 5%1 <mark>%</mark>     |
| Ivano-Frankivsk | 9%               |           |     | 49     | 9%        |       |       |          | 35%    |             | 5%1%1 <mark>%</mark>   |
| Lutsk           | 8%               |           |     | 45%    |           |       |       | 32%      |        | 1           | 1% 2% <mark>2</mark> % |
| Lviv            | <mark>1</mark> % |           | 50  | %      |           |       |       | 40%      | )      |             | 8% 1%                  |
| Ternopil        | 4%               |           | 43% | /<br>0 |           |       |       | 41%      |        |             | 8% 3 <mark>%1%</mark>  |
| Zhytomyr        | 7%               |           | 35% |        |           |       | 35%   | 6        |        | 15%         | 7%1%                   |
| Rivne           | 6%               |           | 36% |        |           |       |       | 1%       |        | 14%         |                        |
| Cherkasy        | 4%               |           | 38% |        |           |       | 36%   |          |        | 17%         | 5%1%                   |
| Poltava         | 3%               |           | 38% |        |           |       |       | 45%      |        |             | 2% 3 <mark>%1%</mark>  |
| Kyiv            | 5%               |           | 34% |        |           |       | 36%   |          |        | 19%         | 5%1%                   |
| Khmelnytskyy    | 3%               |           | 32% |        |           |       | 45%   |          |        | 18%         |                        |
| Mariupol        | <mark>2%</mark>  |           | 3%  |        |           |       | 47%   |          |        | 15          |                        |
| Zaporizhia      | 6%               |           | 9%  |        |           |       | 45%   |          |        | 19%         |                        |
| Chernivtsi      | 1%               | 29%       |     |        |           |       | 34%   |          | 26%    |             | 8%                     |
| Severodonetsk   | <mark>2</mark> % | 28%       |     |        |           | L     | 47%   |          |        | 19%         | <mark>3%1</mark> %     |
| Uzhgorod        | _                | 29%       |     |        |           |       | 51%   |          |        | 19%         |                        |
| Chernihiv       | 1%               | 27%       |     |        |           |       | 0%    |          |        | 21%         |                        |
| Sumy            | 4%               | 24%       |     |        |           | 36%   |       |          | 23%    |             | 12% 1%                 |
| Dnipro          | 4%               | 22%       |     |        |           | 38%   |       |          | 29%    |             | 6%1%                   |
| Mykolaiv        | 1%               | 24%       |     |        |           | 0%    |       |          |        | 1           | <u>2% 2%1%</u>         |
| Kropyvnytskyi   | 1%               | 22%       |     |        | 36%       |       |       |          | 9%     |             | 10% 2%                 |
| Odesa           | 1%               | 18%       |     |        | 41%       |       |       |          | 30%    |             | 10%                    |
| Kherson         | 1% 11%           | )         |     |        | 50%       |       |       |          | 30%    |             | 8%                     |
|                 | 0%               | 10%       | 20% | 30%    | 40%       | 50%   | 60%   | % 70%    | 80%    | % 90        | % 100%                 |

## How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

### Street Lighting



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

# How would you rate the quality of each of the following services and/or public goods that are available in your city?

Roads

|                 | •                   | Excellent | ■G  | ood | Average | Bad | Terri | ble | ■ Difficult | to answer |                     |
|-----------------|---------------------|-----------|-----|-----|---------|-----|-------|-----|-------------|-----------|---------------------|
| Vinnytsia       | 9%                  |           | 3   | 4%  |         |     | 39%   |     |             | 11%       | 5% <mark>2</mark> % |
| Lutsk           | 1%                  | 19%       |     |     | 40%     |     |       | 3   | 1%          | 8         | % 1 <u>%</u>        |
| Rivne           | <b>2%</b>           | 17%       |     |     | 36%     |     |       | 30% |             | 14%       | 1%                  |
| Lviv            | 1% 1                | 5%        |     |     | 49%     |     |       |     | 29%         |           | 5%1%                |
| Dnipro          | <mark>1</mark> % 14 | 1%        |     | 34  | %       |     | 32%   | 6   |             | 17%       | 1%                  |
| Kharkiv         | <mark>2%</mark> 1   | 3%        |     | 349 | %       |     | 30    | 6%  |             | 12%       | 4%                  |
| Poltava         | <mark>1% 1</mark> 3 | 3%        |     | 33% | ,<br>D  |     | 38    | 8%  |             | 14%       | )                   |
| Mariupol        | 12%                 |           |     | 45% | %       |     |       | 349 | %           | 80        | <mark>% 2</mark> %  |
| KhmeInytskyy    | 11%                 |           |     | 33% |         |     | 419   | %   |             | 14%       | 1%                  |
| Ivano-Frankivsk | <mark>2%</mark> 10% | <b>6</b>  |     | 35% |         |     | 32%   |     |             | 21%       | 1%                  |
| Ternopil        | 10%                 |           |     | 37% |         |     | 32%   |     |             | 19%       | 1%                  |
| Cherkasy        | 10%                 |           |     | 33% |         |     | 35%   |     |             | 20%       | 1%                  |
| Zhytomyr        | <mark>2%</mark> 8%  |           | 29  | 9%  |         | 3   | 4%    |     |             | 25%       | 1%                  |
| Chernihiv       | 1% 8%               |           |     | 8%  |         |     |       | 45% |             |           | 8%                  |
| Kyiv            | <mark>2%</mark> 6%  |           | 31% | 0   |         |     | 37%   |     |             | 23%       | 1%                  |
| Sumy            | 6%                  |           | 28% |     |         | 39% |       |     |             | 27%       |                     |
| Chernivtsi      | 5%                  | 18%       |     |     | 32%     |     |       |     | 43%         |           |                     |
| Severodonetsk   | 5%                  |           | 5%  |     |         |     | 44%   |     |             | 12%       | 3%                  |
| Mykolaiv        | 5%                  | 21%       |     |     |         | 47% |       |     | 23          |           | 4%                  |
| Kropyvnytskyi   | 4%                  | 239       |     |     |         | 43% |       |     |             | 3%        | <mark>2</mark> %    |
| Odesa           | 4%                  |           | 6%  |     |         | 40% |       |     |             | 9%        | 1%                  |
| Kherson         | 2%                  | 30        | )%  |     |         | 35% |       |     | 33%         | 6         |                     |
| Uzhgorod        | 2% 7%               |           |     |     | 55%     |     |       |     | 37%         |           |                     |
| Zaporizhia      | 1% 8%               |           |     | 37% |         |     |       | 539 | %           |           |                     |
|                 | 0%                  | 10%       | 20% | 30% | 40%     | 50% | 60%   | 70% | 80%         | 90%       | 100%                |


#### **Industrial Zones/Industrial Development**

|                   |                         | Excellent         | Good | k∎ k     | Average | Bac       | r∎ k | Ferrible | ■ Diffic | ult to ans | wer               |
|-------------------|-------------------------|-------------------|------|----------|---------|-----------|------|----------|----------|------------|-------------------|
| Lutsk             | 2%                      | 20%               |      |          | 4       | 48%       |      |          | 20%      | 5          | 5% 5%             |
| Vinnytsia         | 3%                      | 18%               |      | 3        | 0%      |           | 2    | 3%       | 1        | 8%         | 7%                |
| Rivne             | 4%                      | 14%               |      | 43       | 3%      |           |      | 2        | 7%       | 7%         | 6%                |
| Zhytomyr          | <b>1</b> % <sup>·</sup> | 16%               |      | 36%      | /<br>0  |           |      | 29%      |          | 15%        | 3%                |
| Mariupol          | 12%                     | )                 | 30%  | %        |         |           | 4    | 3%       |          | 6%         | 8%                |
| Khmelnytskyy      | <mark>1</mark> % 10%    | 0                 | 31%  | 6        |         |           | 4    | 44%      |          | 10         | <mark>%</mark> 4% |
| Poltava           | 10%                     |                   | 39%  | 6        |         |           |      | 30%      |          | 12%        | 7%                |
| Dnipro            | <mark>1%</mark> 10%     | )                 | 27%  |          |         |           | 38%  |          | 1        | 6%         | 8%                |
| Ternopil          | 10%                     |                   | 32%  |          |         |           | 32%  |          |          | 23%        | 3%                |
| Cherkasy          | 10%                     |                   | 29%  |          |         | 28%       |      |          | 25%      |            | 8%                |
| Ivano-Frankivsk   | <mark>1% 8%</mark>      |                   | 35%  |          |         |           | 32%  |          | 119      | %          | 13%               |
| Chernivtsi        | 8%                      |                   | 30%  |          |         | 31        |      |          | 18%      |            | 12%               |
| Lviv              | 7%                      |                   | 32%  |          |         |           | 41%  |          |          |            | 14%               |
| Kropyvnytskyi     | 6%                      |                   | 31%  |          |         |           | 38%  |          | 10%      | 1          | 5%                |
| Kyiv              | <b>1%5%</b>             |                   | 4%   |          |         | 34%       |      |          | 23%      |            | 12%               |
| Uzhgorod          | 6%                      | 17%               |      |          | 43      | 3%        |      |          | 26%      | _          | 8%                |
| Kharkiv           | 6%                      |                   | 5%   |          |         | 40%       | 0/   |          | 15%      |            | 13%               |
| Sumy              | 5%                      | 28                | 3%   |          |         | 42        | %    | 0.4.04   |          | 20%        | 5%                |
| Zaporizhia        | 1%4%                    | 0.00/             | 48%  |          |         | E 00/     |      | 36%      | _        | 4.00/      | 10% 1%            |
| Chernihiv         | 1%4%                    | 22%               |      | 2        | 4.0/    | 53%       | )    |          | 110/     | 18%        | 3%                |
| Mykolaiv<br>Odesa | 4%                      | 16%               |      | <u>ح</u> | 4%      |           | _    | 4        | 11%      |            | 5%                |
| Kherson           | 3%                      | 19%               |      |          | 40%     | 2/0/      |      |          | 32%      | 1 0/       | 6%                |
| Severodonetsk     | 2%<br>3%                | <u>29%</u><br>22% |      |          |         | 36%<br>0% |      |          |          | 1%         | <b>2</b> %        |
|                   |                         |                   |      |          | 1       |           | 1    |          | 29%      |            |                   |
|                   | 0%                      | 10%               | 20%  | 30%      | 40%     | 50%       | 60%  | 70%      | 80%      | 90%        | 100%              |

#### Industrial Zones/Industrial Development



#### **Sports Facilities**

|                 |                 | Excellent | G   | ood    | Average | Bad | ■ Te | errible | ■ Diffi | cult to             | answer              |                   |
|-----------------|-----------------|-----------|-----|--------|---------|-----|------|---------|---------|---------------------|---------------------|-------------------|
| Lutsk           | 12%             | ,<br>D    |     | 43%    | 6       |     |      | 28%     |         | 9%                  | 1% 8                | %                 |
| Vinnytsia       | 9%              |           |     | 44%    |         |     |      | 27%     |         | 10%                 | 1 <mark>%</mark> 9% | %                 |
| Sumy            | 11%             |           |     | 35%    |         |     | 31%  |         | 1(      | )% <mark>3</mark> % | <mark>%</mark> 10'  | %                 |
| Zhytomyr        | 7%              |           | 35% | /<br>0 |         |     | 34%  |         | 11      | % 49                | <mark>%</mark> 10   | %                 |
| Kharkiv         | 6%              |           | 34% |        |         | 3.  | 2%   |         | 13%     | <mark>2%</mark>     | 13%                 |                   |
| Rivne           | 6%              |           | 32% |        |         |     | 42%  |         |         | 12%                 | 3%                  | 6%                |
| Khmelnytskyy    | 4%              |           | 33% |        |         |     | 49%  |         |         |                     | 10%                 | 4%                |
| Ternopil        | 2%              | ÷         | 35% |        |         |     | 47%  |         |         | 10                  | % <mark>3</mark> %  | <mark>%</mark> 4% |
| Mariupol        | 5%              | 2         | 7%  |        |         | 41% |      |         | 8% 1    | <mark>%</mark>      | 17%                 |                   |
| Poltava         | 2%              | 309       | %   |        |         | 49% |      |         |         | 11%                 | 4%                  | 5%                |
| Ivano-Frankivsk | <mark>2%</mark> | 28%       |     |        |         | 41% |      |         | 13%     | 2%                  | 15%                 |                   |
| Cherkasy        | <mark>2%</mark> | 25%       |     |        |         | 47% |      |         | 8%      | 4%                  | 13%                 |                   |
| Uzhgorod        | _               | 26%       |     |        |         | 39% |      |         | 27%     |                     | 1%                  |                   |
| Odesa           | 2%              | 24%       |     |        |         | 45% |      |         | 16%     |                     |                     | %                 |
| Kropyvnytskyi   | 1%              | 24%       |     |        |         | 46% |      |         | 13%     | 2%                  | 14%                 |                   |
| Lviv            | _               | 23%       |     |        |         | 5%  |      |         | 15%     | 4%                  | 13%                 |                   |
| Dnipro          | 4%              | 20%       |     |        | 43      |     |      |         | 22%     |                     |                     | 8%                |
| Chernivtsi      | 2%              | 20%       |     |        | 42%     |     |      |         | 21%     | 5%                  |                     |                   |
| Chernihiv       | 1%              | 21%       |     |        | 51%     |     |      |         | 17      |                     | <mark>2%</mark> 9'  |                   |
| Zaporizhia      | _               | 20%       |     |        | 47%     |     |      |         | 25%     |                     | <mark>2%</mark>     | 6%                |
| Severodonetsk   | _               | 19%       |     |        | 49%     | )   |      |         |         | 1%                  | 17%                 |                   |
| Kyiv            | 3%              | 16%       |     |        | 42%     |     |      | 21%     |         | 5%                  | 13%                 |                   |
| Mykolaiv        | 12%             | 0         |     | 39%    |         |     | 2    | 9%      | 2%      |                     | 18%                 |                   |
| Kherson         | 1% 9%           |           |     | 45%    |         |     |      | 27%     |         | 5%                  | 14%                 |                   |
|                 | 0%              | 10%       | 20% | 30%    | 40%     | 50% | 60%  | 70%     | 80%     | , ç                 | 90%                 | 100%              |

#### **Sports Facilities**



#### Universities, Technical Institutes, Colleges

|                 | ■ Ex                | cellent | ■ Good | Aver | age        | Bad | ■ Terri | ble 🗖 | Difficult           | to an           | swer                  |
|-----------------|---------------------|---------|--------|------|------------|-----|---------|-------|---------------------|-----------------|-----------------------|
| Vinnytsia       | 10%                 |         |        | 51%  |            |     |         | 26%   |                     | 5%              | 1% 7%                 |
| Lutsk           | 13%                 |         |        | 45%  |            |     |         | 26%   |                     | 6% 1            | % 8%                  |
| Sumy            | 11%                 |         | 39%    | 6    |            |     | 30%     |       | 6%                  | 2%              | 12%                   |
| Kharkiv         | 10%                 |         | 38%    |      |            |     | 28%     |       | <b>9</b> % 1        | <mark>%</mark>  | 14%                   |
| Ternopil        | 5%                  |         | 43%    |      |            |     | 42%     |       |                     |                 | 5%1 <mark>%</mark> 4% |
| Khmelnytskyy    | 5%                  |         | 40%    |      |            |     | 44%     |       |                     | 5               | <mark>% 1</mark> % 5% |
| Zhytomyr        | 11%                 |         | 32%    |      |            |     | 35%     |       | 8%                  | <mark>2%</mark> | 11%                   |
| Mariupol        | <mark>2</mark> %    |         | 41%    |      |            |     | 33%     |       | 5%                  | 18              |                       |
| Rivne           | 7%                  |         | 36%    |      |            |     | 40%     |       |                     | 9%              | <mark>1%</mark> 7%    |
| Lviv            | <mark>2%</mark>     | 3       | 39%    |      |            |     | 37%     |       | 6% 1 <mark>%</mark> |                 | 15%                   |
| Poltava         | 4%                  |         | 36%    |      |            |     | 13%     |       |                     | 9%              | 3% 3%                 |
| Chernivtsi      | 6%                  |         | 35%    |      |            |     | 8%      |       | 11%                 | 2%              |                       |
| Uzhgorod        | 1%                  | 39      |        |      |            |     | 11%     |       | 8%                  |                 | 12%                   |
| Kropyvnytskyi   | 2%                  |         | 5%     |      |            | 40  |         |       | 6% 1                |                 | 14%                   |
| Ivano-Frankivsk | 4%                  |         | 4%     |      |            | 400 |         |       |                     | <mark>%</mark>  | 13%                   |
| Cherkasy        | 4%                  |         | 3%     |      |            | 39% |         |       | 7% 3%               |                 | 14%                   |
| Zaporizhia      | 2%                  | 34%     | 0      |      |            | 44  | %       |       |                     | 14%             | 6%                    |
| Severodonetsk   | 3%                  | 30%     |        |      |            | 46% |         |       | 6%                  |                 | 6%                    |
| Dnipro          | 4%                  | 28%     |        |      |            | 41% |         |       | 13%                 | 3%              | 11%                   |
| Chernihiv       | 2%                  | 30%     |        |      |            | 54% |         |       | 1.00                |                 | 1% 8%                 |
| Odesa           | 1%                  | 29%     |        |      | 0.001      | 49% |         | 05%   | 10%                 | <b>3</b> 9      |                       |
| Mykolaiv        | 1%                  | 28%     |        |      | 33%<br>41% |     |         | 25%   | 0.1/                | 4               | 13%                   |
| Kyiv            | 4%                  |         | 22%    |      |            |     |         | 14%   | 3%                  |                 | 6%                    |
| Kherson         | <mark>1%</mark> 14% |         |        |      | 60%        |     |         |       | 16%                 | )               | <mark>1%</mark> 7%    |
|                 | 0% 10               | 0% 20   | 0% 30% | 6 40 | % 5        | 50% | 60%     | 70%   | 80%                 | 90%             | % 100%                |

#### Universities, Technical Institutes, Colleges



**Schools** 

|                   |                  | Excellent         | GC         | od  | Average | Bad        | ■ Terr | ible | Difficul | t to ans              | wer                   |
|-------------------|------------------|-------------------|------------|-----|---------|------------|--------|------|----------|-----------------------|-----------------------|
| Vinnytsia         | 9%               |                   |            | Ę   | 50%     |            |        | 27%  | )        | 5%1                   | % 8%                  |
| Lutsk             | 10%              |                   |            | 47  | 7%      |            |        | 27%  |          | 7%                    | 10%                   |
| Khmelnytskyy      | 9%               |                   |            | 469 | %       |            |        | 37%  |          |                       | 4% 4%                 |
| Sumy              | 9%               |                   |            | 41% |         |            | 3      | 2%   | 4        | % <mark>2%</mark>     | 12%                   |
| Ternopil          | 4%               |                   | 4          | 5%  |         |            | L      | 40%  |          |                       | 7%1% <mark>3</mark> % |
| Rivne             | 7%               |                   | 38         | 8%  |         |            | 4      | 2%   |          | 6%                    | 6 <mark>2%</mark> 5%  |
| Chernivtsi        | 6%               |                   | 39         | %   |         |            | 35%    |      |          | 11% 2                 | <mark>2%</mark> 7%    |
| Zhytomyr          | 12%              | /<br>0            | 33         | %   |         |            | 34%    |      | 99       | % <mark>2%</mark>     | 11%                   |
| Zaporizhia        |                  |                   | 44%        |     |         |            | 41%    |      |          |                       | 2% 2%                 |
| Severodonetsk     | 3%               |                   | 41%<br>36% |     |         |            | 34%    |      | 6%       |                       | 15%                   |
| Kharkiv           | 7%               |                   | 36%        |     |         |            | 34%    |      |          |                       | 15%                   |
| Mariupol          | <mark>1</mark> % |                   | 42%        |     |         |            | 32%    |      | 4%       | 219                   |                       |
| Poltava           | 5%               |                   | 36%        |     |         |            | 42%    |      |          | 11%                   | <mark>2%</mark> 4%    |
| Lviv              | _1%              |                   | 39%        |     |         |            | 39%    |      | 7%       | 1%                    | 14%                   |
| Ivano-Frankivsk   | 3%               |                   | 37%        |     |         |            | 35%    |      | 10%      | 2%                    | 13%                   |
| Uzhgorod          | 1%               |                   | 37%        |     |         |            | 44%    |      | 70/ 00/  | 7%                    | 11%                   |
| Cherkasy          | 4%               |                   | 33%        |     |         |            | 37%    |      | 7% 2%    |                       | 6%                    |
| Dnipro            | 5%               |                   | 29%        |     |         | 39         |        |      | 13%      | 3%                    | 10%                   |
| Kropyvnytskyi     | 3%               | 2                 | 31%        |     |         |            | 7%     |      | 5        | %                     | 14%                   |
| Chernihiv         | 1%               |                   | 2%         |     |         |            | 53%    |      | 11       | 6%                    | 8%                    |
| Odesa<br>Mukalaiw | _ <b>2%</b>      |                   | 31%<br>/   |     | _       | 45         | /o     |      | 11       | % 3                   |                       |
| Mykolaiv          | 20/              |                   | 29%        |     |         | 42%        |        | 10   | 16%      | 0/                    | <u>12%</u><br>13%     |
| Kyiv<br>Kherson   | 3%<br>1%         | <u>247</u><br>18% | 24%        |     |         | 40%<br>59% |        | 15   | 070 0    | <mark>%</mark><br>14% | 13%<br>1% 6%          |
|                   |                  |                   |            |     |         |            |        |      |          |                       |                       |
|                   | 0%               | 10%               | 20%        | 30% | 40%     | 50%        | 60%    | 70%  | 80%      | 90                    | % 100%                |

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#### Schools



#### **Kindergartens**

|                     |                 |     |          |     | Average | Bad | ■ Te | rrible | ■ Difficu            | ult to ar           | ISWer               |
|---------------------|-----------------|-----|----------|-----|---------|-----|------|--------|----------------------|---------------------|---------------------|
| KhmeInytskyy        | 10%             |     |          | 48  | 8%      |     |      |        | 32%                  |                     | 5% 4%               |
| Lutsk               | 9%              |     |          | 43% |         |     | 2    | 9%     |                      | /% 1 <mark>%</mark> | 12%                 |
| Ternopil            | 4%              |     | L        | 16% |         |     | 3    | 7%     |                      | 7                   | '%                  |
| Vinnytsia           | 7%              |     | 3        | 9%  |         |     | 30%  |        | 9%                   | 1%                  | 13%                 |
| Zaporizhia          |                 |     | 45%      |     |         |     | 32%  |        |                      | 19%                 | <mark>2%</mark> 3%  |
| Chernivtsi          | 6%              |     | 36%      |     |         |     | 33%  |        | 12%                  | 3%                  | 11%                 |
| Kharkiv             | 6%              |     | 35%      |     |         |     | 33%  |        | 8% 1 <mark>%</mark>  | ) 1                 | 7%                  |
| Rivne               | 6%              |     | 35%      |     |         |     | 39%  |        |                      | 14%                 | 1 <mark>%</mark> 5% |
| Mariupol            | <mark>2%</mark> |     | <u> </u> |     |         |     | 33%  |        | 5%                   | 219                 |                     |
| Uzhgorod            |                 |     |          |     |         |     | 42%  |        | 29                   |                     | 16%                 |
| Poltava             | 4%              |     | 35%      |     |         |     | 43%  |        |                      | 11%                 |                     |
| Zhytomyr            | 9%              |     | 30%      |     |         |     | 36%  |        | 10%                  | <mark>2%</mark>     | 13%                 |
| Sumy                | 6%              |     | 34%      |     |         |     | 35%  |        | 10%                  | 2%                  | 14%                 |
| Severodonetsk       | 2%              |     | 35%      |     |         | 32% |      |        | 11%                  | 20                  |                     |
| Cherkasy            | 4%              |     | 31%      |     |         | 37% |      |        | 6% <mark>3%</mark>   |                     | 8%                  |
| Dnipro              | 5%              |     | 28%      |     |         | 40% |      |        | 13%                  | 2%                  | 11%                 |
| Chernihiv           | 1%              | 28% |          |     |         | 53% |      |        | 1.00/                |                     | <mark>%</mark> 9%   |
| Odesa               | 1%              | 27% | ,        |     |         | 38% |      |        | 19%                  | 4%                  | 11%                 |
| Ivano-Frankivsk     | 4%              | 24% | 0        |     |         | 39% |      |        |                      |                     | 14%                 |
| Lviv                | 1%              | 25% |          |     |         | 43% |      |        | 12% 1 <mark>%</mark> |                     | 8%                  |
| Kropyvnytskyi       | 3%              | 22% |          |     | 200/    | 50% |      | 170/   | 8% 1                 |                     | 7%                  |
| Kyiv                | 2%              | 19% |          |     | 39%     |     |      | 17%    | 6%                   |                     | 17%                 |
| Mykolaiv<br>Kherson | 1 0/            | 20% |          |     | 41%     |     |      | 19%    |                      | 19                  |                     |
| Knerson             | 1%              | 18% |          |     | 60%     |     |      |        |                      | 13%                 | <mark>1</mark> % 7% |
|                     | 0%              | 10% | 20%      | 30% | 40%     | 50% | 60%  | 70%    | 80%                  | 90                  | % 100%              |

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#### **Kindergartens**



#### Cultural Venues (Concert Halls, Libraries, Etc.)

|                 |                 | Excellent | ■ Go     | bod | Average | <u> </u> | Bad | Terri | ble  | ■ Difficu          | ult to ar           | iswer                  |
|-----------------|-----------------|-----------|----------|-----|---------|----------|-----|-------|------|--------------------|---------------------|------------------------|
| Vinnytsia       | 11%             |           |          |     | 49%     |          |     |       | 27%  | 1                  | 6%                  | 8%                     |
| Kharkiv         | 11%             |           |          | 44  |         |          |     | 2     | 27%  |                    | 6% 1 <mark>%</mark> | 11%                    |
| Khmelnytskyy    | 6%              |           |          | 47% |         |          |     | 3     | 7%   |                    |                     | 5%1 <mark>%</mark> 4%  |
| Lutsk           | 9%              |           |          | 42% |         |          |     | 33    | 3%   |                    | 7%                  | 8%                     |
| Sumy            | 8%              |           |          | 43% |         |          |     | 29%   |      | 7                  | % <mark>2%</mark>   | 11%                    |
| Ternopil        | 4%              |           | 439      | %   |         |          |     | 42%   |      |                    |                     | 7% 1 <mark>%</mark> 3% |
| Severodonetsk   | 1%              |           | 41%      |     |         |          |     | 35%   |      | 8%                 |                     | 14%                    |
| Rivne           | 7%              |           | 35%      |     |         |          |     | 43%   |      |                    | 8%                  | 1% 7%                  |
| Chernivtsi      | 5%              |           | 36%      |     |         |          |     | 38%   |      |                    |                     | <mark>2%</mark> 8%     |
| Poltava         | 5%              |           | <u> </u> |     |         |          |     | 13%   |      |                    | 8%                  | 5% 4%                  |
| Zhytomyr        | 8%              |           | 31%      |     |         |          | 39  | %     |      | 9%                 |                     | 10%                    |
| Ivano-Frankivsk | _               |           | 34%      |     |         |          | 40% |       |      | 12%                |                     | 11%                    |
| Uzhgorod        | 2%              |           | 34%      |     |         |          | 48% |       |      |                    | 10%                 |                        |
| Lviv            | <mark>2%</mark> |           | 33%      |     |         |          | 40% |       |      | 9%                 | 1%                  | 14%                    |
| Odesa           | 1%              |           | 84%      |     |         |          | 40% |       |      | 13                 |                     |                        |
| Kropyvnytskyi   | 3%              |           | 31%      |     |         |          | 49% |       |      |                    |                     | 10%                    |
| Mariupol        | 2%              |           | 1%       |     |         |          | 41% |       |      | 5%1 <mark>%</mark> | 20                  |                        |
| Chernihiv       | 1%              | 319       |          |     |         |          | 51% |       |      | 1.00/              | 8%                  | 8%                     |
| Cherkasy        | 3%              | 29        |          |     |         |          | 43% |       |      | 10%                | 2%                  | 13%                    |
| Kyiv            | 4%              |           | 7%       |     |         | 40       |     |       |      | 13%                | 5%                  | 11%                    |
| Zaporizhia      | 1%              | 30%       |          |     |         |          | 3%  |       |      | 189                |                     | <b>5%</b> 4%           |
| Dnipro          | 8%              |           | 21%      |     |         | 41%      | 0   |       | 1/0/ | 19%                |                     | <mark>%</mark> 8%      |
| Mykolaiv        | 1%              |           | 24%      |     |         | 10%      |     |       | 16%  |                    |                     |                        |
| Kherson         | 1%              | 18%       |          |     |         | 59%      |     | 1     |      |                    | 16%                 | <mark>1%</mark> 5%     |
|                 | 0%              | 10%       | 20%      | 30% | 40%     | 50%      | . ( | 50%   | 70%  | 80%                | 90                  | % 100%                 |

#### Cultural Venues (Concert Halls, Libraries, Etc.)



#### **Street Markets**

|                 | E         | xcellent | ■ Go   | od  | Average |     | Bad | Terri | ble | Diffic | ult to an | swer                  |
|-----------------|-----------|----------|--------|-----|---------|-----|-----|-------|-----|--------|-----------|-----------------------|
| Kharkiv         |           | 30%      | ,<br>) |     |         |     | 49% |       |     |        | 18%       | 2% <mark>1%</mark>    |
| Vinnytsia       |           | 24%      |        |     |         | 48% |     |       |     | 20     | %         | 5 <mark>%1%2</mark> % |
| Mariupol        | 7%        |          |        | 55  | %       |     |     |       |     | 31%    |           | 4%2%                  |
| Severodonetsk   | 7%        |          |        | 559 | %       |     |     |       | 26  | 5%     |           | 9% 3%                 |
| Odesa           | 9%        |          |        | 50% | /<br>0  |     |     |       | 31  | %      |           | 5%                    |
| Ternopil        | 9%        |          |        | 44% |         |     |     |       | 35% |        |           | 9% 2% <mark>1%</mark> |
| Kropyvnytskyi   | 14%       | ,<br>D   |        | 37% |         |     |     |       | 35% |        | 1         | 1%1%1 <mark>%</mark>  |
| Khmelnytskyy    | 10%       |          |        | 41% |         |     |     |       | 39% |        |           | 8%2% <mark>1%</mark>  |
| Rivne           | 9%        |          |        | 41% |         |     |     |       | 38% |        |           | 8% 3 <mark>%1%</mark> |
| Kyiv            | 8%        |          |        | 41% |         |     |     | 30%   |     |        | 13%       | <b>5%2</b> %          |
| Lviv            | 4%        |          | 45     | 5%  |         |     |     | 439   |     |        |           | 7%1%1 <mark>%</mark>  |
| Sumy            | 11%       |          |        | 38% |         |     |     | 33%   |     |        | 14%       | <mark>2%2</mark> %    |
| Lutsk           | 8%        |          |        | 40% |         |     |     | 37    |     |        |           | % 2% <mark>2</mark> % |
| Zaporizhia      | 12%       |          |        | 35% |         |     |     |       | 1%  |        |           | 10%1%1%               |
| Chernihiv       | 4%        |          | 42%    | %   |         |     |     |       | 3%  |        |           | 10% 1%                |
| Uzhgorod        | 5%        |          | 36%    |     |         |     |     | 45%   |     |        |           | 14%                   |
| Zhytomyr        | 8%        |          | 31%    |     |         |     | 34% |       |     | 199    |           | 6% 2 <mark>%</mark>   |
| Chernivtsi      | 6%        |          | 31%    |     |         |     | 40% |       |     |        | 17%       | <mark>5%2</mark> %    |
| Mykolaiv        | 4%        |          | 33%    |     |         |     | 47% |       |     |        |           | 1%1 <mark>%</mark>    |
| Dnipro          | 12%       |          | 24%    |     |         |     | 37% |       |     |        | 23%       | <mark>1%2</mark> %    |
| Cherkasy        | 7%        |          | 29%    |     |         |     | 42% |       |     |        | 17%       | <mark>3%2</mark> %    |
| Ivano-Frankivsk | 6%        |          | 30%    |     |         |     | 41% |       |     |        | 17%       | 5%2 <mark>%</mark>    |
| Poltava         | 8%        |          | 28%    |     |         |     | 42% |       |     |        | 18%       | <mark>4%1%</mark>     |
| Kherson         | <u>1%</u> | 22%      |        |     |         | 55% | 0   |       | 1   |        | 19%       | <mark>3%1%</mark>     |
| (               | 0%        | 10%      | 20%    | 30% | 40%     | 50% | 60  | )%    | 70% | 80%    | 90%       | 6 100%                |

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#### **Street Markets**



#### **Public Parks and Gardens**

|                 |                 | Excellent | ■ Go | od  | Average | e ∎E | Bad ■T | errible | ■ Diffic | cult to ar | Iswer                  |
|-----------------|-----------------|-----------|------|-----|---------|------|--------|---------|----------|------------|------------------------|
| Kharkiv         |                 | 23%       |      |     |         | 53%  |        |         |          | 17%        | 4% <mark>1%2</mark> %  |
| Vinnytsia       | -               | 9%        |      |     | 45%     |      |        |         | 26%      |            | 6% 1% <mark>3%</mark>  |
| Ternopil        | 7%              |           |      | 53  | %       |      |        |         | 32%      |            | 5 <mark>%2%1%</mark>   |
| Rivne           | 7%              |           |      | 49% |         |      |        | 31%     | )        |            | 9% 2% <mark>2</mark> % |
| Lutsk           | 9%              |           |      | 44% |         |      |        | 32%     |          | 1          | 1% 1% <mark>2</mark> % |
| Mariupol        | 6%              |           |      | 47% |         |      |        | 39%     |          |            | <mark>4% 1</mark> %4%  |
| Ivano-Frankivsk | 11%             |           |      | 42% |         |      |        | 29%     |          | 16%        | 5 1% <mark>2</mark> %  |
| Odesa           | 6%              |           |      | 46% |         |      |        | 33%     |          | 8%         | 7%1%                   |
| Khmelnytskyy    | 10%             |           |      | 42% |         |      |        | 39%     |          |            | 7% 1%1 <mark>%</mark>  |
| Cherkasy        | 6%              |           | 4    | 2%  |         |      |        | 39%     |          |            | <mark>/% 1%</mark> 4%  |
| Lviv            | <mark>2%</mark> |           | 44%  |     |         |      |        | 45%     |          |            | 8%1%1 <mark>%</mark>   |
| Zhytomyr        | 9%              |           | 34%  |     |         |      | 36%    |         |          | 13%        | 6%1%                   |
| Chernihiv       | 4%              |           | 38%  |     |         |      | 48%    |         |          |            | 9% 1%                  |
| Kyiv            | 4%              |           | 37%  |     |         |      | 39%    |         |          | 15%        | <mark>3%2</mark> %     |
| Chernivtsi      | 5%              |           | 31%  |     |         |      | 40%    |         |          | 18%        | 3%3%                   |
| Sumy            | 7%              |           | 29%  |     |         |      | 37%    |         | 15%      |            | 10% 2%                 |
| Poltava         | 4%              |           | 32%  |     |         |      | 45%    |         |          | 15%        | 4%1%                   |
| Dnipro          | 10%             |           | 25%  |     |         |      | 45%    |         |          | 17%        | 2%2%                   |
| Zaporizhia      | -               | 33%       |      |     |         |      | 45%    |         |          | 20%        |                        |
| Kropyvnytskyi   | 2%              | 31        | %    |     |         |      | 50%    |         |          | 13         |                        |
| Uzhgorod        | 1%              | 25%       |      |     |         |      | 59%    |         | _        |            | 15%                    |
| Kherson         |                 | 7%        |      |     | 49%     | 56%  |        |         |          | 22%        | 3 <mark>%1</mark> %    |
| Mykolaiv        | 149             |           |      |     |         |      |        |         | 26%      | 2          | <mark>% 9%</mark>      |
| Severodonetsk   | 12%             |           |      | 43  | 5%      |      |        | 3       | 7%       |            | 3% 4%                  |
|                 | 0%              | 10%       | 20%  | 30% | 40%     | 50%  | 60%    | 70%     | 80%      | 90         | % 100%                 |

#### **Public Parks and Gardens**



#### Yards and Areas Near Buildings

|                 |                   | Excellent | ■ Good | Average | e Bad | Terrible | e ∎Dif | ficult to ans | wer                  |
|-----------------|-------------------|-----------|--------|---------|-------|----------|--------|---------------|----------------------|
| Vinnytsia       | 7%                |           | 42%    |         |       | 33%      |        | 12%           | <b>3%2</b> %         |
| Kharkiv         | 10                | %         | 36%    |         |       | 37%      |        | 13%           | 2% <mark>2</mark> %  |
| Lutsk           | 5%                |           | 39%    |         |       | 40%      |        | 12%           | 3 <mark>%1%</mark>   |
| Rivne           | 7%                |           | 33%    |         |       | 44%      |        | 13            | % 2% <mark>1%</mark> |
| Ternopil        | 3%                |           | 37%    |         |       | 40%      |        | 14%           | 5%                   |
| Zhytomyr        | 5%                |           | 32%    |         | 32%   |          | 19%    | 0             | 10% 1%               |
| Uzhgorod        | 1%                | 33%       |        |         | 35%   |          |        | 27%           | 4 <mark>%1%</mark>   |
| Lviv            | 2%                | 30%       |        |         | 50%   |          |        | 17%           | o 1%                 |
| Mariupol        | <mark>1</mark> %  | 27%       |        |         | 54%   |          |        | 13%           | <mark>2%</mark> 3%   |
| Kyiv            | 3%                | 24%       |        |         | 40%   |          | 23%    |               | 8% 2 <mark>%</mark>  |
| Ivano-Frankivsk | 3%                | 22%       |        |         | 44%   |          | 2      | 4%            | 5% 3%                |
| Khmelnytskyy    | 2%                | 23%       |        |         | 47%   |          |        | 26%           | 2% <mark>1%</mark>   |
| Cherkasy        | <mark>1</mark> %  | 22%       |        | L       | 11%   |          | 26%    |               | 7% 3%                |
| Poltava         | 2%                | 18%       |        | L       | 19%   |          |        | 25%           | <mark>5%1%</mark>    |
| Chernihiv       | 1%                | 19%       |        |         | 60%   |          |        | 20%           |                      |
| Dnipro          | 3%                | 15%       |        | 40%     |       |          | 33%    |               | 8% 1%                |
| Sumy            | 3%                | 15%       |        | 45%     |       |          | 22%    | 149           | <mark>% 2</mark> %   |
| Kropyvnytskyi   | <mark>1</mark> %  | 16%       |        | 46%     |       |          | 30%    |               | <b>5%2</b> %         |
| Chernivtsi      |                   | 16%       |        | 43%     |       |          | 31%    |               | 8% 1 <mark>%</mark>  |
| Odesa           | 1%                | 15%       |        | 46%     |       |          | 24%    | 1:            | 2% <mark>2</mark> %  |
| Severodonetsk   | <mark>1%</mark> 1 | 2%        | 4      | 10%     |       |          | 37%    |               | <b>6%</b> 4%         |
| Mykolaiv        | 11                | %         | 36%    |         |       | 41%      | %      | 7             | 4%                   |
| Zaporizhia      | 9%                |           | 34%    |         |       | 49%      |        |               | 8%                   |
| Kherson         | 1%7%              |           |        | 58%     |       |          | 25%    |               | <u>9% 1%</u>         |
| (               | 0%                | 10% 2     | 0% 30% | 40%     | 50%   | 60% 7    | 0% 80  | % 90%         | 100%                 |

#### Yards and Areas Near Buildings



#### **Police Activities**

|                        |                 | Excellent  | ■ Go | od        | Average  | Ba  | d 🗖 | Terrible   | 1                  | Diffic      | ult to a        | nswe                  | r                  |
|------------------------|-----------------|------------|------|-----------|----------|-----|-----|------------|--------------------|-------------|-----------------|-----------------------|--------------------|
| Ivano-Frankivsk        | 4%              |            | 38%  |           |          |     | 33% |            |                    | 9%          | <mark>2%</mark> | 14%                   |                    |
| Ternopil               | 4%              |            | 38%  |           |          |     | 44% |            |                    |             |                 | 9% :                  | <mark>3%2</mark> % |
| Lutsk                  | 5%              |            | 36%  |           |          |     | 33% |            |                    | 14%         | . 4             | %                     | 8%                 |
| Vinnytsia              | 7%              |            | 32%  |           |          | 32  | 2%  |            | 1                  | 15%         | 2%              | 12                    | %                  |
| Khmelnytskyy           | 1%              |            | 35%  |           |          |     | 39% |            |                    | 1           | 5%              | 3%                    | 5%                 |
| Poltava                | 5%              |            | 31%  |           |          |     | 42% |            |                    | 1           | 1%              |                       | 7%                 |
| Rivne                  | 4%              |            | 31%  |           |          |     | 46% |            |                    |             | 12%             | 2                     | <mark>%</mark> 5%  |
| Zhytomyr               | 4%              |            | 29%  |           |          | 36% |     |            |                    | 16%         | 7               | %                     | 7%                 |
| Chernivtsi             | 4%              |            | 3%   |           |          | 33% |     |            | 21%                | ,<br>D      |                 | %                     | 6%                 |
| Kyiv                   | 3%              | 26         |      |           |          | 4%  |     |            | 18%                |             | 8%              |                       | 0%                 |
| Kharkiv                | 5%              | 24         |      |           | 32%      |     |     | 12%        | 3%                 |             | 25%             |                       |                    |
| Dnipro                 | 8%              | 209        | 6    |           | 43       | 8%  |     |            |                    | 19%         |                 | 4%                    | 6%                 |
| Lviv                   | <mark>2%</mark> | 25%        |      |           |          | 50% |     |            |                    | 10          |                 | 12                    |                    |
| Sumy                   | 3%              | 24%        |      |           | 34%      |     |     | 2          | 1%                 |             | 7%              | 11                    |                    |
| Cherkasy               | 3%              | 23%        |      |           | 40%      |     |     | 0.40/      | 14%                | 5%          |                 | 15%                   |                    |
| Kropyvnytskyi          | 2%              | 22%        |      |           | 32%      |     |     | 24%        |                    | 79          |                 | 14%                   | þ                  |
| Mariupol               | 3%              | 20%        |      | 20        | 43%      |     |     |            | % 1 <mark>%</mark> | <b>E</b> 0/ | 26%             |                       |                    |
| Severodonetsk<br>Odesa | 1%              | 16%        |      | 38        |          |     |     | 21%        |                    | 5%          |                 | 9%                    | 70/                |
| Mykolaiv               | 1%              | 16%<br>16% |      | 36%<br>39 |          |     |     | 32%<br>24% | )                  | <b>E</b> 0/ | 99              | <mark>%</mark><br>15% | 7%                 |
| Zaporizhia             |                 | 10%        |      | 39        |          |     |     | 24%<br>31% |                    | 5%          |                 | 9%                    | 1%                 |
| Chernihiv              | -               | 3%         | _    | 307       | %<br>53% |     | _   | 31%        | 21                 | %           |                 |                       | 8%                 |
| Kherson                | -               | 3 %<br> %  |      |           | 59%      |     |     |            | 2                  | 20%         | 5               | <sup>%</sup> 3%       | 6%                 |
| Uzhgorod               | 10              |            |      | 5         | 3%       | _   | _   |            | 21%                |             | 3%              | 13 <sup>°</sup>       |                    |
| C C                    |                 |            |      |           |          |     |     |            |                    |             |                 | 1                     |                    |
|                        | 0%              | 10%        | 20%  | 30%       | 40%      | 50% | 60% | 70         | )%                 | 80%         | 9               | 0%                    | 100%               |

**0%** 92

#### **Police Activities**



#### Water Supply

|                 |                   | ■ Excelle | ent 🗖 | Good | Averag | ge  | Bad | ■ Ter | rible | ■ Diffic | ult to ans | wer                   |
|-----------------|-------------------|-----------|-------|------|--------|-----|-----|-------|-------|----------|------------|-----------------------|
| Kharkiv         |                   | 20%       |       |      |        | 52% |     |       |       | 23       | 3%         | <mark>4%1%</mark>     |
| Severodonetsk   | 6%                |           |       |      | 61%    |     |     |       |       | 24%      | Ę          | 5%                    |
| Lviv            | 6%                |           |       |      | 60%    |     |     |       |       | 27%      | Ę          | 5 <mark>%1%1</mark> % |
| Lutsk           | 7%                |           |       | 5    | 4%     |     |     |       | 2     | 8%       | 8          | % 2% <mark>1%</mark>  |
| Ternopil        | 5%                |           |       | 52%  |        |     |     |       | 34    | %        |            | 7% 2 <mark>%</mark>   |
| Vinnytsia       | 1                 | 5%        |       | 41%  | /<br>0 |     |     |       | 31%   |          | 8%         | 5 2 <mark>%2</mark> % |
| Cherkasy        | 5%                |           |       | 49%  |        |     |     |       | 30%   |          | 9%         | 6%1%                  |
| Zhytomyr        | 5%                |           |       | 46%  |        |     |     |       | 3%    |          | 17%        | <mark>4%1%</mark>     |
| Rivne           | 10%               | o         |       | 42%  |        |     |     |       | 35%   |          |            | % 3% <mark>1%</mark>  |
| Ivano-Frankivsk | 3%                |           |       | 16%  |        |     |     |       | 0%    |          |            | %1 <mark>%</mark> 3%  |
| Kropyvnytskyi   | 2%                |           | 42    |      |        |     |     | 38%   |       |          | 12%        | <mark>3%1</mark> %    |
| Dnipro          | 6%                |           |       | 9%   |        |     |     | 34%   |       |          | 15%        | <mark>4%2</mark> %    |
| Poltava         | 5%                |           |       | 3%   |        |     |     | 12%   |       |          | 10%        |                       |
| Kyiv            | 4%                |           | 34%   |      |        |     | 36% |       |       | 17       |            | <b>7% 2</b> %         |
| Chernivtsi      | 3%                |           | 34%   |      |        |     | 36% |       |       |          | 22%        | 4%                    |
| Khmelnytskyy    | <mark>1%</mark>   |           | 36%   |      |        |     | 42% | 0     |       |          | 19%        | 1%                    |
| Mykolaiv        | 1%                |           | 35%   |      |        |     | 41% |       |       |          | 17%        | 1 <mark>%</mark> 5%   |
| Zaporizhia      | 1%                |           | 33%   |      |        |     | 50% |       |       |          | 13%        |                       |
| Odesa           | 4%                |           | 29%   |      |        |     | 43% | 0/    |       |          | 21%        | 2%1%                  |
| Mariupol        | 1%                |           | 30%   |      |        |     | 54  |       |       |          |            | 6 3% <mark>1%</mark>  |
| Chernihiv       | 2%                |           | 29%   |      | 07     | 10/ | 5.  | 7%    |       | 0/       |            | 1%1%1 <mark>%</mark>  |
| Sumy            | _ <mark>2%</mark> | 22%       | )     |      | 37     |     | _   |       | 25    |          | 10         |                       |
| Uzhgorod        | 1 0/              | 20%       |       |      | 4      | 8%  |     |       |       | 27%      |            | 5%1%                  |
| Kherson         | <mark>1</mark> %  | 15%       |       |      |        | 65% |     | 1     |       |          | 16%        | <mark>2%1%</mark>     |
|                 | 0%                | 10%       | 20%   | 30%  | 40%    | 50  | % 6 | 0%    | 70%   | 80%      | 90%        | 100%                  |

#### Water Supply



#### Environment

|                 |                    | ■ Excelle | ent ∎( | Good 🛛 | Average | Bad | ■ Tei | rrible | Difficult | to answ | ver                 |
|-----------------|--------------------|-----------|--------|--------|---------|-----|-------|--------|-----------|---------|---------------------|
| Lutsk           | 4%                 |           | 36%    |        |         |     | 40%   |        |           | 16%     | 2 <mark>%2</mark> % |
| Ivano-Frankivsk | 11                 | 1%        | 29%    | )      |         |     | 38%   |        | 17        | %       | 4%2%                |
| Vinnytsia       | 6%                 |           | 30%    |        |         | 36  | %     |        | 21%       |         | <b>3%</b> 3%        |
| Ternopil        | 2%                 |           | 33%    |        |         | 399 | %     |        | 20%       |         | 6%1%                |
| Rivne           | 7%                 |           | 22%    |        |         | 40% |       |        | 23%       |         | <b>7% 2</b> %       |
| Zhytomyr        | 1%                 | 25        | %      |        | 34      | %   |       | 27%    | )         | 12      | 2% 1 <mark>%</mark> |
| Poltava         | 3%                 | 23        | 3%     |        | 40      | )%  |       | 189    | %         | 13%     | 4%                  |
| Kharkiv         | 4%                 | 2         | 1%     |        | 509     | %   |       |        | 19%       | )       | 3% 3%               |
| Lviv            | _                  | 20%       |        |        | 41%     |     |       |        | 32%       |         | 4%2%                |
| Khmelnytskyy    | <mark>2%</mark>    | 18%       |        | 30%    | )       |     |       | 42%    |           |         | <mark>7% 1</mark> % |
| Sumy            | -                  | 14%       |        | 28%    |         |     | 37%   |        |           | 17%     | 4%                  |
| Dnipro          | <u>3%</u>          | 12%       |        | 32%    |         |     | 3     | 9%     |           | 12%     |                     |
| Cherkasy        | -                  | 11%       |        | 43%    |         |     |       | 30%    |           | 11%     |                     |
| Severodonetsk   | -                  | 2%        |        | 42%    |         |     |       | 32%    |           | 10%     |                     |
| Chernivtsi      | -                  | 1%        |        | 35%    |         |     | 32%   |        |           | 7%      | 5%                  |
| Kropyvnytskyi   | <u>1%</u> 1        |           | 2      | 8%     |         |     | 35%   |        |           | 4%      | 2%                  |
| Kherson         | 8%                 |           |        | 58%    |         |     |       |        | 3%        | 11%     | 4%                  |
| Chernihiv       | <mark>1%</mark> 7% | 6         |        | 46%    |         |     |       | 419    | %         |         | <mark>1%</mark> 4%  |
| Mykolaiv        | 7%                 |           |        | 48%    |         |     |       | 32%    | _         | 5%      | 8%                  |
| Odesa           | 7%                 |           | 32%    | )      |         |     | 39%   |        |           | 19%     | 3%                  |
| Kyiv            | 5%                 |           | 30%    |        |         | 32% |       |        | 31%       |         | 2%                  |
| Mariupol        | 5%                 |           | 26%    |        |         | 46  | %     |        |           | 20%     | 2%                  |
| Zaporizhia      | _2%                | 12%       |        | 38%    |         |     |       | 4      | 8%        |         |                     |
| Uzhgorod        |                    | 20%       |        |        |         | 66% |       |        |           | 14      | %                   |
|                 | 0%                 | 10%       | 20%    | 30%    | 40%     | 50% | 60%   | 70%    | 80%       | 90%     | 100%                |

#### Environment



|                  |                    |            |                   |      | Parl    | king       |        |        |            |           |                    |                   |
|------------------|--------------------|------------|-------------------|------|---------|------------|--------|--------|------------|-----------|--------------------|-------------------|
|                  |                    | ■ Excellen | t ∎G              | ood  | Average | e 🔳 B      | Bad    | Territ | le         | ■ Difficu | It to ans          | wer               |
| Vinnytsia        | 5%                 | 21         | %                 |      | 359     | %          |        |        | 22%        |           | 7%                 | 11%               |
| Lutsk            | 1%                 | 23%        |                   |      | 40      | 5%         |        |        |            | 19%       | 4                  | <mark>%</mark> 6% |
| Rivne            | 4%                 | 20%        |                   |      | 36%     |            |        |        | 24%        |           | 12%                | 4%                |
| Zhytomyr         | <mark>3%</mark>    | 18%        |                   |      | 37%     |            |        |        | 25%        |           | 10%                | 7%                |
| Kharkiv          | 3%                 | 18%        |                   |      | 32%     |            |        | 23%    |            | 7%        | 189                | %                 |
| Mariupol         | _                  | 19%        |                   |      | 40%     |            |        | 11%    | 3%         |           | 27%                |                   |
| Poltava          | 2%                 | 14%        |                   | 38   |         |            |        | 279    |            |           | 0%                 | 10%               |
| Ivano-Frankivsk  | 1%                 | 14%        |                   | 39   | 9%      |            |        |        | 30%        |           | 9%                 | 7%                |
| Severodonetsk    |                    | 14%        |                   | 31%  |         |            | 23%    | _      | 7%         |           | 23%                |                   |
| Sumy             |                    | 14%        |                   | 30%  |         |            | 22%    |        |            | 8%        |                    | 5%                |
| Ternopil         | -                  | 14%        |                   | 41%  |         |            |        | 2      | 7%         |           | 12%                | 6%                |
| Khmelnytskyy     | -                  | 14%        |                   | 43%  |         |            |        |        | 30%        |           | 9%                 | 5%                |
| Cherkasy         | 1% 1               |            | 27                |      |         |            | 33%    |        |            | 13%       |                    | 5%                |
| Lviv             | 1% 10              |            | 3                 | 33%  | ,       |            | _      | 41%    | 0 = 0/     | _         | 7%                 | 9%                |
| Dnipro           | <u>1%</u> 8        |            |                   | 48%  |         |            |        |        | 25%        |           | 6%                 | 11%               |
| Chernihiv        | 9%                 |            | 200               | 50%  | 6       |            | 0.1.0/ |        | 24%        |           | <mark>% 1</mark> 5 | 5%                |
| Chernivtsi       | 9%                 |            | 32                | %    |         |            | 31%    |        | 201        | 21%       | 200/               | 8%                |
| Kropyvnytskyi    | 8%<br>1%6%         |            | 25%<br>0%         |      |         | 25%<br>38% |        | 2      | 2%         | 26%       | 20%                | 9%                |
| Kyiv<br>Mykolaiv | <b>1</b> %6%<br>6% |            |                   |      |         | 38%        | 43%    | _      |            | 26%       | 1                  | 9%<br>4%          |
| Odesa            | 6%                 |            | 2 <u>9%</u><br>1% |      |         | 38%        | 43%    |        |            | 26%       |                    | 4%<br>8%          |
| Zaporizhia       | 5%                 | Ζ          | 1 /0              | 50%  |         | 30/0       |        | _      | 29%        | 20/0      | 6%                 | 9%                |
| Kherson          | 3%                 |            |                   | 54%  |         |            |        |        | 29%<br>29% |           | 4%                 | 9 <i>%</i><br>10% |
| Uzhgorod         |                    | 27%        |                   | 5470 |         | 46%        |        |        | 27/0       |           | 26%                | 10%               |
| 02hg0r0u         |                    | I          |                   |      |         | 1          |        |        |            |           |                    |                   |
|                  | 0%                 | 10%        | 20%               | 30%  | 40%     | 50%        | 60     | )%     | 70%        | 80%       | 90%                | 100%              |

#### Parking



Heating

|                 | <b>•</b> [       | Excellent | Good | d   | Average | Bac | d 🗖 | Terrible | ■ Dit  | fficult to | answ | er                  |
|-----------------|------------------|-----------|------|-----|---------|-----|-----|----------|--------|------------|------|---------------------|
| Kharkiv         | 1                | 7%        |      |     | 45%     |     |     | 2        | 2%     |            | 11%  | 4%1%                |
| Vinnytsia       | 139              | %         |      | Ĺ   | 45%     |     |     | 24%      |        | 8%         | 5%   | 5%                  |
| Lviv            | 8%               |           |      | 49% | )       |     |     | 29%      |        |            | 10%  | <mark>2%</mark> 3%  |
| Severodonetsk   | 5%               |           |      | 50% |         |     |     | 22%      |        | 16%        | 3    | <mark>%</mark> 4%   |
| Lutsk           | 5%               |           | 4    | 6%  |         |     |     | 31%      |        |            | 15%  | 2% <mark>1%</mark>  |
| Ternopil        | 4%               |           | 45%  | 6   |         |     |     | 37%      |        |            | 8%   | 4% 3%               |
| Zhytomyr        | 8%               |           | 39%  | %   |         |     | 27% | ,<br>D   |        | 19%        |      | <b>6% 1%</b>        |
| Cherkasy        | 3%               |           | 40%  |     |         |     | 33% |          |        | 13%        | 8%   |                     |
| Rivne           | 7%               |           | 31%  |     |         |     | 40% |          |        | 16%        | 6    | 4%1%                |
| Zaporizhia      | 3%               |           | 32%  |     |         |     | 47% |          |        |            | 16%  | 2%                  |
| Ivano-Frankivsk | 2%               |           | 33%  |     |         |     | 44% |          |        | 15%        | 6    | 3% 3%               |
| Poltava         | 4%               |           | 30%  |     |         |     | 48% |          |        | 12         |      | 5%2%                |
| Chernivtsi      | 5%               | 2         | 25%  |     |         | 35% |     |          | 23%    |            | 9    |                     |
| Kyiv            | 3%               | 27        | %    |     |         | 31% |     | 20%      | ,<br>) |            | 17%  | <mark>2</mark> %    |
| Mariupol        | 1%               | 26%       |      |     |         | 49% |     |          |        | 16%        |      | 4% 4%               |
| Dnipro          | 3%               | 24%       |      |     |         | 39% |     |          | 27     | '%         |      | <mark>5% 3</mark> % |
| Chernihiv       | <mark>1%</mark>  | 25%       |      |     |         | 58% |     |          |        |            | 13%  | 1% <mark>2</mark> % |
| Odesa           | <mark>_2%</mark> | 23%       |      |     | 38      |     |     |          | 26%    |            | 9%   |                     |
| Sumy            | <u>3%</u>        | 22%       |      |     | 36%     | 0   |     |          | 5%     |            | 12%  | 2%                  |
| Mykolaiv        | 1%               | 23%       |      |     | 34%     |     |     | 23%      |        | 2%         | 18%  |                     |
| Khmelnytskyy    | 1%               | 22%       |      |     | 42%     |     |     |          | 29     |            |      | 5% 2 <mark>%</mark> |
| Kropyvnytskyi   | 2%               | 19%       |      |     | 31%     |     |     | 23%      |        | 9%         | 159  |                     |
| Kherson         | 8%               |           |      |     | 61%     |     |     |          |        | 3%         |      | <u>7% 2</u> %       |
| Uzhgorod        | 2%               |           |      | 54% |         |     |     | 32       | %      |            | 4%   | 8%                  |
|                 | 0%               | 10%       | 20%  | 30% | 40%     | 50% | 60% | 70%      | 8      | 0%         | 90%  | 100%                |

**0%** 100

#### Heating



#### Accessibility for Persons with Disabilities

|                 | ■ E                  | xcellent | Goc | od 🔳   | Average | Bad | Terril | ble | Difficul | t to answ | ver  |       |
|-----------------|----------------------|----------|-----|--------|---------|-----|--------|-----|----------|-----------|------|-------|
| Vinnytsia       | 4%                   | 19%      |     |        | 31%     |     | 22%    |     | 11%      | 1         | 4%   |       |
| Zhytomyr        | 1% 13%               | 0        |     | 29%    |         | 26  | %      |     | 24%      |           | 7%   |       |
| Lviv            | <mark>1%</mark> 12%  | 0        | 25% | )      |         | 33% | )      |     | 17%      |           | 12%  |       |
| Lutsk           | <mark>1</mark> % 12% |          | 26% |        |         |     | 44%    |     |          | 13%       | 6%   |       |
| Rivne           | <mark>1</mark> % 10% |          | 34% | /<br>0 |         |     | 34%    |     |          | 18%       | 3%   |       |
| Ternopil        | <mark>1</mark> % 10% |          | 25% |        |         | 34% |        |     | 25%      | I.        | 5%   |       |
| Poltava         | 8%                   |          | 33% |        |         | 29% | %      |     | 19%      |           | 11%  |       |
| Dnipro          | <mark>2%</mark> 6%   |          | 34% |        |         |     | 40%    |     |          | 12%       | 7%   |       |
| Ivano-Frankivsk | 1%6%                 | 15%      |     |        | 41%     |     |        |     | 7%       |           | 9%   |       |
| Mykolaiv        | 6%                   | 11%      |     | 38     | 3%      |     |        | 36% |          |           | 8%   |       |
| Cherkasy        | 6%                   |          | 30% |        |         | 32% |        |     | 22%      |           | 9%   |       |
| Sumy            | 6%                   |          | 28% |        |         | 26% |        | 3   | 5%       |           | 4%   |       |
| Kharkiv         | 1%5%                 | 16%      |     |        | 37%     |     |        | 29% |          |           | 3%   |       |
| Chernihiv       | 1%4%                 | 33%      |     |        |         |     | 43%    |     | 1        | 1%        | 9%   |       |
| Chernivtsi      | 5%                   | 17%      |     | 28     |         |     |        | 44% |          |           | 6%   |       |
| Kropyvnytskyi   | 1%4%                 | 18%      |     |        | 43%     | )   |        | 2   | .6%      |           | 9%   |       |
| Mariupol        | 5%                   | 18%      |     | 28     | 3%      |     | 17%    |     | 33%      |           |      |       |
| Odesa           | 3%                   | 25%      |     |        |         | 45% |        |     |          | %         | 5%   |       |
| Khmelnytskyy    | 3%                   | 21%      |     |        |         | 51% |        |     |          | 21%       | 3%   |       |
| Kherson         | 3%                   |          | 41% |        |         |     | 38%    |     |          | 13%       | 5%   |       |
| Severodonetsk   | 3% 11                |          |     |        | 52%     |     |        |     | 4%       |           | 11%  |       |
| Kyiv            | -                    | 4%       |     | 35%    |         |     |        | 38% |          |           | 11%  |       |
| Zaporizhia      | 2%                   | 22%      |     |        | 42      |     |        |     | 29%      |           | 5%   |       |
| Uzhgorod        |                      | 32%      |     |        |         | 43% |        |     | 19       | %         | 7%   |       |
| (               | )% 1                 | 10%      | 20% | 30%    | 40%     | 50% | 60%    | 70% | 80%      | 90%       | 1009 | % 102 |

#### Accessibility for Persons with Disabilities



# Do you feel secure walking home alone in your neighborhood at night?

|                                |           | eel comple<br>ever feel sa |            |     |     | el safe m<br>to answe |            | time ■No | o, I only fe | el safe so  | metimes          |
|--------------------------------|-----------|----------------------------|------------|-----|-----|-----------------------|------------|----------|--------------|-------------|------------------|
| Khmelnytskyy                   | 1         | 18%                        |            |     | Į   | 55%                   |            |          | 1            | 9%          | 4% 4%            |
| Lviv                           | 12%       | ,<br>D                     |            |     | 54  | %                     |            |          | 25%          |             | <b>5%</b> 4%     |
| Ternopil                       | -         | 22%                        |            |     | 439 | %                     |            |          | 23%          | 1           | 0% 3%            |
| Uzhgorod                       | 14        | %                          |            |     | 49% |                       |            |          | 26%          |             | 11% 1%           |
| Ivano-Frankivsk                |           | 21%                        |            |     | 41% |                       |            | 21       | 1%           | 13%         | 4%               |
| Vinnytsia                      |           | 29%                        |            |     | 30% |                       |            | 19%      |              | 15%         | 6%               |
| Poltava                        |           | 20%                        |            | 3   | 36% |                       |            | 28%      |              | 11%         | 6%               |
| Chernihiv                      | 1         | 6%                         |            | 389 | %   |                       |            | 24%      |              | 14%         | 8%               |
| Kharkiv                        | 13%       |                            |            | 42% |     |                       |            | 29%      | -            | 9%          | 8%               |
| Chernivtsi                     | 13%       |                            |            | 41% |     |                       |            | 28%      |              | 13%         | 6%               |
| Rivne                          | 14        |                            |            | 35% |     |                       |            | 28%      |              | 17%         | 6%               |
| Lutsk                          | 13%       | %                          |            | 36% |     |                       |            | 34%      |              | 139         |                  |
| Cherkasy                       | 10%       |                            |            | 36% |     |                       |            | 2%       |              | 12%         | 9%               |
| Dnipro                         | -         | 7%                         |            | 29% |     |                       | 28%        |          |              | 19%         | 8%               |
| Kyiv                           | 14        | %                          | 07         | 30% |     |                       | 28%        | ~        | 19           | 9%          | 9%               |
| Zaporizhia                     | 7%        |                            | 37         |     |     |                       | 35         | %        | 0.0%         | 19%         | <b>2</b> %       |
| Zhytomyr                       | 11%       | _                          |            | 1%  |     |                       | 27%        |          | 22%          |             | 10%              |
| Mariupol                       | 9%        | 0/                         | 32         |     |     |                       | 32%        |          | 12%          |             | 14%              |
| Sumy<br>Odesa                  | <u> </u>  | %                          |            | 28% |     |                       | 35%        |          | _            | 14%         | 9%               |
| Kherson                        |           |                            | 32%<br>32% |     |     |                       | 41%<br>37% |          | _            | 18%<br>21%  | <b>2</b> %<br>4% |
|                                | <u>8%</u> |                            | 32%<br>29% |     |     | 2(                    | 37%<br>0%  | _        | 21%          | 21%         | 4%<br>11%        |
| Kropyvnytskyi<br>Severodonetsk |           |                            | 29%<br>31% |     |     | 28%                   | J 70       | -        | 21%<br>20%   | _1          | 6%               |
| Mykolaiv                       | 5%<br>5%  |                            | 31%<br>7%  |     |     | 30%                   |            |          | 20%          |             | 10%              |
|                                | -         |                            |            |     |     |                       |            |          | 1            |             |                  |
|                                | 0%        | 10%                        | 20%        | 30% | 40% | 50%                   | 60%        | 70%      | 80%          | <b>90</b> % | 6 100%           |

**0%** 104

# Do you feel secure walking home alone in your neighborhood at night?



#### How do you usually get around your city?

|                     | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvano-Frankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|---------------------|-----------|--------|----------|------------|-----------------|------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
| Public transport    | 75%       | 75%    | 68%      | 78%        | 61%             | 77%  | 60%           | 70%   | 69%  | 80%      | 66%   | 70%     | 56%   | 85%  | 71%      | 59%      | 72%     | 64%     | 63%          | 62%      | 65%        | 71%       | 76%      | 51%           |
| On foot             | 9%        | 9%     | 17%      | 5%         | 18%             | 6%   | 18%           | 13%   | 15%  | 8%       | 12%   | 17%     | 20%   | 6%   | 14%      | 27%      | 12%     | 21%     | 13%          | 17%      | 15%        | 10%       | 11%      | 29%           |
| By car              | 13%       | 10%    | 11%      | 14%        | 16%             | 14%  | 14%           | 13%   | 14%  | 8%       | 19%   | 9%      | 17%   | 7%   | 13%      | 12%      | 14%     | 10%     | 22%          | 14%      | 17%        | 15%       | 10%      | 10%           |
| By bicycle          | 1%        | 1%     | 1%       | -          | 4%              | 1%   | 1%            | 1%    | 1%   | -        | 1%    | 2%      | 4%    | 1%   | 1%       | 1%       | 1%      | 1%      | 1%           | 2%       | 1%         | 2%        | 1%       | 2%            |
| By motorcycle       | 1%        | -      | -        | -          | -               | -    | 1%            | -     | -    | -        | -     | -       | 2%    | -    | -        | -        | -       | -       | -            | 1%       | -          | -         | -        | -             |
| By scooter or moped | -         | -      | -        | -          | -               | -    | -             | -     | -    | -        | -     | -       | -     | -    | -        | -        | -       | -       | -            | -        | 1%         | 1%        | -        | -             |
| Difficult to answer | 1%        | 5%     | 3%       | -          | 1%              | 2%   | 5%            | 3%    | 1%   | 4%       | 1%    | 2%      | 2%    | 2%   | 1%       | 1%       | 1%      | 4%      | -            | 5%       | 2%         | 1%        | 2%       | 7%            |

#### In your opinion, how convenient is your city for each of the following? Pedestrians

|                 | <b>•</b> [       | Excellent | ■ Go | od  | Average | Bad |     | errible | ■ Diffic | ult to ans | swer                  |
|-----------------|------------------|-----------|------|-----|---------|-----|-----|---------|----------|------------|-----------------------|
| Ternopil        | 6%               |           |      |     | 64%     |     |     |         | 27       | 7%         | 2%1 <mark>%1%</mark>  |
| Lutsk           | 7%               |           |      | Ę   | 58%     |     |     |         | 30%      |            | 4%1%                  |
| Vinnytsia       | 16               | %         |      | 5   | 0%      |     |     |         | 28%      |            | 6%1%                  |
| Kharkiv         | 5%               |           |      | 53% |         |     |     | 32%     |          |            | 9%1% <mark>1%</mark>  |
| Lviv            | 3%               |           |      | 54% |         |     |     | 36%     |          |            | <mark>5%1%1</mark> %  |
| Mariupol        | 7%               |           |      | 49% |         |     |     | 31%     |          | 1          | 0% 1% <mark>3%</mark> |
| Rivne           | 13%              | )         |      | 44% |         |     |     | 36%     |          |            | 6%1%1 <mark>%</mark>  |
| Chernihiv       | 10%              |           |      | 44% |         |     |     | 42%     |          |            | 3 <mark>%1%</mark>    |
| Khmelnytskyy    | 11%              |           |      | 42% |         |     |     | 42%     |          |            | 5%                    |
| Ivano-Frankivsk | -                |           | 42%  |     |         |     | 35% | ,<br>D  |          | 12%        | <mark>1%</mark> 6%    |
| Severodonetsk   | 4%               |           | 39%  |     |         |     | 439 | 6       |          | 1          | <u>1% 2%</u>          |
| Kyiv            | 11%              |           | 30%  |     |         |     | 41% |         |          | 14%        |                       |
| Zhytomyr        | 3%               |           | 37%  |     |         |     | 38% |         |          | 14%        | 5% 3%                 |
| Cherkasy        | 3%               |           | 36%  |     |         |     | 41% |         |          | 13%        | 5%2 <mark>%</mark>    |
| Odesa           | 2%               |           | 35%  |     |         |     | 44% |         |          | 14%        | 4%                    |
| Sumy            | 10%              |           | 27%  |     |         | 28% |     |         | 28%      |            | 7%1%                  |
| Dnipro          | 4%               |           | 8%   |     |         |     | 54% |         |          |            | 0%                    |
| Poltava         | 4%               |           | 8%   |     |         |     | 51% |         |          | 149        |                       |
| Kropyvnytskyi   | 3%               | 29        | 9%   |     |         | 39% |     |         | 2        | 5%         | <mark>3%2</mark> %    |
| Chernivtsi      | <mark>1</mark> % | 25%       |      |     |         | 53% |     |         |          | 18%        | <mark>2%1%</mark>     |
| Mykolaiv        | _                | 26%       |      |     |         | 61% |     |         |          |            | <u>1% 3%</u>          |
| Kherson         | <mark>1</mark> % | 20%       |      |     |         | 54% |     |         |          | 21%        | <mark>2%2</mark> %    |
| Uzhgorod        | -                | 19%       |      |     |         | 63% |     |         |          | 17         | 7%                    |
| Zaporizhia      | 1                | 8%        |      |     |         | 739 | 6   |         |          |            | 9% 1%                 |
|                 | 0%               | 10%       | 20%  | 30% | 40%     | 50% | 60% | 70%     | 80%      | 90%        | 5 100%                |

#### In your opinion, how convenient is your city for each of the following? Bicyclists

|                 | E>                 | kcellent | ■ Good | A      | verage | Bad | ■ Te | rrible | ∎Diff | ficult to | answe  | γr                |
|-----------------|--------------------|----------|--------|--------|--------|-----|------|--------|-------|-----------|--------|-------------------|
| Vinnytsia       | 9%                 |          | 39%    | /<br>0 |        |     | 28%  |        |       | 14%       | 2%     | 8%                |
| Mariupol        | 3%                 | 29%      |        |        | 19%    |     | 20%  |        | 10%   |           | 19%    |                   |
| Lviv            | 1%                 | 28%      |        |        |        | 41% |      |        | 12%   | 1%        | 16%    |                   |
| Lutsk           | <mark>1</mark> %   | 28%      |        |        |        | 41% |      |        | 19%   | 6         | 5%     | 6%                |
| Sumy            | 5%                 | 22%      |        |        | 27%    |     |      | 34%    |       |           | 8%     | 4%                |
| Rivne           | 7%                 | 18%      |        |        | 33%    |     |      | 27%    |       |           | 10%    | 5%                |
| Ternopil        | 1%                 | 20%      |        |        | 35%    |     |      | 28%    |       |           | 12%    | 3%                |
| Ivano-Frankivsk | 2%                 | 19%      |        |        | 41%    |     |      | 19%    |       | 6%        | 12     | %                 |
| Chernihiv       | 4%                 | 16%      |        | 4      | 44%    |     |      |        | 26%   |           | 3%     | 8%                |
| Kyiv            | 7%                 | 13%      |        | 27%    |        |     | 30%  |        | 1     | 0%        | 14     | %                 |
| Cherkasy        | 1% 1               | 5%       | 4      | 26%    |        |     | 31%  |        | 18    | 8%        | 1      | 0%                |
| Poltava         | 1% 13º             | %        |        | 39%    |        |     |      | 26%    |       | 10%       | 1      | 1%                |
| Zhytomyr        | <mark>2%</mark> 11 | %        | 319    | %      |        |     | 26%  |        | 17%   | 6         | 12     | 2%                |
| Khmelnytskyy    | 13%                |          | 36%    | ,<br>D |        |     |      | 40%    |       |           | 6%     | 5%                |
| Kharkiv         | 11%                |          | 21%    |        |        | 36% |      | 1      | 4%    |           | 17%    |                   |
| Dnipro          | 1% 11%             |          | 4      | 0%     |        |     |      | 33%    |       | 1         | 0%     | 6%                |
| Chernivtsi      | 10%                |          | 29%    |        |        |     | 36%  |        |       | 17%       |        | 8%                |
| Mykolaiv        | 9%                 |          | 26%    |        |        |     | 48%  |        |       | 4%        | 13     | %                 |
| Severodonetsk   | 8%                 |          | 30%    |        |        |     | 41%  |        |       | 5%        | 15%    | þ                 |
| Zaporizhia      | 8%                 |          | 36%    |        |        |     | 400  | %      |       | 8%        | ,<br>D | 8%                |
| Kropyvnytskyi   | 6%                 | 23%      |        |        |        | 38% |      |        | 24%   | 6         |        | 9%                |
| Uzhgorod        | 6%                 |          | 46%    |        |        |     |      | 39%    |       |           | 3%     | <mark>6</mark> 5% |
| Odesa           | 6%                 |          | 6%     |        |        | 42% | 6    |        |       | 19%       |        | 7%                |
| Kherson         | 4%                 | 3        | 8%     |        |        |     | 43%  | 6      |       | 1         | 0%     | 5%                |
| C               | )%                 | 10% 20   | )% 30  | 0%     | 40%    | 50% | 60%  | 70%    | 809   | %         | 90%    | 100%              |
#### In your opinion, how convenient is your city for each of the following? Drivers of Private Vehicles

|                 |                  | Excellen | t ∎Go | boc | Averag | e   | Bad    | ■ Ter | rible | ■ Diff | ficult t            | o answ              | er                  |
|-----------------|------------------|----------|-------|-----|--------|-----|--------|-------|-------|--------|---------------------|---------------------|---------------------|
| Vinnytsia       | 1                | 3%       |       | 4   | 2%     |     |        |       | 30%   |        |                     | 7% 1%               | 7%                  |
| Mariupol        | 3%               |          | 43    | %   |        |     |        | 27%   |       | 9%     | <mark>1%</mark>     | 16%                 |                     |
| Lutsk           | 3%               |          | 43    | %   |        |     |        | 39%   |       |        |                     | 10%                 | <b>1%</b> 3%        |
| Rivne           | 1                | 2%       | 31    | %   |        |     |        | 39%   |       |        | 11                  | % 3                 | <mark>%</mark> 4%   |
| Ternopil        | 2%               |          | 39%   |     |        |     |        | 41%   |       |        |                     | 13%                 | <mark>2%</mark> 3%  |
| Khmelnytskyy    | 4%               |          | 34%   |     |        |     |        | 48%   |       |        |                     | 12%                 | 3%                  |
| Zaporizhia      | 7%               |          | 30%   |     |        |     |        | 45%   |       |        |                     | 16%                 | 1% <mark>1</mark> % |
| Dnipro          | 2%               |          | 32%   |     |        |     |        | 51%   |       |        |                     | 9%                  | <b>1%</b> 4%        |
| Chernihiv       | 3%               |          | 30%   |     |        |     |        | 50%   |       |        |                     | '% 1 <mark>%</mark> | 8%                  |
| Ivano-Frankivsk | 4%               |          | 28%   |     |        |     | 10%    |       |       | 16     |                     | 4%                  | 7%                  |
| Kharkiv         | <u>1%</u>        |          | 1%    |     |        |     | 14%    |       |       | 1(     | )% 1 <mark>9</mark> |                     | 3%                  |
| Zhytomyr        | 3%               |          | 7%    |     |        | 36% |        |       | -     | 17%    | 5%                  | 1                   | 2%                  |
| Poltava         | 9%               |          | 20%   |     |        | 44% |        |       |       | 15     |                     | 4%                  | 8%                  |
| Severodonetsk   | 1%               | 27%      |       |     | 3      | 81% |        |       | 22%   |        | 1 <mark>%</mark>    | 18%                 |                     |
| Lviv            | 2%               | 24%      |       |     |        | 43% |        |       |       | 15%    | 2%                  |                     |                     |
| Cherkasy        | 3%               | 23%      | )     |     |        | 41% |        |       |       | 5%     | 5%                  | 13                  |                     |
| Sumy            | <mark>2%</mark>  | 19%      |       |     | 35%    |     |        |       | 30%   |        |                     | 12%                 | 3%                  |
| Kyiv            | <mark>1</mark> % | 17%      |       |     | 37%    |     |        | 209   |       | 8%     |                     | 17%                 |                     |
| Odesa           | 1%               | 16%      |       |     | 38%    |     |        |       | 31%   |        |                     | 7%                  | 6%                  |
| Mykolaiv        | 1%               | 16%      |       |     | 58%    |     |        |       |       |        | 15%                 |                     | 9%                  |
| Kropyvnytskyi   | <mark>2</mark> % | 13%      |       | 37  |        |     |        | 22%   |       | 5%     |                     | 22%                 |                     |
| Chernivtsi      | -                | 3%       |       | 39% |        |     |        |       | 34%   |        |                     | 9%                  | 5%                  |
| Uzhgorod        | -                | 1%       |       | 649 | %      |     |        |       |       |        | 16%                 | 2%                  |                     |
| Kherson         | 8%               |          |       | 41% |        |     |        |       | 37%   |        |                     | 6%                  | 8%                  |
|                 | 0%               | 10%      | 20%   | 30% | 40%    | 50% | /<br>0 | 60%   | 70%   | 809    | %                   | 90%                 | 100%                |

<mark>0%</mark> 109

#### In your opinion, how convenient is your city for each of the following? **Public Transport Passengers**

|                 |    | ■ Excellent | ■ Go | od  | Average | Bad | <b>■</b> Te | errible | ■ Diffi | cult to an | swer                |      |
|-----------------|----|-------------|------|-----|---------|-----|-------------|---------|---------|------------|---------------------|------|
| Vinnytsia       |    | 17%         |      |     | 44%     |     |             | 26      | %       | 8          | % <mark>2%</mark> 4 | %    |
| Mariupol        | 6% |             |      | 50% |         |     |             | 31%     |         | 8%         | 6 <mark>2%</mark> 4 | %    |
| Khmelnytskyy    | 7% |             |      | 45% |         |     |             | 35%     |         |            | 11% ´               | 1%   |
| Kharkiv         | 6% |             |      | 45% |         |     |             | 37%     |         |            | 7% 4                | %    |
| Ternopil        | 4% |             | 45   | 5%  |         |     |             | 38%     |         |            | 9% 3                | 3%   |
| Lutsk           | 4% |             | 44   | %   |         |     |             | 39%     |         | 1          | 1% 1%               | %    |
| Rivne           | 10 | %           | 349  | %   |         |     | 37%         | )       |         | 12%        | 5%2                 | 2%   |
| Dnipro          | 2% |             | 33%  |     |         |     | 47%         |         |         | 14%        | 3%2                 | 2%   |
| Chernihiv       | 4% |             | 30%  |     |         |     | 57%         |         |         |            | 7%2%                | 8    |
| Severodonetsk   | 1% | 33          | 3%   |     |         | 4   | 15%         |         |         | 14%        | <mark>2%</mark> 6%  | 0    |
| Cherkasy        | 2% | 29          | 9%   |     |         | 46  | %           |         | 1       | 3%         | <b>7%</b> 4         | %    |
| Zhytomyr        | 2% | 279         |      |     |         | 46% |             |         |         | 16%        | <b>4%</b> 4         |      |
| Poltava         | 3% | 26          | %    |     |         | 50  | %           |         |         | 16%        | 3%2                 | 2%   |
| Ivano-Frankivsk | 1% | 26%         |      |     |         | 43% |             |         | 21%     | 6          | 5% 4                | %    |
| Kyiv            | 3% | 24%         |      |     |         | 46% |             |         |         | 9%         | 6% 2                |      |
| Odesa           | 1% | 25%         |      |     |         | 41% |             |         | 23%     |            | 8% 2                |      |
| Lviv            | _  | 21%         |      |     | 4       | 8%  |             |         | 22%     |            | <b>4%</b> 4         |      |
| Mykolaiv        | 1% | 19%         |      |     |         | 1%  |             |         |         | 15%        | 1 <mark>%</mark> 4  |      |
| Sumy            | 2% | 18%         |      |     | 40%     |     |             | 299     | %       |            |                     | 3%   |
| Zaporizhia      | _  | 18%         |      |     | 61%     |     |             |         |         | 18%        | 4 <mark>%</mark>    |      |
| Kropyvnytskyi   | 1% | 17%         |      |     | 44%     |     |             | 25      |         | 6%         |                     |      |
| Chernivtsi      | _  | 17%         |      |     | 47%     |     |             |         | 27%     |            | 7% 2                |      |
| Uzhgorod        | -  | 2%          |      |     | 54%     |     |             |         | 22%     |            |                     | 2%   |
| Kherson         | 9% |             |      | 44% |         |     |             | 38%     |         |            | 6% 3                | %    |
|                 | 0% | 10%         | 20%  | 30% | 40%     | 50% | 60%         | 70%     | 80%     | 900        | %                   | 100% |

### **Electoral Moods**



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# If parliamentary elections were held next Sunday, for whom would you vote?

(All respondents)

|                                    | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvFrankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|------------------------------------|-----------|--------|----------|------------|-------------|------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
| Fatherland (Batkivshchyna)         | 5%        | 7%     | 8%       | 6%         | 6%          | 7%   | 6%            | 9%    | 6%   | 3%       | 7%    | 9%      | 7%    | 10%  | 8%       | 8%       | 4%      | 7%      | 7%           | 9%       | 11%        | 12%       | 2%       | 4%            |
| Opposition Bloc                    | 2%        | 13%    | 4%       | 14%        | -           | 5%   | 3%            | 1%    | -    | 6%       | 15%   | 4%      | 2%    | 7%   | -        | 4%       | 8%      | 5%      | 1%           | 6%       | 4%         | 4%        | 14%      | 9%            |
| BPP-Solidarnist                    | 10%       | 6%     | 4%       | 6%         | 3%          | 9%   | 6%            | 4%    | 7%   | 2%       | 2%    | 8%      | 6%    | 6%   | 4%       | 9%       | 4%      | 4%      | 4%           | 6%       | 10%        | 6%        | 3%       | 5%            |
| Self-Reliance (Samopomich)         | 4%        | 2%     | 5%       | 4%         | 9%          | 4%   | 4%            | 8%    | 13%  | 3%       | 4%    | 4%      | 4%    | 5%   | 9%       | 4%       | 2%      | 2%      | 5%           | 5%       | 5%         | 5%        | 1%       | 3%            |
| Radical Party                      | 2%        | 3%     | 5%       | 3%         | 4%          | 5%   | 5%            | 4%    | 3%   | 2%       | 3%    | 7%      | 5%    | 5%   | 4%       | 5%       | 1%      | 3%      | 5%           | 5%       | 7%         | 6%        | 1%       | 2%            |
| Svoboda                            | 5%        | 1%     | 3%       | -          | 22%         | 4%   | 2%            | 3%    | 3%   | 1%       | 1%    | 2%      | 4%    | 2%   | 10%      | 3%       | -       | 2%      | 9%           | 5%       | 6%         | 1%        | -        | -             |
| For Life (Za Zhyttia)              | 4%        | 5%     | 3%       | 5%         | -           | 6%   | 3%            | 1%    | 1%   | 6%       | 10%   | 1%      | 1%    | 3%   | -        | 2%       | 7%      | 2%      | 1%           | 5%       | 1%         | 1%        | 9%       | 5%            |
| Civic Position                     | 3%        | 3%     | 2%       | 3%         | 3%          | 4%   | 3%            | 3%    | 8%   | 1%       | 2%    | 3%      | 1%    | 2%   | 8%       | 3%       | 1%      | 1%      | 4%           | 4%       | 5%         | 3%        | -        | 1%            |
| UKROP                              | 1%        | 9%     | 1%       | 2%         | 1%          | -    | 2%            | 7%    | 2%   | -        | 1%    | -       | 1%    | -    | 1%       | 1%       | -       | 1%      | 1%           | 2%       | 1%         | 1%        | -        | -             |
| Movement of New Forces             | 1%        | 1%     | 1%       | 1%         | 4%          | 2%   | 2%            | 1%    | 3%   | -        | 2%    | 1%      | 1%    | 1%   | 2%       | 3%       | -       | 1%      | 1%           | 2%       | 1%         | 1%        | -        | -             |
| Vidrodzhennia                      | -         | 1%     | -        | 1%         | -           | -    | 1%            | -     |      | -        | -     | 1%      |       | -    | -        | 2%       | 12%     | 1%      | 2%           | -        | -          | -         | -        | -             |
| People's Front                     | 1%        | 1%     | 1%       | -          | -           | 1%   | 2%            | 2%    | 1%   | -        | -     | 2%      | 2%    | -    | 1%       | 1%       | 1%      | 2%      | 1%           | 1%       | 4%         | 1%        | -        | -             |
| Nash Krai                          | -         | -      | -        | 3%         | -           | -    | 1%            | -     | -    | 1%       | 2%    | -       | 2%    | -    | -        | 1%       | 2%      | 1%      | 1%           | 1%       | -          | 2%        | -        | 4%            |
| Yedynyi Centre                     | -         | -      | -        | -          | -           | -    | -             | -     | -    | -        | -     | -       | 1%    | -    | -        | 7%       | -       | -       | -            | -        | -          | -         | -        | -             |
| Party of Nadia Savchenko<br>(RUNA) | -         | 1%     | -        | 1%         | -           | 1%   | 1%            | 1%    | -    | -        | 1%    | 2%      | 1%    | 1%   | 2%       | -        | -       | -       | -            | 2%       | 1%         | 1%        | 1%       | -             |
| Right Sector                       | 1%        | 1%     | 1%       | 1%         | -           | -    | 1%            | 1%    | 2%   | -        | -     | 1%      | 2%    | -    | 1%       | -        | -       | -       | 1%           | -        | 1%         | -         | -        | -             |
| People's Control                   | 1%        | -      | 1%       | -          | 1%          | -    | 1%            | 1%    | 2%   | -        | -     | 1%      | 1%    | -    | 2%       | -        | 1%      | -       | 1%           | 1%       | 1%         | -         | -        | 1%            |
| Justice                            | -         | 1%     | -        | -          | -           | -    | 1%            | -     | -    | -        | -     | -       | 1%    | -    | 1%       | 1%       | -       | -       | 2%           | 2%       | -          | 1%        | -        | -             |
| Movement of Yarosh (DIYa)          | 1%        | 1%     | 1%       | 1%         | -           | 1%   | 1%            | -     | -    | -        | 1%    | -       | 2%    | -    | 1%       | 1%       | -       | -       | 1%           | 1%       | 1%         | 1%        | -        | -             |
| Agrarian Party of Ukraine          | 1%        | -      | -        | -          | -           | -    | 1%            | 1%    | -    | 1%       | -     | -       | 3%    | -    | 1%       | -        | -       | 1%      | 2%           | -        | -          | -         | -        | -             |
| Democratic Alliance                | -         | -      | 1%       | 1%         | -           | 2%   | -             | -     | 1%   | -        | 1%    | -       | -     | -    | -        | 1%       | -       | -       | -            | 1%       | -          | 2%        | 1%       | -             |
| Other                              | 7%        | 3%     | 6%       | 8%         | 7%          | 6%   | 6%            | 8%    | 5%   | 3%       | 6%    | 3%      | 9%    | 4%   | 6%       | 10%      | 6%      | 7%      | 6%           | 5%       | 3%         | 5%        | 5%       | 3%            |
| I would not vote                   | 20%       | 20%    | 31%      | 30%        | 13%         | 22%  | 16%           | 23%   | 20%  | 40%      | 28%   | 26%     | 22%   | 24%  | 23%      | 29%      | 22%     | 30%     | 23%          | 13%      | 15%        | 22%       | 31%      | 42%           |
| Difficult to answer                | 33%       | 21%    | 25%      | 8%         | 26%         | 23%  | 34%           | 20%   | 22%  | 30%      | 14%   | 26%     | 23%   | 29%  | 15%      | 5%       | 28%     | 31%     | 20%          | 24%      | 23%        | 25%       | 31%      | 20%           |

#### If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in western Ukraine)



# If parliamentary elections were held next Sunday, for whom would you vote?

#### (Among likely voters in central Ukraine)



| Cherkasy   | Sumy   | Kropyvnytskyi   | Poltava   |
|--|--|---|---|
| Fatherland<br>Opposition Bloc<br>BPP-Solidarnist<br>Radical Party<br>Za Zhyttia<br>Svoboda<br>Self-Reliance<br>Civic Position<br>Justice12%<br>7%<br>6%<br>6%<br>6%<br>5%<br>5%<br>2%Party of Savchenko<br>Mov. of New Forces<br>UKROP<br>People's Front<br>Mov. of Yarosh<br>Other2%<br>1%<br>1%<br>10% | Fatherland<br>Opposition Bloc<br>BPP-Solidarnist<br>Self-Reliance<br>Radical Party<br>Za Zhyttia<br>Svoboda<br>Civic Position<br>Mov. of New Forces<br>Party of Savchenko<br>Other17%<br>9%<br>9%Mov. of New Forces<br>Other2%<br>9%Difficult to answer28% | Fatherland9%BPP-Solidarnist8%Radical Party6%Self-Reliance5%Civic Position5%Opposition Bloc4%Za Zhyttia4%UKROP2%Mov. of New Forces2%Svoboda2%People's Front2%Strong Ukraine1%Nova Derzhava1%People's Control1%Other11% | Fatherland<br>BPP-Solidarnist<br>Radical Party<br>Self-Reliance<br>Opposition Bloc<br>Civic Position<br>Party of Savchenko<br>People's Front<br>Svoboda<br>Za Zhyttia<br>SDP<br>People's Control<br>Mov. of New Forces<br>Other15%<br>12%<br>10%<br>5%<br>5%People's Control<br>Mov. of New Forces<br>Other3%<br>2%<br>1%<br>7%36% Difficult to answer22% |

# If parliamentary elections were held next Sunday, for whom would you vote?

#### (Among likely voters in southeastern Ukraine)



| Dnipro  | K  | Charkiv  | Seve   | erodonetsk  | Ma   | riupol  |
|---|--|--|--|---|--|---|
| Opposition Bloc<br>UKROP<br>BPP-Solidarnist<br>Fatherland<br>Za Zhyttia<br>Radical Party<br>Civic Position<br>Self-Reliance<br>Justice<br>Strong Ukraine<br>Right Sector<br>Vidrodzhennia<br>Mov. of Yarosh<br>Other<br>Difficult to answer | Vidrodzhennia<br>Opposition Bloc<br>Za Zhyttia<br>Fatherland<br>BPP-Solidarnist<br>Self-Reliance<br>Nash Krai<br>People's Front<br>Civic Position<br>Radical Party<br>People's Control<br>Other<br>Difficult to answer | 17%<br>11%<br>10%<br>6%<br>5%<br>3%<br>3%<br>2%<br>1%<br>1%<br>1%<br>1%<br>28% | Opposition Bloc<br>Za Zhyttia<br>BPP-Solidarnist<br>Nash Krai<br>Fatherland<br>Self-Reliance<br>Radical Party<br>Civic Position<br>Strong Ukraine<br>People's Control<br>SDP<br>Other<br>Difficult to answer | 19%<br>9%<br>9%<br>8%<br>7%<br>6%<br>5%<br>3%<br>2%<br>2%<br>1%<br>5%<br>2%<br>2%<br>2%<br>2%<br>2%<br>2% | Opposition Bloc<br>Za Zhyttia<br>BPP-Solidarnist<br>Fatherland<br>Self-Reliance<br>Strong Ukraine<br>Party of Savchenko<br>Power of the People<br>Radical Party<br>Other | 25%<br>16%<br>6%<br>4%<br>2%<br>2%<br>2%<br>2%<br>2%<br>1%<br>9%<br>31% |

### Interaction with Local Authorities



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In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, district council, district administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities?

#### Manner in Which Local Authorities Treated You

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ I haven't interacted ■ Difficult to answer

| Vinnytsia       | 8%               |     |      | 31%                |                     |                    | 16%                | 5% 3% |     |                 | 32% |     | 5%   |
|-----------------|------------------|-----|------|--------------------|---------------------|--------------------|--------------------|-------|-----|-----------------|-----|-----|------|
| Cherkasy        | 3%               |     | 23%  |                    | 14%                 | 6%                 | 1%                 |       |     | 50%             |     |     | 3%   |
| Ivano-Frankivsk | 2%               | 16% |      | 13%                | 7%                  | <mark>2%</mark>    |                    |       | 57  | '%              |     |     | 3%   |
| Ternopil        | <u>2%</u>        | 16% |      | 23%                |                     | 5%                 | 3% <mark>3%</mark> |       |     | 49%             |     |     | 2%   |
| Khmelnytskyy    | <mark>1</mark> % | 16% |      |                    |                     | 45%                |                    |       | 9%  | <mark>2%</mark> |     | 26% | 1%   |
| Kropyvnytskyi   |                  | 12% |      | 21%                |                     | 4% <mark>3%</mark> |                    |       |     | 3%              |     |     | 4%   |
| Kharkiv         | _                | 12% | 15   | 5%                 | 4% <mark>1</mark> % |                    |                    |       | 65% |                 |     |     | 1%   |
| Poltava         |                  | 12% |      | 0%                 | 1                   | 2%                 | 10%                |       |     | 43              | %   |     | 2%   |
| Chernihiv       | _                | 2%  | 29   | 9%                 |                     | 3%                 |                    |       |     | 56%             |     |     | 1%   |
| Lutsk           |                  | 0%  | 12%  | 4% <b>2</b> %      |                     |                    |                    | 65    |     |                 |     |     | 4%   |
| Rivne           |                  | 8%  | 16%  |                    | % 5%                | %                  |                    |       | 56% |                 |     |     | 5%   |
| Lviv            | 10               |     | 14%  | 4%1%               |                     |                    |                    |       | 8%  |                 |     |     | 2%   |
| Mariupol        | 9%               |     | 23%  |                    | 3%1                 |                    |                    |       | 56% |                 |     |     | 7%   |
| Uzhgorod        | 9%               |     | 24%  |                    |                     | 16%                | 1 <mark>%</mark>   |       |     | 50%             | 0   |     |      |
| Severodonetsk   | 1% 8%            |     |      | 5 <mark>1</mark> % |                     |                    |                    | 73%   |     |                 |     |     | 3%   |
| Chernivtsi      | 1% 8%            |     | 26%  |                    |                     | 12%                | 5%                 |       |     | 47%             | )   |     | 2%   |
| Kyiv            |                  |     | 13%  | 9%                 | 5%                  |                    |                    |       | 62% |                 |     |     | 2%   |
| Odesa           | 1% 7%            |     | 22%  |                    | 8%                  | 2%                 |                    |       | 53% |                 |     |     | 6%   |
| Zaporizhia      | 1% 7%            |     | 17%  | 9                  | % 5%                |                    |                    |       |     | 1%              |     |     | ( 0) |
| Dnipro          | _                |     | 21%  | 0/                 | 8%                  | <mark>2%</mark>    |                    | 7 40/ | 55% |                 |     |     | 6%   |
| Sumy            |                  |     |      |                    |                     |                    |                    | 74%   |     |                 |     |     | 2%   |
| Mykolaiv        | 6%               | 9%  |      |                    |                     |                    |                    | 79%   | ,   |                 |     |     | 1%   |
| Zhytomyr        | 1%5%             |     | 5% 5 |                    | 10/                 |                    |                    | 75%   |     |                 |     |     | 1%   |
| Kherson         | 4%               | 13% |      | 16%                | 4%                  |                    |                    |       | 56% |                 | 1   |     | 7%   |
|                 | 0%               | 10% | 20%  | 3                  | 0%                  | 40%                | 50%                | 60%   | 7   | 0%              | 80% | 90% | 100% |

**)%** 117

#### How would you rate the service you received from local authorities? (continued) Manner in Which Local Authorities Treated You



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, district council, district administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities? (continued)

#### Waiting Time

|                    | ■ Exce                   | ellent | Goo                | d 🔳 | Average            | Bad             | ■ Terrible        | ■ I haven | t interacted | d ∎Diffi | cult to ar | nswer |
|--------------------|--------------------------|--------|--------------------|-----|--------------------|-----------------|-------------------|-----------|--------------|----------|------------|-------|
| Vinnytsia          | 6%                       |        | 28                 | 8%  |                    |                 | 19%               | 5% 4%     |              | 32%      |            | 5%    |
| Ternopil           | <mark>1</mark> % 1       | 4%     |                    | 2   | 23%                | 6%              | 5 <mark>4%</mark> |           | 49%          |          |            | 3%    |
| Cherkasy           | <mark>2</mark> % 1       | 3%     |                    | 20  | %                  | 8%              | 3%                |           | 51%          |          |            | 3%    |
| Uzhgorod           | 14                       |        |                    | 17% |                    | 17%             | 3%                |           | 50           |          |            |       |
| Khmelnytskyy       | <mark>1</mark> % 12      |        |                    | 369 | %                  |                 |                   | 18%       | 6%           | 2        | 6%         | 1%    |
| Kropyvnytskyi      | -                        |        |                    | 20% |                    | 7% 4%           |                   |           | 53%          |          |            | 4%    |
| Kharkiv            | <mark>2%</mark> 10       |        | 13%                | •   | 6% <mark>3%</mark> |                 |                   | 6         | 55%          |          |            | 1%    |
| Poltava            | 1% 10%                   |        | 19                 | %   | 004                | 17%             | 8%                |           | 45           | >%       |            | 2%    |
| Lutsk              | _                        |        | 10%                | /%  | 3%                 | / 0/            |                   | 66%       |              |          |            | 4%    |
| Rivne<br>Chernihiv | <mark>2% 7%</mark><br>9% |        | 15%<br>24%         |     | 9%                 | 6%<br>10%       | 1%                | _         | 54%<br>56%   |          | _          | 6%    |
| Ivano-Frankivsk    | <u>9%</u>                |        | 24%<br>16%         |     | 13%                | 3%              | 70                |           | 57%          |          |            | 2%    |
| Severodonetsk      | _                        | 90     |                    | 3%  | 13/0               | <b>J</b> /0     |                   | 73%       | 5770         |          |            | 3%    |
| Sumy               | <b>2%</b> 6%             | 8%     |                    |     |                    |                 |                   | 74%       |              |          |            | 2%    |
| Zaporizhia         | 2% 6%                    |        | 13%                |     | 12%                | 5%              |                   | , 170     | 59%          |          |            | 3%    |
| Chernivtsi         | 7%                       |        | 20%                |     |                    | 3%              | 9%                |           | 48%          | )        |            | 2%    |
| Odesa              | 6%                       |        | 18%                |     | 12%                | 3%              |                   | 53        | 3%           |          |            | 8%    |
| Mariupol           | 6%                       |        | 22%                |     | 7%                 | <mark>2%</mark> |                   | 55        | %            |          |            | 8%    |
| Mykolaiv           | 6%                       | 8%     | 3% <mark>2%</mark> |     |                    |                 |                   | 79%       |              |          |            | 1%    |
| Zhytomyr           | 1%5%                     | 7%     | 8%                 | 3%  |                    |                 |                   | 76%       |              |          |            | 1%    |
| Lviv               | 5%                       | 13%    | 6                  | 6%  | 4%                 |                 |                   | 69%       |              |          |            | 2%    |
| Dnipro             | 1%5%                     |        | 6%                 |     | 14%                | 4%              |                   |           | 54%          |          |            | 6%    |
| Kyiv               | <mark>1%</mark> 4%       | 13%    |                    | 10% | 8%                 |                 |                   |           | 53%          |          |            | 2%    |
| Kherson            | 2% 10                    | )%     | 9%                 |     | 12%                |                 |                   | 59%       | 0            |          |            | 7%    |
|                    | 0%                       | 10%    | 20                 | )%  | 30%                | 40%             | 50%               | 60%       | 70%          | 80%      | 90%        | 100%  |

# How would you rate the service you received from local authorities? (continued) Waiting Time



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, district council, district administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities? (continued)

#### **Quality of Service Received**

|                        | ■ Exce                      | ellent | Good           | Average                  | Bad               | Terrible           | I haven | t interacted      | ■ Difficul | t to answer |
|------------------------|-----------------------------|--------|----------------|--------------------------|-------------------|--------------------|---------|-------------------|------------|-------------|
| Vinnytsia              | 7%                          |        | 30%            | /<br>0                   |                   | 15% 7              | 7% 4%   | 3                 | 3%         | 5%          |
| Khmelnytskyy           | 4%                          | 2      | .1%            |                          | 34%               | 6                  | 13      | % <mark>2%</mark> | 26%        | 1%          |
| Ternopil               | 1%                          | 18%    |                | 21%                      | E                 | 5% <mark>2%</mark> |         | 49%               |            | 2%          |
| Ivano-Frankivsk        | 4%                          | 14%    | 1              | 2% 7%                    | 6 <mark>3%</mark> |                    |         | 57%               |            | 3%          |
| Cherkasy               | <u>2%</u>                   | 16%    | 1              | 8%                       | 7%                | 2%                 |         | 50%               |            | 5%          |
| Kropyvnytskyi          |                             | 3%     | 18             |                          | 6% 4%             |                    |         | 53%               |            | 4%          |
| Kharkiv                |                             | 1%     | 13%            | 5% <mark>2%</mark>       |                   |                    | 6       | 5%                |            | 2%          |
| Poltava                | <mark>1% 1</mark> 2         |        | 24%            |                          | 11                |                    |         | 45%               |            | 2%          |
| Chernivtsi             | 12%                         |        | 16%            | 13                       |                   | 9%                 |         | 48%               |            | 2%          |
| Uzhgorod               | 12%                         |        | 17%            |                          | 18%               | 4%                 |         | 50%               |            |             |
| Chernihiv              | 11%                         |        | 27%            |                          | 3%1               | %                  |         | 56%               |            | 1%          |
| Rivne                  | <b>2%</b> 9%                |        | 13%            | 11%                      | 6%                |                    |         | 53%               |            | 7%          |
| Mariupol               | 11%                         |        | 22%            |                          | %1%               |                    | 55      |                   |            | 8%          |
| Dnipro                 | <u>1%</u> 9%                |        | 19%            | 7%                       | 4%                |                    |         | 54%               |            | 6%          |
| Severodonetsk<br>Lutsk | 1% 9%                       |        | 9% 4%29<br>13% | ⁄°<br>4% <mark>3%</mark> |                   |                    | 73%     |                   |            | 3%<br>4%    |
| Zaporizhia             | <mark>2%</mark> 7%<br>3% 7% |        | 14%            |                          | 5%                | _                  | 00/0    | 61%               |            | 1%          |
| Odesa                  | <u>3%</u> 7%<br>1% 8%       | _      | 14%            | 8%                       | 2%                |                    | 54      |                   |            | 9%          |
| Kyiv                   | 1% 8%                       |        | 14%            | 8% 5%                    |                   |                    |         | 52%               |            | 3%          |
| Lviv                   | 8%                          |        | 16%            | 3%2%                     |                   |                    | 69%     |                   |            | 2%          |
| Sumy                   | 2%6%                        | 8%     | 5% 3%          |                          |                   |                    | 74%     |                   |            | 3%          |
| Mykolaiv               | 7%                          | 6%     | 5%1%           |                          |                   |                    | 79%     |                   |            | 1%          |
| Zhytomyr               | 1%5%                        | 7%     | 5% 5%          |                          |                   |                    | 76%     |                   |            | 1%          |
| Kherson                | 2%                          | 14%    | 12             | % 4%                     |                   |                    | 59%     |                   |            | 8%          |
|                        | 0%                          | 10%    | 20%            | 30%                      | 40%               | 50%                | 60%     | 70%               | 80%        | 90% 1009    |

0% 121

#### How would you rate the service you received from local authorities? (continued) **Quality of Service Received**



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, district council, district administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities? (continued)

#### Level of Staff Knowledge on the Subject Matter

|                          | ■ Excell              | lent ∎Go | od Av                | verage             | Bad                | Terrible           | ■I haven't in | iteracted       | ■ Difficult | to answer |                         |
|--------------------------|-----------------------|----------|----------------------|--------------------|--------------------|--------------------|---------------|-----------------|-------------|-----------|-------------------------|
| Vinnytsia                | 9%                    |          | 28%                  |                    |                    | 16%                | 7% 3%         | 3.              | 2%          | 6%        |                         |
| Khmelnytskyy             | 6%                    | 24%      | 6                    |                    |                    | 30%                | 10%           | <mark>2%</mark> | 26%         | 2%        |                         |
| Cherkasy                 | 3%                    | 19%      |                      | 16%                | 4% 3               | <mark>%</mark>     | Ę             | 50%             |             | 5%        |                         |
| Ivano-Frankivsk          | 4%                    | 17%      | 10%                  | 6%                 | 1%                 |                    | 56%           |                 |             | 6%        |                         |
| Ternopil                 | _                     | 19%      |                      | 20%                | 6                  | 5% <mark>2%</mark> |               | 49%             |             | 3%        |                         |
| Kharkiv                  | _                     | 5%       | 12%                  | <mark>3%2%</mark>  |                    |                    | 64%           |                 |             | 3%        | I                       |
| Kropyvnytskyi            | _                     | 4%       | 17%                  |                    | 5% <mark>3%</mark> |                    | 53            |                 |             | 6%        | I                       |
| Poltava                  | <b>2%</b> 13'         |          | 22%                  |                    | 11                 | l% <b>6</b> %      |               | . 44%           |             | 2%        | I                       |
| Dnipro                   | <b>1%</b> 13%         |          | 16%                  | 6%                 |                    |                    | 54%           |                 |             | 6%        | I                       |
| Chernihiv                | 1% 11%                |          | 26%                  |                    | 3%1%               | o                  |               | 57%             |             | 1%        | I                       |
| Mariupol                 | 1% 11%                | 10       | 20%                  | 4%                 | 1%                 |                    | 55%           |                 |             | 8%        | I                       |
| Lviv                     | 1% 11%                | 13       | % <mark>2%1</mark> % |                    | 1.4.0/             |                    | 69%           | 4.00/           |             | 4%        |                         |
| Uzhgorod                 | 1% 11%                |          | 17%                  |                    | 16%                | 5%                 |               | 49%             |             | 1%        | I                       |
| Chernivtsi<br>Zaporizhia | 11%                   |          | 7%                   |                    | 5%                 | 7%                 | 599           | 47%             |             | 2%        | I                       |
| Zaporizhia<br>Rivne      | 4% 8%<br>3% 9%        |          | 7%                   | 7%<br>7%           | 2%<br>5%           |                    | 595           |                 |             | 3%<br>7%  |                         |
| Kivile                   | <u>3% 9%</u><br>2% 9% | 11%      | 8%                   | 5%                 | <u>J /0</u>        |                    | 62%           | 0               |             | 4%        |                         |
| Lutsk                    | 2% 9%                 | 12%      | 4% 39                |                    |                    |                    | 66%           |                 |             | 4%        |                         |
| Severodonetsk            | 1% 9%                 |          | 3%2%                 |                    |                    |                    | 73%           |                 |             | 3%        |                         |
| Odesa                    | 1% 9%                 | 179      |                      | 6% <mark>2%</mark> |                    |                    | 53%           |                 |             | 12%       |                         |
| Sumy                     | 3% 5%                 | 7% 5%    |                      |                    |                    |                    | 73%           |                 |             | 3%        |                         |
| Mykolaiv                 | 8%                    | 9% 2%%   |                      |                    |                    |                    | 79%           |                 |             | 2%        |                         |
| Zhytomyr                 | 1% 7%                 | 7% 6%    |                      |                    |                    |                    | 76%           |                 |             | 1%        |                         |
| Kherson                  | 1%3%                  | 14%      | 11%                  | <mark>3%</mark>    |                    |                    | 60%           |                 |             | 8%        |                         |
|                          | 1                     | 10% 2    | 20%                  | 30%                | 40%                | 50%                | 60%           | 70%             | 80% 9       | 0% 100    | <b>0%<sub>123</sub></b> |

#### How would you rate the service you received from local authorities? (continued) Level of Staff Knowledge on the Subject Matter



\*These scores are based on citizen satisfaction ratings, with "1" indicating a terrible score and "5" indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, district council, district administration, communal enterprises)? If yes: How would you rate the service you received from the local authorities? (continued)

#### Clarity of the Decisions and/or Advice Provided

|                 | Excelle             | ent ∎Go                   | od ∎A              | verage             | Bad   | Terrible     | I haven't         | interacted | Diffic | ult to an | swer            |
|-----------------|---------------------|---------------------------|--------------------|--------------------|-------|--------------|-------------------|------------|--------|-----------|-----------------|
| Vinnytsia       | 8%                  |                           | 28%                |                    |       | 17%          | 6% 4%             |            | 32%    |           | 5%              |
| Khmelnytskyy    | 4%                  | 22%                       |                    |                    | 29%   | )            | 15%               | 3%         | 27     | 7%        | 1%              |
| Ternopil        | 1%                  | 19%                       |                    | 21%                |       | <u>6%</u> 2% |                   | 49%        |        |           | 2%              |
| Cherkasy        | 3%                  | 17%                       |                    | 17%                | 6%    | 2%           |                   | 50%        |        |           | 5%              |
| Ivano-Frankivsk | _                   | 12%                       | 12%                | <b>6</b> %         | % 3%  |              |                   | 57%        |        |           | 3%              |
| Kropyvnytskyi   | -                   |                           | 19%                |                    | 5% 4% |              |                   | 53%        |        |           | 5%              |
| Kharkiv         | <mark>2%</mark> 13% |                           | 13%                | 5% <mark>2%</mark> | )     |              | 6                 | 5%         |        |           | 1%              |
| Poltava         | <mark>2%</mark> 12% |                           | 23%                |                    |       | 0% 6%        |                   |            | 5%     |           | 2%              |
| Uzhgorod        | 14%                 |                           | 16%                |                    | 17%   | 3%           |                   | 50         | 1%     |           |                 |
| Lutsk           | _                   | 12%                       | 5 <mark>5</mark> % |                    |       |              | 66                |            |        |           | 4%              |
| Rivne           | <mark>2%</mark> 8%  | 149                       |                    | 12%                | 4%    |              |                   | 54%        |        |           | 6%              |
| Chernihiv       | 10%                 |                           | 28%                |                    | 3%    | %            |                   | 56%        |        |           | 1%              |
| Lviv            | 10%                 | 13%                       |                    | ő <mark>1</mark> % |       |              |                   | 69%        |        |           | 3%              |
| Chernivtsi      | 9%                  | 18                        |                    | 14                 | 1%    | 9%           |                   | 47%        |        |           | 2%              |
| Severodonetsk   |                     |                           | 4% <mark>2%</mark> | •                  |       |              | 73%               |            |        |           | 3%              |
| Zaporizhia      | <b>2%</b> 7%        | 16%                       | 001                | 9%                 | 4%    |              |                   | <u>59%</u> |        |           | 2%              |
| Kyiv            | <b>2%</b> 7%        | 12%                       | 9%                 |                    | 0.0/  |              |                   | 2%         |        |           | 3%              |
| Odesa           | 1% 8%               | 16%                       |                    |                    | 3%    |              | 53%               |            |        |           | 10%             |
| Mariupol        | 8%                  | 23 <sup>°</sup><br>8% 3%1 |                    | 4%                 | 1%    |              | 55%               | 0          | _      |           | 8%              |
| Mykolaiv        | 7%                  | 8% 3%<br>8% 59            |                    |                    |       | _            | 79%               |            |        |           | 2%              |
| Sumy<br>Dnipro  | 2%6%<br>1%6%        | <u>8%</u> 5<br>19%        |                    | 10%                | 3%    | _            | <u>74%</u><br>55% |            |        |           | <u>3%</u><br>6% |
| Zhytomyr        | 1%6%<br>1%5% 7      | 197<br>1% 7%              | 。<br><b>4%</b>     | 10%                | 3%    | _            | 75%               |            |        |           | 1%              |
| Kherson         | -                   |                           | 4 <i>%</i><br>15%  | 4%                 |       |              | <u> </u>          |            |        | _         | 8%              |
|                 |                     |                           |                    | 4 /0               | 1     |              |                   |            |        |           | 0 /0            |
|                 | 0% 1                | 0%                        | 20%                | 30%                | 40%   | 50%          | 60%               | 70%        | 80%    | 90%       | 100%            |

\*This question was only included in the 2017 survey.

### Municipal Authorities' Performance



The Government of Canada

A PROJECT FROM THE INTERNATIONAL REPUBLICAN INSTITUTE

To what extent are you satisfied with the composition of the city council and mayor elected in your city during the October 2015 local elections? Mayor

| <ul> <li>Very sa</li> <li>Strong</li> </ul> | atisfied<br>ly dissatis | sfied  |     |     | ewhat sa<br>v nothing | tisfied<br>  about his/h | ner activit |                      | newhat diss<br>ficult to an |        |        |
|---|-------------------------|--------|-----|-----|-----------------------|--------------------------|-------------|----------------------|-----------------------------|--------|--------|
| Kharkiv                                     |                         | 22%    |     |     | 5                     | 1%                       |             |                      | 10%                         | 5% 2%  | 10%    |
| Ivano-Frankivsk                             | 12%                     |        |     |     | 60%                   |                          |             |                      | 14%                         | 4%1%   | 10%    |
| Ternopil                                    | 13                      | %      |     |     | 54%                   |                          |             |                      | 18%                         | 5%     | 2% 7%  |
| Cherkasy                                    | 1                       | 7%     |     |     | 49%                   |                          |             | 11%                  | ώ 5%                        | 4%     | 13%    |
| Odesa                                       | 11%                     | ,<br>D |     |     | 54%                   |                          |             | 17                   | 7%                          | 7% 4   | % 7%   |
| Lutsk                                       | 10%                     |        |     | 51  | %                     |                          |             | 14%                  | 8% 3                        | %      | 15%    |
| Mariupol                                    | 11%                     |        |     | 49  | 9%                    |                          |             | 13%                  | 4% 5%                       | 18     | %      |
| Khmelnytskyy                                | 7%                      |        |     | 49% |                       |                          | 14%         | ա <mark>ն 5</mark> % | <b>6</b> 18                 | 8%     | 7%     |
| Chernihiv                                   | 3%                      |        |     | 50% |                       |                          | 18%         | 7                    | <mark>%</mark> 11%          | ,<br>D | 12%    |
| Vinnytsia                                   | 6%                      |        |     | 45% |                       |                          | 14%         | 9%                   | 10%                         | 1      | 7%     |
| Lviv  | 2%                      |        | 44% |     |                       |                          | 27%         |                      | 13%                         | 1%     | 13%    |
| Dnipro                                      | 9%                      |        | 33  | %   |                       | 23%                      | )           | 14%                  | <b>6</b> 5%                 | 1      | 6%     |
| Zaporizhia                                  | 5%                      |        | 36% |     |                       |                          | 36%         |                      |                             | 18%    | 3%2%   |
| Zhytomyr                                    | 4%                      |        | 36% |     |                       | 24%                      |             | 12%                  | 10%                         | -      | 15%    |
| Sumy  | 6%                      |        | 33% |     |                       | 21%                      |             | 15%                  | 10%                         | 1      | 15%    |
| Mykolaiv                                    | 4%                      |        | 34% |     |                       | 27%                      |             | 8%                   | 16%                         |        | 11%    |
| Chernivtsi                                  | 2%                      |        | 33% |     |                       | 24%                      |             | 19%                  | 9%                          |        | 13%    |
| Kyiv  | 2%                      |        | 9%  |     | 24%                   |                          |             | 23%                  | 11                          |        | 11%    |
| Kropyvnytskyi                               | 2%                      | 28     |     |     | 24%                   |                          | 17%         |                      | 23%                         |        | 6%     |
| Rivne                                       | 6%                      |        | 2%  |     |                       | 37%                      |             | 19                   |                             | 4%     | 13%    |
| Uzhgorod                                    |                         | 25%    |     | 19% | %                     | 13%                      |             |                      | 39%                         |        | 4%     |
| Severodonetsk                               | 2%                      | 19%    |     | 21% |                       | 17%                      |             | 19%                  |                             | 22%    |        |
| Kherson                                     | <mark>1</mark> %        | 19%    |     | 299 |                       |                          | 24%         |                      | 15%                         |        | 12%    |
| Poltava                                     | 1%                      | 19%    |     | 32  | 2%                    |                          |             | 35%                  |                             | 5%     | 8%     |
|   | 0%                      | 10%    | 20% | 30% | 40%                   | 50%                      | 60%         | 70%                  | 80%                         | 909    | % 100% |

To what extent are you satisfied with the composition of the city council and mayor elected in your city in the October 2015 local elections? (continued)

Mayor

| <ul> <li>Very satis</li> <li>Strongly c</li> </ul> |                      | fied           |       |                     |             | ewhat sa<br>w nothing  | tisfied<br>about his/he | er act |     |     |        | <mark>ssatisfie</mark><br>nswer | d                     |                      |
|--|----------------------|----------------|-------|---------------------|-------------|------------------------|-------------------------|--------|-----|-----|--------|---------------------------------|-----------------------|----------------------|
|  |                      | Fe             | bruar | y 2016              | )           |                        |                         |        |     | Feb | oruary | <i>,</i> 2017                   |                       |                      |
| Ternopil   | 13%                  |                | 52%   |                     | 20%         | <mark>7%4</mark> %5%   | Kharkiv                 |        | 22% |     | 51%    |                                 | 10% 5%                | <mark>2</mark> %10%  |
| Lviv   | 11%                  |                | 54%   |                     | 17% 4       | 4 <mark>%2</mark> %12% | Ivano-Frankivsk         | 12     | %   | 60  | %      |                                 | 14% 4                 | <mark>%</mark> %10%  |
| Kharkiv  | 18%                  |                | 45%   |                     | 15% 🧉       | 5% <mark>4%</mark> 11% | Ternopil                | 13     | 8%  | 54% | /<br>0 |                                 | 18% 5                 | <mark>%2</mark> % 7% |
| Khmelnytskyy                                       | 19%                  |                | 38%   | 159                 | % 6%        | <b>19%</b> 4%          | Cherkasy                | 1      | 7%  | 49  | %      | 110                             | % <mark>5% 4</mark> % | % 13%                |
| Lutsk  | 10%                  | 46             | 5%    | 14%                 | <b>6 9%</b> | 12% 9%                 | Odesa                   | 11     | %   | 54% |        | 17                              | /% 7%                 | 6 <mark>4%</mark> 7% |
| Vinnytsia  | 12%                  | 40             | %     | 15%                 | 16%         | 7% 11%                 | Lutsk                   | 109    | %   | 51% |        | 14%                             | 8%3 <mark>%</mark>    | 15%                  |
| Mariupol   | 8%                   | 40%            |       | 9% 8%               | 12%         | 24%                    | Mariupol                | 11     | %   | 49% |        | 13% 4                           | 1% <mark>5%</mark>    | 18%                  |
| Odesa  | 12%                  | 35%            |       | 19%                 | 11% 1       | <b>2%</b> 12%          | Khmelnytskyy            | 7%     |     | 49% |        | 14% <mark>5</mark> %            | 6 18%                 | <b>5</b> 7%          |
| Ivano-Frankivsk                                    | 8%                   | 38%            |       | 13% <mark>5%</mark> | 16%         | 19%                    | Chernihiv               | 3%     | 50  | )%  |        | 18% 7                           | % 11%                 | 12%                  |
| Dnipro   | 10%                  | 35%            |       | 25%                 | 10%         | <b>12%</b> 8%          | Vinnytsia               | 6%     | 4!  | 5%  | 14     | 4% 9%                           | 10%                   | 17%                  |
| Rivne  | 11%                  | 31%            |       | 24%                 | 15%         | <mark>4%</mark> 15%    | Lviv                    | 2%     | 44% |     |        | 27%                             | 13%1                  | % 13%                |
| Chernivtsi   | 4%                   | 37%            |       | 28%                 | 10%         | <b>9%</b> 11%          | Dnipro                  | 9%     | 33% | 6   | 23%    | <b>14</b> 9                     | % <mark>5%</mark>     | 16%                  |
| Sumy   | 5%                   | 35%            |       | 23%                 | 19%         | 10% 9%                 | Zaporizhia              | 5%     | 36% |     | 3      | 86%                             | 189                   | 63% <mark>2%</mark>  |
| Cherkasy   | 6%                   | 32%            |       | 31%                 | 7%          | 15% 9%                 | Zhytomyr                | 4%     | 36% |     | 24%    | 12%                             | 10%                   | 15%                  |
| Kyiv   | 3%                   | 34%            |       | 30%                 | 17%         | <mark>2%</mark> 14%    | Sumy                    | 6%     | 33% |     | 21%    | 15%                             | 10%                   | 15%                  |
| Zhytomyr   | 6%                   | 28%            | 21%   |                     | ն 13%       | <mark>%</mark> 15%     | Mykolaiv                | 4%     | 34% |     | 27%    | 8%                              | 16%                   | 11%                  |
| Zaporizhia   | -                    | 23%            | 42    | 2%                  | 17%         | % <mark>10% 4</mark> % | Chernivtsi              | 2%     | 33% |     | 24%    | 19%                             | 9%                    | 13%                  |
| Uzhgorod   | -                    | 4%             | 33%   | 119                 | 6 2         | <b>5%</b> 7%           | Kyiv                    | 2%     | 29% | 24  | 1%     | 23%                             | 11%                   | 11%                  |
| Chernihiv  | -                    |                | 26%   | 14%                 | 24%         |                        | Kropyvnytskyi           | 2%     | 28% | 24  | %      | 17%                             | 23%                   | 6%                   |
| Poltava  | 2 <mark>% 20</mark>  |                | 39%   |                     | 31%         |                        | Rivne                   | 6%     | 22% |     | 37%    | 19                              | 9% <mark>4</mark> 9   | 13%                  |
| Kherson  | 3 <mark>% 1</mark> 9 |                | 45%   |                     | 13%         | <b>9%</b> 11%          | Uzhgorod                |        | 25% | 19% | 13%    | 1                               | 39%                   | <mark>4</mark> %     |
| Kropyvnytskyi                                      | <mark>% 20</mark>    |                | 2     | 2%                  | 27%         | 12%                    | Severodonetsk           | 2%     | 19% | 21% | 17%    | 19%                             |                       | 22%                  |
| Mykolaiv   | -                    | 6 <b>9%</b> 9% |       | 52%                 |             | 14%                    | Kherson                 | 8      | 19% | 29% |        | 24%                             | 15%                   | 12%                  |
| Severodonetsk                                      | %12%                 | 32%            |       | 30%                 | <b>9</b> %  | <mark>%</mark> 17%     | Poltava                 | 1%     | 19% | 32% |        | 35%                             |                       | <mark>5%</mark> 8%   |
|  | 0%                   | 20%            | 40%   | 60%                 | 80          | 0% 100                 | 0%                      | 0%     | 20% | 40% | )      | 60%                             | 80%                   | 100%                 |

<sup>)%</sup> 128

#### To what extent are you satisfied with the composition of the city council and mayor elected in your city during the October 2015 local elections? City Council

Very satisfied
 Somewhat dissatisfied
 Know nothing about his/her activities

Somewhat satisfied
 Strongly dissatisfied
 Difficult to answer

| Ivano-Frankivsk | 4%        |     |     | 51%    |     |     |     | 18% |                    | 5% 6%  | 6   | 15% |            |
|-----------------|-----------|-----|-----|--------|-----|-----|-----|-----|--------------------|--------|-----|-----|------------|
| Ternopil        | 8%        |     |     | 43%    |     |     |     | 27% | )                  | 5%     | 8%  | 80  | %          |
| Kharkiv         | 6%        |     |     | 42%    |     |     | 18% |     | 6%                 | 12%    |     | 16% |            |
| Lutsk           | 6%        |     |     | 42%    |     |     | 20% |     | 9%                 | 4%     | 20  | 0%  |            |
| Mariupol        | 3%        |     | 44  | 4%     |     | 1   | 6%  | 4%  | 10%                |        | 24% |     |            |
| Vinnytsia       | 5%        |     | 4(  | 0%     |     | 14% | 6   | 9%  | 13                 | %      | 20  | 0%  |            |
| Cherkasy        | 9%        |     | 3!  | 5%     |     | 19  | 9%  | 79  | <mark>% 8</mark> % | /<br>0 | 229 | %   |            |
| Odesa           | 3%        |     | 40% | ,<br>) |     | 309 | %   |     |                    | 6% 8   | 3%  | 13% |            |
| Chernihiv       | 1%        |     | 37% |        |     | 18% | 6   | %   | 17%                |        | 1   | 9%  |            |
| Zhytomyr        | 1%        | 32  | 2%  |        | 25  | %   |     | 12% |                    | 15%    |     | 15% |            |
| Khmelnytskyy    | 2%        | 30  | )%  |        | 19% |     | 7%  |     | 3                  | 5%     |     | 7   | %          |
| Dnipro          | 3%        | 2   | 8%  |        | 29% |     |     |     | 16%                | 6%     | -   | 17% |            |
| Sumy            | <b>2%</b> | 29  | %   |        | 23% |     |     | 16% |                    | 17%    |     | 14% |            |
| Lviv            |           | 30% | )   |        | 35% | 6   |     |     | 10%                | 5%     | 1   | 8%  |            |
| Zaporizhia      | 1%        | 29% | 6   |        | 36% | 6   |     |     | 1                  | 9%     |     | 4%  | 2%         |
| Chernivtsi      | 1%        | 25% |     |        | 30% |     |     | 2   | 3%                 | 9      | %   | 13% |            |
| Mykolaiv        | 1%        | 25% |     |        | 29% |     | 9   | %   | 20                 | )%     |     | 15% |            |
| Kropyvnytskyi   | 1%        | 24% |     |        | 24% |     | 14% |     |                    | 31%    |     | 6   | <b>6</b> % |
| Uzhgorod        | 1%        | 22% |     | 20%    |     | 15% |     |     |                    | 39%    |     |     | 4%         |
| Rivne           | 4%        | 17% |     | 379    | %   |     |     | 17  | %                  | 149    | %   | 12% |            |
| Poltava         | 1%        | 18% |     | 35%    | )   |     |     |     | 31%                |        | 8%  | 5 7 | %          |
| Kyiv            | 1%        | 16% |     | 29%    |     |     | 26  | %   |                    | 14%    |     | 14% |            |
| Severodonetsk   |           | 15% |     | 24%    |     | 20% |     |     | 19%                |        | 21  | %   |            |
| Kherson         | 12        | %   |     | 32%    |     |     | 24% |     |                    | 17%    |     | 14% |            |
|                 | 0%        | 10% | 20% | 30%    | 40% | 50% | 60  | )%  | 70%                | 80%    | 90  | )%  | 100%       |

To what extent are you satisfied with the composition of the city council and mayor elected in your city in the October 2015 local elections? (continued)

#### **City Council**

| <ul> <li>Very satisf</li> <li>Strongly d</li> </ul> |                    | sfied     |         |        |                    | hat sati              | isfied<br>about his/her | activ            |       |        | : <mark>dissatis</mark><br>o answer |                       |                    |
|---|--------------------|-----------|---------|--------|--------------------|-----------------------|-------------------------|------------------|-------|--------|-------------------------------------|-----------------------|--------------------|
|   |                    | F         | ebruary | , 2016 |                    | · · ·                 |                         |                  |       | Febr   | uary 20                             | 017                   |                    |
| Kharkiv   | 7%                 | 39%       | -       | 18% 7  | % 16%              | 12%                   | Ivano-Frankivsk         | 4%               | 5     | 1%     | 18                                  | 3% <mark>5%</mark> 6% | <mark>6</mark> 15% |
| Ternopil  | 5%                 | 40%       |         | 28%    | 7%                 | 15% 5%                | Ternopil                | 8%               | 43    | 3%     | 27                                  | 7% <mark>5</mark> %   | 8% 8%              |
| Vinnytsia   | 7%                 | 36%       |         | 20%    | 17% 9              | <b>%</b> 11%          | Kharkiv                 | 6%               | 42%   | /<br>0 | 18%                                 | 6% 12%                | 16%                |
| Lutsk   | 7%                 | 35%       | 16      | 5% 8%  | 18%                | 15%                   | Lutsk                   | 6%               | 42%   | ,<br>D | 20%                                 | 9% <mark>4%</mark>    | 20%                |
| KhmeInytskyy  | 7%                 | 35%       | 1       | 9% 7%  | 279                | <mark>% 4</mark> %    | Mariupol                | <mark>3</mark> % | 44%   |        | 16% <mark>4</mark> 9                | <mark>% 10%</mark>    | 24%                |
| Ivano-Frankivsk                                     | 4%                 | 38%       | 15      | % 8%   | 18%                | 17%                   | Vinnytsia               | <b>5%</b>        | 40%   |        | 14% 9%                              | 13%                   | 20%                |
| Lviv  | <mark>3</mark> %   | 38%       |         | 30%    | <mark>4%</mark> 7% | 18%                   | Cherkasy                | 9%               | 35%   | )      | 19%                                 | 7% 8%                 | 22%                |
| Dnipro  | 6%                 | 34%       |         | 28%    | 10% 1              | 4% 8%                 | Odesa                   | <mark>3</mark> % | 40%   |        | 30%                                 | 6% 8                  | <mark>%</mark> 13% |
| Cherkasy  | 6%                 | 31%       |         | 32%    | 8% 1               | 5% 8%                 | Chernihiv               | 1%               | 37%   | 1      | 8% 6%                               | 17%                   | 19%                |
| Chernivtsi  | <mark>2</mark> %   | 35%       | 3       | 0%     | 12% 10             | <b>%</b> 11%          | Zhytomyr                | 1%               | 32%   | 259    | % 12                                | % 15%                 | 15%                |
| Mariupol  | <mark>2</mark> %   | 32%       | 12% 7%  | 6 18%  | 2                  | 9%                    | Khmelnytskyy            | 2%               | 30%   | 19%    | 7%                                  | 35%                   | 7%                 |
| Odesa   | <mark>2</mark> %   | 29%       | 26%     | 11%    | 18%                | 13%                   | Dnipro                  | <mark>3</mark> % | 28%   | 29     | %                                   | 16% <mark>6%</mark>   | 17%                |
| Zhytomyr  | 7%                 | 23%       | 23%     | 13%    | 18%                | 15%                   | Sumy                    | 2%               | 29%   | 23%    | 16%                                 | 17%                   | 14%                |
| Sumy  | <mark>2</mark> %   | 27%       | 22%     | 24%    | 13                 | <mark>%</mark> 11%    | Lviv                    |                  | 30%   | 3      | 5%                                  | 10% <mark>5%</mark>   | 18%                |
| Rivne   | 4%                 | 24%       | 25%     | 13%    | 21%                | 14%                   | Zaporizhia              | 1%               | 29%   | 36     | 5%                                  | 19%                   | 14%2%              |
| Poltava   | <mark>3</mark> %   | 24%       | 439     | %      | 22%                | 6% <mark>2%</mark> 6% | Chernivtsi              | 1%               | 25%   | 30%    | 2                                   | .3% 99                | <mark>%</mark> 13% |
| Zaporizhia  | 2%                 | 23%       | 45%     | )      | 13%                | 16%1%                 | Mykolaiv                | 1%               | 25%   | 29%    | 9%                                  | 20%                   | 15%                |
| Chernihiv   | 2                  | 24%       | 25%     | 14%    | 27%                | 9%                    | Kropyvnytskyi           | 1%               | 24%   | 24%    | 14%                                 | 31%                   | 6%                 |
| Uzhgorod  | 2                  | 1%        | 36%     | 14%    | 23                 | % 5%                  | Uzhgorod                | 1%               | 22%   | 20%    | 15%                                 | 39%                   | <mark>4</mark> %   |
| Kyiv  | <mark>2%</mark> 2  | 0%        | 34%     | 19%    | o <mark>6%</mark>  | 20%                   | Rivne                   | 4%               | 17%   | 37%    | 1                                   | 7% 14%                | <mark>%</mark> 12% |
| Kherson   | <mark>2%</mark> 1  | 9%        | 43%     |        | 14% 11             | <mark>%</mark> 11%    | Poltava                 | 1% 1             | 18%   | 35%    |                                     | 31%                   | 8% 7%              |
| Kropyvnytskyi                                       | <b>1%1</b> 6       | 5% 16%    | 16%     | 4      | 0%                 | 11%                   | Kyiv                    | 1%1              | 6% 2  | 9%     | 26%                                 | 14%                   | 14%                |
| Mykolaiv  | <mark>4%</mark> 10 | 0% 11% 10 | %       | 53%    |                    | 13%                   | Severodonetsk           | 1%1              | 5% 24 | %      | 20%                                 | 19%                   | 21%                |
| Severodonetsk                                       | 8%                 | 32%       |         | 31%    | 10%                | 19%                   | Kherson                 | 129              | % 32  | %      | 24%                                 | 17%                   | 14%                |
|   | 0%                 | 20%       | 40%     | 60%    | 80%                | 100                   | )%                      | 0%               | 20%   | 40%    | 60%                                 | 80%                   | 100%               |

### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities?

#### "The authorities have demonstrated transparent activity."

| ■ Stro          | ongly agr       | ee ∎S  | omewhat | agree  | Some | ewhat c | disagree | Stron | gly disagre | e ∎Dif | ficult t | o answer |
|-----------------|-----------------|--------|---------|--------|------|---------|----------|-------|-------------|--------|----------|----------|
| Vinnytsia       | 10%             | ,<br>D |         |        | 50%  |         |          |       | 22%         | 4      | 4%       | 14%      |
| Ivano-Frankivsk | 7%              |        |         | 47%    |      |         |          | 2     | 1%          | 4%     | 21       | %        |
| Lutsk           | 5%              |        | 38      | %      |      |         |          | 399   | %           |        | 5%       | 12%      |
| Ternopil        | 5%              |        | 38      | %      |      |         |          | 40    | %           |        | 110      | % 5%     |
| Cherkasy        | 5%              |        | 37%     | ,<br>0 |      |         | 23%      |       | 11%         |        | 24%      |          |
| Khmelnytskyy    | 4%              |        | 36%     |        |      |         |          | 43%   |             |        | 6%       | 11%      |
| Rivne           | 5%              |        | 34%     |        |      |         |          | 37%   |             | 1      | 6%       | 8%       |
| Odesa           | 4%              |        | 34%     |        |      |         | 35       | %     |             | 13%    |          | 15%      |
| Mariupol        | 2%              |        | 35%     |        |      |         | 25%      |       | 7%          |        | 30%      |          |
| Zhytomyr        | 2%              |        | 35%     |        |      |         | 37%      |       |             | 13%    |          | 12%      |
| Zaporizhia      | _               |        | 36%     |        |      |         | 45%      |       |             |        |          | 8% 1%    |
| Kharkiv         | 7%              |        | 28%     |        |      |         | 31%      |       | 10%         |        | 24%      |          |
| Sumy            | 2%              |        | 32%     |        |      |         | 29%      |       | 18%         | )      |          | 8%       |
| Mykolaiv        | 2%              |        | 31%     |        |      |         | 32%      |       | 8%          |        | 27%      |          |
| Chernivtsi      | 4%              |        | 29%     |        |      |         | 41%      |       |             | 9%     | 1        | 8%       |
| Poltava         | 1%              |        | 9%      |        |      |         | 43%      |       |             | 14%    |          | 13%      |
| Chernihiv       | 3%              |        | 7%      |        |      |         | 36%      |       | 7%          |        | 26%      |          |
| Dnipro          | 4%              |        | 3%      |        |      |         | 40%      |       | 12          |        | 20       |          |
| Lviv            | <mark>1%</mark> | 25%    | )       |        |      |         | 1%       |       |             | 10%    |          | 13%      |
| Severodonetsk   | 1%              | 24%    |         |        |      | 39%     |          |       | 13%         |        | 23%      |          |
| Uzhgorod        | _               | 23%    |         |        |      | 51%     |          |       |             | 18     |          | 8%       |
| Kropyvnytskyi   | 3%              | 20%    |         |        | 34   | 4%      |          |       | 23%         |        | 20       |          |
| Kherson         | -               | 18%    |         |        |      | 52%     |          |       |             | 15%    |          | 15%      |
| Kyiv            | <mark>2%</mark> | 15%    |         |        | 43%  | 1       |          |       | 30          | )%     |          | 11%      |
|                 | 0%              | 10%    | 20%     | 30%    | 40   | )%      | 50%      | 60%   | 70%         | 80%    | 90       | 0% 100%  |

Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? (continued)

#### "The authorities have demonstrated transparent activity."

|                 |        | ■ Agree       | D       | isagree         | ■Diffi | icult to answe | r     | 5       |
|-----------------|--------|---------------|---------|-----------------|--------|----------------|-------|---------|
|                 |        | February 2016 |         | -               |        | February 2     | 2017  |         |
| Vinnytsia       | 49%    | 40%           | 12%     | Vinnytsia       | 6      | 0%             | 26%   | 14%     |
| Cherkasy        | 43%    | 48%           | 9%      | Ivano-Frankivsk | 549    | %              | 25%   | 21%     |
| Ivano-Frankivsk | 34%    | 50%           | 16%     | Lutsk           | 43%    |                | 44%   | 12%     |
| Ternopil        | 34%    | 56%           | 9%      | Ternopil        | 43%    |                | 51%   | 5%      |
| Lutsk           | 34%    | 50%           | 16%     | Cherkasy        | 42%    | 34             | 1%    | 24%     |
| Khmelnytskyy    | 33%    | 56%           | 11%     | Khmelnytskyy    | 40%    |                | 49%   | 11%     |
| Odesa           | 33%    | 57%           | 10%     | Rivne           | 39%    |                | 53%   | 8%      |
| Zhytomyr        | 33%    | 48%           | 19%     | Odesa           | 38%    | Ĺ              | 18%   | 15%     |
| Chernivtsi      | 30%    | 52%           | 18%     | Mariupol        | 37%    | 32%            |       | 30%     |
| Uzhgorod        | 28%    | 69%           | 3%      | Zhytomyr        | 37%    | 50             | )%    | 12%     |
| Dnipro          | 27%    | 65%           | 8%      | Zaporizhia      | 36%    | Ć              | 53%   | 1%      |
| Kharkiv         | 27%    | 52%           | 21%     | Kharkiv         | 35%    | 41%            |       | 24%     |
| Rivne           | 26%    | 55%           | 18%     | Sumy            | 34%    | 47%            | 6     | 18%     |
| Sumy            | 26%    | 65%           | 9%      | Mykolaiv        | 33%    | 40%            |       | 27%     |
| Mariupol        | 24%    | 49%           | 27%     | Chernivtsi      | 33%    | 50%            | )     | 18%     |
| Lviv            | 23%    | 66%           | 10%     | Poltava         | 30%    | 57%            | %     | 13%     |
| Kyiv            | 23%    | 57%           | 20%     | Chernihiv       | 30%    | 43%            |       | 26%     |
| Mykolaiv        | 22%    | 59%           | 19%     | Dnipro          | 27%    | 52%            |       | 20%     |
| Zaporizhia      | 19%    | 81%           |         | Lviv            | 26%    | 61%            |       | 13%     |
| Poltava         | 17%    | 78%           | 5%      | Severodonetsk   | 25%    | 52%            |       | 23%     |
| Kropyvnytskyi   | 15%    | 66%           | 19%     | Uzhgorod        | 23%    | 69%            |       | 8%      |
| Chernihiv       | 14%    | 72%           | 14%     | Kropyvnytskyi   | 23%    | 57%            |       | 20%     |
| Kherson         | 12%    | 74%           | 14%     | Kherson         | 18%    | 67%            |       | 15%     |
| Severodonetsk   | 9%     | 68%           | 22%     | Kyiv            | 17%    | 73%            |       | 11%     |
| (               | 0% 20% | 40% 60%       | 80% 100 | %               | 0% 20% | 1              | 0% 80 | 0% 100% |

### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities?

# "The authorities have facilitated citizens' participation in decision-making processes."

|                          | ■ Stro          | ngly agree | Somew | hat agree         | Somew | hat disagree | e Stron   | gly disagree | e ∎Diffic   | ult to an  | iswer  |
|--------------------------|-----------------|------------|-------|-------------------|-------|--------------|-----------|--------------|-------------|------------|--------|
| Vinnytsia                | 7%              |            | 34%   | 6                 |       | 29%          | ,<br>D    | 10%          |             | 20%        |        |
| Lutsk                    | 7%              |            | 33%   | )                 |       |              | 40%       |              | 7%          | 14%        | b<br>D |
| Cherkasy                 | 5%              |            | 32%   |                   |       | 23%          | 1         | 3%           | 27          | '%         |        |
| Ivano-Frankivsk          | 1%              |            | 34%   |                   |       | 30%          |           | 7%           | 28          | %          |        |
| Ternopil                 | _               |            | 31%   |                   |       | 43%          |           |              | 15%         |            | 9%     |
| Zhytomyr                 | 4%              |            | 30%   |                   |       | 35%          |           |              | 20%         | 11         | %      |
| Rivne                    | 6%              |            | 27%   |                   |       | 44%          |           |              | 16%         |            | 7%     |
| Poltava                  | _               | -          | 0%    |                   |       | 43%          |           |              | 12%         | 13%        | b      |
| Mykolaiv                 |                 |            | 0%    |                   |       | 27%          | 14%       | 0            | 289         |            |        |
| Khmelnytskyy             | 2%              |            | 8%    |                   |       | 5%           |           |              | 11%         | 13%        | þ      |
| Chernivtsi               | <u>2%</u>       | 27         |       |                   | 39%   | 0            |           | 14%          | 0.50        | 19%        |        |
| Mariupol                 | 1%              | 27%        |       |                   | 25%   |              | 12%       |              | 35%         |            |        |
| Sumy                     | _               |            |       |                   | 32%   |              |           | 23%          | _           | 20%        |        |
| Odesa                    | 2%              | 23%        |       |                   | 37%   |              |           | 21%          | _           | 17%        |        |
| Dnipro                   | _               | 19%        |       |                   | 37%   |              |           | 21%          | 0.01        | 19%        |        |
| Chernihiv                | 3%              | 17%        |       |                   | 40%   |              | 10        | %            | 29%         |            | 20/    |
| Uzhgorod                 | -               | 18%        |       | 2.4               | 53%   | _            | 220/      |              | 27%         |            | 2%     |
| Severodonetsk            | -<br>1 0/       | 18%        |       | 34                |       | _            | 22%       | 0/           | 20          | 5%<br>1.0% |        |
| Kropyvnytskyi<br>Kharkiv | 1%<br>3%        | 16%<br>12% |       | <u>33%</u><br>34% |       |              | 32<br>19% | .%           | 33%         | 18%        |        |
| Kirai Kiv                | <u>3%</u><br>1% | 13%        |       | 34%               |       |              |           | 37%          | <u>აა</u> % | 14%        |        |
| Lviv                     |                 | 13%        |       | 56%               |       | _            |           | 14           | 0/          | 17%        |        |
| Zaporizhia               |                 | 1%         |       | 39%               |       |              |           | 45%          | 70          | 1770       | 6%     |
| Kherson                  | - 9             |            |       | 53                | 0/    |              |           | 22%          |             | 17%        | 0 /0   |
| Kilor John               | -               | I          |       |                   |       |              |           |              |             | 1          |        |
|                          | 0%              | 10%        | 20%   | 30%               | 40%   | 50%          | 60%       | 70%          | 80%         | 90%        | 100%   |

Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? (continued) "The authorities have facilitated citizens' participation in decision-making processes."

|                 |                 |         | ■ Agree |                  | Disagree        |     | ■ Diffi | icult to ar | nswer   |     |          |
|-----------------|-----------------|---------|---------|------------------|-----------------|-----|---------|-------------|---------|-----|----------|
|                 |                 | Februa  | ry 2016 |                  |                 |     |         | Februa      | ry 2017 |     |          |
| Cherkasy        | 30              | 5%      | 54%     | 10%              | Vinnytsia       |     | 40%     |             | 39%     | 2   | 0%       |
| Vinnytsia       | 33              | %       | 47%     | 20%              | Lutsk           |     | 40%     |             | 47%     |     | 14%      |
| Lutsk           | 319             | 6       | 52%     | 17%              | Cherkasy        | 3   | 7%      |             | 36%     | 279 | %        |
| Khmelnytskyy    | 319             | 6       | 55%     | 14%              | Ivano-Frankivsk | 3!  | 5%      |             | 37%     | 28% | 0        |
| Ivano-Frankivsk | 27%             |         | 54%     | 19%              | Ternopil        | 34  | %       |             | 58%     |     | 9%       |
| Rivne           | 26%             |         | 56%     | 18%              | Zhytomyr        | 34  | %       |             | 55%     |     | 11%      |
| Poltava         | 26%             |         | 68%     | 6%               | Rivne           | 33  | %       |             | 60%     |     | 7%       |
| Sumy            | 26%             |         | 64%     | 10%              | Poltava         | 32  | %       |             | 55%     |     | 13%      |
| Chernivtsi      | 25%             |         | 53%     | 21%              | Mykolaiv        | 319 | %       | Ĺ           | 41%     | 28% | 0        |
| Odesa           | 25%             |         | 63%     | 12%              | Khmelnytskyy    | 300 | %       |             | 56%     |     | 13%      |
| Dnipro          | 25%             |         | 65%     | 9%               | Chernivtsi      | 29% | ,<br>D  |             | 53%     | 1   | 9%       |
| Ternopil        | 24%             |         | 66%     | 10%              | Mariupol        | 28% | )       | 37%         |         | 35% |          |
| Mariupol        | 23%             |         | 45%     | 31%              | Sumy            | 26% |         | 55          | %       | 2   | 20%      |
| Zhytomyr        | -               | Ę       | 57%     | 22%              | Odesa           | 25% |         | 59          | %       |     | 17%      |
| Lviv            | -               |         | 68%     | 13%              | Dnipro          | 23% |         | 57          | %       | 1   | 9%       |
| Mykolaiv        | _               |         | 9%      | 24%              | Chernihiv       | 20% |         | 50%         |         | 29% | D        |
| Uzhgorod        | -               |         | 79%     | 4 <mark>%</mark> | Uzhgorod        | 18% |         |             | 80%     |     | 2%       |
| Zaporizhia      | -               |         | 31%     | 1%               | Severodonetsk   | 18% |         | 56%         | )       | 26  | %        |
| Kharkiv         | -               | 58      |         | 25%              | Kropyvnytskyi   | 17% |         | 65%         |         | 1   | 18%      |
| Kyiv            | -               |         | 2%      | 22%              | Kharkiv         | 15% |         | 53%         |         | 33% |          |
| Kropyvnytskyi   | 16%             |         | 58%     | 17%              | Kyiv            | 14% |         | 72          | 2%      |     | 14%      |
| Chernihiv       | _               |         | 9%      | 18%              | Lviv            | 14% |         | 70          | %       |     | 17%      |
| Kherson         | _               |         | 7%      | 14%              | Zaporizhia      | 11% |         | 8           | 84%     |     | 6%       |
| Severodonetsk   | <mark>5%</mark> | 72%     |         | 23%              | Kherson         | 9%  |         | 75%         | )       |     | 17%      |
|                 | 0%              | 20% 40% | 60%     | 80% 100          | 0%              | 0%  | 20%     | 40%         | 60%     | 80% | 100% 134 |

### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities?

#### "The authorities have demonstrated high-quality paperwork."

|                 | Strongly         | agree | ■ Some | what agre | e ∎S | omewha | at disag | gree            | Strong | ly disagr | ee ∎I | Difficult | to answer |
|-----------------|------------------|-------|--------|-----------|------|--------|----------|-----------------|--------|-----------|-------|-----------|-----------|
| Vinnytsia       | 10%              |       |        | 45        | %    |        |          |                 | 16%    | 7%        | %     |           | 21%       |
| Ternopil        | 6%               |       |        | 39%       |      |        |          |                 | 34%    |           |       | %         | 13%       |
| Uzhgorod        | 4%               |       | 4      | 1%        |      |        |          | 29              | 9%     | 4         | 1%    | 22%       |           |
| Zaporizhia      | 9%               |       |        | 36%       |      |        |          | 3.              | 2%     |           | 110   | %         | 12%       |
| Lutsk           | 7%               |       | 3      | 37%       |      |        |          | 30%             | /<br>0 |           | 7%    | 19        | %         |
| Ivano-Frankivsk | 2%               |       | 36%    |           |      | 169    | %        | <mark>2%</mark> |        |           | 44%   |           |           |
| Cherkasy        | 7%               |       | 28%    |           |      | 24     | %        |                 | 9%     |           | 3     | 2%        |           |
| Khmelnytskyy    | 5%               |       | 30%    |           |      | 3      | 38%      |                 |        | 8         | %     | 20%       |           |
| Zhytomyr        | 6%               |       | 26%    |           |      | 3      | 2%       |                 |        | 14%       |       | 22%       |           |
| Poltava         | 2%               |       | 9%     |           |      |        | 40%      |                 |        | 1         | 2%    | 1         | 7%        |
| Rivne           | 6%               |       | 5%     |           |      |        | 40%      |                 |        |           | 17%   |           | 12%       |
| Sumy            | 5%               | 200   | %      |           | 279  |        |          | 12%             |        |           | 369   | %         |           |
| Mariupol        | <mark>1</mark> % | 23%   |        |           | 8%   | 4%     |          |                 |        |           | 53%   |           |           |
| Kharkiv         |                  | 22%   |        |           | 21%  |        | 10%      |                 | _      | 4         | 45%   |           |           |
| Chernihiv       | 4%               | 21%   |        |           | 28%  |        |          | 9%              |        |           | 39%   |           |           |
| Lviv            | _                | 23%   |        |           | 339  |        |          | 6%              |        |           | 39%   |           |           |
| Dnipro          | 1%               | 21%   |        |           | 31%  |        |          |                 | 1%     | _         |       | 3%        |           |
| Chernivtsi      | 4%               | 18%   |        |           | 30%  |        |          |                 | 8%     |           |       | 30%       |           |
| Kropyvnytskyi   | 1%               | 21%   |        |           | 25%  |        | 1        | 5%              |        |           |       | 38%       |           |
| Odesa           | <mark>2%</mark>  | 19%   |        |           | 8%   |        | _        |                 | 15%    |           |       | 26%       |           |
| Severodonetsk   | 1%               | 19%   |        | 18%       | _    | 12%    |          |                 |        | 49        | %     |           |           |
| Mykolaiv        | -                | 20%   |        | 20%       |      | 6%     |          |                 |        | 54%       |       |           |           |
| Kyiv            |                  | 6%    |        | 29%       |      |        |          | 25%             |        |           |       | 30%       |           |
| Kherson         | 10%              |       | 1      |           | 53%  |        | 1        | -               |        | 15%       |       | 23%       |           |
|                 | 0%               | 10%   | 20%    | 30%       | 40   | )%     | 50%      | 60              | )%     | 70%       | 80%   | 90%       | % 100%    |

Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? (continued)

#### "The authorities have demonstrated high-quality paperwork."

| Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Rivne<br>Odesa<br>Chernivtsi<br>230   | Febr<br>47%<br>39%<br>39%<br>37%<br>36%<br>36%<br>34%<br>33%<br>32%<br>30%              | ruary 2016<br>37%<br>36%<br>47%<br>44%<br>42%<br>48%<br>48%<br>37% | 50% 3%<br>23%<br>24%<br>16%<br>20%<br>24%<br>19%<br>20% | Ternopil<br>Uzhgorod<br>Zaporizhia<br>Lutsk<br>Ivano-Frankivsk<br>Cherkasy | 55<br>45%<br>45%<br>45%<br>44%<br>38%<br>35% | 18% | 2017<br>24%<br>41%<br>33%<br>43%<br>37%<br>44 | 21%<br>13%<br>22%<br>12%<br>19% |
|--|---|--|---|--|--|-----|---|---------------------------------|
| Ternopil<br>Vinnytsia<br>Cherkasy<br>Uzhgorod<br>Khmelnytskyy<br>Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Poltava<br>2<br>Rivne<br>26<br>Odesa<br>25<br>Chernivtsi | 39%         39%         37%         36%         34%         33%         32%         30% | 37%<br>36%<br>47%<br>44%<br>42%<br>48%<br>48%                      | 23%<br>24%<br>16%<br>20%<br>24%<br>19%                  | Ternopil<br>Uzhgorod<br>Zaporizhia<br>Lutsk<br>Ivano-Frankivsk<br>Cherkasy | 45%<br>45%<br>45%<br>44%<br>38%              | 18% | 41%<br>33%<br>43%<br>37%                      | 13%<br>22%<br>12%<br>19%        |
| Vinnytsia<br>Cherkasy<br>Uzhgorod<br>Khmelnytskyy<br>Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Rivne<br>Odesa<br>25<br>Chernivtsi                                   | 39%         37%         36%         34%         33%         32%         30%             | 36%<br>47%<br>44%<br>42%<br>48%<br>48%                             | 24%<br>16%<br>20%<br>24%<br>19%                         | Uzhgorod<br>Zaporizhia<br>Lutsk<br>Ivano-Frankivsk<br>Cherkasy             | 45%<br>45%<br>44%<br>38%                     |     | 33%<br>43%<br>37%                             | 22%<br>12%<br>19%               |
| Cherkasy<br>Uzhgorod<br>Khmelnytskyy<br>Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Rivne<br>26<br>Odesa<br>25<br>Chernivtsi  | 37%<br>36%<br>34%<br>33%<br>32%<br>30%  | 47%<br>44%<br>42%<br>48%<br>48%                                    | 16%<br>20%<br>24%<br>19%                                | Zaporizhia<br>Lutsk<br>Ivano-Frankivsk<br>Cherkasy                         | 45%<br>44%<br>38%                            |     | 43%<br>37%                                    | 12%<br>19%                      |
| Uzhgorod<br>Khmelnytskyy<br>Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Rivne<br>Odesa<br>Chernivtsi<br>23 <sup>9</sup>   | 36%<br>34%<br>33%<br>32%<br>30%   | 44%<br>42%<br>48%<br>48%   | 20%<br>24%<br>19%                                       | Lutsk<br>Ivano-Frankivsk<br>Cherkasy                                       | 44%<br>38%                                   |     | 37%   | 19%                             |
| Khmelnytskyy<br>Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Rivne<br>Odesa<br>Chernivtsi<br>23  | 34%<br>33%<br>32%<br>30%  | 42%<br>48%<br>48%  | 24%<br>19%  | Ivano-Frankivsk<br>Cherkasy  | 38%  |     |   |                                 |
| Dnipro<br>Lutsk<br>Ivano-Frankivsk<br>Poltava<br>Rivne<br>Odesa<br>Chernivtsi<br>23 <sup>o</sup>   | 33%<br>32%<br>30%   | 48%<br>48%   | 19%   | Cherkasy   | -  |     | 44  | .%                              |
| Lutsk Ivano-Frankivsk 3<br>Poltava 2<br>Rivne 26<br>Odesa 25<br>Chernivtsi 23  | 32%<br>30%  | 48%  |   |  | 25%  |     |   |                                 |
| Ivano-Frankivsk Poltava 2<br>Rivne 26<br>Odesa 25<br>Chernivtsi 23   | 30%   |  | _20%  |  | -  | 33% |   | 32%                             |
| Poltava 2<br>Rivne 26<br>Odesa 25<br>Chernivtsi 23   |   | 37%  |   | Khmelnytskyy   | 34%  | 469 |   | 20%                             |
| Rivne 26<br>Odesa 25<br>Chernivtsi 23  | 9%  |  | 32%   | Zhytomyr   | 32%  | 46% |   | 22%                             |
| Odesa 25<br>Chernivtsi 239   |   | 55%  | 16%   | Poltava  | 31%  |     | 2%  | 17%                             |
| Chernivtsi 239   | 6%  | 48%  | 25%   | Rivne  | 31%  |     | 57%   | 12%                             |
| -  | 5%  | 51%  | 24%   | Sumy   | 26%  | 39% |   | 36%                             |
|  |   | 46%  | 30%   | Mariupol   | 25%  | 22% | 53%   |                                 |
| Sumy 239   |   | 51%  | 26%   | Kharkiv  | 24%  | 31% | 45  |                                 |
| Zhytomyr 239   |   | 53%  | 24%   | Chernihiv  | 24%  | 37% |   | 39%                             |
| Lviv _ 21%   |   | 47%  | 32%   | Lviv   | 23%  | 38% |   | 39%                             |
| Mariupol <b>20%</b>  |   |  | 49%   | Dnipro   | 22%  | 45% |   | 33%                             |
| Kyiv 18%   |   | 0%   | 42%   | Chernivtsi   | 22%  | 49% |   | 30%                             |
| Kharkiv 18%  |   | 9%   | 43%   | Kropyvnytskyi  | 22%  | 40% | 3   | 38%                             |
| Chernihiv 18%  |   | 8%   | 25%   | Odesa  | 21%  | 53% |   | 26%                             |
| Kropyvnytskyi 15%  |   | 3%   | 32%   | Severodonetsk  | 20%  | 30% | 49%   | 0                               |
| Mykolaiv 14%   |   |  | 40%   | Mykolaiv   | -  | 26% | 54%   |                                 |
| Severodonetsk 11%  | 52  |  | 38%   | Kyiv   | 17%  | 53% |   | 30%                             |
| Kherson 10%  |   | 73%  | 17%   | Kherson  | 10%  | 68% |   | 23%                             |

#### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? "The authorities have secured investment for the local economy."

| ■ Stro            | ongly agr | ee ∎Sc | mewhat a | agree  |     | hat disag | ree | ■ Strong | ly disagree | ■ Diffi | cult to ans       | wer  |
|-------------------|-----------|--------|----------|--------|-----|-----------|-----|----------|-------------|---------|-------------------|------|
| Ivano-Frankivsk   | 6%        |        |          | 50%    |     |           |     | 19       | % 5         | %       | 21%               |      |
| Uzhgorod          | 2%        |        |          | 53%    |     |           |     | 21       | % 2         | %       | 22%               |      |
| Vinnytsia         | 12        | %      |          | 40%    |     |           |     | 20%      | 6%          |         | 22%               |      |
| Ternopil          | 5%        |        | 4        | 3%     |     |           |     | 30%      |             | 10%     | 13%               |      |
| Lutsk             | 7%        |        | 3        | 9%     |     |           |     | 28%      | 6           | %       | 20%               |      |
| Zaporizhia        | 1%        |        | 44%      | 6      |     |           |     | 32%      |             | 9%      | 15%               |      |
| Khmelnytskyy      | 5%        |        | 38%      | /<br>0 |     |           |     | 37%      |             | 7%      | 13%               |      |
| Lviv              | 4%        |        | 38%      |        |     |           |     | 1%       | 4%          |         | 22%               |      |
| Odesa             | 2%        |        | 39%      |        |     |           | 25% |          | 11%         |         | 23%               |      |
| Kharkiv           | 4%        |        | 37%      |        |     | 19        |     | 5%       |             | 34%     |                   |      |
| Zhytomyr          | 6%        |        | 33%      |        |     |           | 0%  |          |             | 5%      | 16%               |      |
| Chernihiv         | 3%        |        | 35%      |        |     | 24        | .%  |          | %           | 30      |                   |      |
| Cherkasy          | 4%        |        | 34%      |        |     | 20%       |     | 9%       |             | 33%     |                   |      |
| Mariupol          | 2%        |        | 34%      |        |     | 16%       | 7%  |          | 1.00%       | 41%     |                   |      |
| Sumy              | 6%        |        | 30%      |        |     | 30%       |     |          | 13%         | 0.00%   | 21%               |      |
| Mykolaiv          | 1%        |        | 35%      |        |     | 20%       |     | 5%       | 4.00/       | 39%     | 010/              |      |
| Chernivtsi        | 5%        |        | 29%      |        |     | 28%       |     |          | 18%         | 1 4 0/  | 21%               |      |
| Rivne             | 6%<br>7%  |        | 27%      |        |     | 41%       |     | _        | 110/        | 14%     | 26%               | %    |
| Dnipro<br>Poltava |           | 26%    | 24%      |        |     | 32%       |     |          | 11%         | 12%     | <u>20%</u><br>16% |      |
| Kropyvnytskyi     | <br>1%    | 19%    |          | 2      | 0%  | 45%       |     | 18%      |             | 32%     |                   |      |
| Severodonetsk     |           | 20%    |          | 25%    |     |           | 21% |          |             | 34%     |                   |      |
| Kyiv              | 2%        | 17%    |          |        | 32% |           |     |          | 3%          | 54%     | 21%               |      |
| Kherson           | 119       |        |          |        | 52% |           |     | 2(       | 16%         |         | 21%               |      |
|                   | 0%        | 10%    | 20%      | 30%    | 40% | 50%       | )/  | 60%      | 70%         | 80%     | 90%               | 100% |
|                   | 0 /0      | 10%    | 20%      | 30%    | 40% | 505       | /0  | 00%      | 10%         | 00%     | 90%               | 100% |

Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? (continued) "The authorities have secured investment for the local economy."

■ Agree ■ Disagree ■ Difficult to answer

|                 |     |     | Februar | y 2016   |            |
|-----------------|-----|-----|---------|----------|------------|
| Lviv            |     | 55  | %       | 28%      | <b>17%</b> |
| Vinnytsia       | _   | 44% |         | 33%      | 23%        |
| Ternopil        | _   | 43% |         | 43%      | 14%        |
| Chernivtsi      | _   | 41% |         | 43%      | 16%        |
| Uzhgorod        |     | 39% |         | 44%      | 17%        |
| Dnipro          |     | 38% |         | 47%      | 15%        |
| Lutsk           |     | 37% |         | 43%      | 19%        |
| Ivano-Frankivsk |     | 37% |         | 37%      | 26%        |
| Odesa           |     | 36% |         | 48%      | 16%        |
| Cherkasy        |     | 36% |         | 50%      | 15%        |
| Khmelnytskyy    | 3   | 30% | 4       | 3%       | 27%        |
| Kharkiv         | 2   | 29% | 31%     |          | 40%        |
| Rivne           | 2   | 8%  | 50      | 0%       | 22%        |
| Zhytomyr        | 25  | 5%  | 51      | 1%       | 24%        |
| Kyiv            | 25  | 5%  | 40%     | <b>6</b> | 35%        |
| Zaporizhia      | 22  | %   | 69      | %        | 9%         |
| Mykolaiv        | 219 | %   | 42%     |          | 37%        |
| Sumy            | 20% | 6   | 59%     |          | 21%        |
| Mariupol        | 20% | 6   | 35%     |          | 45%        |
| Poltava         | 19% | 6   |         | 71%      | 10%        |
| Kropyvnytskyi   | 18% |     | 54%     |          | 28%        |
| Chernihiv       | 16% |     | 62%     |          | 21%        |
| Kherson         | 10% |     | 73%     |          | 16%        |
| Severodonetsk   | 7%  |     | 66%     |          | 27%        |
| 1               | 0%  | 20% | 40%     | 60%      | 80% 100%   |

|                 | I     | February | y 2017 |     |        |
|-----------------|-------|----------|--------|-----|--------|
| Ivano-Frankivsk | 55%   | /<br>0   | 24%    | 21% | 6      |
| Uzhgorod        | 55%   | ,<br>)   | 23%    | 22% |        |
| Vinnytsia       | 52%   |          | 26%    | 22% |        |
| Ternopil        | 47%   |          | 40%    | 1   | 3%     |
| Lutsk           | 46%   |          | 34%    | 20% | 6      |
| Zaporizhia      | 44%   |          | 41%    | 1!  | 5%     |
| Khmelnytskyy    | 43%   |          | 44%    | 1   | 3%     |
| Lviv            | 42%   |          | 35%    | 22% |        |
| Odesa           | 41%   |          | 36%    | 23% |        |
| Kharkiv         | 41%   | í á      | 25%    | 34% |        |
| Zhytomyr        | 39%   |          | 45%    | 16  | 5%     |
| Chernihiv       | 39%   |          | 31%    | 30% |        |
| Cherkasy        | 38%   | 2        | 9%     | 33% |        |
| Mariupol        | 36%   | 22%      |        | 41% |        |
| Sumy            | 36%   | 4        | 3%     | 21% | 0      |
| Mykolaiv        | 36%   | 25%      | 6      | 39% |        |
| Chernivtsi      | 34%   |          | 45%    | 21% | 6      |
| Rivne           | 34%   |          | 56%    |     | 11%    |
| Dnipro          | 31%   | 4        | 3%     | 26% |        |
| Poltava         | 27%   |          | 57%    | 16  | %      |
| Kropyvnytskyi   | 20%   | 48%      |        | 32% |        |
| Severodonetsk   | 20%   | 46%      |        | 34% |        |
| Kyiv            | 20%   | 60       | %      | 21% | 6      |
| Kherson         | 11%   | 68%      |        | 21% | ,<br>0 |
| 0'              | % 20% | 40%      | 60%    | 80% | 100%   |

Labruary 2017

### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities?

#### "The authorities have improved the image of the city."

| ■ S                    | trongly a       | gree | Somewh | at agree  | Somew  | /hat disa | gree 🔳 🤅          | Strongly dis | sagree | ■ Diffic | ult to a  | nswer      |
|------------------------|-----------------|------|--------|-----------|--------|-----------|-------------------|--------------|--------|----------|-----------|------------|
| Kharkiv                |                 | 19%  |        |           |        | 57%       |                   |              | 6%     | 2%       | 16%       |            |
| Ternopil               | 14              | 1%   |        |           | 62     | 2%        |                   |              |        | 17%      |           | 5%         |
| Khmelnytskyy           | _               | 6%   |        |           |        | 8%        |                   |              |        | 19%      |           | <b>4</b> % |
| Vinnytsia              |                 | 23%  |        |           | L      | 49%       |                   |              | 15%    | %        | 4% 9      | %          |
| Ivano-Frankivsk        | 13              | %    |        |           | 60%    | )         |                   |              | 11%    | 4%       | 13%       |            |
| Lviv                   | 10%             | )    |        |           | 53%    |           |                   |              | 20%    | 3%       | 14%       |            |
| Odesa                  | 9%              |      |        |           | 2%     |           |                   | 19%          |        | 10%      | 10        | %          |
| Cherkasy               | 7%              |      |        | 549       |        |           |                   | 13%          | 7%     |          | 19%       |            |
| Chernihiv              | 9%              |      |        | 52%       |        |           |                   | 16%          | 5%     |          | 19%       |            |
| Mariupol               | 6%              | _    |        | 53%       |        |           |                   | 13%          | 4%     | 24       |           |            |
| Zaporizhia             | 7%              |      |        | 52%       | ,<br>D |           |                   |              | 31%    |          | 8%        | 3%         |
| Lutsk                  | _               |      |        | 44%       |        |           |                   | 26%          |        | 5%       | 16%       |            |
| Zhytomyr               | 7%              | _    |        | 42%       |        |           | 25                |              |        | 3%       | 129       | 0          |
| Dnipro                 | -               |      |        | 37%       |        |           | 25%               |              | 9%     | 0.70/    | 19%       |            |
| Mykolaiv               | 2%              |      |        | 3%        |        |           | 22%               | 6%           | 1.00/  | 27%      |           |            |
| Sumy                   | <b>7%</b>       |      |        | <u>7%</u> |        |           | 27%               | A ( 0/       | 13%    |          | 16%       | 4.0/       |
| Uzhgorod<br>Chernivtsi | <u>1%</u><br>7% |      | 429    | %<br>5%   |        |           | 28%               | 46%          | 13%    | _        | 7%<br>16% | 4%         |
| Rivne                  | <u>7%</u><br>7% |      |        | 5%        |        |           | <u>28%</u><br>38% |              | 13%    | 13%      |           | 7%         |
| Poltava                | 2%              |      | 33%    | J /0      |        | 2         | <u> </u>          |              | 12%    |          | 14%       | / /0       |
| Kropyvnytskyi          | 2%              |      | 30%    |           |        | 29%       | 7 /0              | 19%          |        |          | 20%       |            |
| Kyiv                   | 4%              |      | 25%    |           |        | 36%       |                   |              | 24%    |          | 11        | %          |
| Severodonetsk          | 2%              |      | 26%    |           | 30%    |           |                   | 17%          |        | 25       |           |            |
| Kherson                | _               | 16%  |        |           | 54%    |           |                   |              | 15%    |          | 15%       |            |
|                        | 0%              | 10%  | 20%    | 30%       | 40%    | 50%       | 60%               | 70%          | 809    | %        | 90%       | 100%       |

Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? (continued)

#### "The authorities have improved the image of the city."

■ Agree ■ Disagree ■ Difficult to answer

|                 |     |     | n aan y i |                   |     |                  |                 |     |     |         |               | ·   |                    |
|-----------------|-----|-----|-----------|-------------------|-----|------------------|-----------------|-----|-----|---------|---------------|-----|--------------------|
| Lviv            |     |     | 79%       | 13% 7%            |     |                  | Kharkiv         | / ] |     | 76%     |               | 8%  | 16%                |
| Ternopil        | _   | 73% |           | 21% 6%            |     | Ternopil         |                 |     | 75% | <b></b> |               |     |                    |
| Kharkiv         |     |     | 68%       | <b>3% 14%</b> 18% |     |                  | Khmelnytskyy    | /   |     |         | <b>22%</b> 4% |     |                    |
| Khmelnytskyy    |     | 6   | 4%        |                   | 30% | 6%               | Vinnytsia       | a ] |     | 72%     |               | 199 | <mark>% 9</mark> % |
| Vinnytsia       |     | 589 | %         |                   | 32% | 10%              | Ivano-Frankivsk |     |     | 72%     |               | 14% | 13%                |
| Dnipro          |     | 56% | 6         | 3                 | 37% | 7%               | Lviv            | /   | 63  | %       |               | 23% | 14%                |
| Ivano-Frankivsk |     | 54% | )         | 28%               |     | 18%              | Odesa           | a _ | 61% | 6       |               | 29% | 10%                |
| Odesa           | _   | 45% |           | 44%               |     | 11%              | Cherkasy        | / _ | 61% | 6       | 2             | 0%  | 19%                |
| Cherkasy        |     | 44% |           | 40%               |     | 16%              | Chernihiv       | /   | 61% | 6       | 2             | 1%  | 19%                |
| Kyiv            |     | 44% |           | 40%               |     | 16%              | Mariupol        |     | 59% | )       | 179           | 6   | 24%                |
| Lutsk           | _   | 44% |           | 37%               |     | 20%              | Zaporizhia      | a 📄 | 59% | )       | 3             | 88% | <mark>3</mark> %   |
| Chernivtsi      | _   | 42% |           | 45%               |     | 13%              | Lutsk           |     | 54% |         | 31            | %   | 16%                |
| Rivne           | _   | 41% |           | 41%               |     | 18%              | Zhytomyr        | r ] | 49% |         | 39            | %   | 12%                |
| Mariupol        | _   | 40% |           | 35%               | 2!  | 5%               | Dnipro          |     | 48% |         | 33%           |     | 19%                |
| Sumy            | _   | 34% |           | 53%               |     | 13%              | Mykolaiv        | /   | 45% |         | 28%           |     | 27%                |
| Zaporizhia      | _   | 34% |           | 62%               |     | <mark>4</mark> % | Sumy            | /   | 44% |         | 40%           |     | 16%                |
| Uzhgorod        | -   | 8%  |           | 64%               |     | 8%               | Uzhgorod        | 1 ] | 43% |         | 53            | %   | 4%                 |
| Zhytomyr        | 2   | 7%  |           | 49%               | 2   | 3%               | Chernivtsi      | i 📜 | 42% |         | 41%           |     | 16%                |
| Poltava         | -   | 5%  | 6         | 8%                |     | 6%               | Rivne           | )   | 42% |         | 50%           |     | 7%                 |
| Mykolaiv        | 24  | %   | 49        | 0%                | 27  | 7%               | Poltava         | a 🗍 | 35% |         | 51%           |     | 14%                |
| Chernihiv       | 23  | %   | 6         | 1%                |     | 16%              | Kropyvnytskyi   | i 📜 | 32% |         | 48%           |     | 20%                |
| Kropyvnytskyi   | 219 |     | 57        | 7%                | 2   | 2%               | Kyiv            | /   | 29% |         | 60%           |     | 11%                |
| Kherson         | _   |     |           | /0%               |     | 14%              | Severodonetsk   | <   | 28% |         | 47%           |     | 25%                |
| Severodonetsk   | 10% |     | 60%       |                   | 309 | %                | Kherson         | ו 📃 | 17% |         | 69%           |     | 15%                |
|                 | 0%  | 20% | 40%       | 60%               | 80% | 100%             |                 | 0%  | 20% | 40%     | 60%           | 80% | 100                |

#### February 2016

#### February 2017

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### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities?

#### "The authorities have improved public safety in the city."

|                 | Strongly  | agree | Somew | hat agree | Somew | hat dis | agree | Strongl | y disagree | Di            | fficult t     | o answer |
|-----------------|-----------|-------|-------|-----------|-------|---------|-------|---------|------------|---------------|---------------|----------|
| Khmelnytskyy    | 14        | %     |       |           | 61%   | )       |       |         |            | 17%           | 3%            | 6%       |
| Ternopil        | 7%        |       |       | 54%       |       |         |       |         |            | 5% 9%         |               |          |
| Kharkiv         | 7%        |       |       | 51%       |       |         |       | 13%     | 26         | 26%           |               |          |
| Lviv            | 4%        |       |       | 54%       |       |         |       | 21%     | 4%         | 17%           |               |          |
| Ivano-Frankivsk | 7%        |       |       | 49%       |       |         |       |         | 20% 4%     |               |               |          |
| Vinnytsia       | 11%       |       |       | 45%       |       |         |       | 24%     | 24%        |               | <b>5%</b> 14% |          |
| Lutsk           | 8%        |       |       | 45%       |       |         |       | 23%     | 6          | %             | 18%           |          |
| Mariupol        | 5%        |       |       | 45%       |       |         | 12%   | 4%      |            | 34%           |               |          |
| Sumy            | 6%        |       |       | 0%        |       |         | 27%   |         | 13         | 3%            | 149           |          |
| Zhytomyr        | 6%        |       |       | 3%        |       |         | 31%   |         |            | 14%           |               | 0%       |
| Cherkasy        | -         |       | 399   | 6         |       |         | 23%   |         | 8%         |               | 25%           |          |
| Chernihiv       | 4%        |       | 37%   |           |       |         | 26%   | 5       |            |               | 27%           |          |
| Rivne           | 5%        |       | 36%   |           | 35%   |         |       |         | 15%        |               |               |          |
| Odesa           | 6%        |       | 34%   |           |       |         | 31%   |         | 13%        |               | 16%           |          |
| Chernivtsi      | 5%        |       | 34%   |           | 33%   |         |       |         | 9%         |               | 18%           |          |
| Zaporizhia      | 1%        |       | 38%   |           | 41%   |         |       |         |            | <b>12%</b> 8% |               |          |
| Mykolaiv        | 2%        |       | 36%   |           |       | 23%     |       | 10%     |            | 30%           |               |          |
| Uzhgorod        |           |       | 36%   |           |       |         | 45%   |         |            |               | 1%            | 7%       |
| Poltava         | <u>2%</u> |       | 34%   |           |       |         | 39%   |         |            | 0%            | 149           | %        |
| Dnipro          | 10%       |       | 26%   |           |       |         | 5%    |         | 10%        |               | 20%           |          |
| Kropyvnytskyi   | 2%        |       | 29%   |           | 28%   | 6       |       | 21%     | 0          |               | 21%           |          |
| Severodonetsk   | _         |       | 29%   |           | 21%   |         | 15%   | _       |            | 33%           |               | 10/      |
| Kyiv            | 2%        | 20%   |       |           | 40%   |         |       |         | 27%        |               |               | 1%       |
| Kherson         | 14        | %     |       |           | 50%   |         |       |         | 4%         | 1             | 21%           |          |
|                 | 0%        | 10%   | 20%   | 30%       | 40%   | 50%     | 60%   | 70      | 80         | 0%            | 90%           | 100%     |

Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities? (continued)

#### "The authorities have improved public safety in the city."

■ Difficult to answer

Disagree

Agree

February 2016 66% l viv 20% 14% Khmelnytskyy 64% 31% Kyiv 50% 32% Dnipro 48% 45% 47% 27% Kharkiv Ternopil 46% 40% 4% Vinnytsia 45% 37% Cherkasy 44% 43% 13% Odesa 43% 48% 9% Mariupol 41% 35% 24% 41% 37% Lutsk 22% Ivano-Frankivsk 39% 39% 22% Chernivtsi 35% 48% 17% 35% Rivne 47% Mykolaiv 31% 44% Sumy 30% 57% 13% 28% Poltava 63% 9% Zaporizhia 26% 72% 2% Zhytomyr 25% 55% 21% Uzhgorod 21% 73% Chernihiv 20% 63% 17% Kropyvnytskyi 18% 60% 22% 11% Severodonetsk 60% 29% 10% 77% Kherson 0% 20% 60% 40% 80% 100%

| ~               |     |        | 5   |     | 6%  |  |  |
|-----------------|-----|--------|-----|-----|-----|--|--|
| Khmelnytskyy    |     | 74%    |     |     |     |  |  |
| Ternopil        | 61  | %      |     | 30% | 9%  |  |  |
| Kharkiv         | 58% | ,<br>0 | 15% | 26% |     |  |  |
| Lviv            | 58% | )      | 25% | 1   | 7%  |  |  |
| Ivano-Frankivsk | 57% | i.     | 24% | 19% |     |  |  |
| Vinnytsia       | 56% |        | 30% | 14% |     |  |  |
| Lutsk           | 53% |        | 29% | 18% |     |  |  |
| Mariupol        | 51% |        | 16% | 34% |     |  |  |
| Sumy            | 46% |        | 40% |     | 14% |  |  |
| Zhytomyr        | 45% |        | 45% |     | 10% |  |  |
| Cherkasy        | 43% |        | 32% | 25% |     |  |  |
| Chernihiv       | 42% |        | 32% | 27% |     |  |  |
| Rivne           | 41% |        | 51% |     | 8%  |  |  |
| Odesa           | 40% |        | 44% | 16% |     |  |  |
| Chernivtsi      | 39% |        | 43% | 18% |     |  |  |
| Zaporizhia      | 39% |        | 53% |     | 8%  |  |  |
| Mykolaiv        | 37% |        | 33% | 30% |     |  |  |
| Uzhgorod        | 36% |        | 57% |     | 7%  |  |  |
| Poltava         | 37% |        | 50% | 14% |     |  |  |
| Dnipro          | 35% |        | 45% | 20% |     |  |  |
| Kropyvnytskyi   | 31% |        | 48% | 21% |     |  |  |
| Severodonetsk   | 30% | 36     | %   | 33% |     |  |  |
| Kyiv            | 22% |        | 67% |     | 11% |  |  |
| Kherson         | 14% | 65%    |     | 21  |     |  |  |
|                 | I   | Ι      | I   | I   |     |  |  |
| 0%              | 20% | 40%    | 60% | 80% | 100 |  |  |

February 2017

### Do you agree or disagree with the following statements regarding the management of your city by the municipal authorities?

#### "The authorities have been responsive to citizen priorities."

|                   | Strongly         | agree | Some | what agree | Sol | mewha | at disagi | ree 🗖  | Strongly | y disagree        | Di             | ifficult to | o answer |  |
|-------------------|------------------|-------|------|------------|-----|-------|-----------|--------|----------|-------------------|----------------|-------------|----------|--|
| Vinnytsia         |                  | 22%   |      |            |     | 51    | %         |        |          | 1!                | 5%             | 4%          | 9%       |  |
| Khmelnytskyy      | 13%              | 6     |      | 58%        |     |       |           |        |          | 17                | '%             | 4%          | 9%       |  |
| Ivano-Frankivsk   | 11%              |       |      | 59%        | )   |       |           |        | 9%       | 4%                | 16%            |             |          |  |
| Ternopil          | 8%               |       |      |            |     |       |           |        | 21%      |                   | 7%             |             |          |  |
| Kharkiv           | 11%              |       | 55%  |            |     |       |           |        | 7        | % <mark>2%</mark> |                | 24%         |          |  |
| Lviv              | 7%               |       | 54%  |            |     |       |           |        | 1        | 9%                | 3%             | 17%         |          |  |
| Lutsk             | 9%               |       |      | 45%        |     | 22%   |           |        |          |                   | 4% 20%         |             |          |  |
| Odesa             | 6%               |       |      | 47%        |     |       |           | 22%    |          |                   | 0% 15%         |             |          |  |
| Mariupol          | 4%               |       |      | 48%        |     |       |           | 14% 5% |          |                   | 29%            |             |          |  |
| Zhytomyr          | 7%               |       | 41%  |            |     |       |           | 27%    |          |                   | <b>12%</b> 139 |             | 8%       |  |
| Cherkasy          | 6%               |       | 41%  |            |     |       | 1         | 7%     | 7%       |                   | 29%            |             |          |  |
| Chernihiv         | 6%               |       | 41%  |            |     |       |           | 23%    |          | 5%                | 25%            |             |          |  |
| Sumy              | 7%               |       | 35%  |            |     | 29%   |           |        |          | 12%               |                | 18%         |          |  |
| Chernivtsi        | 5%               |       | 36%  | 6          |     | 29%   |           |        |          | 11%               |                | 19%         |          |  |
| Rivne             | 6%               |       | 34%  | )          | 38% |       |           |        |          | 13%               |                | 10%         |          |  |
| Dnipro            | 9%               |       | 30%  |            |     |       | 279       | %      | 1        | 0%                |                | 24%         |          |  |
| Zaporizhia        | 1%               |       | 39%  |            |     |       | 39        | %      |          |                   | 6%             | 16%         | 0        |  |
| Poltava           | 2%               |       | 33%  |            |     |       | 39        | %      |          | 11                | %              | 15%         | 6        |  |
| Mykolaiv          | <mark>1</mark> % |       | 0%   |            |     | 26%   |           | 6%     |          |                   | 37%            |             |          |  |
| Uzhgorod          | -                | 25%   |      |            |     | 5%    |           |        |          | 9%                |                | 21%         |          |  |
| Severodonetsk     | 1%               | 23%   |      |            | 29% |       |           | 12%    |          |                   | 35%            |             |          |  |
| Kropyvnytskyi     | 1%               | 23%   |      |            | 30% |       |           | 2      | 0%       |                   | 2              | 7%          |          |  |
| Kyiv              | <mark>2%</mark>  | 18%   |      |            | 37% |       |           |        | 2        | 29%               |                | 14%         |          |  |
| Kherson           | 11%              |       |      |            | 56% |       |           |        |          | 14%               |                | 18%         |          |  |
| *This question wa | 0 <sup>'</sup> % | 10%   | 20%  | 30%        | 40% |       | 50%       | 60%    | 70       | )% 80             | 0%             | 90%         | 100%     |  |

\*This question was only included in the 2017 survey.

### Accessibility of Information on City Authorities' Activities



The Government of Canada

A PROJECT FROM THE INTERNATIONAL REPUBLICAN INSTITUTE
### How would you rate the accessibility of information from your city authorities in the following areas?

#### **City Budget**

|                 | Easily          | accessible | Somew | hat access | sible S | Somewhat ir | naccessible | Inacces                               | ssible | Difficult | to answer |
|-----------------|-----------------|------------|-------|------------|---------|-------------|-------------|---------------------------------------|--------|-----------|-----------|
| Uzhgorod        | 1%              |            | 39%   |            |         |             | 39%         |                                       |        | 11%       | 10%       |
| Ödesa           | 5%              |            | 34%   |            |         | 299         | %           | · · · · · · · · · · · · · · · · · · · | 18%    | 1         | 4%        |
| Zhytomyr        | 4%              |            | 33%   |            |         | 30%         |             | 16%                                   | %      | 179       | %         |
| Ivano-Frankivsk | 6%              |            | 30%   |            |         | 26%         |             | 9%                                    |        | 29%       |           |
| Vinnytsia       | 5%              |            | 31%   |            |         | 22%         |             | 21%                                   |        | 22%       |           |
| Lutsk           | 5%              |            | 30%   |            |         | 39%         |             |                                       | 7%     | 20%       |           |
| Sumy            | 5%              |            | 29%   |            |         | 24%         |             | 20%                                   |        | 23%       |           |
| Khmelnytskyy    | 4%              |            | 29%   |            |         | 46%         |             |                                       |        | 13%       | 8%        |
| Cherkasy        | 6%              |            | 26%   |            |         | 28%         |             | 18%                                   |        | 22%       |           |
| Severodonetsk   | 3%              |            | 29%   |            |         | 29%         |             | 15%                                   |        | 24%       |           |
| Mykolaiv        | 1%              |            | 0%    |            |         | 29%         | 7%          |                                       |        | 32%       |           |
| Chernivtsi      | 1%              |            | 0%    |            |         | 38%         |             | 10%                                   |        | 21%       |           |
| Ternopil        | 2%              |            | 3%    |            |         | 37%         |             |                                       | 24%    |           | 9%        |
| Mariupol        | 3%              | 23%        |       |            | 25%     |             | 3%          |                                       | 41%    |           |           |
| Rivne           | 4%              | 22         |       |            |         | 37%         |             | 22%                                   | /<br>0 |           | 5%        |
| Kyiv            | 6%              |            | 6     |            | 22%     |             | 32%         |                                       |        | 21%       |           |
| Kharkiv         | 1%              | 22%        |       |            | 26%     | 99          | %           |                                       | 41%    |           |           |
| Lviv            | 1%              | 22%        |       |            | 44%     | )           |             | 13%                                   |        | 20%       |           |
| Kropyvnytskyi   | <mark>2%</mark> | 21%        |       |            | 29%     |             | 24%         |                                       |        | 24%       |           |
| Poltava         | 1%              | 21%        |       |            | 40%     |             |             | 19%                                   |        | 19%       |           |
| Zaporizhia      | _               | 16%        |       |            | 42%     |             |             |                                       | 37%    |           | 5%        |
| Kherson         | _               | 15%        |       |            | )%      |             |             | 28%                                   |        | 179       | %         |
| Dnipro          | <u>2%</u>       | 13%        |       | 36%        |         |             | 27%         |                                       |        | 22%       |           |
| Chernihiv       | 1%              | 13%        |       |            | 53%     |             |             | 9%                                    |        | 24%       |           |
|                 | 0%              | 10%        | 20%   | 30%        | 40%     | 50%         | 60%         | 70%                                   | 80%    | 90%       | 100%      |

### How would you rate the accessibility of information from your city authorities in the following areas? (continued)

### **City Budget**

Difficult to answer

|                 |     |     |        | Access | sible | ■ Inac | cessible |
|-----------------|-----|-----|--------|--------|-------|--------|----------|
|                 |     | F   | ebruar | y 2016 |       |        |          |
| Zhytomyr        | •   | 37% |        | 46%    |       | 17%    |          |
| Chernivtsi      |     | 36% |        | 50%    |       | 15%    |          |
| Lutsk           |     | 34% |        | 50%    |       | 16%    |          |
| Odesa           |     | 33% |        | 58%    |       | 9%     | Ivano    |
| Kyiv            |     | 33% |        | 44%    | 2     | 4%     |          |
| Uzhgorod        | 3   | 32% |        | 62%    |       | 5%     |          |
| Sumy            | 3   | 32% |        | 55%    |       | 13%    |          |
| Cherkasy        | 3   | 32% |        | 62%    |       | 7%     | Khi      |
| Ivano-Frankivsk | 2   | 9%  |        | 51%    |       | 20%    |          |
| Khmelnytskyy    | 27  | 1%  |        | 65%    |       | 8%     | Seve     |
| Kharkiv         | 27  | 1%  | 42     | %      | 30%   | 6      |          |
| Ternopil        | 26  | %   | 5      | 7%     |       | 17%    |          |
| Vinnytsia       | 25  | %   | 5      | 2%     |       | 23%    |          |
| Lviv            | 24  | %   | 5      | 8%     |       | 17%    |          |
| Rivne           | 24  | %   |        | )%     | 26    | 5%     |          |
| Dnipro          | -   | %   | 6!     | 5%     |       | 12%    |          |
| Mykolaiv        | -   |     | 55%    |        | 27    | %      |          |
| Poltava         | 15% |     | 769    | 6      |       | 9%     |          |
| Mariupol        | _   |     | 60%    |        | 26    | 5%     | Kro      |
| Severodonetsk   | -   |     | 55%    |        | 31    | %      |          |
| Chernihiv       | 14% |     | 70%    | 6      |       | 16%    |          |
| Zaporizhia      | -   |     | 80     | 5%     |       | 1%     |          |
| Kropyvnytskyi   | _   |     | 58%    |        |       | 30%    |          |
| Kherson         | 9%  |     | 75%    | 6      |       | 16%    |          |
|                 | 0%  | 20% | 40%    | 60%    | 80%   | 100    | )%       |

| Uzhgorod        | ]   | 40% |     | 50% |     | 10%  |
|-----------------|-----|-----|-----|-----|-----|------|
| Odesa           | -   | 39% |     | 47% |     | 14%  |
| Zhytomyr        | -   | 37% |     | 46% |     | 17%  |
| Ivano-Frankivsk |     | 36% |     | 35% | 2   | 9%   |
| Vinnytsia       |     | 35% |     | 43% |     | 22%  |
| Lutsk           |     | 34% |     | 46% |     | 20%  |
| Sumy            |     | 34% |     | 43% |     | 23%  |
| Khmelnytskyy    | 3   | 33% |     | 59% |     | 8%   |
| Cherkasy        | 3   | 32% |     | 46% |     | 22%  |
| Severodonetsk   | 3   | 32% |     | 44% |     | 24%  |
| Mykolaiv        | 3   | 1%  | 3   | 7%  | 4   | 32%  |
| Chernivtsi      | 3   | 1%  |     | 48% |     | 21%  |
| Ternopil        | 3   | 0%  |     | 61% |     | 9%   |
| Mariupol        | 26  | %   | 33% |     | 41% |      |
| Rivne           | 26  | %   | 5   | 59% |     | 15%  |
| Kyiv            | 25  | %   | 5   | 64% |     | 21%  |
| Kharkiv         | 24% | %   | 36% |     | 41% |      |
| Lviv            | 23% | 6   | 56  | %   |     | 20%  |
| Kropyvnytskyi   | 23% | 6   | 53  | %   |     | 24%  |
| Poltava         | 22% | b l | 5   | 9%  |     | 19%  |
| Zaporizhia      | 16% |     | 7   | 9%  |     | 5%   |
| Kherson         | 15% |     | 68  | %   |     | 17%  |
| Dnipro          | 15% |     | 63% |     |     | 22%  |
| Chernihiv       | 13% |     | 63% |     |     | 24%  |
| C               | )%  | 20% | 40% | 60% | 80% | 100% |

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### How would you rate the accessibility of information from your city authorities in the following areas?

#### **Public Works**

| ■ E             | asily a          | ccessible | Somewh | nat accessible | e Som | ewhat in | accessible | Inaccessib | ole ∎Di | fficult to | answer |
|-----------------|------------------|-----------|--------|----------------|-------|----------|------------|------------|---------|------------|--------|
| Vinnytsia       | 6%               |           | 369    | %              |       | 19%      |            | 20%        |         | 20%        |        |
| Zhytomyr        | 4%               |           | 30%    |                |       | 33%      |            | 165        | %       | 169        | %      |
| Lutsk           | 5%               |           | 29%    |                |       | 36%      | )          | 9%         |         | 20%        |        |
| Sumy            | 7%               |           | 25%    |                | 2     | 7%       |            | 19%        |         | 22%        |        |
| Cherkasy        | 5%               |           | 27%    |                | 2     | 9%       |            | 15%        |         | 24%        |        |
| Ivano-Frankivsk | 2%               | ,<br>,    | 29%    |                | 26%   | 6        | 10%        |            |         | 32%        |        |
| Uzhgorod        | <mark>1</mark> % | 28        | 3%     |                | 46%   | ,<br>D   |            |            | 17%     | 6          | 8%     |
| Kyiv            | 6%               | 23        | 3%     | 1              | 9%    |          | 320        |            |         | 21%        |        |
| Severodonetsk   | 2%               | 24        | .%     |                | 27%   |          | 18%        |            |         | 28%        |        |
| Ternopil        | 3%               | 24        |        |                | 39%   |          |            |            | 26%     |            | 8%     |
| Chernivtsi      | 1%               | 25%       |        |                | 36%   |          |            | 14%        |         | 23%        |        |
| Odesa           | 5%               | 219       |        |                | 33%   |          |            | 24%        |         | 169        |        |
| Khmelnytskyy    | 2%               | 239       | %      |                | 51%   | %        |            |            | 15      | %          | 9%     |
| Mykolaiv        | <mark>1%</mark>  | 20%       |        | 309            |       |          | 13%        |            | 36%     |            |        |
| Poltava         | 1%               | 20%       |        |                | 3%    |          |            | 15%        |         | 21%        |        |
| Rivne           | 5%               | 15%       |        |                | 0%    |          |            | 25%        |         | 16         | %      |
| Kropyvnytskyi   | 1%               | 19%       |        | 30%            | _     |          | 25%        |            |         | 26%        |        |
| Mariupol        | 1%               | 16%       |        | 27%            |       | 10%      |            |            | 6%      |            |        |
| Chernihiv       | 1%               | 17%       |        | 48             | %     |          |            | 8%         |         | 26%        |        |
| Kharkiv         | <u>1%</u>        | 15%       |        | 28%            |       | 8%       |            | 47         | %       |            |        |
| Lviv            | -                | 15%       |        | 44%            |       | _        |            | 19%        |         | 23%        |        |
| Dnipro          | <u>2%</u>        | 13%       |        | 32%            |       |          | 33%        |            |         | 21%        | 70/    |
| Zaporizhia      | _                | 0%        |        | 48%            |       |          |            | 34         | %       | 0.0%       | 7%     |
| Kherson         | 9%               | 6         |        | 44%            |       |          |            | 27%        |         | 20%        |        |
|                 | 0%               | 10%       | 20%    | 30%            | 40%   | 50%      | 60%        | 70%        | 80%     | 90%        | 100%   |

### How would you rate the accessibility of information from your city authorities in the following areas? (continued)

### **Public Works**

|                 |     |     |         | Accessib | le Ina | accessi    | ble ■Difficul   | t to ansv | wer |        |         |
|-----------------|-----|-----|---------|----------|--------|------------|-----------------|-----------|-----|--------|---------|
|                 |     | F   | ebruary | 2016     |        |            |                 |           |     | Februa | ry 2017 |
| Sumy            | 3   | 4%  |         | 54%      | 1      | 2%         | Vinnytsia       |           | 42% |        | 39%     |
| Chernivtsi      | 3   | 4%  |         | 51%      | 1      | 5%         | Zhytomyr        |           | 34% |        | 49%     |
| Khmelnytskyy    | 3   | 1%  |         | 57%      | 1      | 1%         | Lutsk           | 3         | 34% |        | 46%     |
| Zhytomyr        | 29  | 9%  |         | 52%      | 19     | %          | Sumy            | 3         | 32% |        | 46%     |
| Lutsk           | 29  | %   |         | 54%      | 17     | '%         | Cherkasy        | 3         | 2%  |        | 44%     |
| Vinnytsia       | 28  | %   | 4       | 8%       | 24%    | %          | Ivano-Frankivsk | 3         | 1%  | 37     | %       |
| Ivano-Frankivsk | 27  | %   | 5       | 3%       | 200    | %          | Uzhgorod        | 29        | 9%  |        | 62%     |
| Kyiv            | 26  | _   | 5       | 0%       | 24%    |            | Kyiv            | 29        | 9%  |        | 51%     |
| Uzhgorod        | 23% |     |         | 73%      |        | <b>5</b> % | Severodonetsk   | 27        | %   | 4      | 6%      |
| Ternopil        | 22% |     | (       | 63%      |        | 5%         | Ternopil        | 26        | %   | ť      | 5%      |
| Dnipro          | 22% |     |         | 52%      |        | 5%         | Chernivtsi      | 26        | %   | 5      | 0%      |
| Odesa           | 22% |     |         | 59%      |        | 10%        | Odesa           | 26        | %   |        | 58%     |
| Kharkiv         | 21% |     | 45%     |          | 34%    |            | Khmelnytskyy    | 259       | %   |        | 66%     |
| Cherkasy        | 20% |     |         | 73%      |        | 8%         | Mykolaiv        | 21%       |     | 43%    |         |
| Chernihiv       | 18% |     |         | 1%       | 18     | %          | Poltava         | 21%       |     | 59%    |         |
| Rivne           | 18% |     | 50%     |          | 32%    |            | Rivne           | 20%       |     | 65%    |         |
| Poltava         | 17% |     |         | 4%       |        | 9%         | Kropyvnytskyi   | 20%       |     | 55%    |         |
| Mariupol        | 17% |     | 48%     |          | 35%    |            | Mariupol        | 17%       |     | 37%    |         |
| Lviv            | 17% |     | 629     |          | 20%    |            | Chernihiv       | 17%       |     | 57%    |         |
| Zaporizhia      | 15% |     |         | 4%       |        | 1%         | Kharkiv         | 16%       |     | 36%    | 4       |
| Kherson         | 15% |     |         | %        |        | 5%         | Lviv            | 15%       |     | 62%    |         |
| Kropyvnytskyi   | 14% |     | 55%     |          | 30%    |            | Dnipro          | 14%       |     | 65%    |         |
| Severodonetsk   | 12% |     | 58%     |          | 30%    |            | Zaporizhia      | _         |     | 83%    | 6       |
| Mykolaiv        | 11% |     | 62%     |          | 27%    |            | Kherson         | 9%        |     | 72%    |         |
|                 | 0%  | 20% | 40%     | 60%      | 80%    | 100%       |                 | 0%        | 20% | 40%    | 60%     |

148

100%

22% 24% 32%

21% 28%

36%

46%

80%

23%

### How would you rate the accessibility of information from your city authorities in the following areas?

#### Procurement for Municipal Services from the City Council, Executive Committee and Communal Housing Services

| ■ Ea            | sily ac |     | Somewh | nat accessible | e Some | ewhat ina | ccessible | Inaccessib | le ∎Di | fficult to a | answer |
|-----------------|---------|-----|--------|----------------|--------|-----------|-----------|------------|--------|--------------|--------|
| Uzhgorod        | 1%      |     | 41%    |                |        |           | 31%       |            | 22     | 2%           | 5%     |
| Sumy            | 8%      |     | 309    | %              |        | 25%       |           | 16%        |        | 20%          |        |
| Vinnytsia       | 5%      |     | 33%    |                |        | 19%       |           | 20%        |        | 23%          |        |
| Zhytomyr        | 6%      |     | 31%    |                |        | 33%       |           | 1          | 2%     | 17%          |        |
| Lutsk           | 5%      | 2   | 6%     |                |        | 34%       |           | 13%        |        | 21%          |        |
| KhmeInytskyy    | 3%      | 25% | 6      |                |        | 43%       |           |            | 18%    | 1            | 1%     |
| Cherkasy        | 4%      | 23% | )      |                | 30%    |           |           | 17%        |        | 26%          |        |
| Ivano-Frankivsk | 2%      | 24% |        |                | 29%    |           | 14%       |            |        | 31%          |        |
| Chernivtsi      | 3%      | 23% |        |                | 27%    |           | 22        |            |        | 26%          |        |
| Rivne           | 5%      | 20% |        |                | 36%    |           |           | 22%        |        | 17%          |        |
| Kropyvnytskyi   | 1%      | 24% |        |                | 29%    |           |           | 2%         |        | 25%          |        |
| Dnipro          | 3%      | 21% |        |                | 27%    |           |           | 29%        |        | 20%          |        |
| Ternopil        | 3%      | 21% |        |                | 38%    |           |           | 289        | %      |              | 1%     |
| Severodonetsk   | 3%      | 20% |        |                | 7%     |           | 20%       |            |        | 30%          |        |
| Odesa           | 5%      | 18% |        | 33             | 3%     |           |           | 27%        |        | 17%          |        |
| Kyiv            | 6%      | 16% |        | 21%            |        |           | 36%       |            |        | 22%          |        |
| Mykolaiv        | 1%      | 20% |        | 28%            |        |           | 13%       |            | 37%    |              |        |
| Poltava         | 1%      | 19% |        |                | 38%    |           |           | 20%        |        | 21%          |        |
| Mariupol        | 1%      | 17% |        | 28%            |        | 11%       |           |            | 43%    |              | 0.04   |
| Zaporizhia      | -       | 16% |        | 4              | 43%    |           |           | 31%        |        |              | 0%     |
| Chernihiv       | -       | 15% |        | 0.00%          | 49%    |           | 0.0       | 9%         |        | 27%          |        |
| Lviv            | -       | 14% |        | 39%            |        | 1.4.0/    | 20        |            | 0/     | 26%          |        |
| Kharkiv         | 1%      | 11% |        | 29%            |        | 11%       |           | 48         | %      | 200/         |        |
| Kherson         |         | 0%  | 1      | 42%            |        |           |           | 27%        |        | 20%          |        |
|                 | 0%      | 10% | 20%    | 30%            | 40%    | 50%       | 60%       | 70%        | 80%    | 90%          | 100%   |

How would you rate the ease of accessibility of information from your city authorities in the following areas? (continued)

#### Procurement for Municipal Services from the City Council, Executive Committee and Communal Housing Services

Inaccessible

Accessible

■ Difficult to answer

|                 |       | February | 2016    |        |                 |       | Februar      | y 2017 |            |
|-----------------|-------|----------|---------|--------|-----------------|-------|--------------|--------|------------|
| Chernivtsi ]    | 35%   | 6        | 49%     | 16%    | Uzhgorod        | 43%   | 0            | 53%    | 5%         |
| Lutsk           | 30%   | 5        | 51% 1   | 9%     | Sumy            | 38%   |              | 41%    | 20%        |
| Sumy            | 30%   | 43%      | % 28    | %      | Vinnytsia       | 38%   |              | 39%    | 23%        |
| KhmeInytskyy    | 29%   | 58       | 8%      | 12%    | Zhytomyr        | 37%   |              | 46%    | 17%        |
| Zhytomyr        | 28%   | 51       | 1% 2    | 21%    | Lutsk           | 31%   | 4            | 8%     | 21%        |
| Vinnytsia 🗍     | 28%   | 48%      | % 2     | 5%     | KhmeInytskyy    | 28%   |              | 61%    | 11%        |
| Dnipro          | 23%   | 62%      | 6       | 15%    | Cherkasy        | 27%   | 47%          | 0      | 26%        |
| Ivano-Frankivsk | 21%   | 56%      | 23      | 3%     | Ivano-Frankivsk | 26%   | 43%          |        | 31%        |
| Odesa           | 20%   | 68%      | %       | 11%    | Chernivtsi      | 25%   | 49%          |        | 26%        |
| Cherkasy        | 20%   | 72%      | %       | 8%     | Rivne           | 25%   | 58           | %      | 17%        |
| Kharkiv         | 20%   | 47%      | 34      | %      | Kropyvnytskyi   | 24%   | 51%          |        | 25%        |
| Kyiv            | 18%   | 57%      | 25      | %      | Dnipro          | 24%   | 56           | %      | 20%        |
| Kropyvnytskyi   | 18%   | 54%      | 28%     | 6      | Ternopil        | 24%   | 6            | 6%     | 11%        |
| Ternopil        | 18%   | 68%      |         | 15%    | Severodonetsk   | 23%   | 47%          |        | 30%        |
| Mariupol        | 17%   | 45%      | 38%     |        | Odesa           | 23%   | 60%          | ,<br>0 | 17%        |
| Poltava         | 17%   | 73       | 3%      | 9%     | Kyiv            | 21%   | 57%          | )      | 22%        |
| Uzhgorod        | 17%   | 7        | 78%     | 5%     | Mykolaiv        | 21%   | 42%          |        | 37%        |
| Rivne           | 17%   | 53%      | 30%     |        | Poltava         | 21%   | 58%          |        | 21%        |
| Chernihiv       | 16%   | 65%      | 1       | 8%     | Mariupol        | 18%   | 39%          |        | 43%        |
| Kherson         | 16%   | 70%      |         | 15%    | Zaporizhia      | 16%   | 74           | 4%     | 10%        |
| Lviv            | 14%   | 64%      | 22      | 2%     | Chernihiv       | 15%   | 58%          |        | 27%        |
| Zaporizhia      | 14%   |          | 86%     | 1%     | Lviv            | 14%   | 5 <b>9</b> % |        | 26%        |
| Mykolaiv        | 12%   | 60%      | 28%     | 6      | Kharkiv         | 13%   | 39%          | 48     | %          |
| Severodonetsk   | 8%    | 63%      | 29%     | ,<br>0 | Kherson         | 10%   | 70%          |        | 20%        |
| 09              | 0% 20 | 0% 40%   | 60% 80% | 100%   | 6 0             | % 20% | 40%          | 60% 8  | 30% 100% - |

### How would you rate the accessibility of information from your city authorities in the following areas?

#### **Contact Information of City Authorities**

| ■ Easil         | y accessib          | le ∎S  | Somewhat a        | accessible | Some | what ina   | ccessible | Inac | cessible  | ■ Dif    | ficult 1 | to answer          |
|-----------------|---------------------|--------|-------------------|------------|------|------------|-----------|------|-----------|----------|----------|--------------------|
| Khmelnytskyy    |                     | 21%    |                   |            |      | 58%        |           |      |           | 1        | 4%       | <mark>2%</mark> 4% |
| Ivano-Frankivsk |                     | 21%    |                   |            |      | 55%        |           |      |           | 11%      | 3%       | 10%                |
| Vinnytsia       | 15                  | %      |                   | 42         | 2%   |            |           | 14%  | 12%       |          | 16       | 5%                 |
| Uzhgorod        | 15%                 | ,<br>D |                   | 41         | %    |            |           | 27%  |           |          | 13%      | 4%                 |
| Ternopil        | 10%                 |        |                   | 45%        |      |            |           | 22%  |           | 15       | %        | 8%                 |
| Zhytomyr        | 11%                 |        |                   | 42%        |      |            |           | 23%  | 8         | %        | 16       | 5%                 |
| Zaporizhia      | 7%                  |        |                   | 45%        |      |            |           | 30%  |           |          | 13%      | 5%                 |
| Kropyvnytskyi   | 7%                  |        |                   | 43%        |      |            | 19%       |      | 12%       |          | 18       | %                  |
| Mariupol        | 4%                  |        | 4                 | 42%        |      | 1          | 5%        | 6%   |           | 33%      |          |                    |
| Kharkiv         | 10%                 |        |                   | 36%        |      |            | 20%       | 5%   |           | 29       |          |                    |
| Sumy            | 14%                 |        |                   | 32%        |      |            | 23%       |      | 11%       |          | 20%      |                    |
| Lutsk           | 10%                 |        |                   | 36%        |      |            | 27%       |      | 9%        |          | 18       |                    |
| Odesa           | 7%                  |        |                   | 3%         |      |            | 22%       |      | 20%       |          |          | 3%                 |
| Cherkasy        | 8%                  |        | 37                | '%         |      |            | 9%        | 12%  | 6         |          | 24%      |                    |
| Severodonetsk   | 4%                  |        | 37%               |            |      | 20%        | )         | 14%  |           |          | 25%      |                    |
| Kyiv            | 9%                  |        | 31%               |            |      | 15%        | 00/       | 24%  | 4.4.0/    |          | 21%      |                    |
| Chernivtsi      | 5%                  |        | 34%               |            |      |            | 9%        | _    | 11%       |          | 21%      |                    |
| Chernihiv       | 1%                  |        | 37%               |            |      |            | 32%       |      | 6%        |          | 24%      |                    |
| Lviv            | 6%                  |        | 31%               |            |      |            | 35%       | 1    | 7%        |          | 21%      |                    |
| Dnipro<br>Rivne | <u>5%</u><br>149    | /      | <u>32%</u><br>20% |            |      | 26%<br>35% |           |      | 8%<br>18% | ,        | 20%      | 。<br>13%           |
| Mykolaiv        | 3%                  |        | 30%               |            | 24   |            |           | %    | 107       | 。<br>33% |          | 13/0               |
| Poltava         | <u>- 3 //</u><br>9% |        | 24%               |            |      | 35%        |           | 70   | 13%       | <u> </u> | 199      |                    |
| Kherson         | 1%                  | 23%    | 24/0              |            | 42   |            |           |      | 19%       |          |          | 5%                 |
|                 | -                   |        |                   |            |      |            |           |      |           |          | 1        |                    |
|                 | 0%                  | 10%    | 20%               | 30%        | 40%  | 50%        | 60%       | 70   | % 80      | )%       | 90%      | 100%               |

### How would you rate the accessibility of information from your city authorities in the following areas? (continued)

### **Contact Information of City Authorities**

Accessible Inaccessible Difficult to answer February 2016 February 2017 Uzhaorod 71% 79% 22% Khmelnytskyy 17% 4% Khmelnytskyy 68% Ivano-Frankivsk 76% 27% 14% 10% Ivano-Frankivsk 53% 29% Vinnytsia 57% 26% 41% Ternopil 48% 11% Uzhgorod 56% 40% 4% 46% 37% Vinnytsia 55% Ternopil 37% 17% Chernivtsi 44% 44% 12% Zhytomyr 53% 31% Kviv 43% 35% 22% 52% Zaporizhia 43% Kropyvnytskyi 43% 37% Kropyvnytskyi 51% 31% 18% Kharkiv 41% 33% 26% Mariupol 46% 21% 41% 38% Lutsk 21% 46% 24% Kharkiv 29% 41% 52% Odesa 46% Sumv 34% Cherkasy 40% 52% 7% 46% 36% Lutsk 36% Rivne 40% 24% 45% 42% Odesa 13% 52% 38% Dnipro Cherkasy 45% 31% 24% Sumy 38% 51% 41% Severodonetsk 34% 25% 62% Zaporizhia 37% 1% 39% **Kviv** 40% 21% 37% 46% 17% Lviv Chernivtsi 40% 40% 21% 36% Poltava 55% 9% 38% Chernihiv 38% 33% 42% Severodonetsk 37% 42% Lviv 21% Chernihiv 32% 52% 37% Dnipro 44% Mariupol 32% 37% 31% 35% Rivne 53% 13% 51% Zhytomyr 31% Mykolaiv 33% 34% 33% 25% 48% Mykolaiv Poltava 33% 49% 19% Kherson 20% 64% 24% 62% Kherson 0% 40% 60% 20% 80% 100% 0% 20% 40% 60% 80% 100%

### How would you rate the accessibility of information from your city authorities in the following areas?

### **Projects and City Development Plans**

|                 | Easily acce     | essible | Somewh | at accessib | le ∎So | mewhat | inaccessibl | e Inacces | ssible | ■ Difficult | to answer |
|-----------------|-----------------|---------|--------|-------------|--------|--------|-------------|-----------|--------|-------------|-----------|
| Vinnytsia       | 8%              |         | 3      | 8%          |        | 1      | 7%          | 15%       |        | 22%         |           |
| Khmelnytskyy    | 9%              |         | 3      | 6%          |        |        | 30%         |           | 1!     | 5%          | 10%       |
| Sumy            | 9%              |         | 3!     | 5%          |        | 4      | 22%         | 14%       |        | 20%         |           |
| Uzhgorod        | 3%              |         | 39%    |             |        |        | 34%         |           | 1      | 5%          | 9%        |
| Ivano-Frankivsk | 4%              |         | 38%    |             |        | 24     | 4%          | 11%       |        | 23%         |           |
| Zhytomyr        | 8%              |         | 33%    |             |        | 3      | 1%          |           | 11%    | 17          | %         |
| Cherkasy        | 6%              |         | 33%    |             |        | 25%    | )           | 12%       |        | 24%         |           |
| Ternopil        | 4%              |         | 35%    |             |        | 31     | %           |           | 23%    | )           | 8%        |
| Lutsk           | 5%              |         | 33%    |             |        | 30     | %           | 11%       |        | 21%         |           |
| Odesa           | 6%              |         | 32%    |             |        | 26%    |             | 219       |        |             | 5%        |
| Zaporizhia      | 4%              |         | 32%    |             |        | 39%    | /<br>0      |           |        | 21%         | 5%        |
| Rivne           | 7%              |         | 24%    |             |        | 34%    |             | 19        | %      |             | 5%        |
| Chernivtsi      | 3%              |         | 8%     |             | 28     | 8%     |             | 17%       |        | 24%         |           |
| Severodonetsk   | 3%              |         | 7%     |             | 22%    |        | 219         | %         |        | 27%         |           |
| Mariupol        | <mark>2%</mark> | 27      |        |             | 23%    |        | 10%         |           | 38%    |             |           |
| Mykolaiv        | 2%              | 27      |        |             | 22%    |        | 15%         |           | 3      | 4%          |           |
| Dnipro          | 3%              | 24%     |        |             | 28%    |        |             | 25%       |        | 20%         |           |
| Kyiv            | 6%              |         | 1%     | 19          |        |        | 31%         |           |        | 23%         |           |
| Poltava         | <b>2%</b>       | 24%     |        |             | 36%    |        |             | 18%       |        | 21%         |           |
| Kropyvnytskyi   | 1%              | 24%     |        |             | 29%    |        | 2           | 1%        |        | 26%         |           |
| Chernihiv       | 1%              | 23%     |        |             | 42%    |        | _           | 7%        |        | 27%         |           |
| Lviv            | -               | 23%     |        | 0.40/       | 38%    | 70/    |             | 13%       | 00/    | 26%         |           |
| Kharkiv         | 2%              | 20%     |        | 24%         |        | 7%     |             |           | 8%     | 20%         |           |
| Kherson         | 14%             |         |        | 42%         |        |        |             | 24%       | 1      | 20%         |           |
|                 | 0%              | 10%     | 20%    | 30%         | 40%    | 50%    | 60%         | 70%       | 80%    | 90%         | 100%      |

# How would you rate the accessibility of information about your mayor?

|                       | Easily acces     | sible ■Sc | mewhat access | ible | Somewh | nat inac | cessible | ■ Inacces | sible ∎D          | ifficult | to answer         |
|-----------------------|------------------|-----------|---------------|------|--------|----------|----------|-----------|-------------------|----------|-------------------|
| Ivano-Frankivsk       | 15%              |           |               |      | 60%    |          |          |           | 11%               | 3%       | 11%               |
| Ternopil              | 11%              |           |               | 54%  |        |          |          |           | 25%               |          | <b>6%</b> 4%      |
| Lutsk                 | 16%              |           |               | 47%  |        |          |          | 19%       | 49                | %        | 14%               |
| Odesa                 | 11%              |           |               | 51%  |        |          |          | 22%       | ,<br>0            | 7%       | 9%                |
| Zhytomyr              | 6%               |           |               | 5%   |        |          |          | 20%       | 4%                | ,        | 15%               |
| Vinnytsia             | 10%              |           |               | 1%   |        |          |          | 18%       | 7%                |          | 15%               |
| Khmelnytskyy          | 11%              |           |               | 9%   |        |          |          | 29        |                   | 3%       | <mark>6</mark> 8% |
| Mariupol              | 7%               |           | 48%           |      |        |          | 10%      | 3%        | 32                |          |                   |
| Cherkasy              | 11%              |           | 41%           |      |        |          | 17%      | 8%        |                   | 22%      |                   |
| Mykolaiv              | 4%               |           | 48%           |      |        |          | 22%      |           | <mark>2%</mark>   | 24%      |                   |
| Zaporizhia            | 7%               |           | 44%           |      |        |          |          | 40%       |                   |          | <b>4%</b> 6%      |
| Chernivtsi            | 5%               |           | 45%           |      |        |          | 26%      |           | 5%                | 19       | %                 |
| Kharkiv               | 8%               |           | 41%           |      |        |          | 22%      | 3%        |                   | 26%      |                   |
| Severodonetsk         | 3%               |           | 45%           |      |        |          | 24%      | 5         | %                 | 23%      |                   |
| Sumy                  | 13%              |           | 34%           |      |        |          | 27%      |           | 7%                | 19       |                   |
| Kyiv                  | 12%              |           | 35%           |      |        |          | 21%      |           | 17%               |          | 5%                |
| Kropyvnytskyi         | 4%               |           | 39%           |      |        | 26       |          | 10        |                   | 21%      |                   |
| Lviv                  | 1%               |           | 41%           |      |        |          | 35%      | _         | 6%                |          | 6%                |
| Dnipro                | 7%               |           | 35%           |      |        |          | 0%       |           | 12%               |          | 6%                |
| Uzhgorod<br>Chernihiv | 1%               |           | 40%<br>39%    |      |        |          | 43%      |           | 20/               | 6%       | 9%                |
| Rivne                 | <u>2%</u><br>13% |           | 39%<br>27%    |      |        |          | 34%      |           | 3%                | _        | 22%               |
| Kherson               | 3%               | 28%       | 2770          |      |        | 3<br>42% | 5%       |           | <u>11%</u><br>12% |          | 15%<br>6%         |
| Poltava               | <u>-</u><br>4%   | 26%       |               |      |        | 42%      |          | _         | 12%               |          | 13%               |
| FUIIdVa               | 4 /0             | 20%       |               | 1    |        | 43/0     | I        |           | 14/0              |          | 13%               |
|                       | 0% 1             | 0% 2      | 0% 30%        | 40%  | % 5    | 0%       | 60%      | 70%       | 80%               | 909      | % 100             |

# How would you rate the accessibility of information about your mayor? (continued)

■ Accessible ■ Inaccessible ■ Difficult to answer

|                 | February 2016 |      |     |     |     |                  |  |  |  |
|-----------------|---------------|------|-----|-----|-----|------------------|--|--|--|
| Lutsk           |               | 65%  |     |     | 23% | 12%              |  |  |  |
| Zhytomyr        | _             | 60%  |     | 26  | 6%  | 13%              |  |  |  |
| Khmelnytskyy    | _             | 59%  |     |     | 36% | <mark>4</mark> % |  |  |  |
| Ternopil        | _             | 58%  |     | 3   | 5%  | 7%               |  |  |  |
| Sumy            | _             | 55%  |     | 35  | %   | 10%              |  |  |  |
| Lviv            | -             | 54%  |     | 34% | 6   | 12%              |  |  |  |
| Odesa           | _             | 54%  |     | 38% |     | 8%               |  |  |  |
| Ivano-Frankivsk | -             | 53%  |     | 27% |     | 20%              |  |  |  |
| Kyiv            | -             | 53%  |     | 27% |     | 21%              |  |  |  |
| Vinnytsia       |               | 52%  |     | 37% |     | 11%              |  |  |  |
| Zaporizhia      | -             | 51%  |     | 44% |     | 5%               |  |  |  |
| Chernivtsi      | -             | 50%  |     | 39% |     | 11%              |  |  |  |
| Kharkiv         |               | 50%  |     | 31% |     | 19%              |  |  |  |
| Rivne           |               | 47%  |     | 33% |     | 20%              |  |  |  |
| Dnipro          | _             | 46%  |     | 45% |     | 9%               |  |  |  |
| Cherkasy        | 4             | 15%  |     | 46% |     | 9%               |  |  |  |
| Mariupol        | 4             | 4%   | 2   | 2%  | 34% | ,<br>)           |  |  |  |
| Uzhgorod        | 4             | 4%   |     | 50% |     | 6%               |  |  |  |
| Kropyvnytskyi   | 39            | 1%   |     | 43% |     | 19%              |  |  |  |
| Chernihiv       | 32%           |      |     | 54% |     | 14%              |  |  |  |
| Poltava         | 28%           |      |     | 63% |     | 9%               |  |  |  |
| Mykolaiv        | 27%           |      | 489 | 6   | 2   | 4%               |  |  |  |
| Severodonetsk   | 24%           |      | 52% |     | 2   | 5%               |  |  |  |
| Kherson         | 15%           |      | 70% |     |     | 15%              |  |  |  |
| (               | )% 20         | )% 4 | 10% | 60% | 80% | 100%             |  |  |  |

|                 |     | герг | uary 20 | 17     |                    |
|-----------------|-----|------|---------|--------|--------------------|
| Ivano-Frankivsk |     | 76%  |         | 14     | <mark>%</mark> 11% |
| Ternopil        | 65  | 5%   |         | 30%    | 4%                 |
| Lutsk           | 63  | %    |         | 23%    | 14%                |
| Odesa           | 62  | %    |         | 29%    | 9%                 |
| Zhytomyr        | 61  | %    |         | 24%    | 15%                |
| Vinnytsia       | 60% | %    |         | 24%    | 15%                |
| Khmelnytskyy    | 59% | 6    |         | 33%    | 8%                 |
| Mariupol        | 55% |      | 13%     | 32     | 2%                 |
| Cherkasy        | 52% |      | 25%     | )      | 22%                |
| Mykolaiv        | 52% |      | 24%     |        | 24%                |
| Zaporizhia      | 51% |      | 43%     | Ď      | 6%                 |
| Chernivtsi      | 50% |      | 31%     | ,<br>D | 19%                |
| Kharkiv         | 49% |      | 25%     |        | 26%                |
| Severodonetsk   | 48% |      | 29%     |        | 23%                |
| Sumy            | 47% |      | 34%     |        | 19%                |
| Kyiv            | 47% |      | 37%     |        | 15%                |
| Kropyvnytskyi   | 43% |      | 36%     |        | 21%                |
| Lviv            | 43% |      | 42%     |        | 16%                |
| Dnipro          | 43% |      | 41%     |        | 16%                |
| Uzhgorod        | 42% |      | 49%     |        | 9%                 |
| Chernihiv       | 40% |      | 37%     |        | 22%                |
| Rivne           | 40% |      | 46%     |        | 15%                |
| Kherson         | 30% |      | 54%     |        | 16%                |
| Poltava         | 30% |      | 57%     |        | 13%                |
| -⊤<br>0%        |     | 40%  | 60%     | 80%    | 100%               |

February 2017

# How would you rate the accessibility of information about your city councilors?

| ■ Easi                | ly accessi     | ble 🔳 | Somewhat   | accessible | Som | ewhat inacce       | essible | Inacces  | sible  | Difficult t       | o answer          |
|-----------------------|----------------|-------|------------|------------|-----|--------------------|---------|----------|--------|-------------------|-------------------|
| Ternopil              | 10%            |       |            | 47%        |     |                    |         | 30%      |        | 7%                | 7%                |
| Lutsk                 | 13%            |       |            | 43%        |     |                    |         | 24%      | 59     |                   | %                 |
| Vinnytsia             | 8%             |       |            | 46%        |     |                    | 19      | %        | 9%     | 19%               |                   |
| Ivano-Frankivsk       | 9%             |       |            | 44%        |     |                    | 19      | % 3      | %      | 24%               | ,<br>)            |
| Zhytomyr              | 5%             |       |            | 47%        |     |                    |         | 27%      | 6      | % 15              | 5%                |
| Odesa                 | 6%             |       |            | 43%        |     |                    | 27      | %        | 1      | 2%                | 11%               |
| Sumy                  | 12%            |       |            | 36%        |     |                    | 23%     |          | 9%     | 19%               |                   |
| Khmelnytskyy          | 7%             |       |            | 41%        |     |                    |         | 36%      |        | 6%                | 9%                |
| Mariupol              | 4%             |       |            | 3%         |     | 17                 |         | 3%       |        | 3%                |                   |
| Kropyvnytskyi         | 5%             |       | 38%        |            |     | 27                 | '%      |          | 1%     | 20%               |                   |
| Cherkasy              | 7%             |       | 35%        | 6          |     | 22%                |         | 10%      |        | 26%               |                   |
| Severodonetsk         | 2%             |       | 39%        |            |     | 29                 |         | 5%       |        | 25%               |                   |
| Dnipro                | 4%             |       | 36%        |            |     | 27%                |         |          | 4%     | 18%               |                   |
| Kharkiv               | 6%             |       | 34%        |            |     | 25%                | _       | 3%       |        | 31%               |                   |
| Kyiv                  | 10%            |       | 28%        | 6          |     | 24%                |         | 20%      | 0      | 17%               |                   |
| Uzhgorod              | 2%             | _     | 36%        |            |     | 45%                | 0       | _        | 4 40/  | 8%                | 9%                |
| Rivne                 | 11%            | _     | 26%        |            |     | 33%                |         | 11       | 14%    | 179               | %                 |
| Chernivtsi            | 3%             |       | 34%        |            |     | 32%                |         | 2%       | 2%     | 20%               |                   |
| Mykolaiv<br>Chernihiv | 1%<br>1%       |       | 35%<br>33% |            |     | <u>31%</u><br>38%  |         | ∠%<br>4º | )/     | <u>30%</u><br>24% |                   |
| Poltava               | 4%             |       | 28%        |            |     | 43%                |         | 4        | // 11% |                   | 4%                |
| Zaporizhia            | <u>-</u><br>2% | 2     | 7%         |            |     | 43 <i>%</i><br>52% | /       |          |        | 12%               | 4 <i>//</i><br>7% |
| Lviv                  |                | 25%   | //0        |            |     | 46%                | /0      | _        | 9%     | 20%               | -                 |
| Kherson               | 1%             | 21%   |            |            |     | 48%                |         |          | 12%    | 18%               |                   |
|                       | -              |       | 0.021      | 0.00%      |     |                    | ( 6 %)  | I        |        |                   |                   |
|                       | 0%             | 10%   | 20%        | 30%        | 40% | 50%                | 60%     | 70%      | 80%    | 90%               | 100%              |

# How would you rate the accessibility of information about your city councilors? (continued)

■ Accessible ■ Inaccessible

Difficult to answer

#### February 2016

#### February 2017

| Khmelnytskyy    | 54%    |         | 39% 7%  | Ternopil        | 57%   |         | 37% 7%  |
|-----------------|--------|---------|---------|-----------------|-------|---------|---------|
| Zhytomyr        | 51%    | 35      | % 13%   | Lutsk           | 56%   | 2       | .8% 16% |
| Ternopil        | 49%    | 40      | % 12%   | Vinnytsia       | 54%   | 27      | % 19%   |
| Lutsk           | 45%    | 36%     | 19%     | Ivano-Frankivsk | 53%   | 23%     | 24%     |
| Vinnytsia       | 44%    | 39%     | 17%     | Zhytomyr        | 52%   | 33      | 3% 15%  |
| Ivano-Frankivsk | 43%    | 38%     | 18%     | Odesa           | 50%   | 3       | 9% 11%  |
| Kropyvnytskyi   | 42%    | 39%     | 19%     | Sumy            | 49%   | 33%     | 19%     |
| Mariupol        | 41%    | 25%     | 33%     | Khmelnytskyy    | 48%   | 4       | 3% 9%   |
| Chernivtsi      | 40%    | 48%     | 13%     | Mariupol        | 47%   | 20%     | 33%     |
| Sumy            | 40%    | 47%     | 13%     | Kropyvnytskyi   | 43%   | 37%     | 20%     |
| Dnipro          | 39%    | 50%     | 11%     | Cherkasy        | 42%   | 33%     | 26%     |
| Kyiv            | 39%    | 39%     | 22%     | Severodonetsk   | 41%   | 34%     | 25%     |
| Cherkasy        | 38%    | 52%     | 10%     | Dnipro          | 41%   | 42%     | 18%     |
| Kharkiv         | 35%    | 39%     | 26%     | Kharkiv         | 40%   | 29%     | 31%     |
| Odesa           | 35%    | 55%     | 11%     | Kyiv            | 38%   | 45%     | 17%     |
| Zaporizhia      | 33%    | 63%     | 4%      | Uzhgorod        | 38%   | 53%     | 9%      |
| Poltava         | 32%    | 58%     | 9%      | Rivne           | 37%   | 47%     | 17%     |
| Chernihiv       | 32%    | 52%     | 15%     | Chernivtsi      | 36%   | 44%     | 20%     |
| Lviv            | 30%    | 52%     | 18%     | Mykolaiv        | 36%   | 33%     | 30%     |
| Rivne           | 28%    | 46%     | 26%     | Chernihiv       | 34%   | 42%     | 24%     |
| Severodonetsk   | 23%    | 51%     | 26%     | Poltava         | 32%   | 55%     | 14%     |
| Uzhgorod        | 23%    | 73%     | 5%      | Zaporizhia      | 29%   | 64%     | 7%      |
| Kherson         | 20%    | 64%     | 16%     | Lviv            | 25%   | 55%     | 20%     |
| Mykolaiv        | 17%    | 59%     | 24%     | Kherson         | 22%   | 60%     | 18%     |
| C               | 0% 20% | 40% 60% | 80% 100 | % 0%            | % 20% | 40% 60% | 80% 100 |

### How would you rate the accessibility of information about your communal enterprises\*?

| Easily          | accessible | Somewhat ac | cessible | Somew  | hat inaccess | sible 🔳 | naccessible | Diffic | ult to ans  | wer  |
|-----------------|------------|-------------|----------|--------|--------------|---------|-------------|--------|-------------|------|
| KhmeInytskyy    | _          | 24%         |          |        | 54%          |         |             | 15%    | <b>3%</b>   | 5%   |
| Vinnytsia       | -          |             |          | 54%    |              |         | 10%         | 8%     | 16%         |      |
| Ivano-Frankivsk | 10%        |             |          | 56%    |              |         | 18          | % 4    | <b>%</b> 11 | %    |
| Ternopil        | 13%        |             |          | 49%    |              |         | 26          | %      | 7%          | 5%   |
| Kropyvnytskyi   | 11%        |             | 45       | 5%     |              |         | 22%         | 10%    | 11          | %    |
| Zhytomyr        | 9%         |             | 47%      | /<br>0 |              |         | 22%         | 8%     | 14%         | þ    |
| Mariupol        | 6%         |             | 50%      |        |              | 10%     | 3%          | 31%    | )           |      |
| Lutsk           | 13%        |             | 41%      | /<br>0 |              |         | 25%         | 4%     | 17%         |      |
| Severodonetsk   | _          |             | 47%      |        |              | 16%     | 9%          |        | 21%         |      |
| Uzhgorod        | 13%        |             | 41%      |        |              | 26%     | 6           | 1      | 5%          | 6%   |
| Kharkiv         | 11%        |             | 41%      |        |              | 22%     | 3%          | 0      | 24%         |      |
| Dnipro          | -          |             | 39%      |        |              | 23%     | 1           | 1%     | 18%         |      |
| Rivne           | 17         | %           | 29%      |        |              | 31%     |             |        | 12          | %    |
| Zaporizhia      | -          |             | 2%       |        |              | 40      | 1%          |        | 8%          | 5%   |
| Odesa           | _          | L           | 0%       |        |              | 31%     |             | 12%    | 1(          | D%   |
| Kyiv            | -          |             | 35%      |        |              | 0%      | 16%         |        | 18%         |      |
| Cherkasy        | _          |             | 36%      |        | 20           |         | 11%         |        | 24%         |      |
| Chernihiv       | _          | 42%         | )        |        |              | 31%     |             | 4%     | 20%         |      |
| Sumy            | -          | 32          | 2%       |        | 22%          |         | 18%         |        | 19%         |      |
| Mykolaiv        | -          | 39%         |          |        | 24%          |         | 7%          | 29     |             |      |
| Lviv            |            | 36%         |          |        |              | 84%     | 5           | 5%     | 21%         |      |
| Kherson         | _          | 36%         |          |        | 32           | 2%      |             | 14%    | 14%         |      |
| Chernivtsi      | _          | 35%         |          |        | 27%          |         | 15%         |        | 20%         |      |
| Poltava         | 6%         | 27%         |          |        | 37%          |         |             | 15%    | 15%         |      |
|                 | 0% 1       | 0% 20%      | 30%      | 40%    | 50%          | 60%     | 70%         | 80%    | 90%         | 100% |

\*Communal enterprises are services (i.e. water, heat and maintenance) which are provided by city authorities and paid for by residents.

### How would you rate the accessibility of information about your communal enterprises? (continued)

■ Accessible ■ Inaccessible ■ Difficult to answer

#### February 2016 February 2017 Khmelnytskyy 63% 30% 6% Khmelnytskyy 77% 18% 5% 53% Vinnvtsia 34% 13% Vinnytsia 67% 17% 16% Kyiv 51% 28% 21% Ivano-Frankivsk 66% 22% 11% Ternopil 48% 41% Ternopil 62% 33% Zhytomyr 47% 39% 14% Kropyvnytskyi 57% 32% 11% Kropyvnytskyi 47% 40% 13% Zhytomyr 56% 30% 14% Mariupol 46% 28% Mariupol 56% 13% 31% Chernivtsi 46% 43% 11% Lutsk 54% 29% 17% Dnipro 46% 47% Severodonetsk 54% 25% 8% 45% Lviv 35% Uzhgorod 53% 41% Ivano-Frankivsk 44% 37% Kharkiv 52% 25% 24% Poltava 44% 47% 48% 34% 9% Dnipro 18% 44% 47% 41% Kharkiv 37% Rivne 12% Zaporizhia 47% 48% 5% Lutsk 43% 37% 46% 44% Cherkasy 42% Odesa 44% Chernihiv Kyiv 46% 36% 42% 43% Cherkasy 45% 31% 41% 45% 24% Kherson Chernihiv 44% 35% 40% 36% Rivne 24% Sumv 41% 40% 19% Zaporizhia 34% 62% 3% Mykolaiv 40% 31% 29% 32% 56% Sumy 12% 40% 39% Lviv 21% Severodonetsk 31% 45% 24% 39% 46% Kherson 27% Odesa 66% 7% 39% 41% Chernivtsi Uzhqorod 23% 71% 5% 34% 52% Poltava Mykolaiv 15% 60% 40% 80% 0% 20% 60% 100% 0% 20% 40% 60% 80% 100%

# Approval of and Satisfaction with Officials and Institutions



The Government of Canada

A PROJECT FROM THE INTERNATIONAL REPUBLICAN INSTITUTE

#### **President of Ukraine**

| ■ Strongly      | appro             | ove Some | what app | prove | Somewhat | disapprove | Strongl | y disapprove | ■ Difficu | ult to a | nswer            |
|-----------------|-------------------|----------|----------|-------|----------|------------|---------|--------------|-----------|----------|------------------|
| Vinnytsia       | 3%                | 28       | 3%       |       |          | 34%        |         | 269          | %         | 1        | 0%               |
| Lviv            | 2%                | 24%      |          |       |          | 49%        |         |              | 18%       |          | 8%               |
| Lutsk           | 2%                | 22%      |          |       | 4        | 41%        |         |              | 28%       |          | 6%               |
| Ternopil        | 3%                | 22%      |          |       | 4        | 1%         |         |              | 30%       |          | 4%               |
| Chernivtsi      | 5%                | 19%      |          |       | 4        | 47%        |         |              | 25%       |          | 4%               |
| Kyiv            | <mark>2</mark> %  | 21%      |          |       | 26%      |            |         | 44%          |           |          | 7%               |
| Chernihiv       |                   | 21%      |          |       | 46%      |            |         |              | 24%       |          | 8%               |
| Poltava         | 3%                | 18%      |          |       | 37%      |            |         | 35%          |           |          | 7%               |
| Rivne           | 3%                | 18%      |          |       | 42%      |            |         | 30           | %         |          | 8%               |
| Zaporizhia      | 1%                | 19%      |          |       | 32%      |            |         | 46%          |           |          | <mark>2</mark> % |
| Kropyvnytskyi   | 4%                | 15%      |          |       | 34%      |            |         | 37%          |           | 1        | 0%               |
| Dnipro          | 3%                | 15%      |          |       | 41%      |            |         |              | 1         | 1%       |                  |
| Cherkasy        | 2%                | 16%      |          |       | 36%      |            |         |              |           | 8%       |                  |
| Uzhgorod        | 1%                | 17%      |          |       | 509      | %          |         | 20           | 0%        | 1        | 1%               |
| Khmelnytskyy    | 1%                | 16%      |          |       | 48%      |            |         |              | 32%       |          | 3%               |
| Kherson         | 2%                | 15%      |          | 3:    | 3%       |            |         | 37%          |           | 13       |                  |
| Zhytomyr        | 2%                | 14%      |          | 27%   |          |            |         | 51%          |           |          | 6%               |
| Sumy            | <mark>2%</mark>   | 13%      | 2        | 2%    |          |            | 54%     |              |           |          | 9%               |
| Ivano-Frankivsk | 1%                | 13%      |          |       | 45%      |            |         | 36%          | /<br>0    |          | 6%               |
| Severodonetsk   | -                 | 12%      |          | 34%   |          |            | 34%     |              |           | 20%      |                  |
| Kharkiv         | 1%                |          |          | 39%   |          |            |         | 40%          |           |          | 0%               |
| Mariupol        | <mark>1%</mark> 8 |          | 309      |       |          |            | 52      |              |           |          | 9%               |
| Odesa           | 1% 8              |          |          | 45%   | 0        |            |         | 39%          |           |          | 7%               |
| Mykolaiv        | 1%6%              | 6        |          | 40%   |          |            |         | 46%          |           |          | 8%               |
|                 | 0%                | 10%      | 20%      | 30%   | 40%      | 50%        | 60%     | 70%          | 80%       | 90%      | 100%             |

#### Do you approve of the work of the following government and non-government entities? (continued) **President of Ukraine**



#### Parliament of Ukraine

| ■ Stro          | ngly app                      | rove | Somewh | nat approve | Somew | hat disapp | prove      | Stro | ngly disap | prove | ■ Difficult | to answer       |  |  |  |
|-----------------|-------------------------------|------|--------|-------------|-------|------------|------------|------|------------|-------|-------------|-----------------|--|--|--|
| Vinnytsia       | 2%                            | 19%  |        | 2           | 7%    |            |            |      | 45%        |       |             | 8%              |  |  |  |
| Chernihiv       | 1%                            | 17%  |        |             | 509   | %          |            |      |            | 25%   |             | 8%              |  |  |  |
| Poltava         | 2%                            | 14%  |        |             | 44%   |            |            |      | 3          | 3%    |             | 8%              |  |  |  |
| Chernivtsi      | 3%                            | 12%  |        |             | 44%   |            |            |      |            | 37%   |             | 4%              |  |  |  |
| Zhytomyr        | <b>1</b> % 1                  | 4%   |        | 26%         |       |            |            |      | 54%        |       |             | 5%              |  |  |  |
| Lviv            | 14                            | 4%   |        |             | 50%   |            |            |      |            | 28%   |             | 8%              |  |  |  |
| Ternopil        | <mark>1% 1<sup>·</sup></mark> | 1%   |        | 42          | 2%    |            |            |      | 4          | 1%    |             | 4%              |  |  |  |
| Kyiv            | 1% 11                         |      |        | 29%         |       |            |            | ļ    | 52%        |       |             | 6%              |  |  |  |
| Sumy            | <mark>1</mark> % 10           |      | 2      | 21%         |       |            |            | 59%  |            |       |             | 8%              |  |  |  |
| Kropyvnytskyi   | 1% 9%                         |      |        | 40%         |       |            |            |      | 42%        |       |             | 8%              |  |  |  |
| Lutsk           | 1% 9%                         |      |        | 38%         |       |            |            |      | 48%        |       |             | <u>4%</u><br>6% |  |  |  |
| Kherson         | 1% 9%                         |      |        | 44%         |       |            | 39%        |      |            |       |             |                 |  |  |  |
| Uzhgorod        | 10%                           |      |        | 45%         |       |            | 42%<br>42% |      |            |       |             |                 |  |  |  |
| Dnipro          | 9%                            |      |        | 40%         |       |            |            |      | 8%         |       |             |                 |  |  |  |
| Kharkiv         | 9%                            |      |        | 39%         |       |            | 45%        |      |            |       |             |                 |  |  |  |
| Khmelnytskyy    | 8%                            |      |        | 45%         |       |            | 42%        |      |            |       |             |                 |  |  |  |
| Cherkasy        | 1% 8%                         |      |        | 36%         |       |            |            |      | 48%        |       |             | 7%              |  |  |  |
| Rivne           | <mark>2% 7%</mark>            |      |        | 43%         |       |            |            |      | 43%        | )     |             | 5%              |  |  |  |
| Zaporizhia      | 8%                            |      |        | 36%         |       |            |            |      | 55%        |       |             | 1%              |  |  |  |
| Ivano-Frankivsk | 7%                            |      |        | 45%         |       | 43%        |            |      |            |       |             | 5%              |  |  |  |
| Odesa           | 1%7%                          |      |        | 41%<br>39%  | 47% 5 |            |            |      |            |       |             |                 |  |  |  |
| Severodonetsk   | 5%                            |      | 0      |             |       |            |            |      |            | 12%   |             |                 |  |  |  |
| Mariupol        | 4%                            |      |        |             |       |            |            | 5    | 2%         |       |             | 8%              |  |  |  |
| Mykolaiv        | 3%                            |      |        | 41%         |       |            |            |      | 50%        | 1     |             | 6%              |  |  |  |
|                 | 0%                            | 10%  | 20%    | 30%         | 40%   | 50%        | 60         | 1%   | 70%        | 80%   | 90%         | 100%            |  |  |  |

**°** 163

#### Do you approve of the work of the following government and non-government entities? (continued) Parliament of Ukraine



#### **Government of Ukraine**

| ■ Strongly      | / appr | ove Som | newhat approve | Somewh | nat disapprove | Strong | ly disappro | ve 🔳 | Difficult to a | answer |
|-----------------|--------|---------|----------------|--------|----------------|--------|-------------|------|----------------|--------|
| Vinnytsia       | 3%     | 25      | 5%             | 27     | 7%             |        | 36%         |      |                | 9%     |
| Poltava         | 2%     | 16%     |                | 41%    |                |        | 329         | %    |                | 9%     |
| Chernihiv       | 1%     | 17%     |                | 48     | 3%             |        | 2           | 6%   |                | 9%     |
| Chernivtsi      | 4%     | 14%     |                | 42%    |                |        |             | 37%  |                | 4%     |
| Uzhgorod        |        | 17%     |                | 48%    |                |        |             | 31%  |                | 4%     |
| Zhytomyr        | 1%     | 16%     | 27             | %      |                |        | 52%         |      |                | 5%     |
| Ternopil        | 1%     | 14%     |                | 43%    |                |        |             | 38%  |                | 4%     |
| Zaporizhia      |        | 15%     |                | 2%     |                |        | 53%         |      |                | 1%     |
| Rivne           | 2%     | 12%     |                | 43%    |                |        | 38          | 3%   |                | 5%     |
| Kropyvnytskyi   | 1%     | 13%     |                | 35%    |                |        | 43%         |      |                | 8%     |
| Dnipro          | 1%     | 12%     | 3              | 4%     |                |        | 43%         |      |                | 9%     |
| Lviv            | -      | 13%     |                | 48%    |                |        | <u> </u>    | 9%   |                | 9%     |
| Lutsk           | -      | 13%     |                | 36%    |                |        |             | 4%   |                |        |
| Kyiv            | -      | 13%     | 30%            |        |                |        | 51%         |      |                | 7%     |
| Sumy            | _      | 11%     | 21%            |        |                | 59%    |             | 9%   |                |        |
| Kherson         | 1% 1   |         |                | 41%    |                |        | 42%         |      |                | 6%     |
| Odesa           | 1% 1   |         | 35%            |        |                |        | 50%         |      |                | 4%     |
| Kharkiv         | -      | 0%      | 399            |        |                |        | 45%         |      |                | 7%     |
| Cherkasy        | 1% 9   |         | 38%            |        |                |        | 45%         |      |                | 7%     |
| Khmelnytskyy    | 80     |         |                | 46%    |                |        | 40%         |      |                | 5%     |
| Ivano-Frankivsk | 8%     |         | 41%            | 0      |                |        | 45%         |      |                | 6%     |
| Mariupol        | 6%     |         | 32%            |        |                | 53     |             |      |                | 8%     |
| Severodonetsk   | 5%     |         | 40%            |        |                | 41% 13 |             |      |                |        |
| Mykolaiv        | 3%     |         | 43%            |        |                |        | 49%         |      |                | 6%     |
| (               | 0%     | 10%     | 20% 30         | 0% 40% | 50%            | 60%    | 70%         | 80%  | 90%            | 100%   |

#### Do you approve of the work of the following government and non-government entities? (continued) Government of Ukraine



#### **Oblast State Administration**

| Strong          | ly approv        | e ∎Son | newhat ap | prove | Someway | vhat disap | prove | Strong | ly disapprov | ve ∎Diff | icult to a | nswer  |
|-----------------|------------------|--------|-----------|-------|---------|------------|-------|--------|--------------|----------|------------|--------|
| Uzhgorod        | 2%               |        | 38%       |       |         |            |       | 36%    |              | 12%      | 11         | %      |
| Vinnytsia       | 3%               |        | 34%       |       |         | 18%        |       | 12%    |              | 32%      |            |        |
| Ternopil        | 1%               | 3      | 1%        |       |         |            | 44%   |        |              | 14%      | 10         | )%     |
| Kharkiv         | <mark>1</mark> % | 29     | 9%        |       |         | 26%        |       | 18     | 8%           | -        | 26%        |        |
| Sumy            | <b>2%</b>        | 28     | 8%        |       |         | 31%        |       |        | 24%          |          | 15%        |        |
| Ivano-Frankivsk | 1%               | 29     | %         |       |         | 27%        |       | 169    | %            | 2        | 7%         |        |
| Lutsk           | 2%               | 26     | %         |       |         | 36%        |       |        | 18%          |          | 17%        |        |
| Chernihiv       |                  | 27%    |           |       | 28      | 8%         |       | 11%    |              | 34%      |            |        |
| Kropyvnytskyi   | 1%               | 25%    |           |       | 28      | %          |       | 20%    | 6            |          | 25%        |        |
| Chernivtsi      | 3%               | 23%    | 6         |       |         | 38%        |       |        | 21%          |          | 15%        |        |
| Lviv            |                  | 26%    |           |       |         | 41%        |       |        | 11%          |          | 22%        |        |
| Poltava         | 1%               | 24%    |           |       | 39%     |            |       |        | 21%          |          | 15%        |        |
| Mykolaiv        |                  | 25%    |           |       | 33%     |            |       |        | 23%          |          | 19%        |        |
| Cherkasy        | 1%               | 23%    |           |       | 31%     |            |       | 20     | %            |          | 25%        |        |
| Mariupol        | 1%               | 22%    |           |       | 26%     |            | 139   | %      |              | 38%      |            |        |
| Dnipro          | <mark>2</mark> % | 20%    |           |       | 37      |            |       |        | 22%          |          | 18%        |        |
| Zhytomyr        | 1%               | 21%    |           |       | 37      |            |       |        | 26%          |          | 15%        |        |
| Zaporizhia      |                  | 21%    |           |       |         | 47%        |       |        |              | 21%      | 1(         | 0%     |
| Khmelnytskyy    | 1%               | 20%    |           |       | 43%     | /<br>D     |       |        | 2            | 6%       | 1(         | 0%     |
| Severodonetsk   | _                | 20%    |           |       | 28%     |            | 17    | %      |              | 35%      |            |        |
| Rivne           | 3%               | 17%    |           |       |         | 3%         |       |        | 24%          |          | 13%        | ,<br>) |
| Odesa           |                  | 16%    |           |       | 39%     |            |       |        | 24%          |          | 20%        |        |
| Kherson         |                  | 6%     |           |       | 45%     |            |       |        | 28%          |          | 11         | %      |
| Kyiv            | 7%               |        | 22%       |       |         | 31%        |       |        |              | 39%      |            |        |
|                 | 0%               | 10%    | 20%       | 30%   | 40%     | % 50       | )%    | 60%    | 70%          | 80%      | 90%        | 100%   |

#### Do you approve of the work of the following government and non-government entities? (continued) Oblast State Administration



#### **Oblast Council**

| ■ Strong        | ly approv        | e Som | ewhat a | oprove | Somew | vhat disaj | oprove | Stron | gly disappro <sup>,</sup> | ve 🔳 | Difficult | to answer |
|-----------------|------------------|-------|---------|--------|-------|------------|--------|-------|---------------------------|------|-----------|-----------|
| Vinnytsia       | 3%               |       | 34%     |        |       | 19%        |        | 11%   |                           | 33   | 3%        |           |
| Ternopil        | <mark>1</mark> % | 3     | 3%      |        |       |            | 44%    | %     |                           | 1    | 2%        | 10%       |
| Lutsk           | 4%               |       | 30%     |        |       | 3          | 3%     |       | 16%                       |      | 18        | 3%        |
| Ivano-Frankivsk | 1%               | 32    | 2%      |        |       | 29%        |        |       | 11%                       |      | 27%       |           |
| Sumy            | <mark>2%</mark>  | 3(    | )%      |        |       | 30%        |        |       | 22%                       |      | 1         | 6%        |
| Uzhgorod        | <mark>2%</mark>  | 29    | %       |        |       | 4          | 41%    |       |                           | 15%  |           | 13%       |
| Kharkiv         | 1%               | 30    |         |        |       | 25%        |        | 17    | '%                        |      | 26%       |           |
| Chernihiv       | 1%               | 28%   |         |        | 2     | .5%        |        | 9%    |                           | 36%  |           |           |
| Zhytomyr        | 2%               | 27%   |         |        |       | 31%        |        |       | 25%                       |      |           | 15%       |
| Chernivtsi      | 4%               | 24%   | )       |        |       | 38%        |        |       | 20%                       |      |           | 15%       |
| Cherkasy        | 1%               | 25%   |         |        | 30%   |            |        | 1     | 8%                        |      | 25%       |           |
| Rivne           | 4%               | 23%   | )       |        | 39%   |            |        |       | 21                        |      |           | 13%       |
| Zaporizhia      | -                | 27%   |         |        | 41%   |            |        |       |                           | 22%  |           | 10%       |
| Lviv            | 269              |       |         |        | 40%   |            |        |       | 11%                       |      | 23%       |           |
| Kropyvnytskyi   | <mark>1</mark> % | 24%   |         |        | 27%   |            |        | 20%   |                           |      | 27%       |           |
| Mykolaiv        | _                | 25%   |         |        | 33    | 3%         |        |       | 22%                       |      | 20        |           |
| Poltava         | 1%               | 23%   |         |        |       | 41%        |        |       | 20%                       |      |           | 6%        |
| Odesa           | 1%               | 21%   |         |        | 35%   |            |        |       | 23%                       |      | 19        |           |
| Dnipro          | 1%               | 21%   |         |        |       | 11%        |        | _     | 17%                       |      | 21%       | 6         |
| Mariupol        | 1%               | 20%   |         |        | 26%   |            | 11%    |       |                           | 42%  |           |           |
| Khmelnytskyy    | 1%               | 20%   |         |        |       | 49%        |        | _     |                           | 19%  |           | 10%       |
| Kherson         | -                | 19%   |         |        | 42%   |            |        |       | 24%                       |      |           | 14%       |
| Severodonetsk   | 14               |       | 21      | %      | 9%    |            |        |       | 55%                       | 400/ |           |           |
| Kyiv            | 7%               | 1     | 0%      |        |       | 30%        |        | 1     |                           | 42%  |           |           |
|                 | 0%               | 10%   | 20%     | 30%    | 40%   | ы́ 50      | )%     | 60%   | 70%                       | 80%  | 90%       | 6 100%    |

#### Do you approve of the work of the following government and non-government entities? (continued) Oblast Council



Mayor

| ■ Strong               | gly approve | Somewhat          | t approve | Somewhat | t disapprov | e ■Stror | ngly disappi | rove ■Diff        | ficult to a | nswer            |
|------------------------|-------------|-------------------|-----------|----------|-------------|----------|--------------|-------------------|-------------|------------------|
| Kharkiv                |             | 24%               |           |          | 51%         |          |              | 13%               | 4%          | 8%               |
| Ivano-Frankivsk        | 12%         |                   |           | 62%      |             |          |              | 13%               | 5%          | 9%               |
| Odesa                  | 13%         |                   |           | 56%      |             |          |              | 17%               | 8%          | 6%               |
| Ternopil               | 10%         |                   |           | 59%      |             |          |              | 22%               | 6%          | 4%               |
| Cherkasy               | 14%         |                   |           | 54%      |             |          | 13           | % 8%              | 6 11        | %                |
| Mariupol               | 11%         |                   |           | 52%      |             |          | 16%          | 4%                | 17%         |                  |
| Khmelnytskyy           | 6%          |                   | 54        |          |             |          | 21%          | 6%                | 13%         | 0                |
| Lutsk                  | 12%         |                   |           | 48%      |             |          | 20%          | 8%                |             |                  |
| Vinnytsia              | 5%          |                   | 53%       |          |             |          | 22%          | 9%                | 11          | %                |
| Chernihiv              | 5%          |                   | 48%       |          |             | 199      | %            | 6%                | 20%         |                  |
| Lviv                   | 2%          |                   | 44%       |          |             | 32%      |              | 11%               | 11          | %                |
| Dnipro                 | 9%          |                   | 36%       |          |             | 27%      |              | 12%               | 16%         |                  |
| Zhytomyr               | 7%          |                   | 37%       |          |             | .5%      |              | 4%                | 17%         |                  |
| Sumy                   | 6%          |                   | 36%       |          | 2           | 5%       |              | 18%               | 15%         |                  |
| Mykolaiv               | 4%          |                   | 8%        |          |             | 33%      |              | 12%               | 14%         |                  |
| Zaporizhia             | 7%          |                   | 34%       |          |             | 38%      |              | 1 40/             | 18%         | 2%               |
| Chernivtsi             | <u>6%</u>   | 32                | 2%        |          |             | 39%      | 2.40/        | 14%               |             | 9%               |
| Kropyvnytskyi<br>Rivne | 2%<br>7%    | <u>33%</u><br>27% | ,         |          | 25%<br>40%  |          | 24%          | 100/              | 16%         | 8%               |
| Kivie                  | 4%          | 29%               | 0         |          | 40%<br>30%  | _        |              | <u>19%</u><br>30% |             | o <i>‰</i><br>7% |
| Uzhgorod               | 1%          | 32%               |           |          | 46%         |          |              | 10%               |             |                  |
| Poltava                | 1%          | 23%               |           | 41       |             |          |              | 27%               |             | 8%               |
| Severodonetsk          | 3%          | 20%               |           | 35%      | 70          |          | 5%           |                   | 7%          | 570              |
| Kherson                | <u>2%</u>   | 21%               |           | 42%      | /           |          | 19%          |                   | 17%         |                  |
|                        | +           |                   | 2000      | I        | I           | ( 00)    | 1            |                   | Ι           |                  |
|                        | 0% 1        | 0% 20%            | 30%       | 40%      | 50%         | 60%      | 70%          | 80%               | 90%         | 100%             |





#### **Executive Committee**

| Strong          | ly approve                | Somewh | at approve | Somewh | at disapprove | Strongly | y disapprove | ■ Difficul | t to answer |
|-----------------|---------------------------|--------|------------|--------|---------------|----------|--------------|------------|-------------|
| Ivano-Frankivsk | 3%                        |        | 50%        |        |               | 18%      | 6%           | 23%        | 0           |
| Vinnytsia       | 4%                        |        | 47%        |        |               | 21%      | 10%          |            | 18%         |
| Ternopil        | 3%                        |        | 48%        |        |               | 30%      | ,<br>)       | 8%         | 11%         |
| Kharkiv         | 7%                        |        | 42%        |        |               | 21%      | 11%          | 1          | 9%          |
| Mariupol        | 3%                        |        | 45%        |        | 19            | 9%       | 5%           | 28%        |             |
| Odesa           | 3%                        |        | 43%        |        | 3             | 0%       | 1            | 0%         | 14%         |
| Chernihiv       | 1%                        | 4      | 1%         |        | 23%           |          | 7%           | 28%        |             |
| Lutsk           | 5%                        |        | 85%        |        | 28%           |          | 9%           | 23%        | )<br>D      |
| Cherkasy        | 7%                        |        | 29%        |        | 27%           |          | 9%           | 27%        |             |
| Zaporizhia      | 1%                        | 33%    |            |        | 40%           |          |              | 22%        | 4%          |
| Dnipro          | 3%                        | 31%    |            |        | 30%           |          | 18%          |            | 8%          |
| Khmelnytskyy    | 1%                        | 32%    |            |        | 46%           |          |              | 10%        | 11%         |
| Zhytomyr        | <mark>_2%</mark>          | 30%    |            |        | 29%           |          | 20%          |            | 18%         |
| Sumy            | <mark>_2%</mark>          | 30%    |            |        | 29%           |          | 22%          |            | 17%         |
| Kropyvnytskyi   | 1%                        | 30%    |            |        | 25%           | 21%      |              | 24%        |             |
| Mykolaiv        | -                         | 29%    |            |        | 34%           |          | 15%          | 21         |             |
| Chernivtsi      | 4%                        | 24%    |            |        | 35%           | _        | 18%          |            | 9%          |
| Lviv            | -                         | 27%    |            |        | 39%           | _        | 8%           | 25%        |             |
| Rivne           | 7%                        | 20%    |            |        | 40%           |          | 20%          | 0/         | 14%         |
| Uzhgorod        | -                         | 25%    |            |        | 47%           | _        | 15           | %          | 14%         |
| Poltava         | _                         | 23%    |            |        | 3%            | 1 70/    | 18%          | 2.00/      | 16%         |
| Severodonetsk   | <b>1%</b> 16 <sup>°</sup> | %      |            | 38%    |               | 17%      | 170/         | 28%        | 00/         |
| Kherson         | 14%                       |        | 250/       | 49%    |               | 33%      | 17%          |            | 0%          |
| Kyiv            | 12%                       |        | 35%        |        |               | 33%      |              |            | 0%          |
|                 | 0% 10                     | 0% 20% | % 30%      | 40%    | 50%           | 60%      | 70% 8        | 0% 90      | 0% 100%     |

### **Executive Committee**



### **City Council**

■ Strongly approve ■ Somewhat approve ■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer 3% Ivano-Frankivsk 54% 22% 5% 16% 4% 51% 22% Vinnytsia 10% 14% Kharkiv 7% 47% 20% 6% 19% 5% Ternopil 47% 34% 7% Mariupol 3% 18% 6% 47% 26% Lutsk 6% 43% 26% 9% 15% 4% Odesa 43% 30% 12% 11% Cherkasy 7% 37% 23% 12% 21% Chernihiv 1% 43% 22% 7% 26% Zhytomyr 3% 35% 24% 18% 20% Khmelnytskyy 2% 34% 45% 9% 10% Dnipro 3% 31% 33% 15% 17% Lviv 34% 39% 19% 7% 3% 28% 21% Sumy 31% 17% Zaporizhia 43% 23% 2% 30% Kropyvnytskyi 2% 29% 25% 21% 24% 40% Rivne 6% 24% 16% 14% Chernivtsi 4% 27% 36% 22% Uzhgorod 1% 28% 48% 13% Mykolaiv 27% 37% 18% 18% Poltava 1% 21% 22% 45% 11% Kyiv 1% 16% 35% 33% 16% Severodonetsk 1% 13% 42% 19% 26% **Kherson** 12% 50% 19% 18% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

#### Do you approve of the work of the following government and non-government entities? (continued) City Council



### **Communal Enterprises**

| ■ Stroi         | ngly ap          | prove | Somewhat | t approve | Somewha | at disapprov | e ∎Str | ongly disap | prove | Difficult | to answer |
|-----------------|------------------|-------|----------|-----------|---------|--------------|--------|-------------|-------|-----------|-----------|
| Vinnytsia       | 3%               |       |          | 50%       |         |              |        | 26%         |       | 12%       | 9%        |
| Ternopil        | 2%               |       | 4        | -5%       |         |              | 3      | 36%         |       | 13%       | 3%        |
| Mariupol        | 1%               |       | 39%      |           |         | 26%          |        | 15%         |       | 20%       |           |
| Ivano-Frankivsk | 2%               |       | 38%      |           |         |              | 38%    |             | 10    | )% 1      | 2%        |
| Kharkiv         | 2%               |       | 36%      |           |         | ŝ            | 39%    |             | 1     | 3%        | 10%       |
| Lviv            | 1%               |       | 36%      |           |         | 38           | %      |             | 12%   | 1         | 3%        |
| Lutsk           | 2%               |       | 33%      |           |         | 34%          |        |             | 17%   | 1         | 3%        |
| Kropyvnytskyi   | 1%               |       | 33%      |           |         | 30%          |        | 2           | 2%    | 13        | 3%        |
| Severodonetsk   | 1%               |       | 33%      |           |         | 36%          |        |             | 16%   | 15        | %         |
| Dnipro          | 3%               |       | 30%      |           |         | 35%          |        |             | 20%   | 1         | 2%        |
| Chernihiv       | 1%               |       | 33%      |           |         | 37%          |        |             | 14%   | 16%       | 0         |
| Rivne           | 6%               |       | 26%      |           |         | 42%          |        |             | 19    | %         | 7%        |
| Cherkasy        | 1%               | 28    | 8%       |           | 3       | 3%           |        | 20%         |       | 18%       |           |
| Khmelnytskyy    | 1%               | 25%   | )        |           |         | 49%          |        |             |       | 22%       | 3%        |
| Mykolaiv        |                  | 23%   |          |           | 36%     |              |        | 20%         |       | 21%       |           |
| Poltava         | 1%               | 21%   |          |           | 47%     | 6            |        |             | 20%   |           | 10%       |
| Odesa           | 1%               | 21%   |          |           | 459     | 6            |        |             | 28%   |           | 6%        |
| Chernivtsi      | 1%               | 20%   |          |           | 40%     |              |        |             | 33%   |           | 6%        |
| Zhytomyr        | 1%               | 16%   |          |           | 45%     |              |        |             | 32%   |           | 5%        |
| Kherson         | <mark>1</mark> % | 15%   |          |           | 55%     |              |        |             | 20%   |           | 8%        |
| Uzhgorod        | <mark>1</mark> % | 13%   |          | 41        | 1%      |              |        | 399         | %     |           | 7%        |
| Kyiv            | _                | 12%   |          | 43        | 8%      |              |        | 37%         | 6     |           | 8%        |
| Sumy            | 1% 8             | %     |          | 42%       |         |              |        | 38%         |       | 1         | 2%        |
| Zaporizhia      | 9%               | 6     | 1        | 41%       |         |              |        | 47%         | 6     |           | 3%        |
|                 | 0%               | 10%   | 20%      | 30%       | 40%     | 50%          | 60%    | 70%         | 80%   | 90%       | 100%      |

\*Communal enterprises are services (i.e. water, heat and maintenance) which are provided by city authorities and paid for by residents.

#### Do you approve of the work of the following government and non-government entities? (continued) Communal Enterprises



Police

| ■ Strong        | ly approve | Some | what ap | prove | Somew | hat disa | pprove | Stron | gly disapp | rove | Difficult t | o answer |
|-----------------|------------|------|---------|-------|-------|----------|--------|-------|------------|------|-------------|----------|
| Ternopil        | 8%         |      |         |       | 58%   |          |        |       |            | 22%  | 8           | 3% 3%    |
| Ivano-Frankivsk | 8%         |      |         |       | 57%   |          |        |       | 15%        | 5%   | 6 1         | 5%       |
| Vinnytsia       | 8%         |      |         | 4     | 7%    |          |        | 200   | %          | 10%  | 16          | 5%       |
| Rivne           | 12%        |      |         | 419   | %     |          |        |       | 32%        |      | 9%          | 6%       |
| Poltava         | 7%         |      |         | 46%   |       |          |        |       | 29%        |      | 9%          | 10%      |
| Lutsk           | 12%        |      |         | 41%   | 1     |          |        | 22%   | /<br>0     | 15   | %           | 10%      |
| Lviv            | 4%         |      |         | 47%   |       |          |        | 26%   | %          | 5%   | 199         | %        |
| Khmelnytskyy    | 3%         |      |         | 7%    |       |          |        | 32    | 2%         |      | 12%         | 5%       |
| Chernivtsi      | 8%         |      |         | 41%   |       |          |        | 29%   | ,<br>)     |      | 14%         | 8%       |
| Uzhgorod        | 2%         |      | 47      |       |       |          |        | 28%   |            | 5%   | 19%         |          |
| Kherson         | 2%         |      | 45%     |       |       | 31%      |        |       |            |      | 1%          | 11%      |
| Dnipro          | 11%        |      |         | 5%    |       | 30%      |        |       |            | 12%  |             | 12%      |
| Kropyvnytskyi   | 5%         |      | 41      |       |       |          | 21     |       | 10         | 5%   | 17          |          |
| Zhytomyr        | -          |      | 39      | %     |       |          |        | 1%    |            |      | 7%          | 8%       |
| Sumy            | 4%         |      | 38%     |       |       |          | 27%    | 6     |            | 15%  | 17          | 1%       |
| Kyiv            | 6%         |      | 36%     | )     |       |          | 25%    |       |            | 23%  |             | 11%      |
| Cherkasy        | 4%         |      | 38%     |       |       |          | 25%    |       | 13%        |      | 21%         |          |
| Mykolaiv        | 1%         |      | 37%     |       |       |          | 27%    |       | 17%        |      | 189         |          |
| Chernihiv       | 2%         |      | 34%     |       |       |          | 32%    |       | 11         | %    | 20%         |          |
| Kharkiv         | 4%         |      | 32%     |       |       |          | 33%    |       | 7%         |      | 24%         |          |
| Odesa           | 4%         |      | 0%      |       |       |          | 6%     |       |            | 22%  |             | 8%       |
| Mariupol        | 4%         |      | 9%      |       |       | 24%      |        | 5%    |            | 39%  |             |          |
| Severodonetsk   | 3%         | 30   | )%      |       |       | 26%      |        |       | 15%        |      | 26%         | 0.01     |
| Zaporizhia      | 3%         | 26%  |         |       |       | 37%      |        |       |            | 31%  | D           | 3%       |
|                 | 0% 1       | 0%   | 20%     | 30%   | 40%   | Ę        | 50%    | 60%   | 70%        | 80%  | 90%         | 100%     |

#### Do you approve of the work of the following government and non-government entities? (continued) Police


| Strong            | y approve | Somewh            | at approve | Somewha | t disapprove | e Strong | ly disapprov | e ∎Diffi | cult to          | answer |
|-------------------|-----------|-------------------|------------|---------|--------------|----------|--------------|----------|------------------|--------|
| Uzhgorod          | 12%       |                   |            |         | 69%          |          |              | 4%1      | % 1 <sub>4</sub> | 4%     |
| Ternopil          | 11%       |                   |            | 60%     |              |          |              | 16%      | 4%               | 9%     |
| Ivano-Frankivsk   | 159       | %                 |            | 51%     |              |          | 16%          | 4%       | 14               | 4%     |
| Lviv              | 7%        |                   |            | 58%     |              |          | 13%          | 3%       | 19%              |        |
| Lutsk             | 16        | %                 |            | 45%     |              |          | 15%          | 8%       | 15               | %      |
| Mykolaiv          | 14%       |                   |            | 46%     |              | 7%       | 4%           | 29       | 9%               |        |
| Zhytomyr          | 11%       |                   |            | 48%     |              |          | 18%          | 15%      |                  | 8%     |
| Khmelnytskyy      | 7%        |                   |            | 50%     |              |          | 23%          | 8%       |                  | 11%    |
| Kropyvnytskyi     | 9%        |                   |            | 48%     |              | 12%      |              |          | 25%              |        |
| Vinnytsia         | 13%       |                   |            | 44%     |              | 13%      |              |          | 24%              |        |
| Rivne             | 14%       |                   |            | 40%     |              |          | 27%          | 7%       |                  | 11%    |
| Sumy              | -         |                   | 49%        |         |              | 22       |              | 14%      |                  | 11%    |
| Poltava           | 10%       |                   | 41         |         |              | 21%      | 8%           |          | 21%              |        |
| Kharkiv           | 8%        |                   | 43%        |         |              | 17%      | 10%          |          | 23%              |        |
| Chernivtsi        | 6%        |                   | 40%        |         |              | 22%      | 10%          |          | 21%              |        |
| Zaporizhia        | 5%        |                   | 41%        |         | 4.4.0/       | 32%      |              | 11%      |                  | 12%    |
| Severodonetsk     | 11%       |                   | 35%        |         | 11%          | 8%       | 0%           | 35%      | 040/             |        |
| Kherson           | 6%        | _                 | 39%        |         | 1/0          | 25%      | 9%           | _        | 21%              |        |
| Kyiv              | 10%       | _                 | 35%        |         | 16%          |          | 17%          |          | 22%              |        |
| Dnipro            | -         |                   | 36%        |         |              | 26%      | 11%          |          | 20%              |        |
| Chernihiv         | 2%        |                   | 37%        |         | 24%          |          | 7%           | 29       |                  |        |
| Cherkasy<br>Odesa | <u>6%</u> | <u> </u>          | 34%        |         | 21%          | 8%       | 。<br>18%     | 32%      | 。<br>22%         |        |
| Mariupol          | 5%<br>7%  | <u>26%</u><br>20% |            | 23%     | 29%<br>7     | 0/       | 10%          | 42%      | 2270             |        |
| iviai iupoi       |           |                   |            |         |              | 1        |              | 42/0     | 1                |        |
|                   | 0%        | 10% 20            | D% 30%     | % 40%   | 50%          | 60%      | 70%          | 80%      | 90%              | 100%   |

#### Do you approve of the work of the following government and non-government entities? (continued) National Guard



Army

| ■ Strong        | gly approve       | Somew | hat approve       | Somewill | nat disappr | ove ∎Str  | ongly dis | approve | ■ Difficu      | ilt to ai           | nswer             |
|-----------------|-------------------|-------|-------------------|----------|-------------|-----------|-----------|---------|----------------|---------------------|-------------------|
| Uzhgorod        | 2                 | 21%   |                   |          | 6           | 5%        |           |         | 3%             | 1 <mark>%</mark> 10 | %                 |
| Lviv            | 14                | %     |                   |          | 679         | %         |           |         | 8%             | <mark>2%</mark> 9   | %                 |
| Ivano-Frankivsk | 28                | 8%    |                   |          | 5           | 1%        |           |         | 7% 5%          | 10                  | %                 |
| Ternopil        | 179               | %     |                   |          | 60%         |           |           |         | 13%            | 6%                  | 5%                |
| Lutsk           | _                 | 3%    |                   |          | 42%         | )         |           | 1       | 3%             | 7%                  | 5%                |
| Mykolaiv        | -                 | %     |                   |          | 51%         |           |           | 4% 4%   | 4              | 20%                 |                   |
| Zaporizhia      | -                 |       |                   | -        | 58%         |           |           |         | 2%             |                     | <mark>6</mark> 3% |
| Kropyvnytskyi   | -                 |       |                   |          | 51%         |           |           | 7% 7%   |                | 17%                 |                   |
| Khmelnytskyy    | -                 |       |                   | 58%      |             |           |           | 17%     |                |                     | 6%                |
| Vinnytsia       | -                 | 9%    |                   | 48       | 3%          |           |           | 12%     | 10%            | 119                 | ·                 |
| Rivne           |                   | 8%    |                   |          | 38%         |           |           | 21%     | 11%            | 8%                  | 5%                |
| Kyiv            | -                 | 1%    |                   |          | 41%         |           | 13%       |         |                | 11                  |                   |
| Zhytomyr        | -                 |       |                   | 49%      |             |           |           | 16%     | 12%            |                     | 7%                |
| Chernivtsi      | _                 |       |                   | 45%      | )           |           |           | 16%     | 8%             | 119                 |                   |
| Poltava         | _                 | _     |                   | 47%      |             |           | 21        |         | 7%             | 13%                 |                   |
| Cherkasy        | -                 |       |                   | 47%      |             |           | 13%       | 7%      |                | 20%                 |                   |
| Kherson         | -                 |       | 49                |          |             |           | 18%       | 8%      | _              | 16%                 |                   |
| Chernihiv       |                   |       | 53%               |          |             | 00/       | 18%       | 7%      |                | 19%                 |                   |
| Severodonetsk   | -                 | _     |                   | 42%      |             | 8%        | 6%        | 1.00/   | 31%            |                     |                   |
| Kharkiv         | _                 | _     |                   | 2%       |             | 16        |           | 10%     |                | 20%                 |                   |
| Dnipro          | -                 |       | 43                | %        |             | 20        |           | 9%      |                | 18%                 | 0/                |
| Sumy<br>Odesa   | 5%<br>10%         |       | 41%               |          |             | 29%       |           | 13%     | 15%            | 10<br>20%           | 70                |
| Mariupol        | <u>10%</u><br>14% |       | <u>34%</u><br>23% |          | 19%         | 24%<br>7% |           |         | <u>،</u><br>8% | 20%                 |                   |
| iviai iupui     |                   |       |                   |          |             |           |           | I       |                |                     |                   |
|                 | 0% 1              | 0% 2  | 0% 30%            | 40%      | 50%         | 60%       | 70%       | 6 80    | %              | 90%                 | 100%              |



Courts

| ■ Stron            | igly ap | prove ∎S  | omewhat a | approve | Somewha | at disappro | ve Stron | gly disapp | rove   | Difficult to a | answer    |
|--------------------|---------|-----------|-----------|---------|---------|-------------|----------|------------|--------|----------------|-----------|
| Ternopil           | 3%      |           | 27%       |         |         | 34%         |          |            | 31%    |                | 6%        |
| Kropyvnytskyi      | 2%      | 21%       |           | 18%     |         |             | 38%      |            |        | 21%            |           |
| Rivne              | 3%      | 15%       |           | 33      | %       |             |          | 37%        |        | 12             | %         |
| Zhytomyr           | 3%      | 15%       |           | 34      | %       |             |          | 43%        | %      |                | 5%        |
| Chernihiv          | _       | 17%       |           |         | 40%     |             |          | 19%        |        | 23%            |           |
| Poltava            | _       | 16%       |           |         | 41%     |             |          | 26%        |        | 15%            |           |
| Dnipro             | _       | 15%       |           | 33%     |         |             | 3        | 1%         |        | 18%            |           |
| Khmelnytskyy       | -       | 14%       |           |         | 50%     |             |          |            | 27%    |                | 7%        |
| Kherson            | _       | 15%       |           | 379     | %       |             | 24       |            |        | 23%            |           |
| Vinnytsia          |         | 13%       |           | 26%     |         |             | 43%      |            |        | 15%            |           |
| Cherkasy           |         | 15%       |           | 29%     |         |             | 35%      |            |        | 20%            |           |
| Lutsk              | _       | 12%       |           | 33%     |         |             |          | 42%        |        |                | 9%        |
| Odesa              | _       | 11%       | 1.001     | 34%     |         |             |          | 6%         |        | 16%            |           |
| Mykolaiv           | -       | 13%       | 19%       |         |         |             | 48%      | 0.40/      |        | 19%            |           |
| Ivano-Frankivsk    | -       | 11%       | 0.00      | 40%     | 0/      | 20/         |          | 34%        | 4.4.04 | 139            | 6         |
| Mariupol           | _       | 12%       | 22%       |         | 20      | 0%          | 01       |            | 46%    | 100/           |           |
| Sumy<br>Chernivtsi | _       | 12%       |           | 38%     |         |             |          | 1%         |        | 19%            |           |
| Severodonetsk      | _       |           | 200/      | 33%     | 20      | 0/          | 40%      | 0          | 42%    | 16%            |           |
| Lviv               | -       |           | 20%       | 3%      | 28      | 70          | 39%      | _          | 42%    | 19%            |           |
| Kharkiv            | _       | 8 //<br>% |           | 5%      | _       |             | 37%      |            | _      | 20%            |           |
| Zaporizhia         | _       |           |           | 38%     |         |             | 37/0     | 51%        |        | 2070           | 4%        |
| Kyiv               | -       |           | 25%       |         |         |             | 48%      | <u> </u>   |        | 20%            | 47/0      |
| Uzhgorod           |         |           | 32%       |         |         |             | 56%      |            |        |                | <b>)%</b> |
| 021190100          |         |           |           |         | 1       |             | 1        |            |        | I              |           |
|                    | 0%      | 10%       | 20%       | 30%     | 40%     | 50%         | 60%      | 70%        | 80%    | 90%            | 1009      |

#### Do you approve of the work of the following government and non-government entities? (continued) Courts



#### **Prosecutor's Office**

| ■ Strongl       | y appr           | ove So | mewhat app | orove | Somewhat c | lisapprove | Strongl | y disapprove | ■ Diffi | cult to a | nswer |
|-----------------|------------------|--------|------------|-------|------------|------------|---------|--------------|---------|-----------|-------|
| Ternopil        | 2%               | 23     | %          |       | 35%        |            |         | 31%          | %       |           | 7%    |
| Kropyvnytskyi   | 1%               | 19%    |            | 20%   |            |            | 36%     |              |         | 24%       |       |
| Kherson         | 1%               | 18%    |            | 3     | 81%        |            | 26%     |              |         | 24%       |       |
| Chernihiv       | <mark>2</mark> % | 18%    |            |       | 40%        |            |         | 16%          |         | 24%       |       |
| Poltava         | 1%               | 18%    |            |       | 36%        |            |         | 27%          |         | 18%       |       |
| Zhytomyr        | 2%               | 14%    |            | 31%   |            |            |         | 48%          |         |           | 5%    |
| Rivne           | 2%               | 13%    |            | 33%   |            |            | 3       | 88%          |         | 14        | %     |
| Ivano-Frankivsk | 2%               | 14%    |            | 34%   |            |            |         | 39%          |         | 1         | 1%    |
| Khmelnytskyy    | 2%               | 13%    |            |       | 47%        |            |         | 30           | %       |           | 8%    |
| Cherkasy        | _                | 14%    |            | 30%   |            |            | 35%     |              |         | 20%       |       |
| Vinnytsia       | <mark>2%</mark>  | 12%    | 2          | 25%   |            |            | 41%     |              |         | 20%       |       |
| Lutsk           | 3%               | 11%    |            | 34%   |            |            |         | 43%          |         |           | 9%    |
| Odesa           | 2%               | 11%    |            | 33%   |            |            | 36%     | /<br>0       |         | 17%       |       |
| Dnipro          | <mark>2%</mark>  | 11%    |            | 32%   |            |            | 34%     |              |         | 20%       |       |
| Mariupol        | _                | 13%    | 25         | %     | 12%        |            |         | 50%          |         |           |       |
| Mykolaiv        | _                | 12%    | 21%        |       |            | 4          | 8%      |              |         | 19%       |       |
| Chernivtsi      | 1%               |        |            | 31%   |            |            | 42%     |              |         | 16%       |       |
| Kharkiv         | _                | 0%     |            | 2%    |            |            | 36%     |              |         | 21%       |       |
| Sumy            | _                | %      |            | 36%   |            |            | 35%     |              | _       | 19%       |       |
| Lviv            | 1% 8             |        | 28%        | _     |            |            | 44%     |              | 0 ( 0)  | 20%       |       |
| Severodonetsk   | 8                |        | 23%        |       |            | 32%        |         |              | 36%     |           | 1.01  |
| Zaporizhia      | <u>1%7</u> 9     |        | 26%        | _     |            | 500/       | 61%     |              |         | 0.001     | 6%    |
| Kyiv            | 4%               |        | 3%         |       |            | 50%        | 0/      |              |         | 22%       | 10/   |
| Uzhgorod        | 1%               | 21%    |            |       |            | 679        | %       |              |         |           | 1%    |
|                 | 0%               | 10%    | 20%        | 30%   | 40%        | 50%        | 60%     | 70%          | 80%     | 90%       | 100%  |

#### Do you approve of the work of the following government and non-government entities? (continued) **Prosecutor's Office**



Church

| Strongly        | approve | Somev | hat approve/ | Som | ewhat disa | approve | Stron | gly disappr     | ove | Difficult t | o answe             | r      |
|-----------------|---------|-------|--------------|-----|------------|---------|-------|-----------------|-----|-------------|---------------------|--------|
| Ivano-Frankivsk |         |       | 43%          |     |            |         |       | 47%             |     | 2           | <mark>%2%</mark> 6% | ,<br>0 |
| Uzhgorod        | _       |       | 48%          |     |            |         |       | 40%             |     | 3%          | <mark>1%</mark> 8%  |        |
| Ternopil        | _       | 29    | 6            |     |            |         | 56%   |                 |     | 8%          | 5 <b>4%</b> 3       | 8%     |
| Lviv            |         | 32%   | ,<br>D       |     |            |         | 52%   |                 |     | 7%          | <mark>1%</mark> 7%  |        |
| Chernivtsi      |         | 39    | 9%           |     |            |         | 39%   |                 | 79  | 6 4%        | 11%                 |        |
| Lutsk           | _       | 28%   |              |     |            | 47%     |       |                 |     | 5%          | 6% 4                |        |
| Rivne           | _       | 33%   |              |     |            | 37%     |       |                 | 20% |             | 5% 4                | %      |
| Kharkiv         |         | 20%   |              |     | 48%        |         |       |                 | 3%  | 5%          | 14%                 |        |
| Kherson         | 5%      |       |              |     | 61%        |         |       | 13              |     | 5%          | 14%                 |        |
| Sumy            |         | 25%   |              |     | 41%        | 0       |       | 4%              | 11% |             | 9%                  |        |
| Zhytomyr        | -       | 9%    |              |     | 47%        |         |       | 149             |     | 14%         | 6%                  | þ      |
| Odesa           | 15      | %     |              |     | 48%        |         |       | 18%             |     | 7%          | 12%                 |        |
| Khmelnytskyy    | 11%     |       | _            | 529 |            |         |       |                 | .4% | 5%          |                     |        |
| Vinnytsia       | 18%     |       |              |     | 43%        |         |       | 10%             | 7%  | 21          |                     |        |
| Severodonetsk   | 19%     |       |              |     | 42%        |         |       |                 | 3%  | 24%         |                     |        |
| Cherkasy        | 15%     |       |              |     | 6%         |         |       |                 | %   | 23%         |                     |        |
| Chernihiv       | 4%      |       |              | 55% |            |         |       |                 | 1%  | 24%         |                     |        |
| Zaporizhia      | 299     | %     |              |     | 29%        |         |       | 21%             | E   | 5%          | 15%                 |        |
| Kropyvnytskyi   | 9%      |       |              | 49% |            |         | 1     | 2% 7            | '%  | 22%         | 0                   |        |
| Poltava         | 12%     |       |              | 44% |            |         |       | 19%             | 6%  | 1           | 8%                  |        |
| Mariupol        | 15%     |       |              | 41% |            |         | 8%    | 4%              |     | 32%         |                     |        |
| Mykolaiv        | 8%      |       |              | 47% |            |         | 12%   | <mark>2%</mark> |     | 31%         |                     |        |
| Kyiv            | 15%     |       |              | 36% |            |         | 13%   | 13%             |     | 23%         | ,<br>D              |        |
| Dnipro          | 14%     |       |              | 35% |            |         | 27%   | )               | 8%  | 1           | 8%                  |        |
| (               | 0%      | 10%   | 20% 3        | 0%  | 40%        | 50%     | 60%   | 70%             | 80% | 90          | )%                  | 100%   |

#### Church



#### **National Media**

| ■ Strongl                 | y approve | Somev    | vhat appro | ove | Somewhat o | disapprove | ■ Strongly | / disappro\ | /e ■Diffi | cult to a              | nswer              |
|---------------------------|-----------|----------|------------|-----|------------|------------|------------|-------------|-----------|------------------------|--------------------|
| Lutsk                     | 14%       |          |            |     | 54%        |            |            |             | 21%       | 5%                     | 5%                 |
| Lviv                      | 6%        |          |            |     | 61%        |            |            |             | 23%       | 2%                     | 8%                 |
| Zaporizhia                | 3%        |          |            | 6   | 3%         |            |            |             | 30%       |                        | <mark>2%2</mark> % |
| Ternopil                  | 7%        |          |            | Į   | 58%        |            |            |             | 25%       | 4%                     | 6 5%               |
| Ivano-Frankivsk           | 8%        |          |            |     | 56%        |            |            | 15%         | 6%        | 16%                    | ,<br>)             |
| Chernivtsi                | 13%       |          |            |     | 49%        |            |            | 24%         |           | 7%                     | 8%                 |
| Rivne                     | 19%       |          |            |     | 39%        |            |            | 30%         |           | 7%                     | 5%                 |
| Poltava                   | 6%        |          |            | 49% |            |            |            | 25%         | 10        |                        | 10%                |
| Chernihiv                 | 2%        |          | Ę          | 53% |            |            | 22         |             | 5%        | 18%                    |                    |
| Sumy                      | 5%        |          |            | 50% |            |            | 21%        |             | 13%       |                        | 2%                 |
| Cherkasy                  | 7%        |          |            | 47% |            |            | 239        |             | 9%        | 149                    |                    |
| Uzhgorod                  | 4%        |          |            | 49% |            |            |            | 40%         |           |                        | 5% 1%              |
| Zhytomyr                  | 6%        |          |            | 46% |            |            |            | 9%          |           | 13%                    | 6%                 |
| Kropyvnytskyi             | 5%        |          |            | 17% |            |            | 20%        |             | 14%       | 14                     |                    |
| Kherson                   | 2%        |          | 48%        |     |            |            | 29%        |             | 11%       |                        | 0%                 |
| Mariupol                  | 3%        |          | 45%        |     |            |            | 25%        | 6%          |           | 21%                    | 0/                 |
| Vinnytsia                 | 9%        |          | 38%        | 6   | _          |            | 30%        |             | 10%       | 14                     |                    |
| Odesa                     | 5%        |          | 39%        |     |            |            | 35%        |             | 13%       |                        | 10%                |
| Dnipro                    | 9%        |          | 33%        |     |            | 24         | 38%        |             | 9%        |                        | 1%                 |
| Kyiv                      | 6%        |          | 34%        |     |            | 31         | 40%        |             | 18%       |                        | 1%                 |
| Mykolaiv<br>Severodonetsk | 1%        |          | 38%        |     |            |            |            |             | 7%        | 14 <sup>.</sup><br>18% | 70                 |
| Kharkiv                   | 1%<br>7%  | <u> </u> | 4%         |     |            |            | )%         | _           | 7%        | 18%                    | 0/                 |
| Khmelnytskyy              | 5%        |          | 28%<br>29% |     |            | 38%        | 54%        |             | 14%       | 8%                     | 5%                 |
| 0 00                      |           |          | 1          | 1   |            |            |            |             | 1         |                        |                    |
|                           | 0% 1      | 0%       | 20%        | 30% | 40%        | 50%        | 60%        | 70%         | 80%       | 90%                    | 100%               |

#### Do you approve of the work of the following government and non-government entities? (continued) National Media



#### Local Media

| ■ Stro                   | ngly appro      | ove | Somewhat | approve | Somev  | what disa | oprove     | Strong | gly disap | prove | ■ Diff          | ficult to | answer              |
|--------------------------|-----------------|-----|----------|---------|--------|-----------|------------|--------|-----------|-------|-----------------|-----------|---------------------|
| Lutsk                    | ] 10            | 6%  |          |         |        | 57%       |            |        |           | 18    | %               | 4%        | 5%                  |
| Ternopil                 | 8%              |     |          |         | 61%    |           |            |        |           | 23%   | ,<br>D          | 3         | <mark>%</mark> 4%   |
| Lviv                     | 7%              |     |          |         | 62%    |           |            |        |           | 20%   |                 | 3%        | 8%                  |
| Ivano-Frankivsk          | 7%              |     |          |         | 59%    |           |            |        | 17        | '%    | <mark>2%</mark> | 15%       |                     |
| Uzhgorod                 | 3%              |     |          | 6       | 3%     |           |            |        |           | 27%   |                 |           | 6% 2 <mark>%</mark> |
| Chernivtsi               | 12%             | o   |          |         | 49%    |           |            |        | 24%       | 6     |                 | 7%        | 7%                  |
| Rivne                    | -               | 18% |          |         | 41%    |           |            |        | 28%       | )     |                 | 8%        | 5%                  |
| Poltava                  | 6%              |     |          | 53%     | /<br>0 |           |            |        | 26%       |       |                 | 7%        | 8%                  |
| Chernihiv                | 2%              |     |          | 55%     |        |           |            |        | 0%        | 4%    |                 | 18%       |                     |
| Sumy                     | 6%              |     |          | 51%     |        |           |            | 19     |           | 12    |                 | 12        |                     |
| Vinnytsia                | 9%              |     |          | 47%     | 0      |           |            | 21     |           | 9%    |                 | 15%       |                     |
| Khmelnytskyy             | 6%              |     |          | 48%     |        |           |            |        | 34%       |       |                 | 6%        | 6%                  |
| Kropyvnytskyi            | 4%              |     |          | 49%     |        |           |            | 18%    |           | 12%   |                 | 17%       |                     |
| Zhytomyr                 | 7%              |     |          | 45%     |        |           |            | 26%    |           |       | 13%             |           | 8%                  |
| Zaporizhia               | 1%              |     |          | 2%      |        |           |            |        | 41%       |       |                 |           | <mark>4%2</mark> %  |
| Mariupol                 | 2%              |     |          | 50%     |        |           |            | 25%    |           | 4%    |                 | 19%       |                     |
| Cherkasy                 | 7%              |     |          | 42%     |        |           |            | 26%    |           | 8%    |                 | 17%       |                     |
| Odesa                    | 4%              |     |          | 4%      |        |           |            | 31%    |           | _     | 11%             |           | 9%                  |
| Kherson                  | 2%              |     | 47       |         |        |           |            | 30%    |           |       | 11%             |           | 0%                  |
| Dnipro                   | 9%              |     | -        | 8%      |        |           | 070/       | 33%    | _         | 1.00/ | 9%              | 11        |                     |
| Kyiv                     | 6%              |     | 36%      | D       |        |           | 27%        |        |           | 18%   |                 | 149       |                     |
| Mykolaiv                 | <mark>1%</mark> |     | 40%      |         |        |           |            | 38%    |           | 60    |                 | 15%       |                     |
| Severodonetsk<br>Kharkiv | 2%              |     | 37%      |         |        |           | 39<br>250/ | 70     |           | 15%   |                 | 17%       |                     |
| NII di Kiv               | 8%              |     | 27%      |         |        |           | 35%        |        |           | 15%   |                 | 15%       |                     |
|                          | 0%              | 10% | 20%      | 30%     | 40%    | 50%       | ) (        | 60%    | 70%       | 80%   |                 | 90%       | 100%                |

#### Do you approve of the work of the following government and non-government entities? (continued) Local Media



#### **Non-Governmental Organizations (NGOs)**

| ■ Strong        | gly approve     | ■Somewhat ap | prove Som      | ewhat disap | oprove Str | rongly disa | pprove | Difficult  | to answer           |
|-----------------|-----------------|--------------|----------------|-------------|------------|-------------|--------|------------|---------------------|
| Zaporizhia      | 15%             |              |                | 62%         |            |             |        | 17%        | 1 <mark>%</mark> 5% |
| Uzhgorod        | 13%             |              |                | 59%         |            |             | 14%    | 2%         | 12%                 |
| Ternopil        | 8%              |              | 58             | 3%          |            |             | 18%    | 5%         | 11%                 |
| Lutsk           | 15%             |              | 5 <sup>-</sup> | 1%          |            |             | 17%    | 5%         | 12%                 |
| Ivano-Frankivsk | 12%             |              | 49%            |             |            | 15%         | 4%     | 20         | %                   |
| Vinnytsia       | 14%             |              | 46%            |             |            | 11%         | 7%     | 22%        |                     |
| Chernivtsi      | 14%             |              | 45%            |             |            | 15%         | 6%     | 20         | %                   |
| Lviv            | 10%             |              | 48%            |             |            | 19%         | 4%     | 19         | 9%                  |
| Khmelnytskyy    | 7%              |              | 50%            |             |            | 26%         |        | 8%         | 9%                  |
| Poltava         | 8%              |              | 49%            |             |            | 21%         | 8      |            | 15%                 |
| Kropyvnytskyi   | 4%              |              | 51%            |             | 12%        |             |        | 26%        |                     |
| Zhytomyr        | 9%              |              | 44%            |             |            | 24%         |        | 12%        | 10%                 |
| Chernihiv       | <mark>2%</mark> |              | 1%             |             | 15%        | 5%          |        | 27%        |                     |
| Kyiv            | 11%             |              | 41%            |             | 16%        |             | 1%     | 21%        | 6                   |
| Cherkasy        | 7%              |              | 43%            |             | 13%        | 6%          |        | 30%        |                     |
| Rivne           | 16%             |              | 35%            |             |            | 33%         |        | 8%         | 9%                  |
| Dnipro          | 9%              |              | 42%            |             |            | 5%          | 8%     |            | 7%                  |
| Kherson         | 6%              |              | 4%             |             | 26         |             | 9%     | _          | 6%                  |
| Odesa           | 8%              |              | 41%            |             | 24%        |             | 8%     | 19         | 9%                  |
| Severodonetsk   | 9%              |              | 39%            |             | 22%        | 3%          |        | 28%        |                     |
| Mykolaiv        | 7%              | 37           |                |             | 23%        | 3%          | _      | 30%        |                     |
| Sumy            | 8%              | 36           | %              |             | 21%        | 12%         |        | 23%        |                     |
| Mariupol        | 3%              | 40%          |                |             | 3%         | 70/         | 47%    | 2.00/      |                     |
| Kharkiv         | 10%             | 30%          | 0              | 2*          | 1%         | 7%          | 1      | 32%        |                     |
|                 | 0% 1            | 0% 20%       | 30% 40         | 0% 50       | % 60%      | 70%         | 80%    | <b>9</b> 0 | % 100%              |

#### Do you approve of the work of the following government and non-government entities? (continued) Non-Governmental Organizations (NGOs)



#### **Neighborhood Associations**

| ■ Stron         | gly approve | Somewhat | t approve | Somewha | t disapprov | ve Stro | ngly disappr | rove D | ifficult to a       | answer |
|-----------------|-------------|----------|-----------|---------|-------------|---------|--------------|--------|---------------------|--------|
| Uzhgorod        |             | 29%      |           |         | 489         | %       |              | 8%     | <mark>2%</mark> 13% | /<br>0 |
| Zaporizhia      | 10%         |          |           | 52%     |             |         | 21%          | 1      | <mark>%</mark> 15%  |        |
| Ternopil        | 8%          |          | 5         | 3%      |             |         | 16%          | 5%     | 17%                 |        |
| KhmeInytskyy    | 10%         |          | 47        | '%      |             |         | 25%          | 6      | <mark>%</mark> 12   | %      |
| Kherson         | 3%          |          | 52%       |         |             |         | 27%          |        | 7% 10               | 0%     |
| Lutsk           | 11%         |          | 439       | %       |             | 19      | 9%           | 6%     | 20%                 |        |
| Ivano-Frankivsk | 6%          |          | 47%       |         |             | 19%     | 4%           |        | 25%                 |        |
| Rivne           | 17%         |          | 33        | %       |             | 3       | 1%           | 8      | % 11                | %      |
| Dnipro          | 9%          |          | 39%       |         |             | 27%     |              | 7%     | 17%                 |        |
| Chernihiv       | 2%          |          | 44%       |         | 1           | 9%      | 8%           |        | 27%                 |        |
| Odesa           | 7%          |          | 40%       |         |             | 22%     | 6%           |        | 26%                 |        |
| Zhytomyr        | 15%         |          | 30%       |         |             | 20%     | 14%          |        | 20%                 |        |
| Vinnytsia       | 7%          |          | 39%       |         | 13%         | 8%      |              | 33%    |                     |        |
| Cherkasy        | 5%          |          | 38%       |         | 199         |         | 6%           | 31     |                     |        |
| Chernivtsi      | 6%          |          | 37%       |         | 22          |         | 9%           |        | 27%                 |        |
| Severodonetsk   | 4%          | 37       |           |         | 20%         | 4%      |              | 35%    |                     |        |
| Poltava         | 7%          |          | 2%        |         | 29%         |         | 10%          |        | 22%                 |        |
| Kyiv            | 11%         |          | 7%        |         | 3%          | 12%     |              | 37%    |                     |        |
| Kropyvnytskyi   | 3%          | 34%      |           |         | 5%          | 12%     |              | 37%    |                     |        |
| Lviv            | 5%          | 31%      | _         |         | 22%         | 4%      |              | 39%    |                     |        |
| Kharkiv         | 5%          | 28%      |           | 20%     |             | 7%      |              | 40%    |                     |        |
| Mariupol        | 2%          | 28%      | 1         |         | )%          | 4 5 0/  | 519          |        |                     |        |
| Sumy            | 8%          | 22%      |           | 21%     |             | 15%     |              | 34%    | )                   |        |
| Mykolaiv        | 1%          | 25%      |           | 21%     | 6%          |         |              | 46%    |                     |        |
|                 | 0% 10       | 0% 20%   | 30%       | 40%     | 50%         | 60%     | 70%          | 80%    | 90%                 | 100%   |

#### Do you approve of the work of the following government and non-government entities? (continued) **Neighborhood Associations**



#### **National Anti-Corruption Bureau**

| Strongly        | approve          | e ∎Some | ewhat app | orove Sc | mewhat di | sapprove | Strongly | disapprove | ■ Diffic | ult to answ | er   |
|-----------------|------------------|---------|-----------|----------|-----------|----------|----------|------------|----------|-------------|------|
| Ivano-Frankivsk | 7%               |         | 28%       |          | 19        | %        | 2        | 4%         |          | 21%         |      |
| Ternopil        | 5%               |         | 30%       |          |           | 28%      |          | 22%        |          | 14%         |      |
| Chernihiv       | 1%               | 30      | 0%        |          | 24%       |          | 16%      |            | 29       | 9%          |      |
| Poltava         | 3%               | 4       | 27%       |          |           | 33%      |          | 20%        |          | 16%         |      |
| Odesa           | 5%               | 2       | 2%        |          | 25%       |          | 28       | 3%         |          | 20%         |      |
| Kherson         | <mark>1</mark> % | 26%     | %         |          | 26%       |          | 20%      |            |          | 26%         |      |
| Lutsk           | 5%               | 22      |           |          | 31%       |          |          | 25%        |          | 18%         |      |
| Kropyvnytskyi   | 3%               | 229     |           | 14%      |           | 23%      |          |            | 37%      |             |      |
| Vinnytsia       | 4%               | 209     |           | 19       |           |          | 30%      |            | 4        | 26%         |      |
| Zaporizhia      | 7%               | 17      | %         |          | 37%       |          |          | 25%        |          | 13%         |      |
| Chernivtsi      | 4%               | 18%     |           |          | 7%        |          | 29%      |            |          | 22%         |      |
| Lviv            | 4%               | 17%     |           | 27       |           |          | 25%      |            | 2        | 8%          |      |
| Dnipro          | 3%               | 17%     |           | 29       |           |          | 29%      |            |          | 22%         |      |
| Cherkasy        | <mark>1%</mark>  | 19%     |           | 26%      |           |          | 23%      |            | 30       |             |      |
| Zhytomyr        | 3%               | 17%     |           | 27%      |           |          |          | 44%        |          | 9%          | 6    |
| Rivne           | 5%               | 15%     |           | 30       |           |          | 3        | 36%        |          | 15%         |      |
| Mariupol        | 1%               | 19%     | 1         |          | 12%       |          |          | 57%        |          |             |      |
| Uzhgorod        | 3%               | 14%     |           | 28%      |           |          | 33%      |            |          | 20%         |      |
| Mykolaiv        | _                | 16%     | 13%       |          |           | 47%      |          |            |          | 24%         |      |
| Kyiv            | _                | 12%     | 4         | 23%      |           | 3        | 39%      |            |          | 24%         |      |
| Khmelnytskyy    | 2%               | 12%     |           | 34%      |           |          |          | 37%        | 0.00     | 15%         |      |
| Kharkiv         | 4%               | 10%     | 100       | 26%      |           | 29%      | 6        |            | 32%      | 0           |      |
| Severodonetsk   |                  | /o      | 19%       |          |           | 36%      | 100/     |            | 34%      | 100/        |      |
| Sumy            | 1%5%             |         | 26%       |          |           |          | 49%      |            |          | 19%         |      |
|                 | 0%               | 10%     | 20%       | 30%      | 40%       | 50%      | 60%      | 70%        | 80%      | 90%         | 100% |

\*This question was not included in IRI's 2015 or 2016 surveys.

### Travel Experience to Other Cities and Countries



The Government of Canada

A PROJECT FROM THE INTERNATIONAL REPUBLICAN INSTITUTE

Europe

|                 |           | ■No, never | ∎Ye | s, once o | or several | times  | ■Yes, many | times        | ■ Diffic | ult to ans | wer                               |
|-----------------|-----------|------------|-----|-----------|------------|--------|------------|--------------|----------|------------|-----------------------------------|
| Severodonetsk   |           |            |     |           |            | 94%    |            |              |          | 4          | <mark>%</mark> 1%1 <mark>%</mark> |
| Sumy            |           |            |     |           |            | 94%    |            |              |          |            | 5%1%                              |
| Zaporizhia      |           |            |     |           |            | 94%    |            |              |          |            | 6%                                |
| Kropyvnytskyi   |           |            |     |           | ç          | 92%    |            |              |          | 5          | %1% <mark>2</mark> %              |
| Mariupol        |           |            |     |           | 9          | 91%    |            |              |          |            | 8%1%                              |
| Kharkiv         |           |            |     |           | 9          | 1%     |            |              |          | 7          | %1%1 <mark>%</mark>               |
| Zhytomyr        |           |            |     |           | 9          | 1%     |            |              |          |            | 7% 2 <mark>%</mark>               |
| Dnipro          |           |            |     |           | 9          | 1%     |            |              |          |            | 8% 1%                             |
| Kherson         |           |            |     |           | 9(         | 0%     |            |              |          |            | 9% 1%                             |
| Chernihiv       |           |            |     |           | 89         | 9%     |            |              |          |            | 9% 1%                             |
| Mykolaiv        |           |            |     |           |            |        |            | 1            | 0% 1%    |            |                                   |
| Vinnytsia       |           |            |     |           |            |        | 9%         | 2% <b>1%</b> |          |            |                                   |
| Poltava         |           |            |     |           | 86%        | ,<br>0 |            |              |          | 129        | % 2 <mark>%</mark>                |
| Cherkasy        |           |            |     |           | 85%        |        |            |              |          | 14%        | ն1%1 <mark>%</mark>               |
| Odesa           |           |            |     |           | 81%        |        |            |              |          | 17%        | 2%                                |
| Khmelnytskyy    | _         |            |     |           | 81%        |        |            |              |          | 18%        | 1%                                |
| Lutsk           | _         |            |     |           | 80%        |        |            |              |          | 17%        | 2% <mark>1%</mark>                |
| Chernivtsi      | _         |            |     |           | 76%        |        |            |              |          | 22%        | 2 <mark>%</mark>                  |
| Rivne           | _         |            |     |           | 76%        |        |            |              |          | 21%        | <u>3% 1%</u>                      |
| Kyiv            | _         |            |     |           | 72%        |        |            |              |          | 25%        | 2% <mark>1%</mark>                |
| Ternopil        | _         |            |     |           | 2%         |        |            |              |          | 4%         | 3%1%                              |
| Lviv            | _         |            |     |           | /1%        |        |            |              |          | .5%        | 3%                                |
| Ivano-Frankivsk |           |            |     | 689       |            |        |            |              | 29%      |            | 4%                                |
| Uzhgorod        |           |            |     | 65%       |            |        |            |              | 22%      | 1          | 3%                                |
| C               | <b>)%</b> | 10% 2      | 0%  | 30%       | 40%        | 50%    | 60%        | 70%          | 80%      | 90%        | 100%                              |

#### Resorts in Egypt, Turkey, Bulgaria, Etc.

|                 | N  | o, never | ■Yes, | once or | several tin                        | mes | ■Yes, many | times | ■ Difficult | to answ    | er                   |
|-----------------|----|----------|-------|---------|------------------------------------|-----|------------|-------|-------------|------------|----------------------|
| Severodonetsk   |    |          |       |         |                                    | 97% |            |       |             | 2%         | <mark>%1%1</mark> %  |
| Mykolaiv        |    |          |       |         |                                    | 94% |            |       |             |            | <mark>5</mark> % 1%  |
| Kherson         |    |          |       |         |                                    | 94% |            |       |             |            | 5% 1%                |
| Mariupol        |    |          |       |         |                                    | 94% |            |       |             |            | 5%                   |
| Kropyvnytskyi   |    |          |       |         | 9                                  | 2%  |            |       |             | 59         | <b>‰ 2</b> %∣        |
| Zhytomyr        |    |          |       |         |                                    | 2%  |            |       |             | 6          | %1%1%                |
| Zaporizhia      | -  |          |       |         |                                    | 1%  |            |       |             |            | 8%                   |
| Vinnytsia       | _  |          |       |         |                                    | 1%  |            |       |             |            | <mark>2%2</mark> %   |
| Sumy            | -  |          |       |         | 90                                 |     |            |       |             |            | %1% <mark>1</mark> % |
| Poltava         | -  |          |       |         | 89 <sup>.</sup><br>88 <sup>.</sup> |     |            |       |             |            | %1%1 <mark>%</mark>  |
| Kharkiv         | _  |          |       |         |                                    |     | 0% 1%      |       |             |            |                      |
| Ternopil        | -  |          |       |         |                                    |     | 51%2%      |       |             |            |                      |
| Lutsk           | -  |          |       |         | 87%                                |     |            |       |             |            | 1% <mark>3</mark> %  |
| Cherkasy        | -  |          |       |         | 87%                                |     |            |       |             | 12         |                      |
| Khmelnytskyy    |    |          |       |         | 86%                                |     |            |       |             | 13         |                      |
| Uzhgorod        |    |          |       |         | 86%                                |     |            |       |             | 139        |                      |
| Dnipro<br>Odesa | -  |          |       |         | 85%                                |     |            |       |             |            | 1% <mark>2</mark> %  |
| Ivano-Frankivsk |    |          |       |         | 85%<br>84%                         |     |            |       |             | 13%<br>14% |                      |
| Lviv            | -  |          |       |         | 84%                                |     |            |       |             |            | 2%1%                 |
| Chernihiv       | -  |          |       |         | 84%<br>82%                         |     |            |       |             | 14%        | 1%                   |
| Chernivtsi      | -  |          |       |         | 77%                                |     |            |       |             | 21%        | 2%                   |
| Rivne           | -  |          |       |         | 77%                                |     |            |       |             |            | 2 %<br>3% 1%         |
| Kivie           |    |          |       | 69      |                                    |     |            |       | 29%         |            | 2%                   |
| <u> </u>        |    | 1        | 1     | I       | 1                                  |     |            |       |             | 1          |                      |
| С               | )% | 10%      | 20%   | 30%     | 40%                                | 50% | 60%        | 70%   | 80%         | 90%        | 100%                 |

# Countries from the Commonwealth of Independent States (CIS)

|                  | ■No, never | ■ Yes, once o | r several ti | mes | ■Yes, many | times | ■ Difficu | It to answ       | wer                 |
|------------------|------------|---------------|--------------|-----|------------|-------|-----------|------------------|---------------------|
| Uzhgorod         |            |               |              | 98% |            |       |           |                  | <mark>2</mark> %    |
| Zhytomyr         |            |               | 9            | 3%  |            |       |           | 5%               | 1%1 <mark>%</mark>  |
| Lviv             |            |               | 9            | 2%  |            |       |           | <mark>6</mark> % | 61%1 <mark>%</mark> |
| Ivano-Frankivsk  |            |               | 91           | %   |            |       |           | 7%               | 1%1%                |
| Ternopil         |            |               | 91           | %   |            |       |           | 6%               | 1% <mark>2</mark> % |
| Chernivtsi       |            |               | 88%          |     |            |       |           |                  | % 2 <mark>%</mark>  |
| Cherkasy         |            |               | 87%          |     |            |       |           |                  | 61%1 <mark>%</mark> |
| Sumy             |            |               | 86%          |     |            |       |           |                  | ն <mark>1%1%</mark> |
| Vinnytsia        |            |               | 86%          |     |            |       |           |                  | 1% <mark>2</mark> % |
| Mykolaiv         |            |               | 86%          |     |            |       |           | 13%              |                     |
| Kropyvnytskyi    |            |               | 86%          |     |            |       |           |                  | 1% <mark>2</mark> % |
| Kherson          |            |               | 84%          |     |            |       |           | 16%              |                     |
| Lutsk            |            |               | 84%          |     |            |       | _         | 14%              | 2%                  |
| Khmelnytskyy     |            |               | 83%          |     |            |       | _         | 16%              |                     |
| Poltava          |            |               | 83%          |     |            |       |           | 15%              | 2%                  |
| Dnipro           |            |               | 81%          |     |            |       |           |                  | 2%2%                |
| Mariupol         |            |               | 81%          |     |            |       | _         | 17%              | 1%                  |
| Chernihiv        |            |               | 79%          |     |            |       |           | 19%              | 2%                  |
| Severodonetsk    |            |               | 78%          |     |            |       |           | 18%              | 3%1%                |
| Zaporizhia       |            |               | 78%          |     |            |       | 20        | 21%              | 1%                  |
| Rivne            |            |               | 75%          |     |            |       |           |                  | 4%1%                |
| Kharkiv<br>Odesa |            |               | 74%          |     |            | _     | 21        |                  | 4%1%                |
| _                |            |               | 73%          |     |            |       |           | 3%<br>5%         | 4%                  |
| Kyiv _           |            |               | 73%          |     |            |       |           | I                | 2%                  |
| 0%               | 10%        | 20% 30%       | 40%          | 50% | 60%        | 70%   | 80%       | 90%              | 100%                |

#### **Other Regions of Ukraine**

|                 | I  | No, neve | er ∎Ye | s, once or | several t | imes | Yes, many | times | ■ Difficuli | to answe | r          |
|-----------------|----|----------|--------|------------|-----------|------|-----------|-------|-------------|----------|------------|
| Severodonetsk   |    |          |        | 56%        |           |      |           | 35%   | /<br>0      | 99       | %1%        |
| Sumy            |    |          |        | 55%        |           |      |           | 37%   |             | 7        | '%1%       |
| Kherson         |    |          | 49     | %          |           |      |           | 41%   |             | 99       | % 1%       |
| Uzhgorod        |    |          | 49     | %          |           |      | 28%       |       |             | 23%      |            |
| Mykolaiv        |    |          | 489    | %          |           |      |           | 45%   |             |          | 7%         |
| Mariupol        |    |          | 48     | %          |           |      |           | 47%   |             |          | 5%         |
| Odesa           |    |          | 42%    |            |           |      | 4         | 7%    |             | 11       | %          |
| Zaporizhia      | _  |          | 41%    |            |           |      | 40%       |       |             | 18%      | 1%         |
| Kharkiv         | _  |          | 40%    |            |           |      | 39%       |       |             | 21%      |            |
| Poltava         | _  |          | 40%    |            |           |      | 47%       |       |             | 13%      |            |
| Lviv            | _  |          | 39%    |            |           |      | 48%       |       |             | 13%      | 5          |
| Zhytomyr        | _  |          | 38%    |            |           |      | 37%       |       |             | 24%      |            |
| Dnipro          | _  |          | 38%    |            |           |      | 48%       |       |             | 13%      | 1%         |
| Cherkasy        | _  |          | 36%    |            |           |      | 49%       |       |             | 15%      |            |
| Chernivtsi      | _  |          | 36%    |            |           |      | 55%       |       |             |          | %          |
| Kropyvnytskyi   | _  |          | 36%    |            |           |      | 51%       |       |             | 12%      | 2%         |
| Lutsk           | _  |          | 35%    |            |           |      | 45%       |       |             | 17%      | 2%         |
| Vinnytsia       |    |          | 33%    |            |           |      | 50%       |       |             | 15%      | <u>2</u> % |
| Chernihiv       | _  |          | 1%     |            |           |      | 58%       |       |             | 11       | %          |
| Ivano-Frankivsk | _  | 29       |        |            |           | 509  | %         |       |             | 21%      |            |
| Kyiv            | -  | 26%      | _      |            |           | 57%  |           |       |             | 17%      | 1.04       |
| Ternopil        | -  | 22%      | _      |            |           | 61%  |           |       |             | 16%      | 1%         |
| Rivne           |    | 21%      |        |            |           | 53%  | 0/        |       |             | 26%      | 1%         |
| Khmelnytskyy    |    | 20%      |        |            | 68%       |      |           |       | 129         | <u>o</u> |            |
| (               | 0% | 10%      | 20%    | 30%        | 40%       | 50%  | 60%       | 70%   | 80%         | 90%      | 100%       |

### Over the last five years, have you been to the following cities? If so, how often? Cherkasy

|                 | ■No, never | ■Yes, once o | r several tir | nes 🗖  | Yes, many time | es ∎Dif | ficult to ans | wer                  |
|-----------------|------------|--------------|---------------|--------|----------------|---------|---------------|----------------------|
| Uzhgorod        |            |              |               | 99%    |                |         |               | 1%                   |
| Severodonetsk   |            |              |               | 99%    |                |         |               | 1%                   |
| Mykolaiv 🗍      |            |              |               | 98%    |                |         |               | 2%                   |
| Mariupol        |            |              |               | 98%    |                |         |               | 1%                   |
| Kherson         |            |              |               | 98%    |                |         |               | 1%1 <mark>%</mark>   |
| Sumy            |            |              |               | 98%    |                |         |               | <mark>2</mark> %     |
| Lviv            |            |              |               | 98%    |                |         |               | <mark>2</mark> %     |
| Zaporizhia      |            |              |               | 98%    |                |         |               | <mark>2</mark> %     |
| Zhytomyr        |            |              |               | 97%    |                |         |               | 2% <mark>1%</mark>   |
| Kharkiv         |            |              |               | 97%    |                |         |               | <mark>2%</mark> 1%   |
| Ivano-Frankivsk |            |              |               | 97%    |                |         |               | 3%                   |
| Khmelnytskyy    |            |              |               | 96%    |                |         |               | <mark>3%</mark> 1%   |
| Chernivtsi      |            |              |               | 96%    |                |         |               | <mark>3%</mark> 1%   |
| Chernihiv       |            |              |               | 96%    |                |         |               | <mark>3%</mark> 1%   |
| Ternopil        |            |              |               | 96%    |                |         |               | <mark>3%</mark> 1%   |
| Vinnytsia       |            |              |               | 95%    |                |         |               | 4%                   |
| Dnipro          |            |              |               | 95%    |                |         | 4             | <mark>%1%1</mark> %  |
| Lutsk           |            |              |               | 3%     |                |         |               | 5% 1%                |
| Poltava         |            |              |               | 2%     |                |         |               | 7%1%                 |
| Odesa           |            |              |               | 2%     |                |         |               | 7%1%                 |
| Rivne           |            |              | 89%           | ,<br>D |                |         |               | % 1% <mark>1%</mark> |
| Kyiv _          |            |              | 87%           |        |                |         | 99            |                      |
| Kropyvnytskyi   |            |              | 85%           |        |                |         | 149           | % 1%1 <mark>%</mark> |
| 0%              | 10%        | 20% 30%      | 40%           | 50%    | 60% 70         | )% 8C   | 90%           | 100%                 |

# Over the last five years, have you been to the following cities? If so, how often?

### Chernivtsi

|                    | ■No, never | ■ Yes, once | or several time | es 🗖 | Yes, many ti | mes | ■ Difficu | It to answe | er                   |
|--------------------|------------|-------------|-----------------|------|--------------|-----|-----------|-------------|----------------------|
| Mykolaiv           |            |             |                 | 99%  |              |     |           |             | 1%                   |
| Mariupol           |            |             |                 | 99%  |              |     |           |             | 1%                   |
| Severodonetsk      |            |             |                 | 99%  |              |     |           |             | 1%                   |
| Kharkiv            |            |             | (               | 98%  |              |     |           |             | <b>2%1</b> %         |
| Kherson            |            |             | (               | 97%  |              |     |           |             | <mark>2</mark> %     |
| Sumy               |            |             |                 | 97%  |              |     |           |             | 2%                   |
| Chernihiv          |            |             |                 | 7%   |              |     |           |             | <mark>2%</mark> 1%   |
| Zhytomyr           |            |             |                 | 7%   |              |     |           |             | <mark>3%</mark> 1%   |
| Kropyvnytskyi      |            |             |                 | 6%   |              |     |           |             | 6 <mark>1%1</mark> % |
| Uzhgorod           |            |             |                 | 6%   |              |     |           |             | <mark>3%</mark> 2%   |
| Dnipro             |            |             |                 | %    |              |     |           |             | <mark>4%1%</mark>    |
| Poltava            |            |             | 94              |      |              |     |           |             | 5%1%                 |
| Zaporizhia         |            |             | 92%             |      |              |     |           |             | 5% 2 <mark>%</mark>  |
| Cherkasy           |            |             | 91%             |      |              |     |           |             | /% 2 <mark>%</mark>  |
| Vinnytsia<br>Odesa |            |             | 91%             |      |              |     |           | 8           |                      |
| Lviv               |            |             | <u> </u>        |      |              |     |           | 89<br>109   |                      |
| Lutsk              |            |             | 89%             |      |              |     |           | 10%         |                      |
| Kyiv               |            |             | 89%             |      |              |     |           | 10%         |                      |
| Rivne              |            |             | 87%             |      |              |     |           |             | 2%1 <mark>%</mark>   |
| Ivano-Frankivsk    |            |             | 80%             |      |              |     |           | 14%         | 6%                   |
| Ternopil           |            |             | 80%             |      |              |     |           | 17%         | 3%                   |
| Khmelnytskyy       |            |             | 78%             |      |              |     |           | 20%         | 2%                   |
| 0                  | % 10%      | 20% 30%     | 40%             | 50%  | 60%          | 70% | 80%       | 90%         | 100%                 |

### Over the last five years, have you been to the following cities? If so, how often? Chernihiv

|                 |    | ■No, never | ■ Yes | s, once or | several ti | mes  | Yes, many | times | Difficul | t to answe | er                  |
|-----------------|----|------------|-------|------------|------------|------|-----------|-------|----------|------------|---------------------|
| Uzhgorod        |    |            |       |            |            | 100% |           |       |          |            |                     |
| Severodonetsk   |    |            |       |            |            | 99%  |           |       |          |            | 1%                  |
| Mykolaiv        |    |            |       |            |            | 99%  |           |       |          |            | 1%                  |
| Lviv            |    |            |       |            |            | 98%  |           |       |          |            | 1%                  |
| Zaporizhia      |    |            |       |            |            | 98%  |           |       |          |            | 1%1 <mark>%</mark>  |
| Mariupol        |    |            |       |            |            | 98%  |           |       |          |            | 2%1 <mark>%</mark>  |
| Kharkiv         |    |            |       |            |            | 97%  |           |       |          |            | 1%1 <mark>%</mark>  |
| Kherson         |    |            |       |            |            | 97%  |           |       |          |            | 2%                  |
| Ternopil        |    |            |       |            |            | 97%  |           |       |          |            | 2%                  |
| Vinnytsia       |    |            |       |            |            | 97%  |           |       |          |            | 3%                  |
| Zhytomyr        |    |            |       |            |            | 97%  |           |       |          |            | <mark>2%1%</mark>   |
| Ivano-Frankivsk |    |            |       |            |            | 96%  |           |       |          |            | 3%                  |
| Chernivtsi      | _  |            |       |            |            | 96%  |           |       |          |            | 3%                  |
| Kropyvnytskyi   | _  |            |       |            |            | 95%  |           |       |          |            | <mark>3%1%</mark>   |
| Khmelnytskyy    | _  |            |       |            |            | 95%  |           |       |          | 4          | <mark>4</mark> %1%  |
| Lutsk           | _  |            |       |            |            | 95%  |           |       |          |            | 4%                  |
| Dnipro          |    |            |       |            |            | 95%  |           |       |          | 4          | <mark>4</mark> %1%  |
| Sumy            | _  |            |       |            |            | 94%  |           |       |          |            | 5%                  |
| Rivne           | _  |            |       |            |            | 2%   |           |       |          |            | 1%1 <mark>%</mark>  |
| Odesa           |    |            |       |            | 9          | 2%   |           |       |          |            | 7%1 <mark>%</mark>  |
| Poltava         | _  |            |       |            |            | 1%   |           |       |          |            | 7% 2 <mark>%</mark> |
| Cherkasy        | _  |            |       |            |            | 0%   |           |       |          |            | % 2 <mark>%</mark>  |
| Kyiv            |    |            |       |            | 82%        |      |           |       |          | 13%        | 4%                  |
| (               | 0% | 10%        | 20%   | 30%        | 40%        | 50%  | 60%       | 70%   | 80%      | 90%        | 100%                |

# Over the last five years, have you been to the following cities? If so, how often?

Dnipro

|                 |    | ■No, never | ■ Yes | s, once o | r several t | times  | ■Yes, mar | ny times | ■ Diffic | ult to ans | wer                 |
|-----------------|----|------------|-------|-----------|-------------|--------|-----------|----------|----------|------------|---------------------|
| Uzhgorod        |    |            |       |           |             | 97%    |           |          |          |            | <mark>2%</mark> 1%  |
| Zhytomyr        | -  |            |       |           |             | 96%    |           |          |          |            | <mark>3</mark> %1%  |
| Lviv            |    |            |       |           |             | 95%    |           |          |          |            | <mark>4%1%</mark>   |
| Chernivtsi      |    |            |       |           |             | 94%    |           |          |          |            | 5%1%                |
| Sumy            |    |            |       |           |             | 94%    |           |          |          |            | 6%1%                |
| Ternopil        |    |            |       |           |             | 94%    |           |          |          |            | 5%1 <mark>%</mark>  |
| Vinnytsia       |    |            |       |           | (           | 93%    |           |          |          |            | 6%1 <mark>%</mark>  |
| Chernihiv       |    |            |       |           | ç           | 92%    |           |          |          |            | 7%1%                |
| Ivano-Frankivsk |    |            |       |           | 9           | 1%     |           |          |          |            | 8% 1%               |
| Khmelnytskyy    |    |            |       |           | 9           | 1%     |           |          |          |            | 8% 1%               |
| Kherson         |    |            |       |           | 9           | 1%     |           |          |          |            | 7% 2 <mark>%</mark> |
| Mykolaiv        |    |            |       |           | 9           | 1%     |           |          |          |            | 8% 1%               |
| Lutsk           |    |            |       |           | 89          | 9%     |           |          |          | 1          | 11%                 |
| Odesa           |    |            |       |           | 87%         | /<br>0 |           |          |          | 12         | % 1%                |
| Severodonetsk   |    |            |       |           | 84%         |        |           |          |          | 15%        |                     |
| Cherkasy        |    |            |       |           | 84%         |        |           |          |          | 14%        | 2%                  |
| Rivne           |    |            |       |           | 82%         |        |           |          |          | 15%        | 3%                  |
| Kharkiv         |    |            |       |           | 82%         |        |           |          |          | 13%        | 6%                  |
| Poltava         |    |            |       |           | 78%         |        |           |          |          | 19%        | 3%                  |
| Mariupol        |    |            |       |           | 78%         |        |           |          |          | 22%        | 1%                  |
| Kyiv            |    |            |       |           | 77%         |        |           |          |          | 20%        | 3%                  |
| Kropyvnytskyi   | _  |            |       |           | 77%         |        |           |          |          | 20%        | <b>2%1%</b>         |
| Zaporizhia      |    |            | 52    | %         |             |        | -         | 28%      |          | 20%        |                     |
|                 | 0% | 10%        | 20%   | 30%       | 40%         | 50%    | 60%       | 70%      | 80%      | 90%        | 100%                |

# Over the last five years, have you been to the following cities? If so, how often?

#### Ivano-Frankivsk

|                        | ■No, neve | er ∎Ye | es, once or | several tir | mes | ■ Yes, many | times | Difficul | t to answ | ver                 |
|------------------------|-----------|--------|-------------|-------------|-----|-------------|-------|----------|-----------|---------------------|
| Mariupol               |           |        |             |             | 96% |             |       |          |           | <mark>3</mark> %1%  |
| Kharkiv                |           |        |             |             | 95% |             |       |          |           | <mark>4%1%</mark>   |
| Sumy                   |           |        |             | Ģ           | 94% |             |       |          |           | 6%                  |
| Kherson                |           |        |             | Ç           | 94% |             |       |          |           | 5%1%                |
| Zaporizhia             |           |        |             | 9           | 3%  |             |       |          |           | 7%1%                |
| Mykolaiv               | -         |        |             | 9           | 3%  |             |       |          |           | 7%                  |
| Severodonetsk          | -         |        |             |             | 2%  |             |       |          |           | 7%1%                |
| Zhytomyr               |           |        |             | 90          |     |             |       |          |           | 9% 1%               |
| Poltava                |           |        |             | 89          |     |             |       |          | 8         |                     |
| Chernihiv              |           |        |             | 89          |     |             |       |          |           | % 2 <mark>%</mark>  |
| Vinnytsia              |           |        |             | 899         |     |             |       |          | 9         |                     |
| Dnipro                 |           |        |             | 88%         |     |             |       |          |           | 2% <mark>1%</mark>  |
| Kropyvnytskyi          | -         |        |             | 88%         |     |             |       |          |           | 52%1 <mark>%</mark> |
| Uzhgorod               |           |        |             | 87%         |     |             |       |          | 9%        |                     |
| Cherkasy               |           |        |             | 87%         | 5   |             |       | _        | 119       |                     |
| Odesa                  |           |        |             | 81%         |     |             |       |          | 17%       | 2%                  |
| Kyiv                   |           |        |             | 80%         |     |             |       |          | 17%       | 3%                  |
| Lutsk                  |           |        |             | 79%         |     |             |       |          | 19%       | 2%                  |
| Rivne                  | -         |        |             | 77%         |     |             |       |          | 19%       | 3 <mark>%1%</mark>  |
| Khmelnytskyy           | -         |        | 7/          | 74%         |     |             |       |          | .3%       | 3%                  |
| Lviv                   |           |        |             | 0%          |     | _           |       | 25%      |           | 3%2%                |
| Ternopil<br>Chernivtsi |           |        | 61%         |             |     |             |       | 33%      |           | 7%                  |
| CHEITIVISI             |           |        | 56%         |             |     |             | 1     | 8%       |           | 5%                  |
| С                      | % 10%     | 20%    | 30%         | 40%         | 50% | 60%         | 70%   | 80%      | 90%       | 100%                |

### Over the last five years, have you been to the following cities? If so, how often? Kharkiv

|                 | ■No, never | ■Yes, once c | or several tim     | ies 🗖 | Yes, many ti | mes | Difficu | It to answe | er                  |
|-----------------|------------|--------------|--------------------|-------|--------------|-----|---------|-------------|---------------------|
| Uzhgorod        |            |              |                    | 98%   |              |     |         |             | 2%                  |
| Lviv            |            |              | (                  | 95%   |              |     |         |             | 4%                  |
| Khmelnytskyy    |            |              | 9                  | 4%    |              |     |         |             | 4% 2 <mark>%</mark> |
| Ternopil        |            |              | 93                 | 3%    |              |     |         | 5           | 5% 1%               |
| Ivano-Frankivsk |            |              | 92                 | !%    |              |     |         |             | 7%1%                |
| Mykolaiv _      |            |              | 92                 |       |              |     |         |             | 7%                  |
| Lutsk _         |            |              | 92                 |       |              |     |         |             | 7%                  |
| Vinnytsia       |            |              | 92                 |       |              |     |         |             | /%1%                |
| Chernivtsi      |            |              | 91                 |       |              |     |         |             | 3%1%                |
| Kherson         |            |              | 90%                |       |              |     |         |             | 9% 1%               |
| Zhytomyr        |            |              | 90%                |       |              |     |         |             | % <b>2%</b>         |
| Chernihiv       |            |              | 89%                | 0     |              |     |         |             | % 1%                |
| Kropyvnytskyi   |            |              | 85%                |       |              |     |         |             | 1%1 <mark>%</mark>  |
| Rivne           |            |              | 84%                |       |              |     |         | 13%         | 2%                  |
| Kyiv _<br>Odesa |            |              | 84%                |       |              |     |         | 14%         | 2%                  |
| Mariupol        |            |              | <u>83%</u><br>82%  |       |              |     |         | 15%<br>15%  | 2%<br>3%            |
| Cherkasy        |            |              | 82 <i>%</i><br>81% |       |              |     | _       | 16%         | <u>3</u> %          |
| Dnipro          |            |              | 80%                |       |              |     |         | 19%         | 3 <i>‰</i><br>1%    |
| Severodonetsk   |            |              | 78%                |       |              |     |         | 16%         | 6%                  |
| Sumy            |            |              | 73%                |       |              |     | 20      |             | <u>7%</u>           |
| Zaporizhia      |            |              | 72%                |       |              |     | 11%     |             | 7%                  |
| Poltava         |            | 63%          |                    |       |              |     | 28%     |             | 9%                  |
| 0%              | 10%        | 20% 30%      | 40%                | 50%   | 60%          | 70% | 80%     | 90%         | 100%                |

### Over the last five years, have you been to the following cities? If so, how often? Kherson

|                         | ■No, never | ■ Yes, once or | several times     | ■ Yes, man | y times | Difficul | t to answe | )r                         |
|-------------------------|------------|----------------|-------------------|------------|---------|----------|------------|----------------------------|
| Uzhgorod                |            |                | 98                | %          |         |          |            | 2%1 <mark>%</mark>         |
| Sumy                    |            |                | 97                | %          |         |          |            | 2%                         |
| Mariupol                |            |                | 94%               |            |         |          |            | 6%                         |
| Ivano-Frankivsk         |            |                | 93%               |            |         |          | 5          | 5% <b>1%</b>               |
| Kharkiv _               |            |                | 93%               |            |         |          | Ę          | 5%2 <mark>%</mark>         |
| Zhytomyr                |            |                | 92%               |            |         |          |            | % 2 <mark>%</mark>         |
| Poltava _               |            |                | 91%               |            |         |          |            | 3%1%                       |
| Vinnytsia               |            |                | 90%               |            |         |          |            | % 1%                       |
| Lutsk                   |            |                | 90%               |            |         |          |            | % 1%                       |
| Severodonetsk           |            |                | 90%               |            |         |          |            | % 1%                       |
| Lviv                    |            |                | 89%               |            |         |          |            | % <mark>2</mark> %         |
| Kyiv _                  |            |                | 89%               |            |         |          |            | % 2 <mark>%</mark>         |
| Dnipro<br>Charniutai    |            |                | 88%               |            |         |          |            | % 1%                       |
| Chernivtsi<br>Chernihiv |            |                | <u>88%</u><br>87% |            |         |          | 10%        | 6 2 <mark>%</mark><br>6 1% |
| Kropyvnytskyi           |            |                | 87%               |            |         |          |            | 。1%<br>1%1 <mark>%</mark>  |
| Rivne                   |            |                | 85%               |            |         |          | 12% 2      |                            |
| Khmelnytskyy            |            |                | 84%               |            |         |          | 14%        | 2%                         |
| Ternopil                |            |                | 81%               |            |         |          | 17%        | 2%                         |
| Zaporizhia              |            |                | 80%               |            |         | 1        |            | 0%                         |
| Odesa                   |            |                | 80%               |            |         |          | 17%        | 3%                         |
| Cherkasy                |            |                | 80%               |            |         |          | 18%        | 2%                         |
| Mykolaiv                |            |                | 76%               |            |         |          | 23%        | 1%                         |
| 0%                      | 6 10% 2    | 20% 30%        | 40% 5             | 0% 60%     | 70%     | 80%      | 90%        | 100%                       |

### Over the last five years, have you been to the following cities? If so, how often? Khmelnytskyy

|                    |    | No, never | ■ Yes, | , once o | r several t | times | ■Yes, many | times | ■ Difficu | It to ans | wer                 |
|--------------------|----|-----------|--------|----------|-------------|-------|------------|-------|-----------|-----------|---------------------|
| Mariupol           |    |           |        |          |             | 98%   |            |       |           |           | 1%1%                |
| Kharkiv            | _  |           |        |          |             | 98%   |            |       |           |           | <b>2%1%</b>         |
| Severodonetsk      | _  |           |        |          |             | 97%   |            |       |           |           | <mark>2%</mark> 1%  |
| Sumy               |    |           |        |          |             | 97%   |            |       |           |           | <mark>2</mark> %    |
| Mykolaiv           |    |           |        |          |             | 97%   |            |       |           |           | <mark>2%</mark> 1%  |
| Uzhgorod           |    |           |        |          |             | 97%   |            |       |           |           | <mark>2%</mark> 1%  |
| Kherson            |    |           |        |          |             | 97%   |            |       |           |           | 3%                  |
| Zhytomyr           |    |           |        |          |             | 95%   |            |       |           |           | <mark>3</mark> %1%  |
| Chernihiv          | _  |           |        |          |             | 95%   |            |       |           |           | 4%1%                |
| Zaporizhia         | _  |           |        |          |             | 94%   |            |       |           |           | 4%2 <mark>%</mark>  |
| Kropyvnytskyi      | _  |           |        |          |             | 93%   |            |       |           |           | 5%1%                |
| Dnipro             | _  |           |        |          |             | 92%   |            |       |           |           | 61%1 <mark>%</mark> |
| Poltava            | _  |           |        |          |             | 2%    |            |       |           |           | 6% 2 <mark>%</mark> |
| Odesa              | -  |           |        |          |             | )%    |            |       |           |           | % 2%                |
| Kyiv               | -  |           |        |          | 87%         |       |            |       |           | 119       |                     |
| Lviv               | -  |           |        |          | 85%         |       |            |       |           |           | 1%1%                |
| Lutsk              | _  |           |        |          | 84%         |       |            |       |           | 14%       |                     |
| Cherkasy           | -  |           |        |          | 81%         |       |            |       |           | 15%       | 3%                  |
| Ivano-Frankivsk    | -  |           |        |          | 80%         |       |            |       |           | 16%       | 4%                  |
| Vinnytsia<br>Rivne | -  |           |        |          | 78%         |       |            |       |           | 19%       | 3%                  |
| Chernivtsi         | -  |           |        | 7        | 77%         |       |            |       | 24        | 20%       | 2% <mark>1%</mark>  |
| Ternopil           | _  |           |        |          | 2%          |       |            | 34%   | , 24      | - 70      | 4%                  |
| · .                |    |           |        | 57%      |             |       |            |       |           |           | 9%                  |
| С                  | )% | 10% 2     | 0%     | 30%      | 40%         | 50%   | 60%        | 70%   | 80%       | 90%       | 100%                |

#### Over the last five years, have you been to the following cities? If so, how often? Kropyvnytskyi

|                 |    | ■No, never | ■ Ye | es, once o | r several | times | ■Yes, man | y times | ■ Diffic | ult to answ      | ver                |
|-----------------|----|------------|------|------------|-----------|-------|-----------|---------|----------|------------------|--------------------|
| Uzhgorod        |    |            |      |            |           | 99%   |           |         |          |                  | 1%                 |
| Sumy            |    |            |      |            |           | 99%   |           |         |          |                  | 1%                 |
| Lviv            |    |            |      |            |           | 98%   |           |         |          |                  | 1%                 |
| Kharkiv         |    |            |      |            |           | 98%   |           |         |          |                  | 1%1 <mark>%</mark> |
| Zaporizhia      |    |            |      |            |           | 98%   |           |         |          |                  | 2%1%               |
| Severodonetsk   |    |            |      |            |           | 98%   |           |         |          |                  | 2%                 |
| Kherson         |    |            |      |            |           | 98%   |           |         |          |                  | 2%1 <mark>%</mark> |
| Mariupol        |    |            |      |            |           | 98%   |           |         |          |                  | <mark>2</mark> %   |
| Chernivtsi      |    |            |      |            |           | 97%   |           |         |          |                  | <mark>2</mark> %   |
| Ivano-Frankivsk | _  |            |      |            |           | 97%   |           |         |          |                  | 3%                 |
| Zhytomyr        | _  |            |      |            |           | 97%   |           |         |          |                  | <mark>3</mark> %   |
| Ternopil        | _  |            |      |            |           | 97%   |           |         |          |                  | 3%                 |
| Chernihiv       | _  |            |      |            |           | 96%   |           |         |          |                  | 3%                 |
| Vinnytsia       | _  |            |      |            |           | 96%   |           |         |          |                  | 4%                 |
| Mykolaiv        | _  |            |      |            |           | 95%   |           |         |          |                  | <mark>4</mark> %1% |
| KhmeInytskyy    | _  |            |      |            |           | 95%   |           |         |          |                  | 5%1%               |
| Odesa           |    |            |      |            |           | 2%    |           |         |          |                  | <u>′% 1%</u>       |
| Lutsk           | _  |            |      |            |           | 1%    |           |         |          | <mark>5</mark> % |                    |
| Poltava         | _  |            |      |            |           | 1%    |           |         |          | 7                |                    |
| Kyiv            | _  |            |      |            | 89        |       |           |         |          | 9%               |                    |
| Dnipro          | _  |            |      |            | 89        |       |           |         |          | 10               |                    |
| Rivne           |    |            |      |            | 889       | %     |           |         |          |                  | 2%1%               |
| Cherkasy        |    |            |      |            | 78%       |       |           |         |          | 19%              | 3%                 |
|                 | 0% | 10%        | 20%  | 30%        | 40%       | 50%   | 60%       | 70%     | 80%      | 90%              | 100%               |

#### Over the last five years, have you been to the following cities? If so, how often?

Kyiv

■No, never

Yes, once or several times

Yes, many times

■ Difficult to answer

| Mariupol        |   |     |     | 7   | 2%  |     |     |     | 2   | 5%     | 3%            |
|-----------------|---|-----|-----|-----|-----|-----|-----|-----|-----|--------|---------------|
| Uzhgorod        |   |     |     | 7(  | )%  |     |     |     | 20% |        | 11%           |
| Severodonetsk   |   |     |     | 69  | %   |     |     |     | 279 | %      | 4%            |
| Mykolaiv 🗍      |   |     |     | 66% | )   |     |     |     | 33% | /<br>0 | 2%            |
| Kherson         |   |     |     | 65% |     |     |     |     | 28% |        | 6%            |
| Sumy            |   |     |     | 63% |     |     |     |     | 29% |        | 8%            |
| Kharkiv         |   |     |     | 57% |     |     |     | 30% |     | 1      | 3%            |
| Lviv            |   |     |     | 56% |     |     |     | 34% |     |        | <b>8% 2</b> % |
| Dnipro          |   |     |     | 56% |     |     |     | 37% |     |        | 6%            |
| Zaporizhia      |   |     |     | 55% |     |     |     | 34% |     | · ·    | 11%           |
| Ivano-Frankivsk |   |     |     | 55% |     |     |     | 35% |     |        | 10%           |
| Ternopil        |   |     |     | 53% |     |     |     | 39% |     |        | 8%            |
| Lutsk           |   |     |     | 53% |     |     |     | 39% |     |        | 8%            |
| Poltava         |   |     | Ę   | 52% |     |     |     | 28% |     | 1      | 19%           |
| Odesa           |   |     | 5   | 1%  |     |     |     | 38% |     | 1      | 12%           |
| Zhytomyr        |   |     | 50  | )%  |     |     | 27% |     |     | 23%    | 1%            |
| Chernivtsi      |   |     | 49  | 9%  |     |     |     | 41% |     |        | 9%            |
| Vinnytsia       |   |     | 479 | %   |     |     | 3   | 89% |     | 14     | 4%            |
| Kropyvnytskyi   |   |     | 47% | 6   |     |     |     | 3%  |     | 149    | % 1%          |
| Khmelnytskyy    |   |     | 44% |     |     |     | 4   | 5%  |     |        | 10%           |
| Rivne           |   |     | 42% |     |     |     | 45  | %   |     | 1      | 3%            |
| Cherkasy        |   |     | 37% |     |     | L   | 40% |     |     | 23%    |               |
| Chernihiv       |   | 29  | %   |     |     | 48% |     |     |     | 22%    |               |
| 09              | % | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80% | 90%    | 100%          |

#### Over the last five years, have you been to the following cities? If so, how often? Lutsk

|                 | ■ N  | o, never   | ∎Yes,     | once or | several ti | mes | ■ Yes, many tin | nes | ■ Difficul | t to answe         | er                 |  |  |
|-----------------|------|------------|-----------|---------|------------|-----|-----------------|-----|------------|--------------------|--------------------|--|--|
| Kherson         |      | 98%        |           |         |            |     |                 |     |            |                    | 1%                 |  |  |
| Zaporizhia      |      | 98%        |           |         |            |     |                 |     |            |                    | 1%                 |  |  |
| Sumy            |      | 98%        |           |         |            |     |                 |     |            |                    | <mark>2</mark> %   |  |  |
| Kharkiv         |      | 98%        |           |         |            |     |                 |     |            | 2%1 <mark>%</mark> |                    |  |  |
| Mariupol        |      | 98%        |           |         |            |     |                 |     |            |                    | <b>2</b> %         |  |  |
| Mykolaiv        |      | 97%        |           |         |            |     |                 |     |            |                    | 2%                 |  |  |
| Uzhgorod        | -    | 97%        |           |         |            |     |                 |     |            |                    | <mark>2%1%</mark>  |  |  |
| Chernihiv       | -    | 96%        |           |         |            |     |                 |     |            |                    | <mark>3%</mark> 1% |  |  |
| Severodonetsk   | -    | 96% 4%     |           |         |            |     |                 |     |            |                    |                    |  |  |
| Vinnytsia       | -    | 95% 4%     |           |         |            |     |                 |     |            |                    |                    |  |  |
| Kropyvnytskyi   | -    | 95%        |           |         |            |     |                 |     |            |                    | <u>3%1%1%</u>      |  |  |
| Poltava         |      | 94%        |           |         |            |     |                 |     |            |                    | 6%1%               |  |  |
| Dnipro          |      | 94%        |           |         |            |     |                 |     |            |                    | 5%1%               |  |  |
| Cherkasy        |      | 93% 6%1%   |           |         |            |     |                 |     |            |                    |                    |  |  |
| Zhytomyr        | -    | 93% 6%19   |           |         |            |     |                 |     |            |                    |                    |  |  |
| Odesa           |      | 93% 6%1%   |           |         |            |     |                 |     |            |                    |                    |  |  |
| Kyiv            | _    | 92% 8%     |           |         |            |     |                 |     |            |                    |                    |  |  |
| Khmelnytskyy    |      | 89% 9% 2%  |           |         |            |     |                 |     |            |                    |                    |  |  |
| Chernivtsi      | -    | 89% 10% 1% |           |         |            |     |                 |     |            |                    |                    |  |  |
| Lviv            |      | 87%        |           |         |            |     |                 |     |            | 10%                | 3%                 |  |  |
| Ivano-Frankivsk |      | 85% 12% 3% |           |         |            |     |                 |     |            |                    |                    |  |  |
| Ternopil        |      |            |           |         |            |     |                 |     |            | 2%                 |                    |  |  |
| Rivne           |      | 56%        |           |         |            |     |                 | 34% | 1          | 9% 1%              |                    |  |  |
| C               | )% 1 | 0% 20      | <b>)%</b> | 30%     | 40%        | 50% | 60%             | 70% | 80%        | 90%                | 100%               |  |  |

# Over the last five years, have you been to the following cities? If so, how often?

|                 | ■No,   | never | ■Yes, | once o | r several t | imes | ■Yes, many | times            | Difficu | ult to ansv          | ver                |  |  |
|-----------------|--------|-------|-------|--------|-------------|------|------------|------------------|---------|----------------------|--------------------|--|--|
| Sumy            |        | 90%   |       |        |             |      |            |                  |         | 10%                  |                    |  |  |
| Mariupol        |        | 88%   |       |        |             |      |            |                  |         | 10% 2 <mark>%</mark> |                    |  |  |
| Severodonetsk   |        | 86%   |       |        |             |      |            |                  |         | 13% 1%               |                    |  |  |
| Kharkiv         |        | 84%   |       |        |             |      |            |                  |         | 13% <mark>3%</mark>  |                    |  |  |
| Mykolaiv        |        | 83%   |       |        |             |      |            |                  |         | 16% 1%               |                    |  |  |
| Kherson         |        | 83%   |       |        |             |      |            |                  |         | 16%<br>18%           | 1%                 |  |  |
| Kropyvnytskyi   | -      | 80%   |       |        |             |      |            |                  |         |                      | <u>1%1%</u>        |  |  |
| Zhytomyr        | -      | 80%   |       |        |             |      |            |                  |         |                      | 4%                 |  |  |
| Dnipro          | -      | 79%   |       |        |             |      |            |                  |         |                      | 1%1 <mark>%</mark> |  |  |
| Poltava         | -      | 77%   |       |        |             |      |            |                  |         | 19% 4                |                    |  |  |
| Vinnytsia       |        | 76%   |       |        |             |      |            |                  |         | 21% 3                |                    |  |  |
| Zaporizhia      | -      | 76%   |       |        |             |      |            |                  |         | 23% 1°<br>22% 49     |                    |  |  |
| Chernihiv       |        | 74%   |       |        |             |      |            |                  |         | 22%<br>19%           |                    |  |  |
| Uzhgorod        | -      | 74%   |       |        |             |      |            |                  |         | 19%                  |                    |  |  |
| Odesa           | -      | 68%   |       |        |             |      |            |                  |         | 28%                  |                    |  |  |
| Cherkasy        | -      | 67%   |       |        |             |      |            |                  |         | 27% 5                |                    |  |  |
| Kyiv            | -      | 64%   |       |        |             |      |            |                  |         | 31% 5%               |                    |  |  |
| Khmelnytskyy    | -      | 61%   |       |        |             |      |            | 34% 6%<br>36% 7% |         |                      |                    |  |  |
| Chernivtsi      |        | 57%   |       |        |             |      |            |                  | 7%      |                      |                    |  |  |
| Lutsk           | -      | 52%   |       |        |             |      |            | 39%              |         |                      | 9%                 |  |  |
| Rivne           |        | 50%   |       |        |             |      | 25         | 38%              |         |                      |                    |  |  |
| Ivano-Frankivsk |        | 48%   |       |        |             |      | 35         |                  | 17%     |                      |                    |  |  |
| Ternopil        |        | 379   | /0    |        |             | I    | 48%        | 1                |         | 15%                  | 0                  |  |  |
| 0               | 0% 10% | 2     | 0%    | 30%    | 40%         | 50%  | 60%        | 70%              | 80%     | 90%                  | 100%               |  |  |
|                 | ■No, never | ■Yes, once | or several tim | es  | Yes, many tir | nes | Difficult | to answ          | /er                 |
|-----------------|------------|------------|----------------|-----|---------------|-----|-----------|------------------|---------------------|
| Ivano-Frankivsk |            |            |                | 98% |               |     |           |                  | <mark>2</mark> %    |
| Uzhgorod        |            |            | (              | 98% |               |     |           |                  | <b>1%1%</b>         |
| Chernivtsi      |            |            |                | 98% |               |     |           |                  | <mark>2</mark> %    |
| Vinnytsia 🗍     |            |            | 0              | 97% |               |     |           |                  | <mark>2</mark> %    |
| Zhytomyr        |            |            | ç              | 97% |               |     |           |                  | <mark>2%</mark> 1%  |
| Ternopil        |            |            | ç              | 97% |               |     |           |                  | 3%                  |
| Lviv            |            |            | ç              | 7%  |               |     |           |                  | <mark>2%</mark> 1%  |
| Sumy            |            |            | 9              | 6%  |               |     |           |                  | <mark>3%</mark> 1%  |
| Khmelnytskyy    |            |            | 9              | 6%  |               |     |           |                  | 3%                  |
| Mykolaiv        |            |            | 9              | 6%  |               |     |           |                  | <mark>2%1%</mark>   |
| Chernihiv       |            |            | 9              | 6%  |               |     |           |                  | <mark>3%1%</mark>   |
| Kropyvnytskyi   |            |            | 9              | 6%  |               |     |           |                  | <mark>3%1%</mark>   |
| Kherson         |            |            | 9              | 5%  |               |     |           |                  | 4%                  |
| Kharkiv         |            |            | 94             | %   |               |     |           |                  | 5%1 <mark>%</mark>  |
| Lutsk           |            |            | 93             | %   |               |     |           | 5 <mark>%</mark> | 51%1 <mark>%</mark> |
| Poltava _       |            |            | 93             | %   |               |     |           |                  | 7%                  |
| Kyiv _          |            |            | 939            | %   |               |     |           |                  | 6%1%                |
| Severodonetsk   |            |            | 91%            |     |               |     |           |                  | 7% 2 <mark>%</mark> |
| Rivne           |            |            | 90%            |     |               |     |           | 72               | % 3%                |
| Odesa           |            |            | 90%            |     |               |     |           |                  | % 1%                |
| Cherkasy        |            |            | 89%            |     |               |     |           |                  | % 2 <mark>%</mark>  |
| Dnipro _        |            |            | 88%            |     |               |     |           | 10               | )% 1%               |
| Zaporizhia      |            |            | 85%            |     |               |     |           | 9%               | 6%                  |
| 0%              | 10%        | 20% 30%    | 40%            | 50% | 60%           | 70% | 80%       | 90%              | 100                 |

### Mykolaiv

|                   |    | ■No, never | ∎ Ye | s, once or | several ti | mes       | ■ Yes, many | times | Difficul | t to answe           | er                  |
|-------------------|----|------------|------|------------|------------|-----------|-------------|-------|----------|----------------------|---------------------|
| Uzhgorod          |    |            |      |            |            | 98%       |             |       |          |                      | 1%1 <mark>%</mark>  |
| Severodonetsk     |    |            |      |            |            | 97%       |             |       |          |                      | 3%                  |
| Kharkiv           |    |            |      |            |            | 94%       |             |       |          | 4                    | 4%2 <mark>%</mark>  |
| Lviv              |    |            |      |            | (          | 93%       |             |       |          |                      | 7%1%                |
| Mariupol          | _  |            |      |            |            | 92%       |             |       |          |                      | 7%1 <mark>%</mark>  |
| Sumy              | _  |            |      |            |            | 92%       |             |       |          |                      | 7%1 <mark>%</mark>  |
| Lutsk             | _  |            |      |            |            | 92%       |             |       |          |                      | 6%1 <mark>%</mark>  |
| Zhytomyr          | _  |            |      |            |            | 1%        |             |       |          |                      | <mark>/% 2%</mark>  |
| Vinnytsia         | _  |            |      |            |            | 1%        |             |       |          |                      | 3% 1%               |
| Ivano-Frankivsk   | _  |            |      |            |            | 0%<br>)%  |             |       |          |                      | 9% 1%               |
| Chernivtsi        | _  |            |      | % 1%       |            |           |             |       |          |                      |                     |
| Ternopil          | -  |            |      |            |            | 0%        |             |       |          |                      | % 1%                |
| Khmelnytskyy      | _  |            |      |            |            | )%        |             |       |          |                      | % 1%                |
| Dnipro<br>Poltava | -  |            |      |            |            | <b>9%</b> |             |       |          |                      | 0%                  |
| Zaporizhia        | -  |            |      |            | 89<br>88   |           |             |       |          | 9 <sup>.</sup><br>8% | % 1%<br>3%          |
| Chernihiv         | -  |            |      |            | 879<br>879 |           |             |       |          | 0%<br>119            |                     |
| Rivne             | -  |            |      |            | 879        |           |             |       |          | 119                  |                     |
| Kivie             | -  |            |      |            | 85%        |           |             |       |          | 12%                  | <u>。 2 //</u><br>3% |
| Cherkasy          | -  |            |      |            | 82%        |           |             |       |          | 16%                  | 2%                  |
| Kropyvnytskyi     | -  |            |      |            | 81%        |           |             |       |          |                      | 2% <mark>1%</mark>  |
| Odesa             |    |            |      | 59%        | 0170       |           |             | _3    | 0%       |                      | 2 <u>%</u> 1%       |
| Kherson           |    |            |      | 58%        |            |           |             | 0     | 36%      |                      | 5%                  |
|                   | 0% | 10%        | 20%  | 30%        | 40%        | 50%       | 60%         | 70%   | 80%      | 90%                  | 100%                |

Odesa

|                  |    | ■No, never | ■ Y | es, once o | or several t | times | ■Yes, ma | ny times | ■ Diffic | ult to ans | Wer                 |
|------------------|----|------------|-----|------------|--------------|-------|----------|----------|----------|------------|---------------------|
| Uzhgorod         |    |            |     |            | 9'           | 1%    |          |          |          |            | 7% 2 <mark>%</mark> |
| Mariupol         |    |            |     |            | 86%          | )     |          |          |          | 129        | % 2%                |
| Lutsk            |    |            |     |            | 80%          |       |          |          |          | 18%        | 2%                  |
| Kharkiv          |    |            |     |            | 79%          |       |          |          |          | 14%        | 7%                  |
| Dnipro           | _  |            |     |            | 78%          |       |          |          |          | 21%        | 1%1 <mark>%</mark>  |
| Zhytomyr         | _  |            |     |            | 77%          |       |          |          |          | 16%        | 7%                  |
| Sumy             | _  |            |     |            | 77%          |       |          |          |          | 20%        | 3%                  |
| Severodonetsk    | _  |            |     |            | 76%          |       |          |          |          | 21%        | 3%                  |
| Zaporizhia       | _  |            |     |            | 75%          |       |          |          |          | 3%         | 7%                  |
| Poltava          | _  |            |     |            | 1%           |       |          |          | 219      |            | 8%                  |
| Ivano-Frankivsk  | -  |            |     |            | 1%           |       |          |          |          | 7%         | 3%                  |
| Lviv             | _  |            |     |            | 0%           |       |          |          | 25       |            | 2%3%                |
| Rivne            | _  |            |     |            | 0%           |       |          |          | 25       |            | 4%                  |
| Kropyvnytskyi    | _  |            |     |            | 9%           |       |          |          | 25%      | 0          | 4%1%                |
| Ternopil         |    |            |     | 679        |              |       |          |          | 27%      |            | 6%                  |
| Chernihiv        | -  |            |     | 679        |              |       |          |          | 28%      | )          | 4%                  |
| Khmelnytskyy     | -  |            |     | 65%        |              |       |          |          | 32%      |            | 3%                  |
| Vinnytsia        | -  |            |     | 64%        |              |       |          |          | 30%      |            | 5%                  |
| Cherkasy         | -  |            |     | 63%        |              |       |          |          | 30%      |            | 6%                  |
| Chernivtsi       | -  |            |     | 63%        |              |       |          | 32%      |          | 4%         |                     |
| Kherson          | -  |            |     | 62%        |              |       |          |          | 32%      | _          | 6%                  |
| Kyiv<br>Mukalaiv |    |            |     | 58%        |              |       | 33%      |          |          |            | 9%                  |
| Mykolaiv         |    |            |     | 56%        |              |       |          |          | 41%      |            | 4%                  |
| (                | 0% | 10%        | 20% | 30%        | 40%          | 50%   | 60%      | 70%      | 80%      | 90%        | 100%                |

|                 | I  | No, never | ■ Ye | s, once or | several ti | mes | Yes, many | times | ■ Difficul <sup>®</sup> | t to answ | er                  |  |  |  |  |
|-----------------|----|-----------|------|------------|------------|-----|-----------|-------|-------------------------|-----------|---------------------|--|--|--|--|
| Mykolaiv        |    |           |      |            |            | 98% |           |       |                         |           | <mark>2</mark> %    |  |  |  |  |
| Uzhgorod        | _  |           |      |            |            | 97% |           |       |                         |           | <mark>2%1%</mark>   |  |  |  |  |
| Ivano-Frankivsk |    |           |      |            |            | 97% |           |       |                         |           | 3%                  |  |  |  |  |
| Severodonetsk   |    |           |      |            |            | 97% |           |       |                         |           | <mark>3%1%</mark>   |  |  |  |  |
| Ternopil        |    |           |      |            |            | 96% |           |       |                         |           | <mark>3%</mark> 1%  |  |  |  |  |
| Kherson         |    |           |      |            |            | 96% |           |       |                         |           | <mark>3%1%</mark>   |  |  |  |  |
| Chernivtsi      |    |           |      |            |            | 96% |           |       |                         |           | 4%                  |  |  |  |  |
| Vinnytsia       |    |           |      |            |            | 96% |           |       |                         |           | <mark>3</mark> %1%  |  |  |  |  |
| Lviv            |    |           |      |            |            | 94% |           |       |                         |           | <mark>4%1%</mark>   |  |  |  |  |
| Khmelnytskyy    |    |           |      |            |            | 94% |           |       |                         |           | 5%                  |  |  |  |  |
| Zhytomyr        |    |           | 94%  |            |            |     |           |       |                         |           |                     |  |  |  |  |
| Mariupol        |    |           |      |            | (          | 93% |           |       |                         |           | 6%1 <mark>%</mark>  |  |  |  |  |
| Chernihiv       | _  |           |      |            |            | 93% |           |       |                         |           | 6%1%                |  |  |  |  |
| Odesa           |    |           |      |            |            | 1%  |           |       |                         |           | % 3%                |  |  |  |  |
| Zaporizhia      | _  |           |      |            |            | 0%  |           |       |                         |           | % 3%                |  |  |  |  |
| Lutsk           | _  |           |      |            |            | 0%  |           |       |                         |           | 7% 2 <mark>%</mark> |  |  |  |  |
| Kropyvnytskyi   | _  |           |      |            |            | )%  |           |       |                         |           | 61%1 <mark>%</mark> |  |  |  |  |
| Dnipro          |    |           |      |            | 89         |     |           |       |                         |           | 0% 1%               |  |  |  |  |
| Cherkasy        |    |           |      |            | 87%        |     |           |       |                         | 12        |                     |  |  |  |  |
| Sumy            | -  |           |      |            | 86%        | )   |           |       |                         | 139       |                     |  |  |  |  |
| Rivne           | -  |           |      |            | 84%        |     |           |       |                         |           | 3%2%                |  |  |  |  |
| Kyiv            |    |           |      |            | 82%        |     |           |       |                         | 16%       | 2%                  |  |  |  |  |
| Kharkiv         |    |           |      |            | 82%        |     |           |       |                         | 14%       | 4%                  |  |  |  |  |
| (               | )% | 10%       | 20%  | 30%        | 40%        | 50% | 60%       | 70%   | 80%                     | 90%       | 100%                |  |  |  |  |

Rivne

|                 | ■No, neve | er ∎Ye | es, once o | r several | times | ■Yes, many | y times | ■ Difficu | It to answe       | er                  |  |
|-----------------|-----------|--------|------------|-----------|-------|------------|---------|-----------|-------------------|---------------------|--|
| Kherson         |           |        |            |           | 99%   |            |         |           |                   | 1%                  |  |
| Mykolaiv        |           |        |            |           | 99%   |            |         |           |                   | 1%                  |  |
| Zaporizhia      |           |        |            |           | 98%   |            |         |           |                   | 1%                  |  |
| Severodonetsk   |           |        |            |           | 98%   |            |         |           |                   | 1%                  |  |
| Mariupol        |           |        |            |           | 98%   |            |         |           |                   | 2%                  |  |
| Kharkiv         |           |        |            |           | 97%   |            |         |           | 2                 | <mark>%1%</mark>    |  |
| Chernihiv       |           |        |            |           | 97%   |            |         |           | 2                 | <mark>2%</mark> 1%  |  |
| Kropyvnytskyi   |           |        |            |           | 96%   |            |         |           | 3%1               | %1 <mark>%</mark>   |  |
| Sumy            |           |        |            |           | 96%   |            |         |           |                   | 4%                  |  |
| Uzhgorod        | -         |        |            |           | 95%   |            |         |           | 3                 | %1%                 |  |
| Vinnytsia       | -         |        |            |           | 95%   |            |         |           |                   | 5%                  |  |
| Odesa           |           |        |            |           | 94%   |            |         |           | <mark>4%1%</mark> |                     |  |
| Dnipro          |           |        |            |           | 94%   |            |         |           |                   | %1%                 |  |
| Cherkasy        |           |        |            |           | 94%   |            |         |           |                   | %1%                 |  |
| Zhytomyr        |           |        |            |           | 93%   |            |         |           |                   | %2 <mark>%</mark>   |  |
| Poltava         |           |        |            |           | 93%   |            |         |           |                   | l %1 <mark>%</mark> |  |
| Kyiv            | -         |        |            |           | 1%    |            |         |           |                   | 6 2 <mark>%</mark>  |  |
| Chernivtsi      | -         |        |            |           | 1%    |            |         |           |                   | %                   |  |
| Khmelnytskyy    | -         |        |            | 89        |       |            |         |           |                   | 6 1%                |  |
| Lviv            | -         |        |            | 85%       |       |            |         |           | 13%               | 2%                  |  |
| Ivano-Frankivsk | -         |        |            | 85%       |       |            |         |           | 13%               | 2%                  |  |
| Ternopil        |           |        |            | 83%       |       |            |         |           | 15%               | 2%                  |  |
| Lutsk           |           |        | 60%        |           |       |            | 1       | 31%       | 3                 | 3%                  |  |
| C               | % 10%     | 20%    | 30%        | 40%       | 50%   | 60%        | 70%     | 80%       | 90%               | 100%                |  |

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|                   |    | lo, never | ■Yes, | once or se | everal time | s ∎Ye | s, many tin | nes | Difficult to | o answer |                    |
|-------------------|----|-----------|-------|------------|-------------|-------|-------------|-----|--------------|----------|--------------------|
| Uzhgorod          |    |           |       |            |             | 100%  |             |     |              |          |                    |
| Mykolaiv          |    |           |       |            |             | 100%  |             |     |              |          |                    |
| Ivano-Frankivsk   |    |           |       |            |             | 99%   |             |     |              |          |                    |
| Zaporizhia        |    |           |       |            |             | 99%   |             |     |              |          | 1%                 |
| Lviv              |    |           |       |            |             | 99%   |             |     |              |          | 1 <mark>%</mark>   |
| Chernivtsi        |    |           |       |            |             | 99%   |             |     |              |          | 1%                 |
| Ternopil          |    |           |       |            |             | 98%   |             |     |              |          | 1%                 |
| Zhytomyr          |    |           |       |            |             | 98%   |             |     |              |          | 1%                 |
| Kherson           | _  |           |       |            |             | 98%   |             |     |              |          | 1%                 |
| Mariupol          | _  |           |       |            |             | 98%   |             |     |              |          | 1%                 |
| Vinnytsia         | _  |           |       |            |             | 98%   |             |     |              |          | 1%                 |
| Kropyvnytskyi     | -  |           |       |            |             | 98%   |             |     |              |          | <mark>1%1</mark> % |
| Chernihiv         |    |           |       |            |             | 98%   |             |     |              |          | 1%                 |
| Khmelnytskyy      | _  |           |       |            |             | 98%   |             |     |              |          | 1%1%               |
| Sumy              | _  |           |       |            |             | 98%   |             |     |              |          | <u>1%1%</u>        |
| Odesa             |    |           |       |            |             | 97%   |             |     |              |          | 2%                 |
| Kharkiv           | -  |           |       |            |             | 97%   |             |     |              |          | <mark>2%</mark> 1% |
| Kyiv              | _  |           |       |            |             | 96%   |             |     |              |          | <mark>3%1%</mark>  |
| Poltava           | _  |           |       |            |             | 96%   |             |     |              |          | 3%1%               |
| Cherkasy<br>Lutsk | -  |           |       |            |             | 96%   |             |     |              |          | 4%                 |
|                   | -  |           |       |            |             | 95%   |             |     |              |          | 3%1%               |
| Dnipro<br>Rivne   |    |           |       |            |             | 95%   |             |     |              |          | 4%1%<br>2%1%       |
|                   |    |           |       |            |             | 2%    |             |     |              | I        | 2%1%               |
|                   | 0% | 10%       | 20%   | 30%        | 40%         | 50%   | 60%         | 70% | 80%          | 90%      | 100%               |

Sumy

|                 | •  | No, never | ■ Yes, | once or | several ti | mes        | ■Yes, many | times | Difficul | t to answe | er                 |  |  |
|-----------------|----|-----------|--------|---------|------------|------------|------------|-------|----------|------------|--------------------|--|--|
| Uzhgorod        |    |           |        |         |            | 99%        |            |       |          |            |                    |  |  |
| Mykolaiv        |    |           |        |         |            | 99%        |            |       |          |            | 1%                 |  |  |
| Severodonetsk   |    |           |        |         |            | 98%        |            |       |          |            | 1%1 <mark>%</mark> |  |  |
| Zaporizhia      |    |           |        |         |            | 98%        |            |       |          |            | <mark>2</mark> %   |  |  |
| Kherson         |    |           |        |         |            | 98%        |            |       |          |            | <mark>2</mark> %   |  |  |
| Vinnytsia       |    |           |        |         |            | 97%        |            |       |          |            | 2%                 |  |  |
| Chernivtsi      |    |           |        |         |            | 97%        |            |       |          |            | 3%                 |  |  |
| Lviv            | _  |           |        |         |            | 97%        |            |       |          |            | <mark>2</mark> %   |  |  |
| Mariupol        | _  |           |        |         |            | 97%        |            |       |          |            | 3%                 |  |  |
| Ternopil        | _  |           |        |         |            | 97%<br>96% |            |       |          |            | <mark>3%</mark> 1% |  |  |
| Kropyvnytskyi   | _  |           |        | 2%1%    |            |            |            |       |          |            |                    |  |  |
| Zhytomyr        | _  |           |        |         |            | 96%        |            |       |          | 3%         |                    |  |  |
| Ivano-Frankivsk | _  |           |        |         |            | 96%        |            |       |          | 4%         |                    |  |  |
| Dnipro          | _  |           |        |         |            | 94%        |            |       |          |            | 5%1%               |  |  |
| Odesa           | _  |           |        |         |            | 94%        |            |       |          |            | 5%1%               |  |  |
| Khmelnytskyy    | -  |           |        |         |            | 94%        |            |       |          |            | <u>5%1%</u>        |  |  |
| Chernihiv       | -  |           |        |         |            | 94%        |            |       |          |            | 6%1%               |  |  |
| Lutsk           | -  |           |        |         |            | 93%        |            |       |          |            | 6%1%               |  |  |
| Cherkasy        | -  |           |        |         |            | 92%        |            |       |          |            | 6%1%               |  |  |
| Kyiv            | -  |           |        |         |            | 1%         |            |       |          |            | 8% 1%              |  |  |
| Kharkiv         | _  |           |        |         |            | 0%         |            |       |          |            | % 2 <mark>%</mark> |  |  |
| Rivne           | _  |           |        |         | 89         | <u>%</u>   |            |       |          |            | 0%1%               |  |  |
| Poltava         |    |           |        |         | 83%        |            |            |       |          | 12%        | 4%                 |  |  |
| (               | 0% | 10%       | 20%    | 30%     | 40%        | 50%        | 60%        | 70%   | 80%      | 90%        | 100%               |  |  |

|                   | I  | No, never | ■ Yes | , once or | several ti | mes        | ∎Yes, many        | times | ■ Difficult | to answ           | /er                 |  |  |  |
|-------------------|----|-----------|-------|-----------|------------|------------|-------------------|-------|-------------|-------------------|---------------------|--|--|--|
| Sumy              |    |           |       |           |            | 99%        |                   |       |             |                   | 1%                  |  |  |  |
| Mariupol          | _  |           |       |           |            | 98%        |                   |       |             |                   | 1%                  |  |  |  |
| Kharkiv           |    |           |       |           |            | 98%        |                   |       |             |                   | 1%                  |  |  |  |
| Severodonetsk     |    |           |       |           |            | 98%        |                   |       |             |                   | 1%                  |  |  |  |
| Kherson           |    |           |       |           |            | 98%        |                   |       |             |                   | <mark>2</mark> %    |  |  |  |
| Mykolaiv          |    |           |       |           |            | 98%        |                   |       |             |                   | 2%                  |  |  |  |
| Chernihiv         |    |           |       |           |            | 98%        |                   |       |             |                   | 2%1%                |  |  |  |
| Kropyvnytskyi     | _  |           |       |           |            | 95%<br>94% |                   |       |             | 49                | <mark>%1%1%</mark>  |  |  |  |
| Uzhgorod          | _  |           |       |           |            |            | <mark>4%2%</mark> |       |             |                   |                     |  |  |  |
| Zhytomyr          | _  |           |       |           |            |            |                   | 5%1%  |             |                   |                     |  |  |  |
| Kyiv              | _  |           |       |           |            |            | 6%1%              |       |             |                   |                     |  |  |  |
| Dnipro            | _  |           |       |           |            | 93%        |                   |       | 6%1%        |                   |                     |  |  |  |
| Poltava           | _  |           |       |           |            | 93%        |                   |       |             |                   | 6%2 <mark>%</mark>  |  |  |  |
| Vinnytsia         | _  |           |       |           |            | 2%         |                   |       |             |                   | 7% 2 <mark>%</mark> |  |  |  |
| Odesa             | _  |           |       |           |            | 1%         |                   |       |             |                   | 7% 2 <mark>%</mark> |  |  |  |
| Zaporizhia        | -  |           |       |           |            | 0%         |                   |       |             |                   | 10%                 |  |  |  |
| Cherkasy<br>Lutsk | -  |           |       |           | 89         | /%         |                   |       |             |                   | 0% 1%               |  |  |  |
| Rivne             | -  |           |       |           | 81%<br>77% |            |                   |       |             | <u>17%</u><br>20% | 2%<br>3%1%          |  |  |  |
| Lviv              | -  |           |       |           | 20%        | 3%1%       |                   |       |             |                   |                     |  |  |  |
| Chernivtsi        | -  |           |       |           | 74%<br>73% |            |                   | _     | 23          |                   | <u> </u>            |  |  |  |
| Ivano-Frankivsk   | -  |           |       |           | 73%<br>1%  |            |                   |       | 24%         |                   | 5%                  |  |  |  |
| Khmelnytskyy      |    |           |       | 63%       |            |            |                   |       | 33%         |                   | 4%                  |  |  |  |
| 0 00              |    | 1.00%     |       |           | 1          |            |                   |       | I           |                   |                     |  |  |  |
| (                 | 0% | 10%       | 20%   | 30%       | 40%        | 50%        | 60%               | 70%   | 80%         | 90%               | 100%                |  |  |  |

#### Uzhgorod

|                          | ■ N | o, never | ■ Yes | , once or | several ti | mes     | ∎Yes, many | times | ■ Difficul | t to answ   | ver                |  |
|--------------------------|-----|----------|-------|-----------|------------|---------|------------|-------|------------|-------------|--------------------|--|
| Sumy                     |     | -,       |       | ,         |            | 99%     | , , , , ,  |       |            |             | 1%1%               |  |
| Kherson                  |     |          |       |           |            | 98%     |            |       |            |             | 2%                 |  |
| Mariupol                 |     |          |       |           |            | 97%     |            |       |            |             | <mark>3%</mark> 1% |  |
| Zaporizhia               |     |          |       |           |            | 97%     |            |       |            |             | <mark>2%</mark> 1% |  |
| Mykolaiv                 |     |          |       |           |            | 97%     |            |       |            |             | 3%                 |  |
| Kharkiv                  | _   |          |       |           |            | 96%     |            |       |            |             | <mark>3%1%</mark>  |  |
| Severodonetsk            |     |          |       |           |            | 96%     |            |       |            |             | <mark>3</mark> %1% |  |
| Kropyvnytskyi            | -   |          |       |           |            | 96%     |            |       |            |             | <mark>3%</mark> 1% |  |
| Zhytomyr                 | -   |          |       |           |            | 95%     |            |       |            |             | <mark>3%2%</mark>  |  |
| Chernihiv                |     |          |       |           |            | 95%     |            |       |            |             | <u>4%1%</u>        |  |
| Vinnytsia                | -   |          |       |           |            | 94%     |            |       |            |             | 5%1%               |  |
| Poltava                  |     |          |       |           |            | 93%     |            |       |            | <u>5%1%</u> |                    |  |
| Dnipro                   | -   |          |       |           |            | 1%      |            |       |            |             | 8%                 |  |
| Ternopil<br>Khmelnytskyy |     |          |       |           | 90         | )%<br>% |            |       |            |             | 9% 1%<br>)% 1%     |  |
| Kiineiriytskyy<br>Kyiv   | -   |          |       |           | 86%        |         |            |       |            | 139         |                    |  |
| Cherkasy                 |     |          |       |           | 86%        |         |            |       |            | 13          |                    |  |
| Odesa                    |     |          |       |           | 85%        |         |            |       |            | 13%         |                    |  |
| Lutsk                    | -   |          |       |           | 85%        |         |            |       |            | 14%         |                    |  |
| Rivne                    |     |          |       |           | 83%        |         |            |       |            | 14%         | 3%                 |  |
| Chernivtsi               |     |          |       |           | 82%        |         |            |       |            | 17%         | 2%                 |  |
| Lviv                     |     |          |       |           | 80%        |         |            |       |            | 18%         | 2% <mark>1%</mark> |  |
| Ivano-Frankivsk          |     |          |       |           | 79%        |         |            |       |            | 18%         | 3%                 |  |
| 0                        | )%  | 10%      | 20%   | 30%       | 40%        | 50%     | 60%        | 70%   | 80%        | 90%         | 100%               |  |

|                   |    | ■No, never | ■ Yes | s, once or | several ti | mes      | ■Yes, many         | times | ■ Difficul | t to answe | er                  |
|-------------------|----|------------|-------|------------|------------|----------|--------------------|-------|------------|------------|---------------------|
| Sumy              |    |            |       |            |            | 97%      |                    |       |            |            | 3%                  |
| Uzhgorod          | -  |            |       |            |            | 97%      |                    |       |            | 1          | <mark> %</mark> 2%  |
| Kharkiv           |    |            |       |            |            | 95%      |                    |       |            |            | <mark>3</mark> %1%  |
| Mariupol          |    |            |       |            |            | 95%      |                    |       |            |            | 5%                  |
| Severodonetsk     |    |            |       |            |            | 94%      |                    |       |            |            | 6%                  |
| Kherson           | _  |            |       |            |            | 94%      |                    |       |            |            | 5%1%                |
| Mykolaiv          | _  |            |       |            |            | 92%      |                    |       |            |            | 7%1%                |
| Zaporizhia        | _  |            |       |            |            | 2%       |                    |       |            |            | 7%1%                |
| Chernihiv         | _  |            |       |            |            | 2%<br>1% |                    |       |            |            | 6%2 <mark>%</mark>  |
| Lviv              | _  |            |       |            |            |          | 7%1%               |       |            |            |                     |
| Kropyvnytskyi     | -  |            |       |            |            |          | 1%1 <mark>%</mark> |       |            |            |                     |
| Ternopil          | _  |            |       |            | 88         |          |                    |       |            | 11         |                     |
| Dnipro<br>Poltava | _  |            |       |            | 88         |          |                    |       |            | 9%         |                     |
| Ivano-Frankivsk   | -  |            |       |            | 889<br>879 |          |                    |       |            | 119        |                     |
| Lutsk             | -  |            |       |            | 85%        | 0        |                    |       |            |            | ₀ <u>2%</u><br>1%1% |
| Cherkasy          | -  |            |       |            | 83%        |          |                    |       |            | 15%        | 2 <mark>%</mark>    |
| Odesa             | -  |            |       |            | 81%        |          |                    |       |            | 17%        | 2%<br>2%            |
| Zhytomyr          | -  |            |       |            | 81%        |          |                    |       |            | 15%        | 4%                  |
| Rivne             | -  |            |       |            | 80%        |          |                    |       |            | 16%        | 3%                  |
| Chernivtsi        |    |            |       |            | 80%        |          |                    |       |            | 18%        | 2%                  |
| Kyiv              |    |            |       |            | 76%        |          |                    |       | 1          | 9%         | 5%                  |
| Khmelnytskyy      |    |            | 49    | %          |            |          |                    | 43%   |            |            | 7%                  |
|                   | 0% | 10%        | 20%   | 30%        | 40%        | 50%      | 60%                | 70%   | 80%        | 90%        | 100%                |

#### Zaporizhia

|                 |    | ■No, never | ■ Yes | , once or | several ti | mes      | ■ Yes, many | times | ■ Difficul | t to answ | ver                 |
|-----------------|----|------------|-------|-----------|------------|----------|-------------|-------|------------|-----------|---------------------|
| Uzhgorod        |    |            |       |           |            | 96%      |             |       |            |           | <mark>4</mark> %1%  |
| Vinnytsia       |    |            |       |           |            | 96%      |             |       |            |           | 4%                  |
| Zhytomyr        |    |            |       |           |            | 95%      |             |       |            |           | 4%                  |
| Mykolaiv        |    |            |       |           |            | 95%      |             |       |            |           | 5%                  |
| Chernihiv       |    |            |       |           |            | 95%      |             |       |            |           | <mark>4%1%</mark>   |
| Lviv            |    |            |       |           |            | 95%      |             |       |            |           | <mark>4%1%</mark>   |
| Chernivtsi      |    |            |       |           |            | 94%      |             |       |            |           | <mark>5%1%</mark>   |
| Ternopil        |    |            |       |           |            | 94%      |             |       |            |           | 5%1%                |
| Sumy            |    |            |       |           | ç          | 93%      |             |       |            |           | 6%1%                |
| Ivano-Frankivsk | _  |            |       |           |            | 2%       |             |       |            |           | 7% 2 <mark>%</mark> |
| Khmelnytskyy    | _  |            |       |           |            | 1%<br>0% |             |       |            |           | 8% 1 <mark>%</mark> |
| Lutsk           | _  |            |       | 9% 1%     |            |          |             |       |            |           |                     |
| Severodonetsk   | _  |            |       |           |            | 0%       |             |       |            |           | 9%                  |
| Kropyvnytskyi   | _  |            |       |           | 90         |          |             |       |            |           | 62% <mark>1%</mark> |
| Kharkiv         | _  |            |       |           | 88         |          |             |       |            | 8%        |                     |
| Kherson         | _  |            |       |           | 88         |          |             |       |            |           | 0% 1%               |
| Cherkasy        | _  |            |       |           | 86%        |          |             |       |            | 129       |                     |
| Kyiv            | _  |            |       |           | 86%        |          |             |       |            | 12%       |                     |
| Odesa           | _  |            |       |           | 86%        |          |             |       |            | 13%       |                     |
| Poltava         | _  |            |       |           | 85%        |          |             |       |            | 12%       |                     |
| Rivne           | _  |            |       |           | 83%        |          |             |       |            | 13%       | 3%1%                |
| Mariupol        | _  |            |       |           | 78%        |          |             |       |            | 20%       | 1%                  |
| Dnipro          |    |            |       | 61%       |            |          |             |       | 31%        |           | 7%                  |
|                 | 0% | 10%        | 20%   | 30%       | 40%        | 50%      | 60%         | 70%   | 80%        | 90%       | 100%                |

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|                 |    | ■No, never | ■Ye | s, once or | several ti | imes | ■Yes, many | times | ■ Difficult | to answe | er                  |  |  |  |
|-----------------|----|------------|-----|------------|------------|------|------------|-------|-------------|----------|---------------------|--|--|--|
| Kharkiv         |    |            |     |            |            | 98%  |            |       |             |          | <mark>2</mark> %    |  |  |  |
| Severodonetsk   |    |            |     |            |            | 97%  |            |       |             |          | 3%                  |  |  |  |
| Mariupol        |    |            |     |            |            | 97%  |            |       |             |          | 3%                  |  |  |  |
| Mykolaiv        |    |            |     |            |            | 96%  |            |       |             |          | 4%                  |  |  |  |
| Uzhgorod        |    |            |     |            |            | 96%  |            |       |             |          | <mark>3%</mark> 1%  |  |  |  |
| Zaporizhia      |    |            |     |            |            | 96%  |            |       |             | 2        | <mark>2%</mark> 2%  |  |  |  |
| Kherson         |    |            |     |            |            | 95%  |            |       |             |          | 4%                  |  |  |  |
| Sumy            |    |            |     |            |            | 95%  |            |       |             |          | 5%1%                |  |  |  |
| Lviv            |    |            |     |            |            | 93%  |            |       |             |          | 6%                  |  |  |  |
| Kropyvnytskyi   | _  |            |     |            | ç          | 92%  |            |       |             |          | 01%1 <mark>%</mark> |  |  |  |
| Chernihiv       | _  |            |     |            |            | 1%   |            |       |             |          | 8% 1%               |  |  |  |
| Chernivtsi      | _  |            |     |            |            | 1%   |            |       | 9%          |          |                     |  |  |  |
| Ternopil        | _  |            |     |            |            | 1%   |            |       |             |          | 3% 1%               |  |  |  |
| Poltava         | _  |            |     |            |            | 0%   |            |       |             | 7%       |                     |  |  |  |
| Ivano-Frankivsk | _  |            |     |            |            | )%   |            |       |             |          | % 1%                |  |  |  |
| Dnipro          | _  |            |     |            |            | 0%   |            |       |             |          | % 1%                |  |  |  |
| Odesa           | _  |            |     |            | 88         |      |            |       |             | 10       |                     |  |  |  |
| Cherkasy        | _  |            |     |            | 87%        | %    |            |       |             | 129      |                     |  |  |  |
| Vinnytsia       | _  |            |     |            | 81%        |      |            |       |             | 16%      | 3%                  |  |  |  |
| Lutsk           | _  |            |     |            | 78%        |      |            |       |             | 20%      | 2%                  |  |  |  |
| Khmelnytskyy    | _  |            |     |            | 74%        |      |            |       |             | 3%       | 3%                  |  |  |  |
| Kyiv            | _  |            |     |            | 74%        |      |            |       | 22          |          | 4%                  |  |  |  |
| Rivne           |    |            |     |            | 0%         |      |            |       | 26%         | 0        | 3%                  |  |  |  |
|                 | 0% | 10%        | 20% | 30%        | 40%        | 50%  | 60%        | 70%   | 80%         | 90%      | 100%                |  |  |  |

### Demographics

|                         |                                  | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvano-Frankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|-------------------------|----------------------------------|-----------|--------|----------|------------|-----------------|------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
| GENDER                  | Male                             | 45%       | 44%    | 45%      | 44%        | 46%             | 45%  | 44%           | 44%   | 46%  | 44%      | 46%   | 45%     | 45%   | 44%  | 45%      | 45%      | 46%     | 44%     | 45%          | 45%      | 45%        | 45%       | 43%      | 43%           |
| GEN                     | Female                           | 56%       | 56%    | 55%      | 56%        | 54%             | 55%  | 56%           | 57%   | 54%  | 56%      | 54%   | 55%     | 55%   | 56%  | 55%      | 55%      | 55%     | 57%     | 55%          | 56%      | 55%        | 55%       | 57%      | 57%           |
|                         | 18-35                            | 35%       | 32%    | 34%      | 31%        | 39%             | 36%  | 32%           | 37%   | 34%  | 32%      | 32%   | 34%     | 39%   | 32%  | 35%      | 37%      | 33%     | 30%     | 35%          | 30%      | 35%        | 34%       | 33%      | 31%           |
| AGE                     | 36-50                            | 28%       | 25%    | 27%      | 26%        | 25%             | 27%  | 27%           | 27%   | 25%  | 25%      | 26%   | 26%     | 25%   | 27%  | 27%      | 26%      | 27%     | 27%     | 27%          | 28%      | 28%        | 25%       | 26%      | 25%           |
| 4                       | 51+                              | 38%       | 42%    | 39%      | 43%        | 36%             | 38%  | 42%           | 36%   | 40%  | 43%      | 42%   | 40%     | 37%   | 41%  | 38%      | 37%      | 40%     | 43%     | 38%          | 41%      | 37%        | 41%       | 41%      | 45%           |
| 7                       | Primary/Incomplete<br>secondary  | 2%        | 2%     | 2%       | 3%         | 1%              | 1%   | 3%            | 1%    | 2%   | 3%       | 1%    | 1%      | 1%    | 1%   | 1%       | 1%       | 2%      | 3%      | 1%           | 3%       | 2%         | 1%        | 2%       | 2%            |
| 101                     | General secondary                | 14%       | 13%    | 21%      | 32%        | 11%             | 10%  | 20%           | 11%   | 13%  | 27%      | 12%   | 9%      | 9%    | 20%  | 8%       | 18%      | 17%     | 23%     | 13%          | 10%      | 15%        | 14%       | 15%      | 23%           |
| CAT                     | Vocational secondary             | 37%       | 34%    | 38%      | 37%        | 34%             | 35%  | 37%           | 39%   | 31%  | 38%      | 36%   | 39%     | 35%   | 38%  | 44%      | 42%      | 33%     | 36%     | 41%          | 36%      | 40%        | 41%       | 46%      | 42%           |
| EDUCATION               | Higher/Incomplete<br>higher      | 47%       | 51%    | 39%      | 27%        | 52%             | 54%  | 38%           | 48%   | 54%  | 32%      | 51%   | 50%     | 55%   | 41%  | 47%      | 39%      | 48%     | 37%     | 45%          | 50%      | 44%        | 44%       | 37%      | 32%           |
|                         | Difficult to answer              | -         | -      | -        | 1%         | 1%              | -    | 2%            | -     | -    | -        | -     | -       | 1%    | 1%   | -        | -        | -       | -       | -            | 1%       | -          | -         | -        | -             |
| 🛏                       | Unemployed                       | 47%       | 40%    | 47%      | 42%        | 43%             | 38%  | 45%           | 46%   | 46%  | 53%      | 40%   | 44%     | 40%   | 44%  | 40%      | 46%      | 48%     | 49%     | 39%          | 42%      | 45%        | 42%       | 46%      | 57%           |
| R OF<br>'MEN            | Private                          | 34%       | 48%    | 38%      | 43%        | 44%             | 46%  | 34%           | 34%   | 38%  | 32%      | 42%   | 37%     | 34%   | 34%  | 36%      | 39%      | 37%     | 35%     | 34%          | 39%      | 31%        | 37%       | 40%      | 32%           |
| 50                      | State                            | 18%       | 12%    | 15%      | 14%        | 12%             | 15%  | 16%           | 20%   | 15%  | 13%      | 15%   | 17%     | 24%   | 21%  | 23%      | 16%      | 14%     | 15%     | 25%          | 17%      | 23%        | 20%       | 12%      | 11%           |
| SECTOR OF<br>EMPLOYMENT | Public/<br>Nongovernmental       | 1%        | 1%     | 1%       | 1%         | 1%              | -    | 5%            | 1%    | 1%   | 2%       | 2%    | 1%      | 2%    | 1%   | 1%       | -        | 1%      | 1%      | 2%           | 2%       | 1%         | 1%        | 2%       | 1%            |
|                         | Worker                           | 28%       | 24%    | 31%      | 34%        | 29%             | 21%  | 22%           | 18%   | 16%  | 20%      | 17%   | 31%     | 21%   | 26%  | 35%      | 20%      | 19%     | 32%     | 29%          | 29%      | 25%        | 28%       | 28%      | 19%           |
|                         | Farmer/Peasant                   | -         | -      | -        | -          | -               | -    | 1%            | 1%    | -    | -        | -     | 1%      | 1%    | -    | -        | 2%       | -       | -       | -            | -        | -          | -         | -        | -             |
|                         | White collar                     | 12%       | 26%    | 16%      | 18%        | 11%             | 33%  | 18%           | 25%   | 18%  | 19%      | 28%   | 14%     | 21%   | 21%  | 13%      | 13%      | 23%     | 14%     | 13%          | 16%      | 19%        | 20%       | 22%      | 14%           |
| NO                      | Higher or medium level executive | 1%        | 1%     | 1%       | -          | 4%              | 1%   | 1%            | 2%    | 8%   | 1%       | 1%    | 3%      | 3%    | 3%   | 2%       | 5%       | -       | 1%      | 2%           | 3%       | 1%         | 1%        | 2%       | -             |
| OCCUPATION              | Pensioner                        | 26%       | 27%    | 26%      | 29%        | 24%             | 25%  | 29%           | 25%   | 28%  | 31%      | 24%   | 28%     | 22%   | 26%  | 21%      | 23%      | 28%     | 29%     | 24%          | 28%      | 21%        | 27%       | 27%      | 35%           |
| CUP                     | Student                          | 6%        | 4%     | 5%       | 3%         | 4%              | 5%   | 4%            | 4%    | 5%   | 4%       | 4%    | 6%      | 8%    | 3%   | 5%       | 6%       | 3%      | 4%      | 1%           | 4%       | 6%         | 4%        | 6%       | 6%            |
| 000                     | Housewife                        | 8%        | 6%     | 9%       | 5%         | 7%              | 5%   | 7%            | 6%    | 7%   | 9%       | 10%   | 6%      | 6%    | 7%   | 8%       | 7%       | 9%      | 9%      | 9%           | 5%       | 8%         | 5%        | 7%       | 8%            |
| -                       | Unemployed                       | 5%        | 3%     | 5%       | 5%         | 7%              | 4%   | 7%            | 9%    | 7%   | 7%       | 2%    | 5%      | 4%    | 6%   | 5%       | 10%      | 8%      | 6%      | 5%           | 5%       | 9%         | 6%        | 3%       | 6%            |
|                         | Self-employed/<br>Entrepreneur   | 5%        | 5%     | 4%       | 4%         | 11%             | 5%   | 8%            | 4%    | 8%   | 5%       | 10%   | 5%      | 9%    | 3%   | 8%       | 7%       | 7%      | 3%      | 9%           | 5%       | 7%         | 6%        | 3%       | 5%            |
|                         | Other                            | 9%        | 3%     | 2%       | 3%         | 3%              | 2%   | 5%            | 5%    | 3%   | 3%       | 3%    | 2%      | 4%    | 4%   | 3%       | 8%       | 2%      | 3%      | 8%           | 4%       | 3%         | 2%        | 2%       | 6%<br>229     |

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#### Demographics

|                             |   | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | lvano-Frankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa        | Poltava | Rivne | Sumy | Ternopil     | Uzhgorod | Kharkiv | Kherson | KhmeInytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|-----------------------------|---|-----------|--------|----------|------------|-----------------|------|---------------|-------|------|----------|--------------|---------|-------|------|--------------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
|                             | Ukrainian   | 67%       | 9%     | 57%      | 3%         | 95%             | 30%  | 27%           | 92%   | 89%  | 5%       | 4%           | 53%     | 88%   | 19%  | 97%          | 68%      | 3%      | 9%      | 82%          | 64%      | 66%        | 18%       | 1%       | 2%            |
|                             | Russian   | 13%       | 66%    | 14%      | 52%        | 1%              | 33%  | 31%           | 3%    | 4%   | 66%      | 84%          | 9%      | 3%    | 11%  | 1%           | 1%       | 78%     | 62%     | 6%           | 19%      | 11%        | 53%       | 90%      | 78%           |
| ES<br>HOME                  | Ukrainian and Russian equally                       | 20%       | 24%    | 28%      | 43%        | 3%              | 36%  | 40%           | 5%    | 6%   | 28%      | 11%          | 35%     | 8%    | 69%  | 1%           | 15%      | 18%     | 27%     | 12%          | 15%      | 20%        | 28%       | 8%       | 18%           |
| LANGUAGES<br>DKEN AT HO     | Ukrainian and other<br>language equally             | -         | -      | -        | 1%         | -               | 1%   | 1%            | -     | -    | -        | -            | 2%      | 1%    | 1%   | 1%           | 14%      | -       | 2%      | 1%           | 1%       | 2%         | -         | 1%       | 1%            |
| LANGUAGES<br>SPOKEN AT HOME | Russian and other<br>language equally               | -         | -      | -        | 1%         | -               | -    | 1%            | -     | -    | -        | 1%           | -       | -     | -    | -            | -        | -       | -       | -            | -        | -          | 1%        | -        | -             |
| S                           | Other   | -         | -      | -        | -          | -               | -    | -             | -     | -    | -        | -            | 1%      | -     | -    | -            | 2%       | -       | -       | -            | -        | -          | -         | -        | -             |
|                             | Difficult to answer/No answer                       | -         | -      | 1%       | -          | -               | -    | 1%            | -     | -    | -        | -            | -       | -     | -    | -            | -        | -       | -       | -            | -        | -          | -         | -        | -             |
| ≥                           | Ukrainian   | 94%       | 82%    | 94%      | 82%        | 98%             | 91%  | 90%           | 97%   | 95%  | 85%      | 76%          | 95%     | 96%   | 92%  | 99%          | 89%      | 77%     | 88%     | 98%          | 94%      | 90%        | 91%       | 64%      | 62%           |
| ALI                         | Russian   | 4%        | 15%    | 3%       | 14%        | 2%              | 7%   | 6%            | 2%    | 3%   | 10%      | 18%          | 4%      | 2%    | 6%   | 1%           | 1%       | 19%     | 10%     | 2%           | 4%       | 7%         | 7%        | 29%      | 32%           |
| NO                          | Other   | 1%        | 3%     | 3%       | 2%         |                 | 2%   | 3%            | 1%    | 1%   | 5%       | 6%           | 1%      | 1%    | 1%   |              | 9%       | 2%      | 1%      | 1%           | 1%       | 2%         | 1%        | 6%       | 5%            |
| NATIONALITY                 | Difficult to answer/No answer                       | 1%        | -      | -        | 1%         | -               | -    | 1%            | -     | 1%   | -        | -            | -       | -     | 1%   | -            | -        | 2%      | 1%      | -            | 1%       | 1%         | 1%        | 1%       | 1%            |
|                             | Orthodox (Kyiv Patriarchy)                          | 47%       | 57%    | 48%      | 45%        | 16%             | 36%  | 44%           | 58%   | 25%  | 24%      | 23%          | 52%     | 51%   | 28%  | 25%          | 23%      | 22%     | 60%     | 26%          | 44%      | 29%        | 31%       | 17%      | 6%            |
|                             | Orthodox (Moscow<br>Patriarchy)                     | 17%       | 6%     | 11%      | 10%        | 4%              | 21%  | 9%            | 24%   | 1%   | 8%       | 35%          | 8%      | 28%   | 11%  | 1%           | 31%      | 18%     | 8%      | 43%          | 30%      | 52%        | 26%       | 36%      | 50%           |
|                             | Greek Catholic                                      | 1%        | -      | 1%       | -          | 65%             | 1%   | 1%            | 1%    | 58%  | -        | 1%           | 1%      | 4%    | -    | 5 <b>9</b> % | 30%      | -       | -       | 6%           | 1%       | 3%         | -         | -        | -             |
| z                           | Catholic  | 3%        | 1%     | 4%       | -          | 6%              | 1%   | 1%            | 1%    | 3%   | -        | 1%           |         | 2%    | -    | 5%           | 4%       | -       | -       | 8%           |          | 3%         | -         | -        | -             |
| RELIGION                    | Protestant  | 1%        | -      | 1%       | -          | -               | 1%   | 1%            | 2%    | 1%   | -        | 2%           | 2%      | 3%    | -    | 2%           | 3%       | -       | -       | 1%           |          | 1%         | -         | 1%       | -             |
| SELI                        | Atheist   | 2%        | 5%     | 5%       | 4%         | -               | 6%   | 6%            | 2%    | 1%   | 10%      | 5%           | 3%      | 4%    | 12%  | 1%           | 1%       | 7%      | 5%      | 3%           | 4%       | 2%         | 3%        | 10%      | 12%           |
|                             | I believe in God, but do not belong to any religion | 27%       | 18%    | 26%      | 40%        | 7%              | 28%  | 26%           | 11%   | 8%   | 47%      | 2 <b>9</b> % | 27%     | 7%    | 32%  | 6%           | 7%       | 45%     | 22%     | 12%          | 15%      | 4%         | 30%       | 25%      | 27%           |
|                             | Other   | 2%        | 2%     | 2%       | 1%         | 1%              | 2%   | 8%            |       | 3%   | 6%       | 2%           | 2%      | 2%    | 15%  | 1%           | 1%       | 5%      | 2%      |              | 2%       | 1%         | 1%        | 1%       | 1%            |
|                             | Difficult to answer/No answer                       | 1%        | 10%    | 1%       | -          | -               | 4%   | 5%            | 1%    | 1%   | 5%       | 2%           | 5%      | -     | 2%   | -            | -        | 3%      | 3%      | 1%           | 4%       | 4%         | 8%        | 9%       | 3%            |
| 0 4                         | None  | 98%       | 99%    | 99%      | 97%        | 95%             | 97%  | 93%           | 96%   | 98%  | 99%      | 97%          | 97%     | 95%   | 97%  | 97%          | 96%      | 99%     | 99%     | <b>9</b> 5%  | 97%      | 99%        | 94%       | 98%      | 100%          |
| PARTY/NGO<br>MEMBERSHIP     | Member of a political party                         | 2%        | 1%     | 1%       | 1%         | 2%              | 1%   | 2%            | 1%    | -    | -        | 1%           | 2%      | 1%    | 2%   | 1%           | 1%       | -       | -       | 2%           | 2%       | -          | 2%        | 1%       | -             |
| PART                        | Member of an NGO                                    | -         | -      | -        | 2%         | 3%              | 2%   | 3%            | 2%    | 1%   | -        | 2%           | 1%      | 3%    | 1%   | -            | 3%       | -       | 1%      | 3%           | -        | 1%         | 4%        | 1%       | -             |
|                             | Difficult to answer                                 | -         | -      | -        | 1%         | -               | -    | 2%            | 1%    | -    | -        | -            | 1%      | 1%    | -    | 1%           | -        | -       | -       | -            | -        | -          | -         | -        | - 0           |

### Demographics

|                                   |  | Vinnytsia | Dnipro | Zhytomyr | Zaporizhia | Ivano-Frankivsk | Kyiv | Kropyvnytskyi | Lutsk | Lviv | Mykolaiv | Odesa | Poltava | Rivne | Sumy | Ternopil | Uzhgorod | Kharkiv | Kherson | Khmelnytskyy | Cherkasy | Chernivtsi | Chernihiv | Mariupol | Severodonetsk |
|-----------------------------------|--|-----------|--------|----------|------------|-----------------|------|---------------|-------|------|----------|-------|---------|-------|------|----------|----------|---------|---------|--------------|----------|------------|-----------|----------|---------------|
|                                   | We need to save money for food   | 20%       | 16%    | 17%      | 16%        | 13%             | 10%  | 21%           | 6%    | 8%   | 20%      | 13%   | 20%     | 4%    | 18%  | 5%       | 34%      | 28%     | 12%     | 10%          | 29%      | 24%        | 6%        | 22%      | 23%           |
|                                   | We have enough money<br>for food, but we need to<br>save or borrow money to<br>buy clothes and shoes   | 29%       | 35%    | 33%      | 32%        | 25%             | 23%  | 34%           | 25%   | 13%  | 53%      | 26%   | 32%     | 29%   | 22%  | 22%      | 22%      | 37%     | 28%     | 31%          | 28%      | 35%        | 23%       | 29%      | 41%           |
| FINANCIAL SITUATION OF THE FAMILY | We have enough money<br>for food and necessary<br>clothing and shoes, but we<br>need to save or borrow<br>money for other purchases<br>like a good suit, a mobile<br>phone, or a vacuum<br>cleaner | 36%       | 32%    | 35%      | 28%        | 35%             | 43%  | 23%           | 51%   | 45%  | 14%      | 39%   | 33%     | 41%   | 41%  | 40%      | 33%      | 27%     | 44%     | 30%          | 25%      | 34%        | 47%       | 37%      | 24%           |
|                                   | We have enough money<br>for food, clothing, shoes,<br>and other purchases, but<br>we need to save or borrow<br>money to purchase more<br>expensive items (e.g.<br>appliances)                      | 12%       | 13%    | 13%      | 20%        | 23%             | 19%  | 14%           | 14%   | 31%  | 4%       | 17%   | 12%     | 22%   | 16%  | 28%      | 11%      | 6%      | 14%     | 18%          | 14%      | 5%         | 22%       | 8%       | 7%            |
|                                   | We have enough money<br>for food, clothes, shoes,<br>and expensive purchases,<br>but we need to save or<br>borrow money for<br>purchases like a car or an<br>apartment                             | 1%        | 3%     | 1%       | 3%         | 3%              | 2%   | 3%            | 4%    | 2%   | -        | 2%    | 2%      | 3%    | 1%   | 4%       | -        | 1%      | 2%      | 5%           | 2%       | 1%         | 1%        | 1%       | 1%            |
|                                   | I can buy anything at any time   | -         | 1%     | -        | -          | -               | -    | 1%            | -     | -    | -        | -     | -       | -     | -    | -        | -        | -       | -       | -            | -        | -          | -         | -        | -             |
|                                   | Difficult to answer  | 1%        | 1%     | 1%       | 1%         | 1%              | 2%   | 4%            | -     | 2%   | 8%       | 1%    | 2%      | 1%    | 2%   | 1%       | -        | 1%      | 1%      | 6%           | 2%       | 1%         | 1%        | 2%       | 5%            |

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