Public Opinion Survey: Residents of Armenia

September-October 2019



Detailed Methodology

- The survey was coordinated by Dr. Rasa Alisauskiene from <u>Baltic Surveys/The Gallup Organization</u> on behalf of the International Republican Institute's <u>Center for Insights in Survey Research</u>. The fieldwork was carried out by the <u>Armenian Sociological Association</u>.
- Data was collected throughout Armenia between September 20 and October 13, 2019, through face-to-face interviews in respondents' homes.
- The sample consisted of 1,200 permanent residents of Armenia older than the age of 18 and eligible to vote. It is representative of the general population by age, gender and region.
- Sampling frame: Statistical Committee of the Republic of Armenia. Weighting: Data weighted for 11 regional groups, age and gender.
- A multistage probability sampling method was used, with random route and next birthday respondent selection procedures.
 - Stage one: All districts of Armenia are grouped into 11 regions. The city of Yerevan was treated as a separate region.
 - Stage two: The territory of each region was split into settlements and grouped according to subtype (i.e., cities, towns and villages).
 - Settlements were selected at random across all regions.
 - The number of settlements selected in each region was proportional to the share of population living in the particular type of settlement in each region.
 - Stage three: Primary sampling units were described.
- The margin of error does not exceed plus or minus 3.0 points for the full sample.
- The response rate was 66 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- The survey was funded by the <u>U.S. Agency for International Development</u>.

(Weighted) Disaggregated Bases and Past Polls

Disaggregate	Disaggregation Category	Base
Age Groups	18-29	n=278
	30-49	n=439
	50+	n=483
Gender	Female	n=653
	Male	n=547
Settlement Type	Yerevan	n=442
	Town	n=331
	Rural	n=427
Monthly Household Income	>250,000 AMD	n=274
	151-250,000 AMD	n=380
	<151,000 AMD	n=358
	IRI Polls	Sample Size

IRI Polls	Sample Size
National Poll of Armenia, May 2019	n=1,200
National Poll of Armenia, October 2018	n=1,200
National Poll of Armenia, August 2018	n=1,200

Public Expectations



Generally speaking, do you think that things in Armenia are going in the right direction or the wrong direction?



What do you think are the biggest successes of the Government? (Spontaneous response; up to three responses permitted)



* Mentions that add up to less than 2 percent have been merged into "Other."

What do you think are the biggest failures of the Government? (Spontaneous response; up to three responses permitted; only responses with at least 2% displayed)



* Referring to the development of a gold mine near a popular tourist town, controversial due to the planned usage of cyanide in the mining operations.

In your opinion, what are three things you believe the current government must achieve in the next six months? (Spontaneous response; up to three responses permitted)

Create jobs Solve socio-economic problems Increase wages Increase pensions Fight corruption Solve Nagorno-Karabakh conflict Establish justice Improve government staff Political stability Solve army problems **Reduce** migration Solve education problems Develop industry/IT sector Improve national security Improve healthcare Reduce poverty **Decrease** prices Solve ecological problems Foreign relations Agricultural development Development of business/investments Recognition of Armenian genocide [abroad] Improving roads Human rights protection Establishment of democracy Tax reform Increase of budget Other Don't know/No answer



What is your preference, should political reforms be undertaken quickly or more gradually?

■ Definitely quickly ■ More quickly than not ■ More gradually than not ■ Definitely gradually ■ Don't know/No answer



What is your preference, should economic reforms be undertaken quickly or more gradually?

Definitely quickly More quickly than not More gradually than not Definitely gradually Don't know/No answer



National Outlook



How would you evaluate the prevailing mood of the Armenian population?

- Belief that the future will definitely be better
- Not much hope for a better future
- Insecurity, worry, fear for the future
- Don't know/No answer

- Hope that the future will be somewhat better
- Apathy, belief in fate
- Total disappointment, disbelief in any improvement



Over the last six months, the economic situation in Armenia has...



How would you describe the current economic situation of your household?



Over the last six months, the financial situation of your household has...



Over the last six months, the financial situation of your household has...



Do you believe that people like you can influence decisions made in your country?



Do you believe that people like you can influence decisions made in your country?



Domestic Policy



What are the main problems Armenia is currently facing? (Spontaneous response; up to three responses permitted)



* Mentions that add up to less than 5 percent for all mentions have been merged into "Other."

What are the main problems your town or village is currently facing? (Spontaneous response; up to three responses permitted)



60%

What are the main problems your household is currently facing? (Spontaneous response; up to three responses permitted)



* JACES is responsible for the enforcement of judicial acts, and has the power to garnish wages and confiscate assets in order to fulfill this duty.

How important is it that all members of our country's adult population, including women, youth, and people with disabilities, are included in political decision making?





To what extent do you agree or disagree with each of the following statements?

■ Strongly agree ■ Somewhat agree ■ Somewhat disagree ■ Strongly disagree ■ Don't know/No answer



Governance and Transparency



Please tell me your opinion about the work of each of these institutions:

■ Favorable ■ Unfa	avorable	■ Don't kr	now/No answ	ver			
Army		91%				<mark>8% 1%</mark>	
President's office		82%				15% 3%	
Office of Prime Minister		76%				22% 1%	
Armenian Apostolic Church		74%				% 5%	
luman Rights Defender's (Ombudsman's) office 63%		8%	Ĩ	24%			
Cabinet of ministers	5	63%			34%		
National Assembly	y _	63%			35%		
Local authorities	s	55%		38%		7%	
Civil society organizations		52%		32%	32%		
Governors		49%		43%	43%		
Central Electoral Commission		48%		40%	40% 11%		
Political parties		42% 52%			6%		
Constitutional Court	t _	40%		51%		9%	
Prosecutor's office	2	38% 55%			7%		
Courts	5	36%		57%		7%	
	0%	20%	40%	60%	80%	1009	

How do you feel about the direction of each of the following issues during the past six months?



Do you believe that democracy is the best possible form of government for our country or not?

- Yes, it is the best possible form of government for our country.
- No, there are other forms of government that could be equally good for our country.
- No, there are other forms of government that are better than democracy.



Don't know/No answer

Judicial Reform



The rule of law in a democracy could be understood as "A state when all people and institutions are accountable to the law and the constitution and the law are equally applied towards all." How strongly do you agree or disagree that rule of law exists in our country?



What is your opinion about the current Armenian judicial system? Is it independent or not?



Why do you think that Armenian judicial system is not independent? (Respondents who think that Armenian judicial system is not independent, n=493; several responses permitted)



What is your opinion about the current Armenian judicial system? Is it effective or not?

■ Definitely effective ■ Somewhat effective ■ Somewhat ineffective ■ Definitely ineffective ■ Don't know/No answer



Why do you think that Armenian judicial system is not effective? (Respondents who think that Armenian judicial system is not efficient, n=533; several responses permitted)



In your opinion, reforming the Armenian judicial system should be...



Transitional Justice


Some countries that go through large-scale or systemic human rights violations and other crimes apply a special transitional justice system. How important or unimportant is it for Armenia to establish such a system to investigate transgressions committed prior to the 2018 change in power?



Which entity should be in charge of a transitional justice system? (Respondents who think that it is important to establish special transitional justice system, n=720; multiple responses permitted)



Which crimes should be investigated by a transitional justice system? (Respondents who think that it is important to establish special transitional justice system, n=720)



What time periods should a transitional justice system cover in their investigations?

(Respondents who think that it is important to establish special transitional justice system, n=720; multiple responses permitted)



What is the ultimate purpose of transitional justice? To ensure that society can reconcile and move on after wrongdoing, or that those who did wrong get punished?



Which of the following would be appropriate measures to address violations committed before 2018?



Have you or a relative of yours directly experienced mistreatment or injustice since independence?



What forms of mistreatment or injustice did you or your relative experience?

(Respondents who said that they or their relatives directly experienced mistreatment or injustice, n=275; multiple responses permitted)



When did you and/or your relative experience injustice or mistreatment?

(Respondents who said that they or their relatives directly experienced mistreatment or injustice, n=275; multiple responses permitted)



Fight Against Corruption



Now I would like to discuss corruption with you. When I say corruption, I mean having to do a favor, give a gift or pay a bribe because someone misuses their position for personal gain. To what extent, if any, has corruption had a negative impact on you?

It has had a lot of negative impactIt has not had any negative impact

It has had some negative impactDon't know/No answer

It has had little negative impact



I will read you a list of institutions and governmental service providers. Please tell me about the level of corruption for each?

■ A lot of corruption ■ Some corruption		Little corruption			■ No	No corruption			■ Don't know/No answer		
Medical services		20%		43%				20%		13% 3%	
Courts		14%		35%		23%			15%	13%	
Tax service		13%		33%		23%			16%	15%	
Higher education/Universities		12%	34%			26%			18%	10%	
Road/Traffic police		10%	35%			29 %			16%	10%	
Customs and border guards		10%	34%			24%		1	3%	19%	
	Public schools	10%	33%			30%			20%	7%	
	Government	7%	25%		23	%		31%		15%	
Civil Status Acts R	egistration Agency	6%	29%			26%		17% 2.3		23%	
	Political parties	5%	31%			25%		15%		24%	
Local g	government bodies	4%	34%			28%		20%		13%	
	Army	4%	23%		30%	30%		34%		9%	
	0%		20	1%	40%		60%		80%	100%	

In the past 12 months, how often have you had to do a favor, give a gift or pay a bribe for personal gain?



Do you think the current Armenian government is making enough effort to fight corruption?



Do you think that the situation with corruption has been getting better or worse?

- It is getting much betterIt is getting somewhat worse
- It is getting somewhat betterIt is getting much worse
- It is staying the same
 Don't know/No answer



Have you heard of any anti-corruption efforts of the Armenian government or National Assembly?



If yes, please name the anti-corruption reform? (Among those aware of anti-corruption efforts, n=694; spontaneous responses; up to three responses permitted)



* The March 1 case refers to the 2008 post-election clashes in Yerevan which resulted in the death of 10 people, including two police officers.

How effective are the following bodies in addressing corruption?



Which among the following entities are the most important to effectively address corruption in our country? (Up to three responses permitted)



Political Parties and Government



How much interest do you have in politics? (Responses given a 10-point scale, where 10 means "very much interested" and 1 means "not at all interested")

Low interest (1-4) Medium interest (5-6) High interest (7-10) Don't know/No answer



For which of these political parties/alliances would you vote if national parliamentary elections were held next Sunday? Which other party/alliance might you vote for if your first choice is not available?



For which of these political parties would you never vote? (Multiple responses permitted)



To what extent do you think political parties/alliances in our country are transparent about the origin of their funding?



Very transparent Somewhat transparent Not transparent Not transparent at all Don't know/No answer

To what extent do you think political parties in our country are transparent about the nomination process for political office?

Very transparent Somewhat transparent Not transparent Not transparent at all Don't know/No answer



In your opinion, to what degree are political parties vulnerable to the influence of wealthy people?

■ Very vulnerable ■ Somewhat vulnerable ■ Somewhat not vulnerable ■ Not vulnerable at all ■ Don't know/No answer



In your opinion, how can political parties become more independent from business influence? (Respondents who think that political parties are vulnerable to the influence of wealthy people, n=629; multiple responses permitted)



Who in your opinion should have the right to fund the activities of political parties? (Multiple responses permitted)



Would you like to see new political parties in future elections or are you satisfied with the current choices?

I would like to see new political parties
I am satisfied with the current choices
Don't know/No answer



Have you ever received any kind of financial support or in-kind contribution from political parties (politicians) or promise of receiving such type of support both during the past elections and outside of them?



Have you ever financially supported a political party?



Why did you not financially support a political party? (Respondents who have not financially supported a political party, n=1,123; multiple responses permitted)



Who, in your opinion, shall compile the list of party candidates for elections?

- The leader of the political party
- The regional offices of the political parties
- Party congress open voting

- The executive board
- Party members through a secret ballot
- Don't know/No answer



National Assembly



In general, is the National Assembly doing enough to address the needs of people like you?

National Assembly is doing a lotNational Assembly is doing nothing

National Assembly is doing enough
National Ass

gh National Assembly is doing little

Don't know/No answer



What is the most important accomplishment of the current National Assembly?

(Spontaneous response; one response permitted)


What specific issue should be the top priority for the National Assembly to address?

(Spontaneous response; up to three responses permitted, only mentions of 2% or more displayed)



How would you rate the performance of the National Assembly since January 2019?



International Relations



How would you evaluate the current state of the relationship between Armenia and the following countries?



Which of these countries do you consider the most important political partners or threats for Armenia? (Multiple responses permitted)



Which of these countries do you consider the most important economic partners or threats for Armenia? (Multiple responses permitted)



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How important is it for Armenia's future to solve outstanding problems related to Nagorno-Karabakh in the near future?



Do you think that a peaceful settlement of Nagorno-Karabakh conflict can be reached with Azerbaijan without either side resorting to military force?



Sources of Information



Which of these sources do you use to gain political information? (Multiple responses permitted)



* Beginning in May 2019, the term "online media" was used instead of internet.

In general, how much influence does each of the following forms of election campaigning have on you?

Strong

■ Weak ■ Don't know/No answer

		3		
TV talk shows	59%		34%	7%
Social media campaigns	52%		39%	10%
TV advertisements	49%		47%	4%
Political debates	44%		51%	5%
Meetings with politicians	3	5%	55%	9%
Meetings with/opinions of respected people in society	3	5%	57%	7%
Paid advertising in the press	26%		64%	10%
Billboards	23%	69%		8%
Radio advertisements	20%	69%		11%
Newspaper articles about the candidates	19%	72%		9%
Slogans and signs on transport	19%	74%		7%
Leaflets	16%	74%		10%
Party or candidate phone calls	14%	66%		20%
Party or candidate visits to your home	12%	71%		17%
Personal letter from a candidate	9%	69%		22%

Which Armenian television station's news and political information do you trust the most? (Up to three responses permitted)



Which television news program do you trust the most? (Up to three responses permitted)



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Which television talk shows do you watch most frequently? (Up to three responses permitted)



Is Armenian mass media free to express various political views?



Why do you think that Armenian mass media is not free to express various political views? (Among those who said that media is *not free*, n=122)



How much time do you spend on the internet per week?



How much time do you spend on the internet per week?



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Where do you access the internet? (Among internet users; up to three responses permitted)

■ Oct 2019, n=951 ■ May 2019, n=917 ■ Oct 2018, n=899 ■ Aug 2018, n=907



Which internet sites do you visit most often for getting news? (Among internet users; spontaneous response; up to three responses permitted)



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Demographics



Demographics



Demographics



Center for Insights in Survey Research 202.408.9450 | info@iri.org www.IRI.org | @IRI_Polls





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